

Automated Communications, Inc. P.S.C. MO No. 1
d/b/a AC America, Inc.

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TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF

**MISSOURI
Public Service Commission**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services provided by Automated Communications, Inc., d/b/a AC America, Inc., a competitive telecommunication company as defined by Case No TO-88-142 within the State of Missouri, with principal offices at 4100 East Mississippi Avenue, Suite 1300, Denver, CO 80222. This tariff applies to services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Automated Communications, Inc. has been approved as a competitive telecommunications carrier in Case No. TA-93-137 issued on March 9, 1993.

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MO. PUBLIC SERVICE COMM.

Issue Date: March 26, 1993

Effective Date: May 1, 1993

by:

Judy Van Essen, President
Automated Communications, Inc.
4100 East Mississippi Avenue, Suite 1300
Denver, CO 80222

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Waivers of Statutory and Regulatory Requirements

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Pursuant to the Report and Order in Re Automated Communications, Inc., Case No. TA-93-137 (March 9, 1993), the following statutory and regulatory requirements have been waived for the Company:

Section 392.240(1)	Commission ratemaking
Section 392.270	Property valuation
Section 392.280	Depreciation accounts
Section 392.290	Issuance of Securities
Section 392.310	Stock and debt issuance
Section 392.320	Stock dividend payment
Section 392.330	Issuance of securities, debt and notes
Section 392.340	Reorganization(s)
4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.010(2)(C)	Copies of rate schedules
4 CSR 240-30.060 (5)	
(B) through (O)	Records re: ratemaking
4 CSR 240-32.030 (1) (B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Record keeping
4 CSR 240-32.030 (2)	In-state record keeping
4 CSR 240-32.050(3)	Local office record keeping
4 CSR 240-32.050(4)	Telephone directories
4 CSR 240-32.050(5)	Call interception
4 CSR 240-32.050(6)	Telephone number changes
4 CSR 240-32.070(4)	Public coin telephones
4 CSR 240-33.030	Minimum charge rule

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CHECK SHEET

Sheets 1 through 50 of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff.

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* Revised this tariff filing.

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CHECK SHEET (continued)

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34	Original Sheet
35	Original Sheet
36	1st Revised Sheet *
36.1	Original Sheet *
37	1st Revised Sheet *
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CONCURRING OR
OTHER PARTICIPATING CARRIERS

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None

CONNECTING CARRIERS

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - Changed regulation
- D - Discontinued rate or regulation
- I - Increase
- M - Matter relocated without change
- N - New rate or regulation
- R - Reduction
- S - Reissued matter
- T - Change in text but no change in rate or regulation
- Z - Correction

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TARIFF FORMAT

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- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 4 and 5 would be 4..
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Missouri PSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect, consult the Check Sheet currently in effect.
- C. Paragraph Numbering Sequence - There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:

2
2.1
2.1.1
2.1.1.(A)
2.1.1.(A).1

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TARIFF FORMAT (continued)

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- D. Check Sheets - When a tariff filing is made with the Missouri PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Missouri PSC.

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SECTION 1 - TERMS AND ABBREVIATIONS

ANI: ANI is an acronym for Automatic Number Identification.

Access Line: An Access Line is a transmission line from either the LEC's or the underlying carrier's Point-of-Presence (POP) to the Customer's premises. An Access Line is used to process voice and limited speed data calls.

Business Customer: A Business Customer is a Customer who subscribes to the Company's service(s) in the name of business, trade, or profession.

Company: Company refers to Automated Communications, Inc. d/b/a AC America, Inc.

Customer: The Customer is a person or legal entity which subscribes to service from the Company and thereby assumes responsibility for the payment of charges and compliance with the Company's tariff regulations.

Dedicated Access: If a Customer's location has a direct path to the network of the underlying carrier, it is considered dedicated access. When dedicated access is required to access the Company's services, the Customer is responsible for obtaining access. In telecommunications terminology, this is also referred to as special access.

InterLATA Call: An interLATA call is any call that originates and terminates in a different LATA.

IntraLATA Call: An intraLATA call is any call that originates and terminates within the same LATA.

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SECTION 1 - TERMS AND ABBREVIATIONS

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LATA: LATA is an acronym for Local Access Transport Area which is a geographic boundary, within which the LEC provides communications services.

LEC: LEC is an acronym for Local Exchange Carrier which is the serving telephone Company providing local services to subscribers.

NPA: NPA literally stands for Numbering Plan Area but is more commonly referred to as an area code.

NXX: NXX is the first three digits of the Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

POP: POP is an acronym for Point-of-Presence and is the central office of the underlying carrier where the LEC hands off the traffic of the Company's Customers or where the T-1.5 digital facility interconnects with the underlying carrier.

Prime 800 Number: When a Customer requests a specific 800 number, the 800 number is referred to as a Prime 800 Number.

PSC: PSC is an acronym for Public Service Commission.

Residential Customer: A Residential Customer is a Customer who subscribes to the Company's service(s) in a non-business, trade, or professional name.

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SECTION 1 - TERMS AND ABBREVIATIONS

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Switched Access: If the Customer's location has a transmission line that is switched through the LEC to reach the network of the underlying carrier, the access is switched.

