

### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.8 Total Solutions Plus<sup>1</sup>

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Total Solutions Plus is a combination inbound, outbound, and calling card optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both.

Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable Affiliated LEC or Affiliated CLEC tariff: (a) Centrex, (b) T1.5 access line or (c) DSL Internet and shared web posting.

The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.8 Total Solutions Plus

Total Solutions Plus is a combination inbound, outbound, and calling card optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both.

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Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable Affiliated LEC or Affiliated CLEC tariff: (a) Centrex, (b) T1.5 access line or (c) DSL Internet and shared web posting.

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The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D NOV 26 2002

3.7.8 Total Solutions Plus

Service Commission

Total Solutions Plus is an optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both. Customers subscribing to Total Solutions Plus may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.8 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. For Customers that subscribe to Total Solutions Plus and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan. Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable Affiliated LEC or Affiliated CLEC tariff: Plexar® II, Access Advantage Plus<sup>SM</sup>, SBC Oneline Office<sup>SM</sup> or Plexar® I.

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The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

Service Commission

3.7.8 Total Solutions Plus

Total Solutions Plus is an optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both. Customers subscribing to Total Solutions Plus may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.8 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. For Customers that subscribe to Total Solutions Plus and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan. Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable affiliated LEC or affiliated CLEC tariff: Plexar® II, Access Advantage Plus<sup>SM</sup>, SBC Oneline Office<sup>SM</sup> or Plexar® I. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

REC'D MAY 01 2002

3.7 Custom Business Services (continued)

Service Commission

3.7.8 Total Solutions Plus

Total Solutions Plus is an optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both. Customers subscribing to Total Solutions Plus may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.8 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable affiliated LEC or affiliated CLEC tariff: Plexar® II, Access Advantage Plus<sup>SM</sup>, SBC Oneline Office<sup>SM</sup> or Plexar® I. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D FEB 21 2002

3.7.8 Total Solutions Plus

Service Commission

Total Solutions Plus is an optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both. Customers subscribing to Total Solutions Plus may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.8 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable affiliated LEC or affiliated CLEC tariff: The Business Plan<sup>SM</sup>, The Works<sup>®</sup> with CallerID, The Basics<sup>®</sup>, BizSaver<sup>®</sup> B/E, Plexar<sup>®</sup> II, Access Advantage Plus<sup>SM</sup>, SBC Oneline Office<sup>SM</sup> or Plexar<sup>®</sup> I. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Original Sheet 192  
Service Commission

## SECTION 3 - DESCRIPTION OF SERVICES

## 3.7 Custom Business Services (continued)

## 3.7.8 Total Solutions Plus

Total Solutions Plus is an optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both. Customers subscribing to Total Solutions Plus may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.8 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. Total Solutions Plus is available to new and existing Business Customers that (1) sign a 1-year term plan agreement; (2) request to be provisioned under this optional pricing plan; (3) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (4) subscribe to at least one of the Services associated with SWBT's total solutions package under the terms and conditions of the applicable SWBT tariff. The start of Service date for Total Solutions Plus may be on or after the installation date of the service associated with SWBT's total solution package. If a Customer disconnects any of SWBT's services included in SWBT's total solutions package, the Customer will no longer qualify for Total Solutions Plus. The Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff. For the purpose of determining the Customer's rate per minute, the Customer's price plan will be changed from Total Solutions Plus to Long Distance for Business.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.9 Business Long Distance 50

(A) Business Long Distance 50 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
  - an MMC of \$50 per month or
  - an MMC of \$50 per month for a 1-year or 2-year term plan. C

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan. C

(B) The Customer may subscribe to Business Long Distance 50 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.9 Business Long Distance 50

- (A) Business Long Distance 50 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that: T  
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- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
  - an MMC of \$50 per month or
  - an MMC of \$50 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan.

- (B) The Customer may subscribe to Business Long Distance 50 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

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SECTION 3 - DESCRIPTION OF SERVICES

**Missouri Public**

3.7 Custom Business Services (continued)

**REC'D NOV 26 2002**

3.7.9 Business Long Distance 50

**Service Commission**

(A) Business Long Distance 50 is a custom combination inbound and outbound Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
  - an MMC of \$50 per month or
  - an MMC of \$50 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan.

(B) The Customer may subscribe to Business Long Distance 50 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Long Distance 50 may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.9 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Original Sheet 193  
Service Commission

## SECTION 3 - DESCRIPTION OF SERVICES

## 3.7 Custom Business Services (continued)

## 3.7.9 Business Long Distance 50

(A) Business Long Distance 50 is a custom combination inbound and outbound Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
  - a MMC of \$50 per month or
  - a MAC of \$600 and a MMC of \$50 per month.

