Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance RECD MAR 0 7 2001 Original Sheet 1

Service Commission

SOUTHWESTERN BELL COMMUNICATIONS SERVICES, INC. d/b/a SBC LONG DISTANCE

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance intrastate interexchange telecommunications Services provided by Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance with principal offices at 5850 W. Las Positas Blvd., Pleasanton, California 94588. This Tariff applies to Services furnished within the State of Missouri. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance is a competitive telecommunications company providing competitive services in the state of Missouri.

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Waivers of Statutory and Regulatory Requirements

The following statutory and regulatory requirements have been waived for the Company:

Section 392.210.2 Establishes Uniform Systems of Accounts for annual reports Section 392.240(1) Just and Reasonable Rates Section 392.270 Ascertain Property Values Section 392.280 Depreciation rates Section 392.290 Issuance of Securities Section 392.300.2 Acquisition of Stock Section 392.310 Issuance of Stock and Debt Section 392.320 Stock dividend payment Section 392.330 Issuance of securities, debts, & notes Section 392.340 Reorganizations 4 CSR 240-10.020 Depreciation and fund income 4 CSR 240-30.010(2)(C) Copies of rate schedules 4 CSR 240-30.040 Uniform system of accounts 4 CSR 240-33.030 Minimum charge rules 4 CSR 240-35 **Bypass**

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 MisSouri 72001.

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2.2 Limitations on Service
2.3 Limitation of Liability

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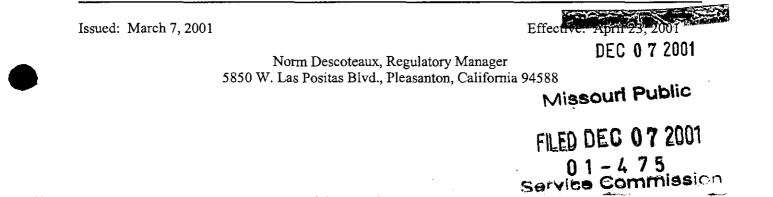
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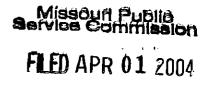
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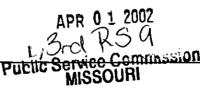
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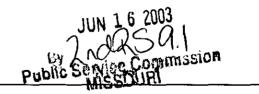
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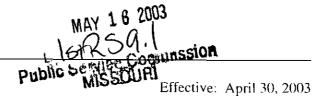
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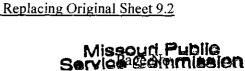
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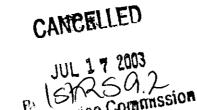
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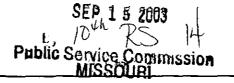
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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 <u>d/b/a SBC Long Distance</u>

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Tawnya Rechtin, Associate Directory Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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d/b/a SBC Long Distance		Replacing 3rd Revised Sheet 14

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance RECD MAR 07 2001 Original Sheet 14

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



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Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

RECD MAR 07 2001 Original Sheet 15 Service Commission

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

С	-	Changed regulation
D	-	Discontinued rate or regulation
Ι		Increase
M	-	Matter relocated without change
Ν	-	New rate or regulation
R	-	Reduction
S	-	Reissued matter
Τ	-	Change in text, but no change in rate or regulation
Z	-	Correction

Issued: March 7, 2001

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 072001

Missouri Public

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Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

RECD MAR 07 2001 Original Sheet 16 Service Commission

TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are added to the Tariff from time to time. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. Paragraph Numbering Sequence There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.1 2.1.1 2.1.1 (A) 2.1.1 (A).1 2.1.1 (A).1.a 2.1.1 (A).1.a.i 2.1.1 (A).1.a.i (1)

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 0 7 2001 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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8th Revised Sheet 17 Replacing 7th Revised Sheet 17

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

30 Member Speed Calling: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Advantage Plus® A registered trademark of SBC Knowledge Ventures, Inc. Access Advantage Plus® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Affiliate: A company which has any of the following relationships with the Company; (1) directly or indirectly owns or controls it; (2) is directly or indirectly owned or controlled by it; or (3) is under common direct or indirect ownership with it.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated ILEC: An ILEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregation: The combining of a Customer's total usage across multiple BTNs into a group for the purpose of determining a common usage rate for call(s) associated with the individual BTNs.

Aggregation ID: Aggregation Identifier. Tags which BTNs are to be combined in a grouping.

Airline Mileage: The distance in mileage between two serving Wire Centers whose position is specified by industry standards.

Ameritech Centrex Service (ACS): A service provided by a SBC Affiliate.

ANI: Automatic Number Identification. A process used to identify the calling station. For example, Customers such as call centers pay for caller's telephone numbers to be sent to them simultaneously with their incoming toll free service calls.

Applicant: Any entity or individual who applies for Service under this Tariff.

Issued: September 2, 2003

Effective: October 2, 2003

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance Rep

7th Revised Sheet 17 Replacing 6th Revised Sheet 17

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public

30 Member Speed Calling: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC. RF(2) JUL 2.5 2003

Access Advantage Plus® A registered trademark of SBC Knowledge Ventures, Inc. Access T Advantage Plus® is a service/feature associated with local exchange service which is define if on the tariff of the Affiliated LEC or Affiliated CLEC.

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Affiliate: A company which has any of the following relationships with the Company; (1) directly or indirectly owns or controls it; (2) is directly or indirectly owned or controlled by it; or (3) is under common direct or indirect ownership with it.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregation: The combining of a Customer's total usage across multiple BTNs into a group for the purpose of determining a common usage rate for call(s) associated with the individual BTNs.

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Applicant: Any entity or individual who applies for Service under this Tariff.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

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Service Commissie

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIA

30 Member Speed Calling: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Advantage Plus® A registered trademark of SBC Properties, L.P. Access Advantage Plus® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Affiliate: A company which has any of the following relationships with the Company; (1) directly or indirectly owns or controls it; (2) is directly or indirectly owned or controlled by it; or (3) is under common direct or indirect ownership with it.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

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ANI: Automatic Number Identification. A process used to identify the calling station. For example, Customers such as call centers pay for caller's telephone numbers to be sent to them simultaneously with their incoming toll free service calls.

Applicant: Any entity or individual who applies for Service under this Tariff.



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Missouri Public Service Commission

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Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVISTIONS Commission

30 Member Speed Calling: A service/feature associated with local exchange service service associated with local exchange service as a service of the Affiliated LEC or Affiliated CLEC.

Access Advantage Plus® A registered trademark of SBC Properties, L.P. Access Advantage Plus® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Affiliate: A company which has any of the following relationships with the Company; (1) directly or indirectly owns or controls it; (2) is directly or indirectly owned or controlled by it; or (3) is under common direct or indirect ownership with it.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

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Applicant: Any entity or individual who applies for Service under this Tariff.

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Tawnya Rechtin, **MSS of HI** irector Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

> Missouri Public Service Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Missouri Public Arrowika Shemmiasiun

Replacing 3rd Revised Sheet 17

RECD FEB **21** 2003

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

30 Member Speed Calling: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Advantage Plus® A registered trademark of SBC Properties, L.P. Access Advantage N Plus® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregation: The combining of a Customer's total usage across multiple BTNs into a group for the purpose of determining a common usage rate for call(s) associated with the individual BTNs.

Aggregation ID: Aggregation Identifier. Tags which BTNs are to be combined in a grouping.

Airline Mileage: The distance in mileage between two serving Wire Centers whose position is specified by industry standards.

ANI: Automatic Number Identification. A process used to identify the calling station. For example, Customers such as call centers pay for caller's telephone numbers to be sent to them simultaneously with their incoming toll free service calls.

Applicant: Any entity or individual who applies for Service under this Tariff.



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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission



Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance

Replacing 2nd Revised Sheet 17

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS COMMISSION

Access Advantage Plus® A registered trademark of SBC Properties, L.P. RECTO JAN 07 2003

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

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Applicant: Any entity or individual who applies for Service under this Tariff.

CANCELLED

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Norm Descoteaux, Misochate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



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2nd Revised Sheet 17 Replacing 1st Revised Sheet 17

Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

REC'D NOV 08 2002

Access Advantage Plus[™]: A trademark of SBC Communications, Inc.

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Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

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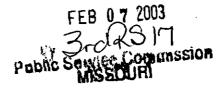
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Applicant: Any entity or individual who applies for Service under this Tariff.

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Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Missouri Public Service Commission

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1st Revised Sheet 17 Replacing Original Sheet 17

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Advantage PlusSM: A trademark of SBC Communications, Inc.

RECD FEB 21 2002 N Service Commission

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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CANCELLED

MAR 2 3 2002 CY RS 17 Public Service Commission MISSOURI

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Effective Loon

Missouri Public

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

> FILED DEC 07 2001 01 - 475 Service Commission

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Area of Service: The specific area(s) from which toll free calls will be allowed on a given TFS Number as decided by the Customer subscribing to that TFS Number.

ATM: Asynchronous Transfer Mode/Cell Relay Service. A high speed digital data Service utilizing cell-switching technology. Access speeds range form DS1 (1.544 Mbps) to OC12 (622 Mbps).

Authorization Level: An assigned level of calling privileges for VPN Service. Authorization Levels are assigned to private numbers when CSR features are utilized. If a caller encounters a call screening condition that restricts the caller from placing a particular call, the caller will be prompted to enter a VPN Authorization Code to override the restriction. If the Authorization Level assigned to the VPN Authorization Code is equal to or higher than the Authorization Level assigned to the private number, the call will be allowed to proceed. The caller is given three attempts to enter a valid VPN Authorization Code with the appropriate Authorization Level. If the Authorization Level is not sufficient, the call will be disconnected with an announcement after the third attempt.

Authorized User: A person, firm, corporation or other entity (including Customer) that 1) is authorized by the Customer to be connected to and utilize the Company's Services under the terms and regulations of this Tariff or 2) either is authorized by the Customer to act as the Customer in matters of ordering, changing or canceling Service or is placed in a position by the Customer, either through acts or omissions, to act as Customer in such matters. Such actions by an Authorized User shall be binding on Customer and shall subject Customer to any associated charges.

Auto Redial™: A service provided by Southwestern Bell Telephone Company. Auto Redial[™] is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

BAN: Billing Account Number. A BAN is a 9-digit number that uniquely identifies a long distance account. A BAN is different from a BTN. A single Customer may have multiple BANs on a Hierarchical Billing account. A BAN may be designated by rank as a Child BAN, a Parent BAN or a Corporate BAN. Any rank BAN may also be an Invoice Point BAN. Unless specifically designated as such, a BAN is not an invoice point, except that all Corporate BANs are also Invoice Points.

Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

3rd Revised Sheet 18 Replacing 2nd Revised Sheet 18

Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Area of Service: The specific area(s) from which toll free calls will be allowed on a given TFS 1 2002 Number as decided by the Customer subscribing to that TFS Number.

Service Commission

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Issued: February 21, 2002

Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

2nd Revised Sheet 18 Replacing 1st Revised Sheet 18

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

1st Revised Sheet 18 Replacing Original Sheet 18

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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BAN: Billed Account Number.

Issued: December 19, 2001

Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

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Effective: January 23, 2002

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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Service Commission SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Billing Hierarchy: A billing arrangement which allows Customer to set up a payment, rating, and discounting structure to assist with communication expense management by grouping communication expenses by region, business unit, organization, etc. The Customer is able to designate various invoice points throughout the hierarchy.

Bit: Binary Digit. Bit denotes the smallest unit of information in a binary system of notation and is the basic unit in data communications.

Blocking: A temporary condition that may be initiated so that the Customer cannot complete a telephone call.

BTN: Billed Telephone Number. May consist of one or more WTNs.

Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

Business EssentialsSM: A service mark of SBC Knowledge Ventures, Inc. Business EssentialsSM is a service provided by an SBC affiliate.

Business Optional Calling Plan:Long distance Service offerings available to BusinessNApplicants or Business Customers.Includes but is not limited to High Volume Calling Plans|(HVCP), Virtual Private Line (VPN), and plans targeted to small businesses.N

Business PreferredSM: A service mark of SBC Knowledge Ventures, Inc. Business PreferredSM is a service provided by a SBC affiliate.

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Effective: August 16, 2004

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Business Essentials SM : A service mark of SBC Knowledge Ventures, Inc. Business	N
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Business PreferredSM: A service mark of SBC Knowledge Ventures, Inc. Business PreferredSM T is a service provided by a SBC affiliate.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS MISSOURI PUBLIC

2nd Revised Sheet 18.1

Replacing 1st Revised Sheet 18.1

Billing Hierarchy: A billing arrangement which allows Customer to set up a payment rating IN 18 2003 and discounting structure to assist with communication expense management by grouping communication expenses by region, business unit, organization, etc. The Customer is able to designate various invoice points throughout the hierarchy.

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Business PreferredSM: A service mark of SBC Properties, L.P. Business PreferredSM is a service provided by a SBC affiliate.



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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance RECD AUG 2 9 2002 PSC Mo. - No. 1 1st Revised Sheet 18.1 Service Communication Original Sheet 18.1

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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BizSaver® B/E: A registered trademark of Southwestern Bell Telephone Company.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588



 Southwestern Bell Communications Services, Inc.
 PSC Mo. - No. 1
 8th Revised Sheet 19

 d/b/a SBC Long Distance
 Replacing 7th Revised Sheet 19

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Business SolutionsSM: A service mark of SBC Knowledge Ventures, Inc. Business SolutionsSM T is a service provided by an SBC affiliate.

Busy Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Busy Call Forwarding-Extended: A service/feature associated with local exchange service which is defined in the tariff of a SBC Affiliate.

Call AgainTM: A trademark of Southern New England Telephone Company. Call AgainTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call BlockerTM: A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company. Call BlockerTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Blocking: A service provided by Southern New England Telephone Company. Call Blocking is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call in One: A service provided by Pacific Bell Telephone Company. Call In One is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Return: A service provided by Southwestern Bell Telephone Company. Call Return is a service/ feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Screen: A service provided by Pacific Bell Telephone Company. A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

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Effective: August 24, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Missouri Public Service Commissi SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

7th Revised Sheet 19

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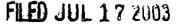
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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588





Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS FEB 21 2003

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Call AgainTM: A trademark of Southern New England Telephone Company. Call AgainTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Blocker™: A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company. Call Blocker[™] is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Blocking: A service provided by Southern New England Telephone Company. Call Blocking is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call in One: A service provided by Pacific Bell Telephone Company. Call In One is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Return: A service provided by Southwestern Bell Telephone Company. Call Return is a service/ feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Screen: A service provided by Pacific Bell Telephone Company. A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Service Commission

Call Again[™]: A trademark of Southern New England Telephone Company.

Call Blocker™: A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company.

Call Blocking: A service provided by Southern New England Telephone Company.

Call in One: A service provided by Pacific Bell Telephone Company.

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Call Return: A service provided by Southwestern Bell Telephone Company.

Call Screen: A service provided by Pacific Bell Telephone Company.

Call Screen Routing: A VPN feature which provides the capability to screen or route calls based on a number of parameters, such as ANI and switch/trunk groups.

CallNotes®: A registered trademark of Southwestern Bell Messaging Services, Inc.

CallNotes® Plus: A registered trademark of Southwestern Bell Messaging Services, Inc.

CAP: Competitive Access Provider.

CARE: Customer Account Record Exchange.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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4th Revised Sheet 19 Replacing 3rd Revised Sheet 19

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public

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Call AgainTM: A trademark of Southern New England Telephone Company.

Call BlockerTM: A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company.

Call Blocking: A service provided by Southern New England Telephone Company. CANCELLED

Call Return: A service provided by Southwestern Bell Telephone Company.

Call Screen: A service provided by Pacific Bell Telephone Company.

Call Screen Routing: A VPN feature which provides the capability to screen or route calls based on a number of parameters, such as ANI and switch/trunk groups.

CallNotes®: A registered trademark of Southwestern Bell Messaging Services, Inc.

CallNotes® Plus: A registered trademark of Southwestern Bell Messaging Services, Inc.

CAP: Competitive Access Provider.

CARE: Customer Account Record Exchange.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

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Effective: December 9, 2002

Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Missouri Public Service Commission

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATION SISSOURI Public

Call AgainTM: A trademark of Southern New England Telephone Company. RECD JUN 21 2002

Call BlockerTM: A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company.

Call Blocking: A service provided by Southern New England Telephone Company.

Call Return: A service provided by Southwestern Bell Telephone Company.

Call Screen: A service provided by Pacific Bell Telephone Company.

Call Screen Routing: A VPN feature which provides the capability to screen or route calls based on a number of parameters, such as ANI and switch/trunk groups.

CallNotes® Plus: A registered trademark of Southwestern Bell Messaging Services, Inc.

CAP: Competitive Access Provider.

CARE: Customer Account Record Exchange.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

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Service Commission



SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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REC'D FEB 21 201	02 <mark>1</mark>	
Call Again™: A trademark of Southern New England Telephone Company vice Commiss	N siqn	
Call Blocker [™] : A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company.		
Call Blocking: A service provided by Southern New England Telephone Company.		
Call Return: A service provided by Southwestern Bell Telephone Company.	1	
Call Screen: A service provided by Pacific Bell Telephone Company.	Ν	

Call Screen Routing: A VPN feature which provides the capability to screen or route calls based on a number of parameters, such as ANI and switch/trunk groups.

CallNotes® Plus: A registered trademark of Southwestern Bell Messaging Services, Inc. N

CAP: Competitive Access Provider.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

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	Sudiko 19	<u>Service Commis</u> sion
Issued: February 21, 2002	Provide Strange Commissi NHSSCURI	Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

1st Revised Sheet 19 Replacing Original Sheet 19

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Billing Hierarchy: A billing arrangement which allows Customer to set up a payment, rating, and discounting structure to assist with communication expense management by grouping communication expenses by region, business unit, organization, etc. The Customer is able to designate various invoice points throughout the hierarchy.

Bit: Binary Digit. Bit denotes the smallest unit of information in a binary system of notation and is the basic unit in data communications.

Blocking: A temporary condition that may be initiated so that the Customer cannot complete a telephone call.

BTN: Billed Telephone Number. May consist of one or more WTNs.

Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

Call Screen Routing: A VPN feature which provides the capability to screen or route calls based N on a number of parameters, such as ANI and switch/trunk groups. N

CAP: Competitive Access Provider.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Missouri Public RECD MAR 07 2001

Service Commission SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Bit: Binary Digit. Bit denotes the smallest unit of information in a binary system of notation and is the basic unit in data communications.

Blocking: A temporary condition that may be initiated so that the Customer cannot complete a telephone call.

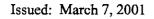
BTN: Billed Telephone Number. May consist of one or more WTNs.

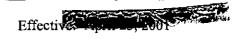
Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

CAP: Competitive Access Provider.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

> FILED DEC 07 2001 01-475 Service Commission

Southwestern Bell Communications Services, Inc.	PSC Mo No. 1	Original Sheet 19.1
d/b/a SBC Long Distance	<u> </u>	

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Call Screen Routing: A VPN feature which provides the capability to screen or route calls based on a number of parameters, such as ANI and switch/trunk groups.	M M
Call Transfer Disconnect: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.	N
Call Waiting: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.	
Call Waiting ID: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.	 N
CallNotes®: A registered trademark of Southwestern Bell Messaging Services, Inc. CallNotes® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.	M N N
CallNotes® Plus: A registered trademark of Southwestern Bell Messaging Services, Inc. CallNotes® Plus is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.	M N N

CAP: Competitive Access Provider.

CARE: Customer Account Record Exchange.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

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Southwestern Bell Communications Services, Inc.	PSC Mo No. 1	5th Revised Sheet 20
d/b/a SBC Long Distance		Replacing 4th Revised Sheet 20

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

Centrex or Plexar®: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

Centrex with Classic Feature PackageSM: A service mark of SBC Knowledge Ventures, Inc. Centrex with Classic Feature PackageSM is a service provided by a SBC Affiliate.

Child BAN: Any BAN within a billing hierarchy which is subordinate to another BAN. A Child BAN may also be either a Parent BAN and/or Invoice Point BAN. The Child BAN is the lowest level of the hierarchical structure and is subordinate to a single Parent BAN.

Circuit or Channel: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

CMR: Customized Menu Routing. An arrangement consisting of routing, control, and announcement features which may be utilized by a TFS Customer.

Commission: The Missouri Public Service Commission or any succeeding agency.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION I - TECHNICAL TERMS AND ABBRE YARVIS Commission

Casual Caller: A caller that has not affirmatively selected the Compan**RECD** Apple of 8 2003 distance service provider in advance of placing a long distance call.

Centrex or Plexar®: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

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CMR: Customized Menu Routing. An arrangement consisting of routing, control, and announcement features which may be utilized by a TFS Customer.

Commission: The Missouri Public Service Commission or any succeeding agency.

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Effective: May 19, 2003

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Issued: April 18, 2003

5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Service Commission

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public

Casual Caller: A caller that has not affirmatively selected the Company as its choice of along 0 2002 distance service provider in advance of placing a long distance call.

Service Commission

Centrex or Plexar®: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

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CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

CMR: Customized Menu Routing. An arrangement consisting of routing, control, and N announcement features which may be utilized by a TFS Customer.

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Commission: The Missouri Public Service Commission or any succeeding agency.

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Effective: July 1, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS REC'D FEB 21 2002 Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

Centrex or Plexar®: A central office based switching service that provides the user with the ability T to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

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Circuit or Channel: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

Commission: The Missouri Public Service Commission or any succeeding agency.

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Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588





Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

1st Revised Sheet 20 Replacing Original Sheet 20

Missouri Public

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

Centrex/Plexar: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

Child BAN: Any BAN within a billing hierarchy which is subordinate to another BAN. A ChildNBAN may also be either a Parent BAN and/or Invoice Point BAN. The Child BAN is the lowest level|of the hierarchical structure and is subordinate to a single Parent BAN.N

Circuit or Channel: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

Commission: The Missouri Public Service Commission or any succeeding agency.

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MAR 2 3 2002 By 2rdy RS 20 Public Service Commission MISSOURI

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

Centrex/Plexar: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

Circuit or Channel: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

Commission: The Missouri Public Service Commission or any succeeding agency.

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Issued: March 7, 2001



Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBC Long Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

CompleteLinkSM: A registered service mark of SBC Knowledge Ventures, Inc. CompleteLinkSM is a bundle associated with local exchange and long distance service that is defined in the tariff of an SBC Affiliate.

Corporate BAN: The single BAN at the highest level within a billing hierarchy which is superordinate to all other BANs and to which corporate properties pertain. The Corporate BAN is always an Invoice Point BAN.

CPN: Cingular Wireless Preferred Nation.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

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CTN: Cellular Telephone Number.

Custom BizSaverSM: A service mark of SBC Knowledge Ventures, Inc. Custom BizSaverSM is T a service provided by a SBC Affiliate. T

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

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Effective: December 1, 2003

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

6th Revised Sheet 21 Replacing 5th Revised Sheet 21

Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBCD SEP 02 2003 Distance ("SBCLD").

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Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

CompleteLinkSM: A registered service mark of SBC Knowledge Ventures, Inc. CompleteLinkSM is a bundle associated with local exchange and long distance service that is defined in the tariff of an SBC Affiliate.

Corporate BAN: The single BAN at the highest level within a billing hierarchy which is superordinate to all other BANs and to which corporate properties pertain. The Corporate BAN is always an Invoice Point BAN.

CPN: Cingular Wireless Preferred Nation.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

CTN: Cellular Telephone Number.

Custom Biz SaverSM: A service mark of SBC Knowledge Ventures, Inc. Custom Biz SaverSM is a service provided by a SBC Affiliate.

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBOLLOFIG. JUL 25 2003 Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications of **Communications** of **Communications** of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

CompleteLinkSM: A registered service mark of SBC Knowledge Ventures, Inc. CompleteLinkSM is a bundle associated with local exchange and long distance service that is defined in the tariff of an SBC Affiliate.

Corporate BAN: The single BAN at the highest level within a billing hierarchy which is superordinate to all other BANs and to which corporate properties pertain. The Corporate BAN is always an Invoice Point BAN.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

Custom Biz SaverSM: A service mark of SBC Knowledge Ventures, Inc. Custom Biz SaverSM T is a service provided by a SBC Affiliate. T

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance 4th Revised Sheet 21 Replacing 3rd Revised Sheet 21 Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/base Cong 18 2003 Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

CompleteLinkSM: A registered service mark of SBC Properties, L.P. CompleteLinkSM is a bundle associated with local exchange and long distance service that is defined in the tariff of an SBC Affiliate.

Corporate BAN: The single BAN at the highest level within a billing hierarchy which is superordinate to all other BANs and to which corporate properties pertain. The Corporate BAN is always an Invoice Point BAN.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

Custom Biz SaverSM: A service mark of SBC Properties, Inc. Custom Biz SaverSM is a service provided by a SBC Affiliate.

