

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.4 Rate Periods for Time of Day Sensitive Services**

**5.4.1** For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO							
5:00 PM*							
5:00 PM							
TO							
11:00 PM*							
11:00 PM TO							
8:00 AM*							

DAYTIME RATE PERIOD

EVENING RATE PERIOD

EVE

NIGHT/WEEKEND RATE PERIOD

\*Up to but not including.

**5.4.2** Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

**5.4.3** For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)****5.5 Standard Residence Line**

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.6 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.7 PBX Trunk Service**

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

**5.8 Reserved for Future Use****5.9 Direct Inward Dialing (DID) Service**

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enables DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

5.10 Reserved for Future Use

5.11 Optional Calling Features

The features listed in Section 5.11.1 are offered by the Company to Residential and Business Customers. Refer to Price Lists in Section 7 of this tariff for specific features offered with each type of local exchange service.

**5.11.1 Features Descriptions**

(A) **Call Forwarding:** Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other capabilities included with this feature include:

Speed Forwarding;  
Priority Screening;  
Ring Control; and  
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

(B) **Call Forwarding Variable:** Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.

(C) **Call Forwarding Variable, Remote Access:** Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to (1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)****5.11 Optional Calling Features, (continued)****5.11.1 Feature Descriptions, (continued)**

- (D) **Call Forwarding-Don't Answer:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (E) **Call Forwarding-Busy Line:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order
- (F) **Call Forwarding-Busy Line/Don't Answer:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (G) **Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activate by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- (H) **Caller ID - Number:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)****5.11 Optional Calling Features, (continued)****5.11.1 Feature Descriptions, (continued)**

- (I) **Caller ID - Name & Number:** Permits the end-user to view a Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

Per line blocking for the blocking of CPN will be available upon request, at no charge, **only** to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a private, nonprofit, tax exempt, domestic violence intervention agencies and federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (#82 on their TouchTone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of the calling name and or number to the called party by dialing an access code (#67 on their Touch Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CCPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the called Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the called Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)****5.11 Optional Calling Features, (continued)****5.11.1 Feature Descriptions, (continued)**

- (J) **Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code.
- (K) **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (L) **Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- (M) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (N) **Repeat Dialing:** Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers  
Calls to 900 Service numbers  
Calls preceded by an interexchange carrier access code  
International Direct Distance Dialed calls  
Calls to Directory Assistance  
Calls to 911

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)****5.11 Optional Calling Features, (continued)****5.11.1 Feature Descriptions, (continued)**

(O) **Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.

(P) **Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

(Q) **Call Trace** allows the customer to dial a code (\*57) to automatically request that the following information be recorded:

- The originating telephone number
- The date and time of the call
- The date and time call trace was activated

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONTINUED)****5.12 Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

**5.12.1 Non-Published Service**

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

**5.12.2 Non-Listed Service**

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

**5.13 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)****5.14 Miscellaneous Services****5.14.1 Presubscription Services**

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

**5.14.2 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit. There is no charge for this service.

**5.14.3 Call Intercept Recording for Customer's Number Change**

At the customer's request the Company will, for 30 days, provide the customer with an intercept recording referring callers to another number. This service is available to customers at no charge for the first 30 days. Customers will incur a \$5.00 per month charge after the initial 30 days.

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SECTION 6.0 - RESERVED FOR FUTURE USE

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SECTION 7.0 - LOCAL SERVICES PRICE LIST**7.1 General**

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from the underlying carrier. The Company will concur in the terms, conditions, and descriptions of the underlying carrier.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Missouri Commission.

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)****7.2 Standard Residence Local Exchange Service**

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers, which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

## 7.2 Standard Residence Local Exchange Service (Continued)

## 7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges do include Touch-tone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. MCA Arrangements and EAS will concur with the terms and conditions set forth in Southwestern Bell Telephone Company's tariff.

