

LOCAL EXCHANGE SERVICES

**Missouri Public
Service Commission**

REC'D AUG 21 1998

TARIFF SCHEDULE
APPLICABLE TO
LOCAL EXCHANGE SERVICES
WITHIN
THE STATE OF MISSOURI
ISSUED BY
SPRINT COMMUNICATIONS COMPANY L.P.

Missouri Public Service Commission Local Exchange Tariff No. 1

This tariff contains the regulations and rates applicable for the furnishing of basic Local Exchange telecommunications services provided by Sprint Communications Company, L.P. ("Sprint") within the State of Missouri. This tariff is on file with the Missouri Public Service Commission.

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By PSC MONDA
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**96-424
FILED OCT 12 1998**

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LOCAL EXCHANGE SERVICES**TABLE OF CONTENTS****TABLE OF CONTENTS****PAGE****RECEIVED**Table of Contents.....1
MAR 31 2000

Subject Index2

Explanation of Symbols.....4
MISSOURI
Public Service Commission

Application of Tariff.....5

Service Area6

Undertaking of Company8

Terms and Conditions.....9

Product Descriptions and Rates60

9-1-1 Telecommunications Service115 (T)

Promotional Offerings115 (T)

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LOCAL EXCHANGE SERVICES

Missouri Public
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TABLE OF CONTENTS

TABLE OF CONTENTS

PAGE

Table of Contents	1
Subject Index	2
Explanation of Symbols	4
Application of Tariff	5
Service Area	6
Undertaking of Company	8
Terms and Conditions	9
Product Descriptions and Rates	60
9-1-1 Telecommunications Service	102
Promotional Offerings	102

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SUBJECT INDEX (continued)SubjectPageMISSOURI
Public Service Commission

9-1-1 Telecommunications Service -----	115	(T)
Analog PBX Trunks -----	87	
Application for Service -----	21	
Application of Tariff -----	5	
Basic Business Service -----	61	
Claims -----	56	
Consumer Services -----	102	(N)
Continuity of Service -----	43	
Contracts -----	24	
Credit -----	25	
Custom Calling Services -----	67	
Definitions -----	9	
Digital Trunking Service (DTS) -----	88	
Direct Inward Dial (DID) Number Block -----	86	
Directory Assistance -----	78	
Directory Listings -----	81	
Discontinuance and Restoration of Service -----	41	
Disputed Bills -----	40	
Explanation of Symbols -----	4	
Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) --	91	
IntraLATA Local Toll Services -----	53	
Limitation of Company's Liability -----	60	
Local Exchange Service -----	60	
Local Operator Assistance - Basic Business Service -----	76	
Miscellaneous Service -----	95	
Obligations of the Customer -----	51	
Operator Services (Local Resale - Business) -----	75	(T)
Payment -----	34	
Pre-payment -----	26	(N)
Promotional Offerings -----	115	(T)
Provision and Ownership of Directories -----	59	
Provision and Ownership of Telephone Numbers -----	59	

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LOCAL EXCHANGE SERVICES

SUBJECT INDEX (continued)Missouri Public
Service Commission

REC'D AUG 21 1998

SubjectPage

9-1-1 Telecommunications Service -----	102
Analog PBX Trunks -----	87
Application for Service -----	21
Application of Tariff -----	5
Basic Business Service -----	61
Claims -----	56
Continuity of Service -----	43
Contracts -----	24
Credit -----	25
Custom Calling Services -----	67
Definitions -----	9
Digital Trunking Service (DTS) -----	88
Direct Inward Dial (DID) Number Block -----	86
Directory Assistance -----	78
Directory Listings -----	81
Discontinuance and Restoration of Service -----	41
Disputed Bills -----	40
Explanation of Symbols -----	4
Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) -----	91
IntraLATA Local Toll Services -----	84
Limitation of Company's Liability -----	53
Local Exchange Service -----	60
Local Operator Assistance -----	76
Miscellaneous Service -----	95
Obligations of the Customer -----	51
Operator Services -----	75
Payment -----	34
Promotional Offerings -----	102
Provision and Ownership of Directories -----	59
Provision and Ownership of Telephone Numbers -----	59

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LOCAL EXCHANGE SERVICES

Missouri Public

SUBJECT INDEX (continued)

REC'D OCT 29 2001

Subject

Page

Service Commission
(D)

Service Area -----	6
Service Connection and Facilities on Customer's Premises -----	44
Service Connection Charges -----	63
Services Provided by Other Carriers -----	58
Tests and Adjustment of Bills for Error -----	57
Trouble Isolation Charges -----	94
Undertaking of the Company -----	8

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LOCAL EXCHANGE SERVICES**SUBJECT INDEX** (continued)

<u>Subject</u>	<u>Page</u>
Residential Sprint ION SM (Integrated On-demand Network) Service -----	103
Service Area -----	6
Service Connection and Facilities on Customer's Premises -----	44
Service Connection Charges -----	63
Services Provided by Other Carriers -----	58
Sprint ION SM (Integrated On-demand Network) Business Service Option A -----	104 (N)
Sprint ION SM (Integrated On-demand Network) Business Service Option B -----	105
Tests and Adjustment of Bills for Error -----	57
Trouble Isolation Charges -----	94
Undertaking of the Company -----	8

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**Missouri Public
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SUBJECT INDEX (continued)

<u>Subject</u>	<u>Page</u>
Residential Sprint ION SM (Integrated On-demand Network) Service -----	103
Service Area -----	6
Service Connection and Facilities on Customer's Premises -----	44
Service Connection Charges -----	63
Services Provided by Other Carriers -----	58
Sprint ION SM (Integrated On-demand Network) Business Service Option B -----	105 (N)
Tests and Adjustment of Bills for Error -----	57
Trouble Isolation Charges -----	94
Undertaking of the Company -----	8

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LOCAL EXCHANGE SERVICES

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SubjectPage**MISSOURI
Public Service Commission**

Residential Sprint ION SM (Integrated On-demand Network) Service -----	103
Service Area-----	6
Service Connection and Facilities on Customer's Premises-----	44
Service Connection Charges-----	63
Services Provided by Other Carriers-----	58
Tests and Adjustment of Bills for Error-----	57
Trouble Isolation Charges-----	94
Undertaking of the Company-----	8

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LOCAL EXCHANGE SERVICES

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SUBJECT INDEX (continued)

REC'D AUG 21 1998

Subject

Page

Service Area -----	6
Service Connection and Facilities on Customer's Premises -----	44
Service Connection Charges -----	63
Services Provided by Other Carriers -----	58
Tests and Adjustment of Bills for Error -----	57
Trouble Isolation Charges -----	94
Undertaking of the Company -----	8

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LOCAL EXCHANGE SERVICESMissouri Public
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REC'D AUG 21 1998

When changes are made on any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

- C - To signify a "**Change**" in existing rate and/or regulation.
- D - To signify the "**Deletion/Discontinuance**" of rates, regulations, and/or text.
- I - To signify a rate "**Increase**."
- M - To signify matter "**Moved/Relocated**" within the tariff with no change to the material.
- N - To signify "**New**" text, regulation, services, and/or rates.
- R - To signify a rate "**Reduction**."
- T - To signify a "**Text Change**" in tariff, but no change in rate or regulation.
- Z - To signify a correction.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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LOCAL EXCHANGE SERVICESMissouri Public
Service Commission**1. APPLICATION OF TARIFF**

REC'D AUG 21 1998

- .1 This tariff applies to the furnishing of the Local Exchange Services by Sprint Communications Company L.P. (hereinafter referred to as the "Company" or "Sprint"), to Customers within the State of Missouri. Services contained in this tariff will be provided by reselling the local exchange service provided by the incumbent local exchange carrier in the areas listed in this tariff. Resale of the services offered by the Company is strictly prohibited.
- .2 The provision of local exchange and IntraLATA telecommunications service is subject to regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.
- .3 The rates, charges, and conditions shown herein include all network facilities on the Company's side of the point of demarcation (network Interface Device). The purpose of the point of demarcation is to separate responsibility of the Company from the responsibility of the building owner/Customer. For all resold local exchange services, the Company concurs with the demarcation tariffs of the applicable incumbent local exchange company.
- .4 The Company concurs in the rules and regulations applying to and governing all Customer Contracts set forth in the Southwestern Bell Telephone Company General Exchange tariff, and in any amendments thereto as authorized by the Commission or applicable law. This is subject however to the additional obligations and regulations found in this tariff.
- .5 Sprint reserves the right to offer its Customers a variety of competitive services as deemed appropriate by the Company or similar services as offered by a dominant exchange service provider.
- .6 Sprint may offer services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional, market research or rate experimentation purposes. Such offerings will be submitted to the Commission for approval and be in effect for a limited period of time.

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LOCAL EXCHANGE SERVICES

Missouri Public

2. SERVICE AREA

Sprint provides Local Exchange Service in selected Southwestern Bell exchange areas defined below, where underlying network elements are available for resale.

REC'D OCT 29 2001

.1 Exchange Areas

Service Commission

.1 Business Service:

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Mehlville, Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis, Webster Groves

.2 Residential Service:

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

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10-29-01

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8th Revised Page 6
Cancels 7th Revised Page 6

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission2. SERVICE AREA

REC'D APR 13 2001

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

.1 Exchange Areas.1 Business Service:

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Mehlville, Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis, Webster Groves

.2 Residential Service:

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.3 Residential Sprint IONsm (Integrated On-demand Network) Service

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.4 Sprint IONsm (Integrated On-demand Network) Business Service Option A
Sprint IONsm (Integrated On-demand Network) Business Service Option B1*
and B2

(C)

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs

* Effective May 15, 2001, Sprint ION Business Service Option B1 will no longer be available to new customers.

