

November 26, 2013 Via Web Filing

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: EarthLink Business, LLC P. S. C Missouri IXC Tariff No. 1

Dear Mr. Woodruff:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of EarthLink Business, LLC. The purpose of this filing is to increase monthly recurring charges (MRCs) for EarthLink Complete Voice Services. Customers have been notified of these increases via bill messages. A copy of the bill message is enclosed with this filing. The Company respectfully requests an effective date for this filing of January 1, 2014.

1 <sup>st</sup> Revised Sheet No. 47	Increases Line Side Service MRCs
1 <sup>st</sup> Revised Sheet No. 48	Increases Hosted Service Bundle MRCs
1 <sup>st</sup> Revised Sheet No. 49	Increases PRI Service MRCs
1 <sup>st</sup> Revised Sheet No. 50	Increases Access Methods MRCs
1 <sup>st</sup> Revised Sheet No. 51	Increases Optional Features MRCs
1 <sup>st</sup> Revised Sheet No. 52	Increases Optional Features MRCs
1 <sup>st</sup> Revised Sheet No. 53	Increases Converged Minutes MRCs
1 <sup>st</sup> Revised Sheet No. 54	Increases Toll Free Service MRCs

The following tariff pages are included with this filing:

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Thomas M. Forte

Thomas M. Forte Consultant to EarthLink Business, LLC

 cc: Mary Whiting (via Email) - EarthLink - New Edge Linda Manske (Via E-Mail) - EarthLink - New Edge Office of Public Counsel
file: EarthLink - New Edge - Missouri - Local

tms: MOl1302

Enclosures TF/lw

# **NOTICE OF PRICE INCREASE**

Attention EarthLink Business Customers - On your January 2014 invoice you will see a 5% increase in the monthly recurring charges for certain services and features in each of the following categories of service if applicable to your service package: data, internet, local and long distance voice service. As an example, if your current call waiting rate is \$14.00, the new rate will be \$14.70. In addition, if any of the following fees are applicable to your service package, you will see the following increases: the Carrier Cost Recovery Fee (CCRF) will increase from \$.40 to \$.80; the Regulatory Cost Recovery Fee (RCRF) will increase from 3.5% to 7% of interstate/international charges; and the Administrative Service Fee (ASF) will increase as follows: (i) for Customers billing up to \$9,999.99, the ASF will increase from 2.5% to 5% of monthly recurring charges (MRCs); (ii) for Customers billing \$10,000 to \$24,999.99, the ASF will increase from 1.5% to 3% of MRCs; and (iii) for Customers billing \$25,000 and above, the ASF will increase from 1% to 2% of MRCs. The Administrative Support Charge will increase as noted on the reverse side of this notice.

These increases are the result of increased underlying costs and are necessary to continue to provide you quality service. For more information go to https://mylink.earthlinkbusiness.com or call 1-855-EL-CARE-1.

myLink is EarthLink Business' online account management portal. If you are not a current myLink subscriber, visit https://mylink.earthlinkbusiness.com and click on "Register Today" or call 1-855-EL-CARE-1 for assistance.

Customers receiving a 5% RCRF will see an increase to 10%.

DEarthLink

1/2014-DC.NEN CTM-108363

# SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.1 Service Packages
    - A. Line Side Service

Line Side Service offers delivery of Internet service and line side local exchange service. The option employs the use of the entire available bandwidth for data transmission when voice lines are not in use. When multiple services are in use, voice applications will takes precedence over data. The Line Side Service package accommodates local lines and Internet bandwidth on a single access line, at a single location. The Line Side Service Customer may order up to 24 lines per access product, with a minimum of 2 lines per product. Access Method must be added to the Line Side Service package; Access Methods utilized to deliver service include DSL, T-1, bonded T-1 and Ethernet.

Calling features available with the Line Side Service package include Call Forward Variable, Call Forward Busy, Selective Call Forward, Selective Call Rejection, Selective Call Acceptance, Call Waiting with Caller ID, Message waiting indication, Voice Mail access (if voicemail purchased), Calling Name and Number Disable, Do not Disturb, Delayed Call Forwarding, Distinctive Ringing, Speed Calling 1 digit, Speed Calling 2 digit, Automatic Call Back, Automatic Call Return, Call Park, Call Pickup and Anonymous Call Rejection. The Line Side Service Customer may purchase additional EarthLink Complete Voice Services features where available.

