

LOCAL TELECOMMUNICATIONS SERVICES

ADOPTION NOTICE**YourTel America, Inc.**

YourTel America, Inc., a Missouri registered corporation, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices concurrences, schedule agreements, divisions, authorities, or other instruments whatsoever filed with the Public Service Commission, State of Missouri, by The Pager Company d/b/a The Pager & Phone Company, prior to December 13, 2006.

By this notice, YourTel America, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which The Pager Company d/b/a The Pager & Phone Company has heretofore filed with said Commission.

Issued: December 18, 2006

Effective: January 17, 2007

CANCELLED
January 04, 2016
Missouri Public
Service Commission
TD-2016-0138; YC-20007-0418

Dale Schnick, CEO
2800 E 18th Street
Kansas City, MO 64127

CN-2007-0218

Filed
Missouri Public
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

Schedule of Rates, Rules, and Regulations
Governing the Provision of Local Service
in the State of Missouri

by

YourTel America, Inc.

applying generally to its authorized territories within the State of Missouri.

YourTel America, Inc. is a Competitive Telecommunications Company under the Revised Statutes of Missouri.

Issued: December 18, 2006

Effective: January 17, 2007

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Service Commission
TD-2016-0138; YC-20007-0418

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127

CN-2007-0218

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Missouri Public
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

Schedule of Rates, Rules, and Regulations
Governing the Provision of Local Service
in the State of Missouri

by

(T)

The Pager Company d/b/a The Pager & Phone Company

applying generally to its authorized territories within the State of Missouri.

The Pager Company d/b/a The Pager & Phone Company is a Competitive Telecommunications Company under the Revised Statutes of Missouri.

Issued: May 15, 2003

Dale Schmick, Vice President
3030 E. Truman Road
Kansas City, MO 64127

Effective: June 14, 2003

Cancelled

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January 17, 2007

Missouri Public

Service Commission

Filed

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Service Commission

**Missouri Public
Service Commission**

REGD DEC 19 2002

Schedule of Rates, Rules, and Regulations
Governing the Provision of Local Service
in the State of Missouri

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OFFERED BY

The Pager Company d/b/a The Pager & Phone Company

(T)

applying generally to its authorized territories within the State of Missouri

(T)

The Pager Company d/b/a The Pager & Phone Company

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is a

(T)

Competitive Telecommunications Company
Under the Revised Statutes of Missouri

CANCELLED

JUN 14 2003
by Brad RSI
Public Service Commission
MISSOURI

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

Missouri Public

REC'D SEP 27 2001

Service Commission

Schedule of Rates, Rules and Regulations
Governing Resale of Local Service
Provided in the State of Missouri

OFFERED BY

**The Pager Company,
d/b/a The Pager & Phone Company**

Applying generally to its authorized territories within the State of Missouri.
This tariff applies to the Company's resale of Southwestern Bell
Telephone Company (SWBT) services (and only SWBT services), in specified
exchanges within the Company's certificated area in the State of Missouri.

THE PAGER COMPANY, D/B/A THE PAGER & PHONE COMPANY, IS A
COMPETITIVE TELECOMMUNICATIONS COMPANY
UNDER THE REVISED STATUTES OF MISSOURI

CANCELLED

JAN 18 2003
2nd RS
Public Service Commission
MISSOURI

ISSUED: September 27, 2001

EFFECTIVE: October 27, 2001

Deborah D. Garza, President
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED OCT 27 2001
02 - 165
Service Commission

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JUL 02 1999

MO. PUBLIC SERVICE COMMISSION

Schedule of Rates, Rules and Regulations
Governing Resale of Local Service
Provided in the State of Missouri

OFFERED BY

The Pager Company

Applying generally to its authorized territories within the State of Missouri.
This tariff applies to the Company's resale of Southwestern Bell
Telephone Company (SWBT) services (and only SWBT services), in specified
exchanges within the Company's certificated area in the State of Missouri.

THE PAGER COMPANY IS A
COMPETITIVE TELECOMMUNICATIONS COMPANY
UNDER THE REVISED STATUTES OF MISSOURI

CANCELLED

OCT 27 2000
by *LRP*
Public Service Commission
MISSOURI

Missouri Public
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Issued: July 2, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

Effective: August 16, 1999

SEP 30 1999

Missouri Public

REC'D SEP 27 2001

Service Commission

ADOPTION NOTICE

The Pager Company, d/b/a The Pager & Phone Company

The Pager Company, d/b/a The Pager & Phone Company, a Missouri corporation, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, by The Pager Company.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which The Pager Company has heretofore filed with said Commission.

ISSUED: September 27, 2001

EFFECTIVE: October 27, 2001

Deborah D. Garza, President
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

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LOCAL TELECOMMUNICATIONS SERVICES

LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission, in its order in Case No. TA-T-97-203, *In the Matter of the Application of The Pager Company for a Certificate of Authority to Resell Basic Exchange and Local Exchange Intrastate Telecommunications within the State of Missouri*, and *In the Matter of the Application of YourTel America, Inc. for Waiver of Commission Rules and Statute*, waived the following statutes and regulations:

(AT)
|
(AT)**Statutes**

Section 392.210.2	uniform system of accounts	
Section 392.270	valuation of property (ratemaking)	
Section 392.280	depreciation accounts	
Section 392.290.1	issuance of securities	(AT)
Section 392.300.1	sale, assignment, lease, transfer, mortgage, disposition encumbrance, merger or consolidation	(AT)
Section 392.300.2	acquisition of stock	
Section 392.310	stock and debt issuance	
Section 392.320	stock dividend payment	
Section 392.330	issuance of securities, debts and notes	
Section 392.340	reorganization(s)	

Commission Rules

4 CSR 204-3.550(4)	telecommunications company records and reports	(AT)
4 CSR 240-3.550(5)(A)	telecommunications company records and reports	(AT)
4 CSR 240-10.020	depreciation fund income	
4 CSR 240-30.040	uniform system of accounts	(AT)
4 CSR 240-32.060	engineering and maintenance standards	
4 CSR 240-32.070	quality of service	
4 CSR 240-32.080	service objectives and surveillance levels	
4 CSR 240-33.040(1) - (3) and (5) - (10)	billing and payment standards for residential customers	
4 CSR 240-33.045	requiring clear identification and placement of separately identified	
4 CSR 240-33.080(1)	disputes by residential customers	
4 CSR 240-33.130(1)	operator service	
4 CSR 240-33.130(4)	operator service	
4 CSR 240-33.130(5)	operator service	
4 CSR 240-35	reporting of bypass and customer-specific arrangements	(AT)

(AT)
(AT)

(AT)

(AT)

Issued: August 3, 2009

Effective: September 2, 2009

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127CANCELLED
January 04, 2016
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TE-2010-0050; YC-2010-0074

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LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order in the case of *In the Matter of the Application of The Pager Company for a Certificate of Authority to Resell Basic Exchange and Local Exchange Inrastate Telecommunications Services Within the State of Missouri*, Case No. TA-97-203, waived the following statutes and regulations:

STATUTES

- Section 392.210.2 -- uniform system of accounts
- Section 392.270 -- valuation of property (ratemaking)
- Section 392.280 -- Depreciation accounts
- Section 392.290.1 -- issuance of securities
- Section 392.300.2 -- acquisition of stock
- Section 392.310 -- stock and debt issuance
- Section 392.320 -- stock dividend payment
- Section 392.330 -- issuance of securities; debts and notes
- Section 392.340 -- reorganizations

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JUL 02 1999

MO. PUBLIC SERVICE COMM

COMMISSION RULES

- 4 CSR 240-10.020 -- depreciation fund income
- 4 CSR 240-30.040 -- uniform system of accounts
- 4 CSR 240-35 -- reporting of bypass and customer specific arrangements

Missouri Public Service Commission
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Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

SYMBOLS

Whenever tariff sheets are revised, changes will be identified by the following symbols:

- (C) To signify changed regulation.
- (D) To signify deleted or discontinued rate, regulation or condition.
- (I) To signify a change resulting in an increase to a customer's bill.
- (M) To signify material moved from or to another part of tariff with no change in text, rate, rule or condition.
- (N) To signify new rate, regulation, condition or sheet.
- (R) To signify a change resulting in a reduction to a customer's bill.
- (T) To signify change in text but no change in rate, rule or condition.
- (Y) To signify a reference to other published tariffs.
- (z) To signify a correction.

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Deborah D. Garza, President
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LOCAL TELECOMMUNICATIONS SERVICES

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Dale Schmick, Vice President
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The Pager Company d/b/a The Pager & Phone Company
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Kansas City, MO 64127

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Dale Schmick, Vice President
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3030 E. Truman Road
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 Public Service Commission
 MISSOURI

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Issued: July 2, 1999

Effective: [REDACTED]

Deborah D. Garza, President
 The Pager Company
 3030 E. Truman Road
 Kansas City, MO 64127

SEP 30 1999

JUL 02 1999

TARIFF FORMAT SHEET

A. Page Numbering. Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added, the page appears as a decimal. For example, a new page added between pages 34 and 35 would be 34.1.

B. Page Revision Numbers. Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Missouri Public Service Commission. For example, the 4th revised Page 34 cancels the 3rd revised Page 34. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the tariff page in effect. Subscriber should consult the check page for the page currently in effect.

C. Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i)(1)

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Issued: July 2, 1999

Effective August 1, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

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January 04, 2016
Missouri Public
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INTRODUCTION

This tariff (Tariff) contains the regulations and rates applicable to the furnishing of intrastate, common carrier telecommunication services by The Pager Company d/b/a The Pager & Phone Company (hereinafter sometimes referred to as "The Pager Company" or "the Company") between various locations in the State of Missouri. This Tariff applies to the Company's provisioning of telecommunications services within the following Southwestern Bell Telephone Company exchanges:

Adrian	Chillicothe	Gray Summit	Marble Hill	Richmond
Advance	Clarksville	Greenwood	Marceline	Richwoods
Agency	Clever	Hannibal	Marionville	Risco
Altenburg-	Climax Springs	Harvester	Marshall	Rushville
Frohna	Deering	Hayti	Marston	Ste. Genevieve
Antonia	DeKalb	Herculaneum-	Maxville	St. Charles
Archie	Delta	Pevely	Meta	St. Clair
Argyle	DeSoto	Higbee	Mexico	St. Joseph
Armstrong	Dexter	High Ridge	Moberly	St. Louis Metro
Ash Grove	Downing	Hillsboro	Monette	St. Marys
Beaufort	East Prairie	Holcomb	Montgomery	San Antonio
Bell City	Edina	Hornersville	City	Scott City
Benton	Eldon	Imperial	Morehouse	Sedalia
Billings	Elsberry	Jackson	Neosho	Senath
Bismarck	Essex	Jasper	Nevada	Sikeston
Bloomfield	Eureka	Joplin	New Franklin	Slater
Bloomsdale	Excelsior	Kansas City	New Madrid	Smithville
Bonne Terre	Springs	Metro	Oak Ridge	Springfield
Boonville	Farley	Kennett	Old Appleton	Stanberry
Bowling Green	Farmington	Kirksville	Oran	Trenton
Brookfield	Fayette	Knob Noster	Pacific	Tuscumbia
Camdenton	Fenton	Lake Ozark-	Patton	Union
Campbell	Festus-Crystal	Osage Beach	Paynesville	Valley Park
Cape Girardeau	City	Lamar	Perryville	Versailles
Cardwell	Fisk	LaMonte	Pierce City	Vienna
Carl Junction	Flat River	Lancaster	Pocohontas-	Walnut Grove
Carrollton	Frankford	Leadwood	New Wells	Wardell
Carthage	Fredericktown	Lilbourn	Pond	Ware
Caruthersville	Freeburg	Linn	Poplar Bluff	Washington
Cedar Hill	Fulton	Lockwood	Portage Des	Webb City
Center	Gideon	Louisiana	Sioux	Wellsville
Chaffee	Glasgow	Macks Creek	Portageville	Westphalia
Charleston	Grain Valley	Malden	Puxico	Wyatt
Chesterfield	Gravois Mills	Manchester	Qulin	

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

CANCELLED
January 04, 2016
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Service Commission
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Filed
Missouri Public
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JUL 02 1999

INTRODUCTION

MO. PUBLIC SERVICE COMMISSION

This tariff (Tariff) contains the regulations and rates applicable to the furnishing of intrastate, common carrier telecommunication resale services by The Pager Company (hereinafter sometimes referred to as "The Pager Company" or "the Company") between various locations in the State of Missouri. This Tariff applies to the Company's resale of telecommunications services within the following Southwestern Bell Telephone Company exchanges:

Adrian	Clarksville	Hannibal	Marionville	Risco
Advance	Clever	Harvester	Marshall	Rushville
Agency	Climax Springs	Hayti	Marston	Ste. Genevieve
Altenburg-Frohna	Deering	Herculaneum-	Maxville	St. Charles
Antonia	DeKalb	Pevely	Meta	St. Clair
Archie	Delta	Higbee	Mexico	St. Joseph
Argyle	DeSoto	High Ridge	Moberly	St. Louis Metro
Armstrong	Dexter	Hillsboro	Monette	St. Marys
Ash Grove	Downing	Holcomb	Montgomery City	San Antonio
Beaufort	East Prairie	Hornersville	Morehouse	Scott City
Bell City	Edina	Imperial	Neosho	Sedalia
Benton	Eldon	Jackson	Nevada	Senath
Billings	Elsberry	Jasper	New Franklin	Sikeston
Bismarck	Essex	Joplin	New Madrid	Slater
Bloomfield	Eureka	Kansas City Metro	Oak Ridge	Smithville
Bloomsdale	Excelsior Springs	Kennett	Old Appleton	Springfield
Bonne Terre	Farley	Kirksville	Oran	Stanberry
Boonville	Farmington	Knob Noster	Pacific	Trenton
Bowling Green	Fayette	Lake Ozark-Osage	Patton	Tuscumbia
Brookfield	Fenton	Beach	Paynesville	Union
Camdenton	Festus-Crystal City	Lamar	Perryville	Valley Park
Campbell	Fisk	LaMonte	Pierce	Versailles
Cape Girardeau	Flat River	Lancaster	CityPocohontas-	Vienna
Cardwell	Frankford	Leadwood	New	Walnut Grove
Carl Junction	Fredericktown	Lilbourn	Wells	Wardell
Carrollton	Freeburg	Linn	Pond	Ware
Carthage	Fulton	Lockwood	Poplar Bluff	Washington
Caruthersville	Gideon	Louisiana	Portage Des Sioux	Webb City
Cedar Hill	Glasgow	Macks Creek	Portageville	Wellsville
Center	Grain Valley	Malden	Puxico	Westphalia
Chaffee	Gravois Mills	Manchester	Qulin	Wyatt
Charleston	Gray Summit	Marble Hill	Richmond	
Chesterfield	Greenwood	Marceline	Richwoods	
Chillicothe				

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Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

CANCELLED

SEP 30 1999

JAN 18 2003

Public Service Commission
MISSOURI

LOCAL TELECOMMUNICATIONS SERVICES

1 DEFINITIONS

Certain terms used throughout this Tariff are defined below.

Access Code

"Access Code" means a sequence of numbers that, when dialed, connects a Customer to the Carrier associated with that sequence.

Administrative Change Charge

An "Administrative Change Charge" means a fee charged by the Company when a Customer requests to change the existing billing address or billing name of the customer from one to another. This charge will also apply for changes to the customer's service that require an order be placed with the underlying service provider, including the removal of features or modification of current features.

This charge will also apply in the event customer is having 1+ and 0+ blocking removed from PhonePLUS service and is establishing a prepaid account for access to directory assistance.

Authorized User

"Authorized User" means a person, firm, company, corporation, or other entity who is authorized by the Customer to take Service under this Tariff.

Automatic Number Identification (ANI)

"Automatic Number Identification" or "ANI" refers to the calling telephone number identification which will be forwarded to the Carrier's network by the Local Exchange Company ("LEC") as a call is placed. ANI is provided by the LEC only when a LEC's Feature Group D switched access is used to gain access to a Carrier's switched telecommunications service.

Billing Cycle Change Charge

"Billing Cycle Change Charge" means a fee charged by the company when a Customer requests to change their existing billing cycle for a billing cycle of their preference. Upon implementation of this ability, Company will allow one free Billing Cycle Change Charge within the first 90 days beginning when this ability is implemented.

Carrier

"Carrier" means a communications common carrier authorized by the Commission or the FCC to provide communications service to the public.

Commission

"Commission" means the Missouri Public Service Commission.

Conversion Charge

"Conversion Charge" means a fee charged by the Company in lieu of a Processing Fee for converting the customer's services to Company's services from another local exchange company's services.

Issued: February 6, 2008

Effective: March 7, 2008

CANCELLED
January 04, 2016
Missouri Public
Service Commission
TD-2016-0138; YC-20007-0418

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127

FILED
Missouri Public
Service Commission
CO-2003-0094

LOCAL TELECOMMUNICATIONS SERVICES

1 DEFINITIONS

Certain terms used throughout this Tariff are defined below.

Access Code

"Access Code" means a sequence of numbers that, when dialed, connects a Customer to the Carrier associated with that sequence.

Administrative Change Charge

An "Administrative Change Charge" means a fee charged by the Company when a Customer requests to change the existing billing address or billing name of the customer from one to another. This charge will also apply for changes to the customer's service that require an order be placed with the underlying service provider, including the removal of features or modification of current features. An administrative change charge will also apply if the customer is changing from Basic Prepaid Service to PhonePLUS service or from PhonePLUS service to Basic Prepaid Service. This charge will also apply in the event customer is having 1+ and 0+ blocking removed from PhonePLUS service and is establishing a prepaid account for access to directory assistance.

Authorized User

"Authorized User" means a person, firm, company, corporation, or other entity who is authorized by the Customer to take Service under this Tariff.

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Carrier

"Carrier" means a communications common carrier authorized by the Commission or the FCC to provide communications service to the public.

Commission

"Commission" means the Missouri Public Service Commission.

Conversion Charge

"Conversion Charge" means a fee charged by the Company in lieu of a Processing Fee for converting the customer's services to Company's services from another local exchange company's services.

LOCAL TELECOMMUNICATIONS SERVICES

1 DEFINITIONS

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Certain terms used throughout this Tariff are defined below.

Access Code

"Access Code" means a sequence of numbers that, when dialed, connects a Customer to the Carrier associated with that sequence.

Administrative Change Charge

An "Administrative Change Charge" means a fee charged by the Company when a Customer requests to change the existing billing address or billing name of the customer from one to another. This charge will also apply for changes to the customer's service that require an order be placed with the underlying service provider, including the removal of features or modification of current features. An administrative change charge will also apply if the customer is changing from Basic Prepaid Service to PhonePLUS service or from PhonePLUS service to Basic Prepaid Service. This charge will also apply in the event customer is having 1+ and 0+ blocking removed from PhonePLUS service and is establishing a prepaid account for access to directory assistance.