(N)
(N)Missouri Public
Service CommissionISSUED:
4-12-01

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LOCAL EXCHANGE SERVICES

RECEIVED2. SERVICE AREA

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

MAR 19 2001

MISSOURI
Public Service Commission.1 Exchange Areas.1 Business Service:

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Mehlville,
Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis,
Webster Groves

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MAY 15 2001

8th RPL
Public Service Commission
MISSOURI.2 Residential Service:

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

.3 Residential Sprint IONsm (Integrated On-demand Network) Service

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

.4 Sprint IONsm (Integrated On-demand Network) Business Service Option A
Sprint IONsm (Integrated On-demand Network) Business Service Option B1
and B2

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs

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LOCAL EXCHANGE SERVICES**2. SERVICE AREA**

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

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**MISSOURI
Public Service Commission****.1 Exchange Areas****.1 Business Service:****.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Mehlville, (D)
Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis,
Webster Groves

.2 Residential Service:**.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

.3 Residential Sprint IONsm (Integrated On-demand Network) Service**.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

FILED**.4 Sprint IONsm (Integrated On-demand Network) Business Service Option A
Sprint IONsm (Integrated On-demand Network) Business Service Option B**

SEP 20 2000

**MISSOURI
Public Service Commission****.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs

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LOCAL EXCHANGE SERVICES**2. SERVICE AREA**

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

RECEIVED**.1 Exchange Areas**

JUL 24 2000

.1 Business Service:**MISSOURI
Public Service Commission****.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Maxville, Mehlville,
Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis,
Webster Groves

.2 Residential Service:**.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

.3 Residential Sprint IONsm (Integrated On-demand Network) Service**.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs.

**.4 Sprint IONsm (Integrated On-demand Network) Business Service Option A (N)
Sprint IONsm (Integrated On-demand Network) Business Service Option B****.1 Kansas City Area Exchanges:**

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
Tiffany Springs

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7-21-00****Missouri
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Public Service Commission**

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****2. SERVICE AREA**

REC'D JUN 09 2000

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

.1 Exchange Areas**.1 Business Service:**

(T)

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Maxville, Mehlville, Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis, Webster Groves

.2 Residential Service:

(T)

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.3 Residential Sprint IONsm (Integrated On-demand Network) Service

(T)

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.4 Reserved for Future Use

(N)

.5 Sprint IONsm (Integrated On-demand Network) Business Service Option B

(N)

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs

(N)

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LOCAL EXCHANGE SERVICES

2. SERVICE AREA

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

.1 Exchange Areas *

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Maxville, Mehlville, Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis, Webster Groves

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* Residential Service- Kansas City Area Exchanges only.

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LOCAL EXCHANGE SERVICES

2. SERVICE AREA

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

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.1 Exchange Areas

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.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.2 St. Louis Area Exchanges:

Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Maxville, Mehlville, (D)
Oakville, Overland, Riverview, Sappington, Spanish Lake, St. Louis, (D)
Webster Groves

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LOCAL EXCHANGE SERVICES

**Missouri Public
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REC'D MAR 16 1999

2. SERVICE AREA

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

.1 Exchange Areas

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City, Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City, Tiffany Springs.

.2 St. Louis Area Exchanges:

Antonia, Bridgeton, Cedar Hill, Chesterfield, Creve Coeur, DeSoto, Eureka, Fenton, Ferguson, Festus- Crystal City, Florissant, Gray Summit, Harvester, Hazelwood, Herculum-Pevely, High Ridge, Hillsboro, Imperial, Kirkwood, Ladue, Manchester, Maxville, Mehlville, Oakville, Overland, Pacific, Pond, Portage De Sioux, Riverview, Sappington, Spanish Lake, St. Charles, St. Louis, Valley Park, Ware, Webster Groves

(N)

(N)

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OCT 10 1999

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LOCAL EXCHANGE SERVICES

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2. SERVICE AREA

Sprint provides Local Exchange Service in selected Southwestern Bell exchanges as defined below, where underlying network elements are available for resale.

REC'D AUG 21 1998

.1 Exchange Areas

.1 Kansas City Area Exchanges:

Belton, Blue Springs, East Independence, Gladstone, Independence, Kansas City,
Lees Summit, Liberty, Nashua, Parkville, Raytown, South Kansas City,
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2. SERVICE AREA (Continued)

- .2 Exchange Areas for Customers whose premises are located in Southwestern Bell's service territory, will be the same as Southwestern Bell's.
- .3 Sprint concurs in Southwestern Bell's exchange areas listed in it's Local Exchange Tariffs. The provision of local exchange telecommunications service is subject to the existing regulations, terms, conditions in this tariff. The provision of service will be subject to the availability of appropriate facilities and local telecommunications service in the exchange service area.

.4 Local Calling Areas

Calling areas for customers whose premises are located in the exchanges listed under Section 2.1 will be the same as Southwestern Bell's calling areas.

Sprint concurs in Southwestern Bell's calling areas listed in their Local Exchange Tariff.

For the purpose of this tariff, the following Sprint terms coordinate with the Southwestern Bell terms identified in their Local Exchange Tariff:

Kansas City and St. Louis

(N)

Sprint TermSouthwestern Bell Term

Local Access Line 1

Principal Zone

Local Access Line 2

MCA 1

Local Access Line 3

MCA 2

CANCELLED

FEB 01 2003

by PSC MO. NO. 4
Public Service Commission
MISSOURI**Missouri Public
Service Commission**

FILED APR 15 1999

ISSUED:
3-15-99

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
4-15-99

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****2. SERVICE AREA (Continued)****REC'D AUG 21 1998**

- .2 Exchange Areas for Customers whose premises are located in Southwestern Bell's service territory, will be the same as Southwestern Bell's.
- .3 Sprint concurs in Southwestern Bell's exchange areas listed in its Local Exchange Tariffs. The provision of local exchange telecommunications service is subject to the existing regulations, terms, conditions in this tariff. The provision of service will be subject to the availability of appropriate facilities and local telecommunications service in the exchange service area.

.4 Local Calling Areas

Calling areas for customers whose premises are located in the exchanges listed under Section 2.1 will be the same as Southwestern Bell's calling areas.

Sprint concurs in Southwestern Bell's calling areas listed in their Local Exchange Tariff.

For the purpose of this tariff, the following Sprint terms coordinate with the Southwestern Bell terms identified in their Local Exchange Tariff:

<u>Kansas City</u>	<u>Southwestern Bell Term</u>
<u>Sprint Term</u>	
Local Access Line 1	Principal Zone
Local Access Line 2	MCA 1
Local Access Line 3	MCA 2

CANCELLED

APR 15 1999
By *lrs#7*
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**
96-424
FILED OCT 12 1998

ISSUED:
8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

REC'D OCT 30 2000

3. UNDERTAKING OF THE COMPANY

- .1 The Company undertakes to provide the services offered in this tariff on the Terms and Conditions and at the rates and charges specified. (D)
- .2 Service will be provided where facilities, ordering and billing capabilities and the resale of necessary underlying network elements are technologically available and feasible. The furnishing of service under this tariff is subject to the continuing availability of all necessary facilities.
- .3 The Company reserves the right to limit use of facilities when necessary due to a shortage of facilities or other cause beyond the Company's control.
- .4 Sprint Communications Company L.P. is classified as a competitive telecommunications company pursuant to Commission Order Case No. TA-96-424. The following statutes and regulatory rules shall be waived in accordance with that order:

.1 Statutes

392.210.2	Uniform System of Accounts
392.270	Valuation of property (ratemaking)
392.280	Depreciation Accounts
392.290.1	Issuance of securities
392.300.2	Acquisition of stock
392.310	Stock and debt issuance
392.320	Stock dividend payment
392.330	Issuance of securities, debts, and notes
392.340	Reorganization(s)

CANCELLED

.2 Commission Rules

4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-35	Reporting of bypass and customer-specific arrangements

FEB 01 2003
by PSC MO. 400.4
Public Service Commission
MISSOURI

5. Service will only be offered where an approved and effective Interconnection Agreement is in place. (N)
(N)

Missouri Public
Service Commission

FILED NOV 29 2000

ISSUED:
10-27-00Michael Ragan
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006EFFECTIVE:
11-29-00

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission3. UNDERTAKING OF THE COMPANY

REC'D AUG 21 1998

- .1 The Company undertakes to provide the services offered in this tariff on the Terms and Conditions and at the rates and charges specified. Services are available to business customers only at this time. The classification of service as business is determined by the character of use of the service as stated in the this tariff.
- .2 Service will be provided where facilities, ordering and billing capabilities and the resale of necessary underlying network elements are technologically available and feasible. The furnishing of service under this tariff is subject to the continuing availability of all necessary facilities.
- .3 The Company reserves the right to limit use of facilities when necessary due to a shortage of facilities or other cause beyond the Company's control.
- .4 Sprint Communications Company L.P. is classified as a competitive telecommunications company pursuant to Commission Order Case No. TA-96-424. The following statutes and regulatory rules shall be waived in accordance with that order:

.1 Statutes

392.210.2	Uniform System of Accounts
392.270	Valuation of property (ratemaking)
392.280	Depreciation Accounts
392.290.1	Issuance of securities
392.300.2	Acquisition of stock
392.310	Stock and debt issuance
392.320	Stock dividend payment
392.330	Issuance of securities, debts, and notes
392.340	Reorganization(s)

.2 Commission Rules

4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-35	Reporting of bypass and customer-specific arrangements

CANCELLED

NOV 29 2000
By 151 RP 8
Public Service Commission
MISSOURI

Missouri Public
Service Commission
96-424

FILED OCT 12 1998

ISSUED:
8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

REC'D AUG 21 1998

4. TERMS AND CONDITIONS

.1 Definitions

Certain terms used generally throughout this tariff for services furnished by the Carrier are defined below.

Access Lines

A Telephone facility which permits access to and from both the Customer's premises and the telephone exchange or serving central office.

Advance Payment

A payment required before the start of service.

Agent

A business representative, whose function is to modify, affect, accept performance of, or terminate contractual obligations between the Company, its applicants or Customers.

Applicant

A person who applies for telecommunications service, including persons seeking reconnection of their service after Company-initiated termination.

Application

A request made orally or in writing for telephone service.

