

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3
Community, Town or City

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

(continued)

RECEIVED

SEP 15 1983

MISSOURI
Public Service Commission

10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS
(continued)

(d) ADVANCES AND CONTRIBUTIONS IN AID OF CONSTRUCTION (continued)

(ii) Where the subdivision is developed in a uniform manner, so that the Company may restrict the construction of its underground electric distribution system to an area or areas of the subdivision in which buildings are being constructed, then the Company may not require an advance in aid of construction greater in amount than the contribution in aid of construction as calculated in accordance with Section (c) hereof.

(iii) If the amount of any such advance is in excess of the contribution required under Section (c), then such excess, without interest, shall be refunded to the Applicant, on a pro-rata basis, as each new building in the subdivision is completed and a permanent electric service connection installed.

(iv) Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service from the extension will be retained by the Company and credited to the Company's account for contributions in aid of construction.

(e) CONSTRUCTION

(i) To the extent practicable, electric cables, communications cables, water pipes, and gas pipes may be installed in the same trench, care being taken to conform to any applicable code and utility specification.

(ii) All construction, installation, maintenance, and operation of underground distribution systems shall be in accordance with any applicable codes, orders, rules, and Company specifications in compliance with this Rule 10.03.

OCT 16 1983

KCPL FORM 81-101 (REV. 2/78)

DATE OF ISSUE September 15, 1983
month day

DATE EFFECTIVE October 16, 1983
month day year

ISSUED BY L. C. Rasmussen Sr. Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3
Community, Town or City

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

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Public Service Commission

10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS
(continued)

(e) CONSTRUCTION (continued)

(iii) The Company shall install underground feeder and service lines a minimum in depth of twenty-four (24) inches. Where the cable trench is in rock, the primary line portion of the feeder line shall be buried to a reasonable depth, but in no case shall the depth be less than sixteen (16) inches. This may be reduced to a depth of twelve (12) inches if a suitable rigid conduit is used and two (2) inches of protective concrete is installed above the conduit.

(iv) Where the secondary line portion of the feeder line or the service line is installed in rock, it shall be buried to a reasonable depth, but in no case shall the depth be less than twelve (12) inches.

(v) Relocation - If the Company is requested, for any reason, to relocate any part of its permanently installed underground distribution system in a residential subdivision, the Applicant requesting said relocation of facilities shall pay to the Company the entire estimated cost thereof, including the estimated cost of removal and any loss of investment by the Company. Where, in conjunction with said relocation of underground facilities, a service line of higher current carrying capacity is required due to additional load, the Company will provide and relocate the new service line in accordance with the provisions of Subsection (c)(i) hereof.

(f) STREET LIGHTING - All private and public underground street lighting lines shall be installed, operated, and maintained in accordance with the Company's applicable rules, regulations, and rate schedules in effect and on file with the Commission or pursuant to contracts between the Company and the political subdivision or other governmental agency.

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ISSUED BY L. C. Rasmussen Sr. Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3
Community, Town or City

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

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SEP 15 1983

MISSOURI
Public Service Commission

10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS:
(continued)

- (g) RESERVATION - This Rule 10.03 is filed pursuant to the Commission's General Order No. 52 - Section 1, as amended. The Company reserves the right to apply to the Commission for relief, variances, or exceptions from any provision or provisions of this Rule 10.03, if in the sole judgment of the Company any such provision in relation to the circumstances of any subdivision appears to it to be impracticable, unjust or discriminatory to other customers. By way of example and not limitation, the Company may apply for authority to recover its excess terminal or other undergrounding costs in any subdivision containing less than twelve (12) single-metered living units.
- (h) EXPIRATION - The provisions of this Rule 10.03 shall expire and be of no further force and effect(i) on November 16, 1983 with respect to applications for underground service in residential subdivisions received by the Company on and after such date, and (ii) on December 31, 1984 with respect to installation of underground service in residential subdivisions irrespective of the date the application for which was received by the Company.

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Public Service Commission

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ISSUED BY L. C. Rasmussen Sr. Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

FORM NO. 13

P. S. C. MO. No. 2

Second { Original Revised } SHEET No. 1.34

Cancelling P. S. C. MO. No. 2

First { Original Revised } SHEET No. 1.34

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For Missouri Retail Service Area
Missouri Public Service Commission

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)

REC'D DEC 23 1998

RESERVED FOR FUTURE USE

KCPL Form 661H002 (Rev 1/97)

Missouri Public Service Commission

FILED APR 30 1999

DATE OF ISSUE December 22, 1998
month day year

DATE EFFECTIVE February 15, 1999
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ISSUED BY J. S. Latz Senior Vice President
name of officer title

1201 Walnut, Kansas City, Mo.
address

APR 30 1999

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Sixth

Cancelling P.S.C. MO. No. 2 Fifth

O Sheet No. 1.42
Revised
O Sheet No. 1.42
Revised
For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

12. AGREEMENTS (continued)

12.03 PRIVATE, UNMETERED PROTECTIVE LIGHTING SERVICE INSTALLATION:

The Company may enter into agreements with customers or prospective customers as needed to complete requests for service. These requests will take various forms depending on the type of service requested. All agreements will be consistent with terms and conditions of Missouri law and the Company's Commission approved tariffs and regulations.

FILED
Missouri Public
Service Commission
ER-2018-0145; YE-2019-0083

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 First Original Sheet No. 1.42A
 Revised
Cancelling P.S.C. MO. No. 2 Original Sheet No. 1.42A
 Revised
For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE (continued)

RESERVED FOR FUTURE USE

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Missouri Public
Service Commission
JE-2011-0333

DATE OF ISSUE: December 29, 2010 DATE EFFECTIVE: January 29, 2011
ISSUED BY: Curtis D. Blanc, Senior Director Kansas City, MO

FORM NO. 13

P. S. C. MO. No. 2

First { Original } SHEET No. 1.44
 { Revised }

Cancelling P. S. C. MO. No. 2

{ Original } SHEET No. 1.44
 { Revised }

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Missouri Retail Service Area
Community, Town or City
Missouri Public
Service Commission

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

REC'D DEC 23 1998
(continued)

RESERVED FOR FUTURE USE

KCPL Form 661H002 (Rev 1/97)

Missouri Public
Service Commission

FILED APR 30 1999

DATE OF ISSUE December 22, 1998 DATE EFFECTIVE [REDACTED]

ISSUED BY J. S. Latz Senior Vice President 1201 Walnut, Kansas City, Mo.
name of officer title address

APR 30 1999

FORM NO. 13

P. S. C. MO. No. 2

First { ~~XXXXXX~~ } SHEET No. 1.46A
Revised

Cancelling P. S. C. MO. No. 2

{ Original } SHEET No. 1.46A
{ ~~XXXXXX~~ }

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For _____
Community, Town or City

RECEIVED
APR 29 1976
MISSOURI
Public Service Commission

B L A N K

KCPL FORM 8 1-101 1/74

FILED
MAY 4 1976
1 8 4 3 3
Public Service Commission

DATE OF ISSUE April 29, 1976
month day year

DATE EFFECTIVE May 4, 1976
month day year

ISSUED BY J. A. Mayberry, Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

FORM NO. 13

P. S. C. MO. No. 2

First Original Revised

SHEET No. 1.46B

Cancelling P. S. C. MO. No. 2

Original SHEET No. 1.46B
 Revised

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For _____
Community, Town or City

APR 29 1976

MISSOURI
Public Service Commission

B L A N K

KCPL FORM 8-10-1 1/76

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MAY 4 1976
18433
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Public Service Commission

DATE OF ISSUE April 29, 1976
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May 4, 1976
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ISSUED BY J. A. Mayberry,
name of officer

Vice President
title

1330 Baltimore, Kansas City, Mo.
address

FORM NO. 13

P. S. C. MO. No. 2

First

~~Original~~
Revised

SHEET No. 1.46C

Cancelling P. S. C. MO. No. 2

Original ~~Revised~~ SHEET No. 1.46C

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For

Community, Town or City

APR 29 1976

MISSOURI
Public Service Commission

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KCP&L FORM 81-101 1/76

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MAY 4 1976

18483

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month day year

ISSUED BY J. A. Mayberry,
name of officer

Vice President
title

1330 Baltimore, Kansas City, Mo.
address

FORM NO. 13

P. S. C. MO. No. 2

First

~~Original~~
Revised

SHEET No. 1.46D

Cancelling P. S. C. MO. No. 2

Original SHEET No. 1.46D
~~Revised~~

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For

Community, Town or City

APR 29 1976

MISSOURI
Public Service Commission

B L A N K

KCPL FORM 81-101 1/76

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MAY 4 1976
DATE EFFECTIVE
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Public Service Commission

DATE OF ISSUE April 29, 1976
month day year

May 4, 1976
month day year

ISSUED BY J. A. Mayberry,
name of officer

Vice President
title

1330 Baltimore, Kansas City, Mo.
address

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For

Community, Town or City

APR 29 1976

MISSOURI

Public Service Commission

B L A N K

KCPL FORM 51-101 1/76

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Public Service Commission

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month day year

DATE EFFECTIVE May 4, 1976

month day year

ISSUED BY

J. A. Mayberry,

name of officer

Vice President

title

1330 Baltimore, Kansas City, Mo.

address

FORM NO. 13

P. S. C. MO. No. 2

First { ~~XXXXXX~~ Revised

SHEET No. 1.46F

Cancelling P. S. C. MO. No. 2

Original
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SHEET No. 1.46F

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For

Community, Town or City

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Public Service Commission

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month day year

ISSUED BY J. A. Mayberry,
name of officer

Vice President
title

1330 Baltimore, Kansas City, Mo.
address

FORM NO. 13

P. S. C. MO. No. 2

First ~~XXXXXX~~ SHEET No. 1.46G
Revised

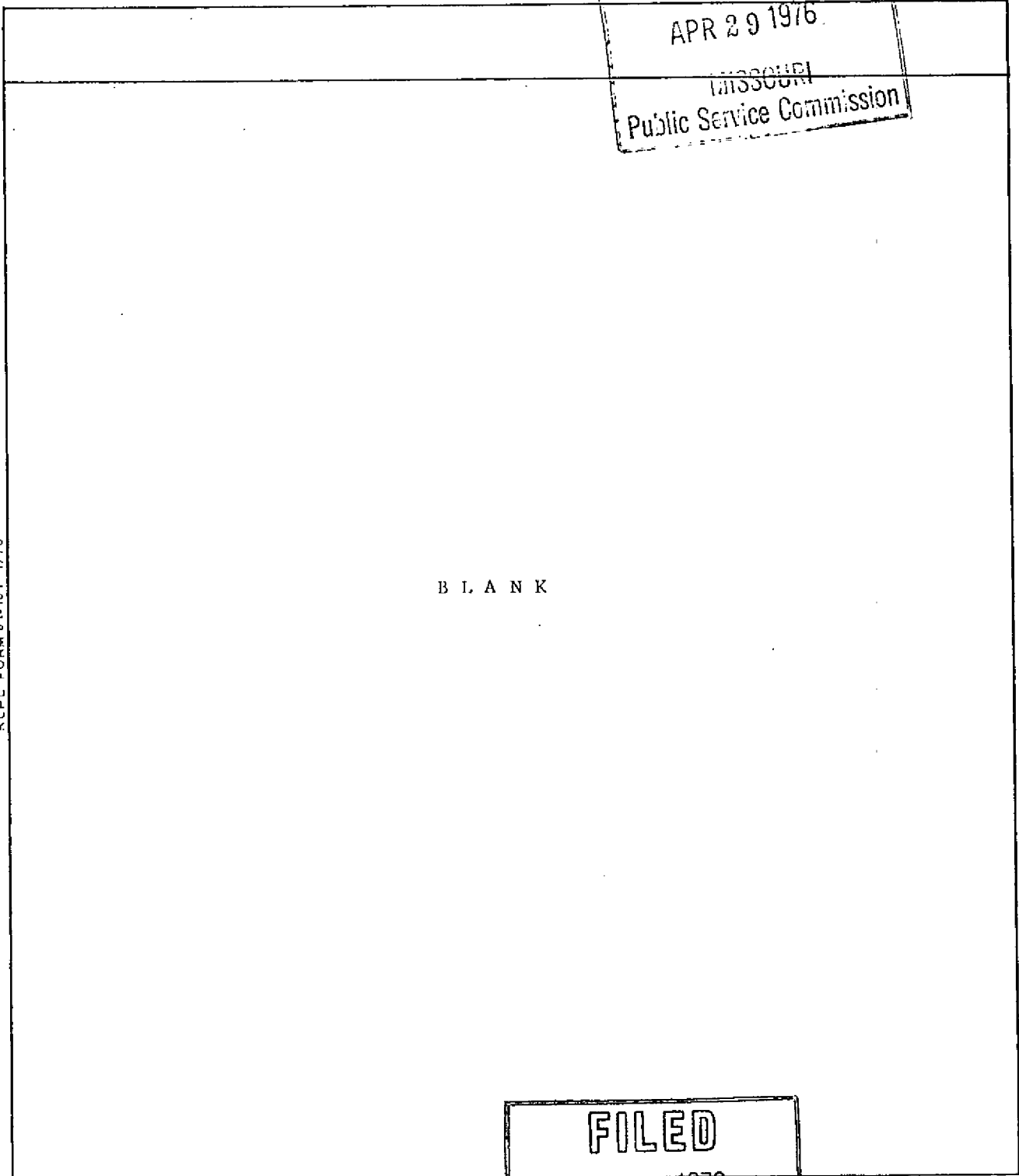
Cancelling P. S. C. MO. No. 2

Original SHEET No. 1.46G
~~XXXXXX~~

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For _____
Community, Town, or City

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APR 29 1976
MISSOURI
Public Service Commission



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KCPL FORM 81-101 1/76

FILED
MAY 4 1976
1 8 4 3 3
Public Service Commission

DATE OF ISSUE April 29, 1976
month day year

May 4, 1976
month day year

ISSUED BY J. A. Mayberry,
name of officer

Vice President
title

1330 Baltimore, Kansas City, Mo.
address

FORM NO. 13

P. S. C. MO. No. 2

First SHEET No. 1.46H

Cancelling P. S. C. MO. No. 2

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Revised
Original
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SHEET No. 1.46H

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Community, Town or City
APR 29 1976

MISSOURI
Public Service Commission

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DATE OF ISSUE April 29, 1976
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May 4, 1976
month day year

ISSUED BY J. A. Mayberry,
name of officer

Vice President
title

1330 Baltimore, Kansas City, Mo.
address

FORM NO. 13

P. S. C. MO. No. 2

First SHEET No. 1.46I

Cancelling P. S. C. MO. No. 2

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 Revised
 Original
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SHEET No. 1.46I

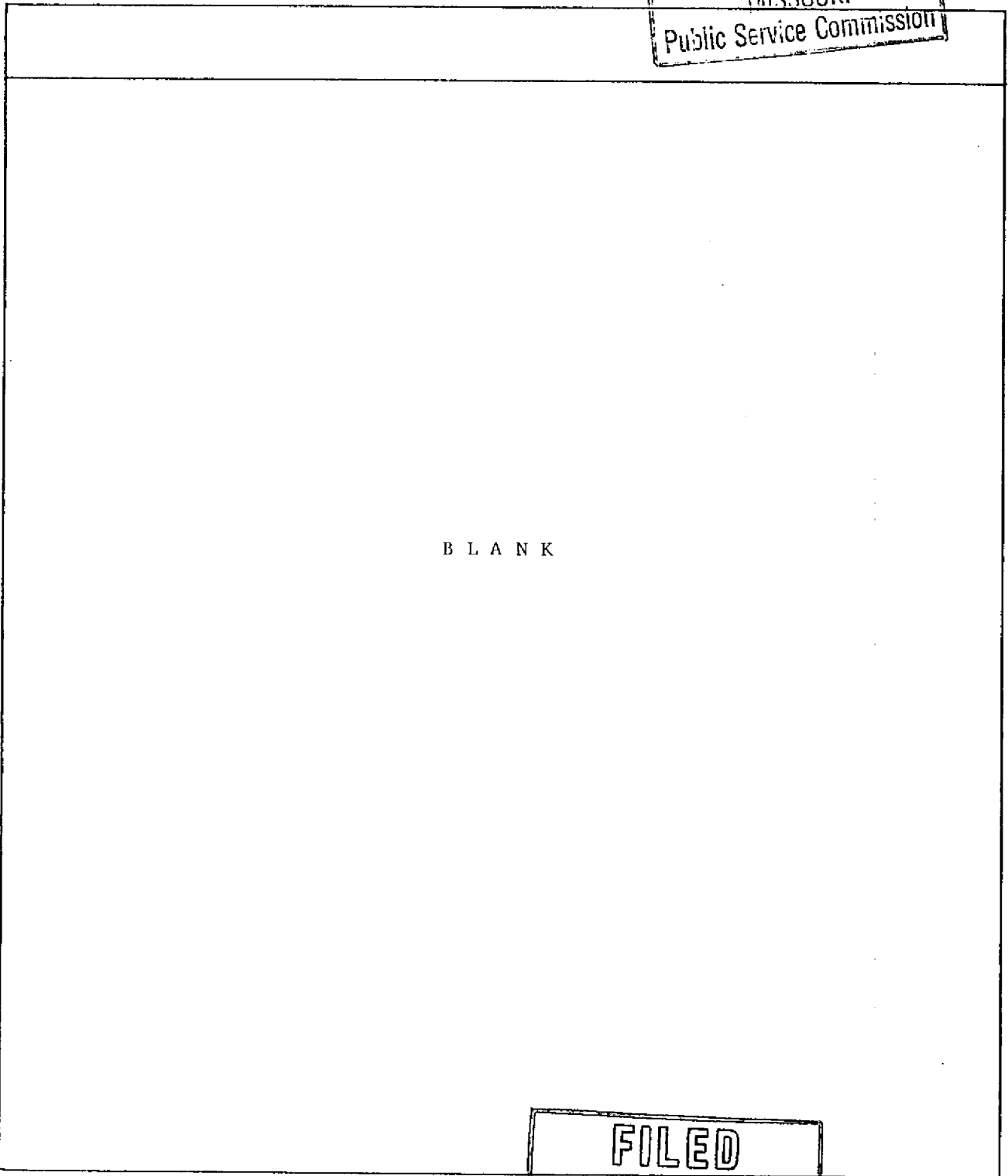
Community of 1976
 APR 29 1976
 City

MISSOURI
 Public Service Commission

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For



KCPL FORM 61-101 1/76

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MAY 4 1976
 # 18433
 Public Service Commission

DATE OF ISSUE April 29, 1976
 month day year

DATE EFFECTIVE May 4, 1976
 month day year

ISSUED BY J. A. Mayberry,
 name of officer

Vice President
 title
 1380 Hallmore, Kansas City, Mo.
 address

FORM NO. 13

P. S. C. MO. No. 2

First

XXXXXX
Revised

SHEET No. 1.46J

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Original
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SHEET No. 1.46J

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For

Community, Town or City
APR 29 1978

MISSOURI
Public Service Commission

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DATE OF ISSUE April 29, 1976
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18433

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ISSUED BY J. A. Mayberry,
name of officer

Public Service Commission
Vice-President

1950 Baltimore, Kansas City, Mo.
title address

FORM NO. 13

P. S. C. MO. No. 2

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Revised
Community, Town or City
APR 29 1976
MISSOURI
Public Service Commission

For

Community, Town or City
APR 29 1976

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

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ISSUED BY J. A. Mayberry,
name of officer

Vice President, 1330 Baltimore, Kansas City, Mo.
Public Service Commission
address

FORM NO. 13

P. S. C. MO. No. 2

First

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Revised

SHEET No. 1.46L

Cancelling P. S. C. MO. No. 2

~~Original~~
~~Revised~~

SHEET No. 1.46L

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For

Community, Town or City

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MISSOURI
Public Service Commission

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MAY 4 1976
18433
DATE EFFECTIVE May 4, 1976
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ISSUED BY J. A. Mayberry,
name of officer

Public Service Commission
title

Baltimore, Kansas City, Mo.
address

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For

Community, Town or City

APR 29 1976

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MAY 4 1976
Public Service Commission

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MAY 4 1976

DATE EFFECTIVE

May 4, 1976

month day year

ISSUED BY J. A. Mayberry,

name of officer

Vice President

title

1530 Baltimore, Kansas City, Mo.

address

#18433

GENERAL RULES AND REGULATIONS
 APPLYING TO ELECTRIC SERVICE

RECEIVED
 (continued)
 DEC 12 1980
 MISSOURI
 Public Service Commission

14. MOBILE HOME SERVICE

14.01 PERMANENT MOBILE HOME SERVICE: The Company will supply individually metered electric service to each non-transient permanent mobile homes court (one constructed comparable to a residential development with such facilities as paved roadways and walkways, underground water and sewer connections, finish graded, arranged in an orderly contiguous manner) who shall be responsible for the payment of electric service bills incurred under the applicable Residence Service or Rural Residence Service rate schedule.

