

MISSOURI TELECOMMUNICATIONS TARIFF  
OF  
**Central Telecom Long Distance, Inc.**

**102 South Tejon Street, Suite 1100  
Colorado Springs, CO 80903**

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by Central Telecom Long Distance, Inc. within the State of Missouri. This Tariff is on file with the Missouri Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business; 102 South Tejon Street, Suite 1100, Colorado Springs, CO 80903.

Central Telecom Long Distance, Inc. operates as a competitive telecommunications company within the State of Missouri.

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Issued: May 26, 2010

Effective Date: July 10, 2010

Issued By:

Deborah Baker, President  
Central Telecom Long Distance, Inc.  
102 South Tejon Street, Suite 1100  
Colorado Springs, CO 80903  
Telephone: 719.471.2265

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**XA-2010-0679; YX-2010-0679**

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**WAIVER OF RULES AND REGULATIONS**

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

**Missouri Public Service Commission Rules**

- |                       |   |   |
|-----------------------|---|---|
| 4 CSR 240-3.550(5)(C) | - | Telecommunications Company<br>Records and Reports |
| 4 CSR 240-10.020      | - | Depreciation and income                           |
| 4 CSR 240-30.040      | - | Uniform system of accounts                        |

**Missouri Statutes Laws (RSMo)**

- |                   |   |   |
|-------------------|---|---|
| Section 392.210.2 | - | Establish uniform system of accounts for annual reports |
| Section 392.240.1 | - | Rates – reasonable average return on investment         |
| Section 392.270   | - | Property valuation                                      |
| Section 392.280   | - | Depreciation rates                                      |
| Section 392.290   | - | Issuance of securities                                  |
| Section 392.300.2 | - | Acquisition of stock                                    |
| Section 392.310   | - | Issuance of stocks and debt                             |
| Section 392.320   | - | Stock dividend payment                                  |
| Section 392.330   | - | Issuance of securities, debt, and notes                 |
| Section 392.340   | - | Reorganization(s)                                       |

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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

- (C) To signify a **change** in regulation.
- (D) To signify a **deletion** rate.
- (I) To signify an **increased** rate.
- (M) To signify a **move** in the location of text.
- (N) To signify a **new** rate or regulation.
- (O) To signify **omissions**.
- (R) To signify a rate **reduction**
- (T) To signify **change in text, but no change in** rates or regulation.

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### **TARIFF FORMAT**

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are four levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.1.

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### **APPLICATION OF TARIFF**

This Tariff contains the descriptions, regulations and rates applicable to the furnishing of resold intraLATA and interLATA Toll Services within the State of Missouri by Central Telecom Long Distance, Inc.

Company's Service as set forth herein is provided exclusively in conjunction with Company's Presubscribed or Subscribed interstate interexchange services, and is not otherwise available.

The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common carrier for use in accessing the Services of Company. This Tariff does not cover any unregulated service offered by Company. Company will offer any unregulated service in accordance with Company's current price list or contract, whichever applies to the particular customer.

Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

### Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

### Called Station:

The terminating point of a call (i.e., the called number).

### Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

### Company:

Central Telecom Long Distance, Inc. ("CTLD")

### Commission:

The Missouri Public Service Commission.

### Customer:

The person, firm, corporation or other entity which orders or uses the Company's services offered in this Tariff and which is responsible for payment of charges in compliance with the regulations in this Tariff, except any person, firm, corporation or other entity to whom the Company does not specifically solicit for the use of the Company's services offered in this Tariff or who does not affirmatively consent to the use of the Company's services offered in this Tariff.

### Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

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### Measured Service:

The provision of long distance measured time communications telephone service to Customers who access the Company's service at its contracted interexchange carriers' switching and call processing equipment by means of access facilities obtained from local exchange common carrier(s). Company contracted interexchange carrier is responsible for arranging the access lines.

### Monthly Bill Statement Fee:

The monthly fee applied to Customers when they receive their long distance charges as part of their local telephone company bills.

### Monthly Service Fee:

The monthly fee applied to Customers for account maintenance.

### Presubscribe or Presubscription:

The Customer's order for Company's calling services through the Company, which involves the Local Exchange Carrier PIC change process.

### Point of Presence:

The point of physical interconnection between the local exchange company's local network and the interexchange carrier's network ("POP").

