#### PSC Mo.No. 2 COMTEL TELCOM ASSETS LP d/b/a VarTec Solutions

**Original Sheet No. Adoption Notice** 

Comtel Telcom Assets LP d/b/a VarTec Solutions, hereby adopts, ratifies, and makes its own, as if the same had been filed by it, the following tariff filed with the Public Service Commission of the State of Missouri, under the name VarTec Solutions, Inc. currently on file and approved by the Commission, representing the rates, terms and service of the telecommunications service of VarTec Solutions, Inc.:

VarTec Solutions, Inc. formerly eMeritus Communications, Inc., Missouri P.S.C. Tariff No. 2 [interexchange service]

Issued: December 23, 2005 Issued by:

Becky Gipson Director, Regulatory Affairs 2400 Marsh Lane Carrollton, Texas 75006 (972) 478-3000 Effective: February 6, 2006



TA-2006-0214

#### ADOPTION SUPPLEMENT

VarTec Solutions, Inc. hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, Missouri P.S.C. Tariff Number 2 filed with the Missouri Public Service Commission by eMeritus Communications Inc. This notice may be made effective as of the date it is filed with the Commission.

Issued: August 11, 2004

Effective: September 10, 2004

Issued By: Becky Gipson Director - Regulatory Affairs VarTec Solutions, Inc. 1600 Viceroy Drive Dallas, Texas 75235 (214) 424-1000



#### TITLE SHEET

#### RESALE TELECOMMUNICATIONS SERVICES

This tariff applies to the Resold Telecommunications Services furnished by Comtel Telcom Assets LP d/b/a VarTec Solutions ("Carrier") between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at Carrier's place of business, 2440 Marsh Lane, Carrollton, Texas 75006. Comtel Telcom Assets LP d/b/a VarTec Solutions operates as a competitive telecommunications company in the State of Missouri.

Issued: December 23, 2005

Effective: February 6, 2006

Issued By: Becky Gipson Director - Regulatory Affairs Comtel Telcom Assets LP d/b/a VarTec Solutions 2440 Marsh Lane Carrollton, Texas 75006 (972) 478-3000



TA-2006-0214

#### VarTec Solutions, Inc. formerly eMeritus Communications, Inc.

Missouri P.S.C Tariff No. 2 Second Revised Sheet No. 1 Replaces First Revised Sheet No. 1

Cancelled

February 6, 2006

#### TITLE SHEET

### Public Service Commission MISSOURI

#### RESALE TELECOMMUNICATIONS SERVICES

This tariff applies to the Resold Telecommunications Services furnished by VarTec Solutions, Inc. formerly known as eMeritus Communications, Inc. ("Carrier") between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 2440 Marsh Lane, Carrollton, Texas 75006. VarTec Solutions, Inc. operates as a competitive telecommunications company in the State of Missouri.

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Issued: April 21, 2005

Effective: May 1, 2005

Issued By: Becky Gipson Director - Regulatory Affairs VarTec Solutions, Inc. 2440 Marsh Lane Carrollton, Texas 75006 (972) 478-3000 VarTec Solutions, Inc. formerly eMeritus Communications, Inc. Missouri P.S.C. Tariff No. 2 First Revised Sheet No. 1 Replaces Original Sheet No. 1

#### TITLE SHEET

#### **RESALE TELECOMMUNICATIONS SERVICES**

This tariff applies to the Resold Telecommunications Services furnished by VarTec Solutions, Inc. (N) formerly known as eMeritus Communications, Inc. ("Carrier") between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 1600 (T) Viceroy Drive, Dallas, Texas 75235. VarTec Solutions, Inc. operates as a competitive (T) telecommunications company in the State of Missouri.



Issued: August 11, 2004

Issued By: Becky Gipson Director - Regulatory Affairs VarTec Solutions, Inc. 1600 Viceroy Drive Dallas, Texas 75235 (214) 424-1000



Effective: September 10, 2004



eMeritus Communications, Inc.

Missouri P.S.C Tariff No. 2 **Original Sheet No. 1** 

Missouri Public

#### TITLE SHEET

REC'D FEB 0'8 2001

Service Commission RESALE TELECOMMUNICATIONS SERVICES

This tariff applies to the Resold Telecommunications Services furnished by eMeritus Communications, Inc. ("Carrier") between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 8750 North Central Expressway, Suite 2000, Dallas, Texas 75231. eMeritus Communications, Inc. operates as a competitive telecommunications company in the State of Missouri.

# CANCELLED

1,15HR51 Public Service Commission (Now Var Techolution 5#2)

Missouri Public

FILED MAY 14 2001 01 - 432Service Commission

Issued: February 8, 2001

Effectives

Issued By: Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 214-863-8000





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eMeritus Communications, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived pursuant folic Missouri Public Missouri 992.420:

4 CSR 240.10.020	 Depreciation of fund income. REC'D FEB 08 2001
4 CSR 240-30.010(2) (C)	 Posting of exchange rates structure Coperating sion offices.
4 CSR 240-30.040	 Uniform System of Accounts
4 CSR 240-33.030	 Inform Customers of the Lowest Price
4 CSR 240-35	 Reporting By Pass

Missouri Public

### FILED MAY 14 2001 01-432 Service Commission

**Issued: February 8, 2001** 

MAY 1 4 2001

Issued By: Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 214-863-8000

#### eMeritus Communications, Inc.

#### Missouri P.S.C Tariff No. 2 Original Sheet No. 3

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Section 392.240 (1)	 Missouri Public Rates - Reasonable average return on investment. RECD FEB 0 8 2001
Section 392.270	 Property valuation. Service Commission
Section 392.280	 Depreciation rates.
Section 392.290	 Issuance of stocks and bonds.
Section 392.310	 Issuance of stocks.
Section 392.320	 Stock dividends.
Section 392.330	 Issuance of securities, debts and rates.
Section 392.340	 Capitalization Reorganization.
Section 392.300.2	 Acquisition of Stock
Section 392.320	 Stock Dividend Payment

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effectives Manch 10, 2001

Issued By: Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 214-863-8000

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Issued: November 17, 2004

Effective: December 17, 2004

Issued By: Becky Gipson Director - Regulatory Affairs 1600 Viceroy Drive Dallas, Texas 75235 (214) 424-1000



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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: An an and a faile of the

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000 eMeritus Communications, Inc.

Missouri P.S.C Tariff No. 2 **Original Sheet No. 5** 

Missouri Public

#### SYMBOLS

REC'D FEB 0 8 2001

The following are the only symbols used for the purposes indicated berow:

- Delete or Discontinue D -
- Change Resulting In An Increase to A Customer's Bill I -
- Moved From Another Tariff Location M -
- N -New
- Change Resulting In A Reduction to A Customer's Bill R -
- Change In Text or Regulation But No Change In Rate or Charge Τ-

#### TARIFF FORMAT

- Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are Α. numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- Sheet Revision Numbers Revision numbers also appear in the upper right corner of each Β. page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.

Missouri Public

FILED MAY 1 4 2001 01 - 432Service Commission

Issued: February 8, 2001

# Effective

MAY 1 4 2001

Issued by: Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

eMeritus Communications, Inc.	Missouri P.S.C Tariff No. 2
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	Missouri Public

### TARIFF FORMAT (Cont'd)

## REC'D FEB 08 2001

- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph Viding Ceach Resident of coding is subservient to its next higher level:
  - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

eMeritus Communications, Inc.

### SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS FEB 08 2001

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a subscriber's location to Carrier's location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a subscriber, to enable Carrier to identify the origin of service user so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no subscriber shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

<u>Automatic Numbering Identification (ANI)</u> - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Carrier - Refers to eMeritus Communications, Inc.

<u>Common Carrier</u> - A company or entity providing telecommunications services to the public.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: Waren To, 2001

MAY 142001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

eMeritus Communications, Inc.

# SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (RECTORFED 08 2001

Customer - The party utilizing Carrier's services and responsible for payments for any services and responsible for payments for any services and responsible for any services and services a

Commission - Refers to the Missouri Public Service Commission.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Local Access and Transport Area (LATA) - The term "Local Access Transport Area" denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

<u>Measured Charge</u> - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

Peak Period - The Peak Calling Period is 8 am- 5 pm, Monday through Friday.

<u>Responsible Organization (Resp. Org.)</u> - The entity that has responsibility for the management of 800 numbers in the Service Management System (SMS/800) including maintaining Customer records in the SMS/800 system. Also, the entity which accesses the SMS/800 to: (a) search for and reserve 800 numbers; (b) create and maintain 800 number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/800 recognizes one Resp. Org. for each 800 number.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 32 Service Commission

**Issued: February 8, 2001** 

Effective Marsh 19 3901

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### eMeritus Communications, Inc.

REC'D FEB 0 8 200<sup>Missouri</sup> P.S.C Tariff No. 2 Original Sheet No. 9

### Service Commission SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

<u>Subscriber</u> - The person or legal entity which enters into arrangements for Carrier's telecommunications services and is responsible for payment of a Carrier's services.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Missouri Public

FILED MAY 14 2001 01-432 Service Commission

**Issued: February 8, 2001** 

Effective

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### Missouri P.S.C Tariff No. 2 Original Sheet No. 10

Missouri Public

#### SECTION 2. <u>RULES AND REGULATIONS</u>

#### 2.1 Application of Tariff

# REC'D FEB 08 2001

#### Service Commission

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Carrier for telecommunications between points within the state. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
  - A. Carrier may, from time to time, offer various enhanced services and information services within the state. Such services will be provided pursuant to contract and will not be governed by this tariff.
  - B. Carrier may also, from time to time, offer switching and/or transmission to other telecommunications carriers for resale to such companies' customers.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: March 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### Missouri P.S.C Tariff No. 2 Original Sheet No. 11

Missouri Public

#### SECTION 2. RULES AND REGULATIONS (Cont'd)

REC'D FEB 08 2001

2.1 <u>Application of Tariff</u> (Cont'd)

Service Commission

- 2.1.2 Carrier's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers.
- 2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.
- 2.1.4 The subscriber is entitled to limit the use of Carrier's services by users at the subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.