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Carrier

"Carrier" means a communications common carrier authorized by the Commission or the FCC to provide communications service to the public.

Commission

"Commission" means the Missouri Public Service Commission.

Conversion Charge

"Conversion Charge" means a fee charged by the Company in lieu of a Processing Fee for converting the customer's services to Company's services from another local exchange company's services.

CANCELLED

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September 1, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

**Missouri Public
Service Commission**

1 TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used throughout this Tariff are defined below.

REC'D JAN 21 2003

Access Code

"Access Code" means a sequence of numbers that, when dialed, connects a Customer to the Carrier associated with that sequence.

Administrative Change Charge

An "Administrative Change Charge" means a fee charged by the Company when a Customer requests to change the existing billing address or billing name of the customer from one to another. This charge will also apply for changes to the customer's service that require an order be placed with the underlying service provider, including the removal of features or modification of current features. An administrative change charge will also apply if the customer is changing from Basic Prepaid Service to PhonePLUS service or from PhonePLUS service to Basic Prepaid Service. This charge will also apply in the event customer is having 1+ and 0+ blocking removed from PhonePLUS service and is establishing a prepaid account for access to directory assistance. (N) (N) (N) (N) (N)

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"Commission" means the Missouri Public Service Commission.

Conversion Charge

"Conversion Charge" means a fee charged by the Company in lieu of a Processing Fee for converting the customer's services to Company's services from another local exchange company's services.

Credit(s)

"Credit(s)" has the meaning set forth in Section 2.26 hereof.

Missouri Public

CANCELLED

FILED FEB 02 2003

JUN 14 2003
By *SHRS 8*
Public Service Commission
MISSOURI

Service Commission

Issued: January 21, 2003

Effective: February 21, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

FEB 02 2003

RECEIVED

1 TECHNICAL TERMS AND ABBREVIATIONS DEC 14 2000

Certain terms used throughout this Tariff are defined below.

Access Code

"Access Code" means a sequence of numbers that, when dialed, connects a Customer to the Carrier associated with that sequence.

**MISSOURI
Public Service Commission**

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An "Administrative Change Charge" means a fee charged by the Company when a Customer requests to change the existing billing address or billing name of the customer from one to another.

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"Carrier" means a communications common carrier authorized by the Commission or the FCC to provide communications service to the public.

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"Commission" means the Missouri Public Service Commission.

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"Conversion Charge" means a fee charged by the Company in lieu of a Processing Fee for converting the customer's services to Company's services from another local exchange company's services.

Credit(s)

"Credit(s)" has the meaning set forth in Section 2.26 hereof.

CANCELLED

FEB 02 2003
44RS8
Public Service Commission
MISSOURI

FILED

JAN 13 2001

**MISSOURI
Public Service Commission**

Missouri Public Service Commission

1 TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used throughout this Tariff are defined below.

REC'D NOV 23 1999

Access Code

"Access Code" means a sequence of numbers that, when dialed, connects a Customer to the Carrier associated with that sequence.

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"Authorized User" means a person, firm, company, corporation, or other entity who is authorized by the Customer to take Service under this Tariff.

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"Carrier" means a communications common carrier authorized by the Commission or the FCC to provide communications service to the public.

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"Commission" means the Missouri Public Service Commission.

Conversion Charge

"Conversion Charge" means a fee charged by the Company in lieu of a Processing Fee for converting the customer's services to Company's services from another local exchange company's services.

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Credit(s)

"Credit(s)" has the meaning set forth in Section 2.26 hereof.

CANCELLED

JAN 13 2001
By *2nd RP8*
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JAN 17 2000

JUL 02 1999

1 TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used throughout this Tariff are defined below.

MO. PUBLIC SERVICE COMMISSION

Access Code

"Access Code" means a sequence of numbers that, when dialed, connects a Customer to the Carrier associated with that sequence.

Authorized User

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Carrier

"Carrier" means a communications common carrier authorized by the Commission or the FCC to provide communications service to the public.

Commission

"Commission" means the Missouri Public Service Commission.

Credit(s)

"Credit(s)" has the meaning set forth in Section 2.26 hereof.

CANCELLED

JAN 17 2000

By 15 RP 8
Public Service Commission
MISSOURI

Missouri Public
Service Commission
99-115
FILED SEP 30 1999

Issued: July 2, 1999

Effective: August 10, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd)

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Customer

"Customer" means the person, firm, company, corporation, or other entity who, pursuant to a Service Order orders Service(s) under this Tariff. Customer shall include both residential and business customers.

Customer Information Bulletin

"Customer Information Bulletin" means that information described subsequently in this tariff and mailed or delivered to the Customer after receipt of the Service Order.

Extension Fee

An "Extension Fee" will be charged if the Customer requests an extension to pay a telephone bill.

FCC

"FCC" means the Federal Communications Commission.

Governmental Authority

"Governmental Authority" means any judicial, administrative, or other federal, state or municipal governmental authority (including without limitation the Commission and the FCC) having jurisdiction over the Company or the provision of Services hereunder.

Holidays

"Holidays" means all Company-specified holidays: New Year's Day (January 1), Memorial Day, Independence Day (July 4), Labor Day, Thanksgiving Day and Christmas Day (December 25).

Interruption

"Interruption" means the disruption of, or removal of a circuit from, Service such that the Service becomes unusable by Subscriber for a continuous period of thirty (30) minutes or more.

Issued: May 15, 2003

Effective: June 14, 2003

Dale Schmick, Vice President
3030 E. Truman Road
Kansas City, MO 64127

CANCELLED
January 04, 2016
Missouri Public
Service Commission
TD-2016-0138; YC-20007-0418

Filed
Missouri Public
Service Commission

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1 Technical Terms and Abbreviation (cont.)

Credit Allowances

"Credit Allowances" has the meaning set forth in Section 2.26 hereof.

DEC 14 2000

Customer

"Customer" means the person, firm, company, corporation, or other entity who, pursuant to a Service Order orders Service(s) under this Tariff. Customer shall include both residential and business customers.

**MISSOURI
Public Service Commission**

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An "Extension Fee" will be charged if the Customer requests an extension to pay a telephone bill.

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"FCC" means the Federal Communications Commission.

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"Governmental Authority" means any judicial, administrative, or other federal, state or municipal governmental authority (including without limitation the Commission and the FCC) having jurisdiction over the Company or the provision of Services hereunder.

Holidays

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Interruption

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CANCELLED
JUN 14 2003
By *ZRS*
Public Service Commission
MISSOURI

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JAN 13 2001

**MISSOURI
Public Service Commission**

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JUL 02 1999

MO. PUBLIC SERVICE COMMISSION

1 Technical Terms and Abbreviation (cont.)

Credit Allowances

"Credit Allowances" has the meaning set forth in Section 2.26 hereof.

Customer

"Customer" means the person, firm, company, corporation, or other entity who, pursuant to a Service Order orders Service(s) under this Tariff. Customer shall include both residential and business customers.

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"Governmental Authority" means any judicial, administrative, or other federal, state or municipal governmental authority (including without limitation the Commission and the FCC) having jurisdiction over the Company or the provision of Services hereunder.

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"Holidays" means all Company-specified holidays: New Year's Day (January 1), Memorial Day, Independence Day (July 4), Labor Day, Thanksgiving Day and Christmas Day (December 25).

Interruption

"Interruption" means the disruption of, or removal of a circuit from, Service such that the Service becomes unusable by Subscriber for a continuous period of thirty (30) minutes or more.

CANCELLED

JAN 13 2001

By *157 RP 9*
**Public Service Commission
MISSOURI**

Missouri Public Service Commission

FILED SEP 30 1999

Issued: July 2, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

Effective: August 16, 1999

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd)

Local Exchange Carrier (“LEC”)

“LEC” means any person engaged in the provision of local exchange service or exchange access service. However, the term does not include any person insofar as such person is engaged in the provision of commercial mobile radio service.

LATA

“LATA” means a local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Minimum Service Period

"Minimum Service Period (“MSP”)" means the minimum period of time that the Customer takes Services under this Tariff.

Move Service Charge

"Move Service Charge" means a fee charged by the company at the time service is moved from one location to another.

Payment Processing Fee

A per event fee charged by the Company and only applied to credit card or check payments processed over the phone.

In-Store Payment Processing Fee

A per event fee charged by the Company at the time a payment is made at a Company retail store.

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Other Providers

“Other Providers” means any carriers or other service providers whose services or facilities are connected to the Services.

Performance Failure

“Performance Failure” means any disruption, degradation or failure of Service, including without limitation any interruption (but excluding Scheduled Interruptions) and installation failure of delay, or any mistake, delay, omission, error or other defect in Service or in the provision thereof.

LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd)

Local Exchange Carrier (“LEC”)

“LEC” means any person engaged in the provision of local exchange service or exchange access service. However, the term does not include any person insofar as such person is engaged in the provision of commercial mobile radio service.

LATA

“LATA” means a local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Minimum Service Period

"Minimum Service Period („MSP")” means the minimum period of time that the Customer takes Services under this Tariff.

Move Service Charge

"Move Service Charge" means a fee charged by the company at the time service is moved from one location to another.

Payment Processing Fee

A per event fee charged by the Company and only applied to credit card or check payments processed over the phone.

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LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd)

Local Exchange Carrier ("LEC")

"LEC" means any person engaged in the provision of local exchange service or exchange access service. However, the term does not include any person insofar as such person is engaged in the provision of commercial mobile radio service.

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"Performance Failure" means any disruption, degradation or failure of Service, including without limitation any interruption (but excluding Scheduled Interruptions) and installation failure of delay, or any mistake, delay, omission, error or other defect in Service or in the provision thereof.

Issued: February 24, 2005

Effective: March 26, 2005

Dale Schmick, Vice President
3030 E. Truman Road
Kansas City, MO 64127

CANCELLED
February 11, 2011
Missouri Public
Service Commission
JC-2011-0350

Filed
Missouri Public
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd)

Local Exchange Carrier ("LEC")

"LEC" means any person engaged in the provision of local exchange service or exchange access service. However, the term does not include any person insofar as such person is engaged in the provision of commercial mobile radio service.

LATA

"LATA" means a local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

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"Minimum Service Period ('MSP')" means the minimum period of time that the Customer takes Services under this Tariff.

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"Other Providers" means any carriers or other service providers whose services or facilities are connected to the Services.

Performance Failure

"Performance Failure" means any disruption, degradation or failure of Service, including without limitation any interruption (but excluding Scheduled Interruptions) and installation failure of delay, or any mistake, delay, omission, error or other defect in Service or in the provision thereof.

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1 Technical Terms and Abbreviation (cont.)

JUL 02 1999

InterLATA Service

"InterLATA Service" means communications between a point located in a local access and transport area ("LATA") and a point located outside such area.

Local Exchange Carrier ("LEC")

"LEC" means any person that is engaged in the provision of local exchange service or exchange access service. However, such term does not include any person insofar as such person is engaged in the provision of commercial mobile radio service.

Local Access and Transport Area ("LATA")

Local Access and Transport Area ("LATA") means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which an LEC provides communications service.

Minimum Service Period

"Minimum Service Period" (or "MSP") means the minimum period of time during which Customer takes Services under this Tariff.

Other Providers

"Other Providers" means any carriers or other service providers, whose services or facilities are connected to the Services.

Performance Failure

"Performance Failure" means any disruption, degradation, or failure of Service, including without limitation any Interruption (but excluding Scheduled Interruptions), any installation failure or delay, or any mistake, delay, omission, error or other defect in the Service or in the provision thereof.

CANCELLED

JUN 14 2003
By ISRS 10
Public Service Commission
MISSOURI

Missouri Public
Service Commission
99-115
FILED SEP 30 1999

Issued: July 2, 1999

Effective: [REDACTED]

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd)

Prepaid Residential Telecommunications Service

"Prepaid Residential Telecommunications Service" ("Prepaid Service") is basic local telecommunications services, including local calling ("dial tone"), for which the Company will not perform consumer credit checking or application screening. Under Prepaid Service, the Company will not require a deposit from the customer. This term shall also have the meaning set forth in Section 3.1.1 hereof.

Processing Fee

"Processing Fee" means a fee charged by the company at the time service is ordered to process the customer's Service Order and connect service.

Regulation(s)

"Regulation(s)" means any and all law(s), rule(s), regulation(s), (including without limitation those set forth in this Tariff), order(s), policy or policies, ruling(s), judgment(s), decree(s) or other determination(s) which are made by the Commission or any other Governmental Authority or which arise under any federal, state, or local statute, utility code, or ordinance, and which are applicable to the Services or to any provision of this Tariff.

Service Continuation Fee

A one-time charge to extend service beyond the expiration of the prepaid period. The Customer may elect to pay this fee to avoid suspension and a re-connection fee, however the Customer will be responsible to pay for all service provided during the service continuation period.

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Underlying Tariff(s)

"Underlying Tariff(s)" means the tariff(s) of one or more Underlying Carriers.

Scheduled Interruption

"Scheduled Interruption" means an Interruption which has been scheduled by the Company in advance for maintenance, testing, or other administrative purposes.

Service(s)

"Service(s)" means the Company's regulated, communications common carrier service(s) provided under this Tariff.

1 Technical Terms and Abbreviation (cont.)

Prepaid Residential Telecommunications Service ("Prepaid Service")

"Prepaid Residential Telecommunications Service" ("Prepaid Service") is basic local telecommunications services, including local calling ("dialtone"), for which the Company will not perform consumer credit checking or application screening. Under Prepaid Service, the Company will not require a deposit from the customer. This term shall also have the meaning set forth in Section 3.1.1 hereof.

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Scheduled Interruption

"Scheduled Interruption" means an Interruption which has been scheduled by the Company in advance for maintenance, testing, or other administrative purposes.

Service(s)

"Service(s)" means the Company's regulated, communications common carrier service(s) provided under this Tariff.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

CANCELLED
February 11, 2011
Missouri Public
Service Commission
JC-2011-0350

Filed
Missouri Public
Service Commission

JUL 02 1999

1 Technical Terms and Abbreviation (cont.)

Prepaid Residential Telecommunications Service ("Prepaid Service")

"Prepaid Residential Telecommunications Service" ("Prepaid Service") is resold basic local telecommunications services, including local calling ("dialtone"), for which the Company will not perform consumer credit checking or application screening. Under Prepaid Service the Company will not require a deposit from the customer. This term shall also have the meaning set forth in Section 3.1.1 hereof.

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"Processing Fee" means a fee charged by the company at the time service is ordered to process the customer's Service Order and connect service.

Regulation(s)

"Regulation(s)" means any and all law(s), rule(s), regulation(s), (including without limitation those set forth in this Tariff), order(s), policy or policies, ruling(s), judgment(s), decree(s) or other determination(s) which are made by the Commission or any other Governmental Authority or which arise under any federal, state, or local statute, utility code, or ordinance, and which are applicable to the Services or to any provision of this Tariff.

Resale Tariff(s)

"Resale Tariff(s)" means the tariff(s) of one or more Underlying Carriers.

Scheduled Interruption

"Scheduled Interruption" means an Interruption which has been scheduled by the Company in advance for maintenance, testing, or other administrative purposes.

Service(s)

"Service(s)" means the Company's regulated, communications common carrier service(s) provided under this Tariff.

CANCELLED

JAN 18 2003
ISRS II
Public Service Commission
MISSOURI

Missouri Public
Service Commission
99-115
FILED SEP 30 1999

Issued: July 2, 1999

Effect

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd.)

Service Commencement Date

"Service Commencement Date" means either (i) the first day following the date on which the Company notifies the Customer that the requested Service is available for use, (ii) in the event Customer lawfully refuses to accept such Service, the date of Customer's acceptance of such Service, or (iii) another, mutually agreed upon date.

Service Order

"Service Order" means (i) a contract between the Company and Customer, or (ii) a Company designated form used from time to time by Customer for purposes of ordering Services hereunder or for acquiring Prepaid Calling Cards.

Subscriber

"Subscriber" means a person, firm, company, corporation, or other entity who is authorized by the Customer to use Service under this Tariff.

TDD

"TDD" means a Telecommunications Device for the Deaf.

Termination (Terminate)

"Termination " (or "Terminate") means discontinuance of (to discontinue) Services, either at Customer's request, or by the Company in accordance with Regulations.

Third Party Billing Companies

"Third Party Billing Companies" means, collectively, any clearinghouses, LEC's, or Other Providers, credit card companies or other third parties who bill Customers for Services on the Company's behalf.

Toll Limitation

"Toll Limitation" is a service offered by the Company and selected by the Customer that allows the Customer the ability to limit their toll usage in advance per month or per billing cycle. Qualifying Lifeline Customers may add this to their account at no charge.

Transfer of Service

A charge imposed in situations where the Customer of the Company requests a transfer of its service from one location to another.

Underlying Carrier(s)

"Underlying Carrier(s)" means the LEC(s) or other Carrier(s) whose services are used by the Company to provision pursuant to this Tariff.

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LOCAL TELECOMMUNICATIONS SERVICES

DEFINITIONS (cont'd.)

Service Commencement Date

"Service Commencement Date" means either (i) the first day following the date on which the Company notifies the Customer that the requested Service is available for use, (ii) in the event Customer lawfully refuses to accept such Service, the date of Customer's acceptance of such Service, or (iii) another, mutually agreed upon date.

Service Order

"Service Order" means (i) a contract between the Company and Customer, or (ii) a Company designated form used from time to time by Customer for purposes of ordering Services hereunder or for acquiring Prepaid Calling Cards.

Subscriber

"Subscriber" means a person, firm, company, corporation, or other entity who is authorized by the Customer to use Service under this Tariff.

TDD

"TDD" means a Telecommunications Device for the Deaf.

Termination (Terminate)

"Termination " (or "Terminate") means discontinuance of (to discontinue) Services, either at Customer's request, or by the Company in accordance with Regulations.

Third Party Billing Companies

"Third Party Billing Companies" means, collectively, any clearinghouses, LEC's, or Other Providers, credit card companies or other third parties who bill Customers for Services on the Company's behalf.

Toll Limitation

"Toll Limitation" is a service offered by the Company and selected by the Customer that allows the Customer the ability to limit their toll usage in advance per month or billing cycle. Qualifying Lifeline Customers may add this to their account at no charge.

(N)
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(N)

Underlying Carrier(s)

"Underlying Carrier(s)" means the LEC(s) or other Carrier(s) whose services are used by the Company to provision pursuant to this Tariff.

1 Technical Terms and Abbreviation (cont.)

Service Commencement Date

"Service Commencement Date" means either (i) the first day following the date on which the Company notifies the Customer that the requested Service is available for use, (ii) in the event Customer lawfully refuses to accept such Service, the date of Customer's acceptance of such Service, or (iii) another, mutually agreed upon date.