TNT: TNT is an acronym for Total Nationwide Termination

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertakings of the Company

The Company's services are furnished for communications originating and terminating within the State of Missouri under terms of this Tariff. This Tariff governs the provision of switched message telephone service and directory assistance service within the State of Missouri by resale of the services of facilities based carriers. The Company's services are provided on a monthly basis and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff, and the rules of the Missouri PSC applying to long distance communications as published in 4 CRS 240-33.

2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this Tariff.

2.2.3 The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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MISSOURI
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2.2 Limitations (continued)

2.2.5 Company reserves the right to refuse or deny service to Customers without incurring liability:

- (A) For non-payment of any sum owed the Company;
- (B) For insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, credit card numbers or pre-arranged account code numbers;
- (C) For any violation by a Customer related to the request for such service of either the provisions of this Tariff or any laws, rules, regulations, or policies;
- (D) By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service;
- (E) If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services;
- (F) If the Customer willfully damages the Company's equipment;
- (G) If the Customer fails to comply with any provision of this tariff.

2.2.6 Initial and continuing service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by interexchange carriers and LECs.

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2.3 Liabilities of The Company

2.3.1 The Company shall be indemnified and held harmless by the Customer against:

- (A) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or transmitted over the facilities of underlying carrier;
- (B) Violation of any other literary, intellectual, artistic, dramatic, or musical right;
- (C) Violations of the right to privacy;
- (D) Claims of patent infringement arising from combining or connecting Company's facilities or the facilities of the underlying carrier with apparatus and systems of the Customer;
- (E) All lost or stolen Custom Combination Calling Cards, except under the circumstances described in Paragraph 2.9;
- (F) Any other rights whatsoever relating to or arising from message content or the transmission thereof;
- (G) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

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2.3 Liabilities of The Company (continued)

2.3.2 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence or intentional acts of its employees or its agents, shall in no event exceed an amount equivalent to the initial period charge to the Customer for the period during which the aforementioned faults occur. In no event shall the Company be held liable for any special or consequential damages.

2.3.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

2.3.4 The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

2.3.5 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.

2.3.6 The Company shall not be liable for consequential damages arising from interruption, delay, error or defects in transmission occurring in the course of furnishing service nor for increased costs incurred by the Customer if calls are routed over another carrier.

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2.3 Liabilities of The Company (continued)

2.3.7 The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of transmission facilities; acts of God; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or, notwithstanding anything in this tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees, if committed beyond the scope of their employment.

2.3.8 The Company shall not be liable for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or basis of any claim for damages, within thirty (30) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. In the event that the Customer is not satisfied with the Company's resolution of any dispute, the

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SECTION 2 - RULES AND REGULATIONS

2.3 Liabilities of The Company (continued)

Customer may make application to the Missouri Public Service Commission for review and disposition of the matter.

2.3.9 The Company shall not be liable for any failure or non-performance of any equipment due to causes and/or circumstances beyond its control nor shall the Company be liable for any act or omission for any other Company furnishing any portion of the service to the Customer, including, but not limited to, any equipment owned or leased by the Customer, any equipment supplied to the Customer by the Company or any other supplier of equipment to the Customer, or any network service contracted by the Customer or the Company.

2.3.10 The Company shall be indemnified and held harmless by the Customer from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered made, instituted or asserted by Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for loss, damage or destruction of the premises of others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use which is not the direct result of the Company's negligence.

2.3.11 No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

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2.4 Use of Service

Service may be used for the transmission of communications by the Customer and the Customer's authorized user(s). The Customer may not use any of the services furnished by the Company under this Tariff for any unlawful purpose.

2.5 Interruption of Service

Credit allowances for the interruption of service are subject to the general liability provisions set forth in Paragraph 2.3.2 preceding. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

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2.6 Customer Service

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2.6.1 General

Customer Service may be contacted in writing at the Company's headquarters location: Automated Communications, Inc., 4100 East Mississippi Avenue, Suite 1300, Denver, CO 80222. Customers may also reach Customer Service via an 800 number.

2.6.2 Normal Business Hours

Service Representatives are available to assist with inquiries Monday through Friday from 7:00 AM to 7:00 PM mountain time.

2.6.3 After Hours

After hours calls to the Customer Service 800 number are answered by a voice mail system. The Customer leaves a message and a return call is made the next business day. Upon request, Customers are given an after hours call out list.

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2.7 Obtaining Service

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2.7.1 Application for Service

To obtain service, the Company requires the Customer to complete a Service Agreement to obtain the following information:

- actual Customer location address
- mailing/billing address(es)
- approximate date for commencement of service
- authorized signature
- date of application
- credit reference(s)
- ANI's to be served
- other information as the Company may reasonably request

The Customer must also sign a Letter of Agency authorizing the Company to order service on behalf of the Customer.

2.7.2 Establishment of Credit

(A) Residential Customers

The Company runs a TRW report on each Residential Customer. If the TRW report is satisfactory and indicates the Customer pays bills on time, credit is established.

