Micsouri Public Sorvich Commission REC'D MAY 2 6 1999

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TITLE SHEET

#### MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate interexchange resale telecommunications services offered by KMC Telecom III, Inc. within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at KMC III's principal offices at 1545 Route 206, Bedminster, New Jersey 07921-2567.

KMC Telecom III, Inc. operates as a competitive telecommunications company within the State of Missouri.

Issued: May 26, 1999

Effective side of the second

By:

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Senior Vice President of Business Development

KMC Telecom III, Inc.

3075 Breckinridge Blvd., Suite 415

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Missouri Public Sarvice Commission 99-576 FILED JUL 171999

KMC Telecom III, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived for purposes of offering telecommunications services as set forth herein:

#### **STATUTES**

392.240(1)		Rate making
392.270		Valuation of property (rate making)
392.280		Depreciation accounts
392.290		Issuance of securities
392.310		Stock and debt issuance
392.320		Stock dividend payment
392.330, RSMo. Supp	o. 1997 — <sup>1</sup>	Issuance of securities, debts & notes
392.340	-	Reorganization(s)

#### **COMMISSION RULES**

4 CSR 240-10.020	-	Depreciation fund income
4 CSR 240-30.010(2)(c)	-	Rate schedules
4 CSR 240-30.040	-	Uniform System of Accounts
4 CSR 240-32.030(1)(B)	-	Exchange boundary maps
4 CSR 240-32.030 (1)(C)	-	Record keeping
4 CSR 240-32.030(2)	-	In-state record keeping
4 CSR 240-32.050(3)	-	Local office record keeping
4 CSR 240-32.050(4)	-	Telephone directories
4 CSR 240-32.050(5)	-	Call intercept
4 CSR 240-32.050(6)	-	Telephone number changes
4 CSR 240-32.070(4)	-	Public coin telephone
4 CSR 240-33.030	-	Minimum charges rule
4 CSR 240-33.040(5)	-	Financing fees

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#### TARIFF FORMAT

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- (A) <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- (B) <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.
- (C) <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a),

2.1.1.A.1.(a).I.

2.1.1.A.1.(a),I.(i),

2.1.1.A.1.(a).l.(i).(1).

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#### **EXPLANATION OF SYMBOLS**

Missouri Public Sorvice Commission

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The following symbols shall be used in this tariff for the purpose indicated below:

C To Signify Changed Regulation

D Delete or Discontinue

I Change Resulting In An Increase To A Customer's Bill

M Moved from Another Tariff Location

N New

R Change Resulting In A Reduction To A Customer's Bill

T Change In Text or Regulation But No Change In Rate or Charge

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# Section 1—TECHNICAL TERMS AND ABBREVIATIONS VICTORIA Publicand Sorvice Commission

Certain terms used generally throughout this tariff are described below. REGIN MAY 2 6 1999

Advance Payment

Part or all of a payment required before the start of service.

Communications Services

The Company's intrastate telephone services offered pursuant to this tariff.

Company

KMC Telecom III, Inc., the issuer of this tariff.

Customer or Aggregator

The person, firm, or corporation which orders service for the Company's communications services and is responsible for the payment of charges and compliance with the Company's regulations.

**Dedicated Inbound Calls** 

Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence (POP). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

#### **Dedicated Outbound Calls**

Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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### Section 1-TECHNICAL TERMS AND ABBREVIATIONS CONTROL COmmission

Joint User

RECO MAY 8 6 1999

A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company, and to whom a portion of the charges for service will be billed under a joint user arrangement as specified herein.

#### **LATA**

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

#### Recurring Charges

The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

#### Service Commencement Date

The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date.

#### Service Order

The written request for communications services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

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### Section 1-TECHNICAL TERMS AND ABBREVIATIONS (cont'd.)

Shared

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A facility or equipment system or subsystem that can be used simultaneously by
several Customers.

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Shared Inbound Calls

Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

**Shared Outbound Calls** 

Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customers LATA may be placed by dialing " 10 + NXX" or "101XXXXX" + 10-digit number.

User or End User

Any person or entity that obtains the Company's services provided under the tariff, regardless of whether such person or entity is so authorized by the Customer.