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.



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Effective: May 19, 2003

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Missouri Public Service Commission

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Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATION SOUTH Public

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBC Long Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

CompleteLink^{5M}: A registered service mark of SBC Properties, L.P. CompleteLink^{5M} is a bundle associated with local exchange and long distance service that is defined in the tariff of an SBC Affiliate.

Corporate BAN: The single BAN at the highest level within a billing hierarchy which is superordinate to all other BANs and to which corporate properties pertain. The Corporate BAN is always an Invoice Point BAN.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

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2nd Revised Sheet 21 Replacing 1st Revised Sheet 21

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBC Long Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

Corporate BAN: The single BAN at the highest level within a billing hierarchy which is T superordinate to all other BANs and to which corporate properties pertain. The Corporate BAN is always an Invoice Point BAN.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.



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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

1st Revised Sheet 21 Replacing Original Sheet 21

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBC Long Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

Corporate BAN: The highest level BAN on a hierarchy, is always an invoice BAN. VPN price N plans will be attached at this level, which is the point of aggregation for the MAC and MMC.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

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Issued: December 19, 2001

Effective: January 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Service Commission

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Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Service Commission

Driginal Sheet

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBC Long Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

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Issued: March 7, 2001

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

> FILED DEC 07 2001 01-475 Service Commission

SECTION I - TECHNICAL TERMS AND ABBREVIATIONS

Customer Premises/Customer's Premises: Location(s) designated by a Customer where Service is originated/terminated.

DACC: Directory Assistance Call Completion.

Data Services: Communication Services which are designed to allow the transfer of formatted information between points. Data Services include but are not limited to Private Line Service, Frame Relay Service, and ATM Service.

Dedicated Access: Where Customer's Premises has a non-switched connection to the POP selected by the Company for origination and or termination of calls. When the Dedicated Access is used for overlayed Switched Services, the Dedicated Access is referred to as a DVA line.

Delayed Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Direct-Dialed: A call placed by the caller without operator assistance (either live or automated).

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Issued: February 21, 2003

Effective: March 23, 2003

Filed

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Customer Premises/Customer's Premises: Location(s) designated by a Customer where Service is originated/terminated.

DACC: Directory Assistance Call Completion.

Data Services: Communication Services which are designed to allow the transfer of formatted information between points. Data Services include but are not limited to Private Line Service, Frame Relay Service, and ATM Service.

Dedicated Access: Where Customer's Premises has a non-switched connection to the POP selected by the Company for origination and or termination of calls. When the Dedicated Access is used for overlayed Switched Services, the Dedicated Access is referred to as a DVA line.

Direct-Dialed: A call placed by the caller without operator assistance (either live or automated).

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Issued: March 7, 2001

Effective

Norm Descoteaux, Regulatory Manager DEC 07 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

> FILED DEC 07 2001 01 - 475 Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

DSL: Digital Subscriber Line. A service provided by an SBC affiliate.

DVA: Dedicated Voice Access.

EABX: Electronic Automatic Branch eXchange.

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End User: The person or legal entity which uses the Service provided by the Company.

Equal Access: Enables the Customer to place long distance calls without the need to first dial a special code.

Exemption Certificate: A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

F.C.C.: Federal Communications Commission or any succeeding agency.

FX: Foreign Exchange Service. Provides local telephone service from a central office message switch which is outside (foreign to) the subscriber's exchange area.

Flat Rate: Charging a rate per minute irrespective of the distance the call is carried or the timeof-day or day-of-week the call is placed.

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Effective: July 17, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS RECTO FEB 21 2003

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Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

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DS3: Digital Signal level Three. Composed of 28 DSI Channels and operating at 44.736 Mbps. Also called T-3.

DSL: Digital Subscriber Line. A service provided by an SBC affiliate.

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DVA: Dedicated Voice Access.

Issued: February 21, 2003

End User: The person or legal entity which uses the Service provided by the Company.

Equal Access: Enables the Customer to place long distance calls without the need to first dial a special code.

Exemption Certificate: A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

F.C.C.: Federal Communications Commission or any succeeding agency.

FX: Foreign Exchange Service. Provides local telephone service from a central office message switch which is outside (foreign to) the subscriber's exchange area.

Flat Rate: Charging a rate per minute irrespective of the distance the call is carried or the timeof-day or day-of-week the call is placed.



Effective: March 23, 2003

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

FILED MAR 23 2003

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

Missouri Public

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

DVA: Dedicated Voice Access.

Service Commission

End User: The person or legal entity which uses the Service provided by the Company.

Equal Access: Enables the Customer to place long distance calls without the need to first dial a special code.

Exemption Certificate: A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

F.C.C.: Federal Communications Commission or any succeeding agency.

FX: Foreign Exchange Service. Provides local telephone service from a central office message switch which is outside (foreign to) the subscriber's exchange area.

Flat Rate: Charging a rate per minute irrespective of the distance the call is carried or the time- ofday or day-of-week the call is placed.

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M - Text moved from Original Sheet 24

Issued: February 21, 2002

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Service Commission

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

DVA: Dedicated Voice Access.

End User: The person or legal entity which uses the Service provided by the Company.

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Issued: March 7, 2001

Effective

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

> FILED DEC 07 2001 01-475 Service Commission

Missouri Public

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting or Talking Call WaitingSM; (5) Selective Call Forwarding, Select Call ForwardingTM or Priority Call ForwardingTM; (6) Priority Call, Priority Call RingingTM or Priority RingingTM; (7) Speed Call 8 or Speed Calling 8TM; (8) Call Screen, Call Screening, Call BlockerTM or Call Blocking; (9) Repeat DialingTM or Call AgainTM; (10) Auto RedialTM or Missed Call DialingTM; (11) Call Return or Auto Callback; and (12) PRIVACY MANAGER[®].

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M - Material moved to Original Sheet 24.1, Original Sheet 24.2, and Original Sheet 24.3.

Issued: May 12, 2003

Effective: June 11, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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6th Revised Sheet 24 Replacing 5th Revised Sheet 24 Public

Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting or Talking Call WaitingSM; (5) Selective Call Forwarding, Select Call ForwardingTM or Priority C Call ForwardingTM; (6) Priority Call, Priority Call RingingTM or Priority RingingTM; (7) Speed Call 8 or Speed Calling 8TM; (8) Call Screen, Call Screening, Call BlockerTM or Call Blocking; C (9) Repeat DialingTM or Call AgainTM; (10) Auto RedialTM or Missed Call DialingTM; (11) Call Return or Auto Callback; and (12) PRIVACY MANAGER[®]. C

Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message Center[™], Voice Mail Plus[™], CallNotes[®] Plus, Universal CallNotes[®] or Call in One and (2) Inline[®], Pacific Bell WirePro[®], or Inside Wire Plus[™], LINE-BACKER[®], LINE-BACKER[®] w/Phone Package, LINE-BACKER[®]Basic or LINE-BACKER[®] w/Phone.

Group C Large Package: Features associated with the provision of local exchange service which include Auto Redial[™] or Missed Call Dialing[™], Call Screen[™], Call Screening, Call Blocker[™] or Call Blocking[™], Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes[®], The Message Center[™], Voice Mail Plus[™] or CallNotes[®] Plus, Voice Mail 98, Call Return[™], Auto Callback, AutoCall Block, Call Waiting, Talking Call WaitingSM, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline[®], Pacific Bell WirePro[™] or Inside Wire Plus[™], LINE-BACKER[®], LINE-BACKER[®] w/Phone Package, LINE-BACKER[®]Basic, LINE-BACKER[®] w/Phone, Inline Plus, Personalized Ring/Multi Ring I or 2, Priority Call, Priority Call Ringing[™] or Priority Ringing[™], Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™], Speed Call 8 or Speed Calling 8[™], Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER[®], Talking Call WaitingSM, Speed Call 30, Repeat Dialing[™] or Call Again[™], VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Center (Deluxe Mailbox), Universal CallNotes[®] / Universal CallNotes[®] Plus, and Phone-ProtectSM.

Group D Package: Features associated with local exchange service which include Auto Redial[™], Busy Call Forwarding, Call Forwarding, Call Return, Call Transfer Disconnect, Call Screen, Call Waiting, Delayed Call Forwarding, Call Waiting ID, Priority Call, Priority Ringing[™], PRIVACY MANAGER[®], Remote Access to Call Forwarding, Repeat Dial, Select Call Forwarding[™], 30 Member Speed Calling, Speed Calling 8[™], and Three Way Calling.

Issued: April 2, 2003

Effectives May 2, 2003

Tawnya Rechtin, Associate Director Regulatory CANCELLED W. Las Positas Blvd., Pleasanton, California 94588

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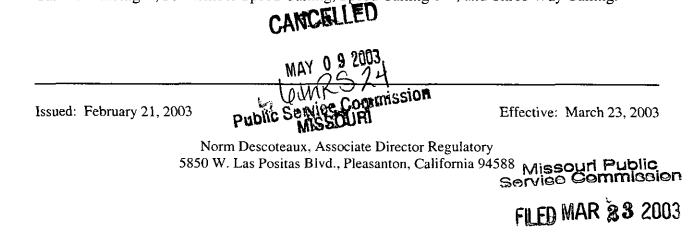
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS RECTORS FEB 21 2003

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting; (5) Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™]; (6) Priority Call, Priority Call Ringing[™] or Priority Ringing[™]; (7) Speed Call 8 or Speed Calling 8[™]; (8) Call Screen, Call Blocker[™] or Call Blocking; (9) Repeat Dialing[™] or Call Again[™]; (10) Auto Redial[™] or Missed Call Dialing[™]; (11) Call Return; and (12) PRIVACY MANAGER®.

Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message Center[™], Voice Mail Plus[™], CallNotes[®] Plus, Universal CallNotes[®] or Call in One and (2) Inline[®], Pacific Bell WirePro[®], or Inside Wire Plus[™].

Group C Large Package: Features associated with the provision of local exchange service which include Auto Redial[™] or Missed Call Dialing[™], Call Screen[™], Call Blocker[™] or Call Blocking[™], Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes[®], The Message Center[™], Voice Mail Plus[™] or CallNotes[®] Plus, Voice Mail 98, Call Return[™], AutoCall Block, Call Waiting, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline[®], Pacific Bell WirePro[™] or Inside Wire Plus[™], LINE-BACKER^{™®}, Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call Ringing[™] or Priority Ringing[™], Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™], Speed Call 8 or Speed Calling 8[™], Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER[®], Talking Call Waiting, Speed Call 30, Repeat Dialing[™] or Call Again[™], VoiceMail (standard), SpeedCall 30, The Message Center (Deluxe Mailbox), Universal CallNotes[®] / Universal CallNotes[®] Plus, and Phone-ProtectSM.

Group D Package: Features associated with local exchange service which include Auto Redial[™], Busy Call Forwarding, Call Forwarding, Call Return, Call Transfer Disconnect, Call Screen, Call Waiting, Delayed Call Forwarding, Call Waiting ID, Priority Call, Priority Ringing[™], PRIVACY MANAGER[®], Remote Access to Call Forwarding, Repeat Dial, Select Call Forwarding[™], 30 Member Speed Calling, Speed Calling 8[™], and Three Way Calling.



Missouri Public Service Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance Replacing

4th Revised Sheet 24 Replacing 3rd Revised Sheet 24

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting; (5) Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™]; (6) Priority Call, Priority Call Ringing[™] or Priority Ringing[™]; (7) Speed Call 8 or Speed Calling 8[™]; (8) Call Screen, Call Blocker[™] or Call Blocking; (9) Repeat Dialing[™] or Call Again[™]; (10) Auto Redial[™] or Missed Call Dialing[™]; (11) Call Return; and (12) PRIVACY MANAGER[®].

Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message Center[™], Voice Mail Plus[™], CallNotes[®] Plus, Universal CallNotes[®] or Call in One and (2) Inline[®], Pacific Bell WirePro[®], or Inside Wire Plus[™].

Group C Large Package: Features associated with the provision of local exchange service which include Auto Redial[™] or Missed Call Dialing[™], Call Screen[™], Call Blocker[™] or Call Blocking[™], Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes[®], The Message Center[™], Voice Mail Plus[™] or CallNotes[®] Plus, Voice Mail 98, Call Return[™], AutoCall Block, Call Waiting, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline[®], Pacific Bell WirePro[™] or Inside Wire Plus[™], LINE-BACKER[™]®, Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call Ringing[™] or Priority Ringing[™], Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™], Speed Call 8 or Speed Calling 8[™], Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER[®], Talking Call Waiting, Speed Call 30, Repeat Dialing[™] or Call Again[™], VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Center (Deluxe Mailbox), Universal CallNotes[®] / Universal CallNotes[®] Plus, and Phone-Protect^{\$M}.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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Southwestern Bell Communications Services Ing E (PSOM20020. 1 3rd Revised Sheet 24 d/b/a SBC Long Distance Replacing 2nd Revised Sheet 24

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting; (5) Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™]; (6) Priority Call, Priority Call Ringing[™] or Priority Ringing[™]; (7) Speed Call 8 or Speed Calling 8[™]; (8) Call Screen, Call Blocker[™] or Call Blocking; (9) Repeat Dialing[™] or Call Again[™]; (10) Auto Redial[™] or Missed Call Dialing[™]; and (11) Call Return.

Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message CenterTM, Voice Mail PlusTM or CallNotes[®] Plus and (2) Inline[®], Pacific Bell WirePro[®], or Inside Wire PlusTM.

Group C Large Package: Features associated with the provision of local exchange service which include Auto Redial[™] or Missed Call Dialing[™], Call Screen[™], Call Blocker[™] or Call Blocking[™], Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes[®], The Message Center[™], Voice Mail Plus[™] or CallNotes[®] Plus, Voice Mail 98, Call Return[™], AutoCall Block, Call Waiting, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline[®], Pacific Bell WirePro[™] or Inside Wire Plus[™], LINE-BACKER[™], Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call Ringing[™] or Priority Ringing[™], Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™], Speed Call 8 or Speed Calling 8[™], Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER[®], Talking Call Waiting, Speed Call 30, Repeat Dialing[™] or Call Again[™], VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Center (Deluxe Mailbox), Universal CallNotes[®] / Universal CallNotes[®] Plus, and Phone-Protect^{s#}.

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Issued: December 30, 2002

Effective: January 30, 2003

Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Sorviec Commission

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Southwestern Bell Communications Services, Inc. PSC Ma. 2No.2 <u>d/b/a SBC Long Distance</u>
<u>RFC D NUV 8 2002</u>
<u>Replacing 1st Revised Sheet 24</u>
<u>Replacing 1st Revised Sheet 24</u>

SECTION 1 - TECHNICAL TERMS AND ADDREVIATIONS

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting; (5) Selective Call Forwarding, Select Call ForwardingTM or Priority Call ForwardingTM; (6) Priority Call, Priority Call RingingTM or Priority RingingTM; (7) Speed Call 8 or Speed Calling 8TM; (8) Call Screen, Call BlockerTM or Call Blocking; (9) Repeat DialingTM or Call AgainTM; (10) Auto RedialTM or Missed Call DialingTM; and (11) Call Return.

Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message CenterTM, Voice Mail PlusTM or CallNotes[®] Plus and (2) Inline[®], Pacific Bell WirePro[®], or Inside Wire PlusTM.

Group C Large Package: Features associated with the provision of local exchange service which N include Auto RedialTM or Missed Call DialingTM, Call ScreenTM, Call BlockerTM or Call BlockingTM, | Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), | CallNotes®, The Message CenterTM, Voice Mail PlusTM or CallNotes® Plus, Voice Mail 98, Call | ReturnTM, AutoCall Block, Call Waiting, Call Waiting ID, Call Waiting ID Options, Caller ID, | Inline®, Pacific Bell WireProTM or Inside Wire PlusTM, LINE-BACKERTM®, Inline Plus, | Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call RingingTM or Priority RingingTM, | Remote Access to Call Forwarding, Selective Call Forwarding, Select Call ForwardingTM or Priority | Call ForwardingTM, Speed Call 8 or Speed Calling 8TM, Three-Way Calling-subscription, Internet | Caller ID, PRIVACY MANAGER®, Talking Call Waiting, Speed Call 30, Repeat DialingTM or Call | AgainTM, VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message | Center (Deluxe Mailbox), and Universal CallNotes® / Universal CallNotes® Plus. |

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Issued: November 8, 2002

Effective: December 9, 2002

Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 232002

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Missouri Public Service Commission

FILED DEC 23 2002

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Group A Large Package: Features associated with the provision of local exchange service which N include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting; (5) | Selective Call Forwarding, Select Call ForwardingTM or Priority Call ForwardingTM; (6) Priority Call, | Priority Call RingingTM or Priority RingingTM; (7) Speed Call 8 or Speed Calling 8TM; (8) Call | Screen, Call BlockerTM or Call Blocking; (9) Repeat DialingTM or Call AgainTM; (10) Auto RedialTM | or Missed Call DialingTM; and (11) Call Return.

Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message CenterTM, Voice Mail PlusTM or CallNotes[®] Plus and (2) Inline[®], Pacific Bell WirePro[®], or Inside Wire PlusTM.

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M - Text moved to 1st Revised Sheet 23.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Equal Access: Enables the Customer to place long distance calls without the need to first dial a special code.

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F.C.C.: Federal Communications Commission or any succeeding agency.

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Flat Rate: Charging a rate per minute irrespective of the distance the call is carried or the time- ofday or day-of-week the call is placed.

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Issued: March 7, 2001

Effective

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 0 7 2001 Missouri Public

FILED DEC 07 2001 01-475 Service Commission 4

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

 Group B Large Package: Features associated with the provision of local exchange service
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 which include (1) The Message Center™, Voice Mail Plus™, CallNotes® Plus, Universal
 |

 CallNotes® or Call in One and (2) Inline®, Pacific Bell WirePro®, or Inside Wire Plus™, LINE |

 BACKER®, LINE-BACKER® w/Phone Package, LINE-BACKER®Basic or LINE-BACKER®
 |

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M - Material moved from 6th Revised Sheet 24

Issued: May 12, 2003

Effective: June 11, 2003

Filed

MO PSC

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group C Large Package: Features associated with the provision of local exchange service which include Auto Redial[™] or Missed Call Dialing[™], Call Screen[™], Call Screening, Call Blocker[™] or Call Blocking[™], Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes[®], The Message Center[™], Voice Mail Plus[™] or CallNotes[®] Plus, Voice Mail 98, Call Return[™], Auto Callback, AutoCall Block, Call Waiting, Talking Call WaitingSM, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline[®], Pacific Bell WirePro[™] or Inside Wire Plus[™], LINE-BACKER[®], LINE-BACKER[®] w/Phone Package, LINE-BACKER[®]Basic, LINE-BACKER[®] w/Phone, Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call Ringing[™] or Priority Ringing[™], Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™], Speed Call 8 or Speed Calling 8[™], Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER[®], Talking Call WaitingSM, Speed Call 30, Repeat Dialing[™] or Call Again[™], VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Center (Deluxe Mailbox), Universal CallNotes[®] / Universal CallNotes[®] Plus, METRO PLAN, Unified Communications Premier, Unified Communications Lite, and Phone-ProtectSM.

Issued: September 11, 2003

Effective: October 13, 2003

Filed

MO PSC

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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REC'D MAY 12 2003

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Original Sheet 24.2

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group C Large Package: Features associated with the provision of local exchange service Μ which include Auto Redial[™] or Missed Call Dialing[™], Call Screen[™], Call Screening, Call Blocker[™] or Call Blocking[™], Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes®, The Message Center™, Voice Mail Plus™ or CallNotes® Plus, Voice Mail 98, Call Return™, Auto Callback, AutoCall Block, Call Waiting, Talking Call Waiting[™], Call Waiting ID, Call Waiting ID Options, Caller ID, Inline®, Pacific Bell WirePro[™] or Inside Wire Plus[™], LINE-BACKER®, LINE-BACKER® w/Phone Package, LINE-BACKER®Basic, LINE-BACKER® w/Phone, Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call Ringing[™] or Priority Ringing[™], Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding[™] or Priority Call Forwarding[™], Speed Call 8 or Speed Calling 8[™], Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER®, Talking Call Waiting[™], Speed Call 30, Repeat Dialing[™] or Call Again[™], VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Μ Center (Deluxe Mailbox), Universal CallNotes® / Universal CallNotes® Plus, METRO PLAN, and Phone-ProtectSM.

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M - Material moved from 6th Revised Sheet 24

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Effective: June 11, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Sorvice Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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Original Sheet 24.3

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group D Package: Features associated with local exchange service which include Auto	Μ
Redial™, Busy Call Forwarding, Call Forwarding, Call Return, Call Transfer Disconnect, Call	
Screen, Call Waiting, Delayed Call Forwarding, Call Waiting ID, Priority Call, Priority	1
Ringing™, PRIVACY MANAGER®, Remote Access to Call Forwarding, Repeat Dial, Select	ł
Call Forwarding™, 30 Member Speed Calling, Speed Calling 8™, and Three Way Calling.	Μ

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 2 Toll Free Access Numbers: 800-877-0000, 877-722-2141, 800-522-2020, 888-330-2323, 800-221-2212, and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Number.

Hertz: A unit of frequency equal to the cycle per second.

Hierarchical Billing: Denotes the Company's flexible, Customer-defined, structured invoicing.

High Volume Calling Plans (HVCP): Long distance Service offering available to Business Customers that typically have more than twenty (20) lines, multiple locations, and multiple BTNs. Allow BTNs for Aggregation for Total Revenue Commitment.

ICB: Individual Case Basis. A Service provided involving a nonstandard arrangement. The nature of such Service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances.

ILEC: Incumbent Local Exchange Carrier.

Inline®: A registered trademark of SBC Knowledge Ventures, Inc.

Inside Wire PlusTM: A trademark of Southern New England Telephone Company.

Instant OfficeSM: A service mark of SBC Knowledge Ventures, Inc. Instant OfficeSM is a service provided by a SBC affiliate.

InterLATA: Any call or transmission that originates in one LATA and terminates in a different LATA.

International: Involving two or more nations.

IntraLATA: Any call or transmission that originates in one LATA and terminates within the same LATA.

Invoice Branch: The Invoice Point BAN and all Child BANs that belong structurally to that invoice.

Invoice Point BAN: Any BAN which is designated to receive a separate invoice. An Invoice Point BAN may be superordinate, subordinate or both.

ISDN: Integrated Services Digital Network. Integrates voice, data, and video communications services via standard interfaces.

Issued: July 14, 2004

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Filed MO PSC

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10th Revised Sheet 25 Replacing 9th Revised Sheet 25

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Service Commission

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Group 2 Toll Free Access Numbers: 800-877-0000, 877-722-2141, 800-522-2020, 888-330-2323, 800-221-2212, and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Number.

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Lisa Porterfield, Associate Director Regulatory

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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9th Revised Sheet 25 Replacing 8th Revised Sheet 25

Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Numbers determined 9 2003 by the Company to be billed as a Group 1 Toll Free Number.

Group 2 Toll Free Access Numbers: 800-877-0000, 877-722-2141, 888-330-2323, 800-221- T 2212, and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll T Free Number.

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Effective: December 1, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Public Ser



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8th Revised Sheet 25

Replacing 7th Revised Sheet 25 Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Numbers determined by the Company to be billed as a Group 1 Toll Free Number.

Service Commission

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Issued: September 2, 2003

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Servico Gommission

FILED OCT 02 2003

7th Revised Sheet 25 Replacing 6th Revised Sheet 25

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Numbers determined by the Company to be billed as a Group 1 Toll Free Number.

Missouri Pulle Group 2 Toll Free Access Numbers: 800-877-0000, 877-722-2141, and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Number. REC'D JUL 2 5 2003

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Tawnya Rechtin, Associate Director Regulatory Missouri Public 5850 W. Las Positas Blvd., Pleasanton, California 94588

Public Service Commission

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

6th Revised Sheet 25 Replacing 5th Revised Sheet 25

Southwestern Bell d/b/a SBC Long D

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Numbers determined by the Company to be billed as a Group 1 Toll Free Number. Misseuri Public Service Cemmission FEGD JUN 12 2003

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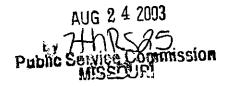
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Tawnya Rechtin, Associate Director Regulatory CANCELLED 850 W. Las Positas Blvd., Pleasanton, California 94588

> Missouri Public Service Commission

FILED JUL 17 2003



Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance PSC Mo. - No. 1 5th Revised Sheet 25 Replacing 4th Revised Sheet 25

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Numbre DIAN 0 7 2003 determined by the Company to be billed as a Group 1 Toll Free Number.

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Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



Missouri Publia Service Commission FILFO FEB 0 7.2003

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONSRECD AUG 2 9 2002

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ISDN: Integrated Services Digital Network. Integrates voice, data, and video communications N services via standard interfaces.