CANCELLED

FEB 01 2003
By PSC MO. NO. 4
Public Service Commission
MISSOURI

Missouri Public
Service Commission
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FILED OCT 12 1998

ISSUED:
8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICESMissouri Public
Service Commission4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.1 Definitions (Continued)Base Rate Area

A specific area, within which the schedule rates for local exchange service apply without exchange line mileage or without special rates in lieu of mileage.

Basic Local Exchange Service

The provision of an access line and usage within a local calling area for the transmission of 2-way interactive switched voice/data communication.

Building

A structure under one roof and of such a nature that it can in itself fulfill the requirements of a business or residence establishment, or both; or two or more structures that are connected by means of enclosed passageways (overhead bridges, subways, or a ground level) or common basements, permitting access from one building to the other, that are suitable for the routing, placing, and proper protection of inside applicable and wire type facilities. In no case can conduit be considered an enclosed passageway.

Business Service

Determination as to whether or not Customer's service should be classified as Business will be based on the character or use to be made of the service. The practice of advertising a telephone number in newspapers, business cards, or on trucks shall be a contributing, but not an exclusive factor in determining the classification of service. Service will be classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature.

CANCELLED

FEB 01 2003

By PSC MO. NO. 4
Public Service Commission
MISSOURIMissouri Public
Service Commission
96-121

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Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

Missouri Public
Service Commission

.1 Definitions (Continued)

REC'D AUG 21 1998

Central Office

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Class of Service

The categories of service generally available to the Customer, such as business and residential services.

Commission

The Public Service Commission of the State of Missouri.

Company

Sprint Communications Company L. P.

Competitive Local Carrier (CLC)

A common carrier that is issued a Certificate of Public Convenience and Necessity to provide local exchange telecommunications service for a geographic area specified by such carrier within the State of Missouri.

Contiguous Property

Contiguous property is defined as plot of ground, together with any buildings thereon, occupied by the Customer; which is not separated by public thoroughfares or by property occupied by others.

CANCELLED

FEB 01 2003
By PSC MO. No. 4
Public Service Commission
MISSOURI

Missouri Public
Service Commission
96-426
FILED OCT 12 1998

ISSUED:
8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

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LOCAL EXCHANGE SERVICES

**Missouri Public
Service Commission**

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.1 Definitions (Continued)

Contract

The agreement between a Customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

CANCELLED

Customer

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

FEB 01 2003

**PSC MO. NO. 4
Public Service Commission
MISSOURI**

Completed Call or Telephonic Communication

A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, the combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Construction Charges

Separate charges made for the construction of facilities in excess of those contemplated under the rates quoted in this tariff.

Cost

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer Provided Equipment

All communications systems, devices, apparatus and their associated wiring, provided by Customer.

**Missouri Public
Service Commission
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**Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**

**EFFECTIVE:
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LOCAL EXCHANGE SERVICES4. TERMS AND CONDITIONS (Continued)Missouri Public
Service Commission

REC'D AUG 21 1998

.1 Definitions (Continued)Date of Presentation

Postmark date on billing or notice envelope.

Dedicated

A facility or equipment system or subsystem set aside for the sole use of a specific Customer. This term is generally used to describe higher capacity trunks used in typical commercial applications.

Directory Listing

A publication in dominant LECs alphabetical directory of information relative to a Customer's name or other identification and telephone number.

Direct Inward Dial (DID)

Provides capability for direct inward dialing to a PBX station without attendant assistance.

Direct Inward Outward Dial (DIOD)

Provides the combined capabilities of DID and DOD.

Direct Outward Dial (DOD)

Provides recognition, by the exchange telephone network, of the capability in a PBX for direct outward dialing to an outside station without attendant assistance.

Disconnect Notice

The written notice sent to a Customer following billing, notifying the Customer that service will be discontinued if charges are not satisfied by the date specified on the notice.

CANCELLEDFEB 01 2003
By PSC MD-00.4
Public Service Commission
MISSOURIMissouri Public
Service Commission96-424
FILED OCT 12 1998**ISSUED:**
8-20-98**Manager**
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**EFFECTIVE:**
10-12-98

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****4. TERMS AND CONDITIONS (Continued)****REC'D AUG 21 1998****.1 Definitions (Continued)****End Office**

Denotes the LEC switching system office or service wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Exchange

A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces the city, town or village, and its environs. It may contain one or more central office together with the associated plant, equipment and facilities used in furnishing communication service within that area.

Exchange Area

The area within which the telephone company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

Facilities

Denotes any cable, fiber optic, poles, conduit, microwave or carrier equipment, wire center distributions frames, central office switching equipment, computers (both hardware and software), business machines, etc., utilized in the ordering, provisioning and maintaining of the services offered under this Tariff.

FCC Line Charge

The charge imposed by the FCC to cover the costs of providing local access. Also known as the End User Common Line charge (EUCL) or Subscriber Line Charge (SLC). Rates are different for single and multiline customers.

Flat Rate Service

Unlimited calling privileges to a specified area furnished at a fixed per minute charge.

CANCELLED**FEB 01 2003****PSC MO. NO. 4
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MISSOURI****Missouri Public
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96-424****FILED OCT 12 1998****ISSUED:
8-20-98**

**Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**

**EFFECTIVE:
10-12-98**

LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

Missouri Public
Service Commission

.1 Definitions (Continued)

REC'D AUG 21 1998

Increment

Units of measurement defined as minutes, messages or other units charged to a Customer for use of service.

Incumbent Local Exchange Company (ILEC)

ILEC refers to the dominant local exchange carrier(s) in an area also serviced by the Company.

Installation Charge

A non-recurring charge made at the time of installation of communications service which may apply in place of or in addition to service charges and other applicable charges for service or equipment.

Interface

The term "Interface" denotes that point on the premises of the Customer at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

Interface Equipment

Equipment provided by the Company at the interface location to accomplish the direct electrical connection of facilities provided by the Company with facilities provided by other than the Company.

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Public Service Commission
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96-424
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ISSUED:
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Manager
State Tariffs
8140 Ward Parkway
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EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICESMissouri Public
Service Commission4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.1 Definitions (Continued)LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling Area

A communication between two access lines in the same exchange or zone or from an access line in one exchange or zone to another access line within another exchange or zone within its local calling area.

Local Service Territory

That geographic area throughout which a Customer of local exchange service obtains telephone service without payment of a toll charge. It includes the home exchange and may also include other nearby exchanges. A local calling area may consist of one, or more than one, central office areas.

Local Telephone Number Portability

The ability of end users to retain their existing telephone numbers when remaining at a location, or changing their location within the geographic area served by the initial carrier's serving central office, regardless of the Local Service Provider.

Maintenance/Premise Visit Charges

A charge applied when the location of reported trouble is found to be in Customer provided equipment.

Minimum Service Term

The minimum length of time for which a Customer is obligated to pay for service, whether or not retained by the Customer for such minimum length of time.

Missouri Public
Service Commission

96-424

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FILED OCT 12 1998

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by PSC MO. NO. 4
Public Service Commission
Missouri
Manager**ISSUED:**
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10-12-98State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

LOCAL EXCHANGE SERVICES**4. TERMS AND CONDITIONS (Continued)**Missouri Public
Service Commission**.1 Definitions (Continued)**

REC'D AUG 21 1998

Network Control Signaling

The transmission signals used in the telecommunications network that performs functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications network.

NXX Rating Point

The end office/wire center location designated in the Local Exchange Routing Guide as the assignment point for an NPA-NXX code.

Non-Published Service

A service provided to Customers which prevents the Customer's number from being published in either the directory or the directory assistance database.

Non-Recurring Charge

The one-time initial charge for services or facilities, including but not limited to charges for construction, installation or special fees for which the Customer becomes liable at the time the service order is executed.

Non-Sufficient Funds (NSF) Check

Any negotiable instrument returned by the bank, savings institution, or other eligible institutions which is returned by that institution with one of the following instructions: non sufficient funds, uncollected funds, account closed, account frozen, no account.

CANCELLED

FEB 01 2003
By PSC NO. 100,4
Public Service Commission
MISSOURI

Missouri Public
Service Commission96-424
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Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

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10-12-98

LOCAL EXCHANGE SERVICES**4. TERMS AND CONDITIONS (Continued)****Missouri Public
Service Commission****REC'D AUG 21 1998****.1 Definitions (Continued)****Person**

A natural person, firm partnership, corporation, association, municipality, corporation, organization, government agency, real estate trust, or other legal entity.

Point of Demarcation

The point where Company network services, usually a Network Interface Device (NID), or facilities terminate and the Company's responsibility for installing and maintaining such services or facilities ends.

Premises

The space occupied by a Customer or authorized user in a building or buildings consisting of all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on contiguous property.

Private Branch Exchange System (PBX)

A private branch exchange system is an arrangement of equipment, consisting of switching apparatus with attendant telephones, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephone interconnection between these stations, and outside of the building location.

Recurring Charges

The monthly charges paid by the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Registered Equipment

The term "Registered Equipment" as used in this tariff denotes equipment which complies with and has been approved within the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulation.

CANCELLED**FEB 01 2003****PSC NO. 004
Missouri Public Service Commission
MISSOURI****Missouri Public
Service Commission
96-424****FILED OCT 12 1998****ISSUED:
8-20-98**

**Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**

**EFFECTIVE:
10-12-98**

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****4. TERMS AND CONDITIONS (Continued)****REC'D AUG 21 1998****.1 Definitions (Continued)****Service Area**

The area in which the Company is authorized to provide service.

Service Central Office

The term "Service Central Office" denotes the LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Service Connection Charge

The non-recurring charge a Customer is required to pay at the time of the establishment of telephone service or subsequent additions to that service.

Service Order

The request for the Company's services executed by the Customer and the Company in the format devised by the Company. The acceptance by the Company and the Customer initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

CANCELLED**Service Territory**

The area in which the Company is authorized to provide service.

FEB 01 2003**Serving Wire Center**

A serving wire center denotes the wire center from which the Customer designated premises would normally obtain dial tone from the Company.

