

**ATTACHMENT B**  
**CUSTOMER NOTICE**

## There is no Expanded Basic Rate increase in 2013!

At Fidelity Communications, our only goal is to provide you with the best entertainment choices while delivering personal, local care you can't get anywhere else. A big part of that local care is keeping our programming cost increases as low as possible.

From 2012 to 2013, in your specific area, Fidelity's programming rates have increased nearly \$2.50 per customer (for Basic and Expanded Basic service). To keep your prices low, we have chosen to absorb this entire increase and NOT raise Expanded Basic Digital TV rates this year. However, this year we are fighting a new battle.

### The FCC says to raise phone rates

The Universal Service Fund (USF) was created to help offset some of the high cost of providing telecommunications services in rural areas to customers just like you. Because of the fund, rural customers were able to have advanced services like phone and broadband Internet available to them.

However, recently, the FCC has decided that the USF, from which Fidelity Communications gets support, is too large. One of the ways that the FCC is trying to control the size of the fund is to mandate that rural customers pay no less than the national average monthly rate for their local telephone service. The FCC has established a benchmark local rate of \$14.00 per month beginning June 1, 2013.

As a result of this change, we will also be increasing the cost of our discounted packages by \$3.00 a month.

We know in this economy any rate increase is not welcome news, but we are looking at ways to lessen the pain by adding new channels, absorbing our cable programmer cost increases, and increasing Internet speeds for our current customers without raising Internet rates.

Our commitment to you and to your community has never been stronger. We truly value our relationship with you and look forward to the continued opportunity to earn your business. As always if you have any questions, please feel free to contact your local Fidelity office.

June 1, 2013 Rate Adjustments	Price Per Month
Basic TV	\$23.50
Expanded Basic TV (NOT INCREASED)	\$61.95
Digital Ultimate	\$8.95
Local Phone Service	\$14.00
Power Pack	\$92.95
Lifeline Power Pack	\$86.70
Advantage Jr. Package	\$76.95
Just Perfect Package	\$120.95
Just Perfect Jr. Package	\$92.95
Just Perfect Movie Lovers Package	\$147.95
Just Perfect Movie Lovers Jr. Package	\$127.95