### Subscribe or Subscription:

The Customer's order for Company's calling services directly through the Company and not involving the Local Exchange Carrier PIC change process.

### Subscriber:

See "Customer" definition.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in any area between points within the State of Missouri.
- 2.1.2. Company is a provider of interexchange telecommunications to Customers for direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. Company resells access, switching, transport and termination services provided by interexchange carriers.
- 2.1.4. Customer's monthly charges for Company's service are based on the total time Customer actually uses the service.
- 2.1.5. Subject to availability, the Customer may use authorization codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- 2.1.6. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.7. In any action between the parties to enforce any provision of this Tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- 2.1.8. Service may be terminated pursuant to the provisions of applicable Commission regulations as addressed in this Tariff.
- 2.1.9. This Tariff shall be interpreted and governed by the laws of the State of Missouri regardless of its choice of laws provision.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.2. LIMITATIONS**

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.2.2. Company reserves the right to immediately disconnect service when necessitated by conditions beyond the company's control or when the Customer is using the service in violation of either the provisions of this Tariff or the laws, rules, regulations, or policies of the jurisdiction of the originating station or terminating station, or the laws of the United States including rules, regulations and policies of the Commission.
- 2.2.3. The Company does not undertake to transmit messages, but offers the use of its facilities when available.
- 2.2.4. Title to all facilities provided by Company under these regulations remains in Company's name.
- 2.2.5. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.3. USE**

- 2.3.1. Service may be used for the transmission of communications by the Customer.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The Company strictly prohibits use of the Company's services offered in this Tariff without payment or an avoidance of payment by the Customer by fraudulent means or devices including, but not limited to, providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card and numbers to the Company or in any way misrepresenting the identity of the Customer, or by any person, firm, corporation or entity whom the Company has not specifically solicited for the use of the Company's services offered in this Tariff or who has not affirmatively consented to the use of the Company's services offered in this Tariff.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY**

- 2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service. For the purpose of computing such amount a month is considered to have 30 days.
- 2.4.2. Company shall be indemnified and held harmless by the Customer against:
- 2.4.2.1. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over company's facilities; and
  - 2.4.2.2. Claims for patent infringement arising from combining or connecting company's facilities with apparatus and systems of the Customer; and
  - 2.4.2.3. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.3. The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.4. Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other actions or liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of the Company's negligence.
- 2.4.5. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of God, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one or more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.6. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claims or demands.
- 2.4.7. The Company shall not be liable for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.5. INTERRUPTION OF SERVICE**

- 2.5.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4, herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.5.2. No credit allowances will be allowed for an interruption of services for continuous duration of less than two hours.
- 2.5.3. The subscriber shall be credited for an interruption of two hours or more at the rate of 1/160th for each hour over two (2) such hours of interruption up to a maximum of 6/160th multiplied by the average monthly usage bill of the Customer. If service is activated for less than one (1) month, the monthly usage amount shall be determined by extending the actual usage for the days of service to thirty (30) days.

**2.6. RESTORATION OF SERVICE**

The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communication Commission's Rules and Regulations which specifies the priority system for such activities.

**2.7. MINIMUM SERVICE PERIOD**

The minimum service period for all services, unless otherwise stated is one month (30 days). Service retained for less than the minimum service period will be billed for a full month of service.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.8. PAYMENTS AND BILLING**

- 2.8.1. During the first billing period in which a customer receives service, a customer will receive a bill insert or other written notice that contains an itemized account of the charges for the equipment and service for which the customer has contracted. This notice is in addition to the notice required in 4 CSR 240-33.045.
- 2.8.2. Charges for service are applied on a recurring and nonrecurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the subscriber. Service continues to be provided until canceled by the Customer with no less than thirty (30) days notice.
- 2.8.3. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage and are billed monthly in arrears.
- 2.8.4. Billing will be payable upon receipt and deemed past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5% late payment charge for the unpaid balance. Each account shall be granted not less than one complete forgiveness of late payment charge. Customers shall be notified by letter when eligibility for forgiveness of late payment charge has been utilized.
- 2.8.5. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.8.6. Residential Customer application for service may be made verbally or in writing. Commercial application for service must be made in writing.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.9. BILLING DISPUTES**

2.9.1. The Customer is responsible for notifying Company within ninety (90) days of the date of mailing of each bill, of any charges in dispute and the specific basis of such dispute. Any such dispute must be initiated by the Customer either in writing directly to the Company or by way of a call into the Company's toll free customer service number. The failure of Customer to dispute a charge within the dispute period shall be deemed a waiver of any and all rights to dispute the charges of the Company and all such charges shall be deemed valid and binding on the Customer. Billing disputes should be addressed to Company's customer service organization via telephone to 888.988.9818. Customer service representatives are Monday through Friday, from 5:00 AM to 7:00 PM Pacific Time.