**By DSC MO. NO. 4
Public Service Commission
MISSOURI****Shared**

A facility or equipment system or sub-system which can be used simultaneously by several Customers.

**Missouri Public
Service Commission
96-424
FILED OCT 12 1998****ISSUED:
8-20-98****Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006****EFFECTIVE:
10-12-98**

LOCAL EXCHANGE SERVICES4. TERMS AND CONDITIONS (Continued)Missouri Public
Service Commission.1 Definitions (Continued)

REC'D AUG 21 1998

Tariff

The rates, charges, rules and regulations adopted and filed by the Company with the
Public Service Commission of the State of Missouri.

CANCELLEDTermination

Permanent disconnection of telecommunications service.

Termination Charge

A charge applied under certain conditions when a contract for service is terminated
by the Customer before the expiration of the minimum contract period.

FEB 01 2003
By PSC MO.4
Public Service Commission
MISSOURIToll Message

A message between stations in different exchange areas and furnished under the
provisions of the applicable toll tariff.

Toll Rate

The initial period charge prescribed for toll message usually based upon a minimum
initial period and distance between exchanges.

User

Any person who uses telecommunications services provided by the Company under the
jurisdiction of the Public Service Commission of the State of Missouri.

Voice Grade Facility

A communications path between two points comprised of any form or configuration of
physical plant capable of and typically used in the telecommunications industry for
transmission within the frequency bandwidth of approximately 300 to 3000 Hertz.

Missouri Public
Service Commission
96-422

FILED OCT 12 1998

ISSUED:
8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

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10-12-98

LOCAL EXCHANGE SERVICES

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MAR 31 2000

.2 Application for Service**MISSOURI
Public Service Commission**

Applicants desiring to obtain service must complete the Company's standard service order form(s). The Company will accept an oral or written application from a Customer for additions to or changes in the existing service of such Customer. An applicant for service agrees to pay all charges against such service made in accordance with the provisions of the tariffs.

An application is merely a request for service and does not in itself bind the Company to provide service.

An Applicant for service must pay all previous indebtedness to the Company for telephone services before service will be furnished.

.1 Initiation of Service

During the initial contact all applicants for residential service will be given information regarding any need-based discounted telephone program and its availability.

(N)
—
(N)

Service may be initiated based on a written or oral agreement between the Company and the Customer. In either case, prior to the agreement, the Customer shall be informed of all rates and charges for the services the Customer desires and any other rates or charges which will appear on the Customer's first bill.

.2 Initial Service Periods

Except as otherwise provided, the initial (or minimum) period for all services and facilities are one month at the same location.

The length of contract period for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.

The Company may require a contract period longer than one month at the same location in connection with Business Service and special (non-standard) types of arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

CANCELLED

FEB 01 2003

By PSC MO. No. 4
Public Service Commission
MISSOURI**FILED**

MAY 10 2000

**MISSOURI
Public Service Commission****ISSUED:**
3-31-00

Jeff Lindsey
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:

MAY 10 2000

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****4. TERMS AND CONDITIONS (Continued)****REC'D AUG 21 1998****.2 Application for Service**

Applicants desiring to obtain service must complete the Company's standard service order form(s). The Company will accept an oral or written application from a Customer for additions to or changes in the existing service of such Customer. An applicant for service agrees to pay all charges against such service made in accordance with the provisions of the tariffs.

An application is merely a request for service and does not in itself bind the Company to provide service.

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The length of contract period for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.

The Company may require a contract period longer than one month at the same location in connection with Business Service and special (non-standard) types of arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

CANCELLED**MAY 10 2000**

By *1st RP 21*
**Public Service Commission
MISSOURI**

**Missouri Public
Service Commission**
96-424
FILED OCT 12 1998

ISSUED:
8-20-98

**Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES

Missouri Public

4. TERMS AND CONDITIONS (Continued)

RESERVE FOR FUTURE USE

REC'D OCT 29 2001

Service Commission

(N)
(D)

(D)

CANCELLED

FEB 01 2003
By PSC No. 4
Public Service Commission
MISSOURI

Missouri Public

FILED DEC 31 2001

Service Commission

ISSUED:
10-29-01

Michael Ragan
Group Manager/State Tariffs
6360 Sprint Parkway
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EFFECTIVE:
12-31-01

3rd Revised Page 21.1
Cancels 2nd Revised Page 21.1

LOCAL EXCHANGE SERVICES

Missouri Public

4. TERMS AND CONDITIONS (Continued)

REC'D JUL 25 2001

.2 Application for Service (Continued)

Service Commission

.2 Initial Service Periods (Continued)

.2 Sprint IONSM (Integrated On-demand Network) Business Service Option A

The minimum period of service is one year.

(T)

.3 Sprint IONSM (Integrated On-demand Network) Business Service Option B1

The minimum period of service is one month.

.4 Sprint IONSM (Integrated On-demand Network) Business Service Option B2

The minimum period of service is one year.

CANCELLED
DEC 31 2001
44221.1
Public Service Commission
MISSOURI

Missouri Public

FILED AUG 30 2001

Service Commission

ISSUED:
7-24-01

Michael Ragan
State Tariffs
6360 Sprint Parkway
Overland Park, KS 66251

EFFECTIVE:
8-30-01

2nd Revised Page 21.1
Cancels 1st Revised Page 21.1

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LOCAL EXCHANGE SERVICES

MAR 19 2001

4. TERMS AND CONDITIONS (Continued)

.2 Application for Service (Continued)

MISSOURI
Public Service Commission

.2 Initial Service Periods (Continued)

.2 Sprint IONSM (Integrated On-demand Network) Business Service Option A

The minimum period of service is two years.

.3 Sprint IONSM (Integrated On-demand Network) Business Service Option B1 (T)

The minimum period of service is one month.

.4 Sprint IONSM (Integrated On-demand Network) Business Service Option B2 (N)

The minimum period of service is one year.

(N)
|
(N)

CANCELLED

AUG 30 2001
E/ 3rd RP 21.1
Public Service Commission
MISSOURI

FILED

APR 25 2001

MISSOURI
Public Service Commission

ISSUED:
3-16-01

Michael Ragan
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
4-25-01

LOCAL EXCHANGE SERVICES

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4. TERMS AND CONDITIONS (Continued)

JUL 24 2000

.2 Application for Service (Continued)

**MISSOURI
Public Service Commission**

.2 Initial Service Periods (Continued)

.2 Sprint IONSM (Integrated On-demand Network) Business Service Option A (N)

The minimum period of service is two years. (N)

.3 Sprint IONSM (Integrated On-demand Network) Business Service Option B

The minimum period of service is one month.

CANCELLED

APR 25 2001

By *2nd RP 21.1*
Public Service Commission
MISSOURI

FILED

AUG 23 2000

**MISSOURI
Public Service Commission**

ISSUED:
7-21-00

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EFFECTIVE:
8-23-00

LOCAL EXCHANGE SERVICES

**Missouri Public
Service Commission**

4. TERMS AND CONDITIONS (Continued)

REC'D JUN 09 2000

.2 Application for Service (Continued)

.2 Initial Service Periods (Continued)

.1 Reserved for Future Use

(N)

.2 Sprint IONSM (Integrated On-demand Network) Business Service Option B

The minimum period of service is one month.

(N)

CANCELLED

AUG 23 2000
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Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

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ISSUED:
6-8-00

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7-10-00

LOCAL EXCHANGE SERVICES

Missouri Public

4. TERMS AND CONDITIONS (Continued)

REC'D OCT 29 2001

.2 Application for Service (Continued)

Service Commission

.3 Business Service

The determination as to whether Customer service should be classified as business is based on the character of use to be made of the service.

.1 Business Service Defined

Business rates apply whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupational nature, or where the listing required is such as to indicate business use. Business rates apply for:

- .1 Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other places of strictly business nature.
- .2 Any location where a business designation is provided or when any title indicating a trade, occupation or profession is listed.
- .3 Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
- .4 At residence locations when the Customer has no regular business telephone service and the use of the service by the Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

CANCELLED
FEB 01 2003
By PSC MO. NO. 4
Public Service Commission
MISSOURI

(D)
|
(D)

Missouri Public

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Service Commission

ISSUED:
10-29-01

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EFFECTIVE:
12-31-01

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D OCT 30 2000

.2 Application for Service (Continued)

.3 Business Service

The determination as to whether Customer service should be classified as (D)
business is based on the character of use to be made of the service.

.1 Business Service Defined

Business rates apply whenever the use of the service is primarily or substantially
of a business, professional institution or otherwise occupational nature, or
where the listing required is such as to indicate business use. Business rates
apply for:

- .1 Offices, stores, factories, boarding houses, offices of hotels and apartment
houses, colleges, public private or parochial schools, hospitals, nursing
homes, libraries, institutions, churches and all other places of strictly
business nature.
- .2 Any location where a business designation is provided or when any title
indicating a trade, occupation or profession is listed.
- .3 Service terminating solely on the answering service facilities of a telephone
answering firm will carry business rates.
- .4 At residence locations when the Customer has no regular business telephone
service and the use of the service by the Customer, members of the household,
or guests is of a business nature as may be indicated by advertising through
newspapers, handbills, billboards, circulars, business cards, or otherwise.

.4 Residential Sprint IONSM (Integrated On-demand Network) Service

Failure of a residential applicant to pay for long distance charges is not
sufficient cause for refusal of service to an applicant.

CANCELLED

DEC 31 2001
By 3rd RP:22
Public Service Commission
MISSOURI

Missouri Public
Service Commission

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11-29-00

LOCAL EXCHANGE SERVICES

RECEIVED4. TERMS AND CONDITIONS (Continued)

MAR 31 2000

.2 Application for Service (Continued).3 Business Service**MISSOURI
Public Service Commission**

Service is available to business customers only, at this time. The determination as to whether Customer service should be classified as business is based on the character of use to be made of the service.

