

BIRCH TELECOM OF MISSOURI, LLC
d/b/a BIRCH COMMUNICATIONS, LLC

1st Revised Adoption Notice (C)
Cancels Original Adoption Notice (C)

ADOPTION NOTICE

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF (T)

Birch Telecom of Missouri, LLC d/b/a Birch Communications, LLC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs heretofore filed with the Public Service Commission, State of Missouri, by Birch Telecom of Missouri, Inc. d/b/a Birch Communications prior to May 10, 2018. (N)

Birch Telecom of Missouri, Inc. hereby files this “Adoption Notice” in order to inform the Missouri Public Service Commission (MPSC) that it registered the assumed name “Birch Communications” with the Missouri Secretary of State (Certificate No. X00882100) and herewith provides the Missouri P.S.C. Tariff No. 1 Title Page and checksheet reflecting the changes. (N)

No other changes, additions, cancellations have been made to Birch Communications’ Missouri P.S.C. Interexchange Services Tariff No. 1.

Issued: April 10, 2018

Effective: May 10, 2018

Issued by: Gordon P. Williams, Jr. – Senior Vice President & General Counsel
Birch Telecom of Missouri, LLC d/b/a Birch Communications, LLC
2323 Grand Blvd., Suite 925
Kansas City, MO 64108

FILED
Missouri Public
Service Commission
TN-2018-0284; YX-2018-0131

CANCELLED
June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0193

BIRCH TELECOM OF MISSOURI, INC.
dba BIRCH COMMUNICATIONS

Original Adoption Notice

ADOPTION NOTICE

BIRCH TELECOM OF MISSOURI, INC. dba
BIRCH COMMUNICATIONS

Birch Telecom of Missouri, Inc. hereby files this "Adoption Notice" in order to inform the Missouri Public Service Commission (MPSC) that it registered the assumed name "Birch Communications" with the Missouri Secretary of State (Certificate No. X00882100) and herewith provides the Missouri P.S.C. Tariff No. 1 Title Page and checksheet reflecting the changes.

No other changes, additions, cancellations have been made to Birch Communications' Missouri P.S.C. Interexchange Services Tariff No. 1.

Issued: March 26, 2008

Effective: April 25, 2008

CANCELLED

May 10, 2018

Missouri Public

Service Commission

TN-2018-0284; YX-2018-0131

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications

2300 Main St. Suite 600

Kansas City, Missouri 64108

FILED

**Missouri Public
Service Commission**

TN-2008-0307

BIRCH TELECOM OF MISSOURI, LLC
d/b/a BIRCH COMMUNICATIONS, LLC

2nd Revised Sheet No. 1 (C)
Cancels 1st Revised Sheet No. 1 (C)

TARIFF
of
BIRCH TELECOM OF MISSOURI, LLC (C)
d/b/a BIRCH COMMUNICATIONS, LLC (C)

This Tariff, filed with the Missouri Public Service Commission, contains the rates, terms and conditions applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services in the State of Missouri by Birch Telecom of Missouri, LLC d/b/a Birch Communications, LLC. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business. (C)

Notice: Pursuant to Case No. TA-97-371, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Ch. 392, RSMo., and waived the following statutes and rules: 392.240(1); 392.270; 392.280; 392.290; 392.310; 392.320; 392.330; 392.340; 4 CSR 240-10.020; 4 CSR 240-30.010(2)(C); 4 CSR 240-30-040; 4 CSR 240-32.050(4); 4 CSR 240-32.050(5); 4 CSR 240-32.050(6); 4 CSR 240-32.070(4); 4 CSR 240-32.030(1)(B); 4 CSR 240-32.030(1)(C); 4 CSR 240-32.030(2); 4 CSR 240-32.050(3); 4 CSR 240-33.030; and 4 C SR 240-33.040(5).

Wherever in this Tariff or its headings, the term "Company" or the name Birch Telecom of Missouri, LLC, Birch Telecom or Birch appears, that shall mean and shall refer to Birch Telecom of Missouri, LLC d/b/a Birch Communications, LLC. (C)
(C)

Issued: April 10, 2018

Effective: May 10, 2018

Issued by: Gordon P. Williams, Jr. – Senior Vice President & General Counsel
Birch Telecom of Missouri, LLC d/b/a Birch Communications, LLC
2323 Grand Blvd., Suite 925
Kansas City, MO 64108

CANCELLED
June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0193

FILED
Missouri Public
Service Commission
TN-2018-0284; YX-2018-0131

TARIFF
of
BIRCH TELECOM OF MISSOURI, INC.
dba BIRCH COMMUNICATIONS

(T)

This Tariff, filed with the Missouri Public Service Commission, contains the rates, terms and conditions applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services in the State of Missouri by Birch Telecom of Missouri, Inc. dba Birch Communications. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

(T)

Notice: Pursuant to Case No. TA-97-371, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Ch. 392, RSMo., and waived the following statutes and rules: 392.240(1); 392.270; 392.280; 392.290; 392.310; 392.320; 392.330; 392.340; 4 CSR 240-10.020; 4 CSR 240-30.010(2)(C); 4 CSR 240-30-040; 4 CSR 240-32.050(4); 4 CSR 240-32.050(5); 4 CSR 240-32.050(6); 4 CSR 240-32.070(4); 4 CSR 240-32.030(1)(B); 4 CSR 240-32.030(1)(C); 4 CSR 240-32.030(2); 4 CSR 240-32.050(3); 4 CSR 240-33.030; and 4 C SR 240-33.040(5).

Wherever in this Tariff or its headings, the term "Company" or the name Birch Telecom of Missouri, Inc., Birch Telecom or Birch appears, that shall mean and shall refer to Birch Telecom of Missouri, Inc. dba Birch Communications.

(T)

(T)

Issued: March 26, 2008

Effective: April 25, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications
2300 Main St. Suite 600
Kansas City, Missouri 64108

CANCELLED
May 10, 2018
Missouri Public
Service Commission
TN-2018-0284; YX-2018-0131

FILED
Missouri Public
Service Commission

TN-2008-0307

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 1

BIRCH TELECOM OF MISSOURI, INC.

**TARIFF
of
BIRCH TELECOM OF MISSOURI, INC.**

This Tariff, filed with the Missouri Public Service Commission, contains the rates, terms and conditions applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services in the State of Missouri by Birch Telecom of Missouri, Inc. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

Notice: Pursuant to Case No. TA-97-371, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Ch. 392, RSMo., and waived the following statutes and rules: 392.240(1); 392.270; 392.280; 392.290; 392.310; 392.320; 392.330; 392.340; 4 CSR 240-10.020; 4 CSR 240-30.010(2)(C); 4 CSR 240-30-040; 4 CSR 240-32.050(4); 4 CSR 240-32.050(5); 4 CSR 240-32.050(6); 4 CSR 240-32.070(4); 4 CSR 240-32.030(1)(B); 4 CSR 240-32.030(1)(C); 4 CSR 240-32.030(2); 4 CSR 240-32.050(3); 4 CSR 240-33.030; and 4 CSR 240-33.040(5).

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997

97-371
MO. PUBLIC SERVICE COMMISSION

RECEIVED

TABLE OF CONTENTS

JAN 27 1998

PAGE

MISSOURI

Public Service Commission

(M,T)

TITLE SHEET.....	2
TABLE OF CONTENTS.....	2
CONCURRING CARRIERS.....	4
1. EXPLANATION OF SYMBOLS.....	5
2. APPLICATION OF TARIFF.....	6
3. DEFINITIONS.....	6
4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE.....	8
4.1 General.....	8
4.2 Obligations of Customer.....	8
4.2.1 Conditions for Use.....	8
4.2.2 General Obligations.....	8
4.2.3 Payment of Rates and Charges.....	8
4.3 Obligations of the Company.....	9
4.3.1 Undertakings.....	9
4.3.2 Limitations.....	9
4.3.3 Liability and Indemnification.....	9
4.3.4 Provision of Facilities.....	10
4.4 Service Period.....	10
4.5 Individual Case Basis (ICB) Arrangements.....	10
4.6 Special Construction.....	11
4.6.1 Survey and Design.....	11
4.6.2 Charges for Special Construction.....	11
4.7 Service Offerings.....	11
4.8 Service Rates.....	11
4.9 Special Charges.....	11
4.9.1 Out-of-Normal Work Hours.....	11
4.9.2 Maintenance and Service Charge.....	12
4.10 Service Cancellations.....	12
4.10.1 Discontinuance of Service by the Company.....	12
4.10.2 Cancellation of Service by the Customer Prior to End of the Contract Period.....	12
4.10.3 Cancellation of Application for Service.....	12
4.11 Service Interruptions.....	12
4.11.1 General.....	12
4.11.2 Service Restoration.....	13
4.11.3 Liability.....	13
4.11.4 Credits.....	13
5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE.....	14
5.1 General.....	14
5.2 Rules and Regulations.....	14
5.2.1 Undertaking of the Company.....	14
5.2.2 Limitations of Service.....	15

CANCELLED

FEB 25 2004

By *2nd R52*
Public Service Commission
MISSOURI

(N)

Issued: January 27, 1998

Effective: March 5, 1998

FILED

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

MAR 05 1998

MISSOURI
Public Service Commission

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 2

BIRCH TELECOM OF MISSOURI, INC.

