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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

JUL 25 2000

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

**MISSOURI
Public Service Commission**

3.11.4 Time of Day Routing

This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and any subsequent change
in routing \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |
AVAILABLE TO NEW CUSTOMERS.] (N)**

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Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
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Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

AUG 18 1999

3.11.4 Time of Day Routing

MO. PUBLIC SERVICE COMMISSION
This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and any subsequent change
in routing \$35.00

CANCELLED

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L 3rd RS 44
Public Service Commission
MISSOURI

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.4 Time of Day Routing

This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and any subsequent change
in routing \$35.00

CANCELLED

SEP 25 1999

By 2 RS #44
Public Service Commission
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~COM~~ Missouri Public Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.4 Time of Day Routing

This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and any subsequent change
in routing \$35.00

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By *[Signature]* #24
Public Service Commission
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

RECEIVED

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

JUL 25 2000

3.11.5 Day of Week Routing

**MISSOURI
Public Service Commission**

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$35.00

[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
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Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

AUG 18 1999

3.11.5 Day of Week Routing

MO. PUBLIC SERVICE COMM

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$35.00

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Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D FEB 11 1999

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.5 Day of Week Routing

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$35.00

CANCELLED

SEP 25 1999

By 2 RS#45
Public Service Commission
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D JUL 16 1998

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.5 Day of Week Routing

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$35.00

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

JUL 25 2000

3.11.6 Command Routing

**MISSOURI
Public Service Commission**

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

A. Monthly Recurring Charge \$25.00

B. Installation Charge

Initial installation and any subsequent change in
an alternative routing \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
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Senior Manager - Regulatory Attorney
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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AUG 18 1999

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

MO. PUBLIC SERVICE COM.

3.11.6 Command Routing

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

A. Monthly Recurring Charge \$25.00

B. Installation Charge

Initial installation and any subsequent change in
an alternative routing \$35.00

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

**Missouri Public
Service Commission**

REC'D FEB 11 1999

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.6 Command Routing

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

A. Monthly Recurring Charge \$25.00

B. Installation Charge

Initial installation and any subsequent change in
an alternative routing \$35.00

CANCELLED

SEP 25 1999

By *2 RS #46*
**Public Service Commission
MISSOURI**

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.6 Command Routing

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

A. Monthly Recurring Charge \$25.00

B. Installation Charge

Initial installation and any subsequent change in
an alternative routing \$35.00

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Service Commission
99-31
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

RECEIVED

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

JUL 25 2000

3.11.7 Real Time ANI

**MISSOURI
Public Service Commission**

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

- A. Monthly Recurring Charge** \$95.00
- B. Installation Charge**
- Initial installation and
any subsequent change in routing \$250.00

[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |
AVAILABLE TO NEW CUSTOMERS.] (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.7 Real Time ANI

MO. PUBLIC SERVICE COMMISSION

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. Monthly Recurring Charge \$95.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$250.00

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, Missouri Public
Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D FEB 11 1999

3.11.7 Real Time ANI

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. Monthly Recurring Charge \$95.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$250.00

CANCELLED

SEP 25 1999

By 2 RS #47
Public Service Commission
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES **Missouri Public Service Commission**

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.7 Real Time ANI

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. Monthly Recurring Charge \$95.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$250.00

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Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

RECEIVED

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

JUL 25 2000

3.11.8 Route Advance

**MISSOURI
Public Service Commission**

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |
AVAILABLE TO NEW CUSTOMERS.] (N)**

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

RECEIVED

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

AUG 18 1999

3.11.8 Route Advance

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$.00

CANCELLED

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Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D FEB 11 1999

3.11.8 Route Advance

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

CANCELLED

SEP 25 1999

By 2 RS #48
Public Service Commission
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.8 Route Advance

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

JUL 25 2000

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

**MISSOURI
Public Service Commission**

3.11.9 Percent Allocation

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |
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Service Commission**

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

AUG 18 1999

3.11.9 Percent Allocation

MO. PUBLIC SERVICE COMMISSION

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

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**Missouri Public
Service Commission**

REC'D FEB 11 1999

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.9 Percent Allocation

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

CANCELLED

SEP 25 1999

By *2 RS #49*
**Public Service Commission
MISSOURI**

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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Service Commission**

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D JUL 16 1998

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.9 Percent Allocation

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

CANCELLED

MAR 15 1999

By *LSR*
Public Service Commission
MISSOURI

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99-31
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

