

P.S.C. MO. No. 2 (Original) SHEET No. 1
(Revised)
Cancelling P.S.C. MO. No. All Previous Tariffs (Original) SHEET No.
(Revised)

Gladlo Water & Sewer Company, Inc.
Name of Issuing Corporation

For Whispering Pines Subdivision

Community, Town or City
Phelps County, Missouri

RECEIVED

Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

MISSOURI
Public Service Commission

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MAR 8 1996

* Indicates new rate or text
+ Indicates change

MO. PUBLIC SERVICE COMM

DATE OF ISSUE

2/1/96
month day year

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month day year

ISSUED BY

Donald L. Gayles
name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205
title address

CANCELLED
August 15, 2013
Missouri Public
Service Commission

P.S.C. MO. No. 2 (Original) SHEET No. 2

(Revised)

Cancelling P.S.C. MO. No. All Previous Tariffs (Original) SHEET No.

(Revised)

Gladlo Water & Sewer Company, Inc.
Name of Issuing Corporation

For

Whispering Pines Subdivision

Community, Town or City

Phelps County, Missouri

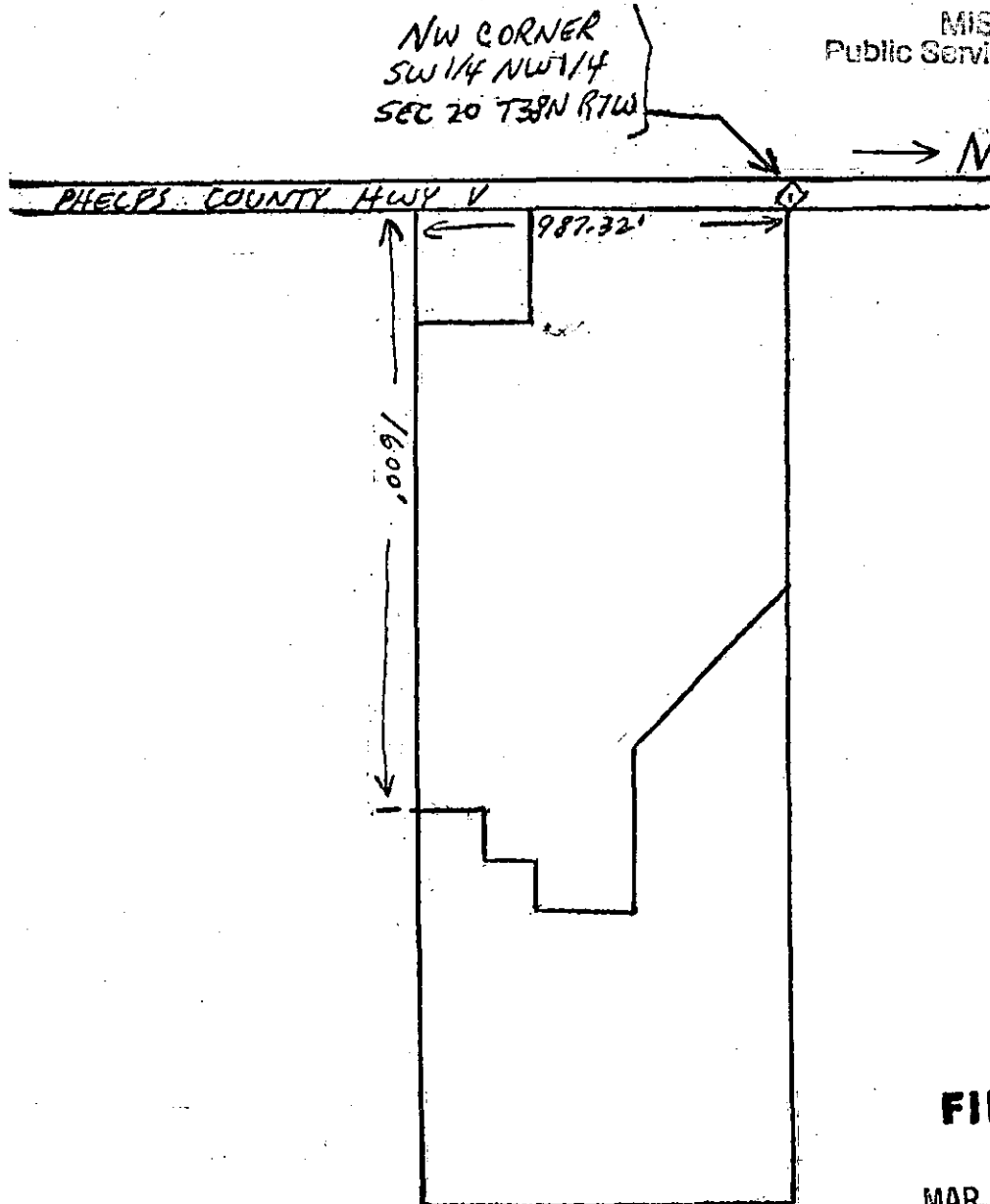
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Rendering of Sewer Service