Missouri Public

FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effectives

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

### SECTION 2. RULES AND REGULATIONS (Cont'd) REC'D FEB 08 2001

#### 2.2 Use of Services

#### Service Commission

- 2.2.1 Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Carrier's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 Carrier's services are available for use 24 hours per day, seven days per week.

Missouri Public

FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effective: March 10. 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

MAY 1 4 2001

SECTION 2. RULES AND REGULATIONS (Cont'd) RFCD FEB 08 2001

2.2 Use of Services (Cont'd)

Service Commission

- 2.2.5 Carrier does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
- 2.2.6 Carrier's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.3 Liability of Carrier
  - 2.3.1 Carrier shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with Carrier's services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall Carrier's liability for any service exceed the charges applicable under this tariff to such service.
  - 2.3.2 Carrier shall be indemnified and saved harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the services provided by Carrier.

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FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effectiver Monch 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

SECTION 2. RULES AND REGULATIONS (Cont'd) RFCD FEB 08 2001

2.3 <u>Liability of Carrier</u> (Cont'd)

Service Commission

- 2.3.3 Carrier is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with Carrier's services.
- 2.3.4 Carrier shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.
- 2.3.5 Carrier shall not be liable for and shall be indemnified and saved harmless by any subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any subscriber, user or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or control led by the subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by Carrier which is not the direct result of Carrier's negligence. No agents or employees of any other entity shall be deemed to be the agent s or employees of Carrier.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

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## SECTION 2. RULES AND REGULATIONS (CONCO) FEB 08 2001

#### 2.3 <u>Liability of Carrier</u> (Cont'd)

Service Commission

2.3.6 Carrier shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### Missouri P.S.C Tariff No. 2 Original Sheet No. 16

#### Missouri Public SECTION 2. RULES AND REGULATIONS (Cont'd)

### REC'D FEB 08 2001

#### 2.4 <u>Responsibilities of the Subscriber</u>

- 2.4.1 The subscriber is responsible for placing any flecessary orders, for complying with tariff regulations; and for assuring that users comply with tariff regulations. The subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the subscriber to users. The subscriber is also responsible for the payment of charges for calls originated at the subscriber's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.2 The subscriber is responsible for charges incurred for special construction and/or special facilities which the subscriber requests and which are ordered by Carrier on the subscriber's behalf.
- 2.4.3 If required for the provision of Carrier's services, the subscriber must provide any equipment space, supporting structure, conduit and electrical power without charge to Carrier.
- 2.4.4 The subscriber is responsible for arranging access to its premises at times mutually agreeable to Carrier and the subscriber when required for Carrier personnel to install, repair, maintain, program, inspect or remove equipment with the provision of Carrier's services.

### Missouri Public

FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effective, Manch 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### SECTION 2. RULES AND REGULATIONS (Cont'd) RFCD FEB 08 2001

2.4 Responsibilities of the Subscriber (Cont'd)

2.4.5 Service Commission 2.4.5 The subscriber shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into Carrier's network are of the proper mode, bandwidth, power, and signal level for the intended use of the subscriber and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other subscribers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without the use of protective interface devices.

> If the subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to Carrier equipment, personnel, or the quality of service to other subscribers, Carrier may, upon written notice, require the use of protective equipment at the subscriber's expense. If this fails to produce satisfactory quality and safety, Carrier may, upon written notice, terminate the subscriber's service.

2.4.6 The subscriber must pay Carrier for replacement or repair of damage to the equipment or facilities of Carrier caused by negligence or willful act the subscriber, users, or others, by improper use of the services, or by use of equipment provided by the subscriber, users, or others.

Missouri Public

FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effective Monch 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

# SECTION 2. RULES AND REGULATIONS (Cont'd) RECD FEB 08 2001

#### 2.4 <u>Responsibilities of the Subscriber</u> (Cont'd)

### Service Commission

- 2.4.7 The subscriber must pay for the loss through theft of any Carrier equipment installed at subscriber's premises.
- 2.4.8 The subscriber is responsible for payment of the charges set forth in this tariff.
- 2.4.9 The subscriber is responsible for compliance with the applicable regulations set forth in this tariff.

### Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective:

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### SECTION 2. <u>RULES AND REGULATIONS</u> (Cont'd) REC'D FEB 0 8 2001

#### 2.5 <u>Cancellation or Interruption of Services</u>

#### Service Commission

- 2.5.1 Without incurring liability eMeritus may disconnect services to a Customer or may withhold the provision of ordered or contracted services, subject to the procedures per Commission Rules and with written notice, under any of the following conditions:
  - (A) Nonpayment of any sum due eMeritus for more than thirty days after issuance of the bill for the regulated amount due:
  - (B) Failure to post the required deposit or guarantee:
  - (C) Unauthorized use of telecommunications company equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment:
  - (D) Failure to comply with terms of a settlement agreement:
  - (E) Refusal after reasonable notice to permit inspection, maintenance or replacement of telecommunications company equipment:
  - (F) Material misrepresentation of identity in obtaining telecommunications company service: or
  - (G) As provided by State or Federal Law.

#### Missouri Public

FILED MAY 1 4 2001 0 1 - 4 32 Service Commission

#### Issued: February 8, 2001

#### Effective

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

### SECTION 2. RULES AND REGULATIONS (Cont'd REC'D FEB 0 8 2001

- Cancellation or Interruption of Services (Service Commission 2.5
  - 2.5.2 Procedures for discontinuance of existing service:
    - Α. Carrier may discontinue service without notice for any of the following reasons:
      - 1. If a subscriber or user causes or permits any signals or voltages to be transmitted over Carrier's network in such a manner as to cause a hazard or to interfere with Carrier's service to others.
      - 2. If a subscriber or user uses Carrier's services in a manner to violate the law.
    - Β. In all other circumstances, Carrier will provide the subscriber with written notice stating the reason for discontinuance, and will allow the subscriber not less than ten (10) days to remove the cause for discontinuance. In cases of non-payment of charges due, the subscriber will be allowed at least ten (10) days, excluding Sundays and holidays, to make full payment of all undisputed charges, and in no event will service be discontinued on the day preceding any day on which Carrier is not prepared to accept payment of the amount due and to reconnect service.

Missouri Public

FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effective: March 10\_2001.

Issued by: Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

CANCELLED September 6, 2010 **Missouri Public** Service Commission LD-2011-0033

MAY 1 4 2001

## SECTION 2. RULES AND REGULATIONS (Cont' DEC'D FEB 0 8 2001

- 2.5 Cancellation or Interruption of Services Contribute Commission
  - 2.5.3 Without incurring liability, Carrier may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of subscriber and Carrier's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
  - 2.5.4 Service may be discontinued by Carrier, upon written notice to the subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

#### Effective

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

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#### Missouri P.S.C Tariff No. 2 Original Sheet No. 22

Missouri Public

# SECTION 2. RULES AND REGULATIONS (Cont. d) FEB 08 2001

2.6 <u>Billing Arrangements</u>

### Service Commission

2.6.1 Subscribers will either be billed directly by Carrier or its intermediary, or charges will be included in the subscribers' regular telephone bill pursuant to billing and collection agreements established by Carrier or its intermediary with the applicable telephone company. A subscriber shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. If the charges remain unpaid for twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective Monch 10, 2001

MAY 1 4 2001

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#### SECTION 2. RULES AND REGULATIONS (Cont'd) RECD FEB 0 8 2001

2.7 <u>Validation of Credit</u>

Service Commission

Carrier reserves the right to validate the credit worthiness of subscribers or users.

2.8 <u>Contested Charges</u>

Any objection to billed charges should be promptly reported to the Company. Adjustments to customer's bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of the subscriber is the result of a Company mistake, the Company may not back bill in excess of twelve months. Where over billing of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend, or other compensation on the amount over billed.

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FILED MAY 1 4 2001

Issued: February 8, 2001

Effective March 10. 2005 ion

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# SECTION 2. RULES AND REGULATIONS (Cont'd) RECD FEB 0 8 2001

2.8 <u>Contested Charges</u> (Cont'd)

### Service Commission

If there is still a disagreement about the disputed amount after the investigation and review by a manager of the Carrier, the user may file an appropriate complaint with the Commission. The Commission's address is:

Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, Missouri 65102 800-392-4211

#### 2.9 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

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FILED MAY 1 4 2001 0 1 - 4 32 Service Commission

Issued: February 8, 2001

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Missouri Public SECTION 2. <u>RULES AND REGULATIONS</u> (Cont'd) 2.10 <u>Advance Payments and Deposits</u> 2.10.1 <u>Advance Payments</u> Service Commission

> Carrier may require a Customer to make an advance payment before services or facilities are furnished. The advance payment will not exceed an amount equal to twomonths estimated charges, as determined by Carrier. The advance payment will be credited to the Customer's bill. An advance payment may be required in addition to a deposit.

#### 2.10.2 Deposits

Carrier shall permit a Customer to post a deposit required as a condition of continued service in two (2) equal monthly installments or as otherwise agreed upon. Carrier may bill these installments as a line-item on customer bills. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

> (A) two month's charges for a service or facility which has a minimum payment period of one month; or

> > Missouri Public

FILED MAY 14 2001 01-432 Service Commission

MAY 1 4 2001

**Issued: February 8, 2001** 

### Effective: Waren 10, 2001

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### SECTION 2. RULES AND REGULATIONS (COPPE) FEB 08 2001

- 2.10 Advance Payments and Deposits Service Commission
  - (B) The charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- 2.10.2.1 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, Carrier will return the deposit or credit it to the Customer's account.
- 2.10.2.2 Deposits held will accrue interest which is equal to a rate of one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate as published in the Wall Street Journal on the last business day of September of each year plus one percent (1%).
- 2.10.2.3 Customers whom Carrier believes present a credit risk may also be required, at any time, to provide other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including without limitation, advance payments for Service, third party guarantees or payments pledges or other grants of security interest in the Customers' assets, and similar arrangements. The required deposits or other security may be increased or decreased by the Company as it deems appropriate in the light of changing conditions.