RATE CLASSES	SERVICE TYPE	
	Flat Rate	Measured Rate
Rate Class 1	\$7.29	\$4.01
Rate Class 2	\$8.79	\$4.83
Rate Class 3	\$9.74	\$5.51
Rate Class 4	\$11.01	\$6.03
Rate Class 5	\$10.96	\$6.03
Rate Class 6	\$11.43	\$6.28
Rate Class 7	\$12.07	\$6.67

## Metropolitan Calling Area (MCA) Arrangements

EXCHANGE AREA	SERVICE TYPE	
	Flat Rate	Measured Rate
K3 Exchange (MCA-3)	\$12.35	\$6.80
K4 Exchange (MCA-4)	\$21.55	\$11.85
K5 Exchange (MCA-5)	\$32.50	\$17.90
P2 Exchange (MCA-2)	\$11.45	\$6.30
S3 Exchange (MCA-3)	\$12.35	\$6.80
S4 Exchange (MCA-4)	\$21.55	\$11.85
S5 Exchange (MCA-5)	\$32.50	\$17.90

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SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

## 7.2 Standard Residence Local Exchange Service (Continued)

## 7.2.1 Monthly Recurring Charges

## MANDATORY EXTENDED AREA SERVICE (EAS) ADDITIVE CHARGE

AREA	EAS Charge	AREA	EAS Charge	AREA	EAS Charge
Adrian	\$0.62	Eureka	\$1.78	Nevada	\$0.24
Advance	\$0.39	Farmington	\$0.34	New Franklin	\$1.21
Agency	\$3.53	Fayette	\$0.72	New Madrid	\$1.01
Altenburg-Frohna	\$1.06	Fenton	\$0.53	Nixa	\$2.41
Antonia	\$2.12	Festus	\$0.49	Oak Ridge	\$3.53
Archie	\$1.21	Fisk	\$2.41	Old Appleton	\$3.28
Armstrong	\$3.53	Flat River	\$1.40	Oran	\$1.55
Bell City	\$1.16	Gideon	\$1.63	Pacific	\$1.73
Benton	\$1.88	Glasgow	\$0.72	Paynesville	\$3.53
Billings	\$0.96	Gravois Mill	\$0.96	Perryville	\$0.24
Bismarck	\$0.67	Gray Summit	\$1.06	Pierce City	\$1.40
Bloomfield	\$1.50	Greenwood	\$0.10	Pocahontas	\$3.53
Bloomsdale	\$0.87	Harvester	\$0.84	Pond	\$3.23
Boone Terre	\$0.77	Hayti	\$1.88	Poplar Bluff	\$0.29
Boonville	\$0.15	Herculaneum	\$0.82	Portageville	\$0.57
Camdenton	\$1.01	Higbee	\$2.41	Quilin	\$2.17
Cape Girardeau	\$0.39	High Ridge	\$0.96	Republic	\$1.35
Cardwell	\$1.88	Hillsboro	\$1.40	Risco	\$3.53
Carl Junction	\$1.94	Holcomb	\$2.61	Rushville	\$3.18
Caruthersville	\$1.35	Hornersville	\$1.63	St. Charles	\$0.30
Cedar Hill	\$0.96	Imperial	\$1.26	St. Joseph	\$0.24
Chaffee	\$1.40	Jackson	\$1.21	St. Marys	\$3.53
Charleston	\$0.77	Joplin	\$0.15	St. Genevieve	\$0.44
Chesterfield	\$0.96	Kennett	\$0.72	San Antonio	\$3.53
Clarksville	\$2.07	Lake Ozark	\$1.78	Scott City	\$0.67
Clever	\$3.23	Leadwood	\$0.57	Senath	\$3.08
Deering	\$3.53	Lilbourn	\$1.68	Sikeston	\$0.19
Dekalb	\$3.28	Louisiana	\$0.24	Smithville	\$0.77
Delta	\$2.12	Malden	\$0.49	Trenton	\$0.62
DeSoto	\$0.67	Manchester	\$0.57	Tuscumbia	\$2.17
Dexter	\$0.53	Marston	\$3.53	Union	\$0.39
East Prairie	\$0.44	Maxville	\$1.50	Valley Park	\$0.96
Eldon	\$0.53	Moberly	\$0.19	Versailles	\$0.29
Elsberry	\$0.19	Monett	\$0.39	Wardell	\$1.63
Essex	\$2.07	Montgomery City	\$0.44	Ware	\$3.53
		Morehouse	\$3.13	Webb City	\$0.67
				Wyatt	\$2.02