JUL 25 2000

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

**MISSOURI
Public Service Commission**

3.11.10 Directory Listing

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge \$0.00

3.11.11 Vertical Features

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

[AS OF MARCH 15, 1999, VERTICAL FEATURES WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |
AVAILABLE TO NEW CUSTOMERS.] (N)**

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Senior Manager - Regulatory Attorney
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

AUG 18 1999

3.11.10 Directory Listing

MO. PUBLIC SERVICE COMMISSION

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$0.00

B. Installation Charge \$0.00

3.11.11 Vertical Features

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

[AS OF MARCH 15, 1999, VERTICAL FEATURES WERE RESERVED FOR (T)
CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (T)

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AUG 25 2000
3:45 PM
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(D)
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(D)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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REC'D FEB 11 1999

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.10 Directory Listing

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

- A. Monthly Recurring Charge** \$.00
B. Installation Charge \$.00

3.11.11 Vertical Features

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

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By *2 RS & SO*
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[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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REC'D JUL 16 1998

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.10 Directory Listing

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge \$.00

B. Installation Charge \$.00

3.11.11 Vertical Features

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

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By *[Signature]*
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

JUL 25 2000

3.12.12 Toll Free PIN-Connect

**MISSOURI
Public Service Commission**

ITC^DeltaCom's Toll Free PIN-Connect is a service that enables a user to connect to a pre-determined domestic 10-digit telephone number by dialing a single toll free number and a four-digit PIN (up to 9,999 PINs) assigned by the user. Each PIN terminates to a specific 10-digit telephone number. The customer has the ability to activate each of the PINs "real-time" as needed and change a PIN's destination number "real-time." Toll free routing features are not available on this service. Incoming exclusion (blocking) indexes are available on this service.

A. Monthly Recurring Charge.....\$7.50

B. Installation Charge.....\$0.00

[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

AUG 18 1999

3.12.12 Toll Free PIN-Connect

(N)

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ITC^DeltaCom's Toll Free PIN-Connect is a service that enables a user to connect to a pre-determined domestic 10-digit telephone number by dialing a single toll free number and a four-digit PIN (up to 9,999 PINs) assigned by the user. Each PIN terminates to a specific 10-digit telephone number. The customer has the ability to activate each of the PINs "real-time" as needed and change a PIN's destination number "real-time." Toll free routing features are not available on this service. Incoming exclusion (blocking) indexes are available on this service.

A. Monthly Recurring Charge.....\$7.50

B. Installation Charge.....\$0.00

(N)

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AUG 25 2000

By /s/ RS 50.1
Public Service Commission
MISSOURI

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Senior Manager - Regulatory Attorney
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

REC'D JUL 16 1998

3.12 Pre-paid Calling Cards a/k/a Debit Cards

The card holder can place a call using a pre-paid calling card by dialing a Toll Free "800/888" telephone number from any touch tone telephone in the U.S., Puerto Rico, U.S. Virgin Islands, or Canada, then entering his or her debit card number, followed by the called party's telephone number. Pre-paid calling cards are flat rated and are billed in full minute increments. Cards are available in any denomination, specified by the Customer/vendor. If the Customer/vendor chooses to customize a recorded greeting, to be heard each time the card holder uses the prepaid calling card, an additional charge will apply. The debit card can be reused by paying to recharge the card with a credit card. Special services such as 24 hour Customer support, international calling ability, and multi-lingual capabilities are also offered. Pre-paid calling card system features include the following:

- 3.12.1 Call Reorigination** - The ability for an individual to place up to ten calls without having to reenter their PIN/card number by pressing the "#" key.
- 3.12.2 Account Balance Prompts** - Indicate the user's card balance upon entry to the system and what their balance is after each call is placed.
- 3.12.3 Call Timing** - Capability of the system to notify users when time is running out on their card. A message or warning tone is played to notify the card holder when 1, 2, or 3 minutes remain on the card.
- 3.12.4 Real Time Tracking** - Ability for card holders to obtain a real time balance of their account after each call is placed.

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Regulatory Affairs Manager
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D JUL 16 1998

3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.

3.12.5 Expiration Date - Ability to discontinue a pre-paid calling card's usage if the value of the card has not been used within a predetermined period of time.

3.12.6 Exclusive Call Destinations - Ability for the card holder to designate specific telephone numbers to which their card can place calls.

