

RRV ENTERPRISES, INC.  
D/B/A CONSUMER ACCESS

P.S.C. Mo. Tariff No. 1  
1<sup>st</sup> Revised Sheet 1  
Cancels Original Sheet 1

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**TITLE SHEET**

**MISSOURI TELECOMMUNICATIONS TARIFF NO. 1**  
**OF**  
**RRV ENTERPRISES, INC. D/B/A CONSUMER ACCESS**

6300 Richmond Avenue, Suite 303 (T)  
Houston, Texas 77057 (T)  
Phone: 1-800-570-7305 (Customer Service)

This tariff contains the description, regulations, and rates applicable to the furnishing of telecommunications services provided by RRV ENTERPRISES, INC. D/B/A CONSUMER ACCESS within the State of Missouri. This tariff is on file with the Missouri Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business.

**COMPETITIVE CLASSIFICATION**

RRV Enterprises, Inc. has been granted competitive status as defined by the Commission in Case No. TO-88-142.

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**ISSUED:** April 17, 2007

**EFFECTIVE:** April 27, 2007

**ISSUED BY:** RRV Enterprises, Inc.  
6300 Richmond Avenue, Suite 203  
Houston, Texas 77057

CANCELLED  
January 28, 2011  
Missouri Public  
Service Commission  
XD-2011-0191

**Filed**  
Missouri Public  
Service Commission

(T)  
(T)

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF NO. 1  
OF  
RRV ENTERPRISES, INC. D/B/A CONSUMER ACCESS  
5120 Woodway, Suite 8020  
Houston, Texas 77056  
Phone: 1-800-570-7305 (Customer Service)

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**ISSUED:** August 5, 1996

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**ISSUED BY:** Scott Moster, President  
RRV Enterprises, Inc.  
5120 Woodway, Suite 8020  
Houston, Texas 77056

**Cancelled**  
April 27, 2007

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**Waivers**

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

**Statutes**

- 392.240(1) - ratemaking
- 392.270 - valuation of property (ratemaking)
- 392.280 - depreciation accounts
- 392.290 - issuance of securities
- 392.310 - stock and debt issuance
- 392.320 - stock dividend payment
- 392.330 - issuance of securities, debt and notes
- 392.340 - reorganization(s)

**Commission Rules**

- 4 CSR 240-10.020 - depreciation fund income
- 4 CSR 240-30.010(2)(C) - rate schedules
- 4 CSR 240-30.040(1)
- 4 CSR 240-30.040(2)
- 4 CSR 240-30.040(3)
- 4 CSR 240-30.040(5)
- 4 CSR 240-30.040(6)
- 4 CSR 240-32.030(1)(B) - exchange boundary maps
- 4 CSR 240-32.030(1)(C) - record keeping
- 4 CSR 240-32.030(2) - in-state record keeping
- 4 CSR 240-32.050(3) - local office record keeping
- 4 CSR 240-32.050(4) - telephone directories
- 4 CSR 240-32.050(5) - call intercept
- 4 CSR 240-32.050(6) - telephone number changes
- 4 CSR 240-32.070(4) - public coin telephone
- 4 CSR 240-33.030 - minimum charges rule

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**EXPLANATION OF SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D - To Signify Deleted or Discontinued Material
- I - To Signify A Rate Increase
- M - To Signify Text Moved From Another Tariff Location
- N - To Signify New Material
- R - To Signify A Rate Reduction
- T - To Signify Change In Text or Regulation, but No Change In Rate or Charge

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**TARIFF FORMAT**

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Page 14 cancels 3rd Revised Page 14.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I.  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i).(1)

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**SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

1.1 Definitions:

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Busy Hour - The two consecutive half hours during which the greatest volume of traffic is handled.

Cancellation of Order - A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier - RRV Enterprises, Inc., unless specifically stated otherwise.

Company - RRV Enterprises, Inc. hereinafter referred to as "Consumer Access" or "Carrier."

Completed Calls - Completed calls are calls answered on the distance end. In the event a customer is charged for an incomplete call, the Company will issue a one minute credit to the customer upon request.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer Provided Equipment - Terminal equipment provided by a customer.

Day Rate Period - 8:00 a.m. through 4:59 p.m., Monday through Friday.

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1.1 Definitions (continued)

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge.

