



102 3rd St. P.O. Box 127 Alma, MO 64001
Office: (660) 674-2297 Fax: (660) 674-2613

April 10, 2017

Dear Alma Telephone Customer:

Thank you for being a customer of Alma Telephone Company. Once again Alma is notifying you of a rate increase directed by the Federal Communications Commission. Effective June 1, 2017, Alma will be raising its local rate for residential customers to \$20.00 per month. The local rate for business customers will also be increased to \$21.00 per month.

This is the 5th of several successive residential local rate increases ordered by the FCC in 2011. The first increase was from \$6.50 to \$10.00 effective July 1, 2012. The second increase was to \$14.00 effective July 1, 2013. The third increase was to \$16.00 effective December 1, 2014. The fourth increase was to \$18.00 effective June 1, 2016. This fifth increase to \$20.00 is scheduled to become effective June 1, 2017.

Alma continues to support an end to required local rate increases that Alma believes penalizes you for being a customer of a rural telephone company.

Thank you for your business.

Sincerely,

Adolf L. Heins
Manager