

1.8 Local Exchange Service - Residential Customers (Cont'd)

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1.8.12. Metropolitan calling Area (MCA) Service (Cont'd)

MCA subscribers include all Customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commission's Report and order in Case no. TO-99-483.

In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

The minimum service period for subscription is the same as for Basic Service.

For hosted numbers in MCA-3, the Customer must subscribe to MCA to receive the basic telephone service.

3. Rate

An extended metropolitan calling area charge is added to all Telephone Company packages at the rate of \$10.95 a month/per account (MCA 3), \$12.35 a month/per account (MCA 4), \$19.95 a month/per account (MCA 5 + MCA 6).¹

The MCA monthly rates are billed one month in advance. MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

1.8.13. Reserved for Future Use

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¹ Only one MCA charge is applied to customer's bill regardless of the number of lines he may have in service.

(T)

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
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JL-2015-0205

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Effective Date: December 15, 2014

1.8.12. Metropolitan calling Area (MCA) Service (cont'd)

(T)

MCA subscribers include all Customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commission's Report and order in Case no. TO-99-483.

In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

The minimum service period for subscription is the same as for Basic Service.

For hosted numbers in MCA-3, the Customer must subscribe to MCA to receive the basic telephone service.

3. Rate

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An extended metropolitan calling area charge is added to all Telephone Company packages at the rate of \$10.95 a month/per account (MCA 3), \$12.35 a month/per account (MCA 4), \$19.95 a month/per account (MCA 5 + MCA 6).¹

(C)

The MCA monthly rates are billed one month in advance. MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

1.8.13 Refer a Friend Program

By referring a friend to new telephone service an existing customer will receive a credit on the existing customer's telephone service bill. Specifically, each referral that results in a new telephone customer will earn a \$25.00 "one-time" credit awarded to the referring customer. A referring customer can earn multiple \$25.00 credits for multiple referrals that result in new telephone service connections. The referring customer must be an existing Company customer and will qualify for the credit if the new customer keeps their telephone service for at least 90 days.

The new customer will also receive a \$25.00 one-time credit off of the new customer telephone service bill. This referred customer can not earn multiple credits for being referred multiple times.

All other promotions are applicable.

The referrals must be submitted to Charter via the Refer a Friend form found on the Company's website. The person being referred must sign up for service online using the order form on the referred customer landing page.

¹ Only one MCA charge is applied to customer's bill regardless of the number of lines he may have in service.

MCA subscribers include all Customers of incumbent local exchange carriers and competitive Local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes Pursuant to the Missouri Public Service Commission’s Report and order in Case no. TO-99-483.

In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

The minimum service period for subscription is the same as for Basic Service.

For hosted numbers in MCA-3, the Customer must subscribe to MCA to receive the basic telephone service.

2. Rate – monthly Recurring Charge (MRC)

An extended metropolitan calling area is added to all Telephone Company packages at the rate of \$10.95 a month/per account (MCA 3), \$12.35 a month/per account (MCA 4), \$19.95 a month/per account (MCA 5).

The MCA monthly rates are billed one month in advance. MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

1.8.13 Refer a Friend Program

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By referring a friend to new telephone service an existing customer will receive a credit on the existing customer’s telephone service bill. Specifically, each referral that results in a new telephone customer will earn a \$25.00 “one-time” credit awarded to the referring customer. A referring customer can earn multiple \$25.00 credits for multiple referrals that result in new telephone service connections. The referring customer must be an existing Company customer and will qualify for the credit if the new customer keeps their telephone service for at least 90 days.

The new customer will also receive a \$25.00 one-time credit off of the new customer telephone service bill. This referred customer can not earn multiple credits for being referred multiple times.

All other promotions are applicable.

The referrals must be submitted to Charter via the Refer a Friend form found on the Company’s website. The person being referred must sign up for service online using the order form on the referred customer landing page.

(N)

Only one MCA charge is applied to customer’s bill regardless of the number of lines he may have in service.

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
Charter Fiberlink-Missouri, LLC

Issue Date: September 26, 2006

Effective Date: October 26, 2006

Filed
Missouri Public
Service Commission

P.S.C. MO – No. 1

**Charter Fiberlink Missouri, LLC
Local Exchange Tariff**

**3rd Revised Page 46
Replaces 2nd Revise Page 46**

MCA subscribers include all Customers of incumbent local exchange carriers and competitive Local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes Pursuant to the Missouri Public Service Commission's Report and order in Case no. TO-99-483.

In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

The minimum service period for subscription is the same as for Basic Service.

For hosted numbers in MCA-3, the Customer must subscribe to MCA to receive the basic telephone service.

3. Rate – monthly Recurring Charge (MRC)

An extended metropolitan calling area is added to all Telephone Company packages at the rate of \$10.95 a month/per account (MCA 3), \$12.35 a month/per account (MCA 4), **(R)**
\$19.95 a month/per account (MCA 5). **(M)**

The MCA monthly rates are billed one month in advance. MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

Only one MCA charge is applied to customer's bill regardless of the number of lines he may have in service.

Cancelled

October 26, 2006

Missouri Public
Service Commission

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Filed

Missouri Public
Service Commission

Issue Date: July 16, 2004

Effective Date: August 16, 2004

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

2nd Revised Page 46
Replaces 1st Revised Page 46

MCA subscribers include all Customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commission's Report and Order in Case No. TO-99-483.

In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

Missouri Public

The minimum service period for subscription is the same as for Basic Service.

For hosted numbers in MCA-3, the Customer must subscribe to MCA to receive the basic telephone service.

REC'D MAR 03 2004
(N)

Service Commission

3. Rate – Monthly Recurring Charge (MRC)

An extended metropolitan calling area is added to all Telephone Company packages at the rate of \$12.35 a month/per account (MCA 3 & 4); \$19.95 a month/per account (MCA 5).

The MCA monthly rates are billed one month in advance. MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

CANCELLED

AUG 16 2004
By *3rd RS 46*
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED APR 01 2004

*Only one MCA charge is applied to customer's bill regardless of the number of lines he may have in service.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

Charter Fiberlink – Missouri, LLC

1st Revised Page 46
Replaces Original Page 46

MCA subscribers include all Customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commission's Report and Order in Case No. TO-99-483.

In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

The minimum service period for subscription is the same as for Basic Service.

3. Rate – Monthly Recurring Charge (MRC)

An extended metropolitan calling area is added to all Telephone Company packages at the rate of \$12.35 a month/per account¹² (MCA 3 & 4); \$19.95 a month/per account (MCA 5).

The MCA monthly rates are billed one month in advance. MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

Missouri Public
Service Commission
RECD DEC 19 2003
(N)

CANCELLED

APR 01 2004
By *2nd RS 46*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JAN 19 2004

¹² Only one MCA charge is applied to customer's bill regardless of the number of lines he may have in service.

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Original Page 46

MCA subscribers include all Customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commission's Report and Order in Case No. TO-99-483.

(N)

In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

(M)

The minimum service period for subscription is the same as for Basic Service.

3. Rate – Monthly Recurring Charge (MRC)

An extended metropolitan calling area is added to all Telephone Company packages at the rate of \$12.35 a month/per account¹².

The MCA monthly rates are billed one month in advance. MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

**Missouri Public
Service Commission**

REC'D NOV 27 2002

CANCELLED

JAN 19 2004
By *LSR/546*
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED JAN 07 2003

¹²Only one MCA charge is applied to customer's bill regardless of the number of lines he may have in service.

**Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC**

Issue Date: November 27, 2002

Effective Date: ~~December 27, 2002~~

JAN 07 2003

1.8 Local Exchange Service - Residential Customers (Cont'd)

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1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

A customer may request a temporary suspension of service to accommodate extended absence needs (e.g. vacation, etc.). This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, to be taken no sooner than August 1 and no later than January 15. This service can be applied to the Telephone Company customer's account one (1) time per rolling twelve month period. To start seasonal service the subscriber must begin the suspension in the August through January timeframe. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of Temporary Suspension of Service option allows the customer to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number.

If rates are to increase for the subscribed services during the suspension period appropriate notification will be sent to the customer.

Seasonal Service is not available for additional lines. A subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>	
• Basic Service ¹	\$ 9.00 per number	(T)
• Local Plus Package ²	Available at Regular Rate	(T)
• Charter Unlimited Loyalty Plan ²	Available at Regular Rate	(T)
• Long Distance Package-Unlimited Minutes-Standalone ¹	\$19.99 per number	(T)
• Long Distance Package-Unlimited Minutes-Double Pak ¹	\$15.99 per number	(T)
• Long Distance Package-Unlimited Minutes-Triple Pak ¹	\$14.00 per number	(T)
• Unlimited In State Package-Standalone ² and Double Pak ²	\$15.99 per number	(T)
• Unlimited In State Package Triple Pak ²	\$14.00 per number	(T)
• Charter Duo ²	\$15.99 per number	(T)

¹ Effective 12/15/14 this service is unavailable to new customers. Existing customers who subscribe to this service will be grandfathered. Please refer to Definitions of Terms for Grandfathered Service. (N)

² Effective 6/26/12 this service is unavailable to new subscribers, however, existing customers who subscribe to this service will be grandfathered. These customers will have Seasonal Service and rate available to them. (N)

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: **Betty Sanders, Sr. Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Missouri Public
Service Commission
JL-2015-0205

Issue Date: November 13, 2014

Effective Date: December 15, 2014

1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

A customer may request a temporary suspension of service to accommodate extended absence needs (e.g. vacation, etc.). This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, to be taken no sooner than August 1 and no later than January 15. This service can be applied to the Telephone Company customer's account one (1) time per rolling twelve month period. To start seasonal service the subscriber must begin the suspension in the August through January timeframe. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of Temporary Suspension of Service option allows the customer to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number.

If rates are to increase for the subscribed services during the suspension period appropriate notification will be sent to the customer.

Seasonal Service is not available for additional lines. A subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>	
• Basic Service	\$ 9.00 per number	
• Local Plus Package ¹	Available at Regular Rate	
• Charter Unlimited Loyalty Plan ¹	Available at Regular Rate	
• Long Distance Package-Unlimited Minutes-Standalone	\$19.99 per number	(C)
• Long Distance Package-Unlimited Minutes-Double Pak	\$15.99 per number	
• Long Distance Package-Unlimited Minutes-Triple Pak	\$14.00 per number	
• Unlimited In State Package-Standalone ¹ and Double Pak ¹	\$15.99 per number	
• Unlimited In State Package Triple Pak ¹	\$14.00 per number	
• Charter Duo ¹	\$15.99 per number	

¹ Effective 6/26/12 this service is unavailable to new subscribers, however, existing customers who subscribe to this service will be grandfathered. These customers will have Seasonal Service and rate available to them.

CANCELED
December 15, 2014
Missouri Public
Service Commission

Issued By: **Betty Sanders, Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Filed
Missouri Public
Service Commission
JL-2013-0242

1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

A customer may request a temporary suspension of service to accommodate extended absence needs (e.g. vacation, etc.). This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, to be taken no sooner than August 1 and no later than January 15. This service can be applied to the Telephone Company customer's account one (1) time per rolling twelve month period. To start seasonal service the subscriber must begin the suspension in the August through January timeframe. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

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Use of Temporary Suspension of Service option allows the customer to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number.

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(C)

If rates are to increase for the subscribed services during the suspension period appropriate notification will be sent to the customer.

(C)
(C)

Seasonal Service is not available for additional lines. A subscriber must provide a Company accepted "bill to" address to receive this service.

(C)

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>	
• Basic Service	\$ 9.00 per number	(T)
• Local Plus Package ¹	Available at Regular Rate	(C)
• Charter Unlimited Loyalty Plan ¹	Available at Regular Rate	(C)
• Long Distance Package-Unlimited Minutes-Standalone ¹ and Double Pak	\$15.99 per number	
• Long Distance Package-Unlimited Minutes-Triple Pak	\$14.00 per number	
• Unlimited In State Package-Standalone ¹ and Double Pak ¹	\$15.99 per number	
• Unlimited In State Package Triple Pak ¹	\$14.00 per number	
• Charter Duo ¹	\$15.99 per number	(N)

¹ Effective 6/26/12 this service is unavailable to new subscribers, however, existing customers who subscribe to this service will be grandfathered. These customers will have Seasonal Service and rate available to them.

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1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, with orders taken only between August 1 and January 15 annually, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. To start seasonal service the subscriber must begin the suspension in the August through January timeframe. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested.

If rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal service.

A subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>	
• Basic Service ¹	\$ 9.00 per number	(T)
• Local Plus Package ¹	\$ 9.00 per number	(T)
• Long Distance Package-Unlimited Minutes-Standalone ¹ and Double Pak	\$15.99 per number	
• Long Distance Package-Unlimited Minutes-Triple Pak	\$14.00 per number	(T)
• Unlimited In State Package-Standalone ¹ and Double Pak ¹	\$15.99 per number	
• Unlimited In State Package Triple Pak ¹	\$14.00 per number	(T)
• Charter Unlimited Loyalty Plan ²	\$ 4.99 per number	(T)

¹ Effective 6/26/12 this service and rate is unavailable to new subscribers. Existing subscribers to this service will be grandfathered. Please refer to Definitions of Terms for Grandfathered Service

² Effective 5/10/12, this service will be unavailable to new customers. Existing customers who subscribe to this service will be grandfathered. Please refer to Definitions of Terms for Grandfathered Service.

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CANCELED
August 26, 2012
Missouri Public
Service Commission
JL-2013-0061

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: May 23, 2012

Effective Date: June 26, 2012

FILED
Missouri Public
Service Commission
JL-2012-0761

1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, with orders taken only between August 1 and January 15 annually, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. To start seasonal service the subscriber must begin the suspension in the August through January timeframe. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested.

If rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal service.

A subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>	
• Basic Service	\$ 9.00 per number	
• Local Plus Package	\$ 9.00 per number	
• Long Distance Package-Unlimited Minutes-Standalone and Double Pak	\$15.99 per number	
• Long Distance Package-Unlimited Minutes-Triple Pak	\$14.00 per number	
• Unlimited In State Package-Standalone and Double Pak	\$15.99 per number	
• Unlimited In State Package Triple Pak	\$14.00 per number	
• Charter Unlimited Loyalty Plan ¹	\$ 4.99 per number	(C)

¹ Effective 5/10/12, this service will be unavailable to new customers. Existing customers who subscribe to this service will be grandfathered and allowed to retain these services until: 1) service is terminated/changed per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone Company that the grandfathered service has been discontinued.

(N)
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(N)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

CANCELLED
June 26, 2012
Missouri Public
Service Commission
JL-2012-0761

Issue Date: April 10, 2012

Effective Date: May 10, 2012

Filed
Missouri Public
Service Commission
JL-2012-0591

1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, with orders taken only between August 1 and January 15 annually, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. To start seasonal service the subscriber must begin the suspension in the August through January timeframe. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested.

If rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal service.

A subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>
• Basic Service	\$ 9.00 per number
• Local Plus Package	\$ 9.00 per number
• Long Distance Package-Unlimited Minutes-Standalone and Double Pak	\$15.99 per number
• Long Distance Package-Unlimited Minutes-Triple Pak	\$14.00 per number
• Unlimited In State Package-Standalone and Double Pak	\$15.99 per number
• Unlimited In State Package Triple Pak	\$14.00 per number
• Charter Unlimited Loyalty Plan	\$ 4.99 per number

(N)

CANCELLED
May 10, 2012
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Service Commission
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Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Missouri Public
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JL-2012-0084

Issue Date: August 24, 2011

Effective Date: September 23, 2011

1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, with orders taken only between August 1 and January 15 annually, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. To start seasonal service the subscriber must begin the suspension in the August through January timeframe. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

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Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested.

If rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal service.

A subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>
•	
• Basic Service	\$ 9.00 per number
• Local Plus Package	\$ 9.00 per number
• Long Distance Package-Unlimited Minutes-Standalone and Double Pak	\$15.99 per number
• Long Distance Package-Unlimited Minutes-Triple Pak	\$14.00 per number
• Unlimited In State Package-Standalone and Double Pak	\$15.99 per number
• Unlimited In State Package Triple Pak	\$14.00 per number

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September 23, 2011
Missouri Public
Service Commission
JL-2012-0084

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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Effective Date: August 27, 2011

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(D)

1.8.14 Customer Initiated Temporary Suspension of (Seasonal) Service

(M)

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing as per the suspension timeframe requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested.

If rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal service.

A subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

<u>Service</u>	<u>Monthly Rate</u>
• Suspension Service Rate	\$15.00 per number ¹
• Basic Service	\$ 9.00 per number
• Local Plus Package	\$ 9.00 per number
• Long Distance Package-Unlimited Minutes-Standalone and Double Pak	\$15.99 per number
• Long Distance Package-Unlimited Minutes-Triple Pak	\$14.00 per number
• Unlimited In State Package-Standalone and Double Pak	\$15.99 per number
• Unlimited In State Package Triple Pak	\$14.00 per number

(N)
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(M)

¹ Effective 11/22/20 this rate will be unavailable to new customers. Existing customers who subscribe to this service will be grandfathered and allowed to retain this rate until: 1) service is terminated per customer's request, 2) non pay disconnect of telephone service.

CANCELLED
August 27, 2011
Missouri Public
Service Commission
JL-2012-0040

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: February 25, 2011

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FILED
Missouri Public
Service Commission
JL-2011-0435

1.9 Local Exchange Service-Business Services

1.9.1 Rules and Regulations

The regulations specified herein are in addition to the regulations contained in Sections 1.5 through 1.7 of this Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Telephone Company automatically gives the Telephone Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

Products and Services are available as stated herein, where technically feasible. The quantity of business lines, per customer location, is dependent on the technical feasibility at that specific location. Additional construction and facilities maybe required at the customer's expense. The customer must pay for any special construction prior to the activation of service and/or cancellation of contract. A late fee of no more than five percent will be charged on any outstanding past due balance.

The Customer is responsible for any fraudulent or misuse of service that occurs through Customer's account whether by a member of Customer's business or an authorized or unauthorized third party. Misuse of service could include PBX Hacking, modem hijacking, excessive usage of international calling, and 411 directory assistance calls and other per-use charges. The Customer is responsible for payment of the fraudulent calls, whether originated from the customer's premises or from remote locations.

Customers who purchase only local exchange and long distance services from the Company will be required to sign up for automatic payment prior to installation of service. The customer must maintain a valid account with automatic payment for not less than six (6) months from the date the Business Telephone Service is installed or be subject to disconnection.

(N)
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(N)

1.9.2 Rights of the Telephone Company

No express or implied waiver by the Telephone Company of any event of default shall in any way be a waiver of any further subsequent event of default. Nothing herein, including, but, not limited to Termination, shall relieve the Customers of its obligation to pay the Telephone Company all amounts due.

The Customer shall be in default in the event that the Customer does one (1) or more of the following (each individually to be considered a separate event of default) and the Customer fails to correct each noncompliance within twenty (20) days of receipt of written notice in cases involving non-payment or within thirty (30) days of receipt of written notice in cases involving any other noncompliance:

- 1 Customer is more than thirty (30) days past due with respect to any payment;
- 2 Customer has failed to comply with the terms of this tariff or contract;
- 3 Customer files or initiates proceeding or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief (such as appointment of a trustee, receiver, liquidator, custodian or such other official) under bankruptcy, insolvency or other similar law and such proceedings are not dismissed within sixty (60) days.

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**FILED
Missouri Public
Service Commission
JL-2010-0530**

1.9 Local Exchange Service-Business Services

1.9.1 Rules and Regulations

The regulations specified herein are in addition to the regulations contained in Sections 1.5 through 1.7 of this Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Telephone Company automatically gives the Telephone Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

Products and Services are available as stated herein, where technically feasible. the quantity of business lines, per customer location, is dependent on the technical feasibility at that specific location. Additional construction and facilities may be required at the customer's expense. The customer must pay for any special construction prior to the activation of service and/or cancellation of contract. A late fee of no more than five percent will be charged on any outstanding past due balance.

The Customer is responsible for any fraudulent or misuse of service that occurs through Customer's account whether by a member of Customer's business or an authorized or unauthorized third party. Misuse of service could include PBX Hacking, modem hijacking, excessive usage of international calling, and 411 directory assistance calls and other per-use charges. The Customer is responsible for payment of the fraudulent calls, whether originated from the customer's premises or from remote locations.

(N)
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(N)

1.9.2 Rights of the Telephone Company

No express or implied waiver by the Telephone Company of any event of default shall in any way be a waiver of any further subsequent event of default. Nothing herein, including, but, not limited to Termination, shall relieve the Customers of its obligation to pay the Telephone Company all amounts due.

The Customer shall be in default in the event that the Customer does one (1) or more of the following (each individually to be considered a separate event of default) and the Customers fails to correct each noncompliance within twenty (20) days of receipt of written notice in cases involving non-payment or within thirty (30) days of receipt of written notice in cases involving any other noncompliance:

- 1 Customer is more than thirty (30) days past due with respect to any payment;
- 2 Customer has failed to comply with the terms of this tariff or contract;
- 3 Customer files or initiates proceeding or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief (such as appointment of a trustee, receiver, liquidator, custodian or such other official) under any bankruptcy, insolvency or other similar law and such proceedings are not dismissed within sixty (60) days.