Service Order

"Service Order" means (i) a contract between the Company and Customer, or (ii) a Company designated form used from time to time by Customer for purposes of ordering Services hereunder or for acquiring Prepaid Calling Cards.

Subscriber

"Subscriber" means a person, firm, company, corporation, or other entity who is authorized by the Customer to use Service under this Tariff.

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"TDD" means a Telecommunications Device for the Deaf.

Termination (Terminate)

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Third Party Billing Companies

"Third Party Billing Companies" means, collectively, any clearinghouses, LEC's, or Other Providers, credit card companies or other third parties who bill Customers for Services on the Company's behalf.

Underlying Carrier(s)

"Underlying Carrier(s)" means the LEC(s) or other Carrier(s) whose services are used by the Company to provision (T) pursuant to this Tariff.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

CANCELLED
July 11, 2010
Missouri Public
Service Commission
JC-2010-0703

Filed
Missouri Public
Service Commission

JUL 02 1999

1 Technical Terms and Abbreviation (cont.)

MO. PUBLIC SERVICE COMM

Service Commencement Date

"Service Commencement Date" means either (i) the first day following the date on which the Company notifies the Customer that the requested Service is available for use, (ii) in the event Customer lawfully refuses to accept such Service, the date of Customer's acceptance of such Service, or (iii) another, mutually agreed upon date.

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"Service Order" means (i) a contract between the Company and Customer, or (ii) a Company designated form used from time to time by Customer for purposes of ordering Services hereunder or for acquiring Prepaid Calling Cards.

Subscriber

"Subscriber" means a person, firm, company, corporation, or other entity who is authorized by the Customer to use Service under this Tariff.

TDD

"TDD" means a Telecommunications Device for the Deaf.

Termination (Terminate)

"Termination " (or "Terminate") means discontinuance of (to discontinue) Services, either at Customer's request, or by the Company in accordance with Regulations.

Third Party Billing Companies

"Third Party Billing Companies" means, collectively, any clearinghouses, LEC's, or Other Providers, credit card companies or other third parties who bill Customers for Services on the Company's behalf.

Underlying Carrier(s)

"Underlying Carrier(s)" means the LEC(s) or other Carrier(s) whose services are resold by the Company pursuant to this Tariff.

CANCELLED

JAN 18 2003
by ISRS 12
Public Service Commission
MISSOURI

Missouri Public
Service Commission
99-115
FILED SEP 30 1999

Issued: July 2, 1999

Effective [REDACTED]

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

2 **RULES AND REGULATIONS**

The Company is a provider of basic local exchange services. The Services described in Section 3 of this Tariff are provided to Customers by the Company pursuant to one or more applicable agreements or Underlying Tariffs that are on file with, and have been approved by, the Commission. (T) (T) (T)

2.1 **Undertaking of the Company**

- 2.1.1 **Obligation to Provide Service.** The Company shall exercise its best efforts to provide Services to Subscribers pursuant to the terms and conditions of this Tariff. The Company shall exercise reasonable efforts to make such Services available for Subscribers' use on either the installation date set forth in a Service Order (or, if no date is specified) as soon as practicable after execution of a Service Order, subject to Customer's compliance with Regulations. In addition to the Service Order, Customer shall also execute such other documents as the Company may reasonably require. In the event of a conflict or inconsistency between (i) the terms of a Service Order (or of any other document executed by the Customer) and (ii) those of this Tariff, the latter shall govern. The Service Order becomes a contract upon the establishment of service or provision of any ordered facilities.
- 2.1.2 **Conditions to Company's Obligations.** The obligations of the Company to provide Services are subject to the following: (i) availability, procurement, construction, and maintenance of facilities required to meet the Service Order; (ii) the provision of Services to the Company by the Underlying Carrier; (iii) interconnection to Other Providers' services or facilities as required; and (iv) any applicable Credit Limit. (T)
- 2.1.3 **Right to Block Services in the Event of Fraud.** The Company reserves the right to block Services to any Subscriber location without any liability whatsoever, in the event that the Company detects or reasonably suspects fraudulent or unlawful use of the Services at said location.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

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JUL 02 1999

2 RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM

The Company is a reseller of basic local exchange services. The Services described in Section 3 of this Tariff are provided to Customers by the Company pursuant to one or more applicable resale agreements or Resale Tariffs which are on file with, and have been approved by, the Commission.

2.1 Undertaking of the Company

- 2.1.1 Obligation to Provide Service. The Company shall exercise its best efforts to provide Services to Subscribers pursuant to the terms and conditions of this Tariff. The Company shall exercise reasonable efforts to make such Services available for Subscribers' use on either the installation date set forth in a Service Order (or, if no date is specified) as soon as practicable after execution of a Service Order, subject to Customer's compliance with Regulations. In addition to the Service Order, Customer shall also execute such other documents as the Company may reasonably require. In the event of a conflict or inconsistency between (i) the terms of a Service Order (or of any other document executed by the Customer) and (ii) those of this Tariff, the latter shall govern. The Service Order becomes a contract upon the establishment of service or provision of any ordered facilities.
- 2.1.2 Conditions to Company's Obligations. The obligations of the Company to provide Services are subject to the following: (i) availability, procurement, construction, and maintenance of facilities required to meet the Service Order; (ii) the provision of Services to the Company for Resale by the Underlying Carrier; (iii) interconnection to Other Providers' services or facilities as required; and (iv) any applicable Credit Limit.
- 2.1.3 Right to Block Services in the Event of Fraud. The Company reserves the right to block Services to any Subscriber location without any liability whatsoever, in the event that the Company detects or reasonably suspects fraudulent or unlawful use of the Services at said location.

CANCELLED

JAN 18 2003
KRS 13
Public Service Commission
MISSOURI

Missouri Public
Service Commission

99-115

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Issued: July 2, 1999

Effective: [REDACTED]

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

2.2 Responsibility and Use

2.2.1 Services may be used by Customer or Subscriber for any lawful purpose, twenty-four (24) hours per day, seven (7) days per week, subject to the terms and conditions set forth herein and in a n y applicable Service Order. Customer is solely responsible for (i) prevention of unauthorized, unlawful or fraudulent, use of or access to Services, which use or access is expressly prohibited.

2.2.2 The Customer has no property right in the telephone number or any other call number designation associated with the Company's Services. The Company may change such numbers, or the central office code designation associated with such numbers, or both, assigned to the Customer, whenever the Company, in its sole discretion, deems it necessary to do so in the conduct of its business.

2.2.3 [reserved]

2.3 Transmission

The Services are suitable for the transmission of voice, data, or other communications only to the limited extent set forth in the Underlying Tariff(s). (T)

2.4 [Reserved]

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

JUL 02 1999

2.2 Responsibility and Use

MO. PUBLIC SERVICE COMMISSION

2.2.1 Services may be used by Customer or Subscriber for any lawful purpose, twenty-four (24) hours per day, seven (7) days per week, subject to the terms and conditions set forth herein and in any applicable Service Order. Customer is solely responsible for (i) prevention of unauthorized, unlawful or fraudulent, use of or access to Services, which use or access is expressly prohibited.

2.2.2 The Customer has no property right in the telephone number or any other call number designation associated with the Company's Services. The Company may change such numbers, or the central office code designation associated with such numbers, or both, assigned to the Customer, whenever the Company, in its sole discretion, deems it necessary to do so in the conduct of its business.

2.2.3 [reserved]

2.3 Transmission

The Services are suitable for the transmission of voice, data, or other communications only to the limited extent set forth in the Resale Tariff(s).

2.4 [Reserved]

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Public Service Commission
MISSOURI

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Service Commission
99-115
FILED SEP 30 1999

JUL 02 1999

2.5. Interconnection

2.5.1 Services or facilities furnished by the Company may be connected with services or facilities of Other Providers subject to any technical limitations set forth in said Other Providers' tariffs (if any); provided, however, Service furnished by the Company is not part of a joint undertaking with any Other Provider.

2.5.2 Interconnection with the facilities or services of Other Providers is subject to (i) the availability of said Other Providers' facilities; and (ii) the applicable terms and conditions of the Other Providers' tariffs (if any). Customer shall be solely responsible for satisfying all legal requirements for interconnecting Customer-provided terminal equipment or communications systems with Other Providers' facilities, including, without limitation, application for all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. Satisfaction of all legal requirements, any interface equipment or any other facilities necessary to interconnect the facilities of the Company and Other Providers must be provided at the Customer's sole expense.

2.6 Equipment

2.6.1 The Company's facilities or Services may be used with or terminated to Customer Premises Equipment ("CPE"), such as a private branch exchange, key system or pay telephone. CPE is the sole responsibility of the Customer and the Company has no responsibility whatsoever for the installation, operation, and maintenance of such CPE. The Customer is solely responsible for all costs of installing, maintaining or repairing CPE, including without limitation personnel charges, wiring costs, and costs associated with routing of electrical power, incurred in the attachment to and use of the Company's facilities or Services.

2.6.2 The Customer is responsible for ensuring that all attached CPE conforms to the Federal Communications Commission's registration requirements set forth in Part 68 of the Code of Federal Regulation (as amended), and the Company may discontinue the provision of Services to any location where CPE fails to conform to such Regulations.

2.6.3 The Customer will be responsible for payment of service charges at the Company's standard, hourly rates in effect from time to time for visits by Company personnel to the Customer's premises in response to any Service difficulty or trouble report determined to be caused, in whole or in part, by the use of any CPE, Services, facilities, or other equipment which is not provided by the Company.

Missouri Public Service Commission
99-115
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Issued: July 2, 1999

Effective: [REDACTED]

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

2.7 Title

MO. PUBLIC SERVICE COMMI

Title to any and all equipment or facilities provided by Company under this Tariff will remain in the Company.

2.8 Customer Premises

Customer shall provide, without cost to Company, all equipment, space, conduit, and electric power required to terminate the Services at the Subscriber's premises. The Customer shall arrange for the Company, or other Carriers as required, to have access to the Subscriber's premises at all reasonable times for purposes of Service installation, Termination, inspection and repair. Customer shall be solely responsible for any damage to or loss of Company equipment while on the premises of Subscriber, unless such damage is caused by the negligence or willful misconduct of the Company, its employees, subcontractors or agents.

2.9 Non-Routine Maintenance and Installation

At the Customer's request, the Company may perform installation or maintenance on weekends or times other than during normal business hours; provided, however, Customer may be assessed reasonable, additional charges based on the Company's actually incurred labor, material or other costs for such non-routine installation or maintenance.

2.10 Interruption

The Company, without incurring any liability whatsoever, may make Scheduled Interruptions at any time (i) to ensure compliance by the Customer or Subscriber with Regulation (including without limitation the provisions of this Tariff), (ii) to ensure proper installation and operation of the Customer's and the Company's equipment and facilities, (iii) to prevent fraudulent use of or access to the Services, or (iv) to perform any other maintenance, testing or inspection reasonably required for the provision of Services hereunder.

2.11 Service Commencement and Acceptance

Billing for Services will commence as of the Service Commencement Date. The Company shall notify the Customer when Services ordered pursuant to an accepted Service Order are ready for use. Customer may refuse to accept such Services at any time within ten (10) business days after receipt or mailing of the Customer Information Bulletin described in Section 5 of this tariff.

Missouri Public
Utilities Commission
99-115
FILED SEP 30 1999

Issued: July 2, 1999

Effective: [REDACTED]

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

2.12 Minimum Service Period

The Minimum Service Period ("MSP") will be for the term specified in the applicable Service Order, which term must be no less than thirty (30) days. Except as otherwise provided in the Service Order, (i) this MSP will automatically renew for subsequent terms of equal duration, and (ii) either the Company or the Customer may elect not to renew any MSP by written or oral notice to the other no later than thirty (30) days prior to the expiration date of said MSP.

2.13 Service Order Cancellation and Refund of Processing Fee and MSP Recurring Charges

If a Customer cancels the Service Order, the Processing Fee (described later in this Tariff) and the recurring charges for the MSP are subject to refund at any time before Service is commenced pursuant to the Customer's Service Order. The preceding notwithstanding, the Processing Fee and the recurring charges for the MSP shall be refundable to the Customer upon cancellation if cancellation is requested within 10 business days after mailing or delivery of the Customer Information Bulletin described in this Tariff.

2.14 Billing and Payments

2.14.1 Except as otherwise limited by Regulation, Customer shall be responsible for payment of all charges, whether authorized or not, for any and all use of or access to Services provided to Subscribers, including without limitation any unauthorized, unlawful or fraudulent use or access.

2.14.2 All amounts stated on each monthly invoice are due and payable as set out in Paragraph 2.14.4. (C)

2.14.3 Customers may pay for service by Money Order, approved personal check or cash at any Company location, or authorized agent location. Payments for service mailed to the Company must be in the form of a Money Order, Personal Check or Certified Check. Credit card payments are accepted by the Company by telephone. Payment for reconnection of service as provided in this Tariff may be made in any reasonable manner, including personal check. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, excepting bank error.

2.14.4 Charges for Prepaid Service will be mailed to the Customer 21 days prior to the due date. Upon request and payment of prorated charges and a "Billing Cycle Change Charge," Customer may elect to choose their billing cycle to one of their preference. Requests for a change to a preferred billing cycle must be done on or before the due date. At such time that Company has implemented the ability for a customer to selection their preferred billing cycle the granting of extensions as described below shall cease. Up until that time and upon request, Company will grant an extension of five days to pay a telephone bill upon payment of an extension fee of \$10.00 on or before the due date of the bill. Only one extension per billing period shall be granted.

LOCAL TELECOMMUNICATIONS SERVICES

2.12 Minimum Service Period

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2.14 Billing and Payments

2.14.1 Except as otherwise limited by Regulation, Customer shall be responsible for payment of all charges, whether authorized or not, for any and all use of or access to Services provided to Subscribers, including without limitation any unauthorized, unlawful or fraudulent use or access.

2.14.2 All amounts stated on each monthly, quarterly, semi-annual or annual invoice are due and payable as set out in Paragraph 2.14.4. (C)

2.14.3 Customers may pay for service by Money Order, approved personal check or cash at any Company location, or authorized agent location. Payments for service mailed to the Company must be in the form of a Money Order, Personal Check or Certified Check. Credit card payments are accepted by the Company by telephone. Payment for reconnection of service as provided in this Tariff may be made in any reasonable manner, including personal check. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, excepting bank error.

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LOCAL TELECOMMUNICATIONS SERVICES

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If a Customer cancels the Service Order, the Processing Fee (described later in this Tariff) and the recurring charges for the MSP are subject to refund at any time before Service is commenced pursuant to the Customer's Service Order. The preceding notwithstanding, the Processing Fee and the recurring charges for the MSP shall be refundable to the Customer upon cancellation if cancellation is requested within 10 business days after mailing or delivery of the Customer Information Bulletin described in this Tariff.

2.14 Billing and Payments

2.14.1 Except as otherwise limited by Regulation, Customer shall be responsible for payment of all charges, whether authorized or not, for any and all use of or access to Services provided to Subscribers, including without limitation any unauthorized, unlawful or fraudulent use or access.

2.14.2 All amounts stated on each monthly invoice are due and payable as set out in Paragraph 2.14.4.

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LOCAL TELECOMMUNICATIONS SERVICES

2.12 Minimum Service Period

The Minimum Service Period ("MSP") will be for the term specified in the applicable Service Order, which term must be no less than thirty (30) days. Except as otherwise provided in the Service Order, (i) this MSP will automatically renew for subsequent terms of equal duration, and (ii) either the Company or the Customer may elect not to renew any MSP by written or oral notice to the other no later than thirty (30) days prior to the expiration date of said MSP.

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2.14.4 Charges for Prepaid Service will be mailed to Customer on a monthly (30 days) basis, in advance, on the 15th day of each month for the following month's service, and shall be due by the 10th of the following month. Upon request, the Company will grant a Customer an extension of five days to pay a telephone bill upon payment of the sum of \$10.00 on or before the due date of the bill. Only one extension of time will be granted.

CANCELLED

September 1, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

**The Pager Company d/b/a
The Pager and Phone Company
PSC MO No. 1**

2nd Revised Sheet 17

No record of the above listed tariff sheet was found in researching tariff submissions between the following revisions:

Effective Date:	Tariff Page No.:
January 13, 2001	1 st Revised Page 17
June 14, 2003	3 rd Revised Page 17

Researched by: Nikki Senn
Title: Senior Office Support Assistant
Date of Research: November 3, 2006

**Missouri Public Service Commission
Adjudication Division - Data Center**

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2.12 Minimum Service Period

**MISSOURI
Public Service Commission**

The Minimum Service Period ("MSP") will be for the term specified in the applicable Service Order, which term must be no less than thirty (30) days. Except as otherwise provided in the Service Order, (i) this MSP will automatically renew for subsequent terms of equal duration, and (ii) either the Company or the Customer may elect not to renew any MSP by written or oral notice to the other no later than thirty (30) days prior to the expiration date of said MSP.

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MISSOURI

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Public Service Commission**

JUL 02 1999

2.12 Minimum Service Period

MO. PUBLIC SERVICE COMMISSION

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CANCELLED

JAN 13 2001

1st R P 17

By Public Service Commission MISSOURI

Missouri Public Service Commission

99-115
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Issued: July 2, 1999

Effective [REDACTED]

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

2.14 Billing and Payments (Cont.)

2.14.5 [Reserved]

2.14.6 The Company issues bills on a monthly basis with bills received by the Customer on or about the same day each month. (C)

2.14.7 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change, disconnects and reconnects service, transfers service from one premises to another, or requests a change to their preferred billing cycle.

2.14.8 The Company allows customers at least 21 days to pay bill charges.

The Company sets forth the following on residential bills:

- A. the number of access lines for which charges are stated;
- B. the beginning or ending dates of the billing period;
- C. the date the bill becomes delinquent in not paid on time;
- D. the unpaid balance (if any);
- E. the amount for basic service and an itemization for the amount for toll service, If applicable, including the date and duration of each toll call;
- F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable), and other surcharges as may be necessary and appropriate.
- G. the total amount due; and
- H. a telephone number where inquiries may be made.

2.14.9 At the time of sale when the residential customer signs up for service, the Company provides each customer a Customer Information Bulletin which contains an itemized account of the charges for the equipment and service for which the customer has contracted and other information. This shall be hand delivered to the customer

2.15 Customer Cancellation of Service

If the customer cancels service after ten days of delivery of the Customer Information Bulletin, the Prepaid service charges, plus associated taxes, shall be pro-rated for the actual number of days During which service has been provided with the non-used portion being refunded to the customer.

