

Citizens Telecommunications Company  
dba Citizens Telecom

M.P.S.C. TARIFF NO.1  
Original Sheet No. 1

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

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Public Service Commission

CITIZENS TELECOMMUNICATIONS COMPANY

dba

CITIZENS TELECOM

A COMPETITIVE COMPANY

REGULATIONS, DESCRIPTIONS, AND SCHEDULE OF CHARGES

APPLICABLE TO FURNISHING COMPETITIVE

TELECOMMUNICATIONS SERVICES

**CANCELLED**

WITHIN THE STATE OF MISSOURI

MAY 29 2003  
by XM-03-393  
Public Service Commission  
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APR 8 1996

96-267

MO. PUBLIC SERVICE COMM

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Director of Regulatory  
Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS

Citizens Telecom is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

Statutes

Section 392.240 (1)  
Section 392.270  
Section 392.280  
Section 392.290  
Section 392.310  
Section 392.320  
Section 392.330  
Section 392.340

- Ratemaking
- Property valuation (ratemaking)
- Depreciation Accounts
- Issuance of securities
- Stock and debt issuance
- Stock dividend payments
- Issuance of securities, debt and notes
- Reorganization (s)

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Commission Rules

4 CSR 240-10.020  
4 CSR 240-30.010 (2) (C)  
4 CSR 240-30.040 (1),(2),(3),(5), &(6)  
4 CSR 240-32.030 (1) (B)  
4 CSR 240-32.030 (1) (C)  
4 CSR 240-32.030 (2)  
4 CSR 240-32.050 (3)  
4 CSR 240-32.050 (4)  
4 CSR 240-32.050 (5)  
4 CSR 240-32.050 (6)  
4 CSR 240-32.070 (4)  
4 CSR 240-33.030  
4 CSR 240-32.040 (5)

- Depreciation fund income
- Rate schedules
- Uniform System of Accounts
- Exchange boundary maps
- Record keeping
- In-state record keeping
- Local office record keeping
- Telephone directories
- Call intercept
- Telephone number changes
- Public coin telephone
- Minimum charges rules
- Financing Fees

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF  
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TABLE OF CONTENTS

REC'D NOV 30 1998

TITLE PAGE .....	1	Sheet
COMPANY WAIVERS .....	2	
TABLE OF CONTENTS .....	3 - 5.1	
CONCURRING CARRIERS .....	6	
APPLICATION OF TARIFF .....	7	
SECTION 1 DEFINITION OF TERMS .....	8-9	
SECTION 2 RULES AND REGULATIONS .....	10-20	
2.1 OBLIGATION OF THE COMPANY .....	10	
2.2 LIMITATIONS ON LIABILITY .....	11-12	
2.2.1 Indemnification by Customer .....	11	
2.2.2 General Liability .....	11	
2.2.3 Acts of God .....	11	
2.2.4 Customer Provided Equipment .....	12	
2.2.5 Use of Facilities of Other Companies .....	12	
2.3 USE OF SERVICE .....	12	
2.4 OWNERSHIP OF EQUIPMENT .....	13	
2.5 BLOCKING OF SERVICE .....	13	
2.6 PAYMENT FOR SERVICES PROVIDED .....	13-15	
2.6.1 Payment of Charges .....	13	
2.6.2 Return Check Charge .....	14	
2.6.3 Late Payment Charge .....	14	
2.6.4 Customer Overpayments .....	15	

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

RECEIVED

TABLE OF CONTENTS

TITLE PAGE .....	1
COMPANY WAIVERS .....	2
TABLE OF CONTENTS .....	3 - 5
CONCURRING CARRIERS .....	6
APPLICATION OF TARIFF.....	7
SECTION 1 DEFINITION OF TERMS .....	8 - 9
SECTION 2 RULES AND REGULATIONS.....	10 - 20
2.1 OBLIGATION OF THE COMPANY.....	10
2.2 LIMITATIONS ON LIABILITY.....	11 - 12
2.2.1 Indemnification by Customer.....	11
2.2.2 General Liability .....	11
2.2.3 Acts of God .....	11
2.2.4 Customer Provided Equipment .....	12
2.2.5 Use of Facilities of Other Companies .....	12
2.3 USE OF SERVICE.....	12
2.4 OWNERSHIP OF EQUIPMENT.....	13
2.5 BLOCKING OF SERVICE.....	13
2.6 PAYMENT FOR SERVICES PROVIDED.....	13 - 15
2.6.1 Payment of Charges.....	13

FEB 9 1996  
Sheet

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

**TABLE OF CONTENTS (cont'd)** Missouri Public Service Commission

**SECTION 2 RULES AND REGULATIONS (cont'd)**

REC'D NOV 30 1998

	<u>Sheet</u>
2.7 ACCESS TO CUSTOMERS PREMISES.....	15
2.8 INTERCONNECTION.....	16
2.9 SUSPENSION OR TERMINATION OF SERVICE.....	16 - 19
2.9.1 Suspension or Termination for Nonpayment.....	16
2.9.2 Exceptions to Suspension and Termination.....	17
2.9.3 Verification of Nonpayment.....	18
2.9.4 Termination for Cause Other Than Nonpayment.....	18-19
2.10 PROVISIONS APPLICABLE TO CUSTOMERS.....	20
2.10.1 Cancellation of Service by the Customer.....	20
2.10.2 Dishonored Checks.....	20
<b>SECTION 3 SERVICE AND SPECIAL PROMOTIONAL TRIALS.....</b>	<b>21</b>
3.1 SERVICE TRIALS AND SPECIAL PROMOTIONS.....	21

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF, Public

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Service Commission~~

TABLE OF CONTENTS (cont'd)

REC'D NOV 30 1998  
Missouri Public Service Commission

SECTION 4 SERVICE OFFERINGS ..... 23 - 23.7

4.1 GENERAL SERVICE DESCRIPTION ..... 22

4.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION..... 22

4.3 BUSINESS 800 SERVICE DESCRIPTION ..... 23

4.4 BUSINESS CALLING CARD SERVICE DESCRIPTION ..... 23

4.5 RESIDENTIAL 1+ SWITCHED ACCESS SERVICE DESCRIPTION ..... 23.1

4.6 RESIDENTIAL 800 SERVICE DESCRIPTION ..... 23.1

4.7 RESIDENTIAL CALLING CARD SERVICE DESCRIPTION ..... 23.2

4.8 PREPAID CALLING CARD DESCRIPTION ..... 23.2

4.9 BUSINESS 250 PLUS SERVICE DESCRIPTION ..... 23.3

4.10 PRIVATE LINE ACCESS SERVICE DESCRIPTION..... 23.3-23.6

    4.10.2 Point to Point Service Description..... 23.5

    4.10.3 Move Charge..... 23.6

    4.10.4 Allowance For Interruption Of Service..... 23.6

4.11 CITIZENS SELECT CALLING PLAN SERVICE DESCRIPTION ..... 28

T  
N  
N  
N

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by XM-03-393  
Public Service Commission  
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~~Missouri Public  
Service Commission~~

