Network Services, Inc. d/b/a Long Distance Network Services, Inc. 1st Revised Check Sheet

PSC MO No. 1 Replacing Original Check Sheet

### CHECK SHEET

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Sheet No.	Revision No. JUN 13 1994
Check Sheet 1	1st Revision MISSOURI Original Service Commission
3	Original Original
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11.1	Original *
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13	Original
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15	Original *
16	Original *

Reflects additions or changes made in this filing.

JUL 1 3 1994

MISSOURI Public Service Commission

Issued: June 9, 1994

Effective: In la 11 1004

Issued By:

Rocky Lee Marshall, President JUL 13 1994

Network Services, Inc.

1315 24th Ave., S.W. Blvd., E

#### **MISSOURI TELECOMMUNICATIONS TARIFF 1**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Network Services, Inc. d/b/a Long Distance Network Services, Inc., with principal offices at One West Loop South, Suite 100, Houston, Texas 77027. This tariff applies for services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

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Brad J. Dann, President
Network Services, Inc. d/b/a Long Distance Network Services, Inc.
One West Loop South, Suite 100
Houston, Texas 77027

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**SYMBOLS** 

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The following are the only symbols used for the purposes indicated below:

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D - Delete or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M - Moved to Another Tariff Location

N - New

R - Change Resulting in a Reduction to A Customer's Bill

T - Change in Text or Regulation But No Change in Rate or Charge

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#### **TARIFF FORMAT**

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A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are like in the upper right corner of the upper

- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).

D. Check Sheets - When a tariff filing is made with the PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PSC.

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#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Access Line - An arrangement which connects the customer's location to a Network Services, Inc. d/b/a Long Distance Network Services, Inc. network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Network Services, Inc. d/b/a Long Distance Network Services, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 a.m. up to but not including 5:00 p.m., Monday through Friday.

Evening - From 5:00 p.m. up to but not including 11:00 p.m., Monday through Friday.

Night, Weekend and Holidays - From 11:00 p.m. up to but not including 8:00 a.m.

Holidays - Network Services, Inc. d/b/a Long Distance Network Services, Inc.'s recognized holidays are New Year's Day, George Washington's Birthday, Memorial Day, Fourth of July, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, and Christmas Day.

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# **SECTION 2 - RULES AND REGULATIONS**

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2.1 Undertaking of Network Services, Inc. d/b/a Long Distance Network Services, Inc. Public Service Commission

Network Services, Inc. d/b/a Long Distance Network Services, Inc. services and facilities are furnished for communications originating at specified points within the state of Missouri under the terms of this Tariff.

Network Services, Inc. d/b/a Long Distance Network Services, Inc. installs, operates, and maintains the communication services provided herein under in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Network Services, Inc. d/b/a Long Distance Network Services, Inc. network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

# 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.2 Network Services, Inc. d/b/a Long Distance Network Services, Inc. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 All facilities provided under this Tariff are directly controlled by Network Services, Inc. d/b/a Long Distance Network Services, Inc. and the customer may not transfer or assign the use of service or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities

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# **SECTION 2 - RULES AND REGULATIONS**

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# 2.2 <u>Limitations</u> (Cont.)

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2.2.4 Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferee, as well as all conditions for service.

#### 2.3 Liabilities of The Company

- 2.3.1 Network Services, Inc. d/b/a Long Distance Network Services, Inc.'s liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 Network Services, Inc. d/b/a Long Distance Network Services, Inc. shall be indemnified and held harmless by the customer against:
- (A) Claims for libel, slander, or infringement, of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.
- (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by Network Service, Inc.

#### 2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the

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# **SECTION 2 - RULES AND REGULATIONS**

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2.4 Interruption of Service (Cont.)

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Failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to the companies facilities.

- 2.4.2 For purposes of credit computation, every month shall be considered 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.4.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = A Divided 720 Times B

"A" - outage time in hours

"B" - total monthly charge for affected facility

#### 2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission and the Missouri Public Service Commission.

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#### **SECTION 2 - RULES AND REGULATIONS**

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2.6 Deposits

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The Company does not require a deposit from the customer.

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2.7 Advance Payments

The Company does not require advance payments from the customer.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quotes rates.

2.9 Employee Concessions

The Company does not provide Employee concessions.

2.10 Billing and Collections

Billing and collection of accounts will be in accordance with PSC approved rules and regulations of the customers local exchange service providers.

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# **SECTION 3 - DESCRIPTION OF SERVICE**

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# 3.1 Timing of Calls

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The customer's long distance usage charge is based on the actual usage of Network Services, Inc. d/b/a Long Distance Network Services, Inc.'s network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling party hangs up. If a customer desires credit for a wrong number dialed, it will be issued once we receive notice of the wrong number situation by telephone call or in writing at our address.

#### 3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

### FORMULA:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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# 3.2 Calculation of Distance (Cont.)