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.2 Standard Residence Local Exchange Service (Continued)****7.2.2 Usage Sensitive Charges and Allowances****(A) Flat Rate Service**

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

**(B) Usage Allowance and Charges**

Customers subscribing to Measured Service will be charged a per minute charge in addition to the monthly recurring charge. The per minute charge is applied to local calls placed from the Customer's line. Local usage will be billed in arrears. Local usage is billed on a per minute basis and is rounded up to the next minute.

TIME PERIOD	Initial Minute	Additional Minute
Day Period		
Band A (0-14 miles)	\$0.04	\$0.01
Band B (15-28 miles)	\$0.05	\$0.02
Band C (28+ miles)	\$0.06	\$0.03
Evening Period		
Band A (0-14 miles)	\$0.032	\$0.008
Band B (15-28 miles)	\$0.04	\$0.016
Band C (28+ miles)	\$0.048	\$0.024
Night Period		
Band A (0-14 miles)	\$0.026	\$0.0065
Band B (15-28 miles)	\$0.0325	\$0.013
Band C (28+ miles)	\$0.039	\$0.0195

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SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

## 7.2 Standard Residence Local Exchange Service, (Continued)

## 7.2.3 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Residential lines are:

First Line	\$35.22
Each Additional Line(1)	\$35.22

## NOTES:

- (1) Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.3 Standard Business Local Exchange Service**

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.3 Standard Business Local Exchange Service, (Continued)****7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges do include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. MCA Arrangements and EAS will concur with the terms and conditions set forth in Southwestern Bell Telephone Company's tariff.

RATE CLASSES	INDIVIDUAL LINE		MULTILINE KEY	
	Flat Rate	Measured Rate	Flat Rate	Measured Rate
Rate Class 1	\$16.25	\$8.97	\$27.55	\$9.22
Rate Class 2	\$22.30	\$12.25	\$37.80	\$12.60
Rate Class 3	\$24.81	\$13.99	\$41.70	\$14.39
Rate Class 4	\$27.03	\$14.91	\$45.80	\$15.33
Rate Class 5	\$35.00	\$18.14	\$42.00	\$18.14
Rate Class 6	\$36.00	\$18.93	\$43.50	\$18.93
Rate Class 7	\$37.00	\$19.96	\$45.00	\$19.96

**Metropolitan Calling Area (MCA) Arrangements**

EXCHANGE AREA	SERVICE TYPE	
	Flat Rate	Measured Rate
K3 Exchange (MCA-3)	\$24.80	\$13.65
K4 Exchange (MCA-4)	\$46.75	\$25.70
K5 Exchange (MCA-5)	\$70.70	\$38.90
P2 Exchange (MCA-2)	\$21.75	\$11.95
S3 Exchange (MCA-3)	\$24.80	\$13.65
S4 Exchange (MCA-4)	\$46.75	\$25.70
S5 Exchange (MCA-5)	\$70.70	\$38.90

See Section 12 - Exchange Areas

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.3 Standard Business Local Exchange Service, (Continued)****7.3.1 Monthly Recurring Charges****MANDATORY EXTENDED AREA SERVICE (EAS) ADDITIVE CHARGE**