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JAN 31 1996

MAP OF SERVICE AREA

MISSOURI
Public Service Commission



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SCALE 1"=500'

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DATE OF ISSUE

2/1/96
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DATE EFFECTIVE

month day year

ISSUED BY

Donald L. Taylor
name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205

title

address

CANCELLED

August 15, 2013

Missouri Public

Service Commission

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P.S.C. MO. No. 2 (Original) SHEET No. 3

(Revised)

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Name of Issuing Corporation

For

Whispering Pines Subdivision

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Rendering of Sewer Service

JAN 31 1996

LEGAL DESCRIPTION OF SERVICE AREA

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Public Service Commission

A fractional part of the South 1/2 of the NW 1/4 of Section 20, Township 38 North, Range 7 West more particularly described as follows: Beginning at the Northwest corner of the South 1/2 of the NW 1/4 of Section 20, Township 38 North, Range 7 West, Thence South 88 degrees 32 minutes East 30 feet to the point of beginning of the tract herein described; thence South 88 degrees 32 minutes East along the North line of the South 1/2 of the NW 1/4 of Section 20, Township 38 North, Range 7 West 1,039.45 feet; thence South 43 degrees 32 minutes East 507.30 feet; thence South 88 degrees 32 minutes East 475.0 feet; thence South 0 degrees 03 minutes West 323.16 feet; thence North 88 degrees 32 minutes West 118.27 feet; thence South 0 degrees 03 minutes West 136.58 feet; thence North 88 degrees 32 minutes West 175.00 feet; thence South 0 degrees 03 minutes West 186.58 feet' thence North 88 degrees 32 minutes West 1,260.00 feet; thence North 0 degrees 03 minutes East 323.16 feet; thence North 88 degrees 32 minutes West 300.00 feet to the East ROW of Phelps County Highway "V"; thence North 0 degrees 03 minutes East along the East ROW of Phelps County Highway "V" 683.16 feet to the point of beginning. All in Phelps County, Missouri.

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ISSUED BY

Donald L. Taylor
name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205

title

address

CANCELLED

August 15, 2013

Missouri Public

Service Commission

SR-2013-0258; JS-2014-0029

P.S.C. MO No. 2

2nd Revised Sheet No. 4

Canceling 1st Revised Sheet No. 4

Gladlo Water & Sewer Company, Inc.
Name of Issuing Company

For: Whispering Pines Subdivision
Certificated Service Area
Phelps County Missouri

Rules and Regulations Governing Rendering of Sewer Service

Schedule of Rates

Availability:

Available to any sewer customer located on Company's collecting mains suitable for supplying the service requested.

Rate:

The charge for sewer service is \$18.42 per month or portion thereof for each sewer service. +

Taxes:

Any applicable Federal, State or local taxes computed on billing basis shall be added as separate items in rendering each bill.

* Indicates New Rate or Text

+ Indicates Changed Rate or Text

Issue Date: October 8, 2009
Month/Day/Year

Effective Date: November 30, 2009
Month/Day/Year

Issued By: Jason Williamson, Receiver 6825 E. Tennessee Ave. Suite 547 Denver CO 80224
Name & Title of Issuing Officer Company Mailing Address

CANCELLED

August 15, 2013

Missouri Public

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SR-2009-0419; YS-2010-0252

P.S.C.MO. No. 2 1st Original SHEET No. 4
Revised

Cancelling P.S.C. Mo. No. 2 Original SHEET No. 4
Revised

Gladlo Water & Sewer Company, Inc.
Name of Issuing Corporation

For Whispering Pines Subdivision
Community, Town or City

Phelps County Missouri

Rules and Regulations Governing
Rendering of Sewer Service

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JUN 27 1997

Schedule of Rates

MISSOURI
Public Service Commission

Availability:

Available to any sewer customer located on Company's collecting mains suitable for supplying the service requested.

Rate:

The charge for sewer service is \$12.48 per month or portion thereof for each sewer service. +

Taxes:

Any applicable Federal, State or local taxes computed on billing basis shall be added as separate items in rendering each bill.

* Indicates new rate or text
+ Indicates change

FILED

SEP 1 1997
97-564

MO. PUBLIC SERVICE COMM

DATE OF ISSUE June 16, 1997
month day year

DATE EFFECTIVE September 1, 1997
month day year

ISSUED BY Judith Ray
name of officer

secretary
title

705 Murry Lane
address

Rolla Mo
65401

P.S.C. MO. No. 2 (Original) SHEET No. 5 4

Cancelling P.S.C. MO. No. All Previous Tariffs (Revised) SHEET No. (Original) (Revised)

Gladlo Water & Sewer Company, Inc. For Whispering Pines Subdivision
Name of Issuing Corporation Community, Town or City
Phelps County, Missouri RECEIVED

Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

SCHEDULE OF RATES

MISSOURI
Public Service Commission

Availability:

Available to any sewer customer located on Company's collecting mains suitable for supplying the service requested.