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Issued: August 29, 2002



Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Service Commission

Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Numbers determined by the Company to be billed as a Group 1 Toll Free Number. Missouri Public

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Service Commission Effective: March 23, 2002

Issued: February 21, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Numbers determined by the Company to be billed as a Group 1 Toll Free Number.

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Issued: December 21, 2001	Public Service Commission MISSOURI	Effective: February 1, 2002
5850	Norm Descoteaux, Regulatory Manage W. Las Positas Blvd., Pleasanton, Califor	
		FILED FEB 01 2002
		Service Commission

Group 1 Toll Free Access Numbers: 800-522-2020 and other Toll Free Number Bereinined 2001T the Company to be billed as a Group 1 Toll Free Number.

Service Commission

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Effective: January 6, 2002

Norm Descoteaux, Regulatory Manager Missouri Public 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Missouri Public

Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 1 Toll Free Access Numbers: 800-600-Bell, 800-263-7483, 800-522-2020, and other Toll Free Numbers determined by the Company to be billed as a Group 1 Toll Free Number.

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JAN 0 6 2002 By GAR COMMANNIA Public Service Commannia MISSOURI

Issued: March 7, 2001



DEC 0 7 2001

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

FLED DEC 07 2001 01-475 Service Commission

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

JustCallK: A service mark of SBC Knowledge Ventures, L.P.

Т

Kbps: Kilobits Per Second. One thousand Bits per second.

LATA: Local Access Transport Area. A geographically defined regulatory boundary established by the Modification of Final Judgement.

LEC: Local Exchange Carrier.

LIDB: Line Information Data Base. A data base that contains all valid telephone and calling card numbers in a region and the necessary information to perform billing validation.

LINE-BACKER®: A registered trademark of SBC Knowledge Ventures, Inc.

Local Access: The service between a subscriber's premise and a Company-designated POP.

Local Access Provider: An entity providing Local Access.

Local Usage Saver K: A service mark of SBC Knowledge Ventures, Inc. Local Usage Saver K is a service provided by a SBC Affiliate.

MAC: Minimum Annual Commitment.

Issued: February 27, 2004

Effective: April 1, 2004

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. 1 No. 2003 6th Revised Sheet 26 <u>d/b/a SBC Long Distance</u>
<u>RFCD DEC 11 2003 Replacing 5th Revised Sheet 26</u>

SECTION 1 - TECHNICAL TERMELAND ARBEITATIONS

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

JustCallsM Unlimited Weekends: A service mark of SBC Knowledge Ventures, L.P.

Kbps: Kilobits Per Second. One thousand Bits per second.

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MAC: Minimum Annual Commitment.

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APR 0 1 2004 74h RS 26 rublic Serves Commission MISSOURI

Issued: December 11, 2003

Effective: January 12, 2004

Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

Missouri Public

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MAC: Minimum Annual Commitment.

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Effective: December 18, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Servico Cemmicolon

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4th Revised Sheet 26 Replacing 3rd Revised Sheet 26

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

JustCallSM Worldwide: A service mark of SBC Knowledge Ventures, Inc.

Kbps: Kilobits Per Second. One thousand Bits per second.

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MAC: Minimum Annual Commitment.

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Issued: October 14, 2003

Effective: November 15, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 1 -	TECHNICAL TERMS AND ABBREVIATIONS
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MAC: Minimum Annual Commitment.

CANCELLED

NOV 1 5 2003 4⁴h RS 26 Public Service Commission MISSOURI

Issued: July 25, 2003

Effective: August 24, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Service Commiss

Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance 2nd Revised Sheet 26 Replacing 1st Revised Sheet 26

SECTION 1 - TECHNICAL TERMS AND ABBREVIATION SO COMMISSION

Joint User: A corporation, association, partnership, or individual that is penpiper in a 2003 Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

Kbps: Kilobits Per Second. One thousand Bits per second.

LATA: Local Access Transport Area. A geographically defined regulatory boundary established by the Modification of Final Judgement.

LEC: Local Exchange Carrier.

LIDB: Line Information Data Base. A data base that contains all valid telephone and calling card numbers in a region and the necessary information to perform billing validation.

LINE-BACKER®: A registered trademark of SBC Properties, L.P.

Local Access: The service between a subscriber's premise and a Company-designated POP.

Local Access Provider: An entity providing Local Access.

Local Usage SaverSM: A service mark of SBC Properties, Inc. Local Usage SaverSM is a service $\begin{bmatrix} N \\ N \end{bmatrix}$ provided by a SBC Affiliate.

MAC: Minimum Annual Commitment.



Issued: April 18, 2003

Effective: May 19, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588Missouri Public Service Commicipion

FILED MAY 19 2003

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri P.L.L.C

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance 0 8 2002 with the terms and conditions of this Tariff.

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Local Access Provider: An entity providing Local Access.

MAC: Minimum Annual Commitment.

Issued: November 8, 2002

Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 2 3 2002

Missouri Public Service Commission

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CANCELLED MAY 1 9 2003

1st Revised Sheet 26 **Replacing Original Sheet 26**



Effective: December 9, 2002

Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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MAC: Minimum Annual Commitment.

CANCELLED

DEC 2 3 2002 E. ISAR S. J. Public Service Contraission MISSOURI

Issued: March 7, 2001

Effective DEC 0 7 2001

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

FILED DEC 07 2001 01-475 Service Commission

Mbps: Megabits per second. Million Bits per second.

METRO PLAN: A service provided by a SBC Affiliate. METRO PLAN is a service included N in Group C Large Package.

Missed Call Dialing[™]: A trademark of Southern New England Telephone Company.

MMC: Minimum Monthly Commitment.

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

MOU: Minutes of Use.

MRC: Monthly Recurring Charge.

MTM: Month-to-Month.

MTS: Message Telecommunications Service.

North American Dialing Plan: The method of dialing in the public network of North America (i.e. 1+NPA-NXX-XXXX).

NPA: Numbering Plan Area. More commonly referred to as an area code.

Issued: April 29, 2003

Effective: May 29, 2003

Filed MO PSC

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED December 24, 2004 Missouri Public Service Commission TN-2005-0149

Mbps: Megabits per second. Million Bits per second.

Missouri Public

2nd Revised Sheet 27

Replacing 1st Revised Sheet 27

Missed Call Dialing[™]: A trademark of Southern New England Telephone Company. FEB 21 2002

MMC: Minimum Monthly Commitment.

Service Commission

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

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FILED MAR 23 2002

Service Commission

Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

MAY 2 9 2003

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Issued: February 21, 2002

Missouri Public Service Commission

RECT DEC 20 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance 1st Revised Sheet 27 Replacing Original Sheet 27

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Mbps: Megabits per second. Million Bits per second.

MMC: Minimum Monthly Commitment.

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

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MAR, 2 3 2002 By 2nd RS 27 Public Service Commission MISSOURI

Issued: December 19, 2001

Effective: January 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missoufi Public

FILED JAN 23 2002

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Mbps: Megabits per second. Million Bits per second.

MMC: Minimum Monthly Commitment.

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

MOU: Minutes of Use.

MRC: Monthly Recurring Charge.

MTM: Month-to-Month.

MTS: Message Telecommunications Service.

NPA: Numbering Plan Area. More commonly referred to as an area code.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Effective

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Original Sheet 27

JAN 2 3 2002

Issued: March 7, 2001





REC'D MAR 07 2001

NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

On-Net: A location where the Company's primary Third Party Vendor has facilities.

Operator Toll Assistance Services: Enable callers to place calls from their presubscribed telephone line or when away from their established primary Service location with the ability to bill the call with alternate billing options. Calls may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

OTC: One Time Charge.

PABX: Private Automatic Branch eXchange.

Pacific Bell Instant OfficeSM: A service mark of SBC Knowledge Ventures, Inc. Pacific Bell Instant OfficeSM is a service provided by a SBC Affiliate.

Pacific Bell WireProTM: A trademark of SBC Knowledge Ventures, Inc.

Parent BAN: Any level BAN within a billing hierarchy which is superordinate to another BAN. "Parent" denotes the superordinate relationship to one or more specific child BAN(s) which are usually part of an individual Invoice Point BAN, e.g. an Invoice Point BAN is the parent BAN of its next level child BAN(s).

PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Issued: July 25, 2003

Effective: August 24, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Filed MO PSC

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AUG 2 4 2003

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Missouri Public SECTION 1 - TECHNICAL TERMS AND ABBREVIATION Sorvies Commission

NXX: The first three digits of a Customer's telephone number. N is a number bet **REGD** and **12** 2003 X is a number between 0 and 9.

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PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Issued: June 12, 2003

Effective: July 17, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

> Missourt Public Service Commission

FILED JUL 17 2003

Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS IN PUBLIC

NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

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Pacific Bell Instant Office[™]: A service mark of SBC Properties, Inc. Pacific Bell Instant Office[™] is a service provided by a SBC Affiliate.

Pacific Bell WireProTM: A trademark of SBC Properties, L.P.

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Issued: April 18, 2003

Effective: May 19, 2003

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

FILED MAY 19 2003

Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS MIGGENA PHONE

NXX: The first three digits of a Customer's telephone number. N is a number, between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

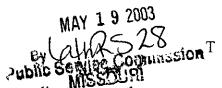
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Pacific Bell WireProTM: A trademark of SBC Properties, L.P.



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PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

> Missouri Public Service Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

4th Revised Sheet 28 Replacing 3rd Revised Sheet 28

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS RFCD NOV 08 2002

NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9. Service Commission

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Pacific Bell WirePro®: A registered trademark of SBC Properties, L.P.

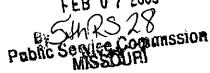
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CANCELLED FEB 07 2003



Issued: November 8, 2002

Effective: December 9, 2002

DEC 232002

Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

> Missouri Public Service Commission

FILED DEC 23 2002

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public

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Missouri Public

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Issued: February 21, 2002

Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Issued: December 21, 2001

Effective: February 1, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

RECD DEC 202001 1st Revised Sheet 28 Replacing Original Sheet 28

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Issued: December 19, 2001

Effective: January 23, 2002

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Original Sheet 28 Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONECD MAR 07 2001

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JAN 2 3 2002 L. ISTRS 28 Public Service Commission MISSOURI

Issued: March 7, 2001

Effective.

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public FILED DEC 072001

DEC 07 2001

01-475 Service Commission

Phone-ProtectSM: Phone-ProtectSM is a service mark of SBC Knowledge Ventures, Inc.

PIC: Primary Interexchange Carrier.

PIN: Personal Identification Number. A unique number assigned to each calling card for the purpose of accessing Service.

Plexar®: A registered trademark of SBC Knowledge Ventures, Inc.

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POP: Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

Postalized: Charging a Flat Rate per minute irrespective of the distance the call is carried. Stems from the fact that the United States Post Office also charges a Flat Rate irrespective of how far it carries the mail (within the country).

Issued: July 25, 2003

Effective: August 24, 2003

Filed

MO PSC

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED December 24, 2004 Missouri Public Service Commission TN-2005-0149

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public Service Commission

Phone-Protect[™]: Phone-Protect[™] is a service mark of SBC Properties **RECD APR** 15 2003

PIC: Primary Interexchange Carrier.

PIN: Personal Identification Number. A unique number assigned to each calling card for the purpose of accessing Service.

Plexar®: A registered trademark of SBC Properties, L.P.

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Issued: April 15, 2003

Effective: May 16, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



FILED MAY 16 2003

Southwestern Bell Communications Services, Inc.PSC Mo. - No. 12nd Revised Sheet 29d/b/a SBC Long DistanceReplacing 1st Revised Sheet 29

Missouri Public SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS VICE Commission

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Phone-Protectsm: Phone-Protectsm is a service mark of SBC Properties, L.P.

PIC: Primary Interexchange Carrier.

PIN: Personal Identification Number. A unique number assigned to each calling card for the purpose of accessing Service.

Plexar®: A registered trademark of Southwestern Bell Telephone Company.

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CANCELLED

MAY 16 2003 Star 529 Public Service Commission

Issued: December 30, 2002

Effective: January 30, 2003

Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Sorvico Commission

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1st Revised Sheet 29 Replacing Original Sheet 29 UDIC

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS REC'D FEB 21 2002

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PIC: Primary Interexchange Carrier.

Service Commission

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Issued: February 21, 2002

Effective: March 23, 2002

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS RECT MAR 07 2001

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Service Commission

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CANCELLED

MAR, 2 3 2002 |St/RS 29 Public Service Commission MISSOURI

Issued: March 7, 2001

Effective: Addition

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 0 7 2001 Missouri Public

FILED DEC 072001 01-475 Service Commission Southwestern Bell Communications Services, Inc.PSC Mo. - No. 18th Revised Sheet 30d/b/a SBC Long Distance______________Replacing 7th Revised Sheet 30

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

Power OfficeSM: A service mark of SBC Knowledge Ventures, Inc. Power OfficeSM is a service provided by a SBC affiliate.

PRI: Primary Rate Interface. The ISDN equivalent of a DSI Circuit. The Primary Rate Interface consists of twenty-four 64 Kbps Channels.

Priority Call: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Priority Call ForwardingTM: A trademark of Southern New England Telephone Company. Priority Call ForwardingTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Priority Call RingingTM: A trademark of Southern New England Telephone Company. Priority Call RingingTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Priority RingingTM: A trademark of Pacific Bell Telephone Company. Priority RingingTM is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

PRIVACY MANAGER®: A registered trademark of SBC Knowledge Ventures, Inc. A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Private Line: Discrete communication Bandwidth dedicated for a Customer's exclusive use. A Private Line is provisioned on facilities that may be shared and accomplished through a variety of technologies and media.

Private Line Service: Full duplex transmission/transport service between two points. Private Line Service(s) are defined by Bandwidth, signaling, media, etc.

PSTN: Public Switched Telephone Network. The worldwide voice telephone network with access to all those with telephone and access privileges.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance Rep

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS MISSOURI Public

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone nember JUN 18 2003 associated with basic local exchange service.

Power OfficeSM: A service mark of SBC Properties, L.P. Power OfficeSM is a service provided C by a SBC affiliate.

PRI: Primary Rate Interface. The ISDN equivalent of a DS1 Circuit. The Primary Rate Interface consists of twenty-four 64 Kbps Channels.

Priority Call: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

6th Revised Sheet 30 Replacing 5th Revised Sheet 30

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number 18 2003 associated with basic local exchange service.

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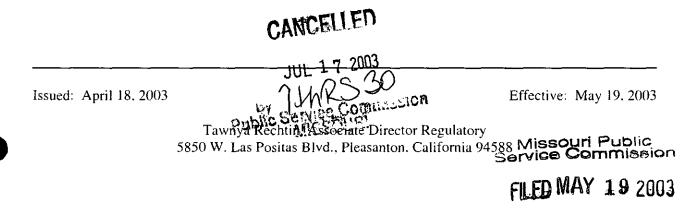
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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Missouri Public Service Commission 5th Revised Sheet 30 Replacing ANTREVES P. Sheet 3003

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Servico Commission

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

REC'D NOV 0 8 2002 POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number with basic local exchange service. Service Commission

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Rate Center: A specified geographical location used for determining mileage measurements.

Repeat DialingTM: A trademark of Pacific Bell Telephone Company.

Reseller: A Customer that resells the Company's Service(s) with the Company's authorization.

Residential Customer: A Customer whose use of the Service is primarily or substantially of a social or domestic nature; and business use, if any, is incidental.

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Issued: November 8, 2002

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance Referenc

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS RFCD AUG 2 9 2002

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Issued: August 29, 2002

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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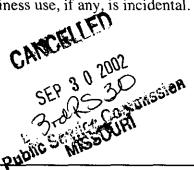
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1st Revised Sheet 30 Replacing Original Sheet 30

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

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MAR 2 3 2002 By 2 7 RS 30 Public Service Commission MISSOURI

Issued: December 19, 2001

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Effective: January 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc.	PSC Mo No. 1	Original Sheet 30.1
d/b/a SBC Long Distance		

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Rate Center: A specified geographical location used for determining mileage measurements.	М
Remote Access to Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.	N N
Repeat Dialing™: A trademark of Pacific Bell Telephone Company. Repeat Dialing [™] is defined in the tariff of the Affiliated LEC.	M/N N

Reseller: A Customer that resells the Company's Service(s) with the Company's authorization.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

Rollover Capability: The ability to carry over unused block of time minutes to the next billing cycle.

SBC: SBC Communications, Inc. The holding company of Southwestern Bell Communications Services, Inc.

SBC Oneline OfficeSM: A trademark of SBC Knowledge Ventures, Inc.

SBC® Yahoo!® Dial Internet Access: SBC® is a registered trademark of SBC Knowledge Ventures, Inc. Yahoo!® is a registered trademark of Yahoo! Inc. SBC® Yahoo!® Dial Internet Access is a service provided by a SBC Affiliate.

Select Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Service: Any or all services provided pursuant to this Tariff.

Service Acceptance Date: The date service is first established on the Business Optional Calling Plan N Customer agrees to. N

Service Order: The standard Company order form(s), in effect from time-to-time, or Customer's forms accepted in writing by an authorized representative of the Company for Service which shall enable the Company to provide Service.

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Effective: September 17, 2004

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

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SimpleLinkSM: A service mark of SBC Knowledge Ventures, Inc. SimpleLinkSM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Simple Solutions®: A registered trademark of SBC Knowledge Ventures, Inc. Simple Solutions® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Simply TalkSM 5 Cents: A service mark of SBC Knowledge Ventures, L.P.

Small Business Optional Calling Plans: These plans are targeted to Business Customers with less than twenty (20) lines. Small Business Optional Calling Plans are available to Business Customers with a single BTN that do not have more than one location. Customers subscribing to Small Business Optional Calling Plans may receive a single bill for SBC local and long distance services.

SMS/800: 800 Service Management System. The main operations support system used to create and update toll free records that are then downloaded to the SMS/SCPs for processing toll free service calls. This system is used by Resp Orgs to manage and administer SMS/800 records.

SMS/800 Help Desk: The organization that administers the SMS/800 system for the centralized management of toll free numbers.

SMS/SCP: Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800.

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Replacing 9th Revised Sheet 31

Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



Missouri Public

SECTION 1 - TECHNICAL TERMSCHAP ARBEINATIONS

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Missouri Public Service Commission

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8th Revised Sheet 31 Replacing 7th Revised Sheet 31

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records. RECD SEP 02 2003

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Effective: October 2, 2003

MISSOURI Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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SMS/SCP: Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800 CANCELLED

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Issued: July 25, 2003

Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 6th Revised Sheet 31 d/b/a SBC Long Distance 7th Revised Sheet 31

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Resp Org: Responsible Organization. The entity designated to manage and administration strategies SMS/800 records.

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FILED MAY 19 2003

5th Revised Sheet 31 Replacing 4th Revised Sheet 31

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Missouri Public SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Resp Org: Responsible Organization. The entity designated to manage and administer EB 21 2003 Customer's SMS/800 records.

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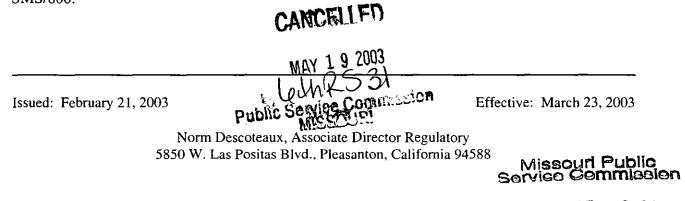
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Simple Solutions®: A registered trademark of SBC Properties, L.P. Simple Solutions® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

SMS/800: 800 Service Management System. The main operations support system used to create and update toll free records that are then downloaded to the SMS/SCPs for processing toll free service calls. This system is used by Resp Orgs to manage and administer SMS/800 records.

SMS/800 Help Desk: The organization that administers the SMS/800 system for the centralized management of toll free numbers.

SMS/SCP: Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800.



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Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance

Service Br

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

SBC: SBC Communications, Inc. The holding company of Southwestern Bell Communications Services, Inc.

SBC Oneline OfficesM: A trademark of SBC Properties, L.P.

Select Call Forwarding[™]: A trademark of Pacific Bell Telephone Company.

Service: Any or all services provided pursuant to this Tariff.

Service Order: The standard Company order form(s), in effect from time-to-time, or Customer's forms accepted in writing by an authorized representative of the Company for Service which shall enable the Company to provide Service.

Simple Solutions®: A registered trademark of SBC Properties, L.P.

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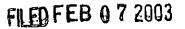


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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

> Missouri Public Service Commission



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3rd Revised Sheet 31
<u>Replacing 2nd Revised Sheet 31</u>

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

REC'D AUG 2 9 2002

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records. Service Commission

SBC: SBC Communications, Inc. The holding company of Southwestern Bell Communications Services, Inc.

SBC Oneline OfficeSM: A trademark of SBC Communications, Inc.

Select Call ForwardingTM: A trademark of Pacific Bell Telephone Company.

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M - Material moved from 1st Revised Sheet 32

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

SBC: SBC Communications, Inc. The holding company of Southwestern Bell Communications Services, Inc. Missouri Public

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Service Commission

REC'D FEB 21 2002^N

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

SBC: SBC Communications, Inc. The holding company of Southwestern Bell Communications N Services, Inc. N

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MAR 2 3 2002 Public Service C

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Effective: January 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 072001

Missouri Public

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Southwestern Bell Communications Services, Inc.	PSC Mo No. 1	Original Sheet 31.1
d/b/a SBC Long Distance		C

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

SimpleLinkSM: A service mark of SBC Knowledge Ventures, Inc. SimpleLinkSM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Simple Solutions®: A registered trademark of SBC Knowledge Ventures, Inc. Simple Solutions® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Simply TalkSM 5 Cents: A service mark of SBC Knowledge Ventures, L.P.

Small Business Optional Calling Plans: These plans are targeted to Business Customers with less than twenty (20) lines. Small Business Optional Calling Plans are available to Business Customers with a single BTN that do not have more than one location. Customers subscribing to Small Business Optional Calling Plans may receive a single bill for SBC local and long distance services.

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



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CANCELLED December 24, 2004 Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the F.C.C. Rules and Regulations.

Speed Calling 8TM: A trademark of Pacific Bell Telephone Company.

State: State of Missouri.

Station-to-Station: Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

SWBT: Southwestern Bell Telephone Company.

Switched Access: A transmission line that is switched through the LEC or CLEC to reach the long distance network. Switched access arrangements are only available from the subscriber's local telephone company.

Switched Services(s): Any Services that are not Data Service as defined herein which use message switches to share inter-switch transport.

Talking Call WaitingSM: A service mark of SBC Knowledge Ventures, Inc. Talking Call WaitingSM is a service provided by an SBC affiliate.

TFS: Toll Free Service.

The Message CenterTM: A trademark of Pacific Bell Telephone Company.

The Works®: A registered trademark of Southwestern Bell Telephone Company. The Works® is service provided by a SBC affiliate.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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4th Revised Sheet 32 Replacing 3rd Revised Sheet 32

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public Service Commission Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the F.C.C. Rules and Regulations.

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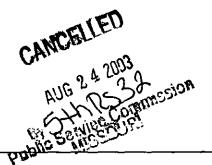
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TFS: Toll Free Service.

The Message CenterTM: A trademark of Pacific Bell Telephone Company.

The Works®: A registered trademark of Southwestern Bell Telephone Company. The Works® N is service provided by a SBC affiliate.



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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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Replacing 2nd Revised Sheet 32 Wissourt Public Service Commission

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Special Access Surcharge: A charge imposed by the Local Exchange Companies in a Cordan 8 02 2003 with Section 69.115 of the F.C.C. Rules and Regulations.

Speed Calling 8[™]: A trademark of Pacific Bell Telephone Company.

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TFS: Toll Free Service.

The Message Center™: A trademark of Pacific Bell Telephone Company.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 MAY 0 9 2003

Missouri Public Service Commission

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2nd Revised Sheet 32 Replacing 1st Revised Sheet 32

Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance 9 2002 with Section 69.115 of the F.C.C. Rules and Regulations.

Service Commission

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TFS: Toll Free Service.

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The Message Center[™]: A trademark of Pacific Bell Telephone Company.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the F.C.C. Rules and Regulations.

Speed Calling 8TM: A trademark of Pacific Bell Telephone Company. Missouri Public

Select Call Forwarding[™]: A trademark of Pacific Bell Telephone Company. REC'D FEB 21 2002

State: State of Missouri.

Service Commission

Missouri Public

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Switched Services(s): Any Services that are not Data Service as defined herein which use message switches to share inter-switch transport.

TFS: Toll Free Service.

The Basics®: A trademark of Southwestern Bell Telephone Company.

The Business PlanSM: A registered trademark of SBC Communications, Inc. Service CommiseNon

The Message CenterTM: A trademark of Pacific Bell Telephone Company.

