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Telecommunications Service Center, Inc.

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TITLE SHEET

MISSOURI
Public Service Commission

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

Telecommunications Service Center, Inc.

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Telecommunications Service Center, Inc. (TSC) within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at TSC's principal place of business.

TSC operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

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DATE EFFECTIVE SEP 8 1994

Harold Shankland, President
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WAIVER OF RULES AND REGULATIONS

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Pursuant to Case No. TA-94-368, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-30.060 (5)(B-O)	Minimum filing requirements (rate increases).
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32-030(1)(C)	Record of access lines.
4 CSR 240-32-030(2)	Records kept within the state.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin telephones.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-33.040(5)	Finance fee.

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TARIFF FORMAT

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- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).1.
2.1.1.A.1.(a).1.(i).
2.1.1.A.1.(a).1.(i).(1).

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EXPLANATION OF SYMBOLS

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The following are only symbols used for the purposes indicated below:

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C - To signify changed regulation

D - Delete or discontinue

I - Change resulting in an increase to a customers's bill

M - Moved from another tariff location

N - New

R - Change resulting in a decrease to a customer's bill

T - Change in text or regulation but no change in rate or charge

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SECTION 1 - RULES AND REGULATIONS

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1.1. Undertaking of Company

TSC's services and facilities are furnished for communications originating and terminating within the State of Missouri under the terms of this tariff.

1.2. Limitations

1.2.1. Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

1.2.2. The Company reserves the right to discontinue or limit service upon written notice when the customer is using the service in violation of this tariff, or in violation of the law.

1.2.3. The services provided under this tariff are directly or indirectly controlled by TSC and the customer may not alter or affect the services nor transfer or assign its use of the services without the express written consent of the Company, which consent may be withheld, without limitation, by TSC in its sole discretion at any time such alteration, effect, transfer or assignment would result in an interruption of the service or a change in the customer's location to which the services are to be provided.

1.2.4. In the event prior written permission from the Company is given for any assignment or transfer, all regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferee.

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SECTION 1 - RULES AND REGULATIONS

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1.3. Liabilities of the Company

1.3.1. The Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities. The Company's liability for such damages occurring in the course of furnishing the Company's services but not caused by its gross negligence or willful misconduct or that of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistakes, interruption, omissions, delays, errors, or defects in the Company's furnishing of its services occur.

1.4. Interruption of Service

1.4.1. Credit allowance for the interruption of service is subject to the general liability provisions set forth in Section 1.3.1. herein. The customer shall receive no credit allowance for interruption of service which is due to the Carrier's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is claimed. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission within the customer's control, or is not in the wiring or equipment, if any, furnished by the customer in connection with the Company's services.

1.4.2. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

1.4.3. No credit shall be allowed:

- (a) For failure of services or facilities of customer or other carriers; or
- (b) For failure of services or equipment caused by the negligence or willful acts of customer or others.

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SECTION 1 - RULES AND REGULATIONS

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1.4. Interruption of Service (continued)

1.4.4. Credit for interruption shall commence after customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored. For purposes of credit computation, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

1.4.5. The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues.

1.5. Obligations of the Customer

1.5.1. The customer is obligated to place an order for origination, termination, and/or changes to TSC service or facilities; pay all charges for service or facilities rendered by TSC; and to comply with all TSC's regulations governing the provision of service or facilities. The customer is also responsible for assuming that its authorized users comply with the regulations of TSC, as specified in this tariff.

1.5.2. When placing an order for service or facilities, the customer must provide:

- (A) Name(s) and address(es), of the person(s) liable for the payment of service charges. In the case of a corporation or partnership, a designated individual shall be named responsible for such bill responsibility.
- (B) Name(s), address(es), and telephone number of person(s) to whom notices shall be addressed by TSC.
- (C) Location(s) at which facilities and services are to be provided.

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SECTION 1 - RULES AND REGULATIONS

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1.5. Obligations of the Customer

1.5.3. The customer shall reimburse TSC for the replacement or repair of TSC's equipment when the damage results from:

- (A) Negligence or wilful act of the customer's employees, agents, or contractors, or authorized users.
- (B) Loss through theft, fire, flood, cable cuts, or other catastrophes to TSC-provided equipment or facilities located on the customer's premises.

1.6. Availability of Service/Facilities for Maintenance, Testing and Adjustment

1.6.1. Upon reasonable notice, TSC reserves the right of entrance for its employees, agents, or contractors to the premises of the customer for the purpose of installing, inspecting, repairing, or general maintenance of the service or facilities of TSC. It is the responsibility of the customer to make necessary arrangements for entrance of TSC's employees, agents, or contractors. No interruption allowance will be granted for the time during which such tests and adjustments are made.