CANCELLED
March 28, 2010
Missouri Public
Service Commission
JL-2010-0530

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: August 14, 2007

Effective Date: September 13, 2007

FILED
Missouri Public
Service Commission

Local Exchange Tariff

1.9 Local Exchange Service – Business Services

(N)

1.9.1 Rules and Regulations

The regulations specified herein are in addition to the regulations contained in Sections 1.5 through 1.7 of this Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Telephone Company automatically gives the Telephone Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company’s obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

Products and Services are available as stated herein, where technically feasible. The quantity of business lines, per customer location, is dependent on the technical feasibility at that specific location. Additional construction and facilities may be required at the customer’s expense. The customer must pay for any special construction prior to the activation of service and/or cancellation of contract. A late fee of no more than five percent will be charged on any outstanding past due balance.

1.9.2 Rights of the Telephone Company

No express or implied waiver by the Telephone Company of any event of default shall in any way be a waiver of any further subsequent event of default. Nothing herein, including, but, not limited to Termination, shall relieve the Customers of its obligation to pay the Telephone Company all amounts due.

The Customer shall be in default in the event that the Customer does one (1) or more of the following (each individually to be considered a separate event of default) and the Customers fails to correct each noncompliance within twenty (20) days of receipt of written notice in cases involving non-payment or within thirty (30) days of receipt of written notice in cases involving any other noncompliance:

1. Customer is more than thirty (30) days past due with respect to any payment;
2. Customer has failed to comply with the terms of this tariff or contract;
3. Customer files or initiates proceeding or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief (such as appointment of a trustee, receiver, liquidator, custodian or such other official) under any bankruptcy, insolvency or other similar law and such proceedings are not dismissed within sixty (60) days.

(N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

1.9 Local Exchange Service– Business Service

1.9.2 Rights of the Telephone Company (Cont'd)

In the event Customer is in default, the Telephone Company shall have at its discretion, and in addition to any other remedies it may have herein, to:

- 2. Suspend Services to the Customer immediately until such time the noncompliance has been corrected with affecting Customer's on-going obligation to pay the Telephone Company any amounts due (i.e. monthly charges) as if such suspension of Services had not taken place;
- 3. Termination of Services; or
- 4. After the occurrence of two (2) such events of Customer default in any twelve (12) month period of time, terminate contractual agreement and/or all of the applicable service orders

If termination is due to noncompliance by the Customer, Customer may be assessed a Termination Charge. The Termination Charge may be equal to fifty percent (50%) of the unpaid balance of the Monthly Service charges that would have been due throughout the remainder of the applicable service period plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges. (T) (T)

Customer shall not use or permit any third party to use the Services in any manner that violates applicable law or causes the Telephone Company to violate applicable law.

Customer represents to the Telephone Company that the Customer has the authority to execute, deliver and carry out the terms of this Tariff and/or individual contract for such telephone services. It is the responsibility of the Customer to ensure that any person who accesses any telephone service through the Customer's equipment or through the Telephone Company's facilities on the Customer's premises will be an authorized user.

The Customer may not assign or transfer (directly or indirectly by an means, his or her individual contract or services to any other entity without first obtaining written consent from the Telephone Company. Contracts may not be amended, supplemented or changed without the written consent of the Customer and the Telephone Company.

Charter may perform an installation review of each service location prior to the installation of services at each service location. At its own expense, the Customer shall be responsible for all site preparation activities necessary for delivery and installation of the equipment and the installation and ongoing provision of Services. All equipment and materials installed or provided by the Telephone Company shall remain the property of the Telephone Company

CANCELED
April 12, 2013
Missouri Public
Service Commission
JL-2013-0384
Issue Date: November 21, 2006

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Effective Date: December 21, 2006

1.9 Local Exchange Service– Business Service

(N)

1.9.2 Rights of the Telephone Company (Cont'd)

In the event Customer is in default, the Telephone Company shall have at its discretion, and in addition to any other remedies it may have herein, to:

- 2. Suspend Services to the Customer immediately until such time the noncompliance has been corrected with affecting Customer's on-going obligation to pay the Telephone Company any amounts due (i.e. monthly charges) as if such suspension of Services had not taken place;
- 3. Termination of Services; or
- 4. After the occurrence of two (2) such events of Customer default in any twelve (12) month period of time, terminate contractual agreement and/or all of the applicable service orders

If termination is due to noncompliance by the Customer, Customer must pay the Telephone Company a Termination Charge. The Termination Charge shall be equal to fifty percent (50%) of the unpaid balance of the Monthly Service charges that would have been due throughout the remainder of the applicable service period plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

Customer shall not use or permit any third party to use the Services in any manner that violates applicable law or causes the Telephone Company to violate applicable law.

Customer represents to the Telephone Company that the Customer has the authority to execute, deliver and carry out the terms of this Tariff and/or individual contract for such telephone services. It is the responsibility of the Customer to ensure that any person who accesses any telephone service through the Customer's equipment or through the Telephone Company's facilities on the Customer's premises will be an authorized user.

The Customer may not assign or transfer (directly or indirectly by any means, his or her individual contract or services to any other entity without first obtaining written consent from the Telephone Company. Contracts may not be amended, supplemented or changed without the written consent of the Customer and the Telephone Company.

Charter may perform an installation review of each service location prior to the installation of services at each service location. At its own expense, the Customer shall be responsible for all site preparation activities necessary for delivery and installation of the equipment and the installation and ongoing provision of Services. All equipment and materials installed or provided by the Telephone Company shall remain the property of the Telephone Company

(N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Cancelled

December 21, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

1.9 Local Exchange Services-Business

1.9.2 Rights of Telephone Company (Cont'd)

Customer is required to provide commercial electrical power or other utility service for the proper function of telephone services.

1.9.3 Rights of Customer

The Telephone Company shall be in default if one (1) or more of the following occur and the Telephone Company fails to remedy each noncompliance or occurrence within thirty (30) days of receipt of written notice from Customer:

1. The Telephone Company fails to comply with the terms of this Tariff or individual contract and/or any or all of the applicable service orders;
2. The Telephone Company files or initiates proceedings or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief, or proceedings not dismissed within sixty (60) days.

If termination is due to noncompliance by the Telephone Company, the Telephone Company shall reimburse the Customer for any pre-paid, unused monthly service charges attributed to such terminated service. In addition, if termination is due to noncompliance by the Telephone Company within one (1) year of the applicable turn-up (installation) date, the Telephone Company shall pay a termination charge, charges equal to a portion of any one time charge has been paid by the Customer to the Telephone Company relative to the services covered by the terminated service order and/or individual contract.

Money Back Guarantee

Upon customer dissatisfaction and disconnection of service, and at the customer's request, the Telephone Company will provide a refund/credit for any initial standard installation charge and one monthly recurring charge, applicable to Charter Business telephone services, under the following conditions:

1. New Charter Business telephone customers qualify to have all levels of telephone services refunded for one month's charges.
2. Current Charter Business telephone customers adding a new level/upgrade of service qualify to receive a credit for one month's charges on the newly added services only.
3. Voice Trunk, Bulk Accounts, Multi-Dwelling Unit Accounts and National Accounts are not eligible for this offer.
4. The maximum refund allowable is \$500 per account.

This refund/credit is valid for customers who pay the first month's charges for the new or upgraded service and is limited to one refund/credit per customer account. The customer must disconnect the service and request a refund/credit within 45 days of service installation.

Taxes, surcharges, and any other fees or charges that may apply will not be credited or refunded. This guarantee does not apply to per unit long distance charges (domestic or international) incurred beyond that provided for in the monthly recurring charge. Services purchased on a pay per use basis (i.e. Directory Assistance, Operator Services, etc.) are not eligible for this program.

(N)

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(M)

1.9 Local Exchange Services-Business

1.9.2 Rights of Telephone Company (Cont'd)

Customer is required to provide commercial electrical power or other utility service for the proper function of telephone services.

1.9.3 Rights of Customer

The Telephone Company shall be in default if one (1) or more of the following occur and the Telephone Company fails to remedy each noncompliance or occurrence within thirty (30) days of receipt of written notice from Customer:

1. The Telephone Company fails to comply with the terms of this Tariff or individual contract and/or any or all of the applicable service orders;
2. The Telephone Company files or initiates proceedings or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief, or proceedings not dismissed within sixty (60) days.

If termination is due to noncompliance by the Telephone Company, the Telephone Company shall reimburse the Customer for any pre-paid, unused monthly service charges attributed to such terminated service. In addition, if termination is due to noncompliance by the Telephone Company within one (1) year of the applicable turn-up (installation) date, the Telephone Company shall pay a termination charge, charges equal to a portion of any one time charge has been paid by the Customer to the Telephone Company relative to the services covered by the terminated service order and/or individual contract.

1.9.4 Local Exchange Service

Telephone Company will provide basic local exchange service via Telephone Company's facilities to business customers within its local service areas. Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One white page and or blue* page directory listing per account
- d. One yellow page directory listing per account
- e. Access to Operator Services
- f. Access to Directory Assistance
- g. Access to Customer Service and Repair Services
- h. Access to Line Intercept Services
- i. Access to services for the physically impaired
- j. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA Toll calling
- k. Free Unlimited local calling within the local exchange area of the end user
- l. Access to Metropolitan Calling Area (MCA) overlay
- m. Free standard intercept service for thirty (30) days

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*Blue page directory listings are available for government enteritis, schools, and libraries

(N)

CANCELLED
November 1, 2010
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Service Commission
JL-2011-0166

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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2010-0520

Issue Date: February 23, 2010

Effective Date: March 24 2010

1.9 Local Exchange Services-Business

1.9.2 Rights of Telephone Company (Cont'd)

Customer is required to provide commercial electrical power or other utility service for the proper function of telephone services.

1.9.3 Rights of Customer

The Telephone Company shall be in default if one (1) or more of the following occur and the Telephone Company fails to remedy each noncompliance or occurrence within thirty (30) days of receipt of written notice from Customer:

1. The Telephone Company fails to comply with the terms of this Tariff or individual contract and/or any or all of the applicable service orders;
2. The Telephone Company files or initiates proceedings or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief, or proceedings not dismissed within sixty (60) days.

If termination is due to noncompliance by the Telephone Company, the Telephone Company shall reimburse the Customer for any pre-paid, unused monthly service charges attributed to such terminated service. In addition, if termination is due to noncompliance by the Telephone Company within one (1) year of the applicable turn-up (installation) date, the Telephone Company shall pay a termination charge, charges equal to a portion of any one time charge has been paid by the Customer to the Telephone Company relative to the services covered by the terminated service order and/or individual contract.

1.9.4 Local Exchange Service

Telephone Company will provide basic local exchange service via Telephone Company's facilities to business customers within its local service areas. Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One white page directory listing per account (C)
- d. One yellow page directory listing per account (C)
- e. Access to Operator Services
- f. Access to Directory Assistance
- g. Access to Customer Service and Repair Services
- h. Access to Line Intercept Services
- i. Access to services for the physically impaired
- j. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA Toll calling
- k. Free Unlimited local calling within the local exchange area of the end user
- l. Access to Metropolitan Calling Area (MCA) overlay
- m. Free standard intercept service for thirty (30) days

CANCELLED
March 24, 2010
Missouri Public
Service Commission
JL-2010-0520

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: March 16, 2007

Effective Date: April 16, 2007

1.9 Local Exchange Services – Business

(N)

1.9.2 Rights of Telephone Company (Cont'd)

Customer is required to provide commercial electrical power or other utility service for the proper function of telephone services.

1.9.3 Rights of Customer

The Telephone Company shall be in default if one (1) or more of the following occur and the Telephone Company fails to remedy each noncompliance or occurrence within thirty (30) days of receipt of written notice from Customer:

1. The Telephone Company fails to comply with the terms of this Tariff or individual contract and/or any or all of the applicable service orders;
2. The Telephone Company files or initiates proceedings or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief, or proceedings not dismissed within sixty (60) days.

If termination is due to noncompliance by the Telephone Company, the Telephone Company shall reimburse the Customer for any pre-paid, unused monthly service charges attributed to such terminated service.. In addition, if termination is due to noncompliance by the Telephone Company within one (1) year of the applicable turn-up (installation) date, the Telephone Company shall pay a termination charge, charges equal to a portion of any one time charge has been paid by the Customer to the Telephone Company relative to the services covered by the terminated service order and/or individual contract.

1.9.4 Local Exchange Service

Telephone Company will provide basic local exchange service via Telephone Company's facilities to business customers within its local service areas. Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One white page directory listing, per primary line, per account
- d. One yellow page directory listing, per primary line, per account
- e. Access to Operator Services
- f. Access to Directory Assistance
- g. Access to Customer Service and Repair Services
- h. Access to Line Intercept Services
- i. Access to services for the physically impaired
- j. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA Toll calling
- k. Free Unlimited local calling within the local exchange area of the end user
- l. Access to Metropolitan Calling Area (MCA) overlay
- m. Free standard intercept service for thirty (30) days

(N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Cancelled
April 16, 2007

Filed
Missouri Public
Service Commission

1.9.2 Local Exchange Service Areas

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(T)

The Telephone Company will provide local exchange service to business customers in the same exchanges as residential customers where technically feasible. The local calling area for the exchanges will be the same for business customers as residential customers. The local calling area for the above exchanges can be found in Section 1.6 Exchanges to Provide Service of this Tariff.

1.9.3 Application of Business Service

Business Services apply at the following locations:

1. In offices, stores, factories and all other places of a strictly business nature
2. In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except churches and boarding houses as specified below.

At residence locations when use of the service either by the customer, members or his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which might be indicated via advertising, business cards, newspapers, handbills, circular, etc.

3. At residence locations, where the service or an extension line is located in a shop, office or other place of business
4. In college fraternity houses where the members lodge within the premises
5. Any location where the listing of service at that location indicates a business, trade or profession.

1.9.2 Local Exchange Service Areas

The Telephone Company will provide local exchange service to business customers in the following exchanges:

Antonia	Benton	Bismarck	Bonne Terre
Cape Girardeau	Chaffee	Charleston	Chesterfield
Creve Coeur	East Prairie	Eureka	Farmington
Fenton	Flat River	Fredericktown	Gray Summit
Herculaneum-Pevely	High Ridge	Hillsboro	Imperial
Jackson	Kirkwood	Ladue	Leadwood
Lilbourn	Manchester	Marston	Maxville
Mehlville	Morehouse	New Madrid	Oakville
Oran	Pacific	Pond	Sappington
St. Louis Principal	Scott City	Sikeston	Valley Park
Webster Groves			

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(N)

The local calling area for the above exchanges will be same for business customers as residential customers. The local calling area for the above exchanges can be found in Section 1.6 Exchanges to Provide Service of this Tariff.

1.9.3 Application of Business Service

Business Services apply at the following locations:

1. In offices, stores, factories and all other places of a strictly business nature
2. In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except churches and boarding houses as specified below.

At residence locations when use of the service either by the customer, members or his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which might be indicated via advertising, business cards, newspapers, handbills, circular, etc.

3. At residence locations, where the service or an extension line is located in a shop, office or other place of business
4. In college fraternity houses where the members lodge within the premises
5. Any location where the listing of service at that location indicates a business, trade or profession.

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: October 31, 2006

Effective Date: November 30, 2006

Cancelled

January 19, 2007

Filed

1.9 Local Exchange Service – Business

1.9.2 Local Exchange Service Areas

The Telephone Company will provide local exchange service to business customers in the following exchanges:

Antonia	Benton	Bismarck	Bonne Terre	(N)(M)
Cape Girardeau	Chaffee	Charleston	Chesterfield	(N)(M)
Creve Coeur	East Prairie	Eureka	Farmington	(N)(M)
Fenton	Flat River	Fredericktown	Gray Summit	(N)(M)
Herculaneum-Pevely	High Ridge	Hillsboro	Imperial	(N)(M)
Jackson	Kirkwood	Ladue	Leadwood	(N)(M)
Lilbourn	Manchester	Marston	Maxville	(N)(M)
Mehlville	Morehouse	New Madrid	Oakville	(N)(M)
Oran	Pacific	Pond	Sappington	(N)(M)
St. Louis Principal	Scott City	Sikeston	Valley Park	(N)(M)
Webster Groves				

The local calling area for the above exchanges will be same for business customers as residential customers. The local calling area for the above exchanges can be found in Section 1.6 Exchanges to Provide Service of this Tariff.

1.9.3 Application of Business Service

Business Services apply at the following locations:

1. In offices, stores, factories and all other places of a strictly business nature
2. In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except churches and boarding houses as specified below.

At residence locations when use of the service either by the customer, members or his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which might be indicated via advertising, business cards, newspapers, handbills, circular, etc.

3. At residence locations, where the service or an extension line is located in a shop, office or other place of business
4. In college fraternity houses where the members lodge within the premises
5. Any location where the listing of service at that location indicates a business, trade or profession.

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: August 9, 2006

Effective Date: September 11, 2006

Filed

Missouri Public
Service Commission

Cancelled

November 30, 2006

1.9 Local Exchange Service – Business

(N)

1.9.2 Local Exchange Service Areas

The Telephone Company will provide local exchange service to business customers in the following exchanges:

Chesterfield	Mehlville	High Ridge
Creve Coeur	Pond	Pacific
Eureka	Sappington	Webster Groves
Fenton	St. Louis Principal	
Hillsboro	Valley Park	
Imperial	Oakville	
Kirkwood	Maxville	
Ladue	Imperial	
Manchester	Gray Summit	

The local calling area for the above exchanges will be same for business customers as residential customers. The local calling area for the above exchanges can be found in Section 1.6 Exchanges to Provide Service of this Tariff.

1.9.3 Application of Business Service

Business Services apply at the following locations:

1. In offices, stores, factories and all other places of a strictly business nature
2. In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except churches and boarding houses as specified below.

At residence locations when use of the service either by the customer, members or his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which might be indicated via advertising, business cards, newspapers, handbills, circular, etc.

3. At residence locations, where the service or an extension line is located in a shop, office or other place of business
4. In college fraternity houses where the members lodge within the premises
5. Any location where the listing of service at that location indicates a business, trade or profession.

(N)

Cancelled

September 11, 2006

Missouri Public
Service Commission

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Filed
Missouri Public
Service Commission

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

~~7th Revised Page 51~~
~~Replaces 6th Revised Page 51~~
Replaces 7th Revised Page 51

1.9 Local Exchange Service-Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

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Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

	<u>Monthly</u>	<u>12 Months</u>	<u>Contract Term</u>		
			<u>24 Months</u>	<u>36 Months</u>	
Business Access Line (MCA 0 – 6) ²	\$38.99	\$34.99 ¹	\$34.99 ¹	\$34.99 ¹	(I)

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

¹ Effective 12/27/12 this rate will no longer be available to new customers.

² Metropolitan Calling Plan is offered at no additional charge for the Business Access Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service. If the Customer's ported-in telephone number is non-MCA, they may subscribe to the Business Access Line service plan with no change in their telephone number and no MCA overlay. If the Customer requests the MCA calling plan, they will be advised that a new telephone number will need to be assigned to allow for designation as an MCA NXX.

**Issued By: Betty Sanders, Vice President Telephone Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: March 3, 2020

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Missouri Public
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JL-2020-0149

CANCELLED - Missouri Public Service Commission - 02/19/2025 - JC-2025-0123

1.9 Local Exchange Service-Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

C
Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

	<u>Monthly</u>	<u>12 Months</u>	<u>Contract Term</u>	
			<u>24 Months</u>	<u>36 Months</u>
Business Access Line (MCA 0 – 6) ²	\$38.99 (I)	\$36.99 ¹ (I)	\$36.99 ¹ (I)	\$36.99 ¹ (I)

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

¹ Effective 12/27/12 this rate will no longer be available to new customers.

² Metropolitan Calling Plan is offered at no additional charge for the Business Access Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service. If the Customer's ported-in telephone number is non-MCA, they may subscribe to the Business Access Line service plan with no change in their telephone number and no MCA overlay. If the Customer requests the MCA calling plan, they will be advised that a new telephone number will need to be assigned to allow for designation as an MCA NXX.

**Issued By: Betty Sanders, Vice President - Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

1.9 Local Exchange Service-Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

C
Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

	<u>Monthly</u>	<u>12 Months</u>	<u>Contract Term</u>		(T)
			<u>24 Months</u>	<u>36 Months</u>	
Business Access Line (MCA 0 – 6) ²	\$36.99	\$34.99 ¹	\$34.99 ¹	\$34.99 ¹	(I)

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

¹ Effective 12/27/12 this rate will no longer be available to new customers.

² Metropolitan Calling Plan is offered at no additional charge for the Business Access Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service. If the Customer's ported-in telephone number is non-MCA, they may subscribe to the Business Access Line service plan with no change in their telephone number and no MCA overlay. If the Customer requests the MCA calling plan, they will be advised that a new telephone number will need to be assigned to allow for designation as an MCA NXX.

1.9 Local Exchange Service-Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

	<u>Month-To-Month (MTM)</u>	<u>Contract</u>		
		<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Business Access Line (MCA 0 – 6)²	\$34.99	\$34.99 ¹	\$34.99 ¹	\$34.99 ¹

(D)
|
(D)

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

¹ Effective 12/27/12 this rate will no longer be available to new customers.