3.12.7 Detail Card Call Reports - Indicate by individuals or groups the date, time, origination of phone call and number, destination of phone call and number, including total time and charges.

A. The following rates are charged on a per minute basis:

\$ 5.00 Card	\$0.40 per Minute
\$10.00 Card	\$0.30 per Minute
\$20.00 Card	\$0.30 per Minute

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.

REC'D JUL 16 1998

3.12.7 Detail Card Call Reports, cont'd.

- B. Customization of system's initial prompt/greeting charge is \$300.00 per customized greeting.

3.12.8 Debit Card Sponsor Program

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED
Missouri Public Service Commission

3.13 ITC^DeltaCom Dedicated Frame Relay Service

REC'D JAN 19 2000

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (N)

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Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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3.13 ITC^DeltaCom Dedicated Frame Relay Service

AUG 18 1999

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00
Plus each additional CIR	\$ 1.25	-
Plus each additional PVC	\$ 3.00	-
LEC loop to POP	ICB	ICB
Feature change charge (Each, after first installation)	-	\$ 25.00

[AS OF THE EFFECTIVE DATE BELOW, THE RATES THAT APPEAR ON THIS (N)
PAGE ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE |
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Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
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MISSOURI

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D JUL 16 1998

3.13 ITC^DeltaCom Dedicated Frame Relay Service

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00
Plus each additional CIR	\$ 1.25	-
Plus each additional PVC	\$ 3.00	-
LEC loop to POP	ICB	ICB
Feature change charge CANCELED (made after first installation)	-	\$ 25.00

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By 1 R S A S Y
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
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3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.

REC'D JAN 19 2000 (M)

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00
Plus each additional CIR	\$ 1.25	-
Plus each additional PVC	\$ 3.00	-
LEC loop to POP	ICB	ICB
Feature change charge (Each, after first installation)	-	\$ 25.00
[AS OF SEPTEMBER 25, 1999, THE RATES THAT APPEAR ON THIS		(T)
PAGE WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND		(T)
WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]		(T)(M)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.

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	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>	(N) MO. PUBLIC SERVICE COM.
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$135.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$245.00	\$150.00	
256 Kbps port with 1PVC (minimum 32 CIR required)	\$340.00	\$150.00	
384 Kbps port with 1PVC (minimum 48 CIR required)	\$435.00	\$150.00	
512 Kbps port with 1PVC (minimum 64 CIR required)	\$635.00	\$150.00	
768 Kbps port with 1PVC (minimum 112 CIR required)	\$755.00	\$150.00	
1.02 Mbps port with 1PVC (minimum 128 CIR required)	\$1060.00	\$150.00	
1.54 Mbps port with 1PVC (minimum 192 CIR required)	\$1360.00	\$150.00	(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.

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	Monthly Recurring <u>Charge for UNI</u>	Installation <u>Charge</u>	(N)
Each additional CIR	\$1.25	-----	
Each additional PVC	\$10.00	-----	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (Each, after first installation)	-----	\$25.00	(N)

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700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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REC'D JAN 19 2000

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1
Second Revision Sheet No. 55
Cancels First Revision Sheet No. 55

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.14 ITC^DeltaCom Frame Relay with NNI Interface

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Southwestern Bell UNI interface to Southwestern Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.

(N)
|
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Senior Manager - Regulatory Attorney
4092 South Memorial Parkway (T)
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT' AUG 18 1999

3.14 ITC^DeltaCom Frame Relay with NNI Interface

MO. PUBLIC SERVICE COMMISSION

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Southwestern Bell UNI interface to Southwestern Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Monthly Charge</u>	<u>Installation Charge</u>
56 Kbps UNI	\$ 98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25	-
Each PVC	\$ 3.00	-
LEC UNI charges	ICB	ICB
Each feature change charge after initial installation	-	\$ 25.00

[AS OF THE EFFECTIVE DATE BELOW, THE RATES THAT APPEAR ON THIS (N)
PAGE ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND |
ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

REC'D JUL 16 1998

3.14 ITC^DeltaCom Frame Relay with NNI Interface

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Southwestern Bell UNI interface to Southwestern Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Monthly Charge</u>	<u>Installation Charge</u>
56 Kbps UNI	\$ 98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25	-
Each PVC	\$ 3.00	-
LEC UNI charges	ICB	ICB
Each feature change charge after initial installation	-	\$ 25.00

CANCELLED

SEP 25 1999

By *1 RS # SS*
Public Service Commission
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Issued: July 16, 1998

Effecti

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.14 ITC^DeltaCom Frame Relay with NNI Interface Cont.

