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MISSOURI
Public Service Commission
Original Sheet No. 1

BIRCH TELECOM OF MISSOURI, INC.

**TARIFF
of
BIRCH TELECOM OF MISSOURI, INC.**

This Tariff, filed with the Missouri Public Service Commission, contains the rates, terms and conditions applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services in the State of Missouri by Birch Telecom of Missouri, Inc. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

Notice: Pursuant to Case No. TA-97-371, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Ch. 392, RSMo., and waived the following statutes and rules: 392.240(1); 392.270; 392.280; 392.290; 392.310; 392.320; 392.330; 392.340; 4 CSR 240-10.020; 4 CSR 240-30.010(2)(C); 4 CSR 240-30-040; 4 CSR 240-32.050(4); 4 CSR 240-32.050(5); 4 CSR 240-32.050(6); 4 CSR 240-32.070(4); 4 CSR 240-32.030(1)(B); 4 CSR 240-32.030(1)(C); 4 CSR 240-32.030(2); 4 CSR 240-32.050(3); 4 CSR 240-33.030; and 4 CSR 240-33.040(5).

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President
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MO. PUBLIC SERVICE COMMISSION

BIRCH TELECOM OF MISSOURI, INC.

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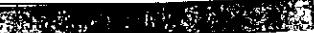
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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

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None

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1. EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) to signify changed rule or regulation*
- (D) to signify discontinued rate or regulation
- (E) to signify eliminated text, rate or regulation
- (I) to signify increased regulation
- (M) to signify matter relocated without change
- (N) to signify new rate or regulation
- (R) to signify reduced regulation
- (S) to signify reissued material
- (T) to signify a change in text but no change in rate or regulation
- (Z) to signify a correction

**When used in reference to a rate, the symbol (C) indicates that a change in the method of applying a rate which will result in either an increase or a decrease for certain customers.*

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REC'D JUL 24 2002

2. APPLICATION OF TARIFF**Service Commission**

The service rates and regulations set forth in this Tariff are generally applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services by Birch Telecom of Missouri, Inc. (the "Company").

3. DEFINITIONS

As used in this Tariff, the following terms shall have the following meanings unless the context otherwise requires:

Company, the – Birch Telecom of Missouri, Inc., unless the context indicates otherwise.

Commission – Missouri Public Service Commission, unless the context indicates otherwise.

Customer — The person, firm, corporation or other legal entity which contracts with the Company to receive telecommunications services from the Company.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Circuit — A communications path of a specific bandwidth or transmission speed between two or more points of termination.

Facilities — All Company-owned or operated equipment and Cable Facilities used to provide telecommunications services.

Individual Case Basis — A service arrangement in which the conditions, rates, and charges are developed based on the specific circumstances of the case.

LATA – Local Access and Transport Area

Premises — A building or structure on property not separated by a public right-of-way. The property may be divided by a private right-of-way or easement, such as a railroad right-of-way.

Personal Account Code – A numeric or alpha-numeric sequence which uniquely identifies a calling card. (T)

Private Line Service - An unswitched full-time transmission service utilizing the Facilities to connect two or more designated locations of the same Customer or User.

Terminating Facilities — All equipment placed in a structure that converts the transmitted signal to a requested service type, connects the structure to the Company's network and provides a point of interface/connection to which the Customer can connect its equipment. This may include electronic equipment, cable, wiring, connecting panels and blocks.

User — A person, firm, or corporation designated as a user of common carrier services furnished to the Customer. A User must be specifically named in the Customer's application for services.

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SEP 29 2002

Replacing Original Sheet No. 6

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(M) 2. APPLICATION OF TARIFF

The service rates and regulations set forth in this Tariff are generally applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services by Birch Telecom of Missouri, Inc. (the "Company").

(M) 3. DEFINITIONS

As used in this Tariff, the following terms shall have the following meanings unless the context otherwise requires:

(E)

(E)

(N) Company, the - Birch Telecom of Missouri, Inc., unless the context indicates otherwise.

(N) Commission - Missouri Public Service Commission, unless the context indicates otherwise.

Customer - The person, firm, corporation or other legal entity which contracts with the Company to receive telecommunications services from the Company.

(N) Customer Premises - One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Circuit - A communications path of a specific bandwidth or transmission speed between two or more points of termination.

Facilities - All Company-owned or operated equipment and Cable Facilities used to provide telecommunications services.

Individual Case Basis - A service arrangement in which the conditions, rates, and charges are developed based on the specific circumstances of the case.

(N) LATA - Local Access and Transport Area

Premises - A building or structure on property not separated by a public right-of-way. The property may be divided by a private right-of-way or easement, such as a railroad right-of-way.

(N) Personal Account Code - A numeric or alpha-numeric sequence which uniquely identifies a travel card.

Private Line Service - An unswitched full-time transmission service utilizing the Facilities to connect two or more designated locations of the same Customer or User.

Terminating Facilities - All equipment placed in a structure that converts the transmitted signal to a requested service type, connects the structure to the Company's network and provides a point of interface/connection to which the Customer can connect its equipment. This may include electronic equipment, cable, wiring, connecting panels and blocks.

User - A person, firm, or corporation designated as a user of common carrier services furnished to the Customer. A User must be specifically named in the Customer's application for services.

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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(M) (T) 4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE

- (T) 4.1 The Company shall provide non-switched local exchange telecommunications service to Customers which enter into written contracts with the Company specifying the services to be provided by the Company, the rates to be charged, and other terms and conditions of service. Certain general terms and conditions applicable to the provision of service by the Company are set forth in this Tariff. Terms not specifically governed by this Tariff will be individually negotiated with each prospective Customer. The Company will not provide services to any Customer until a contract has been executed. On a proprietary basis, the Company will provide copies of customer contracts to the Commission's Staff on request.

4.2 Obligations of Customer

- 4.2.1. Conditions for Use: Service may be used for the transmission of information of the Customer provided that:

- (N) A. The Customer has requested service in accordance with the terms and conditions set forth in this Tariff; or the Customer has entered into a written contract with the Company;
- B. The Customer shall not use service for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking; and
- C. The Customer, upon request, shall furnish such information and access to its location(s) and/or User's location(s) as may be required to permit the Company to design and maintain the Facilities to provide service and to assure that the service arrangement is in accordance with the provisions of this Tariff and the contract entered into between the Customer and the Company.

4.2.2. General Obligations

The Customer shall be responsible for:

- A. Ensuring compatibility, installation, and maintenance of equipment and systems provided by the Customer or User with the interface equipment provided and/or sanctioned by the Company.
- B. Damage to, or destruction of, Facilities caused by the negligence or willful act of the Customer or User or its agents.
- C. Reimbursing the Company for any loss caused by the theft of Facilities installed on the Customer's or User's premises.
- D. The provision of the power, wiring, and outlets required to operate the Facilities installed on the Customer's or User's Premises.

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BIRCH TELECOM OF MISSOURI, INC.

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1. EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) to signify changed rule or regulation*
- (D) to signify discontinued rate or regulation
- (I) to signify increased regulation
- (M) to signify matter relocated without change
- (N) to signify new rate or regulation
- (R) to signify reduced regulation
- (S) to signify reissued material
- (T) to signify a change in text but no change in rate or regulation
- (Z) to signify a correction

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**When used in reference to a rate, the symbol (C) indicates that a change in the method of applying a rate which will result in either an increase or a decrease for certain customers.*

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4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)

4.2 Obligations of Customer (continued)

4.2.2. General Obligations (continued)

- E. The provision, installation, and maintenance of sealed conduit with explosive-proof fittings between equipment furnished by the Company in explosive atmosphere and points outside the hazardous area where connection may be made with the Facilities. The Customer may be required to install and maintain the Company's equipment within the hazardous area if, in the opinion of the Company, injury or damage to its employees or property might result from installation or maintenance by the Company.
- F. Obtaining permission for the Company's agents or employees to enter the Premises of the Customer or User at any reasonable hour for the purpose of installing, inspecting, repairing, or removing the Facilities.
- G. Making the Company's service components and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, and providing for reasonable access to those facilities and equipment.
- H. All actions or omissions of a person, firm, or corporation appointed by the Customer as its agent causing harm to facilities or services. No self-imposed limitations of an agent's authority shall be binding on the Company.
- I. Any breach by the Customer of the terms and conditions contained in this Tariff or in the contract between the Customer and the Company governing service.

4.2.3 Payment of Rates and Charges: The Customer is responsible for payment of all rates and charges as specified in this Tariff and/or the contract with the Company, for services furnished by the Company to the Customer or User. The Company will submit invoices to the Customer, which are due and payable upon receipt at the Customer's general office or at such other places as may be designated by the Customer. Invoices not paid within thirty (30) days are subject to late charges and interest, with interest compounded monthly at 1.5% per month, or such other amount otherwise allowed by law, to compensate Company for administrative costs incurred due to such late payments. In addition, failure to pay any past or currently due amounts may result in termination of service as described in Section 4.10 of this Tariff. Any billing errors shall be adjusted to the known date of error or for a period of one year, whichever is shorter.

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BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 8

2. APPLICATION OF TARIFF

The service rates and regulations set forth in this Tariff are generally applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services by Birch Telecom of Missouri, Inc. (the "Company").

3. DEFINITIONS

As used in this Tariff, the following terms shall have the following meanings unless the context otherwise requires:

1. Bit — The smallest amount of information in the binary system of notation.
2. Cable Facilities — A coaxial and/or fiber optic cable network with associated repeater amplifiers and coupling devices which provides the path for transmission of signals to or from the Customer's or User's Premises.
3. Customer — The person, firm, corporation or other legal entity which contracts with the Company to receive telecommunications services from the Company.

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President

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4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)

JAN 27 1998

4.3 Obligations of the Company

- 4.3.1 Undertakings: The undertaking of the Company is to furnish service as ordered and specified by the Customer, and as limited by the terms and conditions of this Tariff and the contract entered into between the Customer and the Company. This offering is subject to the availability of Facilities. The Company undertakes to maintain and repair any equipment which it furnishes to the Customer, unless otherwise specified in the contract entered into between the Customer and the Company. The Customer or User may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without the prior written consent of the Company.
- 4.3.2 Limitations. The Company shall not be responsible for installation, operation, or maintenance of any Terminating Facilities or communications systems purchased or connected to service by a Customer, unless otherwise specified in the contract entered into between the Customer and the Company. Service is not represented as adapted to the use of any specific equipment or system. The responsibility of the Company shall be limited to the furnishing of service and maintenance and operation of such service. The furnishing of service will require certain physical arrangements of the Facilities of the Company and is therefore subject to the availability of such Facilities.
- 4.3.3 Liability and Indemnification:
- A. The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to a Customer or User as a result of any service provided by the Company or use of the Facilities, or the acts, omissions or negligence of the Company's employees or agents.
 - B. The sole remedy for a Customer or User with respect to failure of the Company to maintain proper standards or maintenance and operation or failure to exercise reasonable supervision shall in no event exceed an amount equivalent to the credit for a service interruption specified in the contract between the Company and the Customer or User.
 - C. The Company does not guarantee or make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The Customer or User indemnifies and holds the Company harmless from any and all loss, claims, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or User or by any other party or persons, and for any loss, damage, or destruction of any property, whether owned by the Customer or User or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to maintain, removal, presence, condition, location, or use of said equipment so provided.

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BIRCH TELECOM OF MISSOURI, INC.

4. Circuit — A communications path of a specific bandwidth or transmission speed between two or more points of termination.

5. Facilities — All Company-owned or operated equipment and Cable Facilities used to provide telecommunications services.

6. Individual Case Basis — A service arrangement in which the conditions, rates, and charges are developed based on the specific circumstances of the case.

7. Premises — A building or structure on property not separated by a public right-of-way. The property may be divided by a private right-of-way or easement, such as a railroad right-of-way.

8. Private Line Service - An unswitched full-time transmission service utilizing the Facilities to connect two or more designated locations of the same Customer or User.

9. Terminating Facilities — All equipment placed in a structure that converts the transmitted signal to a requested service type, connects the structure to

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4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)

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4.3 Obligations of the Company (continued)

4.3.3 Liability and Indemnification (continued)

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Public Service Commission

- D. The Company shall not be liable for any defacement of or damage to the Premises of a Customer, User, or any third party resulting from the furnishing of Facilities or the attachment of the instruments, apparatus, and associated wiring furnished by the Company on such Premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
- E. The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Personal Account Codes issued for use with the Company's services.
- E. The Company shall be indemnified and saved harmless by the Customer or User against:
 - 1. Claims for libel, slander, and infringement of copyright arising from the material transmitted over the Facilities.
 - 2. Claims for infringement of patents arising from, combining with, or using in connection with, the Facilities and systems or apparatus of the Customer or User; and
 - 3. All other claims arising out of any act or omission of the Customer or User or their agents in connection with the Facilities, or information transmitted over the Facilities.

4.3.4 Provision of Facilities

- A. Upon agreement between the Company and the Customer, the Company will provide all Facilities necessary for service.
- B. Provided the necessary Facilities are available, service will be furnished by the Company. Where Facilities are not available, terms for provision of service will be individually negotiated with the Customer.

4.4. Service Period

The period for which service will be provided by the Company to the Customer or User shall be the period specified in the contract between the Customer and the Company.

4.5 Individual Case Basis (ICB) Arrangements

The Company may, in response to a bona fide request from a Customer or User or potential Customer or User, develop a bid for a special service arrangement not currently offered by the Company. An Individual Case Basis arrangement will be offered to the Customer for acceptance in writing. Such Individual Case Basis arrangements may specify, among other things, length of service, minimum volume of service required, and the rates and charges for the proposed service.

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BIRCH TELECOM OF MISSOURI, INC.

the Company's network and provides a point of interface/connection to which the Customer can connect its equipment. This may include electronic equipment, cable, wiring, connecting panels and blocks.

10. User — A person, firm, or corporation designated as a user of common carrier services furnished to the Customer. A User must be specifically named in the Customer's application for services.

4. PROVISION OF SERVICE

The Company shall provide service to Customers which enter into written contracts with the Company specifying the services to be provided by the Company, the rates to be charged, and other terms and conditions of service. Certain general terms and conditions applicable to the provision of service by the Company are set forth in this Tariff. Terms not specifically governed by this Tariff will be individually negotiated with each prospective Customer. The Company will not provide services to any Customer until a contract has been executed. On a proprietary basis, the Company will provide copies of customer contracts to the Commission's Staff on request.

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4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)

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4.6 Special Construction

Provision of service may require special construction of Facilities and equipment by the Company. Special construction arrangements of Facilities may be undertaken by the Company at the request of the Customer or User, or upon determination by the Company that such charge should apply in that particular instance.