² Metropolitan Calling Plan is offered at no additional charge for the Business Access Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service. If the Customer's ported-in telephone number is non-MCA, they may subscribe to the Business Access Line service plan with no change in their telephone number and no MCA overlay. If the Customer requests the MCA calling plan, they will be advised that a new telephone number will need to be assigned to allow for designation as an MCA NXX.

(D)
|
(D)

CANCELLED
March 1, 2017
Missouri Public
Service Commission
JL-2017-0162

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0225

Issue Date: December 19, 2014

Effective Date: January 19, 2015

1.9 Local Exchange Service-Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

	<u>Month-To-Month (MTM)</u>	<u>Contract</u>			
		<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	
Business Access Line (MCA 0 – 6)²	\$34.99	\$34.99 ¹	\$34.99 ¹	\$34.99 ¹	(T) (T)
Basic Local Service Line³ (MCA 3 – 5)	\$27.99	\$27.99	\$27.99	\$27.99	(T)
Metropolitan Calling Plan³ (MCA-3)	\$14.00	\$14.00	\$14.00	\$14.00	(T)
(MCA-4)	\$23.00	\$23.00	\$23.00	\$23.00	
(MCA-5)	\$32.00	\$32.00	\$32.00	\$32.00	

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

¹ Effective 12/27/12 this rate will no longer be available to new customers. See conditions listed below.

² Metropolitan Calling Plan is offered at no additional charge for the Business Access Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service. If the Customer's ported-in telephone number is non-MCA, they may subscribe to the Business Access Line service plan with no change in their telephone number and no MCA overlay. If the Customer requests the MCA calling plan, they will be advised that a new telephone number will need to be assigned to allow for designation as an MCA NXX.

³ Effective January 2, 2009, this service will be unavailable to new customers. See conditions listed below.

Conditions

Existing customers who subscribe to this service on an individual basis will be "grandfathered" and allowed to retain this service until 1) service is disconnected due to customer's request, 2) non pay disconnection of telephone service, or 3) Customer is notified by the Telephone company that the grandfathered service has been discontinued pursuant to PSC rules

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

CANCELED
January 19, 2015
Missouri Public
Service Commission
November 27, 2012
JL-2015-0225

Effective Date: December 27, 2012

Filed
Missouri Public
Service Commission
JL-2013-0242

(N)
(T)

(C)

(C)

1.9 Local Exchange Service-Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

	<u>Month-To-Month (MTM)</u>	<u>Contract</u>			
		<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	
Business Access Line (MCA 0 – 6)¹	\$34.99	\$34.99	\$34.99	\$34.99	(C)
Basic Local Service Line² (MCA 3 – 5)	\$27.99	\$27.99	\$27.99	\$27.99	(C)
Metropolitan Calling Plan² (MCA-3)	\$14.00	\$14.00	\$14.00	\$14.00	(C)
(MCA-4)	\$23.00	\$23.00	\$23.00	\$23.00	
(MCA-5)	\$32.00	\$32.00	\$32.00	\$32.00	

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

¹ Metropolitan Calling Plan is offered at no additional charge for the Business Access Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service. If the Customer's ported-in telephone number is non-MCA, they may subscribe to the Business Access Line service plan with no change in their telephone number and no MCA overlay. If the Customer requests the MCA calling plan, they will be advised that a new telephone number will need to be assigned to allow for designation as an MCA NXX. (C)

² Effective January 2, 2009, this service will be unavailable to new customers. Existing customers who subscribe to this service on an individual basis will be "grandfathered" and allowed to retain this service until 1) service is disconnected due to customer's request, 2) non pay disconnection of telephone service, or 3) Customer is notified by the Telephone company that the grandfathered service has been discontinued pursuant to PSC rules. (C)

CANCELLED
December 27, 2012
Missouri Public
Service Commission
JL-2013-0242

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: February 25, 2011

Effective Date: March 27, 2011

FILED
Missouri Public
Service Commission
JL-2011-0435

1.9 Local Exchange Service-Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

	<u>Month-To-Month (MTM)</u>	<u>Contract</u>			
		<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	
Business					
Access Line (MCA 0 – 5)*	\$34.99	\$34.99	\$34.99	\$34.99	(T) (C)
Basic Local Service Line## (MCA 3 – 5)	\$27.99	\$27.99	\$27.99	\$27.99	
Metropolitan Calling Plan## (MCA-3)	\$14.00	\$14.00	\$14.00	\$14.00	
(MCA-4)	\$23.00	\$23.00	\$23.00	\$23.00	
(MCA-5)	\$32.00	\$32.00	\$32.00	\$32.00	

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

*Metropolitan Calling Plan is offered at no additional charge for the Business Access Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service. If the Customer's ported-in telephone number is **non-MCA**, they may subscribe to the Business Access Line service plan with no change in their telephone number and no MCA overlay. If the Customer requests the MCA calling plan, they will be advised that a new telephone number will need to be assigned to allow for designation as an MCA NXX. (C)

##Effective January 2, 2009, this service will be unavailable to new customers. Existing customers who subscribe to this service on an individual basis will be "grandfathered" and allowed to retain this service until 1) service is disconnected due to customer's request, 2) non pay disconnection of telephone service, or 3) Customer is notified by the Telephone company that the grandfathered service has been discontinued pursuant to PSC rules. (N)

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: December 3, 2008

Effective Date: January 2, 2009

Filed
Missouri Public
Service Commission
JL-2009-0417

CANCELLED
March 27, 2011
Missouri Public
Service Commission
JL-2011-0435

1.9 Local Exchange Service - Business

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges. (T)

	<u>Month-To-Month (MTM)</u>	<u>Contract</u>		
		<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Basic Local Service Line (MCA 0 – 2)	\$34.99	\$34.99	\$34.99	\$34.99
Basic Local Service Line (MCA 3 – 5)	\$27.99	\$27.99	\$27.99	\$27.99
Metropolitan Calling Plan*				
(MCA-3)	\$14.00	\$14.00	\$14.00	\$14.00
(MCA-4)	\$23.00	\$23.00	\$23.00	\$23.00
(MCA-5)	\$32.00	\$32.00	\$32.00	\$32.00

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

*Metropolitan Calling Plan, an optional expanded local calling plan, is offered at an additional charge to the above monthly charge for the Basic Local Service Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service.

Cancelled
January 2, 2009
Missouri Public
Service Commission
JL-2009-0417

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 21, 2006

Effective Date: December 21, 2006

1.9 Local Exchange Service - Business

(N)

1.9.7 Rates and Charges

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted.

Rates may be negotiated and adjusted on Individual Contract Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.

Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission, upon request.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term.

	<u>Month-To-Month (MTM)</u>	<u>Contract</u>		
		<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Basic Local Service Line (MCA 0 – 2)	\$34.99	\$34.99	\$34.99	\$34.99
Basic Local Service Line (MCA 3 – 5)	\$27.99	\$27.99	\$27.99	\$27.99
Metropolitan Calling Plan*				
(MCA-3)	\$14.00	\$14.00	\$14.00	\$14.00
(MCA-4)	\$23.00	\$23.00	\$23.00	\$23.00
(MCA-5)	\$32.00	\$32.00	\$32.00	\$32.00

ALL RATES SHOWN ABOVE ARE BILLED ON A PER LINE BASIS

*Metropolitan Calling Plan, an optional expanded local calling plan, is offered at an additional charge to the above monthly charge for the Basic Local Service Line. The MCA Plans and local calling areas are described herein in Section 1.6 Exchanges To Provide Service.

(N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Cancelled

December 21, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9.7 Rates and Charges (Cont'd)

All features offered in this tariff, including packages and a la carte calling features will be offered where technically and operationally feasible. Rates shown are on a per line per month basis unless otherwise noted.

(N)
|
(N)

Feature Package(s)

****Business Enhanced Call Feature Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting with Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Three-Way Calling and Speed Dial 30. This package may be combined with any business line. No substitution of features will be permitted.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

****Business Enhanced Call Feature for Hunting Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunt Group. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>Contract 12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

Select Package - \$ 5.00 per month

This is an optional feature package, including Hunt Group and Caller ID. No substitution of features is permitted.

****This package will be unavailable to customers who don't currently subscribe to this package. Existing customers who currently subscribe to this package will be "grandfathered" and allowed to retain this package until:**

1. the package is disconnected at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2011-0196

Issue Date: October 12, 2010

Effective Date: November 11, 2010

1.9.7 Rates and Charges (Cont'd)

Feature Package(s)

****Business Enhanced Call Feature Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting with Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Three-Way Calling and Speed Dial 30. This package may be combined with any business line. No substitution of features will be permitted.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

****Business Enhanced Call Feature for Hunting Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunt Group. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>Contract 12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

Select Package - \$ 5.00 per month

(T)

This is an optional feature package, including Hunt Group and Caller ID. No substitution of features is permitted.

****This package will be unavailable to customers who don't currently subscribe to this package. Existing customers who currently subscribe to this package will be "grandfathered" and allowed to retain this package until:**

1. the package is disconnected at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

CANCELLED
November 11, 2010
Missouri Public
Service Commission
JL-2011-0196

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

1.9.7 Rates and Charges (Cont'd)

Feature Package(s)

****Business Enhanced Call Feature Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting with Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Three-Way Calling and Speed Dial 30. This package may be combined with any business line. No substitution of features will be permitted.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract</u> <u>24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

****Business Enhanced Call Feature for Hunting Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunt Group. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>Contract</u> <u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

Value Package - \$ 5.00 per month

This is an optional feature package, including Hunt Group and Caller ID. No substitution of features is permitted.

(T)

****This package will be unavailable to customers who don't currently subscribe to this package. Existing customers who currently subscribe to this package will be "grandfathered" and allowed to retain this package until:**

(N)

1. the package is disconnected at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

(N)

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 21, 2006

Effective Date: December 21, 2006

1.9 Local Exchange Service – Business

1.9.7 Rates and Charges (Cont'd)

Feature Package(s)

Business Enhanced Call Feature Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting with Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Three-Way Calling and Speed Dial 30. This package may be combined with any business line. No substitution of features will be permitted.

(T)
(T)
(T)
(T)

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract</u> <u>24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

Business Enhanced Call Feature for Hunting Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunt Group. This package may be combined with any business line.

(N)

	<u>Month-To-Month</u>	<u>Contract</u> <u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

Business Hunting Feature Package - \$ 5.00 per month
This is an optional feature package, including Hunt Group and Caller ID.
No substitution of features is permitted.

(N)
(N)

Issued By: Carrie L. Cox, VP and Senior Counsel
Telephone Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: July 13, 2006

Effective Date: August 14, 2006

Cancelled

December 21, 2006

Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

1.9 Local Exchange Service – Business

(N)

1.9.7 Rates and Charges (Cont'd)

Feature Package(s)

Business Enhanced Call Feature Package is an optional feature package, including Caller ID, Call Waiting, Call Waiting/Caller ID, Call Forward Busy/No Answer, Three-Way Calling and Speed Dial 30. This package may be combined with the Basic Business line or Business line with Basic Long Distance Package.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months</u>	
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99	
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99	(N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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August 14, 2006

Filed

1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Solution Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding - Variable, Call Return¹, Call Screening, Call Transfer, Repeat Dialing¹, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line. (T)

	<u>Month-To-Month</u>	<u>12 Months or Longer</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Business Line	\$15.99	\$13.99	\$12.99 ²	\$11.99 ²	(C)
Additional Line ³	\$13.99	\$11.99	\$ 9.99	\$ 8.99	(T)

Solution Plus Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding - Variable, Call Return¹, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line. (T)

	<u>Month-To-Month</u>	<u>12 Months or Longer</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Business Line	\$15.99	\$13.99	\$12.99 ²	\$11.99 ²	(C)
Additional Line ³	\$13.99	\$11.99	\$ 9.99	\$ 8.99	(T)

¹ These features cannot be used in conjunction with hunting.

² As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

³ As of 4/16/07 this package will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this package will be "grandfathered" and allowed to retain this package until:

1. the package is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

(N)
(N)
|
(N)
(T)

1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Solution Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding – Variable, Call Return, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Business Line	\$15.99	\$13.99	\$12.99	\$11.99	(T)
Additional Line**	\$13.99	\$11.99	\$ 9.99	\$ 8.99	(T)

Solution Plus Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding – Variable, Call Return, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Business Line	\$15.99	\$13.99	\$12.99	\$11.99	(T)
Additional Line**	\$13.99	\$11.99	\$ 9.99	\$ 8.99	(T)

**As of 4/16/07 this package will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this package will be "grandfathered" and allowed to retain this package until:

1. the package is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

CANCELED
April 6, 2012
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Service Commission
JL-2012-0421

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Missouri Public
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1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Solution Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding – Variable, Call Return, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months</u>	
Basic Line	\$15.99	\$13.99	\$12.99	\$11.99	(C)
**Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99	

Solution Plus Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding – Variable, Call Return, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months</u>	
Basic Line	\$15.99	\$13.99	\$12.99	\$11.99	(C)
**Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99	

**As of 4/16/07 this package will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this package will be "grandfathered" and allowed to retain this package until:

1. the package is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

(N)
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(N)

CANCELLED
November 1, 2010
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JL-2011-0166
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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Effective Date: April 16, 2007

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Solution Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding – Variable, Call Return, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line.

(N)

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

Solution Plus Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding – Variable, Call Return, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months</u>
Primary Line	\$15.99	\$13.99	\$12.99	\$11.99
Additional Line	\$13.99	\$11.99	\$ 9.99	\$ 8.99

(N)

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1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Basic Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer and Do Not Disturb.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Per Line ¹	\$5.99	\$5.99	\$5.99	\$5.99	(T) (C)
	<u>Month To Month</u>	<u>Contract 12 Months or Longer</u>			(N) (N)
Per Line	\$6.99	\$5.54			

The following per line/per month prices for the Basic Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Months or Longer</u>	
0-99 Lines	\$5.99	(T)
100-499 Lines	\$4.79	
500-999 Lines	\$4.19	
1000 or More Lines	\$3.59	

(M)
|
(M)

¹ As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Basic Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer and Do Not Disturb.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$5.99	\$5.99	\$5.99	\$5.99

The following per line/per month prices for the Basic Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Months or Greater</u>	
0-99 Lines	\$5.99	(N)
100-499 Lines	\$4.79	(N)
500-999 Lines	\$4.19	(N)
1000 or More Lines	\$3.59	(N)

Advanced Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$15.99	\$13.99	\$12.99	\$11.99

The following per line/per month prices for the Advanced Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Month or Greater</u>	
0-99 Lines	\$13.99	\$12.99	(N)
100-499 Lines	\$11.19	\$10.39	(N)
500-999 Lines	\$ 9.79	\$ 9.09	(N)
1000 or More Lines	\$ 8.39	\$ 7.79	(N)

(N)
(N)
(N)
(N)
(N)
(N)
(N)
(N)
(M)
(M)

CANCELED
April 6, 2012
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JL-2012-0421
Issue Date: October 5, 2011

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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JL-2012-0145

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1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Basic Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer and Do Not Disturb.

(N)

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$5.99	\$5.99	\$5.99	\$5.99

Advanced Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$15.99	\$13.99	\$12.99	\$11.99

Complete Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls, CommPilot Call Manager, Outlook Integration, Priority Alert/Ringing, Simultaneous Ring Personal, Directed Call Pickup, Remote Office, Sequential Ring, Diversion Inhibitor, Distinctive Alert/Ring, Call Notify and Voice Mail.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$26.99	\$24.99	\$23.99	\$22.99

(N)

CANCELED
November 4, 2011
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Service Commission
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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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1.9.7 Rates and Charges (Cont'd)

Feature Package(s) (Cont'd)

Advanced Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Per Line	\$15.99	\$13.99 ¹	\$12.99 ¹	\$11.99 ¹	(M) (T) (C)(M)
Per Line		<u>Contract 12 Months or Longer</u>			(N) (N)
		\$11.10			

The following per line/per month prices for the Advanced Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Month or Greater</u>	
0-99 Lines	\$13.99	\$12.99	
100-499 Lines	\$11.19	\$10.39	
500-999 Lines	\$ 9.79	\$ 9.09	
1000 or More Lines	\$ 8.39	\$ 7.79	(M)

¹ As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

CANCELLED
December 27, 2012
Missouri Public
Service Commission
JL-2013-0242

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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
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JL-2012-0421

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Effective Date: April 6, 2012

Complete Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls, CommPilot Call Manager, Outlook Integration, Priority Alert/Ringing, Simultaneous Ring Personal, Directed Call Pickup, Remote Office, Sequential Ring, Diversion Inhibitor, Distinctive Alert/Ring, Call Notify and Voice Mail.

(M)

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Greater</u>
Per Line	\$26.99	\$24.99	\$23.99	\$22.99

(M)

The following per line/per month prices for the Complete Package are available through our National Accounts Channel only and are based on the number of lines purchased.

(N)

(N)

	<u>12 Month</u>	<u>24 Month or Greater</u>
0-99 Lines	\$24.99	\$23.99
100-499 Lines	\$19.99	\$19.19
500-999 Lines	\$17.49	\$16.79
1000 or More Lines	\$14.99	\$14.39

(N)

(N)

CANCELED
April 6, 2012
Missouri Public
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JL-2012-0421
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Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Effective Date: November 4, 2011

Complete Feature Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls, CommPilot Call Manager, Outlook Integration, Priority Alert/Ringing, Simultaneous Ring Personal, Directed Call Pickup, Remote Office, Sequential Ring, Diversion Inhibitor, Distinctive Alert/Ring, Call Notify and Voice Mail.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	(M)
Per Line ¹	\$26.99	\$24.99	\$23.99	\$22.99	(T)
					(C)(M)
	<u>Month To Month</u>	<u>Contract 12 Months or Longer</u>			(N)
Per Line	\$25.99	\$17.77			(N)

The following per line/per month prices for the Complete Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Month or Greater</u>	(M)
0-99 Lines	\$24.99	\$23.99	(M)
100-499 Lines	\$19.99	\$19.19	(M)
500-999 Lines	\$17.49	\$16.79	(M)
1000 or More Lines	\$14.99	\$14.39	(M)

¹ As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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December 27, 2012
Missouri Public
Service Commission
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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Effective Date: April 6, 2012

(N)
|
(N)

1.9 Local Exchange Service-Business

1.9.8 Calling Features – a la carte

Description and Rates – Monthly Recurring Charges (MRC) apply – unless specified as “per use”

Name	Description	Monthly Recurring Charge (MRC)	
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have blocked identification of their line on Caller ID display devices.	\$2.00	
Alternative Caller ID Number Presentation	Displays outgoing caller information. Receiving party must have a Caller ID capable phone or display unit.	\$0.50	(N) (N)
Caller ID	Displays incoming caller information. Customer must have a Caller ID capable phone or display unit.	\$6.00**	
Call Transfer	Allows subscriber to transfer incoming calls to another phone number (long distance charges apply when applicable)	\$4.00	
Call Waiting/Cancel Call Waiting	Identifies incoming calls via an audible signal while on a call	\$6.00**	
Call Waiting with Caller ID	Identifies incoming calls via and an audible signal while on a call and displays incoming caller information. *Must have a Call Waiting ID capable phone and/or display unit	N/C	
Call Forward Busy/No Answer	Forwards all incoming calls when the line is busy or unanswered	\$4.00	
Call Forward No Answer	Forwards all incoming calls when the line is unanswered	\$4.00	
Call Forward Variable	Forwards all incoming calls to a designation number	\$4.00	
Call Forward Selective	Forwards up to 12 selected incoming calls to a designated number	\$4.00	

**This rate is effective for new customers as of 4/16/07. Existing customers will be “grandfathered” at \$8.00 for Caller ID and \$7.00 for Call Waiting/Cancel Call Waiting until:

1. the service is discontinued and/or moved at the customer’s request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the “grandfathered” rate has been discontinued.

Cancelled
February 24, 2009
Missouri Public
Service Commission
JL-2009-0532

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Charter Fiberlink-Missouri, LLC

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Service Commission
JL-2009-0417

1.9 Local Exchange Service-Business

1.9.8 Calling Features – a la carte

Description and Rates – Monthly Recurring Charges (MRC) apply – unless specified as “per use”

Name	Description	Monthly Recurring Charge (MRC)	
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have blocked identification of their line on Caller ID display devices.	\$2.00	
Caller ID	Displays incoming caller information. Customer must have a Caller ID capable phone or display unit	\$6.00**	(R)
Call Transfer	Allows subscriber to transfer incoming calls to another phone number (long distance charges apply when applicable)	\$4.00	
Call Waiting/Cancel Call Waiting	Identifies incoming calls via an audible signal while on a call	\$6.00**	(R)
Call Waiting with Caller ID	Identifies incoming calls via and an audible signal while on a call and displays incoming caller information. *Must have a Call Waiting ID capable phone and/or display unit	N/C	
Call Forward Busy/No Answer	Forwards all incoming calls when the line is busy or unanswered	\$4.00	
Call Forward No Answer	Forwards all incoming calls when the line is unanswered	\$4.00	
Call Forward Variable	Forwards all incoming calls to a designation number	\$4.00	
Call Forward Selective	Forwards up to 12 selected Incoming calls to a designated number	\$4.00	

**This rate is effective for new customers as of 4/16/07. Existing customers will be “grandfathered” at \$8.00 for Caller ID and \$7.00 for Call Waiting/Cancel Call Waiting until:

1. the service is discontinued and/or moved at the customer’s request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the “grandfathered” rate has been discontinued.