.1 Business Service Defined

Business rates apply whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupational nature, or where the listing required is such as to indicate business use. Business rates apply for:

- .1 Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other places of strictly business nature.
- .2 Any location where a business designation is provided or when any title indicating a trade, occupation or profession is listed.
- .3 Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
- .4 At residence locations when the Customer has no regular business telephone service and the use of the service by the Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

.4 Residential Customers.1 Residential Sprint IONSM (Integrated On-demand Network) Service

Failure of a residential applicant to pay for long distance charges is not sufficient cause for refusal of service to an applicant.

CANCELLED**FILED**

(N)

(N)

NOV 29 2000

MAY 10 2000

**MISSOURI
Public Service Commission****MISSOURI
Public Service Commission****ISSUED:
3-31-00**

Jeff Lindsey
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EFFECTIVE:

MAY 10 2000

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****4. TERMS AND CONDITIONS (Continued)****REC'D AUG 21 1998****.2 Application for Service (Continued)****.3 Business Service**

Service is available to business customers only, at this time. The determination as to whether Customer service should be classified as business is based on the character of use to be made of the service.

.1 Business Service Defined

Business rates apply whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupational nature, or where the listing required is such as to indicate business use. Business rates apply for:

- .1 Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other places of strictly business nature.
- .2 Any location where a business designation is provided or when any title indicating a trade, occupation or profession is listed.
- .3 Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
- .4 At residence locations when the Customer has no regular business telephone service and the use of the service by the Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

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MAY 10 2000
By *1st RP 22*
Public Service Commission
MISSOURI

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ISSUED:
8-20-98

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10-12-98

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

REC'D AUG 21 1998

RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.3 Contracts

- .1 Contracts for telecommunications service will not be required as a special condition precedent to service except:
 - .1 As may be required by regulations as set forth in the regular schedule of rates and regulations approved or accepted by the Public Service Commission of the State of Missouri.
 - .2 In the case of temporary service or service to speculative projects or risk services, in which case a contract may be required for the period of time such service is required.
- .2 Each contract will contain substantially the following provisions:
 - .1 The contract shall at all times be subject to such changes or modifications by the Public Service Commission of the State of Missouri as said Commission may from time to time direct in the exercise of its jurisdiction.

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Manager
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LOCAL EXCHANGE SERVICES**RECEIVED****MAR 31 2000****4. TERMS AND CONDITIONS (Continued)****MISSOURI
Public Service Commission****.4 Credit**

The Company, in order to assure that payment of its charges for service or for loss of or damage to Company property, will require applicants and Customers to establish and maintain credit.

The establishment or re-establishment of credit as provided in this section shall not relieve the applicant or Customer from compliance with other provisions of this tariff as to the payment of bills and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

If the Company finds that the applicant for service has failed to pay for past due telephone service of the same class provided by any telephone company, the Company may refuse to provide service unless the applicant, at the option of the Company, pays the Company's past due bill. A residential customer may pay the Company's past due bill and/or provide a prepayment. (D)(N)
(N)

In order to insure the payment of all charges due for its service or for loss of or damage to Company property, the Company may require any applicant or Customer to establish and maintain his/her credit in one of the following ways:

- .1 Demonstrating to the satisfaction of the Company that his/her credit is acceptable by providing information which is pertinent to the applicant's credit standing.
- .2 By providing a suitable guarantee in writing, in a form presubscribed by the Company.
- .3 By making a prepayment.

CANCELLED

(C)

FEB 01 2003
By PSC MO. NO. 4
Public Service Commission
MISSOURI

FILED**MAY 10 2000****MISSOURI
Public Service Commission****ISSUED:
3-31-00**

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EFFECTIVE:**MAY 10 2000**

LOCAL EXCHANGE SERVICESMissouri Public
Service Commission4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.4 Credit

The Company, in order to assure that payment of its charges for service or for loss of or damage to Company property, will require applicants and Customers to establish and maintain credit.

The establishment or re-establishment of credit as provided in this section shall not relieve the applicant or Customer from compliance with other provisions of this tariff as to the payment of bills and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

If the Company finds that the applicant for service has failed to pay for past due telephone service of the same class provided by any telephone company, the Company may refuse to provide service unless the applicant, at the option of the Company, pays the Company's past due bill and/or furnishes a deposit.

In order to insure the payment of all charges due for its service or for loss of or damage to Company property, the Company may require any applicant or Customer to establish and maintain his/her credit in one of the following ways:

- .1 Demonstrating to the satisfaction of the Company that his/her credit is acceptable by providing information which is pertinent to the applicant's credit standing.
- .2 By providing a suitable guarantee in writing, in a form presubscribed by the Company.
- .3 By payment of a deposit.

CANCELLED

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MISSOURI

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LOCAL EXCHANGE SERVICES

Missouri Public

4. TERMS AND CONDITIONS (Continued)

RESERVE FOR FUTURE USE

REC'D OCT 29 2001

(D)

Service Commission

(D)

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ISSUED:
10-29-01

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EFFECTIVE:
12-31-01

LOCAL EXCHANGE SERVICES RECEIVED4. TERMS AND CONDITIONS (Continued)

MAR 31 2000

.5 Pre-payment**MISSOURI** (N)
Public Service Commission.1 Residential Sprint IONSM (Integrated On-demand Network) Service

The Company may require pre-payment from a residential Customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six month period; 2) is delinquent in payment; 3) has outstanding charges with another telephone company; 4) does not give the Company permission to determine the existence of reportable charges; or 5) fails to provide reasonable proof of identity. A Customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A Customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved. A residential customer may pay the Company's past due bill and/or provide a prepayment.

An existing Customer is an applicant for service, who was a Customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment.

A new Customer is an applicant for service who has not been a Customer of the Company within twelve months of making the request for service.

(N)

CANCELLED
DEC 31 2001
by 2nd RP 26
Public Service Commission
MISSOURI

FILED

MAY 10 2000

MISSOURI
Public Service CommissionISSUED:
3-31-00

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EFFECTIVE:
4-30-00

MAY 10 2000

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

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Manager
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LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

RESERVE FOR FUTURE USE

Missouri Public

REC'D OCT 29 2001

Service Commission

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ISSUED:
10-29-01

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EFFECTIVE:
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LOCAL EXCHANGE SERVICES

RECEIVED4. TERMS AND CONDITIONS (Continued)

MAR 31 2000

.5 Pre-payment (Continued)MISSOURI
Public Service Commission (N).1 Residential Sprint IONSM (Integrated On-demand Network) Service (Continued)

A customer who has a recent payment history (within the preceding twelve months) with the Company is entitled to basic local exchange service without payment of a pre-payment unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period.

Pre-payment shall not exceed two times the Customer's monthly recurring charge for service subscribed to by the customer as described in Section 5.12 of this tariff. The pre-payment will be posted to a customer's account, generating a credit balance. When the first bill is posted, the debit balance will be deducted from the credit balance. The balance of any subsequent bills will be deducted from the credit balance until it is depleted.

The Company may refuse service if satisfactory credit is not established and may deny or disconnect service if a prepayment is not paid.

(N)

CANCELLED

DEC 31 2001

Public Service Commission
MISSOURI**FILED**

MAY 10 2000

MISSOURI
Public Service CommissionISSUED:

3-31-00

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MAY 10 2000

LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

Missouri Public
Service Commission

REC'D AUG 21 1998

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Manager
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LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

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Original Page 29

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

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MISSOURI

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LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

RESERVED FOR FUTURE USE

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MISSOURI

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Manager
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LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

Missouri Public
Service Commission

REC'D AUG 21 1998

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Public Service Commission
MISSOURI

Missouri Public
Service Commission

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8-20-98

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LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

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Missouri Public
Service Commission
96-424
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8-20-98

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LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

Missouri Public
Service Commission

REC'D AUG 21 1998

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EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****4. TERMS AND CONDITIONS (Continued)****REC'D AUG 21 1998****.7 Payment**

The Customer is responsible for payment of all charges for facilities and services furnished, including charges for services originated, or charges accepted, at such facilities. This Customer responsibility also includes charges associated with the fraudulent use of facilities and services by the Customer or any end users of the Customer.

At such time as the Company or its Agent completes installation or connection of the necessary facilities and/or equipment to provide service the Company shall conduct appropriate tests thereon. The Company shall notify the Customer of the activation date and this date shall be the starting date for billing.

Customer shall pay the amount(s) as specified in the tariff for the Services. Non-recurring charges, including construction, are due in advance. Fixed recurring charges shall be billed in advance after the Service date is determined and will be due no later than thirty (30) days after the date of the invoice. Variable recurring charges and other charges shall be billed as incurred, and will be due no later than thirty (30) days after the date of the invoice. Any amount not received within the thirty (30) day period will be subject to the Company's standard late charge of 1.5% per month, or, if lower, the legal limit applicable to such charges. Customer agrees to review each invoice promptly and to notify the Company of any discrepancies within 45 days of receipt of each invoice. In the event that the Company's computerized usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of the Customer's usage of Services in the period in question for billing purposes.

Any prorated bill shall use a 30-day month to calculate the pro-rata amount. Prorating shall apply only to recurring charges. All non-recurring and usage charges incurred during the billing period shall be billed in addition to prorated amounts.

CANCELLED**FEB 01 2003
by PSC MO-NO. 9
Public Service Commission
MISSOURI****Missouri Public
Service Commission****96-424****FILED OCT 12 1998****ISSUED:
8-20-98****Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006****EFFECTIVE:
10-12-98**

LOCAL EXCHANGE SERVICES **Missouri Public
Service Commission**4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.7 Payment (Continued).1 Local Exchange Service

Charges for basic local exchange service are billed monthly, in advance, for one month's minimum charge and in arrears for minute of use charges, except when payment for messages is made by cash deposit in a coin telephone. Minute of use charges may be billed without being detailed as to the duration, time of day, or destination of individual calls.

.2 Collect, Third Party, or Credit Card Billing or Operator Assisted Billing of Minutes of Use Calls

Where the user of any service where a Usage Rate Schedule is in effect requests that a local area call be charged to the called telephone, a third telephone or to a credit card, supplementary charges apply as delineated in the Operator Service Rate Section in addition to the applicable usage charges.