4.6.1. Survey and Design. Prior to engaging in any special construction, survey and design studies may be required. Should that be the case, the Company and the Customer may agree to arrange for the performance of those studies, the review and acceptance thereof by both the Company and the Customer, and the appropriate charges therefor. Failure to agree on the performance of such studies, the acceptability thereof, or the charges therefor, shall constitute grounds for denial of the requested service by the Company.

4.6.2. Charges for Special Construction. All recurring and non-recurring charges for special construction shall be set forth in the contract between the Company and the Customer, and shall be the responsibility of the Customer, regardless of the projected charges for the provision of service by the Company.

4.7. Service Offerings

The Company will provide point-to-point and point-to-multipoint, Private Line Services connecting a Customer's or User's locations to one another, or connecting a Customer's or User's locations to interexchange carrier points of presence.

4.8 Service Rates

The rates charged by the Company for the provision of its services to Customers or Users will be offered on an Individual Case Basis and will be structured to at least recover the Company's costs of providing such services. The terms of specific Individual Case Basis contracts will be made available to the Commission upon request on a proprietary basis.

4.9 Special Charges

4.9.1 Out-of-Normal Work Hours: The charges specified in this Section 4.9 do not contemplate work being performed by Company employees at a time when overtime wages apply, due to the request of the Customer, nor do they contemplate work once begun being interrupted by the Customer. If the Customer requests labor be performed at hours of the day or days of the week other than during normal working hours or days (9:00 a.m. to 5:00 p.m., Monday through Friday), or during holidays, or if the Customer interrupts work once begun, an additional charge may be imposed, equal to the actual higher costs incurred by the Company for overtime and materials.

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BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 11

5. OBLIGATIONS OF CUSTOMER

A. Conditions for Use: Service may be used for the transmission of information of the Customer provided that:

1. The Customer has entered into a written contract with the Company;
2. The Customer shall not use service for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking; and
3. The Customer, upon request, shall furnish such information and access to its location(s) and/or User's location(s) as may be required to permit the Company to design and maintain the Facilities to provide service and to assure that the service arrangement is in accordance with the provisions of this Tariff and the contract entered into between the Customer and the Company.

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4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)

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4.9 Special Charges (continued)

- 4.9.2 Maintenance and Service Charge: The Customer may be responsible for the cost incurred by the Company in connection with a maintenance and/or service visit to the Customer's or User's Premises when the difficulty or trouble results from the equipment or Facilities provided by the Customer or User, or when failure in the Company's equipment or Facilities is attributable to the Customer or User or its agents. That cost shall be based upon the current labor rate and material costs of the Company in effect at the time of the visit.

4.10 Service Cancellations

- 4.10.1 Discontinuance of Service by the Company: The Company, by such notice to the Customer as may be specified in the contract between the Customer and the Company, and in compliance with applicable regulations, may discontinue furnishing service without incurring any liability beyond that stated in the contract, upon:
- A. Non-payment of any undisputed sum due to the Company by a Customer; or
 - B. A breach of any of Customer's representations or warranties contained in the contract between the Customer and the Company, or a violation by the Customer of any covenant, term or condition governing the furnishing of service as specified in this Tariff or in the contract for service between the Customer and the Company.
- 4.10.2 Cancellation of Service by the Customer Prior to End of the Contract Period: When the Customer cancels the service prior to the end of the term of the contract, the Customer may be required to pay a cancellation charge in the amount specified in the contract between the Customer and the Company.
- 4.10.3 Cancellation of Application for Service: Where the prospective Customer cancels an application for service prior to the start of installation or special construction of Facilities by the Company, no charge shall be made to the prospective Customer. Where the installation of Facilities has been started prior to the cancellation, the prospective Customer shall pay a cancellation charge in the amount specified in the contract between the Customer and the Company. Installation or special construction of facilities for a Customer is considered to have started from the latest contract date or when the Company incurs any expense in connection therewith, whichever occurs earlier.

4.11 Service Interruptions

- 4.11.1 General: The Company agrees to use its reasonable best efforts to assure continuous full-time operation of the service. The customer is considered to have experienced a service interruption when the Circuit becomes unavailable for use or the quality of transmission is such that the Circuit is effectively unusable.

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B. General Obligations: The Customer shall be responsible for:

1. Ensuring compatibility, installation, and maintenance of equipment and systems provided by the Customer or User with the interface equipment provided and/or sanctioned by the Company.
2. Damage to, or destruction of, Facilities caused by the negligence or willful act of the Customer or User or its agents.
3. Reimbursing the Company for any loss caused by the theft of Facilities installed on the Customer's or User's premises.
4. The provision of the power, wiring, and outlets required to operate the Facilities installed on the Customer's or User's Premises.
5. The provision, installation, and maintenance of sealed conduit with explosive-proof fittings between equipment furnished by the Company in explosive atmosphere and points outside the hazardous area where connection may be made with the Facilities. The Customer may be required to install and maintain the Company's equipment within the hazardous area if, in the opinion of the Company, injury or

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4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)4.11 Service Interruptions (continued)

- 4.11.2 Service Restoration: The Company agrees to use its reasonable best efforts to respond to the Customer's reasonable request for maintenance in connection with the service as soon as reasonably possible. The Company shall have no obligation to perform maintenance which requires access to the Customer's or other premises or buildings when that access cannot be provided to the Company by the Customer. The Company agrees to use its reasonable best efforts to minimize the duration of any service interruption.
- 4.11.3 Liability: The Company shall not be liable for any incidental, indirect, or consequential damages as the result of any service interruption.
- 4.11.4 Credits: The amount of credit for any service interruption, if any, shall be specified in the contract between the Customer and the Company.

4.12 Disputes

(N)

4.12.1 Billing Disputes

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission, as listed in Section 2.13.

Notwithstanding any other section of the Company's tariffs, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed.

4.12.2 Dispute Resolution

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

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4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)

4.11 Service Interruptions (continued)

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- 4.11.2 Service Restoration: The Company agrees to use its reasonable best efforts to respond to the Customer's reasonable request for maintenance in connection with the service as soon as reasonably possible. The Company shall have no obligation to perform maintenance which requires access to the Customer's or other premises or buildings when that access cannot be provided to the Company by the Customer. The Company agrees to use its reasonable best efforts to minimize the duration of any service interruption.
- 4.11.3 Liability: The Company shall not be liable for any incidental, indirect, or consequential damages as the result of any service interruption.
- 4.11.4 Credits: The amount of credit for any service interruption, if any, shall be specified in the contract between the Customer and the Company.

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damage to its employees or property might result from installation or maintenance by the Company.

6. Obtaining permission for the Company's agents or employees to enter the Premises of the Customer or User at any reasonable hour for the purpose of installing, inspecting, repairing, or removing the Facilities.

7. Making the Company's service components and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, and providing for reasonable access to those facilities and equipment.

8. All actions or omissions of a person, firm, or corporation appointed by the Customer as its agent causing harm to facilities or services. No self-imposed limitations of an agent's authority shall be binding on the Company.

9. Any breach by the Customer of the terms and conditions contained in this Tariff or in the contract between the Customer and the Company governing service.

C. Payment of Rates and Charges **CANCELLED** Customer is responsible for payment of

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4. PROVISION OF NON-SWITCHED LOCALEXCHANGE SERVICE (continued)

4.12 Disputes

(N)

4.12.2 Dispute Resolution

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the parties are unable to resolve the Dispute within 60 days of the initial notice, either party may request arbitration as described below.

MANDATORY ARBITRATION OF DISPUTES. ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.

The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association ("AAA") at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator's decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another party successfully stays such action and/or compels arbitration, the party filing that judicial or administrative action must pay the other party's costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney's fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission as described in Section 2.9.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this Tariff shall remain in full force and effect.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE

5.1 The Company shall provide intrastate interexchange telecommunications service to Customers according to the terms and conditions of this Tariff.

5.2. Rules and Regulations

5.2.1 Undertaking of the Company

- A. The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points in different exchanges within the state of Missouri.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- C. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- D. The Company may undertake equipment or facilities additions, removals or rearrangements; routine preventive maintenance; or other service-affecting activities that may occur in normal operation of the Company's business. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- E. Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

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all rates and charges as specified in this Tariff and/or the contract with the Company, for services furnished by the Company to the Customer or User. The Company will submit invoices to the Customer, which are due and payable upon receipt at the Customer's general office or at such other places as may be designated by the Customer. Invoices not paid within thirty (30) days are subject to late charges and interest, with interest compounded monthly at 1.5% per month, or such other amount otherwise allowed by law, to compensate Company for administrative costs incurred due to such late payments. In addition, failure to pay any past or currently due amounts may result in termination of service as described in Section 13 of this Tariff. Any billing errors shall be adjusted to the known date of error or for a period of one year, whichever is shorter.

6. OBLIGATIONS OF THE COMPANY

A. Undertakings: The undertaking of the Company is to furnish service as ordered and specified by the Customer, and as limited by the terms and conditions of this Tariff and the contract entered into between the Customer and the Company. This offering is subject to the availability of Facilities. The Company undertakes to maintain and repair

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

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5.2.2 Limitations of Service

- A. Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.
- B. The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.

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5.2.3 Use of Service

A. Permitted Uses

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

A. Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

B. Fixed Service Period

If Customer and the Company have agreed to a specified term of service, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice.

C. Termination

Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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any equipment which it furnishes to the Customer, unless otherwise specified in the contract entered into between the Customer and the Company. The Customer or User may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without the prior written consent of the Company.

B. Limitations: The Company shall not be responsible for installation, operation, or maintenance of any Terminating Facilities or communications systems purchased or connected to service by a Customer, unless otherwise specified in the contract entered into between the Customer and the Company. Service is not represented as adapted to the use of any specific equipment or system. The responsibility of the Company shall be limited to the furnishing of service and maintenance and operation of such service. The furnishing of service will require certain physical arrangements of the Facilities of the Company and is therefore subject to the availability of such Facilities.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

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5.2.4 Liability

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- A. The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed the amount of the credit allowance described in Section 5.2.5 herein. The extension of credit allowances as described in Section 5.2.5 shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost income or profits, even if advised of the possibility of the same.
- B. The Company shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by or resulting from: any person or entity other than the Company; any malfunction of any service or facility provided by any Person other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control.
- C. The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
1. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff;

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C. Liability and Indemnification:

1. The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to a Customer or User as a result of any service provided by the Company or use of the Facilities, or the acts, omissions or negligence of the Company's employees or agents.

2. The sole remedy for a Customer or User with respect to failure of the Company to maintain proper standards or maintenance and operation or failure to exercise reasonable supervision shall in no event exceed an amount equivalent to the credit for a service interruption specified in the contract between the Company and the Customer or User.

3. The Company does not guarantee or make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The Customer or User indemnifies and holds the Company harmless from any and all loss, claims, suits, or

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.2. Rules and Regulations (continued)

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5.2.4 Liability (continued)

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C. (continued)

2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
 3. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company.
- D. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- E. THE COMPANY MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

5.2.5 Interruption of Service

Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 5.2.4 herein and the terms of Section 5.2.6 herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance.

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other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or User or by any other party or persons, and for any loss, damage, or destruction of any property, whether owned by the Customer or User or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to maintain, removal, presence, condition, location, or use of said equipment so provided.

4. The Company shall not be liable for any defacement of or damage to the Premises of a Customer, User, or any third party resulting from the furnishing of Facilities or the attachment of the instruments, apparatus, and associated wiring furnished by the Company on such Premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.

5. The Company shall be indemnified and saved harmless by the Customer or User against:

(a) Claims for libel, slander, and infringement of copyright arising

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.2. Rules and Regulations (continued)

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5.2.6 Responsibility of the Customer

- A. All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:
1. Placing orders for service; paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
 2. Providing:
 - (a) the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
 - (b) the name(s), telephone number(s), and address(es) of the Customer contact person(s).
 3. Paying the Company for the replacement or repair of the Company's equipment when the damage results from:
 - (a) the negligence or willful act of Customer or user;
 - (b) improper use of service; or
 - (c) any use of equipment or service provided by others.
 4. A Customer who subscribes to the Company's intrastate interexchange services and resells these services to others shall be responsible for complying with all laws and regulations of the State of Missouri, which relate in any way to its provision of intrastate interexchange telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes.

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from the material transmitted over the Facilities.

(b) Claims for infringement of patents arising from, combining with, or using in connection with, the Facilities and systems or apparatus of the Customer or User; and

(c) All other claims arising out of any act or omission of the Customer or User or their agents in connection with the Facilities, or information transmitted over the Facilities.

D. Provision of Facilities:

1. Upon agreement between the Company and the Customer, the Company will provide all Facilities necessary for service.

2. Provided the necessary Facilities are available, service will be furnished by the Company. Where Facilities are not available, terms for provision of service will be individually negotiated with the Customer.

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7. SERVICE PERIOD

The period for which service will be provided by the Company to

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

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5.2.6 Responsibility of the Customer (continued)

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B. Credit Allowances

1. Credit for failure of service will be allowed only when failure of service is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
2. Credit allowances for failure of service starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
3. Customer shall notify the Company of failures of service and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment.
4. Only those portions of the service disabled will be credited. No credit allowances will be made for:
 - (a) interruptions of service resulting from the Company performing routine maintenance;
 - (b) interruptions of service for implementation of a Customer order for a change in the service;
 - (c) interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
 - (d) interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.

The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

C. Cancellation by Customer

1. Customer may cancel service any time after meeting the minimum service period.

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User shall be the period specified in the contract between the Customer and the Company.

8. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

The Company may, in response to a bona fide request from a Customer or User or potential Customer or User, develop a bid for a special service arrangement not currently offered by the Company. An Individual Case Basis arrangement will be offered to the Customer for acceptance in writing. Such Individual Case Basis arrangements may specify, among other things, length of service, minimum volume of service required, and the rates and charges for the proposed service.

9. SPECIAL CONSTRUCTION

Provision of service may require special construction of Facilities and equipment by the Company. Special construction arrangements of Facilities may be undertaken by the Company at the request of the Customer or User, or upon determination by the Company that such charge should apply in that particular instance.

A. Survey and Design. Prior to engaging in any special construction, survey and

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.2. Rules and Regulations (continued)

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5.2.6 Responsibility of the Customer (continued)

D. Payment and Charges for Service

1. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
2. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
3. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
4. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, toll free; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
5. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
6. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.2. Rules and Regulations (continued)

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5.2.6 Responsibility of the Customer (continued)

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D. Payment and Charges for Service

1. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
2. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
3. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
4. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
5. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
6. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

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Public Service Commission
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design studies may be required. Should that be the case, the Company and the Customer may agree to arrange for the performance of those studies, the review and acceptance thereof by both the Company and the Customer, and the appropriate charges therefor. Failure to agree on the performance of such studies, the acceptability thereof, or the charges therefor, shall constitute grounds for denial of the requested service by the Company.

