
SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.26.3 Payphone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

Rate per Call \$.60 (I)

3.26.4 Patron

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. If the Customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

Issued:	September 24, 2004	Effective: October 4, 2004
		(D)
Issued By:	Senior Manager - Regulatory Attorney	
	7037 Old Madison Pike, Suite 400	(T)
	Huntsville, Alabama 35806	(T)

Cancelled

XN-2006-0407

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

**Missouri Public
Service Commission**

3.26.3 Payphone Surcharge

REGD FEB 11 1999

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

CANCELLED

Rate per Call \$.29

OCT 04 2004

3.26.4 Patron

**2nd RS 88
Missouri Public Service Commission
MISSOURI**

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. If the Customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

(T)

|

(T)

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

**Missouri Public
Service Commission**

FILED MAR 18 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.26.3 Payphone Surcharge

Missouri Public
Service Commission

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

Rate per Call \$.29

3.26.4 Patron

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. If the Customer subscribes to ITC^DeltaCom's Local* Service in addition to Patron, the Customer will receive an additional 3% discount. Should the Customer choose to subscribe to ITC^DeltaCom's Local* Service and two other telecommunications services, the Customer will receive an additional 5% discount. If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

*where available

Issued: July 16, 1998

Effective: August 17, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission
SEP 04 1998
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public
Service Commission

REC'D JUL 16 1998
(N)

3.26.4 Patron (Cont.)

If the customer has entered into a term agreement and cancels their service before the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800 (Annual Commitment Level)				
	-	<u>\$ 8,600</u> (Actual usage for 8 month term)			
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+	<u>\$13,800</u> (in 2nd year of term)			
	\$19,000 (Total Discontinuance)				

Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

(N)

Issued: July 16, 1998

Effective

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SEP 04 1998
Missouri Public
Service Commission
99-31
FILED SEP 04 1998

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

Missouri Public
Service Commission
(N)

REC'D JUL 16 1998

3.26.4 Patron (Cont.)

Patron - Switched/800 Rates

Volume	Rate	3% Discount to Extend Term
\$0-\$1500	\$0.0990	\$0.0960

Patron - Card Rates

Rate 3% Discount to Extend Term

\$0.1950 \$0.1890

Monthly Recurring Charge: \$3.00 per toll free
number

Calling Card Surcharge : \$0.40

Patron - Dedicated Rates

Volume	Rate	3% Discount to Extend Term
\$2500-\$5000	\$0.0680	\$0.0660
\$5001 +	\$0.0680	\$0.0660

Patron - Card Rates

Rate 3% Discount to Extend Term

\$0.1900 \$0.1840

Monthly Recurring Charge: \$3.00 per toll free
number

Calling Card Surcharge: \$0.40

(N)

Issued: July 16, 1998

Effective ~~September 17, 1998~~

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SEP 04 1998
Missouri Public
Service Commission
99-31
FILED SEP 04 1998

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED Missouri Public
Service Commission

3.27 Custom Billing

REC'D FEB 11 1999 (N)

Custom billing is available to customers who require allocation of usage discounts based on location, department, ANI, account code, or PIN.

3.27.1 Custom Billing Rates

Set Up	\$25.00	
Monthly Recurring Charge	\$15.00	
Replacement Copy	\$10.00	(N)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.28 ITC^DeltaCom Business Connections Switched Option 1

(N)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 1 Switched and (2) Business Connections Option 1 Switched-Association. To subscribe to Business Connections Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 3% or 7%, respectively, off their total monthly usage. Business Connections Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 3% or 7%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.28 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.28 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.28.1 ITC^DeltaCom Business Connections Option 1 (N)
Switched Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.0950	0.0950	0.0922	0.0884

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1500	0.1455	0.1395
--------	--------	--------	--------

ITC^DeltaCom Business Connections Option 1
Card Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.2200	0.2200	0.2134	0.2046

Monthly recurring Charge:\$3.00 per toll free number (N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.28.2 ITC^DeltaCom Business Connections Option 1 for Associations - Switched Rates **Missouri Public Service Commission** (N)

REC'D JAN 19 2000

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.0950	0.0922	0.0884

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1455	0.1395
--------	--------	--------

ITC^DeltaCom Business Connections Option 1 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.2200	0.2134	0.2046

Monthly recurring Charge: \$3.00 per toll free number (N)

Missouri Public Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.29 ITC^DeltaCom Business Connections Switched Option 2

(N)

This product is designed for customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 2 Switched and (2) Business Connections Option 2 Switched-Association. To subscribe to Business Connections Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 13%, 17% or 21%, respectively, off their total monthly usage. Business Connections Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 17% or 21%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.29 ITC^DeltaCom Business Connections Switched Option 2 Cont.

