



November 30, 2017
Via Web Filing

Mr. Morris Woodruff, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

**RE: CTC Communications Corp. d/b/a Earthlink Business
Notice of Detariffing**

Dear Mr. Woodruff:

Please accept this letter as notice that it is CTC Communications Corp. d/b/a Earthlink Business' intent to operate on a detariffed basis and is withdrawing the following tariffs on file with the Commission:

P.S.C. MO No. 2 – Interexchange Services Tariff

Effective December 1, 2017 the Company will make these documents available in the form of Price Lists posted to its website outlining the terms, conditions and rates associated with the services offered by the Company. The hyperlink to the website where the Price List is posted for public inspection is as follows:

<http://tariffs.net/earthlinkbusiness>

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Thomas M. Forte

Thomas M. Forte
Consultant to CTC Communications Corp.

cc: Lori Wheeler - EarthLink - CTC
Office of Public Counsel
tms: MOi1702

Enclosures
TF/kf

JX-2018-0067

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

MISSOURI TELECOMMUNICATIONS TARIFF

ADOPTION NOTICE

CTC Communications Corp. d/b/a EarthLink Business hereby adopts, ratifies, and makes it own, in every respect as if the same had been originally filed by it, all tariffs heretofore filed with the Public Service Commission, State of Missouri, by Computer Telephone Corp. d/b/a ONE Communications.

Issued: October 5, 2011

Effective: November 4, 2011

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

Filed
Missouri Public
Service Commission
XN-2012-0105; JX-2012-0143

ADOPTION NOTICE

**COMPUTER TELEPHONE CORP.
d/b/a ONE COMMUNICATIONS**

Computer Telephone Corp., d/b/a ONE Communications, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, scheduled agreements, divisions, authorities or other instruments whatsoever, files with the Missouri Public Service Commission, by Computer Telephone Corp., d/b/a CTC Communications.

By this notice it also adopts and ratifies all supplements or attachments to any of the above schedules, etc., which Computer Telephone Corp., d/b/a CTC Communications, has theretofore filed with said commission.

Issue Date: August 23, 2006

Effective Date: September 25, 2006

Pamela L. Hintz
Vice President of Regulatory Compliance
220 Bear Hill Road
Waltham, Massachusetts 02451

CANCELLED
November 04, 2011
Missouri Public
Service Commission
XN-2012-0105, JX-2012-0143

Filed
Missouri Public
Service Commission
XN-2007-0055

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF

OF

CTC Communications Corp.
d/b/a EarthLink Business

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by CTC Communications Corp. d/b/a EarthLink Business with principal offices at 1170 Peachtree Street NE, Suite 900, Atlanta, Georgia 30309, telephone number 404-815-0770. This tariff applies for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

(T)

CTC Communications Corp. d/b/a EarthLink Business operates as a competitive telecommunications company as defined by Case No. TA-91-146 within the State of Missouri.

Issued: December 21, 2015

Effective: January 1, 2016

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

FILED
Data center
Missouri Public
Service Commission
JX-2016-0165

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

(T)

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF

OF

CTC Communications Corp.
d/b/a EarthLink Business

(T)
(T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by CTC Communications Corp. d/b/a EarthLink Business with principal offices at 1375 Peachtree Street, Level A, Atlanta, Georgia 30309, telephone number 404-815-0770. This tariff applies for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

(T)
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(T)

CTC Communications Corp. d/b/a EarthLink Business operates as a competitive telecommunications company as defined by Case No. TA-91-146 within the State of Missouri.

(T)

Issued: October 5, 2011

Effective: November 4, 2011

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

CANCELLED
January 1, 2016
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JX-2016-0165

Filed
Missouri Public
Service Commission
XN-2012-0105; JX-2012-0143

Computer Telephone Corp.
d/b/a/ ONE Communications

P.S.C. MO No. 2
First Revised Sheet No. 1 (T)
Cancels Original Sheet No. 1 (T)

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF

OF

**COMPUTER TELEPHONE CORP.
d/b/a ONE COMMUNICATIONS**

(T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Computer Telephone Corp., d/b/a One Communications, with principal offices at 220 Bear Hill Road, Waltham, Massachusetts 02451, telephone number (781) 466-8080. This tariff applies for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business. (T)

Computer Telephone Corp., d/b/a One Communications, operates as a competitive telecommunications company as defined by Case No. TA-91-146 within the State of Missouri. (T)

Issue Date: August 23, 2006

Effective Date: September 25, 2006

CANCELLED
November 04, 2011
Missouri Public
Service Commission
XN-2012-0105, JX-2012-0143

Pamela L. Hintz
Vice President of Regulatory Compliance
220 Bear Hill Road
Waltham, Massachusetts 02451

XN-2007-0055

Filed
Missouri Public
Service Commission

P.S.C. MO No. 2
Computer Telephone Corp. d/b/a CTC Corp.

Original Sheet No. 1

Missouri Public
Service Commission

REC'D AUG 18 1999

MISSOURI TELECOMMUNICATIONS TARIFF

OF

COMPUTER TELEPHONE CORP.
d/b/a CTC CORP.