2.9.2. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may take the following course of action:

2.9.2.1. First, the Customer may request the Company perform an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection).

2.9.2.2. Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Commission for its investigation and decision. The address of the Commission is:

Missouri Public Service Commission  
Governor Office Building  
200 Madison Street  
PO Box 360  
Jefferson City, MO 65102-0360  
PSC Main Line: 1.573.751.3234  
Main Toll Free: 1.800.392.4211  
Utility Consumer Hotline: 1.800.392.4211

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.10. CANCELLATION BY CUSTOMER**

- 2.10.1 The Company's services consist of Presubscribed interstate and intrastate long distance services bundled with casual calling, travel card and other Subscribed services as set forth in this Tariff.
- 2.10.2 The Customer may only cancel service, whether the Customer is Presubscribed or has Subscribed, to a Company switched access long distance plan, a casual calling plan, or a calling card, by the following means: (1) the Customer must call the Company's Customer Service Department at 888.988.9818 or (2) write the Company's Customer Service Department at 102 South Tejon Street, Suite 1100, Colorado Springs, CO 80903. The Company cannot accept a request for cancellation of service from an agent or representative of a Customer. Cancellation by the Customer of Presubscribed intrastate and interstate long distance services will not automatically result in the cancellation of casual calling, travel card and other Subscribed services. The Customer must notify the Company of the cancellation of Presubscribed and Subscribed services.
- 2.10.3 The Customer will remain responsible to pay for all monthly fees and charges incurred through the date that the Customer first directly notifies the Company of his or her desire to cancel Presubscribed and Subscribed service(s). Failure to cancel all services will result in the imposition of a monthly fees and charges for the services not cancelled.
- 2.10.4 If a Customer either voluntarily cancels their services with the Company or if the Company cancels the Customer's Presubscribed long distance services for any reason set forth in this Tariff, the Company will have no obligation whatsoever to assist the Customer in any respect in switching from the Company to another carrier.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.10. CANCELLATION BY CUSTOMER, Continued**

2.10.5. Any non-recoverable cost of company expenditures shall be borne by the Customer if:

- 2.10.5.1. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
- 2.10.5.2. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
- 2.10.5.3. Based on an order for service and construction has either begun or has been completed, but no service provided.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. CANCELLATION BY COMPANY**

2.11.1. Company reserves the right to immediately discontinue furnishing the service to Customers:

- 2.11.1.1 In the event of a condition determined to be hazardous to the Customer, to other Customers of the utility, to the utilities equipment, to the public or to employees of the utility; or
- 2.11.1.2 By reason of any order or decision of a court or any other governmental authority, which prohibits the Company from furnishing such service; or
- 2.11.1.3 If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
- 2.11.1.4 For unlawful use of the service or use of the service for unlawful purposes;
- 2.11.1.5 If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. CANCELLATION BY COMPANY, Continued**

2.11.2. Company may discontinue service according to the following conditions upon fifteen (15) days written notice via first-class U.S. mail, followed by a second written notice five (5) days prior to discontinuance of service, under the following circumstances and pursuant to the procedures set forth in 4 CSR 240-33.070:

2.11.2.1 For violation of Company's filed tariff.

2.11.2.2 For the non-payment of any regulated charge as provided by Company's tariff.

2.11.2.3 For Customer's breach of the contract for service between the utility and Customer.

2.11.2.4 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. CANCELLATION BY COMPANY, Continued**

- 2.11.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the company shall at all times be entitled to all the rights available to it under law or equity.
- 2.11.4. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

**2.12. INTERCONNECTION**

- 2.12.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.12.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' Tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

**2.13. DEPOSITS**

The Company does not require a deposit from the Customer.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.14. TAXES**

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, universal service, 911 services and handicapped services. Municipal taxes are billed as a separate line item and are not included in the quoted rates.