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SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Service (Continued)

2.7.2 Establishment of Credit

(B) Business Customers

For Business Customers whose long distance usage over the last three months averages:

- \$200 or less per month, the Applicant's credit is determined by reviewing bank account and trade reference information. If the bank rating is satisfactory and the trade references are paid on time, credit is established.
- greater than \$200 but less than \$5,000 per month, the Company runs a TRW report, a TRW S-bar on all principles (if necessary), and calls the bank and trade references. If the TRW reports and bank references are satisfactory and the trade references are paid on time, credit is established.
- \$5,000 or more per month, the Company runs a TRW report, reviews a copy of the most current financial statements, and checks current bank and trade references. If the reports and statements are satisfactory and the trade references are paid on time, credit is accepted. If the Customer does not wish to provide financial statements for the Company's review, the Company will accept a personal guarantee or a two month deposit in lieu of the financial statements.

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SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Service (continued)

2.7.3 Deposits

(A) General

Any Company whose credit has not otherwise been duly established as provided in Section 2.7.2 hereof may be required to make a deposit to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held in the event that the conditions of service or basis on which credit was originally established have materially changed.

(B) Amount of Deposit

The amount of any deposit shall not exceed the estimated charges for two months service.

(C) Interest on Deposits

The Company will pay 9% interest on deposits to be credited annually upon the account of the Customer or paid upon the return of the deposit whichever occurs first.

(D) Escrow of Deposit

The Customer's deposit will be held in escrow in a federally insured financial institution.

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2.7 Obtaining Service (continued)

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2.7.3 Deposits (continued)

(E) Return of Deposit

A deposit will be returned:

- When an application for service has been canceled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance the Tariff and the excess portion of the deposit will be returned.
- At the end of one year of satisfactory credit history.
- Upon discontinuance of service. The Company will refund the Customer's deposit or the balance in excess of unpaid bills.

2.7.4 Advance Payments

The Company does not collect advance payments.

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2.8 Rendering and Payment of Bills

2.8.1 Billing Period

Customers are billed on a monthly basis according to the Company's monthly billing cycle.

2.8.2 Rendering Bills

Bills will be mailed no later than thirty (30) days following the close of the billing period. Bills are sent via U.S. mail to the current billing address.

2.8.3 Payment of Bills

Payment is due within twenty one (21) days of the monthly statement date. Payments are sent to Automated Communications, Inc. ATTN: Lockbox, Denver, CO 80263-0011.

2.8.4 Late Charge

If a Customer's bill is not paid within thirty (30) days from the statement date, the Company imposes a late charge of 1% per month on the delinquent amount. The Customer shall pay costs and reasonable attorney fees incurred by the Company in collecting past due balances.

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2.8 Rendering and Payment of Bills (continued)

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2.8.5 Billing Disputes

Billing disputes should be addressed in writing to Automated Communications, Inc., 4100 East Mississippi Avenue, Suite 1300, Denver, CO 80222. Billing disputes may also be referred via an 800 number. Service Representatives are available to assist with billing inquiries Monday through Friday from 7:00 AM to 7:00 PM mountain time.

Unless written notice of dispute as to charges is received by the Company within thirty (30) calendar days after statement date, such statement shall be deemed to be correct and payable in full by the Customer. Detailed information regarding any dispute shall be provided by the Customer upon the Company's request. In the event that the Customer is not satisfied with the Company's resolution of a billing dispute, the Customer may make application to the Missouri Public Service Commission for review and disposition of the matter.

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2.9 Responsibilities for Charges

The Customer is responsible for all charges including all calls placed by use of Customer's assigned authorization or calling card code(s). Upon knowledge of facts which would alert a reasonable person to the possibility that an unauthorized person is using Customer's authorization or calling card code, the Customer shall alert and give notice to the Company of such facts. The Customer shall be excused from liability only with respect to calls placed after receipt of such notice by the Company.

2.10 Cancellation of Service by Customer

Customers may cancel service only by giving thirty (30) day written notice to the Company. If the service being canceled is provided via the Company's switch, the service will be terminated immediately upon receipt of such notice unless some later date is specified therein. If the service is provided via the underlying carrier, the Company will immediately issue an order to cancel service.

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2.11 Termination of Service

2.11.1 Termination With Notice

Payment is considered delinquent if not received within thirty (30) days of the date of the bill. If payment is not received by the time the next month's bill is processed, a 1% late penalty is assessed, and the bill indicates that if payment is not received within five (5) days, service will be disconnected. If payment is not received or a suitable payment plan worked out between the Company and the Customer, the Customer's service is disconnected five (5) days later.

2.11.2 Termination Without Notice

Every effort will be made to provide a Customer five (5) days notice of termination of service. However, in the event of emergency or threatened or actual disruption of service to other Customers, the Company may terminate service without notice.

2.12 Taxes

The Customer will be billed for and is liable for payment of all applicable federal, state, and local taxes and surcharges. These charges are listed as separate line items on the bill and are not included in the quoted rates.

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2.13 Transfer or Assignment

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The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.2.5 covers the additional conditions under which the Company reserves the right to refuse service to Customers.