360 Second Avenue
Waltham, Massachusetts 02451

This tariff includes the rates, charges, terms and conditions of service for the provision of competitive intrastate interexchange telecommunications services by CTC ("CTC") between locations within the State of Missouri. This tariff is on file with the Missouri Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business at 360 Second Avenue, Waltham, Massachusetts 02451.

Missouri Public
Service Commission

00-161
FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: [REDACTED]

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

Cancelled

September 25, 2006

Missouri Public
Service Commission

Missouri Public
Service Commission

WAIVER OF RULES AND REGULATIONS

REC'D AUG 18 1999

Pursuant to Case No. TA-88-142, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-30.040(1-3)	Uniform System of Accounts.
4 CSR 240-30.040(5)(6)	Uniform System of Accounts.
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32.030(1)(C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin telephones.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-33.040(5)	Finance Fee.

Missouri Public
Service Commission

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

REC'D DEC 14 2001

P.S.C. MO No. 2
Computer Telephone Corp. d/b/a/ CTC Corp.

First Revised Sheet No. 2
Cancels Original Sheet No. 2

(D)

(D)

(N)

Page reserved for future use

Issue Date: December 14, 2001

Effective Date: January 15, 2002

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

Missouri Public

FILED JAN 15 2002

Service Commission

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

P.S.C. MO No. 2
Computer Telephone Corp. d/b/a CTC Corp.

Original Sheet No. 2

**Missouri Public
Service Commission**

CHECK SHEET

REC'D AUG 18 1999

The Title Sheet and sheets 1 through 26, inclusive, of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET

REVISION

All Pages Original

CANCELLED

JAN 15 2002

1st RS2
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: [REDACTED]

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

REC'D DEC 14 2001

P.S.C. MO No. 2
Computer Telephone Corp. d/b/a/ CTC Corp.

First Revised Sheet No. 3
Cancels Original Sheet No. 3

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Effective Date: January 15, 2002

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

CANCELLED
December 1, 2017
Missouri Public
Service Commission
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Missouri Public
FILED JAN 15 2002
Service Commission

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JAN 15 2002
By 1st RS3
Public Service Commission
MISSOURI

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

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Service Commission
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Vice President, Tax
1170 Peachtree Street NE, Suite 900
Atlanta, GA 30309

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Missouri Public
Service Commission
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Vice President of Regulatory Compliance
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Waltham, Massachusetts, 02451CANCELLED
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Service Commission

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REC'D AUG 18 1999

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

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December 1, 2008
Missouri Public
Service Commission
JX-2009-0302

Missouri Public
Service Commission

TARIFF FORMAT

RECD AUG 18 1999

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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December 1, 2017
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JX-2018-0067

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TARIFF FORMAT (cont'd)

REC'D AUG 18 1999

- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.
- E. Explanation of Symbols -
- (D) Delete or Discontinue
 - (I) Change Resulting In An Increase to a Customer's Bill
 - (M) Moved From Another Tariff Location
 - (N) New
 - (R) Change Resulting in a Reduction to a Customer's Bill
 - (T) Change in Text or Regulation But No Change in Rate or Charge

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Service Commission
00-161
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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

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Service Commission

SECTION 1 - DEFINITIONS

REC'D AUG 18 1999

Authorized User - A person, firm, corporation or other entity who is authorized by the Subscriber to be connected to the service of the Subscriber under the terms and regulations of this tariff.

Carrier - Used throughout this tariff to refer to CTC unless otherwise clearly indicated by the context.

Commission - The Missouri Public Service Commission.

Company - Used throughout this tariff to refer to CTC, the issuer of this Tariff, unless otherwise clearly indicated by the context.

CTC - Refers to CTC, the issuer of this tariff.

Customer - Any person, firm, partnership, corporation, or other entity which uses telecommunications services under the provisions and regulations of this tariff and is responsible for payment of charges. The Customer is also a Subscriber when the Customer orders services on behalf of him/herself.

Dedicated Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is either billed by the access provider directly to the Customer or End User or billed to CTC, who in turn, passes such charges through to the Customer or End User.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Marks - A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

Personal Account Code - A numeric or alpha-numeric sequence unique to each Travel Card.

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FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: [REDACTED]

Michael Donnellan
Vice President
CTC

360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

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Service Commission

SECTION 1 - DEFINITIONS (cont'd)

RECD AUG 18 1999

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Subscriber - The person, firm, Customer, corporation or other entity that arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others under the provisions and terms of this tariff. Also see Customer.

Switched Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line.

Missouri Public
Service Commission

0015161
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Issue Date: August 18, 1999

Effective Date: September 17, 1999

Michael Donnellan
Vice President
CTC

360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

Missouri Public
Service Commission

SECTION 2 - REGULATIONS

RECD AUG 18 1999

2.1 Undertaking of CTC

CTC's services and facilities are furnished for communications between locations within the State of Missouri under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week. CTC arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. The rates and regulations contained in this tariff do not apply, unless otherwise specified, to the lines, facilities or services provided by a local exchange telephone company or other access provider for use in accessing the services of the Company.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this tariff.