July 12, 2012

Issued: June 12, 2012

Effective: ~~July 11, 2012~~

CANCELLED
January 04, 2016
Missouri Public
Service Commission
TD-2016-0138; YC-20007-0418

Dale Schmick, Vice President
 2800 E 18th Street
 Kansas City, MO 64127

Filed
Missouri Public
Service Commission
JC-2012-0802

 LOCAL TELECOMMUNICATIONS SERVICES

2.14 Billing and Payments (Cont.)

2.14.5 [Reserved]

2.14.6 The Company issues bills on a monthly, quarterly, semi-annual or annual basis with bills received by the Customer on or about the same date each month. (C)
(T)

2.14.7 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change, disconnects and reconnects service, transfers service from one premises to another, or requests a change to their preferred billing cycle.

2.14.8 The Company allows customers at least 21 days to pay bill charges.

The Company sets forth the following on residential bills:

- A. the number of access lines for which charges are stated;
- B. the beginning or ending dates of the billing period;
- C. the date the bill becomes delinquent in not paid on time;
- D. the unpaid balance (if any);
- E. the amount for basic service and an itemization for the amount for toll service, If applicable, including the date and duration of each toll call;
- F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable), and other surcharges as may be necessary and appropriate.
- G. the total amount due; and
- H. a telephone number where inquiries may be made.

2.14.9 At the time of sale when the residential customer signs up for service, the Company provides each customer a Customer Information Bulletin which contains an itemized account of the charges for the equipment and service for which the customer has contracted and other information. This shall be hand delivered to the customer

2.15 Customer Cancellation of Service

If the customer cancels service after ten days of delivery of the Customer Information Bulletin, the Prepaid service charges, plus associated taxes, shall be pro-rated for the actual number of days During which service has been provided with the non-used portion being refunded to the customer.

LOCAL TELECOMMUNICATIONS SERVICES

2.14 Billing and Payments (Cont.)

2.14.5 [Reserved]

2.14.6 The Company issues bills on a monthly basis with bills received by the Customer on or about the same date each month.

2.14.7 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change, disconnects and reconnects service, transfers service from one premises to another, or requests a change to their preferred billing cycle. (C)
(C)

2.14.8 The Company allows customers at least 21 days to pay bill charges.

The Company sets forth the following on residential bills:

- A. the number of access lines for which charges are stated;
- B. the beginning or ending dates of the billing period;
- C. the date the bill becomes delinquent in not paid on time;
- D. the unpaid balance (if any);
- E. the amount for basic service and an itemization for the amount for toll service, If applicable, including the date and duration of each toll call;
- F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable), and other surcharges as may be necessary and appropriate.
- G. the total amount due; and
- H. a telephone number where inquiries may be made.

2.14.9 At the time of sale when the residential customer signs up for service, the Company provides each customer a Customer Information Bulletin which contains an itemized account of the charges for the equipment and service for which the customer has contracted and other information. This shall be hand delivered to the customer

2.15 Customer Cancellation of Service

If the customer cancels service after ten days of delivery of the Customer Information Bulletin, the Prepaid service charges, plus associated taxes, shall be pro-rated for the actual number of days During which service has been provided with the non-used portion being refunded to the customer.

JUL 02 1999

2.14 Billing and Payments (cont.)

2.14.5 [Reserved]

MO. PUBLIC SERVICE COMM

2.14.6 The Company issues bills on a monthly basis with bills received by the Customer on or about the same day each month.

2.14.7 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.

2.14.8 The Company allows customers at least 21 days to pay bill charges.

The Company sets forth the following on residential bills:

- A. the number of access lines for which charges are stated;
- B. the beginning or ending dates of the billing period;
- C. the date the bill becomes delinquent if not paid on time;
- D. the unpaid balance (if any);
- E. the amount for basic service and an itemization for the amount due for toll service, if applicable, including the date and duration of each toll call;
- F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate;
- G. the total amount due; and
- H. a telephone number where inquiries may be made.

2.14.9 At the time of sale when the residential customer signs up for service, the Company provides each customer a Customer Information Bulletin which contains an itemized account of the charges for the equipment and service for which the customer has contracted and other information. This shall be hand delivered to the customer.

2.15 Customer Cancellation of Service

If the customer cancels service after ten days of delivery of the Customer Information Bulletin, the prepaid service charges, plus associated taxes, shall be pro-rated for the actual number of days during which service has been provided with the non-used portion being refunded to the customer.

CANCELLED

September 1, 2005

MISSOURI PUBLIC SERVICE COMMISSION

Missouri Public Service Commission
99-115
FILED SEP 30 1999

Issued: July 2, 1999

Effective: August 16, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

2.16 Deposits

The Company does not require a deposit.

2.17 [reserved]

2.18 [reserved]

2.19 Taxes

The Customer is responsible for payment of any and all approved federal, state and municipal taxes, surcharges, assessments and fees. Taxes and approved surcharges for Prepaid Service will be billed by the Company as a separate line item on Customer's invoice and are not included in any rates set forth in this Tariff. All other customer surcharges will be submitted to the Missouri Public Service Commission for approval

2.20 Discontinuation

2.20.1 Service may be discontinued for any of the following reasons:

- 2.20.1.A nonpayment of an undisputed delinquent charge;
- 2.20.1.B unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- 2.20.1.C failure to substantially comply with terms of a settlement agreement;
- 2.20.1.D refusal after reasonable notice to permit inspection, maintenance or replacement of telephone utility equipment;
- 2.20.1.E material misrepresentation of identity in obtaining telephone utility service;
- 2.20.1.F as approved by federal or state law.

2.20.2 Service may not be discontinued by the Company for failure to pay charges not subject to Missouri Public Service Commission's jurisdiction unless specifically authorized in this tariff.

2.20.3 Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

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MISSOURI PUBLIC SERVICE COMMISSION
99-115
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Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

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CANCELLED
January 04, 2016
Missouri Public
Service Commission
TD-2016-0138; YC-20007-0418

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JUL 02 1999

the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

- 2.20.4 Customers shall have 21 days from the rendition of a bill to pay the charges stated.
- 2.20.5 Residential service shall not be discontinued unless written notice by first-class mail is sent to the customer at least five days prior to the date of the proposed discontinuance. All notices shall be sent on the 5th of the month.
- 2.20.6 At least 24 hours preceding a discontinuance the Company shall make reasonable efforts to contact the customer to advise of the proposed discontinuance and what steps must be taken to avoid it.

RESIDENTIAL EMERGENCY

- 2.20.7 The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

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99 - 115
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Deborah D. Garza, President
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Kansas City, MO 64127

SEP 30 1999

2.20 Discontinuation (contd.)

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2.20.8 Notices of Discontinuance shall contain the following information:

JUL 02 1999

2.20.8.A the name, address and telephone number of the customer;

MISSOURI PUBLIC SERVICE COMM

2.20.8.B a statement of the reason for the proposed discontinuance and the cost for reconnection; and

2.20.8.C the date after which service will be discontinued unless appropriate action is taken.

2.21 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with rules prescribed by the Commission.

2.22 Limitation of Liability

2.22.1 Except as caused by its willful misconduct or negligence, the Company's liability with respect to any action, claim, judgment, damages, demand, liability or expense (including without limitation reasonable attorney's fees) (i) brought or incurred by Customer, by any Subscriber, or by any other party in connection with the installation, provision, preemption, termination, maintenance, repair or restoration of Service (including without limitation 911 Service and Directory Listing Service) or (ii) arising from any Performance Failure, will in no event exceed an amount equal to the Service charges incurred by Customer for the month during which the Service was affected. Such amount will be in addition to any amounts that may otherwise be due Customer as Credits or Credit Allowances pursuant to the provisions of Section 2.26 hereof.

2.22.2 To the extent permitted by any applicable Regulation, the Company's liability for negligence will also be limited to the amounts described in Section 2.22.1 hereof.

2.22.3 [reserved]

2.22.4 In no event will the Company be liable for loss of profits (even if the Company has been advised of the possibility of such loss) or for any indirect, incidental, special, consequential, exemplary or punitive damages whatsoever arising, directly or indirectly, from or in connection with the provision of Services (including 911 Service and Directory Listing Service) hereunder.

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Effective: August 16, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

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2.22 Limitation of Liability (cont.)

MO. PUBLIC SERVICE COMMISSION

2.22.5 Except as caused by its willful misconduct or negligence, the Company will not be liable for defacement of or damages to Subscribers' premises or for any personal injury or death arising, directly or indirectly, from the furnishing of Services (including 911 Service and Directory Listing Service), including without limitation the installation or removal of any facilities, equipment or wiring associated therewith. Customer is solely responsible for connecting any and all apparatus, equipment and associated wiring on Subscribers' premises to the Services, and no other Carrier or third party engaged in such activity is to be deemed to be an agent or employee of the company.

2.22.6 Any action or claim against the Company arising from any of its alleged acts or omissions in connection with this Tariff will be deemed waived if not brought or made in writing within sixty (60) days from the date that the alleged act or omission occurred.

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Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

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2.23 Disclaimer

The Company will have no liability whatsoever to Customer, its employees, agents, subcontractors, or assignees, or to any other person for (i) damages arising out of any Underlying Carriers' or Other Providers' Performance Failure, (ii) any act or omission of any third party furnishing equipment, facilities or service to any Subscriber in connection with this Tariff or with the Services, or (iii) any other act or omission of any Other Provider, Subscriber or third party related to the use or provision of Services hereunder.

THE COMPANY DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR OR IN CONNECTION WITH THE USE OR PROVISION OF SERVICES PROVIDED HEREUNDER.

2.24 Indemnification

Subject to the limitations of liability set forth in Section 2.22 hereof, the Company and the Customer shall defend, indemnify, and hold each other harmless from and against any and all actions, claims, judgments, damages, demands, liabilities, and expenses, including without limitation reasonable attorney's fees, resulting from injury to or death of any person (including injury to or death of their employees) or from the loss of or damage to tangible real or tangible personal property or to the environment, to the extent that such injury, death, loss or damage was proximately caused by any negligent act or omission on the part of the party from whom indemnity is sought, its agents, employees, subcontractors or assignees, in connection with use of the Services. The indemnifying party under this Section 2.24 shall defend the other at the other's request against any such action, liability, claim or demand. The party seeking indemnification under this Section 2.24 must notify the other promptly of written claims or demands for which the indemnifying party is responsible hereunder. The Company and the Customer, as the case may be, shall cooperate fully with the other in the course of such indemnification, and the indemnifying party shall control such defense and the right to litigate, settle, appeal (provided it pays the cost of any required appeal bond), compromise or otherwise deal with any such claim or resulting judgment, provided that such settlement, compromise or other resolution of said claim does not result in liability to the indemnified party.

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Effective: [REDACTED]

Deborah D. Garza, President
The Pager Company
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Kansas City, MO 64127

SEP 30 1999

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2.25 Indemnification by Customer

MO. PUBLIC SERVICE COMMISSION

Customer shall defend, indemnify and hold the Company (together with its officers, directors, employees, and agents) harmless from any and all actions, claims, judgments, damages, demands, liabilities, and expenses, including without limitation reasonable attorney's fees, arising from or in connection with:

- 2.25.1 libel or slander resulting from Subscriber's use of the Services;
- 2.25.2 any loss, damage, or destruction of any property or any personal injury (including death) not due to the Company's negligence or willful misconduct and caused, directly or indirectly, from the installation, operation, or other use (or failure to use) of the Services or any Company supplied facilities (i) in combination with the services or equipment supplied by the Subscriber or any third party, or (ii) in an explosive or otherwise hazardous environment;
- 2.25.3 infringement of any patent, copyright, trademark, trade name, service mark or trade secret arising from: (i) the transmission of any material transmitted (a) by any Subscriber or (b) by any other person using the Services provided to any Subscriber, or Subscriber location; or (ii) from the combination of Subscriber's use of Services with CPE or with other Subscriber-provided facilities or services; and
- 2.25.4 except as otherwise provided by applicable Regulation, any unauthorized, unlawful, or fraudulent use of or access to the Services provided to Subscribers.

Missouri Public Service Commission
99-115
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Issued: July 2, 1999

Effective

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

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2.26 Credits and Credit Allowances

MO. PUBLIC SERVICE COMMISSION

2.26.1 Credits ("Credit(s)") to the Customer's fixed charges, if any, for Interruptions (other than Scheduled Interruptions or Interruptions caused by Other Providers for which a Credit Allowance is due the company as described in Section 2.26.2 hereof) which (i) exceed in the aggregate twenty-four (24) hours per month, (ii) are directly caused by the Company, and (iii) are not due to the negligence or willful misconduct of the Subscriber, its employees, subcontractors, agents, or assignees, will be applied to Customer's account with the Company. Such credits are to be calculated by multiplying the monthly recurring rate (if any), for the affected Service by the ratio that the number of hours the Interruption bears to 720 hours. (For the purpose of this computation, each month is deemed to have 720 hours.) An Interruption is measured from the time the Company detects, or the Customer notifies the Company of, its occurrence until such time as the Interruption is cured. Each Interruption is to be considered separately for the purposes of this calculation and is being rounded to the nearest hour.

2.26.2 In the event of an Interruption caused by Other Providers for which a credit or allowance ("Credit Allowance") becomes due to the Company, the Company shall apply such Credit Allowance to Customer's account, less an administration fee, subject to the Company's collection of such Credit Allowance from the Underlying Carrier obligated to provide same. In no event will the Company be obligated to credit Customer any amounts in excess of any Credit Allowance allocable to Customer's Interruption(s) which Company receives from the Underlying Carrier. Any other provision of this Section 2.26 notwithstanding, Company will have no obligation to apply any credit to Customer's account for Interruptions caused by an Underlying Carrier for which no Credit Allowance is due to the Company.

2.26.3 Except as otherwise set forth herein, Customer's sole and exclusive remedy for any and all Performance Failures which consist of or give rise to Interruptions are Credits or Credit Allowances to the extent available under this Section 2.26; for any other Performance Failures or in the event Credits or Credit Allowances are unavailable (due to the facts, for example, that the Customer does not incur any fixed month charges), Customer's sole and exclusive remedy in lieu of said Credits or Credit Allowances will be an immediate right to Terminate Services prior to the expiration of the Minimum Service Period.

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99-115
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Issued: July 2, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

Effective: [REDACTED]

SEP 30 1999

JUL 02 1999

2.27 Local Calling Area

MO. PUBLIC SERVICE COMMISSION

The Company will provide Services from all exchanges of its Underlying Carrier, in conformance with that Underlying Carrier's existing local exchange boundary maps as approved by the Commission.

2.28 Access to Telephone Relay Service

Where required by the Commission, the Company will participate in telephone relay services for handicapped or hearing impaired Customers, and will comply with all regulations and requirement related thereto.

2.29 Compliance

The Company and Customer shall (and Customer shall cause Subscriber to) comply with all Regulation.

2.30 Force Majeure

The Company is excused from any Performance Failure due to causes beyond its reasonable control, including but not limited to acts of God, fire, floods, other catastrophes, insurrections, national emergencies, wars, strikes, work stoppages or other labor disputes, unavailability of rights-of-way, disconnection or unavailability (through not fault of the Company) of any Underlying Carriers' facilities or services, or any Regulation or other directive, action or request of any Governmental Authority.

2.31 Full Force and Effect

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid, or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

2.32 Cooperation

Customer shall cooperate with the Company to the extent necessary for the Company to discharge its obligations hereunder and as reasonably requested by the Company.

2.33 Governing Law

This Tariff is to be governed by and construed in accordance with the rules and orders of the Commission and the laws of the State of Missouri.

Missouri Public Service Commission

99-115

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Effective: [REDACTED]

Deborah D. Garza, President
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3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

JUL 02 1999

2.34 Assignment

MO. PUBLIC SERVICE COMM

2.34.1 By Customer. The Customer may not transfer or assign its rights or obligations associated with any Service Order without the Company's prior written consent. The Company will permit a Customer to transfer its Service to another party only upon payment of all Charges due through the date of transfer. Such a transfer will be treated as a discontinuation, followed by an installation of new Services, subject to any applicable installation or other non-recurring Charges.

2.34.2 By Company. The Company may, in accordance with Regulations, assign its rights or delegate its obligations under this Tariff to any affiliate or successor in interest.

2.35 [Reserved]

Missouri Public Service Commission

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Effective [REDACTED]

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

2.36 Operator Services

For PhonePLUS Prepaid Service Customers, directory assistance and busy interrupt services are available at rates listed in Section 4 of this tariff.

(T)

LOCAL TELECOMMUNICATIONS SERVICES

2.36 Operator Services

For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance and busy interrupt services are available at rates listed in Section 4 of this tariff.

(D)

Issued: February 6, 2008

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127

Effective: March 7, 2008

CANCELLED
November 13, 2009
Missouri Public
Service Commission
JC-2010-0273

FILED
Missouri Public
Service Commission
CO-2003-0094

LOCAL TELECOMMUNICATIONS SERVICES

2.36 Operator Services

The Company does not provide operator services for Basic (Resale-Based) Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance and busy interrupt services are available at rates listed in Section 4 of this tariff.

(M)

Issued: May 15, 2003

Dale Schmick, Vice President
3030 E. Truman Road
Kansas City, MO 64127

Effective: June 14, 2003

CANCELLED
March 7, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

**Missouri Public
Service Commission**

2.36 Operator Services

REC'D DEC 19 2002

The Company does not provide operator services for Basic (Resale-Based) Service Customers. For (N)
PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$0.99 (N)
per occurrence and busy interrupt is available at \$4.00 per occurrence. (N)

CANCELLED

JUN 14 2003
By *Incl R 528*
Public Service Commission
MISSOURI

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

2.36 Operator Services

The Company does not provide operator services.

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MO. PUBLIC SERVICE COMMISSION

CANCELLED

JAN 18 2003

by BRS 28
Public Service Commission
MISSOURI

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Issued: July 2, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

Effective: August 10, 1999

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

3 DESCRIPTION OF SERVICES

3.1 Local Exchange Service

Local exchange service is provided by the Company through local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of PhonePLUS Prepaid Service.

(T)

LOCAL TELECOMMUNICATIONS SERVICES

3 DESCRIPTION OF SERVICES

3.1 Local Exchange Service

Local exchange service is provided by the Company through local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of Prepaid PhonePLUS Prepaid Service (unbundled network element platform, or "UNE-P" based).

(D)

(D)

(D)

LOCAL TELECOMMUNICATIONS SERVICES

3 DESCRIPTION OF SERVICES

3.1 Local Exchange Service

Local exchange service is provided by the Company through local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of Basic Prepaid Service (resale-based), and PhonePLUS Prepaid Service (unbundled network element platform, or "UNE-P" based).

3.1.1.A Basic Prepaid Service is a resale-based prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27.

3.1.1.A.1 Basic Prepaid Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

3.1.1.A.2 Standard Features. Each Basic Prepaid Service Customer is provided with only local exchange service.