CHECK LIST

The Title Page and sheets 1 through 24, inclusive, of this Tariff are effective as of the date shown.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1.	Original	21.	Original
2.	Original	22.	Original
3.	Original	23.	Original
4.	Original	24.	Original
5.	Original		
6.	Original		
7.	Original		
8.	Original		
9.	Original		
10.	Original		
11.	Original		
12.	Original		
13.	Original		
14.	Original		
15.	Original		
16.	Original		
17.	Original		
18.	Original		
19.	Original		
20.	Original		

CANCELLED

MAR 05 1998

By LSFRS #2
Public Service Commission
MISSOURI

*Indicates new or revised sheet with this filing

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMMISSION

TABLE OF CONTENTS (continued)

	<u>PAGE</u>
5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)	
5.2 Rules and Regulations (continued)	
5.2.3 Use of Service	15
5.2.4 Liability	16
5.2.5 Interruption of Service	17
5.2.6 Responsibility of the Customer	18
5.2.7 Responsibility of the Company	23
5.2.8 Restoration of Service	25
5.2.9 Taxes and Surcharges	25
5.2.10 Start of Billing	25
5.2.11 Terminal Equipment	25
5.3 Service Offerings	26
5.3.1 Toll Service	26
5.3.2 Calling Card Service	26
5.3.3 Toll Free Service	26
5.3.4 Directory Assistance	26
5.3.5 Conference Service	26
5.4 Service Rates	26
5.4.1 Toll Service	26
5.4.2 Toll Free Service	27
5.4.3 Calling Card Service	28
5.4.4 Reserved for Future Use	28
5.4.5 Conference Service	28
5.4.6 Birch Basic Business Line and Trunk	29
5.4.7 Birch Voice T1 Service	31
5.4.8 Birch Integrator Business Package	32
5.4.9 Birch Business Volume Commitment Plans	33
5.4.10 Birch Price Protection Plan	34.3
5.4.11 Birch On-Net Rate Plans	34.3.1
5.4.12 Birch Business Long Distance Only	34.4
5.4.13 Birch Paper Invoice Fee	34.6 (N)
5.5 Miscellaneous Service	35
5.5.1 Default Rate	35
5.5.2 Directory Assistance	35
5.5.3 Non-recurring Charges	35.1
5.5.4 International Block	35.1
5.6 Promotions	36

TABLE OF CONTENTS (continued)

	<u>PAGE</u>
5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)	
5.2 Rules and Regulations (continued)	
5.2.3 Use of Service	15
5.2.4 Liability	16
5.2.5 Interruption of Service	17
5.2.6 Responsibility of the Customer	18
5.2.7 Responsibility of the Company	23
5.2.8 Restoration of Service	25
5.2.9 Taxes and Surcharges.....	25
5.2.10 Start of Billing.....	25
5.2.11 Terminal Equipment.....	25
5.3 Service Offerings	26
5.3.1 Toll Service	26
5.3.2 Calling Card Service	26
5.3.3 Toll Free Service.....	26
5.3.4 Directory Assistance.....	26
5.3.5 Conference Service.....	26
5.4 Service Rates	26
5.4.1 Toll Service.....	26
5.4.2 Toll Free Service.....	27
5.4.3 Calling Card Service	28
5.4.4 Reserved for Future Use.....	28
5.4.5 Conference Service.....	28
5.4.6 Birch Basic Business Line and Trunk.....	29
5.4.7 Birch Voice T1 Service.....	31
5.4.8 Birch Integrator Business Package	32
5.4.9 Birch Business Volume Commitment Plans	33
5.4.10 Birch Price Protection Plan	34.3
5.4.11 Birch On-Net Rate Plans	34.3.1 (T)
5.4.12 Birch Business Long Distance Only.....	34.4 (T) (D)
5.5 Miscellaneous Service.....	35
5.5.1 Default Rate	35
5.5.2 Directory Assistance.....	35
5.5.3 Non-recurring Charges.....	35.1
5.5.4 International Block	35.1
5.6 Promotions	36

BIRCH TELECOM OF MISSOURI, INC.

TABLE OF CONTENTS (continued)

Missouri Public
Service Commission
PAGE

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 28 2003

5.2 Rules and Regulations (continued)

5.2.3 Use of Service..... 15

5.2.4 Liability..... 16

5.2.5 Interruption of Service..... 17

5.2.6 Responsibility of the Customer..... 18

5.2.7 Responsibility of the Company..... 23

5.2.8 Restoration of Service..... 25

5.2.9 Taxes and Surcharges..... 25

5.2.10 Start of Billing..... 25

5.2.11 Terminal Equipment..... 25

5.3 Service Offerings..... 26

5.3.1 Toll Service..... 26

5.3.2 Calling Card Service..... 26

5.3.3 Toll Free Service..... 26

5.3.4 Directory Assistance..... 26

5.3.5 Conference Service..... 26

5.4 Service Rates..... 26

5.4.1 Toll Service..... 26

5.4.2 Toll Free Service..... 27

5.4.3 Calling Card Service..... 28

5.4.4 Reserved for Future Use..... 28 (T)

5.4.5 Conference Service..... 28

5.4.6 Birch Basic Business Line and Trunk..... 29

5.4.7 Birch Voice T1 Service..... 31

5.4.8 Birch Integrator Business Package..... 32

5.4.9 Birch Business Volume Commitment Plans..... 33

5.4.10 Birch Price Protection Plan..... 34.3

5.4.11 Birch Business Long Distance Only..... 34.4

5.4.12 Reserved for Future Use..... 34.5 (T)

5.5 Miscellaneous Service..... 35 (T)

5.5.1 Default Rate..... 35 (T)

5.5.2 Directory Assistance..... 35 (T)

5.5.3 Non-recurring Charges..... 35.1 (N)

5.5.4 International Block..... 35.1 (N)

5.6 Promotions..... 36 (T)

CANCELLED

OCT 20 2004
by *WHS 3*
Public Service Commission
MISSOURI

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED JUN 27 2003

TABLE OF CONTENTS (continued)

Missouri Public
Service Commission

PAGE
RECD APR 30 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2 Rules and Regulations (continued)

5.2.3	Use of Service.....	15
5.2.4	Liability.....	16
5.2.5	Interruption of Service.....	17
5.2.6	Responsibility of the Customer.....	18
5.2.7	Responsibility of the Company.....	23
5.2.8	Restoration of Service.....	25
5.2.9	Taxes and Surcharges.....	25
5.2.10	Start of Billing.....	25
5.2.11	Terminal Equipment.....	25

5.3 Service Offerings.....26

5.3.1	Toll Service.....	26
5.3.2	Calling Card Service.....	26
5.3.3	Toll Free Service.....	26
5.3.4	Directory Assistance.....	26
5.3.5	Conference Service.....	26

5.4 Service Rates.....26

5.4.1	Toll Service.....	26
5.4.2	Toll Free Service.....	27
5.4.3	Calling Card Service.....	28
5.4.4	Directory Assistance.....	28
5.4.5	Conference Service.....	28
5.4.6	Birch Basic Business Line and Trunk.....	29
5.4.7	Birch Voice T1 Service.....	31
5.4.8	Birch Integrator Business Package.....	32
5.4.9	Birch Business Volume Commitment Plans.....	33
5.4.10	Birch Price Protection Plan.....	34.3
5.4.11	Birch Business Long Distance Only.....	34.4
5.4.12	Default Rate.....	34.5
5.5.4	International Block.....	34.5 (N)

5.5 Promotions.....35

CANCELLED

JUN 27 2003
AdRS3
Missouri Public Service Commission
MISSOURI

TABLE OF CONTENTS (continued)

Missouri Public
Service Commission
PAGE

REC'D FEB 04 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2 Rules and Regulations (continued)

5.2.3 Use of Service 15

5.2.4 Liability 16

5.2.5 Interruption of Service 17

5.2.6 Responsibility of the Customer 18

5.2.7 Responsibility of the Company 23

5.2.8 Restoration of Service 25

5.2.9 Taxes and Surcharges 25

5.2.10 Start of Billing 25

5.2.11 Terminal Equipment 25

5.3 Service Offerings 26

5.3.1 Toll Service 26

5.3.2 Calling Card Service 26

5.3.3 Toll Free Service 26

5.3.4 Directory Assistance 26

5.3.5 Conference Service 26

5.4 Service Rates 26

5.4.1 Toll Service 26

5.4.2 Toll Free Service 27

5.4.3 Calling Card Service 28

5.4.4 Directory Assistance 28

5.4.5 Conference Service 28

5.4.6 Birch Basic Business Line and Trunk 29

5.4.7 Birch Voice T1 Service 31

5.4.8 Birch Integrator Business Package 32

5.4.9 Birch Business Volume Commitment Plans 33

5.4.10 Birch Price Protection Plan 34.3

5.4.11 Birch Business Long Distance Only 34.4

5.4.12 Default Rate 34.5(N)

5.5 Promotions 35

CANCELLED

MAY 30 2003
By 84HRS 3
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAR 06 2003

Missouri Public

TABLE OF CONTENTS (continued)

REC'D JUL 24 2002

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Service Commission

5.2 Rules and Regulations (continued)

- 5.2.3 Use of Service.....15
- 5.2.4 Liability.....16
- 5.2.5 Interruption of Service.....17
- 5.2.6 Responsibility of the Customer.....18
- 5.2.7 Responsibility of the Company.....23
- 5.2.8 Restoration of Service.....25
- 5.2.9 Taxes and Surcharges.....25
- 5.2.10 Start of Billing.....25
- 5.2.11 Terminal Equipment.....25
- 5.3 Service Offerings.....26
 - 5.3.1 Toll Service.....26
 - 5.3.2 Calling Card Service.....26 (T)
 - 5.3.3 Toll Free Service.....26 (T)
 - 5.3.4 Directory Assistance.....26
 - 5.3.5 Conference Service.....26
- 5.4 Service Rates.....26
 - 5.4.1 Toll Service.....26
 - 5.4.2 Toll Free Service.....27 (T)
 - 5.4.3 Calling Card Service.....28 (T)
 - 5.4.4 Directory Assistance.....28
 - 5.4.5 Conference Service.....28
 - 5.4.6 Birch Basic Business Line and Trunk.....29
 - 5.4.7 Birch Voice T1 Service.....31
 - 5.4.8 Birch Integrator Business Package.....32
 - 5.4.9 Birch Business Volume Commitment Plans.....33 (T)
 - 5.4.10 Birch Price Protection Plan.....34.3 (T)
 - 5.4.11 Birch Business Long Distance Only.....34.4 (T)
- 5.5 Promotions.....35

CANCELLED

MAR 06 2003
THRS 3
Public Service Commission
MISSOURI

Missouri Public

FILED SEP 23 2002

Service Commission

Missouri Public Service Commission

TABLE OF CONTENTS (continued)

REC'D FEB 23 2000
PAGE

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2 Rules and Regulations (continued)

5.2.3 Use of Service 15

5.2.4 Liability 16

5.2.5 Interruption of Service 17

5.2.6 Responsibility of the Customer 18

5.2.7 Responsibility of the Company 23

5.2.8 Restoration of Service 25

5.2.9 Taxes and Surcharges 25

5.2.10 Start of Billing 25

5.2.11 Terminal Equipment 25

5.3 Service Offerings 26

5.3.1 Toll Service 26

5.3.2 Travel Card Service 26

5.3.3 800 Service 26

5.3.4 Directory Assistance 26

5.3.5 Conference Service 26

5.4 Service Rates 26

5.4.1 Toll Service 26

5.4.2 800 Service 27

5.4.3 Travel Card Service 28

5.4.4 Directory Assistance 28

5.4.5 Conference Service 28

5.4.6 Birch Basic Business Line and Trunk 29

5.4.7 Birch Voice T1 Service 31

5.4.8 Birch Integrator Business Package 32

5.4.9 Birch Business Volume Commitment Plans - Rates 33

5.5 Promotions 35

(N)
(T)