2.2.2 CTC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff or the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers or Subscribers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by CTC in its reasonable judgment.

2.2.5 The Company does not provide alternative operator services for presubscribed aggregator locations.

Missouri Public
Service Commission

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Issue Date: August 18, 1999

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

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December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

Missouri Public
Service Commission

SECTION 2 - REGULATIONS (cont'd)

RECD AUG 18 1999

2.3 Assignment or Transfer

Customers may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.4 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited. The use of the Company's services without payment for service, as well as any attempt to avoid payment or to shift payment obligations to another person without that person's authorization, whether by fraudulent means, schemes, invalid numbers or otherwise, is prohibited.

2.5 Liabilities of the Company

2.5.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.

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Service Commission

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Service Commission
JX-2018-0067

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

Missouri Public
Service Commission

SECTION 2 - REGULATIONS (cont'd)

REC'D AUG 18 1999

2.5 Liabilities of the Company (cont'd)

2.5.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.5.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's or Subscriber's apparatus or systems, or (iii) for any act or omission of the Customer or Subscriber, or (iv) for any personal injury or death of any person, or for any loss of or damage to Subscriber's or Customer's premises or any other property, whether owned by Customer, Subscriber or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

2.5.4 CTC shall not be liable for any claim, loss, or refund as a result of loss, theft or unauthorized use of Travel Cards or Personal Account codes issued for use with the Company's services.

Missouri Public
Service Commission

00
FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: September 1, 1999

Michael Donnellan
Vice President
CTC

360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

CANCELLED
December 1, 2017
Missouri Public
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JX-2018-0067

Missouri Public
Service Commission

SECTION 2 - REGULATIONS (cont'd)

RECD AUG 18 1999

2.6 Use of Recording Devices

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

2.6.1 A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.6.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.

2.6.3 The requirements of 2.6.1 and 2.6.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

2.7 Taxes, Surcharges and Utility Fees

All state and local taxes, including but not limited to gross receipts taxes, sales taxes, and municipal utilities taxes, or associated surcharges, are listed as separate line items and are not included in the rates listed in this tariff for postpaid services. All other charges and fees are subject to Commission approval.

Missouri Public
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Effective Date: 

Michael Donnellan
Vice President
CTC

360 Second Avenue
Waltham, Massachusetts 02451

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Missouri Public
Service Commission

SECTION 2 - REGULATIONS (cont'd)

REC'D AUG 18 1999

2.8 Payment for Service

- 2.8.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by CTC. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported to the Company or its billing agent within two (2) months after receipt of bill. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. The Customer will receive credit for any uncompleted calls or wrong numbers.
- 2.8.2 Customer bills for telephone service are due upon receipt, unless otherwise specified by this tariff or by contract. A Customer is in default unless payment is made on or before the due date specified on the bill.
- 2.8.3 If payment is not made within thirty (30) days of the date of the bill, a late payment charge of one and one-half percent (1.5%) per monthly billing period will be applied to all amounts previously billed under this company's tariff(s), including arrears and unpaid late payment charges.
- 2.8.4 In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.
- 2.8.5 The Company reserves the right to assess a return-check charge of up to \$25.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to CTC by a bank for insufficient funds.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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SECTION 2 - REGULATIONS (cont'd)

REC'D AUG 18 1999

2.8 Payment for Service (cont'd)

2.8.6 The Customer shall be responsible for all calls placed by or through Customer's equipment by any person, including all charges placed against Personal Account Codes. Customers are responsible for the security and usage of all Personal Account Codes. The Customer is responsible for all calls placed via their Personal Account Code as a result of the Customer's intentional or negligent disclosure of the authorization code. Customers claiming that five (5) or more calls on any one statement were unauthorized may be required to accept a Travel Card number change issued by CTC.

2.8.7 The Company will provide credit on charges disputed by Customer verbally or in writing that are verified as incorrect by Company. If objection in writing is not received by Company within two months after the bill is rendered, the account shall be deemed correct and binding upon the Customer. Customer questions, complaints and disputes regarding billing or service should be referred to CTC's Customer Service Department at 800-883-6300.

2.9 Deposits

Deposits may be required from commercial Customers or potential commercial Customers whose credit or payment history is unsatisfactory or unknown to the Company.

2.10 Advance Payments

The Company does not intend to ask for an advance payment from a Customer. Monthly recurring charges may be billed to the Customer one (1) month in advance.

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Vice President
CTC

360 Second Avenue
Waltham, Massachusetts 02451

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Missouri Public
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SECTION 2 - REGULATIONS (cont'd)

REC'D AUG 18 1999

2.11 Interconnection with Other Carriers

Service furnished by CTC may be connected with the services or facilities of other carriers. Such services or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer or Subscriber is responsible for all charges billed by other carriers for use in connection with CTC's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer or Subscriber.

