



102 3rd St. P.O. Box 127 Alma, MO 64001
Office: (660) 674-2297 Fax: (660) 674-2613

October __, 2014

Dear Alma Telephone Customer:

Thank you for being a customer of Alma Telephone Company. Once again Alma is notifying you of a rate increase ordered by the Federal Communications Commission. Effective December 1, 2014, Alma will be raising its local rate for residential customers to \$16.00 per month.

This is the 3rd of several successive residential local rate increases ordered by the FCC in 2011. The first increased the rate from \$6.50 to \$10.00 effective July 1, 2012. The second increased the rate to \$14.00 effective July 1, 2013. Rate increases to be effective in 2014 and later years were to be computed and announced annually. The computed rate for 2014 was announced as \$20.46.

Because there was opposition to further increases, as well as concerns as to the manner of computation of the rate, the FCC in June of 2014 modified its 2011 Order to reduce the rate increases between 2014 and 2017. The FCC has set the 2014 to 2017 minimum rates as follows:

\$16.00 effective December 1, 2014;
\$18.00 effective July 1, 2016;
\$20.00 effective July 1, 2017.

Alma is working with others to support an end to future required local rate increases that Alma believes penalizes you for being a customer of a rural telephone company.

Thank you for your business.

Sincerely,

Adolf L. Heins
Manager

Enclosures: (2)