3.1.1.A.3 Optional Features. Basic Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Caller ID, (v) Three Way Calling, (vi) Speed Dial, (vii) Unpublished Number, (viii) Anonymous Call Rejection, (ix) Call Blocker, (x) Internet Caller ID; (xi) Call Waiting ID; and (xii) Privacy Manager. These features are explained in more detail at 3.1.2. (N)

LOCAL TELECOMMUNICATIONS SERVICES

3 DESCRIPTION OF SERVICES

3.1 Local Exchange Service

Local exchange service is provided by the Company through local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of Basic Prepaid Service (resale-based), and PhonePLUS Prepaid Service (unbundled network element platform, or "UNE-P" based). (Z)

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(T)

3.1.1.A.1 Basic Prepaid Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company. (T)

3.1.1.A.2 Standard Features. Each Basic Prepaid Service Customer is provided with only local exchange service.

3.1.1.A.3 Optional Features. Basic Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Caller ID, (v) Three Way Calling, (vi) Speed Dial, (vii) Unpublished Number, (viii) Anonymous Call Rejection, (ix) Call Blocker, (x) Internet Caller ID; and (xi) Call Waiting ID. These features are explained in more detail at 3.1.2.

(T)
|
(T)

Cancelled
July 9, 2005

Public Service Commission
MISSOURI

3 DESCRIPTION OF SERVICES

REC'D DEC 19 2002

3.1 Local Exchange Service

(T)

Local exchange service is provided by the Company through local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of (i) Basic Prepaid Service (resale based), and PhonePLUS Prepaid Service (unbundled network element platform, or "UNE-P" based). (T)

3.1.1.A Basic Prepaid Service is a resale based prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is Available only within a Local Calling Area as described in Section 2.27.

3.1.1.A.1 Basic Prepaid Service provides a Customer with a single, voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

3.1.1.A.2 Standard Features. Each Basic Prepaid Service Customer is provided with only local exchange service.

3.1.1.A.3 Optional Features. Basic Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Caller ID, (v) Three Way Calling, (vi) Speed Dial, (vii) Unpublished Number, (viii) Anonymous Call Rejection, (ix) Call Blocker, (x) Internet Caller ID; and (xi) Call Waiting ID. These features are explained in more detail at 3.1.2.

3.1.1.A.4 Rates and Charges. The Company will charge a Basic Prepaid Service Customer applicable Non-Recurring Charges, Monthly Recurring (T) Charges, and Usage Charges as specified in Section 4.4.

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MISSOURI

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Missouri Public

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Service Commission

DEC 14 2000

3 DESCRIPTION OF SERVICES

3.1 Resold Local Exchange Service **MISSOURI
Public Service Commission**

Resold local exchange service is provided by the Company through resale of local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of (i) Prepaid Service, (ii) Optional Service Features, (iii) Directory Listing Service, and (iv) 911 Service.

3.1.1 Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is Available only within a Local Calling Area as describe in Section 2.27.

3.1.1.A Prepaid Service provides a Customer with a single, voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

3.1.1.B Standard Features. Each Prepaid Service Customer is provided with only local exchange service.

3.1.1.C Optional Features. Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Caller ID, (v) Three Way Calling, (vi) Speed Dial, (vii) Unpublished Number, (viii) Anonymous Call Rejection, (ix) Call Blocker, (x) Internet Caller ID; and (xi) Call Waiting ID. (N)

3.1.1.D Rates and Charges. The Company will charge a Prepaid Service Customer applicable Non-Recurring Charges, monthly Recurring Charges, and Usage Charges as specified in Section 4.4.1. (N)

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2nd RS 29
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3 DESCRIPTION OF SERVICES

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3.1 Resold Local Exchange Service

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Resold local exchange service is provided by the Company through resale of local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of (i) Prepaid Service, (ii) Optional Service Features, (iii) Directory Listing Service, and (iv) 911 Service.

3.1.1 Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is Available only within a Local Calling Area as describe in Section 2.27.

3.1.1.A Prepaid Service provides a Customer with a single, voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

3.1.1.B Standard Features. Each Prepaid Service Customer is provided with only local exchange service.

3.1.1.C Optional Features. Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Caller ID, (v) Three Way Calling, (vi) Speed Dial and (vii) Unpublished Number.

3.1.1.D Rates and Charges. The Company will charge a Prepaid Service Customer applicable Non-Recurring Charges, monthly Recurring Charges, and Usage Charges as specified in Section 4.4.1.

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LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.1.A PhonePLUS Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27. (T)

3.1.1.A.1 PhonePLUS Prepaid Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; and (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711"); or 0- access or services. Calls to telephone numbers used for these caller-paid information services will be blocked by the Company. PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+) services.

3.1.1.A.2 Standard Features. Each PhonePLUS Prepaid Service Customer is provided with local exchange service and free Caller ID.

3.1.1.A.3 Optional Features. PhonePLUS Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Three-Way Calling, (v) Speed Dial, (vi) Unpublished Number, (vii) Anonymous Call Rejection, (viii) Call Blocker, (ix) Internet Caller ID; (x) Call Waiting ID; and (xi) Privacy Manager and where available (xii) Call Transfer. These features are explained in more detail at 3.1.2

3.1 Local Exchange Service (cont.)

3.1.1.A PhonePLUS Prepaid Service is a UNE-P based prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27.

3.1.1.A.1 PhonePLUS Prepaid Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; and (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711"); or 0- access or services. Calls to telephone numbers used for these caller-paid information services will be blocked by the Company. PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+) services.

3.1.1.A.2 Standard Features. Each PhonePLUS Prepaid Service Customer is provided with local exchange service and free Caller ID.

3.1.1.A.3 Optional Features. PhonePLUS Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Three-Way Calling, (v) Speed Dial, (vi) Unpublished Number, (vii) Anonymous Call Rejection, (viii) Call Blocker, (ix) Internet Caller ID; (x) Call Waiting ID; (xi) Privacy Manager and where available (xii) Call Transfer. These features are explained in more detail at 3.1.2.

(N)

LOCAL TELECOMMUNICATIONS SERVICES

Local Exchange Service (cont.)

- 3.1.1.A PhonePLUS Prepaid Service is a UNE-P based prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27. (T)
- 3.1.1.A.1 PhonePLUS Prepaid Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; and (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711"); or 0- access or services. Calls to telephone numbers used for these caller-paid information services will be blocked by the Company. PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+) services. (T)
- 3.1.1.A.2 Standard Features. Each PhonePLUS Prepaid Service Customer is provided with local exchange service and free Caller ID. (T)
- 3.1.1.A.3 Optional Features. PhonePLUS Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Three-Way Calling, (v) Speed Dial, (vi) Unpublished Number, (vii) Anonymous Call Rejection, (viii) Call Blocker, (ix) Internet Caller ID; (x) Call Waiting ID; and (xi) Privacy Manager. These features are explained in more detail at 3.1.2 (T)

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.1.B PhonePLUS Prepaid Service is a UNE-P based prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27.

3.1.1.B.1 PhonePLUS Prepaid Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; and (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711"); or 0- access or services. Calls to telephone numbers used for these caller-paid information services will be blocked by the Company. PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+) services.

3.1.1.B.2 Standard Features. Each PhonePLUS Prepaid Service Customer is provided with local exchange service and free Caller ID.

3.1.1.B.3 Optional Features. PhonePLUS Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Three-Way Calling, (v) Speed Dial, (vi) Unpublished Number, (vii) Anonymous Call Rejection, (viii) Call Blocker, (ix) Internet Caller ID; (x) Call Waiting ID; and (xi) Privacy Manager. These features are explained in more detail at 3.1.2

(N)

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.1.B PhonePLUS Prepaid Service is a UNE-P based prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27. (T)

3.1.1.B.1 PhonePLUS Prepaid Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; and (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711"); or 0- access or services. Calls to telephone numbers used for these caller-paid information services will be blocked by the Company. PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+) services. (T)

3.1.1.B.2 Standard Features. Each PhonePLUS Prepaid Service Customer is provided with local exchange service and free Caller ID. (T)

3.1.1.B.3 Optional Features. PhonePLUS Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Three-Way Calling, (v) Speed Dial, (vi) Unpublished Number, (vii) Anonymous Call Rejection, (viii) Call Blocker, (ix) Internet Caller ID; and (x) Call Waiting ID. These features are explained in more detail at 3.1.2 (T)

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Cancelled
July 9, 2005

Public Service Commission
MISSOURI

3.1 Local Exchange Service (cont.)

REC'D DEC 19 2002

3.1.1.B PhonePLUS Prepaid Service is a UNE-P based prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27.

3.1.1.B.1 PhonePLUS Prepaid Service provides a Customer with a single, voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711"); or (0-) access or services. Calls to telephone numbers used for these caller-paid information services will be blocked by the Company. PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+).

3.1.1.B.2 Standard Features. Each PhonePLUS Prepaid Service Customer is provided with local exchange service and free Caller ID.

3.1.1.B.3 Optional Features. PhonePLUS Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Call Return, (iv) Three Way Calling, (v) Speed Dial, (vi) Unpublished Number, (vii) Anonymous Call Rejection, (viii) Call Blocker, (ix) Internet Caller ID; and (x) Call Waiting ID. These features are explained in more detail at 3.1.2

3.1.1.B.4 Rates and Charges. The Company will charge a PhonePLUS Prepaid Service Customer applicable Non-Recurring Charges, Monthly Recurring Charges, and Usage Charges as specified in Section 4.5.

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Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.2 Optional Service Features

3.1.2.A Call Waiting. A tone signals the Subscriber to indicate that another call is waiting. The Subscriber can answer the second call by flashing the switchhook or by hanging up the phone.

3.1.2.B Call Forwarding. The Subscriber may direct incoming calls to the Customer's telephone number to be routed to a Subscriber-defined telephone number.

3.1.2.C Three Way Calling. The Subscriber may sequentially call up to two other Customers' telephone numbers and add the calls together making a three-way call.

3.1.2.D Unpublished Number. The Customer may refuse a listing of its name, street address, and telephone number in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

3.1.2.E Speed Dial. The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one or two-digit code.

3.1.2.F Call Return. The Subscriber may return the last call to the Customer's telephone number by dialing a one or two-digit code.

3.1.2.G Caller ID. This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax-exempt domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Line blocking customers may unblock their CPN information on a per-call basis, at no charge, by dialing an access code (#82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

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3.1 Local Exchange Service (cont.)

REC'D DEC 19 2002

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3.1.2 Optional Service Features

3.1.2.A Call Waiting. A tone signals the Subscriber to indicate that another call is waiting. The Subscriber can answer the second call by flashing the switchhook or by hanging up the phone.

3.1.2.B Call Forwarding. The Subscriber may direct incoming calls to the Customer's telephone number to be routed to a Subscriber-defined telephone number.

3.1.2.C Three Way Calling. The Subscriber may sequentially call up to two other Customers' telephone numbers and add the calls together making a three way call.

3.1.2.D Unpublished Number. The Customer may refuse a listing of its name, street address, and telephone number in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

3.1.2.E Speed Dial. The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one or two-digit code.

3.1.2.F Call Return. The Subscriber may return the last call to the Customer's telephone number by dialing a one or two-digit code.

3.1.2.G Caller ID. This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. When Caller ID is activated on a customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Line blocking customers can unblock their CPN information on a per call basis, at not charge, by dialing an access code (#82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

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Service Commission

JUL 02 1999

3.1 Resold Local Exchange Service (cont.)

3.1.2 Optional Service Features

MO. PUBLIC SERVICE COMMISSION

3.1.2.A Call Waiting. A tone signals the Subscriber to indicate that another call is waiting. The Subscriber can answer the second call by flashing the switchhook or by hanging up the phone.

3.1.2.B Call Forwarding. The Subscriber may direct incoming calls to the Customer's telephone number to be routed to a Subscriber-defined telephone number.

3.1.2.C Three Way Calling. The Subscriber may sequentially call up to two other Customers' telephone numbers and add the calls together making a three way call.

3.1.2.D Unpublished Number. The Customer may refuse a listing of its name, street address, and telephone number in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

3.1.2.E Speed Dial. The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one or two-digit code.

3.1.2.F Call Return. The Subscriber may return the last call to the Customer's telephone number by dialing a one or two-digit code.

3.1.2.G Caller ID. This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Line blocking customer can unblock the CPN information on a per call basis, at no charge, by dialing an access code (#82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

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Public Service Commission
MISSOURI

3.1 Local Exchange Service (cont.)

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3.1.2 Optional Service Features (cont.)

3.1.2.G Caller ID (cont.)

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (#67 on their Touch-Tone pad or 11678 form a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device, which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by the Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

3.1.2.H Anonymous Call Rejection. The subscriber may automatically reject calls that have been marked anonymous (refer to call blocking information) by the calling party. When Anonymous Call Rejection (ACR) is active, the called party receives no alerting or ringing for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

3.1.2.I Call Blocker. The subscriber may block calls from preselected telephone numbers (the quantity varies by the technology of the customer's equipment) and/or the last incoming call (without knowing the number). To block specified telephone numbers, the Customer builds a screening list. To block an unknown number after receiving a call, the Customer enters a code to add the number to the screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Telephone Company recorded announcement.

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3.1 Resold Local Exchange Service (cont.)

3.1.2 Optional Service Features (cont.)

3.1.2.G Caller ID (cont.)

**MISSOURI
Public Service Commission**

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (#67 on their Touch-Tone pad or 11678 form a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device, which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by the Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

3.1.2.H Anonymous Call Rejection. The subscriber may automatically reject calls that have been marked anonymous (refer to call blocking information) by the calling party. When Anonymous Call Rejection (ACR) is active, the called party receives no alerting or ringing for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated. (N)

3.1.2.I Call Blocker. The subscriber may block calls from preselected telephone numbers (the quantity varies by the technology of the customer's equipment) and/or the last incoming call (without knowing the number). To block specified telephone numbers, the Customer builds a screening list. To block an unknown number after receiving a call, the Customer enters a code to add the number to the screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Telephone Company recorded announcement. (N)

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**MISSOURI
Public Service Commission**

JUL 02 1999

3.1 Resold Local Exchange Service (cont.)

3.1.2 Optional Service Features (cont.)

3.1.2.G Caller ID (cont.)

MO. PUBLIC SERVICE COMMISSION

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (#67 on their Touch-Tone pad or 11678 form a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device, which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by the Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

3.1.2.H Call Trace. Customers receiving annoying or anonymous calls may request: 1) A telephone number change, which will be provided at no charge by the Company with a copy of a police report; or 2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded:

- The originating telephone number
- The date and time of the call
- The date and time Call Trace was activated

99-115

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JAN 13 2001
By 157 RP 31
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LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)3.1.2 Optional Service Features (cont.)

3.1.2.J Internet Caller ID. A subscriber may receive an incoming call offering via a pop-up dialog box on the personal computer while logged on to the Internet. Subscribers will see the Caller ID (CID) information and will have various disposition options available for handling the incoming caller. Subscribers have the feature functionality to turn Internet Caller ID (ICID) on and off. The available disposition options include:

- (1) taking the call (which terminates the current Internet session);
- (2) sending the call to a voice mail service (if available);
- (3) redirecting or forwarding the caller to another telephone number;
- (4) Subscribers will be able to select from two different announcements that will be played to the calling party. The first announcement will inform the caller that the party they are trying to reach is busy and the caller should call back later; the second announcement will inform the caller that the party they are trying to reach is busy and will call them back later; or
- (5) ignoring the call.

Subscribers must also subscribe to Caller ID-Calling Name and Number delivery. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service. Customers wishing to forward the caller to a voice mail system other than a Pager Company pager will be responsible for providing their own voice mail and subscribing to call forwarding busy line/don't answer. ICID software provided to the Customer for installing ICID is proprietary and may not be altered by the Customer.

3.1.2.K Call Waiting ID. When the subscriber is already speaking on the telephone and receives another phone call, Call Waiting ID will allow for the display of the name and/or number of the new caller on the customer's premise equipment. This service allows the customer to decide if he wants to answer the new incoming call. Customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible customer's premise equipment, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit. Rate applies to Business or Residential account.

(N)
(N)

3.1.2.L Call Trace. Customers receiving annoying or anonymous calls may request: 1) A telephone number change, which will be provided at no charge by the Company with a copy of a police report; or 2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded:

- The originating telephone number
- The date and time of the call
- The date and time Call Trace was activated

3.1 Local Exchange Service (cont.) (T)
3.1.2 Optional Service Features (cont.)

3.1.2.J Internet Caller ID. A subscriber may receive an incoming call offering via a pop-up dialog box on the personal computer while logged on to the Internet. Subscribers will

see the Caller ID (CID) information and will have various disposition options available for handling the incoming caller. Subscribers have the feature functionality to turn Internet Caller ID (ICID) on and off. The available disposition options include:

- (1) taking the call (which terminates the current Internet session);
- (2) sending the call to a voice mail service (if available);
- (3) redirecting or forwarding the caller to another telephone number;
- (4) Subscribers will be able to select from two different announcements that will be played to the calling party. The first announcement will inform the caller that the party they are trying to reach is busy and the caller should call back later; the second announcement will inform the caller that the party they are trying to reach is busy and will call them back later; or
- (5) ignoring the call.

Subscribers must also subscribe to Caller ID-Calling Name and Number delivery. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service. Customers wishing to forward the caller to a voice mail system other than a Pager Company pager will be responsible for providing their own voice mail and subscribing to call forwarding busy line/don't answer. ICID software provided to the Customer for installing ICID is proprietary and may not be altered by the Customer.

3.1.2.K Call Waiting ID. When the subscriber is already speaking on the telephone and receives another phone call, Call Waiting ID will allow for the display of the name and/or number of the new caller on the customer's premise equipment. This service allows the customer to decide if he wants to answer the new incoming call. Customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible customer's premise equipment, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit.

3.1.2.L Call Trace. Customers receiving annoying or anonymous calls may request: 1) A telephone number change, which will be provided at no charge by the Company with a copy of a police report; or 2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded:

- The originating telephone number
- The date and time of the call
- The date and time Call Trace was activated

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The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

DEC 14 2000

- 3.1 Resold Local Exchange Service (cont.)
- 3.1.2 Optional Service Features (cont.)

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Public Service Commission**

3.1.2.J Internet Caller ID. A subscriber may receive an incoming call offering via a pop-up dialog box on the personal computer while logged on to the Internet. Subscribers will see the Caller ID (CID) information and will have various disposition options available for handling the incoming caller. Subscribers have the feature functionality to turn Internet Caller ID (ICID) on and off. The available disposition options include: (N)

- (1) taking the call (which terminates the current Internet session);
- (2) sending the call to a voice mail service (if available);
- (3) redirecting or forwarding the caller to another telephone number;
- (4) Subscribers will be able to select from two different announcements that will be played to the calling party. The first announcement will inform the caller that the party they are trying to reach is busy and the caller should call back later; the second announcement will inform the caller that the party they are trying to reach is busy and will call them back later; or
- (5) ignoring the call.