AREA	EAS Charge	AREA	EAS Charge	AREA	EAS Charge
Adrian	\$1.59	Eureka	\$4.50	Nevada	\$0.62
Advance	\$1.01	Farmington	\$0.87	New Franklin	\$3.04
Agency	\$8.84	Fayette	\$1.83	New Madrid	\$2.56
Altenburg-Frohna	\$2.70	Fenton	\$1.35	Nixa	\$6.08
Antonia	\$5.36	Festus	\$1.26	Oak Ridge	\$8.84
Archie	\$3.04	Fisk	\$6.08	Old Appleton	\$8.25
Armstrong	\$8.84	Flat River	\$3.53	Oran	\$3.91
Bell City	\$2.94	Gideon	\$4.16	Pacific	\$4.40
Benton	\$4.73	Glasgow	\$1.83	Paynesville	\$8.84
Billings	\$2.46	Gravois Mill	\$2.46	Perryville	\$0.62
Bismarck	\$1.73	Gray Summit	\$2.70	Pierce City	\$3.53
Bloomfield	\$3.77	Greenwood	\$0.29	Pocahontas	\$8.84
Bloomsdale	\$2.22	Harvester	\$2.07	Pond	\$8.11
Boone Terre	\$1.98	Hayti	\$4.73	Poplar Bluff	\$0.77
Boonville	\$0.39	Herculaneum	\$2.07	Portageville	\$1.50
Camdenton	\$2.56	Higbee	\$6.08	Qulin	\$5.46
Cape Girardeau	\$1.01	High Ridge	\$2.46	Republic	\$3.44
Cardwell	\$4.73	Hillsboro	\$3.53	Risco	\$8.84
Carl Junction	\$4.88	Holcomb	\$6.57	Rushville	\$8.01
Caruthersville	\$3.44	Hornersville	\$4.16	St. Charles	\$0.77
Cedar Hill	\$2.46	Imperial	\$3.18	St. Joseph	\$0.62
Chaffee	\$3.53	Jackson	\$3.04	St. Marys	\$8.84
Charleston	\$1.98	Joplin	\$0.39	St. Genevieve	\$1.11
Chesterfield	\$2.46	Kennett	\$1.83	San Antonio	\$8.84
Clarksville	\$5.22	Lake Ozark	\$4.50	Scott City	\$1.68
Clever	\$8.11	Leadwood	\$1.50	Senath	\$7.78
Deering	\$8.84	Lilbourn	\$4.25	Sikeston	\$0.53
Dekalb	\$8.25	Louisiana	\$0.62	Smithville	\$1.98
Delta	\$5.36	Malden	\$1.26	Trenton	\$1.59
DeSoto	\$1.73	Manchester	\$1.50	Tuscumbia	\$5.46
Dexter	\$1.35	Marston	\$8.84	Union	\$1.01
East Prairie	\$1.11	Maxville	\$3.77	Valley Park	\$2.46
Eldon	\$1.35	Moberly	\$0.53	Versailles	\$0.77
Elsberry	\$0.53	Monett	\$1.01	Wardell	\$4.16
Essex	\$5.22	Montgomery City	\$1.11	Ware	\$8.84
		Morehouse	\$7.87	Webb City	\$1.73
				Wyatt	\$5.12

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SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

## 7.3 Standard Business Local Exchange Service, (Continued)

## 7.3.2 Usage Sensitive Charges and Allowances

## (A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

## (B) Measured Service

Customers subscribing to Measured Service will be charged a per minute charge in addition to the monthly recurring charge. The per minute charge is applied to local calls placed from the Customer's line. Local usage will be billed in arrears. Local usage is billed on a per minute basis and is rounded up to the next minute.

TIME PERIOD	Initial Minute	Additional Minute
Day Period		
Band A (0-14 miles)	\$0.04	\$0.01
Band B (15-28 miles)	\$0.05	\$0.02
Band C (29+ miles)	\$0.06	\$0.03
Evening Period		
Band A (0-14 miles)	\$0.032	\$0.008
Band B (15-28 miles)	\$0.04	\$0.016
Band C (29+ miles)	\$0.048	\$0.024
Night Period		
Band A (0-14 miles)	\$0.026	\$0.0065
Band B (15-28 miles)	\$0.0325	\$0.013
Band C (29+ miles)	\$0.039	\$0.0195

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.3 Standard Business Local Exchange Service, (Continued)****7.3.3 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Business lines are:

First Line	\$50.42
Each Additional Line(1)	\$50.42

**NOTES:**

- (1) Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**7.4 Business PBX Trunk Service**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

Each PBX Trunk is provided with Touchtone signaling at no additional charge. Usage charges for Measured Service option are listed in Sections 7.3.2(B).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.5).