B. Charges for Special Construction. All recurring and non-recurring charges for special construction shall be set forth in the contract between the Company and the Customer, and shall be the responsibility of the Customer, regardless of the projected charges for the provision of service by the Company.

10. SERVICE OFFERINGS

The Company will provide point-to-point and point-to-multipoint, Private Line Services connecting a Customer's or User's locations to one another, or connecting a Customer's or User's locations to interexchange carrier points of presence.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

5.2.6 Responsibility of the Customer (continued)

D. Payment and Charges for Service (continued)

7. The Company sets forth the following on residential bills:

- (a) the number of access lines for which charges are stated.
- (b) the beginning or ending dates of the billing period.
- (c) the date the bill becomes delinquent if not paid on time.
- (d) the unpaid balance (if any).
- (e) an itemization of the amount due for toll service, including the date and duration of each toll call.
- (f) an itemization of the amount due for taxes, franchise fees, and other surcharges as may be necessary and appropriate.
- (g) the total amount due.
- (h) if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
- (i) a telephone number where inquiries may be made.
- (j) if a deposit is held by the company.

8. If notice of a dispute as to charges is not received in writing, in person or via telephone message by the Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. Any disputed charges that cannot be resolved between Customer and the Company may be appealed to the Commission.

E. Deposits and Advance Payments

1. Advance Payments

The Company may require a Customer or applicant for service to make an advance payment (1) if the applicant is unable to establish that he had a previous account with a telephone utility for a period of at least 12 months for which all undisputed charges were satisfactorily paid, or (2) if the applicant has had no previous telephone service or has had previous telephone service of less than 12 months, the applicant's credit record will be accessed and evaluated by means of a mechanized retrieval system between the Company and national recognized credit bureaus. No security payment will be required of those applicants who meet the Company's criteria, as evaluated by the scoring model. The criteria used in assessing a score is as follows: collection judgments, written-off accounts, outstanding collection accounts, various degrees of delinquency history from 30-180 days and not paid in full or current at the time of scoring, bankruptcies, liens, other public records. The advance payment will not exceed an amount equal to all nonrecurring charges and two month's estimated recurring charges, as a condition of continued or new service.

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11. SERVICE RATES

The rates charged by the Company for the provision of its services to Customers or Users will be offered on an Individual Case Basis and will be structured to at least recover the Company's costs of providing such services. The terms of specific Individual Case Basis contracts will be made available to the Commission upon request on a proprietary basis.

12. SPECIAL CHARGES

A. Out-of-Normal Work Hours: The charges specified in this Section 12 do not contemplate work being performed by Company employees at a time when overtime wages apply, due to the request of the Customer, nor do they contemplate work once begun being interrupted by the Customer. If the Customer requests labor be performed at hours of the day or days of the week other than during normal working hours or days (9:00 a.m. to 5:00 p.m., Monday through Friday), or during holidays, or if the Customer interrupts work once begun, an additional charge may be imposed, equal to the actual higher costs incurred by the Company for overtime and materials.

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(N) 5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

5.2.6 Responsibility of the Customer (continued)

E. Deposits and Advance Payments (continued)

1. Advance Payments (continued)

payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.

2. Deposits

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two month's estimated recurring charges, when determined to be necessary to assure future payment. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Deposits held will accrue interest at a rate which is equal to a rate of one percent (1%) above the prime lending rate as published in The Wall Street Journal. This amount shall be adjusted annually by using the prime lending rate published in The Wall Street Journal for the last business day of September of each year with the revised rate to be implemented on the first of October of each year.

If Customer pays all undisputed charges for 12 consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

F. Bad Check Charge

The Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

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B. Maintenance and Service Charge: The Customer may be responsible for the cost incurred by the Company in connection with a maintenance and/or service visit to the Customer's or User's Premises when the difficulty or trouble results from the equipment or Facilities provided by the Customer or User, or when failure in the Company's equipment or Facilities is attributable to the Customer or User or its agents. That cost shall be based upon the current labor rate and material costs of the Company in effect at the time of the visit.

13. SERVICE CANCELLATIONS

A. Discontinuance of Service by the Company: The Company, by such notice to the Customer as may be specified in the contract between the Customer and the Company, and in compliance with applicable regulations, may discontinue furnishing service without incurring any liability beyond that stated in the contract, upon:

1. Non-payment of any undisputed sum due to the Company by a Customer; or
2. A breach of any of Customer's representations or warranties contained in the contract between the Customer and the Company, or a violation by the

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

5.2.6 Responsibility of the Customer (continued)

G. Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month.

Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

5.2.7 Responsibility of the Company

A. Provision of Services

The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.

B. Credit Allowance – Information Records

For listings in alphabetical telephone directories and information records, no liability shall be attached to the Company.

C. Cancellation Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

D. Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:

1. Nonpayment of an undisputed delinquent charge; or
2. Without notice for tampering with the Company's equipment, hazardous conditions, or Customer use of equipment where it adversely affects the Company's equipment or services; or

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Customer of any covenant, term or condition governing the furnishing of service as specified in this Tariff or in the contract for service between the Customer and the Company.

B. Cancellation of Service by the Customer Prior to End of the Contract Period:

When the Customer cancels the service prior to the end of the term of the contract, the Customer may be required to pay a cancellation charge in the amount specified in the contract between the Customer and the Company.

C. Cancellation of Application for Service: Where the prospective Customer cancels an application for service prior to the start of installation or special construction of Facilities by the Company, no charge shall be made to the prospective Customer. Where the installation of Facilities has been started prior to the cancellation, the prospective Customer shall pay a cancellation charge in the amount specified in the contract between the Customer and the Company. Installation or special construction of facilities for a Customer is considered to have started from the latest contract date or when the Company incurs any expense in connection therewith, whichever occurs earlier.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

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5.2.7 Responsibility of the Company (continued)

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D. Disconnection of Service by the Company (continued)

3. Without notice in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
4. Without notice in the event the Company is prohibited from furnishing services by order of a court or other federal, state or local government authority, bureau, agency or commission, or
5. Without notice if the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
6. Without notice if the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
7. Without notice if the Customer states that it will not or fails to comply with a request of the Company for security for the payment for service(s) or advance payments, as specified in this Tariff; or
8. Without notice if the Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
9. Without notice if the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by using tricks, schemes, false or invalid numbers, false credit devices, electronic devices, or other means; or
10. Without notice if the Customer's use of equipment adversely affects the Company's service to others or endangers public safety or health; or
11. Without notice if upon condemnation of any material portion of the Customer's facilities used by the Company to provide service to the Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair; or
12. Without notice for fraudulent use of the Company's network.

Residential service may not be discontinued by the Company for failure to pay charges not subject to the Commission's jurisdiction unless specifically authorized in the Company's tariffs approved by the Commission.

Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the

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14. SERVICE INTERRUPTIONS

A. General: The Company agrees to use its reasonable best efforts to assure continuous full-time operation of the service. The customer is considered to have experienced a service interruption when the Circuit becomes unavailable for use or the quality of transmission is such that the Circuit is effectively unusable.

B. Service Restoration: The Company agrees to use its reasonable best efforts to respond to the Customer's reasonable request for maintenance in connection with the service as soon as reasonably possible. The Company shall have no obligation to perform maintenance which requires access to the Customer's or other premises or buildings when that access cannot be provided to the Company by the Customer. The Company agrees to use its reasonable best efforts to minimize the duration of any service interruption.

C. Liability: The Company shall not be liable for any incidental, indirect, or consequential damages as the result of any service interruption.

D. Credits: The amount of credit for any service interruption, if any, shall be specified in the contract between the Customer and the Company.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

5.2.7 Responsibility of the Company (continued)

D. Disconnection of Service by the Company (continued)

offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

5.2.8 Restoration of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

5.2.9 Taxes and Surcharges

- A. Customer will be billed and is responsible for payment of applicable federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

Missouri Universal Service Fund

- The Company will place on each retail end-user customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission.
- The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

- B. All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, etc.) will be listed as separate line items and are not included in the quoted rates.

5.2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
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5.2.7 Responsibility of the Company (continued)

D. Disconnection of Service by the Company (continued)

offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

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Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

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5.2.8 Restoration of Service

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B. All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, etc.) will be listed as separate line items and are not included in the quoted rates.

5.2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

5.2.11 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer provided terminal equipment or Customer provided communications systems, such as PBX, key systems or other telecommunications devices. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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5.2. Rules and Regulations (continued)

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5.2.7 Responsibility of the Company (continued)

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D. Disconnection of Service by the Company (continued)

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**When used in reference to a rate, the symbol (C) indicates that a change in the method of applying a rate which will result in either an increase or a decrease for certain customers.*

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

5.2.11 Terminal Equipment

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The Company's facilities and service may be used with or terminated in Customer provided terminal equipment or Customer provided communications systems, such as PBX, key systems or other telecommunications devices. Such terminal equipment shall be furnished and maintained at the expense the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission. (M)

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.3 Service Offerings

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All of the Residential Service Offerings described in Section 5.4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

5.3.1 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials 0 only, 0 + telephone number or 0 + NPA + telephone number for IntraLATA calls.

5.3.2 Calling Card Service

Calling card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a calling card which includes instructions for its use.

5.3.3 Toll Free Service

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique toll free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.3 Service Offerings

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Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials 0 only, 0 + telephone number or 0 + NPA + telephone number for IntraLATA calls.

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

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Public Service Commission

FILED

MAY 12 2000

MISSOURI
Public Service Commission

CANCELLED

SEP 23 2002

by 44h RS 26
Public Service Commission
MISSOURI

Issued: April 12, 2000

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David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.3 Service Offerings

REC'D JUN 15 1999

5.3.1 Toll Service

(T) Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

(T)

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

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MISSOURIMissouri Public
Service Commission

FILED JUL 15 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) **Missouri Public Service Commission**5.3 Service Offerings

REC'D DEC 04 1998

(T) 5.3.1 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing 1 + Area Code (where necessary) + telephone number. IntraLATA users must access the Company's network by dialing 1010678 then 1 + Area Code + Number, or by dialing 1+700+Number, or through the use of automatic dialing equipment, as instructed at the time service is ordered.

(N)
|
(N)

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

(M)

(M)

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JUL 15 1999
By *2nd RS #26*
Public Service Commission
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Missouri Public Service Commission

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Effective: 

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, Missouri 64105

JAN 11 1999

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

JAN 27 1998

5.3 Service OfferingsMISSOURI
Public Service Commission

5.3.1 Dial 1+

Dial 1+ service provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing 1 + Area Code (where necessary) + telephone number.

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

5.4 Service Rates

5.4.1 Dial 1+

From Customer's Premises in Missouri to any point in Missouri:

\$.10 per minute, all times of day.

Billed in 6 second increments with a minimum of 6 seconds.

CANCELLED

JAN 11 1999

By *1st Revised*
Public Service Commission
MISSOURI

Issued: January 27, 1998

Effective: March 5, 1998

David E. Scott, President
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1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

MAR 05 1998

MISSOURI
Public Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates

REC'D MAY 28 2003

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business(3) and Residence(2)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds
— Residence	.095	1 minute	1 minute

(M)

(M) Service Charges moved to 1st Revised Sheet No. 35.1

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (3) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
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2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates

REC'D JAN 03 2003

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business(3) and Residence(2)	\$.10	6 seconds	6 seconds	(T)
Business-1 Year Term (1)	.09	6 seconds	6 seconds	
Business (4)	.09	6 seconds	6 seconds	(T)
Business	.089	6 seconds	6 seconds	
Residence	.095	1 minute	1 minute	

Service Charges – Business and Residence

(N)

Add validated account codes, per account, per request \$10.00

Replace all/change all digit length account codes, per account 50.00

(N)

CANCELLED

JUN 27 2003
944R527
Public Service Commission
MISSOURI

(M) Toll Free Service moved to Original Sheet No. 27.1

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (3) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: January 2, 2003

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2020 Baltimore Avenue
Kansas City, Missouri 64108Missouri Public
Service Commission

FILED FEB 02 2003

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D JUL 24 2002

5.4 Service Rates

Service Commission

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term (1)	.09	6 seconds	6 seconds	
Business (7)	.09	6 seconds	6 seconds	(T)
Business	.089	6 seconds	6 seconds	(N)
Residence	.095	1 minute	1 minute	

5.4.2 Toll Free Service

CANCELLED

Monthly Recurring Charge per toll free number (2)	\$ 2.00	(T)
Monthly minimum per toll free number (4)	5.00	(T)
Monthly charge per toll free number	5.00	(T)

From points in Missouri to Customer's Premises in Missouri:

FEB 03 2003
By 84h RS 27
Public Service Commission
MISSOURI

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(1)	.09	6 seconds	6 seconds	
Business (7)	.09	6 seconds	6 seconds	(T)
Business	.089	6 seconds	6 seconds	(N)
Residence (6)	.10	1 minute	1 minute	
Residence	.08	1 minute	1 minute	

Payphone origination charge - \$.30 per completed call (T)

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001. (N)

Issued: July 24, 2002

Effective: September 23, 2002 Missouri Public

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED SEP 23 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates

REC'D MAY 31 2002

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

Service Commission

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds
Residence	.095	1 minute	1 minute

(R)

5.4.2 800 Service

Monthly Recurring Charge per 800 number (2)	\$ 2.00
Monthly minimum per 800 number (4)	5.00
Monthly charge per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds
Residence (6)	.10	1 minute	1 minute
Residence	.08	1 minute	1 minute

(T)

(N)

Payphone origination charge - \$.30 per call

CANCELLED

SEP 23 2002

by 744RS27
Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.

(N)

(N)

Missouri Public

Issued: May 31, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

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JUL 15 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates

REC'D FEB 23 2000

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term (1)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds
	Residence	.10	1 minute	1 minute

5.4.2 800 Service

Monthly Recurring Charge per 800 number(2)	\$2.00
Monthly minimum per 800 number(4)	5.00
Monthly charge per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(1)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds
	Residence	.10	1 minute	1 minute

Payphone origination charge - \$.30 per call

CANCELLED

JUL 15 2002

Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.

Issued: February 23, 2000

David E. Scott, President
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2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: March 24, 2000
Missouri Public
Service Commission

FILED MAR 24 2000

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED5.4 Service Rates**MAY 14 1999**

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

MO. PUBLIC SERVICE COMM

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

5.4.2 800 Service

	Monthly Recurring Charge per 800 number(2)	\$2.00
(T)	Monthly minimum per 800 number(4)	5.00
(N)	Monthly charge per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

Payphone origination charge - \$.30 per call

CANCELLED**MAR 24 2000**By *54-RS-27*
**Public Service Commission
MISSOURI**

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (N) (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.

