

Pacific-South Telecom, Inc.

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFFPACIFIC-SOUTH TELECOM, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by PACIFIC-SOUTH TELECOM, INC.,) hereinafter in the text of this tariff referred to as "Company", with principal offices at 2701 Fondren, Suite 116, Dallas, Texas 75205. This tariff applies to intrastate interexchange intralata and interlata services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Pacific-South Telecom, Inc. is a "competitive" telecommunications company as defined in Missouri Case Number TO-88-142.

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Pacific-South Telecom, Inc.

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-93-105 issued December 29, 1992, the following Statues,
Rules and Regulations have been waived for purposed of offering network services as set forth
herein:

Statutory Provisions

Section 392.240(1)

Section 392.270

Section 392.280

Section 392.290

Section 392.3 10

Section 392.320

Section 392.330

Section 392.340

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Commission Rules and Regulations

4 CSR 240-10.020

4 CSR 240-30.0~0(2)(C)

4 CSR 240-30.040(1) (D)

4 CSR 240-30.040(2)

4 CSR 240-30.040(3)

4 CSR 240-30.040(5)

4 CSR 240-30.040(6)

4 CSR 240-32.030(1)(B)

4 CSR 240-32.030(1)(C)

4 CSR 240-32.030(2)

4 CSR 240-32.050(3)

4 CSR 240-32.050(4)

4 CSR 240-32.050(5)

4 CSR 240-32.050(6)

4 CSR 240-32.070(4)

4 CSR 240-33.030

4 CSR 240-33.040(5)

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right hand corner of each page. These numbers are used to determine the most current sheet revision on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the Missouri Public Service Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Missouri Public Service Commission.

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SECTION 1 . TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's location to a Company point of presence.

Aggregator - Any person or other entity that makes telephones available to the public or transient users of its premises for telephone calls using a provider of telephone services.

Billed Party - The person or entity that accepts responsibility for the payment of charges for a call over the company's service.

Call Processing system (CPS) - Equipment placed by the company at the subscriber's premises to automate collect calls and record credit card information for billing purposes.

Company -- Pacific-South Telecom, Inc.

Day - From 8:00 a.m. up to but not including 5:00 p.m., Monday through Friday, based on subscriber's local time.

Evening - From 5:00 p.m. up to but not including 11:00 p.m., Sunday through Friday, based on subscriber's local time.

Holidays - Company recognizes the holidays of New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Calls placed on Holidays will be rated at the evening rates unless a lower rate would normally apply.

Night/Weekend - From 11:00 p.m. up to but not including 8:00 a.m., Sunday through Friday, and all day Saturday, based on subscriber's local time.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

Operator Services - Operator Services means any telecommunications service initiated from an aggregator location that includes, as a component, any automatic or live assistance to a consumer to arrange for billing or completion, or both, of a telephone call through a method other than:

- (1) automatic completion with billing to the telephone from which the call originated; or
- (2) completion through any access code used by the consumer, with billing to an account previously established with the company by the consumer.

Subscriber - The property, or property owner, to which Company provides its services.

User - The person at the subscriber's location who actually places the call over the company's service.

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Pacific-South Telecom, Inc.2.1 Undertaking of Company

Company services and facilities are furnished for intrastate Communications originating at specific points within the state of Missouri under the terms of this Tariff.

Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the subscriber, to allow Connection of a subscriber's location to the Company point of presence.

The company's services are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.

2.2.2 Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the subscriber is using the service in violation of the law or the provisions of this Tariff.

2.2.3 All facilities provided under this Tariff are directly controlled by Company and the subscriber may not transfer or assign the use of the services or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the services or facilities.

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SECTION 2- RULES AND REGULATIONS, (Cont'd.)

2.2 Limitations (Cont'd.)

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of the Company

2.3.1 Company liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmissions occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the subscriber for the period during which the aforementioned faults in transmission occur.

2.3.2 Company shall be indemnified and held harmless by the subscriber against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
- (B) All other claims arising out of any act or omission of the subscriber in connection with any service or facility provided by Company.

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Pacific-South Telecom, Inc.SECTION 2- RULES AND REGULATIONS, (Cont'd.)2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the subscriber, or to the failure of channels or equipment provided by the subscriber, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the subscriber to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the subscriber shall ascertain that the trouble is not being caused by any action or omission by the equipment, if any, furnished by the subscriber and connected to the Company's facilities.