2.14 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods.

2.15 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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2.16 Timing of Calls

2.16.1 Calls Timed by the Underlying Carrier

If the Customer subscribes to TNT, TNT Plus, TNT Dedicated, TNT Dedicated Plus, TNT 800 Dedicated, TNT 800 Dedicated Plus, TNT Omni 800 S, or TNT Omni 800 S Plus, calls are timed by the underlying carrier. A call is initiated when the called party answers and is terminated when the called party or calling party hangs up, whichever occurs first. The underlying carrier will determine that a call has been initiated upon answer supervision. Answer supervision is accomplished either by receiving a confirmation signal from equipment at the called end or, in the absence of such a signal, by audio detection when a ring or busy signal is not being received. In such cases, billing begins only after a minimum of 60 seconds has elapsed, when it is reasonable to assume the frequency monitoring device is deemed to have erred. The Company will provide an appropriate credit to a Customer billed for a call of short duration when the Customer billed for a call of short duration identifies that the call was not complete.

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SECTION 2 - RULES AND REGULATIONS

2.16 Timing of Calls

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2.16.1 Calls Timed by the Underlying Carrier

If the Customer subscribes to TNT, TNT Plus, TNT Dedicated, TNT Dedicated Plus, TNT 800 Dedicated, or TNT 800 Dedicated Plus, calls are timed by the underlying carrier. A call is initiated when the called party answers and is terminated when the called party or calling party hangs up, whichever occurs first. The underlying carrier will determine that a call has been initiated upon answer supervision. Answer supervision is accomplished either by receiving a confirmation signal from equipment at the called end or, in the absence of such a signal, by audio detection when a ring or busy signal is not being received. In such cases, billing begins only after a minimum of 60 seconds has elapsed, when it is reasonable to assume the frequency monitoring device is deemed to have erred. The Company will provide an appropriate credit to a Customer billed for a call of short duration when the Customer billed for a call of short duration identifies that the call was not complete.

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2.16 Timing of Calls (continued)

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2.16.2 Calls Timed By The Company

If the Customer subscribes to TNT 800, TNT Agent 800, TNT 800 Plus, the Custom Combination Calling Card, or the ATS Debit Card, the calls are timed by the Company's switch which utilizes hardware or software answer supervision. Whenever possible, hardware answer supervision is utilized. Hardware Answer Supervision detects a change in amperage when the receiving instrument is activated. Software answer supervision is a method to detect when a receiving instrument has been activated by using a complex analysis of audio signals received back from the end of the communications channel. Audio signals are analyzed for the presence, absence, or changes in certain audio tones. Call timing is activated by the answer detection event and ceases with the disconnect event. The detection of voice and other tones must originate from the terminating end of the call. Background noises, talk or other signals from the caller's end cannot set off answer detection. C C

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2.16 Timing of Calls (continued)

2.16.2 Calls Timed By The Company

If the Customer subscribes to TNT 800 or Custom Combination Calling Card, the calls are timed by the Company's switch which utilizes hardware or software answer supervision. Whenever possible, hardware answer supervision is utilized. Hardware Answer Supervision detects a change in amperage when the receiving instrument is activated. Software answer supervision is a method to detect when a receiving instrument has been activated by using a complex analysis of audio signals received back from the end of the communications channel. Audio signals are analyzed for the presence, absence, or changes in certain audio tones. Call timing is activated by the answer detection event and ceases with the disconnect event. The detection of voice and other tones must originate from the terminating end of the call. Background noises, talk or other signals from the caller's end cannot set off answer detection.

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2.17 Rate Periods

2.17.1 Custom Combination Calling Card Service

Different rates may be applicable to a call at a different time of the day and on certain days of the week as specified in the appropriate rate schedule for that call. All times shown are mountain standard time.

	Times Applicable		
Rate Period	From	To But Not Including	Days Applicable
Day	8:00 AM	5:00 PM	Mon - Fri
Evening	5:00 PM	11:00 PM	Sun - Fri
Night/ Weekend	11:00 PM	8:00 AM	All days
	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday

2.17.2 All Other Services

Time-of-day is not a rate element.

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2.19 Holiday Rates

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The term holiday applies to New Years Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. The holiday rate applicable is the evening rate, unless a lower rate would normally apply. Holiday rates apply to calls billed to the Custom Combination Calling Card.

2.20 Initial and Additional Period

2.20.1 General

The usage rate is based on an initial period plus any additional period or periods.

**2.20.2 TNT, TNT Dedicated, TNT 800, TNT 800 Plus, TNT Agent 800, TNT C
Omni 800 S, TNT Omni 800 S Plus, and TNT 800 Dedicated C**

The initial period is the first 18 seconds or fraction thereof. The additional period(s), if any, is each 1/10 of a minute (six second increments) or fraction thereof after the initial period.

2.20.3 TNT Plus, TNT Dedicated Plus, and TNT 800 Dedicated Plus C

The initial period is each 1/10 of a minute (six second increments) or fraction thereof. The additional period(s), if any, is each 1/10 of a minute (six second increments) or fraction thereof after the initial period.