RATE CLASSES	SERVICE TYPE	
	Flat Rate	Measured Rate
Rate Class 1	\$27.55	\$9.22
Rate Class 2	\$37.80	\$12.60
Rate Class 3	\$41.70	\$14.39
Rate Class 4	\$45.80	\$15.33
Rate Class 5	\$42.00	\$18.14
Rate Class 6	\$43.50	\$18.93
Rate Class 7	\$45.00	\$19.96

**Optional Metropolitan Calling Area (MCA) Arrangements**

EXCHANGE AREA	SERVICE TYPE	
	Flat Rate	Measured Rate
K3 Exchange (MCA-3)	\$24.80	\$13.65
K4 Exchange (MCA-4)	\$46.75	\$25.70
K5 Exchange (MCA-5)	\$70.70	\$38.90
P2 Exchange (MCA-2)	\$21.75	\$11.95
S3 Exchange (MCA-3)	\$24.80	\$13.65
S4 Exchange (MCA-4)	\$46.75	\$25.70
S5 Exchange (MCA-5)	\$70.70	\$38.90

See Section 12 - Exchange Areas

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SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**7.5 Direct Inward Dialing (DID) Service**

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.4 of this tariff. The Customer will be charged for the number of DID numbers utilized out of the available 10 or 100 numbers.

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide		
10 DID Numbers	\$165.00	\$5.00
100 DID Numbers	\$165.00	\$27.00
Each Additional 10 DID Numbers	\$10.00	\$5.00
Each Additional 100 DID Numbers	\$165.00	\$23.50
DID Trunk Termination:		
Multifrequency Pulsing Option, Per Trunk	\$15.75	\$50.00
Dual Tone Multifrequency Pulsing Option, Per Trunk	\$138.00	\$50.00

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**

7.6 Reserved For Future Use

7.7 Reserved For Future Use

## 7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

## 7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling, per call	\$0.76	\$0.76
Call Return, per call	\$0.58	\$0.58
Auto Redial, per call	\$0.58	\$0.58
Calling Trace, per successful activation <sup>1</sup>	\$6.00	\$6.00

Denial of per call activation for Three-Way Calling, Call Return and Auto Redial from any line or trunk is available to Customers upon request at no additional charge.

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<sup>1</sup> Upon request, this service can be removed from a customer's telephone line.



SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**7.8 Optional Calling Features, (Continued)****7.8.2 Features Offered on a Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Speed Calling - 8 Number	\$3.49	\$3.75
Speed Calling - 30 Number	\$6.55	\$3.50
Call Forwarding	\$3.49	\$6.45
Selective Call Forwarding	\$2.50	\$4.95
Call Forwarding - Busy Line	\$0.75	\$3.00
Call Forwarding - Don't Answer	\$0.75	\$3.00
Call Forwarding - Busy Line / Don't Answer	\$1.00	\$4.00
Call Forwarding - Remote Access	\$1.00	\$2.75
Simultaneous Call Forwarding	\$4.35	\$4.35
Three Way Calling	\$3.49	\$4.95
Priority Call	\$2.50	\$3.95
Auto Redial	\$3.49	\$4.95
Call Return	\$4.75	\$4.95
Call Blocker	\$3.49	\$4.95
Call Waiting	\$8.00	\$8.00
Call Waiting ID	\$1.16	\$5.40
Call Waiting ID Options	\$1.16	\$1.05
Anonymous Call Rejection	\$2.20	\$2.00
Caller ID - Number	\$7.55	\$9.10
Caller ID - Name	\$7.55	\$9.10
Distinctive Ring	\$2.95	n/a

**7.8.3 Bad Check Charge      \$25.00**

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SECTION 8.0 - DIRECTORY ASSISTANCE SERVICE

8.1 Directory Assistance Services

8.1.1 Directory Assistance

Company will not provide or bill for operator services or directory assistance. The underlying carrier or a third party vendor will provide operator services and directory assistance services.