FILED JAN 28 1999

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

TABLE OF CONTENTS (cont'd)

**RECEIVED**

<b>SECTION 4 SERVICE OFFERINGS.....</b>	<b>SEP 27 1996</b>	<b>22 - 23</b>	
4.1 GENERAL SERVICE DESCRIPTION.....			<b>MISSOURI</b>
4.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION... 22			<b>Public Service Commission</b>
4.3 BUSINESS 800 SERVICE DESCRIPTION.....		23	
4.4 BUSINESS CALLING CARD SERVICE DESCRIPTION.....		23	
4.5 RESIDENTIAL 1+ SWITCHED ACCESS SERVICE DESCRIPTION.....		23.1	
4.6 RESIDENTIAL 800 SERVICE DESCRIPTION.....		23.1	
4.7 RESIDENTIAL CALLING CARD SERVICE DESCRIPTION.....		23.2	
4.8 PREPAID CALLING CARD DESCRIPTION.....		23.2	
4.9 BUSINESS 250 PLUS SERVICE DESCRIPTION.....		23.3	N
4.10 BUSINESS DEDICATED ACCESS SERVICE DESCRIPTION.....		23.3	N

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

TABLE OF CONTENTS (cont'd)

	Sheet	
<b>SECTION 4 SERVICE OFFERINGS.....</b>	<b>RECEIVED</b>	
4.1 GENERAL SERVICE DESCRIPTION.....	22	
4.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION.....	23	
4.3 BUSINESS 800 SERVICE DESCRIPTION.....	23	
4.4 BUSINESS CALLING CARD SERVICE DESCRIPTION.....	23	
4.5 RESIDENTIAL 1+ SWITCHED ACCESS SERVICE DESCRIPTION.....	23.1	N
4.6 RESIDENTIAL 800 SERVICE DESCRIPTION.....	23.1	
4.7 RESIDENTIAL CALLING CARD SERVICE DESCRIPTION.....	23.2	
4.8 PREPAID CALLING CARD DESCRIPTION.....	23.2	N
<b>SECTION 5 RATES AND CHARGES.....</b>	<b>24</b>	
5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS...	24	
5.1.1 Incremental Billing Seconds.....	24	
5.2 BUSINESS SERVICE RATES.....	24	
5.2.1 Business Direct Billed Service Rates.....	24	
5.3 RESIDENTIAL SERVICE RATES.....	24.1	N
5.3.1 Residential Service Rates.....	24.1	
5.3.2 Residential Time Periods.....	24.1	
5.4 PREPAID CALLING CARD RATES.....	24.1	N
<b>SECTION 6 PROMOTIONAL OFFERINGS AND RATES.....</b>	<b>25</b>	

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JUN 30 1996

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

TABLE OF CONTENTS (cont'd)

<b>SECTION 4 SERVICE OFFERINGS.....</b>	<b>22</b>
4.1 GENERAL SERVICE DESCRIPTION.....	22
4.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION.....	22
4.3 BUSINESS 800 SERVICE DESCRIPTION.....	23
4.4 BUSINESS CALLING CARD SERVICE DESCRIPTION.....	23
<b>SECTION 5 RATES AND CHARGES.....</b>	<b>24</b>
5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS...	24
5.1.1 Incremental Billing Seconds.....	24
5.2 BUSINESS SERVICE RATES.....	24
5.2.1 Business Direct Billed Service Rates.....	24
<b>SECTION 6 PROMOTIONAL OFFERINGS AND RATES.....</b>	<b>25</b>

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Sheet  
22 - 23  
FEB 9 1996  
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

Missouri Public  
Service Commission

TABLE OF CONTENTS (cont'd)

REC'D JAN 29 2000  
Sheet 54

**SECTION 5 RATES AND CHARGES** ..... 29 - 34

5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS ..... 29 - 30

5.1.1 Incremental Billing Seconds ..... 29

5.1.2 Mileage Measurement ..... 30

5.2 BUSINESS SERVICE RATES ..... 31

5.2.1 Business Direct Billed Service Rates ..... 31

5.3 RESIDENTIAL SERVICE RATE ..... 31

5.3.1 Residential Service Rates ..... 31

5.3.2 Residential Time Periods ..... 31

5.4 PREPAID CALLING CARD RATES ..... 31

5.5 BUSINESS 250 PLUS SERVICE RATES ..... 32

5.5.1 Business 250 Plus - Option 1 ..... 32

5.5.2 Business 250 Plus - Option 2 ..... 32

5.6 BUSINESS DEDICATED ACCESS SERVICE RATES ..... 32

5.6.1 Business Dedicated Access Service Rates ..... 32

5.7 CITIZENS SELECT CALLING PLAN RATES ..... 33-34

5.7.1 Usage Charges ..... 33

5.7.2 Monthly Recurring Charges ..... 34

5.7.3 Initial Non-Recurring Charges ..... 34

5.7.4 Optional - Monthly Recurring Charges ..... 34

5.7.5 Optional - Initial Non-Recurring Charges ..... 34

5.8 POINT TO POINT SERVICE RATES ..... 24.6

5.8.1 Monthly Recurring ..... 24.6

5.9 OTHER SERVICES AND CHARGES ..... 24.8

5.9.1 Payphone Surcharge ..... 24.8

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**SECTION 6 PROMOTIONAL OFFERINGS AND RATES** ..... 35

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Service Commission

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

REC'D MAY 27 1999

TABLE OF CONTENTS (cont'd)