Evening Rate Period - 5:00 p.m. through 10:59 p.m., Sunday through Friday.

Holidays - Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Holiday Rate Period - The Evening Rate will apply to calls made on Carrier recognized Holidays listed herein, provided, however, that calls made on Holidays during the Night/Weekend Rate Period shall be billed at the lower of the Evening Rate and the Night/Weekend Rate.

Measured Use Service - The provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

Message - A completed telephone call by a customer or user.

Night/Weekend Rate Period - 11:00 p.m. through 7:59 a.m., every day; 8:00 a.m. through 10:59 p.m. Saturday; and 8:00 a.m. through 4:59 p.m. Sunday.

Normal Business Hours - 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Terminal Equipment - All telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wirings, which are intended to be connected electrically, acoustically or inductively to the telecommunication system of the telephone utility.

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1.2 Abbreviations:

ANI - Automatic Number Identification

FCC - Federal Communications Commission

IXC - Interexchange Carrier

LATA - Local Access Transport Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

PBX - Private Branch Exchange

SAL - Special Access Line

V&H - Vertical and Horizontal

WATS - Wide Area Telephone Service

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of Carrier**

Carrier provides long distance message toll telephone service to customers for their direct transmission of voice, data, and other types of telecommunications.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis and are available twenty-four (24) hours per day, seven (7) days per week. The minimum service period is one month (30 days).

**2.2 Limitations on Service**

2.2.1 Carrier reserves the right to provide services only to and from locations where the necessary facilities and/or equipment and subject to the provisions of this tariff.

2.2.2 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

2.2.3 Title to any equipment provided by Carrier under these regulations remains with Carrier. Prior written permission from the company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees.

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2.3 Use of Service

Service may not be used for any unlawful purposes.

2.4 Carrier Liability

2.4.1 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission or defect in any service, facility or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control. In any event, the Company's liability to a customer is limited to the charges for services rendered to the customer.

2.4.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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2.4 Carrier Liability (continued)

2.4.3 Carrier makes no warranty, whether express, implied or statutory, as to the description, quality, merchantability, completeness or fitness for any purpose of the service or local access, or as to any other matter, all of which warranties by Carrier are hereby excluded and disclaimed.

2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.4.5 Carrier shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information or other content transmitted over the Company's facilities;
- B. All other claims arising out of any act or omission of the Customer in connection with any service provided by Carrier.
- C. In no event shall the Company be liable to customer for any general, indirect, special, incidental, consequential or punitive loss or damage of any kind, or character including lost profits (whether or not the company has been advised of the possibility of such loss or damage), by reason of any act or omission in the Company's performance under this agreement.

2.4.6 No agent, independent contractor, or employee of any other carrier shall be deemed to be an agent, independent contractor or employee of the Company.

2.4.7 The Company is not liable for interruptions in service caused by customer's failure to notify Company prior to any change.

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2.5 Interruption of Service

2.5.1 Credit allowances for the interruption of service which is not due to the Company's testing or adjusting, the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the liability provisions set forth herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the Company's facilities.

2.5.2 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.6 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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2.7 Responsibility of the Customer

2.7.1 All customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment, and/or communication systems provided by others are connected to Carrier's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:

- A. The customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all of Carrier's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the customer must provide:
  - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges.
  - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).
- C. The customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
  - 1. The negligence or willful act of the customer or user.
  - 2. Improper use of service.
  - 3. Any use of equipment or service provided by others.
- D. After receipt of payment for the damages, Carrier will cooperate with the customer in prosecuting a claim against any third party causing damage.

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**2.7.2 Maintenance, Testing, and Adjustment**

Upon reasonable notice, the equipment provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.7.3 Credit Allowance for Failure of Service**

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by Carrier.

- A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
  - 1. Interruptions of service resulting from Carrier performing routine maintenance;
  - 2. Interruptions for implementation of customer order or change in service;
  - 3. Interruption caused by the negligence of the customer or his authorized user;
  - 4. Interruptions of service due to failure of customer provided service or equipment.

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**2.7.4 Cancellation by Customer**

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier. If, based on such an order, any construction has either begun or been completed, but no such services provided, the non-recoverable cost of such construction shall be borne by the customer.

**2.7.5 Payment of Charges for Services**

Service is provided and billed on a monthly basis.

Payment will be considered timely if paid within 21 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.