CANCELLED

SEP 23 2002
WRS 3
Missouri Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 24 2000

MISSOURI Public Service Commission

TABLE OF CONTENTS (continued)

REC'D MAR 31 1999
PAGE

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2 Rules and Regulations (continued)

5.2.3 Use of Service 15

5.2.4 Liability 16

5.2.5 Interruption of Service 17

5.2.6 Responsibility of the Customer 18

5.2.7 Responsibility of the Company 23

5.2.8 Restoration of Service 25

5.2.9 Taxes and Surcharges 25

5.2.10 Start of Billing 25

5.2.11 Terminal Equipment 25

5.3 Service Offerings..... 26

5.3.1 Toll Service..... 26

5.3.2 Travel Card Service 26

5.3.3 800 Service 26

5.3.4 Directory Assistance 26

5.3.5 Conference Service 26

5.4 Service Rates 26

5.4.1 Toll Service..... 26

5.4.2 800 Service 27

5.4.3 Travel Card Service 28

5.4.4 Directory Assistance 28

5.4.5 Conference Service 28

5.4.6 Birch Basic Business Line and Trunk 29

5.4.7 Birch Voice T1 Service..... 31

5.4.8 Birch Integrator Business Package..... 32

5.5 Promotions 33

(N)
(N)
(N)

CANCELLED

MAR 24 2000

By 5th RS 3
Public Service Commission
MISSOURI

MISSOURI Public Service Commission

FILED APR 30 1999

Missouri Public
Service Commission

TABLE OF CONTENTS (continued)

REC'D JAN 29 1999
PAGE

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2 Rules and Regulations (continued)

5.2.3	Use of Service	15
5.2.4	Liability	16
5.2.5	Interruption of Service	17
5.2.6	Responsibility of the Customer	18
5.2.7	Responsibility of the Company	23
5.2.8	Restoration of Service	25
5.2.9	Taxes and Surcharges	25
5.2.10	Start of Billing	25
5.2.11	Terminal Equipment	25

5.3 Service Offerings

5.3.1	Toll Service	26
5.3.2	Travel Card Service	26
5.3.3	800 Service	26
5.3.4	Directory Assistance	26
5.3.5	Conference Service	26

5.4 Service Rates

5.4.1	Toll Service	26
5.4.2	800 Service	27
5.4.3	Travel Card Service	27
5.4.4	Directory Assistance	28
5.4.5	Conference Service	28

5.5 Promotions

	29
--	-------	----

(T)
(T)
(T)

CANCELLED

APR 30 1999
By *4428#3*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAR 01 1999

TABLE OF CONTENTS (continued) **Missouri Public Service Commission**

REC'D DEC 04 1998 PAGE

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2 Rules and Regulations (continued)

5.2.3	Use of Service	15
5.2.4	Liability	16
5.2.5	Interruption of Service	17
5.2.6	Responsibility of the Customer	18
5.2.7	Responsibility of the Company	23
5.2.8	Restoration of Service	25
5.2.9	Taxes and Surcharges	25
5.2.10	Start of Billing	25
5.2.11	Terminal Equipment	25

5.3 Service Offerings

5.3.1	Toll Service	26
5.3.2	Travel Card Service	26
5.3.3	800 Service	26
5.3.4	Directory Assistance	26
5.3.5	Conference Service	26

5.4 Service Rates

5.4.1	Toll Service	26
5.4.2	800 Service	27
5.4.3	Travel Card Service	27
5.4.4	Directory Assistance	27
5.4.5	Conference Service	27

5.5 Promotions

	27
--	-------	----

(T)

(T)

CANCELLED

MAR 01 1999
By 3rd RS #3
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JAN 11 1999

RECEIVED

JAN 27 1998

PAGE
MISSOURI
Public Service Commission

TABLE OF CONTENTS (continued)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2 Rules and Regulations (continued)

5.2.3 Use of Service 15

5.2.4 Liability 16

5.2.5 Interruption of Service 17

5.2.6 Responsibility of the Customer 18

5.2.7 Responsibility of the Company 23

5.2.8 Restoration of Service 25

5.2.9 Taxes and Surcharges 25

5.2.10 Start of Billing 25

5.2.11 Terminal Equipment 25

5.3 Service Offerings 26

5.3.1 Equal Access Long Distance (Dial 1+) 26

5.3.2 Travel Card Service 26

5.3.3 800 Service 26

5.3.4 Directory Assistance 26

5.3.5 Conference Service 26

5.4 Service Rates 26

5.4.1 Dial 1+ 26

5.4.2 800 Service 27

5.4.3 Travel Card Service 27

5.4.4 Directory Assistance 27

5.4.5 Conference Service 27

5.5 Promotions 27

CANCELLED

JAN 11 1999
By *2nd Revised*
Public Service Commission
MISSOURI

Issued: January 27, 1998

Effective: March 5, 1998

FILED

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

MAR 05 1998

MISSOURI
Public Service Commission

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 3

BIRCH TELECOM OF MISSOURI, INC.

TABLE OF CONTENTS

	<u>PAGE</u>
TITLE SHEET	1
CHECK LIST	2
TABLE OF CONTENTS	3
CONCURRING CARRIERS	6
1. EXPLANATION OF SYMBOLS	7
2. APPLICATION OF TARIFF	8
3. DEFINITIONS	8
4. PROVISION OF SERVICE	10
5. OBLIGATIONS OF CUSTOMER	11
A. Conditions for Use	11
B. General Obligations	12
C. Payment of Rates and Charges	13

CANCELLED

MAR 05 1998

By *ISP PS#3*

Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997

97-371
PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

P.S.C.No. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 4

BIRCH TELECOM OF MISSOURI, INC.

6. OBLIGATIONS OF THE COMPANY 14

 A. Undertakings 14

 B. Limitations 15

 C. Liability and Indemnification 16

 D. Provision of Facilities 18

7. SERVICE PERIOD 18

8. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS 19

9. SPECIAL CONSTRUCTION 19

 A. Survey and Design 19

 B. Charges for Special Construction 20

10. SERVICE OFFERINGS 20

11. SERVICE RATES 21

12. SPECIAL CHARGES 21

 A. Out-of-Normal Work Hours 21

 B. Maintenance and Service Charge 22

CANCELLED

MAR 05 1998
By [Signature]
Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED
APR 21 1997
97-371
MO PUBLIC SERVICE COM

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 5

BIRCH TELECOM OF MISSOURI, INC.

13. SERVICE CANCELLATIONS 22

 A. Discontinuance of Service by the Company 22

 B. Cancellation of Service by the Customer Prior to End of the
 Contract Period 23

 C. Cancellation of Application for Service 23

14. SERVICE INTERRUPTIONS 24

 A. General 24

 B. Service Restoration 24

 C. Liability 24

 D. Credits 24

CANCELLED

MAR 05 1998
By SRS #5
Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMMISSION

P.S.C.No. No. **CANCELLED**

1st Revised Sheet No. 6

BIRCH TELECOM OF MISSOURI, INC.

SEP 29 2002

Replacing Original Sheet No. 6

RECEIVED

by *2nd RSL*
Public Service Commission
MISSOURI

JAN 27 1998

MISSOURI
Public Service Commission

2. APPLICATION OF TARIFF

The service rates and regulations set forth in this Tariff are generally applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services by Birch Telecom of Missouri, Inc. (the "Company").

3. DEFINITIONS

As used in this Tariff, the following terms shall have the following meanings unless the context otherwise requires:

(E)

(E)

(N) Company, the - Birch Telecom of Missouri, Inc., unless the context indicates otherwise.

(N) Commission - Missouri Public Service Commission, unless the context indicates otherwise.

Customer - The person, firm, corporation or other legal entity which contracts with the Company to receive telecommunications services from the Company.

(N) Customer Premises - One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Circuit - A communications path of a specific bandwidth or transmission speed between two or more points of termination.

Facilities - All Company-owned or operated equipment and Cable Facilities used to provide telecommunications services.

Individual Case Basis - A service arrangement in which the conditions, rates, and charges are developed based on the specific circumstances of the case.

(N) LATA - Local Access and Transport Area

Premises - A building or structure on property not separated by a public right-of-way. The property may be divided by a private right-of-way or easement, such as a railroad right-of-way.

(N) Personal Account Code - A numeric or alpha-numeric sequence which uniquely identifies a travel card.

Private Line Service - An unswitched full-time transmission service utilizing the Facilities to connect two or more designated locations of the same Customer or User.

Terminating Facilities - All equipment placed in a structure that converts the transmitted signal to a requested service type, connects the structure to the Company's network and provides a point of interface/connection to which the Customer can connect its equipment. This may include electronic equipment, cable, wiring, connecting panels and blocks.

User - A person, firm, or corporation designated as a user of common carrier services furnished to the Customer. A User must be specifically named in the Customer's application for services.

Issued: January 27, 1998

Effective: March 5, 1998

FILED

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

MAR 05 1998

MISSOURI
Public Service Commission

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 6

BIRCH TELECOM OF MISSOURI, INC.

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

CANCELLED

MAR 05 1998

By ISRS#10
Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 7

BIRCH TELECOM OF MISSOURI, INC.

1. EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) to signify changed rule or regulation*
- (D) to signify discontinued rate or regulation
- (I) to signify increased regulation
- (M) to signify matter relocated without change
- (N) to signify new rate or regulation
- (R) to signify reduced regulation
- (S) to signify reissued material
- (T) to signify a change in text but no change in rate or regulation
- (Z) to signify a correction

CANCELLED

MAR 05 1998

By LARS #1
Public Service Commission
MISSOURI

**When used in reference to a rate, the symbol (C) indicates that a change in the method of applying a rate which will result in either an increase or a decrease for certain customers.*

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 8

2. APPLICATION OF TARIFF

The service rates and regulations set forth in this Tariff are generally applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services by Birch Telecom of Missouri, Inc. (the "Company").

3. DEFINITIONS

As used in this Tariff, the following terms shall have the following meanings unless the context otherwise requires:

1. Bit — The smallest amount of information in the binary system of notation.

2. Cable Facilities — A coaxial and/or fiber optic cable network with associated repeater amplifiers and coupling devices which provides the path for transmission of signals to or from the Customer's or User's Premises.