2.12 Refusal or Discontinuance by Company

CTC may refuse or discontinue service for non-compliance with and/or violation of any Federal, State or municipal law, ordinance or regulation pertaining to telephone service. Service may also be discontinued or refused for the following conditions:

- 2.12.1** For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- 2.12.2** For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations.
- 2.12.3** For non-payment of bills for telephone service thirty (30) days past due.
- 2.12.4** Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.12.5** Without notice in the event of tampering with the equipment furnished and owned by the Company.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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Missouri Public
Service Commission

SECTION 2 - REGULATIONS (cont'd)

REC'D AUG 18 1999

2.12 Refusal or Discontinuance by Company (cont'd)

2.12.6 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.12.7 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.12.8 CTC may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account Codes when the Company deems it necessary to take such action to prevent unlawful use of its service. CTC will restore services as soon as service can be provided without undue risk.

2.13 Inspection, Testing and Adjustment

Upon reasonable notice, the services provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

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Michael Donnellan
Vice President
CTC

360 Second Avenue
Waltham, Massachusetts 02451

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P.S.C. MO No. 2
Computer Telephone Corp. d/b/a/ CTC Corp.

First Revised Sheet No. 17
Cancels Original Sheet No. 17

SECTION 2 - REGULATIONS (cont'd)

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.5 herein. It shall be the obligation of the Customer to notify the company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined in this tariff since the Customer has the option of using the long distance network via local exchange company access.

2.15 Cancellation of Service

No charge applies when the applicant cancels an application for service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

Customers of CTC not receiving service pursuant to a term agreement may cancel service by providing thirty (30) days written notice to CTC. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

2.16 Minimum Service Period

Unless otherwise stated, the minimum service period for all services is thirty (30) days. (M)

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

Missouri Public

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P.S.C. MO No. 2

Computer Telephone Corp. d/b/a CTC Corp.

Original Sheet No. 17

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By *RS 17*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

SECTION 2 - REGULATIONS (cont'd)

RECD AUG 18 1999

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.5 herein. It shall be the obligation of the Customer to notify the company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined in this tariff since the Customer has the option of using the long distance network via local exchange company access.

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When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

Customers of CTC not receiving service pursuant to a term agreement of one year or more may cancel service by providing thirty (30) days written notice to CTC. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

2.16 Minimum Service Period

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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P.S.C. MO No. 2
Computer Telephone Corp. d/b/a/ CTC Corp.

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Cancels Original Sheet No. 18

SECTION 2- REGULATIONS (cont'd)

(D)

2.17 Reservation of 800 Numbers

The Company will make every effort to reserve "800" vanity numbers on behalf of customers, but makes no guarantee or warrantee that the requested "800" number(s) will be available or assigned to the customer requesting the number.

2.18 800 Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

2.19 Company Toll Free Number

The Company's toll free number for customers inquiries and service is: 1-800-883-6300.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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December 1, 2017
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Service Commission

Missouri Public
Service Commission

REC'D AUG 18 1999

Unless otherwise stated, the minimum service period for all services is thirty (30) days.

SECTION 2- REGULATIONS (cont'd)

2.17 Reservation of 800 Numbers

The Company will make every effort to reserve "800" vanity numbers on behalf of customers, but makes no guarantee or warrantee that the requested "800" number(s) will be available or assigned to the customer requesting the number.

2.18 800 Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

2.19 Company Toll Free Number

The Company's toll free number for customers inquiries and service is: 1-800-883-6300.

CANCELLED

JAN 15 2002
By *LS* *RS18*
Public Service Commission
MISSOURI

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES

The rates provided in Section 3 apply to Customers that are currently in a Service Term Agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 6 - Non-Term Rates.

(N)
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(N)

3.1 General

Calls are billed individually and on a monthly basis. Usage is billed in arrears. Intrastate services are offered in conjunction with interstate and international services.

3.2 Computation of Mileage

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in NECA FCC Tariff No. 4. To determine the airline distance between any locations, proceed as follows:

- (i) Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- (ii) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- (iii) Square each difference obtained in step (ii) above.
- (iv) Add the square of the "V" difference and the "H" difference obtained in step (iii) above.
- (v) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- (vi) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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Effective Date: April 26, 2015

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Vice President, Tax
1170 Peachtree Street NE, Suite 900
Atlanta, GA 30309

FILED
Missouri Public
Service Commission
JX-2015-0284

Missouri Public
Service Commission

REC'D AUG 18 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES

3.1 General

Calls are billed individually and on a monthly basis. Usage is billed in arrears. Intrastate services are offered in conjunction with interstate and international services.

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Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in NECA FCC Tariff No. 4. To determine the airline distance between any locations, proceed as follows:

- (i) Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- (ii) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- (iii) Square each difference obtained in step (ii) above.
- (iv) Add the square of the "V" difference and the "H" difference obtained in step (iii) above.
- (v) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- (vi) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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Michael Donnellan
Vice President
CTC

360 Second Avenue
Waltham, Massachusetts 02451

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JX-2015-0284

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Service Commission

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.3 Recognized Holidays

Company recognizes the following holidays for the purposes of discounting usage rates in certain cases: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and Thanksgiving Day.

