

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Surrender of the Certificate of) **File No. TD-2010-0181**
Service Authority for ITI Inmate Telephone, Inc.) Tariff No. YX-2007-0615

ORDER CANCELING CERTIFICATE AND ACCOMPANYING TARIFF

Issue Date: January 7, 2010

Effective Date: January 17, 2010

On December 14, 2009, ITI Inmate Telephone, Inc., filed a Surrender of Certificate of Service Authority for the purpose of surrendering its certificate to provide interexchange telecommunications services in Missouri. In File No. XA-2007-0324, the Commission granted ITI a certificate of service authority to provide interexchange telecommunications service and approved ITI's tariff, P.S.C. MO No. 1. On December 15, 2009, the Commission issued an order directing its Staff to file a recommendation.

Staff filed its recommendation on January 5, 2010. Staff states that ITI is not delinquent in filing an annual report or in paying the PSC, MoUSF, and Relay Missouri assessments. Staff recommends that the Commission cancel ITI's certificate of service authority and accompanying tariff.

The Commission has the authority to cancel a certificate and tariff pursuant to Section 392.410.5, RSMo, which states, in part, “[a]ny certificate or service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected.” Based on ITI’s pleading surrendering its certificate of service authority and Staff’s recommendation, the Commission finds that the certificate of service authority and accompanying tariff granted to ITI Inmate Telephone Service, Inc., shall be canceled.

THE COMMISSION ORDERS THAT:

1. The certificate of authority to provide intrastate interexchange telecommunications services granted to ITI Inmate Telephone, Inc., in File No. XA-2007-0324, is canceled.
2. ITI Inmate Telephone, Inc.'s tariff, P.S.C. Mo No. 1 (Tariff File No. YX-2007-0615), is canceled.
3. This order shall become effective on January 17, 2010.
4. This case may be closed on January 18, 2010.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Nancy Dippell, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri
on this 7th day of January, 2010.

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

ITI Inmate Telephone, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ITI Inmate Telephone, Inc. ("ITI Inmate") within the State of Missouri. ITI Inmate operates as a competitive telecommunications company within the State of Missouri.

ISSUED: June 8, 2009

EFFECTIVE: July 8, 2009

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Title Sheet

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C** Changed regulation
- D** Delete or discontinue
- I** Change Resulting in an increase to a Customer's bill
- M** Moved from another tariff location
- N** New
- R** Change resulting in a reduction to a Customer's bill
- T** Change in text or regulation

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. The most current sheet number, approved by the Commission, is the tariff sheet in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

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STATEMENT OF COMPETITIVE CARRIER STATUS

ITI Inmate Telephone, Inc. is classified as a competitive telecommunications company in the State of Missouri for which the following statutory and regulatory requirements are waived.

4 CSR 240-10.020	-	Depreciation fund income
4 CSR240-30.040	-	Uniform system of accounts
4 CSR 240-33.030	-	Inform customers of lowest price
	-	
Section 392.210.2		Uniform System of Accounts
Section 392.240.1	-	Just and Reasonable rates
Section 392.270	-	Ascertain Property values
Section 392.280	-	Depreciation Accounts
Section 392.290	-	Issuance of securities
Section 392.300.2	-	Acquisition of Stocks
Section 392.310	-	Issuance of stock an debt
Section 392.320	-	Stock dividend payments
Section 392.330	-	Issuance of securities, debt and notes
Section 392.340	-	Reorganizations

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Aggregator - A person, firm, corporation, or other legal entity which contracts with the Company for installation of the Company's services. Aggregators make available the Company's services for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is also responsible for compliance with the terms and conditions of this tariff.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.

Carrier or Company - ITI Inmate Telephone, Inc. , unless otherwise indicated by the context.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.

Commission - Refers to the Missouri Public Service Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a calling card.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

ITI Inmate- Refers to ITI Inmate Telephone, Inc.

LATA - Local Access and Transport Area.

LEC - Local Exchange Company.

NECA - National Exchange Carriers Association.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Personal Identification Number (PIN) - See Authorization Code.

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

Switched Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of ITI Inmate Telephone, Inc.**

ITI Inmate's services and facilities are furnished for communications originating at specified points within the State of Missouri under terms of this tariff.

ITI Inmate installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. ITI Inmate may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the ITI Inmate network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are available twenty-four (24) hours per day, seven days (7) per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

2.2.2 ITI Inmate reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.2 Limitations, Cont'd.

- 2.2.4** All facilities provided under this tariff are directly or indirectly controlled by ITI Inmate and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6** ITI Inmate reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.4 Liabilities of the Company**

- 2.4.1** ITI Inmate's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4** The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.5 Deposits**

The Company does not collect deposits from its Customers.