1.7. Payment and Billing

1.7.1. The customer is responsible for payment of all regulated charges for service furnished.

- (A) Service is provided and billed in arrears on a monthly (30 days) basis.
- (B) The customer shall have at least 21 days from the rendition of a bill to pay the charges at which time the charges become delinquent.

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SECTION 1 - RULES AND REGULATIONS

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1.7. Payment and Billing (continued)

- (C) The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two month's service based on the average bill during the preceding twelve months or in the case of new applicants, two months' average bill for all subscribers within a customer class. The deposit shall bear interest at a rate of a 12 month certificate of deposit, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.
- (D) At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which may be applicable to the customer's account on the first bill rendered.

1.8. Discontinuance of Service

1.8.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required.

- (A) Non-payment of any sum due to the Company for services for more than twenty-eight (28) days beyond the date of rendition of the bill for such service;
- (B) A violation of or failure to comply with any regulation governing the furnishing of service; or
- (C) An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or

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1.8. Discontinuance of Service (continued)

- (D) Failure to post a required deposit
- (E) Material misrepresentation of identity in obtaining service or the use in a manner that in the opinion of the Company constitutes fraud or abuse.

1.8.2. Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.

1.9. Measurement of Distance

1.9.1. The distance between the serving wire center locations associated with the originating and terminating points of the call. The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the servicing wire centers as defined by Belcore (Bell Communications Research), in the following manner:

- (A) Obtain the "V" and "H" coordinates for the serving wire center of the originating and the destination points.
- (B) Obtain the difference between the "V" coordinates of each of the wire centers. Obtain the difference between the "H" coordinates.
- (C) Square the difference obtained in (B).
- (D) Add the squares of the "V" difference and "H" difference obtained in (C).
- (E) Divide the sum of the square obtained in (D) by (10). Round to the next higher whole number if any fraction results from the division.

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1.9. Measurement of Distance (continued)

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- (F) Obtain the square root of the whole number obtained in (E). Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:
$$\sqrt{(V - V)^2 + (H - H)^2}$$
$$\sqrt{\frac{1^2 + 1^2}{10}}$$

SECTION 2 - DEFINITIONS

2.1. Definitions

Access Line - An arrangement which connects the customer's location to an TSC switching center, underlying carrier's switch or point of presence.

Authorized User - A customer, or a person designated by a customer to use or communicate over such services or facilities as may be provided by this tariff.

Calling Card - A card authorized by this company to which the charges for an MTS message may be billed.

Collect Call - A billing arrangement by which the charge for a call may be billed to the called station provided the called station accepts the arrangement prior to connection.

Company - Telecommunications Service Center, Inc. (TSC).

Commission - The Missouri Public Service Commission.

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SECTION 2 - DEFINITIONS

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2.1. Definitions (continued)

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Credit Card Calls - Call billed to a major bank card such as Visa, MasterCard, or American Express.

Customer - Any individual, corporation, partnership or other entity which utilizes the direct dial services provided by the Company on a subscription basis.

Day - From 8:00 a.m. up to but not including 11:00 p.m. local time Sunday through Friday.

Evening - From 5:00 p.m. up to but not including 11:00 p.m. local time Sunday through Friday.

Holidays - The Company observes the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Debit Card - A prepaid Travel Card purchased in \$2.00 increments.

Individual Case Basis - The term individual case basis (ICB) denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances, including cost to provide service in each case.

LEC - Local Exchange carrier

MTS - Message telecommunications service

Night/Weekend - From 11:00 p.m. up to but not including 8:00 a.m. Sunday through Friday, and 8:00 a.m. Saturday up to but not including 5:00 p.m. Sunday.

Operator Services 0 Call intervention by either automated interface or live operators for the purpose of call completion or activation of special billing arrangements such as collect, person-to-person or credit card calling.

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SECTION 2 - DEFINITIONS

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2.1. Definitions (continued)

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Operator Station Call - A service whereby the assistance of a Company operator is required to complete a call originated by the customer.

Person-to-Person Call - A service whereby the calling party specifies an individual, extension, department, or office to be reached at the called station. Billing commences when the specified party is reached.

Special Access Origination - Where originating access between the customer and the interexchange carrier is provided on dedicated circuits.