(N)
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(N)

Cancelled
January 2, 2009
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JL-2009-0417

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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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1.9 Local Exchange Service – Business

1.9.8 Calling Features – a la carte

Description and Rates – Monthly Recurring Charges (MRC) apply – unless specified as “per use”

Name	Description	Monthly Recurring Charge (MRC)	
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have blocked identification of their line on Caller ID display devices.	\$2.00	
Caller ID	Displays incoming caller information. Customer must have a Caller ID capable phone or display unit	\$8.00	
Call Transfer	Allows subscriber to transfer incoming calls to another phone number (long distance charges apply when applicable)	\$4.00	(N) (N)
Call Waiting/ Cancel Call Waiting	Identifies incoming calls via an audible signal while on a call	\$7.00	
Call Waiting with Caller ID	Identifies incoming calls via and an audible signal while on a call and displays incoming caller information. *Must have a Call Waiting ID capable phone and/or display unit	N/C	
Call Forward Busy/ No Answer	Forwards all incoming calls when the line is busy or unanswered	\$4.00	
Call Forward No Answer	Forwards all incoming calls when the line is unanswered	\$4.00	(N) (N)
Call Forward Variable	Forwards all incoming calls to a designation number	\$4.00	
Call Forward Selective	Forwards up to 12 selected Incoming calls to a designated number	\$4.00	

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 21, 2006

Effective Date: December 21, 2006

Cancelled
April 16, 2007

Filed

1.9 Local Exchange Service – Business

1.9.7 Calling Features – a la carte

Description and Rates – Monthly Recurring Charges (MRC) apply – unless specified as “per use”

<u>Name</u>	<u>Description</u>	<u>Monthly Recurring Charge (MRC)</u>
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have blocked identification of their line on Caller ID display devices.	\$2.00
Caller ID	Displays incoming caller information. Customer must have a Caller ID capable phone or display unit	\$8.00
Call Waiting/ Cancel Call Waiting	Identifies incoming calls via an audible signal while on a call	\$7.00 (T)
Call Waiting with Caller ID	Identifies incoming calls via and an audible signal while on a call and displays incoming caller information. *Must have a Call Waiting ID capable phone and/or display unit	N/C
Call Forward Busy/ No Answer	Forwards all incoming calls when the line is busy or Unanswered	\$4.00
Call Forward Variable	Forwards all incoming calls to a designation number	\$4.00
Call Forward Selective	Forwards up to 12 selected Incoming calls to a designated number	\$4.00

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: July 19, 2006

Effective Date: August 18, 2006

Cancelled

December 21, 2006

Filed

Local Exchange Tariff

1.9 Local Exchange Service – Business

(N)

1.9.7 Calling Features – a la carte

Description and Rates – Monthly Recurring Charges (MRC) apply – unless specified as “per use”

Name	Description	Monthly Recurring Charge (MRC)
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have blocked identification of their line on Caller ID display devices.	\$2.00
Caller ID	Displays incoming caller information. Customer must have a Caller ID capable phone or display unit	\$8.00
Call Waiting With Caller ID	Identifies incoming calls via and an audible signal while on a call	\$7.00
Call Waiting with Caller ID	Identifies incoming calls via and an audible signal while on a call and displays incoming caller information. *Must have a Call Waiting ID capable phone and/or display unit	N/C
Call Forward Busy/ No Answer	Forwards all incoming calls when the line is busy or Unanswered	\$4.00
Call Forward Variable	Forwards all incoming calls to a designation number	\$4.00
Call Forward Selective	Forwards up to 12 selected Incoming calls to a designated number	\$4.00

(N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
 12405 Powerscourt Drive, St. Louis, MO 63131
 Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Cancelled

August 18, 2006

Filed

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

**7th Revised Page 54
Replaces 6th Revised Page 54**

1.9 Local Exchange Service-Business

1.9.8 1.9.8 Calling Features – a la carte

<u>Name</u>	<u>Description</u>	<u>Monthly Recurring Charge (MRC)</u>
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00
Call Forward Variable Remote Access	Enables subscribers to make changes to Call Forward service from other locations	\$2.00
Call Return	Provides the telephone number date and time of the last incoming call, and offers an auto callback option. To activate, listen for a dial tone and press *69. If available the last incoming call phone number is heard. This feature does not work for calls that have been forwarded or for calls from 800 or 900 numbers. Not available in some areas or on some calls. Works only within your service area.	\$4.00 or \$.90 per use Maximum \$9.00
Block Call Return	Prevent the ability to call return	N/C
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C
Call Screening	Auto routes up to 12 selected incoming calls to a polite message Stating calls are not being accepted	\$5.00
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00 per use
Block Call Trace	Contact Telephone Company to activate	N/C
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00
Distinctive Ring	Allows for 2 phone numbers on 1 telephone line with a different ring for each number	\$4.00
Hunt Group*	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines Make Set Busy is included.*	\$1.50 per line (limit 3 hunt groups, per account)

(T)
|
(T)

(M)
(M)

*Available to new customers as of 9/13/07 and provided to existing customers upon request at no additional charges.

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

CANCELLED
March 24, 2010
Missouri Public
Service Commission
JL-2010-0520

Issue Date: June 22, 2009

Effective Date: July 22, 2009

FILED
Missouri Public
Service Commission
JL-2009-0875

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service-Business

1.9.8 1.9.8 Calling Features – a la carte

Name	Description	Monthly Recurring Charge (MRC)	
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00	
Call Forward Variable Remote Access	Enables subscribers to make changes to Call Forward service from other locations	\$2.00	
Call Return	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available intraLATA only)	\$4.00 or \$.90 per use Maximum \$9.00	(I) (I)
Block Call Return	Prevent the ability to call return	N/C	
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C	
Call Screening	Auto routes up to 12 selected Incoming calls to a polite message Stating calls are not being accepted	\$5.00	
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00 per use	
Block Call Trace	Contact Telephone Company to activate	N/C	
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00	
Distinctive Ring	Allows for 2 phones numbers on 1 telephone line with a different ring for each number	\$4.00	
Hunt Group	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	\$1.50 per line (limit 3 hunt groups, per account)	
Repeat Dialing	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$4.00 or \$.90 per use Maximum \$9.00	(I) (I)

*Available to new customers as of 9/13/07 and provided to existing customers upon request at no additional charges.

CANCELLED
July 22, 2009
Missouri Public
Service Commission
JL-2009-0875

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: March 13, 2008

Effective Date: March 24, 2008

FILED
Missouri Public
Service Commission

1.9 Local Exchange Service-Business

1.9.8 1.9.8 Calling Features – a la carte

Name	Description	Monthly Recurring Charge (MRC)
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00
Call Forward Variable Remote Access	Enables subscribers to make changes to Call Forward service from other locations	\$2.00
Call Return	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available intraLATA only)	\$4.00 or \$.50 per use Maximum \$6.00
Block Call Return	Prevent the ability to call return	N/C
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C
Call Screening	Auto routes up to 12 selected Incoming calls to a polite message Stating calls are not being accepted	\$5.00
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00 per use
Block Call Trace	Contact Telephone Company to activate	N/C
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00
Distinctive Ring	Allows for 2 phones numbers on 1 telephone line with a different ring for each number	\$4.00
Hunt Group	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	\$1.50 per line (limit 3 hunt groups, per account)
Repeat Dialing	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$4.00 or \$.50 per use

(T)

*Available to new customers as of 9/13/07 and provided to existing customers upon request at no additional charges.

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

1.9 Local Exchange Service-Business

1.9.8 1.9.8 Calling Features – a la carte

Name	Description	Monthly Recurring Charge (MRC)	
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00	
Call Forward Variable Remote Access	Enables subscribers to make changes to Call Forward service from other locations	\$2.00	
Call Return	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available intraLATA only)	\$4.00 or \$.50 per use Maximum \$6.00	
Block Call Return	Prevent the ability to call return	N/C	
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C	
Call Screening	Auto routes up to 12 selected Incoming calls to a polite message Stating calls are not being accepted	\$5.00	
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00 per use	
Block Call Trace	Contact Telephone Company to activate	N/C	
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00	
Distinctive Ring	Allows for 2 phones numbers on 1 telephone line with a different ring for each number	\$4.00	
Hunt Group (Circular or Linear)	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines. Also includes Make Set Busy.*	\$1.50 per line (limit 3 hunt groups, per account)	(N) (N)
Repeat Dialing	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$4.00 or \$.50 per use	

CANCELLED
December 20, 2007
Missouri Public
Service Commission

*Available to new customers as of 9/13/07 and provided to existing customers upon request at no additional charge. (N)
(N)

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service – Business

1.9.8 Calling Features – a la carte

<u>Name</u>	<u>Description</u>	<u>Monthly Recurring Charge (MRC)</u>	
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00	
Call Forward Variable Remote Access	Enables subscribers to make changes to Call Forward service from other locations	\$2.00	(N) (N) (N)
Call Return	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available intraLATA only)	\$4.00 or \$.50 per use Maximum \$6.00	
Block Call Return	Prevent the ability to call return	N/C	
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C	
Call Screening	Auto routes up to 12 selected Incoming calls to a polite message Stating calls are not being accepted	\$5.00	
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00 per use	
Block Call Trace	Contact Telephone Company to activate	N/C	
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00	
Distinctive Ring	Allows for 2 phones numbers on 1 telephone line with a different ring for each number	\$4.00	
Hunt Group (Circular or Linear)	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	\$1.50 per line (limit 3 hunt groups, per account)	
Repeat Dialing	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$4.00 or \$.50 per use	

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 21, 2006

Effective Date: December 21, 2006

1.9 Local Exchange Service – Business

1.9.8 Calling Features – a la carte

Description and Rates – Monthly Recurring Charges (MRC) apply – unless Specified as “per use”

<u>Name</u>	<u>Description</u>	<u>Monthly Recurring Charge (MRC)</u>
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00
Call Return	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available intraLATA only)	\$4.00 \$.50 per use Maximum \$6.00
Block Call Return	Prevent the ability to call return	N/C
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C
Call Screening	Auto routes up to 12 selected Incoming calls to a polite message Stating calls are not being accepted	\$5.00
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00 per use
Block Call Trace	Contact Telephone Company to activate	N/C
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00
Distinctive Ring	Allows for 2 phones numbers on 1 telephone line with a different ring for each number	\$4.00
Hunt Group (Circular or Linear)	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	\$1.50 per line (limit 3 hunt groups, per account) (T)
Repeat Dialing	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$4.00 or \$.50 per use

Issue Date: August 26, 2006

Effective Date: September 26, 2006

Issued By: Carrie L. Cox, VP and Senior Counsel
Telephone Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Cancelled

December 21, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

1.9 Local Exchange Service – Business

1.9.8 Calling Features – a la carte

Description and Rates – Monthly Recurring Charges (MRC) apply – unless Specified as “per use”

<u>Name</u>	<u>Description</u>	<u>Monthly Recurring Charge (MRC)</u>
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00
Call Return	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available intraLATA only)	\$4.00 \$.50 per use Maximum \$6.00
Block Call Return	Prevent the ability to call return	N/C
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C
Call Screening	Auto routes up to 12 selected Incoming calls to a polite message Stating calls are not being accepted	\$5.00
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00 per use
Block Call Trace	Contact Telephone Company to activate	N/C
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00
Distinctive Ring	Allows for 2 phones numbers on 1 telephone line with a different ring for each number	\$4.00
Hunt Group (Circular or Linear)	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	\$1.50 per line (N) (N)
Repeat Dialing	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$4.00 or \$.50 per use

Issued By: Carrie L. Cox, VP and Senior Counsel
Telephone Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Filed

Missouri Public
Service Commission

Cancelled

September 26, 2006

Issue Date: June 21, 2006

Effective Date: July 28, 2006

1.9 Local Exchange Service - Business

(N)

1.9.8 Calling Features – a la carte (Cont'd)

Name	Description	Monthly Recurring Charge
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$3.00
Call Return	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available IntraLATA only)	\$4.00 \$.50 per use Maximum \$6.00
Block Call Return	Prevent the ability to call return	N/C
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C
Call Screening	Auto routes up to 12 selected incoming calls to a polite message stating calls are not being accepted	\$5.00
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$20.00per use
Block Call Trace	Contact Telephone Company to activate	N/C
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$4.00
Distinctive Ring	Allows for 2 t phone numbers on 1 telephone line with a different ring for each number	\$4.00
Repeat Dialing	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$4.00 or \$.50 per use Maximum \$6.00

(N)

Cancelled

July 28, 2006

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service-Business

1.9.9 1.9.8 Calling Features – a la carte

<u>Name</u>	<u>Description</u>	<u>Monthly Recurring Charge (MRC)</u>
Distinctive Ring	Allows for 2 phones numbers on 1 telephone line with a different ring for each number	\$4.00
Hunt Group*	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines Make Set Busy is included.*	\$1.50 per line (limit 3 hunt groups, per account)

(M)

*Available to new customers as of 9/13/07 and provided to existing customers upon request at no additional charges.

(M)

CANCELLED
May 09, 2010
Missouri Public
Service Commission
JL-2010-0595

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**FILED
Missouri Public
Service Commission
JL-2010-0520**

Issue Date: February 23, 2010

Effective Date: March 24, 2010

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9.8 Calling Features – a la carte (Cont'd)

Name	Description	Monthly Recurring Charge, per line	
Block Repeat Dialing	Prevents the use of Repeat Dialing	N/C	
Make Set Busy	Allows a line to become unavailable for incoming calls.	\$.50	
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	\$4.00	
Speed Dial 8	Allows one-digit keypad dialing for up to 8 telephone numbers	\$2.00	
Speed Dial 30	Allows two digit keypad dialing for up to 30 telephone numbers	\$3.00	
Three-Way Calling	Allows subscribers to talk with Two different parties simultaneously	\$4.00	
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, 900#s, 976#	N/C	
Block International	Blocks international calls	N/C	
Block Collect	Blocks the ability to receive collect calls	N/C	
Block 3 rd Party Calls	Blocks all 3 rd number billed calls to a specific telephone number	N/C	
Block 3 rd Party and Collect	Blocks the ability to receive collect calls and blocks the ability to allow 3 rd parties to bill charges to the subscriber's account	N/C	
Call Hold	Allows a caller to be placed on hold	\$.50	(N)
Hot Line	Allows set-up of a telephone line which automatically rings to a number specified by the customer	\$.50	(N)
			(M)
			(M)

CANCELLED
July 22, 2009
Missouri Public
Service Commission
JL-2009-0875

**Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: February 22, 2008

Effective Date: March 23, 2008

FILED
Missouri Public
Service Commission

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff
Local Exchange Service-Business**

1.9.8 Calling Features – a la carte (Cont'd)

Name	Description	Monthly Recurring Charge, per line	
Block Repeat Dialing	Prevents the use of Repeat Dialing	N/C	
Make Set Busy	Allows a line to become unavailable for incoming calls.	\$.50	(N) (N)
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	\$4.00	
Speed Dial 8	Allows one-digit keypad dialing for up to 8 telephone numbers	\$2.00	
Speed Dial 30	Allows two digit keypad dialing for up to 30 telephone numbers	\$3.00	
Three-Way Calling	Allows subscribers to talk with Two different parties simultaneously	\$4.00	
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, 900#s, 976#	N/C	
Block International	Blocks international calls	N/C	
Block Collect	Blocks the ability to receive collect calls	N/C	
Block 3 rd Party Calls	Blocks all 3 rd number billed calls to a specific telephone number	N/C	
Block 3 rd Party and Collect	Blocks the ability to receive collect calls and blocks the ability to allow 3 rd parties to bill charges to the subscriber's account	N/C	
1.9.2 Additional Services			
Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use	
Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use	
Directory Assistance	Charges to obtain telephone numbers from operator	\$1.25, per use	
	Physically Impaired Customers	N/C	
Directory Assistance Call Completion	Allows Directory Assistance calls to be automatically completed	\$.25 per use	
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00	

**Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: August 14, 2007

Effective Date: September 13, 2007

1.9 Local Exchange Service-Business

1.9.8 Calling Features – a la carte (Cont'd)

Name	Description	Monthly Recurring Charge, per line	
Block Repeat Dialing	Prevents the use of Repeat Dialing	N/C	
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	\$4.00	
Speed Dial 8	Allows one-digit keypad dialing for up to 8 telephone numbers	\$2.00	
Speed Dial 30	Allows two digit keypad dialing for up to 30 telephone numbers	\$3.00	
Three-Way Calling	Allows subscribers to talk with Two different parties simultaneously	\$4.00	
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, 900#s, 976#	N/C	
Block International	Blocks international calls	N/C	
Block Collect	Blocks the ability to receive collect calls	N/C	
Block 3 rd Party Calls	Blocks all 3 rd number billed calls to a specific telephone number	N/C	
Block 3 rd Party and Collect	Blocks the ability to receive collect calls and blocks the ability to allow 3 rd parties to bill charges to the subscriber's account	N/C	
1.9.2 Additional Services			
Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use	
Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use	
Directory Assistance	Charges to obtain telephone numbers from operator	\$1.25, per use	
	Physically Impaired Customers	N/C	
Directory Assistance Call Completion	Allows Directory Assistance calls to be automatically completed	\$.25 per use	(N) (N)
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00	

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: June 19, 2007

Effective Date: July 19, 2007

1.9 Local Exchange Service-Business

1.9.8 Calling Features – a la carte (Cont'd)

Name	Description	Monthly Recurring Charge, per line	
Block Repeat Dialing	Prevents the use of Repeat Dialing	N/C	
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	\$4.00	
Speed Dial 8	Allows one-digit keypad dialing for up to 8 telephone numbers	\$2.00	
Speed Dial 30	Allows two digit keypad dialing for up to 30 telephone numbers	\$3.00	
Three-Way Calling	Allows subscribers to talk with Two different parties simultaneously	\$4.00	
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, 900#s, 976#	N/C	
Block International	Blocks international calls	N/C	
Block Collect	Blocks the ability to receive collect calls	N/C	
Block 3 rd Party Calls	Blocks all 3 rd number billed calls to a specific telephone number	N/C	
Block 3 rd Party and Collect	Blocks the ability to receive collect calls and blocks the ability to allow 3 rd parties to bill charges to the subscriber's account	N/C	
1.9.2 Additional Services			
Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use	
Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use	
Directory Assistance	Charges to obtain telephone numbers from operator	\$1.25, per use	(I)
	Physically Impaired Customers	N/C	
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00	

**Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: June 18, 2007

Effective Date: July 9, 2007

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service - Business

1.9.8 Calling Features – a la carte (Cont'd)

<u>Name</u>	<u>Description</u>	<u>Monthly Recurring Charge, per line</u>	
Block Repeat Dialing	Prevents the use of Repeat Dialing	N/C	(N)
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	\$4.00	
Speed Dial 8	Allows one-digit keypad dialing for up to 8 telephone numbers	\$2.00	
Speed Dial 30	Allows two digit keypad dialing for up to 30 telephone numbers	\$3.00	
Three-Way Calling	Allows subscribers to talk with Two different parties simultaneously	\$4.00	
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, 900#, 976#	N/C	
Block International	Blocks international calls	N/C	(N)
Block Collect	Blocks the ability to receive collect calls	N/C	
Block 3 rd Party Calls	Blocks all 3 rd number billed calls to a specific telephone number	N/C	
Block 3 rd Party and Collect	Blocks the ability to receive collect calls and blocks the ability to allow 3 rd parties to bill charges to the subscriber's account	N/C	

1.9.2 Additional Services

Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use	
Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use	
Directory Assistance	Charges to obtain telephone numbers from operator	\$.75, per use	
	Physically Impaired Customers	N/C	
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00	(T)

CANCELLED
July 9, 2007
Missouri Public
Service Commission

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 21, 2006

Effective Date: December 21, 2006

1.9 Local Exchange Service - Business

1.9.8 Calling Features – a la carte (Cont'd)

Name	Description	Monthly Recurring Charge, per line (T)
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	\$4.00
Speed Dial 8	Allows one-digit keypad dialing for up to 8 telephone numbers	\$2.00
Speed Dial 30	Allows two digit keypad dialing for up to 30 telephone numbers	\$3.00
Three-Way Calling	Allows subscribers to talk with Two different parties simultaneously	\$4.00
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, International calls, 900#s, 976#	N/C
Block Collect	Blocks the ability to receive collect calls	N/C
Block 3 rd Party Calls	Blocks all 3 rd number billed calls to a specific telephone number	N/C
Block 3 rd Party and Collect	Blocks the ability to receive collect calls and blocks the ability to allow 3 rd parties to bill charges to the subscriber's account	N/C (T)

1.9.2 Additional Services

Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use
Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use
Directory Assistance	Charges to obtain telephone numbers from operator Physically Impaired Customers	\$.75, per use N/C
Seasonal Suspension	Allows temporary suspension for up to 3 consecutive months	\$10.00