14.02 TRANSIENT MOBILE HOME SERVICE: Where a court is non-permanent or where some or all residents of a permanent court are transient, the Company, at its election, may

- (a) supply individually metered electric service to each unit in such non-permanent court or to each unit in such otherwise permanent court and the Owner/Operator shall be responsible for payment of the electric service bills incurred at such units. The Owner/Operator may not charge any resident of such unit more than the amount actually billed by the Company for usage by such unit under the Residence Service or Rural Residence Service rate schedule and shall post in several conspicuous places on the premises a copy of the Company's applicable Residence Service or Rural Residence rate schedule together with a statement as follows:

"The charge for electric service for each trailer space will be billed in accordance with the above rate, except that the minimum charge shall be prorated for partial month's service."

or

FILED
 JAN 19 1981
 81-181
 Public Service Commission

KCPL FORM 81-101 (REV. 2/78)

RECEIVED
DEC 12 1980
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS
 APPLYING TO ELECTRIC SERVICE

14. MOBILE HOME SERVICE (continued)

14.02 TRANSIENT MOBILE HOME SERVICE: (continued)

(b) supply single metered electric service under an applicable general service schedule to the premises of the Owner/ Operator for redistribution to the individual units and the Owner/Operator shall be responsible for payment of the electric service bill to the premises. Electric service to the occupant of a mobile home is here considered an incident of occupancy and to be without a specific or separate charge by the Owner/ Operator to the mobile home occupant.

14.03 RESALE OF ELECTRIC SERVICE: No court Owner/Operator shall attempt to meter or to sell electric energy to any occupant of mobile home space other than is herein specified. Evidence of any attempt to resell electric service shall give the Company the right to discontinue service upon 48 hours prior written notice.

14.04 PUBLIC SERVICE IN MOBILE HOME COURT: All electric service in any court for use other than by the occupants renting mobile home space shall be billed to the Owner/Operator on the applicable General Service rate schedule.

14.05 DISTRIBUTION FACILITIES: Subject to the requirements of Rules 9 and 10, as applicable, and Rules 3.05, 3.07 and 6.01, but with the words "Owner/Operator" in place of the word "Customer", the Company under the conditions of 14.01 and 14.02(a) will install, own, operate and maintain the electric distribution facilities to the points of delivery.

KCPL FORM 81-101 (REV. 2/78)

FILED
JAN 19 1981
81 - 181
Public Service Commission

DATE OF ISSUE December 5 1980 DATE EFFECTIVE January 19 1981
month day year month day year

ISSUED BY L. C. Rasmussen Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3
Community of Kansas City, Missouri

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

JAN 19 1978

(continued)

MISSOURI

Public Service Commission

15. MUNICIPAL STREET LIGHTING SERVICE

15.01 TERMS AND CONDITIONS: The Company will provide street lighting service within the corporate limits of a Municipality under terms and conditions of applicable Rate Schedules, and Rules and Regulations of the Company.

15.02 MUNICIPALITY RESPONSIBILITY: The governing body of the Municipality recognizes its continuing duty to provide and operate such street lighting equipment as the Municipality deems necessary at and along the public ways and their intersections within the corporate limits of the Municipality in order to insure the safety of its inhabitants and to promote the free flow of persons and commerce in such public ways.

15.03 COMPANY SERVICE RESPONSIBILITY: The Company will provide street lighting service within the corporate limits of the Municipality to the extent that it now owns or is willing to provide and own electric street lighting facilities at locations selected by the Municipality at and along such public ways and their intersections in those portions within the corporate limits of the Municipality located within the certificated service territory of the Company and to operate such electric street lighting facilities pursuant to directions and in the manner designated by the Municipality for the purpose of the free flow and safety of persons and commerce at such locations.

15.04 STREET LIGHTING SYSTEM: The Street Lighting System shall be defined as and shall consist of street lighting luminaires, bracket arms, poles, lamps, control equipment, conductors and all other facilities necessary for the operation of electrically operated street lights in those portions of the corporate limits of the Municipality now or hereafter located within the Company's certificated territory. Such Street Lighting System shall include all facilities presently owned by the Company and located within such portions of the Municipality as such facilities now exist, together with all additions thereto, changes therein, and removals therefrom as may be made by the Company at the direction of the Municipality during the term hereof. All facilities included within the Street Lighting System shall be furnished, installed, owned, operated and maintained by the Company. The Company shall supply all electric energy required for the operation of the Street Lighting System as part of the Street Lighting Service to be furnished by the Company to the Municipality.

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FEB 20 1978

Public Service Commission

DATE OF ISSUE January 20, 1978
month day year

DATE EFFECTIVE February 20, 1978
month day year

ISSUED BY L. C. Rasmussen Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

KCPL FORM 81-101 1/78

{ Original Revised }

Cancelling P. S. C. MO. No.

{ Original Revised }

SHEET No. 1.51

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3

Community, Town or City

RECEIVED

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE (continued)

NOV 7 1989

MISSOURI

15. MUNICIPAL STREET LIGHTING SERVICE (continued)

15.05 STREET LAMPS EXHIBIT: The Company will develop an exhibit which will indicate the number, size and type of the street lights on order or now owned and installed by the Company, operated and maintained by the Company and paid for by the Municipality. The number of street lights set forth in the exhibit shall be the minimum number of street lights which shall be used and paid for by the Municipality, and, if, when and as additional street lights are installed from time to time, the minimum number as set forth shall be increased to the extent of such additional street lights which shall be used and paid for by the Municipality under applicable rates and charges.

15.06 APPLICABLE RATE SCHEDULE: The Municipality shall pay to the Company for Municipal Street Lighting Service furnished by the Company at the rates and charges provided for in the Company's Rate Schedule for Municipal Street Lighting Service or any superseding schedule therefor as then in effect and on file with the State Regulatory Commission from time to time.

15.07 ADDITIONS TO THE STREET LIGHTING SYSTEM: Additions to the Street Lighting System may be ordered by and on behalf of the Municipality from time to time by written order of a legally authorized officer of the Municipality, and upon receipt the Company will institute action to furnish and install street lighting facilities of the type and design specified by the Municipality at the locations designated by the Municipality provided that the Company shall have the right to reject such order if the facilities specified are not of a standard type or design then being furnished and installed by the Company under its Standards for Municipal Street Lighting Facilities; provided further that the Company may accept an order from the Municipality for the installation of nonstandard street lighting facilities upon terms and conditions satisfactory to the Company and to a legally authorized officer of the Municipality, as evidenced by a written acceptance of any such order.

15.08 CHANGES AND REMOVALS: Changes in the location or direction of Street Lighting System facilities on public rights of way will be performed by the Company at the City's request. Changes made in conjunction with and because of a public improvement project which is paid for by public funds and requires public rights of way alterations, shall be done at the Company's expense. For all other changes, the City shall reimburse and pay to the Company the Company's cost of labor, transportation and materials incurred for such change (including, without limitation, applicable overheads, insurance and taxes).

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DEC 16 1989

KCPL Form 661H002 (Rev 4/88)

DATE OF ISSUE November 6, 1989 month day year

DATE EFFECTIVE December 16, 1989 month day year

Public Service Commission

ISSUED BY B. J. Beaudoin name of officer

Vice President title

1330 Baltimore, Kansas City, Mo. address

Original Revised

Original Revised

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3

Community/Town/City RECEIVED

NOV 7 1989

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE (continued)

15. MUNICIPAL STREET LIGHTING SERVICE (continued)

15.08 CHANGES AND REMOVALS: (continued) Removals of Street Lighting System facilities, or portions thereof, will be performed by the Company at the Municipality's request. For all such removals, the Municipality shall reimburse and pay to the Company the Company's cost of labor, transportation and materials incurred for such removal (including, without limitation, applicable overheads, insurance and taxes), as well as the original cost of such facilities, less accrued depreciation and salvage value. A salvage credit will be allowed only when the particular items being removed have current reusable value to the Company. Such changes and removals shall be performed as soon as reasonably practical after receipt of a written order of a legally authorized officer of the Municipality requiring the same.

15.09 PROTECTION OF COMPANY PROPERTY: Property of the Company shall be protected by the Municipality against malicious destruction thereof as is the property of its inhabitants.

15.10 MUNICIPALITY PAYMENT LIABILITY: The Municipality shall pay all bills rendered by the Company for services furnished within fifteen (15) days after receipt thereof. If any such bill is not paid within such period, a default shall have incurred and the Municipality shall become liable to pay the Company interest on such bill at the rate of ten percent (10%) per annum until such bill is paid. If any bill shall remain in default for ninety (90) days, the Company may, at its option, discontinue the furnishing of services provided until such time as the delinquent payments, together with all interest thereon, shall have been paid, and the Municipality shall also be liable to the Company for the value of its investment (undepreciated original cost) in the Street Lighting System.

15.11 FORCE MAJEURE: The Company shall not be liable on account of any interruption or delay of service occasioned by, and shall have no obligation to furnish service during the time service is interrupted by, an Act of God or any other cause not within the control of the Company, including but not limited to, failure of facilities, load shedding for the protection or restoration of system operations, flood, drought, earthquake, storm, lightning, fire, explosion, epidemic, war, riot, civil disturbance, invasion, insurrection, labor disturbance, strike, sabotage, collision, or restraint or order by any court or public or military authority having jurisdiction. Any strike or labor disturbance may be settled at the discretion of the Company.

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GENERAL RULES AND REGULATIONS
 APPLYING TO ELECTRIC SERVICE (continued)

15. MUNICIPAL STREET LIGHTING SERVICE (continued)

15.12 MUNICIPALITY PURCHASE OF STREET LIGHTING SERVICE: The Municipality shall have the right and option to purchase on a mutually agreed specified purchase date, upon one (1) year's written notice to the Company prior to the specified purchase date, only that portion of the Street Lighting System determined by the Company in use and useful and devoted exclusively to furnishing street lighting service within the corporate limits of the Municipality (the "property to be sold"). The purchase price for the property to be sold shall be and consist of all of the following:

- [a] the reproduction cost new less depreciation;
- [b] consequential and severance damages which will result or accrue to the Company from the sale and transfer of said property to the Municipality;
- [c] an allowance for the loss of a portion of the Company's going concern value;
- [d] all materials and supplies related uniquely to the property to be sold;
- [e] all expenses in connection with such sale; and
- [f] all other damages sustained by the Company by reason of such sale.

The Municipality may purchase a portion or portions of the Street Lighting System from time to time by giving written notice to the Company at least three months before the intended purchase date. The purchase price for said portion or portions shall be calculated pursuant to the above pricing formula for purchase of the entire System.

15.13 MUNICIPALITY PURCHASE OF ELECTRIC ENERGY: In the event the Municipality, pursuant to Rule 15.12 hereof elects to and does purchase the property to be sold, the Municipality shall purchase and receive from the Company and the Company shall sell and deliver to the Municipality for a period of ten (10) years from the purchase date all of the electric energy required for the operation of all Municipally-owned street lighting facilities then or thereafter located within the certificated service territory of the Company at the applicable rate schedule for such service then or thereafter filed with and approved by the Missouri Public Service Commission.

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SHEET No.

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Area No. 1211/110
Community, Town or City
Urban Area

APR 29 1976

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

MISSOURI
(continued)
Public Service Commission

16. MUNICIPAL TRAFFIC CONTROL SIGNAL SERVICE

16.01 TERMS AND CONDITIONS: The Company will supply Traffic Control Signal Service within the corporate limits of the Municipality under the terms and conditions provided for in the Rules and Regulations of the Company.

16.02 MUNICIPALITY TRAFFIC CONTROL RESPONSIBILITY: The governing body of the Municipality recognizes its continuing duty to provide Traffic Control Signal Service at and along the public ways and their intersections within the corporate limits of the Municipality in order to insure the safety of its inhabitants and to promote the free flow of persons and commerce in such public ways.

16.03 COMPANY SERVICE RESPONSIBILITY: The Company will supply Traffic Control Signal Service within the corporate limits of the Municipality to the extent that the Company now owns or is willing to provide and own electric traffic control facilities at locations selected by the Municipality at and along such public ways and their intersections in those portions of the corporate limits of the Municipality now or hereafter located within the certificated service territory of the Company and to operate such electric traffic control facilities as nearly as practical pursuant to directions and in the manner designated by the Municipality for the purpose of controlling traffic at such locations.

16.04 TRAFFIC CONTROL SYSTEM:

(a) The Traffic Control System used by the Company to provide Traffic Control Signal Service shall be defined as and shall consist of traffic control signals, poles, lamps, control cables, conductors and all other facilities necessary for the operation of electrically operated signals in those portions of the corporate limits of the Municipality now or hereafter located within the certificated service territory of the Company. Such Traffic Control System shall include all such facilities presently owned by the Company and located within such portions of the Municipality as such facilities now exist, together with all additions thereto, changes therein, and removals therefrom as may be made by the Company at the direction of the Municipality.

(b) The Company will develop an exhibit which will indicate the locations of the existing or authorized traffic control facilities included in the Traffic Control System.

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ISSUED BY J. A. Mayberry,
name of officer

Vice President
title
1330 Baltimore, Kansas City, Mo.
address

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Area No. 1
Community, Town or City
Urban Area

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

APR 23 1976

(continued)

Public Service Commission

16. MUNICIPAL TRAFFIC CONTROL SIGNAL SERVICE (continued)

16.05 TRAFFIC CONTROL SIGNAL SERVICE:

(a) All facilities included within the Traffic Control System shall be furnished, installed, owned, operated and maintained by the Company. However, the Municipality shall reimburse and pay to the Company, for any maintenance of traffic control facilities made necessary by inadequate maintenance of the roadways of the Municipality, the cost to the Company of labor, transportation and materials incurred by the Company in such maintenance of traffic control facilities including, without limitation, applicable overheads, insurance and taxes.

(b) The Municipality shall have the sole responsibility and authority to establish the timing of all traffic signals included in the Traffic Control System. The Company shall regulate its facilities so as to establish the timing of traffic control signals as nearly as practical in accordance with the schedules and instructions thereof submitted to the Company by a legally authorized officer of the Municipality.

(c) The Company shall supply all electric energy required for the operation of the Traffic Control System as part of the Traffic Control Signal Service to be furnished by the Company to the Municipality.

(d) All traffic control signal units shall be operated by the Company twenty-four hours per day. In the event of an interruption in such continuous operation, the Company will, after notice of such interruption is received by the Company through its Customer Service Center, restore such traffic control signal units to operation as soon as reasonably practical. During the period of any such interruption, the Municipality shall use its best efforts to obtain appropriate police control of the traffic affected thereby.

16.06 APPLICABLE RATE SCHEDULE FOR TRAFFIC CONTROL SIGNAL SERVICE: The Municipality shall pay to the Company for Traffic Control Signal Service furnished by the Company at the rates and charges as provided for in Company's Rate Schedule for Municipal Traffic Control Signal Service or any superseding schedule therefor as then in effect and on file with the State Regulatory Commission from time to time.

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KANSAS CITY POWER & LIGHT COMPANY

For Rate Area No. 1
Community, Town or City
Urban Area

Name of Issuing Corporation or Municipality

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GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

MISSOURI
(continued) Public Service Commission

16. MUNICIPAL TRAFFIC CONTROL SIGNAL SERVICE (continued)

16.07 ADDITIONS TO TRAFFIC CONTROL SYSTEM: Additions to the Traffic Control System may be ordered by and on behalf of the Municipality from time to time by written order of a legally authorized officer of the Municipality, and upon receipt the Company will institute action to furnish and install traffic control facilities of the type and design specified by the Municipality at the locations designated by the Municipality, provided that the Company shall have the right to reject such order if the facilities specified are not of a standard type or design then being furnished and installed by the Company under its Standards for Municipal Traffic Control Facilities; provided further that the Company may accept an order from the Municipality for the installation of non-standard traffic control facilities upon terms and conditions satisfactory to the Company and to a legally authorized officer of the Municipality, as evidenced by a written acceptance of any such order.

16.08 CHANGES AND REMOVALS OF TRAFFIC CONTROL SYSTEM: The Municipality by written order of a legally authorized officer of the Municipality may require the Company to change the type, location or direction of any facilities included in the Traffic Control System or to discontinue and remove any such traffic control facilities. Such changes or discontinuances shall be completed by the Company as soon as reasonably practical after receipt of the order. The Municipality shall reimburse and pay to the Company for each such change or removal the cost to the Company of labor, transportation and materials incurred by the Company in such change or removal, including, without limitation, applicable overheads, insurance and taxes, and remaining value of such facilities. As used herein the term "remaining value" shall mean the original cost of any facilities removed, less salvage value thereof, less depreciation on unrecovered original cost, plus the cost of removal, unless the Municipality requires the Company to discontinue and remove traffic control facilities in the Traffic Control System so that it may install Municipally-owned traffic control facilities at the same location. In that case the Municipality shall reimburse and pay to the Company for each such removal the reproduction cost new, less depreciation, plus labor and transportation costs for removal of the traffic control facilities. A salvage credit will be allowed only when the particular pieces of equipment being removed have current, reusable value to the Company.

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KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Area No. 1

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Urban Area

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GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

MISSOURI
(continued) Service Commission

16. MUNICIPAL TRAFFIC CONTROL SIGNAL SERVICE (continued)

16.09 MUNICIPALITY PAYMENT LIABILITY: The Municipality shall pay all bills rendered by the Company for Traffic Control Signal Service within fifteen (15) days after receipt thereof. If any such bill is not paid within such period, a default shall have incurred and the Municipality shall become liable to pay the Company interest on such bill at the rate of ten percent (10%) per annum until such bill is paid. If any bill shall remain in default for ninety (90) days, the Company may, at its option, discontinue the furnishing of Traffic Control Signal Service until such time as the delinquent payments, together with all interest thereon, shall have been paid, and the Municipality shall also be liable to the Company for the value of its investment (undepreciated original cost) in the Traffic Control System.

16.10 FORCE MAJEURE: The Company shall not be liable on account of any interruption or delay of service occasioned by, and shall have no obligation to furnish service during the time service is interrupted by, an Act of God or any other cause not within the control of the Company, including but not limited to, failure of facilities, load shedding for the protection or restoration of system operations, flood, drought, earthquake, storm, lightning, fire, explosion, epidemic, war, riot, civil disturbance, invasion, insurrection, labor disturbance, strike, sabotage, collision, or restraint or order by any court or public or military authority having jurisdiction. Any strike or labor disturbance may be settled at the discretion of the Company.

16.11 MUNICIPALITY PURCHASE OF TRAFFIC CONTROL SYSTEM: The Municipality shall have the right and option to purchase on a mutually agreed specified "purchase date", upon one (1) year's written notice to the Company prior to the specified purchase date, only that portion of the Traffic Control System determined by the Company in use and useful and devoted exclusively to furnishing Traffic Control Signal Service within the corporate limits of the Municipality (the "property to be sold"). The purchase price for the property to be sold shall be and consist of all of the following:

- [a] the reproduction cost new less depreciation;
- [b] consequential and severance damages which will result or accrue to the Company from the sale and transfer of said property to the Municipality;
- [c] an allowance for the loss of a portion of the Company's going concern value;
- [d] all materials and supplies related uniquely to the property to be sold;
- [e] all expenses in connection with such sale; and
- [f] all other damages sustained by the Company by reason of such sale.

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KANSAS CITY POWER & LIGHT COMPANY

For Rate Area No. 1

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GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

MISSOURI
Public Service Commission

16. MUNICIPAL TRAFFIC CONTROL SIGNAL SERVICE (continued)

16.12 MUNICIPALITY PURCHASE OF ELECTRIC ENERGY: In the event the Municipality, pursuant to Rule 16.11 hereof elects to and does purchase the property to be sold, the Municipality shall purchase and receive from the Company and the Company shall sell and deliver to the Municipality for a period of ten (10) years from the purchase date all of the electric energy required for the operation of all Municipally-owned traffic control facilities then or thereafter located within the certificated service territory of the Company at the applicable rate schedule for such service then or thereafter filed with and approved by the State Regulatory Commission.

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name of officer title address

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

17. EMERGENCY ENERGY CONSERVATION PLAN

17.01 ANTICIPATED EMERGENCY: In the event of emergency conditions which may result in (a) an inability by the Company to meet all electric requirements of its customers, or (b) generating capability or transmission capability becoming insufficient to serve the load requirements of the Company or the interconnected systems of which the Company's system is a part, the Company may, upon direction by the Balancing Authority, implement an Emergency Energy Conservation Plan pursuant to this Rule 17. Notice by the Company to the Commission will take place as soon as practical.

The Company Emergency Energy Conservation Plan has been defined within a Load Management and Manual Load Shed Plan (Plan). The Plan complies with North American Electric Reliability Corporation (NERC) Standard EOP-011-1 concerning Emergency Operations and is reviewed by the regional transmission organization Reliability Coordinator for the interconnected systems of which the Company's system is a part.