**2.15. PROMOTIONAL OFFERINGS**

Company may, from time to time, make promotional offerings of its Services, which may include waiving or reducing the applicable charges for the promoted Service. The promotional offerings will have an ending date within one year. All promotional offerings will be filed with the Commission for Tariff approval.

**2.16. MISSOURI UNIVERSAL SERVICE FUND**

- 2.16.1. Company will place on each retail end-user customer's bill a surcharge equal to the Missouri Universal Service fund percentage assessment ordered by the Commission.
- 2.16.2. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund"
- 2.16.3. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.1. TIMING OF CALLS

- 3.1.1. The subscriber's long distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when called party answers and terminates when either party hangs up.
- 3.1.2. The minimum call duration for billing purposes differs between rate plans.
- 3.1.3. Usage is measured and rounded up to the next billing increment.
- 3.1.4. There is no billing for incomplete calls.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.2. CENTRAL TELECOM LONG DISTANCE TELECOMMUNICATIONS SERVICES**

3.2.1. Company provides switched access telecommunications services which allow commercial and residential Customers to establish a communications path between two stations by using uniform dialing plans. Services may be either Presubscribed or Subscribed. The minimum service period for all services is one (1) month (30 days).

**3.2.2 Commercial Long Distance Service - Switched**

**Commercial Long Distance Service** is a switched access service, offering commercial users outbound interLATA "1 plus" long distance telecommunications services from points originating and terminating within the State.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.2. CENTRAL TELECOM LONG DISTANCE TELECOMMUNICATIONS SERVICES, Continued**

**3.2.3 Residential Long Distance Service**

**Residential Long Distance Service** – Switched is provided to Customers who have Presubscribed to the Company's interstate Message Telecommunications Services. Presubscribed Service is bundled with the Company's Calling Card, Casual Dialing and other Subscribed Services as set forth in this Service Guide. Plans are offered only in locations where billing and technical resources are available. Customers should contact Company's Customer Service Department at 888.988.9818 to determine eligibility.

**Residential Casual Calling Service** – is a switched service permitting Customers access to casual calling via the Company's Carrier Identification Codes (CIC), 1010-444 or 1010-432, assigned to Customer at the time of Subscription. Customers must register all applicable telephone numbers with the Company to Subscribe to this service. The minimum service period for all services is one (1) month (30 days).

**Residential Calling Card Service** permits residential Customers to charge a principal location for interLATA and intraLATA long distance calls placed while the caller is away from the principal location. The Customer may place calls from any dual tone multi-frequency phone in the United States by dialing a toll free number and entering a personal identification code, followed by the desired telephone number. Calling Card calls appear on the Customer's monthly long-distance bill. The minimum service period is one (1) month (30 days).

**Directory Assistance** enables Customers to obtain commercial and residential telephone numbers by name for any commercial enterprise or individual whose name appears in a directory assistance database and who has not otherwise requested that the assigned telephone number be unlisted.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.3. PROMOTIONAL OFFERINGS**

Company will provide tariff notification to the Commission no less than (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. Company will offer all promotions in a non-discriminatory manner.

**3.4. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

Pursuant to Section 392.200.8 RSMO. Customer-specific ICB pricing is authorized for: (1) dedicated, nonswitched, private line, and special access services, (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services and (3) any retail business service. The Company will provide copies of Customer ICB contracts to Commission Staff upon request; provision of such contracts may be handled on a proprietary basis.

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**SECTION 4 - RATES AND CHARGES****4.1. SERVICE CHARGES****4.1.1. Commercial Long Distance Service – Switched****1. Commercial Rate Plan I**

This plan is offered to Customers with call volumes of less than \$200.00 per month and provides for an eighteen (18) second minimum call duration and six (6) second additional billing increments.

	DAY		EVENING		NIGHT	
	Initial 18 Sec.	Add'l 6 Sec.	Initial 18 Sec.	Add'l 6 Sec.	Initial 18 Sec.	Add'l 6 Sec.
Intrastate	\$0.121	\$0.040	\$0.108	\$0.036	\$0.108	\$0.036

Monthly Access Fee: \$3.78

**2. Commercial Rate Plan II**

This plan is offered to Customers with call volumes of more than \$200.00 per month and provides for an eighteen (18) second minimum call duration and six (6) second additional billing increments.

