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LOCAL EXCHANGE

**1.13 AT&T BUSINESS LOCAL CALLING (BLC)**

**1.13.1 Description**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select vertical features, and hunting (optional). Additional vertical feature options are also available.

**1.13.2 Terms and Conditions**

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in *1.13.6 Prices* following. Effective May 2, 2011 customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in *1.13.6 Prices* following. Effective July 1, 2013, eligible customers may, also, subscribe to a 6-Month term as defined in 1.13.2.T following. (RT)  
(AT)  
(AT)  
(AT)
- B. AT&T Business Local Calling is not available on ISDN, PBX, PRI, Centrex, Plexar and other non-POTS classes of service (e.g. Inmate or Hotel/Motel lines), Foreign Exchange Service, WATS, 800/900, DID, Hot Line and Warm Line, Payphone Exchange Access Service, Semi-Public service, Telebranch, and Location Routing service.
- C. AT&T Business Local Calling is only available where facilities and equipment are available.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *1.13.6 Prices* following. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. Volume Price Level rates as listed in *1.13.6 Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain stand alone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *1.13.6 Prices* following. These stand alone vertical features are limited to Three-Way Calling, Call Forwarding, Call Waiting, Speed Calling 30, Auto Redial, Call Return, Call Blocker, and Remote Access to Call Forwarding. Other stand alone features may be added on an a la carte basis at their individually tariffed rates.

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LOCAL EXCHANGE

1.13 AT&T BUSINESS LOCAL CALLING (BLC) (Continued)

1.13.2 Terms and Conditions (cont'd)

- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Customers will receive a waiver of normally applicable Service Ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan nor to the 6-Month term with option to re-subscribe. (AT)
- M. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms.
- N. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in 1.13.6 Prices following.
- O. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in 1.13.6 Prices following.(1)
- P. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

(1) Effective May 2, 2011 AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

**P.S.C. Mo. - No. 24  
LOCAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

2nd Revised Sheet 64.1  
Replacing 1st Revised Sheet 64.1

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**1.13 AT&T BUSINESS LOCAL CALLING (BLC) (Continued)**

**1.13.2 Terms and Conditions (cont'd)**

- Q. Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit of \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit. Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit of \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer. Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.
- R. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.
- S. Effective for new agreements established on or after October 26, 2012 each business customer (not assumed name) may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to of 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.
- T. Effective July 1, 2013 eligible customers may, also, subscribe to a 6-Month term with option to re-subscribe to AT&T Business Local Calling, at prices as shown in 1.13.6 Prices following. Eligible customers for the 6-Month term with option to re-subscribe are existing business customers within 60 days prior to or following the expiration of a term agreement for AT&T Business Local Calling. Termination charges will not apply for customers subscribed to this 6-Month term with option to re-subscribe. This term is available as an oral agreement (for 1-19 line customers) and a written agreement (for 1-19 line and 20+ line customers). The term will renew for a maximum of one additional 6-month interval. Customers selecting the oral agreement will receive written notification of their selection outlining the details of the agreement, plus subsequent notification regarding their re-subscription options prior to the expiration of the initial 6-month term. The customer is under no obligation to re-subscribe after completion of the initial 6-month term period. Customers will be provided the rates established in the first 6-month term for the successive 6-month term. (AT)
- (AT)

**P.S.C. Mo. - No. 24  
LOCAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

6th Revised Sheet 67  
Replacing 5th Revised Sheet 67

**LOCAL EXCHANGE**

**1.13 AT&T BUSINESS LOCAL CALLING (BLC) (Continued)**

**1.13.6 Prices**

1. Service Elements

		<b>Term &amp; Volume Monthly Prices Per Line</b>				
		<b>For Accounts Established Prior to 5/2/2011</b>				
<b>Volume Price Level</b>	<b>Line Option</b>	<b>6- Month<sup>(1)</sup></b>	<b>1-Year</b>	<b>2-Year</b>	<b>3-Year</b>	
1 – 19 Lines	Option A		\$35.00	\$34.00	\$33.00	(AT)
	Option B		\$30.00	\$29.00	\$28.00	(MT)
	Option C		\$27.00	\$26.00	\$25.00	
	Option D		\$24.00	\$23.00	\$22.00	
20 + Lines	Option A		\$34.00	\$33.00	\$32.00	
	Option B		\$29.00	\$28.00	\$27.00	(MT)
	Option C		\$26.00	\$25.00	\$24.00	
	Option D		\$23.00	\$22.00	\$21.00	(MT)
		<b>For Accounts Established on or after 5/2/2011</b>				
1 – 19 Lines	Option A	\$35.00	\$35.00	\$34.00	\$33.00	(AT)
	Option B	\$30.00	\$30.00	\$29.00	\$28.00	
	Option C	\$29.00	\$29.00	\$28.00	\$27.00	
	Option D	\$26.00	\$26.00	\$25.00	\$24.00	
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00	
	Option B	\$29.00	\$29.00	\$28.00	\$27.00	
	Option C	\$28.00	\$28.00	\$27.00	\$26.00	
	Option D	\$25.00	\$25.00	\$24.00	\$23.00	(AT)

Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes \$0.024

Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes \$0.030

	<u>Monthly Rate</u>
Vertical Features Listed in 1.13.2.1, per feature, per line	\$3.00
Month-to-Month Prices:	
Option A	\$46.20
Option B	40.70
Option C	39.60
Option D	36.30

(1) Effective July 1, 2013, a 6-Month term is available to eligible customers. (AT)