17.02 PLAN COMPONENTS: The Company Plan includes the following:

- Defined Balancing Authority Operating Levels – regional transmission organization operating plans and NERC Energy Emergency Alert levels
- Defined Essential Services – critical circuits for the operation of the system and critical loads essential to the health, safety, and welfare of the communities the Company serves, exempt from the Plan, depending on the circumstances of the event and at the discretion of Company. Essential Services include national security sites, communications related to public safety or energy generation, natural gas facilities related to energy generation, major medical centers, and major regional airports.
- Emergency Alert Level Response Plans – defines actions to be taken under the various Energy Emergency Alert Levels. Actions may include operational changes, load curtailments, communications and the initiation of other related Company emergency plans
- Manual Load Shed Plan – defines actions to be taken in response to load shed orders from the regional transmission organization Balancing Authority
- Transmission Emergency Load Shed Plan – defines actions to be taken to relieve transmission overload condition(s) or low voltage conditions.

This Plan does not cover all possible emergency conditions which may arise including underfrequency conditions, and it is not intended to prevent the Company from exercising its authority when, in the judgment of personnel implementing the plan, other such actions are required.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

P.S.C. MO. No. 2 1st Revised Sheet No. 1.60

Cancelling P.S.C. MO. No. 2 Original Sheet No. 1.60

For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

17. EMERGENCY ENERGY CONSERVATION PLAN (continued)

- 17.03 CUSTOMER NOTIFICATION: The Company will give prompt notice to its customers of the implementation of this Emergency Energy Conservation Plan by appropriate releases to the news media and, to the extent practical and in accordance with procedures deemed appropriate by the Company, by direct contact (telephonic, written or personal) with its large commercial and industrial customers who will be advised that this Emergency Energy Conservation Plan has been implemented by the Company.
- 17.04 DAILY MONITORING: Upon implementation by the Company of its Emergency Energy Conservation Plan under this Rule 17, the Company will follow the direction of the regional transmission organization Balancing Authority to continue the Emergency Energy Conservation Plan. The Company will notify the Commission and its customers when it intends to end actions taken under the Emergency Energy Conservation Plan.
- 17.05 LIABILITY OF COMPANY: Disruptions in service consistent with this Emergency Energy Conservation Plan shall not be considered inconsistent with the Company's rules regarding Supplying Electric Service contained at Sheet 1.14, paragraph 3.17.
- 17.06 PLAN MAINTENANCE: The Company shall review the Plan regularly and if revised, will submit the Plan to the regional transmission organization Reliability Coordinator as required for NERC compliance. After Reliability Coordinator review is complete, the Company will make the revised Plan available to Commission Staff.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

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Second

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First

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KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3
Community, Town or City

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GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

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name of officer

Vice President
title

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address

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APPLYING TO ELECTRIC SERVICE (continued) MISSOURI
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KANSAS CITY POWER & LIGHT COMPANY
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GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)

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KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Third Revised Sheet No. 1.67
Canceling P.S.C. MO. No. 2 Second Revised Sheet No. 1.67
For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

AVERAGE PAYMENT PLAN

19.01 AVAILABILITY: This Plan is available to Customers receiving service under rate schedules for Residential Service or Small General Service. Such Customers may elect to be billed, and must pay for, all electric service provided by the Company under said Schedules, in accordance with the terms and provisions of the Company's Average Payment Plan.

See Section 2.09 SUCCESSION AND ASSIGNMENT, for rules regarding successor Customers.

19.02 ELIGIBILITY: To be eligible for billing under the terms and provisions of the Average Payment Plan, the Customer must meet the following requirements:

- (A) The Customer must be currently receiving service under one of said schedules.
- (B) The Customer must have received service continuously at the Customer's present premises for at least twelve (12) months prior to the election or agree to Company's estimate for such service.
- (C) The Customer must not have any delinquent amount not in dispute with the Company.
- (D) The Customer must satisfy, and be in conformance with, the Company's General Rules and Regulations Applying to Electric Service.
- (E) A Customer who has been delinquent three (3) or more times in the last twelve (12) months at the current or any previous location may be refused participation in the Average Payment Plan until the customer has established a twelve (12) consecutive month payment period with no more than two (2) delinquent payments.

19.03 ELECTION: Each month the Company will notify eligible Customers then served under Residential Service or Small General Service rate schedules of the Plan by issuing a bill containing two amounts: The actual amount due, and the amount due under the Plan. The Customer elects to pay under the Plan if the Customer pays the Average Payment amount. A Customer may also elect to pay under the Plan at any time by contacting the Company's Customer Care Center. All qualified new Customers will be offered the Plan on their first bill. The Customer must pay any past due amount owed for electric service, except as provided in Missouri Commission Rule 4 CSR 240-13.045, before billing under the Plan will be commenced.

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KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Third Revised Sheet No. 1.68
Canceling P.S.C. MO. No. 2 Second Revised Sheet No. 1.68
For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

AVERAGE PAYMENT PLAN (continued)

19.04 RATE: The total amount billed during any billing period shall be equal to the amount which would have been billed to the Customer for his/her usage during that billing period had the Customer not elected the Average Payment Plan.

19.05 PAYMENT OF ARREARS UNDER THE PLAN: Any Customer who fails to make timely payments of the Average Payment plus one-twelfth of the arrears amount, or who causes or permits diversion of electric service, shall be considered in default, and subject to disconnection in accordance with the provisions of Rule 3.13. The Company may require payment in full of the total amount in arrears as a condition of reconnection.

19.06 AVERAGE PAYMENT AMOUNT:

- (A) Initial enrollment with a minimum of nine (9) months of recent usage history
For those Customers at a premise with a minimum of nine (9) months of recent usage history, the Company will calculate the Customer's average monthly bill based on current rate schedules, appropriate taxes, and Customer's usage using the available premise history. The first Average Payment amount due under the Plan will be this average.
- (B) Initial enrollment with less than (9) months of usage history
For those Customers at a premise with less than nine (9) months of usage history, the Customer must speak to a Customer Service Representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing a nearby premise usage history that is served under the same rate schedule.
- (C) Adjustment
Commencing sixty (60) days after the implementation of the Customer Care and Billing (CCB) system, with each monthly bill CCB will total up to and including, the last twelve (12) months' bills plus any over/under amount due, and divide by the number of months available to calculate a new Average Payment amount. If there is more than a 10% variance in the calculation from the current Average Payment Plan amount, the Plan payment will automatically adjust on the next month's bill.

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KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Second Revised Sheet No. 1.69

Cancelling P.S.C. MO. No. 2 First Revised Sheet No. 1.69

For Missouri Retail Service Area

RULES AND REGULATIONS ELECTRIC

19. AVERAGE PAYMENT PLAN (continued)

19.07 PAYMENT: Payment shall be in accordance with Company's General Rules and Regulations. (See Rule 8. Billing and Payment).

19.08 TERMINATION: The election shall continue from month to month, unless terminated upon the occurrence of any of the following events:

- (A) The Customer closes his/her account with the Company at that premises. The Company will render a final bill to the Customer based upon actual unpaid balance to date.
- (B) The Customer requests termination of Plan billing. Upon termination, the Customer's unpaid balance to the latest billing date shall be due and payable.
- (C) If the Customer fails to make timely payment of amounts due on any bill rendered under this Plan, Plan billing will be terminated. The Customer's unpaid balance shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the Plan by paying all amounts due and notifying the Company's Customer Care Center.
- (D) No interest shall be due from or payable to the Customer as a result of Plan termination.

19.09 GENERAL RULES AND REGULATIONS APPLICABLE: Except as expressly set forth above, this Plan in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.

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ISSUED BY: Darrin R. Ives, Vice President

EFFECTIVE: May 7, 2018
1200 Main, Kansas City, Mo. 64105

FILED
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Service Commission
ET-2018-0158; YE-2018-0115

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Fourth Original Revised Sheet No. 1.71
 Cancelling P.S.C. MO. No. 2 Third Original Revised Sheet No. 1.71
 For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

21. SEPARATE METERING VARIANCES

Variations from the Commission's Rule, 4 CSR 240-20.050 Individual Electric Meters-When Required, have been granted by the Missouri Public Service Commission for the following buildings:

<u>Case/Order Number</u>	<u>Name/Address</u>	<u>Units</u>	<u>Code</u>
1. EO-2000-251	Bickford House 9110 E. 63 rd Raytown, MO	65	1MGSE
2. EE-2001-663	David Cole Place 11301 Grandview Rd Kansas City, MO	65	1LGSE
3. EE-2002-32	Stonecroft Ministries 10121 Grandview Road Kansas City, MO	37	1MGSE
4. EE-2003-0282	Bishop Spencer Place 4301 Madison Avenue Kansas City, MO	126	1MGAE
5. EE-2003-0199	David Postlewait 212 W. 39 th St. Kansas City, MO	6	1SGSE
6. EE-2006-0123	Wall Street Towers 1101 Walnut Kansas City, MO	143 Res 4 Comm	1LGAE
7. EE-2015-0177	reStart Housing Services, Inc. 7540 Washington Kansas City, MO	15	1MGSE

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 ISSUED BY: Darrin R. Ives, Vice President Kansas City, Mo.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

P.S.C. MO. No. 2 First Revised Sheet No. 1.72

Cancelling P.S.C. MO. No. 2 Original Sheet No. 1.72

For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.01 BUSINESS DEMAND-SIDE MANAGEMENT

PURPOSE:

The Business Demand-Side Management (DSM) Programs (Programs), which consist of six programs, are designed to encourage Business customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

AVAILABILITY:

Except as otherwise provided in the terms governing a specific program, these Programs are available to any of Evergy's customers served under SGS, MGS, LGS, LPS, SGA, MGA, LGA, or TPP rate schedules.

The Programs (with the exception of Business Demand Response) are not available to customers electing to opt-out of DSM program funding under 4 CSR 240-20.094(7). Monetary incentives that otherwise would be payable under a program are not available to those that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

A customer may elect not to participate (opt-out) in an electric utility's DSM programs under 4 CSR 240-20.094(7) if they:

- Have at least one account with a demand of 5,000 kW in the previous 12 months with that electric utility, or;
- Operate an interstate pipeline pumping station, or;
- Have multiple accounts with aggregate coincident demand of 2,500 kW in the previous 12 months with that utility and have a comprehensive demand-side or energy efficiency program with achieved savings at least equal to those expected from the utility-provided programs.

A customer electing to opt-out must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year but shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Unless otherwise provided for in the tariff sheets or schedules governing a specific program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 3 portfolio, if the Company determines the implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially, negatively impacted the economic viability of such programs as determined by the Company, upon no less than 30 days' notice to the Commission.

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ISSUED BY: Darrin R. Ives, Vice President

DATE EFFECTIVE: ~~January 15, 2020~~
January 1, 2020
Kansas City, MO

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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Canceling P.S.C. MO. No. _____ 2nd Revised Sheet No. 1.73
For Missouri Retail Service Area

RULES AND REGULATIONS
ELECTRIC

22.01 BUSINESS DEMAND-SIDE MANAGEMENT

(continued)

DEFINITIONS:

Unless otherwise defined, terms used in tariff sheets or schedules in Section 22 have the following meanings:
Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in Evergy Missouri Metro’s filing for demand-side programs approval in Case No. EO-2019-0132.

Business Program- An energy efficiency program that is available to a customer receiving electric service under Service Classifications Small General Service Rate, Medium General Service Rate, Large General Service Rate, Large Power Service Rate.

Deemed Savings Table- A list of measures derived from the Company’s filed TRM that characterizes associated gross energy and demand savings with specific measure parameters where available.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by Evergy directly or through the Program Administrator, including in the form of cash, bill credit, payment to third party, or public education programs, which encourages the adoption of Measures.

Long-Lead Project- A project committed to by a Customer, accepted by the Company, and a signed commitment offer received by the program administrator by December 31, 2024 according to the terms and implementation of the MEEIA 2020-2024 Energy Efficiency Plan that will require a date after December 31, 2024, but no later than December 31, 2025 to certify completion.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – An energy related decision maker who implements one or more end use measures as a direct result of a demand side program.

Program Administrator – The entity selected by Evergy to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Evergy Missouri Metro or the Program Administrator has approved to provide specific program services through execution of a Evergy Missouri Metro approved service agreement.

Program Period – The period from January 1, 2020 through December 31, 2024, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the Evergy Missouri Metro website – www.evergy.com.

Project – One or more Measures proposed by an Applicant in a single application.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

P.S.C. MO. No. 2 3rd Revised Sheet No. 1.74

Cancelling P.S.C. MO. 2 2nd Revised Sheet No. 1.74

For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

22.01 BUSINESS DEMAND-SIDE MANAGEMENT (continued)

Trade Ally - An independent contractor that the Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Measure Benefit/Cost Test - Each non-prescriptive Project must pass the Total Resource Cost Test by having a value of 1.0 or greater. Total Resource Cost Test value equals the present value of the benefits of each Measure over the useful life of each Measure divided by the incremental cost to implement the Project Measures. The benefits of the Measure include the Company's estimated avoided costs.

Total Resource Cost (TRC) Test - A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Evergy Missouri Metro and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

TERM: These tariff sheets and the tariff sheets reflecting each specific Business DSM program shall be effective through December 31, 2024, with the exception of the Business Process Efficiency Program and the Business Smart Thermostat Program which will terminate on December 31, 2022 unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs' termination will be provided to the customer.

DESCRIPTION:

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Business Energy Efficiency Rebates – Standard
- Business Energy Efficiency Rebates- Custom
- Business Demand Response

In addition, Evergy Missouri Metro customers may also have access to the Online Business Energy Audit as well as a Free on-site energy assessment with detailed report outlining energy efficiency opportunities, potential energy savings and incentives.

Program details regarding the interaction between Evergy or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the Program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each Program, and other information such as process flows, application instructions, and application forms will be provided by the Evergy website, www.evergy.com/Ways-to-Save/Incentives.

CHANGE PROCESS:

- 1) The change process is applicable to changes in program detail regarding the interaction between Evergy or Program Administrators and Participants, and excludes changes to the ranges of Incentive amounts for each Measure. Identify need for program detail change regarding the interaction between Evergy or Program Administrators and Participants;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);

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DATE EFFECTIVE: January 1 2024
Kansas City, MO

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METROP.S.C. MO. No. 2 3rd RevisedSheet No. 1.75Cancelling P.S.C. MO. No. 2 2nd RevisedSheet No. 1.75For Missouri Retail Service Area**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE****22.01 BUSINESS DEMAND-SIDE MANAGEMENT (continued)**

- 6) Take timely received recommendations into account and incorporate them where Evergy believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate, updated list of Measures and Incentives amounts in Case No. EO-2019-0132; and
- 11) Inform Customer, trade allies, etc.

Evergy will also continue to discuss and provide information on ongoing Program and Portfolio progress at quarterly regulatory advisory group update meetings.

PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:

Note that targeted energy and demand savings may be shifted between Programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses). No targets were set for the 2023 and 2024 program year, only budgets.

	Expected Annual kWh Energy Savings Targets at Customer Side of Meter			Sum of Annual by Program
	2020	2021	2022	
Business Standard	14,019,243	19,107,931	20,850,204	53,977,377
Business Custom	5,216,973	11,114,231	13,908,599	30,239,803
Business Process Efficiency	3,273,111	7,191,746	8,989,682	19,454,539
Business Demand Response	0	0	0	0
Business Smart Thermostat	29,156	58,312	87,468	174,936
Total	22,538,482	37,472,221	43,835,953	103,846,656

Earnings Opportunity targets are set forth in Kansas City Power & Light Company's Schedule DSIM, Sheet No. 49Z, as approved in Case No. EO-2019-0132.

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Kansas City, MO

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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Cancelling P.S.C. MO. 2 1st Original Sheet No. 1.76

For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

22.01 BUSINESS DEMAND-SIDE MANAGEMENT (continued)

	ted Annual kW Demand Savings Targets at Customer Side of Meter			Annual by Program
	2020	2021	2022	
Business Standard	2,181	3,013	3,328	8,522
Business Custom	834	1,777	2,223	4,834
Business Process Efficiency	24	70	87	181
Business Demand Response	15,000	15,000	15,000	45,000
Business Smart Thermostat	213	426	639	1,278
Total	18,252	20,286	21,277	59,815

Earnings Opportunity targets are set forth in Evergy Missouri Metro’s Schedule DSIM, Sheet No. 49Z as approved in Case No. EO-2019-0132.

PROGRAM COSTS AND INCENTIVES:

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers’ bills and applied to customers’ bills as a per kilowatt-hour charge as specified in the SGS, MGS, LGS, LPS, SGA, MGA, LGA, or TPP rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

PROGRAM DESCRIPTIONS:

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

CHANGES IN MEASURES OR INCENTIVES:

Evergy Missouri Metro may offer the Measures contained in Evergy Missouri Metro’s filing approved in Case No. EO-2019-0132. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Evergy Missouri Metro’s website, www.evergy.com. The Measures and Incentives being offered are subject to change. Customers must consult www.evergy.com for the list of currently available Measures. Should a Measure or Incentive offering shown on Evergy Missouri Metro’s website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2019-9-0132, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

January 01, 2023

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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Cancelling P.S.C. MO. No. 2 Original Sheet No. 1.77

For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.02 ONLINE BUSINESS ENERGY AUDIT PROGRAM

PURPOSE:

This Program provides small-to-medium business customers access to significant digital educational content available through their “My Account” portal. This content provides customers with the tools and resources they need to learn how their business is using energy, and how to better manage it to maximize efficiency and energy savings. Examples of digital pages or “widgets” available to business customers include: (1) Dashboard; (2) Energy Trends; (3) Ways to Save; (4) My Plan, and (5) a general settings page. Also embedded in content within this program is information on the Company’s other demand-side management programs and general offerings, so customers are not only presented with significant information on how to save energy, but also how they can partner with the Company to do so.

PROGRAM PROVISIONS:

This energy efficiency program is considered educational. Additional details are available at the Company website, www.evergy.com.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

P.S.C. MO. No. 2 Second Revised Sheet No. 1.78

Cancelling P.S.C. MO. No. 2 First Revised Sheet No. 1.78

For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE 22.03 BUSINESS PROCESS EFFICIENCY

PURPOSE:

The Business Process Efficiency program is designed to provide energy and demand savings from existing facilities by optimizing building energy management systems and overall consumption. The Company will provide energy assessment services and assistance in implementing identified solutions to customers to ensure that their systems are operating at optimal energy efficiency.

AVAILABILITY:AVAILABILITY:

This program is available during the Program Period, and is voluntary and available to all customers receiving electric service under SGS, MGS, LGS, LPS, SGA, MGA, LGA or TPP rate schedules. Participants in this Program will be customers with a facility that meets all the following criteria:

1. At least one of the following conditions:
 - a. Higher than average electric energy intensities (kWh/ft²) based on business type;
 - b. Minimum of 100,000 ft²
 - c. Presence of an energy management system (EMS);
2. Mechanical equipment is operational; and
3. Will yield cost-effective energy savings according to a Process Efficiency Assessment Study.

PROGRAM PROVISIONS:PROGRAM PROVISIONS:

Evergy Missouri Metro will hire a Program Administrator to implement this program and achieve energy and demand savings targets. Program benefits have been designed to provide cost effective Process Efficiency services to eligible facilities and include:

1. Recruitment and training of Process Efficiency Program Providers;
2. Benchmarking of candidate facilities using ENERGY STAR® Portfolio Manager or other comparable procedures to identify facilities with optimization opportunities;
3. Access to a group of certified Process Efficiency Service Providers that can provide studies performed by trained auditors to identify cost effective building system optimization Measures;
4. Assisting building owners with trade allies and management during the implementation process;
5. Building owner staff training on Process Efficiency operations;
6. Verification of operating results; or
7. Ongoing monitoring of Retro-Commissioned building systems to promote persistence of improvements.

ELIGIBLE MEASURES AND INCENTIVES:

Measures filed in Case No. EO-2019-0132 are eligible for program benefits and incentives, and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at www.evergy.com/process.

EVALUATION:

The Company will hire a third- party evaluator to perform Evaluation, Measurement and Verification (EM&V) on this Program.

2.Strategic Energy Management Cohort which places companies into groups that work together for

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.04 BUSINESS ENERGY EFFICIENCY REBATES – CUSTOM

PURPOSE:

The Business Energy Savings - Custom program is designed to encourage more effective utilization of electric energy through Energy Efficiency improvement opportunities which are available at the time of new equipment purchases, facility modernization, and industrial process improvement. This program provides rebates for Energy Efficiency measures that are not specifically covered under the Business EnergySavings– Standard program. A “Custom Incentive” is a direct payment or bill credit to a participant for installation of Measures that are part of projects that have been pre-approved by the Program Administrator.

AVAILABILITY:

This program is available during the Program Period, and is voluntary and available to all customers receiving electric service under SGS, MGS, LGS, LPS, SGA, MGA, LGA or TPP rate schedules that also meet Custom Rebate Program Provisions below.