	2 Year	3 Year	4 Year	5 Year
Monthly Recurring Charges	Term	Term	Term	Term
EarthLink Complete Voice Line Side Service, (per service package)	\$99.75(I)	\$94.50(I)	\$89.25(I)	\$84.00(I)
EarthLink Complete Voice Line Side Service Line Charge (per line)	\$14.96(I)	\$14.17(I)	\$13.38(I)	\$12.60(I)

See Section 5.1.2 for pricing associated with the Access Method element of this service.

Issued: November 27, 2013

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309

# SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

### 5.1 EarthLink Complete Voice Services (Cont'd.)

- 5.1.1 Service Packages (Cont'd.)
  - B. Hosted Service Bundle

Hosted Service Bundle is a hosted PBX service that provides network based voice and data connectivity. The features and services in the network interact with compatible equipment at the Customer premises to deliver the service package end user features\*. Access Method must be added to the Hosted Voice Service package; Access Methods utilized to deliver Hosted Service Bundle service include DSL, T-1, bonded T-1 and Ethernet.

	2 Year	3 Year	4 Year	5 Year
Monthly Recurring Charges	Term	Term	Term	Term
EarthLink Complete Voice Hosted				
Service Bundle (per service	\$99.75 (I)	\$94.50 (I)	\$89.25 (I)	\$84.00 (I)
package)				

See Section 5.1.2 for pricing associated with the Access Method element of this service.

\* - Hosted Service Bundle service package end user features are unregulated IP-based services.

Issued: November 27, 2013

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309

### SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.1 Service Packages (Cont'd.)
    - C. PRI Service

PRI Service is a dynamic bandwidth service which offers Trunk-side PRI and DID Services, with Dynamic Bandwidth allocation. The base product offers up to 23 voice-grade channels to a Time Division Multiplexing (TDM)-based PRI using standard PRI hand-offs and supporting up to 46 b-channels, depending on the chosen options. The PRI Service package also provides Internet and/or MPLS (MPLS IP VPN) service delivery across dedicated T1, NxT1, or Ethernet based local loops. Non-Facility Associated Signaling (NFAS) is not supported. EarthLink Business must provide the Integrated Access Device\*. The base product supports up to 23 PRI Trunks. Additional trunks can be added for a Monthly Recurring Charge per trunk. Access Method must be added to the PRI Service package; Access Methods utilized to deliver PRI Service include T-1, bonded T-1, Ethernet and DS3.

	2 Yea	ır	3 Ye	ar	4 Year	r	5 Ye	ar
Monthly Recurring Charges	Term	ı	Tern	n	Term		Terr	n
EarthLink Complete Voice PRI	\$224 42	ന	¢212 6	2(T)	¢200.91	m	¢100.0	0(T)
Service (per T1 equivalent)	\$224.43(I) \$212.62		2(1)	1) \$200.81(1)		\$103.00(1)		
EarthLink Complete Voice PRI								
Service - Additional PRI Channels	\$9.97	(I)	\$9.45	(I)	\$8.92 (	(I)	\$8.40	(I)
Charge (per channel)								

See Section 5.1.2 for pricing associated with the Access Method element of this service.

\* - Unregulated equipment.

Issued: November 27, 2013

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309

# SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.2 Access Methods

The EarthLink Complete Voice Service Customer must select appropriate Access Methods for each Service Package ordered. Monthly Recurring Charges and Non-Recurring Charges are associated with each Access Method channel, as described below.

	Monthly Recurring	Non-Recurring		
	Charge*	Charge		
DSL	\$1,048.95 (I)	\$600.00		
T1 – 1.5M	\$10,498.95 (I)	\$6,000.00		
Ethernet	\$10,498.95 (I)	\$2,000.00		
DS3	\$104,998.95 (I)	\$10,000.00		

\* At the Customer's request, the Company may develop Individual Case Basis pricing based on Customer-specific location, term, and volume. All Individual Case Basis pricing will be available on a nondiscriminatory basis to similarly situated Customers. Where required, ICB agreements will be filed with the Commission.

Issued: November 27, 2013

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309

## SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.3 Optional Features
    - A. Directory Listings

The EarthLink Complete Voice Services Customer is provided one free white page listing for each Billing Telephone Number (BTN). The Customer may purchase additional white page listings, with Monthly Recurring Charges as specified below for each additional or special listing.

	Monthly Recurring Charge
Additional White Page Listing (includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)	\$5.77 (I)
Non Published (private)	\$6.82 (I)
Non-Directory Listed (semi-private)	\$4.72 (I)

B. Multiline Hunt Group (MLHG)

Lines can be provisioned in a multiline hunt group. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy.