	<u>Sheet</u>
<b>SECTION 5 RATES AND CHARGES</b> .....	<b>29 - 34</b>
5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS.....	29 - 30
5.1.1 Incremental Billing Seconds.....	29
5.1.2 Mileage Measurement.....	30
5.2 BUSINESS SERVICE RATES.....	31
5.2.1 Business Direct Billed Service Rates.....	31
5.3 RESIDENTIAL SERVICE RATE.....	31
5.3.1 Residential Service Rates.....	31
5.3.2 Residential Time Periods.....	31
5.4 PREPAID CALLING CARD RATES.....	31
5.5 BUSINESS 250 PLUS SERVICE RATES.....	32
5.5.1 Business 250 Plus - Option 1.....	32
5.5.2 Business 250 Plus - Option 2.....	32
5.6 BUSINESS DEDICATED ACCESS SERVICE RATES.....	32
5.6.1 Business Dedicated Access Service Rates.....	32
5.7 CITIZENS SELECT CALLING PLAN RATES.....	33-34
5.7.1 Usage Charges.....	33
5.7.2 Monthly Recurring Charges.....	34
5.7.3 Initial Non-Recurring Charges.....	34
5.7.4 Optional - Monthly Recurring Charges.....	34
5.7.5 Optional - Initial Non-Recurring Charges.....	34
	<b>CANCELLED</b>
5.8 POINT TO POINT SERVICE RATES.....	24.6
5.8.1 Monthly Recurring.....	24.6
	FEB 06 2000
5.9 OTHER SERVICES AND CHARGES.....	24.8
5.9.1 Payphone Surcharge.....	24.8
	BY 3rd RS 4.1 Public Service Commission MISSOURI
5.10 PLATINUM RATE PLAN.....	24.8
5.10.1 Business Direct Billed Flat Rate Plan.....	24.8
	(N) (N)
<b>SECTION 6 PROMOTIONAL OFFERINGS AND RATES</b> .....	<b>35</b>

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 3 High Ridge Park  
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF Public  
Service Commission

TABLE OF CONTENTS (cont'd)

REC'D NOV 30 1998  
Sheet

<b>SECTION 5</b>	<b>RATES AND CHARGES</b> .....	<b>24.1-24.8</b>
5.1	DESCRIPTION OF CHARGES AND RATE COMPONENTS .....	24.1
5.1.1	Incremental Billing Seconds .....	24.1
5.1.2	Mileage Measurement .....	24.1
5.2	BUSINESS SERVICE RATES.....	24.2
5.2.1	Business Direct Billed Service Rates.....	24.2
5.3	RESIDENTIAL SERVICE RATES .....	24.2
5.3.1	Residential Service Rates.....	24.2
5.3.2	Residential Time Periods.....	24.2
5.4	PREPAID CALLING CARD RATES .....	24.2
5.5	BUSINESS 250 PLUS SERVICE RATES .....	24.3
5.5.1	Business 250 Plus - Option 1 .....	24.3
5.5.2	Business 250 Plus - Option 2 .....	24.3
5.6	BUSINESS DEDICATED ACCESS SERVICE RATES.....	24.3
5.6.1	Business Dedicated Access Service Rates .....	24.3
5.7	CITIZENS SELECT CALLING PLAN RATES.....	24.4-24.5
5.7.1	Usage Charges.....	<b>CANCELLED</b> 24.4
5.7.2	Monthly Recurring Charges .....	24.4
5.7.3	Initial Non-Recurring Charges.....	24.5
5.7.4	Optional - Monthly Recurring Charges.....	24.5
5.7.5	Optional - Initial Non-Recurring Charges .....	24.5
5.8	POINT TO POINT SERVICE RATES.....	24.6-24.7
5.8.1	Monthly Recurring.....	24.6
5.8.2	Non Recurring Charges.....	24.7
5.9	OTHER SERVICES AND CHARGES .....	24.8
5.9.1	Payphone Surcharge.....	24.8

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TABLE OF CONTENTS (cont'd)

SEP 27 1996  
 Sheet

<b>SECTION 5 RATES AND CHARGES.....</b>			
5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS.....	24		M
5.1.1 Incremental Billing Seconds.....	24		
5.2 BUSINESS SERVICE RATES.....	24.1	T	
5.2.1 Business Direct Billed Service Rates.....	24.1		
5.3 RESIDENTIAL SERVICE RATES.....	24.2		
5.3.1 Residential Service Rates.....	24.2		
5.3.2 Residential Time Periods.....	24.2		
5.4 PREPAID CALLING CARD RATES.....	24.2	T	M
5.5 BUSINESS 250 PLUS SERVICE RATES.....	24.2		N
5.5.1 Business 250 Plus - Option 1.....	24.2		
5.5.2 Business 250 Plus - Option 2.....	24.2		
5.6 BUSINESS DEDICATED ACCESS SERVICE RATES.....	24.3		
5.6.1 Business Dedicated Access Service Rates.....	24.3		N
5.7 SECTION 6 PROMOTIONAL OFFERINGS AND RATES.....	25		M

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Director of Regulatory  
 Citizens Telecommunications Company  
 3 High Ridge Park  
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

- D Indicates discontinued rate or regulation
- I Indicates rate increase
- N Indicates new rate or regulation
- R Indicates rate reduction
- M Indicates move in location of text
- T Indicates change in text or regulation but no change in rates

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M.P.S.C. TARIFF NO. 1  
Original Sheet No. 770

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

~~FEB 9 1996~~

APPLICATION OF TARIFF

MISSOURI

Public Service Commission

This tariff contains the regulations and charges that apply to the provision of intrastate telecommunications services by Citizens Telecommunications Company (hereinafter "Company") between various locations within the state of Missouri. The Company operates as a competitive telecommunications company providing competitive telecommunications services within the state of Missouri.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 1

FEB 9 1995

DEFINITION OF TERMS

MISSOURI  
Public Service Commission

ACCESS LINE: An arrangement that connects a customer location to the Company's switching location.

AUTHORIZATION CODE: A numerical code, one or more of which are assigned to a customer to enable Company to identify use of service on his or her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

BUSINESS CUSTOMER: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

COMPANY: Citizens Telecommunications Company d.b.a. Citizens Telecom.

CHANNEL: Communications path between two or more points.

CUSTOMER: The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of rates and charges and compliance with tariff regulations.

DEDICATED PORT: A port on Company's switching facility which is dedicated, at a charge, to customer's exclusive use and which is connected to customer's premises by a private line furnished by customer.

EQUAL ACCESS: The ability for a customer to select their primary long distance company.

FACILITIES: Any cable, equipment or facilities used to provide the service offered under this tariff.

HOME AREA: The local calling area associated with switched access.

INTRASTATE COMMUNICATIONS: Any communication that originates and terminates within the same state and is subject to the oversight of a state regulatory commission as provided by the laws of that state.