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FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

#### Effective: Av Assessment 2001

MAY 1 4 2001

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#### SECTION 2. <u>RULES AND REGULATIONS</u> (Continued)

#### 2.11 <u>Credit Limits</u>

Carrier reserves the right to impose a \$250.00 credit limit per telephone line. Carrier reserves the right to request reasonable credit assurance, in its sole discretion, to allow spending in excess of \$250.00 per billing cycle.

#### 2.12 <u>Taxes</u>

All federal excise taxes, and state and local sales, use, and similar taxes, are billed as separate line items and are not included in the quoted rates. All charges and fees subject to Missouri Public Service Commission's jurisdiction, except taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

#### 2.13 Late Payment Charges

Any charges accrued under this tariff that are not paid in full within the time provided will be subject to a late payment charge of 1.5% per month.

#### 2.14 Missouri Universal Service Fund

- 2.14.1 The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.
- 2.14.2 The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- 2.14.3 The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued: May 19, 2005

Effective: June 18, 2005

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Issued by: Becky Gipson Director - Regulatory Affairs VarTec Solutions, Inc. 2440 Marsh Lane Carrollton, Texas 75006 (972) 478-3000

SECTION 2. RULES AND REGULATIONS (Cont'd) REC'D FEB 08 2001

#### 2.11 Credit Limits

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# SECTION 3. DESCRIPTION OF SERVICE REC'D FEB 0 8 2001

#### 3.1 <u>Timing of Calls</u>

#### Service Commission

Billing for calls placed over the Carrier network is based in part on the duration of the call. There shall only be timing for conversation time and there shall be no charge for uncompleted calls. Conversation time is defined as the elapsed time when two-way communication between the calling and called party is possible. The call ends when either the calling or called party hangs up. Timing begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch.

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#### SECTION 3. <u>DESCRIPTION OF SERVICE</u> (Cont'd)

REC'D FEB 08 2001

#### 3.2 **Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. Carrier uses the rate centers, associated vertical and horizontal coordinates, and method of computing mileage set forth in AT&T Tariff F.C.C. No. 10.

FORMULA = 
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

#### 3.3 Minimum Call Completion Rate

Carrier will ensure an industry standard blocking rate of P.01.

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Issued: February 8, 2001

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#### SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

REC'D FEB 08 2001

3.4 <u>Time Periods</u>

Unless otherwise indicated, the following time periods apply:

Day Rate Period: Calls placed from 8:00 a.m. to 5:00 p.m. Monday - Friday. Evening Rate Period: Calls placed from 5:00 p.m. to 11:00 p.m. Sunday - Friday and Carrier recognized holidays.

<u>Night/Weekend Rate Period</u>: Calls placed from 11:00 p.m. to 8:00 a.m. Sunday - Friday, all day Saturday, and from midnight to 5:00 p.m. Sunday.

3.5 <u>Promotions</u>

Company may upon Commission's approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least seven (7) days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location and the begining and ending dates of the promotional period.

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FILED MAY 1 4 2001 01-432 Service Commission

Issued: February 8, 2001

Effective: March 10, 2001

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#### SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

#### 3.6 LDMTS Promotion

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Service Commission During the period from January 25, 1996 through December 31, 1996, residential customers of eMeritus Communications, Inc. will automatically be subscribed to the eMeritus Communications, Inc. USA Savings Program as defined in Section 4.5 of this tariff. If, at the expiration of this period, the Company determines that the Customer's average eMeritus Communications, Inc. long distance usage does not exceed \$20 per month, then the Company reserves the right to convert the Customer to the eMeritus Communications, Inc. Residential Calling Program defined in Section 4.1 of this tariff.

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FILED MAY 1 4 2001

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Issued: February 8, 2001

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#### SECTION 4. <u>RATES</u>

REC'D FEB 08 2001

This section sets forth the rates and charges applicable to Carrier's envice offerings Thesion total charge for each completed direct-dialed call consists of the required usage charge incurred. Unless otherwise stated calls are billed in initial and additional one minute increments. Any fractional portion of a call is rounded up to the next highest billing increment.

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FILED MAY 1 4 2001 0 1 - 4 32 Service Commission

**Issued: February 8, 2001** 

Effective: March 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 0 8 2001

#### 4.1 EMeritus Communications, Inc. Residential Calling Program

Service Commission

This is a non-operator assisted, direct dial service available to residential customers. The Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code.

#### 4.1.1 IntraLATA Rates

Calls originating in Southwestern Bell service areas.

Rate <u>Mileage</u>	<u>D</u>	ay Add'l	<u>1st</u>	<u>Eve</u> Add'l	Night/V <u>1st</u>	Veekend Add'l
		0.0800	0.0800	0.0640	0.0650	0.0520
1 - 10	0.1000	0.1000	0.0800	0.0800	0.0050	0.0520
11 - 14				0.1040	0.0975	0.0845
15 - 18	0.1500	0.1300	0.1200			
19 - 23	0.2000	0.1500	0.1600	0.1200	0.1300	0.0975
24 - 28	0.2400	0.1600	0.1920	0.1280	0.1560	0.1040
29 - 33	0.2700	0.1700	0.2160	0.1360	0.1755	0.1105
34 - 40	0.3000	0.1800	0.2400	0.1440	0.1950	0.1170
41 - 50	0.3400	0.2000	0.2720	0.1600	0.2210	0.1300
51 - 60	0.3700	0.2300	0.2960	0.1840	0.2405	0.1495
61 - 80	0.4000	0.2500	0.3200	0.2000	0.2600	0.1625
81 - 100	0.4000	0.2500	0.3200	0.2000	0.2600	0.1625
101 - 125	0.4200	0.2700	0.3360	0.2160	0.2730	0.1755
126 - 150	0.4200	0.2700	0.3360	0.2160	0.2730	0.1755
151 - 190	0.4300	0.3200	0.3440	0.2560	0.2795	0.2080
191 - 300	0.4400	0.3300	0.3520	0.2640	0.2860	0.2145
301 - 430	0.4600	0.3500	0.3680	0.2800	0.2990	0.2275
431+	0.4600	0.3500	0.3680	0.2800	0.2990	0.2275

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

**Issued: February 8, 2001** 

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#### SECTION 4. RATES (Cont'd)

Missouri Public

### REC'D FEB 0 8 2001

#### eMeritus Communications, Inc. Residential Calling Program 4.1

This is a non-operator assisted, direct dial service available to Stesidential astomersa Theion Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code.

Rate		Day	1	Eve		Veekend
Mileage	<u>_1st</u>	<u>Add'l</u>	<u>1st</u>	Add'l	<u>1st</u>	<u>Add'l</u>
1 - 10	0.1204	0.0985	0.0964	0.0788	0.0783	0.0641
11 - 14	0.1642	0.1423	0.1314	0.1139	0.1068	0.0925
15 - 18	0.1673	0.1400	0.1299	0.1100	0.1070	0.0900
19 - 23	0.1923	0.1600	0.1460	0.1280	0.1330	0.1040
24 - 28	0.2050	0.1683	0.1600	0.1455	0.1550	0.1235
29 - 33	0.2050	0.1733	0.1620	0.1560	0.1600	0.1300
34 - 40	0.2330	0.2100	0.1700	0.1630	0.1680	0.1430
41 - 50	0.2330	0.2120	0.1700	0.1645	0.1680	0.1520
51 - 60	0.2430	0.2220	0.1780	0.1705	0.1685	0.1560
61 - 80	0.2530	0.2320	0.1785	0.1780	0.1690	0.1580
81 - 100	0.2630	0.2375	0.1920	0.1805	0.1695	0.1590
101 - 125	0.2930	0.2525	0.1970	0.2020	0.1705	0.1660
126 - 150	0.3030	0.2725	0.2100	0.2150	0.1730	0.1775
151 - 190	0.3130	0.2825	0.2170	0.2220	0.1780	0.1825
191 - 300	0.3230	0.2925	0.2250	0.2300	0.1855	0.1900
301 - 430	0.3730	0.3425	0.2850	0.2630	0.2405	0.2235
431+	0.3730	0.3425	0.2850	0.2630	0.2405	0.2235

#### 4.1.2 InterLATA Rates

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FILED MAY 1 4 2001

Service Commission

Issued: February 8, 2001

#### Effective 2001

Issued by: Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

CANCELLED September 6, 2010 **Missouri Public** Service Commission LD-2011-0033

### MAY 1 4 2001

#### Missouri P.S.C Tariff No. 2 Original Sheet No. 35 Missouri Public

#### SECTION 4. <u>RATES</u> (Cont'd)

### REC'D FEB 0 8 2001

#### 4.2 Prime Calling Program

Service Commission

Prime Calling Program is a direct dial service available to business and residential customers. Customers may access the service either from an access line presubscribed to Carrier or by dialing the Carrier's "10XXX" code. In order to be billed at Prime Calling Program rates, Customer must register for the service during a contact with Carrier and be entered into the Carrier billing database prior to utilizing the service.

- 4.2.1. Customers are billed through the local exchange carrier or directly by Carrier. If billed by Carrier, payment is due upon receipt of Carrier's bill. Bills are delinquent twenty-one (21) days from date of bill. Service may be terminated, at Carrier's discretion, on five days notice, if payment is not received thirty (30) days from the billed date. Service termination, or waiver of termination by Carrier, is in addition to any other right Carrier may have in law or equity to collect delinquent charges.
- 4.2.2. If customer fails to pay charges within the specified time period, terms, Carrier reserves the right to change customer from Prime Calling Program to eMeritus Communications, Inc. Residential Calling Program rates, and commence billing customer through the local exchange carrier without notice. This remedy is in addition to any other right Carrier may have in law or equity to collect delinquent charges.

