

ACC NATIONAL LONG DISTANCE CORP.  
d/b/a VISTA INTERNATIONAL COMMUNICATIONS

MO P.S.C. No. 1  
Adoption Notice

TELECOMMUNICATIONS SERVICE TARIFF

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ADOPTION NOTICE

MO. PUBLIC SERVICE COMM

ACC National Long Distance Corp. d/b/a Vista International Communications (hereinafter "Vista") hereby adopts, ratifies, and makes it own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by ACC National Long Distance Corp. (collectively hereinafter referred to as the Tariff Sheets).

By this notice, Vista also adopts and ratifies all supplements or amendments to any of the Tariff Sheets which ACC National Long Distance Corp. has heretofore filed with said Commission.

248340.1

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Issued: August 14, 1998

Effective: October 1, 1998

Issued by: Alex R. Volta, Vice President & General Manager  
400 West Avenue  
Rochester, NY 14611

**FILED**

OCT 01 1998

MISSOURI  
Public Service Commission

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a session of the Public Service  
Commission held at its office  
in Jefferson City on the 29th  
day of September, 1998.

In the Matter of ACC National Long Distance Corp. )		
for Name Change to d/b/a Vista International )		<u>Case No. TO-99-64</u>
Communications. )		
)		

**ORDER RECOGNIZING CHANGE OF CORPORATE NAME**  
**AND APPROVING ADOPTION NOTICE**

ACC National Long Distance Corp. (ACC), submitted an adoption notice on August 14, 1998, designed to reflect that it will be operating under the fictitious name, Vista International Communications. The company was certificated to provide interexchange telecommunications services on February 15, 1995, in Case No. TA-95-154. ACC included with its filing a Registration of Fictitious Name from the Missouri Secretary of State. ACC's adoption notice carries an effective date of October 1, 1998.

The Staff of the Commission (Staff) filed a memorandum on September 8 stating that it had reviewed the company's filing and adoption notice and had no objection to their approval. Staff recommended that the fictitious name be recognized and the adoption notice approved to become effective on October 1.

The Commission has reviewed ACC's filing, the adoption notice, and Staff's recommendation, and finds that the addition of a fictitious

TELECOMMUNICATIONS SERVICE TARIFF

Missouri Public  
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Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

ACC NATIONAL LONG DISTANCE CORP.  
D/B/A VISTA INTERNATIONAL COMMUNICATIONS

(T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ACC National Long Distance Corp. d/b/a Vista International Communications ("ACC") within the State of Missouri. ACC operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

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Missouri Public  
Service Commission

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Issued: September 1, 1998

Effective: [REDACTED]

By: Alex R. Volta, Vice-President and General Manager  
400 West Avenue  
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ACC National Long distance Corp. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived pursuant to Section 392.420, RSMo Cum. Supp. 1990:

- 4 CSR 240.10.020 - Depreciation of fund income.
- 4 CSR 240-30.010(2)(C) - Posting of exchange rates at central operating offices.
- 4 CSR 240-32.030(1)(B)(C) - Exchange area maps and record of access lines.
- 4 CSR 240-32.030(2) - In-state record keeping.
- 4 CSR 240-32.050(3) - (6) - Information concerning local service tariffs, maps, directories, intercept and telephone numbers.
- 4 CSR 240-32.070(4) - Coin telephone availability.
- 4 CSR 240-33.020(1)(C) - Quarterly billing.
- 4 CSR 240-33.030 - Information regarding lowest price available.
- 4 CSR 240-33.040(1) - Financing fee and quarterly billing.  
and (5)
- Section 392.240(1) - Rates. Average return on investment.
- Section 392.270 - Property valuation.
- Section 392.280 - Depreciation accounts.
- Section 392.290 - Issuance of stocks and bonds.
- Section 392.310 - Issuance of stock.

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Section 392.320 - Stock dividends.

Section 392.330 - Issuance of securities, debt and rates.

Section 392.340 - Capitalization reorganization

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TELECOMMUNICATIONS SERVICE TARIFF **Missouri Public  
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SYMBOLS

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A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - Change regulation
- D - Discontinued rate or regulation
- I - Increase rate or change
- M - Moved from another tariff location
- N - New rate or regulation
- R - Reduction in a rate or charge
- S - Incorporation of material previously effective on a Supplement
- T - Changed in text but no change in rate or regulation

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A. APPLICATION OF TARIFF

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This tariff contains regulations and charges applying to intrastate resale common carrier communications service provided by Carrier between locations within the State of Missouri as specified herein.

B. DEFINITIONS

As used in this tariff, the following terms shall have the following meanings:

Application for Service

A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the specified communication services.

Authorization Code

A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on the customer's account and to bill the customer accordingly. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users. All authorization codes shall be the property solely of the Carrier, and a customer shall have no property or other right or interest in the use of any particular authorization code.

Bandwidth

The total frequency, in Hertz, allocated for a channel.

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B. DEFINITIONS (continued)

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Billing Cycle

Unless otherwise specified for a particular rate plan, a 28 day period is used as the basis for recurring charges.

Business Customer

A customer who subscribes to Carrier's service in the name of a business, trade, or profession, or whose usage is associated with non-personal activities.

Carrier or Company

ACC National Long Distance Corp., unless otherwise clearly indicated from the context.

Carrier's Point of Presence

Location of the serving central office associated with the local dial access number used by customers to access the Carrier's terminal.

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B. DEFINITIONS (continued)

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Carrier's Terminal

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The Carrier's switching equipment.

Customer

The person, firm, corporation, or other entity which utilizes services provided by the Carrier. A customer is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

Commission

The term "Commission" refers to the Missouri Public Service Commission.

Dialed Access

An arrangement whereby a dialed access customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Carrier or a Common Carrier from which the Carrier acquires service.

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B. DEFINITIONS (continued)

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End User

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The term "End User" denotes an individual who places and/or accepts calls placed over the Carrier's services. The End User may or may not be directly responsible for billing of calls, depending upon the payment method selected by the End User.