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

Third Party Billed - A service arrangement whereby the call is billed to a third number other than the calling or called party station.

Traffic Aggregator - Any person, firm, partnership or corporation which furnishes a telephone services to the public and includes, but is not limited to, telephones located in rooms, offices and similar locations on hotels, motels, hospitals, airports and public or customer-owned pay telephone locations, whether or not coin operated.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

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3.1. TSC Message Toll Service (MTS)

3.1.1. TSC Business - TSC Business is a flat rate, direct access service. This service is designed for businesses that conduct the majority of their business during the day. The rate range is \$.1900 per min. to \$.1750 per min. day, evening, and night/weekend. Calls are rounded to the next higher 1/10 minute for billing purposes. Monthly usage determines the rate quote based on previous carriers bill. If no previous long distance service the highest rate quote will be used and after three months the actual usage will determine the rate level.

3.1.1.A. TSC Business 1 - \$.1900 per min. flat rate for customers who do \$0.01 to \$50.00 per month usage.

3.1.1.B. TSC Business 2 - \$.1850 per min. flat rate for customers who do \$50.01 to \$75.00 per month usage.

3.1.1.C. TSC Business 3 - \$.1800 per min. flat rate for customers who do \$75.01 to \$100.00 per month usage.

3.1.1.D. TSC Business 4 - \$.1750 per min. flat rate for customers who do \$100.01+ per month usage.

3.1.2. TSC Residential - TSC Residential is a flat rate, direct access service. This service is designed for the residential user. The rate range is \$.1900 per min. to \$.1750 per min. day, evening, and night/weekend. The calls are rounded to the next full minute for billing purposes. Monthly usage determines the rate quote based on previous carriers bill. If no previous services the highest rate quote will be used and after three months the actual usage will determine the rate level.

3.1.2.A. TSC Residential 1 - \$.1900 per min. flat rate for customers who do \$0.01 to \$10.00 per month usage.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

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3.1.2. TSC Residential (continued)

3.1.2.B. TSC Residential 2 - \$.1850 per min. flat rate for customers who do \$10.01 to \$15.00 per month usage.

3.1.2.C. TSC Residential 3 - \$.1800 per min. flat rate for customers who do \$15.01 to \$25.00 per month usage.

3.1.2.D. TSC Residential 4 - \$.1750 per min. flat rate for customers who do \$ 25.01 + per month usage.

3.2. TSC 800

TSC 800 - TSC 800 is a direct access, incoming only, flat rate offering. This is an inbound service only. The customer can use a regular telephone line to receive calls with this service. The range rate is \$.2000 per min. to \$.1800 per min. day, evening, and night/weekend. Calls are rounded to the next higher 1/10 minute for billing purposes. There is a \$10.00 installation fee and a monthly recurring fee of \$5.00.

Monthly usage determines the rate quote based on previous carriers bill. If no previous 800 service the highest rate quote will be used and after three months the actual usage will determine the rate level.

3.2.1. 800 Service 1 - \$.2000 per min. flat rate for customers who do \$0.01 to \$25.00 per month usage.

3.2.2. 800 Service 2 - \$.1950 per min. flat rate for customers who do \$25.01 to \$50.00 per month usage.

3.2.3. 800 Service 3 - \$.1900 per min. flat rate for customers who do \$50.01 to \$75.00 per month usage.

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SECTION 3 - DESCRIPTION AND RATES

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3.2. TSC 800 (continued)

3.2.4. 800 Service 4 - \$.1850 per min. flat rate for customers who do \$75.01+ per month usage.

3.3. TSC Travel Service

TSC Travel Service allows the customer to call an 800 access number and authorization code to gain access to TSC's network from any of the contiguous 48 states. These services have rate ranges from \$.6000 per min. to \$.2200 per min. flat rate day, evening, and night/weekend. Call are rounded to the next higher full minute for billing purposes.

3.3.1. TSC Travel Card 1 - \$.6000 per min. flat rate for customers who do \$0.01 to \$2.00 per month in usage.

3.3.2. TSC Travel Card 2 - \$.5500 per min. flat rate for customers who do \$2.01 to \$4.00 per month in usage.

3.3.3. TSC Travel Card 3 - \$.5000 per min. flat rate for customers who do \$4.01 to \$6.00 per month in usage.

3.3.4. TSC Travel Card 4 - \$.4500 per min. flat rate for customers who do \$6.01 to \$8.00 per month in usage.

3.3.5. TSC Travel Card 5 - \$.4000 per min. flat rate for customers who do \$8.01 to \$10.00 per month in usage.

3.3.6. TSC Travel Card 6 - \$.3500 per min. flat rate for customers who do \$10.01 to \$12.00 per month in usage.

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SECTION 3 DESCRIPTION OF SERVICE AND RATES

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3.3. TSC Travel Card (continued)

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3.3.7. TSC Travel Card 7 - \$.3000 per min. flat rate for customers who do \$12.01 to \$14.00 per month in usage.