Missouri Public

FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effective: March 10. 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

MAY 1 4 2001

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#### SECTION 4. RATES (Cont'd)

REC'D FEB 0 8 2001

4.2 <u>Prime Calling Program</u> (Cont'd)

Service Commission

4.2.3. Customer must notify Carrier of billing disputes, otherwise charges shall be deemed valid, correct, due and payable.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: Warch 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### SECTION 4. RATES (Cont'd)

REC'D FEB 08 2001

4.2 Prime Calling Program (cont'd)

Service Commission Rates - Calls are billed in initial 18 second increments, and in six 4.2.4. second increments thereafter.

Peak Period Calls placed from 8:00 a.m. to 5:00 p.m., Monday - Friday.

Off-Peak Period All other times, including carrier holidays.

	<u>PEAK</u>		OFF-PEAK
<u>1st Min</u>	Add'l Min	<u>1st Min</u>	<u>Add'l Min</u>
.16	.135	.16	.135

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FILED MAY 1 4 2001 01 - 432Service Commission

Issued: February 8, 2001

Effective granding 2001

MAY 1 4 2001

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#### SECTION 4. <u>RATES</u> (Cont'd)

# REC'D FEB 0 8 2001

#### 4.3 Directory Assistance

Service Commission

Directory assistance calls will be completed at .67 per call.

#### 4.4 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: Monch 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 08 2001

#### 4.5 USA Savings Plan

#### Service Commission

USA Savings Plan is a non-operator assisted, direct dial service available to residential and business customers. The Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code. This service is offered in conjunction with interstate, international, and travel card service.

Call ratings are determined by mileage, time of day, duration, and originating location. Calls are billed in one minute increments, after an initial minimum duration of one minute.

#### Missouri Public

FILED MAY 14 2001 01-432 Service Commission

#### Issued: February 8, 2001

### Effective March 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

### Missouri P.S.C Tariff No. 2

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### Missouri Public

#### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 0 8 2001

#### 4.5 USA Savings Plan (Cont'd)

#### 4.5.1 IntraLATA Rates

Rate	D	•	Eve			/Weekend Add'l
Mileage	1st	Add'l	1st	Add'l	1st	Auu I
1 - 17	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
18 - 19	0.1900	0.1425	0.1520	0.1140	0.1235	0.0926
20 - 28	0.2280	0.1520	0.1824	0.1216	0.1482	0.0988
29 - 40	0.2850	0.1710	0.2280	0.1368	0.1853	0.1112
41 - 60	0.3515	0.2185	0.2812	0.1748	0.2285	0.1420
61 - 80	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
81 - 190	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
191+	0.3990	0.2565	0.3192	0.2052	0.2594	0.1667

Mileage band 1-23 has been revised as 1-17, 18-19, and mileage bands 20-23 have been consolidated into 20-28. This results in a reduction for calls previously placed in the 1-17 mileage band and an increase for calls previously placed in the 20-30 mileage bands. There is no impact on calls placed in the 18-19 mileage bands.

Mileage bands 34-50 have been incorporated into 29-40 and 41-60. This results in a reduction for calls previously placed in the 34-40 mileage band and an increase for calls previously placed in the 41-50 mileage bands.

#### Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

#### Issued: February 8, 2001

#### Effective

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

# Service Commission

## Missouri P.S.C Tariff No. 2

**Original Sheet No. 41** 

#### <del>Missouri Publ</del>ic

#### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 0 8 2001

Service Commission

#### 4.5 <u>USA Savings Plan</u> (Cont'd)

#### 4.5.2 InterLATA Rates

Rate	Day		Eve		Night/Weekend	
Mileage	1st	Add'l	1st	Add'l	1st	Add'1
1 - 18	0.1941	0.1752	0.1577	0.1401	0.1281	0.1139
19 - 23	0.1731	0.1440	0.1314	0.1152	0.1197	0.0936
24 - 28	0.1845	0.1515	0.1440	0.1310	0.1385	0.1112
29 - 50	0.2097	0.1890	0.1530	0.1467	0.1512	0.1287
51 - 60	0.2187	0.1998	0.1602	0.1535	0.1517	0.1404
61 - 100	0.2277	0.2088	0.1607	0.1602	0.1521	0.1422
101 - 430	0.2637	0.2273	0.1773	0.1818	0.1535	0.1494
431+	0.2727	0.2453	0.1890	0.1935	0.1557	0.1598

\* Mileage band 19-33 have been revised as 19-23, 24-28, and 29-50, which results in a reduction for calls previously placed in the 19-23 mileage band and an increase for calls previously placed in the 29-33 mileage bands. There is no impact on calls placed in the 24-28 mileage bands.

\*\* Mileage bands 34-50, 51-80, and 81-100 have been revised as 29-50, 51-60 and 61-100 which results in an increase for calls previously placed in the 61-80 mileage band and a reduction in calls previously placed in the 81-100 mileage bands.

\*\*\* Mileage bands 101-125, 126-150 and 151 + have been consolidated as 101-430, which results in a reduction for calls previously placed in the 126-150 and 151 + mileage bands.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 32 Service Commission

Issued: February 8, 2001

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MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

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#### Missouri P.S.C Tariff No. 2 Original Sheet No. 42 Missouri Public

#### SECTION 4. <u>RATES</u> (Cont'd)

### REC'D FEB 08 2001

#### 4.6 Calling Club Referral Program

Service Commission

Customers who have selected Carrier as their primary interexchange carrier or who access Carrier service via "10XXX" dialing are eligible to participate in the Calling Club Referral Program. Participants in the Calling Club Referral Program will receive a discount equal to five percent (5%) of the monthly Carrier long distance usage generated by customers whom they refer to Carrier.

For the purposes of this program, "usage" is defined as charges for intrastate and interstate long distance calls placed over the Carrier's network. International long distance usage, offered under the Carrier's International Tariff FCC No. 2, is also eligible for the Calling Club Referral Program discount. Directory assistance, non-recurring, or recurring fees and taxes are not considered usage and are, therefore, not eligible for the monthly discount.

The discount will be calculated monthly and applied to the Calling Club Participant's monthly bill in the form of an electronic credit or a check made payable to the Participant or jointly to the Participant and the LEC.

- 4.6.1 In order to receive Calling Club discounts, the following conditions must be observed:
  - A. Calling Club Participant and Referral Customer must maintain separate LEC accounts within Carrier's originating service area.
  - B. Calling Club Participant must make at least one (1) billable Carrier long distance call per month or they forfeit that month's referral discount.

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#### Issued: February 8, 2001

#### Effective Manual Action

MAY 1 4 2001

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#### Missouri P.S.C Tariff No. 2 Original Sheet No. 43

Missouri Public

#### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 08 2001

4.6 <u>Calling Club Referral Program</u> (Cont'd)

Service Commission

- C. Calling Club Participant's Referral Customer must make at least one (1) billable Carrier long distance call every three (3) months. Should a Referral Customer cease using Carrier for a period longer than three (3) months, the Referral may be purged from the Carrier billing database and disassociated from the Calling Club Participant's account.
- D. Calling Club Participant must properly register the Referral Customer with Carrier prior to accumulating or receiving discounts. Participant may register the Referral Customer by dialing a designated toll-free number and speaking with a Carrier representative or by completing a special enrollment form and submitting it to Carrier. In order to receive discounts, Participant must provide Carrier with accurate information regarding the Referral Customer for entry into the Carrier billing database. Participant is responsible for notifying Carrier of changes in the Referral Customer's billing information.
- E. The Referral Customer must be a new Carrier user, defined as not having used Carrier within the past twelve (12) months.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: Manual Manua

MAY 1 4 2001

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#### Missouri P.S.C Tariff No. 2 Original Sheet No. 44

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#### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 0 8 2001

#### 4.6 <u>Calling Club Referral Program</u> (Cont'd)

Service Commission

- 4.6.2 Carrier reserves the right to discontinue or change this plan at any time. Carrier also reserves the right to suspend the Calling Club Referral Program on a case-by-case basis, should the Carrier believe that the program is being used for fraudulent purposes. At the discretion of the Carrier, the program may be reinstated to suspended Participants or Referral Customers.
- 4.7 <u>Travel Card Service</u>
  - 4.7.1 Travel Card Service is available to Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll-free number, and enter an authorization code and a personal identification number. Customers will be charged rates as identified in Section 4.7.2 plus a per-call surcharge. Calls are billed in initial and additional one minute increments.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

CANCELLED

September 6, 2010 Missouri Public Service Commission LD-2011-0033

### Effective: March 10, 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

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		SECTION 4. RATE	ES (Cont'd)	REC'D FEB 08 2001
4.7	<u>Travel Ca</u>	rd Service		Service Commissio
	4.7.2	Dial & Save Travel Card S	ervice	
	Resid	ential Customers:		
		Per Minute Rate Day Evening Night/Weekend	\$0.2000 \$0.1600 \$0.1600	
		Per Call Service Charge	\$0.60	
	Busir	ness Customers Rate:		
		Per Minute Rate Per Call Surcharge:	\$0.25 \$0.00	

FILED MAY 14 2001 01-432 Service Commission

#### Issued: February 8, 2001

## Effective and and 2001

MAY 1 4 2001

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#### Missouri P.S.C Tariff No. 2 Original Sheet No. 46

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#### SECTION 4. <u>RATES</u> (Cont'd)

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#### 4.8 Small Business 800 Service

Service Commission

Small Business 800 Service is an inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within the state of Missouri. With Small Business 800 service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments with a minimum initial calling period of eighteen (18) seconds.