Rate:

The charge for sewer service is \$ 8.87 per month or portion thereof for each sewer service.

Taxes:

Any applicable Federal, State or local taxes computed on billing basis shall be added as separate items in rendering each bill.

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SEP -1 1997
By 1st P.S. #4
Public Service Commission
MISSOURI

FILED

MAR 8 1996

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+ Indicates change

MO. PUBLIC SERVICE COMM

DATE OF ISSUE

2/1/96
month day year

DATE EFFECTIVE

MAR 08 1996

month day year

ISSUED BY

Donald L. Taylor
name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205
title address

P.S.C. MO No. 2

2nd Revised Sheet No. 5

Canceling 1st Revised Sheet No. 5

Gladlo Water & Sewer Company, Inc.

For: Whispering Pines Subdivision

Name of Issuing Company

Certificated Service Area
Phelps County Missouri

Rules and Regulations Governing Rendering of Sewer Service

Schedule of Rates

Discontinuance of Service for Non-Payment of Bill

For Customers with Gladlo water service:

Disconnection turn-off charge	\$15.00
Reconnection turn-on charge	\$15.00

For Customers without Gladlo water service:

Reconnection charges for discontinued sewer service for non-payment of bill shall be the actual expenses incurred by Company for disconnection and reconnection.

New Service Connection Charge

Tap-on and Inspection	\$10.00
-----------------------	---------

Late Charge

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due plus all disconnection and reconnect costs, collection costs, and reasonable attorney's fees for collection.

Returned Check Charge *

A charge of \$25 will be added to any account for a check returned from the bank unpaid.

* Indicates New Rate or Text

÷ Indicates Changed Rate or Text

Issue Date: October 8, 2009
Month/Day/Year

Effective Date: November 30, 2009
Month/Day/Year

Issued By: Jason Williamson, Receiver 6825 E. Tennessee Ave. Suite 547 Denver CO 80224
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SR-2009-0419; YS-2010-0252

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Phelps County Missouri

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Rules and Regulations Governing
 Rendering of Sewer Service

JUN 27 1997

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Schedule of Rates

Public Service Commission

Discontinuance of Service for Non-Payment of Bill

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Disconnection turn-off charge \$15.00

Reconnection turn-off charge \$15.00

For Customers without Gladlo water service:

Reconnection charges for discontinued sewer service for non-payment of bill shall be the actual expenses incurred by Company for disconnection and reconnection.

New Service Connection Charge

Tap-on and Inspection \$10.00

Late Charge

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due plus all disconnection and reconnect costs, collection costs, and reasonable attorney's fees for collection.

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 97-564

MO. PUBLIC SERVICE COMM

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DATE OF ISSUE June 30, 1997 DATE EFFECTIVE September 1, 1997
June 16, 1997 month day year month day year

ISSUED BY Judith Ray Secretary 705 Murryhane
 name of officer title address

Rolla Mo
65401

5

P.S.C. MO. No. 2 (Original) SHEET No. 5
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Rules and Regulations Governing
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JAN 31 1996

SCHEDULE OF SERVICE CHARGES

MISSOURI
Public Service Commission

Discontinuance of Service for Non-Payment of Bill

For Customers with Gladlo water service:

Disconnection turn-off charge \$ 15.00

Reconnection turn-on charge \$ 15.00

For Customers without Gladlo water service:

Reconnection charges for discontinued sewer service for non-payment of bill shall be the actual expenses incurred by Company for disconnection and reconnection.

New Service Connection Charge

Tap-on and Inspection \$10.00

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SEP -1 1997
By 1st R.S. # 5
Public Service Commission
MISSOURI

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month day year

ISSUED BY

Ronald L. Taylor
name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205
title address

MO. PUBLIC SERVICE COMM

Gladlo Water & Sewer Company, Inc.
Name of Issuing CorporationFor Whispering Pines Subdivision
Community, Town or City
Phelps County, Missouri**RECEIVED**Rules and Regulations Governing
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JAN 31 1996

Rule 1 DEFINITIONSMISSOURI
Public Service Commission

- (a) An "APPLICANT" is a person, firm, corporation, governmental body, or other entity which has applied for service or a sewer extension; two or more such entities may make one application for a sewer extension, and be considered one applicant.
- (b) "B.O.D." denotes biochemical oxygen demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.
- (c) A "COLLECTING SEWER" is a pipeline, including force lines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lampholes, and necessary appurtenances, including service wyes, which is owned and maintained by the company, located on public property or on private easements, and used to transport sewage waste from the customer's service connection to the point of disposal.
- (d) The "COMPANY" is Gladlo Water & Sewer Company, acting through its officers, managers, or other duly authorized employees or agents.
- (e) A "CUSTOMER" is a person, firm, corporation or governmental body which has contracted with the company for sewer service or is receiving service from company, or whose facilities are connected for utilizing such service.
- (f) The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/occupancy permits, or water or electric service turn-on dates.
- (g) A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or **FILED** advertises for sale or lease, any lots in a subdivision.