For rules and regulations regarding MMC or MAC, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN.

(B) The Customer may subscribe to Business Long Distance 50 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Long Distance 50 may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.9 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff.

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Norm Descoteaux, Regulatory Manager  
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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.9 Business Long Distance 50 (continued)

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) Reserved for future use.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan. C
- (F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff. C
- (G) Customers subscribing to Business Long Distance 50 may also subscribe to Calling Card - Option 2, category 11.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D DEC 01 2003

3.7.9 Business Long Distance 50 (continued)

Service Commission

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) Reserved for future use.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.
- (F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff.
- (G) Customers subscribing to Business Long Distance 50 may also subscribe to Calling Card - Option 2, category 11.

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SECTION 3 - DESCRIPTION OF SERVICES

**Missouri Public  
Service Commission**

3.7 Custom Business Services (continued)

**REC'D JAN 07 2003**

3.7.9 Business Long Distance 50 (continued)

(C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

(D) Reserved for future use.

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(E) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.

(F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D NOV 26 2002

3.7.9 Business Long Distance 50 (continued)

Service Commission

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance 50 for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.
- (F) For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers with a 1-year term plan, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

REC'D MAY 14 2002

3.7 Custom Business Services (continued)

3.7.9 Business Long Distance 50 (continued)

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance 50 for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made a MMC or MAC of one (1) year with a MMC.
- (F) For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff. For Customers that subscribe to Business Long Distance 50 and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan.

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DEC 27 2002

3rd 78 194  
Missouri Public Service Commission

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Norm Descoteaux, Regulatory Manager  
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public  
Service Commission

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**Missouri Public**

**SECTION 3 - DESCRIPTION OF SERVICES**

**3.7 Custom Business Services (continued)**

**REC'D DEC 07 2001**

**3.7.9 Business Long Distance 50 (continued)**

**Service Commission**

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance 50 for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made a MMC or MAC of one (1) year with a MMC.
- (F) For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. For rates and charges, see Section 4.7.9 of this Tariff.

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MISSOURI

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**Service Commission**

REC'D MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Original Sheet 194  
Service Commission

## SECTION 3 - DESCRIPTION OF SERVICES

## 3.7 Custom Business Services (continued)

## 3.7.9 Business Long Distance 50 (continued)

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance 50 for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC or MAC and the length of the Customer's term plan (1 year, 2 years, or 3 years) if applicable.
- (F) For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. For rates and charges, see Section 4.7.9 of this Tariff.

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5850 W. Las Positas Blvd., Pleasanton, California 94588

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Service Commission

### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.10 Business Domestic Saver

Business Domestic Saver is a custom combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional pricing plan is not available prior to May 1, 2001. This optional pricing plan is available to new and existing Business Customers that:

- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) request to be provisioned under this optional pricing plan; and
- (3) commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For rates and charges, see Section 4.7.10 of this Tariff. T C T T

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Norm Descoteaux, Regulatory Manager  
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REGD JAN 07 2003

3.7.10 Business Domestic Saver

Business Domestic Saver is a custom combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional pricing plan is not available prior to May 1, 2001. This optional pricing plan is available to new and existing Business Customers that:

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- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) request to be provisioned under this optional pricing plan; and
- (3) commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public  
Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

**Missouri Public**

3.7 Custom Business Services (continued)

**REC'D NOV 26 2002**

3.7.10 Business Domestic Saver

**Service Commission**

Business Domestic Saver is an optional pricing plan available to Business Customers. This optional pricing plan is not available prior to May 1, 2001. This optional pricing plan is available to new and existing Business Customers that:

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- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) request to be provisioned under this optional pricing plan; and
- (3) commit to an MMC of \$5.95 per month.

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For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

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All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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**FEB 07 2003**  
By **3rd RS 194.1**  
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M - Material moved from Original Sheet 234.1.1

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**Service Commission**

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D MAY 14 2002

3.7.10 Business Domestic Saver

Service Commission

Business Domestic Saver is an optional pricing plan available to Business Customers. This optional pricing plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

C/I

For Customers that subscribe to Business Domestic Saver and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan. A minimum monthly usage charge may apply. Usage revenue associated with the following Services contribute toward determining whether the Customer has met the minimum monthly usage as specified in Section 4.7.10 of this Tariff:

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- Business Domestic Saver 1+ domestic usage (inbound and outbound)
- domestic usage charges for fully automated calls billed to the Proprietary Calling Card - Option 2
- usage charges associated with Operator Toll Assistance Service
- any credits associated with a qualified usage item

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Norm Descoteaux, Regulatory Manager  
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D DEC 07 2001 M