2.20.4 Custom Combination Calling Card Service

The initial period is thirty (30) seconds or fraction thereof. The additional period(s), if any, is each 1/10 of a minute (six second increments) or fraction thereof after the initial period.

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2.19 Holiday Rates

The term holiday applies to New Years Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. The holiday rate applicable is the evening rate, unless a lower rate would normally apply. Holiday rates apply to calls billed to the Custom Combination Calling Card.

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2.20 Initial and Additional Period

2.20.1 General

The usage rate is based on an initial period plus additional period or periods.

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2.20.2 TNT, TNT Dedicated, TNT 800, and TNT 800 Dedicated

The initial period is the first 18 seconds or fraction thereof. The additional period(s), if any, is each 1/10 of a minute (six second increments) or fraction thereof after the initial period.

2.20.3 TNT Plus, TNT Dedicated Plus, TNT 800 Plus, and TNT 800 Dedicated Plus

The initial period is each 1/10 of a minute (six second increments) or fraction thereof. The additional period(s), if any, is each 1/10 of a minute (six second increments) or fraction thereof after the initial period.

2.20.4 Custom Combination Calling Card Service

The initial period is thirty (30) seconds or fraction thereof. The additional period(s), if any, is each 1/10 of a minute (six second increments) or fraction thereof after the initial period.

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2.20 Initial and Additional Period (continued)

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2.20.5 ATS Debit Card

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The initial period is one (1) minute or fraction thereof. The additional period(s), if any, is each one (1) minute or fraction thereof.

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SECTION 2 - RULES AND REGULATIONS

2.21 Application of Charges

The usage charges for each completed call during a billing month will be computed. If the total charge includes a fraction of a cent, \$.005 and above is rounded up to the next whole cent and less than \$.005 is rounded down to the next whole cent.

2.22 Determining Rate in Effect

2.22.1 Custom Combination Calling Card Service

When a call spans more than one rate period, total charges for the time in each rate period is calculated and the results for each rate period are totaled to obtain the total message charge. The time at the beginning of connection determines the applicable rate period for the minute.

2.22.2 ATS Debit Card

The time at the beginning of each minute of connection determines the applicable rate period. When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

2.22.3 All Other Services

Time-of-day is not a rate element for all other services.

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2.21 Application of Charges

The usage charges for each completed call during a billing month will be computed. If the total charge includes a fraction of a cent, \$.005 and above is rounded up to the next whole cent and less than \$.005 is rounded down to the next whole cent.

2.22 Determining Rate in Effect

2.22.1 Custom Combination Calling Card Service

When a call spans more than one rate period, total charges for the time in each rate period is calculated and the results for each rate period are totaled to obtain the total message charge. The time at the beginning of connection determines the applicable rate period for the minute.

2.22.2 All Other Services

Time-of-day is not a rate element for all other services.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Outbound Services

3.1.1 TNT

TNT is an outbound only, long distance pricing plan for residential and business customers using switched access to reach the long distance network of the underlying carrier. This service is only available in equal access areas.

3.1.2 TNT Plus

TNT Plus is an outbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Each member location must utilize switched access to reach the POP of the underlying carrier. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Outbound Services

3.1.3 TNT Dedicated

TNT Dedicated is an outbound only, long distance pricing plan for businesses that utilize Dedicated Access to reach the POP of the underlying carrier.

3.1.4 TNT Dedicated Plus

TNT Dedicated Plus is an outbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Each member location must utilize dedicated access to reach the POP of the underlying carrier. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT Dedicated Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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3.2 Inbound Services

Inbound service permits calls to be completed to the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number, (800) NXX-XXXX, which terminates at the Customer's location. The Company's intrastate services are only available to Customers that subscribe to the Company's interstate offering.

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3.2.1 TNT 800

TNT 800 applies to calls that are originated from any point in the state on any type of access but are terminated via Switched Access lines in the terminating city. TNT 800 is available to business and residential customers.

3.2.2 TNT Agent 800

TNT Agent 800 calls are originated from any point in the state but are terminated via Switched Access lines in the terminating city. TNT Agent 800 is available to business and residential Customers.

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3.2.3 TNT 800 Plus

TNT 800 Plus is an inbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via Switched Access at the terminating city. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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3.2 Inbound Services

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Inbound service permits calls to be completed to the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number, (800) NXX-XXXX, which terminates at the Customer's location. The Company's intrastate services are only available to Customers that subscribe to the Company's interstate offering.

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3.2.1 TNT 800

TNT 800 applies to calls that are originated from any point of access on any type of access but are terminated via Switched Access lines in the terminating city. TNT 800 is available to business and residential customers.

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3.2.2 TNT 800 Plus

TNT 800 Plus is an inbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via Switched Access at the terminating city. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Inbound Services (continued)

3.2.4 TNT Omni 800 S

TNT Omni 800 S applies to calls that are originated from any point in the state and are terminated via Switched Access lines in the terminating city.

3.2.5 TNT Omni 800 S Plus

TNT Omni 800 S Plus is an inbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via Switched Access at the terminating city. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each member location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT Omni 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Inbound Services (continued)

3.2.6 TNT 800 Dedicated

TNT 800 Dedicated is an inbound only, long distance pricing plan. Calls are originated from any point in the state on any type of access but are terminated via Dedicated Access lines between the Customer's premises and the underlying carrier's POP.