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month day year3/1/96
month day year

name of officer

title

address

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August 15, 2013
Missouri Public
Service Commission

Gladlo Water & Sewer Company, Inc.
Name of Issuing CorporationFor Whispering Pines Subdivision
Community, Town or City
Phelps County, Missouri**RECEIVED**Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

DEFINITIONS (continued)MISSOURI
Public Service Commission

- (h) "DISCONTINUANCE OF SERVICE" is intentional cessation of the use of sewer service by action of the company not at the request of the customer. Such discontinuance of service may be accomplished by methods including physical disconnection of the service sewer, or disconnection of water service by the water utility at the request of the company.
- (i) "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities; and, "NON-DOMESTIC SEWAGE" is all sewage other than domestic sewage including, but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper Wastes and Excessive Use.)
- (j) A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.
- (k) "pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. pH is indicated on a scale reading from 1-14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.
- (l) A "SERVICE CONNECTION" is the connection of a service sewer to the company collecting sewer either at the bell of a wye branch or the bell of a saddle placed on the barrel of the collecting sewer.
- (m) A "SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct sewage from the customer's premises to the collecting sewer, excluding service wyes or saddles.
- (n) A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or **FILED** includes resubdivision thereof.

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MAR 8 1996

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month day year

DATE EFFECTIVE

2/1/96
month day year

ISSUED BY

Donald L. Taylor
name of officerOwner, 4355 Norwaldo Ave., Indianapolis, Ind 46205
title addressCANCELL
August 15, 2013
Missouri Public

Service Commission

SR-2013-0258; JS-2014-0029

Gladlo Water & Sewer Company, Inc.
Name of Issuing Corporation

For Whispering Pines Subdivision
Community, Town or City
Phelps County, Missouri

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Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

DEFINITIONS (continued)

MISSOURI
Public Service Commission

- (o) "SUSPENDED SOLIDS" are the insoluble materials suspended or dispersed in waste water, expressed in milligrams per liter on a dry weight basis, as determined by standard procedures.
- (p) "TERMINATION OF SERVICE" is the cessation of the use of sewer service requested by the customer. Such termination of service shall be accomplished by a method verified and recognized by the company, and may include physical disconnection of the service sewer, termination or disconnection of water service by the water utility, or the company's observation of non-occupancy of the unit served.
- (q) The word "UNIT", or "LIVING UNIT" shall be used herein to define the premises or property of a single sewer user, whether or not that sewer user is the customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business.

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Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205
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Missouri Public
Service Commission

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 Name of Issuing Corporation Community, Town or City
 Phelps County, Missouri

RECEIVED

JAN 8 1 1996

Rules and Regulations Governing
 Rendering of Sewer Service

MISSOURI
 Public Service Commission

Rule 2 GENERAL RULES AND REGULATIONS

- (a) Every customer, upon signing an application for service or accepting service rendered by the company, shall be considered to have expressed consent to be bound by these rates and rules.
- (b) The company's rules governing rendering of service are set forth in the numbered sheets of this tariff. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of this tariff.
- (c) The company reserves the right, subject to the authority from the Public Service Commission of Missouri, to prescribe additional rates or to alter existing rates or rules as it may deem necessary or proper.
- (d) At the effective date of these rules, all new facilities, construction contracts and written agreements shall conform to these rules in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri. Pre-existing facilities which do not conform with these rules may remain, if said facilities do not cause any service problems and reconstruction is impractical.
- (e) The company shall have the right to enter upon the customer's premises for the purpose of inspecting for compliance with these rules. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.

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MO. PUBLIC SERVICE COMM

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month day year
 ISSUED BY Donald L. Naylor Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205
name of officer title address

Gladlo Water & Sewer Company, Inc.
Name of Issuing Corporation

For Whispering Pines Subdivision
Community, Town or City
Phelps County, Missouri

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Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

Rule 3

LIMITED AUTHORITY OF COMPANY EMPLOYEES

MISSOURI
Public Service Commission

- (a) Employees or agents of the company are expressly forbidden to demand or accept any compensation for any service rendered to its customers except as covered in the company's rules.
- (b) No employee or agent of the company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules.