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## Section 2-RULES AND REGULATIONS SORVIES COmmission

#### 2.1 <u>Undertaking of the Company</u>

RECO MAY 2 6 1999

#### 2.1.1 Application

- (A) This tariff applies to intrastate interexchange communications services furnished by KMC Telecom III, Inc. (hereinafter the "Company") to business customers within the State of Missouri in accordance with the conditions set forth below. This tariff applies only for the use of the Company's services for communications between and among points within the State of Missouri. These services may be provided in conjunction with the Company's interstate telecommunications services which are provided under the Company's Federal tariff.
- (B) Services offered under this tariff are not offered for the purpose of completing calls between two points within the same local calling area or metropolitan exchange area, as defined in the tariffs of the Local Exchange Telecommunications Company or Companies serving those points.
- (C) Presubscribed services are provided from all converted equal access end offices within the State of Missouri where the Company has a point of presence (POP) within the LATAs. Other products will be provided in areas as specified for each product in Section 4 of this tariff.
- (D) The operator services are furnished to authorized users of the Company's LDS service and to users accessing public telephones presubscribed to the Company and to patrons, patients, students, and other authorized users of the station telephone or other facilities of privately owned coin operated telephone station providers, hotels, motels, hospitals, airports, colleges, universities, and other customers.

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#### Section 2-RULES AND REGULATIONS (Cont'd)

Service Commission

#### 2.1 <u>Undertaking of the Company (Cont'd)</u>

**RECD MAY 2 6 1999** 

#### 2.1.2 <u>Scope</u>

The Company undertakes to furnish communications services in accordance with the terms and conditions set forth in this tariff.

#### 2.1.3 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of transmission medium capacity or because of any causes beyond its control.

#### 2.1.4 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.

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Section 2-RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

#### 2.1 Undertaking of the Company (Cont'd)

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#### 2.1.4 Terms and Conditions (Cont'd)

- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the current rates unless terminated by either party upon 5 working days verbal or written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- (D) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- (E) This tariff shall be interpreted and governed by the laws of the State of Missouri without regard for its choice of laws provision.

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#### 2.1 <u>Undertaking of the Company (Cont'd)</u>

REG'D MAY 2 6 1999

#### 2.1.5 Liability of the Company

- (A) Except as otherwise stated in this Tariff, the liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.8. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or any acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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#### Section 2--RULES AND REGULATIONS (Cont'd)

Service Commission

#### 2.1 <u>Undertaking of the Company (Cont'd)</u>

**RECD MAY 2 6 1999** 

#### 2.1.5 Liability of the Company (Cont'd)

- (C) The Company shall not be liable for: (a) any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for interconnection with Network Services; or (b) for the acts or omissions of common carriers or warehousemen.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of equipment or facilities provided by the Customer or third parties.

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## Section 2-RULES AND REGULATIONS (Cont'd) MISSOURI Public

#### 2.1 <u>Undertaking of the Company (Cont'd)</u>

**RECD MAY 2 6 1999** 

#### 2.1.5 Liability of the Company (Cont'd)

- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.5(E) as a condition precedent to such installations.
- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, invasion of privacy or infringement of copyright in connection with the material transmitted over the Company's facilities; and any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's facilities.

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Section 2-RULES AND REGULATIONS (Cont'd) Sorvice Commission

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#### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.5 Liability of the Company (Cont'd)

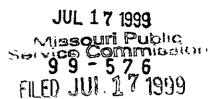
- (H) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services in the month in which the event giving rise to the liability occurred. No action or proceeding against the Company shall be commenced more than one year after the event giving rise to the liability occurred.
- **(l)** THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS. EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE. EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- (J) The Company shall indemnify, defend, and hold harmless the Customer from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for any injury to persons or property, and any interruption of, interference to, or other defect in any service provided by the Company to any third party, if such injury, interruption, interference, or other defect was not caused by any negligent or intentional act or omission of the Customer or any of its officers, employees, agents, invitees, or contractors.

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## Section 2-RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

#### 2.1 <u>Undertaking of the Company (Cont'd)</u>

RECD MAY 2 6 1999

#### 2.1.6 Provision of Equipment and Facilities

- (A) Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in conjunction with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (B) The company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
  - (1) the through transmission of signals generated by Customerprovided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment; or
  - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

### 2.1.7 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

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## Section 2-RULES AND REGULATIONS (Cont'd) arvice Commission

#### 2.2 Prohibited Uses

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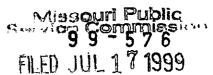
- (A) The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.
- (B) The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission if such transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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## Section 2-RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

### 2.3 Obligations of the Customer

REGD MAY 2 6 1999

#### 2.3.1 Customer Premises Provisions

- (A) The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the Customer.
- (B) The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

#### 2.3.2 Liability of the Customer

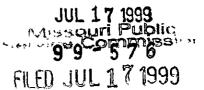
- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, (2) the death of or injury to persons, including, but not limited to, employees or invitees of either party, and (3) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

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#### 2.3 Obligations of the Customer

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#### 2.3.2 Liability of the Customer