3.2.7 TNT 800 Dedicated Plus

TNT 800 Dedicated Plus is an inbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via Dedicated Access from the underlying carrier's POP. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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3.2 Inbound Services (continued)

3.2.3 TNT 800 Dedicated

TNT 800 Dedicated is an inbound only, long distance pricing plan. Calls are originated from any point in the state on any type of access but are terminated via Dedicated Access lines between the Customer's premises and the underlying carrier's POP.

3.2.4 TNT 800 Dedicated Plus

TNT 800 Dedicated Plus is an inbound only, long distance pricing plan for national organizations that contract with the Company to provide service to its members. Calls are originated on any type of access but are terminated via Dedicated Access from the underlying carrier's POP. Each member location is solely responsible for its bill and the member location is a Customer of the Company not the group organizer. Each location will be billed separately for its services. The usage volume of all member locations of the group are totaled to determine if the group qualifies for TNT 800 Plus rates. The intrastate service is only available to member locations that subscribe to the Company's interstate service.

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3.3 Directory Assistance

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Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party. The Directory Assistance Charge applies to all calls made from points outside of the calling party's HNPAA using services of the underlying carrier. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnished the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published or no record can be found). Directory Assistance is available to any Customer having access to the directory assistance bureau of the underlying carrier.

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3.3 Directory Assistance

Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party. The Directory Assistance Charge applies to all calls made from points outside of the calling party's HNPA using services of the underlying carrier. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnished the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published or no record can be found). Directory Assistance is available to any Customer having access to the directory assistance bureau of the underlying carrier. **CANCELLED**

3.4 Custom Combination Calling Card Service

This travel card service enables the caller(s) to place long distance calls when they are away from their primary service location and charge them to their account. Customers access the network by dialing a universal "800" number plus a calling code and the called telephone number. In addition to being able to use the card as a travel card, the Custom Combination Calling Card has a speed dialing feature. Speed dialing allows the user to make calls to a predetermined list of up to nine (9) telephone numbers utilizing a single hot digit (0-9). This is accomplished by dialing a universal 800 number, plus a five digit code, plus one "hot" digit which rings directly to the predetermined number the calling party wishes to reach. The Custom Combination Calling Card Service is available to business and residential customers that subscribe to the Company's interstate service. **FILED**

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Calling Card Services

3.4.1 Credit Card Services

(A) General

Credit Card service enables the caller to bill a call to the primary service location when the caller is away from their established primary service location. Credit Card services are automated services that do not require the assistance of a long distance operator.

(B) Services Provided By Underlying Carrier

Reserved for future use.

(C) Services Provided By The Company

.1 Custom Combination Calling Card Service

This travel card service enables the caller(s) to place long distance calls when they are away from their primary service location and charge them to their account. Customers access the network by dialing a universal "800" number plus a calling code and the called telephone number. In addition to being able to use the card as a travel card, the Custom Combination Calling Card has a speed dialing feature. Speed dialing allows the user to make calls to a predetermined list of up to nine (9) telephone numbers utilizing a single hot digit (0-9). This is accomplished by dialing a universal 800 number, plus a five digit code, plus one "hot" digit which rings directly to the predetermined number the calling party wishes to reach. The Custom Combination Calling Card Service is available to business and residential Customers that subscribe to the Company's interstate service.

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3.4 Calling Card Services (continued)

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3.4.2 ATS Debit Cards

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(A) General

An ATS Debit Card allows a Customer to arrange for payment for telecommunication services prior to using the services. The ATS Debit Card is available to Residential Customers and to Business Customers.

To place an ATS Debit Card call, the Customer dials a unique 800 number to reach the ATS Debit Card data base and then enters an assigned authorization code. Prior to connection to the called number, the computer advises the Customer how much time the Customer has left to place that call. The Customer is then connected to the called number. In real time, the charge for the call is deducted from the remaining usage. The Customer will receive a warning two minute before the ATS Debit Card usage expires. If the ATS Debit Card usage expires prior to the Customer completing the call, the call will be disconnected.

Billing for the ATS Debit Card is handled as any other service. See Paragraph 2.8. The ATS Debit Card is provisioned via the Company switch.

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3.4 Calling Card Services (continued)

3.4.2 ATS Debit Cards (continued)

(B) Service Options

.1 Standard ATS Debit Card

The Standard ATS Debit Card is not reusable once the usage has been exhausted.

.2 Rechargeable ATS Debit Card

Once the usage has been exhausted, the Rechargeable ATS Debit Card can be reused. To request additional usage be added to the card, the Customer calls Customer Service and places an order with the Customer Service Representative.

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3.5 Management Reports

3.5.1 Description

A compilation of a month's calls sorted and condensed into summaries which advise of trends, patterns and exceptions on their long distance bill. The reports available assist in allocating costs, client billback, controlling abuse, traffic pattern analysis, personnel evaluation, eliminating misuse, assessing marketing efforts, overall business evaluations and improving security. There are two types of Management Reports:

(A) Standard Package

The Standard Package provides one to three reports.