2.4.2 For the purposes of credit computation, every month shall be considered to have 720 hours.

2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.4.4 The subscriber shall be credited for an interruption of two hours or more at the rate of
1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

$$\text{Credit Formula} \qquad \text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

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Pacific-South Telecom, Inc.2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Types of Charges

Automated Credit Card . The user places a call over the company's service from the subscriber's location and enters the calling card digits of its local exchange carrier credit card as the chosen method of billing to the user. The user is the billed party.

Automated Collect . The user places a call over the company's service from the subscriber's location and provides its name for storage and presentation to the party being called. The party being called is asked to accept or decline the charges. Upon acceptance, the party is being called is the Billed party. Upon decline, there is no Billed Party.

Operator Assisted Credit Card . The user places a call over the Company's service from the subscriber's location and verbally relays the calling card digits of its local exchange carrier credit card to a live operator as the chosen method of billing the user. The user is the Billed Party.

Person to Person . The user places a call over the company's service from the subscriber's location and requests the operator to locate a specific individual as the called party. The Billed Party is dependent upon the billing method. If the call is Person to Person Credit Card, the user has chosen to be the Billed Party. If the call is Person to Person collect, the called party has chosen to be the Billed Party.

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Pacific-South Telecom, Inc.2.6 Types of Charges (Cont'd.)

Third Party .The user places a call over the company's service from the subscriber's location and requests that a third party chooses to be the Billed Party. The third party must verbally accept to an operator that it has chosen to be the Billed Party. Third party calls will not be completed or billed without acceptance by the third party.

Collect .The user places a call over the company's service from the subscriber's location and requests a live operator to ask the called party to accept or decline charges. Upon acceptance, the party being called is the Billed Party. Upon decline, there is no Billed Party.

Sent Paid .The user places a call over company's service from a subscriber location and requests that the called from telephone number be billed for the call.

Originating Number Billing .This option allows the end user to bill a call to the calling telephone number. End user accepts responsibility for payment of charges. Originating Number Billing may not be accepted from pay telephones and other restricted telephone numbers. All direct dial calls are billed to the originating line.

- 2.7 All Types of Charges listed in 2.6 are billed to the appropriate Billed Party by the Company or through the Billing and Collection Agreements from the Billed Party's local exchange carrier or credit card.

Where charges are billed by the LEC, the following applies: The Company submits the billing data to its agent, or agents, for submission to the appropriate local exchange carrier. The local exchange carrier bills and collects from the Billed Party through its local monthly telephone bills. The local exchange carrier remits the collected charges to the agent who in turn remits to the company.

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SECTION 2- RULES AND REGULATIONS, (Cont'd.)

2.8 Taxes

All taxes are calculated, collected, and remitted by the local exchange carrier of the Billed Party, per its billing and collection agreements, or are collected directly by the Company.

2.8.1 Missouri Universal Service Fund

- A. The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each Customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

2.9 Employee Concessions

None

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2.10 [Reserved for future use.]

2.11 Unanswered Calls

The company will not bill for unanswered calls in areas where equal access is available. Furthermore, the Company will not knowingly bill for unanswered calls where equal access is not available.

2.12 Call Splashing

The company will not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred. Furthermore, the company will not bill for a call that does not reflect the location of the origination of the call, unless the aforementioned conditions have been met.

2.13 Call Branding

The company will; (A) identify itself, audibly and distinctly, to the consumer at the beginning and end of each telephone call and before the consumer incurs any charge for the call; (B) permit the customer to terminate the telephone call at no charge before the call is connected; and (C) disclose immediately to the consumer, upon request and at no charge to the consumer, a quote of its rates and charges for the call, methods by which such rates or charges will be collected, and the methods by which complaints concerning such charges, or collection practices will be resolved.

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Pacific-South Telecom, Inc.SECTION 2- RULES AND REGULATIONS, (Cont'd.)2.14 Subscriber/Aggregator Compliance

The company will ensure that each subscriber location for which the company provides operator services is in compliance with the requirements of this tariff. The Company will withhold payment of any compensation, including commissions, if the company believes the subscriber is in violation of the requirements of this tariff.

2.15 Posting

Each location owner or aggregator utilizing company's services shall post on or near the telephone instrument information pertaining to company's operator services as provided by company. Company will print on the display card that it is the Operator Service Provider and provide the cards and labels to subscriber/aggregator.

2.16 Complaints

Complaints can be directed to (1) the operator, (2) the toll free number for Company and (3) correspondence with company with provided address.