LOCAL ACCESS AND TRANSPORT AREA (LATA): The term Local Access Transport Area denotes a geographic area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192 within which a local exchange company or companies provide communications services.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 1

DEFINITION OF TERMS (cont'd)

MISSOURI  
Public Service Commission

POINT OF DEMARCATION: The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

POINT OF ORIGINATION: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

POINT OF TERMINATION: The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

REMOTE ACCESS CODE: A code to permit customers to access the Company switch in areas other than Customers' home area.

RESIDENTIAL CUSTOMER: A Customer whose use of service is primarily personal and domestic nature.

SERVICE OR SERVICES: The services covered by this tariff shall include only the State of Missouri.

SERVICE DATE: The date that billing starts for service or any service component.

SERVICE COMPONENT: Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

SERVING WIRE CENTER: The wire center from which the Customer premises normally obtains dial tone.

SPECIAL ACCESS CIRCUIT: A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

SPECIFIC PROJECT CODE: Specifically assigned code by customer for billing to that activity within customer's business.

SPECIAL REQUEST: Any modification that is performed by the Company at the Customer's request that is above and beyond normal service and or access use.

TERMINAL EQUIPMENT: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2

RULES AND REGULATIONS

FEB 9 1995

MISSOURI  
Public Service Commission

2.1 OBLIGATION OF THE COMPANY

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain without unreasonable expense, suitable space for its plant and facilities in the building where service is or is to be provided to the Customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service herein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property, or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for services previously rendered pursuant to this tariff until the indebtedness is satisfied.

Service is offered subject to the availability of the necessary facility and/or equipment and subject to the provisions of this tariff. Company reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff, the rules and regulations of the Missouri Public Service Commission or in violation of the law.

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Director of Regulatory  
Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2

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RULES AND REGULATIONS (cont'd)

FEB 9 1996

2.2 LIMITATIONS ON LIABILITY

MISSOURI  
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2.2.1 Indemnification by Customer

The Customer shall indemnify and hold the Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, the facilities of others; against claims arising out of any act or omission of the Customer in connection with the facilities provided by the Company or the Customer.

2.2.2 General Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs; provided, however, that the Company shall have no liability for any such period which is less than the minimum duration specified for the particular service in the regulations applicable to such service set forth in this tariff.

2.2.3 Acts of God

The company shall not be liable for, shall be excused from performance during, and the Customer shall not be liable for charges related to the Company's excused performance during any failure of performance due to causes beyond its control, including, but not limited to, Acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; unavailability or non-performance of facilities provided by others; and any law, order, regulation or other action of any governing authority or agent

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3 High Ridge Park  
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2

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RULES AND REGULATIONS (cont'd)

FEB 9 1996

2.2 LIMITATIONS ON LIABILITY (cont'd)

MISSOURI  
Public Service Commission

2.2.4 Customer-Provided Equipment

The services and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

2.2.5 Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

2.3 USE OF SERVICE

Service is furnished for use by the Customer but may be used by others when so authorized by the Customer. Service may be resold or shared and the Customer may advise its user that a portion of its service is provided by the Company. However, the Customer shall not represent that the Company jointly participates with the Customer in the provision of its service.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF ~~PROPOSED~~

SECTION 2

FEB 9 1996

RULES AND REGULATIONS (cont'd)

MISSOURI  
Public Service Commission

2.4 OWNERSHIP OF EQUIPMENT

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees, or independent contractors of the Customer through any negligence.

2.5 BLOCKING OF SERVICE

The Company's facilities cannot be used to originate calls to other telephone companies' caller-paid information services. This includes, but is not limited to, calls to NPA 900, NXX 976, NXX 970, and other NXXs assigned to these services. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

2.6 PAYMENT FOR SERVICES PROVIDED

2.6.1 Payment of Charges

Payment for service is due within twenty-one (21) days of rendering the bill. Service may be denied for nonpayment of a bill. The Customer is responsible for safeguarding the service from use by unauthorized persons, and to pay all charges for use of the service by any persons whether or not authorized by the Customer, except in those instances where it has been determined that the Customer's present and former employees, agents and authorized users were not responsible for calls billed to the Customer via third party billing and the Company did not verify that the charges for the call would be accepted. The Customer is not responsible for unauthorized use of service to the extent such use is proximately caused by the Company's willful or negligent act.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2

RECEIVED

RULES AND REGULATIONS (cont'd)

FEB 9 1995

2.6 PAYMENT FOR SERVICES PROVIDED (cont'd)

MISSOURI  
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2.6.2 Return Check Charge

An Administrative Charge of \$25.00 may apply for any customer check returned for insufficient funds or any other reason.

2.6.3 Late Payment Charges

- a. Customer bills for telephone service are due on the date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a late payment charge of 1.5% per month will be applied to all amounts previously billed under this tariff including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions ( and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2

RECEIVED

RULES AND REGULATIONS (cont'd)

FEB 9 1995

2.6 PAYMENT FOR SERVICES PROVIDED (cont'd)

MISSOURI  
Public Service Commission

2.6.4 Customer Overpayments

The Company will provide interest on Customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the Company's rate applicable to Late Payment Charges.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

2.7 ACCESS TO CUSTOMERS PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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3 High Ridge Park  
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SECTION 2

FEB 9 1996

RULES AND REGULATIONS (cont'd)

MISSOURI  
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2.8 INTERCONNECTION

Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Company. Service furnished by Company is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his or her customer- provided terminal equipment or communications systems with the Company. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

2.9 SUSPENSION OR TERMINATION OF SERVICE

2.9.1 Suspension or Termination for Nonpayment

In the event that any bill rendered is not paid, the Company may terminate or suspend service until the bill has been paid. If service is suspended or terminated for nonpayment, the Customer must pay any payment due prior to reconnection.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2

RULES AND REGULATIONS (cont'd)

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FEB 9 1995

2.9 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

MISSOURI  
Public Service Commission

2.9.2 Exceptions to Suspension and Termination

Suspension or termination of service shall not be made until:

- a. At least 10 days after written notice has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
- b. At least 10 days after the Customer has either signed for or refused to sign for a registered letter containing written notification mailed to the billing address of the Customer.