3.3.8. TSC Travel Card 8 - \$.2900 per min. flat rate for customers who do \$14.01 to \$16.00 per month in usage.

3.3.9. TSC Travel Card 9 - \$.2500 per min. flat rate for customers who do \$16.01 to \$18.00 per month in usage

3.3.10. TSC Travel Card 10 - \$.2200 per min. flat rate for customers who do \$18.01 + per month in usage.

3.4. TSC Debit Card

TSC Debit Card Service allows the customer to call an 800 access number and enter their authorization code to gain access to TSC's network from any of the contiguous 48 states. This service is prepaid in \$2.00 increments up to \$500.00 and sold in rates that range from \$.6000 per min. to \$.2200 per min. flat rate day, evening, and night/weekend. Calls are rounded to the next higher full minute for deduction of minutes used on the Debit Card. The cards sold will be divisible by the rate per min. into the dollar amount printed on the card.

3.4. TSC Operator Service

3.4.1. Operator Service as provided by TSC includes live operator and/or automated operator functions, or the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third party billed calls. TSC operators may be contacted by dialing O+ the number desired or OO+ the number desired. Calls will be billed at the rates on the following sheet plus the appropriate service charges.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

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3.4. TSC Operator Service (continued)MISSOURI
Public Service Commission**3.4.1. continued**

	Day		Evening		Night/Weekend	
Rate Mileage	Initial Min.	Each Add'l Min.	Initial Min.	Each Add'l Min.	Initial Min.	Each Add'l Min.
1-10	\$.1900	\$.0900	\$.1425	\$.0675	\$.0950	\$.0450
11-22	\$.2600	\$.1600	\$.1950	\$.1200	\$.1350	\$.0800
23-55	\$.2700	\$.2180	\$.2025	\$.1635	\$.1550	\$.1140
56-124	\$.2700	\$.2200	\$.2025	\$.1650	\$.1585	\$.1185
125-292	\$.2700	\$.2260	\$.2025	\$.1700	\$.1610	\$.1235
293-430	\$.2700	\$.2300	\$.2025	\$.1725	\$.1625	\$.1235
431-624	\$.2700	\$.2350	\$.2025	\$.1725	\$.1660	\$.1285

Service Charges

Customer Dialed Called card Station	\$.65
Operator Station	\$1.47
Person-to-Person	\$2.95

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

3.4. TSC Operator Service (continued)

MISSOURI
Public Service Commission

3.4.2. In providing operator services, TSC agrees that:

- (A) TSC will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
- (B) TSC will advise the caller and billed party (if different from the end user) that TSC is the operator service provider at the time of the initial contact.
- (C) TSC will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- (D) TSC will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregators.
- (E) TSC will arrange for listing of its name on a LEC's billing of TSC's charges, if the LEC has multi-carrier bill listing capability.
- (F) TSC will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, TSC may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.
- (G) TSC will direct all "OO-" emergency calls to the LEC at no charge.

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3.4. TSC Operator Service (continued)

(H) TSC's contracts with traffic aggregators will contain provisions which:

- (1) Prohibit the blocking of access to an end user's interexchange carrier of choice;
- (2) Provide for the prominent posting or display, on or near the telephones to be utilized by the end users, setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

3.5. TSC Dedicated Interexchange Digital Private Line Service

3.5.1. Digital transmission facilities between TSC service points which when connected with dedicated access to customers location, allows for communications between locations of the customer, or his authorized user. These combined facilities are utilized on a dedicated (non-switched) basis between two or more customer locations, as specified by the customer.

3.5.2. (A) Voice Grade Facility

Two point effective two/four wire voice grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility).

Rate \$ ICB

(B) DS1/1.544 Mbps Facility

Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis.

Rate \$ ICB

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3.5. TSC Dedicated Interexchange Digital Private Line Service (continued)

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- 3.5.3. Rates for services offered on an Individual case Basis (ICB) will be structured to recover the Company's cost of providing the service. terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

SECTION 4 - SPECIAL PROMOTIONS

4.1. Special Promotions

- 4.1.1. TSC may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

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