Issue Date: August 26, 2006

Effective Date: September 26, 2006

Cancelled

December 21, 2006

Missouri Public Service Commission

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

Filed

Missouri Public Service Commission

Local Exchange Tariff

1.9 Local Exchange Service - Business

(N)

1.9.8 Calling Features – a la carte (Cont'd)

Name	Description	Monthly Recurring Charge
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	\$4.00
Speed Dial 8	Allows one-digit keypad dialing for up to 8 telephone numbers	\$2.00
Speed Dial 30	Allows two digit keypad dialing for up to 30 telephone numbers	\$3.00
Three-Way Calling	Allows subscribers to talk with Two different parties simultaneously	\$4.00
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, International calls, 900#s, 976#	N/C
Block Collect	Blocks the ability to receive collect calls	N/C
Block 3 rd Party Calls	Blocks all 3 rd number billed calls to a specific telephone number	N/C
Block 3 rd Party and	Blocks the ability to receive collect calls and blocks the ability to allow 3 rd parties to bill charges to the subscriber's account	N/C

1.9.2 Additional Services

Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use	
Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use	
Directory Assistance	Charges to obtain telephone numbers from operator	\$.75, per use	
	Physically Impaired Customers	N/C	(N)
Seasonal Suspension	Allows temporary suspension for up to 3 consecutive months	\$10.00	(N) (N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
 12405 Powerscourt Drive, St. Louis, MO 63131
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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

**4th Revised Page 55A
Replaces 3rd Revised Page 55A**

1.9 Local Exchange Service-Business (cont'd) (T)

1.9.8 Calling Features – a la carte (cont'd) (T)

Name	Description	Monthly Recurring Charge (MRC)	(N)
Auto Attendant	The Auto Attendant serves as an automated receptionist that answers the phone and provides a personalized message to callers with options for connecting to the operator, dialing by name or extension, or connecting to up to nine configurable extensions.	\$14.99	(N)
Alternate Numbers with Primary Line Service	Alternate numbers enable users to add up to ten phone numbers and /or extensions assigned to them. The ten phone numbers must be from a Telephone Company serviceable rate center of the customer's physical location. The usual ringing is provided for incoming calls to the primary phone number and users have the option of enabling a distinctive ring for each number. For outgoing calls from the user, the user's primary phone number is the calling line identity.	\$4.99	(N) (M)
Remote Number Forwarding - Advanced	Allows a telephone number which, when called will automatically transfer the call to another telephone number. Paths allowing for simultaneous incoming calls are included. The rate for this feature is in addition to applicable rates for the services used. Applicable long distance charges will be at the Basic Long Distance Plan rate only.	\$15.00	(N) (M)

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Charter Fiberlink-Missouri, LLC

Local Exchange Tariff

1.9 Local Exchange Service-Business

1.9.9 Additional Services

			(D)
			(D)
Directory Assistance	Charges to obtain telephone numbers from operator	\$1.79, per use	
	Physically Impaired Customers	N/C	
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00 per month	
Direct Inward Dialed (DID) Numbers – Up to 20	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business™ Voice Trunk service.	\$5.00 per month	
Direct Inward Dialed (DID) Numbers – Up to 100	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service	\$20.00 per month	(T)

CANCELLED
November 11, 2010
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Service Commission
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Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Service Commission
JL-2010-0520

1.9 Local Exchange Service-Business

1.9.9	Additional Services Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use	
	Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use	
	Directory Assistance	Charges to obtain telephone numbers from operator Physically Impaired Customers	\$1.79, per use N/C	
	Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00 per month	
	Direct Inward Dialed (DID) Numbers – Up to 20	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business™ Voice Trunk service.	\$5.00 per month	(N)
	Direct Inward Dialed (DID) Numbers – Up to 100	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business™ Voice Trunk service.	\$20.00 per month	(N)

CANCELLED
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Charter Fiberlink-Missouri, LLC

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Missouri Public
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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

**1st Revised Page 55A
Replaces Original Page 55A**

1.9 Local Exchange Service-Business

1.9.9	Additional Services			
	Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use	
	Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use	
	Directory Assistance	Charges to obtain telephone numbers from operator	\$1.79, per use	(I)
		Physically Impaired Customers	N/C	
				(D)
				(D)
	Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00 per month	(T)

CANCELLED
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Charter Fiberlink-Missouri, LLC**

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Missouri Public
Service Commission

Charter Fiberlink-Missouri, LLC

Local Exchange Tariff

1.9 Local Exchange Service-Business

(M)

1.9.9	Additional Services		
	Busy Line Interrupt	Operator assisted interruption of a busy telephone line	\$20.00, per use
	Busy Line Verify	Operator assisted verification of a busy telephone line	\$20.00, per use
	Directory Assistance	Charges to obtain telephone numbers from operator	\$1.25, per use
		Physically Impaired Customers	N/C
	Directory Assistance Call Completion	Allows Directory Assistance calls to be automatically completed	\$.25 per use
	Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00

(M)

**Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

1.9 Local Exchange Service-Business

1.9.9 Additional Services

Name	Description	Monthly Recurring Charge, per line	
Directory Assistance	Charges to obtain telephone numbers from operator Physically Impaired Customers See Section 1.8.11	\$1.79, per use N/C	
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00 per month	
Direct Inward Dialed (DID) Numbers – Block of 10	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service.	\$3.00 per month	(N) (N)
Direct Inward Dialed (DID) Numbers – Block of 20	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service.	\$5.00 per month	(C)
Direct Inward Dialed (DID) Numbers – Block of 100	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service.	\$20.00 per month	(C)
Automatic Direct Inward Dialed (DID) Overflow	Allows calls to automatically overflow from one or more DIDs at one location to another number. DID Overflow is only available with Charter Business® Voice Trunk Service with a maximum of 20 DIDs.	\$25.00 per Voice Trunk per month	(N) (N)
Voice Trunk Overflow	Allows calls to automatically overflow from one or more Voice Trunks at one location to one or more Voice Trunks at another location.	\$25.00 per Voice Trunk per month	(C)

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JL-2012-0189

1.9 Local Exchange Service-Business

1.9.9 Additional Services

Name	Description	Monthly Recurring Charge, per line
Directory Assistance	Charges to obtain telephone numbers from operator Physically Impaired Customers See Section 1.8.11	\$1.79, per use
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00 per month
Direct Inward Dialed (DID) Numbers – Up to 20	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service.	\$5.00 per month
Direct Inward Dialed (DID) Numbers – Up to 100	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service	\$20.00 per month
PRI Overflow	Allows calls to automatically overflow from one or more Voice Trunks at one location to one or more Voice Trunks at another location.	\$25.00 per Voice Trunk per month

(N)

CANCELLED
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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service-Business

1.9.9 Additional Services

Name	Description	Monthly Recurring Charge, per line	
Directory Assistance	Charges to obtain telephone numbers from operator Physically Impaired Customers	\$1.79, per use	
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00 per month	
Direct Inward Dialed (DID) Numbers – Up to 20	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service .	\$5.00 per month	
Direct Inward Dialed (DID) Numbers – Up to 100	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service	\$20.00 per month	
PRI Overflow	Allows calls to automatically overflow from one or more Voice Trunks at one location to one or more Voice Trunks at another location.	\$25.00 per Voice Trunk per month	(N) (N)

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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

**1st Revised Page 55B
Cancels Original Page 55B**

1.9 Local Exchange Service-Business

(T)

1.9.9 Additional Services

(T)

Name	Description	Monthly Recurring Charge, per line	(M)
Directory Assistance	Charges to obtain telephone numbers from operator Physically Impaired Customers	\$1.79, per use N/C	
Seasonal Suspension	Allows temporary suspension for up to 6 consecutive months	\$10.00 per month	
Direct Inward Dialed (DID) Numbers – Up to 20	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service.	\$5.00 per month	
Direct Inward Dialed (DID) Numbers – Up to 100	Blocks of numbers for use with two way trunk groups. DID numbers are only available with Charter Business® Voice Trunk service	\$20.00 per month	(M)

(M)

(M)

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Effective Date: November 11, 2010

1.9 Local Exchange Service-Business

(N)

1.9.8 Additional Services (cont'd.)

Customer Initiated Temporary Suspension of Service (Seasonal Suspension)

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. Requests for suspension may be in three (3), four (4), five (5) or six (6) consecutive month increments, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. The restored service will be the same and will reflect the same features as the service prior to the suspension.

This service is available only to customers with a minimum of a twelve (12) month term agreement and provides for a suspension of telephone Service(s) for a prescribed period on an annual basis. Seasonal suspension of services will result in availability of dial tone with access only to 911 or Charter customer care service. No other services or features will be active or operational during a seasonal suspension period. Seasonal suspension shall apply to any or all lines (any or all telephone numbers) of an account and is billed on a per line basis. The period of suspension will be the same for and applied to each year of the agreement term.

The term of the original agreement shall be extended by a period equal to the annual period of the suspended service requested by the customer. Such extension shall apply on an annual basis. All renewal service periods shall also include a seasonal suspension period with the extension of such renewal period to be equal to the length of the seasonal suspend for the annual renewal period. For example, if the suspension period is three months, the term agreement shall be extended by three months times each year of the term agreement. Accordingly, a two year term agreement with a three month suspension shall be extended in term by six months. Any subsequent renewal period shall be extended by that same period (six months).

In the event Customer desires to terminate seasonal suspension of service(s) prior to the end of an annual seasonal suspension period, customer's service will be restored fully and all partial months charges will be prorated. Early termination of any annual seasonal suspension shall not reduce the amendment term regardless of whether future seasonal suspensions are fully utilized by the Customer.

Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested. All other monthly recurring charges are waived during the suspended period.

Seasonal Suspension Service Rate – see page 55A

(N)

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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service-Business

(M)

1.9.9 Additional Services (cont'd.)

(C)

Customer Initiated Temporary Suspension of Service (Seasonal Suspension)

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. Requests for suspension may be in three (3), four (4), five (5) or six (6) consecutive month increments, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. The restored service will be the same and will reflect the same features as the service prior to the suspension.

This service is available only to customers with a minimum of a twelve (12) month term agreement and provides for a suspension of telephone Service(s) for a prescribed period on an annual basis. Seasonal suspension of services will result in availability of dial tone with access only to 911 or Charter customer care service. No other services or features will be active or operational during a seasonal suspension period. Seasonal suspension shall apply to any or all lines (any or all telephone numbers) of an account and is billed on a per line basis. The period of suspension will be the same for and applied to each year of the agreement term.

The term of the original agreement shall be extended by a period equal to the annual period of the suspended service requested by the customer. Such extension shall apply on an annual basis. All renewal service periods shall also include a seasonal suspension period with the extension of such renewal period to be equal to the length of the seasonal suspend for the annual renewal period. For example, if the suspension period is three months, the term agreement shall be extended by three months times each year of the term agreement. Accordingly, a two year term agreement with a three month suspension shall be extended in term by six months. Any subsequent renewal period shall be extended by that same period (six months).

In the event Customer desires to terminate seasonal suspension of service(s) prior to the end of an annual seasonal suspension period, customer's service will be restored fully and all partial months charges will be prorated. Early termination of any annual seasonal suspension shall not reduce the amendment term regardless of whether future seasonal suspensions are fully utilized by the Customer.

Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested. All other monthly recurring charges are waived during the suspended period.

Seasonal Suspension Service Rate – see page 55B

(M)

(M)

(M)

Local Exchange Tariff

1.9 Local Exchange Service-Business

(N)

1.9.10 Additional Services (cont'd.)

Refer-A-Business Program

The Charter Business® Refer-A-Business program allows existing business customers in good standing to earn credits toward their account by referring new customers to Charter Business®. The new customer being referred must not have been a Charter Business® customer for any service within 120 days of the referral. If the referred customer signs up for Charter Business® services, the existing referring customer will receive a one-time \$50 non-transferable credit toward their account within 90 days of installation of the new service. If the referred customer has services of \$500 monthly recurring revenues or more, the existing customer making the referral will earn an additional non-transferable one-time credit of \$500 toward their account within 90 days of installation.

The referred customer will also receive a \$50.00 non-transferable one-time credit on their account. The referred customer is not eligible for the \$500 credit based on monthly recurring revenues and cannot earn multiple credits for being referred multiple times.

Upon cancellation of service for any reason, any unused credits will automatically expire and may not be transferred, assigned or redeemed for cash. All credits will only apply to monthly recurring charges. No credits are applicable to installation or other one-time charges. Any referrals that have not activated service within 120 days of initial contact will not be eligible for this program.

The referrals must be made through the use of the Charter Business® online Refer-A-Business Submission form.

(N)

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Charter Fiberlink-Missouri, LLC

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Missouri Public
Service Commission
JL-2010-0432

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service-Business

1.9.9 Additional Services (Cont'd)

Operator Services(**)	Operator Assisted Calls in dialing a local number, 3 rd number, collect call		(C)
Block Operator Services and Directory Assistance	Blocks outbound calls to Operator Services and Directory Assistance	N/C	
Non-Listed Number(*)	Telephone number not listed in directory but, available via 411 information	\$5.00, per number, per month	
Non-Published Number(*)	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month	
Private Number Service	Number not listed with Directory Assistance or in the telephone Directory. Records secured by Company and not provided to other carriers or publishers.	\$5.00, per number, per month	
Additional White Page Listing	Additional white page listings for telephone numbers on the same account.	\$5.00, per number, per month	
Additional Yellow Page Listing	Additional directory listing in yellow pages for additional telephone numbers on the same account. Limit one listing per telephone number.	\$5.00, per number, per month	

(*) Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone company that the grandfathered service has been discontinued.

(**)Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator. (N)
(N)

CANCELLED
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Missouri Public
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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

**6th Revised Page 56
Replaces 5th Revised Page 56**

1.9 Local Exchange Service-Business

1.9.9 Additional Services (Cont'd)

Operator Services	Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$1.10 per use	
Block Operator Services and Directory Assistance	Blocks outbound calls to Operator Services and Directory Assistance	N/C	
Non-Listed Number(*)	Telephone number not listed in directory but, available via 411 information	\$5.00, per number, per month	(C)
Non-Published Number(*)	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month	(C)
Private Number Service	Number not listed with Directory Assistance or in the telephone Directory. Records secured by Company and not provided to other carriers or publishers.	\$5.00, per number, per month	(N) (N)
Additional White Page Listing	Additional white page listings for telephone numbers on the same account.	\$5.00, per number, per month	
Additional Yellow Page Listing	Additional directory listing in yellow pages for additional telephone numbers on the same account. Limit one listing per telephone number.	\$5.00, per number, per month	

(M)

(M)

* Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone company that the grandfathered service has been discontinued.

(C)

(C)

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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

**5th Revised Page 56
Replaces 4th Revised Page 56**

1.9 Local Exchange Service-Business

1.9.9 Additional Services (Cont'd)

Operator Services	Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$1.10 per use	
Block Operator Services and Directory Assistance	Blocks outbound calls to Operator Services and Directory Assistance	N/C	
Non-Listed Number(*)	Telephone number not listed in directory but, available via 411 information	\$5.00, per number, per month	(I)
Non-Published Number	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month	
Additional White Page Listing	Additional white page listings for telephone numbers on the same account.	\$5.00, per number, per month	
Additional Yellow Page Listing	Additional directory listing in yellow pages for additional telephone numbers on the same account. Limit one listing per telephone number.	\$5.00, per number, per month	

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00
Business Service Connection For 3 or more lines – per line	\$25.00
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch	\$45.00
Directory Listing Change Charge to change directory listing, per order	\$10.00

(*) As of December 1, 2008 the \$4.00 monthly rate will be unavailable to customers who don't currently subscribe to the service. Existing customers who currently subscribe to this service will be allowed to retain the \$4.00 rate until:
The customer submits a request to the Company to change existing service;
Non-pay disconnection of telephone service; or Customer is notified by the Telephone Company that the service has been discontinued.

(C)
|
(C)

Cancelled
February 24, 2009
Missouri Public
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JL-2009-0532

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1.9 Local Exchange Service-Business

1.9.9 Additional Services (Cont'd)

Operator Services	Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$1.10 per use	
Block Operator Services and Directory Assistance	Blocks outbound calls to Operator Services and Directory Assistance	N/C	(N)
Non-Listed Number	Telephone number not listed in directory but, available via 411 information	\$4.00, per number, per month	(N)
Non-Published Number	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month	(N)
Additional White	Additional white page listings for telephone numbers on the same account.	\$5.00, per number, Per month	(N)
Additional Yellow Page Listing	Additional directory listing in yellow pages for additional telephone numbers on the same account. Limit one listing per telephone number.	\$5.00, per number, per month	(T)

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00
Business Service Connection For 3 or more lines – per line	\$25.00
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch	\$45.00
Directory Listing Change Charge to change directory listing, per order	\$10.00

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12405 Powerscourt Drive, St. Louis, MO 63131
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1.9 Local Exchange Service-Business

1.9.9 Additional Services (Cont'd)

Operator Services	Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$1.10 per use	
Non-Listed Number	Telephone number not listed in directory but, available via 411 information	\$4.00, per number, per month	
Non-Published Number	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month	
Additional Listing	Additional directory listing in white and yellow pages for additional telephone numbers on the same account limit one listing per telephone number.	\$5.00, per line,	(T) (T)

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00
Business Service Connection For 3 or more lines – per line	\$25.00
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch	\$45.00
Directory Listing Change Charge to change directory listing, per order	\$10.00

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service-Business

1.9.9 Additional Services (Cont'd)

Operator Services	Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$1.10 per use
Non-Listed Number	Telephone number not listed in directory but, available via 411 information	\$4.00, per number, per month
Non-Published Number	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month
Additional Listing	Additional directory listing in white and yellow pages	\$5.00, per line,

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00
Business Service Connection For 3 or more lines – per line	\$25.00
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch	\$45.00
Directory Listing Change Charge to change directory listing, per order	\$10.00

(D)

(D)

CANCELLED
December 20, 2007
Missouri Public
Service Commission

**Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: January 16, 2007

Effective Date: March 1, 2007

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service - Business

1.9.9 Additional Services (Cont'd)

Operator Services	Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$1.10 per use
Non-Listed Number	Telephone number not listed in directory but, available via 411 information	\$4.00, per number, per month
Non-Published Number	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month
Additional Listing	Additional directory listing in white and yellow pages	\$5.00, per line,

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>	
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00	
Business Service Connection For 3 or more lines – per line	\$25.00	(N) (N)
Additional New Phone Jack With new installation	\$30.00	
Additional Phone Jack to an existing, active account (Service Dispatch Charge must be added)	\$35.00	
Reconfigure an Existing Jack (Service Dispatch Charge must be added)	\$25.00	
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch	\$45.00	
Directory Listing Change Charge to change directory listing, per order	\$10.00	

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 21, 2006

Effective Date: December 21, 2006

Cancelled
March 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

1.9 Local Exchange Service - Business (N)

1.9.9 Additional Services (Cont'd)

Operator Services	Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$1.10 per use
Non-Listed Number	Telephone number not listed in directory but, available via 411 information	\$4.00, per number, per month
Non-Published Number	Telephone number not listed in In directory or available for 411 Information	\$5.00, per number, per month
Additional Listing	Additional directory listing in white and yellow pages	\$5.00, per line,

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00
Additional New Phone Jack With new installation	\$30.00
Additional Phone Jack to an existing, active account (Service Dispatch Charge must be added)	\$35.00
Reconfigure an Existing Jack (Service Dispatch Charge must be added)	\$25.00
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch	\$45.00
Directory Listing Change Charge to change directory listing, per order	\$10.00

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Cancelled

December 21, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00
Business Service Connection For 3 or more lines – per line	\$25.00
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch, except subsequent business line connections. Dispatch charge also applies to transfer of service from one location to another.	\$45.00
Directory Listing Change Charge to change directory listing, per order	\$10.00
Extended Referral Message Charge to extend the length of the Disconnect intercept message from the Standard 30 days to 60 days. (One time extension only)	\$2.00
Telephone Number Change Charge to change telephone number	\$20.00
Non Pay Reconnection Reconnection charge after non pay Disconnection	\$30.00
Reconnection Restore service after customer-initiated (voluntary) disconnection	\$30.00

(M)
|
(M)

CANCELED
April 6, 2012
Missouri Public
Service Commission
JL-2012-0421

Issue Date: April 8, 2010

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2010-0595

Effective Date: May 9, 2010

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>	
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00	
Business Service Connection For 3 or more lines – per line	\$25.00	
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch, except subsequent business line connections. Dispatch charge also applies to transfer of service from one location to another.	\$45.00	(C)
Directory Listing Change Charge to change directory listing, per order	\$10.00	
		(D)
Extended Referral Message Charge to extend the length of the Disconnect intercept message from the Standard 30 days to 60 days. (One time extension only)	\$2.00	
Telephone Number Change Charge to change telephone number	\$20.00	
Non Pay Reconnection Reconnection charge after non pay Disconnection	\$30.00	(R)
Reconnection Restore service after customer-initiated (voluntary) disconnection	\$30.00	
Non Sufficient Fund Charge Charge for returned or declined payment	\$25.00	
Reconfigure an Existing Jack	\$30.00	(N)