3.7.10 Business Domestic Saver

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Business Domestic Saver is an optional pricing plan available to Business Customers. This optional pricing plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. A minimum monthly usage charge may apply. Usage revenue associated with the following Services contribute toward determining whether the Customer has met the minimum monthly usage as specified in Section 4.7.10 of this Tariff:

- Business Domestic Saver 1+ domestic usage (inbound and outbound)
- domestic usage charges for fully automated calls billed to the Proprietary Calling Card - Option 2
- usage charges associated with Operator Toll Assistance Service
- any credits associated with a qualified usage item

M - Material moved from Original Sheet 184



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Norm Descoteaux, Regulatory Manager  
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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

Multiple BTN aggregation is not available with this Service. Customers  
subscribing to Business Domestic Saver may be LEC-billed or direct-billed.  
The method of billing is determined by the Company.

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Norm Descoteaux, Associate Director Regulatory  
5850 W. Las Positas Blvd., Pleasanton, California 94588



SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D NOV 26 2002

3.7.10 Business Domestic Saver (continued)

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Customers subscribing to Business Domestic Saver may be LEC-billed or direct-billed. The method of billing is determined by the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D DEC 07 2001 M

3.7.10 Business Domestic Saver (continued)

Service Commission

For Customers subscribing to Business Domestic Saver with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the minimum monthly usage charge applies. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the minimum monthly usage charge applies. Multiple BTN aggregation is not available with this Service.

The minimum monthly usage charge will be prorated for the first billing cycle after subscribing to the optional calling plan. For each billing cycle thereafter, Customers whose usage revenue is less than or equal to the monthly minimum usage charge specified in Section 4.7.10 of this Tariff will be billed the difference between actual usage revenue and the minimum monthly usage charge. Customers that generate usage revenue in excess of the minimum monthly usage charge specified in Section 4.7.10 of this Tariff in any given billing cycle will not incur the minimum monthly usage charge for that billing cycle. Customers subscribing to Business Domestic Saver may be LEC-billed or direct-billed. The method of billing is determined by the Company.

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1st RS 194.2  
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5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7    Custom Business Services (continued)

3.7.10    Business Domestic Saver (continued)

When ordering Service, the Business Customer must specify if Business Domestic Saver is to be used for outgoing calls only, inbound calls only, or both.

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Norm Descoteaux, Associate Director Regulatory  
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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D DEC 07 2001<sup>M</sup>

3.7.10 Business Domestic Saver (continued)

Service Commission

When ordering Service, the Business Customer must specify if Business Domestic Saver is to be used for outgoing calls only, inbound calls only, or both. Customers subscribing to Business Domestic Saver may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls are billed at the rates specified in Section 4.7.10 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. A per call charge applies in addition to the initial period and additional period charges applicable to the call.

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Service Commission



### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.11 Business Domestic Saver 15

(A) Business Domestic Saver 15 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
  - an MMC of \$15 per month or
  - an MMC of \$15 per month for a 1-year or 2-year term plan.

C

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D NOV 26 2002

3.7.11 Business Domestic Saver 15

(A) Business Domestic Saver 15 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

Service Commission

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
  - an MMC of \$15 per month or
  - an MMC of \$15 per month for a 1-year term plan.

C

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

C

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan.

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2nd 194.4  
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Tracy Van Wormer, Associate Director Regulatory  
5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D DEC 07 2001 N

3.7.11 Business Domestic Saver 15

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(A) Business Domestic Saver 15 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to a MMC of \$15. For rules and regulations regarding MMC, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is available for Customers that commit to a 1-year term plan.

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1<sup>st</sup> RS 194.4  
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Norm Descoteaux, Regulatory Manager  
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

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Service Commission

### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.11 Business Domestic Saver 15 (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Domestic Saver 15 may also subscribe to the Calling Card - Option 2, category 11. N  
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- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D DEC 07 2001

3.7.11 Business Domestic Saver 15 (continued)

Service Commission

- (B) The Customer may subscribe to Business Domestic Saver 15 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Domestic Saver 15 may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the rates specified in Section 4.7.11 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

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Service Commission

### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.11 Business Domestic Saver 15 (continued)

(D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.

(E) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.11 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.11 Business Domestic Saver 15 (continued)

- (D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.
- (E) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.11 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D NOV 26 2002

3.7.11 Business Domestic Saver 15 (continued)

Service Commission

(D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.

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(E) For Customers who commit to a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.11 of this Tariff.