Local Call

Any call which, if placed by a customer over the facilities of a local exchange telephone company, would not be rated as a toll call.

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B. DEFINITIONS (continued)

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Rate Center

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

Subscriber

Any individual, partnership, association, joint stock company, trust corporation, governmental agency, or any other entity who subscribes to the services offered in this tariff; Hotels/Motels, Hospitals, Universities, and pay telephone owners are examples of Carrier subscribers. For the purpose of this tariff, the term "Subscriber" is not to be confused with the term "End User, as defined herein.

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B. DEFINITIONS (continued)

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Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

United States

The United States mainland, *i.e.*, the District of Columbia and the 48 contiguous states.

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C. REGULATIONS

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1. Description of Service

- a. Carrier is a resale common carrier providing intrastate communications service to customers for their direct transmission of voice, data and other types of telecommunications to points within the State of Missouri.
- b. The Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities. The customer shall be responsible for all charges due for such service arrangements.
- c. The regulations set forth in this section explain how to apply the rate tables associated with the various service offering described in Section D, following. Unless otherwise indicated, rates identified in Section D are rates per minute.
- d. Timing of Calls
  - (i) Unless otherwise indicated, all calls are timed by the Carrier in twentieths of a minute and all calls which are fractions of a minute are rounded up to the next whole minute. Timing begins at the "starting event" and ends at "the terminating event" unless otherwise specified. Time between the starting event and the terminating event is the call duration, subject to upward rounding to the next full minute.
  - (ii) The "starting event" occurs when the Carrier's terminal experiences an "Outgoing Signaling Protocol Successful," i.e., upon the seizure of an outgoing trunk.

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C. REGULATIONS (continued)

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1. Description of Service (continued)

d. Timing of Calls (continued)

- (iii) The "terminating event" occurs when the Carrier's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up.
- (iv) Completed calls are timed from the starting event to the terminating event.
- (v) Silent default calls less than 90 seconds are not charged. Silent default calls 90 seconds or longer are charged for the call duration.
- (vi) "Ring - no answer" calls less than three minutes are not charged. Ring - no answer calls three minutes or longer are charged for the call duration.
- (vii) "Ring - busy" calls less than three minutes are not charged. Ring - busy three minutes or longer are charged for the call duration.

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C. REGULATIONS (continued)

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2. Responsibility for Charges

The customer is responsible for all calls placed using any authorization code assigned to the customer; using any direct connect facilities utilized by the customer; and any calls using switched access facilities placed from the customer's premises. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the customer's authorization code, the customer shall alert and give notice to the Carrier of such fact. Customer shall be excused from liability only with respect to such calls placed after receipt by the Carrier of such notice. Customer shall at all times remain liable for calls placed over direct connect facilities utilized by the customer and for calls using switched access facilities placed from the customer's premises.

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C. REGULATIONS (continued)

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3. Limitations on Service

Service is offered by the Carrier subject to the availability of necessary facilities and/or equipment, including facilities or equipment to be provided by Carrier, underlying and connecting carriers, and local exchange carriers.

4. Use of Service

- a. Service may be used for any lawful purpose by the customer or the customer's authorized agent or customer.
- b. The customer obtains no property right or interest in or to the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items shall remain, at all times, solely with the Carrier.

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C. REGULATIONS (continued)

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5. Termination or Denial of Service by Carrier

The following rules apply to all users of the Carrier's services and will govern termination or denial of service by the Carrier, unless inconsistent with any rule, order, or regulation of the Commission. In the case of any inconsistency, the rule, order, regulation of the Commission, or other provision of law shall prevail.

- a. The Carrier may immediately and without notice to the customer, and without liability of any nature, temporarily deny, terminate, or suspend service to any customer in the event such customer or his agent willfully or negligently damages company equipment, interferes with use of Carrier's service with use of Carrier's service by other customers of the Carrier, unreasonably places capacity demands upon Carrier's facilities or service, or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this tariff or applicable law.

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C. REGULATIONS (continued)

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5. Termination or Denial of Service by Carrier (continued)

- b. In the event a customer fails to pay any bill rendered by the Carrier, relating either to regulated telephone service or the provision by Carrier of non-regulated service, equipment, facilities, or the nonpayment of any required deposit, the Carrier may terminate service (until the bill rendered or the required deposit has been paid) twelve days after written notice is mailed to the residential customer, and five days after written notice is mailed to the non-residential customer, at the billing address maintained by the Carrier for the customer, demanding payment of the amount due or the required deposit, and such payment or deposit is not received by Carrier within five or twelve days of mailing such notice. The notice shall inform the customer that service will be terminated without further notice if the specified payment or deposit is not received within the five or twelve day period, which ever is appropriate.
- c. The Carrier may suspend or terminate service when the customer account has experienced inactivity for periods of more than 60 days.

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C. REGULATIONS (continued)

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6. Termination by Customer

Service may be terminated by the customer at any time, subject to payment in full of all charges for the period service is rendered, or other minimum billing cycle charges, except that if termination occurs within the initial contract period charges apply for the full initial contract period.

7. Initial Contract Period

The initial contract period for service is one month. Thereafter, contract periods shall be for successive one-month periods.

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C. REGULATIONS (continued)

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8. Payment and Billing

The following rules apply only to the Carrier's resold interexchange services and will govern payment and billing practices of the Carrier, unless inconsistent with any rule, order or regulation of the Commission. In the case of any inconsistency, the rule, order, or regulation of the Commission, or other provision of law, shall prevail.

- a. Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 28 days after rendition of bills. For regulations pertaining to quarterly billing cycles see Section 9(e).