(C) The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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## Section 2-RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

#### 2.4 <u>Customer Equipment and Channels</u>

**RECD MAY 2 6 1990** 

#### 2.4.1 Interconnection of Facilities

- (A) Interconnection between Customer-provided and Company-provided service must be made by the Customer's purchase of dedicated access lines or through the use of LEC-provided switched access service.
- (B) In order to protect the Company's facilities and personnel and the services furnished to other customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

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#### 2.4 Customer Equipment and Channels (Cont'd)

**REGD MAY 2 6 1999** 

#### 2.4.2 Inspections

- (A) The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.
- (B) If the protective requirements in connections with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. The Company will upon request 24 hours in advance provide Customer with a statement of technical parameters that the Customer's equipment must meet.

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### Section 2-RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

#### 2.5 Advance Payments

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To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to one month of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill.

#### 2.6 Customer Deposits

The company will not request customer deposits.

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#### 2.7 Payment Arrangements

**RECO MAY 2 6 1999** 

#### 2.7.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

#### <u>Taxes</u>

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however, designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of Network Services. All taxes are listed as separate items and are not included in the quoted rates. imposition of other non-tax surcharges or fees are subject to prior commission approval. All charges and surcharges other than taxes and franchise fees must have prior Commission approval.

#### 2.7.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) Non-recurring charges are due and payable within 30 days after the date of the invoice.
- (B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.

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#### Section 2-RULES AND REGULATIONS (Cont'd)

#### 2.7 Payment Arrangements (Cont'd)

#### 2.7.2 Billing and Collection of Charges (Cont'd)

- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rate basis. For this purpose, every month is considered to have 30 days.
- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be the lesser of:
  - (1) a rate of 1.5 percent per month; or
  - (2) the highest interest rate which may be applied under state law for commercial transactions.
- (F) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.

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## Section 2-RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

#### 2.7 Payment Arrangements (Cont'd)

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#### 2.7.2 Billing and Collection of Charges (Cont'd)

- (G) Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges verbally or in writing or to receive credits.
- (H) If service is disconnected by the Company in accordance with section 2.7.3 following and later restored, restoration of service will be subject to all applicable installation charges.

#### 2.7.3 Discontinuance of Service for Cause

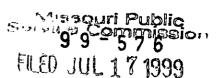
- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by giving 5 working days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 5 working days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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### Section 2-RULES AND REGULATIONS (Cont'd) MISSOURI Public

#### 2.7 Payment Arrangements (Cont'd)

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#### 2.7.3 Discontinuance of Service for Cause (Cont'd)

- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service for nonpayment of regulated services after 5 days written notice without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- (F) In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs as set forth in Section 2.10 of this tariff. The Customer will also be responsible for payment of any reconnection charges.
- (G) Upon the Company's discontinuance of service to the Customer under Section 2.7.3(A) or 2.7.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

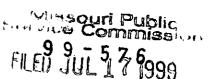
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#### 2.7 Payment Arrangements (Cont'd)

RECO MAY 2 6 1999

#### 2.7.3 <u>Discontinuance of Service for Cause (Cont'd)</u>

(H) The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after 90 days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service, with 30 days written notice.

#### 2.7.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company verbal or written notice of desire to terminate service. Customers are still responsible for charges incurred up until the point of termination.

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## Section 2-RULES AND REGULATIONS (Cont'd) Projection Commission.

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### 2.8 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.8.1 for the part of the service that the interruption affects.

#### 2.8.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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#### 2.8 Allowances for Interruptions in Service (Cont'd)

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#### 2.8.1 Credit for Interruptions (Cont'd)

(C) A credit allowance will be given for interruptions of 15 minutes or more. Credit allowances shall be calculated as follows:

#### Interruptions of 24 Hours or Less

Length of Interruption	Interruption Period To Be Credited
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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#### 2.8 Allowances for Interruptions in Service (Cont'd)

RECT) MAY 2 6 1999

#### 2.8.1 Credit for Interruptions (Cont'd)

(C) (Cont'd)

Interruptions Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

<u>Interruptions Over 72 Hours</u>. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days credit will be allowed for any one month period.

#### 2.8.2 Limitations on Allowances

No credit allowance will be made for interruptions of service:

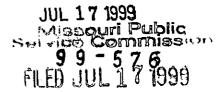
- (A) due to the negligence of, or noncompliance with the provisions of this tariff or contract by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (B) due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (C) due to the failure or malfunction of non-Company equipment;
- (D) during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

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#### 2.8 Allowances for Interruptions in Service (Cont'd)

REGD MAY 2 6 1999

#### 2.8.2 Limitations on Allowances (Cont'd)

- (E) during a period in which the Customer continues to use the service on an impaired basis;
- during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) due to circumstances or causes beyond the control of Company; and
- (H) that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

#### 2.8.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

### 2.9 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.8.1), Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.7.2.