CANCELLED
May 09, 2010
Missouri Public
Service Commission
JL-2010-0595

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2010-0350

Issue Date: November 20, 2009

Effective Date: December 21, 2009

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

(M)

<u>Description</u>	<u>Charge</u>
Business Service Connection -Includes the installation of up to 2 line, one jack per line	\$49.00
Business Service Connection For 3 or more lines – per line	\$25.00
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch	\$45.00
Directory Listing Change Charge to change directory listing, per order	\$10.00
Add/Change/Remove feature, per order	\$10.00
Extended Referral Message Charge to extend the length of the Disconnect intercept message from the Standard 30 days to 60 days. (One time extension only)	\$2.00
Telephone Number Change Charge to change telephone number	\$20.00
Non Pay Reconnection Reconnection charge after non pay Disconnection	\$60.00
Reconnection Restore service after customer-initiated (voluntary) disconnection	\$30.00
Non Sufficient Fund Charge Charge for returned or declined payment	\$25.00

(M)

CANCELLED
December 21, 2009
Missouri Public
Service Commission
JL-2010-0350

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**Filed
Missouri Public
Service Commission
JL-2009-0532**

Issue Date: January 21, 2009

Effective Date: February 24, 2009

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges (Cont'd)

Add/Change/Remove feature, per order \$10.00

Extended Referral Message \$2.00
Charge to extend the length of the
Disconnect intercept message from the
Standard 30 days to 60 days. (One time
extension only)

Telephone Number Change \$20.00
Charge to change telephone number

(D)

(D)

Non Pay Reconnection \$60.00
Reconnection charge after non pay
Disconnection

Reconnection \$30.00
Restore service after customer-initiated
(voluntary) disconnection

Non Sufficient Fund Charge \$25.00
Charge for returned or declined payment

(D)

(D)

Cancelled
February 24, 2009
Missouri Public
Service Commission
JL-2009-0532

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

1.9 Local Exchange Service - Business

(N)

1.9.10 Service and Equipment Charges (Cont'd)

Add/Change/Remove Feature, per order	\$10.00
Extended Referral Message	\$ 2.00
Charge to extend the length of the Disconnect intercept message from the Standard 30 days to 60 days. (One time extension only)	
Telephone Number Change	\$20.00
Charge to change telephone number	
Primary IntraLATA/InterLATA Carrier Change Charge, per order	\$ 5.00
Charge associate with the change in Long Distance carrier	
Non Pay Reconnection	\$60.00
Reconnection charge after non pay Disconnection	
Reconnection	\$30.00
Restore service after customer-initiated (voluntary) disconnection	
Non Sufficient Fund Charge	\$25.00
Charge for returned or declined payment	
Repair charges due to defective customer equipment/wiring or customer caused incidents, per visit	
Repair/Maintenance	
Regular Time: M-Sa 8a.m.-8p.m.	\$115.00
Overtime: M-Sa 8p.m.-8a.m	\$175.00
Premium: Sundays and Holidays	\$230.00

(N)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Cancelled
March 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>	
Late Payment Charge Customers assessed a late fee on past due amounts.	No Charge	(N) (N)
Non Sufficient Fund Charge Charge for returned or declined payment	\$25.00	
Reconfigure an Existing Jack	\$30.00	
Remote Number Forwarding One time installation charger per telephone number	\$25.00	
Voice Trunk Disaster Recovery One time charge to manually remove numbers from a Voice Trunk and point them to another number temporarily.	\$150.00	

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>	
Non Sufficient Fund Charge Charge for returned or declined payment	\$25.00	
Reconfigure an Existing Jack	\$30.00	
Remote Number Forwarding One time installation charger per telephone number	\$25.00	
Voice Trunk Disaster Recovery One time charge to manually remove numbers from a Voice Trunk and point them to another number temporarily.	\$150.00	(C)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: October 26, 2011

CANCELLED
October 13, 2012
Missouri Public
Service Commission
JL-2013-0129

Effective Date: November 25, 2011

Filed
Missouri Public
Service Commission
JL-2012-0189

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>
Non Sufficient Fund Charge Charge for returned or declined payment	\$25.00
Reconfigure an Existing Jack	\$30.00
Remote Number Forwarding One time installation charger per telephone number	\$25.00
PRI Disaster Recovery One time charge to manually remove numbers from a Voice Trunk and point them to another number temporarily.	\$150.00

(N)
|
(N)

CANCELLED
November 25, 2011
Missouri Public
Service Commission
JL-2012-0189

FILED
Missouri Public
Service Commission
JL-2011-0267

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 26, 2010

Effective Date: December 26, 2010

1.9 Local Exchange Service-Business

1.9.10 Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Charge</u>	
Non Sufficient Fund Charge Charge for returned or declined payment	\$25.00	(M)
Reconfigure an Existing Jack	\$30.00	(M)
Remote Number Forwarding One time installation charger per telephone number	\$25.00	(N) (N)

CANCELLED
December 26, 2010
Missouri Public
Service Commission
JL-2011-0267

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2010-0595

Issue Date: April 8, 2010

Effective Date: May 9, 2010

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle®

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Charter Business® Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Services and rates shown listed under Charter Business Bundle® are not eligible to be combined with Charter Business® Voice Trunk Service unless specifically noted nor with Private Line Services (as defined in Section 1.9.14) and Charter Business Fiber Internet.

(C)
(C)

Charter Business Bundle® 2- regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month or Longer Contract	24 Month Contract	36 Month or Longer Contract
Solution Package	\$14.39	\$12.59 ¹	\$11.69 ²	\$10.79 ²
Solution Plus Package	\$14.39	\$12.59 ¹	\$11.69 ²	\$10.79 ²
Select Package	\$ 4.50	\$4.50 ¹	\$4.50 ²	\$4.50 ²
Basic Package ²	\$ 5.39	\$ 5.39	\$ 5.39	\$ 5.39
Advance Package ²	\$14.39	\$12.59	\$11.69	\$10.79
Complete Package ²	\$24.29	\$22.49	\$21.59	\$20.69
	Month to Month	12 Month or Longer		
Basic Package ¹	\$6.29	\$4.99		
Advanced Package ¹	\$14.39	\$9.99		
Complete Package ¹	\$23.39	\$15.99		
Basic Package	\$4.99			
Advanced Package	\$11.10			
Complete Package	\$15.99			

¹ Effective 12/27/12 these rates will be unavailable to customers who don't currently subscribe. See below for conditions.

² As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. See below for conditions.

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

FILED
Missouri Public
Service Commission
JL-2013-0384

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

CANCELLED
July 1, 2013
Missouri Public
Service Commission
JL-2013-0558

Issue Date: March 12, 2013

Effective Date: April 12, 2013

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle®

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Charter Business® Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Services and rates shown listed under Charter Business Bundle® are not eligible to be combined with Charter Business® Voice Trunk Service unless specifically noted.

Charter Business Bundle® 2- regulated service and one non-regulated service
The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month or Longer Contract	24 Month Contract	36 Month or Longer Contract	
Solution Package	\$14.39	\$12.59 ¹	\$11.69 ²	\$10.79 ²	(T)
Solution Plus Package	\$14.39	\$12.59 ¹	\$11.69 ²	\$10.79 ²	(T)
Select Package	\$ 4.50	\$4.50 ¹	\$4.50 ²	\$4.50 ²	(T)
Basic Package ²	\$ 5.39	\$ 5.39	\$ 5.39	\$ 5.39	(T)
Advance Package ²	\$14.39	\$12.59	\$11.69	\$10.79	(T)
Complete Package ²	\$24.29	\$22.49	\$21.59	\$20.69	(T)
	Month to Month	12 Month or Longer			
Basic Package ¹	\$6.29	\$4.99			(T)
Advanced Package ¹	\$14.39	\$9.99			(T)
Complete Package ¹	\$23.39	\$15.99			(T)
Basic Package	\$4.99				(N)
Advanced Package	\$11.10				(N)
Complete Package	\$15.99				(N)

¹ Effective 12/27/12 these rates will be unavailable to customers who don't currently subscribe. See below for conditions. (N)

² As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. See below for conditions. (N)
(C)

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued. (C)

CANCELED
April 12, 2013
Missouri Public
Service Commission
JL-2013-0384

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle®

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Charter Business® Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Services and rates shown listed under Charter Business Bundle® are not eligible to be combined with Charter Business® Voice Trunk Service unless specifically noted. (T)
(T)

Charter Business Bundle® 2- regulated service and one non-regulated service
The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month or Longer Contract	24 Month Contract	36 Month or Longer Contract
Solution Package	\$14.39	\$12.59	\$11.69 ¹	\$10.79 ¹
Solution Plus Package	\$14.39	\$12.59	\$11.69 ¹	\$10.79 ¹
Select Package	\$ 4.50	\$4.50	\$4.50 ¹	\$4.50 ¹
Basic Package ¹	\$ 5.39	\$ 5.39	\$ 5.39	\$ 5.39
Advance Package ¹	\$14.39	\$12.59	\$11.69	\$10.79
Complete Package ¹	\$24.29	\$22.49	\$21.59	\$20.69
	Month to Month	12 Month or Longer		
Basic Package	\$6.29	\$4.99		
Advanced Package	\$14.39	\$9.99		
Complete Package	\$23.39	\$15.99		

¹ As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

CANCELLED
December 27, 2012
Missouri Public
Service Commission
JL-2013-0242

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: May 23, 2012

Effective Date: June 26, 2012

FILED
Missouri Public
Service Commission
JL-2012-0761

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle®

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Charter Business® Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle® 2- regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month or Longer Contract	24 Month Contract	36 Month or Longer Contract	(T)
Solution Package	\$14.39	\$12.59	\$11.69 ¹	\$10.79 ¹	(C)
Solution Plus Package	\$14.39	\$12.59	\$11.69 ¹	\$10.79 ¹	(C)
Select Package	\$ 4.50	\$4.50	\$4.50 ¹	\$4.50 ¹	(C)
Basic Package ¹	\$ 5.39	\$ 5.39	\$ 5.39	\$ 5.39	(C)
Advance Package ¹	\$14.39	\$12.59	\$11.69	\$10.79	(C)
Complete Package ¹	\$24.29	\$22.49	\$21.59	\$20.69	(C)
	Month to Month	12 Month or Longer			(N)
Basic Package	\$6.29	\$4.99			(N)
Advanced Package	\$14.39	\$9.99			(N)
Complete Package	\$23.39	\$15.99			(M)

¹ As of 4/06/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

CANCELLED
June 26, 2012
Missouri Public
Service Commission
JL-2012-0761

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2012-0421

Issue Date: March 7, 2012

Effective Date: April 6, 2012

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle®

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Charter Business® Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle® 2- regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

(N)

	Month to Month	12 Month Contract	24 Month Contract	36 Month or Longer Contract
Solution Package	\$14.39	\$12.59	\$11.69	\$10.79
Solution Plus Package	\$14.39	\$12.59	\$11.69	\$10.79
Select Package	\$ 4.50	\$4.50	\$4.50	\$4.50
Basic Package	\$ 5.39	\$ 5.39	\$ 5.39	\$ 5.39
Advance Package	\$14.39	\$12.59	\$11.69	\$10.79
Complete Package	\$24.29	\$22.49	\$21.59	\$20.69

(N)

Charter Business Bundle®¹ - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month Contract	24 Month Contract	36 Month or Longer Contract
Solution Package	\$13.59	\$11.89	\$11.04	\$10.19
Solution Plus Package	\$13.59	\$11.89	\$11.04	\$10.19
Select Package	\$ 4.25	\$4.25	\$4.25	\$4.25
Basic Package	\$ 5.09	\$ 5.09	\$ 5.09	\$ 5.09
Advance Package	\$13.59	\$11.89	\$11.04	\$10.19
Complete Package	\$22.94	\$21.24	\$20.39	\$19.54

(M)

(M)

¹ Effective 2/01/11 existing customers who subscribe to the rates for the Charter Business Bundle will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request, 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

(N)

(N)

~~CANCELED~~
April 6, 2012
Missouri Public
Service Commission
JL-2012-0421

Issued By: **Betty Sanders, Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle™

The following bundles consist of regulated and non-regulated services (e.g. Charter Business™ Video and Charter Business™ Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle™ - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business™ Video or Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month Contract	24 Month Contract	36 Month or Longer Contract	(T)
Solution Package	\$13.59	\$11.89	\$11.04	\$10.19	
Solution Plus Package	\$13.59	\$11.89	\$11.04	\$10.19	
Select Package	\$4.25	\$4.25	\$4.25	\$4.25	
MCA 3	\$11.90	N/A	N/A	N/A	
MCA 4	\$19.55	N/A	N/A	N/A	
MCA 5	\$27.20	N/A	N/A	N/A	

Charter Business Bundle™ - regulated service and two non-regulated services

The customer must purchase the regulated service shown and both Charter Business™ Video and Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

	Month to Month	12 Month Contract	24 Month Contract	36 Month or Longer Contract	(T)
Solution Package	\$12.79	\$11.19	\$10.39	\$9.59	
Solution Plus Package	\$12.79	\$11.19	\$10.39	\$9.59	
Select Package	\$4.00	\$4.00	\$4.00	\$4.00	
MCA 3	\$11.20	N/A	N/A	N/A	
MCA 4	\$18.40	N/A	N/A	N/A	
MCA 5	\$25.60	N/A	N/A	N/A	

1.9.12 Customer Specific Pricing Plan Services

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched, and special access services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. Rates may be negotiated and adjusted on Individual Case Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission Staff, upon request.

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November 11, 2010
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JL-2011-0196

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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Missouri Public
Service Commission
JL-2011-0166

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle™

The following bundles consist of regulated and non-regulated services (e.g. Charter Business™ Video and Charter Business™ Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle™ - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business™ Video or Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Contract
Solution Package	\$13.59	\$11.89	\$11.04	\$10.19
Solution Plus Package	\$13.59	\$11.89	\$11.04	\$10.19
Select Package	\$4.25	\$4.25	\$4.25	\$4.25
MCA 3	\$11.90	N/A	N/A	N/A
MCA 4	\$19.55	N/A	N/A	N/A
MCA 5	\$27.20	N/A	N/A	N/A

Charter Business Bundle™ - regulated service and two non-regulated services

The customer must purchase the regulated service shown and both Charter Business™ Video and Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Contract
Solution Package	\$12.79	\$11.19	\$10.39	\$9.59
Solution Plus Package	\$12.79	\$11.19	\$10.39	\$9.59
Select Package	\$4.00	\$4.00	\$4.00	\$4.00
MCA 3	\$11.20	N/A	N/A	N/A
MCA 4	\$18.40	N/A	N/A	N/A
MCA 5	\$25.60	N/A	N/A	N/A

1.9.12 Customer Specific Pricing Plan Services

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched, and special access services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. Rates may be negotiated and adjusted on Individual Case Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission Staff, upon request.

1.9.13 Charter Business® Voice Trunk Services

This is a local exchange private, dedicated access service. This T1 Primary Rate Interface (PRI) or Integrated Services Digital Network (ISDN) service will be provided over the Company's fiber facilities and configured with up to 24 channels. This service will provide access to local and long distance calling, directory assistance, operator services and other services provided by the Company. The quantity of services provided is dependent on the technical feasibility at the specific location. The rates for this service will be determined on an Individual Case Basis.

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Charter Fiberlink-Missouri, LLC

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Service Commission

(N)

1.9 Local Exchange Service-Business

1.9.11 Charter Business Bundle™

(N)

The following bundles consist of regulated and non-regulated services (e.g. Charter Business™ Video and Charter Business™ Internet Plus is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle™ - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business™ Video or Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Contract
Solution Package	\$13.59	\$11.89	\$11.04	\$10.19
Solution Plus Package	\$13.59	\$11.89	\$11.04	\$10.19
Select Package	\$4.25	\$4.25	\$4.25	\$4.25
MCA 3	\$11.90	N/A	N/A	N/A
MCA 4	\$19.55	N/A	N/A	N/A
MCA 5	\$27.20	N/A	N/A	N/A

Charter Business Bundle™ - regulated service and two non-regulated services

The customer must purchase the regulated service shown and both Charter Business™ Video and Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Contract
Solution Package	\$12.79	\$11.19	\$10.39	\$9.59
Solution Plus Package	\$12.79	\$11.19	\$10.39	\$9.59
Select Package	\$4.00	\$4.00	\$4.00	\$4.00
MCA 3	\$11.20	N/A	N/A	N/A
MCA 4	\$18.40	N/A	N/A	N/A
MCA 5	\$25.60	N/A	N/A	N/A

(N)

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**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

~~2nd Revised Page 58.1~~
~~Replaces 1st Revised Page 58.1~~

Replaces 2nd Revised 58.1

1.9 Local Exchange Service-Business (cont'd)

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1.9.11 Charter Business Bundle® (cont'd)

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Charter Business Bundle® - regulated service and two non-regulated services

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The customer must purchase the regulated service shown and both Charter Business® Video and Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

	Month to Month	12 Month Contract	24 Month Contract	36 Month or Longer Contract
Solution Package	\$12.79	\$11.19	\$10.39	\$9.59
Solution Plus Package	\$12.79	\$11.19	\$10.39	\$9.59
Select Package	\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
Basic Package	\$ 4.79	\$ 4.79	\$ 4.79	\$ 4.79
Advanced Package	\$12.79	\$11.19	\$10.39	\$9.59
Complete Package	\$21.59	\$19.99	\$19.19	\$18.39

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Service Commission
JL-2011-0337

1.9 Local Exchange Service-Business

1.9.12 Customer Specific Pricing Plan Services

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched, and special access services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. Rates may be negotiated and adjusted on Individual Case Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission Staff, upon request.

1.9.13 Charter Business® Voice Trunk Services

This is a local exchange private, dedicated access service. This T1 Primary Rate Interface (PRI) or Integrated Services Digital Network (ISDN) service will be provided over the Company's fiber facilities and configured with up to 24 channels. This service will provide access to local and long distance calling, directory assistance, operator services and other services provided by the Company. The quantity of services provided is dependent on the technical feasibility at the specific location. The rates for this service will be determined on an Individual Case Basis.

Basic local exchange service as described in Charter Fiberlink-Missouri, LLC Local Exchange Service Tariff No. 1 section 1.9.4 with the exception of Line Intercept Services, will be provided for Charter Business® Voice Trunk Service. Also included is Caller Identification, Ten Toll Free numbers (upon request) and logical grouping of the channels across voice trunks. Service and Equipment Charges as described in section 1.9.10 Charter Fiberlink-Missouri, LLC Local Exchange Tariff No. 1 will be applicable to this service. Additional construction and facilities may be required at the customer's expense and will be determined on an Individual Case Basis.

The following services as described and priced in Charter Fiberlink-Missouri, LLC Local Exchange Tariff No. 1 are also available with Charter Business® Voice Trunk

- Additional White/Blue Page Listing
- Additional Yellow Page Listing
- Directory Assistance
- Private Number
- Operator Services
- Toll Restriction
- Block 3rd Party and Collect
- Block International
- Remote Number Forwarding
- Direct Inward Dial
- PRI Overflow

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1.9 Local Exchange Service-Business

1.9.12 Customer Specific Pricing Plan Services

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched, and special access services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. Rates may be negotiated and adjusted on Individual Case Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission Staff, upon request.

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1.9.13 Charter Business® Voice Trunk Services

This is a local exchange private, dedicated access service. This T1 Primary Rate Interface (PRI) or Integrated Services Digital Network (ISDN) service will be provided over the Company's fiber facilities and configured with up to 24 channels. This service will provide access to local and long distance calling, directory assistance, operator services and other services provided by the Company. The quantity of services provided is dependent on the technical feasibility at the specific location. The rates for this service will be determined on an Individual Case Basis.

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1.9 Local Exchange Service-Business

1.9.13 Charter Business® Voice Trunk Services

This is a local exchange private, dedicated access service. This T1 Primary Rate Interface (PRI) or Integrated Services Digital Network (ISDN) service will be provided over the Company's fiber facilities and configured with up to 24 channels. This service will provide access to local and long distance calling, directory assistance, operator services and other services provided by the Company. The quantity of services provided is dependent on the technical feasibility at the specific location. The rates for this service will be determined on an Individual Case Basis.

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1.9 Local Exchange Service-Business

1.9.12 Customer Specific Pricing Plan Services

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched, and special access services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. Rates may be negotiated and adjusted on Individual Case Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission Staff, upon request.

1.9.13 Charter Business® Voice Trunk Services

This is a local exchange private, dedicated access service. The T1 Primary Rate Interface (PRI) or Integrated Services Digital Network (ISDN) service will be provided over the Company's fiber facilities and configured with up to 24 channels. Session Initiated Protocol (SIP) Trunking is configured with 4 channels. These services will provide access to local and long distance calling, directory assistance, operator services and other services provided by the Company. The quantity of services provided is dependent on the technical feasibility at the specific location. The rates for this service will be determined on an Individual Case Basis.

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Basic local exchange service as described in Charter Fiberlink-Missouri, LLC Local Exchange Service Tariff No. 1 section 1.9.4 with the exception of Line Intercept Services, will be provided for Charter Business® Voice Trunk Service. Also included is Caller Identification, up to ten Toll Free numbers (upon request) for PRI and one Toll Free number (upon request) for SIP Trunking and logical grouping of the channels across voice trunks. Service and Equipment Charges as described in section 1.9.10 Charter Fiberlink-Missouri, LLC Local Exchange Tariff No. 1 will be applicable to this service. Additional construction and facilities may be required at the customer's expense and will be determined on an Individual Case Basis.