In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with company complaint procedures.

The customer is responsible for payment of all charges for service furnished to the customer under this tariff. Charges are based on actual usage during a month and will be billed monthly in arrears.

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2.7.5 Payment of Charges for Services (continued)

Customer is responsible for payment of any state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which will be listed as separate line items and which are not included in the quoted rates.

Commercial account payments not received within thirty (30) days after the billing date will accrue interest from the date of the bill until payment is received at the rate of one and one-half percent (1.5%) per month.

If the Company receives a check from a customer which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, the Company shall apply a service charge as set forth in the rate section of this tariff. The charge shall be applied to the customer's monthly billing, in addition to any other charges which may apply under this tariff. Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means.

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2.7.6      Deposits

An applicant whose credit has not been duly established may be required to make a deposit to be held as guarantee of payment of charges. Existing customers may be required to submit or increase a deposit under those circumstances prescribed by and in accordance with Commission rules.

The amount of the deposit shall not exceed the estimated charges for two months' service.

All deposits will be held by the Company.

Deposits will be returned:

- 1.) When an application for service has been cancelled prior to establishment of service. The deposit will be applied to amounts owed to the Company and the excess portion returned;
- 2.) After one (1) year of satisfactory payment history by the customer;
- 3.) Upon discontinuance of service. The Company will refund the Customer's deposit or the balance in excess of unpaid bills.

The fact that a deposit has been made in no way relieves the Customer from complying with regulations regarding prompt payment of bills.

Interest shall be paid on any deposit held by the Company in excess of ninety (90) days at the current rate prescribed by the Commission.

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2.7.7      Taxes

All state and local taxes (i.e. sales tax and municipal tax) are listed as separate line items and are not included in the quoted rates.

2.7.8      Application of Charges

The charge for service are those in effect for the period that service is furnished.

2.8      Carrier Responsibility

2.8.1      Calculation of Credit Allowance

Pursuant to limitations set forth herein, when service is interrupted the credit allowance will be computed on the following basis:

- A.      No credit shall be allowed for an interruption of less than two hours.
- B.      When a minimum usage charge is applicable and the customer fails to meet a usage minimum credit, the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues beyond two hours.
- C.      Carrier will try its best to resolve any disputes properly brought to its attention. Unresolved disputes may be directed to the attention of the Missouri Public Service Commission.

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2.8 Responsibility of Carrier

2.8.2 Cancellation Credit

Where Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

2.8.3 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days of the month remaining in the billing period before service was discontinued. That number is divided by thirty and the resultant fraction is multiplied by the monthly charge to arrive at the fractional monthly charge.

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**SECTION 3 - DESCRIPTION OF SERVICE**

3.1 Timing of Calls

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party "hangs up."

3.2 Start of Billing

For billing purposes, the start of service is the first day on which service is available for use by the customer. The end of service date is the last day or any portion of the last day for which service was provided by Carrier.

3.3 Interconnection

Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with Carrier's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

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3.4 Terminal Equipment

Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment will be furnished and maintained at the expense of the providing customer. The customer is responsible for all costs at their premises, including personnel, wiring, electrical power, and the like incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

3.5 Calculation of Distance

Usage charges for all intrastate calls are based on flat rates and are not mileage sensitive.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are generally accepted within the telecommunications industry.

Formula:

$$\frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of not less than 99% (number of calls completed/number of calls attempted) during peak use periods for Feature Group D (1+) services.

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3.7 Special Services

A Special Service is deemed to be any service requested by the customer for which there is no prescribed rate in this tariff. Pricing will be above cost and information will be available to the Public Service Commission upon request.

3.8 Service Offerings

The company provides the following services:

3.8.1 Message Toll Service (MTS)

Long distance dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network.

3.8.2 800 Service

800 Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. 800 services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

Carrier will accept a prospective 800 service customer's request for up to ten (10) 800 telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for 800 number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The 800 services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received an 800 number does not subscribe to 800 service within 90 days, the company reserves the right to make the assigned number available for use by another customer.

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**ISSUED:** August 5, 1996

**EFFECTIVE:** September 23, 1996

**ISSUED BY:**  
**CANCELLED**  
January 28, 2011  
Missouri Public  
Service Commission  
XD-2011-0191

Scott Moster, President  
RRV Enterprises, Inc.  
5120 Woodway, Suite 8020  
Houston, Texas 77056

3.8.3 Travel Card Service

Allows subscribers who are away from home or office to place calls by gaining access to the network via an 800 number and personal identification number issued by the Company.