EXAMPLE: Distance between Miami and New York City -

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	<u>v</u>	<u>.H</u>
Miami	8,351	527
New York	<u>4,997</u>	<u>1,406</u>
Difference	3,354	<b>-87</b> 9

Square and add: 11,249,316 + 772,641 = 12,021,957

Divide by 10 and round: 12,021,957 / 10 = 1,202,195.70

Take square root and round: 1,202,196=1,096.4468 = 1,097 Miles

### 3.3 Minimum Call Completion Rate

A customer can expect a call completion rate of 95% (number of calls completed/number of calls attempted) of not less than 90% during peak use periods for all FG D services ("1+" dialing).

### 3.4 Service Offerings

#### 3.4.1 Dial One

Dial One is a mileage sensitive, direct access, inter/intrastate service designed for the commercial and residential customers.

#### 3.4.2 Travel Cards

Travel Cards is a dial-up service designed for the small customer with no premise facilities or who travels around the local area and needs access to Network Services, Inc. d/b/a Long Distance Network Services, Inc.'s network. Service is gained through dialing a local number of 950-XXXX or 1-800-950-XXXX access and entering an MCI authorization code.

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# 3.4 Service Offerings

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#### 3.4.3 QuickWATS ONE (Residential):

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A flat rated two-way calling multipoft become Commission accessible by customers on a dial up basis and intended for residential customers utilizing the

following dollar amounts per month: <u>Plan R1</u>: \$ 0 - \$ 49 per month.

Plan R2: \$ 50 - \$ 99 per month.

Plan R3: \$100 - \$149 per month.

Plan R4: \$150 - \$199 per month.

\$200 - \$249 per month. Plan R5:

Plan\_R6: \$250 - \$299 per month.

#### 3.4.4 QuickWATS PLUS:

A flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for business customers utilizing the following dollar amounts per month:

<u>Plan P1</u>: \$300 - \$349 per month. <u>Plan P2</u>: \$350 - \$399 per month.

Plan P3: \$400 - \$449 per month.

Plan P4: \$450 - \$499 per month.

<u>Plan P5</u>: \$500 - \$549 per month.

Plan P6: \$550 - \$599 per month.

Plan P7: \$600 - \$649 per month.

Plan P8: \$650 - \$699 per month.

<u>Plan P9</u>: \$700 - \$749 per month. <u>Plan P10</u>: \$750 - \$799 per month.

Plan P11: \$800 - \$849 per month.

Plan P12: \$850 - \$899 per month.

#### QuickWATS ULTRA: 3.4.5

A flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for large business customers utilizing the following dollar amounts per month:

<u>Plan U1</u>: \$ 900 - \$ 949 per month. <u>Plan U2</u>: \$ 950 - \$ 999 per month. <u>Plan U3</u>: \$1000 - \$1049 per month.

<u>Plan U4</u>: \$1050 - \$1099 per month.

Plan U5: \$1100 - \$1149 per month.

Plan U6: \$1150 or more per month.

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Rocky Lee Marshall, President JUL 13 1994

Network Services, Inc.

1315 24th Ave., S.W. Blvd., E

#### 3.4.6 QuickWATS RESPONSE 800:

A flat rated 800 service intended for professionars butilizing the following dollar amounts per month:

 Plan 8A:
 \$ 0 - \$ 49 per month.

 Plan 8B:
 \$ 50 - \$ 99 per month.

 Plan 8C:
 \$100 - \$149 per month.

 Plan 8D:
 \$150 - \$199 per month.

 Plan 8E:
 \$200 - \$249 per month.

 Plan 8F:
 \$250 - \$299 per month.

 Plan 8G:
 \$300 - \$349 per month.

 Plan 8H:
 \$350 - \$399 per month.

 Plan 8I:
 \$400 - \$449 per month.

 Plan 8J:
 \$450 - \$499 per month.

 Plan 8K:
 \$500 or more per month.

# 3.4.7 QuickWATS ULTRA 800:

A flat rated 800 service intended for large business customers utilizing the following dollar amounts per month in long distance services:

Plan U8A: \$500 - \$549 per month.
Plan U8B: \$550 - \$599 per month.
Plan U8C: \$600 - \$649 per month.
Plan U8D: \$650 - \$699 per month.
Plan U8E: \$700 or more per month.

# 3.4.8 QuickWATS ONLINE CARD:

Customers will be charged rates based upon the following per month usage:

Plan CA: \$ 0 - \$ 49 per month.
Plan CB: \$ 50 - \$ 99 per month.
Plan CC: \$100 - \$149 per month.
Plan CD: \$150 - \$199 per month.
Plan CE: \$200 or more per month.

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#### **SECTION 4 - RATES**

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4.1 Dial One For Each Full Minutes and all additional minutes:

Night,

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Miles Day Evening Weekends/Holidays

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1 to 9,999

.2280

.1654

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SERVICE AREA: STATEWIDE INTER-LATA ONLY

Installation Fee: none

Monthly recurring charge: none

.3273

Calls are rounded to the next higher full minute and all calls are billed in full minute increments.