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Donald L. Raybol
name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205

title

address

Gladlo Water & Sewer Company, Inc.
Name of Issuing CorporationFor Whispering Pines Subdivision
Community, Town or City
Phelps County, Missouri**RECEIVED**Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

Rule 4

APPLICATIONS FOR SEWER SERVICE

MISSOURI
Public Service Commission

- (a) A written application for service, signed by the customer, and accompanied by the appropriate fees as provided in the Schedule of Rates, Service Charges, or Rule 11 - Extension of Collecting Sewers, and other information required by these rules, must be received from each customer before service is provided to any unit. Said application must be filed in writing 24 hours in advance stating the street house number, name of the applicant, name of the property owner, and the time, at which connection is to be made. The company shall have the right to refuse service for failure to comply with the rules herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the company's service area. In any case where a sewer extension, or unusual construction or equipment expense is necessary to furnish the service, the company may require a contract for service specifying a reasonable period of time for the company to provide the service. If the customer is a tenant, the company shall notify the owner of the property that the owner may be responsible for payment of the sewer service bill.
- (b) A prospective commercial or industrial customer shall, upon request of the company, present in writing to the company a list of devices which will discharge to the collecting sewers, the amount and specifications of any discharge, and the location of any buildings. The company will then advise the customer of the form and the character of the waste water collection facilities available. If a sewer extension as provided for in Rule 11 - Extension of Collecting Sewers will be necessary, or if the customer will be required to own, operate, and maintain a pretreatment facility, the customer will also be so advised.
- (c) When sewer charges are based on water usage, the company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible by the company, so that there will be a basis for sewer charges. The company and customer may agree to an estimated water use amount, on an interim basis for a period not to exceed six (6) months, to allow time to install suitable metering equipment.

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MAR 08 1996

month day year

ISSUED BY Donald L. Taylor

name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205

title

address

Gladlo Water & Sewer Company, Inc.
Name of Issuing CorporationFor Whispering Pines Subdivision
Community, Town or City
Phelps County, Missouri**RECEIVED**Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

APPLICATIONS FOR SEWER SERVICE (continued)

MISSOURI
Public Service Commission

- (d) The company will determine or approve the location of the service connection. Service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 11 - Extension of Collecting Sewers, unless, in the company's judgement such a collecting sewer would serve no other purpose and a service sewer may be constructed to serve the customer's premises in a reasonable manner.
- (e) A new service connection shall be authorized when all conditions of Paragraphs A, B, C, and D, above, are met.
- (f) When a service sewer is to be connected to the collecting sewer, the plumber employed by the customer shall obtain the connecting accessories from the company. The plumber shall advise the company 24 hours in advance of when he expects to make the connection so a representative of the company can inspect the installation. The company must inspect any connection made by the customer prior to trench backfilling.
- (g) No substantial addition to the water using equipment or appliances connected to the sewer system shall be made by commercial or industrial customers except upon written notice to and with the written consent of the company.

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name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205

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Missouri Public

Service Commission

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Gladlo Water & Sewer Company, Inc.
Name of Issuing CorporationFor Whispering Pines Subdivision
Community, Town of Phelps County, Missouri**RECEIVED**Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER **MISSOURI** Public Service Commission

- (a) The customer is obligated to construct, repair, and maintain the service sewer from the collecting sewer to the building, and make the connection to the collecting sewer. The customer shall notify the company prior to cleaning or repairing the service sewer.
- (b) Construction of the service sewer, and connection to the collecting sewer shall be subject to the inspection and approval of the company. No backfill shall be placed until the work has been inspected by the company. In the event the customer or the customer's agent shall damage a wye branch or saddle, or cause damage to the collecting sewer, then the customer shall be responsible for the cost to repair any such damage, including replacement of pipe or appurtenances as necessary.
- (c) Plumbing specifications of all governmental agencies having jurisdiction, and the company's rules, in effect at the time of connection must be met. The company may deny service or may discontinue service where foundation drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.
- (d) A separate and independent service sewer shall generally be required for every building. Exceptions are:
- (1) When one building stands at the rear of another building on an interior lot where a proper service sewer cannot be constructed through an adjoining easement. In that situation, the service sewer from the front building may be extended to the rear building and it will be considered as one service sewer.
 - (2) When two or more buildings are a part of a complex which cannot be subdivided.

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ISSUED BY Donald L. Taylor

name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205

title

address

CANCELLER
August 15, 2013
Missouri Public
Service Commission

Gladlo Water & Sewer Company, Inc.
Name of Issuing CorporationFor Whispering Pines Subdivision
Community, Town or Phelps County, Missouri**RECEIVED**Rules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued) MISSOURI Public Service Commission

- (e) The service sewer shall be one of the following: ductile iron pipe, vitrified clay sewer pipe (VCP), or polyvinyl chloride pipe (PVC), ASTM specification or equal; or other suitable material approved the the company. Only those jointing materials and methods which are approved by the company may be used. Joints shall be tight and waterproof. Any part of the service sewer that is located within ten (10) feet of a water service pipe shall be constructed of ductile iron or PVC pressure pipe. The pipe shall be bedded according to the manufacturer's specifications, and on undisturbed earth or fill compacted to at least 95 % proctor density. Fill may be non-organic soil or aggregate.
- (f) The size and slope of the service sewer shall be subject to the approval of the company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.
- (g) Whenever possible the service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.
- (h) Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the company.
- (i) In any building in which a building drain is too low to permit the required slope of the service sewer, sanitary sewage carried by such drain shall be lifted by approved artificial means and discharged to the service sewer. No water operated sewage ejector shall be used.

