

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Protocall Telecom L.L.C.'s Application     )  
for Certificate of Service Authority to Provide Intrastate     )  
Interexchange Telecommunications Services Within the     ) **File No. XA-2009-0402**  
State of Missouri and for Competitive Classification.     ) **Tariff No. YX-2009-0798**

**ORDER APPROVING INTEREXCHANGE CERTIFICATE OF SERVICE  
AUTHORITY AND ORDER APPROVING TARIFF**

Issue Date: June 12, 2009

Effective Date: June 25, 2009

This order grants Protocall Telecom LLC a certificate of service authority to provide interexchange telecommunications services and approves the company's proposed tariff.

Protocall applied to the Missouri Public Service Commission on May 11, 2009, for a certificate of service authority to provide intrastate interexchange telecommunications services in Missouri under Section 392.440, RSMo 2000.<sup>1</sup> Protocall asked the Commission to classify it as a competitive company and waive certain statutes and rules as authorized by Sections 392.361 and 392.420. Protocall is a Kansas limited liability company with its principal office located at 14927 South Caenen Lane, Olathe, Kansas 66062.

The Commission issued a Notice of Applications for Intrastate Certificates of Service Authority and Opportunity to Intervene on May 13, 2009, directing parties wishing to intervene to file their requests by May 28, 2009. No requests for intervention were filed.

Protocall filed a proposed tariff in conjunction with its application with an effective date of June 25, 2009. Protocall's tariff describes the rates, rules, and regulations it intends

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<sup>1</sup> All statutory references are to the Revised Statutes of Missouri (RSMo), revision of 2000, unless otherwise indicated.

to use, identifies Protocall as a competitive company, and lists the waivers requested. Protocall intends to provide interexchange telecommunications services including operator services to pay telephones and inmate phones.

In its Memorandum filed on June 11, 2009, the Staff of the Commission recommended that the Commission grant Protocall a certificate of service authority, competitive status, and waiver of the statutes and rules listed in the application. Staff recommended that the Commission approve the proposed tariff to become effective on June 25, 2009.

The Commission finds that competition in the intrastate interexchange telecommunications market is in the public interest and Protocall shall be granted a certificate of service authority. The Commission finds that the services Protocall proposes to offer are competitive and Protocall shall be classified as a competitive company. The Commission finds that waiving the statutes and Commission rules set out in the ordered paragraph below is reasonable and not detrimental to the public interest.

The Commission finds that Protocall's proposed tariff details the services, equipment, and pricing it proposes to offer, and is similar to tariffs approved for other Missouri certificated interexchange carriers. The Commission finds that the proposed tariff filed on May 11, 2009, shall be approved to become effective on June 25, 2009.

The Commission reminds the company that failure to comply with its regulatory obligations may result in the assessment of penalties against it. These regulatory obligations include, but are not limited to, the following:

A) The obligation to file an annual report, as established by Section 392.210, RSMo 2000. Failure to comply with this obligation will make the utility liable to a penalty of

\$100 per day for each day that the violation continues. 4 CSR 240-3.540 requires telecommunications utilities to file their annual report on or before April 15 of each year.

B) The obligation to pay an annual assessment fee established by the Commission, as required by Section 386.370, RSMo 2000.

C) The obligation to comply with all relevant laws and regulations, as well as orders issued by the Commission. If the company fails to comply, it is subject to penalties for noncompliance ranging from \$100 to \$2,000 per day of noncompliance, pursuant to Section 386.570, RSMo 2000.

D) The obligation to keep the Commission informed of its current address and telephone number.

Furthermore, the company is reminded that, as it is a limited liability company, non-attorneys may not represent it before the Commission. Instead, the company must be represented by an attorney licensed to practice law in Missouri.

In addition, the company is reminded that Section 392.410.5, RSMo Supp. 2008, renders the company's certificate of service authority null and void one year from the date of this order unless it has exercised its authority under that certificate.

**THE COMMISSION ORDERS THAT:**

1. Protocall Telecom LLC is granted a certificate of service authority to provide intrastate interexchange telecommunications services in the state of Missouri, subject to all applicable statutes and Commission rules except as specified in this order.

2. The certification granted herein is conditioned upon the company's compliance with the regulatory obligations in this order.

3. Protocall Telecom LLC is classified as a competitive telecommunications company. Application of the following statutes and regulatory rules shall be waived:

**Statutes**

- 392.210.2 - uniform system of accounts
- 392.240.1 - rates-rentals-service & physical connections
- 392.270 - valuation of property (ratemaking)
- 392.280 - depreciation accounts
- 392.290 - issuance of securities
- 392.300.2 - acquisition of stock
- 392.310 - stock and debt issuance
- 392.320 - stock dividend payment
- 392.330 - issuance of securities, debts and notes
- 392.340 - reorganization(s)

**Commission Rules**

- 4 CSR 240-10.020 - depreciation fund income
- 4 CSR 240-30.040 - uniform system of accounts

4. The tariff filed by Protocall Telecom LLC on May 11, 2009, under tariff number YX-2009-0798, is approved to become effective on June 25, 2009. The tariff approved is:

**Missouri Tariff No. 1**  
**Original Page 1 through Original Page 22**

- 5. This order shall become effective on June 25, 2009.
- 6. This file may be closed on June 26, 2009.

( S E A L )

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

Nancy Dippell, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 12th day of June, 2009.