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The following services as described and priced in Charter Fiberlink-Missouri, LLC Local Exchange Tariff No. 1 are also available with Charter Business® Voice Trunk

- Additional White/Blue Page Listing
- Additional Yellow Page Listing
- Directory Assistance
- Private Number
- Operator Services
- Toll Restriction
- Block 3rd Party and Collect
- Block International
- Remote Number Forwarding
- Direct Inward Dial
- Automatic Direct Inward Dial (DID) Overflow
- Voice Trunk Overflow

(N)
(C)

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1.9 Local Exchange Service-Business

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1.9.12 Customer Specific Pricing Plan Services

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched, and special access services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. Rates may be negotiated and adjusted on Individual Case Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the Commission Staff, upon request.

1.9.13 Charter Business® Voice Trunk Services

This is a local exchange private, dedicated access service. This T1 Primary Rate Interface (PRI) or Integrated Services Digital Network (ISDN) service will be provided over the Company's fiber facilities and configured with up to 24 channels. This service will provide access to local and long distance calling, directory assistance, operator services and other services provided by the Company. The quantity of services provided is dependent on the technical feasibility at the specific location. The rates for this service will be determined on an Individual Case Basis.

Basic local exchange service as described in Charter Fiberlink-Missouri, LLC Local Exchange Service Tariff No. 1 section 1.9.4 with the exception of Line Intercept Services, will be provided for Charter Business® Voice Trunk Service. Also included is Caller Identification, Ten Toll Free numbers (upon request) and logical grouping of the channels across voice trunks. Service and Equipment Charges as described in section 1.9.10 Charter Fiberlink-Missouri, LLC Local Exchange Tariff No. 1 will be applicable to this service. Additional construction and facilities may be required at the customer's expense and will be determined on an Individual Case Basis.

The following services as described and priced in Charter Fiberlink-Missouri, LLC Local Exchange Tariff No. 1 are also available with Charter Business® Voice Trunk

Additional White/Blue Page Listing
 Additional Yellow Page Listing
 Directory Assistance
 Private Number
 Operator Services
 Toll Restriction
 Block 3rd Party and Collect
 Block International
 Remote Number Forwarding
 Direct Inward Dial
 PRI Overflow

(M)

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1.9 Local Exchange Service-Business

1.9.14 Private Line Services

The following services are offered where technically and operationally feasible.

A. Charter Business[®] Optical Ethernet Services

1. General

Charter Business[®] Optical Ethernet Services provide transparent optical network connectivity of point-to-point, point-to-multipoint or multi-point to multi-point configurations. The typical topology for Optical Ethernet is a standard fiber build using shared backbone bandwidth. A premium is charged for redundant/diverse access and dedicated backbone bandwidth. Charter Business[®] Optical Ethernet Services are certified using technical specifications and testing approved by the Metro Ethernet Forum (MEF). The service has an expectation of low Frame Delay, Frame Delay Variation and Frame Loss Ratio.

2. Optical Ethernet Service Types and Descriptions

a. E-Line Services (point-to-point)

Ethernet Private Line (EPL) provides a point-to-point Ethernet transport solution. EPL does not allow for service multiplexing. (T)

Ethernet Virtual Private Line (EVPL) – EVPL provides a point-to-multipoint (hub and spoke) Ethernet transport solution that allows for service multiplexing (more than one Ethernet Virtual Circuit can be supported at the UNI). The service type supports speed of 10 Mbps to 1 Gbps. Multiple EVPLs can be supported per UNI, therefore, total UNI bandwidth up to 10 Gbps is supported. (T)
(T)
(T)

b. E-LAN Services (Multi-point to multi-point)

Ethernet Private Local Area Network (EP-LAN) – E-LAN provides a private metro “LAN” Ethernet network, providing the ability to share bandwidth between multiple Ethernet locations. The service connects a dedicated channel of bandwidth to a single customer that is shared among the customer’s locations. These locations may exchange traffic via the shared connection as required. For example, any port could send information to any other port (any-to-any) or multiple ports could send all of their traffic to a single port. EP-LAN does not allow for service multiplexing.. The service type supports speed of 10 Mbps to 1 Gbps. (T)

c. Class of Service (CoS)

Class of Service may apply to each Optical Ethernet service configuration (EPL, EPLAN, EVPL) with CoS performance represented in the customer Service Level Agreement (SLA). CoSs offered: Premier CoS - Highest priority, Express CoS - Intermediate priority and Standard CoS - Lowest priority. (T)

1.9 Local Exchange Service-Business**1.9.14 Private Line Services**

The following services are offered where technically and operationally feasible.

A. Charter Business® Optical Ethernet Services**1. General**

Charter Business® Optical Ethernet Services provide transparent optical network connectivity of point-to-point, point-to-multipoint or multi-point to multi-point configurations. The typical topology for Optical Ethernet is a standard fiber build using shared backbone bandwidth. A premium is charged for redundant/diverse access and dedicated backbone bandwidth. Charter Business® Optical Ethernet Services are certified using technical specifications and testing approved by the Metro Ethernet Forum (MEF). The service has an expectation of low Frame Delay, Frame Delay Variation and Frame Loss Ratio.

2. Optical Ethernet Service Types and Descriptions**a. E-Line Services (point-to-point)**

Ethernet Private Line (EPL) provides a point-to-point Ethernet transport solution. EPL does not allow for service multiplexing as a dedicated UNI (User Network Interface) is used.

Ethernet Virtual Private Line (EVPL) – EVPL provides a point-to-multipoint (hub and spoke) Ethernet transport solution that allows for service multiplexing (more than one Ethernet Virtual Circuit can be supported at the UNI). The service meets the Metro Ethernet Forum (MEF) specification for an EVPL service and is MEF 9 and MEF 14 certified.

b. E-LAN Services (Multi-point to multi-point)

Ethernet Private Local Area Network (EP-LAN) – E-LAN provides a private metro “LAN” Ethernet network, providing the ability to share bandwidth between multiple Ethernet locations. The service connects a dedicated channel of bandwidth to a single customer that is shared among the customer’s locations. These locations may exchange traffic via the shared connection as required. For example, any port could send information to any other port (any-to-any) or multiple ports could send all of their traffic to a single port. EP-LAN does not allow for service multiplexing as a dedicated UNI (User Network Interface) is used.

c. Ethernet Virtual Private LAN (EVP-LAN) – EVP-LAN provides a private metro “LAN”

Ethernet network, providing the ability to share bandwidth between multiple Ethernet locations. The service connects a dedicated channel of bandwidth to a single customer that is shared among the customer’s locations. These locations may exchange traffic via the shared connection as required. For example, any port could send information to any other port (any-to-any) or multiple ports could send all of their traffic to a single port. EVP-LAN does not allow for service multiplexing (more than one Ethernet Virtual Circuit can be supported at the UNI).

These services meet the Metro Ethernet Forum (MEF) specification for an E-LAN service and is MEF 9 and MEF 14 certified.

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Effective Date: April 12, 2013

(N)

(N)

1.9 Local Exchange Service-Business (Cont'd)

1.9.14 Private Line Services (Cont'd)

A. Charter Business[®] Optical Ethernet Services (Cont'd)

2. Optical Ethernet Service Types and Descriptions (Cont'd)

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B. Charter Business[®] Ethernet

Charter Business Ethernet provides transparent network connectivity of point-to-point, point-to-multipoint or multi-point to multi-point configurations via the Company's hybrid fiber-coax (HFC) network which may provide an HFC only private network solution or may be intermixed with Optical Ethernet endpoints.

C. Charter Business[®] Optical Transport Service

A secure private connection delivers high-quality fiber-optic service between two or more sites. A private connection delivers transmission speeds ranging from TDM (DS1, DS3) to high-end SONET (OC3, OC12, OC48), and wavelength services.

D. Charter Business[®] Optical Layer 3 VPN

Optical Layer 3 VPN service provides private IP connectivity between two or more sites within a metropolitan or regional area. The service offers data rates ranging from 10 Mbps to 10 Gbps.

1.9 Local Exchange Service-Business (Cont'd)

1.9.14 Private Line Services (Cont'd)

A. Charter Business[®] Optical Ethernet Services (Cont'd)

2. Optical Ethernet Service Types and Descriptions (Cont'd)

d. Service Features

The Charter Business[®] Optical Ethernet service offers full duplex connectivity between sites with speeds ranging from 10Mbps up to 10Gbps, scalable in 10Mbps increments. Specific equipment is used at the customer premises to deliver the service. All equipment is MEF compliant.

B. Charter Business[®] Ethernet

Charter Business Ethernet provides transparent network connectivity of point-to-point, point-to-multipoint or multi-point to multi-point configurations via the Company's hybrid fiber-coax (HFC) network which may provide an HFC only private network solution or may be intermixed with Optical Ethernet endpoints.

C. Charter Business[®] Optical Transport Service

A secure private connection delivers high-quality fiber-optic service between two or more sites. A private connection delivers transmission speeds ranging from TDM (DS1, DS3) to high-end SONET (OC3, OC12, OC48), and wavelength services.

D. Charter Business[®] Optical Layer 3 VPN

Optical Layer 3 VPN service provides private IP connectivity between two or more sites within a metropolitan or regional area. The service offers data rates ranging from 10 Mbps to 10 Gbps.

(N)

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1.9 Local Exchange Service-Business (Cont'd)

1.9.14 Private Line Services (Cont'd)

E. Rates and Charges

	<u>Monthly</u>	<u>Non-Recurring</u>	
Charter Business® Optical Ethernet Services (Rates and Charges are arranged on Individual Customer Basis)			
Ethernet Private Line (EPL)	ICB	ICB	
Ethernet Virtual Private Line (EVPL)	ICB	ICB	
Ethernet Local Area Network (EP-LAN)	ICB	ICB	
Class of Service	ICB	ICB	(T)
Charter Business® Ethernet Service (Rates and Charges arranged on Individual Customer Basis)	ICB	ICB	
Charter Business® Optical Transport Service (Rates and Charges are arranged on Individual Customer Basis)	ICB	ICB	
Charter Business® Optical Layer 3 VPN Services (Rates and Charges are arranged on Individual Customer Basis)	ICB	ICB	

1.9 Local Exchange Service-Business (Cont'd)

1.9.14 Private Line Services (Cont'd)

E. Rates and Charges

	<u>Monthly</u>	<u>Non-Recurring</u>
Charter Business® Optical Ethernet Services (Rates and Charges are arranged on Individual Customer Basis)		
Ethernet Private Line (EPL)	ICB	ICB
Ethernet Virtual Private Line (EVPL)	ICB	ICB
Ethernet Local Area Network (EP-LAN)	ICB	ICB
Ethernet Local Area Network (EVP-LAN)	ICB	ICB
Charter Business® Ethernet Service (Rates and Charges arranged on Individual Customer Basis)	ICB	ICB
Charter Business® Optical Transport Service (Rates and Charges are arranged on Individual Customer Basis)	ICB	ICB
Charter Business® Optical Layer 3 VPN Services (Rates and Charges are arranged on Individual Customer Basis)	ICB	ICB

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1.10. Local Interconnection Service (Cont'd)

(N)

1.10.10. Rates and Charges (Cont'd)

D. Rates (Cont'd)

	MONTHLY RATE¹
4. Local Interconnection Port - Per-T-1	\$1,000.00 Based on a 36-month Term Contract
All Other Bandwidths	ICB
5. Per Customer Subscriber	\$25.00
6. Other Carrier Charges - Pass through of any and all Carrier charges for numbers (DID/DOD), directory listing-related charges (vanity listing, non-published) or any other Carrier Charges.	
7. Individual Case Basis (ICB) Charges - ICB pricing will be developed and used for special circumstances and Services that are not listed in this Tariff or part of the Company's normal service offerings. ICB rates for similarly situated Customers shall be offered on a fair, equitable and nondiscriminatory basis.	

¹ The monthly rate for LIS is a function of a combination of market-specific Cost considerations as well as Customer-determined factors including service capacity, length of Contract term, optional features, and maintenance and security considerations.

(N)

CANCELLED
April 29, 2019
Missouri Public
Service Commission
JL-2019-0187

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0205

1.11 Special Services and Programs

1.11.1 Lifeline Telephone Service

- A. Eligible low-income subscribers of the Company's Lifeline Telephone Service will receive a monthly credit, based on the Federal Lifeline Program, towards a qualifying bundle of Spectrum Voice and Internet service.¹
- B. Spectrum Voice is \$25.00² per month when bundled with a qualifying Internet service. (I)
- C. **Spectrum Voice:** Includes local calling (Basic Service), Unlimited Long Distance (ULD) calling minutes (intrastate and interstate) and Calling Features on the Subscriber's primary line including 3-Way Calling, Accept Selected Callers, Block 3rd Party Charges, Block 900/976 Calls, Block Anonymous Calls, Block Collect Calls, Block International Calls, Block Outbound Caller ID, Block Unwanted Callers, Caller ID, Call Waiting, Call Waiting with Caller ID, Do Not Disturb, Forward All Calls, Forward Calls When Busy, Forward Calls When No Answer, Forward Selected Calls, Repeat Dialing, Return Call, Set Backup Phone, Simultaneous Ring, Speed Dial, Trace Call and VIP Ring. Unlimited long distance calling includes calls within the fifty (50) United States and Canada, Guam, Mexico, Puerto Rico, American Samoa, the Northern Mariana Islands and the US Virgin Islands. Also included is Directory Assistance, Private Number Service, Call Guard (blocks unwanted calls from robo-callers) and Voicemail/Readable Voicemail. Some features or services may not be available in all areas and are subject to change at Spectrum's discretion. Taxes and fees included. Feature descriptions may be found at www.spectrum.net/support/category/voice.³

A. Eligibility

- 1. Lifeline Telephone Service is a government assistance program and is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit.

To qualify for Lifeline Telephone Service, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size, or the Customer must participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

¹ Select Lifeline bundles eligible for discount are as determined by the Company. The Company's voice service bundled with the Company's qualifying Lifeline Internet service will receive a federal Lifeline Internet credit.

². Effective January 15, 2025, the rate for Spectrum Voice when bundled with qualifying Internet changes from \$22.99 to \$25.00. (I)

³ Basic Service and ULD are described fully in the Company's Residential Voice Price Guide located at <https://www.spectrum.com/policies/terms-of-service>.

**Issued By: Frank App III, Director, Telephone Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

1.11 Special Services and Programs

1.11.1 Lifeline Telephone Service

- A. Eligible low-income subscribers of the Company's Lifeline Telephone Service will receive a monthly credit, based on the Federal Lifeline Program, towards a qualifying bundle of Spectrum Voice and Internet service.¹
- B. Spectrum Voice is \$22.99² per month when bundled with a qualifying Internet service.
- C. **Spectrum Voice:** Includes local calling (Basic Service), Unlimited Long Distance (ULD) calling minutes (intrastate and interstate) and Calling Features on the Subscriber's primary line including 3-Way Calling, Accept Selected Callers, Block 3rd Party Charges, Block 900/976 Calls, Block Anonymous Calls, Block Collect Calls, Block International Calls, Block Outbound Caller ID, Block Unwanted Callers, Caller ID, Call Waiting, Call Waiting with Caller ID, Do Not Disturb, Forward All Calls, Forward Calls When Busy, Forward Calls When No Answer, Forward Selected Calls, Repeat Dialing, Return Call, Set Backup Phone, Simultaneous Ring, Speed Dial, Trace Call and VIP Ring. Unlimited long distance calling includes calls within the fifty (50) United States and Canada, Guam, Mexico, Puerto Rico, American Samoa, the Northern Mariana Islands and the US Virgin Islands. Also included is Directory Assistance, Private Number Service, Call Guard (blocks unwanted calls from robo-callers) and Voicemail/Readable Voicemail. Some features or services may not be available in all areas and are subject to change at Spectrum's discretion. Taxes and fees included. Feature descriptions may be found at www.spectrum.net/support/category/voice.³

A. Eligibility

1. Lifeline Telephone Service is a government assistance program and is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit.

To qualify for Lifeline Telephone Service, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size, or the Customer must participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

¹ Select Lifeline bundles eligible for discount are as determined by the Company. The Company's voice service bundled with the Company's qualifying Lifeline Internet service will receive a federal Lifeline Internet credit.

² Effective July 16, 2024, the rate for voice service when bundled with TV and/or Internet service changes from \$19.99 to \$22.99 for all customers. (I)

³ Basic Service and ULD are described fully in the Company's Residential Voice Price Guide located at <https://www.spectrum.com/policies/terms-of-service>.

**Issued By: Frank App III, Director, Telephone Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

1.11 Special Services and Programs

1.11.1 Lifeline Telephone Service

- A. Eligible low-income subscribers of the Company's Lifeline Telephone Service will receive a monthly credit, based on the Federal Lifeline Program, towards a qualifying bundle of Spectrum Voice and Internet service.¹
- B. Spectrum Voice is \$19.99² per month when bundled with a qualifying Internet service.
- C. **Spectrum Voice:** Includes local calling (Basic Service), Unlimited Long Distance (ULD) calling minutes (intrastate and interstate) and Calling Features on the Subscriber's primary line including 3-Way Calling, Accept Selected Callers, Block 3rd Party Charges, Block 900/976 Calls, Block Anonymous Calls, Block Collect Calls, Block International Calls, Block Outbound Caller ID, Block Unwanted Callers, Caller ID, Call Waiting, Call Waiting with Caller ID, Do Not Disturb, Forward All Calls, Forward Calls When Busy, Forward Calls When No Answer, Forward Selected Calls, Repeat Dialing, Return Call, Set Backup Phone, Simultaneous Ring, Speed Dial, Trace Call and VIP Ring. Unlimited long distance calling includes calls within the fifty (50) United States and Canada, Guam, Mexico, Puerto Rico, American Samoa, the Northern Mariana Islands and the US Virgin Islands. Also included is Directory Assistance, Private Number Service, Call Guard (blocks unwanted calls from robo-callers) and Voicemail/Readable Voicemail. Some features or services may not be available in all areas and are subject to change at Spectrum's discretion. Taxes and fees included. Feature descriptions may be found at www.spectrum.net/support/category/voice.³

A. Eligibility

1. Lifeline Telephone Service is a government assistance program and is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit.

To qualify for Lifeline Telephone Service, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size, or the Customer must participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

¹ Select Lifeline bundles eligible for discount are as determined by the Company. The Company's voice service bundled with the Company's qualifying Lifeline Internet service will receive a federal Lifeline Internet credit.

² The rate changed to \$19.99 for new customers on October 11, 2022 while existing customers continued at the old rate of \$14.99. Effective on August 9, 2023 the \$19.99 rate will apply to all customers. (I)

³ Basic Service and ULD are described fully in the Company's Residential Voice Price Guide located at <https://www.spectrum.com/policies/terms-of-service>.

Issued By: Jim Burt, Senior Director, Telephone Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

1.11 Special Services and Programs

1.11.1 Lifeline Telephone Service

- A. Eligible low-income subscribers of the Company's Lifeline Telephone Service will receive a monthly credit, based on the Federal Lifeline Program, towards a qualifying bundle of Spectrum Voice and Internet service.¹
- B. Spectrum Voice is \$19.99² per month when bundled with a qualifying Internet service. (I)
- C. **Spectrum Voice:** Includes local calling (Basic Service), Unlimited Long Distance (ULD) calling minutes (intrastate and interstate) and Calling Features on the Subscriber's primary line including 3-Way Calling, Accept Selected Callers, Block 3rd Party Charges, Block 900/976 Calls, Block Anonymous Calls, Block Collect Calls, Block International Calls, Block Outbound Caller ID, Block Unwanted Callers, Caller ID, Call Waiting, Call Waiting with Caller ID, Do Not Disturb, Forward All Calls, Forward Calls When Busy, Forward Calls When No Answer, Forward Selected Calls, Repeat Dialing, Return Call, Set Backup Phone, Simultaneous Ring, Speed Dial, Trace Call and VIP Ring. Unlimited long distance calling includes calls within the fifty (50) United States and Canada, Guam, Mexico, Puerto Rico, American Samoa, the Northern Mariana Islands and the US Virgin Islands. Also included is Directory Assistance, Private Number Service, Call Guard (blocks unwanted calls from robo-callers) and Voicemail/Readable Voicemail. Some features or services may not be available in all areas and are subject to change at Spectrum's discretion. Taxes and fees included. Feature descriptions may be found at www.spectrum.net/support/category/voice.³

A. Eligibility

1. Lifeline Telephone Service is a government assistance program and is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit.

To qualify for Lifeline Telephone Service, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size, or the Customer must participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

¹ Select Lifeline bundles eligible for discount are as determined by the Company. The Company's voice service bundled with the Company's qualifying Lifeline Internet service will receive a federal Lifeline Internet credit. (I)

² Effective October 11, 2022, new subscribers will pay \$19.99 per month. Existing subscribers will continue to pay \$14.99.

³ Basic Service and ULD are described fully in the Company's Residential Voice Price Guide located at <https://www.spectrum.com/policies/terms-of-service>.