The Works® with Caller ID: A registered trademark of Southwestern Bell Telephone Company. N N

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Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Original Sheet 32

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public

Special Access Surcharge: A charge imposed by the Local Exchange Companie Ref 2 C

Service Commission

State: State of Missouri.

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TFS: Toll Free Service.

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MAR 2 3 2002 By 154 RS 32 Public Service Commission MISSOURI

Issued: March 7, 2001

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

Three Way Calling: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Toll Free Access Number: A telephone number established for the purpose of accessing one of the Company's calling card platforms where the caller does not incur a charge for placing the call to the access number. The area code for a toll free access number is either 800, 877, or 888 or other area code assignments (8XX) as appropriate.

Toll Free Number: A telephone number associated with a Customer's Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

Toll Free Service: A reverse-billed Service that permits calls to be completed without charge to the calling party.

Total Revenue Commitment: The dollar commitment the Customer makes to the Company under the Customer's term plan agreement for the total length of the term plan. The Total Revenue Commitment is calculated by totaling the following dollar amounts as applicable (a) for a Business Optional Calling Plan with a MAC, the MAC times the number of years of the term plan agreement; (b) for a Business Optional Calling Plan with a MMC, the MMC times the number of months of the term plan agreement; and (c) for a Business Optional Calling Plan with a MRC, the MRC times the number of months of the term plan agreement.

Transmission Speed: Denotes the line or Channel speed in Bits per second.

Under-Utilization Fee (UUF): A one-time charge applicable when the Customer fails to meet revenue commitments of the Customer's Term Plan Agreement.

Unified Communications Lite: A feature associated with email, voicemail, and fax that is provided by an SBC affiliate.

Unified Communications Premier: A feature associated with email, voicemail, and fax that is provided by an SBC affiliate.

Issued: July 14, 2004

Effective: August 16, 2004 Filed

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Missouri Public

Southwestern Bell Communications Services RECD **BSPM**. 1N2003 2nd Revised Sheet 33 <u>d/b/a SBC Long Distance</u> Replacing 1st Revised Sheet 33

SECTION 1 - TECHNICAL' FERMS AND ABBIR EVIATIONS

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATION Missouri Public Service Commission

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Public Service Commission						

Issued: February 21, 2003

Effective: March 23, 2003

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missourt Public Service Commission



Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance REGD sha Bheet 332001

Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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FILED DEC 072001 01-475 Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

Virtual On-Net: Stations that access and terminate within the VPN network through Switched Access.

Voice Grade Equivalent: Includes Centrex, Plexar, Local ISDN BRI and Local ISDN PRI.

Voice Mail PlusTM: A trademark of Southern New England Telephone Company.

VPN: SBC Long Distance Virtual Private Network. A Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities.

VPN Authorization Code: A code used to override CSR restrictions imposed on the VPN Service.

VPN On-Net: A feature that enables the Customer or user to dial from one VPN member station to another within the Customer's VPN service.

VPN Off-Net: A feature that enables the Customer or user to dial from a VPN member station to a number outside of the Customer's VPN network. VPN Off-Net calling may be initiated from a switched, dedicated, or remote access location.

VRA: The authentication code and PIN used when making a VPN remote access call.

VRA Number: VPN Remote Access Toll Free Number.

WATS: Wide Area Telecommunications Service.

Wire Center: A specified geographical location used for determining mileage measurements.

Wireless: A telephone system that operates totally without wires such as cellular telephone systems.

WTN: Working Telephone Number.

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONSUG 14 2003

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588





Service Commission

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3rd Revised Sheet 34 Replacing 2nd Revised Sheet 34

Missouri Public SECTION 1 - TECHNICAL TERMS AND ABBREVIATION Service Commission

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 2nd Revised Sheet 34 d/b/a SBC Long Distance Replacing 1st Revised Sheet 34

> M'ssouri Public SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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WTN: Working Telephone Number.

Issued: February 21, 2002 Norm Descoteaux, Regulatory Manager

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Effective: March 23, 2002

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5850 W. Las Positas Blvd., Pleasanton, California 94588

REC'D FEB 21 2002

Service Commission

CANCELLED Missouri Public FILED MAR 2.3 2002



Missouri Public Service Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance 1st Revised Sheet 34 Replacing Original Sheet 34

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

Virtual On-Net: Stations that access and terminate within the VPN network through Switched N Access.

VPN: SBC Long Distance Virtual Private Network. A Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities.

VPN Authorization Code: A code used to override CSR restrictions imposed on the VPN Service.

VPN On-Net: A feature that enables the Customer or user to dial from one VPN member station to another within the Customer's VPN service.

VPN Off-Net: A feature that enables the Customer or user to dial from a VPN member station to a number outside of the Customer's VPN network. VPN Off-Net calling may be initiated from a switched, dedicated, or remote access location.

VRA: The authentication code and PIN used when making a VPN remote access call.

VRA Number: VPN Remote Access Toll Free Number.

Wire Center: A specified geographical location used for determining mileage measurements.

WTN: Working Telephone Number.

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Issued: December 19, 2001

Effective: January 23, 2002

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

Issued: March 7, 2001

Wire Center: A specified geographical location used for determining mileage measurements.

WTN: Working Telephone Number.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 07 2001

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Original Sheet 34

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SECTION 2 - RULES AND REGULATIONS

2.1 Application of the Tariff

2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate telecommunications Service offered by SBCS with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff.

Service is available throughout the State where the Company has the necessary agreements with the Applicant's local service provider. The Company operates as a competitive telecommunications company. Services in this Tariff are available to Residential Customers and/or Business Customers as specified herein.

2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

Issued: July 29, 2004

Effective: August 29, 2004

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Original Sheet 35 Missouri Public

SECTION 2 - RULES AND REGULATIONS

RECTD MAR 0 7 2001

2.1 Application of the Tariff

Service Commission

- 2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate telecommunications Service offered by SBCS with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff. The Company operates as a reseller. Unless otherwise indicated in this Tariff, Service is available where facilities permit throughout the geographic area served by Southwestern Bell Telephone Company. The Company operates as a competitive telecommunications company. Services in this Tariff are available to Residential Customers and/or Business Customers as specified herein.
- 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

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REC'D MAR 2 8 2002

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 1st Revised Sheet 36 <u>d/b/a SBC Long Distance</u> Service Commission Replacing Original Sheet 36

SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations on Service
 - 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff and the rules of the Commission applying to long distance communications as published in 4 CSR 240-33. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.
 - 2.2.2 Except for Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering unless otherwise indicated in this Tariff. Unless otherwise indicated in this Tariff, intrastate Switched Services are not offered on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.
 - 2.2.3 A third party call is any call charged to a number other than that of the called or calling party. The Company reserves the right to refuse to process a third party call when acceptance of charges at the third number cannot be confirmed.
 - 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review N any Customer's toll usage in order to protect itself from fraudulent or excessive usage | by high-risk Customers or Customers who are delinquent in their payments. When | the Company determines that the usage volume increases the likelihood that a | particular Customer will not pay or will be unable to pay for usage, the Company | may implement its toll blocking process, including calling card cancellation. | Customers will be provided notification of the limit placed upon their toll usage | pursuant to the establishment of credit, indebtedness of Service, and toll restrictions

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service

Service Commission

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- 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff and the rules of the Commission applying to long distance communications as published in 4 CSR 240-33. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.
- 2.2.2 Except for Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering unless otherwise indicated in this Tariff. Unless otherwise indicated in this Tariff, intrastate Switched Services are not offered on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.
- 2.2.3 A third party call is any call charged to a number other than that of the called or calling party. The Company reserves the right to refuse to process a third party call when acceptance of charges at the third number cannot be confirmed.
- 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff.

Issued: March 7, 2001

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Original Sheet 37 Missouri Public

SECTION 2 - RULES AND REGULATIONS

RECD MAR 07 2001

2.2 Limitations on Service (continued)

Service Commission

- 2.2.5 The Company will terminate Service to Residential Customers pursuant to 4 CSR 240-33.070. Conditions under which the Company may, without notice, terminate Service to Business Customers without liability include, but are not limited to:
 - (A) Customer's or End User's use of the Service which constitutes a violation of either the provisions of this Tariff or of any laws, government rules, regulations, or policies or if such actions are reasonably appropriate to avoid violation of applicable law; or
 - (B) Any order or decision of a court or other governmental authority which prohibits the Company from offering such Service; or
 - (C) The Company deems termination necessary to protect the Company or third parties against unauthorized, fraudulent, or unlawful use of any Company Services, or to otherwise protect the Company's personnel, agents, or Service; or
 - (D) Customer's or End User's misuse of the long distance network; or
 - (E) Customer's or End User's use of the long distance network for any fraudulent or unlawful purpose; or
 - (F) Emergency, threatened, or actual disruption of Service to other Customers; or

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Service Commission

Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

SECTION 2 - RULES AND REGULATIONS

PSC Mo. - No. 1

2.2 Limitations on Service (continued)

2.2.5 (continued)

(G) Unauthorized or fraudulent procurement of Service, including a misrepresentation of fact relevant to the conditions under which the Applicant or Customer obtains or continues to receive Service; or

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- (H) Abandonment of the Customer's Premises served; or
- (I) Insufficient or fraudulent billing information; or
- (J) Customer's check or draft is returned unpaid for any reason, after one attempt at collection; or
- (K) If at the time the Company issues a debit to the Customer's checking account or savings account, the debit is rejected by the bank for any reason. The Company will make at least one attempt at collection prior to termination of Service.



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Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

2.2.5 (continued)

- Unauthorized or fraudulent procurement of Service, including a (G) misrepresentation of fact relevant to the conditions under which the applicant or Customer obtains or continues to receive Service; or
- (H) Abandonment of the Customer's Premises served; or
- (I) Insufficient or fraudulent billing information; or
- (J) Customer's check or draft is returned unpaid for any reason, after one attempt at collection; or
- (K) If at the time the Company issues a debit to the Customer's checking account or savings account, the debit is rejected by the bank for any reason. The Company will make at least one attempt at collection prior to termination of Service.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Original Sheet 38

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance REC'D MAR 07 2001 Briginal Sheet 39

Service Commission SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations on Service (continued)
 - 2.2.6 The Company will terminate Service to Residential Customers pursuant to 4 CSR 240-33.070. Conditions under which the Company may, with notice, terminate Service to Business Customers without liability include, but are not limited to:
 - (A) use of invalid or unauthorized telephone numbers, or Credit Card numbers; or,
 - (B) failure to pay for or provide assurances of, or security for, the payment of the Company's charges as per Section 2.8.1 or Section 2.8.2 of this Tariff; or
 - (C) non-payment of any sum owed the Company by the due date printed on the bill; or
 - (D) if there is a reasonable risk that criminal, civil or administrative proceedings or investigations based upon the transmission contents shall be instituted against the Company.

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance RECD MAR 07 2001 Original Sheet 40 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations on Service (continued)
 - 2.2.7 Initial and continuing Service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by other companies furnishing a portion of the Company's Service(s).
 - 2.2.8 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of Service includes, but is not limited to:
 - (A) Service that is used by the Customer or End User to frighten, abuse, torment, or harass another; or
 - (B) Service that is used by the Customer or End User in a manner which interferes with the use of Service by one or more other Customers; or
 - (C) Service that is used by the Customer or End User to place calls by means of illegal equipment, service, or device; or
 - (D) Service that is used by the Customer or End User to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the applicable charge.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance RECD MAR 07 2001 Original Sheet 41 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations on Service (continued)
 - 2.2.9 The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions of this Tariff will remain, at all times, in full force and in effect until modified in writing, signed by the Company and Customer.
 - 2.2.10 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
 - 2.2.11 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
 - 2.2.12 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.

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PSC Mo. - No. 1

- 2.2 Limitations on Service (continued)
 - 2.2.13 All outbound Services requiring Switched Access to reach the long distance network are only available to Customers located in those exchanges which have Equal Access. Unless otherwise indicated in this Tariff, all Toll Free Services described in this Tariff are available on a statewide basis.
 - 2.2.14 The Company, when acting at the Customer's request and as its authorized agent for ordering Dedicated Access, will make reasonable efforts to arrange for service.
 - 2.2.15 Except for Operator Toll Assistance Services, Service(s) in this Tariff are not available for coin or semi-coin telephone stations unless otherwise indicated for a specific Service offering.





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Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance RECD MAR 0 7 2001 Original Sheet 42 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations on Service (continued)
 - 2.2.13 All outbound Services requiring Switched Access to reach the long distance network are only available to Customers located in those exchanges which have Equal Access. Unless otherwise indicated in this Tariff, all Toll Free Services described in this Tariff are available on a statewide basis.
 - 2.2.14 The Company, when acting at the Customer's request and as its authorized agent for ordering Dedicated Access, will make reasonable efforts to arrange for service requirements such as special routing, route Diversity, alternate access, or Circuit conditioning.
 - 2.2.15 Except for Operator Toll Assistance Services, Service(s) in this Tariff are not available for coin or semi-coin telephone stations unless otherwise indicated for a specific Service offering.



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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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Service Commission

Service Commission SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

TN-2005-0149

- 2.2.16 Reserved for future use
- 2.2.17 The Company does not generally provide echo suppression. However, for Toll Free Service or outbound Services that require Dedicated Access to reach the long distance network, the Company, not the Customer, will determine when echo suppression will be provided.
- 2.2.18 The Company reserves the right to add, change, or delete Services at any time.

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SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations on Service (continued)
 - 2.2.19 Reserved for future use.

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Effective: December 27, 2002

Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

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2.2 Limitations on Service (continued)

- 2.2.19 If as a condition for qualifying for a particular Service Commission provided by the Company, the Customer or Applicant must subscribe to specific services, features or products offered by an affiliated LEC or affiliated CLEC and if the Customer or Applicant receives its local service from a non-affiliated LEC or non-affiliated CLEC, the Company will provide a particular Service or promotional offering if the following conditions are met:
 - The non-affiliated LEC or non-affiliated CLEC must have entered into an acceptable PIC CARE agreement with the Company;
 - The non-affiliated LEC or non-affiliated CLEC must warrant to Company that it offers services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as required under the selected Company's Services or promotional offering;
 - The local service, features or products provided by a non-affiliated LEC or non-affiliated CLEC subscribed to by the Customer or Applicant must be services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as named in this Tariff. The Company will determine if the services, features or products provided by a non-affiliated LEC or non-affiliated CLEC are functionally equivalent; and
 - The Customer must (a) certify that Customer is purchasing services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as named in the Tariff, (b) certify that Customer will immediately notify Company if Customer discontinues the purchase of services, features or products of equivalent functionality and (c) agree, upon request of Company, to provide copies of Customer's local service invoices for verification that Customer is purchasing such services, features or products of equivalent functionality.

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Issued: August 29, 2002

Effective: September 30, 2002

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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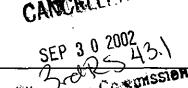
SECTION 2 - RULES AND REGULATIONS

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- 2.2 Limitations on Service (continued)
 - 2.2.19 If, as a condition for qualifying for a particular Service or promotional offering provided by the Company, the Customer or Applicant must subscribe to specific services, features or products offered by an affiliated LEC or affiliated CLEC and if the Customer or Applicant receives its local service from a non-affiliated LEC or non-affiliated CLEC, the Company will provide a particular Service or promotional T offering if the following conditions are met:
 - The non-affiliated LEC or non-affiliated CLEC must have entered into an acceptable PIC CARE agreement with the Company;
 - The non-affiliated LEC or non-affiliated CLEC must warrant to Company that it offers services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as required under the selected Company's Services or promotional offering;
 - The local service, features or products provided by a non-affiliated LEC or non-affiliated CLEC subscribed to by the Customer or Applicant must be services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as named in this Tariff. The Company will determine if the services, features or products provided by a non-affiliated LEC or non-affiliated CLEC are functionally equivalent; and
 - The Customer must (a) certify that Customer is purchasing services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as named in the Tariff, (b) certify that Customer will immediately notify Company if Customer discontinues the purchase of services, features or products of equivalent functionality and (c) agree, upon request of Company, to provide copies of Customer's local service invoices for verification that Customer is purchasing such services, features or products of equivalent functionality.



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Missouri Public

Limitations on Comiss (continued)

REC'D APR 03 2002

- 2.2 Limitations on Service (continued)
 - 2.2.19 If, as a condition for qualifying for a particular Service offering provided by the mission Company, the Customer or Applicant must subscribe to specific services, features or products offered by an affiliated LEC or affiliated CLEC and if the Customer or T Applicant receives its local service from a non-affiliated LEC or non-affiliated C CLEC, the Company will provide a particular service offering if the following | conditions are met:

SECTION 2 - RULES AND REGULATIONS

- The non-affiliated LEC or non-affiliated CLEC must have entered into an acceptable PIC care agreement with the Company;
- The non-affiliated LEC or non-affiliated CLEC must warrant to Company that it offers services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as required under the selected Company's services;
- The local service, features or products provided by a non-affiliated LEC or non-affiliated CLEC subscribed to by the Customer or Applicant must be services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as named in this Tariff. The Company will determine if the services, features or products provided by a non-affiliated LEC or non-affiliated CLEC are functionally equivalent; and

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The Customer must (a) certify that Customer is purchasing services, features or products of equivalent functionality to those of the affiliated LEC or affiliated CLEC as named in the Tariff, (b) certify that Customer will immediately notify Company if Customer discontinues the purchase of services, features or products of equivalent functionality and (c) agree, upon request of Company, to provide copies of Customer's local service invoices for verification that Customer is purchasing such services, features or products of equivalent functionality.

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Original Sheet 43.1

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REC'D FEB 21 2002

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

Service Commission

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- 2.2.19 If as a condition for qualifying for a particular Service offering provided by the Company the Customer or Applicant must subscribe to specific services, features or products offered by an affiliated LEC or affiliated CLEC and the Customer or Applicant is served in an area where the Company does not have an affiliation with the LEC or CLEC providing local service to the Customer or Applicant, the requirement to subscribe to features, services or products of an affiliated LEC or affiliated CLEC are waived if the following conditions are met:
 - The Company must have a billing and collection agreement with the non-affiliated LEC or non-affiliated CLEC;
 - The non-affiliated LEC or non-affiliated CLEC must agree to provide a written guarantee to the Company if the Customer discontinues any of the equivalent services, features or products;
 - The non-affiliated LEC or CLEC must agree to notify the Company if the Customer fails to maintain the minimum number of equivalent features in cases where all features within a feature package are not required to qualify for a Service offering; and
 - The local service, features or products provided by a non-affiliated LEC or | non-affiliated CLEC subscribed to by the Customer or Applicant must be | services, features or products of equivalent functionality to those of the | affiliated LEC or affiliated CLEC as named in this Tariff. The Company will | determine if the services, features or products provided by a non-affiliated | LEC or non-affiliated CLEC are functionally equivalent. Missouri PublicN

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Service Commission

Issued: February 21, 2002

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Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability

The Company's liability will be limited to that expressly stated in Sections 2.3 of this Tariff in connection with the provision of Service to the Customer.

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- 2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of Service(s) with a usage-sensitive rate structure, will in no event exceed an amount equivalent to the initial period charge to the Customer for the call during which such mistake, omission, interruption, delay, error or defect occurred. The Company shall not be liable for any damages caused by the negligence, gross negligence or willful misconduct of the Customer or Customer's agents, employees, officers, directors, contractors or vendors.
- 2.3.2 Unless otherwise stated in this Tariff, the liability of the Company for negligence arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of recurring Service(s) shall be limited to a service adjustment based on the amount of time such Service is out of service times the applicable monthly recurring charge for Service.

Issued: January 7, 2003

3 Effective: February 7, 2003 Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 MOPSC

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Service Commission

Original Sheet 44

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability

The Company's liability will be limited to that expressly stated in Sections 2.3.1 through 2.3.16 of this Tariff in connection with the provision of Service to the Customer.

- 2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of Service(s) with a usage-sensitive rate structure, will in no event exceed an amount equivalent to the initial period charge to the Customer for the call during which such mistake, omission, interruption, delay, error or defect occurred. The Company shall not be liable for any damages caused by the negligence, gross negligence or willful misconduct of the Customer or Customer's agents, employees, officers, directors, contractors or vendors.
- 2.3.2 Unless otherwise stated in this Tariff, the liability of the Company for negligence arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of recurring Service(s) shall be limited to a service adjustment based on the amount of time such Service is out of service times the applicable monthly recurring charge for Service.

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SECTION 2 - RULES AND REGULATIONS

- 2.3 Limitation of Liability (continued)
 - 2.3.3 The liability of the Company for gross negligence arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the provision of Service(s) shall not exceed the higher of the adjustments described in Section 2.3.1 or 2.3.2 of this Tariff, whichever is applicable, or the sum of \$10,000. The liability of the Company for gross negligence shall be limited to and shall in no event exceed \$10,000.
 - 2.3.4 Reserved for future use.
 - 2.3.5 The Company will not be liable to the Customer for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered by the Company for the call or Service giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

- 2.3 Limitation of Liability (continued)
 - 2.3.3 The liability of the Company for gross negligence arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the provision of Service(s) shall not exceed the higher of the adjustments described in Section 2.3.1 or 2.3.2 of this Tariff, whichever is applicable, and the sum of \$1,000.
 - 2.3.4 The liability of the Company for willful misconduct occurring in the provision of Service(s) shall not exceed the higher of the adjustments described in Sections 2.3.1, 2.3.2 or 2.3.3, which is applicable, and the sum of \$2,000.
 - 2.3.5 The Company will not be liable to the Customer for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered by the Company for the call or Service giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

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- 2.3.6 Interruptions, delays, errors, or defects caused by or contributed to, directly or indirectly, by act or omission of the Customer or its customers, affiliates, agents, contractors, representatives, invitees, licensees, successors, or assignees or which arise from, or are caused by, the use of facilities or equipment of the Customer or related parties, will not result in the imposition of any liability whatsoever upon the Company. The Customer will pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof. In addition, a portion or all of the Service may be provided over facilities of third parties. The Company will not be liable to the Customer or any other person, firm, or entity in any respect whatsoever arising out of defects caused by such third parties. The Company's liability, if any, with regard to the delayed installation of facilities or commencement of Service will not exceed \$1,000.
- 2.3.7 With respect to Service provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and of fitness for a particular purpose.

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SECTION 2 - RULES AND REGULATIONS

- 2.3 Limitation of Liability (continued)
 - 2.3.8 No contractors, agents or employees of connecting, concurring or other participating carriers or companies will be deemed to be contractors, agents or employees of the Company without the Company's written authorization.
 - 2.3.9 Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for any damages, including but not limited to direct, indirect, actual, consequential, special, or punitive damages, or lost profits.
 - 2.3.10 The Company will not be liable for any failure of performance hereunder due to causes beyond its control including, but not limited to:
 - (A) Unavoidable interruption in the working of transmission facilities; or
 - (B) Natural disasters such as storms, fire, flood, or other catastrophes; or
 - (C) Any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; or

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.10 (continued)

- (D) National emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, supplier failures, shortages, breaches or delays, or other labor difficulties; or
- (E) The unlawful acts of individuals, including acts of the Company's agents and employees if committed beyond the scope of their employment; or
- (F) Explosions, vandalism, cable cut or other similar occurrences; or
- (G) Preemption of existing Services to restore Service(s) in compliance with the F.C.C.'s rules and regulations; or
- (H) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's control.

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

- 2.3.11 The Company will use its best efforts to provide Services consistent with industry standards. The Company will have no liability to the Customer for any loss of revenue or any other direct, special, incidental, consequential, or other damages the Customer may sustain resulting from the failure or inability of the Company to provide Service to its Customers; negligent or defective Services to Customers; equipment, computer, network, or electrical malfunctions of any kind, breakdowns, or outages; or any other cause, whether or not within the control of the Company.
- 2.3.12 If the Company learns of actual or possible unauthorized, fraudulent, or unlawful use of any Company Services, the Company will make an effort to contact the Customer, but Service may be blocked without notice and without liability to the Company. Service may be suspended by the Company without incurring liability by Blocking all calls or by Blocking calls to or from certain NPA-NXXs, certain countries, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

- 2.3 Limitation of Liability (continued)
 - 2.3.13 The Company does not undertake to transmit messages but furnishes the use of its Services to its Customers for telecommunications. The Company is not liable for the content of the Customer's messages.
 - 2.3.14 The Company may rely on Third Party Vendors for the performance of certain services such as Dedicated Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company will act as agent for the Customer in obtaining such other services. Customer's liability for charges hereunder will not be reduced by untimely installation or non-operation of Customer-provided facilities and equipment.