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	- \$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.29.1 ITC^DeltaCom Business Connections Option 2 Switched Rates				(N)
Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)	
0.0950	0.0827	0.0789	0.0751	
Toll Free PIN-Connect is available with this service as follows:				
0.1500	0.1305	0.1245	0.1185	
ITC^DeltaCom Business Connections Option 2 Card Rates				
Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)	
0.2200	0.1848	0.1760	0.1672	
Monthly recurring Charge:\$3.00 per toll free number				(N)

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.29.2 ITC^DeltaCom Business Connections Option 2 for ~~service~~ **Missouri Public Service Commission** (N)
Associations - Switched Rates

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.0950	0.0789	0.0751

REC'D JAN 19 2000

Toll Free PIN-Connect is available with this service
as follows:

0.1500	0.1245	0.1185
--------	--------	--------

ITC^DeltaCom Business Connections Option 2 for
Associations - Card Rates

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.2200	0.1760	0.1672

Monthly recurring Charge: \$3.00 per toll free number (N)

**Missouri Public
Service Commission**

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30 ITC^DeltaCom Business Connections Switched Option 3

(N)

This product is designed for customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 3 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 3 Switched and (2) Business Connections Option 3 Switched-Association. To subscribe to Business Connections Option 3 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 3 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 19%, 22% or 28%, respectively, off their total monthly usage. Business Connections Option 3 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30 ITC^DeltaCom Business Connections Switched Option 3 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30 ITC^DeltaCom Business Connections Switched Option 3 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+ \$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30.1 ITC^DeltaCom Business Connections Option 3 (N)
Switched Rates

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.0950	0.0770	0.0741	0.0684

Toll Free PIN-Connect is available with this service
as follows:

0.1500	0.1215	0.1170	0.1080
--------	--------	--------	--------

ITC^DeltaCom Business Connections Option 3
Card Rates

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.2200	0.1782	0.1716	0.1584

Monthly recurring Charge: \$3.00 per toll free number

(N)

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30.2 ITC^DeltaCom Business Connections Option 3 for Associations - Switched Rates (N)

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
------------------------	----------------------	----------------------

0.0950	0.0741	0.0684
--------	--------	--------

Toll Free PIN-Connect is available with this service
as follows:

0.1500	0.1170	0.1080
--------	--------	--------

ITC^DeltaCom Business Connections Option 3 for
Associations - Card Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
------------------------	----------------------	----------------------

0.2200	0.1716	0.1584
--------	--------	--------

Monthly recurring Charge:	\$3.00 per toll free number	(N)
---------------------------	-----------------------------	-----

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.31 ITC^DeltaCom Business Connections Dedicated Option 4

(N)

This product is designed for customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 12%, 16% or 20%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.31 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%

(N).

MISSOURI PUBLIC
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.31 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	\$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.31.1	ITC^DeltaCom Business Connections Option 4 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (12%)	2 Year Term (16%)	3 Year Term (20%)	
	0.1450	0.1276	0.1218	0.1160	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.32 ITC^DeltaCom Business Connections Dedicated Option 5

(N)

This product is designed for customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 28%, 31% or 34%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.32 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.32 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	- \$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.32.1	ITC^DeltaCom Business Connections Option 5 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (28%)	2 Year Term (31%)	3 Year Term (34%)	
	0.1450	0.1044	0.1001	0.0957	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.33 ITC^DeltaCom Business Connections Dedicated Option 6

(N)

This product is designed for customers whose monthly usage is Between \$5,000 and 9,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 6 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 30%, 33% or 38%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.33 ITC^DeltaCom Business Connections Dedicated Option 6 Cont

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.33 ITC^DeltaCom Business Connections Dedicated Option 6 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.33.1	ITC^DeltaCom Business Connections Option 6 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (30%)	2 Year Term (33%)	3 Year Term (38%)	
	0.1450	0.1015	0.0972	0.0899	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.34 ITC^DeltaCom Business Connections Dedicated Option 7

(N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charge do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 7 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 32%, 36% or 40%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