3.4 Service Descriptions

CTC offers two (2) different calling plans for switched and/or dedicated outbound and inbound services. The plans use different underlying carriers and have different rates for international, interstate and intrastate rates. Customers should evaluate each plan, including the applicable international and interstate rates, to determine which of the two (2) plans best suits their calling patterns.

A. Switched Outbound Service

Switched Outbound Service is designed for outbound calling. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is six (6) seconds. No minimum commitment is required. Calls originate from Customer-provided standard business or residential switched access lines. The Company offers two (2) plans for switched outbound services developed. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

RECD DEC 14 2001

P.S.C. MO No. 2

Computer Telephone Corp. d/b/a/ CTC Corp.

First Revised Sheet No. 21
Cancels Original Sheet No. 21

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

B. CTC Switched Inbound Service

CTC Switched Inbound Service is available for incoming calls to business and residential Subscribers with no minimum usage billing. Calls originate from any intrastate location over an 800 number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. The Company offers two (2) plans for switched inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number.

(N)
(N)

C. CTC Dedicated Outbound Service

CTC Dedicated Outbound Service is available to Subscribers for outbound calling. Calls originate from dedicated T-1 access lines, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of six (6) seconds. No minimum commitment is required. The Company offers two (2) plans for dedicated outbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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CANCELLED

JAN 15 2002

Original Sheet No. 21

By *LSRS*
Public Service Commission
MISSOURI

Missouri Public

REC'D AUG 18 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

B. CTC Switched Inbound Service

CTC Switched Inbound Service is available for incoming calls to business and residential Subscribers with no minimum usage billing. Calls originate from any intrastate location over an 800 number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. The Company offers two (2) plans for switched inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

C. CTC Dedicated Outbound Service

CTC Dedicated Outbound Service is available to Subscribers for outbound calling. Calls originate from dedicated T-1 access lines, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of six (6) seconds. No minimum commitment is required. The Company offers two (2) plans for dedicated outbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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First Revised Sheet No. 22
Cancels Original Sheet No. 22

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

D. CTC Dedicated Inbound Service

CTC Dedicated Inbound Service is available to Subscribers for incoming calls. Calls originate from any intrastate location over an 800 number and terminate to a dedicated T-1 access line, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of thirty (30) seconds. The Company offers two (2) plans for dedicated inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number.

(N)
(N)

E. CTC Travel Card Service

CTC Travel Card Service is a travel card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing an access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any intrastate location. Calls are billed in one (1) minute increments with a minimum call duration for billing purposes of one (1) minute.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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Service Commission
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P.S.C. MO No. 2

CANCELLED

JAN 15 2002

Original Sheet No. 22

By *1st P.S. 22*
Public Service Commission
MISSOURI
Missouri Public Service Commission

REC'D AUG 13 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

D. CTC Dedicated Inbound Service

CTC Dedicated Inbound Service is available to Subscribers for incoming calls. Calls originate from any intrastate location over an 800 number and terminate to a dedicated T-1 access line, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of thirty (30) seconds. The Company offers two (2) plans for dedicated inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

E. CTC Travel Card Service

CTC Travel Card Service is a travel card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing an access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any intrastate location. Calls are billed in one (1) minute increments with a minimum call duration for billing purposes of one (1) minute.

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Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates

General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee: \$10.03 per account

(I)

Issued: July 21, 2017

Effective: August 1, 2017

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

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Service Commission
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Service Commission
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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates

General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee:	\$9.12 per account	(I)
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Effective: December 1, 2016

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates

General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee: \$8.48 per account

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CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates

General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee: \$7.71 per account

(I)

Issued: August 1, 2014

Effective: August 12, 2014

CANCELLED
January 1, 2016
Missouri Public
Service Commission
JX-2016-0165

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

FILED
Missouri Public
Service Commission
JX-2015-0042
MOi1402

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates

General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee: \$5.51 per account

(I)

Issued: February 28, 2014

Effective: April 1, 2014

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

FILED
Missouri Public
Service Commission
JX-2014-0336

MOi1401

CANCELLED
August 12, 2014
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Service Commission
JX-2015-0042

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates

General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee: \$5.25 per account

(I)

Issued: March 22, 2013

Effective: April 1, 2013

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

CANCELLED
April 1, 2014
Missouri Public
Service Commission
JX-2014-0336

Filed
Missouri Public
Service Commission
JX-2013-0406

MOi1301

Missouri Public
Service Commission

REC'D AUG 18 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates

General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee	\$5.00 per account
------------------------	--------------------

Missouri Public
Service Commission
00 - 161
FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: September 17, 1999

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

CANCELLED
April 1, 2013
Missouri Public
Service Commission
JX-2013-0406

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1380 per minute

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month \$11.00 (I)
11+ numbers, per number, per month \$11.00 (I)