(B) Custom Package

The Custom Package provides more than three reports.

3.5.2 Availability

Management Reports are available to Customers that subscribe to any of the Company's outbound services.

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3.6 Media Options

3.6.1 Description

The Customer has the options of diskette billing, magnetic tape, or microfiche.

3.6.2 Availability

These options are available to a Customer subscribing to any of the Company outbound services.

3.7 Cost Accounting Codes

3.7.1 General

A Cost Accounting Code is a multi-digit code which enables Customers to allocate long distance charges to individual callers or internal accounts. The service is available to Customers that subscribe to any of the Company's outbound services. There are two types of Cost Accounting Codes: Forced and Verified.

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3.7 Cost Accounting Codes (continued)

3.7.2 Forced Cost Accounting Code

A Forced Cost Accounting Code is any 2-5 digit code the Customer uses on a call to identify who placed the call.

3.7.3 Verified Cost Accounting Code

A Verified Cost Accounting Code is a specific 2-3 digit code the Customer uses on a call to identify who placed the call. There are two types of Verified Cost Accounting Codes:

(A) Standard Verified Cost Accounting Code

A Standard Verified Cost Accounting Code is a pre-determined list of 2-3 digit codes provided to a Customer by the Company.

(B) Custom Verified Cost Accounting Code

A Custom Verified Cost Accounting Code is a list of 2-3 digit codes specified by the Customer.

3.7.4 Availability

Cost Accounting Codes are available to Customers that subscribe to any of the Company's outbound services.

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3.8 Operator Services

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Customers subscribing to any of the Company's outbound services can reach the operator of the underlying carrier dialing 0+ the called number or by dialing "00". The Underlying Carrier provides the operator services, brands the call, and direct bills all operator services calls.

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4.1 Outbound Service

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Customers that subscribe to any of the Company's outbound services are billed a usage charge as described below:

4.1.1 TNT

Initial Period	Additional Periods
\$.0630 R	\$.0210 R

4.1.2 TNT Plus

Initial Period	Additional Periods
\$.0140	\$.0140

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4.1 Outbound Service

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Customers that subscribe to any of the Company's outbound services are billed a usage charge as described below:

4.1.1 TNT

Initial Period	Additional Periods
\$.0660	\$.0220

4.1.2 TNT Plus

Initial Period	Additional Periods
\$.0140	\$.0140

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4.1 Outbound Service (continued)

4.1.3 TNT Dedicated

Initial Period	Additional Periods
\$.0390	\$.0130

4.1.4 TNT Dedicated Plus

Initial Period	Additional Periods
\$.0120	\$.0120

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4.2 Inbound 800 Services

4.2.1 Prime 800 Number

There is a one time charge of \$50 for each Prime 800 Number provided to the Customer.

4.2.2 TNT 800

Customers that subscribe to TNT 800 are billed a one time activation charge of \$15, a monthly service fee of \$10 per month, and a usage charge as described below:

Initial Period	Additional Periods
\$0.0570	\$0.0190

4.2.3 TNT 800 Plus

Customers that subscribe to TNT 800 Plus are billed a monthly service fee of \$5 per month, and a usage charge as described below:

Initial Period	Additional Periods
\$0.0480 I	\$0.0160 R

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4.2 Inbound 800 Services

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4.2.1 Prime 800 Number

There is a one time charge of \$50 for each Prime 800 Number provided to the Customer.

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4.2.2 TNT 800

Customers that subscribe to TNT 800 are billed a one time activation charge of \$15, a monthly service fee of \$10 per month, and a usage charge as described below:

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Initial Period	Additional Periods
\$.0570	\$.0190

4.2.3 TNT 800 Plus

Customers that subscribe to TNT 800 Plus are billed a monthly service fee of \$5 per month, and a usage charge as described below:

Initial Period	Additional Periods
\$.0180	\$.0180

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4.2 Inbound 800 Services (continued)

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4.2.4 TNT Agent 800

Initial 18 Seconds or Fraction Thereof	Additional 6 Seconds or Fraction Thereof
\$.0525	\$.0175

4.2.5 TNT Omni 800 S

Initial 18 Seconds or Fraction Thereof	Additional 6 Seconds or Fraction Thereof
\$.0630	\$.0210

4.2.6 TNT Omni 800 S Plus

Initial 18 Seconds or Fraction Thereof	Additional 6 Seconds or Fraction Thereof
\$.0420	\$.0140

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4.2 Inbound 800 Services (continued)

4.2.7 TNT 800 Dedicated

Customers that subscribe TNT 800 Dedicated are billed a one time activation charge of \$15, a monthly service fee of \$10 per month, and a usage charge as described below:

Initial Period	Additional Periods
\$.0390	\$.0130

4.2.8 TNT 800 Dedicated Plus

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Customers that subscribe to TNT 800 Dedicated Plus are billed a monthly service fee of \$5 per month, and a usage charge as described below:

Initial Period	Additional Periods
\$.0120	\$.0120

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4.2 Inbound 800 Services (continued)

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4.2.4 TNT 800 Dedicated

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Customers that subscribe TNT 800 Dedicated are billed a one time activation charge of \$15, a monthly service fee of \$10 per month, and a usage charge as described below:

Initial Period	Additional Periods
\$.0390	\$.0130

4.2.5 TNT 800 Dedicated Plus

Customers that subscribe to TNT 800 Dedicated Plus are billed a monthly service fee of \$5 per month, and a usage charge as described below:

Initial Period	Additional Periods
\$.0120	\$.0120

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4.3 Directory Assistance

4.3.1 TNT and TNT Dedicated

The rate per call is \$.55.