2.6 Advance Payments

The Company does not collect advance payments from its Customers.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates for services paid for in arrears. All charges other than taxes or franchise fees will be submitted to the Commission for prior approval.

2.7.1 Missouri Universal Service Fund

- A. The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.8 Miscellaneous Rates and Charges**

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company's service. The Company will submit these changes to the Missouri Public Service Commission for prior approval.

2.9 Interconnection

Service furnished by ITI Inmate may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with ITI Inmate's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

2.10 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.11 Installation and Termination**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.12 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. This includes payment for calls or services originated at the Customer's number(s); the originating location of the call; incurred at the specific request of the Customer. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or ITI Inmate services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments within 30 days of bill issuance. The billing agency may be the Company, a local exchange telephone company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.13 Cancellation by Customer

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.14 Refusal or Discontinuance by Company**

2.14.1 ITI Inmate may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- A.** For failure of the Customer to pay a bill for service when it is due, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in cases where a Customer engages in fraud.
- B.** For failure of the Customer to meet the Company's deposit and credit requirements as described in Section 2.5 of this tariff.
- C.** For failure of the Customer to make proper application for service.
- D.** For Customer's violation of any of the Company's rules on file with the Commission, provided five (5) days' written notice is given before termination.
- E.** For failure of the Customer to provide the Company reasonable access to its equipment and property.
- F.** For Customer's breach of the contract for service between the Company and the Customer.
- G.** For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.14 Refusal or Discontinuance by Company, Cont'd.

2.14.1 ITI Inmate may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency: Cont'd.

- H.** When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- I.** With proper notice when the Available Account Balance of a non-renewable account is depleted to a level insufficient to place a one-minute call to the location of least cost.

2.14.2 ITI Inmate may refuse or discontinue service without notice to the Customer for any of the following reasons:

- A.** In the event of tampering with the Company's equipment.
- B.** In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- C.** In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- D.** In the event of fraudulent use of the service.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.15 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.16 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.17 Tests, Pilots, Promotional Campaigns and Contests

See Section 5 of this Tariff.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.19 Late Payment Charge**

A late fee of 1.5% per month will be charged on any past due balance. The late payment fee is not applicable to residential accounts. Payment required is within thirty (30) days subsequent to the invoice date and is considered past due after the thirty day period.

2.20 Return Check Charge

The Company reserves the right to assess a return check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.21 Operator Services for Casual Callers and Traffic Aggregators**

Company services are available to Customers for a fee as described in the Rates section of this tariff. The following rules apply to operator assisted calls:

2.21.1 Incomplete Calls

The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) Subscriber notification or (ii) Company's knowledge.

2.21.2 Carrier Identification

The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the initial contact.

2.21.3 Rate Information

Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

2.21.4 Tariffed Rates

Only tariffed rates approved by this Commission for the Company shall appear on any local exchange telephone company (LEC) billings.

2.21.5 LEC Billing

The Company shall be listed on the LEC billing if the LEC has multi-company billing ability.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.21 Operator Services for Casual Callers and Traffic Aggregators, Cont'd.****2.21.6 Calling Card/Travel Card Verification**

The Company will employ reasonable calling card verification procedures, acceptable to the telephone companies issuing the calling card. In order to control fraud, ITI Inmate may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

2.21.7 Emergency Calls

The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

2.21.8 Transfer of Calls

Upon request, the Company will transfer calls to another authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

2.21.9 Non-Blocking of other carriers

The Company will refuse operator services to traffic aggregators that block access to other companies.

2.21.10 Notice

The Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.**2.22 Other Rules**

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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SECTION 3 -DESCRIPTION OF SERVICE**3.1 General**

ITI Inmate provides operator assisted services and operator assisted calling services for communications originating and terminating within the State of Missouri. The Company's services are available twenty-four hours per day, seven days a week. Unless otherwise specified in this tariff, intrastate service is offered in conjunction with interstate service.

In addition, the Company offers automated operator assisted collect-only calling services for use by inmates of prisons, jails or other Confinement Institutions. Inmate access to the Company's services may be restricted by the administration of the Institution served.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network for communications originating and terminating within the State of Missouri under terms of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- | | |
|--------|--|
| Step 1 | Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point. |
| Step 2 | Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates. |
| Step 3 | Square the differences obtained in Step 2. |
| Step 4 | Add the squares of the "V" difference and "H" difference obtained in Step 3. |
| Step 5 | Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division. |
| Step 6 | Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers. |

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.