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1400 per minute

Issued: July 21, 2017

Effective: August 1, 2017

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

FILED
Missouri Public
Service Commission
JX-2018-0008

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1380 per minute

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month \$10.00 (I)
11+ numbers, per number, per month \$10.00 (I)

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1400 per minute

Issued: November 18, 2016

Effective: December 1, 2016

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
August 1, 2017
Missouri Public
Service Commission
JX-2018-0008

FILED
Missouri Public
Service Commission
JX-2017-0072

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1380 per minute

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month \$6.79 (I)
11+ numbers, per number, per month \$1.69 (I)

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1400 per minute

Issued: December 21, 2015

Effective: January 1, 2016

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
December 1, 2016
Missouri Public
Service Commission
JX-2017-0072

FILED
Data center
Missouri Public
Service Commission
JX-2016-0165

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1380 per minute

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month	\$6.17	(I)
11+ numbers, per number, per month	\$1.54	(I)

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1400 per minute

Issued: August 1, 2014

Effective: August 12, 2014

CANCELLED
January 1, 2016
Missouri Public
Service Commission
JX-2016-0165

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

FILED
Missouri Public
Service Commission
JX-2015-0042
MOi1402

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1380 per minute

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month	\$4.41	(I)
11+ numbers, per number, per month	\$1.10	(I)

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1400 per minute

Issued: February 28, 2014

Effective: April 1, 2014

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

FILED
Missouri Public
Service Commission
JX-2014-0336

MOi1401

CANCELLED
August 12, 2014
Missouri Public
Service Commission
JX-2015-0042

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1380 per minute

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month	\$4.20	(I)
11+ numbers, per number, per month	\$1.05	(I)

Plan 1

All mileage bands
All times of day: \$0.1910 per minute

Plan 2

All mileage bands
All times of day: \$0.1400 per minute

Issued: March 22, 2013

Effective: April 1, 2013

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

CANCELLED
April 1, 2014
Missouri Public
Service Commission
JX-2014-0336

Filed
Missouri Public
Service Commission
JX-2013-0406

MOi1301

REC'D DEC 14 2001

P.S.C. MO No. 2

Computer Telephone Corp. d/b/a/ CTC Corp.

First Revised Sheet No. 24
Cancels Original Sheet No. 24

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)**3.5.1 CTC Switched Outbound Service**

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands

All times of day: \$0.1910 per minute (I)

Plan 2

All mileage bands

All times of day: \$0.1380 per minute (I)

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month \$ 4.00

11+ numbers, per number, per month \$ 1.00

(N)

(N)

Plan 1

All mileage bands

All times of day: \$0.1910 per minute (I)

Plan 2

All mileage bands

All times of day: \$0.1400 per minute (I)

Issue Date: December 14, 2001

Effective Date: January 15, 2002

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

Missouri Public

FILED JAN 15 2002

Service Commission

CANCELLED
April 1, 2013
Missouri Public
Service Commission
JX-2013-0406

REC'D AUG 18 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands

All times of day: \$0.1760 per minute

Plan 2

All mileage bands

All times of day: \$0.1360 per minute

CANCELLED

JAN 15 2002

By 152524
Public Service Commission
MISSOURI

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

Plan 1

All mileage bands

All times of day: \$0.1760 per minute

Plan 2

All mileage bands

All times of day: \$0.1360 per minute

Missouri Public
Service Commission

00-161
FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: September 1, 1999

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

REC'D DEC 14 2001

P.S.C. MO No. 2
Computer Telephone Corp. d/b/a/ CTC Corp.

First Revised Sheet No. 25
Cancels Original Sheet No. 25

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.3 CTC Dedicated Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

Plan 1

All mileage bands

All times of day: \$0.1130 per minute (I)

Plan 2

All mileage bands

All times of day: \$0.0870 per minute (I)

Issue Date: December 14, 2001

Effective Date: January 15, 2002

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

Missouri Public

FILED JAN 15 2002

Service Commission

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

Missouri Public
Service Commission

REC'D AUG 18 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.3 CTC Dedicated Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

Plan 1

All mileage bands
All times of day: \$0.1040 per minute

Plan 2

All mileage bands
All times of day: \$0.0780 per minute

CANCELLED

JAN 15 2002
By KRS 25
Public Service Commission
MISSOURI

Missouri Public
Service Commission
00-161
FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: September 17, 1999

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$11.00 (I)
11+ numbers, per number, per month	\$11.00 (I)

Plan 1

All mileage bands	
All times of day:	\$0.1280 per minute

Plan 2

All mileage bands	
All times of day:	\$0.091 per minute

3.5.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate:	\$0.1790
------------------	----------

Issued: July 21, 2017

Effective: August 1, 2017

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

FILED
Missouri Public
Service Commission
JX-2018-0008

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$10.00 (I)
11+ numbers, per number, per month	\$10.00 (I)