Issued By: Betty J. Sanders, Vice President Telephone Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

1.11 Special Services and Programs

(N)

1.11.1 Lifeline Telephone Service

- A. Eligible low-income subscribers of the Company's Lifeline Telephone Service will receive a monthly credit, based on the Federal Lifeline Program, towards a qualifying bundle of Spectrum Voice and Internet service.¹
- B. Spectrum Voice is \$12.99² per month when bundled with a qualifying Internet service.
- C. **Spectrum Voice:** Includes local calling (Basic Service), Unlimited Long Distance (ULD) calling minutes (intrastate and interstate) and Calling Features on the Subscriber's primary line including 3-Way Calling, Accept Selected Callers, Block 3rd Party Charges, Block 900/976 Calls, Block Anonymous Calls, Block Collect Calls, Block International Calls, Block Outbound Caller ID, Block Unwanted Callers, Caller ID, Call Waiting, Call Waiting with Caller ID, Do Not Disturb, Forward All Calls, Forward Calls When Busy, Forward Calls When No Answer, Forward Selected Calls, Repeat Dialing, Return Call, Set Backup Phone, Simultaneous Ring, Speed Dial, Trace Call and VIP Ring. Unlimited long distance calling includes calls within the fifty (50) United States and Canada, Guam, Mexico, Puerto Rico, American Samoa, the Northern Mariana Islands and the US Virgin Islands. Also included is Directory Assistance, Private Number Service, Call Guard (blocks unwanted calls from robo-callers) and Voicemail/Readable Voicemail. Some features or services may not be available in all areas and are subject to change at Spectrum's discretion. Taxes and fees included. Feature descriptions may be found at www.spectrum.net/support/category/voice.³

A. Eligibility

1. Lifeline Telephone Service is a government assistance program and is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit.

To qualify for Lifeline Telephone Service, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size, or the Customer must participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

¹ Select Lifeline bundles eligible for discount are as determined by the Company. The Company's voice service bundled with the Company's qualifying Lifeline Internet service will receive a federal Lifeline Internet credit.

² Effective February 1, 2022, new subscribers will pay \$14.99 per month.

³ Basic Service and ULD are described fully in the Company's Residential Voice Price Guide located at <https://www.spectrum.com/policies/terms-of-service>.

(N)

Issued By: **Betty Sanders, Vice President Telephone Regulatory**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Missouri Public
Service Commission
JL-2022-0189

1.11 Special Services and Programs (Cont'd.)

(N)

1.11.1 Lifeline Telephone Service (Cont'd.)

A. Eligibility (Cont'd.)

- 2. Customers may learn more about Lifeline Telephone Service, determine eligibility, and submit an application (online or by mail) at <https://www.lifelinesupport.org/>.
- 3. The Lifeline Telephone Service credit will be effective the month following Customer's enrollment in the Company's Lifeline Telephone Service program.
- 4. The Customer must qualify for Lifeline Telephone Service on a yearly basis and may be required to recertify to confirm continued eligibility for the Lifeline benefit.

B. Lifeline Telephone Service Terms and Conditions

- 1. The Company's Lifeline Telephone Service is available only to Customers within the Company's designated Eligible Telecommunications Carrier area which corresponds to those Census Blocks in Missouri in which it receives Rural Digital Opportunity Fund support, as described in Section 1.11.1.C, below.
- 2. Lifeline Telephone Service is limited to one per household at the Customer's primary residence and is non-transferable.

(N)

CANCELLED - Missouri Public Service Commission - 09/23/2025 - JC-2026-0037

**Issued By: Betty Sanders, Vice President Telephone Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**FILED
Missouri Public
Service Commission
JL-2022-0189**

1.11 Special Services and Programs (Cont'd.)

(N)

1.11.1 Lifeline Telephone Service (Cont'd.)

B. Lifeline Telephone Service Terms and Conditions (Cont'd.)

- 3. For any Lifeline Telephone Service offering that distinguishes between toll and non-toll calls (i.e., separate charges are assessed for toll calls), toll limitation is offered at no charge to those Lifeline Telephone Service Customers who request this feature. The Company will not collect a service deposit for Lifeline Telephone Service plans that do not charge additional fees for toll calls, or for which a Customer has elected toll limitation service.
- 4. Service connection charges do not apply to change existing Service to/from Lifeline Telephone Service. For connection of new service, Service connection charges may apply.

C. Lifeline Telephone Service Availability

- 1. The provision of Lifeline Telephone Service is subject to the availability on a continuing basis of all the necessary network facilities and technical capabilities to provide the Lifeline Telephone Service.
- 2. Lifeline Telephone Service shall be available in the Census Blocks in Missouri in which the Company receives Rural Digital Opportunity Fund (RDOF) support. These designated Census Blocks where the Company receives RDOF funding may cover all or portions of the following Counties:

Audrain	Benton	Bollinger	Boone
Cape Girardeau	Cass	Franklin	Henry
Iron	Jefferson	Johnson	Lafayette
Lincoln	Madison	Perry	Pettis
Pike	Reynolds	St. Charles	Ste. Genevieve
St. Francois	St. Louis	Warren	Washington
Wayne			

(N)

CANCELLED - Missouri Public Service Commission - 07/16/2024 - JC-2025-0007

Issued By: Betty Sanders, Vice President Telephone Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

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Missouri Public
Service Commission
JL-2022-0189

Appendix A

1. Reserved for Future Use

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Appendix A

1. Reserved for Future Use

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Appendix A

1. General

1.1 The telephone company will offer one month free service (including the cost of the basic line and MCA) and free installation for the period beginning on October 1, 2002 and ending on February 28, 2003. This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. Mo-No. 1 tariff and pursuant to the general terms listed in section of 1.8.

**Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC**

Issue Date: September 24, 2002

Effective Date: October 1, 2002

CANCELLED

March 27, 2011

Missouri Public

Service Commission

JL-2011-0435

Appendix A

2. Non-MCA Port Promotion

2.1 The telephone company will offer free installation for non-MCA ported telephone number service for the period beginning on November 2, 2002 and ending on February 23, 2003. This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general items listed in Section 1.8.

**Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC**

Issue Date: October 25, 2002

Effective Date: November 2, 2002

CANCELLED
March 27, 2011
Missouri Public

Service Commisison
JL-2011-0435

Appendix A

3. Installation Of Service At No Charge

3.1 The Telephone Company will offer installation (up to one jack, excluding any special construction charges) for all telephone customers for the period beginning October 18, 2004 through February 28, 2006 at no charge. This promotion (T) will be available to customers who have not had service with the Telephone Company in the previous thirty (30) days or longer. This promotion will be available in all exchange areas where the Telephone Company provides service under the P.S.C. MO-No. 1 tariff pursuant to the general terms of P.S.C. MO-No.1. Company may allow combination of this offer with other offers.

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: December 21, 2005

Effective Date: December 28, 2006

CANCELLED

March 27, 2011

Missouri Public

Service Commisison

JL-2011-0435

P.S.C. MO – No. 1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
4th Revised Page 3
Replaces 3rd Revised Page 3**

Appendix A

3. Installation Of Service At No Charge (Z)

3.1 The Telephone Company will offer installation (up to one jack, excluding any special construction charges) for all telephone customers for the period beginning October 18, 2004 through December 31, 2005 at no charge. This promotion (Z) will be available to customers who have not had service with the Telephone Company in the previous thirty (30) days or longer. This promotion will be available in all exchange areas where the Telephone Company provides service under the P.S.C. MO-No.1 tariff pursuant to the general terms of P.S.C. MO-No.1. Company may allow combination of (T) this offer with other offers. (T)

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: February 21, 2005

Effective Date: March 23, 2005

P.S.C. MO – No. 1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
3rd Revised Page 3
Replaces 2nd Revised Page 3**

Appendix A

3. Free Installation

3.1 The Telephone Company will offer free installation (up to one jack, excluding any special construction charges) for all telephone customers for the period beginning October 18, 2004 through December 31, 2005. This promotion will be available to customers who have not had service with the Telephone Company in the previous thirty (30) days or longer. This promotion will be available in all exchange areas where the Telephone Company provides service under the P.S.C. MO-No.1 tariff pursuant to the general terms of P.S.C. MO-No.1. This promotion may be combined with the existing First Month Basic Local Service for Free offer (see Appendix A, Page 6, Section 6.1).

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**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: October 08, 2004

Effective Date: October 18, 2004

P.S.C. MO – No. 1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
2nd Revised Page 3
Replaces 1st Revised Page 3**

Appendix A

3. Free Installation

3.1 The Telephone Company will offer free installation (up to one jack, excludes any special construction charges) for all telephone customers for the period beginning on March 13, 2003 and ending on December 31, 2004. This promotion will (T) be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under the P.S.C. MO-No.1 tariff pursuant to the general terms of P.S.C. MO-No.1. This promotion may be combined with the existing First Month Basic Local Service for Free offer valid from January 1, 2004 through December 31, 2004 (see Appendix A, Page 6, Section 6.1). This promotion (T) was previously available until June 30, 2004 and has been extended until December 31, (T) 2004 under this offer.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: June 11, 2004

Effective Date: July 1, 2004

Appendix A

REC'D DEC 16 2003

3. Free Installation

Service Commission

3.1 The Telephone Company will offer free installation (up to one jack, excludes any special construction charges) for all telephone customers for the period beginning on March 13, 2003 and ending on June 30, 2004. This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general terms of P.S.C. MO-No. 1. This promotion may be combined with the existing First Month Basic Local Service for Free offer valid from January 1, 2004 through June 30, 2004 (see Appendix A, Page 6, Section 6.1). This promotion was previously available until March 12, 2004 and has been extended until June 30, 2004 under this offer.

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Missouri Public
Service Commission

FILED JAN 01 2004

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Issue Date: December 16, 2003

Effective Date: January 1, 2004

Appendix A

Missouri Public
Service Commission

3. Free Installation

REC'D MAR 06 2003

3.1 The Telephone Company will offer free installation (up to one jack, excludes any special construction charges) for all telephone customers for the period beginning on March 13, 2003 and ending on March 12, 2004. This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general terms of P.S.C. MO-No. 1.

CANCELLED

JAN 01 2004
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Public Service Commission
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Missouri Public
Service Commission

FILED MAR 13 2003

Issued By: Trudi McCollum Foushee, Vice President and Sr. Counsel, Law and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Issue Date: March 6, 2003

Effective Date: March 13, 2003

Appendix A

4. First Month Service for \$1.00

4.1 The Telephone Company will offer the first month local telephone service and MCA for \$1.00 (basic line plus MCA only, excludes all feature packs and *ala cart* services) for all telephone customers for the period beginning on July 2, 2003 and ending on September 30, 2003. This offer applies only to a single primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This offer may be combined with the existing Free Installation promotion valid from March 13, 2003 through March 12, 2004 (see Appendix A, Original Page 3, Section 3.1). This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general terms of P.S.C. MO-No. 1.

**Issued By: Trudi McCollum Foushee, Vice President and Sr. Counsel, Law and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

CANCELLED

March 27, 2011
Missouri Public

Issue Date: June 25, 2003

Effective Date: July 2, 2003

Service Commisison
JL-2011-0435

Appendix A

5. First Month Service for \$1.00

5.1 The Telephone Company will offer the first month local telephone service and MCA for \$1.00 (basic line plus MCA only, excludes all feature packs and *ala cart* services) for all telephone customers for the period beginning on November 26, 2003 and ending on December 31, 2003. This offer applies only to a single primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This offer may be combined with the existing Free Installation promotion valid from March 13, 2003 through March 12, 2004 (see Appendix A, Original Page 3, Section 3.1). This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general terms of P.S.C. MO-No. 1.

CANCELLED
December 1, 2010
Missouri Public
Service Commission
JL-2011-0265

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

Issue Date: November 17, 2003

Effective Date: November 26, 2003

P.S.C. MO – No. 1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
5th Revised Page 6
Replaces 4th Revised Page 6**

Appendix A

6 First Month Basic Local Service for Free

6.1 The Telephone Company will offer the first month basic local telephone service at no charge (basic line plus MCA where applicable, excluding all features which will be sold *ala carte* at the current rates) for the period beginning January 1, 2004 and ending on February 3, 2005. This offer applies only to a single primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This promotion is applicable to the current feature packages offered via this tariff. This promotion may be combined with the Free Installation promotion valid through December 31, 2005. (See Appendix A, 3rd Revised Page 3, Section 3.1). This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No.1 tariff and pursuant to the general terms of P.S.C. MO – No.1. (T)

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

Issue Date: December 29, 2004

Effective Date: January 5, 2005

CANCELLED
December 1, 2010
Missouri Public
Service Commission
JL-2011-0265

P.S.C. MO – No. 1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
4th Revised Page 6
Replaces 3rd Revised Page 6**

Appendix A

6 First Month Basic Local Service for Free

6.1 The Telephone Company will offer the first month basic local telephone service and MCA at no charge (basic line plus MCA where applicable, excluding all features which will be sold *ala carte* at the current rates) for the period beginning January 1, 2004 and ending on January 31, 2005. This offer applies only to a single (T) primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This promotion may be combined with the current feature packages offered and with the Free Installation promotion valid through December 31, 2005 (see Appendix A, 3rd Revised Page 3, Section 3.1). This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No.1 tariff and pursuant to the general terms of P.S.C. MO – No.1

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

Issue Date: December 15, 2004

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P.S.C. MO – No. 1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
3rd Revised Page 6
Replaces 2nd Revised Page 6**

Appendix A

6 First Month Basic Local Service for Free

6.1 The Telephone Company will offer the first month basic local telephone Service and MCA at no charge (basic line plus MCA where applicable, excluding all features which will be sold *ala carte* at the current rates) for the period beginning on January 1, 2004 and ending on December 31, 2004. This offer applies only to a single primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This offer may be combined with the current feature packages offered and with the Free Installation promotion valid from March 13, 2003 through December 31, 2004 (see appendix A, 2nd Revised Page 3, Section 3.1). This promotion Will be available to customers who have not had service with the Telephone Company In the previous six months. This promotion will be available in all exchanges areas where The Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to The general terms of P.S.C. MO-No.1. (T) (T) (T)

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

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Appendix A

REC'D APR 22 2004

6. First Month Basic Local Service for Free **Service Commission**

6.1 The Telephone Company will offer the first month basic local telephone service and MCA at no charge (basic line plus MCA where applicable, excluding all features which will be sold *ala cart* at the current rates or as part of a package) for the period beginning on January 1, 2004 and ending on June 30, 2004. This offer applies only to a single primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This offer may be combined with the current feature packages offered and with the Free Installation promotion valid from March 13, 2003 through June 30, 2004 (see Appendix A, 1st Revised Page 3, Section 3.1). This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general terms of P.S.C. MO-No. 1.

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CANCELLED
JUL 01 2004
By *3rd Rsl*
Public Service Commission
MISSOURI

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Service Commission

FILED APR 29 2004

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Charter Fiberlink – Missouri, LLC

Missouri Public

Appendix A

REC'D MAR 11 2004

6. First Month Basic Local Service for Free **Service Commission**

6.1 The Telephone Company will offer the first month basic local telephone service and MCA at no charge (basic line plus MCA where applicable, excluding all features which will be sold *ala cart* at the current rates or as part of a package) for the period beginning on January 1, 2004 and ending on March 31, 2004. This offer applies only to a single primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This offer may be combined with the current feature packages offered and with the Free Installation promotion valid from March 13, 2003 through June 30, 2004 (see Appendix A, 1st Revised Page 3, Section 3.1). This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general terms of P.S.C. MO-No. 1.

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APR 29 2004

By *And R S L*
**Public Service Commission
MISSOURI**

Missouri Public
Service Commission

FILED MAR 18 2004

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Charter Fiberlink – Missouri, LLC

Appendix A

REC'D DEC 16 2003

6. First Month Basic Local Service for Free

Service Commission

6.1 The Telephone Company will offer the first month basic local telephone service and MCA at no charge (basic line plus MCA where applicable, excluding all features which will be sold *a la cart* at the current rates or as part of a package) for the period beginning on January 1, 2004 and ending on June 30, 2004. This offer applies only to a single primary line and excludes all additional lines. This promotion applies to all hosted and ported telephone numbers. This offer may be combined with the current feature packages offered and with the Free Installation promotion valid from March 13, 2003 through June 30, 2004 (see Appendix A, 1st Revised Page 3, Section 3.1). This promotion will be available to customers who have not had service with the Telephone Company in the previous six months. This promotion will be available in all exchange areas where the Telephone Company provides service under this P.S.C. MO-No. 1 tariff and pursuant to the general terms of P.S.C. MO-No. 1.

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MAR 18 2004

By 1st RS 6
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JAN 01 2004

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Appendix A

7. The Telephone Company will offer volume discounts to new Charter Business® Phone Customers who purchase Charter Business Bundles at multiple locations/addresses. The customer must purchase a feature package and either one or two Charter affiliate services at multiple addresses as described below to qualify for the volume discounts. The feature package prices are per line per month. (N)

Charter Business® Bundle – Basic Package and either Video* or Internet*

<u>Locations/Addresses</u>	<u>24 Month Contract</u>	<u>36 Months or longer Contract</u>
6 - 10	\$4.84	\$4.84
11 - 20	\$4.58	\$4.58
21 or more	\$4.33	\$4.33

Charter Business® Bundle – Basic Package and Video* and Internet*

<u>Locations/Addresses</u>	<u>24 Month Contract</u>	<u>36 Months or longer Contract</u>
6 - 10	\$4.55	\$4.55
11 - 20	\$4.31	\$4.31
21 or more	\$4.07	\$4.07

Charter Business® Bundle – Advanced Package and either Video* or Internet*

<u>Locations/Addresses</u>	<u>24 Month Contract</u>	<u>36 Months or longer Contract</u>
6 - 10	\$10.49	\$9.68
11 - 20	\$ 9.94	\$9.17
21 or more	\$ 9.39	\$8.66

Charter Business® Bundle – Advanced Package and Video* and Internet*

<u>Locations/Addresses</u>	<u>24 Month Contract</u>	<u>36 Months or longer Contract</u>
6 - 10	\$9.87	\$9.11
11 - 20	\$9.35	\$8.63
21 or more	\$8.83	\$8.15

(N)

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**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

P.S.C. MO – No. 1

**Appendix A
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Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

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Missouri Public
Service Commission

Appendix A

7. Basic Local Service Line Promotion

REC'D MAY 24 2004

7.1 The Telephone Company will offer a Basic Local Service Line Promotion (N)
for the rate of \$9.00 a month for the period beginning on June 2, 2004 and ending on (N)
December 31, 2004. This promotion is applicable to the single primary line basic telephone (N)
service a la carte, excluding all additional lines and packages. This promotion is applicable (N)
primarily to new customers or customers who have not had telephone service with Charter in the (N)
previous six months. It is applicable to all hosted and ported telephone numbers. Customers (N)
subscribing to this service on or before December 31, 2004 will be billed this rate as long as they (N)
remain in good standing and retain the service. (N)

This promotion may be combined with other promotions. (N)

This promotion will be available in all exchange areas where the Telephone Company provides (N)
services under it P.S.C. MO – No.1 tariff and pursuant to the general terms of P.S.C. MO – No. 1 (N)
tariff. (N)

CANCELLED

AUG 16 2004
By *(Signature)*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

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Issue Date: May 24, 2004

Effective Date: June 2, 2004

Appendix A

7. Continued

(N)

Charter Business® Bundle – Complete Package and either Video* or Internet*

<u>Locations/Addresses</u>	<u>24 Month Contract</u>	<u>36 Months or longer Contract</u>
6 - 10	\$19.37	\$18.56
11 - 20	\$18.35	\$17.59
21 or more	\$17.33	\$16.61

Charter Business® Bundle – Complete Package and Video* and Internet*

<u>Locations/Addresses</u>	<u>24 Month Contract</u>	<u>36 Months or longer Contract</u>
6 - 10	\$18.23	\$17.47
11 - 20	\$17.27	\$16.55
21 or more	\$16.31	\$15.63

This offer is available through the Account Executive and National Accounts channels and may also be used for retention of existing customers whose account is in current status. This offer may not be combined with other offers.

This promotion will be effective December 1, 2010 through May 31, 2011.

*This is a non-regulated affiliate product

(N)

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**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
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Appendix A

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**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**Appendix A
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Missouri Public
Service Commission

Appendix A

REC'D MAY 24 2004

8. Metropolitan Calling Area (MCA) – 3 Promotion

8.1 The Telephone Company will offer a promotion for the extended Metropolitan Calling Area – 3 at the rate of \$10.95 a month beginning June 2, 2004 and ending December 31, 2004. This promotion is applicable to the single primary line and excludes all additional lines. This promotion is applicable to all hosted and ported telephone numbers. Customers subscribing to this service on or before December 31, 2004 will be billed this rate as long as they remain in good standing and retain the service. (N)
(N)
(N)
(N)
(N)

This promotion will be available primarily to new customers or customers who have not had telephone service within the previous six months and reside within the MCA-3 serviceable area. (N)
(N)

This promotion may be combined with other available promotions. (N)

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AUG 16 2004
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MISSOURI

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