Where such a user requests that a call billed by the Company outside of the local area be charged to the called telephone, a third telephone or to a credit card, provisions covering IntraLATA Toll Rates as delineated in this tariff are applicable.

CANCELLEDFEB 01 2003
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MISSOURIMissouri Public
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State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**EFFECTIVE:**
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LOCAL EXCHANGE SERVICESMissouri Public
Service Commission**4. TERMS AND CONDITIONS (Continued)**

REC'D AUG 21 1998

.7 Payment (Continued)**.3 Late Payment Charge**

Bills are due and payable on the date of presentation. A late payment charge, as described below, will be applied if payment is not received by the company on or before the late payment date which date will be prominently displayed on the Customer's bill. The late payment date will be at least 30 days after the date of presentation on the billing envelope. The Company shall credit payments within 24 hours of receipt to avoid assessing late payment charges incorrectly.

A late payment charge of 1.50 percent or, if lower, the legal limit applicable to such charges applies to each Customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The late payment charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the Customer's account prior to the issuance of a subsequent bill, the Customer shall not be liable for that portion of any unpaid balance attributed to a Late Payment Charge.

A Customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

CANCELLEDFEB 01 2003
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Public Service Commission
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8-20-98**Manager
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LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

Missouri Public
Service Commission

.7 Payment (Continued)

REC'D OCT 30 2000

.4 Non-Sufficient Funds Checks

Checks presented in payment for services and subsequently returned to the Company by the Customer's financial institution for "Non-Sufficient Funds" (NSF) or other reasons will incur a non-recurring charge per Customer, per check:

Per NSF Check

\$15.00

(R)

A Customer will be placed on a "cash only" basis upon receipt of two (2) NSF checks within a twelve (12) month period of time. "Cash only" is herein defined as Cashier's Checks or money orders.

Receipt of a Non-Sufficient Funds Check, by the Company, in response to a notice of discontinuance, shall not constitute payment of the Customer's account and the Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

CANCELLED

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11-11-00

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission**4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.7 Payment (Continued).4 Non-Sufficient Funds Checks

Checks presented in payment for services and subsequently returned to the Company by the Customer's financial institution for "Non-Sufficient Funds" (NSF) or other reasons will incur a non-recurring charge per Customer, per check:

Per NSF Check
\$25.00

A Customer will be placed on a "cash only" basis upon receipt of two (2) NSF checks within a twelve (12) month period of time. "Cash only" is herein defined as Cashier's Checks or money orders.

Receipt of a Non-Sufficient Funds Check, by the Company, in response to a notice of discontinuance, shall not constitute payment of the Customer's account and the Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

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LOCAL EXCHANGE SERVICESMissouri Public
Service Commission**4. TERMS AND CONDITIONS (Continued)**

REC'D AUG 21 1998

.7 Payment (Continued)**.5 Deferred Payment Agreement**

Customers who are indebted to the Company for past due utility service shall have the opportunity to make arrangements with the Company to retire the delinquent amount by Deferred Payment Agreement. All applicants for service, nonresidential Customers and Customers who have failed to make payment under such a plan during the past twelve (12) months, who are indebted to the Company for past due utility service, may have the opportunity, at the discretion of the Company, to make arrangements with the utility to retire the debt by Deferred Payment Agreement.

- .1 The terms and conditions of a Deferred Payment Agreement shall be determined by the Company after consideration of the following:
 - .a Size of the past due account;
 - .b Customer's or applicant's ability to pay;
 - .c Customer's or applicant's payment history;
 - .d Reasons for delinquency; and
 - .e Any other relevant factors relating to the circumstances of the Customer's or applicant's service.
- .2 A copy of the Deferred Payment Agreement will be mailed to the Customer upon request by the Customer.

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Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

RESERVE FOR FUTURE USE

Missouri Public

REC'D OCT 29 2001
(D)

Service Commission

(D)

CANCELLED

FEB 01 2003
BY PSC MO-PD-4
Public Service Commission
MISSOURI

Missouri Public

FILED DEC 31 2001

Service Commission

ISSUED:
10-29-01

Michael Ragan
Group Manager/State Tariffs
6360 Sprint Parkway
Overland Park, KS 66251

EFFECTIVE:
12-31-01

LOCAL EXCHANGE SERVICES**RECEIVED**

MAR 19 2001

4. TERMS AND CONDITIONS (Continued).7 Payment (Continued)MISSOURI
Public Service Commission.6 Residential Sprint IONSM (Integrated On-demand Network) Service

Monthly recurring charges for all Residential Sprint ION Service components will be billed a month in advance of service (e.g., bills generated in January will cover the month of February). A subscriber's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates. For the purpose of computing partial-month charges, a month is considered to consist of thirty days.

.7 Sprint IONSM (Integrated On-demand Network) Business Service Option A
Sprint IONSM (Integrated On-demand Network) Business Service Option B1
and B2(T)
(T)

Monthly recurring charges for all Sprint ION Business Service Option A and Sprint ION Business Service Option B1 and B2 components will be billed for the current month of service. A Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.

(T)

For the purpose of computing partial-month charges, a month is considered to consist of thirty days.

CANCELLED
DEC 31 2001
442P 38.1
Public Service Commission
MISSOURI

FILED

APR 25 2001

MISSOURI
Public Service Commission**ISSUED:**
3-16-01

Michael Ragan
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Kansas City, Missouri 64114-2006

EFFECTIVE:
4-25-01

LOCAL EXCHANGE SERVICES**RECEIVED**4. TERMS AND CONDITIONS (Continued)

JUL 24 2000

.7 Payment (Continued)**MISSOURI**.6 Residential Sprint IONSM (Integrated On-demand Network) Service **Public Service Commission**

Monthly recurring charges for all Residential Sprint ION Service components will be billed a month in advance of service (e.g., bills generated in January will cover the month of February). A subscriber's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates. For the purpose of computing partial-month charges, a month is considered to consist of thirty days.

.7 Sprint IONSM (Integrated On-demand Network) Business Service Option A (N)
Sprint IONSM (Integrated On-demand Network) Business Service Option B

Monthly recurring charges for all Sprint ION Business Service Option A and Sprint ION Business Service Option B components will be billed for the current month of service. A Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.

For the purpose of computing partial-month charges, a month is considered to consist of thirty days.

CANCELLED

APR 25 2001
3rd RP 38.1
Public Service Commission
MISSOURI

FILED

AUG 23 2000

MISSOURI
Public Service Commission**ISSUED:**

7-21-00

Michael Ragan**State Tariffs****8140 Ward Parkway****Kansas City, Missouri 64114-2006****EFFECTIVE:**

8-23-00

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission4. TERMS AND CONDITIONS (Continued)

REC'D JUN 09 2000

.7 Payment (Continued).6 Residential Sprint IONSM (Integrated On-demand Network) Service

Monthly recurring charges for all Residential Sprint ION Service components will be billed a month in advance of service (e.g., bills generated in January will cover the month of February). A subscriber's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates. For the purpose of computing partial-month charges, a month is considered to consist of thirty days.

.7 Sprint IONSM (Integrated On-demand Network) Business Service Option B

(N)

Monthly recurring charges for all Sprint ION Business Service Option B components will be billed for the current month of service. A Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.

For the purpose of computing partial-month charges, a month is considered to consist of thirty days.

(N)

CANCELLED

AUG 23 2000

By 2N RP 38.1
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED JUL 10 2000

ISSUED:
6-8-00

Michael Ragan
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8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
7-10-00

LOCAL EXCHANGE SERVICES

RECEIVED

MAR 31 2000

4. TERMS AND CONDITIONS (Continued).7 Payment (Continued)**MISSOURI
Public Service Commission^(N)**.6 Residential Sprint IONSM (Integrated On-demand Network) Service

Monthly recurring charges for all Residential Sprint ION Service components will be billed a month in advance of service (e.g., bills generated in January will cover the month of February). A subscriber's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates. For the purpose of computing partial-month charges, a month is considered to consist of thirty days.

(N)

CANCELLED

JUL 10 2000

By *1st RP 38.1*
Public Service Commission
MISSOURI**FILED**

MAY 10 2000

**MISSOURI
Public Service Commission**ISSUED:
3-31-00Jeff Lindsey
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006EFFECTIVE:

MAY 10 2000

LOCAL EXCHANGE SERVICESMissouri Public
Service Commission4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.7 Payment (Continued).6 Cancellation of Application for Service

When the Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases the charge will be based on such elements as the cost of the equipment, facilities, and material, the supervision, general and administrative expense, other provision for return on investment, and any other costs associated with the special construction or arrangements.

CANCELLED

FEB 01 2003

by PSC MO. NO. 4
Public Service Commission
MISSOURI.7 Taxes

Customer shall pay all sales, use, gross receipts, excise, access, bypass, or other local, state and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on the Company's net income) subject to the commission's approval. Such taxes shall be separately stated on the applicable invoice.

When a municipal corporation or other political subdivision of the state collects from the Company a license tax, 911 tax, privilege tax, street use tax, franchise fee, permit fee, or any tax, exaction, or fee measured by poles, guys, wires, conduits, manholes, telephones, other units of plant, income or activities as a public service corporation, such taxes, exactions and fees shall, insofar as practicable, be billed pro rata to the exchange Customers receiving service within the territorial limits of the municipal corporation or political subdivision.

All such charges and fees, except for taxes and franchise fees will be submitted to the Commission for approval.