Plan 1

All mileage bands	
All times of day:	\$0.1280 per minute

Plan 2

All mileage bands	
All times of day:	\$0.091 per minute

3.5.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate:	\$0.1790
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Issued: November 18, 2016

Effective: December 1, 2016

CANCELLED
August 1, 2017
Missouri Public
Service Commission
JX-2018-0008

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

FILED
Missouri Public
Service Commission
JX-2017-0072

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$6.79	(I)
11+ numbers, per number, per month	\$1.69	(I)

Plan 1

All mileage bands	
All times of day:	\$0.1280 per minute

Plan 2

All mileage bands	
All times of day:	\$0.091 per minute

3.5.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate:	\$0.1790
------------------	----------

Issued: December 21, 2015

Effective: January 1, 2016

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
December 1, 2016
Missouri Public
Service Commission
JX-2017-0072

FILED
Data center
Missouri Public
Service Commission
JX-2016-0165

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$6.17	(I)
11+ numbers, per number, per month	\$1.54	(I)

Plan 1

All mileage bands
All times of day: \$0.1280 per minute

Plan 2

All mileage bands
All times of day: \$0.091 per minute

3.5.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate: \$0.1790

Issued: August 1, 2014

Effective: August 12, 2014

CANCELLED
January 1, 2016
Missouri Public
Service Commission
JX-2016-0165

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

FILED
Missouri Public
Service Commission
JX-2015-0042
MOi1402

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$4.41	(I)
11+ numbers, per number, per month	\$1.10	(I)

Plan 1

All mileage bands
All times of day: \$0.1280 per minute

Plan 2

All mileage bands
All times of day: \$0.091 per minute

3.5.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate: \$0.1790

Issued: February 28, 2014

Effective: April 1, 2014

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

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Missouri Public
Service Commission
JX-2014-0336

MOi1401

CANCELLED
August 12, 2014
Missouri Public
Service Commission
JX-2015-0042

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$4.20	(I)
11+ numbers, per number, per month	\$1.05	(I)

Plan 1

All mileage bands
All times of day: \$0.1280 per minute

Plan 2

All mileage bands
All times of day: \$0.091 per minute

3.5.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate: \$0.1790

Issued: March 22, 2013

Effective: April 1, 2013

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

CANCELLED
April 1, 2014
Missouri Public
Service Commission
JX-2014-0336

Filed
Missouri Public
Service Commission
JX-2013-0406

MOi1301

REC'D DEC 14 2001

P.S.C. MO No. 2

Computer Telephone Corp. d/b/a/ CTC Corp.

First Revised Sheet No. 26
Cancels Original Sheet No. 26

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.5 Rates (cont'd)****3.5.4 CTC Dedicated Inbound Service (C)**

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$ 4.00
11+ numbers, per number, per month	\$ 1.00

(N)
|
(N)**Plan 1**

All mileage bands		
All times of day:	\$0.1280 per minute	(I)

Plan 2

All mileage bands		
All times of day:	\$0.091 per minute	(I)

3.5.5 CTC Travel Service (C)

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate:	\$.1790	(R)
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Issue Date: December 14, 2001

Effective Date: January 15, 2002

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

Missouri Public

FILED JAN 15 2002

Service Commission

CANCELLED
April 1, 2013
Missouri Public
Service Commission
JX-2013-0406

REC'D AUG 18 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

D. CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

Plan 1

All mileage bands
All times of day: \$0.1040 per minute

Plan 2

All mileage bands
All times of day: \$0.0840 per minute

CANCELLED

JAN 15 2002
By [Signature] JRS
Public Service Commission
MISSOURI

3.5.4 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate: \$.1990

Missouri Public
Service Commission
00-161

FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: [REDACTED]

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.5 Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call \$0.83 (I)

Issued: July 21, 2017

Effective: August 1, 2017

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
December 1, 2017
Missouri Public
Service Commission
JX-2018-0067

FILED
Missouri Public
Service Commission
JX-2018-0008

RECD AUG 18 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.5 Rates (cont'd)

3.5.5 Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call \$.75

Missouri Public
Service Commission

0-05-16-1
FILED NOV 15 1999

Issue Date: August 18, 1999

Effective Date: [REDACTED]

Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

CANCELLED
August 1, 2017
Missouri Public
Service Commission
JX-2018-0008

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.6 Presubscribed Interexchange Long Distance (PILD) Charge**

The Presubscribed Interexchange Long Distance (PILD) Charge is a monthly charge applicable to multi-line business, ISDN-PRI and T-1 Customers' lines or line equivalents that are presubscribed to the Company's long distance service. For ISDN-PRI and T-1 Customers, the Company will assess five (5) PICC charges per circuit. The aggregate of these PILD charges will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

	<u>Monthly Recurring Charge</u>
Per multi-line business Customer subscribed line	\$4.31
Per ISDN-PRI or T-1 facility	\$21.55
Per Centrex line	\$0.47

Issued: October 30, 2008

Effective: December 1, 2008

Vice President of Regulatory Compliance
220 Bear Hill Road
Waltham, Massachusetts, 02451

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December 1, 2017
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JX-2018-0067

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JX-2009-0302

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.7 Instate Access Recovery Fee (IARF)**

A monthly service charge that is applied to Customers subscribed to the Company for long distance services associated with residential or single-line business telephone lines. This charge is intended to recover costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. This charge is not subject to any discounting and does not contribute to any monthly minimums.