4.8.1 Small Business 800 Service Rates

Per Minute Rate:

Initial Minute	\$0.2200	
Each Additional Minute	\$0.2000	
Monthly Recurring Charge:	\$3.00	

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

#### Issued: February 8, 2001

#### Effective: Marganay-2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

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#### SECTION 4. <u>RATES</u> (Cont'd)

## REC'D FEB 0 8 2001

#### 4.9 Flat Rate Residential Program

## Service Commission

Flat Rate Residential Program is an outbound residential only calling service. Calls are originated from presubscribed switched residential Customer access lines. This service permits the residential Customers to make direct dialed 1 + calls from locations within the state of Missouri. Calls are billed in six (6) second increments with a minimum initial calling period of eighteen (18) seconds.

4.9.1 Dial & Save Flat Rate Residential Program

Per Minute Rate: \$0.1000

Monthly Recurring Charge: \$3.00

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

#### Issued: February 8, 2001

#### Effective 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

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### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 08 2001

#### 4.10 Commercial Plan

## Service Commission

The Commercial Plan is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Commercial Plan rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under the Commercial Plan. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, any only those pre-defined codes can be used to complete a call, or Customer may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

#### 4.10.1 Month to Month Option

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown in Section 4.10.1 B. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees.

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#### Issued: February 8, 2001

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#### SECTION 4. <u>RATES</u> (Cont'd)

4.10 <u>Commercial Plan</u> (contd.)

4.10.1 Month to Month Option (contd.)

Calls are billed in initial 30 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

Customers subscribing to the Commercial Plan Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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FILED MAY 1 4 2001 01 - 432Service Commission

Issued: February 8, 2001

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CANCELLED September 6, 2010 **Missouri Public** Service Commission LD-2011-0033

Service Commission

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	SECTION 4. <u>RAT</u>	$\frac{ES}{RECD} FEB 0 8 2001$
4.10 <u>Comn</u>	nercial Plan (contd.)	
4.10.3	Month to Month Option (contd.)	Service Commission
Α.	Rates	
	Direct Dial and Toll Free Rate: Calling Card Rate: Calling Card Surcharge:	<ul><li>\$.165 per minute</li><li>\$.25 per minute</li><li>\$.50 per call</li></ul>
B.	Discount Schedule	
	Monthly Revenue Level	% Discount
	\$ 0.00 - \$ 99.99	0%
	\$100.00 - \$ 199.99 \$200.00 - \$ 499.99	3.64% 6.67%
	\$200.00 - \$ 499.99 \$500.00 - \$ 749.99	9.70%
	\$750.00 - \$ 999.99	12.73%
	\$1,000.00 - \$4,999.99	15.76%
	\$5,000 +	21.82%
C.	Monthly Recurring Fees	
	Toll Free Numbers (800/888): Account Codes:	\$3.00 per month per line \$5.00 (Non-validated)

Missouri Public

\$10.00 (Validated)

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Account Codes:

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SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 0 8 2001

4.10 <u>Commercial Plan</u> (contd.)

Service Commission

4.10.2 Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be rated at the rates indicated in Section 4.10.2 A, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial 30 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

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FILED MAY 1 4 2001 0 1 - 4 3 2

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Issued: February 8, 2001

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## MAY 1 4 2001

	SECTION 4. RATES (Cont'd)	Missouri Public	
4.10	<u>Commercial Plan</u> (contd.)	REC'D FEB 08 2001	
	4.10.2 Term Commitment Option (contd.)	Service Commission	

Customers subscribing to the Commercial Plan Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer II PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Commercial Plan invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

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					Mis	souri Public
		SECTION 4.	RATES (Cor	nt'd)	REC'D	FEB 08 2001
4.10	Comme	ercial Plan (contd.)			Servic	e Commission
	4.10.2	Term Commitment Op	tion (contd.)			
	А.	Rates				
		Monthly Revenue				
		Commitment	12 Mon	ths 18	8 Months	24 Months
		\$100	\$0.139	\$0	0.134	\$0.129
		\$250	\$0.134	\$0	0.129	\$0.124
		\$500	\$0.129	\$0	0.124	\$0.119
		\$750	\$0.124	\$	0.119	\$0.114
		\$1000	\$0.119	\$	0.114	\$0.109
		\$5000	\$0.109	\$	0.104	\$0.099
		Calling Card Surcharg	e: 5	\$0.25 p	er call	
		Calling Card Rate Per	Minute: S	\$0.20 p	er minute	

B. <u>Deficiency Charge</u>

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

#### Issued: February 8, 2001

#### Effective

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#### SECTION 4. <u>RATES</u> (Cont'd)

REC'D FEB 0 8 2001

4.10 <u>Commercial Plan</u> (contd.)

Service Commission

- 4.10.2 <u>Term Commitment Option</u> (contd.)
- C. <u>Termination Penalty</u>

In the event Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

D. <u>Monthly Recurring Fees</u>:

Toll Free Numbers (800/888) Account Codes: Account Codes: \$ 3.00 per month per line \$ 5.00 (Non-validated) \$10.00 (Validated)

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

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#### SECTION 4. <u>RATES</u> (Cont'd)

## REC'D FEB 08 2001

#### 4.11 Prepaid Debit Card Service

## Service Commission

Prepaid debit card service is a prepaid long distance calling card service, under which Customers purchase cards in predetermined amounts for long distance usage. Customers access the service by dialing a Company specified access code. As a Customer accesses the service, usage rates and taxes are automatically deducted from the remaining card balance. Customers are notified with a usage remaining message each time a call is placed. Customers will also receive a reminder message when the balance of the card reaches one (1) minute of usage. Calls in progress will be terminated if the balance on the Pre-paid card is insufficient to cover the charges associated with the call. When the card balance reaches zero, the user must purchase another card or have the card recharged pursuant to instructions the Company provides to users purchasing the cards. Calls are billed in initial and additional one minute increments, with any fractional portion of call rounded up to the next highest billing increment.

4.11.1 <u>Rates</u>:

Calls are measured and consumed on a per unit basis.

Per Unit: \$0.25 Per Minute

The debit card service rate does not include federal excise tax or state and local taxes which are required to be paid at the point of sale. The tariffed rate does include state and local taxes, which are required to be paid on usage of the underlying telecommunications service when that service originates and terminates within a particular tax jurisdiction.

Missouri Public

FILED MAY 1 4 2001 01-432

Service Commission

Issued: February 8, 2001

Effective March 2001

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### SECTION 4. RATES (Cont'd)

### Missouri Public

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#### 4.12 Super Million Dollar Promotion

Service Compission Super Million Dollar Promotion is a direct mail promotional offering afforded to sion residential long distance Customers. Customers under this promotional offering will be offered the USA Savings Plan rates as identified in Section 4.5 from the period of December 5, 1996 until June 30, 1997. Calls are billed in initial and additional one minute increments after a minimum call duration, for billing purposes, of one minute. No minimum usage commitment is required. Calls originate from Customer-provided standard residential switched access lines. Customers may make calls from either a presubscribed access line or by dialing the

Carrier's (10XXX) access code.

Missouri Public

FILED MAY 1 4 2001 01-432

MAY 1 4 2001

Issued: February 8, 2001

Effective 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

#### Missouri P.S.C Tariff No. 2 Original Sheet No. 57 Missouri Public

#### SECTION 4. <u>RATES</u> (Cont'd)

## REC'D FEB 0 8 2001

#### 4.13 Prime Business Select II

## Service Commission

Prime Business Select II is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Prime Business Select II rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under Prime Business Select II. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customer may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

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MAY 1 4 2001

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SECTION 4. <u>RATES</u> (Cont'd)

4.13 <u>Prime Business Select II</u> (contd.)

Service Commission

Missouri Public

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#### 4.13.1 Month to Month Option

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown in Section 4.13.1 B. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees. Calls are billed in initial 18 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

#### Effective

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

MAY 1 4 2001

SECTION A DATES (Control)



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#### SECTION 4. <u>RATES</u> (Cont'd)

4.13 Prime Business Select II (contd.)

Service Commission

REC'D FEB 08 2001

4.13.1 Month to Month Option (contd.)

Customers subscribing to the Prime Business Select II Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: March 10, 2001

MAY 1 4 2001

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		SECTION 4. <u>RATES</u> (C		
4.13	Prime 1	Business Select II (contd.)	ł	REC'D FEB 08 2001
	4.13.1	Month to Month Option (contd.)	Se	rvice Commission
	A.	Rates		
		Direct Dial and Toll Free Rate: Calling Card Rate: Calling Card Surcharge:	\$.165 per min \$.25 per minu \$.50 per call	
	B.	Discount Schedule		
		Monthly Revenue Level	<u>% Discount</u>	
		\$ 0.00 - \$ 99.99 \$100.00 -\$ 199.99 \$200.00 -\$ 499.99 \$500.00 -\$ 749.99 \$750.00 -\$ 999.99 \$1,000.00 -\$4,999.99 \$5,000 +	0% 3.64% 6.67% 9.70% 12.73% 15.76% 21.82%	, )

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

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### SECTION 4. RATES (Cont'd)

4.13 Prime Business Select II (contd.)

4.13.1 Month to Month Option (contd.)

C. Monthly Recurring Fees

Toll Free Numbers (800/888): Account Codes: Account Codes: \$3.00 per month per line \$5.00 (Non-validated) \$10.00 (Validated)

Missouri Public

FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: March 10, 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

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#### SECTION 4. <u>RATES</u> (Cont'd)

## REC'D FEB 08 2001

4.13 <u>Prime Business Select II</u> (contd.)