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David E. Scott, President
Birch Telecom of Missouri, Inc.
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Service Commission****FILED JUN 14 1999**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

REC'D MAR 31 1999

5.4 Service Rates

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

5.4.2 800 Service

Monthly Recurring Charge per 800 number(2)	\$2.00
Monthly minimum per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T) Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

(N) Payphone origination charge - \$.30 per call

(M)

(M)

CANCELLED

JUN 14 1999
By 44RS#27
Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.

Issued: March 31, 1999

David E. Scott, President
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2020 Baltimore Avenue
Kansas City, Missouri 64108

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Missouri Public
Service Commission

FRI MAY 1 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) Missouri Public Service Commission

5.4 Service Rates

REC'D JAN 29 1999

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term (1)	.09	6 seconds	6 seconds
(N)	Residence	.10	1 minute	1 minute

5.4.2 800 Service

Monthly Recurring Charge per 800 number(2)	\$2.00
Monthly minimum per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(1)(2)	.09	6 seconds	6 seconds
(N)	Residence	.10	1 minute	1 minute

5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(3)	\$.25	6 seconds	6 seconds
(N)	Residence	.25	1 minute	1 minute

Travel Card Operator Services - \$.50 per call

CANCELLED
APR 30 1999
By 3rd RS#27
Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.

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Missouri Public Service Commission

FILED MAR 01 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates

Missouri Public
Service Commission

REC'D DEC 04 1998

(M) 5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T),(M)	Business and Residence	\$.10	6 seconds	6 seconds
(N)	Business-1 Year Term (1)	.09	6 seconds	6 seconds

5.4.2 800 Service

CANCELLED

MAR 01 1999

(D)				
(D)				
(N)	Monthly Recurring Charge per 800 number(2)	\$2.00		
	Monthly minimum per 800 number	5.00		

By *2nd RS #27*
Public Service Commission
MISSOURI

From points in Missouri to Customer's Premises in Missouri:

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence	\$.10	6 seconds	6 seconds
(N)	Business-1 Year Term(1)(2)	.09	6 seconds	6 seconds

5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I)	Business and Residence	\$.25	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Missouri Public
Service Commission

FILED JAN 11 1999

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 4, 1999.

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David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, Missouri 64105

JAN 11 1999

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

JAN 27 1998

5.4.2 800 Service

MISSOURI
Public Service Commission

Installation Charge (one time) per 800 number:	\$5.00
Routing and other Service Management System/800 database changes, per number changed:	5.00
Monthly Recurring Charge per 800 number:	2.00

From points in Missouri to Customer's Premises in Missouri:

\$.10 per minute, all times of day.
Billed in 6 second increments with a minimum of 6 seconds.

5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

\$.20 per minute, all times of day
Billed in 6 second increments with a minimum of 30 seconds.

Travel Card Operator Services - \$.50 per call

5.4.4 Directory Assistance

\$.50 per call per inquiry.

5.4.5 Conference Service

\$.20 per minute, all times of day, times the total number of callers.
Billed in 6 second increments with a minimum of 30 seconds.

CANCELLED

JAN 11 1999

By *1st Revised*
Public Service Commission
MISSOURI5.5 Promotions

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. All such promotional offers or trials are subject to prior Commission approval

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Effective: March 5, 1998

David E. Scott, President
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1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

MAR 05 1998

MISSOURI
Public Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates

5.4.2 Toll Free Service

Monthly Recurring Charge per account (2)	\$ 5.00	(R)
Monthly minimum per account (4)	5.00	(T)
Monthly charge per account	5.00	(T)

From points in Missouri to Customer's Premises in Missouri:

	Per Minute	Minimum	Billing Increment
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Business (7)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds
Residence (6)	.10	1 minute	1 minute
Residence	.08	1 minute	1 minute

Payphone origination charge - \$.30 per completed call

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: January 30, 2004

Effective: March 1, 2004

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service RatesMissouri Public
Service Commission

REC'D MAY 28 2003

5.4.2 Toll Free Service

Monthly Recurring Charge per toll free number (2) \$ 2.00
 Monthly minimum per toll free number (4) 5.00
 Monthly charge per toll free number 5.00

From points in Missouri to Customer's Premises in Missouri:

	Per Minute	Minimum	Billing Increment
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Business (7)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds
Residence (6)	.10	1 minute	1 minute
Residence	.08	1 minute	1 minute

Payphone origination charge - \$.30 per completed call

(M)

CANCELLED

MAR 01 2004
By 2nd RS 27.1
Public Service Commission
MISSOURI

(M) Service Charges moved to 1st Revised Sheet No. 35.1

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates

RECD JAN 03 2003

5.4.2 Toll Free Service (M)

Monthly Recurring Charge per toll free number (2) \$ 2.00
 Monthly minimum per toll free number (4) 5.00
 Monthly charge per toll free number 5.00

From points in Missouri to Customer's Premises in Missouri:

	Per Minute	Minimum	Billing Increment	
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(1)	.09	6 seconds	6 seconds	
Business (7)	.09	6 seconds	6 seconds	
Business	.089	6 seconds	6 seconds	
Residence (6)	.10	1 minute	1 minute	
Residence	.08	1 minute	1 minute	(M)

Payphone origination charge - \$.30 per completed call

Service charges - Business and Residence (N)

Add toll free number to account, per number	\$10.00	
Move toll free number from one account to another, per number	5.00	
Change number, restriction, terminating number, per number	5.00	(N)

CANCELLED

JUN 27 2003

(M) Toll Free Service previously located on 7th Revised Sheet No. 27.

- (1) Business customers subscribing to the Company's local exchange service who complete a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: January 2, 2003

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Effective: February 2, 2003

Missouri Public
Service Commission

FILED FEB 02 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.3 Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

5.4.4 Reserved for Future Use

(T)(M)

(M) Directory Assistance moved to 1st Revised Sheet No. 35

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public
Service Commission

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D FEB 28 2003

5.4.3 Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

(D)

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

CANCELLED

5.4.4 Directory Assistance

A. Local

	<u>Rate Per Inquiry</u>
- Sent-Paid	\$.59
- Bill to Third Number	1.20
- Special Billing	1.20

JUN 27 2003
By 84HR S28
Public Service Commission
MISSOURI

(D)

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10

(D)

C. National

	<u>Per Request</u>
- Sent-Paid	\$1.10
- Bill to Third Number	1.10
- Special Billing	1.10

(D)

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.

(D)

Issued: February 27, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105Effective: March 31, 2003
Missouri Public
Service Commission

FILED MAR 31 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

REC'D FEB 04 2003

5.4 Service Rates (continued)

5.4.3 Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

Calling Card Operator Services - \$.50 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

5.4.4 Directory Assistance

A. Local

	<u>Rate Per Inquiry</u>
- Sent-Paid	\$.59
- Bill to Third Number	1.20
- Special Billing	1.20
- Calling Card (3)	1.20

(1)

(1)

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

C. National

	<u>Per Request</u>
- Sent-Paid	\$1.10
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

CANCELLED

MAR 31 2003

74 HRS 28
Public Service Commission
MISSOURI

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (3) Additional charges apply as set out in Section 5.4.3.

Issued: February 3, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: February 15, 2003

Missouri Public
Service Commission

REC'D FEB 15 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.3 Calling Card Service

(T)
Service Commission

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

Calling Card Operator Services - \$.50 per completed call

(T)

Payphone origination charge - \$.30 per completed call

(T)

Surcharge - \$.25 per completed call

(N)

5.4.4 Directory Assistance

A. Local

	<u>Rate Per Inquiry</u>
- Sent-Paid	\$.51
- Bill to Third Number	1.04
- Special Billing	1.04
- Calling Card (3)	1.04

CANCELLED

(T)

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

FEB 15 2003
By Leth RS 28
Public Service Commission
MISSOURI

(T)

C. National

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

(T)

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (3) Additional charges apply as set out in Section 5.4.3.

(T)

Issued: July 24, 2002

Effective: September 1, 2002

David E. Scott, President
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2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED SEP 23 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) **Missouri Public**5.4 Service Rates (continued)

REC'D MAY 31 2002

5.4.3 Travel Card Service

Service Commission

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business and Residence (1)	\$.25	6 seconds	6 seconds	
Residence (2)	.25	1 minute	1 minute	(T)
Residence	.20	1 minute	1 minute	(N)

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

5.4.4 Directory Assistance

A. Local

Rate Per Inquiry

- Sent-Paid	\$.51
- Bill to Third Number	1.04
- Special Billing	1.04
- Travel Card	1.04

B. Long Distance

Per Request

- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

C. National

Per Request

- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

CANCELLED

SEP 23 2002

By 542528
Public Service Commission
MISSOURI

(M)

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999. (T)
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000. (N)

(M) Material moved to Original Sheet No. 28.1.

Issued: May 31, 2002

Effective: July 15, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public JUL 15 2002

FILED JUL 15 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED

5.4 Service Rates (continued)

DEC 07 2000

5.4.3 Travel Card Service

MISSOURI
Public Service Commission

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(1)	\$.25	6 seconds	6 seconds
Residence	.25	1 minute	1 minute

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

5.4.4 Directory Assistance

A. Local

Rate Per Inquiry

- Sent-Paid	\$.51
- Bill to Third Number	1.04
- Special Billing	1.04
- Travel Card	1.04

B. Long Distance

Per Request

- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

C. National

Per Request

- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

JUL 15 2002
By 4442528
Public Service Commission
MISSOURI

FILED

JAN 15 2001

MISSOURI
Public Service Commission

5.4.5 Conference Service

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(1)	\$.25	6 seconds	6 seconds
Residence	.25	1 minute	1 minute

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

REC'D MAR 31 1999

5.4 Service Rates (continued)

(M) 5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(1)	\$.25	6 seconds	6 seconds
	Residence	.25	1 minute	1 minute

(M) Travel Card Operator Services - \$.50 per call

(N) Payphone origination charge - \$.30 per call

5.4.4 Directory Assistance

\$.60 per call per inquiry

5.4.5 Conference Service

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	Business and Residence(1)	\$.25	6 seconds	6 seconds
	Residence	.25	1 minute	1 minute

CANCELLED

JAN 15 2001
By 312 R5 28
Public Service Commission
MISSOURI

- (1) This service is available to current Residential subscribers of this service only and will not be offered to Residential subscribers after March 1, 1999.

Missouri Public
Service Commission

FILED APR 30 1999

Issued: March 31, 1999

Effective: April 30, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D JAN 29 1999

5.4.4 Directory Assistance

\$.60 per call per inquiry.

5.4.5 Conference Service

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(1)	\$.25	6 seconds	6 seconds
(N)	Residence	.25	1 minute	1 minute

(M)

(M)

CANCELLED

APR 30 1999
By *2nd RS #28*
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED MAR 01 1999

- (N) (1) This service is available to current Residential subscribers of this service only and will not be
(N) offered to Residential subscribers after March 1, 1999.

Issued: January 29, 1999

Effective: March 1, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, Missouri 64105

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) Missouri Public Service Commission

REC'D DEC 04 1998

(M) 5.4 Service Rates (continued)

5.4.4 Directory Assistance

(I) \$.60 per call per inquiry.

5.4.5 Conference Service

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I)	Business and Residence	\$.25	6 seconds	6 seconds

5.5 Promotions

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. All such promotional offers or trials are subject to prior Commission approval

(M)

CANCELLED

MAR 01 1999
 LRS #28
 Public Service Commission
 MISSOURI

Missouri Public Service Commission

FILED JAN 11 1999

Issued: December 4, 1998

Effective

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 1004 Baltimore Ave., Suite 900
 Kansas City, Missouri 64105

JAN 11 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.5 Conference Service

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute

- (1) Service is available to current residential customers who subscribe to residential service prior to March 1, 1999.
(2) Effective October 20, 2004, this service is not available to new subscribers. (N)

Issued: September 20, 2004

Effective: October 20, 2004

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED
MO PSC

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 31 2002

5.4 Service Rates (continued)

5.4.5 Conference Service

Service Commission (M)

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business and Residence (1)	\$.25	6 seconds	6 seconds	
Residence	.25	1 minute	1 minute	(M)

CANCELLED

OCT 20 2004

By *1st RS 28.1*
Public Service Commission
MISSOURI

(1) Service is available to current residential customers who subscribe to residential service prior to March 1, 1999.

(N)
(N)(M) Material moved from 3rd Revised Sheet No. 28.

Missouri Public

Issued: May 31, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective ~~May 31, 2002~~
FILED JUL 15 2002JUL 15 2002
Service Commission

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

B. Toll Free Service

1. Rates (T)

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

	<u>Per Account</u>	(N)
2. Monthly Recurring Charge	\$5.00	(N)

Issued: January 30, 2004

Effective: March 1, 2004

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

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MO PSC

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

(M)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

(M)

CANCELLED

MAR 01 2004
By 104hRS 29
Public Service Commission
MISSOURI

(M) Service Charges moved to 1st Revised Sheet No. 35.1

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David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

REC'D JAN 03 2003

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Service Charges – Business

(N)

Add validated account codes, per account, per request

\$10.00

Replace all/change all digit length account codes, per account

50.00

(N)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

Service charges – Business

(N)

Add toll free number to account, per number

\$10.00

Move toll free number from one account to another, per number

5.00

Change number, restriction, terminating number, per number

5.00

(N)

(M)

(M) Calling Card Service moved to Original Sheet 29.1

CANCELLED

JUN 27 2003
By 9423 29
Public Service Commission
MISSOURI

Issued: January 2, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Effective: February 2, 2003
Missouri Public
Service Commission

FILED FEB 02 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

CANCELLED

REC'D JUL 24 2002

5.4.6 Birch Basic Business Line and Trunk

FEB 02 2003

A. Toll Service

By 844RS29

Service Commission

Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$1.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

(Z)

B. Toll Free Service

(T)

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$1.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

(Z)

Payphone origination charge - \$.30 per completed call

(T)

C. Calling Card Service

(T)

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$1.25	6 seconds	6 seconds
Business (2)	.20	6 seconds	6 seconds
Business-1 Year Term (2)	.20	6 seconds	6 seconds

1. Calling Card Operator Services

(T)

Rate Per Inquiry

a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

2. Payphone origination charge

\$.30 per completed call

3. Surcharge

\$.25 per completed call

Missouri Public

FILED SEP 23 2002

Service Commission

See Sheet No. 30 for footnotes.