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C. REGULATIONS (continued)

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8. Payment and Billing (continued)

- b. The customer is responsible for payment of all charges for services and facilities furnished by the Carrier to the customer, as well as all charges for services and facilities furnished by the Carrier to all persons using the customer's codes, premises, facilities, or equipment, with or without the knowledge or consent of the customer. The security of the customer's authorization codes, premises, switched access connections, and direct connect facilities is the sole responsibility of the customer. All calls placed using such direct connect facilities, authorization codes, premises, or switched access connections will be billed to, and must be paid by, the customer. Recurring and non-recurring charges are billed in arrears.
- c. All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Carrier in writing within 28 days after such bills are rendered.
- d. Carrier shall be entitled to revise bills previously rendered to adjust for previously unbilled service, or to adjust upward a bill previously rendered, for a period equivalent to the applicable contract law statute of limitations.

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C. REGULATIONS (continued)

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9. Quarterly Billing (continued)

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- d. Quarterly bills will be rendered on or about the following dates for all services provided during the prior quarter:

January 1  
April 1  
July 1  
October 1

- e. Payment of quarterly bills shall be due in full 20 days after the billing date. Interest at the rate of 1.5% per month, for three months, shall be applied to any outstanding balance at the time the subsequent quarterly bill is issued.
- f. Customers may be removed from quarterly billing when a customer's total quarterly bill, for two consecutive quarters, equals or exceeds \$30 in each quarter.

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C. REGULATIONS (continued)

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10. Inspection, Testing and Adjustments

- a. Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the customer's or the Carrier's equipment or connecting facilities. The Carrier may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, facilities, or connections.
- b. Upon reasonable notice, the facilities provided by the Carrier shall be made available to Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds 24 hours in length.

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C. REGULATIONS (continued)

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11. Interconnection

- a. Service furnished by the Carrier may be interconnected with services or facilities or other authorized communications common carriers, with underlying carriers, and with private systems, subject to technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.
- b. Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs or maintained under the Carrier's contractual arrangement with that other carrier.

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C. REGULATIONS (continued)

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12. Liability of the Carrier

- a. Due to the unavailability of errors incident to the services and to the use of the facilities furnished by the Carrier or connecting carriers, the services and facilities furnished by the Carrier and connecting carriers are subject to the terms, conditions and limitations set forth herein.
- b. When service is interrupted for a period of at least 24 hours after notice by the customer to the Carrier, an allowance equal to 1/28 of fixed billing cycle charges for services and facilities furnished by the Carrier rendered useless or substantially impaired shall apply to each 24 hours during which the interruption continues after notice by the customer to the Carrier. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Carrier rendered useless or substantially impaired.
  - (i) The word "interruption" shall mean the inability to complete calls due to equipment malfunctions or human errors. "Interruption" does not include, and no allowance shall be given for, service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall "interruption" include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the customer, or where the Carrier, pursuant to the terms of this tariff, terminates service because of non-payment of bills or deposits due to the Carrier, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this tariff or by applicable law.
  - (ii) No allowance shall apply to any non-recurring or usage charges.

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C. REGULATIONS (continued)

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12. Liability of the Carrier (continued)

- c. The liability of the Carrier for any loss or damages whatsoever arising out of mistakes, omissions, delays, errors, defects or failures in the service, or in any regulated or non-regulated equipment or facilities, shall not exceed an amount equivalent to the proportionate charge to the customer for the period during which the mistake, omission, delay, defect, or failure existed, or the tariff charge for the call involved. Under no circumstances shall the Carrier be liable for any consequential, special, indirect, incidental or exemplary damages.

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C. REGULATIONS (continued)

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12. Liability of the Carrier (continued)

d. The Carrier is not liable for:

- (i) any act or omission or any connecting carrier, underlying carrier, or local exchange telephone company; for acts or omissions of any other providers of connections, facilities, or service other than the Carrier; or for culpable conduct of the customer or failures of equipment, facilities or connections provided by the customer.
- (ii) mistakes, omissions, interruptions, errors, delays, or defects in transmission, or failure to transmit, when caused by acts of God, fire, war, riots, Government authorities, or other causes beyond the Carrier's control.
- (iii) The Carrier is not liable for any defacement of, or damage to, the premises of a customer resulting from the attachment or instruments, apparatus and associated wiring furnished by the Carrier on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of the Carrier's gross negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Carrier.
- (iv) The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment of communications systems with Carrier's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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C. REGULATIONS (continued)

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13. Liability of the Customer

- a. The Carrier shall be indemnified and held harmless by the customer against any and all loss, liability, damage and expense including reasonable counsel fees, due to:
  - (i) claims for libel, slander, harassment, improper use of telecommunications service or facilities, infringement of copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Carrier's facilities; and
  - (ii) claims for patent infringement arising from combining or connecting the Carrier's equipment or facilities with apparatus and systems of the customer; and
  - (iii) all other claims arising out of any act or omission of the customer or any person utilizing the customer's codes, services, or facilities, with or without the consent of the customer, in connection with any service, equipment, or facilities provided by the Carrier.
- b. The customer shall indemnify and hold the Carrier harmless from and against all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of any damage to business or property, or injury to, or death of, any person, occasioned by, or in connection with, any act or omission of the customer or of any person utilizing the customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the customer.

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C. REGULATIONS (continued)

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14. Local Charges

In certain instances, customers may be subject to local telephone company charges or message unit charges to access the Carrier's terminal. Carrier is not responsible for any such local or message unit charges incurred by customer in gaining access to Carrier's terminal.

15. Costs of Collection and Enforcement Proceedings

In the event Carrier is required to initiate proceedings to collect any amounts due to Carrier for services, equipment, or facilities, or to enforce any judgment obtained against the customer, or for the enforcement of any other provision of this tariff or applicable law, customer shall, in addition to all amounts due for service, be liable to Carrier for all reasonable costs incurred by Carrier in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs.

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C. REGULATIONS (continued)

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16. Rate Centers

Each customer will have a designated Primary Calling number which will be the local telephone number assigned by the landline exchange carrier for the location from which the customer places the majority of his calls over the Carrier's system.