PROGRAM PROVISIONS:

This program provides a rebate for installing qualifying high efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the program customers must request a rebate for a project by submitting an application through the Evergy Missouri Metro website (www.evergy.com/mybusiness). Projects must be pre-approved by the Program Administrator before the project start date to be eligible for a rebate. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer’s application.

Rebate applications for different energy saving measures at the same facility may be submitted. An entity with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as a flat rate in dollars per coincident peak kW or cents per kWh saved, up to the customer annual maximum. The total amount of program (Business EnergySavings– Custom and Standard) rebates that a Participant can receive during a program year is initially set and limited to a program cap of; 2 x the customers annual DSIM or \$1,000,000 per customer (\$250,000 per project) per program year. Participants that exceed the \$250,000 per project threshold will be eligible for a reduced rate incentive. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project’s final application process.

After Evergy Missouri Metro reviews projects approved and/or paid during the first six months of a program year, Evergy Missouri Metro may approve application for additional rebates if the customer has reached its maximum and if Program funds are available.

By applying for the Custom Rebate Program, the customer agrees that the project may be subject to random on-site inspections by the Program Administrator.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.05 BUSINESS ENERGY EFFICIENCY REBATES – STANDARD

PURPOSE:

The Business Energy Efficiency Rebates - Standard program is designed to encourage installation of energy efficient measures in existing facilities. The primary objectives of this program are to provide pre-set incentives to facility owners and operators for the installation of high efficiency equipment and controls and to provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

AVAILABILITY:

This program is available during the Program Period, and is voluntary and available to all customers receiving electric service under SGS, MGS, LGS, LPS, SGA, MGA, LGA or TPP rate schedules that also meet the Standard Rebate Program Provisions below.

PROGRAM PROVISIONS:

Evergy Missouri Metro will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. Standard Measures and Incentives will be provided to qualifying customers that provide completed Standard Rebate Applications as indicated below:

- Participant must complete a Standard Rebate Application form, or purchase from pre-qualified equipment distributors, available at www.evergy.com/standard;
- Participant must provide proof of equipment purchase and installation;
- Measures must be purchased and installed after the effective date of this tariff;
- Measures which receive an Incentive under the Custom Rebate Program are not eligible for this Standard Rebate Program; and
- Standard Measures must be installed as a retrofit in an existing facility.

By applying for the Standard Rebate Program, the customer agrees that the project may be subject to random on-site inspections by the Program Administrator.

The total amount of program (Business Energy Efficiency Rebate – Custom and Standard) rebates that a Participant can receive during a program year of the Program Period is initially set and limited to a program cap of the greater of; 2x the customers annual DSIM or \$1,000,000 per customer, (\$250,000 per project per year) Customers that exceed the \$250,000 per project threshold are eligible for a reduced incentive rate. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project.

Small to Mid-Sized Business customers (<100 kW) that participate in the small business program track and receive a small business assessment are eligible for the small business incentive rates for qualifying measures.

ELIGIBLE MEASURES AND INCENTIVES:

- Standard Incentives filed in Case No. EO-2019-0132 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following equipment types: Lighting and Controls
- Motors, Pumps and Variable Frequency Drives
- HVAC (Heating, Ventilation and Air-Conditioning)
- Business Computing
- Food Service and Refrigeration

Eligible Incentives directly paid to customers and Measures can be found at www.evergy.com/standard.

EVALUATION:

The Company will hire a third-party evaluator to perform Evaluation, Measurement and Verification (EM&V) on this Program.

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For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE
22.06 BUSINESS DEMAND RESPONSE**

PURPOSE:

Business Demand Response (“Program or “BDR”) is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company.

AVAILABILITY:

This Program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Program provisions. Participants must show economic and technical feasibility for measurable and verifiable load curtailment during the Summer Curtailment Season of June 1 to September 30 with the ability to call emergency demand response events as needed during the Winter Curtailment Season from October 1 to May 30 within designated Curtailment Hours of 8:00 a.m. to 8:00 p.m., Monday through Friday excluding Holidays. The Company reserves the right to call events on any day and period during an Energy Emergency Alert (EEA) Level 2 or greater for local and/or regional reliability needs. The Company will determine the most beneficial timing and length of curtailment events during the curtailment season, is not required to curtail all Participants simultaneously, and may elect to only call individual participants and/or stagger Participants as deemed appropriate. The Company also reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial bonuses or penalties and to terminate Participation Agreements for non-compliance.

The Company will engage a third-party Administrator to implement all recruitment, enrollment and daily operations for the Program and manage Aggregators. A Customer may participate directly through the Program Administrator (“Administrator”) or a Company-approved Aggregator (“Aggregator”). An aggregator is a curtailment service provider, appointed by a customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from the Company under this Program; and b) the receipt of incentive payments from the Company. The Aggregator will be responsible for establishing independent business to business (B:B) contracts and administering the participation of said customer. The Aggregator is fully responsible for fulfillment of these B:B customer contracts. Contracts between Aggregator and their enrolled customers are not limited to Program provisions.

For the purpose of this program only, and at the Company’s option, a Participant with multiple accounts may request that some or all of its accounts be aggregated in one Participation Agreement. The aggregated Participant account will be treated as a single account for purposes of calculating potential Program incentive payments. The Aggregator is responsible for all of their independent B:B customer contracts; no minimum customer account requirements apply. Aggregator must maintain a minimum aggregated load as stated in their Aggregator Participation Agreement to maintain Program eligibility.

PROGRAM PROVISIONS:

This Program may be executed by manual and/or automated demand response methods:

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Cancelling P.S.C. MO. 2 2nd Revised Sheet No. 1.82

For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE
22.06 BUSINESS DEMAND RESPONSE**

(continued)

This program may be executed by manual and/or automated demand response methods. Regardless of the method by which the participating Customer chooses to participate, the Participant enrolls directly with the Administrator or Aggregator. The Administrator or Aggregator evaluates a Customer’s metered usage data from the most recent Curtailment Season and gathers site-specific information from the Participant to establish their curtailment plan and estimated associated curtailable load (kW). The Participant or Aggregator enrolls this curtailable load in the Program by executing their Participation Agreement. The Company then issues notices to the Participant or Aggregator in advance of scheduled curtailment events, prompting Participants to respond in accordance with their chosen method of participation:

Program Provisions:

1) Manual Demand Response (DR)

The Participant manually executes their facility curtailment plan to curtail at least their enrolled curtailable load for the duration of the curtailment event.

2) Automated Demand Response (ADR)

The Participant’s building/energy management system (BMS/EMS) or facility automation system is used to execute their curtailment plan. The Participant or Aggregator receives the integrated signal with the utility’s event calling system and is used to execute their curtailment plan by enacting pre-programmed adjustments to respond to demand response events.

Participation Agreements

There will be two versions of Program Participation Agreements (“Agreement”). Customers enrolling with the Administrator will have a customer Agreement between the customer and the Program. Aggregators will have an aggregator Agreement between the Program and the Aggregator. Multi-year participation Agreements will be re-evaluated annually or at any time the Company has data indicating the terms of the participation Agreement cannot be fulfilled by the Participant.

Event Performance and Incentives

The Company will employ a calculated baseline load (CBL) methodology to determine participant demand savings associated with a demand response curtailment event. A CBL approach applies a model or algorithm to develop a customer-specific baseline for each day from historic metered usage data that is then used to forecast load impacts for each hour of the event absent a curtailment event. This baseline is calibrated to best match recent operational and/or weather patterns. This baseline is then compared to the actual metered average hourly demand during the curtailment event. The difference between the forecasted hourly baseline and the actual metered hourly usage during the event equals the hourly kW impact of the event. All kW will be calculated as a whole number. The Seasonal hourly average kW achieved divided by the kW enrolled is the Participant’s % kW achieved. The Company will pay the Participant or Aggregator for their achieved Seasonal average percent of their enrolled Curtailable load within the established floor and cap as detailed in their Agreement.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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Canceling P.S.C. MO. No. 2 1st Revised Sheet No. 1.82A
For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

22.06 BUSINESS DEMAND RESPONSE

(continued)

Maximum number of events per season-20
Minimum number of events per season- 1
Maximum duration of an event- 10 hours
Minimum notification prior to an event- 1 hour

Evaluation

The Company will hire a third-party evaluator to perform Evaluation, Measurement and Verification (EM&V) on this Program.

ADDITIONAL PROGRAM OPTION:

Market Based Demand Response (MBDR)

MBDR is offered as a separate Tariff outside of MEEIA. MBDR offers only qualified Business Demand Response Participants an additional opportunity to reduce their electric costs through participation with the Company in the wholesale Southwest Power Pool (SPP) energy market by receiving payment for providing their load reduction during high energy price periods. MBDR is available to Program Participants whose DR Resources are compliant with the SPP Tariff and SPP Marketplace Protocol requirements and can provide sustainable load reduction during market participation. An MBDR Participant has the option of committing their DR Resources to the SPP energy market unless the company has scheduled a potential Business Demand Response Curtailment Event for the same time period. Participation in MBDR authorizes the Company to offer the Customer's curtailment amount in the SPP Market and Participant compensation is based on any SPP settlement payments less MBDR fees. All SPP registration and technical requirements, market operating and settlement procedures, MBDR fees, etc. are details in Participants individual BMDR contract.

ADDITIONAL PROGRAM DETAILS:

Additional Program information and documents can be found at www.evergy.com/businessdr

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**RULES AND REGULATIONS
ELECTRIC**

22.06 RESERVED FOR FUTURE USE

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE 22.07 BUSINESS THERMOSTAT PROGRAM

PURPOSE:

The voluntary Business Thermostat Program is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company. The Program accomplishes this by deploying various demand response technologies to Participants' WiFi-enabled thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load.

AVAILABILITY:

The Program is available for the Program Period to any customer currently receiving service under any small general service or medium general service rate schedule. Customers must maintain a secure Wi-Fi enabled internet service and have a working central air conditioning system or heat pump. If a WiFi-enabled thermostat is provided to customers at a discounted price, customers must agree to install the thermostat at their premise receiving electric service within fourteen (14) days of receiving the device, and keep it installed, operational, and connected to a secure Wi-Fi network for the duration of the program. Customers must agree to not sell the device for the duration of the program. If it is found that they do, a debit will be issued on their utility bill for the Manufacturer Suggested Retail Price (MSRP) of the WiFi-enabled thermostat or the value of incentive provided to the customer. Payment of that debit will be the customer's responsibility. Property owner's (owner occupant or landlord for a rental property) permission is required to receive a smart thermostat and/or participate in the demand response program with an existing eligible thermostat. Tenant permission is required to receive a thermostat and/or participate in the demand response program with an existing eligible thermostat if the landlord is requesting participation. The Company reserves the right to limit program participation. The Company also reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial bonuses or penalties and to terminate participation for non-compliance.

PROGRAM PROVISIONS:

The Company will hire a Program Administrator to implement this Program. The Program Administrator will provide the necessary services to effectively implement the Program and strive to attain the energy and demand savings targets. The Company and the Program Administrator will follow a multi-faceted approach to marketing the Program.

CONTROLS AND INCENTIVES:

Participants will receive enrollment and participation incentives at a level determined by the Company. If customers have an existing Wi-Fi enabled eligible thermostat, the customer may elect to enroll and participate in the demand response program. If customers had received a Program device from the previous Program (MEEIA Cycle 2), they will not be eligible for a new Program device. However, if the existing MEEIA Cycle 2 device fails, the customer is eligible to continue participation with a new Program device. During a curtailment event, the Company or its assignee will deploy various demand response technologies to Participants' thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load. The Company reserves the right to set and modify incentive levels at any point during the program.

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

22.07 BUSINESS THERMOSTAT (continued)

CYCLING METHODS:

The Company may elect to deploy various types of demand response technologies including, but not limited to: (1) cycling the compressor unit(s); (2) deploying stand-alone pre-cooling strategies; (3) deploying a combination of pre-cooling and cycling strategies; (4) deploying pre-cooling and temperature modification strategies. The Company reserves the right to test new residential thermostat demand response technologies at any point during the program.

NOTIFICATION:

The Company will notify Participants of a curtailment event via various communication channels, including, but not limited to: (1) SMS; (2) email; (3) push notifications; (4) in-app notifications; (5) device notifications. The notification can occur prior to or at the start of a curtailment event.

CURTAILMENT SEASON:

The Curtailment Season will extend from June 1 to September 30.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

CURTAILMENT LIMITS:

The Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by KCP&L or its assignees. KCP&L may call a maximum of one curtailment event per day per Participant lasting no longer than four (4) hours per Participant. KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

CURTAILMENT OPT OUT PROVISION:

A Legacy Participant may opt out of any curtailment event during the Curtailment Season by notifying The Company at any time prior to or during a curtailment event. A New Participant may opt out of an ongoing event via their smart phone or by the thermostat itself.

NEED FOR CURTAILMENT:

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price. A minimum of one (1) demand response event per season will be dispatched to eligible participants

CONTRACT TERM:

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with Company or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has the Company provided thermostat and leaves the program prior to the end of the initial contract, Company will have 60 days thereafter to remove the thermostat and/or other control equipment. Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

EVALUATION:

The Company will hire a third-party evaluator to perform Evaluation, Measurement and Verification (EM&V) on this Program.

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT

PURPOSE:

The Residential Demand-Side Management (DSM) Programs (Programs), are designed to encourage residential customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

AVAILABILITY:

Except as otherwise provided in the terms governing a particular program, these Programs are available to residential customers in Evergy's Missouri service area being served under any residential rate schedule.

Monetary incentives are not payable to customers that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 3 portfolio, if Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

DEFINITIONS:

Unless otherwise defined, terms used in tariff sheets or schedules in Section 22 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in Evergy's filing for demand-side program approval in Case No. EO-2019-0132.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by KCP&L directly or through the Program Administrator and Program Partners, including buydowns, markdowns, rebates, bill credits, payment to third parties, direct installations, giveaways and education, which encourages the adoption of Measures.

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For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE
22.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

(continued)

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – An energy related decision maker who implements one or more end use measures as a direct result of a demand side program.

Program Administrator – The entity selected by Evergy Missouri Metro to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Evergy Missouri Metro or the Program Administrator has approved to provide specific program services through execution of a Evergy Missouri Metro approved service agreement.

Program Period – The period from January 1, 2020 through December 31, 2024, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier deadlines for certain activities, as noted on the Evergy website – www.evergy.com.

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Evergy and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

TERM:

These tariff sheets and the tariff sheets reflecting each specific residential DSM program shall be effective through December 31, 2024, with the exception of the Income-Eligible Multi-Family, which shall be effective through December 31, 2025, and the Home Energy Report and Income-Eligible Home Energy Report which will terminate on December 31, 2022 unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been pre-approved or installed prior to the Programs’ termination will be provided to the customer.

DESCRIPTION:

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Heating, Cooling & Home Comfort Products & Services Incubator
- Energy Saving Products
- PAYS Pilot
- Income-Eligible Multi-Family
- Income-Eligible Single-Family
- Residential Smart Thermostat
- Pay as you Save (PAYS^R)

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

In addition, Evergy Missouri Metro residential customers have access to the Online Home Energy Audit.

Program details regarding the interaction between Evergy Missouri Metro or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each program, and other details such as process flows, application instructions, and application forms will be provided on the Evergy Missouri Metro website, www.evergy.com.

CHANGE PROCESS:

The change process is applicable to changes in program detail regarding the interaction between Evergy Missouri Metro or Program Administrators and Participants in the Programs, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Evergy Missouri Metro or Program Administrators and Participants in the Programs;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);
- 6) Take timely received recommendations into account and incorporate them where Evergy Missouri Metro believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate updated list of Measures and Incentive amounts in Case No. EO-2019-0132; and
- 11) Inform Customers, trade allies, Program Partners, etc.

Evergy Missouri Metro will also continue to discuss and provide information on ongoing program and portfolio progress at quarterly regulatory advisory group update meetings.

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For Missouri Retail

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RULES AND REGULATIONS ELECTRIC

22.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:

Note that targeted energy and demand savings may be shifted between programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	Expected Incremental Annual kWh Energy Savings Targets at Customer Side of Meter						Sum of Annual by Program
	2020	2021	2022	2023	2024	2025	
Energy Saving Products	12,153,179	9,722,590	7,555,117	0	0	0	29,430,886
Heating, Cooling & Home Comfort	3,346,358	4,814,841	5,426,432	0	0	0	13,587,631
Home Energy Report	9,579,000	9,579,000	9,579,000	0	0	0	28,737,000
Income-Eligible Energy Report	2,928,146	2,928,146	2,928,146	0	0	0	8,784,438
Income-Eligible Multi-Family	1,368,009	1,160,994	1,160,994	906,913	945,949	992,465	6,535,323
Residential Demand Response	1,171,048	1,329,516	1,466,157	0	0	0	3,966,721
PAYS			3,003,433				3,003,433
Total	30,545,741	29,535,087	31,119,279	906,913	945,949	992,465	94,045,433

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

22.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT
(continued)

	Expected Incremental Annual kW Demand Savings Targets at Customer Side of Meter						Sum of Annual by Program
	2020	2021	2022	2023	2024	2025	
Energy Saving Products	889	725	558	0	0	0	2,172
Heating, Cooling & Home Comfort	1,607	2,225	2,480	0	0	0	6,312
Home Energy Report	1,200	1,200	1,200	0	0	0	3,600
Income-Eligible Energy Report	366	366	366	0	0	0	1,098
Income-Eligible Multi-Family	248	228	228	183	197	214	1,297
Residential Demand Response	8,679	9,957	11,135	0	0	0	29,772
PAYS			939				939
Total	12,989	14,701	16,906	183	197	214	45,190

Earnings Opportunity targets are set forth in Evergy Missouri Metro Schedule DSIM Sheet 49Z as approved in Case No. EO-2019-0132.

PROGRAM COSTS AND INCENTIVES

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

PROGRAM DESCRIPTIONS:

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

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RULES AND REGULATIONS
ELECTRIC

22.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

PROGRAM COSTS AND INCENTIVES

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

PROGRAM DESCRIPTIONS:

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

CHANGES IN MEASURES OR INCENTIVES:

Evergy may offer the Measures contained in the Company's filing approved in Case No. EO-2019-0132. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Evergy's website, www.evergy.com. The Measures and Incentives being offered are subject to change. Customers must consult www.evergy.com for the list of currently available Measures. Should a Measure or Incentive offering shown on Evergy's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2019-0132 the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

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For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

22.09 HEATING, COOLING & HOME COMFORT

PURPOSE:

The Heating, Cooling & Home Comfort Program (Program) is designed to provide educational and financial incentives to residential customers, increasing their awareness and incorporation of energy efficiency into their homes.

AVAILABILITY:

This program is available during the Program Period and is available to any Customer receiving service under any generally available residential rate schedule offered by the Company.

PROGRAM PROVISIONS:

Evergy Missouri Metro will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program.

The program consists of three components:

Component 1: Insulation & Air Sealing Rebate. Customers that have completed a comprehensive energy audit by a Program authorized energy auditor are eligible to receive rebates for upgrades in insulation and air sealing.

This option will be co-delivered with Spire Energy so that eligible customers utilizing both utilities' services, may receive benefits from each respective utility. Evergy offerings are not contingent upon co-delivery.

Component 2: Energy Savings Kits. Energy efficient measures provided to residential customers by the Company to include discretionary energy assessments to targeted income-eligible zip code residents.

This option will be co-delivered with Spire to eligible customers for both utilities. Evergy offerings are not contingent upon co-delivery.

Component 3: HVAC Rebate. Customers are eligible to receive incentives for improving the efficiency of a home's HVAC equipment.

ELIGIBLE MEASURES AND INCENTIVES:

Measures filed in Case No. EO-2019-0132 are eligible for program benefits and incentives and may be offered during the Program Period. Eligible Incentives and Measures can be found at www.evergy.com/homecomfort.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement and Verification (EM&V) on this Program.

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.10 RESIDENTIAL HOME ENERGY REPORT PROGRAM

PURPOSE:

The Residential Home Energy Report Program is a behavioral energy efficiency and educational program that provides a comparison of the household energy usage information with similar types of customers, or “neighbors”. The Home Energy Report shall be delivered in paper, and/or email format, and is composed of several modules of information to help customers understand and manage their energy use. A few examples of modules included are: (1) neighbor/similar home comparison; (2) energy comparisons over time; (3) energy efficiency tips; and (4) utility program promotional material. The Home Energy Report provides information designed to influence customers’ behavior to lower energy usage.

AVAILABILITY:

The program is directed to customers currently receiving service under any residential rate schedule. This Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired. More details on program provisions and description may be found at; www.evergy.com/homereport.

PROGRAM PROVISIONS:

The Company will assign a program administrator to manage the Program internally. The Company will hire a third-party implementer to deliver this turn-key program with responsibility for all aspects of report generation, energy and demand savings quantification, customer communications and reporting.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on the Home Energy Report Program.