3.8.4 Directory Assistance

The provision of listed telephone numbers to requesting customers.

3.8.5 Operator Service

The Company does not provide Operator Service to subscribers.

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**EFFECTIVE:** September 23, 1996

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Missouri Public Houston, Texas 77056  
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XD-2011-0191

**SECTION 4 - RATES AND CHARGES**

4.1. Usage Charges and Billing Increments

4.1.1 Usage Charges

Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

4.1.2 Billing Increments

Usage is billed in accordance with the billing increments set forth in the individual product rate sections of this tariff. All partial usage will be rounded up to the next highest applicable billing increment.

4.1.3 Rounding

All calls are rounded to the next highest billing interval. Any partial cents per call will be rounded up to the next highest whole cent.

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Houston, Texas 77056

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**Section 4 - Rates and Charges**

**RATE SCHEDULE 1:**      Outbound MTS Rates

<u>Monthly Usage</u>	<u>Rate Per Minute</u>
\$0.000 - \$99.99	\$0.1690
\$100.00 - \$199.99	\$0.1590
\$200.00 - \$299.99	\$0.1490
\$300.00 +	\$0.1390

**RATE SCHEDULE 2:**      Inbound 800 Service Rates

\$0.25 per minute.

Billed in one minute increments.

Monthly Minimum Usage:      \$5.00

Monthly Recurring charge:      \$3.05

Payphone Surcharge: \$0.40 per call made from  
a payphone

**RATE SCHEDULE 3:**      Travel Card Service Rates

One-time installation charge of \$4.96.

Calling card access \$0.50 per call

\$0.25 per minute.

Billed in one minute increments.

Minimum Monthly Usage Charge: \$7.34 (I)  
Billed in Advance

Payphone Surcharge: \$0.40 per call  
made from a payphone.

**RATE SCHEDULE 4:**      Directory Assistance

\$0.85 per call.

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Section 4 - Rates and Charges

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RATE SCHEDULE 1: Outbound MTS Rates

Monthly Usage	Rate Per Minute	MISSOURI Public Service Commission (R)
\$0.000 - \$99.99	\$0.1690	
\$100.00 - \$199.99	\$0.1590	
\$200.00 - \$299.99	\$0.1490	
\$300.00 +	\$0.1390	(R)

RATE SCHEDULE 2: Inbound 800 Service Rates

\$0.25 per minute.

Billed in one minute increments.

Monthly Minimum Usage: \$5.00

Monthly Recurring charge: \$3.05

Payphone Surcharge: \$0.40 per call made from  
a payphone

RATE SCHEDULE 3: Travel Card Service Rates

One-time installation charge of \$4.96.

Calling card access \$0.50 per call

\$0.25 per minute.

Billed in one minute increments.

Minimum Monthly Usage Charge: \$6.00  
Billed in Advance

Payphone Surcharge: \$0.40 per call  
made from a payphone.

RATE SCHEDULE 4: Directory Assistance

\$0.85 per call.

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MAR 03 2001

MISSOURI  
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ISSUED: February 23, 2001

EFFECTIVE: March 2, 2001

Cancelled  
April 27, 2007

ISSUED BY: RRV Enterprises, Inc.  
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Houston, Texas 77056

RRV ENTERPRISES, INC.  
d/b/a CONSUMER ACCESS

P.S.C. MO. Tariff No. 1  
1<sup>st</sup> Revised Sheet 25  
Cancels Original Sheet 25  
**Missouri Public  
Service Commission**

**Section 4 - Rates and Charges** **REC'D AUG 05 1998**

**RATE SCHEDULE 1:** Outbound MTS Rates (T)

<u>Monthly Usage</u>	<u>Rate Per Minute</u>	(R)
\$0.00 - \$ 99.99	\$0.1790	
\$100.00 - \$199.99	\$0.1690	
\$200.00 - \$299.99	\$0.1590	
\$300.00 +	\$0.1490	(R)

Billed in one minute increments.  
Monthly Recurring Charge: \$1.50 (R)

**RATE SCHEDULE 2:** Inbound 800 Service Rates (T)

\$0.25 per minute.

Billed in one minute increments.