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#### 2.10 Customer Liability for Unauthorized Use of the Network

REGD MAY 2 6 1999

#### 2.10.1 Unauthorized Use of the Network

Unauthorized use of the Network occurs when a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this tariff.

#### 2.10.2 Liability for Calling Card Fraud

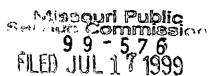
- (A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.
- (B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.
- (C) The Customer must give the Company written notice that an unauthorized use of the Company calling card has occurred or may occur as a result of loss, theft or other reasons.
- (D) The Customer is responsible for payment of all charges for services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

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## 2.10 Customer Liability for Unauthorized Use of the Network (Cont'd) (7) MAY 2 6 1999

#### 2.10.2 Liability for Calling Card Fraud (Cont'd)

(E) The Customer is liable for all charges incurred as a result of unauthorized use of the Network, including incidental and consequential damages. In addition, the Customer is responsible for payment of any charges related to the suspension and/or termination of service and any charges for reconnection of service.

#### 2.10.3 Liability for Credit Card Fraud and Other Unauthorized Use

(A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a credit card, provided: (1) the card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- (B) The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- (C) The Customer must give the Company written notice that an unauthorized use of the credit card has occurred.

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## Section 2-RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

#### 2.11 Special Conditions Governing Operator Services

REGD MAY 2 6 1999

#### 2.11.1 Obligations of the Company

In compliance with the Missouri Public Service Commission rules and regulations, when providing operator services, the Company will:

- (A) Identify itself, audibly and distinctly, to the End User and the Customer, if different from the End User, as the operator service provider at the time of the initial contact before the Customer incurs any charges and also a second time prior to connecting the call before the Customer incurs any charges, otherwise referred to as double branding;
- (B) Inform the Customer, at no charge and upon request, of the rates to be charged, including all rate components and any additional charges, and explain the method of billing and collection used by the Company. In addition, explain the methods by which complaints concerning rates, charges, or collection practices will be resolved;
- (C) Permit the Customer to terminate the call at no charge before the call is connected; and not bill for incomplete calls where answer supervision is available;
- (D) Not bill for unanswered or incomplete telephone calls and remove any charges for incomplete calls upon Customer notification or Company's knowledge;

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#### 2.11 Special Conditions Governing Operator Services

RECO MAY 2 6 1999

#### 2.11.1 Obligations of the Company (Cont'd)

- (E) Not engage in call splashing (billing rates other than from the actual call origination) unless the Customer requests to be transferred to another provider of operator services, the Customer is informed prior to incurring any charges that the rates for the call may not reflect the rates from the actual originating location of the call, and the Customer then consents to be transferred:
- (F) Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billing;
- (G) Withhold payment of any compensation, and/or refuse operator services to traffic aggregators if the Company reasonably believes that the aggregator is engaging blocking 800, 950 or access to other Companies;
- (H) Upon receipt of any 0- or 00-emergency telephone calls, the Company will immediately connect the call to the appropriate local emergency service provider, at no charge;
- (I) Upon request, the Company will transfer all 0- and 0+ IntraLATA calls to the LEC or authorized interexhange Company, if billing can list the Customer's actual origination point;
- (J) The Company shall be listed on the LEC billing if the LEC has multicompany billing ability; and
- (K) Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.

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### 2.11 Special Conditions Governing Operator Services (Cont'd) REGINARY 2 6 1999

#### 2.11.2 Requirements of the Aggregator

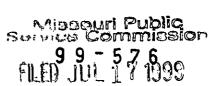
- (A) The aggregator shall display plainly on or in close proximity to all telephones printed documentation (tent cards) notifying the end user of the following:
  - A statement that the aggregator is an operator service provider along with the aggregator's name, address and tollfree telephone number;
  - (2) Operator service provider intraLATA and interLATA rates or how to obtain these rates (collect, credit card, person-toperson, etc.);
  - (3) A written disclosure that informs the End Users on the procedures to reach the LEC operator or other authorized interexchange companies, that they have a right to obtain access to the carrier of their choice, and that they may contact their preferred carrier for information on accessing that carrier's service using that station telephone;
  - (4) IntraLATA and interLATA dialing instructions;
  - (5) Hotel surcharge for local and long distance calls, if any; and
  - (6) Detailed complaint procedures.
- (B) An aggregator shall not charge higher rates for calls accessing the operator service provider via 800, 950 or 10XXX access numbers than those rates charged for calls using the presubscribed operator services provider.

