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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 178
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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For rules and regulations regarding TFS, see Section 3.6.4 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to a Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Calling Card - Option 2 or an Option 2 category as specified in the specific Service offering, and as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Calling Card - Option 2 and Option 2 categories apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Calling Card - Option 2 and Option 2 categories are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 and Option 2 categories, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges. C
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Calling Card - Option 2 or an Option 2 category, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Calling Card are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer. C T

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to any Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Calling Card - Option 2 as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Calling Card - Option 2 apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Calling Card - Option 2 are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges. D
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Calling Card - Option 2, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer. D

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3.7 Custom Business Services (continued)

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Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to any Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Proprietary Calling Card - Option 2 as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Proprietary Calling Card - Option 2 apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Proprietary Calling Card - Option 2, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges.
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Proprietary Calling Card - Option 2, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Proprietary Calling Card - Option 2 are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

3.7.1 High Volume Calling¹

C

(A) General

- .1 High Volume Calling is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

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3.7.1 High Volume Calling

(A) General

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- .1 High Volume Calling is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(A) General (continued)

- .3 Customers subscribing to High Volume Toll Free Calling and/or High Volume Dedicated Toll Free Calling under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

Service Commission

(A) General (continued)

- .3 Customers subscribing to High Volume Toll Free Calling and/or High Volume Dedicated Toll Free Calling under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 C of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling¹ (continued)

C

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

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Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
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3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

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- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Proprietary Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(B) Availability (continued)

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

Service Commission

(B) Availability (continued)

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

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(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

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(B) Availability (continued)

Service Commission

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company. T
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements from SWBT. T

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(B) Availability (continued)

.3 If a Centrex/Plexar Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex/Plexar terminals must be presubscribed to the Company.

.4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements from SWBT.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21

C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed To The Calling Card - Option 3, Category 21

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For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3

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.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed To The Calling Card - Option 3

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card -
Option 3

C
C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed To
The Calling Card - Option 3

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For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D MAY 30 2002

3.7.1 High Volume Calling (continued)

Service Commission

(E) Rating Inbound and Outbound Calls

.1 Usage Rates N

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. T N

.2 Billing Increments N

.a TFS Provided Without CMR N

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved. T

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(E) Rating Inbound and Outbound Calls

- .1 The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years).
- .2 For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

Service Commission

(F) Billing

Customers subscribing to any of the High Volume Calling plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all cancellation penalties.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

T

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling¹ (continued)

Service Commission

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option
3, Category 21

C

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations
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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

REC'D JUN 25 2003

3.7.1 High Volume Calling¹ (continued)

C

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option
3

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations
effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3

C

C

.2 Billing Increments

- .b TFS Provided With CMR

D

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For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

N

For per call charges, Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D MAY 30 2002

3.7.1 High Volume Calling (continued)

Service Commission

(E) Rating Inbound and Outbound Calls

.2 Billing Increments

.b TFS Provided With CMR

For outbound calls and calls billed to the fully automated Proprietary Calling Card - Option 3, the billing increments are the same as described in Section 3.7.1 E.2.a above. For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(F) Billing

Customers subscribing to any of the Company's High Volume Calling plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

(F) Billing

Customers subscribing to any of the Company's High Volume Calling plans will be direct-billed.

T

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

Service Commission

(F) Billing

Customers subscribing to any of the High Volume Calling plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all cancellation penalties.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II

(A) General

- .1 High Volume Calling II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only or for both outbound and TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 Business Domestic Saver

Business Domestic Saver is an optional pricing plan available to Business Customers. This optional pricing plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. A minimum monthly usage charge may apply. Usage revenue associated with the following Services contribute toward determining whether the Customer has met the minimum monthly usage as specified in Section 4.7.10 of this Tariff:

- Business Domestic Saver 1+ domestic usage (inbound and outbound)
- domestic usage charges for fully automated calls billed to the Proprietary Calling Card - Option 2
- usage charges associated with Operator Toll Assistance Service
- any credits associated with a qualified usage item

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.
- .3 Customers subscribing to High Volume Toll Free Calling II and/or High Volume Dedicated Toll Free Calling II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

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For Customers subscribing to Business Domestic Saver with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the minimum monthly usage charge applies. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the minimum monthly usage charge applies. Multiple BTN aggregation is not available with this Service.