17. Provision of Bills

Customer shall receive a single copy of invoices or billing statements following conclusion of each billing cycle. Duplicate copies will be provided on reasonable request at a charge of Fifteen Dollars (\$15.00) per request for each separate account, plus Fifteen Cents (\$.15) per page of the bill provided.

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C. REGULATIONS (continued)

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21. Casual Usage

The following provisions in this section apply only to users of Lucky Dog 1010345 (T) Service.

- a.. Carrier will place a \$200 threshold on a residential consumer's toll usage in order to protect the company from nonpayment by non-subscribers utilizing Carrier's network. When the threshold amount is reached, Carrier will automatically route calls to a recorded announcement or a service representative to obtain information from the customer regarding billing information and credit worthiness.
- b. Carrier will refuse service to an applicant whose service has been discontinued for non-payment of undisputed bills for any telecommunications service. The customer or applicant will be required to pay all bills due Carrier for telecommunications services or make other arrangements satisfactory to Carrier to re-establish credit before service is restored or any service started.
- c. If service is established and it is subsequently determined that the customer or applicant is indebted to Carrier for service previously furnished, Carrier will suspend or terminate such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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C. REGULATIONS (continued)

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22. Discontinuance of Lucky Dog 1010345 Service

(T)

a. The Company may discontinue or suspend Lucky Dog 1010345 Service ("1010345 Service") immediately and without notice pursuant to the following:

(T)

- (i) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s); or
- (ii) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or
- (iii) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) or advance payments, as specified in this tariff; or
- (iv) The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
- (v) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - 1. Using or attempting to use service by rearranging; tampering with, or making connections to the Company's service not authorized by this tariff, or
  - 2. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices, or
  - 3. Any other fraudulent means or devices

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C. REGULATIONS (continued)

22. Discontinuance of Lucky Dog 1010345 Service (continued)

(T)

- b. Upon nonpayment of any amounts owing to the Company for which the Customer subscribes or had subscribed or used, the Company may by giving at least five (5) calendar days prior written notice to the Customer, discontinue or suspend 1010345 Service without incurring any liability.
- c. Upon failure to comply with a request made by the Company for security for the payment of services(s) or advance payments, as specified in this tariff, the Company may, by giving at least five (5) calendar days' prior written notice to the Customer, discontinue or suspend 1010345 Service without incurring any liability.
- d. Upon violation of any of the other material, terms or conditions for furnishing service the Company may discontinue or suspend 1010345 Service without incurring any liability if such violation continues during that period.
- e. Upon condemnation of any material portion of the facilities used by the Company to provide service to the customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend 1010345 Service without incurring any liability.
- f. Upon any governmental prohibition or requirement, alteration of the service to be provided or any violation of an applicable law or regulation, the Company may with or without written notice discontinue 1010345 Service without incurring any liability.

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D. RATES AND CHARGES

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1. Time Periods Defined, unless otherwise indicated herein:

- a. Day: 8:00 a.m. - 5:00 p.m. - Mon-Fri
- b. Evening: 5:00 - 11:00 p.m. - Sun-Fri  
All Holidays
- c. Night/Weekend: 11:00 p.m. - 8:00 a.m. - All days  
8:00 a.m. - 11:00 p.m. - Saturday  
8:00 a.m. - 5:00 p.m. - Sunday
- d. Holidays include Christmas, New Year's Day, Thanksgiving,  
Independence Day, and Labor Day.

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D. RATES AND CHARGES (continued)

2. Regulations and Computation of Mileage

- a. All times refer to local time.
- b. All calls are rated between the originating point and terminating point.

(i) Originating Point:

A customer's primary local exchange number is in the NNX specified as being associated with a specific serving central office. The originating point of all calls charged to that customer's account shall be the location of the customer's serving central office.

(ii) Terminating Point:

The terminating point for all calls shall be the location of the local serving central office associated with the called number.

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D. RATES AND CHARGES (continued)

MISSOURI  
Public Service Commission

2. Regulations and Computation of Mileage (continued)

- c. Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in NECA FCC Tariff No. 4. To determine the airline distance between any locations, proceed as follows:
- (i) Obtain the "V" and "H" coordinates for each location.. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
  - (ii) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
  - (iii) Square each difference obtained in step (ii) above.
  - (iv) Add the square of the "V" difference and the "H" difference obtained in step (iii) above.
  - (v) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
  - (vi) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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D. RATES AND CHARGES (continued)

MISSOURI  
Public Service Commission

3. Taxes

In addition to all recurring, non-recurring, minimum usage or special charges, customer shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes, whether imposed on customer, Carrier, or the transaction. All such taxes shall be separately shown and charged on bills rendered by Carrier. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings, gross revenue and gross income taxes.

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D. RATES AND CHARGES (continued)

MISSOURI  
Public Service Commission

5. Hearing Impaired Provision

- a. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- b. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraile devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.

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D. RATES AND CHARGES (continued)

MISSOURI  
Public Service Commission

5. Hearing Impaired Provision

- c. Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and on New year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the night/weekend discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, day rates for basic message toll service shall be made available for intrastate, interexchange, customer-dialed, station to station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday.

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D. RATES AND CHARGES (continued)

MISSOURI  
Public Service Commission

6. Rate Quotes

Rate quotes will be provided to end users 24 hours per day seven (7) days a week.

7. Bad Check Charge

Customers whose payment by check is returned for insufficient funds, or is otherwise not processed for payment, will be subject to a \$15.00 charge. Such charge will be applicable on each occasion when a check is returned or not processed.

8. Service and Description Rates

a. PROGRAM NAME: Superline III Residential

Superline III is a direct dial message toll service that allows customers to originate and terminate calls via local telephone lines or other exchange access facilities. To be eligible to receive this rate, 50% of the subscriber's minutes of use in each month must be incurred in the evening or night/weekend period.