Service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

Service shall not be suspended or terminated for:

- a. Non-payment of bills rendered for charges other than telephone service;
- b. Non-payment for services for which a bill has not been rendered;
- c. Non-payment for services which have not been rendered;
- d. Non-payment for any billed amount which is in dispute during the period before resolution of the dispute is made by the Company in accordance with the Company's complaint handling procedures. Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill if the Customer does not pay the undisputed amount after being asked to do so;
- e. Non-payment of backbilled amounts as outlined in the preceding.

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SECTION 2

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RULES AND REGULATIONS (cont'd)

MISSOURI  
Public Service Commission

2.9 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.9.3 Verification of Non-payment

Service shall not be terminated or suspended for non-payment of a bill rendered unless:

- a. The Company has verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice;
- b. The Company has checked the Customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.

2.9.4 Termination For Cause Other Than Non-payment:

2.9.4.A The Company may, immediately and without notice to Customer, and without liability of any nature, temporarily deny, terminate, or suspend Service to any Customer who:

1. Willfully damages the Company equipment, interferes with use of the Company's Service by other Customers of the Company;
2. Unreasonably places capacity demands upon the Company's Facilities or Service;
3. Violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications;
4. Otherwise fails to comply with the provisions of this Tariff or applicable law.

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3 High Ridge Park  
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF **RECORDED**

**SECTION 2**

FEB 9 1996

**RULES AND REGULATIONS (cont'd)**

MISSOURI  
Public Service Commission

**2.9 SUSPENSION OR TERMINATION OF SERVICE (cont'd)**

**2.9.4 Termination For Cause Other Than Non-payment (cont'd):**

2.9.4.B In the event a Customer becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors, the Company may immediately and without notice to the Customer and without liability of any nature deny, terminate, or suspend service to the Customer.

2.9.4.C In the event that the Company determines that any Service is being used fraudulently or illegally, whether by a Customer or its agent, the Company may immediately and without notice to the Customer and without liability of any nature deny, terminate, or suspend service to the Customer.

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SECTION 2

FEB 9 1996

RULES AND REGULATIONS (cont'd)

MISSOURI  
Public Service Commission

2.10 PROVISIONS APPLICABLE TO CUSTOMERS

2.10.1 Cancellation of Service by the Customer

Service may be canceled by the Customer by giving notice to the Company up to the day cancellation is requested.

If the Customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before the service begins, or before completion of some other period mutually agreed upon by the Customer and Company, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the non-recoverable cost of such construction shall be borne by the Customer. Such charges will be determined on an individual case basis.

2.10.2 Dishonored Checks

If a business Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, and the account remains unpaid, then the Company is not required to issue any additional notice before disconnecting service.

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SECTION 3

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SERVICE AND PROMOTIONAL TRIALS

MISSOURI  
Public Service Commission

3.1 SERVICE TRIALS AND SPECIAL PROMOTIONS

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential customers to a service not previously subscribed to by the Customer. Such promotions shall be made available to all similarly situated customers in the target market area and will not exceed ninety (90) days. These promotions must be approved by the Public Service Commission before they are offered to the public.

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3 High Ridge Park  
Stamford, CT 06905

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

Missouri Public  
Service Commission

SECTION 4

REC'D NOV 30 1998

SERVICE OFFERINGS

4.1 GENERAL SERVICE DESCRIPTION

Intrastate telecommunications services are available for calls originating from any service location within the state of Missouri and terminating at any point within the state.

A customer may originate a call over the Company's switched network by presubscribing to the Company's service to place calls on a direct dialed basis or on an ad hoc basis by dialing the Company's Carrier Identification Code.

Intrastate Customers have access to the Company's Interstate and International communications services which are covered under separate tariff as governed by the rules and regulations of the Federal Communications Commission.

All Services, 1+ Switched Access, 800 Service and Calling Card Service, will be billed directly by the Company to the Customer.

4.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

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Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.

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MISSOURI

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SECTION 4

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SERVICE OFFERINGS

MISSOURI  
Public Service Commission

4.1 GENERAL SERVICE DESCRIPTION

Intrastate telecommunications services are available for calls originating from any service location within the state of Missouri and terminating at any point within the state.

A customer may originate a call over the Company's switched network by presubscribing to the Company's service to place calls on a direct dialed basis or on an ad hoc basis by dialing the Company's Carrier Identification Code.

Intrastate Customers have access to the Company's Interstate and International communications services which are covered under separate tariff as governed by the rules and regulations of the Federal Communications Commission.

All Services, 1+ Switched Access, 800 Service and Calling Card Service, will be billed directly by the Company to the Customer.

4.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network by adding the Company's Carrier Identification Code to the dialing string.

The service is flat rated and billed in six (6) second increments.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.
- Six second increment billing.

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JAN 28 1999  
By *[Signature]*  
Public Service Commission  
MISSOURI

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Citizens Telecommunications Company  
3 High Ridge Park  
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 4

Missouri Public  
Service Commission

SERVICE OFFERINGS (cont'd)

REC'D NOV 30 1998

4.3 BUSINESS 800 SERVICE DESCRIPTION

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the Customer's end users to place a call to the Customer free of charge.

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Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

4.4 BUSINESS CALLING CARD SERVICE DESCRIPTION

Business Calling Card Service gives Customers the ability to make toll calls from anywhere. Customers may choose their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

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Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls with a 10 digit 800 number or authorization number.

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SECTION 4

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SERVICE OFFERINGS (cont'd)

MISSOURI  
Public Service Commission

4.3 BUSINESS 800 SERVICE DESCRIPTION

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the Customer's end users to place a call to the Customer free of charge.

Service is flat rated with an initial billing increment of six (6) seconds with additional increments of six (6) seconds.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

4.4 BUSINESS CALLING CARD SERVICE DESCRIPTION

Business Calling Card Service gives Customers the ability to make toll calls from anywhere. Customers may choose their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN). Calls are billed in six (6) second increments, after a thirty (30) second initial billing increment.

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

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MAY 30 1996

SECTION 4

SERVICE OFFERINGS (cont'd)

**MISSOURI  
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4.5 RESIDENTIAL 1+ SWITCHED ACCESS SERVICE DESCRIPTION

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1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network by adding the Company's Carrier Identification Code to the dialing string.

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.
- One minute increment billing.

4.6 RESIDENTIAL 800 SERVICE DESCRIPTION

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service is dependent upon availability of 800 series numbers.

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 series numbers available at no extra charge.

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SECTION 4

MAY 30 1996

SERVICE OFFERINGS (cont'd)

**MISSOURI  
Public Service Commission**  
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4.7 RESIDENTIAL CALLING CARD SERVICE DESCRIPTION

Residential Calling Card Service gives Customers the ability to make toll calls from anywhere, using their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments.