REC'D JAN 19 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.34 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's Third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.34 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	- \$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1

REC'D JAN 19 2000 Original Sheet No. 90.31

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.34.1	ITC^DeltaCom Business Connections Option 7				(N)
	Dedicated Rates				
	Base Rate (No Term)	1 Year Term (32%)	2 Year Term (36%)	3 Year Term (40%)	
	0.1450	0.0986	0.0928	0.0870	
	Monthly recurring Charge:				
	\$3.00 per toll free number				(N)

Missouri Public
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

RECEIVED

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.35 Enhanced Toll Free Features

JUL 25 2000

The following features may be obtained as an enhancement to an Inbound 800 Service described within this tariff. The rates for the following features shall be in lieu of the subscriber's rates for Inbound 800 service.

**MISSOURI
Public Service Commission**

A. Enhanced Toll Free Routing Package

Enhanced Toll Free Package provides customers with the following features, as described below: Time of Day Routing, Holiday Routing, Point of Origination Routing, Toll Free Blocking and Percent Allocation. These features can be used if the customer subscribes to the Enhanced Toll Free Routing Package, or purchased a la carte, as defined below. The monthly recurring, and installation charges apply per toll free number, regardless of the number of features ordered. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 50.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

A.1 Time of Day Routing

This feature permits the inbound 800 subscriber to arrange for calls to a single toll free service number to be routed to different locations based on a customer-defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom's capacity to process and store routing schedules. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

(N)

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

FILED

AUG 25 2000

**MISSOURI
Public Service Commission**

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.

RECEIVED

3.35 Enhanced Toll Free Services Cont.

(N)
JUL 25 2000

A.2 Day of Week Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week. The subscriber can establish a different routing arrangement for each day of the week, with a maximum of seven unique routing schemes. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

A.3 Holiday Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on a holiday schedule or a particular day of the year. The subscriber can establish holiday routing using an ITC^DeltaCom pre-determined listing of federal or business holidays. The subscriber is allowed three day of year entries. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

(N)

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

FILED

AUG 25 2000

MISSOURI
Public Service Commission

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

RECEIVED

3.35 Enhanced Toll Free Services Cont.

JUL 25 2000

A.4 Point of Origination Routing

**MISSOURI
Public Service Commission**

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on the origination of the caller. The subscriber can establish point of origination routing using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

A.5 Toll Free Blocking

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be blocked based on the origination of the caller. The subscriber can establish toll free blocking using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring, and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

(N)

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

FILED

AUG 25 2000

**MISSOURI
Public Service Commission**

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

RECEIVED

3.35 Enhanced Toll Free Services Cont.

JUL 25 2000^(N)

A.6 Percent Allocation

**MISSOURI
Public Service Commission**

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to route various percentages of calls to two or more locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The monthly recurring and installation charge apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

B. Toll Free with Call Completion

This feature permits the Inbound 800 subscriber to play pre-recorded audio messages to callers informing them of specific business conditions. The subscriber has four pre-recorded audio messages to choose from. The installation charge and monthly recurring charge applies to these pre-recorded messages. Customization of these audio messages (including foreign languages) will incur an additional Customized Announcement Creation installation charge.

- | | |
|-------------------------------------|----------|
| 1. Monthly Recurring Charge | \$ 25.00 |
| 2. Installation Charge | \$100.00 |
| 3. Customized Announcement Creation | \$100.00 |
| 4. Change Charge | \$ 25.00 |

(N)

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

FILED

AUG 25 2000

**MISSOURI
Public Service Commission**

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED

RECEIVED

3.35 Enhanced Toll Free Services Cont.

JUL 25 2000

C. Toll Free with Route Advance

**MISSOURI
Public Service Commission**

This feature permits the dedicated Inbound 800 subscriber to control potential congestion of toll free calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming toll free calls. The subscriber can route advance a call to a maximum of five alternate locations. Installation, monthly recurring and change charge apply.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 10.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

D. Toll Free with DNIS Delivery

This feature permits a dedicated Inbound 800 subscriber with multiple toll free numbers terminating in the same location to identify the specific toll free number dialed by the calling party. Both installation and change charges apply. Change charges apply for subsequent changes in routing, after the initial service has been installed.