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### SECTION 9.0 - ADVANCED SERVICES

#### 9.1 Telcentrex ISDN PRI Service with Unlimited Local Calling

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Telcentrex ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Pursuant to Section 392.200 (8) RSMo, the Company offers customer specific pricing for business Services offered in certain telephone exchange areas. Customer specific pricing for Business Customers is limited to Business Customers located in any exchange to which an incumbent local telephone company's business basic local exchange telecommunications service has been deemed competitive under Section 392.245 RSMo. Copies of customer specific contracts will be made available on a proprietary basis to the Missouri Public Service Commission staff upon request.

#### Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

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SECTION 9.0 - ADVANCED SERVICES (CONTINUED)

## 9.1 Telcentrex ISDN PRI Service with Unlimited Local Calling (Continued)

Non-Recurring Charges

	12 Months	Non-Recurring Charge 24 Months	36 Months
Southwestern Bell Area			
First Line	ICB	ICB	ICB
Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge <sup>1</sup>	Per PRI		
Southwestern Bell	ICB		
Order Supplement Charge <sup>2</sup>	First Change	Subsequent	
Southwestern Bell	ICB	Change	
		ICB	
Order Cancellation	Per PRI		
Charge <sup>Error! Bookmark not defined.</sup>			
Southwestern Bell	ICB		

<sup>1</sup> Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

<sup>2</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

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**SECTION 9.0 - ADVANCED SERVICES (CONTINUED)****9.2 Telcentrex Digital DS-1 PBX Service with Unlimited Local Calling**

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a Telcentrex digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Pursuant to Section 392.200 (8) RSMo, the Company offers customer specific pricing for business Services offered in certain telephone exchange areas. Customer specific pricing for Business Customers is limited to Business Customers located in any exchange to which an incumbent local telephone company's business basic local exchange telecommunications service has been deemed competitive under Section 392.245 RSMo. Copies of customer specific contracts will be made available on a proprietary basis to the Missouri Public Service Commission staff upon request.

**Monthly Recurring Charges**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

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SECTION 9.0 - ADVANCED SERVICES (CONTINUED)

## 9.2 Telcentrex Digital DS-1 PBX Service with Unlimited Local Calling (Continued)

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area			
First Line	ICB	ICB	ICB
Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge <sup>1</sup>	Per DS1		
Southwestern Bell	ICB		
Order Supplement Charge <sup>2</sup>	First Change	Subsequent	
Southwestern Bell	ICB	Change	
		ICB	
Order Cancellation Charge <sup>Error!</sup>	Per DS1		
Bookmark not defined.			
Southwestern Bell	ICB		

<sup>1</sup> Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

<sup>2</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

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SECTION 9.0 - ADVANCED SERVICES (CONTINUED)**9.3 Telcentrex ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service**

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

This product is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

Pursuant to Section 392.200 (8) RSMo, the Company offers customer specific pricing for business Services offered in certain telephone exchange areas. Customer specific pricing for Business Customers is limited to Business Customers located in any exchange to which an incumbent local telephone company's business basic local exchange telecommunications service has been deemed competitive under Section 392.245 RSMo. Copies of customer specific contracts will be made available on a proprietary basis to the Missouri Public Service Commission staff upon request.

Telcentrex ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

Telcentrex ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

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SECTION 9.0 - ADVANCED SERVICES (CONTINUED)**9.3 Telcentrex ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service (Continued)**Telcentrex ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

Telcentrex ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

Telcentrex ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

Telcentrex ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

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**SECTION 9.0 - ADVANCED SERVICES (CONTINUED)****9.4 Telcentrex Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service**

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a Telcentrex digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Pursuant to Section 392.200 (8) RSMo, the Company offers customer specific pricing for business Services offered in certain telephone exchange areas. Customer specific pricing for Business Customers is limited to Business Customers located in any exchange to which an incumbent local telephone company's business basic local exchange telecommunications service has been deemed competitive under Section 392.245 RSMo. Copies of customer specific contracts will be made available on a proprietary basis to the Missouri Public Service Commission staff upon request.