2.17 Access to Carrier of Choice

Information on how to contact the Local Exchange Carrier is provided on the display cards provided. Company does not block access to other carriers. Access to the End Users preferred carrier is available through the use of the carriers' access codes and/or calling sequences provided to their customers.

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SECTION 2- RULES AND REGULATIONS, (Cont'd.)

2.18 Call Branding

All calls originating from aggregator locations will be double-branded.

2.19 Rate Quotes

Rate quotes will be given on request at no charge.

2.20 Emergency Service

Each location shall post instructions on how to reach the nearest emergency service provider and company till pass all emergency calls to the appropriate emergency service at no charge.

2.21 Calling Card Verification

Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

2.22 No Blocking of 800 or 950 Calls

Company and subscriber/aggregator will not block 800 or 950 access to other carriers.

2.23 Access Surcharges

Company will not collect access surcharges for payphone owners through its billing agreements with local exchange companies.

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SECTION 2- RULES AND REGULATIONS

2.24 Payment Regulations

1. Customer bills for telephone service are due upon receipt, unless otherwise specified by this tariff or by contract. A Customer is in default unless payment is made on or before thirty days past the due date,
2. A late payment charge of one and one-half percent (1.5%) per monthly billing period may be applied to all past due amounts, including arrears and unpaid late payment charges.
3. The Company reserves the right to assess a return-check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company for insufficient funds.
4. Deposits of an amount equal to one month's estimated charges may be collected from Customers or potential Customers whose credit or payment history is unsatisfactory or unknown to the Company. Deposits will be collected and maintained in accordance with the rules of the Commission.
5. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owned to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

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3.1 Operator Services

Operator Services is a generic term used to describe both automated and live operator assisted calling. The Types of Charges are listed in Section 2.6 above. The company provides its subscribers with a method of allowing users to make long distance calls from the subscriber's location. Several billing options are made available to the user, along with a quote of the associated charges upon request.

3.2 Timing Calls

The Billed Party's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver. Usage ends when either party hangs up. Uncompleted calls and unaccepted calls are not billed. All calls with fractional durations are rounded to the next higher minute.

3.3 Calculation of Distance

Usage Charges for mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by industry standard, vertical and horizontal coordinate calculations. The distance is calculated by taking the squared differences in the vertical coordinates and the horizontal coordinates, adding the two together, and dividing the sum by ten. The square root of this number is the distance of the call.

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Pacific-South Telecom, Inc.SECTION 3 .DESCRIPTION OF SERVICE, (Cont'd.)3.4 Emergency Services Calling Plan

Message toll telephone calls, to governmental service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons or property from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following, are offered at no charge to the customer.

- (A) Governmental fire fighting, State Highway Patrol, Police, and emergency squad services (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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Pacific-South Telecom, Inc.SECTION 3. DESCRIPTION OF SERVICE, (Cont'd.)3.5 Service Offerings3.5.1 South 3-D

South 3d is a switched telecommunications service which allows Customers to make "1+" direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits. For billing purposes, call timing is rounded up to the nearest full minute increment. A volume discount schedule applies.

3.5.2 South Toll Free

South Toll Free is an in-bound "toll-free" 800 service. Pacific-South Telecom's. Customer is billed 1 for each 800 call, rather than the call originator. Calls terminate to the Customer over local exchange Company provided switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty 1 (30) seconds. A monthly service fee and set-up fee apply.

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Pacific-South Telecom, Inc.SECTION 3. DESCRIPTION OF SERVICE, (Cont'd.)3.5 Service Offerings (Cont'd.)3.5.3 Travel South

Travel South allows customers to use Pacific-South Telecom's service while away from their home or office. Customers must dial an access code, identification number and the destination telephone number. This service is available only to those Customers subscribing to the Company's South 3d direct dial product. For billing purposes, call timing is rounded up to the nearest full minute increment. Customers may choose one of the rate options listed below. In the event that an operator is used to complete the travel card call (i.e. by dialing "00" after the access code or by default when the identification number or destination telephone number is not dialed by the Customer), an operator service charge applies in addition to all other applicable charges.

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Pacific-South Telecom, Inc.SECTION 3. DESCRIPTION OF SERVICE, (Cont'd.)3.5 Service Offerings (Cont'd.)

(N)

3.5.4 Directory Assistance

Directory Assistance is available to the Company's customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Residential customers are entitled to six (6) free directory assistance calls each monthly cycle.