Monthly Recurring Charge: \$5.25

C. Analog Fax and Modem Lines (Analog FXS)

Analog facsimile and modem lines can be delivered over the transport method as part of any Service Package.

Monthly Recurring Charge: \$15.75 per line

D. Load Balancing

Load Balancing allows the EarthLink Complete Voice Services Customer to balance calling between multiple PBXs via network based call distribution.

Non-Recurring Charge:

Issued: November 27, 2013

Effective: January 1, 2014

\$100.00 per order

**(I)** 

(I)

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309

### SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.3 Optional Features (Cont'd.)
    - E. Auto Re-Route

Auto Re-Route allows the EarthLink Complete Voice Services Customer to program a single ten-digit telephone number for call completion in the event that the primary termination point is unreachable.

Non-Recurring Charge: \$100.00 per order

F. Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20. A monthly recurring charge applies for each block ordered.

Monthly Recurring Charge: \$10.50 per block of 20 numbers or fraction thereof

G. Idle DID:

Idle DID is a telephone number that is part of a larger sequential block of telephone numbers which the EarthLink Complete Voice Services Customer has reserved with the Company for future use but which is not currently routed.

Monthly Recurring Charge: \$0.47 per number

H. Multi Appearance Directory Number (MADN):

A Multiple Appearance Directory Number (MADN) provides the EarthLink Complete Voice Services Customer with one telephone number which, when called, is directed to multiple lines/stations or IP Phones.

Monthly Recurring Charge: \$5.25 (I) per number

Issued: November 27, 2013

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309 Effective: January 1, 2014

**(I)** 

(I)

# SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.4 Complete Voice Services Minutes
    - A. Converged Minutes

Converged Minutes allows Customers to bundle long distance and mobile minutes\* and share the combined minutes between multiple locations. The Customer subscribing to a qualified EarthLink Complete Voice Service will be provided with 1500 minutes per qualifying service. Qualifying services include EarthLink Complete Line Side Service, EarthLink Complete Hosted Voice, EarthLink Complete PRI and EarthLink Complete SIP Trunking\*. Minutes may be shared across multiple locations or provided on a location-by-location basis, at the Customer's option.

Converged Minutes include domestic long distance and toll free services. International usage, directory assistance, operator services and calling card usage are not included. The Customer can select to bundle long distance and mobile minutes or choose long distance only. Allotted minutes not used within a given month are forfeited and may not be carried over to subsequent months.

Additional Converged Minutes packages are available in increments of 1000 minutes.

The Customer who exceeds the allotted number of minutes in any given billing period will be billed usage at the per minute rate below on all overage minutes during the billing period.

	Monthly		Overage Rate
EarthLink Complete Voice Converged	Recurring	Overage Rate	(Mobile
Minutes	Charge	(LD Minutes)	Minutes)
1500 Converged Minutes (included with qualifying service)	\$0.00	\$0.045	\$0.075
1000 Additional Converged LD Minutes	\$26.25 (I)	\$0.045	N/A
1000 Additional Converged LD/Mobile Minutes	\$52.50 (I)	\$0.045	\$0.075

\* - SIP trunking and mobile minutes are non-regulated services.

Issued: November 27, 2013

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309

# SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.4 Complete Voice Services Minutes (Cont'd.)
    - B. Toll Free Service

Toll Free Service is not available on a standalone basis. A Monthly Recurring Charge does not apply to the first toll-free number ordered, but does apply to additional toll-free numbers. Toll free numbers must terminate to a valid phone number assigned in connection with an EarthLink Complete Voice Service.

	Monthly Recurring Charge
Toll-Free Number, per number	\$3.15 (I)

The following features are available in conjunction with the Company's toll free service.

	Monthly	
	Recurring	Non-Recurring
	Charge	Charge
Time of Day Routing	\$21.00 (I)	\$50.00
Day of Week Routing	\$21.00 (I)	\$50.00
Holiday Routing	\$21.00 (I)	\$50.00
Point of Origination Routing	\$21.00 (I)	\$50.00
Percent Allocation Routing	\$21.00 (I)	\$50.00
Routing with Call Completion	\$26.25 (I)	\$100.00
Routing with Call Completion Intercept Message	\$26.25 (I)	
Route Advance	\$10.50 (I)	\$50.00
Toll Free Blocking	\$21.00 (I)	\$50.00
Dialed Number Identification Service (DNIS)	\$3.15 (I)	\$100.00
Real-Time ANI	\$3.15 (I)	

Issued: November 27, 2013

By: Vice President, Tax 1375 Peachtree Street, Level A Atlanta, GA 30309