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### Section 3-DESCRIPTION OF SERVICE

Missouri Public Sandico Commission

### 3.1 Rates Charged Based on Timing of Calls

REC'D MAY 2 5 1999

Where charges for service are specified based on the timing of calls, such as the duration of a telephone call, the following rules apply:

# 3.1.1 When Billing Charges Begin and Terminate For Phone Calls.

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time," is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

### 3.1.2 <u>Billing Increments</u>

Unless otherwise specified in this tariff, the minimum call duration for billing purposes is 1 minute for a connected call. Calls beyond 1 minute are billed in 1 minute increments.

## 3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

## 3.1.4 <u>Uncompleted Calls</u>

There shall be no charges for uncompleted calls.

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3.2 Rates Based Upon Calculation of Distance

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Where the charges for service are specified based upon distance, the following rules apply:

- 3.2.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is set of geographic coordinated, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.
- 3.2.2 The airline distance between any two Rate Centers is determined as follows:
  - (A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
  - (B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
  - (C) Square each difference obtained in step (B) above.

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### 3.2 Application of Rates (Cont'd)

Missouri Public Sarvico Commission

- 3.2.2 Rates Based Upon Calculation of Distance (Cont'd) RECTO MAY 26 1999
  - (D) Add the square of the "V" difference and the square of the "H" difference obtained in step (C).
  - (E) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
  - (F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(G) Formula = 
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

### 3.3 Minimum Call Completion Rate

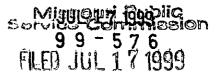
A customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99.5% during peak use periods for the Company services.

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### 3.4 Service Offerings

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### 3.4.1 KMC Long Distance Service (LDS)

RECO MAY 2 6 1999

### A) <u>Description</u>

KMC Long Distance Service (LDS) is a communications service which is available for use by customers twenty-four (24) hours a day. Customers may originate LDS from locations served by the Company, and may terminate in all locations within the State of Missouri. Operator, KMC Calling Card, and Directory Assistance services are available to Customers of the Company's LDS service subject to the provisions of Sections 3.4.3 and 4.3 of this tariff.

LDS calls will be billed in 6 second increments with an initial billing period of 6 seconds.

The service is offered in two variations depending upon the method the Customer employs to gain access to the Company's network for use of the service:

Switched LDS is offered in Feature Group D (FGD) exchanges where the Customer's local telephone lines are presubscribed by the local exchange company to the Company's LDS service, such that "1+" interLATA calls are automatically routed to the Company's network.

Dedicated LDS is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

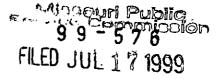
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### 3.4 Service Offerings

Micsouri Public Service Commission

3.4.1 KMC Long Distance Service (LDS) (Cont'd)

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B) Commitment Levels and Term Plans

LDS is available on a month to month basis or on an optional 1, 2, or 3 year term plan. Discounts off the base rates are available to the Customer according to the commitment level and term plan selected by the Customer. The commitment level is calculated from the monthly total usage generated from the following Company products: shared and dedicated domestic and interstate and intrastate outbound and inbound service, intraLATA, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance and Operator Service.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's discounted rate and the higher rate associated with the lower volume.

A Customer who terminates a term plan in the 1st year prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer who terminates a term plan in the 2nd or 3rd year prior to the term's expiration will be required to pay 35% an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

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SaMissouri Public Commission FILED JUL 1 7 1999 Section 3-DESCRIPTION OF SERVICE (Cont'd) Missouri Public Service Commission

#### 3.4 Service Offerings (Cont'd)

#### 3.4.2 KMC Toll Free Service

# RECT MAY 8 5 1999

#### A) Description

KMC Toll Free Service is an inbound communications service which permits calls to be completed at the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten (10) digit telephone number (800+ NXX-XXXX) which will terminate at the Customer's location. Calls may originate from any location within the State of Missouri and may terminate at the Customer's location.

Toll Free Service will be billed per call based on the duration of the call. Each call will be billed in 6 second increments with an initial billing period of 6 seconds. Usage discounts apply to aggregate monthly interstate and intrastate usage.

Toll Free Service is offered in two variations depending upon the method the Customer employs to access the Company's network for use of the service:

Switched Toll Free service calls are originated via normal shared use facilities and are terminated via the Customer's local exchange service access line.