Service Commission

#### 4.13.2 Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be rated at the rates indicated in Section 4.13.2 A, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial 18 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

Missouri Public

FILED MAY 1 4 2001 **0 1 - 4 3 2** Service Commission

Issued: February 8, 2001

Effective

MAY 1 4 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

SECTION 4. RATES (Cont'd)

#### 4.13 Prime Business Select II (contd.)

Service Commission

Term Commitment Option (contd.) 4.13.2

> Customers subscribing to the Prime Business Select II Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

> If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Prime Business Select II invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

> Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

> > Missouri Public

FILED MAY 1 4 2001 01-432 Service Commission

**Issued: February 8, 2001** 

### Effective American 10, 2001

MAY 1 4 2001

Issued by: Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

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	SECTION 4.	RECD FEB 0 8 2001
	4.13 <u>Prime Business Select II</u> (contd.	
		Service Commission

A. <u>Rates</u>:

4.13.2 Term Commitment Option (contd.)

Monthly Revenue	No Term				
Commitment	Commitment	12 Months	18 Months	24 Months	36 Months
\$0	0.1600	N/A	N/A	N/A	N/A
\$100	0.1550	0.1375	0.1325	0.1275	0.1200
\$250	0.1500	0.1325	0.1275	0.1225	0.1150
\$500	0.1450	0.1275	0.1225	0.1175	0.1100
\$750	0.1400	0.1225	0.1175	0.1125	0.1050
\$1,000	0.1350	0.1175	0.1125	0.1075	0.1025
\$2,500	0.1300	0.1125	0.1075	0.1025	0.0975
\$5,000	0.1250	0.1075	0.1025	0.0975	0.0925
\$10,000	0.1200	0.1025	0.0975	0.0950	0.0900
\$25,000	0.1150	0.0975	0.0950	0.0925	0.0875
\$50,000	0.1100	0.0950	0.0925	0.0900	0.0850

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FILED MAY 1 4 2001

Service Commission

Issued: February 8, 2001

Effective

MAY 1 4 2001

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#### SECTION 4. RATES (Cont'd)

- 4.13 <u>Prime Business Select II</u> (contd.)
  - 4.13.2 <u>Term Commitment Option</u> (contd.)
  - B. <u>Deficiency Charge</u>

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

C. <u>Termination Penalty</u>

In the event Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

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FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

### Effective: Winter 10, 2001

Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

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Issued: Febr	uary 8,	2001		Effective
				FILED MAY 14 2001 01-432 Service Commission
		Per Call Surcharge	\$0.00	Missouri Public
		Term Commitment from \$150,00 Per Minute Rate	\$0.20	
	1.		20.1	
	F.	Premium Travel Card		
		Per Call Surcharge	\$0.20 \$0.10	
		Term Commitment from \$125,00 Per Minute Rate	-	999
		Per Call Surcharge	\$0.25	
		Per Minute Rate	\$0.15	
		Term Commitment from \$100,00	00 to \$124.	999
		Per Call Surcharge	\$0.10	
		Term Commitment up to \$74,999 Per Minute Rate	9 \$0.25	
		Per Call Surcharge	\$0.25	
		Per Minute Rate	\$0.20	
	E.	<u>Travel Card Rates</u> Term Commitment from \$75,000	) to \$99,99	9
	P		+ - 0 - 0 0	(
		Account Codes: Account Codes:	\$ 5.00 (	(Non-validated) (Validated)
	ν.	Toll Free Numbers (800/888)	\$ 3 00 -	per month per line
	D.	Monthly Recurring Fees:	<i></i>	
	4.13.2	Term Commitment Option (conto	4.)	Service Commission
4.13	Prime ]	Business Select II (contd.)		RECDFEB082001
		SECTION 4. <u>RATES</u> (C	Cont'd)	
				Missouri Public

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### SECTION 4. <u>RATES</u> (Cont'd)

# REC'D FEB 08 2001

### 4.14 Affinity Association Program

Service Commission

The Affinity Association Program is made available to Affinity Vendors of the Company. Affinity Vendors are agents acting on behalf of the affinity organization that negotiate the following discounted rates for the members of the affinity organization. All Affinity Association calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

### 4.14.1 Business Affinity Association Program

Business Affinity Association is a flat rate program designed for use by large and medium sized business customers.

(A) Per Minute Rate \$0.1250

### 4.14.2 Residential Affinity Association Program

Residential Affinity Association Program is available in two options, a flat rate and a time of day sensitive rate.

(A) Flat Rate Affinity Program

Per Minute Rate \$0.1250

(B) <u>Time Of Day Sensitive Affinity Program</u>

 Day
 \$0.1550

 Evening
 \$ 0.1250

 Night/Weekend
 \$ 0.1050

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

### Issued: February 8, 2001

### Effective strain 1.0, 2001

MAY 1 4 2001

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### SECTION 4. <u>RATES</u> (Cont'd)

# REC'D FEB 08 2001

### 4.15 Flat Rate II

### Service Commission

Flat Rate II is a flat rate outbound residential only calling service. Calls are originated from presubscribed switched residential Customer access lines. This service permits the residential Customers to make direct dialed 1+ calls from locations within the State. Calls are billed in one minute increments, after an initial period, for billing purposes, of one minute.

4.15.1 <u>Rates</u>:

Day	\$0.15
Evening	\$0.10
Night	\$0.10

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

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### SECTION 4.<u>RATES</u> (contd.)

# REC'D FEB 08 2001

### 4.16 Prime Business Select II Dedicated Service

### Service Commission

Prime Business Select II Dedicated Service is an outbound service, available to business customers who meet the company's credit approval guidelines. Calls are originated from presubscribed locations or by dialing the Company's designated "10XXX" access code.

This service permits business customers to make direct dial 1+ calls from locations within the state. In addition, customers may also subscribe to inbound toll free (800/888) service, per the rates specified in Section 4.16.1(A). Conditions that apply to the Prime Business Select II Term Commitment as specified in Section 4.13.2 of this tariff, also apply to Prime Business Select II Dedicated Service. Customers must commit to a \$2,500 monthly minimum under this plan.

Calls are billed in six (6) second increments after an initial calling period, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

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Effective: Effective 2001

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## SECTION 4.RATES (contd.)

4.16 Prime Business Select II Dedicated (contd.)

4.16.1 Access Methods and Usage Rates:

(A) <u>Direct Dial and Toll Free (800/888) Access</u>:

Monthly Revenue Commitment	12-Month Term	24-Month Term	36-Month Term
\$2,500 +	\$ 0.0650	\$ 0.0600	\$ 0.0550

(B) <u>Travel Card Access</u>:

Calls are billed in six (6) second increments after an initial period, of thirty (30) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

	12-Month Term	24-Month Term	36-Month Term
Per Minute Rate	\$0.20	\$0.20	\$0.20
Surcharge	\$0.25	\$0.25	\$0.25

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

Effective: March 10, 2001

MAY 1 4 2001

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REC'D FEB 08 2001

dicated (contd.)

Service Commission

### SECTION 4.<u>RATES</u> (contd.)

# REC'D FEB 0 8 2001

### 4.17 Prime Business Select Association Program

### Service Commission

Prime Business Select Association Program is available to certified non-profit Associations, Chambers of Commerce, and other non-profit business trade groups. Members of such organizations who enroll in the Prime Business Select Association Program are eligible to receive program-specific discounted rates for direct dial, Travel card & inbound toll free (800/888) long distance services. All Prime Business Select Association Program calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.17.1 Access Method and Usage Rates:

- (A) <u>Direct Dial Access</u>: Prime Business Select Association Program customers will charged \$0.09 per minute for all direct dial intrastate calls.
- (B) <u>Travel Card Access</u>: Prime Business Select Association customers will be charged \$0.20 per minute for all intrastate travel card calls.
  - <u>Travel Card Access Surcharges</u>: All Prime Business Select Association travel card calls will be charged a \$0.20 per call surcharge.

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FILED MAY 1 4 2001 0 1 - 4 32 Service Commission

Issued: February 8, 2001

# Effective: March 10, 2001

MAY 1 4 2001

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	SECTION 4. <u>RATES</u> (contd.)	REC'D FEB 08 2001
4.17	Prime Business Select Association Program (contd.)	
	4.17.1 Access Method and Usage Rates (contd.)	Service Commission

(C) <u>Toll Free (800/888) Access</u>: Prime Business Select Association customers subscribing to toll free services will be charged \$0.09 per minute for all terminating calls. The Prime Business Select Association customer will be charged for the calls rather than the call originator.

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

Issued: February 8, 2001

# Effective March 10, 2001

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### SECTION 4. RATES (contd.)

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### 4.18 Prime Business VI

Prime Business VI is a available to business Customers on a limited and promotional basis who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Prime Business VI rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under Prime Business VI. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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### SECTION 4.RATES (contd.)

### Missouri Public

### 4.18 Prime Business VI (contd.)

# REC'D FEB 08 2001

### 4.18.1. Month to Month Option

# Service Commission

Calls will be billed at the rates indicated in Section 4.18.1(A) of this tariff, below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, Travel card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown below. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees. Calls are billed in initial six (6) second and additional six (6) second increments, with any fractional portion of a call thereafter, rounded up to the next highest billing increment.

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Issued: February 8, 2001

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### SECTION 4.<u>RATES</u> (contd.)

4.18 <u>Prime Business VI</u> (contd.)

Service Commission

REC'D FEB 08 2001

4.18.1 Month to Month Option (contd.)

Customers subscribing to the Prime Business VI Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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Issued: February 8, 2001

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	<u></u>		Missouri Public
		SECTION 4. <u>RATES</u> (contd.)	RECDFEB082001
4.18	Prime Busine	ess_VI (contd.)	
	4.18.1 <u>Mont</u>	h to Month Option (contd.)	Service Commission
	(A)	Rates:	
		Direct Dial and Toll Free Rate: Calling Card Rate: Calling Card Surcharge:	<ul><li>\$ .165 per minute</li><li>\$ .25 per minute</li><li>\$ .50 per call</li></ul>
	(B)	Discount Schedule:	
		Monthly Revenue Level	<u>% Discount</u>
		\$ 0.00 - \$ 99.99 \$100.00 - \$ 199.99 \$200.00 - \$ 499.99 \$500.00 - \$ 749.99 \$750.00 - \$ 999.99 \$1,000.00- \$4,999.99 \$5,000 +	0% 3.64% 6.67% 9.70% 12.73% 15.76% 21.82%
	(C)	Monthly Recurring Fees:	
		Toll Free Numbers (800/888): Account Codes: Account Codes:	\$3.00 per month per line \$5.00 (Non-validated) \$10.00 (Validated)
			Missouri Public
			FILED MAY 1 4 2001
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### SECTION 4.RATES (contd.)