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MAR 08 1996

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address

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205

CANCELLED
August 15, 2013
Missouri Public
Service Commission

Gladlo Water & Sewer Company, Inc.
Name of Issuing CorporationFor Whispering Pines Subdivision
Community, Town or **RECEIVED**
Phelps County, MissouriRules and Regulations Governing
Rendering of Sewer Service

JAN 31 1996

INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued) MISSOURI Public Service Commission

- (j) All excavations required for the installation of a service sewer and connection to the collecting sewer shall be open trench work unless otherwise approved by the company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used, and all applicable local plumbing codes.
- (k) The connection of the service sewer to the collecting sewer shall be made at the wye branch, if such branch is available at a suitable location. If the collecting sewer is vitrified clay pipe of 12 " diameter or less and there is no properly located wye branch at a suitable location, a wye branch shall be installed at a location specified by the company. If the collecting sewer is greater than 12 " in diameter, or is PVC of any size, a neat hole may be cut at a location specified by the company, and a saddle installed to which the service sewer will be connected. The invert of the service sewer at the point of connection shall be at the centerline or higher elevation of the collecting sewer. The connection shall be secure and watertight. A wye branch or a saddle may be obtained from the company at cost.
- (l) Company personnel may not work on piping or facilities not owned by the company unless authorized by the customer.

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Gladlo Water & Sewer Company, Inc.

For Whispering Pines Subdivision

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Rule 6

IMPROPER OR EXCESSIVE USE

MISSOURI
Public Service Commission

- (a) The following requirements for the use of sewer service provided by the company shall be observed. Violation of the requirements will result in the discontinuance of service to the customer or an additional charge where discharge limits are exceeded.
- (b) The company may require a customer discharging non-domestic sewage to install a pretreatment facility, grease trap or other device on the premises, to prevent exceedence of discharge limits or other adverse impacts upon the company's system. The installation of any such device as well as its operation and maintenance shall be the responsibility of the customer, and subject to approval and inspection by the company.
- (c) No customer shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool water, roof runoff, sub-surface drainage, or cooling water into the collecting sewers.
- (d) The cusotmer shall be required to take any action necessary to meet the following described waste water limits before the wastewater is dischrghed into the collection sewer:
- (1) Maximum temperature of 150 degrees Fahrenheit.
 - (2) Maximum strength of 400 parts per million Biological Oxygen demand
 - (3) A maximum of 100 parts per million, by weight, any fat, oil or grease.
 - (4) A maximum of 25 parts per million, by weight, any soluble oils.
 - (5) No gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquid, solid or gas.

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IMPROPER OR EXCESSIVE USE (continued)

MISSOURI
Public Service Commission

- (6) No garbage that has not been properly shredded.
- (7) No ashes, cinders, sand, mud, straw, shavings, metal, glass rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewer system.
- (8) No waste water having a pH less than 5.0 or greater than 9.0, or having any other corrosive property, capable of causing damage or hazard to structures, equipment or personnel of the company.
- (9) No waste water containing heavy metals, toxic material, or Chemical Oxygen Demand (C.O.D.), in sufficient quantity to disrupt the operation of treatment facilities, or exceeding any limits which may be specified in a service contract for any such substance.

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Rule 7 DISCONTINUANCE OF SERVICE BY COMPANYMISSOURI
Public Service Commission

- (a) The company reserves the right of discontinuance of service for any of the following reasons:
- (1) For failure to comply with these rules.
 - (2) For nonpayment of sewer utility bill (see Rule 9).
 - (3) For resale of sewer service.
 - (4) For an unauthorized service connection to the company's collecting sewer.
- (b) For purposes of this rule, discontinuance of sewer service for non-payment of a sewer bill may be accomplished by discontinuance of water service by the customer's water utility at the request of the company. In such cases, customers will be notified by the terms of these rules, and not by those of any water utility.
- (c) Discontinuance of service to a customer for violation of these Rules shall not prevent the company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.
- (d) In the event of discontinuance of service by the company for any violation of these rules, then any monies due the company shall become immediately due and payable.
- (e) The company reserves the right of discontinuance of service to a customer, or to refuse service to any applicant or for any unit to protect itself against fraud or abuse.