- | | |
|------------------------|----------|
| 1. Installation Charge | \$100.00 |
| 2. Change Charge | \$ 25.00 |

E. Toll Free with Real Time ANI Delivery

Real time automatic number identification (ANI) service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the Inbound 800 subscriber, provided the terminating subscriber's Inbound 800 equipment is appropriately equipped and compatible to receive ANI from the company. A per call delivered charge is assessed for Real Time ANI delivery. Change charges apply for each subsequent change to the initial service installation.

- | | |
|------------------|------------------------|
| 1. Usage Charge | \$ 0.01/Call Delivered |
| 2. Change Charge | \$25.00 |

(N)

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

FILED

AUG 25 2000

**MISSOURI
Public Service Commission**

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT. **RECEIVED**

3.35 Enhanced Toll Free Services Cont.

JUL 25 2000^(N)

F. Toll Free with Menu-Prompted Routing

MISSOURI
Public Service Commission

This feature permits the Inbound 800 subscriber to route calls based on the number dialed by the caller. Menu-Prompted Routing is a network-based voice response system that instructs the call to dial a key to be directed to the location of choice. The audio message that provided caller instructions are customizable. The subscriber can create up to three levels of voice response processing. Both installation and monthly recurring charges apply. Change charges apply for each subsequent change to the initial service installation.

1.	Monthly Recurring Charge	\$200.00
2.	Installation Charge	\$500.00
3.	Change Charge	\$200.00

(N)

FILED

AUG 25 2000

MISSOURI
Public Service Commission

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

4.1 Directory Assistance Service

(T)

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer when:

- the Customer is unable to use a telephone directory because of visual or physical handicap; however, the request must be for personal use and billed to the handicapped Customer's residential telephone number;
- the Customer experiences poor transmission or is cut-off during the call;
- the Customer is given an incorrect telephone number, or;
- the Customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).
- Customers may receive credit by notifying the Company's business address.

Each call - \$0.65

Issued: November 12, 2003

Effective: December 12, 2003

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES

REC'D JUL 16 1998

4.1 Directory Assistance

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer when:

- the Customer is unable to use a telephone directory because of visual or physical handicap; however, the request must be for personal use and billed to the handicapped Customer's residential telephone number;
- the Customer experiences poor transmission or is cut-off during the call;
- the Customer is given an incorrect telephone number, or;
- the Customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business address.

Each call - \$0.65

CANCELLED

JAN 02 2004
By 1st RS 91
Public Service Commission
MISSOURI

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

SEP 04 1998
Missouri Public
Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

4.1.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will only apply when the call is answered by the called party. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

(A) Per Call Completion requested: \$0.45

(B) Usage Charges:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

Issued: November 12, 2003

Effective: December 12, 2003

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D. Missouri Public Service Commission

4.2 Operator Services

REC'D JUL 16 1998

Operator Service is provided on a per call service charge basis. In addition to the per call service charge, applicable usage rates apply. This operator service is available on 24 hour per day, seven day per week basis, on calls originated from Missouri exchanges served by the Company.

The Customer may select from the special call handling and billing arrangements specified below. Call rates and charges and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number, based upon the call type (i.e., operator dialed, collect, third number billed, or credit card billed) initiated by the call originator and with the appropriate acknowledgement of other parties, where applicable.

- a) Station to Station
- b) Person to Person
- c) Third Number Billed
- d) Credit Card Billed - automated
- operator assisted

Operator Services are accessed through dialing arrangements as specified below:

- 1) In "Feature Group D" equal access exchanges where the Customer has chosen the Company as its primary interexchange carrier, the Customer dials "00" to access the Company's Operator Service.
- 2) In exchange areas where non-equal access facilities are provided, the Customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".
- 3) In instances where the Customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

Missouri Public
Service Commission
99-31
FILED SEP 04 1998

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges

REC'D FEB 11 1999

A. The following rate table applies to all Calls:

(T)

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public
Service Commission

4.2.1 Usage Charges

REC'D JUL 16 1998

A. Customer Dialed Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Effective

SEP 04 1998

Missouri Public
Service Commission

99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1
First Revision Sheet No. 94
Cancels Original Sheet No. 94

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

B.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public
Service Commission

4.2.1 Usage Charges, cont'd.

REC'D JUL 16 1998

B. Operator Dialed Calling Card Station:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

MAR 15 1999
by [Signature]
Public Service Commission
MISSOURI

Effective [Redacted]