BILLING: 1 minute minimum/1 minute increments

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D. RATES AND CHARGES (continued)

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8. Service and Description Rates (continued)MISSOURI  
Public Service Commissiona. PROGRAM NAME: Superline III Residential (continued)USAGE RATES:

Rate Mileage	Day		Evening		Night/Weekend	
	1st min	Add'l Min	1st min	Add'l Min	1st min	Add'l Min
1 - 10	\$0.1100	0.0900	0.0880	0.0720	0.0715	0.0585
11 - 14	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
15 - 18	0.1773	0.1600	0.1440	0.1280	0.1170	0.1040
19 - 23	0.2023	0.1700	0.1560	0.1360	0.1430	0.1105
24 - 28	0.2323	0.1760	0.1859	0.1600	0.1780	0.1300
29 - 33	0.2323	0.1923	0.1919	0.1760	0.1810	0.1430
34 - 40	0.2623	0.2323	0.1999	0.1839	0.1825	0.1560
41 - 50	0.2623	0.2323	0.1999	0.1839	0.1825	0.1560
51 - 60	0.2723	0.2423	0.2079	0.1899	0.1840	0.1690
61 - 80	0.2823	0.2523	0.2084	0.1979	0.1905	0.1730
81 - 100	0.2923	0.2573	0.2219	0.1984	0.1935	0.1745
101 - 125	0.3223	0.2723	0.2269	0.2220	0.1935	0.1875
126 - 150	0.3323	0.2923	0.2399	0.2384	0.2050	0.2005
151 - 190	0.3423	0.3023	0.2479	0.2460	0.2115	0.2065
191 - 300	0.3523	0.3123	0.2559	0.2540	0.2180	0.2135
301 - 430	0.4023	0.3623	0.3159	0.2839	0.2755	0.2465

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)b. PROGRAM NAME: Great Rate University (Dedicated)

Great Rate University is a direct dial message toll service that allows customers to originate and terminate calls via local telephone lines on other exchange access facilities. This service is available only for calls originating at a college or university location.

ACCESS: Dedicated

PORT CHARGE:

(i) Not applicable to T-1 connection

(ii) Non - T-1 connections \$25.00 per month (per circuit)

BILLING: 6 second minimum/6 second increments

USAGE RATES:RATES PER MINUTEDay Rates: \$0.0900Evening Rates: \$0.0900Night/Weekend Rates: \$0.0900

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D. RATES AND CHARGES (continued)MISSOURI  
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Travel Service Elite is a travel service enabling customers to make calls when they are away from their home or office through use of a long distance calling card. Customers pay both a per-call surcharge and a per-minute charge for each call. Customers access the service through an "800" number established by the Carrier.

SURCHARGE PER CALL: \$0.50

BILLING: Residential customers -  
1 minute minimum/1 minute increments  
Commercial customers -  
30 second minimum/6 second increments

USAGE RATES:RATES PER MINUTE

<u>Day Rates:</u>	\$0.2000
<u>Evening Rates:</u>	\$0.1800
<u>Night/Weekend Rates:</u>	\$0.1600

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D. RATES AND CHARGES (continued)MISSOURI  
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This direct dial message toll service is available to business customers on the following terms and conditions:

BILLING: 6 second minimum/6 second increments

USAGE RATES:(A) **Basic Service Plan A:**

Access: Switched  
Minimum Usage: None

DAY	EVE	N/W
\$ .1690	\$ .1490	\$ .1390

(B) **Basic Service Plan B:**

Access: Switched  
Minimum Usage: \$500 (total monthly usage)

DAY	EVE	N/W
\$ .1490	\$ .1350	\$ .1290

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D. RATES AND CHARGES (continued)

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8. Service and Description Rates (continued)

d. "Back to Basics" Direct Dial Service (continued)

USAGE RATES (continued)

(C) **Contract Plan A:**

Access: Switched

Minimum Usage: None

(1) TERM OPTION 1: One Year term

DAY	EVE	N/W
\$.1490	\$.1350	\$.1290

(2) TERM OPTION 2: Two year term minimum

"Advantage Plan": At any time during the term should the company lower its tariffed rates for Back To Basics Contract Plan A, above, the company guarantees to match the lower rates.

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D. RATES AND CHARGES (continued)MISSOURI  
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Minimum Usage: \$500 (total monthly usage)(1) TERM OPTION 1: One Year term

DAY	EVE	N/W
\$.1290	\$.1250	\$.1190

(2) TERM OPTION 2: Two year term minimum

"Advantage Plan": At any time during the term should the company lower its tariffed rates for Back To Basics Contract Plan B, above, the company guarantees to match the lower rates.

(E) **Contract Plan C:**Access: Dedicated  
Minimum Usage: None  
Term: One year

DAY	EVE	N/W
\$.0890	\$.0850	\$.0790

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D. RATES AND CHARGES (continued)MISSOURI  
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"Back to Basics" 800 service is an inbound 800 service available to business customers.

BILLING: 30 second minimum/6 second increments

USAGE RATES:(A) **Basic Service Plan A:**

Access: Switched  
Minimum Usage: None  
Monthly Fee: \$15.00 (per 800 number)  
Installation Fee: \$15.00 (per 800 number)  
Term: None

DAY	EVE	N/W
\$.1690	\$.1530	\$.1490

(B) **Basic Service Plan B:**

Access: Switched  
Minimum Usage: \$500 (total monthly usage)  
Monthly Fee: \$15.00 (per 800 number)  
Installation Fee: \$15.00 (per 800 number)  
Term: None

DAY	EVE	N/W
\$.1530	\$.1530	\$.1490

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D. RATES AND CHARGES (continued)MISSOURI  
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Access:	Switched
Minimum Usage:	None
Monthly Fee:	None
Installation Fee:	None
Term:	One Year

DAY	EVE	N/W
\$ .1690	\$ .1570	\$ .1490

(D) **Contract Plan B:**

Access:	Switched
Minimum Usage:	\$500 (total monthly usage)
Monthly Fee:	None
Installation Fee:	None
Term:	One Year

DAY	EVE	N/W
\$ .1530	\$ .1530	\$ .1490

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D. RATES AND CHARGES (continued)

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8. Service and Description Rates (continued)

e. "Back to Basics" 800 Service (continued)

Usage Rates (Cont'd)

(E) **Contract Plan C:**

Access:	Dedicated
Minimum Usage:	None
Term:	One Year

DAY	EVE	N/W
\$.0990	\$.0890	\$.0790

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D. RATES AND CHARGES (continued)

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8. Service and Description Rates (continued)

f. Optional 800 Features

Customers may purchase the following features at the specified rates and charges in connection with their 800 service. All charges are per 800 number unless otherwise indicated.