Issued: July 24, 2002

Effective: September 23, 2002

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Missouri Public

REC'D OCT 10 2001

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	
Business (2)(3)	.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business	.089	6 seconds	6 seconds	(R)

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business	.089	6 seconds	6 seconds	(R)

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.25	6 seconds	6 seconds	
Business (2)	.20	6 seconds	6 seconds	
Business-1 Year Term (2)	.20	6 seconds	6 seconds	

1. Travel Card Operator ServicesRate Per Inquiry

a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

2. Payphone origination charge \$.30 per call

See Sheet No. 30 for footnotes.

CANCELLED

SEP 23 2002
By JMR 529
Public Service Commission
Missouri

Issued: October 10, 2001

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

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Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED

5.4 Service Rates (continued)

DEC 07 2000

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

MISSOURI
Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.25	6 seconds	6 seconds
Business (2)	.20	6 seconds	6 seconds
Business-1 Year Term (2)	.20	6 seconds	6 seconds

1. Travel Card Operator ServicesRate Per Inquiry

a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

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JAN 15 2001

2. Payphone origination charge

CANCELLED

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Public Service Commission

See Sheet No. 30 for footnotes.

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bch RS# 29

Public Service Commission

MISSOURI

Issued: December 8, 2000

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David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED5.4 Service Rates (continued)

OCT 05 2000

5.4.6 Birch Basic Business Line and Trunk

(D)

A. Toll Service

**MISSOURI
Public Service Commission**

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	(T)
Business (2)(3)	.10	6 seconds	6 seconds	(T)
Business-1 Year Term(2)	.09	6 seconds	6 seconds	(T)
Business	.09	6 seconds	6 seconds	

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	(T)
Business-1 Year Term(2)	.09	6 seconds	6 seconds	(T)
Business	.09	6 seconds	6 seconds	

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.25	6 seconds	6 seconds	(T)
Business (2)	.20	6 seconds	6 seconds	(T)
Business-1 Year Term (2)	.20	6 seconds	6 seconds	(T)

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED**FILED**

JAN 15 2001

By 54 RS 29

NOV 06 2000

See Sheet No. 30 for footnotes.

**Public Service Commission
MISSOURI****MISSOURI
Public Service Commission**

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.6 Birch Basic Business Line and Trunk (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Business (2)	\$.10	1 minute	1 minute
(T)	Business (3)(4)	.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business (3)(4)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	Business (2)	\$.25	6 seconds	6 seconds
	Business (3)	.20	6 seconds	6 seconds
	Business-1 Year Term (3)	.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

NOV 06 2000

BY 444RS#29Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED MAR 24 2000

See Sheet No. 30 for footnotes.

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Effective: March 24, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

5.4 Service Rates (continued)

REC'D JUN 15 1999

5.4.6 Birch Basic Business Line and Trunk (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I) Business (2)	\$.15	1 minute	1 minute
Business (3)	.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.25	6 seconds	6 seconds
Business (3)	.20	6 seconds	6 seconds
Business-1 Year Term (3)	.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

MAR 24 2000

3rd RS 29

See Sheet No. 30 for footnotes.

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MISSOURIMissouri Public
Service Commission

FILED JUL 15 1999

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

(N)

5.4 Service Rates (continued)Missouri Public
Service Commission

REC'D MAR 31 1999

5.4.6 Birch Basic Business Line and Trunk (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.15	6 seconds	6 seconds
Business (3)	.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.25	6 seconds	6 seconds
Business (3)	.20	6 seconds	6 seconds
Business-1 Year Term (3)	.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

JUL 15 1999

by 2nd RS #29
Missouri Public
Service Commission
MISSOURI

FILED APR 30 1999

(N)

See Sheet No. 30 for footnotes.

Issued: March 31, 1999

Effective: April 30, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 29

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

REC'D JAN 29 1999

(M) 5.5 Promotions

(T)

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

(M)

(T)

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

(N)

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

(N)

CANCELLED

APR 30 1999
By *LSR* #29
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED MAR 01 1999

Issued: January 29, 1999

Effective: March 1, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, Missouri 64105

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.25	6 seconds	6 seconds
Business (2)	.20	6 seconds	6 seconds
Business-1 Year Term (2)	.20	6 seconds	6 seconds

1. Calling Card Operator ServicesRate Per Inquiry

a. Non-Automated	\$1.78	(I)
b. Semi-Automated	1.06	(I)
c. Fully Automated	.52	(I)

2. Payphone origination charge \$.30 per completed call3. Surcharge \$.25 per completed call

See Sheet No. 30 for footnotes.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D JAN 03 2003

5.4.6 Birch Basic Business Line and Trunk

(M)

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.25	6 seconds	6 seconds
Business (2)	.20	6 seconds	6 seconds
Business-1 Year Term (2)	.20	6 seconds	6 seconds

1. Calling Card Operator Services

	<u>Rate Per Inquiry</u>
a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50
2. <u>Payphone origination charge</u>	\$.30 per completed call
3. <u>Surcharge</u>	\$.25 per completed call

See Sheet No. 30 for footnotes.

(M)

(M) Calling Card Service previously located on 7th Revised Sheet No. 29.

Issued: January 2, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Effective: February 2, 2003
Missouri Public
Service CommissionCANCELLED
October 29, 2007
Missouri Public
Service Commission

FILED FEB 02 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.6 Birch Basic Business Line and Trunk (continued)

Service Commission

Footnotes

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

(N)
(N)

Missouri Public

FILED SEP 23 2002

Service Commission

Issued: July 24, 2002

Effective: September 23, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk (continued)

OCT 05 2000

(D)

Footnotes**MISSOURI
Public Service Commission**

(D)

(D)

(D)

(T)

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service. (T)
- (2) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii. (T)
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000. (T)

CANCELLEDSEP 23 2002
By 3rd RS 30
Public Service Commission
MISSOURI**FILED**

NOV 06 2000

**MISSOURI
Public Service Commission**

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk (1) (continued)

Missouri Public
Service Commission

REC'D FEB 23 2000

Footnotes

- (1) Business Customers subscribing to the Company's local exchange business packages as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (N) (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (N)

CANCELLED

NOV 06 2000
BY Ind-RS#30
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED MAR 24 2000

Issued: February 23, 2000

Effective: March 24, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

5.4 Service Rates (continued)

REC'D MAR 31 1999

5.4.6 Birch Basic Business Line and Trunk (1) (continued)

Footnotes

- (1) Business Customers subscribing to the Company's local exchange business packages as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

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MAR 24 2000

By 1st RS 30
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED APR 30 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.7 Birch Voice T1 Service (5)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(4)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.52 per completed call (I)

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (5) Effective October 20, 2004, this service is not longer available to subscribers.

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President Legal, and General Counsel
2300 Main St. Suite 600
Kansas City, MO 64108

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.7 Birch Voice T1 Service (5) (N)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(4)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.50 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (5) Effective October 20, 2004, this service is not available to new subscribers. (N)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.7 Birch Voice T1 Service

Service Commission

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	
Business (2)(4)	.07	6 seconds	6 seconds	(T)
Business	.049	6 seconds	6 seconds	(N)

B. Toll Free Service

(T)

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business (4)	.09	6 seconds	6 seconds	(T)
Business	.059	6 seconds	6 seconds	(N)

Payphone origination charge - \$.30 per completed call

(T)

C. Calling Card

(T)

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.50 per completed call

(T)

Payphone origination charge - \$.30 per completed call

(T)

Surcharge - \$.25 per completed call

(N)

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OCT 20 2004

By *lanRS 31*
Public Service Commission
MISSOURI

(1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.

(2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

(3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

(4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

(N)
(N)

Issued: July 24, 2002

Effective: September 23, 2002 Missouri Public

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED SEP 23 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED

5.4 Service Rates (continued)

DEC 07 2000

5.4.7 Birch Voice T1 Service

A. Toll Service

MISSOURI
Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

CANCELLED

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

SEP 23 2002
542531
Public Service Commission
MISSOURI1. Travel Card Operator Services

	<u>Rate Per Inquiry</u>
a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

FILED

JAN 15 2001

2. Payphone origination charge

\$.30 per call

MISSOURI
Public Service Commission(F)
(T)(N)
(N)

(F)

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED5.4 Service Rates (continued)

5.4.7 Birch Voice T1 Service

OCT 05 2000

(D)

A. Toll Service

**MISSOURI
Public Service Commission**

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	(T)
Business (2)	.07	6 seconds	6 seconds	(T)

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	(T)
Business-1 Year Term(2)	.09	6 seconds	6 seconds	(T)
Business	.09	6 seconds	6 seconds	

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

JAN 15 2001

By 44 RS 31
Public Service Commission
MISSOURI**FILED**

NOV 06 2000

(D)

(D)

(D)

**MISSOURI
Public Service Commission**

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service. (T)
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii. (T)
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000. (T)

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.7 Birch Voice T1 Service (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Business (2)	\$.10	1 minute	1 minute
(R)	Business (3)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business (3)(4)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

- (1) Business Customers subscribing to the Company's local exchange business service as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will received a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

CANCELLED

NOV 06 2000

By 3rd RS# 31
Public Service Commission
MISSOURI(N)
(N)

Issued: February 23, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: March 24, 2000

Missouri Public
Service Commission

FILED MAR 24 2000

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)Missouri Public
Service Commission

REC'D JUN 15 1999

5.4.7 Birch Voice T1 Service (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I) Business (2)	\$.15	1 minute	1 minute
Business (3)	\$.08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

MAR 24 2000

By 2nd RS 31
Public Service Commission
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business service as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will received a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

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FILED JUL 15 1999

Issued: June 15, 1999

Effective: July 15, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D MAR 31 1999

5.4.7 Birch Voice T1 Service (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.15	6 seconds	6 seconds
Business (3)	\$.08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

JUL 15 1999
By *LSRS* #31
Public Service Commission
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business service as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will received a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

Issued: March 31, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: April 30, 1999

Missouri Public
Service Commission

FRI EN APR 30 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.8 Birch Integrator Business Package (1)(6)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.10	1 minute	1 minute
Business (3)(5)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)(4)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds
Business (5)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.52 per completed call

(I)

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (5) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (6) Effective October 20, 2004, this service is not longer available to subscribers.

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President Legal, and General Counsel
2300 Main St. Suite 600
Kansas City, MO 64108

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.8 Birch Integrator Business Package (1)(6) (N)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.10	1 minute	1 minute
Business (3)(5)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)(4)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds
Business (5)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.50 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (5) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (6) Effective October 20, 2004, this service is not available to new subscribers. (N)

Issued: September 20, 2004

Effective: October 20, 2004

G. Michael Cassity, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

CANCELLED
 October 29, 2007
 Missouri Public
 Service Commission

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 Missouri Public
 Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.8 Birch Integrator Business Package (1)

Service Commission

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)	\$.10	1 minute	1 minute	(T)
Business (3)(5)	.07	6 seconds	6 seconds	(N)
Business	.049	6 seconds	6 seconds	(N)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (3)(4)	\$.10	6 seconds	6 seconds	(T)
Business-1 Year Term(3)	.09	6 seconds	6 seconds	(N)
Business (5)	.09	6 seconds	6 seconds	(T)
Business	.059	6 seconds	6 seconds	(N)

CANCELLED

Payphone origination charge - \$.30 per completed call

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business	\$.20	6 seconds	6 seconds	(T)

Calling Card Operator Services - \$.50 per completed call (T)

Payphone origination charge - \$.30 per completed call (T)

Surcharge - \$.25 per completed call (N)

(1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.

(2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.

(3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

(4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

(5) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001. (N)

Issued: July 24, 2002

Effective: September 23, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public

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Service Commission

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.4 Service Rates (continued)

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5.4.8 Birch Integrator Business Package (1)

A. Toll Service

MISSOURI
Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.10	1 minute	1 minute
Business (3)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)(4)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

CANCELLED

Payphone origination charge \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

SEP 23 2002
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Public Service Commission
MISSOURI1. Travel Card Operator Services

	<u>Rate Per Inquiry</u>
a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

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(F)
(T)(N)
(N)2. Payphone origination charge

\$.30 per call

MISSOURI
Public Service Commission

(F)

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Issued: December 8, 2000

Effective: January 15, 2001

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.8 Birch Integrator Business Package (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Business (2)	\$.10	1 minute	1 minute
(R)	Business (3)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business (3)(4)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

Payphone origination charge \$.30 per call

CANCELLED

C. Travel Card Service

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

JAN 15 2001
By 312 R5 32
Public Service Commission
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (N) (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Issued: February 23, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: March 24, 2000

Missouri Public
Service Commission

FILED MAR 24 2000

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.8 Birch Integrator Business Package (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I) Business (2)	\$.15	1 minute	1 minute
Business (3)	\$.08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

MAR 24 2000

By *Jed RS 32*
Public Service Commission
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

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FILED JUL 15 1999

Issued: June 15, 1999

Effective: July 15, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.8 Birch Integrator Business Package (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.15	6 seconds	6 seconds
Business (3)	\$.08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

Missouri Public
Service Commission

REC'D MAR 31 1999

CANCELLED

JUL 15 1999
By *1528 #30*
Public Service Commission
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

Issued: March 31, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: April 30, 1999

Missouri Public
Service Commission

FILED APR 30 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage.

1. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
	(1)			
<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$.069	6 seconds	6 seconds	
<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.059	6 seconds	6 seconds	(N)
<u>Total Usage – \$250.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.054	6 seconds	6 seconds	(N)
<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.049	6 seconds	6 seconds	(N)
<u>Total Usage – \$1000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.044	6 seconds	6 seconds	(N)

(1) See Section 5.4 preceding for rate per minute.

(2) Effective April 24, 2004, these rates are no longer available to new subscribers.

(N)

Issued: March 25, 2004

Effective: April 24, 2004

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage.

1. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
	(1)	—		
<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$.069	6 seconds	6 seconds	(D)
<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$.059	6 seconds	6 seconds	(D)
<u>Total Usage – \$250.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$.054	6 seconds	6 seconds	(D)
<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$.049	6 seconds	6 seconds	(D)
<u>Total Usage – \$1000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$.044	6 seconds	6 seconds	(D)

CANCELLED

APR 24 2004
L. H. 533
Public Service Commission
MISSOURI

(1) See Section 5.4 preceding for rate per minute.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

5.4 Service Rates (continued)

REC'D APR 11 2003

5.4.9. Birch Business Volume Commitment Plans -- Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage. (T)

1. Toll Service

Total Usage
No Volume CommitmentRate Per Minute Minimum Billing Increment

(1)

Total Usage
-- \$10.00 Volume CommitmentRate Per Minute Minimum Billing Increment

Intrastate	\$.069	6 seconds	6 seconds
Interstate	.069	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

Total Usage
-- \$100.00 Volume CommitmentRate Per Minute Minimum Billing Increment

Intrastate	\$.059	6 seconds	6 seconds
Interstate	.059	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

Total Usage
-- \$250.00 Volume CommitmentRate Per Minute Minimum Billing Increment

Intrastate	\$.054	6 seconds	6 seconds
Interstate	.054	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

(N)

(N)

Total Usage
-- \$500.00 Volume CommitmentRate Per Minute Minimum Billing Increment

Intrastate	\$.049	6 seconds	6 seconds
Interstate	.049	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

Total Usage
-- \$1000.00 Volume CommitmentRate Per Minute Minimum Billing Increment

Intrastate	\$.044	6 seconds	6 seconds
Interstate	.044	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

(N)

(N)

(1) See Section 5.4 preceding for rate per minute.