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5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D MAY 14 2002

3.7.11 Business Domestic Saver 15 (continued)

- (D) The Customer's usage rate for each call is based on whether the Customer has made a MMC or MAC of one (1) year.
- (E) For Customers who commit to a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a MAC with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.11 of this Tariff. For Customers that subscribe to Business Domestic Saver 15 and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan.
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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D DEC 07 2001<sup>N</sup>

3.7.11 Business Domestic Saver 15 (continued)

Service Commission

- (D) The Customer's usage rate for each call is based on whether the Customer has made a MMC or MAC of one (1) year.
- (E) For Customers who commit to a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers who commit to a MAC with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. For rates and charges, see Section 4.7.11 of this Tariff.

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REC'D DEC 20 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Original Sheet 194.7

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN)

(A) General

SBC Long Distance Virtual Private Network (VPN) is an outbound only long distance Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities. VPN is operated by a software-controlled management system. This Service is available to Business Customers or Applicants that:

- .1 sign a term plan for a minimum commitment period of one year;
- .2 access the VPN network via one or more of the access methods described in Section 3.7.12 (B) of this Tariff;
- .3 subscribe to VPN for the provision of interstate, intrastate IntraLATA, and intrastate InterLATA calling (VPN is not available for intrastate calling on a stand alone basis); and
- .4 commit to a MAC of \$240,000. See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

###### (B) Access

Access to the Customer's VPN network may be provided via one or more of the following methods:

- .1 by subscribing to one of the Company's High Volume Dedicated Outbound Calling plans, as described in Section 3.7.1 or 3.7.2 of this Tariff, with DVA access or PRI-ISDN access (term plan, MAC, and MMC commitments required to subscribe to High Volume Dedicated Outbound Calling Service will be waived for Customers subscribing to VPN Service);
- .2 by presubscribing one or more of the Customer's Switched Access lines to the Company for the provision of outbound long distance service and identifying those lines to be associated with the Customer's VPN Service; or
- .3 by remote access using a toll-free number. Remote access enables VPN members to access their VPN network from remote, non-VPN locations (e.g., while traveling). The VPN member dials a toll-free number to access the VPN Service and is prompted for a VPN Authorization Code, a PIN number, and the called party number. The remote access toll-free number, the VPN member's authentication code, and PIN are printed on a VRA card, available as part of the VPN Service.

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d/b/a SBC Long Distance

Original Sheet 194.8

## SECTION 3 - DESCRIPTION OF SERVICES

## 3.7 Custom Business Services (continued)

## 3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

## (B) Access

Access to the Customer's VPN network may be provided via one or more of the following methods:

- .1 by subscribing to the Company's High Volume Dedicated Outbound Calling Service with DVA access or PRI-ISDN access (term plan, MAC, and MMC commitments required to subscribe to High Volume Dedicated Outbound Calling Service will be waived for Customers subscribing to VPN Service);
- .2 by presubscribing one or more of the Customer's Switched Access lines to the Company for the provision of outbound long distance service and identifying those lines to be associated with the Customer's VPN Service; or
- .3 by remote access using a toll-free number. Remote access enables VPN members to access their VPN network from remote, non-VPN locations (e.g., while traveling). The VPN member dials a toll-free number to access the VPN Service and is prompted for a VPN Authorization Code, a PIN number, and the called party number. The remote access toll-free number, the VPN member's authentication code, and PIN are printed on a VRA card, available as part of the VPN Service.

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d/b/a SBC Long Distance

Original Sheet 194.9

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types

For rating purposes, there are three (3) call rate types:

.1 Call Rate Type A

- .a Switched to Switched (Virtual On-Net) - Call originates from Customer's switched VPN line and terminates on a VPN station within the Customer's VPN network via the PSTN.
- .b Switched to Switched (VPN Off-Net) - Call originates from Customer's switched VPN line and terminates on a station outside the Customer's VPN network via the PSTN.
- .c Remote Access to Switched (Virtual On-Net) - Customer or user access their VPN network using a toll-free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates on a VPN station within the Customer's VPN network via the PSTN.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.1 Call Rate Type A (continued)

- .d Remote Access to Switched (VPN Off-Net) - Customer or user access their VPN network using a toll free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates on a station outside the Customer's VPN network via the PSTN.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.2 Call Rate Type B

- .a Dedicated to Switched (Virtual On-Net) - Call originates from Customer's dedicated VPN facility and terminates on a VPN station within the Customer's VPN network via the PSTN.
- .b Dedicated to Switched (VPN Off-Net) - Call originates from Customer's dedicated VPN facility and terminates on a station outside the Customer's VPN network via the PSTN.
- .c Switched to Dedicated (VPN On-Net) - Call originates from Customer's switched VPN line and terminates to a VPN station on a dedicated facility within the Customer's VPN network.
- .d Remote Access to Dedicated (VPN On-Net) - Customer or user access the Customer's VPN network using a toll-free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates to a VPN station served by a dedicated facility within the Customer's VPN network.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.3 Call Rate Type C

- a. Dedicated to Dedicated (VPN On-Net) - Call originates from Customer's dedicated VPN facility and terminates to a VPN station on a different dedicated facility within the Customer's VPN network.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(E) Commence of Service

Once Service is implemented and tested, billing for the Service will begin upon receipt of Customer's acceptance of the Service. This applies to both the initial VPN Service(s) and additional VPN Service(s).