Monthly Minimum Usage: \$5.00 (T)

Monthly Recurring Charge: \$3.05

Payphone Surcharge: \$0.40 per call (N)  
made from a payphone

**RATE SCHEDULE 3:** Travel Card Service Rates (T)

One-time installation charge of \$4.96.

Calling card access \$0.50 per call (T)

\$0.25 per minute.

Billed in one minute increments.

Minimum Monthly Usage Charge: \$6.00 (T)  
Billed in Advance

Payphone Surcharge: \$0.40 per call (N)  
made from a payphone

**RATE SCHEDULE 4:** Directory Assistance (T)

\$0.85 per call. (T)

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MAR 02 2001

By *2ND RS 25*  
**Public Service Commission  
MISSOURI**

**ISSUED:** August 5, 1998

**EFFECTIVE:** September 4, 1998

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**Missouri Public  
Service Commission**

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4.2 Outbound MTS Rates

<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
\$0.336/min.	\$0.336/min.	\$0.336/min.

AUG 08 1996

MISSOURI  
Public Service Commission

Billed in one minute increments.

Monthly Recurring Charge: \$2.96, billed in advance

4.3 Inbound 800 Rates

\$0.25 per minute.

Billed in one minute increments.

Monthly Recurring Charge: \$3.05

Monthly Minimum Usage Charge: \$5.00

4.4 Travel Card Rates

One-time installation charge of \$4.96.

\$0.50 per call surcharge.

\$0.25 per minute.

Billed in one minute increments.

Monthly Minimum Usage Charge: \$6.00, billed in advance.

4.5 Directory Assistance

Directory assistance will be provided at a charge of \$0.85 per call.

4.6 Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.

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SEP 23 1996  
97 - 51  
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ISSUED: August 5, 1996

EFFECTIVE: September 23, 1996

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RRV Enterprises, Inc.  
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REC'D AUG 05 1998

**Section 4 - Rates and Charges (Continued)**

**Rate Schedule 5:** Rate Plan 1 program.

(N)

- A. Minimum usage charge - \$9.95 per month.
  - 1. Each end-user will be required to use a minimum of \$9.95 per month worth of usage or will be charged, in addition to the actual usage, the difference between the actual usage and \$9.95 per month.
- B. Monthly recurring charge - \$9.00
  - 1. Each subscriber will be invoiced a recurring charge of \$9.00 per month in addition to all other recurring and non recurring charges set forth herein.
- C. Activation Fee - \$50.00
  - 1. The activation fee is a one-time charge payable by the end-user.
- D. Billing - End-user, will be invoiced for the services rendered herein through one of the following methods: credit card, ACH, LEC (on local service invoice) or direct billed.
  - 1. Billing Fee - Anytime an end-user requests a copy of a previously provided detailed billing invoice be furnished, an end-user will be charged \$2.50 per invoice.
  - 2. If the end-user is LEC billed, all charges delineated on the LEC bill will be subject to a 20% surcharge.
  - 3. Except for the LEC or direct billing option, (which will be invoiced monthly) recurring and applicable non-recurring charges will be debited on a monthly basis or when \$50.00 of charges are due whichever comes first.

(N)

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RRV ENTERPRISES, INC.  
D/B/A CONSUMER ACCESS

P.S.C. Mo. Tariff No. 1  
Original Sheet 26

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4.7 Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee of \$20.00 per check.

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4.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval prior to implementation.

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By *1st RS #26*  
Public Service Commission  
MISSOURI

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SEP 23 1996  
97 - 51  
MO. PUBLIC SERVICE COMM

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Houston, Texas 77056

Section 4 - Rates and Charges (Continued)