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1200 Main, Kansas City, MO 64105 **January 1, 2020**

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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Cancelling P.S.C. MO. No. _____ Original Sheet No. 1.90

For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.11 RESIDENTIAL INCOME-ELIGIBLE HOME ENERGY REPORT PROGRAM

PURPOSE:

The Residential Income-Eligible Home Energy Report Program is a behavioral energy efficiency and educational program that provides a comparison of the household energy usage information with similar types of customers, or “neighbors”. The Income-Eligible Home Energy Report shall be delivered in paper, and/or email format, and is composed of several modules of information to help customers understand and manage their energy use. A few examples of modules included are: (1) neighbor/similar home comparison; (2) energy comparisons over time; (3) energy efficiency tips; and (4) utility program promotional material. The Home Energy Report provides information designed to influence customers’ behavior to lower energy usage.

AVAILABILITY:

The Program is directed to customers currently receiving electric service under any residential rate schedule. This Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired.

PROGRAM PROVISIONS:

The Company will assign a program administrator to manage the Program internally. The Company will hire a third-party implementer to deliver this turn-key program with responsibility for all aspects of report generation, energy and demand savings quantification, customer communications and reporting.

ELIGIBLE MEASURES AND INCENTIVES:

Home Lighting Rebate Measures filed in Case No. EO-2019-0132 are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Eligible lighting products and Incentives paid directly to customers or Program Partners may be found at www.evergy.com/homereport..

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on the Home Energy Report Program.

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.12 ENERGY SAVING PRODUCTS

PURPOSE:

This program will feature point of purchase discounts on a variety of energy efficiency items.

AVAILABILITY:

The Energy Saving Products Program is available during the Program Period and customers may participate in the program by purchasing qualifying products from participating retailers or alternate sales channels. Customers receive an instant incentive at the point-of-purchase. Evergy Missouri Metro will employ the proper protocols to verify customer eligibility. More details on the program can be found at; www.evergy.com/homeproducts.

PROGRAM PROVISIONS:

Evergy Missouri Metro will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively manage the program and strive to attain the energy and demand savings targets.

A Program Administrator may be responsible for items such as incentive and rebate processing, communication with the customer/retailer to resolve application issues and status reporting associated with the program, as directed by Evergy Missouri Metro.

The program uses a two-pronged approach:

1. Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and
2. Creating demand through consumer awareness and understanding the benefits of energy efficient products.

Program promotions will be made available at participating retailers within Evergy Missouri Metro's electric service territory. Participating Program Partners will be listed on Evergy Missouri Metro's website, www.evergy.com/homeproducts, with store name and location listed.

ELIGIBLE MEASURES AND INCENTIVES:

Energy Saving Products measures as filed in Case No. EO-2019-0132 are eligible for program incentives and may be offered for promotion during the Program Period. Eligible products and incentives may be found at www.evergy.com. The Company and Program Administrator will closely monitor the products being offered and adjust accordingly, in the agreed upon process as needed.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.13 ONLINE HOME ENERGY AUDIT PROGRAM

PURPOSE:

This Program provides residential customers access to significant digital educational content available through their "My Account" portal. This content provides customers with the tools and resources they need to learn how their home is using energy, and how to better manage it to maximize efficiency and energy savings. Examples of digital pages or "widgets" available to customers include: (1) Home Energy Audit; (2) Compare to Neighbor; (3) Energy Trends; (4) Ways to Save; (5) My Plan, and (6) a general settings page. Also embedded in content within this program is information on the Company's other demand-side management programs and general offerings, so customers are not only presented with significant information on how to save energy, but also how they can partner with the Company to do so.

PROGRAM PROVISIONS:

This energy efficiency program is considered educational. Additional details are available at the Company website, www.evergy.com/homeaudit.

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.14 INCOME-ELIGIBLE MULTI-FAMILY

PURPOSE:

The objective of Income-Eligible Multi-Family Program (Program) is to deliver long-term energy savings to income-qualifying customers, specifically those in multi-family housing. This will be achieved through increasing the awareness and educational outreach to property managers and owners about their energy usage, installing energy savings measures and prescriptive and custom rebate offerings for in-unit and common area upgrades.

AVAILABILITY:

The Program is available for the Program Period to customers receiving service from Evergy Missouri Metro under any residential or business rate, meeting one of the following eligibility requirements:

- Participation in an affordable housing program. Documented participation in a federal, state or local affordable housing program, including LIHTC, HUD, USDA, State HFA and local tax abatement for low-income properties.
- Location in a low-income census tract. Location in a census tract we identify as low-income, using HUD's annually published "Qualified Census Tracts" as a starting point.
- Rent roll documentation. Where at least 50 percent of units have rents affordable to households at or below 80% of area median income, as published annually by HUD.
- Tenant income information. Documented tenant income information demonstrating at least 50 percent of units are rented to households meeting one of these criteria: at or below 200 percent of the Federal poverty level or at or below 80% of area median income.
- Participation in the Weatherization Assistance Program. Documented information demonstrating the property is on the waiting list for, currently participating in, or has in the last five years participated in the Weatherization Assistance Program.

PROGRAM PROVISIONS:

Where possible, Evergy Missouri Metro will seek to partner with the natural gas and water companies for co-delivery. The Company will jointly deliver the Program with Spire Energy so that eligible customers utilizing both services may receive energy savings from each respective utility.

The Program Administrator will provide the necessary services to effectively implement the program, including but not limited to outreach, recruitment, providing energy assessments/reports and direct installation of low-cost measures. Rebates will be available as prescriptive or custom incentives, for building, and individual improvements. Evergy Missouri Metro program offering is not contingent upon co-deliveries.

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RULES AND REGULATIONS ELECTRIC

22.14 INCOME-ELIGIBLE MULTI-FAMILY

(continued)

Additional program provisions may be found at www.evergy.com.

ELIGIBLE MEASURES AND INCENTIVES:

Income-Eligible Measures filed in File No. EO-2019-0132 are eligible for program benefits and incentives and may be offered for promotion during the Program Period. Eligible Measures and Incentives may be found at www.evergy.com/iemf.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

22.15 RESIDENTIAL THERMOSTAT PROGRAM

PURPOSE:

The voluntary Residential Thermostat Program is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company. The Program accomplishes this by deploying various demand response technologies to Participants' WiFi-enabled thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load.

AVAILABILITY:

The Program is available for the Program Period to any customer currently receiving service under any residential rate schedule. Customers must maintain a secure home WiFi-enabled internet service and have a working central air conditioning system or heat pump. If a WiFi-enabled thermostat is provided to customers at a discounted price, customers must agree to install the thermostat at their premise receiving electric service within fourteen (14) days of receiving the device, and keep it installed, operational, and connected to a secure home WiFi network for the duration of the program. Customers must agree to not sell the device for the duration of the program. If it is found that they do, a debit will be issued on their utility bill for the Manufacturer Suggested Retail Price (MSRP) of the WiFi-enabled thermostat or the value of incentive provided to the customer. Payment of that debit will be the customer's responsibility. Residential property owner's (owner occupant or landlord for a rental property) permission is required to receive a smart thermostat and/or participate in the demand response program with an existing eligible thermostat. Tenant permission is required to receive a thermostat and/or participate in the demand response program with an existing eligible thermostat if the landlord is requesting participation. The Company reserves the right to limit program participation. The Company also reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial bonuses or penalties and to terminate participation for non-compliance.

PROGRAM PROVISIONS:

The Company will hire a Program Administrator to implement this Program. The Program Administrator will provide the necessary services to effectively implement the Program and strive to attain the energy and demand savings targets. The Company and the Program Administrator will follow a multi-faceted approach to marketing the Program.

CONTROLS AND INCENTIVES:

Participants will receive enrollment and participation incentives at a level determined by the Company, which can be found at evergy.com/residentialdr. If customers have an existing Wi-Fi enabled eligible thermostat, the customer may elect to enroll and participate in the demand response program. If customers had received a Program device from the previous Program, they will not be eligible for a new Program device. However, if the existing Program device fails, the customer is eligible to continue participation with a new Program device. During a curtailment event, the Company or its assignee will deploy various demand response technologies to Participants' Wi-Fi enabled thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load. The Company reserves the right to set and modify incentive levels at any point during the program.

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

22.15 RESIDENTIAL THERMOSTAT PROGRAM

(continued)

CYCLING METHODS:

The Company may elect to deploy various types of demand response technologies including, but not limited to: (1) cycling the compressor unit(s); (2) deploying stand-alone pre-cooling strategies; (3) deploying a combination of pre-cooling/pre-heating and cycling strategies; (4) deploying pre-cooling/pre-heating and temperature modification strategies. The Company reserves the right to test new devices at any point during the program.

NOTIFICATION:

The Company will notify Program Participants of a curtailment event via various communication channels, including, but not limited to: (1) SMS; (2) email; (3) push notifications; (4) in-app notifications; (5) device notifications. The notification can occur prior to or at the start of a curtailment event.

CURTAILMENT SEASON:

The Summer Curtailment Season will extend from June 1 to September 30 with the ability to call emergency demand response events as needed during the Winter Curtailment Season from October 1 to May 30.

CURTAILMENT LIMITS:

The Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day during an Energy Emergency Alert (EEA) Level 2 or greater officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by the Company or its assignees. The Company may call a maximum of one curtailment event per day per Participant. The Company may call a maximum of 160 hours per year. The Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

CURTAILMENT OPT OUT PROVISION:

A Legacy Participant may opt out of any curtailment event during the Curtailment Season by notifying the Company at any time prior to or during a curtailment event and requesting to be opted out. A New Participant may opt out of an ongoing event via their smart phone or the thermostat itself.

NEED FOR CURTAILMENT:

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain the Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price. A minimum of one (1) demand response event per season will be dispatched to eligible participants.

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RULES AND REGULATIONS ELECTRIC

22.15 RESIDENTIAL THERMOSTAT PROGRAM

(continued)

CONTRACT TERM:

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with the Company or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, the Company will provide maintenance and repair to the thermostat as may be required due to normal use. If the Participant has the Company provided thermostat and leaves the program prior to the end of the initial contract, the Company will have 60 days thereafter to remove the thermostat and/or other control equipment.

Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Pilot Program.

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.16 RESEARCH & PILOT PROGRAM

PURPOSE:

The Research & Pilot program is designed to focus on research and innovation of new programs, measures and concepts and improving current programs to drive better results. The program will provide the Company with a screening and evaluation mechanism to accomplish this and allow the Company flexibility to explore and research various ideas and concepts outside of the traditional DSM model to roll out for customer commercialization as deemed appropriate.

AVAILABILITY:

This program is available to any Customer receiving service under any generally available residential or commercial rate schedules; SGS, MGS, LGS, SGA, MGA, LGA or TPP offered by the Company. More information on program details and description may be found at; www.evergy.com/pilot

PROGRAM PROVISIONS:

The Company will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program and achieve energy and demand savings targets.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this pilot Program.

ELIGIBLE MEASURES AND INCENTIVES:

Measures filed in Case No. EO-2019-0132 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at www.evergy.com.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

22.17 RESIDENTIAL PAY AS YOU SAVE® PILOT PROGRAM

PURPOSE:

The objective of the 12-month Pay As you Save® Pilot Program, or PAYS (Program) is to promote the installation of energy efficient measures and create long-term energy savings and bill reduction opportunities for residential participants through an on-bill charge tied to the location.

DEFINITIONS APPLICABLE TO RESIDENTIAL PAY AS YOU SAVE® PILOT:

Analysis – Initial home visit, walk through and report, energy saving measures provided as a direct installation service, with customer education.

Assessment – Detailed home performance data collection, analysis of qualifying upgrades, preparation, and one-on-one presentation of program offer.

Efficiency Upgrade Agreement – Agreement signed by Participants defining customer benefits and obligations, including service charges and duration of payments. If the home is a rental, this agreement will be signed by the owner and the tenant/customer.

Energy Efficiency Plan – Document prepared by the Program Administrator to identify recommended upgrades.

Estimated Life – The expected duration of the savings for each individual measure or upgrade.

Owner's Agreement- A separate required document indicating the owner's obligations (if participant is not the owner of the location).

Property Notice – Notice attached by the Program to property records outlining benefits and obligations associated with the upgrades. In jurisdictions in which the Program cannot attach a Property Notice to property records, and in any case where a subsequent tenant is executing a rental agreement, Property Notice form must be signed by successor customer or purchaser indicating they accept benefits and obligations associated with the upgrades at the location before the sale or rental of the property.

Participant- Customer who agrees to the Energy Efficiency Plan, signs the Efficiency Upgrade Agreement, and who will be responsible for the monthly Service Charge.

Program Administrator- A vendor the Company has hired to provide the necessary services to effectively implement the program.

Program Partner- An independent contractor that the Company or the Program Administrator has approved to provide specific program services through execution of an approved service agreement.

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22.17 RESIDENTIAL PAY AS YOU SAVE® PILOT PROGRAM (continued)

DEFINITIONS APPLICABLE TO RESIDENTIAL PAY AS YOU SAVE® PILOT: (continued)

Project- Scope of work determined by the Program based on home characteristics, program data collection, and analysis.

Qualifying Project-Project scope of work meeting Program criteria (Project cost, including Program Partner /Contractor/Trade Ally pricing and Program fees, is equal to or less than 80% of the estimated post upgrade cost savings over 80% of the upgrades Estimated Life).

Service Charge- Monthly charge assigned to the location recovering Program costs for upgrades, fees, any required taxes, applicable cost of capital, or costs for customer-caused repairs as described in section 4.

AVAILABILITY:

The Pilot Program is available for participation to qualifying residential customers receiving services under Missouri Residential rates. The Service Charge for Participants will not exceed 12 years from the first Service Charge. The Program will be co-delivered with Spire to eligible customers of both utilities. Evergy offerings are not contingent upon co-delivery.

In order to qualify as a Participant, customers must either own the home or the owner must sign an Owner Agreement agreeing to maintain the upgrades, and to not damage or remove the upgrades from the location. The owner must also agree to provide Property Notice of the benefits and obligations associated with the upgrades at the location to the next owner or customer before the sale or rental of the property.

Projects that address upgrades to existing homes deemed unlikely to be habitable or to serve their intended purpose for the duration of the Company’s cost recovery term will not be approved unless repairs are made that will extend the life through the Company’s cost recovery period. If a building is a manufactured home, it must be built on a permanent foundation and less than 25 years old.

For homes with concerns identified in the initial Analysis, a referral process will be put in place to provide customers with other programs or organizations that can help resolve those concerns.

PROGRAM DESCRIPTION:

The Company will hire a Program Administrator to implement the Pilot Program. The Program Administrator will provide the necessary services to effectively implement the program. For a full program description go to: www.evergy.com/PAYSToday.

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22.17 RESIDENTIAL PAY AS YOU SAVE® PILOT PROGRAM (continued)

PROGRAM DESCRIPTION: (continued)

- **Tier 3-** Custom project- the program analyzes usage history, assessment data, and Program Partner installation costs to determine each participant’s unique qualifying scope of work. The qualifying scope of work ensures that 80% of the estimated post upgrade savings over 80% of the lifetime of the measures makes up the monthly tariff charge; while 20% of the estimated post upgrade savings immediately flow to the participant, capped at 12 years.
 - Co-Pay option: If a project is not cost-effective, customers may agree to pay the portion of a project’s cost that prevents it from qualifying for the Program as an upfront payment to the Program Partner.
 - The first three Tiers of the process described above are completed in the initial home visit.
 - **Tier 4-** If Participant agrees to custom scope of work, the Program will facilitate installation through a network of trained Program Partners.
 - Post-install QC inspections – 100% of installations will be remotely inspected for quality assurance using geo coded and time stamped photo documentation.
 - Upon closeout, the customer will receive a “Pearl” home certificate and appraiser’s letter. Pearl Home Certifications and accompanying appraisal letters are recognized by the Board of Realtors as homes with lower energy bills, more comfortable, and healthier than a comparable home without the energy efficient features listed in the certification report.
 - Program Administrator to notarize and file Property Notice with the location’s property records.
 - Company to initiate on-bill charge 45 days following verification of installation.
1. **Participation:** To participate in the Program, a customer must: 1) request a utility analysis of cost-effective upgrades, 2) sign the Efficiency Upgrade Agreement and 3) complete any Qualifying Project.
- 1.1 **Location Ownership:** If the participant is not the owner of the location, the owner must sign an Owner Agreement. The owner must agree to have a Property Notice attached to their property records.
- 1.2 **Notice:** Failure to obtain the signature of a successor customer who is renting the location on the Property Notice Form, or a purchaser in jurisdictions in which the company cannot attach the Property Notice to property records indicating that the successor customer received notice, will constitute the owner’s acceptance of consequential damages and permission for a tenant or purchaser to break their lease or sales agreement without penalty.
- 1.3 **Energy History:** The customer authorizes the use of energy usage history by the Program Administrator in order to true up its energy analysis and determine qualifying recommendations.

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**RULES AND REGULATIONS
ELECTRIC**

22.17 RESIDENTIAL PAY AS YOU SAVE® PILOT PROGRAM

(continued)

PROGRAM DESCRIPTION:

(continued)

- 2. **Energy Efficiency Plans:** The Company will have its Program Administrator perform a cost analysis and prepare an Energy Efficiency Plan (Plan) identifying recommended upgrades to improve energy efficiency and lower utility costs.
 - 2.1 **Incentive Payment:** The Company will offer incentives currently available for an eligible residential Measure as defined in the Company’s MEEIA 3 Demand-Side Plan.
 - 2.2 **Net Savings:** Recommended upgrades shall be limited to those where the annual Service Charges, including program fees and the utility’s cost for capital, are no greater than 80% of the estimated annual benefit from reduction to customer annual utility charges based on current rates in electricity and/or gas costs.
 - 2.3 **Co-Pay Option:** If a project is not cost effective, customers may agree to pay the portion of a project’s cost that prevents it from qualifying for the Program as an upfront payment to the contractor. The Company will assume no responsibility for such upfront payments to the Program Partner. Co-payments will be applied after applying relevant incentive payments as defined in 2.1.

- 3. **Analysis and Assessment fees:** The Company will not recover Analysis or Assessment fee costs from participants through a Service Charge. These fees will be treated as Program Administrative costs.
 - 3.1 **Participant Close-out fee:** Participants will be charged a close out fee of \$490. The close out fee is included in the project cost-effectiveness calculation and the Program Service Charge.

- 4. **Service Charge:** The Company will recover the costs for its investments including any fees as allowed in this tariff through a monthly Service Charge assigned to the location where upgrades are installed and paid by the Participant or successor occupying that location until all Company costs have been recovered. The Service Charge will also be set for a duration not to exceed the greater of 1) the length of the full parts and labor warranty or 2) 80 percent (80%) of the estimated life of the upgrades, and in no case longer than twelve years. The Service Charge and duration of payments will be included in the Efficiency Upgrade Agreement.
 - 4.1 **Cost Recovery:** No sooner than 45 days after approval by the Company or its Program Administrator, the Participant shall be billed the monthly Service Charge as determined by the Company. The Company will bill and collect Service Charges until cost recovery is complete, except in cases discussed in section 4. Prepayment of unbilled charges will not be permitted to facilitate installed upgrades remaining and continuing to function at the location for at least the duration of cost recovery.
 - 4.2 **Eligible Upgrades:** All upgrades must have Energy Star certification, if applicable. The Program Administrator may seek to negotiate with contractors or upgrade suppliers extended warranties to minimize the risk of upgrade failure on behalf of customers.
 - 4.3 **Ownership of Upgrades:** During the duration that Service Charges are billed to customers at locations where upgrades have been installed, the Company will retain ownership of the installed upgrades. Upon completion of the cost recovery, ownership will be transferred to the owner of the location.