3. Customer — The person, firm, corporation or other legal entity which contracts with the Company to receive telecommunications services from the Company.

CANCELLED

MAR 05 1998

By

[Signature]

Public Service Commission
MISSOURI

Issued: April 21, 1997

Issued: March 7, 1997

David E. Scott
President

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371

MO. PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 9

BIRCH TELECOM OF MISSOURI, INC.

4. Circuit — A communications path of a specific bandwidth or transmission speed between two or more points of termination.

5. Facilities — All Company-owned or operated equipment and Cable Facilities used to provide telecommunications services.

6. Individual Case Basis — A service arrangement in which the conditions, rates, and charges are developed based on the specific circumstances of the case.

7. Premises — A building or structure on property not separated by a public right-of-way. The property may be divided by a private right-of-way or easement, such as a railroad right-of-way.

8. Private Line Service - An unswitched full-time transmission service utilizing the Facilities to connect two or more designated locations of the same Customer or User.

9. Terminating Facilities — All equipment placed in a structure that converts the transmitted signal to a requested service type, connects the structure to

CANCELLED

MAR 05 1998

By SPR#9

Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 10

BIRCH TELECOM OF MISSOURI, INC.

the Company's network and provides a point of interface/connection to which the Customer can connect its equipment. This may include electronic equipment, cable, wiring, connecting panels and blocks.

10. User — A person, firm, or corporation designated as a user of common carrier services furnished to the Customer. A User must be specifically named in the Customer's application for services.

4. PROVISION OF SERVICE

The Company shall provide service to Customers which enter into written contracts with the Company specifying the services to be provided by the Company, the rates to be charged, and other terms and conditions of service. Certain general terms and conditions applicable to the provision of service by the Company are set forth in this Tariff. Terms not specifically governed by this Tariff will be individually negotiated with each prospective Customer. The Company will not provide services to any Customer until a contract has been executed. On a proprietary basis, the Company will provide copies of customer contracts to the Commission's Staff on request.

CANCELLED

MAR 05 1998

Issued: March 7, 1997

By LSRS#10
Public Service Commission
MISSOURI

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

MISSOURI
Public Service Commission

P.S.C.No. No. 1

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 11

5. OBLIGATIONS OF CUSTOMER

A. Conditions for Use: Service may be used for the transmission of information of the Customer provided that:

1. The Customer has entered into a written contract with the Company;
2. The Customer shall not use service for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking; and
3. The Customer, upon request, shall furnish such information and access to its location(s) and/or User's location(s) as may be required to permit the Company to design and maintain the Facilities to provide service and to assure that the service arrangement is in accordance with the provisions of this Tariff and the contract entered into between the Customer and the Company.

CANCELLED

MAR 05 1998
By SPS#11
Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM.

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 12

BIRCH TELECOM OF MISSOURI, INC.

B. General Obligations: The Customer shall be responsible for:

1. Ensuring compatibility, installation, and maintenance of equipment and systems provided by the Customer or User with the interface equipment provided and/or sanctioned by the Company.

2. Damage to, or destruction of, Facilities caused by the negligence or willful act of the Customer or User or its agents.

3. Reimbursing the Company for any loss caused by the theft of Facilities installed on the Customer's or User's premises.

4. The provision of the power, wiring, and outlets required to operate the Facilities installed on the Customer's or User's Premises.

5. The provision, installation, and maintenance of sealed conduit with explosive-proof fittings between equipment furnished by the Company in explosive atmosphere and points outside the hazardous area where connection may be made with the Facilities. The Customer may be required to install and maintain the Company's equipment within the hazardous area if, in the opinion of the Company, injury or

CANCELLED

MAR 05 1998

Issued: March 7, 1997

By DAVID E. SCOTT
Public Service Commission
MISSOURI

Effective: April 21, 1997

David E. Scott
President

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM.

RECEIVED

4. PROVISION OF NON-SWITCHED LOCAL EXCHANGE SERVICE (continued)

JAN 27 1998

4.11 Service Interruptions (continued)

- 4.11.2 Service Restoration: The Company agrees to use its reasonable best efforts to respond to the Customer's reasonable request for maintenance in connection with the service as soon as reasonably possible. The Company shall have no obligation to perform maintenance which requires access to the Customer's or other premises or buildings when that access cannot be provided to the Company by the Customer. The Company agrees to use its reasonable best efforts to minimize the duration of any service interruption.
- 4.11.3 Liability: The Company shall not be liable for any incidental, indirect, or consequential damages as the result of any service interruption.
- 4.11.4 Credits: The amount of credit for any service interruption, if any, shall be specified in the contract between the Customer and the Company.

CANCELLED

FEB 25 2004
By *Znd R S 13*
Public Service Commission
MISSOURI

Issued: January 27, 1998

Effective: March 5, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

MAR 05 1998

MISSOURI
Public Service Commission

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

BIRCH TELECOM OF MISSOURI, INC.

MISSOURI
Public Service Commission
Original Sheet No. 13

damage to its employees or property might result from installation or maintenance by the Company.

6. Obtaining permission for the Company's agents or employees to enter the Premises of the Customer or User at any reasonable hour for the purpose of installing, inspecting, repairing, or removing the Facilities.

7. Making the Company's service components and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, and providing for reasonable access to those facilities and equipment.

8. All actions or omissions of a person, firm, or corporation appointed by the Customer as its agent causing harm to facilities or services. No self-imposed limitations of an agent's authority shall be binding on the Company.

9. Any breach by the Customer of the terms and conditions contained in this Tariff or in the contract between the Customer and the Company governing service.

C. Payment of Rates and Charges ~~CANCELLED~~ Customer is responsible for payment of

MAR 05 1998

By

KSRS#13

Public Service Commission
MISSOURI

Effective: April 21, 1997

Issued: March 7, 1997

David E. Scott
President

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997

97-371

MO. PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 14

BIRCH TELECOM OF MISSOURI, INC.

all rates and charges as specified in this Tariff and/or the contract with the Company, for services furnished by the Company to the Customer or User. The Company will submit invoices to the Customer, which are due and payable upon receipt at the Customer's general office or at such other places as may be designated by the Customer. Invoices not paid within thirty (30) days are subject to late charges and interest, with interest compounded monthly at 1.5% per month, or such other amount otherwise allowed by law, to compensate Company for administrative costs incurred due to such late payments. In addition, failure to pay any past or currently due amounts may result in termination of service as described in Section 13 of this Tariff. Any billing errors shall be adjusted to the known date of error or for a period of one year, whichever is shorter.

6. OBLIGATIONS OF THE COMPANY

A. Undertakings: The undertaking of the Company is to furnish service as ordered and specified by the Customer, and as limited by the terms and conditions of this Tariff and the contract entered into between the Customer and the Company. This offering is subject to the availability of Facilities. The Company undertakes to maintain and repair

Issued: March 7, 1997

Effective: April 21, 1997

CANCELLED

David E. Scott
President

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

MAR 05 1998
By LSRST/14
Public Service Commission
MISSOURI

FILED
APR 21 1997
97-371
MO. PUBLIC SERVICE COM.

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 15

BIRCH TELECOM OF MISSOURI, INC.

any equipment which it furnishes to the Customer, unless otherwise specified in the contract entered into between the Customer and the Company. The Customer or User may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without the prior written consent of the Company.

B. Limitations: The Company shall not be responsible for installation, operation, or maintenance of any Terminating Facilities or communications systems purchased or connected to service by a Customer, unless otherwise specified in the contract entered into between the Customer and the Company. Service is not represented as adapted to the use of any specific equipment or system. The responsibility of the Company shall be limited to the furnishing of service and maintenance and operation of such service. The furnishing of service will require certain physical arrangements of the Facilities of the Company and is therefore subject to the availability of such Facilities.

CANCELLED

MAR 05 1998
By SPK #15
Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM.

RECEIVED

MAR 7 1997

P.S.C.No. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 16

BIRCH TELECOM OF MISSOURI, INC.

C. Liability and Indemnification:

1. The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to a Customer or User as a result of any service provided by the Company or use of the Facilities, or the acts, omissions or negligence of the Company's employees or agents.

2. The sole remedy for a Customer or User with respect to failure of the Company to maintain proper standards or maintenance and operation or failure to exercise reasonable supervision shall in no event exceed an amount equivalent to the credit for a service interruption specified in the contract between the Company and the Customer or User.

3. The Company does not guarantee or make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The Customer or User indemnifies and holds the Company harmless from any and all loss, claims, suits, or

CANCELLED

MAR 05 1993

Issued: March 7, 1997

By ESPSA/6
Public Service Commission
MISSOURI
E. Scott
President

Effective: April 21, 1997

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM.

RECEIVED

MAR 7 1997

P.S.C.No. No. 1

BIRCH TELECOM OF MISSOURI, INC.

MISSOURI
Public Service Commission
Original Sheet No. 17

other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or User or by any other party or persons, and for any loss, damage, or destruction of any property, whether owned by the Customer or User or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to maintain, removal, presence, condition, location, or use of said equipment so provided.

4. The Company shall not be liable for any defacement of or damage to the Premises of a Customer, User, or any third party resulting from the furnishing of Facilities or the attachment of the instruments, apparatus, and associated wiring furnished by the Company on such Premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.

5. The Company shall be indemnified and saved harmless by the Customer or User against:

(a) Claims for libel, slander, and infringement of copyright arising

CANCELLED

Issued: March 7, 1997

MAR 05 1998

Effective: April 21, 1997

By SPD/17
Public Service Commission
MISSOURI
President

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMM

RECEIVED

MAR 7 1997

MISSOURI
Public Service Commission
Original Sheet No. 18

P.S.C. Mo. No. 1

BIRCH TELECOM OF MISSOURI, INC.

from the material transmitted over the Facilities.

(b) Claims for infringement of patents arising from, combining with, or using in connection with, the Facilities and systems or apparatus of the Customer or User; and

(c) All other claims arising out of any act or omission of the Customer or User or their agents in connection with the Facilities, or information transmitted over the Facilities.

D. Provision of Facilities:

1. Upon agreement between the Company and the Customer, the Company will provide all Facilities necessary for service.

2. Provided the necessary Facilities are available, service will be furnished by the Company. Where Facilities are not available, terms for provision of service will be individually negotiated with the Customer.