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

4.8 PREPAID CALLING CARD DESCRIPTION

Prepaid Calling Card permits calling from any touch tone phone; Customers purchase the cards in advance based on predetermined denominations. Prepaid cards are offered in denominations ranging from \$5.00 to \$100.00. Calls are placed by dialing an 800 access number listed on the card. The Customer is then prompted to enter a Personal Identification Number (PIN). After verification of the PIN, the Customer is informed of the remaining balance available on the card, after which the terminating number can be dialed by the Customer. A prompt notifies the Customer one minute prior to expiration of the card.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 4

Missouri Public  
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SERVICE OFFERINGS (cont'd)

REC'D NOV 30 1998

4.9 BUSINESS 250 PLUS SERVICE DESCRIPTION

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Business 1+ Switched Access, Business 800, and Business Calling Card Services. These Services have the same features described in Sections 4.2, 4.3, and 4.4 of this tariff.

Business 1+ Switched Access and Business 800 Services are flat rated, and are billed in six (6) second increments.

Business Calling Card Service is flat rated and billed in six (6) second increments, after a thirty (30) second initial billing period.

**CANCELLED**

4.10 PRIVATE LINE SERVICE DESCRIPTION

4.10.1 Business Dedicated Access Service Description

Business Dedicated Access is a Private Line service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum one (1) year commitment, and an obligation of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the term.

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SECTION 4

SEP 27 1996

SERVICE OFFERINGS (cont'd)

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4.9 BUSINESS 250 PLUS SERVICE DESCRIPTION

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Business 1+ Switched Access, Business 800, and Business Calling Card Services. These Services have the same features described in Sections 4.2, 4.3, and 4.4 of this tariff.

Business 1+ Switched Access and Business 800 Services are flat rated, and are billed in six (6) second increments.

Business Calling Card Service is flat rated and billed in six (6) second increments, after a thirty (30) second initial billing period.

4.10 BUSINESS DEDICATED ACCESS SERVICE DESCRIPTION

Business Dedicated Access is a long distance service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service, 800 Service, and Calling Card Service. These Services have the same features described in Sections 4.2, 4.3, and 4.4 of this tariff.

Business Dedicated Access 1+ and Business Dedicated Access 800 Services are flat rated, and are billed in six (6) second increments.

Business Dedicated Access Calling Card Service is flat rated and billed in six (6) second increments, after a thirty (30) second initial billing period.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 4

Missouri Public  
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SERVICE OFFERINGS (cont'd)

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4.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)

Features include:

- Access Integration enables any or all channels to be used for both outgoing calls and incoming toll-free calls.
- Dialed Number Identification Service (DNIS) allows one location to receive identified multiple 800 calls.
- Account Codes and Verified Account Codes help the Customer prevent abuse by tracking the cost and origination of calls.

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SECTION 4

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SERVICE OFFERINGS (cont'd)

REC'D NOV 30 1998

4.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)

4.10.2 Point To Point Service Description

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- a) a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase; or
- b) the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 4

Missouri Public  
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SERVICE OFFERINGS (cont'd)

REC'D NOV 30 1998

4.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)

4.10.3 Move Charge

A move charge will apply to Private Line Services when the physical location of the dedicated circuit or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charge. This type of move will not constitute a break in the original term agreement.

4.10.4 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. The credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- a) interruptions due to negligence or willful misconduct by the Customer;
- b) interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- c) interruptions due to failure of access outside the Company's serving area; or
- d) interruptions beyond the control of the Company.

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SECTION 4

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SERVICE OFFERINGS (cont'd)

REC'D NOV 30 1998

4.11 CITIZENS SELECT CALLING PLAN

Citizens Select Calling Plan is a long distance plan that allows the Business Customer to access the Company's network via switched or dedicated access facilities. Service is offered for 1+ Switched Access Service, 800 Service, Dedicated Access Service, and Calling Card Service.

1+ Switched Access and 800 Services are flat rated.

Dedicated Access Service is flat rated with additional monthly recurring charges and initial non-recurring charges.

Calling Card Service is flat rated with a per call surcharge.

1+ Switched Access Service and 800 Service Customers may select a discounted flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$1,200, \$6,000, \$12,000, \$24,000, or \$60,000. Dedicated Access Service Customers may select a reduced flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$24,000, \$60,000, or \$120,000. Customers must select both an annual volume commitment and a term plan to qualify for enrollment and the associated rates. All long distance usage contributes to the annual volume commitment. If after the end of the term commitment, the Customer has billed less than the annual volume commitment they will be billed the difference between actual usage and the annual volume commitment.

The Customer may exit the term agreement during the initial ninety (90) days of the term without termination liability. If the Customer discontinues service after the initial ninety (90) days but prior to completion of the term commitment, the Customer will be billed the difference between the accumulated usage under the term commitment and the minimum annual volume commitment for the current year. In addition, the Customer will be billed the minimum annual volume commitment multiplied by the number of years remaining under the term commitment.

In the event of a rate increase, by the Company, the Customer may discontinue service within sixty (60) days without termination liability.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

**SECTION 5**

Missouri Public  
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**RATES AND CHARGES**

REC'D NOV 30 1998

5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS

Intrastate communications charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds as shown in 5.1.1 below. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

5.1.1 Incremental Billing Seconds

5.1.2

SERVICE OFFERING		6&6	12&6	18&6	30&6	60&60
Business Direct Billed	1+ Switched Access	X				
	800	X				
	Calling Card				X	
Residential	1+ Switched Access					X
	800					X
	Calling Card					X
Business 250 Plus	1+ Switched Access	X				
	800	X				
	Calling Card				X	
Business Dedicated Access	1+ Service	X				
	800	X				
	Calling Card				X	
Citizens Select Calling Plan	1+ Switched Access			X		
	800			X		
	Dedicated Access		X			
	Calling Card				X	

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Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

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RATES AND CHARGES

**MISSOURI  
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5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS

Intrastate communications charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds as shown in 5.1.1 below. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

5.1.1 Incremental Billing Seconds

<u>Service Offering</u>	<u>6 &amp; 6</u>	<u>30 &amp; 6</u>	<u>60 &amp; 60</u>	
<b>Business Direct Billed:</b>				
1+ Switched Access	X			
800	X			
Calling Card		X		
<b>Residential:</b>				
1+ Switched Access			X	
800			X	
Calling Card			X	
<b>Business 250 Plus:</b>				
1+ Switched Access	X			
800	X			
Calling Card		X		
<b>Business Dedicated Access:</b>				
1+ Service	X			
800	X			
Calling Card		X		