SEP 04 1998

Missouri Public
Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

C.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public
Service Commission

4.2.1 Usage Charges, cont'd.

REC'D JUL 16 1998

C. Operator Station:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 104
Huntsville, Alabama 35802

Effective: [REDACTED]

MAR 15 1999
By [REDACTED] #95
Missouri Public Service Commission
MISSOURI

SEP 04 1998
Missouri Public
Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No.1
First Revision Sheet No.96
Cancels Original Sheet No. 96

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public
Service Commission

4.2.1 Usage Charges, cont'd.

REC'D FEB 11 1999

D.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

D. Person to Person:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

MAR 15 1999
By [Signature]
Public Service Commission
MISSOURI

SEP 04 1998

Missouri Public
Service Commission

99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1
First Revision Sheet No. 97
Cancels Original Sheet No. 97

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public
Service Commission

4.2.1 Usage Charges, cont'd.

REC'D FEB 11 1999

E.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D. Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

E. Real-Time Rated:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

MAR 15 1999
By [Signature]
Public Service Commission
MISSOURI

Effective [Redacted]

SEP 04 1998
Missouri Public
Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1
First Revision Sheet No. 98
Cancels Original Sheet No. 98

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

F.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D. Missouri Public Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

F. Customer Dialed Calling Card, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 100
Huntsville, Alabama 35802

MAR 15 1999
by [Signature]
Missouri Public Service Commission
MISSOURI

SEP 04 1998

Missouri Public Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1
First Revision Sheet No.99
Cancels Original Sheet No. 99

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

G.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

G. Operator Dialed Calling Card Station, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

MAR 15 1999
by 1528#49
Public Service Commission
MISSOURI

Effective 9/9/98

SEP 04 1998

Missouri Public
Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1
First Revision Sheet No.100
Cancels Original Sheet No. 100

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

H.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

**Missouri Public
Service Commission**

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

H. Operator Station, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 100
Huntsville, Alabama 35802

MAR 15 1999
By [Signature]
Public Service Commission
MISSOURI

Effect [Redacted]

SEP 04 1998
Missouri Public
Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

I.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

Missouri Public
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public
Service Commission

4.2.1 Usage Charges, cont'd.

REC'D JUL 16 1998

I. Person to Person, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

MAR 15 1999
By 1st 25#101
Public Service Commission
MISSOURI

Effect: [REDACTED]

SEP 04 1998

Missouri Public
Service Commission

99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom

P.S.C. MO. No. 1
First Revision Sheet No.102
Cancels Original Sheet No. 102

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

**Missouri Public
Service Commission**

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

J.

(D)

(D)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

**Missouri Public
Service Commission**

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

J. Real-Time Rated, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite
Huntsville, Alabama 35802

MAR 15 1999
By [Signature]
Missouri Public Service Commission
MISSOURI

Effective [Redacted]

SEP 04 1998
Missouri Public
Service Commission
99-31
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2. Service Charges and Surcharges

	Billed To: ITC^DeltaCom Calling Card	All Other
<u>Customer Dialed Calling Card Station</u>		
-Customer Dialed/Automated	\$0.80	\$1.00
-Customer Dialed/Operator Assisted	2.25	2.25
-Customer Dialed/Operator Must Assist	0.80	1.00
<u>Operator Dialed Calling Card Station</u>		\$2.25
\$2.25		
<u>Operator Station</u>		
Collect	\$ NA	\$2.25
Billed to Third Party	NA	2.35
Sent Paid-Non-Coin	NA	2.30
Sent Paid-Coin	NA	2.05
<u>Person-to-Person</u>	\$4.90	\$4.90
<u>Operator Dialed Surcharge(O*)</u>	NA	\$1.15

* Does not apply to Operator Dialed calls billed to a Calling Card or ITC^DeltaCom Card.

Issued: July 16, 1998

Effective

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

Missouri Public
Service Commission

99 SEP 04 1998

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.3 Consumer Safeguards

The following terms and conditions apply to services provided from
Aggregator locations.

(A) Unanswered Calls

The Company will not bill for unanswered calls in areas where equal
access is available. Furthermore, the Company will not knowingly bill
for unanswered calls where equal access is not available.

(B) Call Splashing

The Company will not engage in call splashing, unless the consumer
requests to be transferred to another provider of operator services, the
consumer is informed that the rates for the call may not reflect the rates
from the actual originating location of the call, and the consumer then
consents to be transferred. Furthermore, the Company will not bill for a
call that does not reflect the location of the origination of the call, unless
the aforementioned conditions have been met.