1. Call Detail Reports:

Customers may purchase Call Detail Reports which show for each completed call the following details:

Calls Which Originate in Equal Access Areas

- originating date
- originating time
- originating city name
- originating ANI
- duration of call
- charge to customer for call

Calls Which Originate in Non-Equal Access Areas

- originating date
- originating time
- originating NPA (Area Code)
- duration of call
- charge to customer for call

NON-RECURRING SET UP FEE: \$50.00  
RECORD CHARGE (per call): \$ 0.01

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D. RATES AND CHARGES (continued)

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8. Service and Description Rates (continued)

f. Optional 800 Features (continued)

2. Selective Blocking Of Incoming Calls By NPA:

Customers may purchase this service in order to allow calls only from specified areas of the state to be completed over 800 numbers obtained under this tariff. For each separate 800 number, the customer will specify those Numbering Plan Area Codes ("NPA") within the state from which originating calls to customer's 800 number will be blocked. Customer will pay the following non-recurring initial installation charge, at the time this option is ordered, and will be subject to additional non-recurring Change/Cancel charges in the event NPA's are added to or deleted from the list of NPA's from which calls are to be blocked:

NON-RECURRING INSTALLATION FEE: \$150.00  
(per 800 number)

CHANGE/CANCEL CHARGE: \$150.00  
(per 800 number)

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D. RATES AND CHARGES (continued)

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8. Service and Description Rates (continued)

f. Optional 800 Service Features (continued)

3. Intercept - Transfer Announcement:

For a pre-existing 800 number no longer in service, one of the following announcement options can be selected to play for callers: (i) a message that informs the caller that the number has been changed; or (ii) a message that refers a caller to a new number. Message can be made available for up to three months.

NON-RECURRING INSTALLATION FEE: \$600.00  
(per 800 number)

4. Time of Day Routing:

Calls to the customer's 800 number(s) are re-routed to an alternate destination based on time of day.

Installation	\$100.00
Monthly Charge	\$100.00

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D. RATES AND CHARGES (continued)MISSOURI  
Public Service Commission8. Service and Description Rates (continued)f. Optional 800 Service Features (continued)5. Day of Week Routing:

Calls to the customer's 800 number(s) are re-routed to an alternate destination based on the day of the week.

Installation	\$100.00
Monthly Charge	\$100.00

6. Holiday Routing:

Calls to the customer's 800 number(s) are re-routed to an alternate destination on holidays specified by the customer.

Installation	\$50.00
Monthly Charge	\$100.00

7. Point of Call Routing:

Allows the customer to send specific regional calls to an alternate destination.

Installation	\$100.00
Monthly Charge	\$100.00

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D. RATES AND CHARGES (continued)MISSOURI  
Public Service Commission8. Service and Description Rates (continued)f. Optional 800 Service Features (continued)8. Percentage Allocation Routing:

Calls from a certain origination area are re-routed to two or more answering locations.

Installation	\$100.00
Monthly Charge	\$100.00

9. Direct Termination Overflow:

For a dedicated access line customer, this feature sends calls to a pre-determined alternate routing group when the first choice is busy.

Installation	\$25.00
Monthly Charge	\$100.00

10. Directory Listing:

A customer may arrange to have its 800 number listed in an 800 directory.

Initial Listing	\$25.00
Monthly Charge	\$15.00

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D. RATES AND CHARGES (continued)

8. Service and Description Rates (continued)

f. Optional 800 Service Features (continued)

11. Extended Call Coverage:

Allows 800 calls to originate from Canada, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands.

Installation	\$ 0.00
Monthly Charge	\$ 25.00

12. Volume Discounts:

Selection of three or more of the above features will entitle the customer to a volume discount as follows:

3-4 features -- 0% discount on installation; 25% discount on total monthly charges.

5 or more features -- 0% discount on installation; 40% discount on total monthly charges.

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D. RATES AND CHARGES (continued)

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Public Service Commission

8. Service and Description Rates (continued)

f. Optional 800 Service Features (continued)

13. Tailored Call Coverage:

Allows the customer to block calls from one or more specific originating areas.

From an NXX:

Installation	\$ 200.00
Monthly Charge	\$ 200.00

14. Busy/No Answer Transfer:

Re-routes calls made to the customer's 800 number to another location when the line is busy or there is no answer.

Installation	\$1,000.00
Monthly Charge	\$1,500.00

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D. RATES AND CHARGES (continued)

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8. Service and Description Rates (continued)

f. Optional 800 Service Features (continued)

13. Tailored Call Coverage:

Allows the customer to block calls from one or more specific originating areas.

From an NXX:

Installation	\$ 200.00
Monthly Charge	\$ 200.00

14. Busy/No Answer Transfer:

Re-routes calls made to the customer's 800 number to another location when the line is busy or there is no answer.

Installation	\$1,000.00
Monthly Charge	\$1,500.00

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D. RATES AND CHARGES (continued)MISSOURI  
Public Service Commission8. Service and Description Rates (continued)f. Optional 800 Service Features (continued)15. Account Codes:

This feature assigns account codes to the 800 number to track usage or to limit use of the 800 number to only certain users. In all cases, a summary of calling by account number will be itemized on the customer's bill. Customers may choose from:

(1) Non-verified -- permits any two, three, or four digit code selected by the customer to complete the call. The Company does not verify these codes. All calls are completed without verification.