The minimum monthly usage charge will be prorated for the first billing cycle after subscribing to the optional calling plan. For each billing cycle thereafter, Customers whose usage revenue is less than or equal to the monthly minimum usage charge specified in Section 4.7.10 of this Tariff will be billed the difference between actual usage revenue and the minimum monthly usage charge. Customers that generate usage revenue in excess of the minimum monthly usage charge specified in Section 4.7.10 of this Tariff in any given billing cycle will not incur the minimum monthly usage charge for that billing cycle. Customers subscribing to Business Domestic Saver may be LEC-billed or direct-billed. The method of billing is determined by the Company.

When ordering Service, the Business Customer must specify if Business Domestic Saver is to be used for outgoing calls only, inbound calls only, or both. Customers subscribing to Business Domestic Saver may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls are billed at the rates specified in Section 4.7.10 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. A per call charge applies in addition to the initial period and additional period charges applicable to the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling II or High Volume Dedicated Outbound Calling II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 C of this Tariff.

- .2 The High Volume Calling II plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to an MMC of at least \$50 per month without signing a term plan; and subscribe to High Volume Calling II for the provision of interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.2 High Volume Calling II (continued)

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(B) Availability

Service Commission

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling II or High Volume Dedicated Outbound Calling II may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling II plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to an MMC of at least \$50 per month without signing a term plan; and subscribe to High Volume Calling II for the provision of interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability (continued)

.3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.

.4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling II or High Volume Dedicated Toll Free Calling II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.2 High Volume Calling II (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling II.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21

C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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3.7.2 High Volume Calling II (continued)

Service Commission

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling
Card - Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

- (E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued) C

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3, Category 21 C

For Customers with an MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

- .b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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Missouri Public

3.7 Custom Business Services (continued)

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3.7.2 High Volume Calling II (continued)

- (E) Rating Inbound and Outbound Calls and Calls Billed to the Calling
Card - Option 3 (continued)

Service Commission

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3

For Customers with an MMC, calls are billed in increments
of six (6) seconds subject to a minimum connect time
(initial period) of eighteen (18) seconds. For Customers
with a MAC, calls are billed in increments of one (1)
second subject to a minimum connect time (initial period) of
eighteen (18) seconds. This optional pricing plan is rated on
an Aggregation ID basis if multiple BTN's are involved.

- .b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling II plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling II

A Customer request to transfer TFS to the High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling II plan. Customer shall be responsible for any and all early termination charges.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling II plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling II

A Customer request to transfer TFS to the High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling II plan. Customer shall be responsible for any and all cancellation penalties.

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I

(A) General

- .1 High Volume Calling Connections I is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections I is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections I is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections I is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections I is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only or for both outbound and TFS.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 186
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 Reserved for future use

3.7.4 Reserved for future use

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections I allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections I and/or High Volume Dedicated Toll Free Calling Connections I under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections I or High Volume Dedicated Outbound Calling Connections I may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

REC'D FEB 28 2003

3.7.3 High Volume Calling Connections I (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections I allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections I and/or High Volume Dedicated Toll Free Calling Connections I under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

C

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections I or High Volume Dedicated Outbound Calling Connections I may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

- ¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.7 Custom Business Services (continued)

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3.7.3 High Volume Calling Connections I (continued)

Service Commission

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections I or High Volume Dedicated Outbound Calling Connections I may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Missouri Public
Service Commission

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3.7.3 High Volume Calling Connections I (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections I or High Volume Dedicated Outbound Calling Connections I may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

C

(B) Availability

.2 The High Volume Calling Connections I plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections I for the provision of interstate service; and
- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or subscribe to or currently subscribe to a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.3 (B).2 (5) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability

.2 The High Volume Calling Connections I plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections I for the provision of interstate service; and
- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or subscribe to or currently subscribe to a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.3 (B).2 (5) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

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3.7.3 High Volume Calling Connections I (continued)

(B) Availability

.2 The High Volume Calling Connections I plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections I for the provision of interstate service; and
- (4) subscribe to CompleteLinkSM from an SBC Affiliate or be an existing subscriber of CompleteLinkSM of an SBC Affiliate, or, subscribe to Centrex service from an SBC Affiliate or be an existing Centrex Customer of an SBC Affiliate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability (continued)

.2 (continued)

(5) subscribe to or currently subscribe to all of the following features, services or products from a SBC Affiliate:

- .a a minimum of one basic business access line; and
- .b an inside wire maintenance product associated with each basic business access line; and
- .c at least one instance of Caller ID; and
- .d at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.3 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections I and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections I, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections I. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections I, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections I, all lines associated with the Centrex must be presubscribed to the Company.
- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections I or High Volume Dedicated Toll Free Calling Connections I, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections I.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21

C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public
Service Commission**

3.7 Custom Business Services (continued)

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3.7.3 High Volume Calling Connections I (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card
- Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

- (E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued) C

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed to the
Calling Card - Option 3, Category 21 C

Calls are billed in increments of one (1) second subject to a
minimum connect time (initial period) of eighteen (18) seconds.

- .b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute
subject to a minimum connect time (initial period) of one (1)
minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES Missouri Public
Service Commission

3.7 Custom Business Services (continued)

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3.7.3 High Volume Calling Connections I (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card
- Option 3 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3

Calls are billed in increments of one (1) second subject to a
minimum connect time (initial period) of eighteen (18)
seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.3 High Volume Calling Connections I (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections I plans will be billed directly by the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections I

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections I will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections I plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7	Custom Business Services (continued)	N
3.7.4	High Volume Calling Connections II	T/M
(A)	General	N
.1	High Volume Calling Connections II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only or for both outbound and TFS.	N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections II and/or High Volume Dedicated Toll Free Calling Connections II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections II or High Volume Dedicated Outbound Calling Connections II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

.2 The High Volume Calling Connections II plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections II for the provision of interstate service;
- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.4 (B).2 (5) of this Tariff; and subscribe to or currently subscribe to one of the following services from a SBC Affiliate: Dedicated Internet Access (DIA) service or DSL service or Shared Web Hosting or Dedicated Web Hosting or SBC® Yahoo!® Dial Internet Access service or T1 Intergrated Access Service.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

.2 The High Volume Calling Connections II plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections II for the provision of interstate service;
- (4) subscribe to CompleteLinkSM from an SBC Affiliate or be an existing subscriber of CompleteLinkSM of an SBC Affiliate, or, subscribe to Centrex service from an SBC Affiliate or be an existing Centrex Customer of an SBC Affiliate; and

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

.2 (continued)

- (5) subscribe to or currently subscribe to the following features, services or products from a SBC Affiliate: C
- .a a minimum of one basic business access line; and |
- .b an inside wire maintenance product associated with each basic business access line; and |
- .c at least one instance of Caller ID; and |
- .d at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff. C

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

.2 (continued)

- (5) subscribe to or currently subscribe to one of the following services provided by an SBC Affiliate: (a) dedicated Internet access service, or, (b) SBC Internet Services' SBC Yahoo! DSL Internet access service or SBC Yahoo! Dial Up Internet access service, or, (c) shared web hosting.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.4 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections II and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections II, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections II. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections II, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections II, all lines associated with the Centrex must be presubscribed to the Company.
- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections II or High Volume Dedicated Toll Free Calling Connections II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections II.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21

C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card
- Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21 (continued) C

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to the Calling Card - Option 3, Category 21 C

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public
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3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card
- Option 3 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3

Calls are billed in increments of one (1) second subject to a
minimum connect time (initial period) of eighteen (18)
seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections II plans will be billed directly from the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections II

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections II plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

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~~Service Commission~~

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.5 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹

(A) Business Long Distance 200 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that: T

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$200 per month or T
 - an MMC of \$200 per month for a 1-year term plan. C

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. N

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan. N

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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Service Commission

3.7.6 Business Long Distance 200¹

REC'D MAY 01 2002

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(A) Business Long Distance 200 is a custom combination inbound and outbound Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - a MMC of \$200 per month or
 - a MAC of \$2,400 and a MMC of \$200 per month.