	DAY		EVENING		NIGHT	
	Initial 18 Sec.	Add'l 6 Sec.	Initial 18 Sec.	Add'l 6 Sec.	Initial 18 Sec.	Add'l 6 Sec.
Intrastate	\$0.100	\$0.033	\$0.090	\$0.030	\$0.090	\$0.030

Monthly Access Fee: \$3.78

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.1. Commercial Long Distance Service, Continued****3. Commercial Rate Plan III**

This plan is offered to Customers with call volumes of less than \$200.00 per month and provides for one (1) minute billing increments.

	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
Intrastate	\$0.404	\$0.404	\$0.363	\$0.363	\$0.363	\$0.363

Monthly Access Fee: \$3.78

**4. Commercial Rate Plan IV**

This plan is offered to Customers with call volumes of more than \$200.00 per month and provides for one (1) minute billing increments.

	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
Intrastate	\$0.333	\$0.333	\$0.299	\$0.299	\$0.299	\$0.299

Monthly Access Fee: \$3.78

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.1. Commercial Long Distance Service, Continued****5. Commercial Rate Plan V**

This plan is offered to Customers with call volumes of less than \$200.00 per month and provides for thirty (30) second billing increments.

	DAY		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 30 Sec.	Initial 30 Sec.	Add'l 30 Sec.	Initial 30 Sec.	Add'l 30 Sec.
Intrastate	\$0.202	\$0.202	\$0.181	\$0.181	\$0.181	\$0.181

Monthly Access Fee: \$3.78

**6. Commercial Rate Plan VI**

This plan is offered to Customers with call volumes of more than \$200.00 per month and provides for thirty (30) second billing increments.

	DAY		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 30 Sec.	Initial 30 Sec.	Add'l 30 Sec.	Initial 30 Sec.	Add'l 30 Sec.
Intrastate	\$0.167	\$0.167	\$0.150	\$0.150	\$0.150	\$0.150

Monthly Access Fee: \$3.78

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service****1. 10 Minute Chat Value Plan**

Customers who Presubscribe to the Company's 10 Minute Chat Value Plan will receive 10 minutes of intrastate interLATA and interstate long distance calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. Customers who cancel service prior to the end of a month will be billed the monthly recurring charge. The Company's 10 Minute Chat Value Plan is offered only to Customers who have previously Presubscribed to the Company's intrastate long distance service and have cancelled that service. The following fees and charges apply.

Monthly recurring charge:

10 minutes of intrastate interLATA and interstate long distance calling, per month	\$1.65
Per minute rate after 10 minutes	\$0.07
Cost Recovery Charge	\$1.44

**2. 30 Minute Chat Value Plan**

Customers who Presubscribe to Company's 30 Minute Chat Value Plan receive 30 minutes of intrastate interLATA and interstate long distance calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. Customers who cancel service prior to the end of a month will be billed for all monthly recurring fees and charges. The following fees and charges apply.

Monthly recurring charge

30 minutes of intrastate interLATA and interstate long distance calling per month	\$2.95
Per minute rate after 30 minutes	\$0.05
Cost Recovery Charge	\$1.44

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****3. 10 Minute Total Chat Value Plan**

Customers who Presubscribe to the Company's 10 Minute Total Chat Value Plan will receive 10 minutes of intrastate interLATA and intraLATA and interstate long distance calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. Customers who cancel service prior to the end of a month will be billed the monthly recurring charge. The Company's 10 Minute Total Chat Value Plan is offered only to Customers who have previously Presubscribed to the Company's intrastate long distance service and have cancelled that service. The following fees and charges apply.

Monthly recurring charge:

10 Minutes of intrastate interLATA and intraLATA and Interstate long distance calling, per month	\$3.65
Per minute rate after 10 minutes	\$0.07
Cost Recovery Charge	\$1.44

**4. 30 Minute Total Chat Value Plan**

Customers who Presubscribe to Company's 30 Minute Total Chat Value Plan receive 30 minutes of intrastate interLATA and intraLATA and interstate long distance calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. Customers who cancel service prior to the end of a month will be billed for all monthly recurring fees and charges. The following fees and charges apply.