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For Missouri Retail Service Area

RULES AND REGULATIONS
ELECTRIC

22.17 RESIDENTIAL PAY AS YOU SAVE® PILOT PROGRAM

(continued)

PROGRAM DESCRIPTION:

(continued)

- 4.4 Maintenance of Upgrades: Participating customers and owners of the location (if the Participant is not the owner) shall keep the installed upgrades in place, in working order, and Maintained per manufacturer’s instructions for the duration of the cost recovery. Participating Customers shall report the failure of the installed upgrades to the Program Administrator or Company as soon as possible. If an upgrade fails, the Company is responsible for determining its cause and for repairing the equipment in a timely manner. If the owner, customer, or occupants caused the damage to the installed upgrades, they will reimburse the Company as described in section 4.
- 4.5 Termination of Service Charge: Once the utility’s costs for the upgrades at a location have been recovered, including its cost of capital, the cost paid to the Program Partner to perform the work, costs for any repairs made to the upgrades as described in 4.11, the monthly Service Charge shall no longer be billed, except as described in 4.7 or 4.11.
- 4.6 Vacancy: If a location at which upgrades have been installed becomes vacant for any reason, and electric service is disconnected, the Service Charge will be suspended until a successor customer takes occupancy. If the owner maintains electric service at the location, the owner will be billed the Service Charge as part of any charges it incurs while electric service is turned on.
- 4.7 Extension of Program Charge: If the monthly service charge is reduced or suspended for any reason, once repairs have been successfully effected or service reconnected, the number of total monthly payments shall be extended until the total collected through the Service Charge is equal to the Company’s cost for installation as described in section 4, including costs associated with repairs, deferred payments and missed payments as long as the current occupant is still benefiting from the upgrades.
- 4.8 Tied to the Location: Until cost recovery for upgrades at a location is complete or the upgrades fail as described in section 4.4, the terms of this tariff shall be binding on the metered structure or facility and any future customer who shall receive service at that location.
- 4.9 Disconnection for Non-Payment: As a charge paid in furtherance of an approved energy efficiency program, the Company may disconnect the metered structure for non-payment of the Service Charge under the same provisions as for any other electric service.
- 4.10 Non-Payment: Costs associated with participants who have fallen into non-pay status before complete recovery of equipment costs have been received will be recovered as a MEEIA Program cost.
- 4.11 Confirm Savings Actually Exceeded Tariffed-Charge: Program Administrator will perform a bi-annual analysis to evaluate weather-normalized 12-month post-upgrade Project cost savings and confirm that the Service Charge remains lower than the estimated Project cost savings. In the event the analysis indicates the Service Charge exceeds the estimated project cost savings due to inaccurate saving estimates, the Service Charge may be reduced or eliminated to the extent needed in order for the Participant to realize Project savings.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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RULES AND REGULATIONS
ELECTRIC

22.17 RESIDENTIAL PAY AS YOU SAVE® PILOT PROGRAM

(continued)

PROGRAM DESCRIPTION

(continued)

4.12 Repairs: Should at any future time during the billing of the Service Charge the Company determines that the installed upgrades are no longer functioning as intended, and that the occupant or building owner as applicable did not damage or fail to maintain the installed upgrades, the Company shall reduce or suspend the Service Charge until such time as the Company and/or its Program Partner can repair the upgrades. If the upgrades cannot be repaired or replaced cost effectively, the Company will waive remaining Service Charges. If the Company determines the occupant or owner of the location as applicable, damaged or failed to maintain the upgrades in place as described in section 4.4, it will seek to recover all costs associated with the installation, including any fees, incentives paid to lower Project costs, and legal fees. The Service Charge will continue until Company's cost recovery is complete, as long as the upgrades continue to function. The Company will not guarantee perfect operation of installed upgrades in every circumstance, and any suspension or waiver of unbilled Service Charges shall not entitle the Participant or owner to any refund or cancellation of previously billed Service Charges.

EVALUATION:

The Company will hire a third-party administrator to perform an Evaluation, Measurement, and Verification (EM&V) on this pilot program.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

22.18 RESIDENTIAL INCOME ELIGIBLE SINGLE-FAMILY

PURPOSE:

The Income Eligible Single-Family Program (Program) is designed to deliver long-term energy savings and bill reductions to residential single-family income eligible customers. This will be achieved through a variety of channels to educate customers about energy use in their homes and to offer information, products, and services to use energy wisely.

AVAILABILITY:

This program is available during the Program Period and is available to qualifying single-family income eligible customer’s receiving service under any generally available residential rate schedule offered by the Company.

PROGRAM PROVISIONS:

Evergy Missouri Metro will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program and strive to attain the energy and demand savings targets.

The program consists of:

Funding for Kansas City Low-Income Leadership Assistance Collaborative (“KC-LILAC”) for specialized services that can complement select community action agencies in minimizing deferred homes and/or enabling energy efficient custom domiciles that are subject to access and functional needs modifications and fund the Offer Center, not to include LEDS.

CUSTOMER ELIGIBILITY:

Program will be targeted to income-eligible zip code residents.

Income-eligible zip codes are defined as having at least 30% of Customers in a zip code at 200% of the federal poverty income level.

ELIGIBLE MEASURES AND INCENTIVES:

Measures filed in Case No. EO-2019-0132 are eligible for program benefits and may be offered during the Program Period. Eligible Measures can be found at www.evergy.com.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement and Verification (EM&V) on this Program

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**RULES AND REGULATIONS
ELECTRIC**

22.19 URBAN HEAT ISLAND

PURPOSE:

To study the effect of heat island mitigation in urbanized areas by offering energy efficient measures to reduce energy consumption, therefore reducing urban temperatures.

AVAILABILITY:

This program is available through the Program Period and is available to any Customer that resides in the Kansas City Independence Avenue Corridor, with likely expansion to other areas, under any generally available residential or commercial rate schedule offered by the Company.

PROGRAM PROVISIONS:

The Company will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program and strive to attain the energy and demand savings target and heat mitigation results.

The program consists of four potential program components.

Option 1: Energy Savings Trees. Customers will have the option to claim a free tree to be planted on their property in a location that will create energy savings for the resident and temperature reduction in the outside, ambient air.

Option 2: Cool/Thermochromic Roofs. Customers will have the option to receive roof upgrades to lessen their heating and cooling load and temperature reduction in the outside, ambient air.

Option 3: Permeable Pavement/Lightening of Pavement Color. The Company will explore ways to mitigate heat through changing the pavement material and/or color. This also may include removal of pavement surfaces to be replaced with green space.

Option 4: Other. Due to the exploratory nature of this program the Company reserves the right to use additional program components that can assist in the mitigation of heat.

ELIGIBLE MEASURES AND INCENTIVES:

Measures filed in Case No. EO-2019-0133 are eligible for program benefits and incentives and may be offered during the Program Period.

EVALUATION:

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this program.

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.01 BUSINESS DEMAND-SIDE MANAGEMENT

PURPOSE:

The Business Demand-Side Management (DSM) Programs (Programs), consist of three programs that support our business customers and are designed to encourage business customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission’s rules to administer MEEIA.

AVAILABILITY:

Except as otherwise provided in the terms governing a particular program, these Programs are available to any of Evergy Missouri Metro Company’s customers served under SGS, MGS, LGS, LPS, SGA, MGA, LGA, or TPP rate schedules. The Programs are not available to customers electing to opt-out of DSM program funding under 20 CSR 4240-20.094(7).

A customer may elect not to participate (opt-out) in an electric utility’s DSM programs under 20 CSR 4240-20.094(7) if they:

- Have at least one account with a demand of 5,000 kW in the previous 12 months with that electric utility, or;
- Operate an interstate pipeline pumping station, or;
- Have multiple accounts with aggregate coincident demand of 2,500 kW in the previous 12 months with that utility and have a comprehensive demand-side or energy efficiency program with achieved savings at least equal to those expected from the utility-provided programs.

A customer electing to opt-out must provide identification of locations and utility account number(s) of accounts for which the customer is requesting to opt-out, demonstrate an achievement of savings at least equal to those expected from utility-provided demand-side programs and written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year but shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

A customer who participates in demand-side programs shall be required to participate in demand-side programs funding for a period of three (3) years following the last date when the customer received a demand-side incentive of a service.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 4 portfolio, if the Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days’ notice to the Commission.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.01 BUSINESS DEMAND-SIDE MANAGEMENT: (continued)

DEFINITIONS:

Unless otherwise defined, terms used in tariff sheets or schedules in Section 22 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand Side Investment Mechanism (DSIM) – A mechanism approved by the Commission in Evergy Missouri Metro Company’s filing for demand-side programs approval in Case No. EO-2023-0369.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive –Program costs for direct or indirect incentive payments to encourage customer and/or retail partner participation in programs and the cost of measures, which are provided at no cost as part of the program.

Long-Lead Project- A project committed to by a Customer, accepted by the Company, and a signed commitment offer received by the program administrator by the end of the Program Period according to the terms and implementation of the MEEIA 2025-2026 programs, specifically to include the Income Eligible Multi-Family and the Whole Business Efficiency programs. The Income Eligible Multi-Family program will be allowed 12 months from end of the Program Period to be finalized, which includes the projects being closed out and incentives paid to the customer. The Whole Business Efficiency program will be allowed 6 months from the end of the Program Period to be finalized, which includes the projects being closed out and incentives paid to the customer.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 20 CSR 4240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Evergy or the Program Administrator has approved to provide specific program services through execution of a Evergy approved service agreement.

Program Period – The period of which the programs are available. For the Business Demand Response Program and the Urban Heat Island Mitigation Program, the period will be from January 1, 2025 through December 31, 2027; for the Whole Business Efficiency Program the period will be from January 1, 2025 through December 31, 2026 Unless earlier terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the Company website – www.evergy.com.

Project – One or more Measures proposed by an Applicant in a single application.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.01 BUSINESS DEMAND-SIDE MANAGEMENT (continued)

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both KCP&L and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

TERM:

These tariff sheets and the tariff sheets reflecting each specific Business DSM program shall be effective from the effective date of the tariff sheets to the applicable dates as noted below under ‘Description’, unless an earlier termination date is ordered or approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs’ termination will be provided to the customer.

DESCRIPTION:

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Whole Business Efficiency – December 31, 2026
- Business Demand Response – December 31, 2027
- Urban Heat Island (available for both business and residential customers) – December 31, 2027

Program details regarding the interaction between Company or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the Program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each Program, and other details such as process flows, application instructions, and application forms will be provided by the Company website, www.evergy.com.

CHANGE PROCESS:

The change process is applicable to changes in program detail regarding the interaction between Evergy Missouri Metro or Program Administrators and Participants and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Evergy Missouri Metro or Program Administrators and Participants;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff and Office of the Public Counsel of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff and Office of the Public Counsel are informed and provided the above-referenced analysis);

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**RULES AND REGULATIONS
ELECTRIC**

23.01 BUSINESS DEMAND-SIDE MANAGEMENT (continued)

- 6) Take timely received recommendations into account and incorporate them where Evergy Missouri Metro believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate, updated list of Measures and Incentives amounts in Case No. EO-2023-0369; and
- 11) Inform Customer, trade allies, etc.

Evergy Missouri Metro Company will also continue to discuss and provide information on ongoing Program and Portfolio progress at regulatory advisory group update meetings.

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For Missouri Retail Service Area

RULES AND REGULATIONS
ELECTRIC

23.01 BUSINESS DEMAND-SIDE MANAGEMENT (continued)

PROGRAM COSTS AND INCENTIVES:

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the SGS, MGS, LGS, LPS, SGA, MGA, LGA , or TPP rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

PROGRAM DESCRIPTIONS:

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

****CHANGES IN MEASURES OR INCENTIVES:**

Measures contained in Company's most recently approved Technical Resource Manual (TRM) in Case No. EO-2023-0369. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, www.evergy.com. The Measures and Incentives being offered are subject to change. Customers must consult www.evergy.com for the list of currently available Measures. Should a Measure or Incentive offering shown on Evergy Missouri Metro's website differ from the corresponding Measure or Incentive offering shown in the currently effective TRM, the stated Measure or Incentive offering as shown in the currently effective TRM shall govern.

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**RULES AND REGULATIONS
ELECTRIC**

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

23.02 WHOLE BUSINESS EFFICIENCY PROGRAM

PURPOSE:

The Whole Business Efficiency Program aims to drive substantial energy savings and operational efficiency across existing facilities. By incentivizing the adoption of energy-efficient measures during new equipment purchases, facility modernization, and industrial process improvements, the program not only helps customers reduce their energy consumption and operational costs but also enhances their overall productivity and sustainability. This initiative supports customers in achieving their energy efficiency goals while reducing the Company’s reliance on building or procuring additional energy resources. Ultimately, the program helps foster a more sustainable energy ecosystem, with a goal of benefiting both the customers and the broader community.

AVAILABILITY:

The program is available throughout the Program Period to all Missouri commercial and industrial customers who receive electric service and meet the program descriptions below.

BUDGET:

Combined Jurisdictions Component Budgets: Budgets are listed separately, however, will be managed at the combined, cumulative total level of \$7,300,000 over the two years.

Program	Components	2025	2026	Total
Whole Business Efficiency Program	Business Standard & Business Custom	\$ 3,650,000	\$ 3,650,000	\$ 7,300,000

PROGRAM DESCRIPTION:

The Whole Business Efficiency program assists commercial and industrial customers to save energy through a wide range of energy efficiency options that address many major end uses and processes, excluding lighting. Evergy will hire a Program Administrator to implement the program, provide the necessary services to effectively manage it, and strive to achieve the energy and demand savings targets.

The program consists of three (3) components:

1. **Standard Rebates** are fixed incentives for technologies with known performance characteristics, which will include HVAC, refrigeration, water heating, operational efficiency, and food preparation technologies.
 - o To participate in this rebate type, customers select energy-efficient equipment from a pre-qualified list, purchase and install the equipment, and submit a rebate application. Rebates will be issued to participants upon receipt and review of the rebate application. Pre-approval, including pre and post inspections, is required for incentives exceeding \$15,000.
2. **Business Custom** offers incentives for qualifying efficient equipment that is not eligible for a rebate through the Standard Rebates. Custom rebates are determined on a \$/kW or \$/kWh bases for incremental savings above the baseline. Pre and post inspections are required for all custom projects.
 - o **New Construction** includes incentives for early design assistance and qualifying complex or unique new construction projects. Custom rebates are calculated on a \$/kW or \$/kWh. To qualify, buildings must have a building code baseline that is less stringent than the unamended 2021 International Energy Conservation Code (IECC).
 - o Projects must be pre-approved before equipment is purchased and installed. To be pre-approved, the project must have a Total Resource Cost (TRC) Test benefit-cost ratio of greater than 1.0. Once pre-approved, the customer purchases and installs the approved equipment and submits a rebate application. Rebates will be issued to participants upon post-inspection, receipt, and review of the rebate application.

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RULES AND REGULATIONS ELECTRIC

23.02 WHOLE BUSINESS EFFICIENCY PROGRAM

Continued

PROGRAM DESCRIPTION:

Total rebates per program year are limited to \$500,000 per customer. Multiple rebate applications for different measures from the same customer may be submitted. The assessment budget is \$80,000 annually, with a focus on Non-Profit Organizations.

3. Free Energy Assessments are offered to Small Businesses and Non-Profit Organizations.

- o **Small Businesses** will be measured by annual usage and is defined as:
 - Businesses that have consumed less than 1.5 million kWh in the preceding 12 months and/or
 - Businesses that have had a monthly peak demand of 100 kW or less in the preceding 12 months
- o **Non-Profit Organizations** that do not meet the eligibility requirements above must be:
 - Organizations in 501(c)3 status and in good standing
 - Serve low-income individuals and families

Own the facility and be responsible for paying the energy bills

ELIGIBLE MEASURES AND INCENTIVES:

Measures in the most recently approved Technical Resource Manual (TRM) filed in Case No. EO-2023-0369 are eligible for program benefits and incentives and may be offered during the Program Period.

Eligible **Incentives** directly paid to customers and **Measures**, along with program **Terms and Conditions**, can be found at www.evergy.com.

EVALUATION:

MPSC will hire a third-party evaluator to perform the Evaluation, Measurement and Verification (EM&V) on the program. Associated costs will be funded utilizing Evergy’s Demand Side Investment Mechanism (DSIM) rate rider.

KANSAS CITY POWER & LIGHT COMPANY

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

23.04 BUSINESS ENERGY EFFICIENCY REBATES – STANDARD

PURPOSE:

The Business Energy Efficiency Rebates - Standard program is designed to encourage installation of energy efficient measures in existing facilities. The primary objectives of this program are to provide pre-set incentives to facility owners and operators for the installation of high efficiency equipment and controls and to provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

AVAILABILITY:

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Standard Rebate Program Provisions below.

PROGRAM PROVISIONS:

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. Standard Measures and Incentives will be provided to qualifying participants that provide completed Standard Rebate Applications as indicated below:

- Participant must complete a Standard Rebate Application form, or purchase from pre-qualified equipment distributors, available at www.kcpl.com;
- Participant must provide proof of equipment purchase and installation;
- Measures must be purchased and installed after the effective date of this tariff;
- Measures which receive an Incentive under the Custom Rebate Program are not eligible for this Standard Rebate Program; and
- Standard Measures can be installed as a retrofit in an existing facility

By applying for the Standard Rebate Program, the participant agrees that the project may be subject to random on-site inspections by the Program Administrator.

The total amount of program (Business Energy Efficiency Rebate – Custom and Standard) rebates that a Participant can receive during a program year of the Program Period is initially set and limited to a program cap of \$500,000 per customer. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project.

ELIGIBLE MEASURES AND INCENTIVES:

Standard Incentives filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following equipment types:

- Lighting and Controls
- Motors, Pumps and Variable Frequency Drives
- HVAC (Heating, Ventilation and Air-Conditioning)
- Business Computing
- Food Service and Refrigeration

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KANSAS CITY POWER & LIGHT COMPANY

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

23.05 BLOCK BIDDING

PURPOSE:

The Block Bidding program is designed to encourage high-volume energy savings projects from customers and third-party suppliers working on behalf of customers at a lower cost than traditional programs.

AVAILABILITY:

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Block Bidding Program Provisions below.

PROGRAM PROVISIONS:

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets.

This program seeks to purchase blocks of electric savings by issuing a Request for Proposal (RFP) to eligible customers and third-party suppliers. The RFP details the proposal requirements, as well as the electric savings that must be achieved. Customers and/or third parties submit proposals to deliver the requested block of cost-effective electric energy and/or demand savings.

Bidder proposals are reviewed to (1) verify customer eligibility; (2) ensure completeness and accuracy of proposed energy savings; and (3) screen the proposed measures for cost-effectiveness.

Qualifying bidder proposals are ranked based upon the proposed cost per kW and kWh saved (\$/kW, \$/kWh). Program funds are awarded to bidders who meet the above three point criteria and meet Company objectives including lowest \$/kW, \$/kWh saved until funding is depleted. KCP&L enters into contracts with bidders that receive program funding. All projects must receive pre- and post-implementation inspections to verify the existing and upgraded equipment.

Further program details can be found at www.kcpl.com.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

P.S.C. MO. No. 2 1st Revised Sheet No. 2.06
Canceling P.S.C. MO. No. 2 Original Sheet No. 2.06
For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.05 BUSINESS DEMAND RESPONSE PROGRAM

PURPOSE:

Business Demand Response (“Program” or “BDR”) is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company.

AVAILABILITY:

This Program is available during the Program Period and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Program provisions. Participants must show economic and technical feasibility for measurable and verifiable load curtailment during the Summer Curtailment Season of June 1 to September 30 and Winter Curtailment Season of October 1 to May 31 within designated Curtailment Hours of 8:00 a.m. to 8:00 p.m., on any weekday (Monday through Friday). In addition, the company may call a curtailment event on Saturday or Sunday during an Energy Emergency Alert (EEA) event officially designated as such. The Company will determine the most beneficial timing and length of curtailment events during the curtailment season, is not required to curtail all Participants simultaneously, and may elect to only call individual participants and/or stagger Participants as deemed appropriate. The Company also reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial bonuses or penalties and to terminate Participation Agreements for non-compliance.

The Company reserves the right to curtail some or all Participants year-round if needed. This off-season curtailment would be utilized during emergency situations locally or regionally. Off-season participation is voluntary with participant payment at the discretion of the Company outlined in the Participation Agreement. The Company will engage a third-party Administrator to implement all recruitment, enrollment and daily operations for the Program and manage Company approved Aggregators. A Customer may participate directly through the Program Administrator (“Administrator”) or a Company-approved Aggregator (“Aggregator”). An aggregator is a curtailment service provider, appointed by a customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from the Company under this Program; and b) the receipt of incentive payments from the Company. The Aggregator will be responsible for establishing independent business to business (B:B) contracts and administering the participation of said customer. The Aggregator is fully responsible for fulfillment of these B:B customer contracts. Contracts between Aggregator and their enrolled customers are not limited to Program provisions.

For this program only, a Participant with multiple accounts may request that some or all of its accounts be aggregated for event performance evaluation. If the Company deems an aggregation would not benefit the customers’ ability to improve event performance, the Company will present the option to the customer to determine whether they would prefer a single account or aggregated view of participation. The aggregated Participant account will be treated as a single account for purposes of calculating potential Program incentive payments. The Aggregator is responsible for all of their independent B:B customer contracts; no minimum customer account requirements apply. Aggregator must maintain a minimum aggregated load as stated in their Aggregator Participation Agreement to maintain Program eligibility.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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**RULES AND REGULATIONS
ELECTRIC**

23.09 BUSINESS DEMAND RESPONSE PROGRAM (continued)

This schedule is not applicable where the Customer’s load reduction capability is registered for demand response participation in the wholesale market directly by the Customer or via a Demand Response (DR) Aggregator Agreements.