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SECTION 2 - RULES AND REGULATIONS

- 2.3 Limitation of Liability (continued)
 - 2.3.15 The Company will not be liable for:
 - (A) Any act or omission of any other company or companies furnishing a portion of the Service or furnishing facilities or equipment associated with such Service.
 - (B) Damages caused by the fault or negligence or willful misconduct of the Customer or End User.
 - (C) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's reasonable control.
 - (D) Any direct, indirect, consequential, special, actual, or punitive damages, or for any lost revenues or profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Service provided hereunder. Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for such damages or lost revenue or lost profits.
 - (E) Any indirect, incidental, special or consequential damages, lost revenue or lost profits of any kind, even if Company is advised of the possibility of such consequences.

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.15 (continued)

- (F) The use or abuse of any Service described herein by any party including, but not limited to, the Customer or End User. Use or abuse includes, but is not limited to, any calls placed by means of PBX-reorigination or any other legal or illegal equipment, service, or device. Compensation for any injury the customer may suffer to the fault of third parties must be sought from such other parties. In the case of TFS, this applies to third parties who dial the Customer's TFS Number by mistake. Compensation for any injury the Customer may suffer due to the fault of third parties must be sought from such other parties.
- (G) Any action, such as Blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unauthorized, fraudulent, or unlawful use of its Service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties.
- (H) Any claim where the Customer indemnifies the Company pursuant to Section 2.5 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

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- 2.3.16 If someone other than the Customer (e.g., authorized or unauthorized) has use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company and any affiliated or unaffiliated Third Party Vendor or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties.
- 2.3.17 The Company's liability with respect to nonworking account codes will be limited to N the Company's monthly charge for the account code feature, if any. N

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

- 2.3 Limitation of Liability (continued)
 - 2.3.16 If someone other than the Customer (e.g., authorized or unauthorized) has use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company and any affiliated or unaffiliated Third Party Vendor or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties.

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SECTION 2 - RULES AND REGULATIONS

2.4 Use of Service

- 2.4.1 The Company's Services are available for use twenty-four hours per day, seven days per week. Unless otherwise restricted herein, Customers may use the Company's Service(s) to place and/or receive intrastate InterLATA and intrastate IntraLATA calls.
- 2.4.2 The Service offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. The Customer is liable for all obligations under this Tariff not withstanding any sharing or resale of Services and regardless of the Company's knowledge of same. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use nor permit others to use the Service in a manner that could interfere with Service provided to others or that could harm the facilities of others.

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SECTION 2 - RULES AND REGULATIONS

- 2.4 Use of Service (continued)
 - 2.4.3 Service furnished by the Company will not be used for any unlawful or fraudulent purposes including but not limited to use of electronic devices, invalid numbers, and false credit devices to avoid payment for Service contained in this Tariff either in whole or in part. Service furnished by the Company may not be used to make calls which might reasonably be expected to frighten, abuse, torment, or harass another. The Service may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is an authorized communications common carrier, an authorized resale common carrier, or an enhanced or electronic service provider who has subscribed to the Company's Service. However, this provision does not preclude an agreement between the Customer, Authorized User, or Joint User to share the cost of the Service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.
 - 2.4.4 Service furnished by the Company may be arranged for joint use or authorized use. The Joint User or Authorized User will be permitted to use such Service in the same manner as the Customer, but subject to the following conditions.
 - (A) The Customer must complete and provide to the Company all Service agreements and/or other documentation required by the Company to initiate Service.

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SECTION 2 - RULES AND REGULATIONS

- 2.4 Use of Service (continued)
 - 2.4.4 (continued)
 - (B) One Joint User or Authorized User must be designated as the Customer. The designated Customer does not necessarily have to have communications requirements of its own. The Customer must specifically name all Joint Users or Authorized Users in the application for Service. Service Orders which involve the start, rearrangement or discontinuance of joint use or authorized use of Service will be accepted by the Company only from that Customer and will be subject to all requirements of this Tariff.
 - (C) All charges for the Service will be computed as if the Service were to be billed to one Customer. The Joint User or Authorized User which has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. If designated Customer fails to pay the Company, each Joint User or Authorized User will be liable to the Company for all charges incurred as a result of its use of the Company's Service. Each joint or Authorized User must submit to the designated Customer a letter guaranteeing payment for the joint or Authorized User's portion of all charges billed by the Company to the designated Customer. This letter must also specify that the joint or Authorized User understands that the Company will receive a copy of the guaranty from the designated Customer. The designated Customer will be responsible for allocating charges to each Joint User or Authorized User.

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SECTION 2 - RULES AND REGULATIONS

- 2.4 Use of Service (continued)
 - 2.4.4 (continued)
 - (D) Joint use is a Service/billing allocation arrangement and not a resale arrangement. Neither the Customer nor any Joint User nor any third party engaged by either of them in connection with a joint use agreement or arrangement may mark up Service or otherwise profit from the joint use agreement or arrangement.
 - 2.4.5 If the Company reasonably concludes that Customer-provided equipment does not pass back appropriate answer supervision to the long distance network, the Company will notify the Customer. If the Customer cannot correct the problem and if Customer-provided equipment continues to provide inappropriate answer supervision to the long distance network, the Company reserves the right to suspend or terminate the Customer's Service. The Company will give the Customer five (5) days' written notice of its intent to terminate Service.
 - 2.4.6 Service provided to Residential Customers pursuant to this Tariff may not be used to transmit data.

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.5 Obligations of the Customer
 - 2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against:
 - (A) Any claim asserted against the Company (and all attorney fees and expenses incurred by the Company with respect thereto) arising out of or relating to the failure of the Company to provide Service to the Customer.
 - (B) Any and all liabilities, costs, damages, and expenses (including attorney's fees), resulting from Customer's (or its employees', agent's or independent contractor's) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company Services or rates, or unauthorized or illegal acts of the Customer or its End User, its employees, agents, or independent contractors.
 - (C) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of Customer's or End User's material, data, information, or other content transmitted via Service. With respect to claims of patent infringement made by third persons, the Customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the Service(s) provided under this Tariff, any Circuit, apparatus, system or method provided by the Customer.

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.5 Obligations of the Customer (continued)
 - 2.5.1 (continued)
 - (D) Violation by Customer or End User of any other literary, intellectual, artistic, dramatic, or musical right.
 - (E) Violations by Customer or End User of the right to privacy.
 - (F) Any other claims whatsoever relating to, or arising from, message content or the transmission thereof.
 - (G) All other claims arising out of any act or omission of the Customer or End User in connection with Service provided by the Company.
 - (H) Any loss, claim, demand, suit, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of Service, whatever the cause and whether negligent or otherwise.
 - (I) Claims related to lost or stolen calling cards, except as described in Section 2.24 of this Tariff.

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.5 Obligations of the Customer (continued)
 - 2.5.1 (continued)
 - (J) Claims of patent infringement arising from combining or connecting Channels with equipment and systems of the Customer or Authorized Users.
 - (K) Defacement of, or damage to, the Customer's Premises resulting from the furnishing, installation, and/or removal of Channel facilities or the attachment of instruments, equipment and associated wiring on or from the Customer's Premises.
 - (L) Claims arising out of the use of Services or Company-Provided equipment in an unsafe manner (such as use in an explosive atmosphere) or the negligent or willful act of any person other than the Company.

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.5 Obligations of the Customer (continued)
 - 2.5.1 (continued)
 - (M) Any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the Customer's Circuits, facilities, or equipment connected to Services. This includes without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the Customer's Circuits, facilities or equipment, and proceeding to recover taxes, fines, or penalties for failure of the Customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate Service(s).

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.2 If a Customer directly or indirectly authorizes third parties to use the Service, the Customer will indemnify and hold the Company harmless against any and all claims asserted by said party, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties or by others as a result of said parties' actions or omissions.
- 2.5.3 The Company's failure to provide or maintain Service under this Tariff will be excused by the Customer for all circumstances beyond the Company's reasonable control.
- 2.5.4 The Customer will indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Section 2.3 of this Tariff and arising in connection with the provision of Service to the Customer, and will protect and defend the Company from any suits or claims alleging such liability, and will pay all expenses (including attorneys' fees) and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.

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Service Commission SECTION 2 - RULES AND REGULATIONS

- 2.5 Obligations of the Customer (continued)
 - 2.5.5 The Customer is responsible for payment for all calls originated at the Customer's number(s), terminated on the Customer's TFS Number, accepted at the Customer's number, billed to a Customer's calling card or any Operator Toll Assistance billing option, or incurred at the specific request of the Customer. The Customer is responsible for paying for all Services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were fraudulently used or used without Customer's knowledge in full or in part. These responsibilities are not changed due to any use, misuse or abuse of the Customer's Service or Customer-provided equipment by third parties, the Customer's employees or the public.
 - 2.5.6 The termination or disconnection of Service(s) by the Company pursuant to Sections 2.2.5, 2.2.6, and 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination or disconnection. The remedies set forth herein will not be exclusive, and the Company will at all times be entitled to all rights available to it under either law or equity.

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SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.7 The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment with the long distance network. The Customer will ensure that the signals emitted into the long distance network do not damage Company-Provided equipment, injure personnel, or degrade Service to other Customers or other users of the long distance network. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer will comply with applicable LEC signal power limitations.
- 2.5.8 The Customer will be responsible for the payment of all charges for Services provided under this Tariff and for the payment of all excise, sales, use, gross receipts or other taxes that may be levied by a federal, state, or local governing body or bodies applicable to the Service(s) furnished under this Tariff unless specified otherwise herein. Also see Section 2.17 of this Tariff for additional information regarding the Customer's obligations concerning taxes.
- 2.5.9 The Customer will be liable for reimbursing the Company for damages to facilities or Company-Provided equipment caused by the negligence or willful acts of the Customer's officers, employees, agents, contractors, or authorized or unauthorized End User(s).

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SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.10 If Service is terminated pursuant to Section 2.2.5, Section 2.2.6 or Section 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, the Customer will be deemed to have cancelled Service as of the date of such termination or cancellation and will be liable for any cancellation charges set forth in this Tariff.
- 2.5.11 The Customer will indemnify and hold the Company harmless against any and all liabilities, costs, damages, and expenses resulting from claims by third parties that any calling card or PIN has been lost, stolen, or fraudulently issued or used; provided, however, that the Company will have no liability hereunder for special or consequential damages incurred by the Company.
- 2.5.12 If the Company is acting as an agent of the Customer for ordering Dedicated Access for the provision of Switched Service(s) and if the Customer is to be exempted from the monthly Special Access Surcharge charged by the Local Access Provider, it is the Customer's responsibility to provide the Company with an Exemption Certificate.

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SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.13 If as a result of inaccurate information provided by the Customer, Circuits need to be moved, replaced, or redesigned, the Customer is responsible for the payment of all such charges. In the event the Company incurs costs and expenses caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.
- 2.5.14 If an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with service provided to a specific Customer and those charges are not specifically listed in this Tariff, those charges will be billed to the Customer on a pass-through basis. The Customer is responsible for payment of such charges.
- 2.5.15 The Customer is responsible for the payment of all charges for Service(s) provided under this Tariff and for the payment of all assessments, duties, fees, taxes, or similar liabilities whether charged to or against the Company or the Customer. This includes but is not limited to amounts the Company is required by governmental, quasi-governmental, or other entities to collect and/or to pay to designated entities. The Company may adjust its rates and charges or impose additional rates and charges on its Customer in order to recover these amounts. Unless specified otherwise herein, if an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with a Customer's Service, that entity's charges may be passed through to the Customer. The Customer is responsible for the payment of all such charges.

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Service Commission

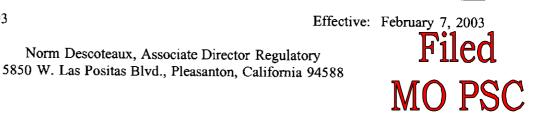
Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.16 A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.5.17 In the event suit is brought or an attorney is retained by the Company to enforce the terms of this Tariff, the Customer shall reimburse the Company, in addition to any other remedy, for attorneys' fees, court costs, costs of investigation, and other related expenses incurred in connection therewith.
- 2.5.18 In the case of nonworking account codes, the Customer is responsible for payment of usage charges for long distance calls originated at the Customer's number(s).
- 2.5.19 If Service is suspended, the Customer will be responsible for the payment of all N MRCs until Service is disconnected.

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SECTION 2 - RULES AND REGULATIONS Missouri Public

REC'D DEC 07 2001

2.5 Obligations of the Customer (continued)

Service Commission

- 2.5.16 A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.5.17 In the event suit is brought or an attorney is retained by the Company to enforce the terms of this Tariff, the Customer shall reimburse the Company, in addition to any other remedy, for attorneys' fees, court costs, costs of investigation, and other related expenses incurred in connection therewith.
- 2.5.18 In the case of nonworking account codes, the Customer is responsible for payment N of usage charges for long distance calls originated at the Customer's number(s).

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

- 2.5 Obligations of the Customer (continued)
 - 2.5.16 A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
 - 2.5.17 In the event suit is brought or an attorney is retained by the Company to enforce the terms of this Tariff, the Customer shall reimburse the Company, in addition to any other remedy, for attorneys' fees, court costs, costs of investigation, and other related expenses incurred in connection therewith.

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SECTION 2 - RULES AND REGULATIONS

2.6 Obligations of a Reseller

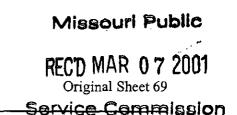
- 2.6.1 The terms and conditions of this Tariff, including but not limited to the obligations contained in Section 2.5 and in Sections 2.6.2 through 2.6.7 hereof, apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this Tariff may result in the Company terminating Service(s) without incurring any liability. Notification of termination of Service(s) may be in writing or in another expeditious manner selected by the Company.
- 2.6.2 In the event of non-payment by a Reseller's subscriber, the Company may be requested by the Reseller to block such subscriber's service because of non-payment of charges. Before the Company blocks Service to a Reseller's subscriber, the Reseller must certify that proper notice has been given to the subscriber. Proper notice must meet state and federal rules for Blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- 2.6.3 Resellers will be responsible for paying all taxes and fees based upon the taxing jurisdiction's rules and regulations.
- 2.6.4 In addition to the other provisions in this Tariff, Resellers will be responsible for all interaction and interface with their own subscribers or customers. The provision of Service will not create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.6 Obligations of a Reseller (continued)

- 2.6.5 If the Customer resells Services, the Reseller is responsible for providing all billing, collection, and customer service functions for all of its locations, including resolving any unauthorized presubscription disputes.
- 2.6.6 In addition to the other provisions in this Tariff, Resellers must have the appropriate authority in all areas where the Reseller provides service and provide such documentation to the Company when requested. Resellers of the Company's Services are responsible for maintaining all necessary state and F.C.C. tariffs for operating as a Reseller and for complying with all rules and regulations as set forth by the Commission. Further, the Reseller also assumes full responsibility for complying with the Communications Act of 1934, as amended; the Telecommunications Act of 1996; and the rules, regulations, and decisions of the F.C.C.
- 2.6.7 If a Reseller switches a subscriber's long distance provider without obtaining permission from the subscriber, the Company may charge the Reseller for the unauthorized presubscription change charges plus all additional charges imposed and costs incurred. The Reseller is financially liable for all lines at all locations until such time as the lines and/or locations are presubscribed to a different long distance service provider. In instances where the Reseller has presubscribed lines and/or location to its Service without proper authorization, the Reseller must:

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SECTION 2 - RULES AND REGULATIONS

2.6 Obligations of a Reseller (continued)

2.6.7 (continued)

- (A) Inform the subscriber of the unauthorized change in long distance service providers; and
- (B) Ensure that the subscriber's service is returned to the long distance service provider of choice; and
- (C) Pay all applicable charges.

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SECTION 2 - RULES AND REGULATIONS

2.6 Obligations of a Reseller (continued)

2.6.7 (continued)

- (A) Inform the subscriber of the unauthorized change in long distance service providers; and
- (B) Insure that the subscriber's service is returned to the long distance service provider of choice; and
- (C) Pay all applicable charges.

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SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services

2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. For example, the Company may require the Customer to execute a letter of agency, service agreement, RespOrg agreement, contract, etc. depending on the Service(s) selected by the Customer. Service may be initiated based on written or oral agreement between the Company and the Customer. The Company reserves the right to require an Applicant to sign an application for the Service desired, on a form provided by the Company, as a condition for establishing Service. Applications for Service will be accepted by the Company provided that the Service is available, and the Company has no reason to believe the Customer will not comply with the provisions of this Tariff. The Company will also accept an oral application from a Customer for additions to or changes in existing Service. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS Missouri Public

2.7 Obtaining Services

REC'D MAR 2 8 2002

Service Commission

2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. The Company reserves the right, at any time, to require N any Customer to present proof of identification to the Company as the Company may | then deem acceptable. Acceptance or use of Service offered by the Company shall N be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this Tariff.

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services

2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this Tariff.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 1st Revised Sheet 72 d/b/a SBC Long Distance ______ Replacing Original Sheet 72

SECTION 2 - RULES AND REGULATIONS Missouri Public

2.7 Obtaining Services (continued)

REC'D MAR 2 8 2002

- 2.7.2 Establishment of Credit; Indebtedness; Toll Restriction
 - (A) Residential Customers
 - .1 Applicant

The Company reserves the right to require all Applicants to establish credit worthiness. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

- 2.7 Obtaining Services (continued)
 - 2.7.2 Establishment of Credit
 - (A) Residential Customers
 - .1 Applicant



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The Company reserves the right to require all Applicants to establish credit worthiness. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

.2 Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time.

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SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2

- Establishment of Credit; Indebtedness; Toll Restriction RECD MAR 2 8 2002 M/T
- (A) Residential Customers

Service Commission

Missouri Public

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.2 Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be Μ required to establish additional credit. The Company reserves the right M/N to examine the credit record and check the references of any Customer Ν at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes. The Company reserves the right to deny furnishing its calling cards to any Customer or Applicant the Company deems high-risk. Where a Customer becomes delinquent in payments, a new credit limit may be established that is lower than the Customer's initial credit limit. In the event a Customer's established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, including calling card use, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company. Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable.

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2.7 Obta	aining Se			REC'D MAR 2 8 2002		
2.7.2	2 Estal	olishm	ent of Credit; Indebtednes	ss; Toll Restriction	ervice Commission	
	(B)	Busi	ness Customers			
		.1	Applicant			
			The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or other authorization the Company			

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receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

- 2.7 Obtaining Services (continued)
 - Establishment of Credit 2.7.2
 - **(B) Business Customers**
 - .1 Applicant

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The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

.2 Customer

> If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time.

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2.7.2

Service Commission **Business Customers** .2 Customer If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer

at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes. The Company reserves the right to deny furnishing its calling cards to any Customer or Applicant the Company deems high-risk. Where a Customer becomes delinquent in payments, a new credit limit may be established that is lower than the Customer's initial credit limit. In the event a Customer's established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, including calling card use, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company. Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable.

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SECTION 2 - RULES AND REGULATIONS

2.7 **Obtaining Services (continued)**

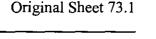
d/b/a SBC Long Distance

Southwestern Bell Communications Services, Inc.

- - Establishment of Credit; Indebtedness; Toll Restriction RECD MAR 2 8 2002

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PSC Mo. - No. 1 Replacing Original Sheet 73.2

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)

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(C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to refuse Service to any Applicant who is indebted to the Company for Service(s) previously furnished until satisfactory payment arrangements have been made for all such indebtedness. The Company further reserves the right to refuse Service to any Applicant who is currently indebted to the Company for Service(s) on another Company account, until satisfactory payment arrangements have been made for all such indebtedness. Where a Customer subscribes to more than one active telephone account, and the Company suspends or terminates Service to one or more of the Customer's accounts for nonpayment, the Company may, at its option, initiate action for collection, including the action to suspend or terminate some or all of the other active Customer accounts, with notice as prescribed under Section 2.20 of this Tariff. The Company may also refuse Service to any Applicant attempting to establish Service for a former Customer who is indebted for previous Service(s), regardless of whether or not the previous Customer was furnished Service at the same location, until satisfactory payment arrangements have been made for payment of all such prior indebtedness. If Service is established and it is subsequently determined that any of the foregoing conditions of indebtedness exists. the Company may suspend or terminate such Service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 Meriginal Sheet 73.2 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS REC'D MAR 2 8 2002

2.7 Obtaining Services (continued)

N Service Commission

2.7.3 Establishment of Credit; Indebtedness; Toll Restriction (continued)

(C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to refuse Service to any Applicant who is indebted to the Company for Service(s) previously furnished until satisfactory payment arrangements have been made for all such indebtedness. The Company further reserves the right to refuse Service to any Applicant who is currently indebted to the Company for Service(s) on another Company account, until satisfactory payment arrangements have been made for all such indebtedness. Where a Customer subscribes to more than one active telephone account, and the Company suspends or terminates Service to one or more of the Customer's accounts for nonpayment, the Company may, at its option, initiate action for collection, including the action to suspend or terminate some or all of the other active Customer accounts, with notice as prescribed under Section 2.20 of this Tariff. The Company may also refuse Service to any Applicant attempting to establish Service for a former Customer who is indebted for previous Service(s), regardless of whether or not the previous Customer was furnished Service at the same location, until satisfactory payment arrangements have been made for payment of all such prior indebtedness. If Service is established and it is subsequently determined that any of the foregoing conditions of indebtedness exists, the Company may suspend or terminate such Service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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Original Sheet 73.3 Southwestern Bell Communications Services, Inc. PSC Mo, - No. 1 d/b/a SBC Long Distance <u>Missouri Public</u>

SECTION 2 - RULES AND REGULATIONS

REC'D MAR 2 8 2002

Obtaining Services (continued)

2.7

2.7.3

Service Commission Establishment of Credit; Indebtedness; Toll Restriction (continued)

Indebtedness; Concurrent Indebtedness; Prior Indebtedness (C)

> The Company reserves the right to discontinue granting any further credit to Customer in the event of Customer's repeated delinquency in payment for Services, fraudulent use, suspension or disconnection of Service, the Customer files for protection under the United States Bankruptcy Code, or any other material breach, where not prohibited by federal law, rule or regulation. In such event, the Company may, at its sole discretion, require the Customer to prepay for all future Services as thereafter directed by the Company.

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SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments

- 2.8.1 Customer Deposits
 - (A) General

Any Applicant whose credit is not acceptable to the Company as provided in Section 2.7.2 of this Tariff may be required to make a deposit to be held by Company as a guarantee of payment for Service provided under this Tariff. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company if the conditions of Service or the basis on which credit was originally established have materially changed. The Company will collect deposits from Residential Customers pursuant to 4 CSR 240-33.050.

(B) Amount of Deposit

> The amount of any deposit will not exceed the estimated charges for two months' Service. The Company will determine the amount of the deposit.

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.8 Customer Deposits / Advance Payments (continued)
 - 2.8.1 Customer Deposits (continued)
 - (C) Interest on Deposits

If applicable, the Company will pay interest on deposits according to the rules and regulations of the Commission. The Company will pay an interest rate on any security deposit it collects equal to a rate of one percent (1%) above the prime lending rate as published in the *Wall Street Journal* for the last business day of September. This rate shall be adjusted annually on October 1 of each year. Interest shall be credited annually upon the account of the Customer or paid upon the return of the deposit, whichever occurs first.

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SECTION 2 - RULES AND REGULATIONS

- 2.8 Customer Deposits / Advance Payments (continued)
 - 2.8.1 Customer Deposits (continued)
 - (D) Return of Deposit

A deposit will be returned:

- When an application for Service has been canceled prior to the establishment of Service; or
- Upon discontinuance of Service; or
- Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods.

The deposit with accrued interest shall be promptly refunded or credited against charges stated on subsequent bills. Notwithstanding the foregoing, prior to the return, deposits will be applied to any outstanding charges to the Customer for Service, and only the excess, if any, will be returned.

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SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments (continued)

REC'D MAR 2 8 2002

2.8.2 Advance Payments

Service Commission

Customers and Applicants who, in the Company's judgment, present an undue risk of non-payment may be required at any time to provide the Company such other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including, without limitation, advance payments for Service, third party guarantees of payment, pledges or other grants of security interests in the Customers' assets, and similar arrangements. The Company reserves the right to require an advanced payment from Customers and Applicants D/N who, in the Company's judgment, present an undue risk of nonpayment. Such Ν advanced payment may be required instead of or in addition to a security deposit. The Company shall be authorized to apply such advanced payments against any Service charges incurred by the Customer. The advanced payment shall be equal to or less than estimated installation charges plus two months estimated billing. Advance payment requirements may be increased or decreased by the Company as it deems necessary in the light of changing conditions. The Company may alternatively require such Customers and Applicants to authorize credit card billing for advance payments as described in Section 2.9 of this Tariff. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following Ν factors:

- (A) the Customer's or Applicant's payment history (if any) with the Company and its affiliates;
- (B) Customer's ability to demonstrate adequate ability to pay for the Service;
- (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available;
- (D) information relating to Customer's management, owners, and affiliates (if any); and
- (E) the Applicant's or Customer's actual long distance usage (for Data Services, the actual Date Service charges).