The Telcentrex Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

**Telcentrex ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU**

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

**Telcentrex ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU**

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

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**SECTION 9.0 - ADVANCED SERVICES (CONTINUED)****9.4 Telcentrex Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service (Continued)**Telcentrex ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

Telcentrex ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

Telcentrex ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

Telcentrex ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
Southwestern Bell Area	ICB	ICB	ICB

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**SECTION 9.0 - ADVANCED SERVICES (CONTINUED)****9.5 Telcentrex ISDN BRI Service**

Telcentrex ISDN BRI (Basic Rate Interface) uses standard "twisted pair" cables and is nearly three times faster than a 56K dial up line. Telcentrex ISDN PRI (Primary Rate Interface) uses a 1.544 Mbps digital transport facility (T1). Both services provide the superior clarity of digital transmission, a high-speed data interface and sufficient bandwidth capacity to fulfill your current and future communication needs.

ISDN BRI consists of two 64 Kbps B (Bearer) channels and one 16 Kbps D (Data) channel. Each B channel has the ability to integrate voice, data, image and video. The B channels may be kept separate or bonded together to deliver 128 Kbps.

**Monthly Recurring Charges**

	Monthly Recurring Charge <sup>1</sup>
ISDN Basic Exchange Digital Line, each	\$10.00
ISDN Basic Exchange Circuit Switched Voice	
First Line	n/a
Second Line	2.00
ISDN Basic Exchange Circuit Switched Data, each	2.00
ISDN Basic Exchange Alternate Circuit Switched Voice/Data, each	2.00

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<sup>1</sup> These ISDN BRI rates are a supplement to individual Message Rate Service.

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**SECTION 9.0 - ADVANCED SERVICES (CONTINUED)****9.6 Telcentrex Digital Centrex Service**

Telcentrex Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

**Monthly Recurring Charges**

<u>Contract Length</u>	<u>Monthly Recurring Charge</u>
12 months - Assume Dial 9	26.61
12 months	23.15
24 months	21.05
36 months	17.59
60 months	16.51
84 months	15.80

**NOTES FOR ALL:** Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not include FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

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SECTION 10.0 - RESERVED FOR FUTURE USE

10.1 Reserved For Future Use

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**SECTION 11.0 - MISCELLANEOUS SERVICES****11.1 Carrier Presubscription****11.1.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**11.1.2 Presubscription Options** - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription.
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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**SECTION 11.0 - MISCELLANEOUS SERVICES (CONTINUED)****11.1 Carrier Presubscription, (Continued)****11.1.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 11.1.5 below:

**11.1.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90-day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate an intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.1.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 11.0 - MISCELLANEOUS SERVICES (CONTINUED)**11.1 Carrier Presubscription, (Continued)****11.1.5 Presubscription Charges****(A) Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.1.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**(B) Nonrecurring Charges**

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$5.21
Additional Line, Trunk or Port	\$5.21

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SECTION 12.0 - EXCHANGE AREAS**12.1 Exchange Areas (RC=Rate Class)**