PROGRAM PROVISIONS:

This Program may be executed by manual and/or automated demand response methods:

Regardless of the method by which the participating Customer chooses to participate, the Participant enrolls directly with the Administrator or Aggregator. The Administrator or Aggregator evaluates a Customer’s metered usage data from the most recent Curtailment Season and gathers site-specific information from the Participant to establish their curtailment plan and estimated associated curtailable load (kW). The Participant or Aggregator enrolls this curtailable load in the Program by executing their Participation Agreement. The Company then issues notices to the Participant or Aggregator in advance of scheduled curtailment events, prompting Participants to respond in accordance with their chosen method of participation:

1. Manual Demand Response (DR)

The Participant manually executes their facility curtailment plan to curtail at least their enrolled curtailable load for the duration of the curtailment event.

2. Automated Demand Response (ADR)

The Participant’s building/energy management system (BMS/EMS) or facility automation system is used to execute their curtailment plan. The Participant or Aggregator receives the integrated signal with the utility’s event calling system and is used to execute their curtailment plan by enacting pre-programmed usage adjustments to respond to demand response events.

PARTICIPATION AGREEMENTS:

There will be two versions of Program Participation Agreements (“Agreement”). Customers enrolling with the Administrator will have a customer Agreement between the customer and the Program. Aggregators will have an aggregator Agreement between the Program and the Aggregator. The participation agreements will include the terms and conditions of the agreement, including but not limited to committed event participation frequency, event frequency hours, and event days as well as performance measurement and payment structure. Multi-year participation Agreements will be re-evaluated annually or at any time the Company has data indicating the terms of the participation Agreement cannot be fulfilled by the Participant.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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**RULES AND REGULATIONS
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**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

23.09 BUSINESS DEMAND RESPONSE PROGRAM (continued)

EVENT PERFORMANCE AND INCENTIVES:

The Company will employ a calculated baseline load (CBL) methodology to determine participant demand savings associated with a demand response curtailment event. A CBL approach applies a model or algorithm to develop a customer-specific baseline for each day from historic metered usage data that is then used to forecast load impacts for each hour of the event absent a curtailment event. This baseline is calibrated to best match recent operational and/or weather patterns. This baseline is then compared to the actual metered average hourly demand during the curtailment event. The difference between the forecasted hourly baseline and the actual metered hourly usage during the event equals the hourly kW impact of the event. All kW will be calculated as a whole number. The Seasonal hourly average kW achieved divided by the kW enrolled is the Participant's % kW achieved. The Company will pay the Participant or Aggregator for their achieved Seasonal average percent of their enrolled Curtailable kW load within the established floor and cap as detailed in their Agreement with the Company or Aggregator.

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KANSAS CITY POWER & LIGHT COMPANY

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

23.09 DEMAND RESPONSE INCENTIVE

Demand Response Incentive is a replacement for the MPower Rider. References to MPower found in other tariffs shall be considered references to Demand Response Incentive.

PURPOSE:

This voluntary program is designed to reduce customer load during peak periods to help defer future generation capacity additions and provide for improvements in energy supply. The maximum recurring monthly and/or annual bill credit will not cause the Program's cost to be higher than the benefits realized from the avoided capacity.

AVAILABILITY:

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Demand Response Incentive provisions. The Customer (or participant) must have a load curtailment capability of at least 25 kW during the Curtailment Season and within designated Curtailment Hours, and must agree to establish Firm Power Levels as set forth herein. Availability is further subject to the economic and technical feasibility of the installation of required Company equipment. The Company reserves the right to limit the total Curtailable Load determined under this program.

A customer may enroll directly with KCP&L or with a KCP&L-approved Aggregator. A KCP&L-approved Aggregator is an entity, appointed by a customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from KCP&L under this Program; and b) the receipt of incentive payments from KCP&L.

AGGREGATION OF A CUSTOMER'S MULTIPLE ACCOUNTS:

For the purposes of this program only and at the Company's option, a Customer with multiple accounts may request that some or all of its accounts be aggregated with respect to Estimated Peak Demands, Curtailable Loads and Firm Power Levels, so long as each account in the aggregation is able to provide a Curtailable Load of at least 25 kW. The aggregated account will be treated as a single account for purposes of calculating the Program Participation Payments, Curtailment Occurrence Payments and Penalties.

TERM OF CONTRACT:

Contracts under this program shall be a standard contract for each program provision and shall be effective as of the date of contract execution and will expire as indicated in the customer contract but no later than the end of the Program Period. Thereafter, Customers may enter into a new contract subject to the terms and conditions of this program as may be modified from time to time. Written notice by either the Customer or Company to terminate a contract must be given at least thirty (30) days prior to commencement of the Curtailment Season. The Company shall provide Commission Staff and The Office of the Public Counsel with the standard contracts to be used for each program provision. Customers may view standard contract forms at www.kcpl.com/save-energy-and-money/for-business.

KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

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KANSAS CITY POWER & LIGHT COMPANY

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

23.09 DEMAND RESPONSE INCENTIVE

(continued)

PROGRAM PROVISIONS:

This Program may be executed by either of two methods:

Traditional Demand Response Incentive (DRI)

A Participant with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with KCP&L or KCP&L-approved Aggregator. The Participant agrees to curtail load at or below their contracted Firm Power Level during a KCP&L Curtailment Event. The Participant or Aggregator receives an event notice from KCP&L and they manually execute their facility curtailment plan to fulfill their contract. The Participant receives financial incentives from June through September for Program participation and payments for successful hourly event performance or penalties for non-performance. Participants are notified in advance of scheduled curtailment events and may opt not to participate in an event, but KCP&L reserves the right to assess financial penalties and or contract termination for non-participation as described in Participant's individual contract.

Automated Demand Side Management (ADSM)

A Participant with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with KCP&L or a KCP&L-approved ADSM Aggregator. KCP&L then utilizes the Participant's building energy management system to measure analyze and report near real time curtailable load capacity. This two-way communication system creates a near real-time bridge between the Program and the Participant's curtailable equipment. The Participant or their Aggregator receives the curtailment event notice from KCP&L then sends the signal to the energy management system to control individual equipment loads to meet necessary kW load reduction. The Participant may override this automated signal before or during an event. Participant receives a financial incentive for participation, but no per event payment. Any limitations on event overrides or associated penalties are detailed in the Participant's individual contract. The Aggregator delivering the ADSM method will provide specific terms of participation in Participant's agreement that may vary from the following Program Provisions.

CURTAILMENT SEASON:

The Curtailment Season shall be determined based upon the method of curtailment, with Customers contracting directly with KCP&L participating in a curtailment season period of June 1 through September 30. The Curtailment Season directly contracted Customers will exclude Independence Day and Labor Day, or the days celebrated as such. Customers contracted with and participating in a KCP&L-approved Aggregator's portfolio shall experience a mutually agreed upon curtailment season pursuant to the terms of the KCP&L-approved Aggregator's contract with the Customer, which may extend the Curtailment Season from January 1 through December 31.

KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

CURTAILMENT LIMITS:

The Customer contract shall specify the Maximum Number of Curtailment Events for which the Customer agrees to curtail load during each Curtailment Season. For customers contracting directly with KCP&L, the Maximum Number of Curtailment Events shall be at least one (1) but shall not exceed ten (10) separate occurrences per Curtailment Season. Each Curtailment Event shall be no more than eight consecutive hours and no more than one occurrence will be required per day. The Company may call a Curtailment Event no more than three consecutive days per calendar week. The cumulative hours of Curtailment Hours per Customer shall not exceed eighty (80) hours in any Curtailment Season.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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**RULES AND REGULATIONS
ELECTRIC**

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

23.07 URBAN HEAT ISLAND PROGRAM

PURPOSE:

Following a recent in-depth study to analyze the “heat island effect” of rising temperatures during summer in urban areas, specifically Kansas City, Missouri, the Company offers this program to help mitigate and reverse that trend. To reduce the effect of heat island in urbanized areas the Company will offer end use targeted and geographically focused energy efficient measures to reduce energy consumption, therefore reducing urban temperatures.

AVAILABILITY:

This program is available through the Program Period and is available to any Customer that resides in the Kansas City Independence Avenue Corridor, with likely expansion to other areas, under any generally available residential or commercial rate schedule offered by the Company.

BUDGET:

Program	2025	2026	2027	Total
UHI Mitigation Program	\$990,330	\$857,580	\$717,080	\$2,564,990

PROGRAM PROVISIONS:

The Company will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program and strive to attain the energy and demand savings target and heat mitigation results.

The program consists of four potential program components.

- Energy Savings Trees. Customers will have the option to claim a free tree to be planted on their property in a location that will create energy savings for the resident and temperature reduction in the outside, ambient air.
- Cool/Thermochromic Roofs. Customers will have the option to receive roof upgrades to lessen their heating and cooling load and temperature reduction in the outside, ambient air.
- Permeable Pavement/Lightening of Pavement Color. The Company will explore ways to mitigate heat through changing the pavement material and/or color. This also may include removal of pavement surfaces to be replaced with green space.
- Other. Due to the exploratory nature of this program the Company reserves the right to use additional program components that can assist in the mitigation of heat.

ELIGIBLE MEASURES AND INCENTIVES:

Measures filed in the most recently approved Technical Resource Manual (TRM) filed in Case No. EO-2023-0369 are eligible for program benefits and incentives may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures, along with program Terms and Conditions, can be found at www.evergy.com.

EVALUATION:

MPSC will hire a third-party evaluator to perform the Evaluation, Measurement and Verification (EM&V) on the program. Associated costs will be funded utilizing Evergy’s Demand Side Investment Mechanism (DSIM) rate rider.

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KANSAS CITY POWER & LIGHT COMPANY

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

23.09 DEMAND RESPONSE INCENTIVE

(continued)

CURTAILABLE LOAD:

Curtailable Load shall be that portion of a Customer's Estimated Peak Demand that the Customer is willing and able to commit for curtailment, and that the Company agrees to accept for curtailment. The Curtailable Load shall be the same amount for each month of the contract. Under no circumstances shall the Curtailable Load be less than 25 kW. Curtailable Load is calculated as the difference between the Estimated Peak Demand as determined above, and the Firm Power Level.

SELF GENERATION:

Self-generation as a curtailment method is restricted to customers who can provide documentation validating Compliance pursuant to Environmental Protection Agency ("EPA") regulations (summarized at www.epa.gov/ttn/atw/icengines/comply.html) that affect the use of reciprocating internal combustion engines.

CUSTOMER COMPENSATION:

Customer compensation shall be defined within each Customer contract. Timing of all payments/credits shall be specified in the curtailment contract with each Customer. Payments shall be paid to the Customer by Company in the form of a check or bill credit as specified in the contract or by a Company-approved Aggregator as defined within the Customer's contract. The credits shall be applied before any applicable taxes. All other billing, operational, and related provisions of other applicable rate schedules shall remain in effect.

Compensation will include:

PROGRAM PARTICIPATION PAYMENT:

For each Curtailment Season, Customer shall receive a payment/credit based upon the incentive structure outlined within the contract term. The Program Participation Payment for a Curtailment Season is equal to the per kilowatt of Curtailable Load rate as defined in the Customer's contract.

The Program Participation Payment will be divided by the number of months in the Curtailment Season and may be applied as bill credits equally for each month of the Curtailment Season or as a combined Participation and Curtailment Event net payment check after the close of the DRI Season.

Curtailment Event Payment: The Customers may also receive an Event Payment for each Curtailment Hour during which the Customer's metered demand is less than or equal to his Firm Power Level.

NEED FOR CURTAILMENT:

Curtailments can be requested for operational or economic reasons. Operational curtailments may occur when physical operating parameters approach becoming a constraint on the generation, transmission, or distribution systems, or to maintain the Company's capacity margin requirement. Economic curtailment may occur when the marginal cost to produce or procure energy, or the opportunity to sell the energy in the wholesale market, is greater than the Customer's retail price.

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**RULES AND REGULATIONS
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**GENERAL RULES AND REGULATIONS
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**RULES AND REGULATIONS
ELECTRIC**

23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT

PURPOSE:

The Residential Demand-Side Management (DSM) Programs (Programs), which consist of five programs, are designed to encourage residential customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission’s rules to administer MEEIA.

AVAILABILITY:

Except as otherwise provided in the terms governing a particular program, these Programs are available to residential customers in Evergy Missouri Metro Company’s service area being served under any residential rate schedule.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 4 portfolio, if Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days’ notice to the Commission.

DEFINITIONS:

Unless otherwise defined, terms used in tariff sheets or schedules in Section 23 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf.

Demand Side Investment Mechanism (DSIM) – A mechanism approved by the Commission in Evergy Missouri Metro’s filing for demand-side program approval in Case No. EO-2023-0369.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Program costs for direct or indirect incentive payments to encourage customer and/or retail partner participation in programs and the cost of measures, which are provided at no cost as part of the program.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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**RULES AND REGULATIONS
ELECTRIC**

23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT (continued)

Long-Lead Project - A project committed to by a Customer, accepted by the Company, and a signed commitment offer received by the program administrator by the end of the Program Period according to the terms and implementation of the MEEIA 2025-2026 programs, specifically to include the Income Eligible Multi-Family and the Whole Business Efficiency programs. The Income Eligible Multi-Family program will be allowed 12 months from end of the Program Period to be finalized, which includes the projects being closed out and incentives paid to the customer. The Whole Business Efficiency program will be allowed 6 months from the end of the Program Period to be finalized, which includes the projects being closed out and incentives paid to the customer.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 20 CSR 4240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Period – The period of which the programs are available. For the Modified Pay as You Save, Evergy Fast Track, and Income Eligible Programs the period will be from January 1, 2025 through December 31, 2026; for the Home Demand Response Program and the Urban Heat Island Mitigation Program, the period will be from January 1, 2025 through December 31, 2027. Unless earlier terminated under the TERM provision of this tariff. Programs may have slightly earlier deadlines for certain activities, as noted on the Company website – www.evergy.com.

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Evergy Missouri Metro and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

TERM:

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs’ termination will be provided to the customer.

DESCRIPTION:

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Income Eligible– December 31, 2026
- Home Demand Response – December 31, 2027
- Urban Heat Island (available for both business and residential customers) – December 31, 2027

These tariff sheets and the tariff sheets reflecting each specific residential DSM program shall be effective from the effective date of the tariff sheets to the applicable dates as noted above next to each individual program, unless an earlier termination date is ordered or approved by the Commission.

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**RULES AND REGULATIONS
ELECTRIC**

23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

Program details regarding the interaction between Evergy Missouri Metro or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each program, and other details such as process flows, application instructions, and application forms will be provided on the Company website, www.evergy.com.

CHANGE PROCESS:

The change process is applicable to changes in program detail regarding the interaction between Company or Program Administrators and Participants in the Programs and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Company or Program Administrators and Participants in the Programs;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff and Office of the Public Counsel of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff and Office of the Public Counsel are informed and provided the above-referenced analysis);
- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate updated list of Measures and Incentive amounts in Case No. EO-2023-0369; and
- 11) Inform Customers, trade allies, Program Partners, etc.

Company will also continue to discuss and provide information on ongoing program and portfolio progress at quarterly regulatory advisory group update meetings.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

P.S.C. MO. No. 2 2nd Revised Sheet No. 2.23
Canceling P.S.C. MO. No. 2 1st Revised Sheet No. 2.23

For Missouri Retail Service Area

RULES AND REGULATIONS

23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT (continued)

PROGRAMS ANNUAL ENERGY DEMAND SAVINGS:

These values are estimates based on savings at customer meters (excluding transmission and distribution line losses).

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT (continued)

PROGRAM COSTS AND INCENTIVES:

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

PROGRAM DESCRIPTIONS:

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

****CHANGES IN MEASURES OR INCENTIVES:**

Measures contained in the Company's most recently approved Technical Resource Manual (TRM) in Case No. EO-2023-0369. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, www.evergy.com. The Measures and Incentives being offered are subject to change. Customers must consult www.evergy.com for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective TRM, the stated Measure or Incentive offering as shown in the currently effective TRM shall govern.

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KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 1st Original Sheet No. 2.25

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For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

RESERVED FOR FUTURE USE

DATE OF ISSUE: April 11, 2016
ISSUED BY: Darrin R. Ives
Vice President

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Kansas City, MO

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KANSAS CITY POWER & LIGHT COMPANY

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.18 WHOLE HOUSE EFFICIENCY

PURPOSE

The Whole House Efficiency program is designed to encourage residential Customers to implement whole-house improvements by promoting home energy assessments, comprehensive retrofit services and high efficiency mechanical equipment.

AVAILABILITY

This program is available during the Program Period, and is available to any Customer receiving service under any generally available residential rate schedule offered by the Company in a structure containing four units or less. Residential customers that rent a residence must receive the written approval of the homeowner/landlord to participate in the program.

PROGRAM PROVISIONS

KCP&L will hire a Program Administrator to implement this program. Options 1 and 2 of the program will be delivered jointly with Spire Energy so that eligible customers utilizing both utilities' services may receive energy savings from each respective utility. Spire Energy will enter into a contract with KCP&L, and KCP&L will be responsible for implementing and delivering all services associated with the program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, installation of program measures and quality assurance including resolution of any reported customer complaints. customer complaints. KCP&L's program offering is not contingent upon joint-delivery with Spire Energy.

The program consists of three options:

- Option 1: Home Energy Assessment. Customer receives an in-home energy assessment and direct installation of low-cost measures. The assessment will identify potential efficiency improvements.
- Option 2: Weatherization Measures. Customers that have completed a comprehensive energy audit are eligible to receive incentives for the purchase and installation of air sealing and insulation.
- Option 3: HVAC Equipment. Customers are eligible to receive incentives for qualifying HVAC equipment installed by an authorized contractor. These measures will not be delivered jointly with Spire Energy.

ELIGIBLE MEASURES AND INCENTIVES

Measures filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at www.kcpl.com.

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Issued by: Darrin R. Ives, Vice President

Effective: June 3, 2018
1200 Main Kansas City, MO 64105

KANSAS CITY POWER & LIGHT COMPANY

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 Revised
For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

23.19 HOME ENERGY REPORT PROGRAM

PURPOSE:

The Home Energy Report program provides residential customers with an energy report that provides a comparison of the household energy usage information with similar type customers or “neighbors.” The intention of the energy report is to provide information that will influence customers’ behavior in such a way that they lower their energy usage. This is a behavioral modification program.

AVAILABILITY:

The program is directed to customers currently receiving service under any residential rate schedule. KCP&L will select 90,000 customers for participation during the Program Period. The program will operate as an opt-out only program, meaning KCP&L will select customers for participation in the program and will allow opt-out if desired. A customer choosing to opt-out of the program should contact KCP&L to have their premise removed from the reporting group.

PROGRAM PROVISIONS:

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications and reporting.

Additional program provisions may be found at www.kcpl.com.

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ISSUED BY: Darrin R. Ives
Vice President

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Kansas City, MO

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.20 INCOME ELIGIBLE PROGRAM

PURPOSE:

Deliver long-term energy savings and bill reductions to income-eligible customers through home retrofits and encourage energy efficiency in multi-family new construction.

AVAILABILITY:

Income Eligible Single Family / Weatherization Ready:

Income-eligible residential homeowners and renters that reside in single-family housing with two (2) or fewer units. Low-income customers are 200% or below the Federal poverty level.

Eligibility may be based on the following:

- Reside in federal, state, or local subsidized housing and meet those program income guidelines.
- Reside in non-subsidized housing and provide proof of income level.
- Reside within a census tract at or below the required income level or within Justice 40 Census Tracts.
- Have participated in other programs that require the same or lesser income levels, such as LIHEAP.

Income Eligible Multi-Family:

The Income Eligible Multi-Family program is available for the Program Period to any customer receiving service under any residential or business rate, meeting one of the following building eligibility requirements:

- Participation in an affordable housing program. Documented participation in a federal, state or local affordable housing program, including LIHTC, HUD, USDA, State HFA and local tax abatement for low-income properties.
- Location in a low-income census tract. Location in a census tract we identify as low-income, using HUD's annually published "Qualified Census Tracts" or Justice40 Census Tracts.
- Rent roll documentation. Where at least 50 percent of units have rents affordable to households at or below 80 percent of area median income, as published annually by HUD.
- Tenant income information. Documented tenant income information demonstrating at least 50 percent of units are rented to households meeting one of these criteria: at or below 200 percent of the Federal poverty level or at or below 80% of area median income.
- Participation in the Weatherization Assistance Program. Documented information demonstrating the property is on the waiting list for, currently participating in, or has in the last five years participated in the Weatherization Assistance Program.