(F) Billing

Customers subscribing to VPN will be direct-billed by the Company. The VPN Service is identified with the Corporate BAN of a Billing Hierarchy, and as such, there can only be one VPN per Billing Hierarchy and vice versa. The Corporate BAN is always an invoice point, but VPN Customers may request multiple invoice points throughout the Billing Hierarchy, such that different corporate organizations, divisions, groups, etc. are billed individually for the VPN charges that they incur.

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Original Sheet 194.15

### 3.7 Custom Business Services (continued)

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### 3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

### (G) Application of Rates and Charges

## .1 Usage Rates

Usage rates vary depending on call type as described in Section 3.7.12 (C) of this Tariff and length of term plan commitment. Calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds.

## .2 Per Call Service Charges

A per call service charge applies to all remote access calls.

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Original Sheet 194.16

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d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(H) Transfer of Existing Service(s) to VPN Service

Upon initially subscribing to VPN Service or at any time after ordering VPN Service, the Customer may transfer non-VPN lines to the Customer's VPN.

.1 MAC

.a Transferred Service(s) Originally in the Same Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in the same Billing Hierarchy, the VPN MAC supersedes the MAC associated with the Service(s) being transferred to VPN Service.

.b Transferred Service Originally in a Different Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in a different Billing Hierarchy, the original MAC remains unchanged.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(H) Transfer of Existing Service(s) to VPN Service

.2 MMC

There are no MMCs associated with VPN Service.

.a Transferred Service(s) Originally in the Same Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in the same Billing Hierarchy, the original MMC no longer applies.

.b Transferred Service Originally in a Different Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in a different Billing Hierarchy, the original MMC remains unchanged.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.13 Business Long Distance 100

(A) Business Long Distance 100 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month or an MMC of \$100 per month for a 1-year or 2-year term plan. C

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan. C

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SECTION 3 - DESCRIPTION OF SERVICES

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REG'D APR 15 2003

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100

(A) Business Long Distance 100 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month or an MMC of \$100 per month for a 1-year term plan. C

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff. C

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan. C

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.13 Business Long Distance 100

- (A) Business Long Distance 100 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month.

For rules and regulations regarding MMCs, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available on a month-to-month basis.

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Missouri Public  
Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Missouri Public  
Service Commission

3.7.13 Business Long Distance 100

REC'D MAY 01 2002

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(A) Business Long Distance 100 is a custom combination inbound and outbound Flat Rate optional pricing plan available to Business Customers that:

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- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to a MMC of \$100 per month.

For rules and regulations regarding MMCs, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available on a month-to-month basis.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.13 Reserved for future use

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Missouri Public

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100 (continued)

(B) The Customer may subscribe to Business Long Distance 100 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

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(C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Missouri Public  
Service Commission

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3.7.13 Business Long Distance 100 (continued)

REC'D MAY 01 2002

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- (B) The Customer may subscribe to Business Long Distance 100 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Long Distance 100 may also subscribe to the Proprietary Calling Card - Option 2 as described in Section 3.1.5 (A).2 of this Tariff. Fully automated calling card calls are billed at the rates specified in Section 4.7.13 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. A per call charge applies in addition to the initial period and additional period charges applicable to the call.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

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Missouri Public

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100 (continued)

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan. C  
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- (F) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. C  
For rates and charges, see Section 4.7.13 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D OCT 28 2003

3.7.13 Business Long Distance 100 (continued)

Service Commission

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a month-to-month basis or a 1-year term plan.
- (F) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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For rates and charges, see Section 4.7.13 of this Tariff.