CANCELLED

7. SERVICE PERIOD

The period for which service will be provided by the Company to

MAR 05 1998

By [Signature]

Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371

MO. PUBLIC SERVICE COMM.

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 19

User shall be the period specified in the contract between the Customer and the Company.

8. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

The Company may, in response to a bona fide request from a Customer or User or potential Customer or User, develop a bid for a special service arrangement not currently offered by the Company. An Individual Case Basis arrangement will be offered to the Customer for acceptance in writing. Such Individual Case Basis arrangements may specify, among other things, length of service, minimum volume of service required, and the rates and charges for the proposed service.

9. SPECIAL CONSTRUCTION

Provision of service may require special construction of Facilities and equipment by the Company. Special construction arrangements of Facilities may be undertaken by the Company at the request of the Customer or User, or upon determination by the Company that such charge should apply in that particular instance.

A. Survey and Design. Prior to engaging in any special construction, survey and

CANCELLED

Issued: March 7, 1997

MAR 05 1997

By SR#19
Public Service Commission
MISSOURI
President

Effective: April 21, 1997

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

MAR 23 1997

MO. PUBLIC SERVICE COM

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED

5.2. Rules and Regulations (continued)

JAN 27 1998

5.2.6 Responsibility of the Customer (continued)

MISSOURI
Public Service Commission

D. Payment and Charges for Service

1. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
2. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
3. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
4. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
5. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
6. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

CANCELLED
SEP 23 2002
2:45 PM
Public Service Commission
MISSOURI

Issued: January 27, 1998

Effective: March 5, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

MAR 05 1998

MISSOURI
Public Service Commission

RECEIVED

MAR 7 1997

P.S.C.No. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 20

BIRCH TELECOM OF MISSOURI, INC.

design studies may be required. Should that be the case, the Company and the Customer may agree to arrange for the performance of those studies, the review and acceptance thereof by both the Company and the Customer, and the appropriate charges therefor. Failure to agree on the performance of such studies, the acceptability thereof, or the charges therefor, shall constitute grounds for denial of the requested service by the Company.

B. Charges for Special Construction. All recurring and non-recurring charges for special construction shall be set forth in the contract between the Company and the Customer, and shall be the responsibility of the Customer, regardless of the projected charges for the provision of service by the Company.

10. SERVICE OFFERINGS

The Company will provide point-to-point and point-to-multipoint, Private Line Services connecting a Customer's or User's locations to one another, or connecting a Customer's or User's locations to interexchange carrier points of presence.

CANCELLED

MAR 05 1998

By SPRS/20

Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
MO. PUBLIC SERVICE COMMISSION

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 21

BIRCH TELECOM OF MISSOURI, INC.

11. SERVICE RATES

The rates charged by the Company for the provision of its services to Customers or Users will be offered on an Individual Case Basis and will be structured to at least recover the Company's costs of providing such services. The terms of specific Individual Case Basis contracts will be made available to the Commission upon request on a proprietary basis.

12. SPECIAL CHARGES

A. Out-of-Normal Work Hours: The charges specified in this Section 12 do not contemplate work being performed by Company employees at a time when overtime wages apply, due to the request of the Customer, nor do they contemplate work once begun being interrupted by the Customer. If the Customer requests labor be performed at hours of the day or days of the week other than during normal working hours or days (9:00 a.m. to 5:00 p.m., Monday through Friday), or during holidays, or if the Customer interrupts work once begun, an additional charge may be imposed, equal to the actual higher costs incurred by the Company for overtime and materials.

CANCELLED

MAR 05 1993
By ISRS#21
Public Service Commission
MISSOURI

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED
APR 21 1997
97-371
MO PUBLIC SERVICE COM

RECEIVED

MAR 7 1997

P.S.C.No. No. 1

BIRCH TELECOM OF MISSOURI, INC.

MISSOURI
Public Service Commission
Original Sheet No. 22

B. Maintenance and Service Charge: The Customer may be responsible for the cost incurred by the Company in connection with a maintenance and/or service visit to the Customer's or User's Premises when the difficulty or trouble results from the equipment or Facilities provided by the Customer or User, or when failure in the Company's equipment or Facilities is attributable to the Customer or User or its agents. That cost shall be based upon the current labor rate and material costs of the Company in effect at the time of the visit.

13. SERVICE CANCELLATIONS

A. Discontinuance of Service by the Company: The Company, by such notice to the Customer as may be specified in the contract between the Customer and the Company, and in compliance with applicable regulations, may discontinue furnishing service without incurring any liability beyond that stated in the contract, upon:

1. Non-payment of any undisputed sum due to the Company by a Customer; or
2. A breach of any of Customer's representations or warranties contained in the contract between the Customer and the Company, or a violation by the

CANCELLED

Issued: March 7, 1997

MAR 05 1997

Effective: April 21, 1997

By LRP#22
Public Service Commission
MISSOURI

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
PUBLIC SERVICE COMM

RECEIVED

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

JAN 27 1998

5.2.6 Responsibility of the Customer (continued)

MISSOURI
Public Service Commission

G. Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month.

Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

5.2.7 Responsibility of the Company

A. Provision of Services

The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.

B. Credit Allowance – Information Records

For listings in alphabetical telephone directories and information records, no liability shall be attached to the Company.

C. Cancellation Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

D. Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:

1. Nonpayment of an undisputed delinquent charge; or
2. Without notice for tampering with the Company's equipment, hazardous conditions, or Customer use of equipment where it adversely affects the Company's equipment or services; or

Issued: January 27, 1998

Effective: March 5, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

MAR 05 1998

MISSOURI
Public Service Commission

CANCELLED
September 18, 2008
Missouri Public
Service Commission

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 23

BIRCH TELECOM OF MISSOURI, INC.

Customer of any covenant, term or condition governing the furnishing of service as specified in this Tariff or in the contract for service between the Customer and the Company.

B. Cancellation of Service by the Customer Prior to End of the Contract Period:

When the Customer cancels the service prior to the end of the term of the contract, the Customer may be required to pay a cancellation charge in the amount specified in the contract between the Customer and the Company.

C. Cancellation of Application for Service: Where the prospective Customer cancels an application for service prior to the start of installation or special construction of Facilities by the Company, no charge shall be made to the prospective Customer. Where the installation of Facilities has been started prior to the cancellation, the prospective Customer shall pay a cancellation charge in the amount specified in the contract between the Customer and the Company. Installation or special construction of facilities for a Customer is considered to have started from the latest contract date or when the Company incurs any expense in connection therewith, whichever occurs earlier.

CANCELLED

Issued: March 7, 1997

MAR 05 1998

By LSRS#23
Public Service Commission
David MISSOURI
President

Effective: April 21, 1997

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

APR 21 1997
97-371
PUBLIC SERVICE COMMISSION

RECEIVED

MAR 7 1997

P.S.C.Mo. No. 1

MISSOURI
Public Service Commission
Original Sheet No. 24

BIRCH TELECOM OF MISSOURI, INC.

14. SERVICE INTERRUPTIONS

A. General: The Company agrees to use its reasonable best efforts to assure continuous full-time operation of the service. The customer is considered to have experienced a service interruption when the Circuit becomes unavailable for use or the quality of transmission is such that the Circuit is effectively unusable.

B. Service Restoration: The Company agrees to use its reasonable best efforts to respond to the Customer's reasonable request for maintenance in connection with the service as soon as reasonably possible. The Company shall have no obligation to perform maintenance which requires access to the Customer's or other premises or buildings when that access cannot be provided to the Company by the Customer. The Company agrees to use its reasonable best efforts to minimize the duration of any service interruption.

C. Liability: The Company shall not be liable for any incidental, indirect, or consequential damages as the result of any service interruption.

D. Credits: The amount of credit for any service interruption, if any, shall be specified in the contract between the Customer and the Company.

CANCELLED

Issued: March 7, 1997

MAR 05 1997
By LRB#24
Public Service Commission
MISSOURI Scott
President

Effective: April 21, 1997

Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED
APR 21 1997
97-371
MO PUBLIC SERVICE COMM

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.2. Rules and Regulations (continued)

REC'D MAR 31 1999

5.2.7 Responsibility of the Company (continued)

D. Disconnection of Service by the Company (continued)

offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

CANCELLED

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

May 28, 2005

5.2.8 Restoration of Service

MISSOURI PUBLIC SERVICE COMMISSION

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

5.2.9 Taxes and Surcharges

(T)
(T)

A. Customer will be billed and is responsible for payment of applicable federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

B. All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, etc.) will be listed as separate line items and are not included in the quoted rates.

5.2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

5.2.11 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer provided terminal equipment or Customer provided communications systems, such as PBX, key systems or other telecommunications devices. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

Missouri Public Service Commission

FILED APR 30 1999

RECEIVED

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.2. Rules and Regulations (continued)

JAN 27 1998

5.2.7 Responsibility of the Company (continued)

MISSOURI
Public Service Commission

D. Disconnection of Service by the Company (continued)

offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

5.2.8 Restoration of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

5.2.9 Taxes and Surcharges

A. Customer will be billed and is responsible for payment of applicable federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used.

B. All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, etc.) will be listed as separate line items and are not included in the quoted rates.

5.2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

CANCELLED

APR 30 1998

5.2.11 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer provided terminal equipment or Customer provided communications systems, such as PBX, key systems or other telecommunications devices. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

By 2nd RS #25
Public Service Commission
MISSOURI

Issued: January 27, 1998

Effective: March 5, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

MAR 05 1998

MISSOURI
Public Service Commission

P.S.C.No. No. 1

BIRCH TELECOM OF MISSOURI, INC.

Original Sheet No. 25

**When used in reference to a rate, the symbol (C) indicates that a change in the method of applying a rate which will result in either an increase or a decrease for certain customers.*

RECEIVED

MAR 7 1997

**MISSOURI
Public Service Commission**

CANCELLED

MAR 05 1997

By 1st PRS #25
**Public Service Commission
MISSOURI**

Issued: March 7, 1997

Effective: April 21, 1997

David E. Scott
President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

**APR 21 1997
97-371
MO PUBLIC SERVICE COMM**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D JUL 24 2002

5.3 Service Offerings

Service Commission

All of the Residential Service Offerings described in Section 5.4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

5.3.1 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials 0 only, 0 + telephone number or 0 + NPA + telephone number for IntraLATA calls.

5.3.2 Calling Card Service

Calling card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a calling card which includes instructions for its use.