Installation	\$25.00
Monthly Charge	\$25.00

(2) Block Verified -- only two, three, or four block numbers selected by the Company and verified when the call is made will enable the call to be completed. All other codes entered will not work.

Installation	\$50.00
Monthly Charge	\$50.00

(3) Custom Verified -- permits any two, three, or four digit codes selected by the customer to complete the call. The company verifies the code and only authorized calls are completed.

Installation	\$10.00 per code
Monthly Charge	\$10.00 per code

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D. RATES AND CHARGES (Cont'd)

REC'D OCT 13 1998

8. Service Description and Rates (Cont'd)

g. Lucky Dog 1010345 Service

(T)

Customers may access the network by dialing the access code, 1010345, to complete a customer dialed intrastate station-to-station call billed to the originating telephone number. Calls billed to a Calling Card, calls placed from a payphone and calls requiring operator assistance are excluded from this service. Specifically, qualifying intrastate calls as described above will be rated as specified in subsection D.8.g.1. of this section. This service is available to customers located in the central office codes listed below, where billing capability is available. All calls are rounded up to the next full minute.

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D. RATES AND CHARGES (Cont'd)

REC'D DEC 16 1998

8. Service Description and Rates (Cont'd)

g. Lucky Dog 1010345 Service

1. Central Office Codes (Cont'd)

314205	314256	314310	314383	314451	(T)
314206	314257	314316	314385	314452	
314207	314259	314320	314388	314453	
314209	314260	314326	314389	314454	
314212	314261	314327	314390	314456	
314213	314263	314331	314391	314457	
314214	314264	314332	314394	314458	
314215	314268	314337	314397	314460	
314216	314271	314338	314398	314461	
314218	314272	314340	314405	314462	
314219	314273	314342	314415	314463	
314225	314274	314343	314416	314464	
314226	314275	314344	314418	314465	
314227	314278	314349	314421	314466	
314228	314279	314351	314423	314467	
314230	314281	314352	314425	314469	
314231	314282	314353	314426	314475	
314232	314284	314355	314427	314476	
314233	314285	314356	314428	314477	
314234	314286	314361	314429	314479	
314235	314287	314362	314430	314481	
314239	314289	314366	314432	314482	
314240	314290	314367	314433	314487	
314241	314291	314371	314434	314488	
314243	314293	314375	314436	314489	
314244	314296	314376	314441	314498	
314246	314298	314379	314442	314505	
314247	314301	314381	314444	314506	
314253	314305	314382	314447	314512	(T)

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D. RATES AND CHARGES (Cont'd)

REC'D DEC 16 1998

8. Service Description and Rates (Cont'd)

g. Lucky Dog 1010345 Service

1. Central Office Codes (Cont'd)

314514	314554	314631	314719	314777	(T)
314515	314561	314632	314721	314781	
314516	314566	314633	314723	314789	
314519	314567	314638	314724	314797	
314521	314569	314639	314725	314798	
314522	314571	314644	314726	314810	
314523	314572	314645	314727	314812	
314524	314576	314646	314729	314821	
314525	314577	314647	314730	314822	
314527	314579	314652	314731	314823	
314528	314582	314653	314733	314825	
314529	314583	314654	314735	314826	
314530	314584	314658	314736	314827	
314531	314585	314661	314737	314828	
314532	314586	314662	314739	314829	
314533	314587	314664	314741	314830	
314534	314588	314665	314742	314831	
314535	314589	314668	314745	314832	
314536	314592	314671	314746	314837	
314537	314595	314673	314747	314838	
314538	314597	314674	314752	314839	
314539	314601	314677	314753	314842	
314542	314612	314679	314758	314843	
314543	314613	314692	314768	314844	
314544	314615	314693	314770	314845	
314545	314621	314694	314771	314846	
314551	314622	314702	314772	314848	
314552	314625	314715	314773	314849	
314553	314629	314716	314776	314850	(T)

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (Cont'd)

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8. Service Description and Rates (Cont'd)

REC'D DEC 16 1998

g. Lucky Dog 1010345 Service

1. Central Office Codes (Cont'd)

314851	314925	314966	573358	573880	(T)
314854	314926	314967	573393	573883	
314855	314926	314968	573431	573885	
314861	314928	314969	573470	573898	
314862	314930	314970	573483	573943	
314863	314931	314972	573484		
314865	314932	314977	573486		
314867	314933	314978	573518		
314868	314935	314980	573547		
314869	314936	314981	573562		
314872	314937	314982	573646		
314877	314938	314984	573651		
314878	314939	314987	573678		
314879	314939	314988	573701		
314889	314940	314989	573722		
314890	314942	314991	573732		
314891	314944	314992	573734		
314892	314946	314993	573735		
314894	314947	314994	573754		
314895	314948	314995	573756		
314899	314949	314996	573760		
314900	314951	314997	573766		
314909	314953	573242	573769		
314916	314955	573243	573783		
314918	314957	573245	573784		
314919	314961	573265	573788		
314921	314962	573324	573824		
314922	314963	573334	573847		
314923	314965	573335	573859		(T)

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (Cont'd)

8. Service Description and Rates (Cont'd)

g. Lucky Dog 1010345 Service (Cont'd)

2. Usage rate

IntraLATA

Initial Minute  
\$.10

Each Add'l Minute  
\$.10

InterLATA

Initial Minute  
\$.10

Each Add'l Minute  
\$.10

Per Call

\$0.30 (I)

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Sarah Ayer-Gudell, Assistant Secretary and Corporate Counsel  
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TELECOMMUNICATIONS SERVICE TARIFF **Missouri Public  
Service Commission**

D. RATES AND CHARGES (Cont'd)

REC'D OCT 13 1998(N)

8. Service Description and Rates (Cont'd)

h. Lucky Dog Prepaid Card Service

This section contains the regulations applicable to Lucky Dog Prepaid Card Service.