Issued: April 10, 2003

Effective: May 12, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Missouri Public
Service Commission

FILED MAY 12 2003

CANCELLED
JUN 27 2003
By WRS 33
Public Service Commission
MISSOURI

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage. Service Commission (1)

1. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	(1)		
<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.069	6 seconds	6 seconds
Interstate	.069	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.059	6 seconds	6 seconds
Interstate	.059	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.049	6 seconds	6 seconds
Interstate	.049	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

CANCELLED

MAY 1 8 2003
542533
Public Service Commission
MISSOURI

(1) See Section 5.4 preceding for rate per minute.

Missouri Public

FILED SEP 23 2002

Issued: July 24, 2002

Service Commission
Effective: September 23, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D OCT 10 2001

5.4 Service Rates (continued)

5.4.9. Birch Business Volume Commitment Plans – Rates

Service Commission

The volume commitment level can be met by a combination of Toll, 800 and Calling Card Services usage.

1. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
---	------------------------	----------------	--------------------------

(1)

<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
--	------------------------	----------------	--------------------------

Intrastate	\$.069	6 seconds	6 seconds
Interstate	.069	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

(R)

(R)

<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
---	------------------------	----------------	--------------------------

Intrastate	\$.059	6 seconds	6 seconds
Interstate	.059	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

(R)

(R)

<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
---	------------------------	----------------	--------------------------

Intrastate	\$.049	6 seconds	6 seconds
Interstate	.049	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

(R)

(R)

(D)

(D)

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SEP 23 2002

442533
Public Service Commission
MISSOURI

(1) See Section 5.4 preceding for rate per minute.

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Issued: October 10, 2001

Effective: November 9, 2001

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED NOV 09 2001

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

5.4 Service Rates (continued)

REC'D FEB 23 2000

(T)

5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, 800 and Calling Card Services usage.

1. Toll Service

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NOV 09 2001

By 3rd RS 33
Public Service Commission
MISSOURI

	<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
		(1)		
	<u>Total Usage – \$25.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.08	6 seconds	6 seconds
(R)	Interstate	.08	6 seconds	6 seconds
(R)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.07	6 seconds	6 seconds
(R)	Interstate	.07	6 seconds	6 seconds
(R)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.065	6 seconds	6 seconds
(R)	Interstate	.065	6 seconds	6 seconds
(R)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$1,000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.06	6 seconds	6 seconds
(R)	Interstate	.06	6 seconds	6 seconds
(R)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$2,500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(N)	Intrastate	\$.055	6 seconds	6 seconds
(N)	Interstate	.055	6 seconds	6 seconds
(N)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

(1) See Section 5.4 preceding for rate per minute.

Issued: February 23, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Effective: March 24, 2000
Missouri Public
Service Commission

FILED MAR 24 2000

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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MAY 14 1999

MAR 24 2000

MO. PUBLIC SERVICE COMM

5.4 Service Rates (continued)By *2nd RS 33*
Public Service Commission
MISSOURI

5.4.9. Business Volume Commitment Plans - Rates

The volume commitment level can be met by a combination of Toll, 800 and Calling Card Services usage.

1. Toll Service

<u>Total Usage - No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
-	(1)		
<u>Total Usage - \$25.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.09	6 seconds	6 seconds
Interstate	.09	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds
<u>Total Usage - \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.085	6 seconds	6 seconds
Interstate	.085	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds
<u>Total Usage - \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.08	6 seconds	6 seconds
Interstate	.08	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds
<u>Total Usage - \$1,000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.075	6 seconds	6 seconds
Interstate	.075	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds

(1) See Section 5.4 preceding for rate per minute.

Issued: May 14, 1999

Effective: June 14, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Missouri Public
Service Commission

FILED JUN 14 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

REC'D MAR 31 1999

(M) 5.5 Promotions

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

(M)

CANCELLED

JUN 14 1999
By *ISRS#33*
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED APR 30 1999

Issued: March 31, 1999

Effective: April 30, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.9 Business Volume Commitment Plans – Rates (continued)

2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment(1)	\$.10	
No Volume Commitment	.089	
\$10.00 Volume Commitment (2)	.089	
\$10.00 Volume Commitment	.069	
\$100.00 Volume Commitment (3)	.069	(N)
\$250.00 Volume Commitment (3)	.064	(N)
\$500.00 Volume Commitment (3)	.059	(N)
\$1000.00 Volume Commitment (3)	.054	(N)

3. Calling Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$.20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$250.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20
\$1000.00 Volume Commitment	.20

Additional charges apply as set out in Section 5.4.3

- (1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (2) Effective March 1, 2004, these rates are only available to existing Toll Free customers.
- (3) Effective April 24, 2004, these rates are no longer available to new subscribers. (N)

Issued: March 25, 2004

Effective: April 24, 2004

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JAN 30 2004

5.4.9 Business Volume Commitment Plans – Rates (continued)

Service Commission

2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment(1)	\$.10	
No Volume Commitment	.089	
\$10.00 Volume Commitment (2)	.089	(N)
\$10.00 Volume Commitment	.069	(N)
\$100.00 Volume Commitment	.069	
\$250.00 Volume Commitment	.064	
\$500.00 Volume Commitment	.059	
\$1000.00 Volume Commitment	.054	

3. Calling Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$.20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$250.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20
\$1000.00 Volume Commitment	.20

Additional charges apply as set out in Section 5.4.3

CANCELLED

APR 24 2004
By *WTH/RS34*
Public Service Commission
MISSOURI

(1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

(2) Effective March 1, 2004, these rates are only available to existing Toll Free customers. (N)

Issued: January 30, 2004

Effective: March 1, 2004

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Missouri Public
Service Commission

FILED MAR 01 2004

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D APR 11 2003

5.4.9 Business Volume Commitment Plans – Rates (continued)

2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment(1)	\$.10	
No Volume Commitment	.089	
\$10.00 Volume Commitment	.089	
\$100.00 Volume Commitment	.069	
\$250.00 Volume Commitment	.064	(N)
\$500.00 Volume Commitment	.059	
\$1000.00 Volume Commitment	.054	(N)

3. Calling Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment	\$.20	
\$25.00 Volume Commitment	.20	
\$100.00 Volume Commitment	.20	
\$250.00 Volume Commitment	.20	(N)
\$500.00 Volume Commitment	.20	
\$1000.00 Volume Commitment	.20	(N)

Additional charges apply as set out in Section 5.4.3

CANCELLED

MAR 01 2004
By *SHRS 34*
Public Service Commission
MISSOURI

(1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Issued: April 10, 2003

Effective: May 12, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Missouri Public
Service Commission

FILED MAY 12 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.9. Business Volume Commitment Plans – Rates (continued)

Service Commission (T)

2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment(1)	\$.10
No Volume Commitment	.089
\$10.00 Volume Commitment	.089
\$100.00 Volume Commitment	.069
\$500.00 Volume Commitment	.059

3. Calling Card

(T)

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$.20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20

Additional charges apply as set out in Section 5.4.3

(T)

CANCELLED

MAY 12 2003
44RS34
Public Service Commission
MISSOURI

- (1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Missouri Public

FILED SEP 23 2002

Issued: July 24, 2002

Effective: September 23, 2002

Service Commission

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D OCT 10 2001

5.4 Service Rates (continued)

Service Commission

5.4.9. Business Volume Commitment Plans – Rates (continued)

2. 800 Service

Monthly Usage for Volume CommitmentRate per minute

No Volume Commitment(1)

\$.10

No Volume Commitment

.089

\$10.00 Volume Commitment

.089

\$100.00 Volume Commitment

.069

\$500.00 Volume Commitment

.059

(R)

(R)

(R)

(R)

(D)

(D)

3. Travel Card

Monthly Usage for Volume CommitmentRate per minute

No Volume Commitment

\$.20

\$25.00 Volume Commitment

.20

\$100.00 Volume Commitment

.20

\$500.00 Volume Commitment

.20

(D)

(D)

CANCELLED

SEP 28 2002

By 3rd RS 34
Public Service Commission
MISSOURI

- (1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Missouri Public

Issued: October 10, 2001

Effective: November 9, 2001

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED NOV 09 2001

Service Commission

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.9. Business Volume Commitment Plans – Rates (continued)

2. 800 Service

	<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
(T)	No Volume Commitment(1)	\$.10
(N)	No Volume Commitment	.09
(R)	\$25.00 Volume Commitment	.09
(R)	\$100.00 Volume Commitment	.085
(R)	\$500.00 Volume Commitment	.08
(R)	\$1,000.00 Volume Commitment	.075
(N)	\$2,500.00 Volume Commitment	.07

3. Travel Card

	<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
	No Volume Commitment	\$.20
	\$25.00 Volume Commitment	.20
	\$100.00 Volume Commitment	.20
	\$500.00 Volume Commitment	.20
	\$1,000.00 Volume Commitment	.20
(N)	\$2,500.00 Volume Commitment	.20

CANCELLED

NOV 09 2001
By 2nd RS #34
Public Service Commission
MISSOURI

- (N) (1) This service is available to current Business subscribers of this service only and will not be
(N) offered to Business subscribers after March 24, 2000.

Issued: February 23, 2000

Effective: March 24, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108Missouri Public
Service Commission

FILED MAR 24 2000

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED5.4 Service Rates (continued)**MAY 14 1999**

5.4.9. Business Volume Commitment Plans – Rates (continued)

MO. PUBLIC SERVICE COMM

2. 800 Service

Monthly Usage for Volume CommitmentRate per minute

No Volume Commitment	\$.10
\$25.00 Volume Commitment	.10
\$100.00 Volume Commitment	.095
\$500.00 Volume Commitment	.09
\$1,000.00 Volume Commitment	.09

3. Travel Card

Monthly Usage for Volume CommitmentRate per minute

No Volume Commitment	\$.20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20
\$1,000.00 Volume Commitment	.20

CANCELLED**MAR 24 2000**

By *157 RS 34*
Public Service Commission
MISSOURI

Issued: May 14, 1999

Effective: June 14, 1999

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

**Missouri Public
 Service Commission**

FILED JUN 14 1999

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 34.1

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

(N)

5.4 Service Rates (continued)

REC'D OCT 10 2001

5.4.10. Birch Price Protection Plan

Service Commission

- A. Birch offers optional discounts for Customers that agree to a term commitment of 12 or 24 months. Customer is eligible for Price Protection Plan ("PPP") term pricing only where Customer has a minimum of three Birch Basic Business Lines and/or Trunks, as defined in Birch's P.S.C. MO No. 1 Tariff, within an account. The 24-month commitment also qualifies Customers for a Local Exchange Service discount as provided in Birch's P.S.C. MO No. 1 Tariff.
- B. Customers subscribing to the PPP must commit to a written term service agreement in a form designated by Birch, which shall include, without limitation, Customer's term selection.
- C. The term will commence on the billing date for the first new line or the first billing date after Customer executes a term service agreement if the service is currently being provided to Customer.
- D. All rules, regulations, fees, charges, taxes and surcharges normally applicable to Birch Basic Business Line and Trunk services shall apply. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.
- E. If monthly term rates as specified in this Section decrease during the term period, Customer may elect to obtain the new rates by executing a new term service agreement with the new rates, with a new term commencement date, and an agreement to the same or greater commitment term period.
- F. For Customers who establish a term service agreement, monthly Birch Basic Business and Trunks rates will not change as a result of a Birch-initiated increase; however, if a Local Exchange Rate Group Reclassification occurs, as set forth in this Tariff, an adjustment for the remaining term of the term service agreement will be made.
- G. If Customer disconnects Services or otherwise terminates its term service agreement prior to the end of the current term for any reason except for a failure by Birch to meet the terms of the Term Customer Service Level Objectives specified below, Customer agrees on the next monthly invoice to pay a termination charge as liquidated damages and not as a penalty, equal to the greater of:
 - 1. \$50.00 per terminated line, or
 - 2. \$10.00 per terminated line multiplied by the number of months remaining in the current term.
- H. Customer may add or terminate new voice lines without termination liability, provided that Customer maintains service to its primary billed telephone number for the remainder of the term commitment and remits payment for any applicable charges, surcharges and fees.
- I. The following Service Level Objectives apply to the PPP only, and are subject to all other provisions of this Tariff, including specifically but without limitation, any and all limitations of liability. Birch will use commercially reasonable efforts to provide Services in accordance with the following Service Level Objectives:

(N)

Missouri Public

Issued: October 10, 2001

Effective: November 9, 2001
FILED NOV 09 2001

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Service Commission

CANCELLED
 April 25, 2008
 TN-2008-0307
 Missouri Public
 Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

REC'D NOV 01 2001

5.4.10 Birch Price Protection Plan (continued)

Service Commission

1. Complete loss of Service caused solely by a Birch network problem will be remedied within 8 business hours from Customer notification to Birch Network Maintenance ("BNM").
 2. Partial loss of Service caused solely by a Birch network problem will be remedied within 12 business hours from notification to BNM.
 3. Noise or static caused solely by a Birch network problem will be remedied within 16 business hours from notification to BNM.
- J. As Customer's sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Birch, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability by providing written notice to Birch within thirty (30) days of the failure to meet the applicable Service Level Objective. If Customer continues to use Birch service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
- K. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Birch access to Customer's premises, if necessary, and assisting Birch with problem identification and resolution.
- L. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
- M. If Customer relocates to another location in a Birch market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
- N. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer without Birch's prior written approval shall be void. (E)
- O. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation. (E)

Issued: November 1, 2001

Effective: December 1, 2001

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public

FILED DEC 01 2001

Service Commission

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 34.2

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D OCT 10 2001

5.4.10 Birch Price Protection Plan (continued)

Service Commission

1. Complete loss of Service caused solely by a Birch network problem will be remedied within 8 business hours from Customer notification to Birch Network Maintenance ("BNM").
 2. Partial loss of Service caused solely by a Birch network problem will be remedied within 12 business hours from notification to BNM.
 3. Noise or static caused solely by a Birch network problem will be remedied within 16 business hours from notification to BNM.
- J. As Customer's sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Birch, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability by providing written notice to Birch within thirty (30) days of the failure to meet the applicable Service Level Objective. If Customer continues to use Birch service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
- K. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Birch access to Customer's premises, if necessary, and assisting Birch with problem identification and resolution.
- L. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
- M. If Customer relocates to another location in a Birch market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
- N. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer with Birch's prior written approval shall be void.
- O. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.