# REC'D FEB 08 2001

4.18 <u>Prime Business VI</u> (contd.)

Service Commission

4.18.2 Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be billed at the rates indicated in 4.18.2(A) of this tariff, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, Travel card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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### SECTION 4.RATES (contd.)

Missouri Public

### 4.18 Prime Business VI (contd.)

4.18.2 <u>Term Commitment Option</u> (contd.)

Service Commission

REC'D FEB 08 2001

Customers subscribing to the Prime Business VI Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Prime Business VI invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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### SECTION 4.<u>RATES</u> (contd.)

Prime Business VI (contd.) 4.18

4.18.2 Term Commitment Option (contd.)

(A) Rates:

Monthly Revenue	No Term				
Commitment	Commitment	12 Months	18 Months	24 Months	36 Months
\$0	0.1600	N/A	N/A	N/A	N/A
\$100	0.1550	0.1375	0.1325	0.1275	0.1200
\$250	0.1500	0.1325	0.1275	0.1225	0.1150
\$500	0.1450	0.1275	0.1225	0.1175	0.1100
\$750	0.1400	0.1225	0.1175	0.1125	0.1050
\$1,000	0.1350	0.1175	0.1125	0.1075	0.1025
\$2,500	0.1300	0.1125	0.1075	0.1025	0.0975
\$5,000	0.1250	0.1075	0.1025	0.0975	0.0925
\$10,000	0.1200	0.1025	0.0975	0.0950	0.0900
\$25,000	0.1150	0.0975	0.0950	0.0925	0.0875
\$50,000	0.1100	0.0950	0.0925	0.0900	0.0850

Travel Card Rates: Customers committing to a twelve (12), **(B)** eighteen (18), twenty-four (24), or thirty-six (36) month term commitment will be charged the following rates for Travel Card Services:

> Per Minute Rate: \$0.20 Per Call Surcharge: \$0.25

No Term Commitment (Month to Month): (C)

> Per Minute Rate: \$0.25 Per Call Surcharge: \$0.50

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FILED MAY 1 4 2001 01-432 Service Commission

### Issued: February 8, 2001

# Effective:

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		1	SECTION 4. <u>RATES</u> (contd.)	
4.18	Prime Bu	usiness V	<u>/I</u> (contd.)	RECDFEB082001
	4.18.2	<u>Term Co</u>	mmitment Option (contd.)	Service Commission
	I	(C)	Deficiency Charge:	
			In the event Customer's Monthly the Monthly Revenue Commitmer any invoice period during the Term invoice period Customer will pay equal to the difference betw	nt selected by the Customer in a Commitment Period, for that a Deficiency Charge which is

equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

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		SECTION 4. <u>RATES</u> (contd.)	Missouri Public
4.18	Prime Business V	/ <u>I</u> (contd.)	REC'D FEB 08 2001
	4.18.2 <u>Term Cor</u>	nmitment Option (contd.)	
	(D)	Termination Penalty:	Service Commission
		prior to the end of the Term Con that the Company terminates a default, Customer will pay a Terr equivalent to the Customer's I multiplied by the number of a Commitment Period. The Te immediately upon termination o made aware of the Termination I	nates service with the Company mmitment Period or in the event service based upon Customer's mination Penalty to the Company Monthly Revenue Commitment months remaining in the Term rmination Penalty will be due f service. The Customer will be Penalty as it will be described in the Customer at the initiation of
	(E)	Monthly Recurring Fees:	
		Toll Free Numbers (800/888) Account Codes: Account Codes:	<ul> <li>\$ 3.00 per month per line</li> <li>\$ 5.00 (Non-validated)</li> <li>\$10.00 (Validated)</li> </ul>
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### SECTION 4.<u>RATES</u> (contd.)

# REC'D FEB 08 2001

### 4.19 Prime Business VI - Dedicated Service

# Service Commission

Prime Business VI Dedicated Service is an outbound service, available to business customers, on a limited and promotional basis, who meet the company's credit approval guidelines. Calls are originated from presubscribed locations or by dialing the Company's designated "10XXX" access code.

This service permits business customers to make direct dial 1+ calls from locations within the state. In addition, customers may also subscribe to inbound toll free (800/888) services, per the rates specified below. All conditions that apply to the Prime Business Select II Term Commitment as specified in Section 4.13.2 of this tariff, also apply to Prime Business VI Dedicated Service. Customers must commit to a \$2,500 monthly minimum under this plan.

All direct dial 1+ and toll free (800/888) calls are billed in initial six (6) second and additional six (6) seconds increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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FILED MAY 14 2001 01-432 Service Commission

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### SECTION 4.RATES (contd.)

REC'D FEB 08 2001

4.19 Prime Business VI - Dedicated Service (contd.)

Service Commission

4.19.1 Access Methods and Usage Rates:

### (A) Direct Dial and Toll Free (800/888) Access

	F	TES	
Monthly Revenue Commitment	12-Month Term	24-Month Term	36-Month Term
\$2,500 +	\$ 0.0650	\$ 0.0600	\$ 0.0550

(B) <u>Travel Card Access</u>:

Calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

	12 Month Term	24 Month Term	36 Month Term
Per Minute Rate	\$0.20	\$0.20	\$0.20
Surcharge	\$0.25	\$0.25	\$0.25

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FILED MAY 14 2001 01-432 Service Commission

### Issued: February 8, 2001

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### SECTION 4.<u>RATES</u> (contd.)

# REC'D FEB 08 2001

### 4.20 FBBA Business Calling Program

### Service Commission

FBBA Business Calling Program is a flat rate outbound and inbound calling plan. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls from within the state. In addition, customers can also place calling card calls. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. Customers subscribing to this service will be charged a \$5.00 monthly recurring fee.

### 4.20.1 Access Methods and Usage Rates:

(A) <u>Direct Dial Access</u>: FBBA Business Calling Plan customers will be charged \$0.09 per minute for all intrastate calls.

### (B) <u>Travel Card Access</u>: FBBA customers will be charged the following per minute rates based on a customer selected term commitment:

- 1. <u>Month to Month Option</u>: Customers will be charge \$0.25 per minute for all intrastate Travel card calls. A \$0.50 per call surcharge will apply.
- 2. <u>Term Commitment Option</u>: Customers selecting a term commitment option of twelve (12), sixteen (16), eighteen (18) or twenty-four (24) months will be charged \$0.20 per minute for all intrastate calling card calls. A \$0.25 per call surcharge will apply.

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FILED MAY 14 2001 01-432 Service Commission

Issued: February 8, 2001

Effective: March 10\_2001

MAY 1 4 2001

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033 Issued by:Jerry G. Kirby, Tariff Manager eMeritus Communications, Inc. 8750 N. Central Expressway, Suite 2000 Dallas, Texas 75231 (214) 863-8000

### SECTION 4.RATES (contd.)

# REC'D FEB 08 2001

4.20 FBBA Business Calling Program (contd.)

Service Commission

- 4.20.1 Access Methods and Usage Rates (contd.)
  - (C) <u>Toll Free (800/888)</u>:

FBBA Business Calling Plan customers subscribing to toll free service will be charged \$0.09 per minute for all terminating calls. The FBBA customer will be charged for the call rather than the call originator.

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### Issued: February 8, 2001

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### SECTION 4.RATES (contd.)

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### Protech Access One Service 4.21

Protech Access One Service is an outbound and inbound service for business customers only. Customers must meet the Company's credit approval guidelines to be eligible for service. Protech Access One Service rates apply to direct dial, calling card and inbound toll-free (800/888) service. All inbound calls are made through a designated toll free number and the Protech Access One Service customer is billed rather than the call originator. All Protech Access One Service calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

### 4.21.1 Access Method and Usage Rates:

- (A) Direct Dial Access: Protech Access One Service customers will be charged \$0.1290 per minute for all direct dial intrastate calls.
- Travel Card Access: **(B)** Protech Access One Service customers will be charged the following per minute rates based on a customer selected term commitment:
  - 1. Month-to-Month Option: Customers will be charge \$0.25 per minute for all intrastate travel card calls. A \$0.50 per call surcharge will apply.

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FILED MAY 1 4 2001 01 - 432Service Commission

Issued: February 8, 2001

### Effective: March 10, 2001

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### SECTION 4.RATES (contd.)

4.21.1 Access Method and Usage Rates (contd.):

4.21 Protech Access One Service (contd.)

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- Service Commission
- 2. <u>Term Commitment Option</u>: Customers selecting a term commitment option of twelve (12), sixteen (16), eighteen (18) or twenty-four (24) months will be charged \$0.20 per minute for all intrastate travel card calls. A \$0.25 per call surcharge will apply.
- (C) <u>Toll-Free (800/888) Access</u>: Protech Access One Service customers utilizing toll free services will be charged \$0.1290 per minute for all terminating calls. The Protech Access One Service customer will be charged for the calls rather than the call originator.

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SECTION 4.

## RATES (contd.) KEUL

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### 4.22 Winners Unlimited Service

## Service Commission

Winners Unlimited is an inbound service available to residential and business customers who meet the company's credit approval guidelines and are presubscribed to the Company's service by completing a Letter of Agency ("LOA") provided by a specific authorized sales agent of the Company. All inbound Winners Unlimited calls will be billed in six (6) second increments after an initial period of thirty (30) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.22.1 Access Method and Usage Rates:

(A) <u>Toll Free (800/888) Access</u>:

Winners Unlimited customers subscribing to toll free services will be charged \$0.18 per minute for all terminating calls. The Winners Unlimited customer will be charged for the calls rather than the call originator.

1. <u>Toll Free Access Service Fees</u>: A \$3.00 monthly fee applies for each toll free number.

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## Effective: March 10, 2001

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### SECTION 4.<u>RATES</u> (contd.)