Dedicated Toll Free service calls are originated via normal shared use facilities and are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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By:

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### 3.4 Service Offerings

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#### 3.4.2 KMC Toll Free Service (Cont'd)

**REC'D MAY 2 6 1999** 

#### B) Commitment Levels and Term Plans

Toll Free is available on a month to month basis or on an optional 1, 2, or 3 year term plan. Discounts off the base rates are available to the Customer according to the commitment level and term plan selected by the Customer. The commitment level is calculated from the monthly total usage generated from the following Company products: shared and dedicated domestic and interstate and intrastate outbound and inbound service, intraLATA, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance and Operator Service.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's discounted rate and the higher rate associated with the lower volume.

A Customer who terminates a term plan in the 1st year prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer who terminates a term plan in the 2nd or 3rd year prior to the term's expiration will be required to pay 35% an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

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### 3.4 Service Offerings (Cont'd)

Micsouri Public Scryloc Commission

### 3.4.2 KMC Toll Free Service (Cont'd)

**RECO MAY 2 6 1999** 

#### (C) Advanced Features

The following Advanced Features are available:

- <u>Extended Call Coverage</u>: Extended call coverage allows reception of toll free calls from Canada (or any subset of 15 Canadian Area Codes).
  - <u>Call Area Selection</u>: Allows end users to specify where toll free calls can be received.
  - Geographic Routing: Calls originating from a specific region can be routed to a particular location.
- <u>Day of Week/Month/Year Routing</u>: Calls to a single toll free number are routed to different termination points based on the day of the week.
  - Holiday Routing: Calls to a single toll free number are routed to various termination points based on holidays/events. Customer must have Day of Week Routing to use this feature. Up to 15 single day holidays and three ranges (composed of up to 10 consecutive days) can be specified for a calendar year.
- Time of Day Routing: Calls are routed to various termination points based on the time of the day. Offers customer flexibility when receiving calls from different time zones throughout the day.
  - <u>Percent Allocation Routing</u>: Calls are routed to two or more terminating locations based on a customer specified percentage. This allows incoming toll free traffic to be balanced among multiple service centers.
  - <u>Call Distributor</u>: Allows dedicated access customers to spread incoming toll free traffic evenly over three dedicated access lines in a trunk group. The default setting will be "most idle." The customer can choose "least idle," "ascending," or "descending."
  - Route Completion: Allows customers to re-route dedicated access traffic to predefined alternate routing groups which minimizes revenue loss due to busy lines.
- <u>DNIS (dialed number identification service)</u>: Identification of a specific dialed toll free number when toll free numbers terminate into the same location.

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### 3.4 <u>Service Offerings (Cont'd)</u>

Missouri Public Service Commission

#### 3.4.3 Miscellaneous Services

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#### (A) Operator Service

Operator Service is available to users of the Company's LDS service and to users accessing presubscribed public payphones or customer provided stations for operator-assisted calls. In addition to usage charges, each operator call will be assessed a charge(s) as set forth in Section 4.3.1 of this tariff. The methods available to the Customer for accessing the Company's operator depends upon the type of LDS:

Presubscribed LDS users and presubscribed public payphones or customer provided stations may dial "00"; or dial "0+ the called interLATA telephone number (NPA+NXX-XXXX)" for long distance calling assistance from the equal access (FGD) areas.

Dedicated LDS users may dial "00" or "0+".

### Time Periods

Day, Evening, Night, and Weekend rates apply as follows:

Rates	<u>From</u>	To But Not Including	Days Applicable
Day*	8:00 A.M.	5:00 P.M.	Mon Fri.
Evening	5:00 P.M.	11:00 P.M.	Sun Fri.
Night	11:00 P.M.	8:00 A.M.	Every day
Weekend	8:00 A.M.	11:00 P.M.	Saturday
Weekend	8:00 A.M.	5:00 P.M.	Sunday

\*Rates Applicable on Certain Holidays: New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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2/4/00

(DATE)
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KMC Telecom III, Inc.

RSMO SUPP. 1985
EFFECTIVE DATE OF RATE DECREASE
3/5/00
(DATE)

Missouri P.S.C. Tariff No. 1 1<sup>st</sup> Revised Sheet 46 Cancels Original Sheet 46

#### Section 3--DESCRIPTION OF SERVICE (Cont'd)

- 3.4 Service Offerings (Cont'd)
  - 3.4.3 Miscellaneous Services (Cont'd)
    - (B) KMC Telecom III, Inc. Calling Card Service

KMC Telecom III, Inc. Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company designated 800 access number (800-NXX-XXXX), plus the Customer's/ User's KMC Telecom III, Inc. Calling Card authorization number and the called telephone number.