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Rendering of Sewer Service

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DISCONTINUANCE OF SERVICE BY COMPANY (continued) **MISSOURI PUBLIC SERVICE COMMISSION**

- (f) At least thirty (30) days prior to discontinuance of service, the company will mail a written notice to the customer, and to the property owner if different than the customer, by certified mail, return receipt requested, with a copy of the notice sent to the Public Service Commission. Said notice shall state the nature of the violation, the amount of money owed if for a past due bill including the amount of any service charges owed, and that service may be discontinued at any time after the expiration of the notice period, provided satisfactory arrangements for continuance of the service have not been made by the customer. The thirty (30) day notice may be waived if there is any waste discharge which might be detrimental to the health and safety of the public, or cause damage to the sewer system. In the event of discontinuance of service without the thirty (30) day notice as above provided, the customer and the Public Service Commission shall be notified immediately with a statement of the reasons for such discontinuance of service. If service is provided to a multi-tenant building or complex, the company will make an effort to notify tenants by door hangars or other type of notice of the possibility of discontinuance of service.
- (g) Reconnection of any customer after discontinuance of service by authority of this rule will be made subject to payment of the cost of reconnection.
- (h) Where the owner of rental property is the customer and has been notified of the intent of disconnection, the tenants shall be given the opportunity in a reasonable and timely manner to pay delinquent bills in lieu of disconnection of service.
- (i) Termination of service at the customer's request may be accomplished at the expense of the customer, as provided in Rule 9, item (b).

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ISSUED BY Ronald L. Taylor
name of officer

Owner, 4355 Norwaldo Ave., Indianapolis, Ind 46205
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P.S.C. MO. No. 2 (Original) SHEET No. 20

Cancelling P.S.C. MO. No. All Previous Tariffs (Revised) SHEET No. (Original)
(Revised)

Gladlo Water & Sewer Company, Inc. For Whispering Pines Subdivision
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Rendering of Sewer Service

JAN 31 1996

Rule 8

INTERRUPTIONS IN SERVICE

MISSOURI
Public Service Commission

- (a) The company reserves the right to limit sewer service in its collecting sewers at any time, in a reasonable and non-discriminatory manner, for the purpose of making repairs to the sewer system.
- (b) Whenever service is limited for repairs, all customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.
- (c) No refunds of charges for sewer service will be made for limitations of service unless due to willful misconduct of the company.

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Gladlo Water & Sewer Company, Inc.
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Rule 9 BILLS FOR SERVICEMISSOURI
Public Service Commission

- (a) The charges for sewer service shall be at the rates specified in this tariff, which is on file with the Missouri Public Service Commission and at the company's office. The point of assumption of sewer service shall be at the service connection. Service charges for connection or disconnection are set forth in the Schedule of Service Charges.
- (b) A customer who is or has been taking sewer service at one or more units connected to the collecting sewer shall be held liable for payment of any applicable charges for service furnished to such units from the date of connection until the date requested by the customer in writing for service to be terminated, or until service is discontinued by the company. If termination of service must be accomplished by physical disconnection, the customer shall notify the company of the date and time of the disconnect in writing at least five (5) days prior to the disconnection. If termination is accomplished by discontinuance or termination of water service, such notice shall be on or before the date of the water turnoff. Service may not be terminated for one unit of a multi-unit building if the building is served by one service sewer, unless accomplished by discontinuance or termination of water service. The method used for termination of service shall be determined by the company.
- (c) Bills for sewer service will be mailed or delivered to the customer's last address as shown by the records of the company, but failure to receive the bill will not relieve the customer from the obligation to pay the same.
- (d) Payments shall be made at the office of the company or at a convenient location designated by the company, or by mailing to the company's office.
- (e) Separate bills shall be rendered for each location at which sewer service is provided, even though one entity may be the customer at such separate locations.

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Gladlo Water & Sewer Company, Inc.

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BILLS FOR SERVICE (continued)

MISSOURI
Public Service Commission

- (f) The company shall have the right to render bills monthly in advance. Bills shall have the due date indicated on the bill. The company shall have the right to charge customers on a monthly basis in arrears when sewer charges are based on water usage.
- (g) Neither the company nor the customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- (h) All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued after thirty (30) days written notice by certified mail return receipt requested from the company as provided by Rule 7, Discontinuance of Service by Company.
- (i) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used. Customers terminating after taking service for less than one month shall pay not less than the monthly minimum.
- (j) The owner of the property served will be held responsible for ultimate payment of a bill. Copies of all notices of violations of the rules, or of disconnection of service shall also be sent to the owner of the property.

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Gladlo Water & Sewer Company, Inc. For Whispering Pines Subdivision
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Rules and Regulations Governing
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MISSOURI
Public Service Commission

Rule 10 SPECIAL CONTRACT FOR EXCESSIVE CAPACITY

- (a) In the event that the customer to be served proposes to discharge into the company's system an abnormally high volume or strength of waste as to require an enlargement of the company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines or pump facilities, service shall be provided to such customer under the terms and conditions of a mutually satisfactory contract, in a form approved by the Public Service Commission, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the company or the existing customers of the company.

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Gladlo Water & Sewer Company, Inc.