Subscribers must also subscribe to Caller ID-Calling Name and Number delivery. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service. Customers wishing to forward the caller to a voice mail system other than a Pager Company pager will be responsible for providing their own voice mail and subscribing to call forwarding busy line/don't answer. ICID software provided to the Customer for installing ICID is proprietary and may not be altered by the Customer.

3.1.2.K Call Waiting ID. When the subscriber is already speaking on the telephone and receives another phone call, Call Waiting ID will allow for the display of the name and/or number of the new caller on the customer's premise equipment. This service allows the customer to decide if he wants to answer the new incoming call. Customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible customer's premise equipment, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit. (N)

3.1.2.L Call Trace. Customers receiving annoying or anonymous calls may request: 1) A telephone number change, which will be provided at no charge by the Company with a copy of a police report; or 2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded: (M)

- The originating telephone number
- The date and time of the call
- The date and time Call Trace was activated (M)

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Deborah D. Garza, President
 The Pager Company
 3030 E. Truman Road
 Kansas City, MO 64127

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JAN 13 2001

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Public Service Commission**

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.2 Optional Service Features (cont.)

3.1.2.L Call Trace (cont.)

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

(M)
(M)

The Company may, at its sole and absolute discretion, waive the charge for this service.

3.1.2.M Privacy Manager: Privacy Manager enables a customer to appropriately handle incoming calls that have been identified as either "anonymous", "out of area", "unavailable", or "private" before their telephone rings. Incoming calls are intercepted and a recording is played informing the caller that the number they have dialed does not accept calls from unidentified telephone numbers. At the tone, the caller will be asked to record their name or the company they represent). After the caller is identified, the customer may elect on of the following options:

- Accept the call
- Decline the call by playing a pre-recorded announcement.
- Decline the call by playing a pre-recorded announcement, which requests that the solicitors remove the customer's name from their lists and not call again.
- Send the caller to VoiceMail, or an answering machine.

If no action is taken, the call will be directly forwarded to the customer's voicemail or answering service. If the customer does not have an answering service Call Forwarding-Busy Line/Don't Answer, then privacy manager will intercept the call after the sixth ring and advise the caller that the customer is unavailable.

This service is subject to the following conditions:

- The customer's line must be equipped with touch-tone, and Caller ID Name and Number.
- Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

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(T)

- 3.1 Local Exchange Service (cont.)
- 3.1.2 Optional Service Features (cont.)
- 3.1.2.L Call Trace (cont.)

REC'D DEC 19 2002

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

Rate for Call Trace: \$12.00 per successful activation for Basic customers and \$1.00 per successful activation for PhonePLUS customers.

The Company may, at its sole and absolute discretion, waive the charge for this service.

- 3.1.2.M Privacy Manager: Privacy Manager enables a customer to appropriately handle incoming calls that have been identified as either "anonymous", "out of area", "unavailable", or "private" before their telephone rings. Incoming calls are intercepted and a recording is played informing the caller that the number they have dialed does not accept calls from unidentified telephone numbers. At the tone, the caller will be asked to record their name or the company they represent). After the caller is identified, the customer may elect on of the following options:

- Accept the call
- Decline the call by playing a pre-recorded announcement.
- Decline the call by playing a pre-recorded announcement, which requests that the solicitors remove the customer's name from their lists and not call again.
- Send the caller to VoiceMail, or an answering machine.

If no action is taken, the call will be directly forwarded to the customer's voicemail or answering service. If the customer does not have an answering service Call Forwarding-Busy Line/Don't Answer, then privacy manager will intercept the call after the sixth ring and advise the caller that the customer is unavailable.

This service is subject to the following conditions:

- The customer's line must be equipped with touch-tone, and Caller ID Name and Number.
- Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line

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Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

- 3.1 Resold Local Exchange Service (cont.)
- 3.1.2 Optional Service Features (cont.)
- 3.1.2.L Call Trace (cont.)

REC'D OCT 09 2001

Service Commission

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

Rate for Call Trace: \$12.00 per successful activation

The Company may, at its sole and absolute discretion, waive the charge for this service.

(M)

(M)

3.1.2.M Privacy Manager: Privacy Manager enables a customer to appropriately handle incoming calls that have been identified as either "anonymous", "out of area", "unavailable", or "private" before their telephone rings. Incoming calls are intercepted and a recording is played informing the caller that the number they have dialed does not accept calls from unidentified telephone numbers. At the tone, the caller will be asked to record their name or the company they represent). After the caller is identified, the customer may elect on of the following options:

(N)

- Accept the call
- Decline the call by playing a pre-recorded announcement.
- Decline the call by playing a pre-recorded announcement, which requests that the solicitors remove the customer's name from their lists and not call again.
- Send the caller to VoiceMail, or an answering machine.

If no action is taken, the call will be directly forwarded to the customer's voicemail or answering service. If the customer does not have an answering service Call Forwarding-Busy Line/Don't Answer, then privacy manager will intercept the call after the sixth ring and advise the caller that the customer is unavailable.

This service is subject to the following conditions:

- The customer's line must be equipped with touch-tone, and Caller ID Name and Number.
- Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line

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Issued: October 9, 2001

~~Service Commission~~
Effective: November 8, 2001

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3.1 Local Exchange Service (cont.)
3.1.2 Optional Service Features (cont.)

3.1.2.N Personalized Ring

Personalized ring allows a customer to establish up to three telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the Primary Number and additional associated telephone numbers are called Personalized Ring Numbers. A customer may subscribe to a maximum of two Personalized Ring Numbers. The standard ringing pattern is provided for the Primary Number. Distinctive ringing is provided for each Personalized Ring Number.

The following regulations apply:

A directory listing is provided for each telephone number associated with Personalized Ring Service. NonListed service and NonPublished Service is available for all telephone numbers associated with Personalized Ring. There is no charge for NonListed or NonPublished Service furnished for Personalized Ring numbers.

Some customer provided terminal equipment might not recognize the distinctive ringing patterns associated with this service.

Personalized ring customers who subscribe to call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Personalized Ring number(s) along with the primary number when it is forwarded. The second arrangement provides no forwarding of the Personalized Ring number(s). A forwarding arrangement must be selected at the time Personalized Ring is ordered. If a customer later requests a change in forwarding, the Personalized Ring Service Connection Charge will apply.

If a customer requests a number change for a Personalized Ring number, the Personalized Ring Service and Connection Charge applies. If a customer requests a number change for the Primary number, the Service and Equipment Charge specified in the Local Exchange Tariff is applicable.

3.1.2.O Call Transfer

Where available, Call Transfer allows the customer to transfer an incoming call to any dialable telephone number, including a long distance number and hang up without disconnecting the call. This also allows a customer to add a third party to the existing incoming call.

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|
(N)

3.1 Local Exchange Service (cont.)
3.1.2 Optional Service Features (cont.)

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3.1.2.N Personalized Ring

Personalized ring allows a customer to establish up to three telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the Primary Number and additional associated telephone numbers are called Personalized Ring Numbers. A customer may subscribe to a maximum of two Personalized Ring Numbers. The standard ringing pattern is provided for the Primary Number. Distinctive ringing is provided for each Personalized Ring Number.

The following regulations apply:

A directory listing is provided for each telephone number associated with Personalized Ring Service. NonListed service and NonPublished Service is available for all telephone numbers associated with Personalized Ring. There is no charge for NonListed or NonPublished Service furnished for Personalized Ring numbers.

Some customer provided terminal equipment might not recognize the distinctive ringing patterns associated with this service.

Personalized ring customers who subscribe to call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Personalized Ring number(s) along with the primary number when it is forwarded. The second arrangement provides no forwarding of the Personalized Ring number(s). A forwarding arrangement must be selected at the time Personalized Ring is ordered. If a customer later requests a change in forwarding, the Personalized Ring Service Connection Charge will apply.

If a customer requests a number change for a Personalized Ring number, the Personalized Ring Service and Connection Charge applies. If a customer requests a number change for the Primary number, the Service and Equipment Charge specified in the Local Exchange Tariff is applicable.

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Service Commission

Missouri Public

- 3.1 Resold Local Exchange Service (cont.)
- 3.1.2 Optional Service Features (cont.)

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3.1.2.N Personalized Ring

Service Commission ^(N)

Personalized ring allows a customer to establish up to three telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the Primary Number and additional associated telephone numbers are called Personalized Ring Numbers. A customer may subscribe to a maximum of two Personalized Ring Numbers. The standard ringing pattern is provided for the Primary Number. Distinctive ringing is provided for each Personalized Ring Number.

The following regulations apply:

A directory listing is provided for each telephone number associated with Personalized Ring Service. NonListed service and NonPublished Service is available for all telephone numbers associated with Personalized Ring. There is no charge for NonListed or NonPublished Service furnished for Personalized Ring numbers.

Some customer provided terminal equipment might not recognize the distinctive ringing patterns associated with this service.

Personalized ring customers who subscribe to call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Personalized Ring number(s) along with the primary number when it is forwarded. The second arrangement provides no forwarding of the Personalized Ring number(s). A forwarding arrangement must be selected at the time Personalized Ring is ordered. If a customer later requests a change in forwarding, the Personalized Ring Service Connection Charge will apply.

If a customer requests a number change for a Personalized Ring number, the Personalized Ring Service and Connection Charge applies. If a customer requests a number change for the Primary number, the Service and Equipment Charge specified in the Local Exchange Tariff is applicable.

(N)

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Service Commission

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Effective: November 8, 2001

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LOCAL TELECOMMUNICATIONS SERVICES

- 3.1 Local Exchange Service (cont.)
 - 3.1.2 Optional Service Features (cont.)
 - 3.1.2.O Referral Program

(D)

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(D)

(C)

(D)

(D)

A customer who refers a new customer to YourTel will receive a five dollar (\$5.00) credit on their account.

Current and former customers cannot refer themselves.

3.1.2.P Employee Discount

Any employee of YourTel America, Inc. or its related companies who subscribe to PhonePLUS Prepaid Service shall receive a \$10.00 discount off of their monthly service charge.

3.1 Local Exchange Service (cont.)
3.1.2 Optional Service Features (cont.)

3.1.2.O Referral Program

Upon activation of a new PhonePLUS Prepaid account, the customer will be given three (3) PayAsUGo cards that they can give to friends and family. Recipients of such a card can then take the card to a YourTel America retail store and either (1) activate a PayAsUGo account and receive five dollars (\$5.00) credit on that account or (2) sign up for a new PhonePLUS Prepaid account and receive twenty-five dollars (\$25.00), [five dollars (\$5.00) per month over a five (5) month period] in PhoneControl service.

(C)

In scenario (2), the referring customer will receive a five dollar (\$5.00) credit on their account.

Additional cards may be sent to or requested by referring or existing customers.

Cards will also be distributed to attendees of special and community outreach events and via other outreach opportunities.

(C)

Current and former customers cannot refer themselves.

(D)

(D)

3.1.2.P Employee Discount

Any employee of YourTel America, Inc. or its related companies who subscribe to PhonePLUS Prepaid Service shall receive a \$10.00 discount off of their monthly service charge.

(T)
(T)

3.1 Local Exchange Service (cont.) (T)
3.1.2 Optional Service Features (cont.)

3.1.2.O Referral Program

Whenever a customer of Prepaid Home Phone Service in good standing refers another customer to The Pager Company, and that customer signs up for service, the referring customer will receive a \$5.00 credit on their account. Current and former customers cannot refer themselves. (T)

Additionally, new customers will be given \$5.00 coupons that they can give to friends and family. The coupon will be good for \$5.00 off the referred customer's processing fee. If referred customer chooses installment billing on their processing fee, then the discount will be taken off of their second half. The referring customer will still get a \$5.00 credit on their account.

3.1.2.P Employee Discount

Any employee of The Pager Company or its related companies who subscribe to Prepaid Home Phone Service shall receive a \$10.00 discount off of their monthly service charge. (T)

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Kansas City, MO 64127

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- 3.1 Resold Local Exchange Service (cont.)
- 3.1.2 Optional Service Features (cont.)

REC'D OCT 09 2001

3.1.2.O Referral Program

Service Commission (N)

Whenever a customer of Prepaid Home Phone Service in good standing refers another customer to The Pager & Phone Company, and that customer signs up for service, the referring customer will receive a \$5.00 credit on their account. Current and former customers cannot refer themselves.

Additionally, new customers will be given \$5.00 coupons that they can give to friends and family. The coupon will be good for \$5.00 off the referred customer's processing fee. If referred customer chooses installment billing on their processing fee, then the discount will be taken off of their second half. The referring customer will still get a \$5.00 credit on their account.

3.1.2.P Employee Discount

Any employee of The Pager & Phone Company or its related companies who subscribe to Prepaid Home Phone Service shall receive a \$10.00 discount off of their monthly service charge.

(N)

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LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

(D)

(D)

Issued: June 12, 2012

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Dale Schmick, Vice President
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JC-2012-0802

3.1 Local Exchange Service (cont.)

3.1.3 Link-Up Missouri Connection Program

Link-Up Missouri (Link-up) is a Federal Lifeline assistance program applicable to eligible residential subscribers as defined below in section 3.1.4.F, and designed to promote subscribership to the telephone network among low-income residential households.

(D)
(D)

- 3.1.3.A Service connection charges, as set forth subsequently in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50%, not to exceed \$30.00. This reduced charge shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.
- 3.1.3.B The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed two months. The deferred charges do not include any permissible security deposits required.
- 3.1.3.C A qualifying low-income customer may choose either A or B, or both A and B as described above.
- 3.1.3.D Link-Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previous provided.
- 3.1.3.E The premises at which the residence service is requested must be the applicant's principal place of residence.
- 3.1.3.F There can only be one telephone access line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- 3.1.3.G Link-Up will not be furnished on a Foreign Exchange service.

Issued: April 4, 2003

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Kansas City, MO 64127

Effective: ~~May 4, 2003~~
April 11, 2003

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Service Commission

3.1 Local Exchange Service (cont.)

**Missouri Public
Service Commission**

3.1.3 Link-Up Missouri Connection Program

REC'D DEC 19 2002

Link-Up Missouri (Link-up) is a Federal Lifeline assistance program applicable to eligible residential subscribers as defined below in section 3.1.4.F, and designed to promote subscribership to the telephone network among low income residential households. **LINK-UP IS NOT AVAILABLE WITH PHONEPLUS SERVICE (UNE-P BASED).** (N) (N)

3.1.3.A Service connection charges, as set forth subsequently in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50%, not to exceed \$30.00. This reduced charge shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.

3.1.3.B The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed two months. The deferred charges do not include any permissible security deposits required.

3.1.3.C A qualifying low-income customer may choose either A or B, or both A and B as described above.

3.1.3.D Link-Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previous provided.

3.1.3.E The premises at which the residence service is requested must be the applicant's principal place of residence.

3.1.3.F There can only be one telephone access line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.3.G Link-Up will not be furnished on a Foreign Exchange service.

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By 44RS 32
Public Service Commission
MISSOURI

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Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

3.1 Resold Local Exchange Service (cont.)

REC'D OCT 09 2001

3.1.3 Link-Up Missouri Connection Program

Service Commission

Link-Up Missouri (Link-up) is a Federal Lifeline assistance program applicable to eligible residential subscribers as defined below in section 3.1.4.F, and designed to promote subscribership to the telephone network among low income residential households.

3.1.3.A Service connection charges, as set forth subsequently in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50%, not to exceed \$30.00. This reduced charge shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.

3.1.3.B The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed two months. The deferred charges do not include any permissible security deposits required.

3.1.3.C A qualifying low-income customer may choose either A or B, or both A and B as described above.

3.1.3.D Link-Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previous provided.

3.1.3.E The premises at which the residence service is requested must be the applicant's principal place of residence.

3.1.3.F There can only be one telephone access line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.3.G Link-Up will not be furnished on a Foreign Exchange service.

CANCELLED

JAN 18 2003
3rd RS 32
Public Service Commission
MISSOURI

Missouri Public

FILED NOV 08 2001

Service Commission

**Missouri Public
Service Commission**

- 3.1 Resold Local Exchange Service (cont.)
- 3.1.2 Optional Service Features (cont.)
- 3.1.2.H Call Trace (cont.)

REC'D FEB 04 2000

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

Rate for Call Trace: \$12.00 per successful activation
The Company may, at its sole and absolute discretion, waive the charge for this service.

CANCELLED

NOV 08 2001
P. 20 RD 32
Public Service Commission
MISSOURI

3.1.3 Link-Up Missouri Connection Program

(N)

Link-Up Missouri (Link-up) is a Federal Lifeline assistance program applicable to eligible residential subscribers as defined below in section 3.1.4.F, and designed to promote subscribership to the telephone network among low income residential households.

- 3.1.3.A Service connection charges, as set forth subsequently in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50%, not to exceed \$30.00. This reduced charge shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.
- 3.1.3.B The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed two months. The deferred charges do not include any permissible security deposits required.
- 3.1.3.C A qualifying low-income customer may choose either A or B, or both A and B as described above.
- 3.1.3.D Link-Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previous provided.
- 3.1.3.E The premises at which the residence service is requested must be the applicant's principal place of residence.
- 3.1.3.F There can only be one telephone access line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- 3.1.3.G Link-Up will not be furnished on a Foreign Exchange service.

(N)

**Missouri Public
Service Commission**

FILED MAR 06 2000

JUL 02 1999

3.1 Resold Local Exchange Service (cont.)

3.1.2 Optional Service Features (cont.)

3.1.2.H Call Trace (cont.)

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When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

Rate for Call Trace: \$12.00 per successful activation

The Company may, at its sole and absolute discretion, waive the charge for this service.

CANCELLED

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Public Service Commission
MISSOURI

3.2 Directory Listing Service

3.2.1 The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas.

3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.

3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name, (ii) that contains obscenities in the name, (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party, (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory, or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing which is found to be in violation of this subpart.

3.2.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

Missouri Public
Service Commission

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FILED SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.4 Lifeline Service. Lifeline service is a discounted voice telephony service. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking will be a requirement of this service. Lifeline service is available to qualifying low-income subscribers for single party residence service and is limited to one discount per household.

(C)
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(C)

3.1.4.A Lifeline service is residential access provided at reduced monthly rates to qualifying low-income customers. Eligible Lifeline subscribers receive a discount equal to Federal Lifeline supporting combination with any Missouri State Lifeline Support.

(C)

3.1.4.B In addition to the rate reductions described in 3.1.4.A, above, the Federal End User Common Line charge is waived for Lifeline Customers.

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking and Toll Limitation Service is offered to Lifeline subscribers at no charge.