Missouri Public
Service Commission
96-424
FILED OCT 12 1998**ISSUED:**
8-20-98**Manager**
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**EFFECTIVE:**
10-12-98

LOCAL EXCHANGE SERVICES**RECEIVED****MAR 31 2000**4. TERMS AND CONDITIONS (Continued).8 Disputed Bills**MISSOURI
Public Service Commission**

In case of a billing dispute between the Customer and the Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, the Customer can make the following arrangement:

- .1 First, the Customer may make a request, and the Company will comply with the request, for an investigation and review of the disputed amount.
- .2 The undisputed portion of the bill must be paid by the Due By Date shown on the bill or the service will be subject to disconnection if the Company has notified the Customer by ten (10) days written notice of such delinquency and impending termination. (T)
- .3 If there is still disagreement after the investigation and review by a manager of the Company, the Customer may appeal to the Commission for its investigation and decision. To avoid disconnection of service, the Customer must submit the claim with the Commission within seven (7) calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such claim must be made or service will be interrupted.
- .4 The Company will not disconnect the Customer's service for nonpayment as long as the Customer complies with (2) and (3) above.
- .5 The Company shall respond to the Commission's requests for information within ten (10) business days.
- .6 The Commission will review the claim of the disputed amount, communicate the results of its review to the Customer and Company and make disbursement of the deposited amount.
- .7 After the investigation and review are completed by the Company as noted in (1) above, if the Customer elects not to make a claim with the Commission, such amount becomes due and payable at once. At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps should be taken to avoid it. In order to avoid disconnection of service, such amount must be paid within 7 calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted. (N)
(N)

FILED**MAY 10 2000****MISSOURI
Public Service Commission****CANCELLED****FEB 01 2003**By PSC MD. 10.4
Public Service Commission
MISSOURI**ISSUED:
3-31-00**

**Jeff Lindsey
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**

EFFECTIVE:**MAY 10 2000**

LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****4. TERMS AND CONDITIONS (Continued)****REC'D AUG 21 1998****.8 Disputed Bills**

In case of a billing dispute between the Customer and the Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, the Customer can make the following arrangement:

- .1 First, the Customer may make a request, and the Company will comply with the request, for an investigation and review of the disputed amount.
- .2 The undisputed portion of the bill must be paid by the Due By Date shown on the bill or the service will be subject to disconnection if the Company has notified the Customer by written notice of such delinquency and impending termination.
- .3 If there is still disagreement after the investigation and review by a manager of the Company, the Customer may appeal to the Commission for its investigation and decision. To avoid disconnection of service, the Customer must submit the claim with the Commission within seven (7) calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such claim must be made or service will be interrupted.
- .4 The Company will not disconnect the Customer's service for nonpayment as long as the Customer complies with (2) and (3) above.
- .5 The Company shall respond to the Commission's requests for information within ten (10) business days.
- .6 The Commission will review the claim of the disputed amount, communicate the results of its review to the Customer and Company and make disbursement of the deposited amount.
- .7 After the investigation and review are completed by the Company as noted in (1) above, if the Customer elects not to make a claim with the Commission, such amount becomes due and payable at once. In order to avoid disconnection of service, such amount must be paid within 7 calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted.

CANCELLED**MAY 10 2000**

By *SL RP 40*
Public Service Commission
MISSOURI

Missouri Public
Service Commission
96-424
FILED OCT 12 1998

ISSUED:
8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES**RECEIVED**4. TERMS AND CONDITIONS (Continued)

MAR 31 2000

.9 Discontinuance and Restoration of Service**MISSOURI
Public Service Commission**.1 Service May Be Discontinued For Non-Payment of Bills Provided:

- .1 The bill has not been paid by the due date shown on the bill and the charges are not disputed. (N)
- .2 Notice of the proposed discontinuance is provided pursuant to this tariff. (N)
- .3 Service is not initially discontinued on any Saturday, Sunday, legal holiday, or any other day the Company's service representatives are not available to service Customers.

.2 A notice of discontinuance shall contain the following information:

- .1 The name and address and the telephone number of the customer;
- .2 A statement of the reason for the proposed discontinuance and the cost of the reconnection;
- .3 The date after which service will be discontinued unless appropriate action is taken;
- .4 How a customer may avoid the discontinuance;
- .5 The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full;
- .6 The telephone number where the customer may make an inquiry;
- .7 A statement that this notice will be effective if the charges involved are part of an unresolved dispute; and
- .8 A statement of the exception for medical emergency.

(N)

FILED

MAY 10 2000

**MISSOURI
Public Service Commission**

(N)

.3 Fraud

The Company shall have the right to refuse or discontinue service without advance notice if the acts of the Customer are such as to indicate intention to defraud the Company. This includes fraudulently placing and receiving calls and/or providing false credit information.

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FEB 01 2003
PSC MO: No. 4
Public Service Commission
MISSOURI

ISSUED:
3-31-00

Jeff Lindsey
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EFFECTIVE:

MAY 10 2000

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.9 Discontinuance and Restoration of Service

.1 Service May Be Discontinued For Non-Payment of Bills Provided:

- .1 The bill has not been paid by the due date shown on the bill.
- .2 Notice of the proposed discontinuance is provided pursuant to this tariff.
- .3 Service is not initially discontinued on any Saturday, Sunday, legal holiday, or any other day the Company's service representatives are not available to service Customers.

.2 Fraud

The Company shall have the right to refuse or discontinue service without advance notice if the acts of the Customer are such as to indicate intention to defraud the Company. This includes fraudulently placing and receiving calls and/or providing false credit information.

CANCELLED

MAY 10 2000
By 1st RP 41
Public Service Commission
MISSOURI

Missouri Public
Service Commission
96-424
FILED OCT 12 1998

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8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES

RECEIVED4. TERMS AND CONDITIONS (Continued)

MAR 31 2000

.9 Discontinuance and Restoration of Service (Continued)**MISSOURI
Public Service Commission**.4 Other Provisions

Upon condemnation of all or any material portion of the facilities used by the Company to provide service to a Customer or in the event a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service under this tariff without incurring any liability.

Upon the Customer filing for bankruptcy or reorganization or failing to discharge an involuntary petition therefore within the time permitted by law, the Company may immediately discontinue or suspend business service under this tariff without incurring any liability.

If all or any significant portion of the facilities or associated equipment used to provide service to the Customer shall be taken for any public or quasi-public purpose by any lawful power or authority by the exercise of the right of condemnation or eminent domain, Company shall be entitled to elect to terminate service upon written notice to Customer.

Upon the Company's discontinuance of business service to the Customer, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

Matters treated by a settlement agreement shall not constitute a basis for a discontinuance as long as the terms of the settlement agreement is followed. (N)
(N)

The use and restoration of service in emergencies shall be in accordance with the Federal Communications Commission's Rules and Regulations and the Regulations of the Commission which specify the priority system for such activities

CANCELLED**FILED**

FEB 01 2003
By PSC MD 100.4
Public Service Commission
MISSOURI

MAY 10 2000

**MISSOURI
Public Service Commission**

ISSUED:
3-31-00

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EFFECTIVE:
[REDACTED]

MAY 10 2000

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

REC'D AUG 21 1998

4. TERMS AND CONDITIONS (Continued).9 Discontinuance and Restoration of Service (Continued).3 Other Provisions

Upon condemnation of all or any material portion of the facilities used by the Company to provide service to a Customer or in the event a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service under this tariff without incurring any liability.

Upon the Customer filing for bankruptcy or reorganization or failing to discharge an involuntary petition therefore within the time permitted by law, the Company may immediately discontinue or suspend business service under this tariff without incurring any liability.

If all or any significant portion of the facilities or associated equipment used to provide service to the Customer shall be taken for any public or quasi-public purpose by any lawful power or authority by the exercise of the right of condemnation or eminent domain, Company shall be entitled to elect to terminate service upon written notice to Customer.

Upon the Company's discontinuance of business service to the Customer, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

The use and restoration of service in emergencies shall be in accordance with the Federal Communications Commission's Rules and Regulations and the Regulations of the Commission which specify the priority system for such activities

CANCELLED

MAY 10 2000

By 1st RP 42
Public Service Commission
MISSOURIMissouri Public
Service Commission
96-424

FILED OCT 12 1998

ISSUED:
8-20-98Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**EFFECTIVE:**
10-12-98

LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

RESERVE FOR FUTURE USE

Missouri Public

REC'D OCT 29 2001
(D)

Service Commission

CANCELLED

FEB 01 2003
By DSC MO. NO. 4
Public Service Commission
MISSOURI

Missouri Public

FILED DEC 31 2001

Service Commission

ISSUED:
10-29-01

Michael Ragan
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Overland Park, KS 66251

EFFECTIVE:
12-31-01

LOCAL EXCHANGE SERVICES**RECEIVED**

JUL 24 2000

4. TERMS AND CONDITIONS (Continued).9 Discontinuance and Restoration of Service (Continued)**MISSOURI**
Public Service Commission
(M).5 Sprint IONSM (Integrated On-demand Network) Business Service Option A (N)

Discontinuance of Sprint ION Business Service Option A, prior to the expiration date of the applicable term, will result in a Customer liability as specified below:

- (1) If any Sprint IONSM Business Service Option A customer is discontinued prior to the completion of the term, the customer will pay Sprint an amount equal to 100% of any Sprint IONSM Option A Voice MRCs, access MRCs and expected usage charges for the unexpired portion of the the term, each multiplied by the number of months remaining in the applicable term. Expected usage charges will be equal to the average usage billing over the three full months prior to notification of termination to Sprint by the customer. In addition, a monthly charge per site for the remainder of the applicable term will apply.

Payment of the total amounts owed by the Customer under this section and the charges for services provided prior to termination are due within thirty days of the date the term plan is terminated.

(N)

CANCELLED

DEC 31 2001

44h P 43
Public Service Commission
MISSOURI**FILED**

AUG 23 2000

MISSOURI
Public Service Commission

(M) Text moved to Original Page 59.3

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7-21-00

Michael Ragan
State Tariffs
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EFFECTIVE:
8-23-00

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D JUN 09 2000

.9 Discontinuance and Restoration of Service (Continued)

.5 Residential Sprint IONSM (Integrated On-demand Network) Service

If the customer vacates the premises, Sprint shall have the right to disconnect the customer's service.

Due to the integrated nature of the offering, should the customer fail to pay the entire Residential Sprint IONSM Monthly Service Charge, Sprint reserves the right to fully disconnect Residential Sprint IONSM Service. If Sprint determines that a Residential Sprint IONSM customer's service is to be disconnected, the disconnection requirements for local service will be followed. The requirements for disconnection of local service are in Section 4.9.