Monthly recurring charge:

30 minutes of intrastate interLATA and intraLATA and interstate long distance calling per month	\$4.95
Per minute rate after 30 minutes	\$0.05
Cost Recovery Charge	\$1.44

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****5. Basic 10 Minute Chat Casual Calling Plan**

Customers who Subscribe to the Company's Basic 10 Minute Chat Casual Calling Plan receive 10 minutes of intrastate, interLATA and interstate long distance casual calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. To Subscribe, the Customer must contact the Company to register all applicable telephone numbers. The minimum service period is one (1) month (30 days). Customers who cancel service prior to the end of a month will be billed the monthly recurring charge. To access the Company's casual calling Service, the Customer must dial the Company Carrier Identification Code (CIC), 1010-444 or 1010-432.

**Monthly recurring charge:**

30 minutes of intrastate	
and interstate long distance calling per month	\$1.65
Per minute rate after 10 minutes	\$0.07
Cost Recovery Charge	\$1.44

The monthly fees set forth above are billed only to Customers who are no longer Presubscribed to the Company's interstate and interstate long distance services.

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****6. Basic 30 Minute Chat Casual Calling Plan**

Customers who Subscribe to the Company's Basic 30 Minute Chat Casual Calling Plan receive 30 minutes of intrastate, interLATA, and interstate long distance casual calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. To Subscribe, the Customer must contact the Company to register all applicable telephone numbers. The minimum service period is one (1) month (30 days). Customers who cancel service prior to the end of a month will be billed the monthly recurring charge. To access the Company's casual calling Service, the Customer must dial the Company Carrier Identification Codes (CIC), 1010-444 or 1010-432.

Monthly recurring charge, 30 minutes of intrastate and interstate long distance calling per month	\$2.95
Per minute rate after 30 minutes	\$0.05
Cost Recovery Charge	\$1.44

The monthly fees set forth above are billed only to Customers no longer Presubscribed to the Company's interstate and interstate long distance services.

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****7. 30 Minute Chat Value Connect Plan**

Company's 30 Minute Chat Value Connect Plan is available only to Customers who have Presubscribed to one of the Company's interstate 30 Minute Chat Value Connect Plans. Customers who Presubscribe to Company's 30 Minute Chat Value Connect Plan receive 30 minutes of intrastate interLATA and interstate long distance calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. Customers who cancel service prior to the end of a month will be billed for all monthly recurring fees and charges. The following fees and charges apply.

Monthly recurring charge,

30 minutes of intrastate interLATA

and interstate long distance calling per month

\$4.95

Per minute rate after 30 minutes

\$0.07

Cost Recovery Charge

\$1.44

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****8. 30 Minute Chat Value Connect Casual Calling Plan**

Company's 30 Minute Chat Value Connect Casual Calling Plan is available only to Customers who have Subscribed to one of the Company's interstate 30 Minute Chat Value Connect Casual Calling Plans, but are no longer Presubscribed to the Company's intrastate and interstate long distance services. Customers who subscribe to the Company's 30 Minute Chat Value Connect Casual Calling Plan receive 30 minutes of intrastate interLATA, and interstate long distance casual calling per month for a flat fee. Minutes are not carried forward. All additional minutes used are billed at a per-minute rate. To Subscribe, the Customer must contact the Company to register all applicable telephone numbers. The minimum service period is one (1) month (30 days). Customers who cancel service prior to the end of a month will be billed the monthly recurring charge. To access the Company's casual calling Service, the Customer must dial the Company's Carrier Identification Code (CIC), 1010-444 or 1010-432.

Monthly recurring charge,

30 minutes of intrastate interLATA	
and interstate long distance calling per month	\$4.95
Per minute rate after 30 minutes	\$0.05
Cost Recovery Charge	\$1.44

The monthly fees set forth above are billed only to Customers who are no longer Presubscribed to the Company's interstate and intrastate long distance services.

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****9. Unlimited Saver Elite 600 Calling Plan**

Company's Unlimited Saver Elite 600 Calling Plan is available to current Company Customers who utilize 400 or less in combined intrastate and interstate minutes of calling each month. To qualify for the intrastate Unlimited Saver Elite 600 Calling Plan, Customers must Presubscribe to one of the Company's interstate Unlimited Saver 600 Connect Plans.