#### 4.2 Travel Card

(950 or 1-800 Access)

		Night,		
Miles	<u>Day</u>	Evening	Weekends/Holidays	
	-	_		
1 to 9.999	.3273	.2280	.1654	

Surcharge Per Call: \$0.55

SERVICE AREA: STATEWIDE INTER-LATA ONLY

Installation Fee: none

Monthly recurring charge: none

Calls are rounded to the next higher full minute and all calls are billed in full minute increments.

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# **SECTION 4 - RATES**

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# 4.3 Special Promotions

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The company will offer all new customers 240 free minutes of service. The offer will be worded as follows in quotes:

"FREE - Receive a check for 240 minutes service your first year. Minimum usage \$10.00 Month to qualify for rebate. That's right - we'll send you a check for 60 minutes of service at our current interstate night/band one rates each 90 days just for signing up today."

There will be four coupons attached to the offer and worded as follows in quotes:

"Coupon # 1

Redeem this coupon and receive a check for 60 minutes free service from NSI, Valid 3 months from installation.

Coupon # 2

Redeem this coupon and receive a check for 60 minutes free service from NSI, Valid 6 months from installation.

Coupon #3

Redeem this coupon and receive a check for 60 minutes free service from NSI, Valid 9 months from installation.

Coupon # 4

Redeem this coupon and receive a check for 60 minutes free service from NSI, Valid 12 months from installation."

Our current interstate night band one rate is \$0.1039 per minute so the total value of the offer is 240 minutes times \$0.1039 which equals \$24.94 in rebates to the customer the first year of service.

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# 4.4 QuickWATS ONE Residential:

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<u>Plan R1</u> - Flat Rate of \$0.2150 per minute.

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Plan R2 - Flat Rate of \$0.2100 per minute.

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Plan R3 - Flat Rate of \$0.2050 per minute. Public Service Commission

Plan R4 - Flat Rate of \$0.2000 per minute.

Plan R5 - Flat Rate of \$0.1950 per minute.

Plan R6 - Flat Rate of \$0.1900 per minute.

# 4.5 QuickWATS PLUS

Plan P1 - Flat Rate of \$0.2000 per minute.

Plan P2 - Flat Rate of \$0.1950 per minute.

Plan P3 - Flat Rate of \$0.1900 per minute.

Plan P4 - Flat Rate of \$0.1850 per minute.

Plan P5 - Flat Rate of \$0.1800 per minute.

Plan P6 - Flat Rate of \$0.1750 per minute.

Plan P7 - Flat Rate of \$0.1700 per minute.

Plan P8 - Flat Rate of \$0.1650 per minute.

Plan P9 - Flat Rate of \$0.1600 per minute.

Plan P10 - Flat Rate of \$0.1550 per minute.

Plan P11 - Flat Rate of \$0.1500 per minute.

Plan P12 - Flat Rate of \$0.1450 per minute.

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# 4.6 QuickWATS ULTRA:

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Plan U1 - Flat Rate of \$0.1250 per minute.

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Plan U2 - Flat Rate of \$0.1200 per minute.

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Plan U3 - Flat Rate of \$0.1150 per minute.

Plan U4 - Flat Rate of \$0.1100 per minute.

Plan U5 - Flat Rate of \$0.1050 per minute.

Plan U6 - Flat Rate of \$0.1000 per minute.

# 4.7 QuickWATS Response 800:

Plan 8A - Flat Rate of \$0.2000 per minute.

Plan 8B - Flat Rate of \$0.1950 per minute.

Plan 8C - Flat Rate of \$0.1900 per minute.

Plan 8D - Flat Rate of \$0.1850 per minute.

Plan 8E - Flat Rate of \$0.1800 per minute.

Plan 8F - Flat Rate of \$0.1750 per minute.

Plan 8G - Flat Rate of \$0.1700 per minute.

Plan 8H - Flat Rate of \$0.1650 per minute.

Plan 8I - Flat Rate of \$0.1600 per minute.

Plan 8J - Flat Rate of \$0.1550 per minute.

Plan 8K - Flat Rate of \$0.1500 per minute.

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# 4.8 QuickWATS ULTRA 800:

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Plan U8A - Flat Rate of \$0.1300 per minute.

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Plan U8B - Flat Rate of \$0.1250 per minute.

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Plan U8C - Flat Rate of \$0.1200 per minute. Public Service Commission

Plan U8D - Flat Rate of \$0.1150 per minute.

Plan\_U8E - Flat Rate of \$0.1100 per minute.

# 4.9 QuickWATS ONLINE CARD:

For the following products, a surcharge of \$0.50 per call shall apply in addition to the listed rates per minute.

Plan CA - Flat Rate of \$0.2350 per minute.

Plan\_CB - Flat Rate of \$0.2300 per minute.

Plan CC - Flat Rate of \$0.2250 per minute.

Plan CD - Flat Rate of \$0.2200 per minute.

Plan CE - Flat Rate of \$0.2150 per minute.

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