CANCELLED

DEC 01 2001

By BRS #34.2

Public Service Commission
MISSOURI

Issued: October 10, 2001

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Missouri Public
Effective: November 9, 2001

FILED NOV 09 2001

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.10 Birch Price Protection Plan (continued)

A. Birch Price Protection Plan Rates

1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250.00 Volume Commitment (1)	.044	6 seconds	6 seconds	(T)
\$250.00 Volume Commitment	.040	6 seconds	6 seconds	(T)
\$500.00 Volume Commitment	.035	6 seconds	6 seconds	(T)
\$1000.00 Volume Commitment (2)	.039	6 seconds	6 seconds	(N)
 <u>24-Month Term Commitment</u>	 <u>Per Minute</u>	 <u>Minimum</u>	 <u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250.00 Volume Commitment (1)	.044	6 seconds	6 seconds	(T)
\$250.00 Volume Commitment	.040	6 seconds	6 seconds	(T)
\$500.00 Volume Commitment	.035	6 seconds	6 seconds	(T)
\$1000.00 Volume Commitment (2)	.039	6 seconds	6 seconds	(N)

(1) Effective March 1, 2004, these rates are only available to existing customers.

(2) Effective April 24, 2004, these rates are only available to existing customers.

Issued: March 25, 2004

Effective: April 24, 2004

CANCELLED
April 25, 2008
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Service Commission

David E. Scott, President
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FILED
MO PSC

BIRCH TELECOM OF MISSOURI, INC.

1st Revised Sheet No. 34.3
Cancels Original Sheet No. 34.3

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JAN 30 2004

5.4.10 Birch Price Protection Plan (continued)

Service Commission

A. Birch Price Protection Plan Rates

1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment (1)	.044	6 seconds	6 seconds	(E)
\$250.00 Per Month Commitment	.040	6 seconds	6 seconds	(N)
\$500.00 Per Month Commitment	.035	6 seconds	6 seconds	(N)
\$1000.00 Per Month Commitment	.039	6 seconds	6 seconds	(E)

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment (1)	.044	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment	.040	6 seconds	6 seconds	(N)
\$500.00 Per Month Commitment	.035	6 seconds	6 seconds	(N)
\$1000.00 Per Month Commitment	.039	6 seconds	6 seconds	(N)

(M)

CANCELLED
APR 24 2004
E. 2nd ps 34.3
Public Service Commission
MISSOURI

(1) Effective March 1, 2004, these rates are only available to existing customers.

(N)

(E) Toll Service for 12 Month \$250 and \$1000 Volume Commitment were accidentally omitted on 4th Revised Sheet No. 34.4 effective June 27, 2003. In order to correct, the two commitments are be corrected in this filing to this sheet.

(M) 800 Service moved to Original Sheet no. 34.4

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David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: March 1, 2004
Missouri Public
Service Commission

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BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 34.3

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)REC'D OCT 10 2001^(N)

5.4.10 Birch Price Protection Plan (continued)

Service Commission

P. Birch Price Protection Plan Rates

1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
<u>12-Month Term Commitment</u>			
No Volume Commitment	\$0.059	6 seconds	6 seconds
\$100 Per Month Commitment	\$0.049	6 seconds	6 seconds

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
<u>24-Month Term Commitment</u>			
No Volume Commitment	\$0.059	6 seconds	6 seconds
\$100 Per Month Commitment	\$0.049	6 seconds	6 seconds

2. 800 Service for calls terminating to Customer's Premises in Missouri from any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
<u>12-Month Term Commitment</u>			
No Volume Commitment	\$.069	6 seconds	6 seconds
\$100.00 Volume Commitment	.059	6 seconds	6 seconds

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
<u>24-Month Term Commitment</u>			
No Volume Commitment	\$.069	6 seconds	6 seconds
\$100.00 Volume Commitment	.059	6 seconds	6 seconds

CANCELLED

MAR 01 2004
 BY ISRS 34.3
 Public Service Commission
 MISSOURI

Missouri Public

FILED NOV 09 2001^(N)

Service Commission

Issued: October 10, 2001

Effective: November 9, 2001

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.10 Birch Price Protection Plan (continued)

A. Birch Price Protection Plan Rates

2. Toll Free Service for calls terminating to Customer's Premises in Missouri from any other point in Missouri:

1. Rates

	Per Minute	Minimum	Billing Increment	
12-Month Term Commitment				
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	
No Volume Commitment	.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250 Volume Commitment (2)	.054	6 seconds	6 seconds	(T)
\$250 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$500 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$1000 Volume Commitment (3)	.044	6 seconds	6 seconds	(N)

	Per Minute	Minimum	Billing Increment	
24-Month Term Commitment				
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	
No Volume Commitment	.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250.00 Volume Commitment (2)	.054	6 seconds	6 seconds	(T)
\$250.00 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$500.00 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$1000.00 Volume Commitment (3)	.044	6 seconds	6 seconds	(N)

2. Monthly Recurring Charge (1) Per Account
\$5.00

(1) Monthly Recurring Charge is only applies to customers, subscribing to Birch PPP, who sign up for Toll Free Service after March 1, 2004.

(2) Effective March 1, 2004, these rates are only available to existing customers.

(3) Effective April 24, 2004, these rates are only available to existing customers.

Issued: March 25, 2004

Effective: April 24, 2004

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 34.3.1

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JAN 30 2004

5.4.11 Birch Price Protection Plan (continued)

Service Commission

B. Birch Price Protection Plan Rates

2. Toll Free Service for calls terminating to Customer's Premises in Missouri (T)(M)
from any other point in Missouri: (M)

1. Rates

(T)

12-Month Term Commitment	Per Minute	Minimum	Billing Increment	(M)
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	(N)(M)
No Volume Commitment	.059	6 seconds	6 seconds	(N)
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	(N)(M)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250 Per Month Commitment (2)	.054	6 seconds	6 seconds	(N)(M)
\$250 Per Month Commitment	.045	6 seconds	6 seconds	(N)
\$500 Per Month Commitment	.045	6 seconds	6 seconds	(N)(M)
\$1000 Per Month Commitment	.044	6 seconds	6 seconds	

24-Month Term Commitment	Per Minute	Minimum	Billing Increment	
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	(N)(M)
No Volume Commitment	.059	6 seconds	6 seconds	(N)
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	(N)(M)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment (2)	.054	6 seconds	6 seconds	(N)(E)
\$250.00 Per Month Commitment	.045	6 seconds	6 seconds	(N)
\$500.00 Per Month Commitment	.045	6 seconds	6 seconds	(N)(M)
\$1000.00 Per Month Commitment	.044	6 seconds	6 seconds	(E)

2. Monthly Recurring Charge (1) Per Account (N)
\$5.00 (N)

- (1) Monthly Recurring Charge is only applies to customers, subscribing to Birch PPP, who sign up for Toll Free Service after March 1, 2004. (N)
(2) Effective March 1, 2004, these rates are only available to existing customers. (N)

(M) Birch PPP 800 (Toll Free) rates previously located on 2nd Revised Sheet No. 23.2.

(E) Toll Service for 12 Month \$250 and \$1000 Volume Commitment were accidentally omitted on 4th Revised Sheet No. 34.4 effective June 27, 2003. In order to correct, the two commitments are be corrected in this filing to this sheet.

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Birch Telecom of the South, Inc.
David E. Scott, President
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Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED MAR 01 2004

CANCELLED

APR 24 2004
By 15795343.1
Public Service Commission
MISSOURI

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

(N)

5.4.11 Birch On-Net Rate Plans

A. Birch Toll Service Rates

1. Toll Service for calls terminating to Customer's premises in Missouri from any other point in Missouri.

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.040	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.037	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.035	6 seconds	6 seconds
<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.040	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.037	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.035	6 seconds	6 seconds

(N)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

(N)

5.4.11 Birch On-Net Rate Plans (continued)

B. Birch Toll Free Service Rates

1. Toll Free Service for calls terminating to Customer's premises in Missouri from any other point in Missouri.

a. Rates

<u>12-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
<u>24-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.045	6 seconds	6 seconds

b. Charges

	Per Account
1. Monthly Recurring Charge	\$5.00

(N)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.12 Birch Business Long Distance Only

(T)

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. Toll Free Service

1. Rates

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	(T)
\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds	
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds	

2. Monthly Recurring Charge (1)

Per Account
\$5.00

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

REC'D JAN 30 2004

5.4.11 Birch Business Long Distance Only

Service Commission

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. Toll Free Service

1. Rates

(T)

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

2. Monthly Recurring Charge (1)

Per Account
\$5.00

(N)
(N)

CANCELLED

OCT 20 2004
b. l. h. R. S. 34.4
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAR 01 2004

BIRCH TELECOM OF MISSOURI, INC.

Replacing 3rd Revised Sheet No. 34.4

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.11 Birch Business Long Distance Only

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

(M)

B. Toll Free Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

(M)

CANCELLED
MAR 01 2004
By *54125*
Public Service Commission
Missouri

(M) Service Charges moved to 1st Revised Sheet No. 35.1

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David E. Scott, President
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Effective: June 27, 2003

Missouri Public
Service Commission

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.4 Service Rates (continued)RECD APR 11 2003
(N)

5.4.10 Birch Price Protection Plan (continued)

A. Birch Price Protection Plan Rates (continued)

1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$250.00 Volume Commitment	\$.044	6 seconds	6 seconds
\$1000.00 Volume Commitment	.039	6 seconds	6 seconds

2. Toll Free Service for calls terminating to Customer's Premises in Missouri from any other point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$250.00 Volume Commitment	\$.054	6 seconds	6 seconds
\$1000.00 Volume Commitment	.044	6 seconds	6 seconds

(N)

5.4.11 Birch Business Long Distance Only

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

Service Charges – Business

Add validated account codes, per account, per request	\$10.00
Replace all/change all digit length account codes, per account	50.00

B. Toll Free Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

Service charges – Business

Add toll free number to account, per number	\$10.00
Move toll free number from one account to another, per number	5.00
Change number, restriction, terminating number, per number	5.00

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Missouri Public
Service Commission

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JUN 27 2003
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Public Service Commission
MISSOURI

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

REGD JAN 03 2003

5.4 Service Rates (continued)

5.4.11 Birch Business Long Distance Only

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds	
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds	
Service Charges – Business				(N)
Add validated account codes, per account, per request			\$10.00	
Replace all/change all digit length account codes, per account			50.00	(N)

B. Toll Free Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds	
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds	
Service charges – Business				(N)
Add toll free number to account, per number			\$10.00	
Move toll free number from one account to another, per number			5.00	
Change number, restriction, terminating number, per number			5.00	(N)

CANCELLED

MAY 12 2003
3rd RS 34.4
Public Service Commission
MISSOURI

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.11 Birch Business Long Distance Only

Service Commission

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. Toll Free Service

(T)

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

CANCELLED

FEB 02 2003
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BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 34.4

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D OCT 10 2001

5.4.11 Birch Business Long Distance Only

Service Commission

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. 800 Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

CANCELLED

SEP 29 2002
By 1625 34.4
Public Service Commission
MISSOURI

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David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

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Service Commission

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

Reserved for Future Use

(D)

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G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED
MO PSC

BIRCH TELECOM OF MISSOURI, INC.

1st Revised Sheet No. 34.5
Replacing Original Sheet No. 34.5

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.12 Reserved for Future Use

(T)(M)

CANCELLED

OCT 20 2004
By *2nd RS 34.5*
Public Service Commission
MISSOURI

(M) International Block moved to Original Sheet No. 35.1

(M) Default Rate moved to 1st Revised Sheet No. 35.

Issued: May 27, 2003

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Birch Telecom of Missouri, Inc.
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Kansas City, Missouri 64108

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Service Commission

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Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D APR 30 2003

5.4 Service Rates (continued)

5.4.12 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$. 59

5.4.13 International Block

(N)

International Block will allow both IntraLATA and InterLATA calls to complete for any number on the North American Dialing Plan (NADP) but block any international call attempted. The NADP include all of the mainland U.S, off shore U.S, Canada, and all 809 NPA's. This feature will be provided on a demand basis and is available to business and residential customers. Business or Residential customers who request this feature, after the customer has converted their local service to Birch, will be billed the non-recurring charge. The non-recurring charge will be waived if the customer request this feature at the time of conversion

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rates</u>	<u>Non recurring Charge</u>
International Block	\$0.00	\$10.00

(N)

CANCELLED

JUN 27 2003
By (SAS) 34.5
Public Service Commission
MISSOURI

Issued: April 29, 2003

Effective: May 30, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED MAY 30 2003

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public
Service Commission
Original Sheet No. 34.5

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D FEB 04 2003

5.4 Service Rates (continued)

5.4.12 Default Rate

(N)

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$.59

(N)

CANCELLED

MAY 9 0 2003

1872534.5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAR 06 2003

Issued: February 3, 2003

Effective: March 6, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Miscellaneous Services

5.5.1 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$. 59

5.5.2 Directory Assistance

A. Local

	Rate Per Inquiry	
- Sent-Paid	\$.68	(I)
- Bill to Third Number	1.20	
- Special Billing	1.20	

B. Long Distance

	Per Request
- Sent-Paid	\$1.18
- Bill to Third Number	1.10
- Special Billing	1.10

C. National

	Per Request
- Sent-Paid	\$1.18
- Bill to Third Number	1.10
- Special Billing	1.10

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D FEB 20 2004

5.5 Miscellaneous Services

Service Commission

5.5.1 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$.59

5.5.2 Directory Assistance

A. Local

	Rate Per Inquiry	
- Sent-Paid	\$.63	(I)
- Bill to Third Number	1.20	
- Special Billing	1.20	

B. Long Distance

	Per Request	
- Sent-Paid	\$1.18	(I)
- Bill to Third Number	1.10	
- Special Billing	1.10	

C. National

	Per Request	
- Sent-Paid	\$1.18	(I)
- Bill to Third Number	1.10	
- Special Billing	1.10	

CANCELLED

FEB 04 2005
By 3-ARS35
Public Service Commission
MISSOURI

Issued: February 20, 2004

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: March 1, 2004

**Missouri Public
Service Commission**

FILED MAR 01 2004

BIRCH TELECOM OF MISSOURI, INC.