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.20 INCOME ELIGIBLE PROGRAM (continued)

BUDGETS:

Combined Jurisdictions

Program	Components	2025	2026	Total
Income Eligible Program	Income Eligible Multi-Family & Income Eligible Single Family/Weatherization Ready	\$2,750,000	\$2,750,000	\$5,500,000

PROGRAM PROVISIONS:

The Income-Eligible Program will consist of two components:

- **Income Eligible Single Family / Weatherization Ready** promotes efficiency improvements to housing for low-income single-family customers. Evergy will work with local resources from the Kansas City Low Income Leadership Assistance Collaborative (KC-LILAC) to provide home repairs and/or Missouri community action agencies' deferred customers to remove barriers to proceed through the standard Weatherization Assistance Program for home efficiency improvements. The barriers vary by home but may include foundation issues, roof repairs, mold mitigation, etc.
- **Income Eligible Multi-Family** provides whole building analysis, recommendations for improvements with technical and process assistance, and incentives for upgrades. Projects include both in-unit and common area improvements.
- *In-Unit Upgrades.* Residents in qualifying multi-family housing will receive direct installation of low-cost measures at no cost. The measures may include: low-flow faucet aerators, low-flow showerheads, LEDs, advanced power strips, and hot water pipe insulation. Rebates for in-unit upgrades will also be available.
- *Multi-Family Common Areas.* Prescriptive and custom rebates will be available for qualifying upgrades.
- *Income Eligible Multi-Family New Construction.* Encourages income eligible multi-family builders to build buildings more energy efficiently by offering rebates to offset the cost difference between an inefficient and an efficient building.

Some of these components will be co-delivered with Spire to eligible customers for both utilities. Evergy offerings are not contingent upon co-delivery.

EVALUATION:

MPSC will hire a third-party evaluator to perform the Evaluation, Measurement, and Verification (EM&V) of the program. Associated costs will be funded utilizing Evergy's Demand Side Management Investment Mechanism (DSIM) rate rider.

EVERGY MISSOURI METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

RULES AND REGULATIONS ELECTRIC

15.18 INCOME ELIGIBLE PROGRAM (continued)

ELIGIBLE MEASURES AND INCENTIVES:

Measures contained in Company’s most recently approved Technical Resource Manual (TRM) filed in Case No. EO-2023-0369 are eligible for program benefits and incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at www.evergy.com.

Some of these components will be co-delivered with Spire to eligible customers for both utilities. Evergy offerings are not contingent upon co-delivery.

EVALUATION:

MPSC will hire a third-party evaluator to perform the Evaluation, Measurement, and Verification (EM&V) of the program. Associated costs will be funded utilizing Evergy’s Demand Side Management Investment Mechanism (DSIM) rate rider.

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EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.21 HOME DEMAND RESPONSE

PURPOSE:

The voluntary Home Demand Response Program is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions and/or provide a more economical option to generation or purchasing energy in the wholesale market.

Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company. The Program accomplishes this by deploying various demand response technologies to Participants WiFi enabled connected device(s) to modify the run-time and utilization of the device for a specified period of time in a Company coordinated effort to limit overall system peak load.

AVAILABILITY:

The program is available during the Program Period and available to all Evergy Missouri Metro residential customers receiving electric service that also meet the program provisions below.

PROGRAM PROVISIONS:

This program will consist of qualifying direct load control (DLC) devices. Customers must maintain a secure home WiFi enabled internet service and have a working central air conditioning system or heat pump. If a WiFi enabled device is provided to customers at a discounted price, customers must agree to install the device at their premise receiving electric service within fourteen (14) days of receiving the device, and keep it installed, operational and connected to a secure home WiFi network for the duration of the program Cycle.

Customers must agree to not sell the device for the duration of the program. If it is found that they do, a debit will be issued on their utility bill for the Manufacturer Suggested Retail Price (MSRP) of the WiFi-enabled device, or the value of incentive provided to the customer. Payment of that debit will be the customer’s responsibility. Incented devices through the Program are only eligible for utility retail or wholesale programs.

The Company reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial penalties and to terminate participation for non-compliance.

This schedule is not applicable where the Customer’s electric generating and/or electric storage system(s) are registered in the wholesale market as a part of a Demand Response (DR) or Distributed Energy Resource (DER) aggregation.

The Company will hire a Program administrator to implement this Program. The Program Administrator will provide the necessary services to effectively implement the Program and strive to attain the energy and demand savings targets. The Company and the Program Administrator will follow a multi-faceted approach to marketing the Program.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.21 HOME DEMAND RESPONSE (continued)

CONTROLS & INCENTIVES:

Participants will receive enrollment and participation incentives at a level determined by the Company. If customers have an existing WiFi enabled eligible device the customer may elect to enroll and participate in the demand response program. During a curtailment event, the Company or its assignee will deploy various demand response technologies to Participants' WiFi enable device to modify the run-time of central air-conditioning unit(s), heat pump(s) or other behind the meter technologies for a specified period of time in a Company coordinated effort to limit overall system peak load.

The customer has the option to opt out of any individual curtailment event by modifying the settings on their device or contacting the Company or its assignee. Participants have the option of opting out of the entire program by having the Company remove the device or by returning the device to the Company. The Company reserves the right to set and modify incentive levels at any point during the program.

CURTAILMENT METHODS:

The Company may elect to deploy various types of demand response reductions including, but not limited to: (1) cycling the compressor unit(s); (2) deploying stand-alone pre-cooling and pre-heating strategies; (3) deploying a combination of pre-cooling and pre-heating cycling strategies; (4) deploying pre-cooling and pre-heating temperature modification strategies.

The Company reserves the right to test new DR enabled devices during the program period.

NOTIFICATION:

The Company will notify Program Participants of a curtailment event via various communication channels, which could include, but is not limited to:

1. SMS.
2. Email.
3. Push notifications.
4. In-App notifications.
5. Device notifications.

The notification can occur prior to or at the start of a curtailment event.

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.21 HOME DEMAND RESPONSE (continued)

CURTAILMENT SEASON:

The Summer Curtailment Season will extend from June 1 to September 30 and Winter Curtailment Season from October 1 to May 31 with the ability to call emergency demand response events as needed.

CURTAILMENT LIMITS:

The Company may call a curtailment event any weekday, Monday through Friday. In addition, the company may call a curtailment event on Saturday or Sunday during an Energy Emergency Alert (EEA) event officially designated as such. A curtailment event occurs whenever the direct load control device is being controlled by the Company or its assignees. The Company may call a maximum of one curtailment event per eligible device per day per Participant. The maximum number of hours the Company may call per device per year will be governed by limitations established within the terms and conditions of the device original equipment manufacturers. . The Company is not required to curtail all Participants simultaneously and may stagger curtailment events across Participants.

EVALUATION:

MPSC will hire a third-party evaluator to perform the Evaluation, Measurement and Verification (EM&V) on the program. Associated costs will be funded utilizing Evergy’s Demand Side Investment Mechanism (DSIM) rate rider.

PROGRAM BUDGETS:

Program Name	2025	2026	2027
Home Demand Response	\$2,912,618	\$3,080,474	\$3,416,407

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RULES AND REGULATIONS
ELECTRIC

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ELECTRIC

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~~Original Sheet No. 2.37~~

For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23. PROMOTIONAL PRACTICES- PROGRAMS

23.02 REHOUSING LOW-INCOME PILOT PROGRAM

PURPOSE:

The purpose of the Rehousing Low-Income Pilot Program (Program) is to help electric customers enter into stable housing by providing additional resources to those meeting the eligibility requirements while also assessing the delivery methods used in the Program and the impacts on revenues and costs. This Program is provided pursuant to the Stipulation and Agreement approved by the Missouri Public Service Commission (MoPSC) in Case No. ER-2022-0129.

ELIGIBILITY:

The Program shall be available to residential customers who have received service under or qualify for any of the Residential rate options offered by the Company, are income eligible and who have been homeless, spent time in a homeless shelter or transitional housing in the past year, or are seniors living in public housing as identified by a Rehousing or Housing Services Agency. The customer should be ready to start new service with Evergy.

DEFINITIONS:

Rehousing Agency or Housing Services Agency – Either a local private or a non- profit organization designated by Company to enroll customers in the Rehousing Low-Income Pilot Program within their area.

TERM:

The Program shall be available to qualifying customers for a period of three (3) years commencing when the first funding is released to one (1) or more Rehousing Agency(s).

A customer may only receive assistance once from the Rehousing Program. If a customer willingly discontinues service with Evergy, any remaining Rehousing Program credit will go back to the company to be reallocated to another eligible customer.

PROVISIONS:

Pursuant to the Stipulation and Agreement in File No. ER-2022-0129 the Program will be funded by an equal sharing of costs between ratepayers and shareholders for a minimum of three years at a total of \$250,000 per utility with the first year contributions prorated for the months remaining in the year. Funding will also be used to support program administration.

Funds will be administered through the Rehousing or Housing Services Agencies with which Company has established relationships and which are positioned to administer the Program or are willing to do so.

Rehousing Agencies may give priority to veterans of U.S. armed services or disabled individuals.

Program funds will only be used after a customer has received any available LIHEAP funding in which they may qualify. Program funds can also be used to support Agency staffing to administer the funds.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23. PROMOTIONAL PRACTICES- PROGRAMS

23.02 REHOUSING LOW-INCOME PILOT PROGRAM (continued)

PROVISIONS: (continued)

Up to \$1,000 will be available for any eligible customer with total participation not to exceed the annual funding level. Program funds may be used to satisfy one or any combination of the following items associated with electric service previously provided to the customer:

- bad debt associated with a prior residential account,
- previously assessed late payment charges,
- bill amounts associated with past unauthorized residential use,
- up to one (1) previously assessed diversion fee, and/or
- future energy bill payment.

A customer that qualified for this Program shall not be assessed a deposit as a condition of initial services. The Company may reallocate funds to other assistance programs or rate jurisdictions that may have a higher level of demand for the program.

Program funds may not be used to satisfy a deposit requirement, and it is reasonable for Company to not assess a deposit for initial service for this pilot program.

ADMINISTRATION, REPORTING AND EVALUATION:

A summary of Program administration, reporting and evaluation will be provided via email to Staff and the Office of Public Counsel at the conclusion of each year of the Program and will consist of the number of customers that have participated, the number of participating customers that would have otherwise been required to pay a deposit to establish service, the total amount of Program funds utilized, and the funding utilized for each Rehousing Agency with each of the amounts described.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23.22 MODIFIED PAY AS YOU SAVE (PAYS®)

PURPOSE:

The purpose of the Residential Modified PAYS® Program is to promote affordability and accessibility for energy efficient upgrades to residential customers to create long-term energy savings and bill reduction opportunities through an on-bill tariff tied to the premise.

AVAILABILITY:

This offer is available for participation by customers who are receiving services under any generally available Missouri residential rates and reside in a building with four (4) or fewer units, with each unit having its own entrance and meter. Evergy will target market this program in zip codes that generally fall below 300% Federal Poverty Income Levels based on current year’s practice.

BUDGET:

The program’s combined jurisdiction budget is below:

Combined Jurisdictions

Program	2025	2026	Total
Modified PAYS®	\$3,550,000	\$3,550,000	\$7,100,000

PROGRAM OFFER DESCRIPTION:

Participation

The Company will hire a Program Administrator(s) to implement the program. The Program Administrator(s) will provide the necessary services to effectively implement the program:

- **Step #1:** A visual home inspection/assessment with direct install of free energy savings measures. Homes that are deemed eligible for participation will move forward with a more in-depth data collection to record the actual features and conditions, including energy usage. Customers have the option to bypass the home assessment and enter through the Fast Track route if only HVAC upgrade is requested with the ability to complete a home inspection/assessment and direct install later.
- **Step #2:** The Program will analyze usage history, assessment data, and the participating contractor’s installation costs to determine each participant’s unique qualifying scope of work ensures that 80% of the estimated post upgrade savings over the lifetime of the measure makes up the monthly tariff charge, while 20% of the estimated post upgrade savings flow to the participant, capped at up to 15 years.
 - Copayment Option: If a project is not cost-effective, customers may agree to pay a portion of the project’s cost that prevents it from qualifying for the program as an upfront payment to the participating contractor.

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Issued by: Darrin R. Ives, Vice President

Effective: January 1, 2025
1200 Main, Kansas City, MO 64105

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

MODIFIED PAY AS YOU SAVE (PAYS®)

(continued)

- **Step #3:** If a participant agrees to the scope of work, the Program will facilitate installation through the Company’s network of trade allies / contractors.
 - Post Install Quality Control inspections – 100% of installations will be remotely inspected for quality assurance using geo-coded and time-stamped photo documentation.
 - Program Administrator to notarize and file Property Notice with the location’s property records.
- Company will initiate on bill charge 45 days following verification of installation.

Participation Requirements:

- Location Ownership: If the participant is not the owner of the location, the owner must sign an Owner Agreement. The owner must agree to have a Property Notice attached to their property records.
- Notice: If the signature of the successor customer renting the location is not obtained on the Property Notice form, or if the purchaser in jurisdictions where the company cannot attach the Property Notice to property records does not receive notice, it will be considered as the owner’s acceptance of consequential damages. This also grants permission for the tenant or purchaser to terminate their lease or sales agreement without penalty. Also, the customer can pay off the remaining balance including cost of upgrades and the Company’s cost of capital remaining due.
- Energy History: The customer authorizes the use of energy usage history by the Program Administrator to true up its energy analysis and determine qualifying recommendations.

Energy Efficiency Plans:

The company will have its Program Administrator conduct a cost analysis and develop an Energy Efficiency Plan, outlining recommended upgrades to enhance energy efficiency and reduce utility costs. This report will be provided to the customer at no cost, aiming to incentivize and educate them on the suggested energy efficiency improvements.

- Incentive Payment: The Company will offer incentives currently available for an eligible residential Measure as defined in the Company’s MEEIA 4 Demand-Side Plan. The company reserves the right to adjust incentives at its discretion based on targeted marketing to customers that reside in low-to-moderate income zip codes.
- Net Savings: Recommended upgrades shall be limited to those where the annual Service Charges and the utility’s cost for capital, are no greater than 80% of the estimated annual benefit from reduction to customer annual utility charges based on electricity and/or gas rates.
- Co-Pay Option: If a project is not cost-effective, customers may agree to pay the portion of a project’s cost that prevents it from qualifying for the Program as an upfront payment to the contractor. The Company will assume no responsibility for such upfront payments to the contractor. Co-payments will be applied after applying relevant incentive payments.

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

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**RULES AND REGULATIONS
ELECTRIC**

MODIFIED PAY AS YOU SAVE (PAYS®)

(continued)

Service Charge:

The company will recover the costs for its investment including any fees as allowed in this tariff through a monthly Service Charge assigned to the location where upgrades are installed and paid by the Participant or successor customer occupying that location until all Company costs have been recovered. The Service Charge will also be set for a duration not to exceed 15 years. The Service Charge and duration of payments will be included in the Efficiency Upgrade Agreement.

- **Cost Recovery:** No sooner than 45 days after approval by the Company or its Program Administrator, the Participant shall be billed the monthly Service Charge as determined by the Company. The Company will bill and collect Service Charges until cost recovery is complete.
- **Eligible Upgrades:** All upgrades must have Energy Star certification, if applicable, the Program Administrator may seek to negotiate with contractors or upgrade suppliers extended warranties to minimize the risk of upgrade failure on behalf of customers.
- **Ownership of Upgrades:** During the duration that Service Charges are billed to customers at locations where upgrades have been installed, the Company will retain ownership of the installed upgrades. Upon completion of the cost recovery, ownership will be transferred to the location's owner.
- **Maintenance of Upgrades:** Participating customers and owner of the location (if the participant is not the owner) shall keep the installed upgrades in place, in working order, and maintained per manufacturer's instructions during the duration of the cost recovery. Participating customers shall report the failure of the installed upgrades to the Program Administrator or Company as soon as possible. If an upgrade fails, the Company is responsible for determining its cause and for repairing the equipment in a timely manner. If the owner, customer, or occupants caused the damage to the installed upgrades, they will reimburse the Company for the expenses incurred.
- **Termination of Service Charge:** Once the utility's cost for the upgrades at a location have been recovered, including its cost of capital, the cost paid to the contractor to perform the work, costs for any repairs made to the upgrades, the monthly service charge shall no longer be billed. Customers will have the option to pay off in full any costs associated with any installed upgrades early, with no penalties.
- **Vacancy:** If a location at which upgrades have been installed becomes vacant for any reason and electric service is disconnected, the Service Charge will be suspended until a successor customer takes occupancy. If the owner maintains electric service at the location, the owner will be billed the Service Charge as part of any charges it incurs while electric service is turned on.
- **Extension of Program Charge:** If the monthly service charge is reduced or suspended for any reason, once repairs have been successfully effected or service reconnected, the number of total monthly payments shall be extended until the total collected through the Service Charge is equal to the Company's cost for installation, including costs associated with repairs, deferred payments, and missed payments as long as the current occupant is still benefiting from the upgrades.
- **Tied to the Location:** Until cost recovery for upgrades at a location is complete or the upgrades fail, the terms of this tariff shall be binding on metered structure or facility and any future customer who shall receive service at that location.
- **Disconnection for Nonpayment:** As a charge paid in furtherance of an approved energy efficiency program, the Company may disconnect the metered structure for non-payment of the Service Charge under the same provisions as for any other electric service.

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**RULES AND REGULATIONS
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23.22 MODIFIED PAY AS YOU SAVE (PAYS®)

(continued)

- Non-Payment: Costs associated with participants who have fallen into non-pay status before complete recovery of equipment costs have been received will be recovered as a MEEIA program cost.
- Confirm Savings Actually Exceeded Tariff-Charge: Program Administrator will perform an analysis 12 months post installation date to evaluate weather-normalized 12 month post upgrade project cost savings that include meter based pre and post usage to confirm that the Service Charge remains lower than the estimated Project cost savings. In the event the analysis shows that the Service Charge exceeds the estimated Project Cost savings, an investigation will take place. If the investigation determines inaccurate cost savings estimates or faulty equipment installation and is not the result of changes in participant behavior or weather changes, the Service Charge may be reduced or eliminated to the extent needed for the Participant to realize savings.
- Repairs: Should at any future time during the billing of the Service Charge the Company determines that the installed upgrades are no longer functioning as intended, and that the occupant or building owner as applicable did not damage or fail to maintain the installed upgrades, the Company shall reduce or suspend the Service Charge until such time as the Company and/or its Program Partner can repair the upgrades. If the upgrades cannot be repaired or replaced cost effectively, the Company will waive the remaining Service Charges. If the Company determines the occupant or owner of the location as applicable, damaged or failed to maintain the upgrades in place, it will seek to recover all costs associated with the installation, including any fees, incentives paid to lower Project costs, and legal fees. The Service Charge will continue until the Company’s cost recovery is complete, as long as the upgrades continue to function. The Company will not guarantee perfect operation of installed upgrades in every circumstance, and any suspension or waiver of unbilled Service Charges shall not entitle the Participant or owner to any refund or cancellation of previously billed Service Charges.

Eligible **Incentives** directly paid to customers and **Measures**, along with program **Terms and Conditions** can be found at www.evergy.com

EVALUATION

MPSC will hire a third-party evaluator to perform the Evaluation, Measurement, and Verification (EM&V) of the program. Associated costs will be funded utilizing Evergy’s Demand Side Investment Mechanism (DSIM) rate rider.

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For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

23. PROMOTIONAL PRACTICES-PROGRAMS

23.01 CRITICAL NEEDS PROGRAM

PURPOSE:

The Critical Needs Program (the “Program”) is a three-year pilot program designed to promote and finance a community-based information resource network and program staff that will identify and direct customers with critical medical needs to resources that will help customers:

- Maintain or restore utility services
- Avoid negative impacts on residents with serious medical conditions
- Address build-up of utility arrears
- Provide a streamlined process to complementary services

The Program will provide outreach and training to community stakeholders that will allow them to identify individuals that are in critical medical need for assistance and refer such individuals to available assistance resources.

ELIGIBILITY:

This program shall be available to all residential customers who meet the definition of Critical Medical Need as verified by a certified medical professional.

DEFINITIONS:

Critical Medical Need – a situation, as verified by a certified medical professional, where loss of electric service may aggravate an existing cognitive issue, serious illness or may prevent the use of life-support equipment.

Critical Medical Need Agency – a community agency, either a local private or non-profit organization, designated by the Company to enroll customers in the Critical Medical Need Pilot Program within their area.

TERM:

The Program shall be available to qualifying customers for a period of three (3) years commencing when the first funding is released to one (1) or more Critical Medical Need agency/agencies. The Company may expand the program as needed and adjust eligibility definitions as needed.

FUNDING:

The Critical Needs program will be funded through an equal sharing of costs between ratepayers and shareholders for a minimum of three years at a total of \$300,000 per year. Funding will also be used to support program administration. Any unspent funding allocated for the Critical Medical Needs Program in a given program year, may be used towards the Company’s other bill assistance programs, or allocated to another rate jurisdiction with a higher demand for the Critical Needs Program.

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ELECTRIC**

23. PROMOTIONAL PRACTICES-PROGRAMS

23.01 CRITICAL NEEDS PROGRAM

(continued)

BENEFITS:

Customer accounts identified as critical needs will not be eligible for disconnection for thirty (30) days or longer as designated by the Company. Eligible residential customers will also receive information on the Company's Average Payment program, Medical Program, Economic Relief Pilot program and additional programs, if eligible, as deemed appropriate by the Company. Any member of the household with a verified Critical Medical Need may be eligible for extension to secure payment for utility service or make alternate payment arrangements.

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