REC'D AUG 05 1998

- E. Calling Card Rate per minute - .25 for long distance usage associated with the product.
- F. Conference calling - for intrastate usage the rate per minute will be .25 for each conference connection. All conference calls will have a minimum of three connections (the call to the conference bridge and the call from the bridge to the conferees). Therefore, a minimum of .75 cents per minute will be charged for conference calls.
- G. Virtual Office Services (which includes but is not limited to the following regulated and unregulated services: voice mail, fax store and forward and pager notification).
  - 1. Rate per minute - .125
  - 2. In calculating the amount of minutes utilized, the time spent by individuals leaving messages as well as the end-user retrieving messages are added together.
  - 3. Information Services - .25 per minute
- H. Calling Card Access - In addition to the rate per minute, a charge of .75 per call will be levied for each calling card call made (Reorigination calls will be viewed as separate calls).
- I. Billing Increments - All calls made through the services set forth in rate schedule 5 will be billed in full minute increments rounded to the next full minute.
- J. Payphone surcharge - For all calls (initial or reoriginated) made through a pay telephone, the end-user will be charged a per call surcharge of .40.
- K. Personal 800 - This service allows the end-user to receive incoming calls to a designated number through the use of a general 800/888/877 number with an access code(s) unique to the end user.
  - 1. Rate per minute - \$.25
- L. All usage will be cumulated for purposes of meeting the minimum usage requirements.

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Section 4 - Rates and Charges (Continued)

REC'D AUG 05 1998

Rate Schedule 5: Rate Plan 2 Program.

A. All of the terms, conditions and rates provided for in Rate Plan 1 of this rate schedule 5 are incorporated herein except with respect to the rates set forth in the following rate categories:

1. Rate Per Minute - .239 for long distance usage associated with this product.
2. Conference Calling - the rate per minute will be .239 for each conference connection.
3. Virtual Office Services -
  - A. Rate per minute - .1195
  - B. Information services - .239 per minute

Rate Schedule 5: Rate Plan 3 program.

A. All of the terms, conditions and rates provided for in Rate Plan 1 of this Rate Schedule 5 are incorporated herein except with respect to the rates set forth in the following rate categories:

1. Rate Per Minute - .199 for long distance usage associated with this product.
2. Conference Calling - The rate per minute will be .199 for each conference connection.
3. Virtual Office Services
  - A. Rate Per Minute - .0995 per minute
  - B. Information Services - .199 per minute

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Section 4 - Rates and Charges (Continued)

REC'D AUG 05 1998

Rate Schedule 6: Rate Plan 1 - Casual and 1+ calling plan

- A. Minimum usage charge - \$9.95 per month.
  - 1. Each end-user will be required to use a minimum of \$9.95 a month worth of usage or will be charged, in addition to the actual usage, the difference between the actual usage and \$9.95 per month.
- B. Monthly Recurring Charge - \$5.95
  - 1. Each subscriber will be invoiced a recurring charge of \$5.95 per month in addition to all other recurring and nonrecurring charges set forth herein.
- C. Activation Fee - \$9.95
  - 1. The activation fee is a one-time charge payable by the end-user.
- D. Billing - End-user will be invoiced for the services rendered herein through LEC (on local service invoice) billing.
  - 1. Billing fee - Anytime an end-user requests copy of a previously provided detailed billing invoice to be furnished, an end-user will be charged \$2.50 per invoice
- E. Rate Per Minute - 0.179999 for intrastate casual and 1+ call.
  - 1. Billing increment - 60 second minimum per call and billed in 6 second increments thereafter.
- F. Conference Calling - For intrastate usage the rate per minute will be .25 for each conference connection. All conference calls will have a minimum of three connections (the call to the conference bridge and the call from the bridge to the conferees). Therefore, a minimum of .75 cents per minute will be charged for conference calls.

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Section 4 - Rates and Charges (Continued) REC'D AUG 05 1998

- G. Virtual Office Services - (which includes but is not limited to the following services: voice mail, fax store and forward and pager notification)
1. Rate per minute - .15
  2. In calculating the amount of minutes utilized, the time spent by individuals leaving messages as well as the end-user retrieving messages are added together.
  3. Information Services - .25 per minute
- H. Companion Calling Card
1. Calling Card Access - In addition to the rate per minute, a charge of .75 per call will be levied for each calling card call made (Reorigination calls will be viewed as separate calls).
  2. Rate per minute - .25.
- I. Personal 800 - This service allows the end-user to receive incoming calls to a designated number through the use of a general 800/888/877 number with an access code unique to the end-user.
1. Rate per minute .25
- J. Bill Increments -Usage made through Rate Plan 1 will be billed in full minute increments, rounded to the next full minute unless specifically stated otherwise.
- K. Payphone surcharge - For all calls (initial or reoriginated) made through a pay telephone, the end-user will be charged a per call surcharge of .40.
- L. All usage will be cumulated for purposes of meeting the minimum usage requirement.