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### Winners Unlimited Service (contd.) 4.22

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4.22.1 Access Method and Usage Rates (contd.)

- Service Commission **(B)** Winners Unlimited customers subscribing to toll free services with a PIN will be charged \$0.21 per minute for all terminating calls. Calls will be billed in six (6) second increments after an initial period of thirty (30) seconds. Monthly and non-recurring fees do not apply.
- Directory Assistance: For all calls placed using Directory (C) Assistance the following per call charges will apply:

Business:	\$0.750
Residential:	\$0.670

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### SECTION 4.<u>RATES</u> (contd.)

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### Prime Business 9.9 Service 4.23

Prime Business 9.9 Service is a flat rate outbound and inbound calling plan available to large business customers. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls. In addition, customers can also place calling card calls. All calls are billed in six (6) second increments after an initial calling period for billing purposes of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.23.1 Access methods and Usage Rates

(A) Direct Dial and Toll Free Access:

Per Minute Rate: \$0.099

(B) Travel Card Access:

> Per Minute Rate: \$0.20 Per Call Surcharge: \$0.25

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Issued: February 8, 2001

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### SECTION 4.<u>RATES</u> (contd.)

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### 4.24 ASTA (American Society of Travel Agents) Affinity Association Program

ASTA Affinity Association Program offers members of the ASTA association Commission outbound 1+ and inbound toll free services. No minimum or monthly term commitments are required for this service. All direct dial, travel card, and toll free calls will be billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. Customers who wish to enroll in this service must present at the time of enrollment, documentation to the Company showing that they are a member in good standing with the ASTA association. Customers subscribing to this program will be eligible to request a travel card at no extra cost to the customer, and will be charged the applicable rates for the calling card service.

### 4.24.1 Access Methods and Usage Rates

Direct Dial and Toll Free Access Switched (A)

Per Minute Rate: \$0.12

Direct Dial and Toll Free Access: Dedicated

Per Minute Rate: \$0.0650

Travel Card Access: **(B)** 

> Per Minute Rate: \$0.20 Per Call Surcharge: \$0.25

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### SECTION 4.<u>RATES</u> (contd.)

# REC'D FEB 08 2001

### 4.25 <u>Toll-Free PIN Service</u>

# Service Commission

Toll-Free PIN Service is an inbound calling service. This service permits the Customer to receive incoming calls from all locations within the state. With toll-free PIN service the customer is charged for the call, not the calling party. The customer is issued a four (4) digit PIN number which must be utilized in combination with a designated toll free number in order to use this service. Individuals dialing the designated toll-free number must dial the PIN number for termination of the call to the customer. The toll-free number is the property of the of the company and the customer can not transport the toll-free number to another responsible organization.

Calls are billed in six (6) second increments with a minimum initial calling period of thirty (30) seconds.

4.25.1

### Per minute Rates:

Initial Minute: \$0.2100 Each additional Minute: \$0.2100

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### SECTION 4.RATES (Contd.)

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### Intrastate Preferred Customer Plan 4.26

Intrastate Preferred Customer Plan is a direct dial service available to residential customers. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code. Customers must enroll in Intrastate Preferred Customer Plan by dialing a designated toll-free number and speaking with a Carrier representative. Calls are billed in one minute increments, after an initial minimum call duration of one minute. Any fractional portion of a call thereafter, is rounded up to the next highest billing increment.

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## SECTION 4. RATES (Contd.)

### 4.26 Intrastate Preferred Customer Plan (contd.)

4.26.1 IntraLATA Rates

Service Commission

Rate	Day			Eve	Night/Weekend	
Mileage	<u>1st</u>	Add'l	<u>1st</u>	Add'1	1st	Add'l
1 - 17	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
18 - 19	0.1900	0.1425	0.1520	0.1140	0.1235	0.0926
20 - 28	0.2280	0.1520	0.1824	0.1216	0.1482	0.0988
29 - 40	0.2850	0.1710	0.2280	0.1368	0.1853	0.1112
41 - 60	0.3515	0.2185	0.2812	0.1748	0.2285	0.1420
61 - 80	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
81 - 190	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
191+	0.3990	0.2565	0.3192	0.2052	0.2594	0.1667

Mileage band 1-23 has been revised as 1-17, 18-19 and mileage bands 20-23 have been consolidated into 20-28. This results in a reduction for calls previously placed in the 1-17 mileage band and an increase for calls previously placed in the 20-23 mileage bands. There is no impact on calls placed in the 18-19 mileage bands.

Mileage bands 34-50 have been incorporated into 29-40 and 41-60. This results in a reduction for calls previously placed in the 34-40 mileage band and an increase for calls previously placed in the 41-50 mileage bands.

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### SECTION 4.RATES (Contd.)

### Intrastate Preferred Customer Plan (contd.) 4.26

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4.26.1 InterLATA Rates

Service Commission

Rate	D	ay	Ev		Night/We	
Mileage	1st	Add'l	1st	Add'l	<u>1st</u>	Add'l
1 - 18	0.1941	0.1752	0.1577	0.1401	0.1281	0.1139
19 - 23	0.1442	0.1200	0.1095	0.0960	0.0998	0.0780
24 - 28	0.1538	0.1262	0.1200	0.1091	0.1163	0.0926
29 - 50	0.1748	0.1575	0.1223	0.1223	0.1260	0.1073
51 - 60	0.1823	0.1665	0.1279	0.1279	0.1264	0.1170
61 - 100	0.1898	0.1740	0.1335	0.1335	0.1268	0.1185
101 - 430	0.2198	0.1894	0.1515	0.1515	0.1279	0.1245
431+	0.2273	0.2044	0.1613	0.1613	0.1298	0.1331

Mileage band 19-33 has been revised as 19-23, 24-28 and 29-50 which results in a reduction for calls previously placed in the 19-23 mileage band and an increase for calls previously placed in the 29-33 mileage bands. There is no impact on calls placed in the 24-28 mileage bands.

Mileage bands 34-50, 51-80 and 81-100 have been revised as 29-50, 51-60 and 61-100 which results in an increase for calls previously placed in the 61-80 mileage band and a reduction in calls previously in the 81-100 mileage bands.

Mileage bands 101-125, 126-150 and 151 + have been consolidated as 101-430, which results in a reduction for calls previously placed in the 126-150 and 151 + mileage bands.

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### SECTION 4.<u>RATES</u> (Contd.)

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### 4.27 Winners Residential Program

Service Commission

Winners Residential Program is an outbound and inbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. All direct dial and toll free calls are billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.27.1 Access Methods and Usage Rates

(A)	Direct Dial Acces:	
	Per Minute Rate: Monthly Recurring Fee:	\$0.09 \$4.50
(B)	Travel Card Access:	
	Per Minute Rate: Per Call Surcharge	\$0.20 \$0.25
(C)	Toll Free Access:	
	Per Minute Rate Monthly Recurring Fee (F	\$0.09 Per Toll Free Number): \$3.00

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### SECTION 4. RATES (Contd.)

# REC'D FEB 08 2001

### 4.28 Winners Business Program

(A)

# Service Commission

Winners Business Program is an outbound and inbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. All direct dial and toll free calls are billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.28.1 Access Methods and Usage Rates

Direct Dial Acces:

Per Minute Rate: \$0.08

(B) Travel Card Access:

Per Minute Rate:\$0.20Per Call Surcharge\$0.25

(C) Toll Free Access:

Per Minute Rate \$0.08

Monthly Recurring Fee (Per Toll Free Number): \$3.00

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FILED MAY 14 2001 01-432 Service Commission

### Issued: February 8, 2001

# Effective. March 10, 2001

MAY 1 4 2001

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### SECTION 4.<u>RATES</u> (Contd.)

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4.29 <u>The 10457 Flat Rate Residential Program</u> is an outbound residential cally service. Calls are originated from presubscribed switched residential Customer access lines or by dialing the Company's "10XXX" code. This service permits the Customer to make direct dialed 1+ calls from locations within the state. Calls are billed in one (1) minute increments after an initial calling period of one (1) minute. Any fractional portion of a call thereafter, is rounded up to the next highest billing increment.

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4.29.1 Direct Dial Access:

(A) Per Minute Rate: \$0.1400

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### SECTION 4. RATES (Contd.)

REC'D FEB 08 2001

### 4.30 eMeritus Communications, Inc. Calling Card Service

Service Commission

eMeritus Communications, Inc. Calling Card Service is available to residential customers for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by an account identification number and personal identification number. Calls may orginate from standard telephone access lines and may terminate to any intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

### 4.30.1 Per Minute Rate

Day	\$0.2500
Evening	\$0.2500
Night/Weekend	\$0.2500

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FILED MAY 14 2001 01-432 Service Commission

### Issued: February 8, 2001

Effective

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CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

# MAY 1 4 2001

### SECTION 4. RATES (Contd.)

# REC'D FEB 08 2001

### 4.31 Prime Business Select III

# Service Commission

Prime Business Select III service is a month to month optional plan available to all business customers who meet the company's credit approval guidelines. Customers are billed based upon the actual monthly usage. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select III rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

4.31.1 Access Methods and Usage Rates

MONTHLY USAGE	PER MINUTE RATE		
\$0 - \$199.99	\$0.1000	\$0.1000	\$0.1000
\$200 - \$499.99	\$0.1000	\$0.1000	\$0.1000
\$500 - \$749.99	\$0.1000	\$0.1000	\$0.1000
\$750 +	\$0.1000	\$0.1000	\$0.1000

### (A) <u>Direct Dial & Toll Free</u>

(B)	<u>Calling Card</u> Per Minute Rate: Per Call Surcharge :	\$0.25 \$0.25
(C)	<u>Directory Assistance</u> Per Call:	\$0.75

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FILED MAY 1 4 2001 0 1 - 4 3 2 Service Commission

### Issued: February 8, 2001

# Effective: March 10, 2001

MAY 1 4 2001

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