	<u>Monthly Recurring Charge</u>
Per single line business line	\$3.75
Per residential line	\$3.75

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Vice President of Regulatory Compliance
220 Bear Hill Road
Waltham, Massachusetts, 02451

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Service Commission

SECTION 4 - PROMOTIONS

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4.1 Promotional Offerings - General

From time to time, the Company may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. All promotional offerings are subject to prior Commission approval.

4.1.1 Competitive Response Promotion

CTC will, at its discretion, match certain standard or promotional offerings of other interexchange carriers or resellers in order to acquire new Customers. The Customer must demonstrate to the Company's satisfaction that 1) an alternative service offering is valid and currently available from a competing interexchange carrier or reseller and 2) the customer intends to either subscribe to or remain with the competing interexchange carrier or reseller. The Company reserves the right to verify that the alternative offering is an approved tariff on file with the Commission.

4.1.2 Best Rate Guarantee Promotion

CTC will, at its discretion, match certain standard non-promotional offerings of other interexchange carriers or resellers in order to retain existing accounts. The competing rate must be provided in writing and be listed in an approved tariff on file with the Commission and must result in a lower overall bill for the same service offered by the Company.

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Michael Donnellan
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451

NOV 15 1999

SECTION 6 – NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month-to-Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 3 - Description of Rates and Services.

6.1 CTC Switched Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$16.50 (I)
11+ numbers, per number, per month	\$16.50 (I)

Plan 1

All mileage bands

All times of day: \$0.1910 per minute

Plan 2

All mileage bands

All times of day: \$0.1400 per minute

6.2 Monthly Membership fee: \$15.05 (I)

6.3 CTC Dedicated Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$16.50 (I)
11+ numbers, per number, per month	\$16.50 (I)

Plan 1

All mileage bands

All times of day: \$0.1280 per minute

Plan 2

All mileage bands

All times of day: \$0.091 per minute

Issued: July 21, 2017

Effective: August 1, 2017

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

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Service Commission
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Service Commission
JX-2018-0008

SECTION 6 – NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month-to-Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 3 - Description of Rates and Services.

6.1 CTC Switched Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$15.00 (I)
11+ numbers, per number, per month	\$15.00 (I)

Plan 1

All mileage bands

All times of day: \$0.1910 per minute

Plan 2

All mileage bands

All times of day: \$0.1400 per minute

6.2 Monthly Membership fee: \$13.68 (I)

6.3 CTC Dedicated Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$15.00 (I)
11+ numbers, per number, per month	\$15.00 (I)

Plan 1

All mileage bands

All times of day: \$0.1280 per minute

Plan 2

All mileage bands

All times of day: \$0.091 per minute

Issued: November 18, 2016

Effective: December 1, 2016

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

CANCELLED
August 1, 2017
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Service Commission
JX-2018-0008

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Missouri Public
Service Commission
JX-2017-0072

SECTION 6 – NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month-to-Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 3 - Description of Rates and Services.

6.1 CTC Switched Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$10.19 (I)
11+ numbers, per number, per month	\$2.54 (I)

Plan 1

All mileage bands

All times of day: \$0.1910 per minute

Plan 2

All mileage bands

All times of day: \$0.1400 per minute

6.2 Monthly Membership fee: \$12.73 (I)

6.3 CTC Dedicated Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$10.19 (I)
11+ numbers, per number, per month	\$2.54 (I)

Plan 1

All mileage bands

All times of day: \$0.1280 per minute

Plan 2

All mileage bands

All times of day: \$0.091 per minute

Issued: December 21, 2015

Effective: January 1, 2016

By: Vice President, Tax
CTC Communications Corp. d/b/a EarthLink Business
1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

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Service Commission
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Data center
Missouri Public
Service Commission
JX-2016-0165

SECTION 6 – NON-TERM RATES

(N)

The rates provided in this section only apply to Customers that are being provided Month-to-Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 3 - Description of Rates and Services.

6.1 CTC Switched Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$9.26
11+ numbers, per number, per month	\$2.31

Plan 1

All mileage bands

All times of day: \$0.1910 per minute

Plan 2

All mileage bands

All times of day: \$0.1400 per minute

6.2 Monthly Membership fee: \$11.57

6.3 CTC Dedicated Inbound Service

800 Number Service Charge

1-10 numbers, per number, per month	\$9.26
11+ numbers, per number, per month	\$2.31

Plan 1

All mileage bands

All times of day: \$0.1280 per minute

Plan 2

All mileage bands

All times of day: \$0.091 per minute

(N)

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Vice President, Tax
1170 Peachtree Street NE, Suite 900
Atlanta, GA 30309

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