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

REGD APR 15 2003

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100 (continued)

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a month-to-month basis or a 1-year term plan.
- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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For rates and charges, see Section 4.7.13 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REGD JAN 07 2003

3.7.13 Business Long Distance 100 (continued)

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) Reserved for future use.
- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For rates and charges, see Section 4.7.13 of this Tariff. D

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Missouri Public  
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3.7.13 Business Long Distance 100 (continued)

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- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) Reserved for future use.
- (F) Outbound and TFS calls and calls billed to the Proprietary Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For rates and charges, see Section 4.7.13 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D MAY 14 2002

3.7.13 Business Long Distance 100 (continued)

Service Commission

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a month-to-month basis or commits to a 1-year or 2-year term plan.
- (F) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Proprietary Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a MAC and an MMC and commit to a 1-year or 2-year term plan, outbound and TFS calls and calls billed to the Proprietary Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.13 of this Tariff.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.14 Business Block of Time 200<sup>1</sup>

C

- (A) Business Block of Time 200 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- (B) For a specified monthly recurring charge, the Customer receives a 200 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 200 minute block of time will be billed at a fixed rate per minute. See Section 4.7.14 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D OCT 28 2003

3.7.14 Business Block of Time 200

**Service Commission**

(A) Business Block of Time 200 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. C

(B) For a specified monthly recurring charge, the Customer receives a 200 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 200 minute block of time will be billed at a fixed rate per minute. See Section 4.7.14 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes. C

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**Missouri Public  
Service Commission**

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.14 Business Block of Time 200

- (A) Business Block of Time 200 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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- (B) For a specified monthly recurring charge, the Customer receives a 200 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2 are not included in the block of time. All usage in excess of the 200 minute block of time will be billed at a fixed rate per minute. See Section 4.7.14 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

T/D

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D MAY 14 2002

3.7.14 Business Block of Time 200

Service Commission

- (A) Business Block of Time 200 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers that subscribe to Business Block of Time 200 and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan.

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- (B) For a specified monthly recurring charge, the Customer receives a 200 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Fully automated calls billed to the Proprietary Calling Card - Option 2 are not included in the block of time. All usage in excess of the 200 minute block of time will be billed at a fixed rate per minute. See Section 4.7.14 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D FEB 26 2002

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3.7.14 Business Block of Time 200

Service Commission

- (A) Business Block of Time 200 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds.
- (B) For a specified monthly recurring charge, the Customer receives a 200 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Fully automated calls billed to the Proprietary Calling Card - Option 2 are not included in the block of time. All usage in excess of the 200 minute block of time will be billed at a fixed rate per minute. See Section 4.7.14 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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15425 194.19  
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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.14 Business Block of Time 200<sup>1</sup> (continued)

C

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 200 is to be used for outgoing calls only, TFS, or both.

(D) This optional calling plan is available to new and existing Business Customers or Applicants that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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December 24, 2004  
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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.14 Business Block of Time 200 (continued)

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 200 is to be used for outgoing calls only, TFS, or both.

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(D) This optional calling plan is available to new and existing Business Customers or Applicants that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D FEB 26 2002 N

3.7.14 Business Block of Time 200 (continued)

Service Commission

- (C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 200 is to be used for outgoing calls only, TFS, or both. Customers or Applicants subscribing to Business Block of Time 200 may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the usage rates specified in Section 4.7.14 of this Tariff in lieu of the usage rates in Section 4.1.1 (B).2.b.ii and Section 4.1.2 (A) of this Tariff. Per call charges apply pursuant to Section 4.1.1 (B).2.a and Section 4.1.2 (C) of this Tariff.
- (D) This optional calling plan is available to new and existing Business Customers or Applicants that:
- .1 request to be provisioned under this optional pricing plan;
  - .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200<sup>1</sup> (continued)

C

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 200, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 200; and
- .6 subscribe to the services, features and/or products described in Section 3.7.14 (E) of this Tariff if subscribing to Business Block of Time 200 for a single line or Section 3.7.14 (F) of this Tariff if subscribing to Business Block of Time 200 for two or more lines.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.14 Business Block of Time 200 (continued)

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 200, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 200; and
- .6 subscribe to the services, features and/or products described in Section 3.7.14 (E) of this Tariff if subscribing to Business Block of Time 200 for a single line or Section 3.7.14 (F) of this Tariff if subscribing to Business Block of Time 200 for two or more lines.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D FEB 26 2002

3.7.14 Business Block of Time 200 (continued)

Service Commission

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 200, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an affiliated LEC's or affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 200; and
- .6 subscribe to the services, features and/or products described in Section 3.7.14 (E) of this Tariff if subscribing to Business Block of Time 200 for a single line or Section 3.7.14 (F) of this Tariff if subscribing to Business Block of Time 200 for two or more lines.

