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## LOCAL EXCHANGE SERVICE

### 4. Local Exchange Service (Cont'd)

#### 4.3 Temporary Reserved Number Service

Temporary Reserved Number Service is available upon advance notice by subscribers for a period of no longer than six (6) months. When a subscriber temporarily discontinues service, Company will reserve – to the extent able under federal and state laws and regulations – the telephone number. Reserved number service is available at no charge. Standard service connection fees apply when service is reconnected.

No telephone service or access to emergency or 911 service is available upon disconnection of service.

Temporary reserved number service is only allowed for one period of time in any calendar year.

Company makes no guarantee or warranty that the number will remain available.

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#### 4.4 Private Branch Exchange (PBX) Trunks

PBX trunks are not provided on a one-way basis. Therefore, in only, out-only, or two-way trunks must be used in combinations which provide for two-way service for the PBX system.

Where PBX trunks are provided outside the base rate area, a monthly increment equal to the increment for individual line business service will apply.

PBX trunks are provisioned as either Ground Start or Loop Start.

#### 4.5 Multi-Line Hunt Service

##### A. Description

Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.

##### B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line in the Multi-Line Hunt Service group. This service does not include trunks set up for DID, as referenced in section 6.5.A.3.

#### 4.6 Concession

Employees will be provided with local exchange service and basic custom calling service within the company's local exchange service. Customer Activity Charges will not apply on services provided to full-time employees.

## **KINGDOM TELEPHONE COMPANY**

### **CUSTOMER NOTICE**

Effective May 1, 2014, vacation rate service will no longer be available to new customers. Existing customers will be allowed to complete or continue any prearranged suspended service until September 1, 2014 when the service shall sunset and no longer be available.

Effective May 1, 2014, Temporary Reserved Number Service is available upon advance notice by subscribers for a period of no longer than six (6) months. When a subscriber temporarily discontinues service, Company will reserve – to the extent able under federal and state laws and regulations – the telephone number. Reserved number service is available at no charge. Standard service connection fees apply when service is reconnected.

If you have any questions, please contact Kingdom's business office.