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Pacific-South Telecom, Inc.SECTION 3 .DESCRIPTION OF SERVICE, (Cont'd.)3.5 Service Offerings (Cont'd.)3.5.5 1-800 Operator Services

Customers may place calls through specialized billing or call placement arrangements using a Company-designated access code (for example: I -800-XXX)-(XXX) and operator assistance. Callers have the option of placing station-to-station or person-to-person calls. Calls may be billed to the called party (collect), to a calling/credit card, or to a third party. Calls are billed based on duration of the call. In addition, a per-call service charge applies depending upon call type. An operator dialed surcharge applies when the caller asks the operator to dial the destination number. Calls are billed in full minute increments.

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Pacific-South Telecom, Inc.

SECTION 3 .DESCRIPTION OF SERVICE, (Cont'd.)3.5 Service Offerings, (Conf.)

(N)

3.5.6 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1987 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard territorial usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

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Section 4 – Rates

4.1 Operator Service Rates -- Missouri

4.1.1 Operator Services per Minute Usage Rates

A. Customer Dialed Calling Card

InterLata

All mileage and all time periods \$1.15 per minute

IntraLATA

All mileage and all time periods \$1.15 per minute

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Section 4 – Rates

4.1 Operator Service Rates -- Missouri

4.1.1 Operator Services per Minute Usage Rates

B. Operator Station

InterLata

All mileage and all time periods \$1.15 per minute

IntraLATA

All mileage and all time periods \$1.15 per minute

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Section 4 – Rates

4.1 Operator Service Rates -- Missouri

4.1.1 Operator Services per Minute Usage Rates

C. Operator Dialed Calling Card

InterLata

All mileage and all time periods \$1.15 per minute

IntraLATA

All mileage and all time periods \$1.15 per minute

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	Billed To	
	LEC Card	Commercial Credit Card
Customer Dialed Calling Card Station		
-Customer Dialed Calling Card	\$4.99	\$4.99
-Customer Dialed & Operator Assisted	\$7.50	\$7.50
-Customer Dialed & Operator Must Assist	\$4.99	\$4.99
Operator Dialed Calling Card:	\$7.50	\$7.50
Person to Person:	\$12.50	\$12.50
	Automated Calls	Operator <u>Assisted Calls</u>
Operator Station:		
-Collect	\$5.99	\$ 7.50
-Third Party	\$6.99	\$ 9.99
-Sent Paid Non-Coin	N/A	\$12.50
Operator Dialed Surcharge:	0	
Public Telephone Surcharge:	\$0.60	

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4.1 Operator Service Rates .Missouri

4.1 .	Directory Assistance	
	0+555-1212	\$1.10
	0+XXX-555-1212	\$1.10

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Section 4 Rates, (continued)

4.2 South 3-D

All Rate Periods All Mileage \$0.25

Volume Discount Schedule:
\$2000 and up 10%

Monthly Service Fee: \$3.00 per account

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Section 4 Rates, (continued)

4.3 South Toll Free

Account Service Fee \$10 per month per number.

All Mileage Bands All Time Periods \$.25 per minute

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SECTION 4- RATES, (Cont'd.)

4.4 Travel South

All Rate Periods All Mileage Bands \$.50

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SECTION 4- RATES, (Cont'd.)4.5 1-800 Operator Services Per Minute Usage Rates

All Mileage Bands All Time Periods \$.35

1-800 Operator Services Per Call Service Charges

Customer Dialed Calling Card:	\$1.00
Operator Dialed Calling Card:	\$2.25
Operator Station:	
Collect	\$2.25
Third Party	\$2.35
Sent Paid Non-Coin	\$2.30
Person to Person:	\$4.90
Operator Dialed Surcharge:	\$1.15

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SECTION 4- RATES (cont'd)

4.6 Miscellaneous Services

4.6.1 Non-Subscriber Service Charge

A service charge is applicable to intrastate interLATA calls originated from residential lines which are not presubscribed to Pacific-South Telecom, Inc. as the primary interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to intrastate interLATA calls in Missouri. The Non-Subscriber Surcharge is applied only where billing capabilities exist.

The Non-Subscriber Service Charge does not apply to intraLATA calls, conference calls, calls to Directory Assistance or 500, 700, toll free or 900/976 telephone numbers; calls originated from cellular phones; or, calls originated on residential lines which have discontinued presubscription to Pacific-South Telecom, Inc., but retain a billing relationship with Pacific-South Telecom, Inc..

Rate per Call:	\$3.50
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