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Service Commission

### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.14 Business Block of Time 200<sup>1</sup> (continued)

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(E) For Business Customers or Applicants subscribing to Business Block of Time 200 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Service Commission  
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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.14 Business Block of Time 200 (continued)

(E) For Business Customers or Applicants subscribing to Business Block of Time 200 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC; T
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and T
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product. T

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D FEB 26 2002

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3.7.14 Business Block of Time 200 (continued)

Service Commission

(E) For Business Customers or Applicants subscribing to Business Block of Time 200 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an affiliated LEC or affiliated CLEC;
- .2 subscribe to an affiliated LEC's or affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
- .3 subscribe to an affiliated LEC's or affiliated CLEC's voice mail/voice messaging product.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.14 Business Block of Time 200<sup>1</sup> (continued)

C

(F) For Business Customers or Applicants subscribing to Business Block of Time 200 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 200;
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 200;

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.14 Business Block of Time 200 (continued)

(F) For Business Customers or Applicants subscribing to Business Block of Time 200 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC; T  
T
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 200; T
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 200; T

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D FEB 26 2002

3.7.14 Business Block of Time 200 (continued)

Service Commission

(F) For Business Customers or Applicants subscribing to Business Block of Time 200 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an affiliated LEC or affiliated CLEC;
- .2 subscribe to an affiliated LEC's or affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 200;
- .3 subscribe to an affiliated LEC's or affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 200;

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Service Commission

### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.14 Business Block of Time 200<sup>1</sup> (continued)

C

###### (F) (continued)

- .4 subscribe to an Affiliated LEC's or Affiliated CLEC's three way calling on a minimum of one line a subscribed to Business BOT 200;
- .5 subscribe to a minimum of one additional access line feature of an Affiliated LEC or Affiliated CLEC on a minimum of one line subscribed to Business BOT 200;
- .6 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product on a minimum of one line subscribed to Business Block of Time 200.

- (G) The start of Service date for Business Block of Time 200 may be on or after the installation date of the products, services or features discussed in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.14 Business Block of Time 200 (continued)

(F) (continued)

- .4 subscribe to an Affiliated LEC's or Affiliated CLEC's three way calling on a minimum of one line a subscribed to Business BOT 200; T
- .5 subscribe to a minimum of one additional access line feature of an Affiliated LEC or Affiliated CLEC on a minimum of one line subscribed to Business BOT 200; T
- .6 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product on a minimum of one line subscribed to Business Block of Time 200. T

(G) The start of Service date for Business Block of Time 200 may be on or after the installation date of the products, services or features discussed in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D FEB 26 2002

3.7.14 Business Block of Time 200 (continued)

Service Commission

(F) (continued)

- .4 subscribe to an affiliated LEC's or affiliated CLEC's three way calling on a minimum of one line a subscribed to Business BOT 200;
- .5 subscribe to a minimum of one additional access line feature of an affiliated LEC or affiliated CLEC on a minimum of one line subscribed to Business BOT 200;
- .6 subscribe to an affiliated LEC's or affiliated CLEC's voice mail/voice messaging product on a minimum of one line subscribed to Business Block of Time 200.

(G) The start of Service date for Business Block of Time 200 may be on or after the installation date of the products, services or features discussed in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff.

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Missouri Public

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.14 Business Block of Time 200<sup>1</sup> (continued)

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- (H) The block of time will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 200 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (I) Reserved for future use.
- (J) If a Customer fails to maintain the products, services or features described in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff that initially qualified the Customer for Business Block of Time 200, the Customer will no longer qualify for Business Block of Time 200. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.14 of this Tariff.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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**SECTION 3 - DESCRIPTION OF SERVICES**

**REC'D NOV 26 2002**

**3.7 Custom Business Services (continued)**

**Service Commission**

**3.7.14 Business Block of Time 200 (continued)**

- (H) The block of time will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 200 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (I) Reserved for future use. D/N
- (J) If a Customer fails to maintain the products, services or features described in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff that initially qualified the Customer for Business Block of Time 200, the Customer will no longer qualify for Business Block of Time 200. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.14 of this Tariff.

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Tracy Van Wormer, Associate Director Regulatory  
5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D FEB 26 2002

N

3.7.14 Business Block of Time 200 (continued)

Service Commission

- (H) The block of time will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 200 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (I) If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- (J) If a Customer fails to maintain the products, services or features described in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff that initially qualified the Customer for Business Block of Time 200, the Customer will no longer qualify for Business Block of Time 200. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.14 of this Tariff.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.15 Business Block of Time 400<sup>1</sup>

C

- (A) Business Block of Time 400 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- (B) For a specified monthly recurring charge, the Customer receives a 400 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 400 minute block of time will be billed at a fixed rate per minute. See Section 4.7.15 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D OCT 28 2003

3.7.15 Business Block of Time 400

Service Commission

(A) Business Block of Time 400 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. C

(B) For a specified monthly recurring charge, the Customer receives a 400 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 400 minute block of time will be billed at a fixed rate per minute. See Section 4.7.15 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes. C

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.15 Business Block of Time 400

- (A) Business Block of Time 400 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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- (B) For a specified monthly recurring charge, the Customer receives a 400 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2 are not included in the block of time. All usage in excess of the 400 minute block of time will be billed at a fixed rate per minute. See Section 4.7.15 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D MAY 14 2002

3.7.15 Business Block of Time 400

Service Commission

- (A) Business Block of Time 400 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers that subscribe to Business Block of Time 400 and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan.