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Service Commission**

REC'D JAN 19 2000

	<u>Monthly Monthly Charge</u>	<u>Installation Charge</u>
56 Kbps UNI	\$ 98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25	-
Each PVC	\$ 3.00	-
LEC UNI charges	ICB	ICB
Each feature change charge after initial installation	-	\$ 25.00

[AS OF SEPTEMBER 25, 1999, THE RATES THAT APPEAR ON THIS (T)
PAGE WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND
WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (T)(M)

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Service Commission**

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Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

(T)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.14 Frame Relay with NNI Interface Cont.

	<u>Monthly Recurring Charge for NNI</u>	<u>Installation Charge</u>	RECEIVED (N) AUG 18 1999 MO. PUBLIC SERVICE COMM.
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$60.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$100.00	\$150.00	
256 Kbps port with 1PVC (minimum 32 CIR required)	\$150.00	\$150.00	
384 Kbps port with 1PVC (minimum 48 CIR required)	\$210.00	\$150.00	
512 Kbps port with 1PVC (minimum 64 CIR required)	\$300.00	\$150.00	
768 Kbps port with 1PVC (minimum 112 CIR required)	\$360.00	\$150.00	
1.02 Mbps port with 1PVC (minimum 128 CIR required)	\$450.00	\$150.00	
1.54 Mbps port with 1PVC (minimum 192 CIR required)	\$570.00	\$150.00	(N)

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Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.14 Frame Relay with NNI Interface Cont.

	Monthly Recurring Charge for UNI	Installation Charge	RECEIVED (N) AUG 18 1999 MO. PUBLIC SERVICE COM.
Each additional CIR	\$1.25	-----	
Each additional PVC	\$10.00	-----	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (Each, after first installation)	-----	\$25.00	(N)

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Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

3.15 ISDN

REC'D JUL 16 1998

ITC^DeltaCom ISDN Service is a network architecture that supports existing and future voice and data services (integrated access) over either single lines, (BRI, or Basic Rate Interface) or T1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will be offered using a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), 1 D channel for out-of-band signaling, and a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of trunk use for both voice and data. Switched 64K/BRI service is offered based on the rate of the service the customer subscribes to. Monthly recurring and miscellaneous charges apply for PRI services. Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI service, but is not available in all cities. Calls will be rated at the rates of the service the customer subscribes to, with all volume and term discounts applying; there will be no additional monthly charges. Call costs are based on each 64K line usage. For example, if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate structure of the service the customer subscribes to times the number of lines (2).

(T)

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	<u>Monthly</u>	<u>Installation</u>
PRI Local Access	DS1 cost plus \$100 Per D Channel	Based on Location
Toll Free "800/888"/ANI	\$0.01 per ANI delivered	N/A
Rearrange trunk group after initial installation	\$200 per occurrence	N/A
BRI - Switched 64Kbps	Price is based on usage rates of service selected by customer	

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Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.16 Pinnacle

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Pinnacle is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the 12th month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
NEW CUSTOMERS.]

(N)
|
(N)

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Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT

3.16 Pinnacle, Cont'd.

REC'D JUL 16 1998

All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

3.16.1 Switched Service

Term	Intra	Card
Base	0.1390	0.2280
1 Year	0.1320	0.2160
2 Year	0.1292	0.2120
3 Year	0.1251	0.2050

Dedicated Service

Term	Intra	Card
Base	0.0920	0.2200
1 Year	0.0874	0.2090
2 Year	0.0855	0.2050
3 Year	0.0828	0.1980

3.16.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.16.3 Calling Card Surcharge

\$.40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED
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(N)
|
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Regulatory Affairs Manager
700 Boulevard South, Suite 101
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.17 Pinnacle for Associations

Pinnacle for Associations is a discounted long distance business service for groups of Customers belonging to a common professional or trade association. A current ITC^DeltaCom Association Customer may convert their current service to Pinnacle for Associations only if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and agrees to sign a new term agreement equal to, or greater length than, their present term agreement;
- B. If the Customer's present term is within 6 months of expiration; or
- C. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
NEW CUSTOMERS.]