The Company does not pay interest on advance payments.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.8 Customer Deposits / Advance Payments (continued)
 - 2.8.2 Advance Payments

Customers and Applicants who, in the Company's judgment, present an undue risk of non-payment may be required at any time to provide the Company such other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including, without limitation, advance payments for Service, third party guarantees of payment, pledges or other grants of security interests in the Customers' assets, and similar arrangements. The required advance payments or other security may be increased or decreased by the Company as it deems appropriate in the light of changing conditions. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following factors:

- (A) the Customer's or Applicant's payment history (if any) with the Company and its affiliates;
- (B) Customer's ability to demonstrate adequate ability to pay for the Service;
- (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available;
- (D) information relating to Customer's management, owners, and affiliates (if any); and
- (E) the Applicant's or Customer's actual long distance usage (for Data Services, the actual Date Service charges).

The Company does not pay interest on advance payments.

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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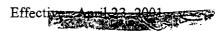
SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill

2.9.1 General

- (A) The Company uses cycle billing. The billing period is one (1) month. Except for fraud, charges may be assessed for unbilled traffic or Data Services up to two (2) years in arrears.
- (B) The Company uses LEC billing. The Company may also utilize direct billing by the Company or an authorized billing agent. The availability of the billing option is controlled by the Company not the Customer.
- (C) If a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bills in cash or the equivalent of cash. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- (D) In instances where the Company orders Dedicated Access as an agent for the Customer, the Company will become the customer-of-record with the Local Access Provider. The Company will bill the Customer on a pass-through basis.

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SECTION 2 - RULES AND REGULATIONS

- 2.9 Rendering Bill (continued)
 - 2.9.1 General (continued)
 - Credit card billing and automatic withdrawal from the Customer's **(E)** checking or savings account may be available. However, if a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash. With credit card billing, charges for Services provided by the Company are billed on the Customer's designated and approved credit card. Should the Customer cancel or change their designated credit card for billing, the Customer shall promptly inform the Company and designate new information for billing. Charges for Service are billed monthly in accordance with terms and conditions between the Customer and the Customer's designated credit card company. Call detail will not be included in the credit card bill; call detail will be provided by the Company in a separate mailing.
 - **(F)** Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). Monthly recurring charges continue to accrue during any suspension of Service until Service is disconnected. A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.
 - (G) For the purpose of computing partial-month charges, a month is considered to consist of thirty days. If the Company has ordered Dedicated Access as an agent of the Customer, the Company will not cease billing the Special Access Surcharge until the Company receives the Exemption Certificate (as defined herein) from the Customer and the Local Access Provider acknowledges receipt of the Customer's **Exemption** Certificate.

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SECTION 2 - RULES AND REGULATIONS Missouri Public

2.9 Rendering Bill (continued)

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2.9.1 General (continued)

- REC'D MAR 2 8 2002
- Service Commission
- **(E)** Credit card billing and automatic withdrawal from the Customer's checking or Т savings account may be available. However, if a Customer presents an undue Т risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash. With credit card billing, charges for Services provided by the Company are billed on the Customer's designated and N approved credit card. Should the Customer cancel or change their designated credit card for billing, the Customer shall promptly inform the Company and designate new information for billing. Charges for Service are billed monthly in accordance with terms and conditions between the Customer and the Customer's designated credit card company. Call detail will not be included in the credit card bill; call detail will be provided by the Company in a separate mailing. Ν
- (F) Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.
- (G) For the purpose of computing partial-month charges, a month is considered to consist of thirty days. If the Company has ordered Dedicated Access as an agent of the Customer, the Company will not cease billing the Special Access Surcharge until the Company receives the Exemption Certificate (as defined herein) from the Customer and the Local Access Provider acknowledges receipt of the Customer's Exemption Certificate.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance Original Sheet 79 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.9 Rendering Bill (continued)
 - 2.9.1 General (continued)
 - (E) Where billing systems allow, Credit Card billing and automatic withdrawal from the Customer's checking or savings account are available. However, if a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash.
 - (F) Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.
 - (G) For the purpose of computing partial-month charges, a month is considered to consist of thirty days. If the Company has ordered Dedicated Access as an agent of the Customer, the Company will not cease billing the Special Access Surcharge until the Company receives the Exemption Certificate (as defined herein) from the Customer and the Local Access Provider acknowledges receipt of the Customer's Exemption Certificate.

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 945 Wissouri Public

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RECD MAR 0 7 2001 Original Sheet 80 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.9 Rendering Bill (continued)
 - 2.9.1 General (continued)
 - (H) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
 - (I) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the nonperformance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
 - (J) The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings.
 - (K) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

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SECTION 2 - RULES AND REGULATIONS

PSC Mo. - No. 1

- 2.9.2 Direct Billing By Company And/Or Authorized Billing Agent
 - (A) LEC Billing
 - .1 The Company utilizes LEC billing. With LEC billing, the Customer's charges for the Company's Services are billed on a separate page from the Customer's bill for local service or local toll service. Call detail is available with the bill. If LEC billing is utilized, the rules and regulations applying to rendering and payment of bill and late charges are the same as covered in the applicable LEC tariff.
 - .2 A Customer subscribing to outbound Service(s) that are LEC-billed may have multiple WTNs reported on the same BTN. A Customer subscribing to TFS may have multiple TFS Numbers associated with the same BTN.

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^{2.9} Rendering Bill (continued)

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

- 2.9 Rendering Bill (continued)
 - 2.9.2 Direct Billing By Company And/Or Authorized Billing Agent
 - (A) LEC Billing
 - .1 The Company utilizes LEC billing. With LEC billing, the Customer's charges for the Company's Services are billed on a separate page from the Customer's bill for local service. Call detail is available with the bill. If LEC billing is utilized, the rules and regulations applying to rendering and payment of bill and late charges are the same as covered in the applicable LEC tariff.
 - .2 A Customer subscribing to outbound Service(s) that are LEC-billed may have multiple WTNs reported on the same BTN. A Customer subscribing to TFS may have multiple TFS Numbers associated with the same BTN.

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> FILED DEC 07 2001 01 - 475 Service Commission

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

- 2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)
 - (B) Other Billing Arrangements

Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing. For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. The Customer will have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check made payable as named on the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge of \$5.00 or 1.5% per month, whichever is greater. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.

Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days verbal or written notice to last know address/contact, and the Customer shall be responsible for any and all early termination fees.

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1st Revised Sheet 82 Replacing Original Sheet 82

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

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- 2.9.2 Direct Billing By Company Or Authorized Billing Agent (company AR 1 2 2002
 - (B) Other Billing Arrangements

Service Commission

Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing. For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. The Customer will have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check made payable as namedon the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge of \$5.00 or 1.5% per month, whichever is greater. The one-time penalty shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.

Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days verbal or written notice to last know address/contact, and the Customer shall be responsible for any and all cancellation penalties.

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Effective: April 13, 2002

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SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(B) Other Billing Arrangements

Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing. For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. The Customer will have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check made payable as named on the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge of \$5.00 or 1.5% per month, whichever is greater. The one-time penalty shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.

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SECTION 2 - RULES AND REGULATIONS

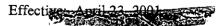
- 2.9 Rendering Bill (continued)
 - 2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)
 - (C) Credit Card Billing

With Credit Card billing, the charges for Services provided by the Company are billed on the Customer's designated and approved Credit Card. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. Call detail will not be included in the Credit Card bill. Call detail will be provided by the Company in a separate mailing.

(D) Automatic Withdrawal From Checking or Savings Account

If the Customer utilizes automatic withdrawal, the charges for Services provided by the Company are automatically debited to the Customer's designated checking account or savings account. Bill detail will be provided by the Company in a separate mailing.

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SECTION 2 - RULES AND REGULATIONS

- 2.9 Rendering Bill (continued)
 - 2.9.3 Special Bill Detail For Customers With MAC/MMC

For Customers that commit to a MAC or an MMC, the Customer's master bill T will contain:

PSC Mo. - No. 1

- (A) the Customer's MAC or MMC revenue commitment;
- (B) number of accounts used towards the MAC/MMC;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the MAC; and
- (E) current period cumulative dollar revenue applicable to the MAC/MMC.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

- 2.9 Rendering Bill (continued)
 - 2.9.3 Special Bill Detail For Customers With MAC/MMC

For Customer's that commit to a MAC or a MMC, the Customer's master bill will contain:

- (A) the Customer's MAC or MMC revenue commitment;
- (B) number of accounts used towards the MAC/MMC;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the MAC; and

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(E) current period cumulative dollar revenue applicable to the MAC/MMC.



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SECTION 2 - RULES AND REGULATIONS

2.10 Disputed Charges

- 2.10.1 The Company will not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice. A dispute must be registered with the Company prior to the delinquent date of the charge for a Customer to avoid termination of Service as provided by this Tariff.
- 2.10.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. If the Company and a Customer fail to resolve a matter in dispute, the Company shall advise the Customer of its right to file an informal or formal complaint with the Commission under 4 CSR 240.070.
- 2.10.3 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service.
- 2.10.4 Customers may contact the Commission in writing at the following address: Missouri Public Service Commission, 200 Madison Street, Suite 100, P. O. Box 360, Jefferson City, Missouri 65102 or via telephone at (800) 392-4211.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 0 7 2001 Missouri Public

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SECTION 2 - RULES AND REGULATIONS

2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill. For Customers subscribing to calling card Service, the Customer Service number is displayed on the card and provided in the information sent to the Customer with the calling card. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

2.12 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Tariff sheets with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

2.13 Timing of Calls

- 2.13.1 On Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customerprovided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.
- 2.13.2 On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- 2.13.3 Chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

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SECTION 2 - RULES AND REGULATIONS

2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

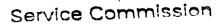
For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges

2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

- 2.16.2 BTN Account Changes
 - (A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

- 2.16.3 Monthly Recurring, Optional Feature or One-Time Charge
 - (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
 - (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

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SECTION 2 - RULES AND REGULATIONS

- 2.16 Application of Charges
 - 2.16.1 Rounding

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Service Commission

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

2.16.2 BTN Account Changes

(A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

- 2.16.3 Monthly Recurring, Optional Feature or One-Time Charge
 - (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
 - (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com/public_affairs/ and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

1st Revised Sheet 89 Replacing Original Sheet 89

SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges

2.16.1 Rounding

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Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

- 2.16.2 BTN Account Changes
 - (A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

- 2.16.3 Monthly Recurring, Optional Feature or One-Time Charge
 - (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided T to the Customer.
 - (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product | Reference and Pricing Guide which may be found at | www.sbc.com/PublicAffairs/LDByState/ and are paid in lieu of intrastate | monthly recurring, optional feature or one time charges.
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SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges

2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

2.16.2 BTN Account Changes

(A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

2.16.3 Monthly Recurring Charges

If Service is provided for less than a billing cycle, all associated monthly recurring charges will be prorated for the time Service was provided to the Customer.

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Issued: March 7, 2001

Effective April 2018

Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

> FILED DEC 07 2001 01-475 Service Commission

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SECTION 2 - RULES AND REGULATIONS

Taxes and Fees 2.17

2.17.1 General

In addition to the charges specifically pertaining to Services, certain federal, state, and local taxes and fees apply to Services. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval. For Switched Services, these taxes and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdiction's rules and regulations. All federal, state, and local taxes and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed as separate line items on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.17 Taxes and Fees (continued)

2.17.2 Tax Exemption Certificate

- (A) In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time Service is ordered. New Customers are required to provide the requested documentation at the time Service is ordered.
- (B) Failure to provide the required documentation at the time Service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges.
 - .1 At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered. However, the Customer will be billed for all applicable taxes and will be responsible for the payment of same until such time as the Company has ceased billing the applicable taxes.
 - .2 The Company is not liable for refunding the amount of the taxes paid by the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority.
- (C) Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.18 Interruption of Service

- 2.18.1 Without incurring liability, the Company may interrupt the provision of Services at any time in order for tests and inspections to be performed to assure compliance with Tariff regulations and the proper installation and operation of Customer's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.18.2 To prevent possible unauthorized, fraudulent, or unlawful use of Service, the Company may initiate Blocking of all calls or Blocking calls to or from certain NPA-NXXs, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.

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SECTION 2 - RULES AND REGULATIONS

- 2.18 Interruption of Service (continued)
 - 2.18.3 No credit for recurring monthly charges will be issued for outages less than twentyfour consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.
 - 2.18.4 For Services with usage-sensitive rates, credit allowances for cutoff, wrong number, or poor transmission are subject to the general liability provisions set forth in Section 2.3.1 of this Tariff. If the Customer desires a credit for any Service interruption, the Customer must contact the Company. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer. A Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours.

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.19 Cancellation of Service By Customer
 - 2.19.1 Cancellation of an Existing Service
 - (A) A Residential Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours to advise the Company to cancel Service. Unless a Business Customer has signed a term plan agreement, the Company may require the Business Customer to give thirty (30) days' written or oral notice to the Company. Written notice should be addressed to the Company's Customer Service Department. Cancellation of the Customer's Service will be effective when the Customer's account status is changed to inactive in the appropriate data base(s).
 - (B) For rules and regulations regarding cancellation of a term plan agreement, see Section 2.26 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.19 Cancellation of Service By Customer (continued)

2.19.2 Customer Cancels An Order For Special Facilities or Dedicated Access Arrangements Before Service Begins

If a Customer (1) orders Service requiring special facilities dedicated to the Customer's use or requests that the Company order Dedicated Access arrangements as an agent of the Customer and (2) subsequently cancels its order before Service begins, before completion of the minimum Service period or before completion of some other period mutually agreed upon by the Customer and the Company, the Customer is responsible for all costs incurred expressly on behalf of the Customer by the Company including those costs the Company incurred as an agent of the Customer. If special construction has either begun or has been completed, but Service has not been provided at the time the Customer cancels Service, the Customer is responsible for all construction costs incurred by the Company on the Customer is responsible for all construction costs incurred by the Company on the Customer is responsible for all construction costs incurred by the Company on the Customer is responsible for all construction costs incurred by the Company on the Customer is responsible for all construction costs incurred by the Company on the Customer's behalf.

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SECTION 2 - RULES AND REGULATIONS

2.20 Termination of Service By Company

2.20.1 Termination of Service to Residential Customers

Service to Residential Customers will be terminated pursuant to 4 CSR 240-33.070. Service shall not be terminated unless written notice by first-class mail is served on the Residential Customer at least ten (10) days prior to the date of the proposed termination.

2.20.2 Termination of Service to Business Customers

The Company may terminate Service to the Customer upon five (5) days' verbal or written notice to the Customer for any condition listed in Section 2.2.6 of this Tariff. If the Company delivers the notice to the Customer's Premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known billing address and mailed first class or express overnight delivery. The selection of the method of delivery of the notice is made by the Company.

2.20.3 Obligations to Pay

The termination of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance Service Commission

SECTION 2 - RULES AND REGULATIONS

2.21 Restoration of Services

The use and restoration of Services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

2.22 Terminal Equipment

Services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems such as a telephone set, PBX, key system, CSU/DSU, router, or other network termination equipment. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at the Customer's Premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.23 Notices

- 2.23.1 Any notice the Company may give to a Customer will be by written notice
 N mailed to the Customer's billing address or to such address as may be
 subsequently given by the Customer to the Company. Except as otherwise
 provided by these rules or in a signed agreement, any notice from the Customer
 may be given by the Customer or the Customer's authorized representative to
 the Company orally or by written notice mailed to the Company. N
- 2.23.2 Any notices provided by Company pursuant to this Tariff are deemed given and T effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.
- 2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of the Customer's calling card or PIN, the Customer will alert and give notice to the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN associated with the card. If requested by the Customer, a new calling card and PIN will be issued to the Customer. The Customer will be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

2.25 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Customer to develop network contingency plans following natural or man-made disasters which affect Service.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Service Commission

SECTION 2 - RULES AND REGULATIONS

2.23 Notices

Any notices provided by Company pursuant to this Tariff are deemed given and effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.

2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of the Customer's calling card or PIN, the Customer will alert and give notice to the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN associated with the card. If requested by the Customer, a new calling card and PIN will be issued to the Customer. The Customer will be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

2.25 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Customer to develop network contingency plans following natural or man-made disasters which affect Service.

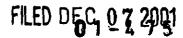


Issued: March 7, 2001

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans or SBC Long Distance Virtual Private Network (VPN) are required to sign term plan agreements.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time.

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

(A) As a condition of obtaining a specific Service offering, a Customer may be required to make a (1) MAC and a term plan commitment; (2) a MAC, an MMC, and a term plan commitment; or (3) an MMC without a T term plan commitment. The terms and conditions for qualifying for each specific offering is described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans or SBC Long Distance Virtual Private Network (VPN) are required to sign term plan agreements.

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- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time.

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SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments

2.26.1 General

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Service Commission

- (A) As a condition of obtaining a specific Service offering, a Customer may be C required to make a (1) MAC and a term plan commitment; (2) a MAC, a | MMC, and a term plan commitment; or (3) a MMC without a term plan | commitment. The terms and conditions for qualifying for each specific | offering is described in Section 3 this Tariff. Business Customers subscribing | to one of the Company's High Volume Calling plans or SBC Long Distance | Virtual Private Network (VPN) are required to sign term plan agreements. | Business Customers subscribing to any other Service offering may make a | verbal MMC, MAC or term plan commitments.
- (B) By making a MAC or a MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of a MMC.
- (C) By making a term plan commitment, the Customer commits to remain a C Customer of Company for a specified length of time.



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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) As a condition of obtaining a specific Service offering or a specific optional pricing plan, a Customer may be required to (1) make a minimum annual revenue commitment (MAC) and sign a term plan agreement or (2) make a minimum monthly revenue commitment (MMC) without signing a term plan agreement.
- (B) By making a MAC or a MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of a MMC.
- (C) By signing a term plan agreement, the Customer commits to remain a Customer of Company for a specified length of time.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with any of the Company's High Volume Calling plans and Calling Card - Option 3 and Option 3 categories contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling.

- .1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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	2.26.2 Ca	lculation	of M	AC and MMC	-
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		Calli the N inbo	ng pla /IAC (und, o	, revenue associated with any of the Company's High Volume ns and Calling Card - Option 3 contributes towards meeting or MMC as described below. If a Customer subscribes to other utbound or calling card Services, the revenue will not be nen calculating whether or not the Customer has met the MAC	T T
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	I: January 7,	2003		Effective: February 7, 2003	
		l		Descoteaux, Associate Director Regulatory as Positas Blvd., Pleasanton, California 94588 Missouri Publ	

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

 (A) Customer Subscribes To Any of The Company's High Volume Calling Plans

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with High Volume Outbound Calling, High Volume Dedicated Outbound Calling, High Volume Toll Free Calling, High Volume Dedicated Toll Free Calling, and Proprietary Calling Card - Option 3 contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling plan.

- .1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
- CANCELLED FEB 07 2003 by 2 d PS 100 .b
 - .a 1+ outbound domestic and international usage;
 - domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

Customer Subscribes To The High Volume Calling Plan (A)

> When the Company acts as an agent of the Customer for provisioning Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

> In addition, revenue associated with High Volume Outbound Calling, High Volume Dedicated Outbound Calling, High Volume Toll Free Calling, High Volume Dedicated Toll Free Calling, and Proprietary Calling Card - Option 3 contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling plan.

- .1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - 1+ outbound domestic and international usage; .a
 - domestic inbound usage and usage charges associated with .b Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)
 - .1 (continued)
 - .c domestic and International usage for calling card calls billed to the Calling Card Option 3 and Option 3 categories;
 - .d Reserved for future use;
 - .e Reserved for future use;
 - .f Reserved for future use;
 - .g monthly recurring, ancillary, and administrative charges associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available;
 - .h monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available; and
 - .i any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission 2.26 Revenue and Term Plan Commitments (continued) REGE JAN '0 7 2003 2.26.2 Calculation of MAC and MMC (continued) Customer Subscribes To Any of The Company's High Volume Calling (A) Plans (continued) .1 (continued) domestic and International usage for calling card calls billed .c С to the Calling Card - Option 3; C Reserved for future use: _d N/DD Reserved for future use; N/D.e D Reserved for future use; .f ND D monthly recurring, ancillary, and administrative charges .g associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available; .h monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available; and any credits associated with a qualified usage item. .i

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Publiè Service Commission



Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance PSC Mo. - No. 1 2nd Revised Sheet 101 Replacing 1st Revised Sheet 101

		SEC	TION 2 - RULES AND REGULATION	Missouri Public
2.26	Revenue and	REC'D NOV 2 6 2002		
	2.26.2 Calc	ulation of	MAC and MMC (continued)	Service Commission
	(A)		er Subscribes To Any of The Company ontinued)	's High Volume Calling C T
		.1 (ce	ontinued)	
		.c	domestic and international usage a for fully automated calling card ca Proprietary Calling Card - Option	alls billed to the
		.d	domestic and international usage a for Operator Toll Assistance Servi operator handled);	
		.e	per call charges associated with To	oll Free Service;
		.f	payphone origination charge;	
		.g	monthly recurring, ancillary, and a associated with the Company's DV 12-Pack where available;	
		.h	monthly recurring, ancillary, and a associated with the Company's PR and	
		.i	any credits associated with a quali	fied usage item.



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Tracy Van Wormer, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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				Missouri Public				
2.26	Reven	ie and	Tern	n Plan Co	REC'D AUG 29	2002		
	2.26.2	Calc	ulatio	n of MA	C and MMC (continued)	Service Comm	ission	
		(A)	Cus	tomer Su	bscribes To The High Volume Calling Plan			
			.1	(contir	med)			
				.c	domestic and international usage and call p fully automated calling card calls billed Calling Card - Option 3;			
				.d	domestic and international usage and call p Operator Toll Assistance Services (fully aut handled);			
				.e	per call charges associated with Toll Free	Service;		
				.f	payphone origination charge;		Т	
				.g	monthly recurring, ancillary, and adr associated with the Company's DVA 6-Pa Pack where available;		N	
				.h	monthly recurring, ancillary, and adr associated with the Company's PRI-ISDN		N	
				.i	any credits associated with a qualified usa	ge item.	T	

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Service Commission

Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

Original Sheet 101 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To The High Volume Calling Plan (continued)
 - .1 (continued)
 - .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 3;
 - .d domestic and international usage and call placement charges for Operator Toll Assistance Services (fully automated and operator handled);
 - .e per call charges associated with Toll Free Service;
 - .f payphone origination charge; and
 - .g any credits associated with a qualified usage item.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

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Service Commission

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Filed MO PSC

CANCELLED December 24, 2004 Missouri Public Service Commission TN-2005-0149 Southwestern Bell Communications Services, Inc. PS d/b/a SBC Long Distance

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Service Commission

SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

- (A) Customer Subscribes To Any of The Company's High Volume Calling
 C Plans (continued)
 T
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

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RECD MAR 0 7 2001 Original Sheet 102 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To The High Volume Calling Plan (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)
 - .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
 - .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

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Original Sheet 103 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To The High Volume Calling Plan (continued)
 - .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the STN.
 - .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

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Missouri Public

FILED DEC 07 2001 Service Commission

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(B) Calculation of MMC for Customers Subscribing to Small Business Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

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T T

Only revenue associated with the Small Business Optional Calling Plans and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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7th Revised Sheet 104 Replacing 6th Revised Sheet 104

SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

RECD FEB 23 2004

2.26.2 Calculation of MAC and MMC

(B) Customer Subscribes To Business Long Distance Solutions 50, Business C Long Distance Solutions 100, Business Long Distance Value 50, Business C Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 100 Plus 1 Year

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Migeoufi Publio Sorvico Commicolon

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance 6th Revised Sheet 104 Replacing 5th Revised Sheet 104 Missouri Public

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

Service Commission

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(B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes C to other inbound, outbound or calling card Services, the revenue will not be C counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Issued: October 28, 2003

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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5th Revised Sheet 104 <u>Replacing 4th Revised Sheet 104</u>

SECTION 2 - RULES AND REGULATIONS

Missouri Public Servico Commission

2.26 Revenue and Term Plan Commitments (continued)

RECT) MAY 1 6 2003

2.26.2 Calculation of MAC and MMC

 (B) Customer Subscribes To Business Long Distance Value 50, Business Long C Distance Value 100, Business Long Distance 50 Plus 1 Year, Business | Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long C Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, Californía 94588

> Missouri Public Service Commission

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T C Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

3rd Revised Sheet 104 Replacing 2nd Revised Sheet 104

s Missourt Public Service Commission SECTION 2 - RULES AND REGULATIONS

Revenue and Term Plan Commitments (continued) 2.26

RECD FEB 21 2003

- 2.26.2 Calculation of MAC and MMC
 - (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, and Business Long Distance 200

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - 1+ outbound domestic and International usage; .a
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service:

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public Service Commission

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Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance PSC Mo. - No. 1 2nd Revised Sheet 104 Replacing 1st Revised Sheet 104

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(B) Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200

For Customers subscribing to Business Long Distance 50, only revenue associated with Business Long Distance 50 and Calling Card - Option 2 D contributes towards meeting the MMC. For Customers subscribing to D Business Long Distance 100 or Business Long Distance 200, only revenue associated with Business Long Distance 100 or Business Long Distance 200 and Calling Card - Option 2 contributes towards meeting D the MMC. If a Customer subscribes to other inbound, outbound or D calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC commitment associated D with Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200.