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- (B) For a specified monthly recurring charge, the Customer receives a 400 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Fully automated calls billed to the Proprietary Calling Card - Option 2 are not included in the block of time. All usage in excess of the 400 minute block of time will be billed at a fixed rate per minute. See Section 4.7.15 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

REC'D FEB 26 2002

3.7.15 Business Block of Time 400

Service Commission

- (A) Business Block of Time 400 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds.
- (B) For a specified monthly recurring charge, the Customer receives a 400 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Fully automated calls billed to the Proprietary Calling Card - Option 2 are not included in the block of time. All usage in excess of the 400 minute block of time will be billed at a fixed rate per minute. See Section 4.7.15 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.15 Business Block of Time 400<sup>1</sup> (continued)

C

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 400 is to be used for outgoing calls only, TFS, or both.

(D) This optional calling plan is available to new and existing Business Customers or Applicants that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400 (continued)

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 400 is to be used for outgoing calls only, TFS, or both.

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(D) This optional calling plan is available to new and existing Business Customers or Applicants that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Missouri Public

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3.7.15 Business Block of Time 400 (continued)

Service Commission

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 400 is to be used for outgoing calls only, TFS, or both. Customers or Applicants subscribing to Business Block of Time 400 may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are billed at the usage rates specified in Section 4.7.15 of this Tariff in lieu of the usage rates in Section 4.1.1 (B).2.b.ii and Section 4.1.2 (A) of this Tariff. Per call charges apply pursuant to Section 4.1.1 (B).2.a and Section 4.1.2 (C) of this Tariff.

(D) This optional calling plan is available to new and existing Business Customers or Applicants that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.15 Business Block of Time 400<sup>1</sup> (continued)

C

###### (D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 400, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 400; and
- .6 subscribe to the services, features and/or products described in Section 3.7.15 (E) of this Tariff if subscribing to Business Block of Time 400 for a single line or Section 3.7.15 (F) of this Tariff if subscribing to Business Block of Time 400 for two or more lines.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.15 Business Block of Time 400 (continued)

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 400, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 400; and
- .6 subscribe to the services, features and/or products described in Section 3.7.15 (E) of this Tariff if subscribing to Business Block of Time 400 for a single line or Section 3.7.15 (F) of this Tariff if subscribing to Business Block of Time 400 for two or more lines.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

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3.7.15 Business Block of Time 400 (continued)

Service Commission

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 400, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an affiliated LEC's or affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 400; and
- .6 subscribe to the services, features and/or products described in Section 3.7.15 (E) of this Tariff if subscribing to Business Block of Time 400 for a single line or Section 3.7.15 (F) of this Tariff if subscribing to Business Block of Time 400 for two or more lines.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.15 Business Block of Time 400<sup>1</sup> (continued)

C

(E) For Business Customers or Applicants subscribing to Business Block of Time 400 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product.

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public  
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.15 Business Block of Time 400 (continued)

(E) For Business Customers or Applicants subscribing to Business Block of Time 400 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC; T
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and T
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product. T

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D FEB 26 2002<sup>N</sup>

3.7.15 Business Block of Time 400 (continued)

Service Commission

(E) For Business Customers or Applicants subscribing to Business Block of Time 400 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an affiliated LEC or affiliated CLEC;
- .2 subscribe to an affiliated LEC's or affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
- .3 subscribe to an affiliated LEC's or affiliated CLEC's voice mail/voice messaging product.

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### SECTION 3 - DESCRIPTION OF SERVICES

#### 3.7 Custom Business Services (continued)

##### 3.7.15 Business Block of Time 400<sup>1</sup> (continued)

C

(F) For Business Customers or Applicants subscribing to Business Block of Time 400 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 400;
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 400;

<sup>1</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Missouri Public  
Service Commission

REC'D JAN 07 2003

3.7.15 Business Block of Time 400 (continued)

(F) For Business Customers or Applicants subscribing to Business Block of Time 400 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC; T  
T
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 400; T
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 400; T

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

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3.7.15 Business Block of Time 400 (continued)

Service Commission

(F) For Business Customers or Applicants subscribing to Business Block of Time 400 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an affiliated LEC or affiliated CLEC;
- .2 subscribe to an affiliated LEC's or affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 400;
- .3 subscribe to an affiliated LEC's or affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 400;

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