The KMC Telecom III, Inc. Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the KMC Telecom III, Inc. Calling card includes the following enhanced features: conference calling, KMC Telecom III, Inc. Voice Mail access, voice messaging, news and information access and speed dialing. Use of these enhanced features is subject to separate charges. KMC Telecom III, Inc. Calling Card calls are billed in six second increments, with a one six second minimum. This service is offered with Peak and Off-Peak pricing. A description of the additional features are as follows.

(1) Operator-Assisted Calls

The KMC Telecom III, Inc. Calling Card can be used to place KMC operator-assisted calls. Surcharges apply per call, in addition to the standard usage charges.

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### 3.4 Service Offerings (Cont'd)

Missouri Public Service Commission

### 3.4.3 Miscellaneous Services (Cont'd)

REED MAY 2 6 1990

### (B) KMC Telecom III, Inc. Calling Card Service (Cont'd)

### (2) <u>Directory Assistance Calls</u>

The KMC Telecom III, Inc. Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

### (3) Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

### (a) Conference Calling

Allows the User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

## (b) Voice Mail Access

Allows the User to access KMC Telecom III, Inc. Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

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### 3.4 Service Offerings (Cont'd)

Missouri Public service Commission

#### 3.4.3 Miscellaneous Services (Cont'd)

**RECTI MAY 2 6 1999** 

- (B) KMC Telecom III, Inc. Calling Card Service (Cont'd)
  - (3) Enhanced Features Charges (Cont'd)
    - (c) Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

(d) News and Information

Provides access to news, weather, sports, financial information and other features.

(e) Speed Dialing

Allows the User to access Speed Dialing by programming and storing up to nine frequently dialed numbers.

(4) Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8.00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

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### 3.4 Service Offerings (Cont'd)

### 3.4.3 Miscellaneous Services (Cont'd)

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### (C) Bill-to-Calling Card (BCC) Service

Bill-to-Calling Card Service allows users of touch-tone telephones connected to the Company's LDS services to charge calls to their local exchange company (LEC) calling card. In addition to standard LDS, the BCC charge, as set forth in 4.3.3 applies when users complete calls by entering both the called number and their LEC calling card number without the assistance of an operator; in addition, Operator charges will apply as set forth in 4.3.1, if operator assistance is required. For BCC calls to Directory Assistance, the appropriate charges set forth in 4.3.4 will apply in addition. The Company accepts only LEC calling cards which it can identify as valid. Charges for BCC calls will appear on the user's LEC bill.

### (D) <u>Directory Assistance (DA)</u>

Company will connect LDS Service Customers to Directory Assistance (DA) for a fee as set forth in Section 4.3.4. A credit allowance for DA will be provided upon request if the Customer experiences poor transmission quality, is cut-off, receives an incorrect telephone number, or misdials the intended DA number (NPA+ 555-1212).

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# Section 3-DESCRIPTION OF SERVICE (Cont'd); Missouri Public

### 3.4 Service Offerings (Cont'd)

**RECTO MAY 2 6 1999** 

#### 3.4.4 Special Promotions

Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

### 3.4.5 Special Service Arrangements

Customer-specific service arrangements, which may include engineering, installation, construction, facilities, assembly and/or other special services, may be furnished in addition to existing tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable for the special service arrangements will be developed upon the customer's request. Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this tariff. The necessary tariff revisions will be filed to reflect the special service arrangements.

### 3.4.6 Private Line Services

Private line service provides non-switched, dedicated point-to-point connection between locations designated by the Customer. This rate category includes transmission at speeds of DS-1 and DS-3. Where the Company utilizes local exchange company (LEC) local loops to originate and terminate Company circuits, the Customer may be responsible for the recurring and non-recurring LEC charges for such local loops. At the option of Company, such LEC charges may be billed and collected by Company or, alternatively, may be billed by the LEC directly to Customer and paid by Customer directly to the LEC. Rates for Private Line Service will be in accordance with Section 4.5 of this Tariff.

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Missouri P.S.C. Tariff No. 1 1<sup>st</sup> Revised Sheet 51 Cancels Original Sheet 51

### Section 4 -- RATES

#### 4.1 KMC Long Distance Service (LDS)

#### New Service Offering

These rates are applicable to new Customers as of March 5, 2000.

Т

### Rates and Charges

Outbound Switched	\$0.089	R
Outbound Dedicated	\$0.079	R
Inbound Switched Inbound Dedicated	\$0.089 \$0.079	R R

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Missouri P.S.C. Tariff No. 1 1<sup>st</sup> Revised Sheet 52 Cancels Original Sheet 52

#### Section 4 - RATES (Cont'd)

#### 4.2 KMC Toll Free Service

### New Service Offering

These rates are applicable to new Customers as of March 5, 2000.