4.3.2 TNT Plus and TNT Dedicated Plus

The rate per call is \$.50.

4.3.3 Custom Combination Calling Card

If the Customer subscribes to a Custom Combination Calling Card and also subscribes to TNT Plus or TNT Dedicated Plus, the rate per call is \$.50. If the Customer subscribes to a Custom Combination Calling Card and to TNT or TNT Dedicated, the rate per call is \$.55. If the Customer subscribes to the Custom Combination Calling Card as a stand alone service, the rate per call is \$.55.

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4.4 Calling Card Services

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4.4.1 Credit Card Services

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(A) Custom Combination Calling Card

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When the Custom Combination Calling Card is used as a travel card, there are two rate elements. They include a usage charge and a surcharge. The surcharge is \$.50 per message. The usage charges are as follows:

Day Rate		Evening Rate		Night/Weekend Rate	
Initial Period	Add'l Period	Initial Period	Add'l Period	Initial Period	Add'l Period
\$.1050	\$.0210	\$.0950	\$.0190	\$.0850	\$.0170

When the Custom Combination Calling Card is used for speed dialing as described in Paragraph 3.4, the usage charges above apply.

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4.4 Custom Combination Calling Card

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When the Custom Combination Calling Card is used as a travel card, there are two rate elements. They include a usage charge and a surcharge. The surcharge is \$.50 per message. The usage charges are as follows:

Day Rate		Evening Rate		Night/Weekend Rate	
Initial Period	Add'l Period	Initial Period	Add'l Period	Initial Period	Add'l Period
\$.1050	\$.0210	\$.0950	\$.0190	\$.0850	\$.0170

When the Custom Combination Calling Card is used for speed dialing as described in Paragraph 3.4, the usage charges above apply.

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4.5 Management Reports

4.5.1 Standard Package

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There is a one time activation charge of \$10.00 and a per month charge of \$5.00 for Customers with less than \$500.00 of monthly usage.

4.5.2 Custom Package

There is a one time activation charge of \$10.00 for Customers with less than \$500.00 of monthly usage plus a per month charge of \$5.00 for Customers with less than \$1,000 of monthly usage.

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4.4 Calling Card Services (continued)

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4.4.2 ATS Debit Card Services

(A) Standard ATS Debit Card

Initial 1 Minute or Fraction			Each Additional 1 Minute or Fraction		
Day	Evening	N/W	Day	Evening	N/W
\$.5000	\$.5000	\$.5000	\$.5000	\$.5000	\$.5000

(B) Rechargeable ATS Debit Card

There are two rate elements. They include a usage charge and a surcharge. The surcharge is \$.50 per completed call. The usage charges are as follows:

Initial 1 Minute or Fraction			Each Additional 1 Minute or Fraction		
Day	Evening	N/W	Day	Evening	N/W
\$.5000	\$.5000	\$.5000	\$.5000	\$.5000	\$.5000

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4.5 Management Reports

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4.5.1 Standard Package

There is a one time activation charge of \$10.00 and a per month charge of \$5.00 for Customers with less than \$500.00 of monthly usage.

4.5.2 Custom Package

There is a one time activation charge of \$10.00 for Customers with less than \$500.00 of monthly usage plus a per month charge of \$5.00 for Customers with less than \$1,000 of monthly usage.

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4.6 Media Options

4.6.1 Diskette Billing

There is a one time activation charge of \$25.00 for Customers with less than \$500.00 of monthly usage plus a monthly charge based on monthly usage as follows:

Monthly Usage	Monthly Charge
Greater than \$1,000	\$0
\$500 - \$1000	\$5
Less than \$500	\$10

4.6.2 Magnetic Tape

There is a one time activation charge of \$50.00 plus \$50 per month per account.

4.6.3 Microfiche

The charge is \$4.00 per sheet per occurrence.

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4.7 Cost Accounting Codes

4.7.1 Forced Cost Accounting Codes

There is no charge for Forced Cost Accounting Codes.

4.7.2 Verified Cost Accounting Codes

The charge is \$5.00 per month per account for Standard Verified Cost Accounting Codes. For Custom Verified Cost Accounting Codes, there is a one time activation charge of \$20.00 plus a charge of \$5.00 per month per account.

4.8 Returned Check Charge

If a Customer's check is returned by the bank, the Customer will be billed \$15 per occurrence.

4.9 Reconnection Fee

A one time charge of \$25 applies to reconnect a Customer if the reason for disconnection was nonpayment.

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CANCELLED

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