- .1 An MMC commits the Customer to paying the Company a D/T predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Norm Descoteaux. Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

> Missouri Public Service Commission



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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

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Missouri Public Service Commission

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(B) Customer Subscribes To Business Long Distance 50, Business Long Distance C
 100 or Business Long Distance 200
 C

For Customers subscribing to Business Long Distance 50, only revenue associated with Business Long Distance 50 and Proprietary Calling Card -Option 2 contributes towards meeting the MMC or MAC. For Customers subscribing to Business Long Distance 100 or Business Long Distance 200, C only revenue associated with Business Long Distance 100 or Business Long C Distance 200 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC or MAC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC or MAC commitment associated with Business Long Distance 50, Business Long C

- .1 A MMC or MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and international usage;
 - domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 AUG 0 1 2002

Missouri Public

RECT) MAR 0 7 2001 Original Sheet 104

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

Distance 200

(B)

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Customer Subscribes To Business Long Distance 50 or Business Long

For Customers subscribing to Business Long Distance 50, only revenue associated with Business Long Distance 50 and Proprietary Calling Card -Option 2 contributes towards meeting the MMC or MAC. For Customers subscribing to Business Long Distance 200, only revenue associated with Business Long Distance 200 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC or MAC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC or MAC commitment associated with Business Long Distance 50 or Business Long Distance 200.

- .1 A MMC or MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - 1+ outbound domestic and international usage; .a
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 DEC 072001 **Missouri** Public

FILED DEC 07 2001 01 - 475Service Commission

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Calculation of MMC for Customers Subscribing To Small Business
 Optional Calling Plans (continued)

.1 (continued)

- .c domestic and International usage for calling card calls billed to the Calling Card - Option 2 and Option 2 categories; and
- .d any credits associated with a qualified usage item.

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Effective: August 16, 2004

Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED December 24, 2004 Missouri Public Service Commission TN-2005-0149



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		SI	ECTION 2 - F	ULI	ES AND REGULATIO	NS	Missouri Put	olic
2.26	Revenue and	Term]	Plan Commitr	nent	ts (continued)		RECD FEB 23 2	2004
	2.26.2 Calcu	lation	of MAC and l	иМ	C (continued)	ę	Service Commi	ssio
	(B)	Long Long Busin Dista Conr Dista Conr Servi Plus	g Distance Sol g Distance Va ness Long Dis ness Long Dis nece 50 Conne nections 3 Ser nece 100 Conne nections 2 Ser ice, Business 1 Year (conti	ution lue 1 stanc stanc ection vice, nection vice, Long nued	To Business Long Distant ns 100, Business Long Dist 100, Business Long Dist ce 100 Plus 1 Year, Busic ce 50 Connections 1 Ser ons 2 Service, Business I , Business Long Distance ions 1 Service, Business c, Business Long Distance g Distance 200, and Bus d)	Distan tance f iness I tvice, I Long I ce 100 s Long ce 100	ce Value 50, Business 50 Plus 1 Year, Long Distance 50, Business Long Distance 50 9, Business Long 9 Distance 100 9 Connections 3	C C
		.1	bill	nesti ed to	ic and International usag o the Calling Card - Opt ies; and	-	•	
			.d any	стес	dits associated with a qu	ualifie	d usage item.	
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					AUG 1 6 200 By TINRS Public Service Com MISSOURI)4 165 niniss	Sion	

Issued: February 23, 2004

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Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Sorvice Commission

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5th Revised Sheet 105 Replacing 4th Revised Sheet 105

SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments (continued) RFCD 0CT 2 8 2003

2.26.2 Calculation of MAC and MMC (continued) Service Commission

- (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)
 - .1 (continued)
 - .c domestic and International usage for calling card calls billed to the Calling Card Option 2 and Option 2 categories; and
 - .d any credits associated with a qualified usage item.

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Issued: October 28, 2003

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Sonden Commission

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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission

2.26 Revenue and Term Plan Commitments (continued)

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- 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance Value 50, Business Long C
 Distance Value 100, Business Long Distance 50 Plus 1 Year, Business |
 Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long C
 Distance 50 Connections 1 Service, Business Long Distance 50
 Connections 2 Service, Business Long Distance 50 Connections 3 Service,
 Business Long Distance 100, Business Long Distance 100 Connections 1
 Service, Business Long Distance 100 Connections 2
 Service, Business Long Distance 100 Connections 2 Service, Business
 Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)
 - .1 (continued)
 - .c domestic and International usage for calling card calls billed to the Calling Card - Option 2; and
 - .d any credits associated with a qualified usage item.



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Tawnya Rechtin. Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Service Commission

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<u>d/b/a</u>	SBC Lon	ig Dist	ance		Replacing 2nd Revised Sheet 105	
2.26	Reven	ue and		TION 2 - RULES AND REGULA n Commitments (continued)	TIONS Missourt Public Service Commission	
	2.26.2	Calc	lculation of MAC and MMC (continued)		RECD APR 15 2003	
		(B)	Distance Connect Business Service, Long Di	er Subscribes To Business Long Di 50 Connections 1 Service, Busine ions 2 Service, Business Long Dist s Long Distance 100, Business Lor Business Long Distance 100 Conr stance 100 Connections 3 Service, iness Long Distance 100 Plus 1 Ye	ess Long Distance 50 tance 50 Connections 3 Service, ng Distance 100 Connections 1 hections 2 Service, Business Business Long Distance 200,	
			.1 (co	ontinued)		
			.c	domestic and International us to the Calling Card - Option 2	age for calling card calls billed 2; and	

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1

.d any credits associated with a qualified usage item.

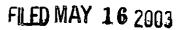
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3rd Revised Sheet 105

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

Missourt Public Service Commission





Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance

MISSOUR PUBLIC SECTION 2 - RULES AND REGULATIONS 2.26 Revenue and Term Plan Commitments (continued) REGT JAN 0 7 2008 2.26.2 Calculation of MAC and MMC (continued) **(B)** Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 (continued) (continued) .1 domestic and International usage for calling card calls billed .c D to the Calling Card - Option 2; and D/N D

.d any credits associated with a qualified usage item.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



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2.26.2	Calc	ulatio	ulation of MAC and MMC (continued) RECD MAY 0					
	(B)		Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 (continued)				C C	
		.1	(conti	inued)				
			.c	-	•	-		
			.d	per call charges associated with Tol	ll Free Service;			
			.e	payphone origination charge; and				
			.f	any credits associated with a qualifi	ied usage item.			
				CANTCELLED				
		2.26.2 Calc	2.26.2 Calculatio (B) Cus 100	2.26.2 Calculation of MA (B) Customer S 100 or Busi .1 (conti- .c .d .e	 2.26.2 Calculation of MAC and MMC (continued) (B) Customer Subscribes To Business Long Distance 100 or Business Long Distance 200 (continued) .1 (continued) .c domestic and international usage an fully automated calling card calls Calling Card - Option 2; .d per call charges associated with To e payphone origination charge; and 	 2.26.2 Calculation of MAC and MMC (continued) (B) Customer Subscribes To Business Long Distance 50, Business Long 100 or Business Long Distance 200 (continued) .1 (continued) .c domestic and international usage and call placement of fully automated calling card calls billed to the F Calling Card - Option 2; .d per call charges associated with Toll Free Service; .e payphone origination charge; and .f any credits associated with a qualified usage item. 	 2.26.2 Calculation of MAC and MMC (continued) (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 (continued) .1 (continued) .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 2; .d per call charges associated with Toll Free Service; .e payphone origination charge; and .f any credits associated with a qualified usage item. 	

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Issued: May 1, 2002

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance RECD MAR 07 2001 Original Sheet 105

Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance 50 or Business Long Distance 200 (continued)
 - .1 (continued)
 - .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 2;
 - .d per call charges associated with Toll Free Service;
 - .e payphone origination charge; and
 - .f any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.
- (C) Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans With "15" in its Name

This section applies to Customers that subscribes to the Business Domestic Saver or any Small Business Optional Calling Plan with the number "15" (e.g. Business Domestic Saver 15, etc.) in its name. The rules and regulations for the calculation of MMC are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the MMC.

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		munications Services, Inc.	PSC Mo No. 1	9th Revised Sheet 106	
d/b/a S	SBC Long Distan	ce		Replacing 8th Revised Sheet 106	lt
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		SECTION 2 - RULES	S AND REGULAT	RECT) FEB 28 20	ስ ሰ ሰ
2.26	Davanua and C	Les Commitments	(continued)	NEUDFED & OZL	JU4
2.26		Ferm Plan Commitments	. ,	Service Commis	nion
	2.26.2 Calcul	ation of MAC and MMC	(continued)		ิลเดก
	(B)	Long Distance Solutions Long Distance Value 10 Business Long Distance Business Long Distance Distance 50 Connections Connections 3 Service, H Distance 100 Connection Connections 2 Service, H	100, Business Long I 0, Business Long I 100 Plus 1 Year, E 50 Connections 1 s 2 Service, Busine Business Long Dist ns 1 Service, Busin Business Long Dist	Business Long Distance 50, Service, Business Long ass Long Distance 50 ance 100, Business Long	C C
		recurring charges because of promo and adjustments	s and one time chan otions (free minute that are not associa	ssistance Service, monthly rges and taxes, reductions s or reduced price per minute), ated with a particular usage item ether the Customer has met the	
	(C)	Domestic Value Saver 1 Business Domestic Save Business Domestic Save Domestic Saver 15 Com	5, Business Domes r 15, Business Dor r, Business Domes nections 1 Service,	stance Solutions 15, Business stic Saver 15 Plus 1 Year, mestic Saver 15 Deluxe, stic Saver Deluxe, Business Business Domestic Saver 15 tic Saver 15 Connections 3	С
		only revenue associated Option 2 and Option 2 c If a Customer subscribes	with the optional s ategories contribut s to other inbound, ill not be counted y	ervices and Calling Card - ervices and Calling Card - es towards meeting the MMC. outbound or calling card when calculating whether or not with the Service.	
			CANCELLED		
			AUG 1 6 2004	<u>y</u>	
ssued:	February 23, 200	by D4 Public	Service Comm MISSOURI	Ission Effective: April 1, 2004	
		Lisa Porterfield, Assoc 5850 W. Las Positas Blvd.,			lie Seler

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2.26 Revenue and Term Plan Commitments (continued)

- 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.
 - (C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service

For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission

2.26 Revenue and Term Plan Commitments (continued)

Issued: May 16, 2003

- 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.
 - (C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service

For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Sorvice Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 6th Revised Sheet 106 d/b/a SBC Long Distance Replacing 5th Revised Sheet 106 Missourl Public SECTION 2 - RULES AND REGULATIONS Servico Commission Revenue and Term Plan Commitments (continued) 2.26RECT) APR 15 2003 2.26.2 Calculation of MAC and MMC (continued) Customer Subscribes To Business Long Distance 50, Business Long **(B)** Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, Т С and Business Long Distance 100 Plus 1 Year (continued) С .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC. (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 **Connections 3 Service** For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated CANCELLED with the Service. Issued: April 15, 2003 Effective: May 16, 2003 Norm Desec ector Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public Service Commission

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5th Revised Sheet 106 Replacing 4th Revised Sheet 106

SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, and Business Long Distance 200 (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.
 - (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service

For Customers subscribing to any of the optional services listed above, only T revenue associated with the optional services and Calling Card - Option 2 T contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service. T

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Missouri Public Service Commission

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance 50, Business Long --Distance 100 or Business Long Distance 200 (continued)
 - Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item T are not included in determining whether the Customer has met the MMC or MAC.
 - (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic T
 Saver 15 Deluxe, Business Domestic Saver or Business Domestic Saver
 N
 Deluxe

For Customers subscribing to any of the optional calling plans listed T above, only revenue associated with the optional calling plan and Calling T Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the optional calling plan. T

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 <u>d/b/a SBC Long Distance</u> Rep

3rd Revised Sheet 106 Replacing 2nd Revised Sheet 106

			SECTION 2 - RULES AND REGULATIONS	Missouri Public			
2.26	2.26 Revenue and Term Plan Commitments (continued) RECD JU						
	2.26.2	Calcu	ulation of MAC and MMC (continued)	Servi ce Commissio n			
		(B)	Customer Subscribes To Business Long Distance 50 100 or Business Long Distance 200 (continued)), Business Long Distance			
			.2 Charges associated with directory assistance S charges and one time charges and taxes promotions (free minutes or reduced price p adjustments that are not associated with a par included in determining whether the Custon MAC.	, reductions because of er minute), and good will ticular usage item are not			
		(C)	Customer Subscribes To Business Domestic Saver Saver 15 Deluxe	15 or Business Domestic C			
			For Customers subscribing to Business Domest Domestic Saver 15 Deluxe, only revenue associated Saver 15 or Business Domestic Saver 15 Deluxe and -Option 2 contributes towards meeting the MMC. If other inbound, outbound or calling card Services counted when calculating whether or not the Cus associated with Business Domestic Saver 15 or Bu Deluxe.	d with Business Domestic d Proprietary Calling Card C f a Customer subscribes to , the revenue will not be tomer has met the MMC			
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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

2nd Revised Sheet 106 Replacing 1st Revised Sheet 106

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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance 50, Business Long Distance C 100 or Business Long Distance 200 (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.
 - (C) Customer Subscribes To Business Domestic Saver 15

For Customers subscribing to Business Domestic Saver 15, only revenue associated with Business Domestic Saver 15 and Proprietary Calling Card -Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with Business Domestic Saver 15.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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			SECTION 2 - RULES AND REGULATIONS	Missouri Public	:
2.26	Reven	ue and	Term Plan Commitments (continued)	RECTIDEC 07200	1
	2.26.2	Calc	ulation of MAC and MMC (continued)	Service Commissi	ion
		(B)	Customer Subscribes To Business Long Distance Distance 200 (continued)	ce 50 or Business Long	
			.2 Charges associated with directory assistance S charges and one time charges and taxes, promotions (free minutes or reduced price pe adjustments that are not associated with a par included in determining whether the Custon MAC.	, reductions because of er minute), and good will ticular usage item are not	
		(C)	Customer Subscribes To Business Domestic Saver	15	N
			For Customers subscribing to Business Domestic associated with Business Domestic Saver 15 and F Option 2 contributes towards meeting the MMC. If other inbound, outbound or calling card Services counted when calculating whether or not the Cus associated with Business Domestic Saver 15.	Proprietary Calling Card - a Customer subscribes to , the revenue will not be	 N
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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Service Commission

Missouri Public

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

RECD MAR 0 7 2001 Original Sheet 106 Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Customer Subscribes To Business Long Distance 50 or Business Long Distance 200 (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

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		SI	ECTION	2 - RULES	S AND REGULATION	NS Missouri Public
2.26	Revenue and	Term	Plan Cor	nmitments	(continued)	REC'D FEB 23 2004
	2.26.2 Calcul	lation	of MAC	and MMC	(continued)	Service Commission
	(C)	Dom Busi Busi Dom Com	estic Va ness Dor ness Dor estic Sav	lue Saver 1 nestic Save nestic Save ver 15 Conr 2 Service o	5, Business Domestic r 15, Business Domest r, Business Domestic S nections 1 Service, Bus	ace Solutions 15, Business C Saver 15 Plus 1 Year,
		.1			its the Customer to pay nount of revenue resul	
			.a	1+ outbo	und domestic usage;	
			.b		inbound usage and usa Toll Free Service;	age charges associated with
(AUG 1 6 201 AUG 1 6 201 TUL RSI Service Cor MISSOUF	ם של טלי	.c /	operator of - Option 2		
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 Southwestern Bell Communications Services, Inc.
 PSC Mo. - No. 1
 5th Revised Sheet 106.1

 d/b/a SBC Long Distance
 Replacing 4th Revised Sheet 106.1

			S	ECTIC	ON 2 - RULES AND REGULATIONS	Missouri Public			
2.26	Revenu	ie and	Term]	RECD OCT 2 8 2003					
	2.26.2	Calcu	ulation	of MA	C and MMC (continued)	Service Commission			
	(C) Customer Subscribes To Business Domestic Value Saver 15, Busine Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Busine Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Dom Saver 15 Connections 3 Service (continued)								
			.1		MC commits the Customer to paying t termined amount of revenue resulting	-			
				.a	1+ outbound domestic usage;				
				.b	domestic inbound usage and usage c Canadian Toll Free Service;	harges associated with			
				.c	domestic usage for fully automated, operator dialed calling card calls bill Option 2 and Option 2 categories; ar	ed to the Calling Card -			
				.d	any credits associated with a qualifie	ed usage item.			
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SECTION 2 - RULES AND REGULATIONS Missouri Public Commission
 2.26 Revenue and Term Plan Commitments (continued)
 2.26.2 Calculation of MAC and MMC (continued)
 (C) Customer Subscribes To Business Domestic Value Saver 15, Business C Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business C Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a I+ outbound domestic usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
 - .c domestic usage for fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card -Option 2; and
 - .d any credits associated with a qualified usage item.

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d/b/a SBC Long Distance	Replacing	g 2nd Revised Sheet 106.1

SECTION 2 - RULES AND REGULATIONS Missourt Public Service Commission Revenue and Term Plan Commitments (continued) RECT) FEB 21 2003 2.26.2 Calculation of MAC and MMC (continued) Customer Subscribes To Business Domestic Saver 15, Business Domestic (C)Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Т С Deluxe, Business Domestic Saver 15 Connections 1 Service, Business

Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - 1+ outbound domestic usage; .a
 - domestic inbound usage and usage charges associated with .b Canadian Toll Free Service:
 - domestic usage for fully automated, operator assisted, and .C operator dialed calling card calls billed to the Calling Card -Option 2; and
 - .d any credits associated with a qualified usage item.

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Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance

	SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission						
2.26	Reven	ue and	l Term	ı Plan (Commitments (continued) REGD JAN 07 200	3	
	2.26.2	Calc	ulatior	ı of M	AC and MMC (continued)		
	 (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver or Business Domestic Saver Deluxe (continued) .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from: 						
	.a .b			.a	1+ outbound domestic usage; domestic inbound usage and usage charges associated with Canadian Toll Free Service;	D	
				.C	domestic usage for fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2; and	C C	
					MAR 2 9 2003 Srd S 106.1 Service Commission	D D	
-				.d	any credits associated with a qualified usage item.	N	

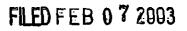
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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)

Service Commission

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Missouri Public

- (C) Customer Subscribes To Business Domestic Saver 15 or Business Domestic C
 Saver 15 Deluxe (continued)
 C
 - .1 A MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and international usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
 - .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 2;
 - .d per call charges associated with Toll Free Service;
 - .e payphone origination charge; and

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments (continued) RECD FEB 23 2004

- 2.26.2 Calculation of MAC and MMC (continued) Service Commission
 - (C) Customer Subscribes To Business Long Distance Solutions 15, Business C Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission

2.26 Revenue and Term Plan Commitments (continued)

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- 2.26.2 Calculation of MAC and MMC (continued)
 - (C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

- (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic T
 Saver 15 Deluxe, Business Domestic Saver or Business Domestic Saver
 N
 Deluxe (continued)
 N
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance 1st Revised Sheet 106.2 Replacing Original Sheet 106.2

SECTION 2 - RULES AND REGULATIONS	
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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

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Missouri Public

Service Commission

- (C) Customer Subscribes To Business Domestic Saver 15 or Business Domestic C
 Saver 15 Deluxe (continued)
 C
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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				SECTION 2 - R	ULES AND REGUL	ATIONS	Missouri	i Public	
2.26	Revent	ue and	Tem	ı Plan Commitm	ents (continued)		RECDDEC	07200	1 N
	2.26.2	Calc	ulatio	n of MAC and M	MC (continued)	S	ervice Cor	nmissi	orh
		(C)	Cus	tomer Subscribe	s To Business Domes	tic Saver	15 (continued)		
			.2	charges and or of promotions adjustments th	iated with directory ass ne time charges, taxes a (free minutes or reduc nat are not associated w termining whether the	and surcha ed price p with a part	arges, reduction er minute), and ticular usage ite	s because good will em are not	 N



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Missouri Public

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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)

Only revenue from Switched Services (Switched Access and Dedicated Access) associated with a particular Corporate BAN will contribute toward meeting the MAC. Revenue from data products will not aggregate to meeting the MAC, even if the Services reside on the same Billing Hierarchy.

.1 A MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from intrastate, interstate, and International 1+ usage charges, (excluding taxes, surcharges and fees), and MRCs as described below. If listed below, usage charges and MRCs associated with VPN always accumulate towards meeting the MAC. If listed below, usage charges and MRCs for all other Services accumulate toward meeting the MAC only if the Aggregation ID for those Services is the same Aggregation ID as the VPN Billing Hierarchy. See Section 2.27 of this Tariff for rules and regulations regarding Aggregation ID.

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SECTION 2 - RULES AND REGULATIONS

2.26Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)

Only revenue from Switched Services (Switched Access and Dedicated Access) associated with a particular Corporate BAN will contribute toward meeting the MAC. Revenue from data products will not aggregate to meeting the MAC, even if the Services reside on the same Billing Hierarchy.

.1 A MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from intrastate, interstate, and international 1+ usage charges, (excluding taxes, surcharges and fees), and MRCs as described below. If listed below, usage charges and MRCs associated with VPN always accumulate towards meeting the MAC. If listed below, usage charges and MRCs for all other Services accumulate toward meeting the MAC only if the Aggregation ID for those Services is the same Aggregation ID as the VPN Billing Hierarchy. See Section 2.27 of this Tariff for rules and regulations regarding Aggregation ID.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)
 - .1 (continued)
 - .a 1+ usage charges from all of the Customer's outbound and Toll Free Service offerings provided by the Company;
 - .b 1+ usage generated from VPN remote access calls;
 - .c 1+ usage generated from calls billed to the Company's LEC Card, Calling Card - Option 2 and Option 2 categories, or Calling Card - Option 3 and Option 3 categories;
 - .d MRCs for VPN and TFS features;
 - .e MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3 of this Tariff.

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2.26	Reven	ue and	Term I	Plan C	ommitments	(continued)		REED MAR 81	2003
	2.26.2	Calc	ulation	of MA	AC and MMC	(continued)		-	
		(D)			ubscribes to S tinued)	BC Long Distanc	e Virtual I	Private Network	
			.1	(conti	nued)				
				.a	e	arges from all of t ervice offerings pr		ner's outbound and the Company;	
				.b	l+ usage ge	nerated from VPN	N remote a	ccess calls;	
				.c				the Company's LEC ag Card - Option 3;	
				.d	MRCs for V	PN and TFS feat	ures;		
				.e	the Compar		Dedicated	lines associated with d Outbound Calling s Tariff.	D
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Issued: March 31, 2003

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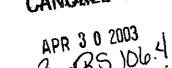
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Missouri Public Service Commission SECTION 2 - RULES AND REGULATIONS READ JAN 0 7 2003 2.26Revenue and Term Plan Commitments (continued) 2.26.2 Calculation of MAC and MMC (continued) Τ (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued) .1 (continued) 1+ usage charges from all of the Customer's outbound and .a Toll Free Service offerings provided by the Company; 1+ usage generated from VPN remote access calls; .b 1+ usage generated from calls billed to the Company's LEC .c Card, Calling Card - Option 2, or Calling Card - Option 3; D .d MRCs for VPN and TFS features; MRCs for DVA and PRI-ISDN access lines associated with .e the Company's High Volume Dedicated Outbound Calling Service as described in Section 3.7.1 or Section 3.7.2 of this Tariff. CANCELLED



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SECTION 2 - RULES AND REGULATION Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

rect NOV 2 6 2002

2.26.2 Calculation of MAC (continued)

Service Commission

- (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)
 - .1 (continued)
 - .a 1+ usage charges from all of the Customer's outbound and Toll Free Service offerings provided by the Company;
 - .b 1+ usage generated from VPN remote access calls;
 - .c 1+ usage generated from calls billed to the Company's LEC Card, Proprietary Calling Card - Option 2, or Proprietary Calling Card - Option 3;
 - .d MRCs for VPN and TFS features;
 - .e MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3.7.1 or Section 3.7.2 of this Tariff.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.26	Revenu	ue and Term Plan Commitments (continued)						
	2.26.2	Calc	ulation of MAC (continued)					
		(D)		tomer Sintinued)	ubscribes to SBC Long Distance Virtual Private Network (VPN)			
			.1	(continued)				
				.a	1+ usage charges from all of the Customer's outbound and Toll Free Service offerings provided by the Company;			
				.b	1+ usage generated from VPN remote access calls;			
				.c	1+ usage generated from calls billed to the Company's LEC Card, Proprietary Calling Card - Option 2, or Proprietary Calling Card - Option 3;			
				.d	MRCs for VPN and TFS features;			
						.е	MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3.7.1 of this Tariff.	 N

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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

- (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)
 - .2 Charges associated with Directory Assistance Service, onetime or non-recurring charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC.
 - .3 There may be only one VPN Service per Corporate BAN of a Billing Hierarchy. All qualified usage charges and MRCs generated under all of the Customer's BANs under that Corporate BAN will be totaled to determine if the Customer has met the VPN MAC.
 - .4 If a Customer's VPN Service has multiple Corporate BANs, the Customer must commit to a separate MAC for each Corporate BAN with VPN Service. If VPN Service is associated with more than one Corporate BAN, the VPN Service associated with a particular Corporate BAN will only contribute to the MAC for that Corporate BAN; i.e., VPN usage charges and MRCs do not aggregate across Corporate BANs or Billing Hierarchies.