3.3.3 Minimum call duration and additional increments for billing are specified in the description of each service.

3.3.4 There is no billing applied for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**3.4 Rate Periods**

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to, but not including.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**3.5 Miscellaneous Rates and Charges****3.5.1 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

3.5.2 Billing Cost Recovery Fee

In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee will apply each billing period in which collect calls are billed through a Customer's local exchange carrier. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check money order or wire, or for services billed directly to the Customer by the Company.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**3.6 Institutional Operator Services**

Institutional operator assisted service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by ITI Inmate. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- a. Calls to "900", "976" or other pay-per-call services are blocked by ITI Inmate.
- b. At the request of the Institution, ITI Inmate may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- c. At the request of the Institution, ITI Inmate may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- d. At the request of the Institution, ITI Inmate may block Inmate access to specific telephone numbers.
- e. Availability of ITI Inmate's services may be restricted by the Institution to certain hours and/or days of the week.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**3.6 Institutional Operator Services, Cont'd.**

- f. At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning ITI Inmate's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- g. At the request of the Institution, ITI Inmate may impose time limits on local and long distance calls placed using its services.
- h. At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**3.7 Institutional Prepaid Service**

Institutional Prepaid Service allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number. The institution has the option of enabling a function requiring positive call acceptance on each call placed via Institutional Prepaid Service.

With the assistance of the institution, the Company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call, and prompts the inmate Customer to place a call by entering the destination telephone number.

Institutional Prepaid Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Inmate's Prepaid Account on a real time basis as the call progresses.

While a call is in progress and the Available Usage Balance reaches one minute, a voice prompt will announce to the inmate that one minute of time remains on their Prepaid Account and that the call will be cut off after that time.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**3.8 Prepaid Collect Service**

Prepaid Collect Service allows recipients of collect calls from inmate facilities to set up a prepaid account with the Company from which such calls are decremented.

Inmates place a collect call through the standard dialing pattern to a specific telephone number (station to station). The Subscriber accepts the collect call and the charges for that call are deducted from the Subscriber=s Prepaid Account. Funds in this Prepaid Account may only be used for payment of calls received by Subscribers to their telephone number specified to the Company when the Prepaid Account is established.

Prepaid Collect Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Inmates=s Prepaid Account. Customers may obtain the current Available Usage Balance, last payment made and last payment date by calling the Company=s Customer Service toll free number twenty-four (24) hours a day, seven (7) days a week.

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SECTION 4 - RATES

4.1 Miscellaneous Rates and Charges

4.1.1 Public Telephone Surcharge

Rate per Call: \$0.60

4.1.2 Billing Cost Recovery Fee

Rate per Bill: \$2.50

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SECTION 4 - RATES, CONT'D.**4.2 Institutional Operator Assisted Calling****4.2.1 Local Rates and Charges**

The following rates and charges apply to local calls placed by inmates of confinement institutions. Service is billed in one minute increments following an initial one minute increment.

Usage Charge:
Rate Per Call, all times of day: \$0.75

Per Call Collect Charge:
Station-to-Station: \$1.50

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SECTION 4 - RATES, CONT'D.**4.2 Institutional Operator Assisted Calling, Cont'd.****4.2.2 Intrastate Toll Rates and Charges**

The following rates and charges apply to intrastate toll calls placed by inmates of confinement institutions. Service is billed in one minute increments following an initial one minute increment.

A. IntraLATA

IntraLATA Usage Charge:
Rate Per Minute, all times of day: \$0.55

Per Inmate Collect-Only Call:
Station-to-Station: \$3.75

B. InterLATA

IntraLATA Usage Charge:
Rate Per Minute, all times of day: \$0.89

Per Inmate Collect-Only Call:
Station-to-Station: \$4.50

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SECTION 4 - RATES, CONT'D.**4.3 Institutional Prepaid Service**

Service is billed in one (1) minute increments following an initial one (1) minute increment.

Local, IntraLATA, InterLATA:	
Rate Per Minute, all times of day:	\$0.50
Rate Per Call:	\$3.00

4.4 Prepaid Collect Service

Service is billed in one (1) minute increments following an initial one (1) minute increment.

Local, IntraLATA, InterLATA:	
Rate Per Minute, all times of day:	\$0.50
Rate Per Call:	\$3.00

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SECTION 5 - PROMOTIONS**5.1 General**

From time to time, Company may, upon Commission approval offer specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least seven days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

5.2 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type and duration of service provided will be at the Company's discretion.

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