(C) Call Branding

The Company will; (A) identify itself, audibly and distinctly, to the
consumer at the beginning and the end of each telephone call and before
the consumer incurs any charges for the call; (B) permit the customer to
terminate the telephone call at not charge before the call is connected;
and (C) disclose immediately to the consumer, upon request and at no
charge to the consumer, a quote of its rates and charges for the call,
methods by which such rates or charges will be collected, and the
methods by which complaints concerning such charges, or collection
practices will be resolved.

Issued: July 16, 1998

Effective:

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

Missouri Public
Service Commission

99-31
FILED SEP 04 1998

SECTION 4 - MISCELLANEOUS SERVICES, CONSUMER PROTECTION
Missouri Public Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.3 Consumer Safeguards

(D) Subscriber/Aggregator Compliance

The Company will ensure that each subscriber location for which the Company provides operator services is in compliance with the requirements of this tariff. The Company will withhold payment of any compensation, including commissions, if the Company believes the subscriber is in violation of the requirements of this tariff.

(E) Posting

Each location owner or Aggregator utilizing Company's services shall post on or near the telephone instrument information pertaining to Company's operator services as provided by Company.

(F) Access to Carrier of Choice

The Company does not block access to other carriers. Access to the end Users preferred carrier is available through the use of the carrier's access codes and/or calling sequences provided to their customers.

(G) Emergency Service

Each location owner or Aggregator shall post instructions on how to reach the nearest emergency service provider and Company will pass all emergency calls to the appropriate emergency service at no charge.

(H) Location Surcharges

The Company will not collect location surcharges on behalf of Aggregators.

Issued: July 16, 1998

Effective: **[REDACTED]**

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

SEP 04 1998

Missouri Public Service Commission

**99-31
FILED SEP 04 1998**

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 5 - PROMOTIONS

REC'D JAN 09 2001

5.1 Special Promotions

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will be approved by the PSC with specific starting and ending dates, and under no circumstances run for longer than 90 days in any 12 month period.

5.2 Competitive Response Promotion

In order to acquire or retain Customers, the Carrier will match certain offers made by other interexchange carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

5.3 Current Promotions

(D)

(D)

(D) The material that originally appeared on this page has been removed because the promotion has expired.

Issued: January 8, 2001

Effective: February 8, 2001

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

~~Missouri Public
Service Commission~~

FILED FEB 08 2001

Cancelled

XN-2006-0407

Missouri Public
Service Commission

Missouri Public
Service Commission

SECTION 5 - PROMOTIONS

REC'D SEP 25 2000

5.1 Special Promotions

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will be approved by the PSC with specific starting and ending dates, and under no circumstances run for longer than 90 days in any 12 month period.

5.2 Competitive Response Promotion

(T)

In order to acquire or retain Customers, the Carrier will match certain offers made by other interexchange carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

5.3 Current Promotions

ITC^DeltaCom is currently offering a promotion to new long distance customers who (N) average twenty thousand dollars (\$20,000.00) in monthly long distance usage. The promotion provides qualifying new long distance customers with a two-month credit of long distance usage for each year in the initial term of the agreement. Customers may elect to have the credit apply to their first and second month's billing or their first and sixth month's billing. This process shall be repeated for each year of the customer's term. This promotion will begin as of the effective date of this tariff filing and will be available to new customers through December 25, 2000. (N)

CANCELLED

FEB 08 2001
By 2nd RS 106
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED OCT 25 2000

Issued: September 25, 2000

Effective: October 25, 2000

Issued By: Nanette Edwards
Senior Manager - Regulatory Attorney
4092 South Memorial Parkway
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public
Service Commission

SECTION 5 - PROMOTIONS

Missouri Public
Service Commission

REC'D JUL 16 1998

5.1 Special Promotions

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will be approved by the PSC with specific starting and ending dates, and under no circumstances run for longer than 90 days in any 12 month period.

5.2

In order to acquire or retain Customers, the Carrier will match certain offers made by other interexchange carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

CANCELLED.

OCT 25 2000
BY 1st RS 104
Public Service Commission
MISSOURI

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards
Regulatory Affairs Manager
700 Boulevard South, Suite 101
Huntsville, Alabama 35802

SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public
Service Commission

Missouri Public
Service Commission
99-31
FILED SEP 04 1998