3.1.4.F Applicant must meet all following criteria to qualify for Lifeline service:

(C)

- 3.1.4.F.1 To qualify for Lifeline the consumer must participate in one of the following programs:
 - a. Missouri HealthNet f/k/a Medicaid
 - b. Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food stamps)
 - c. Supplemental Security Income (SSI)
 - d. Federal Public Housing Assistance or Section 8
 - e. Low Income Home Energy Assistance Program (LIHEAP)
 - f. National School Lunch Program's Free Lunch Program
 - g. Temporary Assistance for Needy Families (TANF)

(C)

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying they will adhere to the requirements listed under 47 CFR Section 54.410(d)(3).

(C)
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(C)

(D)
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(D)

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.4 Lifeline Service. Lifeline service is a unique class of service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking and or Toll Limitation will be a requirement of this service. Lifeline service is available to qualifying low-income subscribers for single party residence service. (C)

3.1.4.A Lifeline service is residential access provided at reduced monthly rates to qualifying low-income customers. Eligible Lifeline subscribers receive discounts equal to Tier 1, Tier 2, and Tier 3 Federal Lifeline support, as well as Missouri State Lifeline Support.

3.1.4.B In addition to the rate reductions described in 3.1.4.A, above, the Federal End User Common Line charge is waived for Lifeline Customers.

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking and Toll Limitation Service is offered to Lifeline subscribers at no charge. (C)

3.1.4.F Applicant must meet all following criteria to qualify for Lifeline/ Link-Up service:

3.1.4.F.1 To qualify for Lifeline or Link-Up the consumer must participate in one of the following programs:

- a. Medicaid
- b. Food stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance or Section 8
- e. Low Income Home Energy Assistance Program
- f. National School Lunch Program
- g. Temporary Assistance for Needy Families

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits from one of the programs in 3.1.4.F.1 above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in 3.1.4.F.1 preceding.

 LOCAL TELECOMMUNICATIONS SERVICES

3.1

Local Exchange Service (cont.)

3.1.4 Lifeline Service. Lifeline service is a unique class of service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking will be a requirement of this service. Lifeline service is available to qualifying low-income subscribers for single party residence service.

3.1.4.A Lifeline service is residential access provided at reduced monthly rates to qualifying low-income customers. Eligible Lifeline subscribers receive discounts equal to Tier 1, Tier 2, and Tier 3 Federal Lifeline support, as well as Missouri State Lifeline Support.

3.1.4.B In addition to the rate reductions described in 3.1.4.A, above, the Federal End User Common Line charge is waived for Lifeline Customers.

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking Service is offered to Lifeline subscribers at no charge.

3.1.4.F Applicant must meet all following criteria to qualify for Lifeline/ Link-Up service:

3.1.4.F.1 To qualify for Lifeline or Link-Up the consumer must participate in one of the following programs:

- a. Medicaid
- b. Food stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance or Section 8 (C)
- e. Low Income Home Energy Assistance Program
- f. National School Lunch program (N)
- g. Temporary Assistance for Needy Families (N)

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits from one of the programs in 3.1.4.F.1 above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in 3.1.4.F.1 preceding.

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.4 Lifeline Service. Lifeline service is a unique class of service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking will be a requirement of this service. Lifeline service is available to qualifying low-income subscribers for single party residence service.

3.1.4.A Lifeline service is residential access provided at reduced monthly rates to qualifying low-income customers. Eligible Lifeline subscribers receive discounts equal to Tier 1, Tier 2, and Tier 3 Federal Lifeline support, as well as Missouri State Lifeline Support.

(N)
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(N)

3.1.4.B In addition to the rate reductions described in 3.1.4.A, above, the Federal End User Common Line charge is waived for Lifeline Customers.

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking Service is offered to Lifeline subscribers at no charge.

3.1.4.F Applicant must meet all following criteria to qualify for Lifeline/ Link-Up service:

3.1.4.F.1 To qualify for Lifeline or Link-Up the consumer must participate in one of the following programs:

- a. Medicaid
- b. Food stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low Income Home Energy Assistance Program

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits from one of the programs in 3.1.4.F.1 above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in 3.1.4.F.1 preceding.

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)

3.1.4 Lifeline Service. Lifeline service is a unique class of service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking will be a requirement of this service. Lifeline service is available to qualifying low-income subscribers for single party residence service.

3.1.4.A Lifeline service is residential access provided at reduced monthly rates to qualifying low-income customers. Eligible Lifeline subscribers receive discounts equal to Tier 1 and Tier 2 Federal Lifeline support. (T)

3.1.4.B In addition to the rate reductions described in 3.1.4.A, above, the Federal End User Common Line charge is waived for Lifeline Customers. (T)

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking Service is offered to Lifeline subscribers at no charge.

3.1.4.F Applicant must meet all following criteria to qualify for Lifeline/ Link-Up service:

3.1.4.F.1 To qualify for Lifeline or Link-Up the consumer must participate in one of the following programs:

- a. Medicaid
- b. Food stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low Income Home Energy Assistance Program

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits from one of the programs in 3.1.4.F.1 above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in 3.1.4.F.1 preceding.

Cancelled
July 9, 2005

Public Service Commission
MISSOURI

REC'D APR 04 2003

3.1 Local Exchange Service (cont.)

3.1.4 Lifeline Service. Lifeline service is a unique class of service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking will be a requirement of this service. Lifeline service is available to qualifying low-income subscribers for single party residence service.

(D)
(D)
(D)

3.1.4.A Lifeline service is a reduction in the monthly residential access line rate charges normally paid by qualifying low-income customers. Eligible Lifeline subscribers will receive total a reduction of their residential access line rate for one party service of \$6.50. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	\$3.50
Company discount:	\$1.25

3.1.4.B The Federal baseline lifeline reduction shall be used to waive the customer's Federal End-User Common Line charge.

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking Service is offered to Lifeline subscribers at no charge.

3.1.4.F Applicant must meet all following criteria to qualify for Lifeline/ Link-up service:

3.1.4.F.1 To qualify for Lifeline or Link-up the consumer must participate in one of the following programs:

- a. Medicaid
- b. Food stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low Income Home Energy Assistance Program

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits from one of the programs in 3.1.4.F.1 above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in 3.1.4.F.1 preceding.

CANCELLED

JUN 14 2003
3rd RS 32.1
Public Service Commission
MISSOURI

Issued: April 4, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

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APR 11 2003
Missouri Public Service Commission

FILED APR 11 2003

REC'D DEC 19 2002

3.1 Local Exchange Service (cont.)

3.1.4 Lifeline Service. Lifeline service is a unique class of service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking will be a requirement of this service. Lifeline service is available to qualifying low-income subscribers for single party residence service. **LIFELINE SERVICE IS ONLY AVAILABLE WITH BASIC PREPAID SERVICE (RESALE BASED). LIFELINE IS NOT AVAILABLE WITH PHONEPLUS SERVICE (UNE-P BASED).** (N)
(N)
(N)

3.1.4.A Lifeline service is a reduction in the monthly residential access line rate charges normally paid by qualifying low-income customers. Eligible Lifeline subscribers will receive total a reduction of their residential access line rate for one party service of \$6.50. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	\$3.50
Company discount:	\$1.25

3.1.4.B The Federal baseline lifeline reduction shall be used to waive the customer's Federal End-User Common Line charge.

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking Service is offered to Lifeline subscribers at no charge.

3.1.4.F Applicant must meet all following criteria to qualify for Lifeline/ Link-up service:

3.1.4.F.1 To qualify for Lifeline or Link-up the consumer must participate in one of the following programs:

- Medicaid
- Food stamps
- Supplemental Security Income (SSI)
- Federal public housing assistance
- Low Income Home Energy Assistance Program

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying:

- He/she is receiving benefits from one of the programs in 3.1.4.F.1 above.
- Name of the program(s) from which they are receiving benefits.
- That he/she will notify the company if he/she no longer participates in the program(s) named in 3.1.4.F.1 preceding.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

CANCELLED

APR 11 2003

2nd RS 32.1

Public Service Commission
MISSOURI

Missouri Public Service Commission

3.1 Resold Local Exchange Service (cont.)

3.1.4 Lifeline Service

REC'D FEB 04 2000

(N)

Lifeline service is a unique class of service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. Lifeline service is available to qualifying low-income subscribers for single party residence service. Lifeline service includes: single party service, voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; Toll Blocking will be a requirement of this service.

3.1.4.A Lifeline service is a reduction in the monthly residential access line rate charges normally paid by qualifying low-income customers. Eligible Lifeline subscribers will receive total a reduction of their residential access line rate for one party service of \$6.50. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	\$3.50
Company discount:	\$1.25

3.1.4.B The Federal baseline lifeline reduction shall be used to waive the customer's Federal End-User Common Line charge.

3.1.4.C Lifeline Service will not be furnished on a Foreign Exchange service.

3.1.4.D Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.

3.1.4.E Toll Blocking Service is offered to Lifeline subscribers at no charge.

3.1.4.F An applicant must meet all of the following criteria in order to qualify for Lifeline or Link-up service:

3.1.4.F.1 To qualify for Lifeline or Link-up the consumer must participate in one of the following programs:

- a. Medicaid
- b. Food stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low Income Home Energy Assistance Program

Missouri Public Service Commission

FILED MAR 06 2000

3.1.4.F.2 The customer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits from one of the programs in 3.1.4.F.1 above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in 3.1.4.F.1 preceding.

(N)

CANCELLED
JAN 18 2003
KRS 32.1
Public Service Commission
MISSOURI

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)3.1.4 Lifeline Service (cont.)

3.1.4.F.3 The premises at which the residence service is requested must be the applicant's principal place of residence.

3.1.4.F.4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.4.G A Customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer may change back to another type of residential service, in which case there will be no charge.

3.1.4.H All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.

3.1.4.I Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.

3.1.4.J Lifeline qualified customers may also choose to pay for service on a monthly basis. (C)

3.1.5 Missouri State Administered Disability Discount Program. A disabled customer, or a household dependent, is any customer who requests or receives residential essential local telecommunications assistance, is totally and permanently disabled or blind, and is receiving support from any of the programs listed in 3.1.5.B below.

3.1.5.A Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications assistance. The amount of state disabled assistance support for any customer will not exceed the recurring charges for essential local telecommunications services.

3.1.5.B To qualify for the state disability discount, the customer must participate in one of the following programs:

- a. Veterans Administration Disability Benefits.
- b. State Blind Pension (pursuant to sections 209.010 to 209.160 RSMo).
- c. State Aid to Blind Persons (pursuant to section 209.240 RSMo).
- d. Federal Social Security Disability.
- e. State Supplemental Payments (pursuant to section 208.030 and in accordance with section 660.100.2 RSMo).
- f. Federal Supplemental Security Income (N)

 LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)3.1.4 Lifeline Service (cont.)

3.1.4.F.3 The premises at which the residence service is requested must be the applicant's principal place of residence.

3.1.4.F.4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.4.G A Customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer may change back to another type of residential service, in which case there will be no charge.

3.1.4.H All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.

3.1.4.I Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.

3.1.4.J Lifeline qualified customers may also choose to pay for service on a monthly, quarterly, semi-annual or annual basis.

(N)
(N)

3.1.5 Missouri State Administered Disability Discount Program. A disabled customer, or a household dependent, is any customer who requests or receives residential essential local telecommunications assistance, is totally and permanently disabled or blind, and is receiving support from any of the programs listed in 3.1.5.B below.

3.1.5.A Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications assistance. The amount of state disabled assistance support for any customer will not exceed the recurring charges for essential local telecommunications services.

3.1.5.B To qualify for the state disability discount, the customer must participate in one of the following programs:

- a. Veterans Administration Disability Benefits.
- b. State Blind Pension (pursuant to sections 209.010 to 209.160 RSMo).
- c. State Aid to Blind Persons (pursuant to section 209.240 RSMo).
- d. Federal Social Security Disability.
- e. State Supplemental Payments (pursuant to section 208.030 and in accordance with section 660.100.2 RSMo).

 LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)3.1.4 Lifeline Service (cont.)

3.1.4.F.3 The premises at which the residence service is requested must be the applicant's principal place of residence.

3.1.4.F.4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.4.G A Customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer may change back to another type of residential service, in which case there will be no charge.

3.1.4.H All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.

3.1.4.I Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.

3.1.4.J

(D)

(D)

3.1.5 Missouri State Administered Disability Discount Program. A disabled customer, or a household dependent, is any customer who requests or receives residential essential local telecommunications assistance, is totally and permanently disabled or blind, and is receiving support from any of the programs listed in 3.1.5.B below.

3.1.5.A Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications assistance. The amount of state disabled assistance support for any customer will not exceed the recurring charges for essential local telecommunications services.

3.1.5.B To qualify for the state disability discount, the customer must participate in one of the following programs:

- a. Veterans Administration Disability Benefits.
- b. State Blind Pension (pursuant to sections 209.010 to 209.160 RSMo).
- c. State Aid to Blind Persons (pursuant to section 209.240 RSMo).
- d. Federal Social Security Disability.
- e. State Supplemental Payments (pursuant to section 208.030 and in accordance with section 660.100.2 RSMo).

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (cont.)3.1.4 Lifeline Service (cont.)

3.1.4.F.3 The premises at which the residence service is requested must be the applicant's principal place of residence.

3.1.4.F.4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.4.G A Customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer may change back to another type of residential service, in which case there will be no charge.

3.1.4.H All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.

3.1.4.I Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.

3.1.4.J The Administrative Change Charge will be waived when a Lifeline customer switches from Basic Prepaid Service to PhonePLUS Prepaid service.

3.1.5 Missouri State Administered Disability Discount Program. A disabled customer, or a household dependent, is any customer who requests or receives residential essential local telecommunications assistance, is totally and permanently disabled or blind, and is receiving support from any of the programs listed in 3.1.5.B below.

3.1.5.A Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications assistance. The amount of state disabled assistance support for any customer will not exceed the recurring charges for essential local telecommunications services.

3.1.5.B To qualify for the state disability discount, the customer must participate in one of the following programs:

- a. Veterans Administration Disability Benefits.
- b. State Blind Pension (pursuant to sections 209.010 to 209.160 RSMo).
- c. State Aid to Blind Persons (pursuant to section 209.240 RSMo).
- d. Federal Social Security Disability.
- e. State Supplemental Payments (pursuant to section 208.030 and in accordance with section 660.100.2 RSMo).

(N)

(N)

3.1 Local Exchange Service (cont.)

3.1.4 Lifeline Service (cont.)

- 3.1.4.F.3 The premises at which the residence service is requested must be the applicant's principal place of residence.
- 3.1.4.F.4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- 3.1.4.G A Customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer may change back to another type of residential service, in which case there will be no charge.
- 3.1.4.H All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.
- 3.1.4.I Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.
- 3.1.4.J The Administrative Change Charge will be waived when a Lifeline customer switches from Basic Prepaid Service to PhonePLUS Prepaid service. (C)

3.2 Directory Listing Service

- 3.2.1 The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas.
- 3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.
- 3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name, (ii) that contains obscenities in the name, (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party, (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory, or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing that is found to be in violation of this subpart.
- 3.2.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

Issued: April 4, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Effective: ~~May 4, 2003~~

April 11, 2003

Missouri Public
Service Commission

3.1 Local Exchange Service (cont.)
3.1.4 Lifeline Service (cont.)

REC'D DEC 19 2002

CANCELLED

APR 11 2003
2nd RS 32.2
Public Service Commission
MISSOURI

3.1.4.F.3 The premises at which the residence service is requested must be the applicant's principal place of residence.

3.1.4.F.4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.4.G A Customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer may change back to another type of residential service, in which case there will be no charge.

3.1.4.H All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.

3.1.4.I Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.

3.1.4.J LIFELINE DISCOUNTS ARE NOT AVAILABLE WITH PHONEPLUS (N)
SERVICE. (N)

3.2 Directory Listing Service

3.2.1 The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas.

3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.

3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name, (ii) that contains obscenities in the name, (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party, (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory, or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing which is found to be in violation of this subpart.

3.2.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

Missouri Public Service Commission

3.1 Resold Local Exchange Service (cont.)

3.1.4 Lifeline Service (cont.)

REC'D FEB 04 2000

3.1.4.F.3 The premises at which the residence service is requested must be the applicant's principal place of residence. (N)

3.1.4.F.4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3.1.4.G A Customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer may change back to another type of residential service, in which case there will be no charge.

3.1.4.H All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.

3.1.4.I Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line. (N)

3.2 Directory Listing Service

(M)

3.2.1 The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas.

3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.

3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name, (ii) that contains obscenities in the name, (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party, (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory, or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing which is found to be in violation of this subpart.

3.2.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule. (M)

CANCELLED

JAN 18 2003
GRS 32.2
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 06 2000

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (con't)
3.1.5 State Disability Program (con't)

3.1.5.C The customer must sign, under penalty of perjury, a document certifying that they, or a household dependent, are totally and permanently blind or disabled, is receiving benefits from one of the programs in 3.1.5.B, the name of that program and that he/she will immediately notify the Company if he/she is no longer participating in the program named. The applicant must also provide proof they are participating in one of the programs in 3.1.5.B.

3.1.5.D A household is limited to one discount. A subscriber cannot receive additional discounts from the Missouri Disabled Program.

(N)
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(N)

3.2 Directory Listing Service

3.2.1 The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas.

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3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name, (ii) that contains obscenities in the name, (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party, (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory, or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing that is found to be in violation of this subpart.

3.2.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

LOCAL TELECOMMUNICATIONS SERVICES

3.1 Local Exchange Service (con't)
3.1.5 State Disability Program (con't)

3.1.5.C The customer must sign, under penalty of perjury, a document certifying that they, or a household dependent, are totally and permanently blind or disabled, is receiving benefits from one of the programs in 3.1.5.B, the name of that program and that he/she will immediately notify the Company if he/she is no longer participating in the program named.

3.2 Directory Listing Service

3.2.1 The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas.

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3.2.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

(N)

(N)

(M)

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3.3 911 Emergency Service ("911 Service")

- 3.3.1 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits customer orders to the underlying local exchange company whose service is being provisioned pursuant to these tariffs. (T)
(T)
- 3.3.2 At the time the Company provides local basic service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 3.3.3 The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 3.3.4 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to §190.310 RSMo.
- 3.3.5 The Company undertakes no responsibility to inspect or to monitor 911 Service facilities to discover errors, defects, or malfunction in 911 Service.
- 3.3.6 [reserved]
- 3.3.7 [reserved]
- 3.3.8 By dialing 911, the 911 Service calling party waives all privacy right afforded by non-listed and non-published Service to the extent that the Customer's telephone number, name, address associated with the originating station location are furnished to the Public Safety Answering Point.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

JUL 02 1999

3.3 911 Emergency Service ("911 Service")

- 3.3.1 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 3.3.2 At the time the Company provides local basic service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 3.3.3 The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 3.3.4. The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to §190.310 RSMo.
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- 3.3.7 [reserved]
- 3.3.8 By dialing 911, the 911 Service calling party waives all privacy right afforded by non-listed and non-published Service to the extent that the Customer's telephone number, name, address associated with the originating station location are furnished to the Public Safety Answering Point.