(N)
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(N)

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Regulatory Affairs Manager
700 Boulevard South, Suite 101
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, COMBINED JUL 16 1998

3.17 Pinnacle for Associations

All calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle for Associations is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for 12 or 24 months and discounts available for the term periods listed are 5% and 7%, respectively, of the Customer's total monthly usage. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." If the Customer has entered into a term agreement and the Customer cancels prior to the expiration of the term, the Customer will be billed a one time "Discontinuance Charge" equal to the "Annual Usage Commitment Level" as described above. The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

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Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D
Missouri Public
Service Commission

3.17 Pinnacle for Associations, Cont'd.

REC'D JUL 16 1998

If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. A surcharge applies per call billed to a calling card.

3.17.1 Pinnacle for Associations Rates

Switched	Base Rate	1 Year Term	2 Year Term
Inbound/ Outbound	0.1390	0.1292	0.1251
Card	0.2280	0.2120	0.2050
Dedicated	Base Rate	1 Year Term	2 Year Term
Inbound/ Outbound	0.0920	0.0855	0.0828
Card	0.2200	0.2050	0.1980

3.17.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.17.3 Calling Card Surcharge

\$.40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
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(N)
|
(N)

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Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONFIDENTIAL
Missouri Public Service Commission

3.17.4 Aspect Option B, C and H

REC'D OCT 26 1998

All Aspect calls under Options A, B, C and H are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only.

3.17.4.1 Aspect Option B Rates Per Minute

Inbound/Outbound	.100
Card	.175

3.17.4.2 Aspect Option C Rates Per Minute

Inbound/Outbound	.11
Card	.18

3.17.4.3 Aspect Option H Rates Per Minute

Inbound/Outbound	.145
Card	.175

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES & RATES
OF ASPECT OPTION B, C AND H ARE RESERVED FOR CURRENTLY
SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE
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(N)
|
|
(N)

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Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998
(N)

3.17.4 Aspect Option B, C and H

All Aspect calls under Options A, B, C and H are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only.

3.17.4.1 Aspect Option B Rates Per Minute

Inbound/Outbound	.100
Card	.175

3.17.4.2 Aspect Option C Rates Per Minute

Inbound/Outbound	.11
Card	.18

3.17.4.3 Aspect Option H Rates Per Minute

Inbound/Outbound	.145
Card	.175

(N)

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By *St. R. W. Smith*
Public Service Commission
MISSOURI

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Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998

3.18 Aspect Option D

Aspect Option D is intended only for new ITC^DeltaCom Customers. However, a (T)
current ITC^DeltaCom Customer may convert their current service to Aspect Option |
D if one of the following conditions applies: (T)

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration;
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect Option D calls are rated based on flat rates and duration of the call. Calls (T)
are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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Regulatory Affairs Manager
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED Missouri Public
Service Commission

3.18 Aspect

RECD JUL 16 1998

Aspect is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Customer may convert their current service to Aspect if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration;
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect calls are rated based on flat rates and duration of the call. Calls are timed in (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998

3.18 Aspect Option D, Cont'd.

(T)

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

3.18.1 Aspect Option D Switched Service Rates Per Minute

(T)

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Inbound/ Outbound	0.1450	0.1380	0.1350	0.1310
Card	0.2280	0.2160	0.2120	0.2050

3.18.2 Monthly Recurring Charges

- | | |
|---|---------|
| 1. Monthly charge for each 800 number: | \$ 3.00 |
| 2. Monthly charge for customized pin package: | \$40.00 |
| 3. Monthly charge for autodialers, per access line: | \$ 3.00 |

3.18.3 Calling Card Surcharge
\$.40

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Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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Service Commission

3.18 Aspect, Cont'd.

REC'D JUL 16 1998

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

3.18.1 Aspect Switched Service Rates

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Inbound/ Outbound	0.1450	0.1380	0.1350	0.1310
Card	0.2280	0.2160	0.2120	0.2050 ⁷

3.18.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.18.3 Calling Card Surcharge
\$.40

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700 Boulevard South, Suite 101
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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(T)

3.19 Aspect Option D for Associations

Aspect Option D for Associations is a discounted long distance service for groups of (T)
Customers belonging to a common professional or trade association and is intended
only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom
Association Customer may convert their current service to Aspect Option D for (T)
Associations if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration.
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~CONFIDENTIAL~~ **Missouri Public Service Commission**

3.19 Aspect for Associations

REC'D JUL 16 1998

Aspect for Associations is a discounted long distance service for groups of Customers belonging to a common professional or trade association and is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Association Customer may convert their current service to Aspect for Associations if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration.
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by five (12) months, and dividing this amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998

(T)

3.19 Aspect Option D for Associations, Cont'd.

By the end of the twelfth (12) month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge".