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Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

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RATES AND CHARGES

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5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS

Intrastate communications charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds as shown in 6.1.1 below. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

5.1.1 Incremental Billing Seconds

<u>Service Offering</u>	<u>6 &amp; 6</u>	<u>30 &amp; 6</u>	<u>60 &amp; 60</u>	
<b>Business Direct Billed:</b>				
1+ Switched Access	X			
800	X			
Calling Card		X		
<b>Residential:</b>				
1+ Switched Access			X	N
800			X	I
Calling Card			X	N

Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

5.2 BUSINESS SERVICE RATES

5.2.1 Business Direct Billed Service Rates

1+ Switched Access	\$0.149/minute
800 Service	\$0.149/minute
Calling Card Service	\$0.160/minute
Calling Card Surcharge	\$0.60/call

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NOV 11 1995  
 BY 2nd R.S. # 24  
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5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS

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Intrastate communications charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds as shown in 6.1.1 below. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

5.1.1 Incremental Billing Seconds

<u>Service Offering</u>	<u>6 &amp; 6</u>	<u>30 &amp; 6</u>	<u>60 &amp; 60</u>
<b>Business Direct Billed: 1+ Switched Access</b>	X		
800	X		
Calling Card		X	

Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

5.2 BUSINESS SERVICE RATES

5.2.1 Business Direct Billed Service Rates

1+ Switched Access	\$0.149/minute
800 Service	\$0.149/minute
Calling Card Service	\$0.160/minute
Calling Card Surcharge	\$0.60/call

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SECTION 5

Missouri Public  
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RATES AND CHARGES (cont'd)

REC'D NOV 30 1998

5.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS (cont'd)

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5.1.2 Mileage Measurement

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The distance between the rate centers is determined by applying the formula below to the vertical ("V") and horizontal ("H") coordinates found in Bellcore's V&H Tape and NECA FCC Tariff No. 4.

Formula:

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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\* Text previously seen on this page has been moved to page 24.2.

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M.P.S.C. TARIFF NO. 1  
1st Revised Sheet No.

Cancels Original Sheet No. 24.1

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RATES AND CHARGES (cont'd)

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5.2 BUSINESS SERVICE RATES

5.2.1 Business Direct Billed Service Rates

1+ Switched Access	\$0.149/minute
800 Service	\$0.149/minute
Calling Card Service	\$0.160/minute
Calling Card Surcharge	\$0.60/call

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RATES AND CHARGES (cont'd)

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5.3 RESIDENTIAL SERVICE RATES

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5.3.1 Residential Service Rates

1+Switched Access	\$0.230/minute - <i>Peak</i>
	\$0.170/minute - <i>Off-Peak</i>
800 Service	\$0.230/minute - <i>Peak</i>
	\$0.170/minute - <i>Off-Peak</i>
Calling Card Service	\$0.160/minute
Calling Card Surcharge	\$0.60/call

5.3.2 Residential Time Periods

Peak Period: Monday through Friday, from 8:00 am to 4:59 pm.  
Off-Peak Period: All other times.

5.4 PREPAID CALLING CARD RATES

Calls are billed in one minute increments at a base unit rate of \$0.35 per minute.

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NOV 11 1995  
BY Let R.S. # 24.1  
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RATES AND CHARGES (cont'd)

REC'D NOV 30 1998

5.2 BUSINESS SERVICE RATES

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5.2.1 Business Direct Billed Service Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.1490	
800 Service	\$.1490	
Calling Card	\$.1600	\$0.60

5.3 RESIDENTIAL SERVICE RATES

5.3.1 Residential Service Rates

	PER MINUTE		PER CALL
	Peak	Off-Peak	
1+Switched Access	\$.2300	\$.1700	
800 Service	\$.2500(I)	\$.2500(I)	
Calling Card	\$.2000	\$.2000	\$0.90

5.3.2 Residential Time Periods

Peak Period: Monday through Friday, from 8:00 am to 4:59 pm.  
Off-Peak Period: All other times.

5.4 PREPAID CALLING CARD RATES

Calls are billed in one minute increments at a base unit rate of \$0.90 per minute.

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\* Text that used to appear on this page now appears on page 24.3.

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RATES AND CHARGES (cont'd)

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5.3 RESIDENTIAL SERVICE RATES

5.3.1 Residential Service Rates

1+Switched Access	\$0.230/minute - Peak	
	\$0.170/minute - Off-Peak	
800 Service	\$0.230/minute - Peak	
	\$0.170/minute - Off-Peak	
Calling Card Service	\$0.200/minute	I
Calling Card Surcharge	\$0.75/call	I

5.3.2 Residential Time Periods

Peak Period: Monday through Friday, from 8:00 am to 4:59 pm.  
Off-Peak Period: All other times.

5.4 PREPAID CALLING CARD RATES

Calls are billed in one minute increments at a base unit rate of \$0.35 per minute.

5.5 BUSINESS 250 PLUS SERVICE RATES

5.5.1 Business 250 Plus - Option 1

1+ Switched Access	\$0.149/minute
800 Service	\$0.149/minute
Calling Card Service	\$0.145/minute
Calling Card Surcharge	\$0.50/call

5.5.2 Business 250 Plus - Option 2

1+ Switched Access	\$0.149/minute
800 Service	\$0.149/minute
Calling Card Service	\$0.240/minute
Calling Card Surcharge	\$0.00/call

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SECTION 5

RATES AND CHARGES (cont'd)

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5.5 BUSINESS 250 PLUS SERVICE RATES

5.5.1 Business 250 Plus - Option 1

	PER MINUTE	PER CALL
1+ Switched Access	\$.1490	
800 Service	\$.1490	
Calling Card	\$.1450	\$0.50

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5.5.2 Business 250 Plus - Option 2

	PER MINUTE	PER CALL
1+ Switched Access	\$.1490	
800 Service	\$.1490	
Calling Card	\$.2400	\$0.00

5.6 BUSINESS DEDICATED ACCESS SERVICE RATES

5.6.1 Business Dedicated Access Service Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.0800	
800 Service	\$.0800	
Calling Card	\$.1850	\$0.00

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Monthly and Installation charges are billed based on actual cost. These costs are on an individual case basis as cost is determined based on the distance from the Customer's location to the Company's point of presence.