5.3.3 Toll Free Service

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique toll free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

(T)
(T)
(T)
(T)
(T)

Missouri Public

Issued: July 24, 2002

Effective: September 23, 2002
FILED SEP 23 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106.

Service Commission

Cancelled
February 05, 2009
Missouri Public
Service Commission
JX-2009-0545

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.3 Service Offerings

(N) (N)

All of the Residential Service Offerings described in Section 5.4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

5.3.1 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

RECEIVED

APR 12 2000

MISSOURI Public Service Commission

FILED

MAY 12 2000

MISSOURI Public Service Commission

CANCELLED

SEP 23 2002
by 444 RS 26
Public Service Commission
MISSOURI

Issued: April 12, 2000

Effective: May 12, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D JUN 15 1999

5.3 Service Offerings

5.3.1 Toll Service

(T)
|
(T)

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

CANCELLED

MAY 12 2000

Public Service Commission MISSOURI

Missouri Public Service Commission

FILED JUL 15 1999

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) **Missouri Public Service Commission**

5.3 Service Offerings

REC'D DEC 04 1998

(T) 5.3.1 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing 1 + Area Code (where necessary) + telephone number. IntraLATA users must access the Company's network by dialing 1010678 then 1 + Area Code + Number, or by dialing 1+700+Number, or through the use of automatic dialing equipment, as instructed at the time service is ordered.

(N)
|
(N)

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

(M)
|
(M)

CANCELLED

JUL 15 1999
By *AndRS #26*
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JAN 11 1999

RECEIVED

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

JAN 27 1998

MISSOURI
Public Service Commission

5.3 Service Offerings

5.3.1 Dial 1+

Dial 1+ service provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing 1 + Area Code (where necessary) + telephone number.

5.3.2 Travel Card Service

Travel card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a travel calling card which includes instructions for its use.

5.3.3 800 Service

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

5.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 5.4. Service Rates.

5.3.5 Conference Service

Conference Service provides a simultaneous connection between three or more points within the state of Missouri.

5.4 Service Rates

5.4.1 Dial 1+

From Customer's Premises in Missouri to any point in Missouri:

\$.10 per minute, all times of day.
Billed in 6 second increments with a minimum of 6 seconds.

CANCELLED

JAN 11 1999

By *1st Revised*
Public Service Commission
MISSOURI

FILED

MAR 05 1998

MISSOURI
Public Service Commission

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public
 Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 28 2003

5.4 Service Rates

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business(3) and Residence(2)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds
— Residence	.095	1 minute	1 minute

(M)

(M) Service Charges moved to 1st Revised Sheet No. 35.1

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (3) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Missouri Public
 Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
 Service Commission

5.4 Service Rates

REC'D JAN 03 2003

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business(3) and Residence(2)	\$.10	6 seconds	6 seconds	(T)
Business-1 Year Term (1)	.09	6 seconds	6 seconds	
Business (4)	.09	6 seconds	6 seconds	(T)
Business	.089	6 seconds	6 seconds	
Residence	.095	1 minute	1 minute	
Service Charges – Business and Residence				(N)
Add validated account codes, per account, per request			\$10.00	
Replace all/change all digit length account codes, per account			50.00	(N)

CANCELLED

JUN 27 2003
 BY 944R527
 Public Service Commission
 MISSOURI

(M) Toll Free Service moved to Original Sheet No. 27.1

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (3) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: January 2, 2003

Effective: February 2, 2003

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Missouri Public
 Service Commission

FILED FEB 02 2003

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D JUL 24 2002

5.4 Service Rates

Service Commission

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term (1)	.09	6 seconds	6 seconds	
Business (7)	.09	6 seconds	6 seconds	(T)
Business	.089	6 seconds	6 seconds	(N)
Residence	.095	1 minute	1 minute	

5.4.2 Toll Free Service

CANCELLED (T)

Monthly Recurring Charge per toll free number (2)	\$ 2.00			(T)
Monthly minimum per toll free number (4)	5.00			(T)
Monthly charge per toll free number	5.00			(T)

FEB 03 2003
 BY 84h RS 27
 Public Service Commission
 MISSOURI

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(1)	.09	6 seconds	6 seconds	
Business (7)	.09	6 seconds	6 seconds	(T)
Business	.089	6 seconds	6 seconds	(N)
Residence (6)	.10	1 minute	1 minute	
Residence	.08	1 minute	1 minute	

Payphone origination charge - \$.30 per completed call (T)

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001. (N)

Issued: July 24, 2002

Effective: September 23, 2002 **Missouri Public**

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

FILED SEP 23 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

REC'D MAY 31 2002

5.4 Service Rates

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

Service Commission

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds
Residence	.095	1 minute	1 minute

(R)

5.4.2 800 Service

Monthly Recurring Charge per 800 number (2)	\$ 2.00
Monthly minimum per 800 number (4)	5.00
Monthly charge per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds
Residence (6)	.10	1 minute	1 minute
Residence	.08	1 minute	1 minute

(T)

(N)

Payphone origination charge - \$.30 per call

CANCELLED

SEP 28 2002

by JHR/RS/27
Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.

(N)

(N)

Missouri Public

Issued: May 31, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: July 1, 2002
FILED JUL 15 2002

JUL 15 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates

REC'D FEB 23 2000

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term (1)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds
	Residence	.10	1 minute	1 minute

5.4.2 800 Service

Monthly Recurring Charge per 800 number(2)	\$2.00
Monthly minimum per 800 number(4)	5.00
Monthly charge per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(1)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds
	Residence	.10	1 minute	1 minute

Payphone origination charge - \$.30 per call

CANCELLED

JUL 15 2002

by *Coltrane 27*
Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.

Issued: February 23, 2000

Effective: March 24, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public Service Commission

FILED MAR 24 2000

(N)
(N)

RECEIVED

MAY 14 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

MO. PUBLIC SERVICE COMM

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

5.4.2 800 Service

(T)	Monthly Recurring Charge per 800 number(2)	\$2.00
(N)	Monthly minimum per 800 number(4)	5.00
(N)	Monthly charge per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

Payphone origination charge - \$.30 per call

CANCELLED

MAR 24 2000

By *54 R 527*
Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.

(N)
(N)

Issued: May 14, 1999

Effective: June 14, 1999

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

**Missouri Public
 Service Commission**

FILED JUN 14 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

REC'D MAR 8 1 1999

5.4 Service Rates

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term (1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

5.4.2 800 Service

Monthly Recurring Charge per 800 number(2)	\$2.00
Monthly minimum per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T) Business and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Residence	.10	1 minute	1 minute

(N) Payphone origination charge - \$.30 per call

(M)

(M)

CANCELLED

JUN 14 1999
By 4HRS#27
Public Service Commission
MISSOURI

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.

Issued: March 31, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: April 30, 1999

Missouri Public Service Commission

MAR 31 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) **Missouri Public Service Commission**

5.4 Service Rates

REC'D JAN 29 1999

5.4.1 Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term (1)	.09	6 seconds	6 seconds
(N)	Residence	.10	1 minute	1 minute

5.4.2 800 Service

Monthly Recurring Charge per 800 number(2)	\$2.00
Monthly minimum per 800 number	5.00

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(3)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(1)(2)	.09	6 seconds	6 seconds
(N)	Residence	.10	1 minute	1 minute

5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(3)	\$.25	6 seconds	6 seconds
(N)	Residence	.25	1 minute	1 minute

Travel Card Operator Services - \$.50 per call

CANCELLED
 APR 30 1999
 By 3rd RS#27
 Public Service Commission
 MISSOURI

(1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.

(T) (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.

(N) (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.

Issued: January 29, 1999

Effective: March 1, 1999

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 1004 Baltimore Ave., Suite 900
 Kansas City, Missouri 64105

Missouri Public Service Commission

FILED MAR 01 1999

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates

Missouri Public
Service Commission

REC'D DEC 04 1998

(M) 5.4.1 Toll Service
From Customer's Premises in Missouri to any point in Missouri:

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T),(M)	Business and Residence	\$.10	6 seconds	6 seconds
(N)	Business-1 Year Term (1)	.09	6 seconds	6 seconds

5.4.2 800 Service

CANCELLED

(D) Monthly Recurring Charge per 800 number(2) \$2.00
 (D) Monthly minimum per 800 number 5.00
 (N)

MAR 01 1999
By *2nd RS #27*
Public Service Commission
MISSOURI

From points in Missouri to Customer's Premises in Missouri:

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence	\$.10	6 seconds	6 seconds
(N)	Business-1 Year Term(1)(2)	.09	6 seconds	6 seconds

5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I)	Business and Residence	\$.25	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Missouri Public
Service Commission

FILED JAN 11 1999

(1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.

(2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 4, 1999.

Issued: December 4, 1998

Effective: January 4, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, Missouri 64105

JAN 11 1999

RECEIVED

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

JAN 27 1998

5.4 Service Rates (continued)

MISSOURI
Public Service Commission

5.4.2 800 Service

Installation Charge (one time) per 800 number:	\$5.00
Routing and other Service Management System/800 database changes, per number changed:	5.00
Monthly Recurring Charge per 800 number:	2.00

From points in Missouri to Customer's Premises in Missouri:

\$.10 per minute, all times of day.
Billed in 6 second increments with a minimum of 6 seconds.

5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

\$.20 per minute, all times of day
Billed in 6 second increments with a minimum of 30 seconds.

Travel Card Operator Services - \$.50 per call

5.4.4 Directory Assistance

\$.50 per call per inquiry.

5.4.5 Conference Service

\$.20 per minute, all times of day, times the total number of callers.
Billed in 6 second increments with a minimum of 30 seconds.