1st Revised Sheet No. 35
 Replacing Original Sheet No. 35
**Missouri Public
 Service Commission**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 28 2003
 (N)

5.5 Miscellaneous Services

5.5.1 Default Rate

(T)(M)

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$.59

(M)

5.5.2 Directory Assistance

(T)(M)

A. Local

	Rate Per Inquiry
- Sent-Paid	\$.59
- Bill to Third Number	1.20
- Special Billing	1.20

- B. Long Distance

	Per Request
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10

C. National

	Per Request
- Sent-Paid	\$1.10
- Bill to Third Number	1.10
- Special Billing	1.10

(M)

CANCELLED

MAR 01 2004
 By *2nd RS 35*
**Public Service Commission
 MISSOURI**

(M) Promotions moved to Original Sheet No. 36

(M) Default Rate previously located on Original Sheet No. Original Sheet No. 34.5

(M) Directly Assistance previously located on 7th Revised Sheet No. 28.

Issued: May 27, 2003

Effective: June 27, 2003

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 2020 Baltimore Avenue
 Kansas City, Missouri 64108

**Missouri Public
 Service Commission**

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) MAY 14 1999

(M) 5.5 Promotions

MO. PUBLIC SERVICE COMM

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

(M)

CANCELLED

JUN 27 2003
By 15729 35
Public Service Commission
MISSOURI

Issued: May 14, 1999

Effective: June 14, 1999

David E. Scott, President
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Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED JUN 14 1999

BIRCH TELECOM OF MISSOURI, INC.

Replacing Original Sheet No. 35.1

Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 28 2003

5.5 Miscellaneous Services

(N)

5.5.3 Non-recurring charges:

(T)

Non-recurring service charges apply to all Birch business and residential products, except for Birch Voice T1 Service and Birch Integrator Business Package.

(N)

(N)

Toll Service non-recurring charge

(T)(M)

Add validated account codes, per account, per request \$10.00

Replace all/change all digit length account codes, per account 50.00

(M)

Toll Free non-recurring charges

(T)(M)

Add toll free number to account, per number \$10.00

Move toll free number from one account to another, per number 5.00

Change number, restriction, terminating number, per number 5.00

(M)

5.5.4 International Block

(M)

International Block will allow both IntraLATA and InterLATA calls to complete for any number on the North American Dialing Plan (NADP) but block any international call attempted. The NADP include all of the mainland U.S, off shore U.S, Canada, and all 809 NPA's. This feature will be provided on a demand basis and is available to business and residential customers. Business or Residential customers who request this feature, after the customer has converted their local service to Birch, will be billed the non-recurring charge. The non-recurring charge will be waived if the customer request this feature at the time of conversion

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rates</u>	<u>Non recurring Charge</u>	
International Block	\$0.00	\$10.00	(M)
			(D)

(M) Service charges previously located on 8th Revised Sheet No. 27, Original Sheet No. 27.1, 8th Revised Sheet No. 29, and 2nd Revised Sheet No. 34.4.

(M) International Block previously located on Original Sheet 34.5

Issued: May 27, 2003

Effective: June 27, 2003
Missouri Public
Service Commission

David E. Scott, President
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2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED JUN 27 2003

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission5.5 Promotions

REC'D JAN 13 2003

(N)

Birch Telecom Long Distance Credit Promotion

Birch Telecom will offer a Long Distance Credit to business customers a value equivalent to 1,000 or 2,000 minutes of intra/inter-state direct dialed long distance calling. This value is delivered in the form of account level non-recurring credits. Two credit levels are available:

- \$69.00 represents the value of 1,000 long distance minutes at \$.069 per-minute
- \$118.00 represents the value of 2,000 long distance minutes at \$.059 per minute

Customer qualification is based upon their term designation. Term customers who commit to a Birch "Price Protection Plan" of 12 or 24-months will receive the one-time credit of \$118.00.

Month-to-month customers who subscribe to a \$10.00, \$100.00 or \$500.00 long distance revenue commitment receive a one-time credit of \$69.00.

Customer requirements for the Birch Telecom Long Distance Credit Promotion are as follows:

- Customer must have 2 or more lines at the account level at the time of conversion. Customer must have all lines PIC to Birch long distance;
- Month-to-month customers must subscribe to a \$10.00, \$100.00 or \$500.00 revenue commitment plan;
- Not applicable with the Buddy's Buyout to New Business Customers Promotion; and
- Multi-location accounts will receive the credit one time regardless of the number of locations.

This promotion will end on March 31, 2003.

(N)

CANCELLED

JUN 27 2003

by KRS 35.1
Public Service Commission
MISSOURI

Missouri Public

FILED JAN 21 2003

Service Commission

Issued: January 10, 2003

Effective: January 21, 2003

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2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Miscellaneous Services (continued)

5.5.5 Location-to-Location Long Distance Calling Plan

(N)

Location-to-Location Long Distance Calling Plan is an offering available to new multi-location Birch Basic Business Line or BirchLink T service Customers who sign a term agreement for no greater than five lines. The Customer subscribing to this Plan will receive a discounted dial "1" long distance rate for up to five lines at only those Customer locations in which Customer has selected the Company as its presubscribed interexchange carrier. Eligible locations under Customer's account must be within a parent/child billing relationship. The Location-to-Location rates are only applicable for calls originating from one Birch local service line at a Customer location and terminating to another Birch local service line at any other of Customer's locations under the same account. All other calls, such as Toll-Free Service calls, etc., will be charged the applicable tariffed rate associated with the Customer's separately selected long distance calling plan.

A. Toll Service

For calls originating from one local Birch service line at Customer's premises and terminating at a separate local Birch service line at any other of Customer's premises under the same Customer account:

	<u>Per Minute</u>
Rate	\$0.02
	<u>Per Line</u>
Monthly Recurring Charge	\$29.00

B. Toll-Free Service

See Customer's selected Birch Long Distance Plan.

C. Calling Card Service

See Customer's selected Birch Long Distance Plan.

(N)

Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions

REC'D MAY 28 2003

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

(M)

(M) Promotions previously located on Original Sheet No. 35.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public
Service Commission

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions1. PBX Connect Service Long Distance Promotion

(N)

New PBX Connect Service local service Customers that sign up for service, or existing local service Customers that upgrade to PBX Connect Service during the promotional period can elect to receive the following promotion of a free block of long distance minutes based on their Birch term plan agreement listed below.

- One-year term customer will receive 1,000 minutes (outbound & inbound) at no charge.
- Two-year term customer will receive 3,000 (outbound & inbound) at no charge.
- Three-year term customer will receive 5,000 (outbound & inbound) at no charge.

The billing rate of \$.045 per minute for overage minutes used in a billing period will apply for this promotion to outbound and inbound calls via the PBX Connect Service. The free block of time is applicable for outbound and inbound interstate and intrastate, intra-continental domestic calls. The Customer's unused minutes will not carry over to the next billing period.

Birch must be designated for Customer's for local toll and long distance services.

A free block of time will be applied to each PBX Connect circuit (leg).

The long distance overage will roll up to the long distance commitment usage; however, the overage rate of \$.045 per minute will only apply to the PBX Connect service lines.

Each Customer must select a long distance plan, applicable to all of Customer's other services, as designated in the Birch Long Distance tariff.

The PBX Connect Service Long Distance Promotion will be available through April 2, 2004

(N)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions

2. PRI Connect Service Long Distance Promotion

(N)

New PRI Connect Service local service Customers that sign up for service, or existing local service Customers that upgrade to PRI Connect during the promotional period, can elect to receive the following promotion of a free block of long distance minutes based on their Birch term plan agreement listed below.

- One-year term customer will receive 1,000 minutes (outbound & inbound) at no charge.
- Two-year term customer will receive 3,000 (outbound & inbound) at no charge.
- Three-year term customer will receive 5,000 (outbound & inbound) at no charge.

The billing rate of \$.045 per minute for overage minutes used in a billing period will apply for this promotion to outbound and inbound calls via the PRI Connect Service. The free block of time is applicable for outbound and inbound interstate and intrastate, intra-continental domestic calls. The Customer's unused minutes will not carry over to the next billing period.

Birch must be designated for Customer's for local toll and long distance services.

A free block of time will be applied to each PRI Connect circuit (leg).

The long distance overage will roll up to the long distance commitment usage; however, the overage rate of \$.045 per minute will only apply to the PRI Connect Service lines.

Each Customer must select a long distance plan, applicable to all of Customer's other services, as designated in the Birch Long Distance tariff.

The PRI Connect Service Long Distance Promotion will be available through April 2, 2004. (N)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions3. Unlimited Long Distance Promotion

(N)

Birch Telecom will offer the Unlimited Long Distance promotion available only to Birch Business Local Service Customer locations in which Customer subscribes on a single account to no greater than 1-5 lines for domestic local toll and interLATA toll outbound calls from the business location. The Customer will be charged \$18.00 per line per month for the Unlimited LD Promotion. Certain restrictions apply.

Customers with 6 or more lines at a location are ineligible for Unlimited LD Promotion at that location. Calls must be placed 1+ to qualify. Unlimited LD Promotion is not available in conjunction with the following: Birchual Office, Birch standalone LD, Remote Call Forwarding, Toll Free, Calling Card, international calls, calls to 900 numbers, autodialers, long distance Internet access, long distance Intranet access, call center applications including but not limited to autodialers, PBX trunks, broadcast fax transmissions, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PRI/PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above.

If the Company determines that Customer's usage exceeds fifteen times the average usage of Birch Telecom's long distance customers in the state in which the Customer is located or that the Customer is in violation of any of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and (1) Customer will be charged an additional \$50 per month per line for as long as the excess usage or violation continues, (2) Customer will be moved to another Birch long distance plan unless an alternative plan is selected by the Customer, and/or (3) long distance service may be blocked without notice. The Customer, who exceeds the usage level stated above, will be sent a letter warning the customer that if the excessive usage continues into the next month, the customer will be charged \$50.00 per line.

Service is subject to terms and conditions contained in the Birch Telecom Interexchange Tariffs and the Price and Service Protection Plan agreement for term customers. Rates are subject to change and Birch reserves the right to discontinue any plan at any time. Taxes, fees and other charges apply. This promotion may not be combined with any other offer. Services are not available in all locations. See a Birch representative for details.

The Unlimited Long Distance Promotion is available from February 2, 2004 through April 30, 2004.

(N)

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions

4. Long Distance Minutes Promotion

Birch Telecom will offer the Long Distance Minutes Promotion to Birch Telecom Term Customers who have additionally subscribed to one of the three local service promotions listed below. The Long Distance Minutes promotional offer is free voice minutes per line for domestic outbound interstate and intrastate calls based on the local promotion the Customer has chosen. Outbound domestic calling is defined as Domestic US 50 states plus Puerto Rico, US Virgin Islands, Guan and North Marianas (a.k.a. Saipan). International calls, calling card and inbound toll free calls are not eligible for the free minutes. The default rate for overage minutes is \$0.049. (T)

(D)

The number of minutes for the Integrator Promotion and PBX Connect Service Promotion will be allocated at the service location level based on the minutes multiplied by the number of voice lines on the service location. The 250 minutes will be allocated at the service location level based on 250 minutes times the number of voice lines on the account/service location. (T)

The number of minutes for the PRI Connect Service Promotion will be applied at the circuit level (leg) and only usage on the PRI will be applied to the free minutes. Other long distance usage on the account will be rated at the customer's selected long distance rate plan. (T)

This promotion will begin on April 11, 2005 and run through July 15, 2005 unless sooner canceled by Birch Telecom. (C)

Issued: April 4, 2005

Effective: April 11, 2005

CANCELLED
April 25, 2008
TN-2008-0307
Missouri Public
Service Commission

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED
MO PSC

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions

4. Long Distance Minutes Promotion

(N)

Birch Telecom will offer the Long Distance Minutes Promotion to Birch Telecom Term Customers who have additionally subscribed to one of the five local promotions listed below. The Long Distance Minutes promotional offer is free voice minutes per line for domestic Outbound interstate and intrastate calls based on the local promotion the Customer has chosen. Outbound domestic calling is defined as Domestic US 50 states plus Puerto Rico, US Virgin Islands, Guan and North Marianas (a.k.a. Saipan). International calls, calling card and inbound toll free calls are not eligible for the free minutes. The default rate for overage minutes is the Customer current tariffed rate plan.

To qualify for this promotion, the Customer must have subscribed to one of the promotions listed below at the same time:

<u>Promotion</u>	<u>Number of minutes</u>
Integrator Credit Promotion	250
PRI Connect Service Promotion Credit	250
PBX Connect Service Promotion Credit	6000

The number of minutes for the Integrator Credit Promotion and PRI Connect Service Promotion Credit will be allocated at the service location level based on the minutes multiplied by the number of voice lines on the service location. The 250 minutes will be allocated at the service location level based on 250 minutes times the number of voice lines on the account/service location.

The number of minutes for the PRI Connect Service Promotion Credit will be applied at the circuit level (leg) and only usage on the PRI will be applied to the free minutes. Other long distance usage on the account will be rated at the customer selected long distance rate plan.

This promotion will begin on July 2, 2004 and run until September 30, 2004 unless sooner canceled by Birch Telecom.

(N)

CANCELLED

April 11, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions

5. Unlimited Long Distance Plan II

(N)

Birch Telecom will offer the Unlimited Long Distance promotion available only to Birch Business Local Service Customer locations in which Customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (exclusions listed below), per location, to Birch in order to qualify for the promotion. Multi-location Customers may choose the promotion per location.

The Customer will be charged \$20.00 per line per month for the Unlimited LD Promotion.

Certain restrictions apply. Customers with 11 or more lines at a location are ineligible for Unlimited LD Promotion at that location. Calls must be placed 1+ to qualify. Unlimited LD Promotion is not available in conjunction with the following: Birchual Office, Birch standalone LD, Remote Call Forwarding, Toll Free, Calling Card, international calls, calls to 900 numbers, autodialers, long distance Internet access, long distance Intranet access, call center applications including but not limited to autodialers, PBX trunks, broadcast fax transmissions, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PRI/PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above.

If the Company determines that Customer's usage exceeds fifteen times the average usage of Birch Telecom's long distance customers in the state in which the Customer is located or that the Customer is in violation of any of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and (1) Customer will be charged an additional \$50 per month per line for as long as the excess usage or violation continues, (2) Customer will be moved to another Birch long distance plan unless an alternative plan is selected by the Customer, and/or (3) long distance service may be blocked without notice.

Service is subject to terms and conditions contained in the Birch Telecom Interexchange Tariffs and the Price and Service Protection Plan agreement for term customers. Rates are subject to change and Birch reserves the right to discontinue any service at any time. Taxes, fees and other charges apply. This promotion may not be combined with any other offer. Services are not available in all locations. See a Birch representative for details.

The Unlimited Long Distance Promotion is available from August 16, 2004 through November 30, 2004

(N)