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Section 4 - Rates and Charges (Continued)

FEB 23 2001

RATE SCHEDULE 6: Rate Plan 2 Casual Calling and 1+ Plan

MISSOURI  
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- A. All of the terms, conditions and rates provided for in Rate Plan 1 of this rate schedule 6 are incorporated herein except with respect to the rates set forth in the following categories:

1. Billing - End-user will be invoiced for the services rendered herein through one of the following methods: credit card, ACH or direct billed.

- A. Except for the ACH or the direct billed option, recurring and applicable non recurring charges will be debited on a monthly basis or when \$50.00 of charges are due, whichever comes first.

2. Rate per minute for intrastate casual call and 1+ usage associated with this plan:

<u>Metered usage Within</u> <u>Billing Period</u>	<u>Intrastate Casual Call</u> <u>and 1+ Rate/Minute</u>	(R)
First \$50.00	0.159999	
Next \$25.00	0.139999	
Over \$75.00	0.125999	

- A. These rates are non cumulative.

- B. Billing Increments - 30 second minimum per call and billed in 6 second increment thereafter.

3. Conference Calling - intrastate usage .199999 per minute per each conference connection.

4. Virtual Office rate per minute 12.5

5. Calling card rate per minute .199999  
Personal 800 rate per minute .199999

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Section 4 - Rates and Charges (Continued) REC'D AUG 05 1998

Rate Schedule 6: Rate Plan 2 casual calling and 1+ plan.

A. All of the terms, conditions and rates provided for in Rate Plan 1 of this rate schedule 6 are incorporated herein except with respect to the rates set forth in the following categories:

1. Billing - End-user will be invoiced for the services rendered herein through one of the following methods: credit card, ACH or direct billed.

A. Except for the ACH or the direct billed option, recurring and applicable non recurring charges will be debited on a monthly basis or when \$50.00 of charges are due, whichever comes first.

2. Rate per minute for intrastate casual call and 1+ usage associated with this plan:

<u>Metered Usage Within</u>	<u>Intrastate Casual Call</u>
<u>Billing Period</u>	<u>and 1+ Rate/Minute</u>
First \$50.00	.169999
Next \$25.00	.159999
Over \$75.00	.135999

A. These rates are non cumulative.

B. Billing Increments - 30 Second minimum per call and billed in 6 second increment thereafter.

3. Conferencing calling - intrastate usage .199999 per minute per each conference connection.

4. Virtual Office rate per minute 12.5

5. Calling card rate per minute .199999  
Personal 800 rate per minute .199999

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By 157 RS 31  
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Section 4 - Rates and Charges (Continued)

REC'D AUG 05 1998

Rate Schedule 6: Rate Plan 3 Casual Calling and 1+ plan

A. All of the terms, conditions and rates provided for in Rate Plan 1 of this Rate Schedule 6 are incorporated herein except with respect to the rates set forth in the following categories:

1. Rate Per Minute - .129999 per minute for Intrastate casual and 1+ call usage associated with this product.
2. Monthly recurring charge - \$9.95

Rate Schedule 6: Rate Plan 4 Casual Calling and 1+ Plan

A. All of the terms, conditions, and rates provided for in Rate Plan 2 of this rate schedule 6 are incorporated herein except with respect to the rates set forth in the following categories:

1. Rate per minute for intrastate casual and 1+ call usage .109999
2. Monthly Recurring Charge \$9.95

Rate Schedule 6: Rate Plan 5 Casual Calling and 1+ Plan

A. All of the terms, conditions, and rates provided for in Rate Plan 1 of this rate schedule 6 are incorporated herein except with respect to the rates set forth in the following categories.

1. Monthly recurring charge - \$2.95

Rate Schedule 6: Rate Plan 6 Casual Calling and 1+ Plan

A. All of the terms, conditions, and rates provided for in Rate Plan 2 of this rate schedule 6 are incorporated herein except with respect to the rates set forth in the following categories.

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**Section 4 - Rates and Charges (Continued)**

REC'D AUG 05 1998

1. Monthly recurring charge - \$2.95

**Rate Schedule 7: Rate Plan 1 - Virtual Office.**

- A. All of the terms, conditions, and rates provided for in Rate Plan 1 of Rate Schedule 6 are incorporated herein except with respect to the rates set forth in the following categories:

1. Minimum usage charge - \$8.95 per month

- A. Each end-user will be required to use a minimum of \$8.95 per month worth of usage or will be charged, in addition to the actual usage, the difference between the actual usage and \$8.95 per month.