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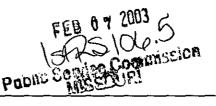
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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC (continued)
 - (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)
 - .2 Charges associated with Directory Assistance Service, onetime or nonrecurring charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC.
 - .3 There may be only one VPN Service per Corporate BAN of a Billing Hierarchy. All qualified usage charges and MRCs generated under all of the Customer's BANs under that Corporate BAN will be totaled to determine if the Customer has met the VPN MAC.
 - .4 If a Customer's VPN Service has multiple Corporate BANs, the Customer must commit to a separate MAC for each Corporate BAN with VPN Service. If VPN Service is associated with more than one Corporate BAN, the VPN Service associated with a particular Corporate BAN will only contribute to the MAC for that Corporate BAN; i.e., VPN usage charges and MRCs do not aggregate across Corporate BANs or Billing Hierarchies.



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2.26 Revenue and Term Plan Commitments (continued)

- 2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan T Agreement T
 - (A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its MAC, the T Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

If a Customer subscribing to VPN Service remains on the same VPNTservice but fails to meet its MAC, the Customer will be billed the differenceTbetween the actual usage and the unmet MAC within two (2) billing cyclesCof the Customer's yearly anniversary date.C/T

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS 2.26 Revenue and Term Plan Commitments (continued) 2.26.3 Under-Utilization Charges (A) Unmet MAC If a Customer subscribing to any of the Company's High Volume Calling plans fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC as an under-utilization charge.

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SECTION 2 - RULES AND REGULATIONS

2.26Revenue and Term Plan Commitments (continued)

2.26.3 Shortfall Penalties

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(A) Unmet MAC

> If a Customer subscribing to any of the Company's High Volume Calling plans, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis. If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the upmet MAC as a population charge.

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SECTION 2 - RULES AND REGULATIONS

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Service Commission

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.3 Shortfall Penalties
 - (A) Unmet MAC

If a Customer subscribing to High Volume Calling, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis. If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC as a penalty charge.

- (B) Unmet MMC
 - .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.
 - .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.



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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.3 Shortfall Penalties
 - (A) Unmet MAC

If a Customer subscribing to High Volume Calling, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis. If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC as a penalty charge.

- (B) Unmet MMC
 - .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Long Distance 50 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.
 - .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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1st Revised Sheet 107 **Replacing Original Sheet 107**

SECTION 2 - RULES AND REGULATIONS 2.26 Revenue and Term Plan Commitments (continued) RFCD DEC 07 2001 2.26.3 Shortfall Penalties Service Commission Unmet MAC (A) С If a Customer subscribing to High Volume Calling, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly С basis.

- Unmet MMC **(B)**
 - .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Long Distance 50 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.
 - .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

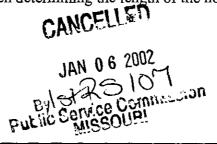
2.26.3 Shortfall Penalties

(A) Unmet MAC

If a Customer subscribing to High Volume Calling, Business Long Distance 50 or Business Long Distance 200 fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

- (B) Unmet MMC
 - .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Long Distance 50 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.

.2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.



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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Missouri Public

2.26	Revenue and	Term Plan	Commitments ((continued)

- 2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement (continued)
 - (B) Unmet MMC
 - .1 If a Customer subscribing to any of the Company's Business Optional T Calling Plans fails to meet its MMC in any given billing month, the T Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. D

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No. I 4th Revised Sheet 107.1 Replacing 3rd Revised Sheet 107.1

SECTION 2 - RULES AND REGULATIONS Missourl Public Service Commission 2.26 Revenue and Term Plan Commitments (continued) **RECD APR 15 2003** 2.26.3 Under-Utilization Charges (continued) **(B)** Unmet MMC If a Customer subscribing to any of the Company's High Volume .1 Calling plans fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to any of the following services fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred: **Business Domestic Saver** .a .b **Business Domestic Saver 15** .c Business Domestic Saver 15 Connections 1 Service Business Domestic Saver 15 Connections 2 Service .d Business Domestic Saver 15 Connections 3 Service .e .f Business Domestic Saver 15 Deluxe **Business Domestic Saver Deluxe** .g .h **Business Long Distance 50** Business Long Distance 50 Connections 1 Service .i Business Long Distance 50 Connections 2 Service ٠Ì Business Long Distance 50 Connections 3 Service .k **Business Long Distance 100** .1 Business Long Distance 100 Connections 1 Service .m

.n Business Long Distance 100 Connections 2 Service

.p Business Long Distance 100 Connections 3 Service

- .q Business Long Distance 200
- .r Business Long Distance 100 Plus 1 Year

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2.26 Reven	ue and Teri	m Plan Co	ommitments (continued)	RECTIFEB 21 20	103
2.26.3	Under-Ut	tilization	Charges (continued)		
	(B) Un	met MM	C		
	.1	Calling Custor revenu billing subscr any gi betwee	ustomer subscribing to any of the Comp g plans fails to meet its MMC in any gi mer will be billed the difference betwee he and the unmet MMC within two (2) by g period in which the shortfall occurred. ibing to any of the following services fa- ven billing month, the Customer will be en the actual usage revenue and the unn in which the shortfall occurred:	ven billing month, the in the actual usage billing cycles of the If a Customer ails to meet its MMC in e billed the difference	Т
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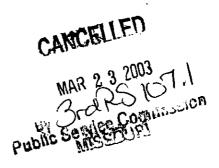
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Missouri Public Service Commission

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.3 Under-Utilization Charges (continued)
 - **(B)** Unmet MMC
 - .1 If a Customer subscribing to any of the Company's High Volume Calling plans fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15, Business Domestic Saver 15 N Deluxe, Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.



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SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Shortfall Penalties

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(B) Unmet MMC

.1 If a Customer subscribing to any of the Company's High Volume Calling plans fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.

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Original Sheet 107.1

Missouri Public

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Shortfall Penalties

Service Commission

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(B) Unmet MMC

.1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred. M

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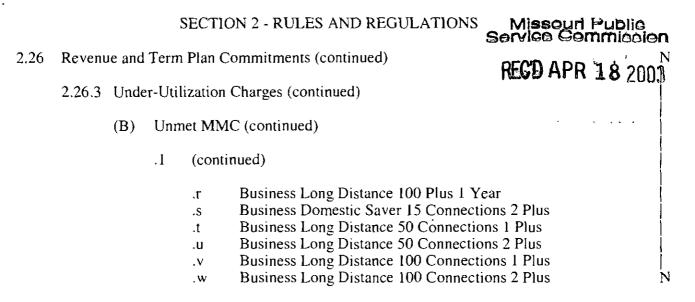
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2.26	Revenu	ie and	Term	n Plan C	ommitments (continued)	rec'd may	162003 ^N
	2.26.3	Unde	er-Uti	lization	Charges (continued)		
		(B)	Unn	net MM	C (continued)		
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				.x	Business Long Distance Value 50		l I
				.у	Business Long Distance Value 100		
				.Z	Business Domestic Value Saver 15		Ν

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2.26 Revenue and Term Plan Commitments (continued)

- 2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan T Agreement (continued) T
 - (B) Unmet MMC
 - Customers subscribing to any of the Company's High Volume Calling Plans and committing to an MMC will be given up to a three (3)
 month period for usage ramp up before any UUF is assessed. If a
 Customer subscribing to any of the Company's High Volume Calling Plans subscribes to an MMC on any date other than the first day of
 The billing cycle, the partial first month is counted as a full month when determining the length of the ramp up period.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Under-Utilization Charges (continued)

- (B) Unmet MMC
 - .2 Customers subscribing to any of the Company's High Volume Calling plans and committing to an MMC will be given up to a T three (3) month period for usage ramp up before any underutilization charge is assessed. If a Customer subscribing to any of the Company's High Volume Calling plans subscribes to an MMC T on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the ramp up period. T

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Southwestern Bell Communications Services, Inc. d/b/a SBC Bell Long Distance PSC Mo. - No. 1 Replacing Original Sheet 107.2

SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Shortfall Penalties

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Service Commission

(B) Unmet MMC

.2 Customers subscribing to any of the Company's High Volume
Calling plans and making a MMC will be given up to a three (3)
T month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to any of the
Company's High Volume Calling plans subscribes to a MMC on
any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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Service Commission

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SECTION 2 - RULES AND REGULATIONS MISSOURI Public

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Shortfall Penalties

- (B) Unmet MMC
 - .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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Service Commission

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.4Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels CurrentTTerm Plan Agreement and Signs New Term Plan AgreementT
 - (A) If the Customer wished to change MAC and/or the MMC or the length of a N/D term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. If the Customer wished to change the Business Optional Calling Plan associated with its term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.
 - (B) When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero:
 - .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
 - .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

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2.26 Revenue and Term Plan Commitments (continued)

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Misseuri Public Service Commission

- 2.26.4 Change in MAC/Term Plan Commitment
 - (A) Change In MAC and No Change in Length of Term Plan
 - .1 Higher MAC

If the Customer changes to a higher MAC and does not change the length of the term plan agreement, no charge or fee applies and no T new term plan agreement is required. To calculate the adjusted annual MAC, prorate the old MAC and prorate the new MAC.

.2 Lower MAC

If the Customer changes to a lower MAC and does not change the length of the term plan agreement, an under-utilization charge will T be assessed. The under-utilization charge is equal to the difference T between the qualified usage toward the current MAC and the unmet MAC in the current year. A new term plan agreement must be signed by the Customer with new begin/end dates. T

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.4 Change in MAC/Term Plan Commitment
 - (A) Change In MAC and No Change in Length of Term Plan
 - .1 Higher MAC

If the Customer changes to a higher MAC and does not change the length of the term plan agreement, no penalty applies and no new term plan agreement is required. To calculate the adjusted annual MAC, prorate the old MAC and prorate the new MAC.

.2 Lower MAC

If the Customer changes to a lower MAC and does not change the length of the term plan agreement, a penalty will be assessed. The penalty is equal to the difference between the qualified usage toward the current MAC and the unmet MAC in the current year. A new term plan agreement must be signed by the Customer with new begin\end dates.

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Missouri Publia Service Commission SECTION 2 - RULES AND REGULATIONS 2.26 Revenue and Term Plan Commitments (continued) REGRIJAN 07 2003 2.26.4 Change in MAC/Term Plan Commitment (continued) Change In MAC and Change in Length of Term Plan **(B)** .1 Higher MAC and Longer Term Plan Commitment If the Customer changes to a higher MAC and a longer term plan commitment, no charge or fee applies. A new term plan must be Т signed by the Customer with new begin/end dates. т .2 Lower MAC and Shorter Term Plan Commitment

PSC Mo. - No. 1

If the Customer changes to a lower MAC and a shorter term plan commitment, an under-utilization charge will be assessed. The under-utilization charge will be the difference between (number of

years in old term plan times old MAC) minus (total usage accumulated to date in the current MAC year). A new term plan must be signed by the Customer with new begin/end dates.

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.4 Change in MAC/Term Plan Commitment (continued)
 - (B) Change In MAC and Change in Length of Term Plan
 - .1 Higher MAC and Longer Term Plan Commitment

If the Customer changes to a higher MAC and a longer term plan commitment, no penalty applies. A new term plan must be signed by the Customer with new begin/end dates.

.2 Lower MAC and Shorter Term Plan Commitment

If the Customer changes to a lower MAC and a shorter term plan commitment, a penalty will be assessed. The penalty will be the difference between (number of years in old term plan times old MAC) minus (total usage accumulated to date in the current MAC year). A new term plan must be signed by the Customer with new begin/end dates.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Change in MAC/Term Plan Commitment (continued)

- (B) Change In MAC and Change in Length of Term Plan (continued)
 - .3 Lower MAC and Longer Term Plan Commitment

If the Customer changes to a lower MAC and a longer term plan, a penalty may apply. The old MAC/term plan revenue commitment will be compared to the new MAC/term plan revenue. If the new MAC/term plan total revenue commitment for the length of the term plan agreement is greater than the old MAC/term plan total revenue commitment for the length of the term plan agreement, no penalty applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a penalty applies. The penalty is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission

2.26 Revenue and Term Plan Commitments (continued)

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2.26.4 Change in MAC/Term Plan Commitment (continued)

(B) Change In MAC and Change in Length of Term Plan (continued)

.4 Higher MAC and Shorter Term Plan Commitment

If the Customer changes to a higher MAC and a shorter term plan, an under-utilization charge may apply. The old MAC/term plan Т revenue commitment for the length of the term plan agreement will be compared to the new MAC/term plan revenue commitment for the length of the term plan agreement. If the new MAC/term plan revenue commitment is greater than the old MAC/term plan revenue commitment, no charge or fee applies. If the new T MAC/term revenue commitment is less than the old MAC/term commitment, an under-utilization charge applies. The under-Τ utilization charge is equal to the difference between the old Т MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates. Т

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.4 Change in MAC/Term Plan Commitment (continued)
 - (B) Change In MAC and Change in Length of Term Plan (continued)
 - .4 Higher MAC and Shorter Term Plan Commitment

If the Customer changes to a higher MAC and a shorter term plan, a penalty may apply. The old MAC/term plan revenue commitment for the length of the term plan agreement will be compared to the new MAC/term plan revenue commitment for the length of the term plan agreement. If the new MAC/term plan revenue commitment is greater than the old MAC/term plan revenue commitment, no penalty applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a penalty applies. The penalty is equal to the difference between the old MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin\end dates.

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> Missouri Public Service Commission

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SECTION 2 - RULES AND REGULATIONS

PSC Mo. - No. 1

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.4 Change in MAC/Term Plan Commitment (continued)
 - (C) Change in Length of Term Plan and No Change in MAC
 - .1 Longer Term Plan Commitment

If the Customer changes to a longer term plan commitment with nochange to the MAC, no charge or fee applies. A new term planTmust be signed by the Customer with new begin/end dates.T

.2 Shorter Term Plan Commitment

If the Customer changes to a shorter term plan commitment and does not change the MAC, an under-utilization charge will be assessed. The under-utilization charge will be the difference in the old MAC level minus the current year's MAC usage accumulation to date, plus any full years of MAC remaining on the old MAC term commitment. A new term plan must be signed by the Customer with new begin/end dates.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Change in MAC/Term Plan Commitment (continued)

- (C) Change in Length of Term Plan and No Change in MAC
 - .1 Longer Term Plan Commitment

If the Customer changes to a longer term plan commitment with no change to the MAC, no penalty applies. A new term plan must be signed by the Customer with new begin/end dates.

.2 Shorter Term Plan Commitment

If the Customer changes to a shorter term plan commitment and does not change the MAC, a penalty will be assessed. The penalty will be the difference in the old MAC level minus the current year's MAC usage accumulation to date, plus any full years of MAC remaining on the old MAC term commitment. A new term plan must be signed by the Customer with new begin/end dates.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.5 Reserved for future use

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SECTION 2 - RULES AND REGULATIONS

PSC Mo. - No. 1

2.26 Revenue and Term Plan Commitments (continued)

2.26.5 MMC Changes

(A) Change to Lower MMC

A Customer who changes to a lower revenue commitment may opt to implement the change in the middle of its bill cycle or may opt to make the change effective on the first day of the next bill cycle. If a Customer opts to implement the change in the middle of its billing cycle, an underutilization charge applies for the unmet MMC for that billing cycle if applicable.

(B) Change MMC to MAC

A Customer may change from a MMC to a MAC at any time during the billing cycle. The MMC will end and no charge or fee applies. A term plan must be signed by the Customer with new begin/end dates. The MAC will start on the date requested by the Customer.

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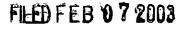
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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.5 MMC Changes

(A) Change to Lower MMC

A Customer who changes to a lower revenue commitment may opt to implement the change in the middle of its bill cycle or may opt to make the change effective on the first day of the next bill cycle. If a Customer opts to implement the change in the middle of its billing cycle, a shortfall penalty applies for the unmet MMC for that billing cycle if applicable.

(B) Change MMC to MAC

A Customer may change from a MMC to a MAC at any time during the billing cycle. The MMC will end and no penalty applies. A term plan must be signed by the Customer with new begin\end dates. The MAC will start on the date requested by the Customer.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

- 2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current T Term Plan Agreement and Cancels Service With Company T
 - (A) Customer Cancels MAC Has Been Met

If the Customer cancels a term Business Optional Calling Plan in the last T year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels - MAC Has Not Been Met

If the Customer cancels a term Business Optional Calling Plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

(C) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

(D) Customer Cancels - MMC for current month Has NOT Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the unmet MMC for the current month plus 50% of the MMC times the number of months remaining in the complete term.

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1st Revised Sheet 114 Replacing Original Sheet 114

			SECTION 2 - RULES AND REGULATIONS Service Commission	M 7					
2.26	Revenue and Term Plan Commitments (continued)								
	2.26.6 Cancellation of Term Plan								
		(A)	Customer Cancels - MAC Has Been Met	Т					
			If the Customer cancels a term plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.	T T					
		(B)	Customer Cancels - MAC Has Not Been Met	Т					
			If the Customer cancels a term plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.	C C					
		(C)	Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Other Plans except High Volume Calling Plans and VPN)	N					
			The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.						
		(D)	Customer Cancels - MMC for current month Has NOT Been Met (Customer Subscribing to all Other Plans except High Volume Calling Plans and VPN)						
			The early termination fee shall be 50% of the unmet MMC for the current month plus 50% of the MMC times the number of months remaining in the complete term.	N					
			AUG 1 6 2004 AUG 1 6 2004 2-d PS 14 rublic Service Commission MISSOURI Effective: February 7, 2003						
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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Cancellation of Term Plan

(A) MAC Has Been Met

If the Customer cancels a term plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan cancellation penalty applies.

(B) MAC Has Not Been Met

If the Customer cancels a term plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the cancellation penalty is equal to the unmet MAC for the current year and the unmet MAC for each of the additional years remaining on the term plan agreement.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.7 Start Date and End Date
 - (A) MAC

Achievement of the MAC is calculated on the Customer's yearly ServiceTAcceptance Date anniversary or end date of the term agreementTcommitment.T

(B) MMC

MMC is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC UUF, if any, will be based on the begin and end date of the term without regard to the billing cycle.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.7 Start Date and End Date

(A) MAC

MAC is calculated on the Customer's yearly anniversary date or end date of the term agreement commitment.

(B) MMC

MMC is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC UUF, if any, will be based on the begin and end date of the term without regard to the billing cycle.

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SECTION 2 - RULES AND REGULATIONS Service Seminisaion

2.26 Revenue and Term Plan Commitments (continued)

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2.26.7 Start Date and End Date

(A) MAC

MAC is calculated on the Customer's yearly anniversary date or end date of the term agreement commitment.

(B) MMC

MMC is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC under-utilization charges, if any, will be based on the begin and end date of the term without regard to the billing cycle.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.7 Start Date and End Date

(A) MAC

MAC is calculated on the Customer's yearly anniversary date or end date of the term agreement commitment.

(B) MMC

MMC is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC penalties, if any, will be based on the begin and end date of the term without regard to the billing cycle.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

(A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the company in writing of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

(B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company in writing of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will waive all early termination fees.

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2.26 Revenue and Term Plan Commitments (continued)

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Missouri Public Service Commission

2.26.8 Term Plan Renewal

(A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the company in writing of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

(B) Business Customer Subscribes to Any Service Other Than A High Volume Calling Plan or SBC Long Distance Virtual Private Network (VPN)

If the Business Customer does not notify the Company in writing of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will waive all early termination fees.

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SECTION 2 - RULES AND REGULATIONS Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

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(A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer advising the Customer the date the term plan expires. If the Customer does not notify the company in writing of its intent to cancel the existing term plan agreement, the term plan agreement will automatically renew on the expiration date of the term plan agreement for the same MAC and length of term plan. Within thirty (30) days of the automatic renewal date of a term plan agreement if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan agreement, the Company will waive all term plan cancellation penalties.

(B) Business Customer Subscribes to Any Service Other Than A High Volume Calling Plan or SBC Long Distance Virtual Private Network (VPN)

If the Business Customer does not notify the Company in writing of its intent to cancel the existing verbal term plan commitment, the term plan will automatically renew on the expiration date of the term plan for the same MAC, length of term plan, and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will waive all term plan cancellation penalties.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1 <u>d/b/a SBC Long Distance</u> 1st Revised Sheet 116 Replaces Original Sheet 116

Missouri Public SECTION 2 - RULES AND REGULATIONS REC'D MAR 2 6 2002 2.26 Revenue and Term Plan Commitments (continued) 2.26.8 Term Plan Renewal Service Commission (A) Business Customer Subscribes to High Volume Calling Plan or SBC Long Ν Distance Virtual Private Network (VPN) Ν Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer advising the Customer the date the term plan expires. If the Customer does not notify the company in writing of Т its intent to cancel the existing term plan agreement, the term plan agreement will automatically renew on the expiration date of the term plan agreement for the same MAC and length of term plan. Within thirty (30) days of the automatic renewal date of a term plan agreement if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan agreement, the Company will waive all term plan cancellation penalties. **(B)** Business Customer Subscribes to Any Service Other Than High Volume N Calling Plan or SBC Long Distance Virtual Private Network (VPN) If the Business Customer does not notify the Company in writing of its intent to cancel the existing verbal term plan commitment, the term plan will automatically renew on the expiration date of the term plan for the same MAC, length of term plan, and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will waive all term plan cancellation penalties. Ν Missouri Public CANCELLED FILED MAY 01 2002

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer advising the Customer the date the term plan expires. If the Business Customer does not notify the company in writing of its intent to cancel the existing term plan agreement, the term plan agreement will automatically renew on the expiration date of the term plan agreement for the same MAC and length of term plan. Within thirty (30) days of the automatic renewal date of a term plan agreement if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan agreement, the Company will waive all term plan cancellation penalties.

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Southwestern Bell Communications Services, Inc.PSC Mo. - No. 14th Revised Sheet 117d/b/a SBC Long DistanceReplaces 3rd Revised Sheet 117

SECTION 2 - RULES AND REGULATIONS

2.27 Aggregation Grouping

- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
 - (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans as described in Section 3 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
 - (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

- 2.27 Aggregation Grouping
 - 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
 - 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
 - 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
 - (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans as described in Section 3.7.1 or Section 3.7.2 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
 - If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

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SECTION 2 - RULES AND REGULATIONS

2.27 Aggregation Grouping

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- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNS in Usasion group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
 - (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's the Company's High Volume Toll Free Calling plans as described in Section 3.7.1 or Section 3.7.2 of this Tariff. Otherwise, this Tariff.
 - (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

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SECTION 2 - RULES AND REGULATIONS

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2.27 Aggregation Grouping

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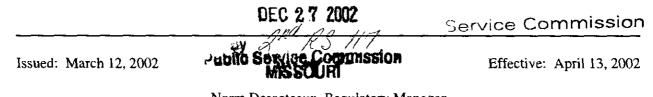
- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
 - (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the T Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to the Company's High Volume Toll T Free Calling plan. Otherwise, the Company may terminate Service pursuant T/N to Section 3.6.4 (J).2 of this Tariff.
 - (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 2 - RULES AND REGULATIONS

- 2.27 Aggregation Grouping
 - 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
 - 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
 - 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
 - (A) If a LEC-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, there is a requirement that at least one POTS telephone number be presubscribed to the Company if LEC billing is to be utilized.
 - (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

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