(M)

.6 Reserved for Future Use

(N)

CANCELLED

AUG 23 2000
By 312 RP 43
Public Service Commission
MISSOURI

Missouri Public
Service Commission

(M) Continuity of Service moved to Original Page 43.2

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ISSUED:
6-8-00

Michael Ragan
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Kansas City, Missouri 64114-2006

EFFECTIVE:
7-10-00

LOCAL EXCHANGE SERVICES

RECEIVED

MAR 31 2000

4. TERMS AND CONDITIONS (Continued).9 Discontinuance and Restoration of Service (Continued)**MISSOURI
Public Service Commission**.5 Residential Sprint IONSM (Integrated On-demand Network) Service

(N)

If the customer vacates the premises, Sprint shall have the right to disconnect the customer's service.

Due to the integrated nature of the offering, should the customer fail to pay the entire Residential Sprint IONSM Monthly Service Charge, Sprint reserves the right to fully disconnect Residential Sprint IONSM Service. If Sprint determines that a Residential Sprint IONSM customer's service is to be disconnected, the disconnection requirements for local service will be followed. The requirements for disconnection of local service are in Section 4.9.

(N)

.10 Continuity of Service

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

.1 Residential Sprint IONSM (Integrated On-demand Network) Service

(N)

Residential Sprint ION Service may be unavailable during periods of wire center maintenance, software upgrades and emergency situations.

(N)

CANCELLED

JUL 10 2000

By 2ND RP 43
Public Service Commission
MISSOURI**FILED**

MAY 10 2000

**MISSOURI
Public Service Commission****ISSUED:
3-31-00**Jeff Lindsey
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006**EFFECTIVE:**

MAY 10 2000

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.10 Continuity of Service

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

CANCELLED

MAY 10 2000

By 1st RP43
Public Service Commission
MISSOURI

Missouri Public
Service Commission
96-427

FILED OCT 12 1998

ISSUED:
8-20-98

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
10-12-98

LOCAL EXCHANGE SERVICES

Missouri Public

4. TERMS AND CONDITIONS (Continued)

RESERVE FOR FUTURE USE

REC'D OCT 29 2001 (N)

Service Commission (D)

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FEB 01 2003
By PSC NO. 4
Public Service Commission
MISSOURI

Missouri Public

FILED DEC 31 2001

Service Commission

ISSUED:
10-29-01

Michael Ragan
Group Manager/State Tariffs
6360 Sprint Parkway
Overland Park, KS 66251

EFFECTIVE:
12-31-01

LOCAL EXCHANGE SERVICES**RECEIVED**

MAR 19 2001

4. TERMS AND CONDITIONS (Continued).9 Discontinuance and Restoration of Service (Continued)**MISSOURI
Public Service Commission**.7 Sprint IONSM (Integrated On-demand Network) Business Service Option B1 and B2 (T)
(T)

Sprint ION Customers who discontinue their Sprint ION Business Service Option B1 and B2 prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the Sprint IONSM Option B1 and B2 Voice monthly recurring charge multiplied by the number of months remaining in their term or the remainder of the month, if on a month-to-month basis. The termination liability will be billed in one lump sum. (T)
(T)
(T)

Customers will not incur a termination liability if they agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan.

A term plan will automatically renew for an equivalent term and package unless the Customer or Sprint provides written notification to cancel the plan. The notification must be received at least 45 days prior to the expiration of the term.

Payment of the total amounts owed by the Customer under this section and the charges for services provided prior to termination are due within thirty days of the date the term plan is terminated.

CANCELLED
DEC 31 2001
By 2nd RP 43.1
Public Service Commission
MISSOURI

FILED

APR 25 2001

**MISSOURI
Public Service Commission****ISSUED:**
3-16-01

Michael Ragan
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
4-25-01

LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission4. TERMS AND CONDITIONS (Continued)

REC'D JUN 09 2000

.9 Discontinuance and Restoration of Service (Continued).7 Sprint IONSM (Integrated On-demand Network) Business Service Option B

(N)

Sprint ION Customers who discontinue their Sprint ION Business Service Option B prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the Sprint IONSM Option B Voice monthly recurring charge multiplied by the number of months remaining in their term or the remainder of the month, if on a month-to-month basis. The termination liability will be billed in one lump sum.

Customers will not incur a termination liability if they agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan.

A term plan will automatically renew for an equivalent term and package unless the Customer or Sprint provides written notification to cancel the plan. The notification must be received at least 45 days prior to the expiration of the term.

Payment of the total amounts owed by the Customer under this section and the charges for services provided prior to termination are due within thirty days of the date the term plan is terminated.

(N)

CANCELLED

APR 25 2001

By 1st RP 43.1
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED JUL 10 2000

ISSUED:
6-8-00

Michael Ragan
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
7-10-00

LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

Missouri Public

.10 Continuity of Service

REC'D OCT 29 2001

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least 10 days in advance.

Service Commission

(D)

(D)

CANCELLED

FEB 01 2003
by RSC MO. NO. 4
Public Service Commission
MISSOURI

Missouri Public

FILED DEC 31 2001

Service Commission

ISSUED:
10-29-01

Michael Ragan
Group Manager/State Tariffs
6360 Sprint Parkway
Overland Park, KS 66251

EFFECTIVE:
12-31-01

LOCAL EXCHANGE SERVICES

RECEIVED

MAR 19 2001

4. TERMS AND CONDITIONS (Continued)

.10 Continuity of Service

MISSOURI
Public Service Commission

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

- .1 Residential Sprint IONSM (Integrated On-demand Network) Service
Sprint IONSM (Integrated On-demand Network) Business Service Option A
Sprint IONSM (Integrated On-demand Network) Business Service Option B1
and B2

(T)
(T)

Sprint ION Service may be unavailable during periods of wire center maintenance, software upgrades and emergency situations.

CANCELLED

DEC 31 2001
By 3rd RD 432
Public Service Commission
MISSOURI

FILED

APR 25 2001

MISSOURI
Public Service Commission

ISSUED:
3-16-01

Michael Ragan
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE:
4-25-01

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LOCAL EXCHANGE SERVICES

JUL 24 2000

4. TERMS AND CONDITIONS (Continued)

.10 Continuity of Service

**MISSOURI
Public Service Commission**

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

- .1 Residential Sprint IONSM (Integrated On-demand Network) Service
Sprint IONSM (Integrated On-demand Network) Business Service Option A (N)
Sprint IONSM (Integrated On-demand Network) Business Service Option B

Sprint ION Service may be unavailable during periods of wire center maintenance, software upgrades and emergency situations.

CANCELLED

APR 25 2001

EX 2ND RP 43.2
**Public Service Commission
MISSOURI**

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AUG 23 2000

**MISSOURI
Public Service Commission**

ISSUED:
7-21-00

**Michael Ragan
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8140 Ward Parkway
Kansas City, Missouri 64114-2006**

EFFECTIVE:
8-23-00

LOCAL EXCHANGE SERVICES

Missouri Public
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REC'D JUN 09 2000

4. TERMS AND CONDITIONS (Continued).10 Continuity of Service

(M)

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

.1 Residential Sprint IONSM (Integrated On-demand Network) Service
Sprint IONSM (Integrated On-demand Network) Business Service Option B

(N)

Residential Sprint ION Service may be unavailable during periods of wire center maintenance, software upgrades and emergency situations.

(M)

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(M) Continuity of Service previously located on 1st Revised Page 43.

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LOCAL EXCHANGE SERVICES**Missouri Public
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Service Connection Charges are non-recurring charges for establishing or modifying telephone services. Service Connection Charges are incurred pursuant to Customer requests only.

Unless specifically exempted in this or other Sections of this tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.

Standard Service Connection Charges reflect service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer. For Customer requests for expedited services that require installations on a date that is less than the normal offered interval and/or during non regularly scheduled work hours or days, increased rates for applicable Service Connection Charges shall apply along with any additional costs that may be involved.

Service Connection Charges for the initial establishment of telephone service are payable with the first bill rendered for service.

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LOCAL EXCHANGE SERVICES**Missouri Public
Service Commission****4. TERMS AND CONDITIONS (Continued)****REC'D AUG 21 1998****.11 Service Connections and Facilities on Customer's Premises (Continued)****.2 Service Connection**

All services along the facilities between the point identified as the Company's origination point and the point identified as the Company's termination point will be furnished by the Company, its agents, vendors or contractors.

The Company may undertake to use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of the rules of the Missouri PSC 4CSR240-32-.080 and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

The Company undertakes to use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer, joint user, or authorized user may not, nor may he permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

Equipment the Company provides or installs at the Customer's premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided the equipment.

The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer, joint user, or authorized user when the service difficulty or trouble report results from the use of equipment or facilities the Customer, joint user, or authorized user provided.

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LOCAL EXCHANGE SERVICESMissouri Public
Service Commission4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.11 Service Connections and Facilities on Customer's Premises (Continued).3 Customer Premise Equipment

The Company shall not be responsible for the installation, operation, or maintenance of Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities; subject to this responsibility the Company shall not be responsible for:

- .1 The transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- .2 The reception of signals by Customer provided equipment.

The Customer, authorized user, or joint user is responsible for ensuring that Customer provided equipment connected to Company equipment and facilities is compatible with such Company equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. Customer will submit to Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be attached to the Company's facilities. The Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with Company's facilities. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Service and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

The Company may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carrier which are applicable to such connections.

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Original Page 45
Missouri Public
Service Commission**LOCAL EXCHANGE SERVICES**

REC'D AUG 21 1998

4. TERMS AND CONDITIONS (Continued).11 Service Connections and Facilities on Customer's Premises (Continued).4 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate service when necessary because of a lack of facilities or due to any other cause beyond the Company's control.

The furnishing of all other service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the facilities the Company may obtain from other carriers to furnish service.

.5 Non-Routine Maintenance

At the Customer's request, maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If maintenance is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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