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D JUL 16 1998

3.19 Aspect for Associations, Cont'd.

By the end of the twelfth (12) month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge".

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

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By *ISRS#65*
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Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D SEP 21 1998
(1)

3.19.1 Aspect Option D Association Switched Service Rates Per Minute

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound/ Outbound	0.1450	0.1350	0.1310
Card	0.2280	0.2120	0.2050

3.19.2 Monthly Recurring Charges

- | | |
|---|---------|
| 1. Monthly charge for each 800 number: | \$ 3.00 |
| 2. Monthly charge for customized pin package: | \$40.00 |
| 3. Monthly charge for autodialers, per access line: | \$ 3.00 |

3.19.3 Calling Card Surcharge

\$.40

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.19.1 Aspect Association Switched Service Rates

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound/ Outbound	0.1450	0.1350	0.1310
Card	0.2280	0.2120	0.2050

3.19.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.19.3 Calling Card Surcharge

\$.40

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.19.4 Aspect Option E

REC'D OCT 26 1998

Aspect Option E is intended for residential customers only. Inbound and Outbound Aspect Option E calls are time of day sensitive, but no volume or term discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only. (T) (T)

3.19.4.1 Aspect Option E Rates Per Minute

	Peak	Off-Peak
Outbound	.12	.10
Inbound	.12	.10
Card	.18	.18

3.19.5 Aspect Option G

Aspect Option G is intended for residential customers only. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of the call. This service is offered via switched access only. (T)

3.19.5.1 Aspect Option G Rates Per Minute

Inbound/Outbound	.10
Card	.18

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES AND RATES OF ASPECT OPTION E AND ASPECT OPTION G ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N) | (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D SEP 21 1998
(N)

3.19.4 Aspect Option E

Aspect Option E is intended for residential customers only. Inbound and Outbound Aspect Option E calls are time of day sensitive, but no volume or term discounts apply. Inbound and Outbound calls are timed in full minute increments and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only.

3.19.4.1 Aspect Option E Rates Per Minute

	Peak	Off-Peak
Outbound	.12	.10
Inbound	.12	.10
Card	.18	.18

3.19.5 Aspect Option G

Aspect Option G is intended for residential customers only. Inbound and Outbound calls are timed in full minute increments and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of the call. This service is offered via switched access only.

3.19.5.1 Aspect Option G Rates Per Minute

Inbound/Outbound	.10
Card	.18

CANCELLED

NOV 30 1998
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SECTION 3 - DESCRIPTION OF SERVICE & RATES CONT'D

REC'D FEB 11 1999

3.20 Premier Hospitality

Premier Hospitality is specifically for the hospitality industry. A minimum of 50% or more 1+ traffic must take place before or after normal business hours on weekdays, or on Saturday or Sunday to qualify for the special rates associated with this product. If a least 50% of the Customer's total usage does not take place during off-peak hours, the Customer's usual rates will automatically increase by \$.03 per minute for total interstate, intrastate and toll free usage. Both interstate and intrastate calls are flat rated. The Customer must subscribe to ITC^DeltaCom's operator services to receive this product

3.20.1 Premier Hospitality Rates

Intrastate usage charge per minute: \$0.12

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE (N)
TO NEW CUSTOMERS.] (N)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES **Missouri Public Service Commission**

3.20 Premier Hospitality

REC'D JUL 16 1998

Premier Hospitality is specifically for the hospitality industry. A minimum of 50% or more 1+ traffic must take place before or after normal business hours on weekdays, or on Saturday or Sunday to qualify for the special rates associated with this product. If a least 50% of the Customer's total usage does not take place during off-peak hours, the Customer's usual rates will automatically increase by \$.03 per minute for total interstate, intrastate and toll free usage. Both interstate and intrastate calls are flat rated. The Customer must subscribe to ITC^DeltaCom's operator services to receive this product

3.20.1 Premier Hospitality Rates

Intrastate usage charge per minute: \$0.12

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MAR 15 1999
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Public Service Commission
MISSOURI

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D FEB 11 1999

3.21 Personal Toll Free "800/888" Service

Personal Toll Free "800/888" Service is an inbound, residential, "800/888" toll service offering that enables the subscriber to receive calls from any domestic telephone system in Missouri over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in full minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Monthly recurring charges apply.