CANCELLED

JAN 11 1999

By *1st Revised*
Public Service Commission
MISSOURI

5.5 Promotions

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. All such promotional offers or trials are subject to prior Commission approval

Issued: January 27, 1998

Effective: March 5, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, Missouri 64106

FILED

MAR 05 1998

MISSOURI
Public Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates

5.4.2 Toll Free Service

Monthly Recurring Charge per account (2)	\$ 5.00	
Monthly minimum per account (4)	5.00	
Monthly charge per account	2.95	(R)

From points in Missouri to Customer's Premises in Missouri:

	Per Minute	Minimum	Billing Increment	
Business(5) and Residence(3)	\$.10	30 seconds	6 seconds	(C)
Business-1 Year Term(1)	.09	30 seconds	6 seconds	(C)
Business (7)	.09	30 seconds	6 seconds	(C)
Business	.08	30 seconds	6 seconds	(C)
Residence (6)	.10	30 seconds	6 seconds	(C)
Residence	.095	30 seconds	6 seconds	(C)

Payphone origination charge - \$.30 per completed call

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: August 29, 2008

Effective: ~~September 8, 2008~~
 September 18, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications
 2300 Main St. Suite 600
 Kansas City, Missouri 64108

Cancelled
 February 05, 2009
 Missouri Public
 Service Commission
 JX-2009-0545

FILED
 Missouri Public
 Service Commission

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates

5.4.2 Toll Free Service

Monthly Recurring Charge per account (2)	\$ 5.00	(R)
Monthly minimum per account (4)	5.00	(T)
Monthly charge per account	5.00	(T)

From points in Missouri to Customer's Premises in Missouri:

	Per Minute	Minimum	Billing Increment
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Business (7)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds
Residence (6)	.10	1 minute	1 minute
Residence	.08	1 minute	1 minute

Payphone origination charge - \$.30 per completed call

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: January 30, 2004

Effective: March 1, 2004

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

CANCELLED
 September 18, 2008
 Missouri Public
 Service Commission

FILED
MO PSC

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates

Missouri Public
 Service Commission

REC'D MAY 28 2003

5.4.2 Toll Free Service

Monthly Recurring Charge per toll free number (2) \$ 2.00
 Monthly minimum per toll free number (4) 5.00
 Monthly charge per toll free number 5.00

From points in Missouri to Customer's Premises in Missouri:

	Per Minute	Minimum	Billing Increment
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Business (7)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds
Residence (6)	.10	1 minute	1 minute
Residence	.08	1 minute	1 minute

Payphone origination charge - \$.30 per completed call

(M)

CANCELLED

MAR 01 2004
 By *2nd RS 27.1*
 Public Service Commission
 MISSOURI

(M) Service Charges moved to 1st Revised Sheet No. 35.1

- (1) Business customers subscribing to the Company's local exchange service who commit to a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Missouri Public
 Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

RECD JAN 03 2003

5.4 Service Rates

5.4.2 Toll Free Service

(M)

Monthly Recurring Charge per toll free number (2) \$ 2.00
 Monthly minimum per toll free number (4) 5.00
 Monthly charge per toll free number 5.00

From points in Missouri to Customer's Premises in Missouri:

	Per Minute	Minimum	Billing Increment
Business(5) and Residence(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(1)	.09	6 seconds	6 seconds
Business (7)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds
Residence (6)	.10	1 minute	1 minute
Residence	.08	1 minute	1 minute

(M)

Payphone origination charge - \$.30 per completed call

Service charges - Business and Residence (N)

Add toll free number to account, per number \$10.00
 Move toll free number from one account to another, per number 5.00
 Change number, restriction, terminating number, per number 5.00 (N)

CANCELLED

JUN 27 2003

18RS 27.1

Public Service Commission MISSOURI

(M) Toll Free Service previously located on 7th Revised Sheet No. 27.

- (1) Business customers subscribing to the Company's local exchange service who complete a one year service term as defined in the Company's Local Exchange Services Tariff PSC Mo. No. 3 receive a discounted rate on their long distance service. Refer to the Company's Local Exchange Services Tariff PSC Mo. No. 3 for information on term cancellation penalties.
- (2) This service is available to current subscribers of this service only and will not be offered to subscribers after January 11, 1999.
- (3) This service is available to current Residential subscribers only and will not be offered to Residential subscribers after March 1, 1999.
- (4) This service is available to current subscribers of this service only and will not be offered to new subscribers after June 14, 1999.
- (5) This service is available to current Business subscribers of this service only and will not be offered to new Business subscribers after March 24, 2000.
- (6) Service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (7) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.3 Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business and Residence (1)	\$.25	6 seconds	6 seconds	
Residence (2)	.25	1 minute	1 minute	
Residence	.19	1 minute	1 minute	(R)

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

5.4.4 Reserved for Future Use

(M) Directory Assistance moved to 1st Revised Sheet No. 35

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.

Issued: August 29, 2008

Effective: ~~September 8, 2008~~
September 18, 2008

Cancelled
February 05, 2009
Missouri Public
Service Commission
JX-2009-0545

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications
2300 Main St. Suite 600
Kansas City, Missouri 64108

FILED
Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.3 Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

5.4.4 Reserved for Future Use

(T)(M)

(M) Directory Assistance moved to 1st Revised Sheet No. 35

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public Service Commission

CANCELLED
September 18, 2008
Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D FEB 28 2003

5.4.3 Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

(D)

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

CANCELLED

5.4.4 Directory Assistance

A. Local

	<u>Rate Per Inquiry</u>
- Sent-Paid	\$.59
- Bill to Third Number	1.20
- Special Billing	1.20

JUN 27 2003
 By 84RS28
 Public Service Commission
 MISSOURI

(D)

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10

(D)

C. National

	<u>Per Request</u>
- Sent-Paid	\$1.10
- Bill to Third Number	1.10
- Special Billing	1.10

(D)

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.

(D)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
 Service Commission

5.4 Service Rates (continued)

REC'D FEB 04 2003

5.4.3 Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

Calling Card Operator Services - \$.50 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

5.4.4 Directory Assistance

A. Local

	<u>Rate Per Inquiry</u>	
- Sent-Paid	\$.59	(1)
- Bill to Third Number	1.20	
- Special Billing	1.20	
- Calling Card (3)	1.20	(1)

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

C. National

	<u>Per Request</u>
- Sent-Paid	\$1.10
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

CANCELLED

MAR 31 2003
 7:45 RS 28
 Public Service Commission
 MISSOURI

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (3) Additional charges apply as set out in Section 5.4.3.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.3 Calling Card Service

(T)
 Service Commission

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute
Residence	.20	1 minute	1 minute

Calling Card Operator Services - \$.50 per completed call (T)

Payphone origination charge - \$.30 per completed call (T)

Surcharge - \$.25 per completed call (N)

5.4.4 Directory Assistance

A. Local

	<u>Rate Per Inquiry</u>
- Sent-Paid	\$.51
- Bill to Third Number	1.04
- Special Billing	1.04
- Calling Card (3)	1.04

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

C. National

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Calling Card (3)	1.10

CANCELLED
 FEB 15 2003
 By Keith RS 28
 Public Service Commission
 MISSOURI

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999.
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000.
- (3) Additional charges apply as set out in Section 5.4.3. (T)

Issued: July 24, 2002

Effective: September 23, 2002 Missouri Public

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

FILED SEP 23 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) **Missouri Public**

5.4 Service Rates (continued)

REC'D MAY 31 2002

5.4.3 Travel Card Service

Service Commission

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business and Residence (1)	\$.25	6 seconds	6 seconds	
Residence (2)	.25	1 minute	1 minute	(T)
Residence	.20	1 minute	1 minute	(N)

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

5.4.4 Directory Assistance

A. Local

	<u>Rate Per Inquiry</u>
- Sent-Paid	\$.51
- Bill to Third Number	1.04
- Special Billing	1.04
- Travel Card	1.04

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

C. National

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

CANCELLED
SEP 23 2002
By SHRS 28
Public Service Commission
MISSOURI

- (1) Service is available to current residential customers who subscribed to residential service prior to March 1, 1999. (T)
- (2) This service is available to current residential customers who subscribed to residential service prior to May 13, 2000. (N)

(M) Material moved to Original Sheet No. 28.1.

Issued: May 31, 2002

Effective: May 31, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public **JUL 15 2002**

FILED JUL 15 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED

5.4 Service Rates (continued)

DEC 07 2000

5.4.3 Travel Card Service

MISSOURI
 Public Service Commission

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(1)	\$.25	6 seconds	6 seconds
Residence	.25	1 minute	1 minute

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

5.4.4 Directory Assistance

JUL 15 2002

A. Local

	<u>Rate Per Inquiry</u>
- Sent-Paid	\$.51
- Bill to Third Number	1.04
- Special Billing	1.04
- Travel Card	1.04

By 444RSZ8
 Public Service Commission
 MISSOURI

B. Long Distance

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

C. National

	<u>Per Request</u>
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10
- Travel Card	1.10

FILED

JAN 15 2001

MISSOURI
 Public Service Commission

5.4.5 Conference Service

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence(1)	\$.25	6 seconds	6 seconds
Residence	.25	1 minute	1 minute

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D MAR 31 1999

(M) 5.4.3 Travel Card Service

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(1)	\$.25	6 seconds	6 seconds
	Residence	.25	1 minute	1 minute
(M)	Travel Card Operator Services - \$.50 per call			
(N)	Payphone origination charge - \$.30 per call			

5.4.4 Directory Assistance
\$.60 per call per inquiry

5.4.5 Conference Service

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	Business and Residence(1)	\$.25	6 seconds	6 seconds
	Residence	.25	1 minute	1 minute

CANCELLED

JAN 15 2001
By 312 RS 28
Public Service Commission
MISSOURI

(1) This service is available to current Residential subscribers of this service only and will not be offered to Residential subscribers after March 1, 1999.

Missouri Public Service Commission

FILED APR 30 1999

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

5.4 Service Rates (continued)

REC'D JAN 29 1999

5.4.4 Directory Assistance

\$.60 per call per inquiry.

5.4.5 Conference Service

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business and Residence(1)	\$.25	6 seconds	6 seconds
(N)	Residence	.25	1 minute	1 minute

(M)

(M)

CANCELLED

APR 30 1999
By *Inel RB #28*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAR 01 1999

(N) (1) This service is available to current Residential subscribers of this service only and will not be
(N) offered to Residential subscribers after March 1, 1999.

Issued: January 29, 1999

Effective: March 1, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, Missouri 64105

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) Missouri Public Service Commission

RECT) DEC 04 1998

(M) 5.4 Service Rates (continued)

5.4.4 Directory Assistance

(I) \$.60 per call per inquiry.

5.4.5 Conference Service

(T)		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I)	Business and Residence	\$.25	6 seconds	6 seconds

5.5 Promotions

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. All such promotional offers or trials are subject to prior Commission approval

(M)

CANCELLED

MAR 01 1999
By ISRS #28
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JAN 11 1999

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.5 Conference Service

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence (2)	.25	1 minute	1 minute

- (1) Service is available to current residential customers who subscribe to residential service prior to March 1, 1999.
- (2) Effective October 20, 2004, this service is not available to new subscribers. (N)

Issued: September 20, 2004

Effective: October 20, 2004

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

CANCELLED
September 18, 2008
Missouri Public
Service Commission

FILED
MO PSC

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 31 2002

5.4 Service Rates (continued)

5.4.5 Conference Service

Service Commission (M)

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business and Residence (1)	\$.25	6 seconds	6 seconds
Residence	.25	1 minute	1 minute

(M)

CANCELLED

OCT 20 2004

By *lsr RS 28.1*
Public Service Commission
MISSOURI

(1) Service is available to current residential customers who subscribe to residential service prior to March 1, 1999.