EXCHANGE	RC	EXCHANGE	RC	EXCHANGE	RC
Adrian	1	Advance	1	Agency	1
Altenburg	1	Antonia (S4)	1	Archie (K5)	1
Argyle	1	Armstrong	1	Ash Grove (P2)	1
Beaufort	1	Bell City	1	Belton (K2)	7
Benton	1	Billings (P2)	1	Bismarck	1
Bloomfield	1	Bloomsdale	1	Blue Spgs. (K2)	7
Bonne Terre	2	Boonville	2	Bowling Grn.	1
Bridgeton (S2)	7	Brookfield	1	Camdenton	2
Campbell	1	Cape Girardeau	2	Cardwell	1
Carl Junction	1	Carrollton	1	Carthage	2
Caruthersville	1	Cedar Hill (S5)	2	Center	1
Chaffee	1	Charleston	1	Chsterfield(S3)	2
Chillicothe	2	Clarksville	1	Clever (P2)	1
Climax Springs	1	Creve Cr. (S2)	7	Deering	1
DeKalb	1	Delta	1	DeSoto (S5)	2
Dexter	2	Downing	1	E. Indpdn. (K2)	7
East Prairie	1	Edina	1	Eldon	2
Elsberry	1	Essex	1	Eureka (S4)	2
Excelsior (K4)	2	Fair Grv. (P1)	4	Farley (K3)	1
Farmington	2	Fayette	1	Fenton (S3)	2
Ferguson (S1)	6	Festus (S5)	2	Fisk	1
Flat River	2	Florissant (S2)	7	Frankford	1
Fredericktown	1	Freeburg	1	Fulton	2
Gideon	1	Gladstone (K1)	6	Glasgow	1
Grain.Vly. (K3)	1	Gravois Mills	2	Gray Smt. (S5)	1
Greenwd. (K3)	1	Hannibal	2	Harvester (S4)	2
Hayti	1	Herculnm. (S4)	1	Higbee	1
High Rdg. (S4)	2	Hillsboro (S5)	1	Holbamb	1
Hornersville	1	Imperial (S3)	2	Indepdnc. (K1)	6
Jackson	2	Jasper	1	Joplin	2
Kansas City	5	Kennett	2	Kirksville	2
Kirkwood (S2)	7	Knob Noster	1	Ladue (S1)	6
Lake Ozark	2	Lamar	1	LaMonte	1
Lancaster	1	Leadwood	1	Lee's Smt. (K2)	7
Liberty (K2)	7	Lilbourn	1	Linn	1
Lockwood	1	Louisiana	1	Macks Creek	1
Malden	1	Manchstr. (S3)	2	Marble Hill	1
Marceline	1	Marionvl. (P2)	1	Marshall	2
Marston	1	Maxville (S3)	2	Mehlville (S1)	6
Meta	1	Mexico	2	Moberly	2
Monett	2	Mntgmry. City	1	Morehouse	1
Nashua (K2)	7	Neosho	2	Nevada	2

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SECTION 12.0 - EXCHANGE AREAS (Continued)**12.1 Exchange Areas (Continued)**

EXCHANGE	RC	EXCHANGE	RC	EXCHANGE	RC
New Franklin	1	New Madrid	1	Nixa (P1)	4
Oak Ridge	1	Oakville (S2)	7	Old Appleton	1
Oran	1	Overland (S1)	6	Pacific (S5)	2
Parkville (K1)	6	Patton	1	Paynesville	1
Perryville	2	Pierce City	1	Pocohontas	1
Pond (S4)	2	Poplar Bluff	2	Prtg. Sioux (S3)	1
Portageville	1	Puxico	1	Qulin	1
Raytown (K1)	6	Republic (P1)	4	Richmond (K5)	1
Richwoods	1	Risco	1	Riverview (S1)	6
Rogersvl. (P1)	4	Rushville	1	St. Charles (S3)	2
St. Clair	2	St. Joseph	2	St. Louis	5
St. Marys	2	Ste. Genevieve	1	San Antonio	1
Sappington (S1)	6	Scott City	1	Sedalia	2
Senath	1	Sikeston	2	Slater	1
Smithvl. (K3)	1	South KC (K1)	6	Spnsh. Lk. (S2)	7
Springfield	3	Stanberry	1	Strafford (P1)	4
Tfny. Sgs. (K2)	7	Trenton	1	Tuscumbia	1
Union	2	Vly. Park (S3)	2	Versailles	1
Vienna	1	Walnut Grove (P2)	1	Wardell	1
Ware (S5)	1	Washington	2	Webb City	2
Wbstr. Gr. (S1)	6	Wellsville	1	Westphalia	1
Wyatt	1				

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SECTION 13.0 - RESERVED FOR FUTURE USE

13.1 [Reserved for Future Use]

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**SECTION 15.0 - PROMOTIONAL OFFERINGS / CONTRACT & ICB****15.1 Special Promotions**

The Company will provide tariff notification to the Commission no less than (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the state and end dates of the promotion. The Company will offer all promotions in a non-discriminatory manner.

**15.2 Contract Rates / Individual Case Basis (ICB) Arrangements**

Private line, dedicated access and non-switched services will be made available to customers in a non-discriminatory manner. Rates for interexchange dedicated access, private line, non-switched services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

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