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### Rates and Charges

Outbound Switched	\$0.089	R
Outbound Dedicated	\$0.079	R
Inbound Switched	\$0.089 \$0.079	R R

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### Section 4 - RATES (Cont'd)

#### 4.2 KMC Toll Free Service (Cont'd)

Missouri Public Service Commission

**RECO** MAY 2 6 1999

### 4.2.1 Recurring and Non-Recurring Rates

		Monthly Recurring	Non- Recurring
Shared charger 800 num		N/A	N/A
Dedicated che per routing a		N/A	N/A
Advanced Features (per feature)		re)	\$50.00
1 Adv	anced Feature	\$30.00	N/A
	je per each onal Advanced re.	\$30.00	N/A

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### Section 4 - RATES (Cont'd)

### 4.3 <u>Miscellaneous Services</u>

Missouri Public Service Commission

#### 4.3.1 Operator Service

**RECD MAY 2 6 1999** 

\$ 1.20

\$ 1.85

Per minute usage rates:

(E)

(F)

	<u>D</u>	AY <u>EVENING</u>			<b>NIGHT/WEEKEND</b>	
Rate <u>Mileage</u>	Initial <u>Period</u>	Each Addt'l <u>Minute</u>	Initial <u>Period</u>	Each Addt'l <u>Minute</u>	Initial <u>Period</u>	Each Addt'l <u>Minute</u>
ALL	\$.5600	\$.5600	\$.5600	\$.5600	\$.5600	\$.5600
Per call rates:						
(A) Person-to-Person (B) Station-to-Station (C) Operator Dialed Charge					\$ 2.40 \$ 1.10 N/A	
(applies in addition to other operator charges) (D) Partially Automated Surcharge					N/A	

**Busy Line Verification** 

**Busy Line Interrupt** 

(applies in addition to other operator charges

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### KMC Telecom III, Inc.

Missouri P.S.C. Tariff No. 1 1<sup>st</sup> Revised Sheet 55 Cancels Original Sheet 55

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Section 4 RATES	(Cont'd)				
4.3 <u>Miscellaneou</u>	us Service	es (Cont'd)			
4.3.2	KMC Tele	ecom III, Inc. Calling Card Service			
A)	Sta	andard Usage Charges			
	-(per	minute of use)			
	1)	Peak/Off-Peak Rate		\$0.24	
	2)	Surcharge		\$0.31	
B)	<u>O</u> r	perator-Assisted Calls			
	1)	Person-to-Person surcharge		\$4.65	
	2)	Station-to-Station surcharge		\$1.00	
C)	<u> </u>	Directory Assistance Calls			
	1)	Requested Number Charge		\$1.26	
	2)	Call Completion Charge (per minute)		NC	
D)	<u>En</u>	hanced Feature Charges			
	1)	Conference Calling			
		per established line		\$2.50	
		per minute of usage per line (Day)		\$0.59	
VRITTEN NOTICE OF RATE DECREAS		(Weeker	nd)	\$0.35	
AND ITS EFFECTIVE DATE FILED ON	2)	Voice Mail Access			
2/4/00	-	per minute of usage	<b></b>	\$0.32	
(DATE)	3)	Voice Messaging (per minute of usage)			
PU ANT TO SECTION 392.500 (1	)	1 message		\$2.90	
ASMO SUPP. 1985	_	up to 5 messages		\$9.39	
FFECTIVE DATE OF RATE DECREAS	t	up to 10 messages		\$16.90	
3/5/00		up to 20 messages	•	\$31.00	
(DATE)		message status		NC	
	4)	News and Information			
		per minute of usage		N/A	
	5)	Speed Dialing		NC	
	BCC Cha			\$0.60	D
4.3.4	Directory	Assistance Per requested number		\$0.65	R

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### Section 4 - RATES (Cont'd)

### 4.4 Exemptions and Special Rates

Missouri Public Service Commission

### 4.4.1 Discounts for Hearing Impaired Customers

**RECTO MAY 2 6 1999** 

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

### 4.4.2 Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

### 4.4.3 <u>Directory Assistance for Handicapped Persons</u>

There is no charge for Directory Assistance for the first 50 calls in a monthly billing period from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

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#### Section 4 - RATES (Cont'd)

### 4.4 Exemptions and Special Rates

Missouri Public Sorvico Commiccion

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4.4.4 Discounts for Telecommunications Relay Service

For intrastate toll calls received from the telecommunications relay service, there will be a 50 percent discount off the applicable rate for a voice non relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for a voice non relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

### 4.5 <u>Individual Case Basis (ICB) Arrangements</u>

For special situations, rates for Private Line Service will be determined on an ICB basis and specified by contract between the Company and Customer. Rates for ICB services will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

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