CANCELLED

JAN 18 2003
By ISRS 33
Public Service Commission
MISSOURI

Missouri Public
Service Commission
99-115
FILED SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

3.3 911 Emergency Service ("911 Service")

(M)

- 3.3.1 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits customer orders to the underlying local exchange company whose service is being provisioned pursuant to these tariffs.
- 3.3.2 At the time the Company provides local basic service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
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- 3.3.6 [reserved]
- 3.3.7 [reserved]
- 3.3.8 By dialing 911, the 911 Service calling party waives all privacy right afforded by non-listed and non-published Service to the extent that the Customer's telephone number, name, address associated with the originating station location are furnished to the Public Safety Answering Point.

(M)

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee**For PhonePLUS Prepaid Service Customers after suspension:**

A PhonePLUS Prepaid Service customer will be charged a fee of fifteen dollars (\$15.00) for reconnection after suspension of service.

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$30.00) prior to reconnection. (D)

Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

(D)

(D)

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee**For PhonePLUS Prepaid Service Customers after suspension:**

A PhonePLUS Prepaid Service customer will be charged a fee of fifteen dollars (\$15.00) for reconnection after suspension of service. (1)

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$60.00) prior to reconnection.

Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1 Celebrate 15 Years of YourTel America

New, existing or returning YourTel America customers will receive gift certificates individually valued at a \$15.00 good only toward the activation of new home phone service account with YourTel America. Existing YourTel America customers will receive a \$15 referral credit towards their existing account when a gift certificate they gave out is resented by a new customer and redeemed on a new activation of phone service.

At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to end this promotion at any time. Gift certificates have no redeemable/refundable cash value. Unused applied amounts will roll over from month-to-month unless the account is closed. Gift certificates can only be used in YourTel company stores. YourTel America reserves the right to reverse credits for fraud or if the referred customer's service is not activated. Referral credits only applied to accounts in good standing.

Effective Dates: 4/15/2010-4/14/2011 (365 days).

Issued: October 6, 2010

Effective: November 10, 2010

CANCELLED
July 12, 2012
Missouri Public
Service Commission
JC-2012-0802

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127

FILED
Missouri Public
Service Commission
JC-2011-0185

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee**For PhonePLUS Prepaid Service Customers after suspension:**

A PhonePLUS Prepaid Service (UNE-P based) customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$60.00) prior to reconnection.

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(D)
(D)
(D)

Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1 Celebrate 15 Years of YourTel America

New, existing or returning YourTel America customers will receive gift certificates individually valued a \$15.00 good only toward the activation of new home phone service account with YourTel America. Existing YourTel America customers will receive a \$15 referral credit towards their existing account when a gift certificate they gave out is resented by a new customer and redeemed on a new activation of phone service.

At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to end this promotion at any time. Gift certificates have no redeemable/refundable cash value. Unused applied amounts will roll over from month-to-month unless the account is closed. Gift certificates can only be used in YourTel company stores. YourTel America reserves the right to reverse credits for fraud or if the referred customer's service is not activated. Referral credits only applied to accounts in good standing.

Effective Dates: 4/15/2010-4/14/2010 (365 days).

Issued: May 21, 2010

Effective: June 1, 2010

CANCELLED
November 10, 2010
Missouri Public
Service Commission
JC-2011-0185

Dale Schmick, CEO
2800 E 18th St
Kansas City, MO 64127

FILED
Missouri Public
Service Commission
JC-2010-0671

 LOCAL TELECOMMUNICATIONS SERVICES

4 RATES4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee**For PhonePLUS Prepaid Service Customers after suspension:**

A PhonePLUS Prepaid Service customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the new Processing Fee is \$60.00. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1 Celebrate 15 Years of YourTel America

New, existing or returning YourTel America customers will receive gift certificates individually valued a \$15.00 good only toward the activation of new home phone service account with YourTel America. Existing YourTel America customers will receive a \$15 referral credit towards their existing account when a gift certificate they gave out is resented by a new customer and redeemed on a new activation of phone service.

At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to end this promotion at any time. Gift certificates have no redeemable/refundable cash value. Unused applied amounts will roll over from month-to-month unless the account is closed. Gift certificates can only be used in YourTel company stores. YourTel America reserves the right to reverse credits for fraud or if the referred customer's service is not activated. Referral credits only applied to accounts in good standing.

Effective Dates: 4/15/2010-4/14/2010 (365 days).

(N)

(N)

 Issued: April 8, 2010

Effective: April 15, 2010

CANCELLED
June 1, 2010
Missouri Public
Service Commission
JC-2010-0671

Dale Schmick, CEO
2800 E 18th St
Kansas City, MO 64127

FILED
Missouri Public
Service Commission
JC-2010-0594

 LOCAL TELECOMMUNICATIONS SERVICES

4 RATES4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee**For PhonePLUS Prepaid Service Customers after suspension:**

A PhonePLUS Prepaid Service customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the new Processing Fee is \$60.00. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1

(D)

(D)

LOCAL TELECOMMUNICATIONS SERVICES

RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee**For PhonePLUS Prepaid Service Customers after suspension:**

A PhonePLUS Prepaid Service customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service. (T)

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the new Processing Fee is \$60.00. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1 Free Call Transfer

For the period of July 12, 2008 through July 11, 2009, residential customers with YourTel America home phone service and who remain an active customer with an account in good standing, will receive the Call Transfer feature, where available, at no charge for six months. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to cancel this promotion at any time.

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guarantee by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee

For PhonePLUS Prepaid Service Customers after suspension:

A PhonePLUS Prepaid Service (UNE-P based) customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the new Processing Fee is \$60.00. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

(N)
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(N)

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1 Free Call Transfer

For the period of July 12, 2008 through July 11, 2009, residential customers with YourTel America home phone service and who remain an active customer with an account in good standing, will receive the Call Transfer feature, where available, at no charge for six months. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to cancel this promotion at any time.

 LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee**For PhonePLUS Prepaid Service Customers after suspension:**

A PhonePLUS Prepaid Service (UNE-P based) customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

For PhonePLUS Prepaid Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1 Free Call Transfer

For the period of July 12, 2008 through July 11, 2009, residential customers with YourTel America home phone service and who remain an active customer with an account in good standing, will receive the Call Transfer feature, where available, at no charge for six months. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to cancel this promotion at any time.

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LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guarantee by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee

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For PhonePLUS Prepaid Service Customers after suspension:

A PhonePLUS Prepaid Service (UNE-P based) customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

(C)

For PhonePLUS Prepaid Service Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guarantee by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee

For Basic Prepaid Service Customers after suspension:

A Basic Prepaid Service (resale based) customer will be charged a fee of twenty dollars (\$20) for reconnection after suspension of service.

For PhonePLUS Prepaid Service Customers after suspension:

A PhonePLUS Prepaid Service (UNE-P based) customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

For ALL Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

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(D)

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee

For Basic Prepaid Service Customers after suspension:

A Basic Prepaid Service (resale based) customer will be charged a fee of twenty dollars (\$20) for reconnection after suspension of service.

For PhonePLUS Prepaid Service Customers after suspension:

A PhonePLUS Prepaid Service (UNE-P based) customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

For ALL Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

4.3.1 For the period of December 29, 2003 through December 28, 2004, Basic Prepaid service customers who have disconnected their local network access line service with the Company for the purpose of establishing service with another local exchange carrier within the Company service area and who now wish to return service with the Company are eligible for this promotional offer. During this promotional period, the normally applicable nonrecurring Service Connection Charges will be \$13.00 on the primary and any additional access line. Residence customers who have past-due bills owed to the Company are eligible for this promotion as long as they have established mutually acceptable payment arrangements with the Company.

(N)

(N)

Issued: December 22, 2003

Effective: December 29, 2003

Dale Schmick, Vice President
3030 E. Truman Road
Kansas City, MO 64127

CANCELLED
February 22, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

~~Missouri Public
Service Commission~~

4 RATES

REC'D DEC 19 2002

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers.

4.2 Reconnection Fee

For Basic Prepaid Service Customers after suspension:

A Basic Prepaid Service (resale based) customer will be charged a fee of twenty dollars (\$20) for reconnection after suspension of service.

(N)
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(N)

For PhonePLUS Prepaid Service Customers after suspension:

A PhonePLUS Prepaid Service (UNE-P based) customer will be charged a fee of ten dollars (\$10.00) for reconnection after suspension of service.

(N)
(N)
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(N)

For ALL Customers after disconnection:

If the customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

(N)
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4.3 Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

CANCELLED

DEC 29 2003

By *2nd RS 34*
Public Service Commission
MISSOURI

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

JUL 02 1999

4 RATES

MO. PUBLIC SERVICE COMMISSION

4.1 Return Check Charge

The Customer will be charged ten dollars (\$10.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn. Failure to remit the amount due and the \$10.00 fee will result in the returned check being forwarded to the prosecuting attorney of the appropriate jurisdiction. An additional fee of not less than \$20.00 will be added to the amount due, covering additional prosecutorial expenses. The only exception to this shall be in the event that the check was guaranteed by a check processing firm, in which case their rules shall apply. Said rules are available at all company locations, and are posted in plain view of all customers

4.2 Reconnection Fee

A customer will be charged a fee of twenty dollars (\$20.00) for reconnection after suspension of service. If the Customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Processing Fee (\$40.00) prior to reconnection. Prior to any reconnection allowed under this Tariff the customer must pay any unpaid charges that are undisputed.

4.3. Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission.

CANCELLED

JAN 18 2003
By ISRS 34
Public Service Commission
MISSOURI

Missouri Public
Service Commission
99-115
FILED SEP 30 1999

Issued: July 2, 1999

Effective: August 16, 1999

Deborah D. Garza, President
The Pager Company
3030 E. Truman Road
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

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LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2 YourTel Missouri Outreach

New or returning YourTel America Lifeline or non-Lifeline customers will receive a one time (fifteen) \$15 in account credit towards their account set-up Processing Fee in exchange for the names of three friends and/or family members along with corresponding phone numbers, and/or an address and/or an email address. This promotion is only available with the activation of new phone service with YourTel America. Requirements are one Home Phone service account. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to cancel this promotion at any time. There is no redeemable/refundable cash value associated with these credits. Effective Dates are 08/11/2010-08/10/2011 (365 days).

4.3.3 Previous customers of YourTel America who return and sign up for phone service in a company retail store and use their previous address will only be charged a service processing fee of 20 (twenty) dollars. Returning customer must order phone service for the same service address at which YourTel America service was previously held. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to end this promotion at any time. This promotion is effective February 16, 2010 and will expire February 15, 2011 (365 days).

4.3.4

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4.3.6

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Issued: August 4, 2010

Effective: August 11, 2010

CANCELLED
July 12, 2012
Missouri Public
Service Commission
JC-2012-0802

Dale Schmick, CEO
2800 E 18th St
Kansas City, MO 64127

FILED
Missouri Public
Service Commission
JC-2011-0056

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2

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4.3.3 Previous customers of YourTel America who return and sign up for phone service in a company retail store and use their previous address will only be charged a service processing fee of 20 (twenty) dollars. Returning customer must order phone service for the same service address at which YourTel America service was previously held. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to end this promotion at any time. This promotion is effective February 16, 2010 and will expire February 15, 2011 (365 days).

(D)

(N)

(N)

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4.3.5

4.3.6

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2 YourTel America will give a \$10.00 credit against the first month of Home Phone service on a new customer's account if they bring in a coupon from a sponsoring partner's web site. Limit one (1) credit per household. Credit not valid in combination with any other offers. New customers only. Offer valid from April 6, 2009 - May 31, 2009.

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LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 **Promotions (cont.)**

4.3.2

4.3.3

4.3.4

4.3.5

4.3.6 PayAsUGo Value Pack – For the period of February 23, 2008 through February 22, 2009, new residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a \$9.91 credit on their monthly bill.

- Basic Residential Service
- Caller ID
- Call Waiting
- Three Way Calling
- Speed Dial
- Phone Notes
- Unlimited Domestic Residential LD

Through July 1st, 2008, should they decide to add the following features to their account for six (6) months: (C)

- Call Blocker
- Call Forwarding
- Call Waiting ID
- Anonymous Call Rejection

They will receive an additional \$2 credit in addition to the credit mentioned above. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to cancel this promotion at any time.

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2

4.3.3

4.3.4

4.3.5

4.3.6 PayAsUGo Value Pack – For the period of February 23, 2008 through February 22, 2009, new residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a \$9.91 credit on their monthly bill.

- Basic Residential Service
- Caller ID
- Call Waiting
- Three Way Calling
- Speed Dial
- Phone Notes
- Unlimited Domestic Residential LD

Through April 1st, 2008, should they decide to add the following features to their account for six (6) months:

- Call Blocker
- Call Forwarding
- Call Waiting ID
- Anonymous Call Rejection

They will receive an additional \$2 credit in addition to the credit mentioned above. At the discretion of YourTel America, Inc., this offer may be combined with another YourTel America, Inc. promotional offer. YourTel America, Inc. reserves the right to cancel this promotion at any time.

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(D)
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(N)

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2 For the period December 29, 2004, through March 24, 2005, Basic Prepaid Service Customers who have disconnected their local network access line service with the Company for the purpose of establishing service with another local exchange carrier within the Company’s service area and who wish to return to local network access line service with the Company are eligible for this promotional offering. During this promotional period, the normally applicable non-recurring Service Connection Charges will be \$13.00 on the primary and any additional access line. Residence customers who have past-due bills owed to the Company are eligible for this promotion as long as they have established mutually acceptable payment arrangements with the Company.

4.3.3 For the period November 2, 2006, through November 1, 2007, The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to The Pager & Phone Company and provide Pager & Phone a copy of a current bill from their existing provider.

4.3.4 Free YourControl – For the period December 18, 2006, through December 17, 2007, new customers who sign up for YourControl service with Pager & Phone will receive up to fifty-dollars (\$50.00) of credit applied to their YourControl Account balance at the rate of five dollars (\$5.00) per month. Customers who qualify will receive an additional five dollars (\$5.00) credited to their YourControl balance monthly. Customer must have an account in good standing each month in order to receive the five dollars (\$5.00) for that month. This offer may not be combined with any other Pager & Phone promotional offer. Pager & Phone reserves the right to cancel this promotion at any time.

4.3.5 YourTel Value Package - New residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a nine dollars and ninety-one cent (\$9.91) credit on their monthly bill.

- Basic Residential Service
- Caller ID
- Call Waiting
- Three Way Calling
- Speed Dial
- Phone Notes
- Unlimited Domestic Residential LD

At the discretion of Pager & Phone, this offer may be combined with another Pager & Phone promotional offer. Pager & Phone reserves the right to cancel this promotion at any time.

(N)
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(N)

Issued: January 5, 2007

Effective: January 15, 2007

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2 For the period December 29, 2004, through March 24, 2005, Basic Prepaid Service Customers who have disconnected their local network access line service with the Company for the purpose of establishing service with another local exchange carrier within the Company's service area and who wish to return to local network access line service with the Company are eligible for this promotional offering. During this promotional period, the normally applicable non-recurring Service Connection Charges will be \$13.00 on the primary and any additional access line. Residence customers who have past-due bills owed to the Company are eligible for this promotion as long as they have established mutually acceptable payment arrangements with the Company.

4.3.3 For the period November 2, 2006, through November 1, 2007, The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to The Pager & Phone Company and provide Pager & Phone a copy of a current bill from their existing provider.

4.3.4 Free YourControl – For the period December 18, 2006, through December 17, 2007, new customers who sign up for YourControl service with Pager & Phone will receive up to fifty-dollars (\$50.00) of credit applied to their YourControl Account balance at the rate of five dollars (\$5.00) per month. Customers who qualify will receive an additional five dollars (\$5.00) credited to their YourControl balance monthly. Customer must have an account in good standing each month in order to receive the five dollars (\$5.00) for that month. This offer may not be combined with any other Pager & Phone promotional offer. Pager & Phone reserves the right to cancel this promotion at any time.

(N)
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(N)

Issued: December 6, 2006

Effective: December 18, 2006

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127

Cancelled

January 15, 2007

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2 For the period December 29, 2004, through March 24, 2005, Basic Prepaid Service Customers who have disconnected their local network access line service with the Company for the purpose of establishing service with another local exchange carrier within the Company's service area and who wish to return to local network access line service with the Company are eligible for this promotional offering. During this promotional period, the normally applicable non-recurring Service Connection Charges will be \$13.00 on the primary and any additional access line. Residence customers who have past-due bills owed to the Company are eligible for this promotion as long as they have established mutually acceptable payment arrangements with the Company.

4.3.3 For the period November 2, 2006, through November 1, 2007, The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to The Pager & Phone Company and provide Pager & Phone a copy of a current bill from their existing provider.

(C)

(C)

Issued: October 24, 2006

Effective: 11/02/06

Cancelled

December 18, 2006

Missouri Public
Service Commission

Dale Schmick, CEO
2800 E 18th Street
Kansas City, MO 64127

Filed

Missouri Public
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

4- RATES (cont.)

4.3 Promotions (cont.)

4.3.2 For the period December 29, 2004, through March 24, 2005, Basic Prepaid Service Customers who have disconnected their local network access line service with the Company for the purpose of establishing service with another local exchange carrier within the Company's service area and who wish to return to local network access line service with the Company are eligible for this promotional offer. During this promotional period, the normally applicable non-recurring Service Connection Charges will be \$13.00 on the primary and any additional access line. Residence customers who have past-due bills owed to the Company are eligible for this promotion as long as they have established mutually acceptable payment arrangements with the Company. (C)

Issued: February 24, 2005

Effective: March 26, 2005

Dale Schmick, Vice President
3030 E. Truman Road
Kansas City, MO 64127

Cancelled

November 2, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

SECTION 4-RATES

4.3 Promotions (cont.)

4.3.2 For the period December 29, 2004, through December 28, 2005, Basic Prepaid Service Customers who have disconnected their local network access line service with the Company for the purpose of establishing service with another local exchange carrier within the Company's service area and who wish to return to local network access line service with the Company are eligible for this promotional offer. During this promotional period, the normally applicable non-recurring Service Connection Charges will be \$13.00 on the primary and any additional access line. Residence customers who have past-due bills owed to the Company are eligible for this promotion as long as they have established mutually acceptable payment arrangements with the Company.

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