(N)
(N)

(M) Material moved from 3rd Revised Sheet No. 28.

Missouri Public

Issued: May 31, 2002

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Effective: ~~May 31, 2002~~
FILED JUL 15 2002

JUL 15 2002
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	30 seconds	6 seconds
Business (2)(3)	.10	30 seconds	6 seconds
Business-1 Year Term(2)	.09	30 seconds	6 seconds
Business (4)	.09	30 seconds	6 seconds
Business	.089	30seconds	6 seconds

B. Toll Free Service

1. Rates

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	30 seconds	6 seconds
Business-1 Year Term(2)	.09	30 seconds	6 seconds
Business (4)	.09	30 seconds	6 seconds
Business	.089	30 seconds	6 seconds

Payphone origination charge - \$.55 per completed call (I)

2. Monthly Recurring Charge	<u>Per Account</u>
	\$5.00

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	30 seconds	6 seconds	(C)
Business (2)(3)	.10	30 seconds	6 seconds	(C)
Business-1 Year Term(2)	.09	30 seconds	6 seconds	(C)
Business (4)	.09	30 seconds	6 seconds	(C)
Business	.089	30seconds	6 seconds	(C)

B. Toll Free Service

1. Rates

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	30 seconds	6 seconds	(C)
Business-1 Year Term(2)	.09	30 seconds	6 seconds	(C)
Business (4)	.09	30 seconds	6 seconds	(C)
Business	.089	30 seconds	6 seconds	(C)

Payphone origination charge - \$.30 per completed call

2. Monthly Recurring Charge	<u>Per Account</u> \$5.00
-----------------------------	------------------------------

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications
2300 Main St. Suite 600
Kansas City, Missouri 64108

September 18, 2008

Cancelled
February 05, 2009
Missouri Public
Service Commission
JX-2009-0545

FILED
Missouri Public
Service Commission

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

B. Toll Free Service

1. Rates (T)

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

	<u>Per Account</u>	(N)
2. Monthly Recurring Charge	\$5.00	(N)

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 28 2003

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

(M)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

(M)

CANCELLED
MAR 01 2004
by 104hRS 29
Public Service Commission
MISSOURI

(M) Service Charges moved to 1st Revised Sheet No. 35.1

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

Missouri Public
Service Commission

FILED JUN 27 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
 Service Commission

REC'D JAN 03 2003

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Service Charges – Business (N)

Add validated account codes, per account, per request \$10.00

Replace all/change all digit length account codes, per account 50.00 (N)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.089	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

Service charges – Business (N)

Add toll free number to account, per number \$10.00

Move toll free number from one account to another, per number 5.00

Change number, restriction, terminating number, per number 5.00 (N)

(M)

CANCELLED

JUN 27 2003
 By *gws*
 Public Service Commission
 MISSOURI

(M) Calling Card Service moved to Original Sheet 29.1

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

CANCELLED

REC'D JUL 24 2002

5.4.6 Birch Basic Business Line and Trunk

FEB 02 2003

Service Commission

A. Toll Service

By *SMRS 29*

Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	
Business (2)(3)	.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business (4)	.09	6 seconds	6 seconds	(Z)
Business	.089	6 seconds	6 seconds	

B. Toll Free Service (T)

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business (4)	.09	6 seconds	6 seconds	(Z)
Business	.089	6 seconds	6 seconds	

Payphone origination charge - \$.30 per completed call (T)

C. Calling Card Service (T)

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.25	6 seconds	6 seconds	
Business (2)	.20	6 seconds	6 seconds	
Business-1 Year Term (2)	.20	6 seconds	6 seconds	

1. Calling Card Operator Services (T)

Rate Per Inquiry

- a. Non-Automated \$1.15
- b. Semi-Automated .70
- c. Fully Automated .50

2. Payphone origination charge \$.30 per completed call (T)

3. Surcharge \$.25 per completed call (N)

Missouri Public

FILED SEP 23 2002

Service Commission

See Sheet No. 30 for footnotes.

Issued: July 24, 2002

Effective: September 23, 2002

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Missouri Public

REC'D OCT 10 2001

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	
Business (2)(3)	.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business	.089	6 seconds	6 seconds	(R)

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business	.089	6 seconds	6 seconds	(R)

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.25	6 seconds	6 seconds	
Business (2)	.20	6 seconds	6 seconds	
Business-1 Year Term (2)	.20	6 seconds	6 seconds	

1. Travel Card Operator Services

	<u>Rate Per Inquiry</u>
a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

2. Payphone origination charge \$.30 per call

CANCELLED

SEP 23 2002
 By *WRS* 29
 Public Service Commission
 MISSOURI

See Sheet No. 30 for footnotes.

Missouri Public

Issued: October 10, 2001

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

Effective: November 9, 2001

FILED NOV 09 2001

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED

5.4 Service Rates (continued)

DEC 07 2000

5.4.6 Birch Basic Business Line and Trunk

A. Toll Service

MISSOURI
 Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(3)	.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.25	6 seconds	6 seconds
Business (2)	.20	6 seconds	6 seconds
Business-1 Year Term (2)	.20	6 seconds	6 seconds

1. Travel Card Operator Services

Rate Per Inquiry

FILED

a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

(F)
(T)
(N)
(N)
(I)

JAN 15 2001

2. Payphone origination charge

CANCELLED

MISSOURI
 Public Service Commission

(F)

See Sheet No. 30 for footnotes.

NOV 09 2001

both RS# 29
 Public Service Commission
 MISSOURI

Issued: December 8, 2000

Effective: January 15, 2001

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, Missouri 64108

RECEIVED

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

OCT 05 2000

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

MISSOURI Public Service Commission (D)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	(T)
Business (2)(3)	.10	6 seconds	6 seconds	(T)
Business-1 Year Term(2)	.09	6 seconds	6 seconds	(T)
Business	.09	6 seconds	6 seconds	

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	(T)
Business-1 Year Term(2)	.09	6 seconds	6 seconds	(T)
Business	.09	6 seconds	6 seconds	

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.25	6 seconds	6 seconds	(T)
Business (2)	.20	6 seconds	6 seconds	(T)
Business-1 Year Term (2)	.20	6 seconds	6 seconds	(T)

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

FILED

JAN 15 2001

NOV 06 2000

By 54 RS 29
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

See Sheet No. 30 for footnotes.

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.6 Birch Basic Business Line and Trunk (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Business (2)	\$.10	1 minute	1 minute
(T)	Business (3)(4)	.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business (3)(4)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	Business (2)	\$.25	6 seconds	6 seconds
	Business (3)	.20	6 seconds	6 seconds
	Business-1 Year Term (3)	.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

NOV 06 2000

BY 444RS#29

Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 24 2000

See Sheet No. 30 for footnotes.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D JUN 15 1999

5.4.6 Birch Basic Business Line and Trunk (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I) Business (2)	\$.15	1 minute	1 minute
Business (3)	.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.25	6 seconds	6 seconds
Business (3)	.20	6 seconds	6 seconds
Business-1 Year Term (3)	.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

MAR 24 2000

3rd RS 29

Public Service Commission
MISSOURI

See Sheet No. 30 for footnotes.

Missouri Public Service Commission

FILED JUL 15 1999

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public
Service Commission

(N)

5.4 Service Rates (continued)

REC'D MAR 31 1999

5.4.6 Birch Basic Business Line and Trunk (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.15	6 seconds	6 seconds
Business (3)	.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.25	6 seconds	6 seconds
Business (3)	.20	6 seconds	6 seconds
Business-1 Year Term (3)	.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

JUL 15 1999

by order #29
Missouri Public
Service Commission
MISSOURI

FILED APR 30 1999

(N)

See Sheet No. 30 for footnotes.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REGD JAN 29 1999

(M) 5.5 Promotions

(T) From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

(M) Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

(N) The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

CANCELLED

APR 30 1999
By *ksr* #29
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 01 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.25	30 seconds	6 seconds	(C)
Business (2)	.20	30 seconds	6 seconds	(C)
Business-1 Year Term (2)	.19	30 seconds	6 seconds	(C)(R)

1. Calling Card Operator Services

Rate Per Inquiry

- a. Non-Automated \$1.78
 - b. Semi-Automated 1.06
 - c. Fully Automated .52
2. Payphone origination charge \$.30 per completed call
3. Surcharge \$.25 per completed call

See Sheet No. 30 for footnotes.

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications
2300 Main St. Suite 600
Kansas City, Missouri 64108

September 18, 2008

Cancelled
February 05, 2009
Missouri Public
Service Commission
JX-2009-0545

FILED
Missouri Public
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.25	6 seconds	6 seconds
Business (2)	.20	6 seconds	6 seconds
Business-1 Year Term (2)	.20	6 seconds	6 seconds

1. Calling Card Operator Services

Rate Per Inquiry

a. Non-Automated	\$1.78	(I)
b. Semi-Automated	1.06	(I)
c. Fully Automated	.52	(I)

2. Payphone origination charge \$.30 per completed call

3. Surcharge \$.25 per completed call

See Sheet No. 30 for footnotes.

Missouri Public Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D JAN 03 2003

5.4 Service Rates (continued)

(M)

5.4.6 Birch Basic Business Line and Trunk

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.25	6 seconds	6 seconds
Business (2)	.20	6 seconds	6 seconds
Business-1 Year Term (2)	.20	6 seconds	6 seconds

1. Calling Card Operator Services

Rate Per Inquiry

- a. Non-Automated \$1.15
 - b. Semi-Automated .70
 - c. Fully Automated .50
2. Payphone origination charge \$.30 per completed call
 3. Surcharge \$.25 per completed call

See Sheet No. 30 for footnotes.

(M)

(M) Calling Card Service previously located on 7th Revised Sheet No. 29.

Issued: January 2, 2003

Effective: February 2, 2003
Missouri Public Service Commission

CANCELLED
October 29, 2007
Missouri Public Service Commission

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, Missouri 64108

FILED FEB 02 2003