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Service Commission

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¹ This Service is no longer available to new Customers effective June 3, 2002.

N

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d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200

(A) Business Long Distance 200 is a custom combination inbound and outbound Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - a MMC of \$200 per month or
 - a MAC of \$2,400 and a MMC of \$200 per month.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 200 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS.

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¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 200 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Long Distance 200 may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls are billed at the rates specified in Section 4.7.6 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. A per call charge applies in addition to the initial period and additional period charges applicable to the call.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS.

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200 (continued)

- (B) The Customer may subscribe to Business Long Distance 200 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Long Distance 200 may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls are billed at the rates specified in Section 4.7.6 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. A per call charge applies in addition to the initial period and additional period charges applicable to the call.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

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For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.

(E) The Customer's usage rate for each call is based on whether the Customer has made a MMC and subscribes to Service on a month-to-month basis or a one year term plan.

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(F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, outbound calls, TFS calls, and calls billed to the Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.6 of this Tariff.

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¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D MAY 14 2002

3.7.6 Business Long Distance 200¹ (continued)

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(D) For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance 200 for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.

(E) The Customer's usage rate for each call is based on whether the Customer has made a MMC and subscribes to Service on a month-to-month basis or has made an MMC and MAC with a one year term plan.

(F) For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.6 of this Tariff. For Customers that subscribe to Business Long Distance 200 and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan.

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¹ This Service is no longer available to new Customers effective June 3, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

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3.7.6 Business Long Distance 200 (continued)

- (D) For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance 200 for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made a MMC and subscribes to Service on a month-to-month basis or has made an MMC and MAC with a one year term plan.
- (F) For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. For rates and charges, see Section 4.7.6 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200 (continued)

- (D) For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance 200 for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC or MAC and the length of the Customer's term plan (1 year, 2 years, or 3 years) if applicable.
- (F) For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. For rates and charges, see Section 4.7.6 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.7 Long Distance For Business

Long Distance For Business is a combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

When ordering Service, the Business Customer must specify if Long Distance for Business is to be used for outgoing calls only, inbound calls only, or both. Multiple BTN aggregation is not available with this Service.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

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3.7.7 Long Distance For Business

Service Commission

Long Distance For Business is an optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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When ordering Service, the Business Customer must specify if Long Distance for Business is to be used for outgoing calls only, inbound calls only, or both. Customers subscribing to Long Distance for Business may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls are billed at the rates specified in Section 4.7.7 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. For Customers that subscribe to Long Distance for Business and bill calling card calls to the Proprietary Calling Card - Option 2, the minimum connect time for the calling card calls will be the same as for 1+ outbound Direct-Dialed calls billed under this plan. A per call charge applies in addition to the initial period and additional period charges applicable to the call. Multiple BTN aggregation is not available with this Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.7 Long Distance For Business

Long Distance For Business is an optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. When ordering Service, the Business Customer must specify if Long Distance for Business is to be used for outgoing calls only, inbound calls only, or both. Customers subscribing to Long Distance for Business may also subscribe to the Proprietary Calling Card - Option 2. Fully automated calling card calls are billed at the rates specified in Section 4.7.7 of this Tariff in lieu of the rates and charges specified in Section 4.1.1 (B), Section 4.1.2 (A), and Section 4.1.2 (C) of this Tariff. A per call charge applies in addition to the initial period and additional period charges applicable to the call. Multiple BTN aggregation is not available with this Service.

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