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SECTION 5

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RATES AND CHARGES (cont'd)

5.6 BUSINESS DEDICATED ACCESS SERVICE RATES

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5.6.1 Business Dedicated Access Service Rates

1+ Dedicated Access	\$0.080/minute
800 Service	\$0.080/minute
Calling Card Service	\$0.185/minute
Calling Card Surcharge	\$0.00/call

Monthly and Installation charges are billed based on actual cost. These costs are on an individual case basis as cost is determined based on the distance from the Customer's location to the Company's point of presence.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

**SECTION 5**

Missouri Public  
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**RATES AND CHARGES (cont'd)**

REC'D NOV 30 1998

5.7 **CITIZENS SELECT CALLING PLAN RATES**

5.7.1 **Usage Charges**

<b>1+ SWITCHED ACCESS (per minute)</b>				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
None	\$0.1800			
\$1,200		\$0.1750	\$0.1725	\$0.1725
\$6,000		\$0.1725	\$0.1725	\$0.1725
\$12,000		\$0.1725	\$0.1725	\$0.1725
\$24,000		\$0.1725	\$0.1725	\$0.1725
\$60,000		\$0.1725	\$0.1725	\$0.1725

<b>800 SERVICE (per minute)</b>				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
None	\$0.1800			
\$1,200		\$0.1750	\$0.1725	\$0.1725
\$6,000		\$0.1725	\$0.1725	\$0.1725
\$12,000		\$0.1725	\$0.1725	\$0.1725
\$24,000		\$0.1725	\$0.1725	\$0.1725
\$60,000		\$0.1725	\$0.1725	\$0.1725

<b>DEDICATED ACCESS (per minute)</b>			
<i>Annual Volume Commitment</i>	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
\$24,000	\$0.1080	\$0.1055	\$0.1055
\$60,000	\$0.1055	\$0.1055	\$0.1055
\$120,000	\$0.1055	\$0.1055	\$0.1055

<b>CALLING CARD</b>	
<i>per minute</i>	\$0.1600
<i>per call surcharge</i>	\$0.60

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SECTION 5

RATES AND CHARGES (cont'd)

5.7 CITIZENS SELECT CALLING PLAN RATES (cont'd)

5.7.2 Monthly Recurring Charges

DEDICATED ACCESS	
T1 Access	<i>actual telco cost</i>
Access Coordination Function	\$78.00
Central Office Connection	\$270.00

5.7.3 Initial Non-Recurring Charges

DEDICATED ACCESS	
T1 Access	<i>actual telco cost</i>
Access Coordination Function	\$215.00
Central Office Connection	\$340.00

\*The Company may waive the above non-recurring charges from time to time

5.7.4 Optional - Monthly Recurring Charges

DEDICATED ACCESS	
Dialed Number Identification Service	\$50.00
Accounting Codes - Non-Validated	\$0.00
Accounting Codes - Validated Per Account	\$5.00

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5.7.5 Optional - Initial Non-Recurring Charges

DEDICATED ACCESS	
Dialed Number Identification Service	\$200.00
Accounting Codes - Non-Validated	\$0.00
Accounting Codes - Validated Per Account	\$0.00

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5

RATES AND CHARGES (cont'd)

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5.9 OTHER SERVICES AND SURCHARGES

5.9.1 Payphone Surcharges

A surcharge applies to all calls which the Company can identify as a payphone-originated call. This includes Calling Card and 800 calls.

SURCHARGE	PER CALL
Payphone	\$0.30

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MAY 29 2003

XM-03393  
Missouri Public Service Commission  
MISSOURI

(D)

Missouri Public  
Service Commission

FILED FEB 06 2000

ISSUED: January 6, 2000

EFFECTIVE: February 6, 2000

F. Wayne Lafferty, Vice President  
Citizens Telecommunications Company dba Citizens Communications Company  
Legacy Park  
Plano, TX 75024

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF *Missouri Public Service Commission*

**SECTION 5**

REC'D MAY 17 1999

**RATES AND CHARGES (cont'd)**

5.9 OTHER SERVICES AND SURCHARGES

5.9.1 Payphone Surcharges

A surcharge applies to all calls which the Company can identify as a payphone-originated call. This includes Calling Card and 800 calls.

SURCHARGE	PER CALL
Payphone	\$0.30

**CANCELLED**

5.10 PLATINUM RATE PLAN

FEB 03 2000  
 BY *2nd RS #248*  
 Public Service Commission  
 MISSOURI

5.10.1 Business Direct Billed Flat Rate Plan

- \*Rates are determined by originating location
- \*Billing 18 second minimum followed by 6-second increments
- \*Minimum billing \$5.00 per month

	PER MINUTE	PER CALL
1+ Switched Access	\$.1000	
800 Service	\$.115	
Calling Card	\$.220	
Calling Card		\$.75

(N) \_\_\_\_\_ (N)

ISSUED: May 17, 1999

EFFECTIVE: June 16, 1999

Vice President, Regulatory & Government Affairs  
 Citizens Telecommunications Company  
 3 High Ridge Park  
 Stamford, CT 06905

*Missouri Public Service Commission*

FILED JUN 16 1999

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

Missouri Public  
Service Commission

SECTION 5 - RATES (cont'd)

REC'D NOV 30 1998

5.9 OTHER SERVICES AND SURCHARGES

5.9.1 Payphone Surcharge

A surcharge applies to all calls which the Company can identify as a payphone-originated call. This includes Calling Card and 800 calls.

SURCHARGE	Per Call
Payphone	\$0.30

N  
|  
N

**CANCELLED**

JUN 16 1999  
By *KSRS#24.8*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED JAN 28 1999

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

RECEIVED

SECTION 6

PROMOTIONAL OFFERINGS AND RATES

FEB 9 1996

RESERVED FOR FUTURE USE

MISSOURI  
Public Service Commission

- 6.1 At the option of the Company, service may be offered on a contract basis to meet specialized dedicated access requirements of the Customer not contemplated in this tariff. Rates for Special Access Services will be provided to the PCSM upon request.

CANCELLED

MAY 29 2003

XIII-03-393  
Public Service Commission  
MISSOURI

FILED

APR 8 1996

96 - 267

MO. PUBLIC SERVICE COMM

ISSUED: February 9, 1996

EFFECTIVE: ~~February 9, 1996~~

APR 08 1996

Director of Regulatory  
Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905