**Rate Schedule 7: Rate Plan 2 Virtual Office**

- A. All of the terms, conditions, and rates provided for in Rate Plan 2 of Rate Schedule 6 are incorporated herein except with respect to the rates set forth in the following categories:

1. Minimum usage charge - \$8.95 per month

- A. Each end-user will be required to use a minimum of \$8.95 per month worth of usage or will be charged, in addition to the actual usage, the difference between the actual usage and \$8.95 per month.

**Rate Schedule 8: Rate Plan 1 - Enhanced Personal 800 Service**

- A. This service allows the end-user to receive incoming calls to a designated number through the use of a general 800/888/877 number with an access code unique

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**Section 4 - Rates and Charges (Continued)**

REC'D AUG 05 1998

to the end user or, at carrier's option, through the use of a personalized identification number which allows access to various enhanced features as provided herein.

1. One-time Activation Fee - \$8.95
  2. Minimum Monthly Usage - \$6.95
  3. Per Minute Personal 800 Usage Charge - .25
  4. Monthly Recurring Charge - \$4.95
- B. Virtual Office Feature - includes but is not limited to voice mail, fax store and forward and pager notification.
1. Rate per minute during utilization of the virtual office is \$.15 per minute.
  2. In calculating the amount of minutes utilized, the time spent by individuals leaving messages as well as the end-user retrieving messages are added together.
  3. Conference Calling - For intrastate usage the rate per minute will be .25 for each conference connection. All conference calls will have a minimum of three connections (the call to the conference bridge and the call from the bridge to the conferees). Therefore, a minimum of .75 cents per minute will be charged for conference calls.
  4. Information Services - \$.30 per minute
  5. Calling Card
    - A. Calling Card Access - In addition to the rate per minute a charge of \$.75 per call will be levied for each calling card made Reorigination calls will be viewed as separate calls.)

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Section 4 - Rates and Charges (Continued)

REC'D AUG 05 1998

- B. Rate per minute - \$.25
- C. Bill Increments - Full minute rounded to the next full minute
- D. Billing Fee: Anytime an end-user requests a copy of a previously provided detailed billing invoice to be furnished, an end-user will be charged \$2.50 per invoice.
- E. All usage will be cumulated for purposes of meeting the minimum usage requirement.
- F. Payphone surcharge - for all calls (initial or reoriginated) made through a pay telephone, the end-user will be charged a per call surcharge of \$.40.

Rate Schedule 8: Rate Plan 2 - Enhanced Personal 800 Service

- A. All of the terms, conditions and rates provided for in Rate Plan 1 of Rate Schedule 8 are incorporated herein except with the respect to the rates set forth in the following categories:
1. Per minute Personal 800 Usage Charge: \$ 0.23
  2. Per minute calling card charge: \$ 0.23
  3. Recurring and applicable non recurring charges will be debited on a monthly basis or when \$50.00 of charges are due, whichever comes first.
  4. Per minute virtual office charge: .13
  5. Per minute conference connection charge (each): .23
  6. Per minute information services: .27

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Section 4 - Rates and Charges (Continued)

REC'D AUG 05 1998

Rate Schedule 8: Rate Plan 3 - Enhanced Personal 800 Service

- A. All of the terms, conditions and rates provided for in Rate Plan 1 of Rate Schedule 8 are incorporated herein except for the rates set forth in the following categories.

Minimum monthly usage: \$4.50

Rate Schedule 9: Enhanced Travel Card Service Rates

1. One-time installation charge of \$4.96
2. Calling card access \$0.50 per call
3. \$0.25 per minute rate
4. Billed in one minute increments
5. Minimum Monthly Usage Charge: \$4.94
6. Payphone surcharge: \$0.40 per call

General Terms (Rates and Charges)

Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee of \$20.00 per check.

(M)

Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval prior to implementation.

(M)

(M) - The information contained herein was originally set forth on original sheet 26

Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.

(M)

(M)

(M) - The information contained herein was originally set forth on original sheet 25

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5120 Woodway, Suite 7007  
Houston, Texas 77056

CANCELLED  
January 28, 2011  
Missouri Public  
Service Commission  
XD-2011-0191

Missouri Public  
Service Commission

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