Customers receive an unlimited amount of calling time up to 600 minutes of intrastate interLATA and interstate calling under a single monthly recurring charge, and discounted intrastate per minute rate beginning with the 601<sup>st</sup> minute of calling each month. The monthly 600 minute Unlimited Saver Elite 600 Calling Plan usage allocation applies exclusively to each calendar month. Unused minutes are non-transferable, non-refundable, and may not be transferred to the following month.

Monthly recurring charge,	
600 minutes of intrastate interLATA	
and interstate long distance calling per month	\$21.95
Per minute rate after 600 minutes	\$0.03
Cost Recovery Charge	\$1.44

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****10. Unlimited Saver Elite 600 Casual Calling Plan**

Company's Unlimited Elite 600 Casual Calling Plan is available to current Company Customers who utilize 400 or less in combined intrastate and interstate minutes of calling each month. To qualify for the intrastate Unlimited Saver Elite 600 Casual Calling Plan, Customers must Subscribe to one of the Company's interstate Unlimited Casual Calling Saver 600 Connect Plans. Customers may access the intrastate Unlimited Saver Elite 600 Casual Calling Plan via the Company's Carrier Identification Code, 1010-444 or 1010-432.

Customers receive an unlimited amount of calling time up to 600 minutes of intrastate interLATA and interstate calling under a single monthly recurring charge, and discounted intrastate per minute rate beginning with the 601<sup>st</sup> minute of calling each month. The monthly 600 minute Unlimited Saver Elite 600 Calling Plan usage allocation applies exclusively to each calendar month. Unused minutes are non-transferable, non-refundable, and may not be transferred to the following month.

Monthly recurring charge,

600 minutes of intrastate interLATA	
and interstate long distance calling per month	\$21.95
Per minute rate after 600 minutes	\$0.03
Cost Recovery Charge	\$1.44

The monthly fees set forth above are billed only to Customers who are no longer presubscribed to the Company's interstate and intrastate long distance service.

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****11. Unlimited Saver Silver 300 Calling Plan**

Company's Unlimited Saver Silver 300 Calling Plan is available to current Company Customers who utilize 250 or less in combined intrastate and interstate minutes of calling each month. To qualify for the intrastate Unlimited Saver Silver 300 Calling Plan, Customers must Presubscribe to one of the Company's interstate Unlimited Saver 300 Connect Plans.

Customers receive an unlimited amount of calling time up to 300 minutes of intrastate interLATA and interstate calling under a single monthly recurring charge, and discounted intrastate per minute rate beginning with the 301<sup>st</sup> minute of calling each month. The monthly 300 minute Unlimited Silver 300 Calling Plan usage allocation applies exclusively to each calendar month. Unused minutes are non-transferable, non-refundable, and may not be transferred to the following month. Unlimited Saver Silver 300 Calling Plan Customers may also place up to six Directory Assistance calls at no additional charge, by dialing the area code ("NPA") of the requested number and "555-1212," e.g. NPA-555-1212. 1 Unused Directory Assistance calls during the month do not transfer to the following month.

Monthly recurring charge,

300 minutes of intrastate interLATA and interstate long distance calling per month	\$15.95
Per minute rate after 300 minutes	\$0.04
Directory Assistance calls, first six calls per month	N/C
Directory Assistance calls, beginning with the 7 <sup>th</sup> call, per call, per month	\$0.55
Cost Recovery Charge	\$1.44

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1 Charges associated with connecting Subscribers to requested numbers are not waived.

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****12. Unlimited Saver Silver 300 Casual Calling Plan**

Company's Unlimited Saver Silver 300 Casual Calling Plan is available to current Company Customers who utilize 250 or less in combined intrastate and interstate minutes of calling each month. To qualify for the intrastate Unlimited Saver Silver 300 Casual Calling Plan, Customers must Subscribe to one of the Company's interstate Unlimited Casual Calling Saver 300 Connect Plans. Customers may access the intrastate Unlimited Saver Silver 300 Casual Calling Plan via the Company's Carrier Identification Code, 1010-444 or 1010-432.