Lucky Dog Prepaid Card Service provides voice grade communications service for calls charged to a Lucky Dog Prepaid Card.

The following types of calls may not be completed with the Lucky Dog Prepaid Card Service:

- Calls to 500 numbers
- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Directory Assistance calls
- All Operator Services calls
- Conference calls
- Busy Line Verification and Interrupt Services
- Calls requiring the quotation of time and charges

Except as may be specifically referenced herein, calls made utilizing Lucky Dog Prepaid Card Service are not included in any other Lucky Dog services or promotions.

A Lucky Dog Prepaid Card expires 180 days after its initial use.

(N)

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D. RATES AND CHARGES (Cont'd)

REC'D OCT 13 1998 (N)

8. Service Description and Rates (Cont'd)

h. Lucky Dog Prepaid Card Service (Cont'd)

1. Availability

Lucky Dog Prepaid Card Service is available twenty-four hours a day, seven days a week from Dual Tone Multi Frequency phones. The number of available Lucky Dog Prepaid Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

2. Regulations

In addition to the regulations in Section C preceding, the following regulations apply:

- (A) Lucky Dog Prepaid Card Service is accessed using the Lucky Dog 800 number printed on the card.
- (B) All calls must be charged against a Lucky Dog Prepaid Card that has a sufficient available balance.
- (C) A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call.
- (D) Calls in progress will be terminated by the Company if the balance on the Lucky Dog Prepaid Card is insufficient to continue the call.

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D. RATES AND CHARGES (Cont'd)

REC'D OCT 13 1998

(N)

8. Service Description and Rates (Cont'd)

h. Lucky Dog Prepaid Card Service (Cont'd)

3. Rate and Charge Application

The Lucky Dog Prepaid Cards are available in various dollar denominations. These prices include taxes that are calculated based on usage. They do not include sales or excise taxes due at the point of purchase. Lucky Dog Prepaid Card Service rates apply twenty-four hours per day, seven days per week.

The various dollar denominations may range from \$5.00 to \$50.00, or as otherwise specified by the Company. Lucky Dog Prepaid Card Service Cards will be decremented the appropriate Price Per Minute Usage Rates specified under Section D.8.h.6, following, that are in effect at the time the call is made. The Price Per Minute Usage Rates apply to each minute or fraction thereof for a call. Where the dollar value left on a Lucky Dog Prepaid Card is less than the lowest Price Per Minute for Lucky Dog Prepaid Card Service, the card will be retired and the unused balance forfeited. Lucky Dog Prepaid Card Service Cards are not rechargeable.

4. Credit Allowances for Interruptions

A credit allowance for Lucky Dog Prepaid Card Service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the Lucky Dog Prepaid Card and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, etc.), and the approximate time the call was placed. A customer will not receive credit for reaching a wrong number.

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D. RATES AND CHARGES (Cont'd)

REC'D OCT 13 1998

8. Service Description and Rates (Cont'd)

h. Lucky Dog Prepaid Card Service (Cont'd)

4. Credit Allowances for Interruptions (Cont'd)

(A) Interruptions to Established Calls

When a call that is charged to a Lucky Dog Prepaid Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions the Customer will receive credit equivalent to the Price Per Minute in effect for that call.

(B) When Credit Allowances Do Not Apply

Credit allowances for calls pursuant to Lucky Dog Prepaid Card Service do not apply for:

- Interruptions not reported to the Company,
- Interruptions that are due to the failure of power, equipment or systems not provided by the Company, or
- Interruptions caused by the failure of other services not provided by this Company which are connected to Lucky Dog Prepaid Card Service.

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D. RATES AND CHARGES (Cont'd)

REC'D OCT 13 1998 (N)

8. Service Description and Rates (Cont'd)

h. Lucky Dog Prepaid Card Service (Cont'd)

5. Payphone Surcharge

In addition to the Rates described in Section D.8.h.6, following, a surcharge applies on all completed intrastate toll-free access code calls, including any 800/888 calls, originating from a pay telephone. This surcharge is applied in addition to any other applicable service charges or surcharges. This charge does not apply to calls placed from stations other than a pay telephone.

Payphone Surcharge Rate: \$0.30 per call

6. Usage Rates

Usage rates, described below, apply for calls placed using the Lucky Dog Prepaid Card Service. The Initial Period is the first minute or fraction thereof of the call. The Additional Period is each minute or fraction thereof which occurs after the Initial Period is complete. There is a Usage Rate for each Initial Period and each Additional Period. The Usage Rate for intrastate calls specified below is applied to each Initial Period and each Additional Period.

	<u>Initial Period</u>	<u>Each Add'l Period</u>
Usage Rates	\$0.62	\$0.12

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D. RATES AND CHARGES (Cont'd)

REC'D OCT 13 1998

8. Service Description and Rates (Cont'd)

h. Lucky Dog Prepaid Card Service (Cont'd)

7. Lucky Dog Prepaid Card Promotion

Lucky Dog Prepaid Card Service will be offered to Customers from time to time at various locations including but not limited to trade shows, country fairs, exhibits, meetings, seminars, and similar events and also in certain Consumer Telecommunications Service Customer complaint situations. Lucky Dog Prepaid Card Service will also be offered to Customers from time to time during sweepstakes promotions. The value of a Lucky Dog Prepaid Card offered under this promotion will not exceed \$100.00 per Customer, except when offered for sweepstakes promotions. For a sweepstakes promotion, the total value of the Lucky Dog Prepaid Card Service offered will not exceed \$148,800 per Customer. The expiration dates or periods, if any, will be printed on each Lucky Dog Prepaid Card. Any Lucky Dog Prepaid Card promotion that offers a usage rate different from that specified in section D.8.h.6 will be submitted to the Commission in advance of the promotion for approval.

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