For Whispering Pines Subdivision

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Phelps County, Missouri**RECEIVED**JAN 21 1996Rules and Regulations Governing
Rendering of Sewer Service**MISSOURI**
Public Service CommissionRule 11 EXTENSION OF COLLECTING SEWERS

- (a) Collecting sewers will be extended within the company's certificated service area at the applicant's cost (sometimes referred to in this rule as the "original applicant"), if service is requested by the applicant at a location where facilities do not exist. The applicant shall enter into a contract with the company. The applicant may choose to have the company perform all work under the terms and conditions of Paragraph C, following, or have a private contractor perform the work under the terms and conditions of Paragraph D, following. For purposes of this rule, an extension could include, in addition to a collecting sewer, one or more pump station or treatment plant facilities, as necessary to provide the service.
- (b) The pipe used in making extensions shall be of a type and size which will be reasonably adequate for the area to be served. Such determination as to size and type of pipe shall be left solely to the judgement of the company. If the company desires a pipe size, lift station, treatment plant, or any other facility larger than reasonably required to provide service to the applicant, the additional cost due to larger size shall be borne by the company.
- (c) The company will extend collecting sewers for the applicant under the following terms and conditions:
- (1) Upon receipt of written application for service as provided in Rule 4, Applications for Service, the company will provide the applicant an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including reconstruction of existing facilities if necessary, and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost calculated at the maximum rate will be added to this estimate.

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Public Service Commission

EXTENSION OF COLLECTING SEWERS (continued)

- (2) The applicant shall enter into a contract with the company for the installation of said extension and shall tender to the company a contribution- in-aid-of construction equal to the amount determined in Paragraph (c) (1) above, plus any appropriate fees as provided in the Schedule of Rates or the Schedule of Service Charges.
- (3) If, as a result of reasonably unforeseen circumstances, the actual cost of the extension exceeds the estimated cost of the extension, the applicant shall pay the additional cost.
- (d) When the applicant elects to construct an extension, the company will connect said extension to its existing collecting sewers under the following terms and conditions:
- (1) Applicant shall enter into a contract with the company which provides that the applicant construct said collecting sewers and/or other facilities to meet the requirements of all governmental agencies and the company's rules. Plans for the extension shall be submitted to the company for approval prior to construction. Applicant's choice of construction contractor is subject to approval by the company. Applicant shall contribute said facilities to the company with a detailed accounting of the actual cost of construction, contribute to the company an amount equal to the company's estimated income tax cost calculated at the maximum rate, and contribute to the company the estimated cost of the company's inspection.
- (2) The company, or its representative, shall have the right to inspect and test the extension prior to connecting it to the existing collecting sewers and acceptance of ownership.
- (3) Connection of the extension to existing company collecting sewers shall be made only by representatives of the company.

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EXTENSION OF COLLECTING SEWERS (continued) MISSOURI Public Service Commission

- (4) The company shall have the right to refuse ownership and responsibility for the sewer extension until applicant has met the contractual obligations as provided in Paragraph (d) (1).
- (e) The cost to additional applicants connecting to the sewer contributed by the original applicant shall be as follows:
- (1) For a single-family residential applicant applying for service in a platted subdivision, the company shall divide the actual cost of the extension, including income taxes, by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing sewers shall be excluded.
- (2) For a single-family residential applicant requesting service to areas that are not platted in subdivision lots, the applicant's cost shall be equal to the total cost of the extension times 100 feet divided by the total length of the extension in feet.
- (3) For an industrial, commercial, or multi-family residential applicant, the cost will be equal to the amount calculated for a single-family residence in (e) (1) above or (e) (2) above, as appropriate, multiplied by a water usage factor. The water usage factor shall be determined by dividing the average monthly usage in gallons by 7,000 gallons, but shall not be less than 1.
- (f) Refunds of contributions shall be made to the original applicant as follows:
- (1) Should the actual cost of an extension constructed by the company under Paragraph (c), or actual costs for inspection by the company under Paragraph (d), above, be less than the estimated cost, the company shall refund the difference as soon as the actual cost has been ascertained.

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Public Service Commission

EXTENSION OF COLLECTING SEWERS (continued)

- (2) After the company has closed its books for the year, in which a contribution was made, it will determine its actual income tax cost associated with each extension and refund any excess income tax costs collected from the applicant.
- (3) During the first ten years after the extension is completed, the company will refund to the original applicant who paid for the extension monies collected from additional applicants in accordance with Paragraph (e) above.
- (4) The sum of all refunds to the applicant shall not exceed the total contribution, including income tax and inspection costs associated with the extension, which the applicant has paid.
- (5) If two or more entities are considered an original applicant, the refund shall be distributed to each entity based upon the percentage of the actual extension cost contributed by each entity.
- (g) Any extension made under this rule shall be and remain the property of the company in consideration of its perpetual upkeep and maintenance.
- (h) The company reserves the right to connect additional extensions to a collecting sewer contributed by the applicant. The connection of new customers to such additional extensions shall not entitle the applicant to any refund.

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