3.21.1 Personal Toll Free "800/888" Usage Rates

Usage charge per minute of usage

Flat Rate - \$.22

3.21.2 Volume Discount

Usage over \$25.00 - 10%

3.21.3 Installation Charges

None

3.21.4 Monthly Recurring

\$3.00 per account.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES. **Missouri Public Service Commission**

3.21 Personal Toll Free "800/888" Service

REC'D JUL 16 1998

Personal Toll Free "800/888" Service is an inbound, residential, "800/888" toll service offering that enables the subscriber to receive calls from any domestic telephone system in Missouri over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in full minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Monthly recurring charges apply.

3.21.1 Personal Toll Free "800/888" Usage Rates

Usage charge per minute of usage

Flat Rate - \$.22

3.21.2 Volume Discount

Usage over \$25.00 - 10%

3.21.3 Installation Charges

None

3.21.4 Monthly Recurring

\$3.00 per account.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~Missouri Public Service Commission~~

3.21 Personal Toll Free "800/888" Service, Cont'd.

REC'D FEB 11 1999

3.21.5 Family Connections Plus

Family Connections Plus is only offered to residential Customers. Family Connections Plus is timed in full minute increments and is rated on a time-of-day basis. No volume discounts apply. A surcharge applies per call billed to a calling card.

3.21.6 Family Connections Plus Usage Rates

Day-----	\$0.21
Evening-----	\$0.12
Night/Weekend--	\$0.10

3.21.7 Family Connections Plus Toll Free "800/888" Usage Rates

Day-----	\$0.205
Evening-----	\$0.205
Night/Weekend--	\$0.205

3.21.8 Family Connection Plus Card Usage Rates

Day-----	\$0.250
Evening-----	\$0.250
Night/Weekend--	\$0.250
Per Call Surcharge	\$.4000

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D
Missouri Public
Service Commission

3.21 Personal Toll Free "800/888" Service, Cont'd.

REC'D JUL 16 1998

3.21.5 Family Connections Plus

Family Connections Plus is only offered to residential Customers. Family Connections Plus is timed in full minute increments and is rated on a time-of-day basis. No volume discounts apply. A surcharge applies per call billed to a calling card.

3.21.6 Family Connections Plus Usage Rates

Day-----	\$0.21
Evening-----	\$0.12
Night/Weekend--	\$0.10

3.21.7 Family Connections Plus Toll Free "800/888" Usage Rates

Day-----	\$0.205
Evening-----	\$0.205
Night/Weekend--	\$0.205

3.21.8 Family Connection Plus Card Usage Rates

Day-----	\$0.250
Evening-----	\$0.250
Night/Weekend--	\$0.250
Per Call Surcharge	\$.4000

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, **Missouri Public Service Commission**

3.22 Destiny Classic with Off-Peak

REC'D JUL 16 1998

Destiny Classic with Off-Peak is designed for the Customer who places at least 60% of their calls before or after normal business hours. Destiny Classic with Off-Peak is rated on a time-of-day basis. All calls are rated based on flat rates and duration of the call. There is no charge for unanswered calls. Both installation and monthly charges apply. Timing is in 1/10th minute increments, after the initial 18 seconds of each call. If the Customer chooses to sign a term agreement, rates will be discounted further. A surcharge applies per call billed to a calling card.

3.22.1 Destiny Classic Switched with Off-Peak

A. Outbound Rates

	<u>Volume Discount</u>		<u>Discount Rates Day</u>	<u>Discount Rates Eve/Night</u>
Base	0%		0.222	0.150
\$150-\$300	3%		0.215	0.146
\$301-\$750	6%		0.209	0.141
\$751-\$1000	8%		0.204	0.138
\$1001-\$1500	12%		0.195	0.132
\$1501 +	14%		0.191	0.129

	<u>12 Months Term Discount 8%</u>		<u>24 Months Term Discount 14%</u>		<u>36 Months Term Discount 17%</u>	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.204	0.138	0.191	0.129	0.184	0.125
\$150-\$300	0.198	0.134	0.185	0.125	0.179	0.121
\$301-\$750	0.192	0.130	0.179	0.121	0.173	0.117
\$751-\$1500	0.188	0.127	0.176	0.119	0.170	0.115
\$1000-\$1500	0.180	0.121	0.168	0.114	0.162	0.110
\$1501+	0.176	0.119	0.164	0.111	0.158	0.107

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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|
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