Customers receive an unlimited amount of calling time up to 300 minutes of intrastate interLATA and interstate calling under a single monthly recurring charge, and discounted intrastate per minute rate beginning with the 301<sup>st</sup> minute of calling each month. The monthly 300 minute Unlimited Saver Silver 300 Casual Calling Plan usage allocation applies exclusively to each calendar month. Unused minutes are non-transferable, non-refundable, and may not be transferred to the following month. Unlimited Saver Pro 300 Casual Calling Plan Customers may also place up to six Directory Assistance calls at no additional charge, by dialing the area code ("NPA") of the requested number and "555-1212," e.g. NPA-555-1212 after dialing Company's Carrier Identification Code, 1010-444 or 1010-432. Unused Directory Assistance calls during the month do not transfer to the following month.

Monthly recurring charge,

300 minutes of intrastate interLATA and interstate long distance calling per month	\$15.95
Per minute rate after 300 minutes	\$0.04
Directory Assistance calls, first six calls per month	N/C
Directory Assistance calls, beginning with the 7 <sup>th</sup> call, per call, per month	\$0.55
Cost Recovery Charge	\$1.44

The monthly fees set forth above are billed only to Customers who are no longer presubscribed to the Company's interstate and intrastate long distance services.

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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****13. Basic Residential Calling Card Service Plan I**

Customers with \$25.00 or more in monthly long distance calling, including non-calling card calls, are eligible to enroll in the Company's Basic Residential Calling Card Service Plan I at the following rates and charges:

Access Charge, per call	\$1.25
Rate per minute, all time periods	\$0.09
Monthly Service Fee	\$2.95

The monthly service fee set forth above is billed only to Customers who are no longer Presubscribed to the Company's interstate and interstate long distance services.

A surcharge is added to Customer bills when calling card calls are place using pay telephones. The pay telephone surcharge is in addition to the calling card service per call access charge and per minute rate.

Pay telephone access charge	\$0.30
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**SECTION 4 - RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.2. Residential Long Distance Service, Continued****14. Basic Residential Calling Card Service Plan II**

Customers with less than \$25.00 in long distance calling, including non-calling card calls, are eligible to enroll in the Company's Basic Residential Calling Card Service Plan II at the following rates and charges:

Access Charge, Per Call	\$1.25
Rate Per Minute, all time periods	\$0.09
Monthly Service Fee	\$4.95

The monthly service fee set forth above is billed only to Customers who are no longer Presubscribed to the Company's interstate and interstate long distance services.

A surcharge is added to Customer bills when calling card calls are place using pay telephones. The pay telephone surcharge is in addition to the calling card service per call access charge and per minute rate.

Pay telephone access charge	\$0.30
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**SECTION 4 – RATES AND CHARGES, Continued****4.2. TIME PERIODS**

	MON	TUE	WED	THUR	FRI	SAT	SUN
8:00 AM to 4:59 PM	Day	Day	Day	Day	Day	Night	Night
5:00 PM to 10:59 PM	Evening	Evening	Evening	Evening	Evening	Night	Evening
11:00 PM to 7:59 AM	Night	Night	Night	Night	Night	Night	Night

Calls are billed at the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed at the rates in effect for each portion of the call.

**4.3. RECONNECTION FEE**

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for Service, Company will reconnect Customer whose Service has been disconnected for non-payment.

Service Reconnection Fee (per occurrence) \$30.00

**4.4. ILEC STATEMENT FEE**

Customers may elect to have the convenience of Company billing appearing on the Customer's incumbent local exchange carrier invoice. If customer does not elect to receive incumbent local exchange carrier billing, no ILEC Statement Fee applies.

Monthly ILEC Statement Fee \$1.50

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**SECTION 4 – RATES AND CHARGES, Continued****4.5. INTRASTATE CONNECTION FEE**

A monthly service charge as set forth below will be applied to Customers to recover the costs charged by the local telephone company to carry Company's in-state long distance calls over its lines.

Monthly Intrastate Connection Fee	\$0.00
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**4.6. COST RECOVERY CHARGE**

Residential Customers will be assessed a monthly Cost Recovery Fee of \$1.44. This fee permits the Company to recover the costs associated with interstate access charges, property taxes, and the expenses associated with regulatory proceedings and compliance and is applied each month in which the Customer has interstate or international calling charges. The fee is applied in full whether or not the Customer's billing period covers an entire month, and is based on the Service.

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