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MISSCURI
Public Sarvice Commission

MISSOURI

TELECOMMUNICATIONS TARIFF

OF

QAI, INC. d/b/a LONG DISTANCE BILLING

28 West 5th Street Suite 480 St. Paul, MN 55102

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services within the State of Missouri by QAI, Inc. d/b/a Long Distance Billing.

QAI, Inc. d/b/a Long Distance Billing is a competitive telecommunications company providing competitive telecommunications services within the State of Missouri.

Issued: November 9, 1995

Issued by: Elam Baer, President
QAI, Inc. d/b/a Long Distance Billing

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Issued: November 9, 1995

Effective:

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CANCELLED
December 17, 2004
Missouri Public
Service Commission
TD-2005-0135

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WAIVER OF STATUTORY AND REGULATORY REQUIREMENTS

The following statutory and regulatory requirements have been waived for the Company:

Issuance of stocks and bonds

392.240(1)	Rates-reasonable average return on investment		
392.270	Property valuation	NOV 20 1935	
392.280	Depreciation rates	.,	
392.290	Issuance of stocks and bonds	MISSCURI	
392.310	Issuance of stocks and bonds	Omile Sarvice Commission	
392.320	Issuance of stocks and bonds		

4 CSR 240-10.020	Income on depreciation fund investments
4 CSR 240-30.010(2)(C)	Posting exchange rates at central office
4 CSR 240-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Record of access lines
4 CSR 240-32.030(2)	Records kept within state
4 CSR 240-32.050(3-6)	Telephone directories
4 CSR 240-30.040(1), (2)	Uniform System of accounts
(3), (5) and (6)	•

Reorganization

4 CSR 240-32.070(4) Coin telephones

4 CSR 240-33.030 Inform customers of lowest price service

4 CSR 240-33.040(5) Financing fee

Issued: November 9, 1995

. 1995 Effective: Market 1995

Issued by: Elam Baer, President JAN 1 2 1995

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EXPLANATION OF SYMBOLS

- C-Changed Regulation
- D-Discontinued rate or regulation
- I-Rate increase
- M-Matter moved or relocated without change
- N-New rate or regulation
- R-Rate reduction
- S-Reissued matter
- C-Change in text, but no change in rate or regulation
- Z-Correction

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TECHNICAL TERMS AND ABBREVIATIONS

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Access Line - An arrangement which connects the customer's location to the underlying carrier's central office.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - QAI, Inc., d/b/a Long Distance Billing.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Customer Premise - A Customer location from which calls are originated by Company.

FCC or Commission - Federal Communications Commission.

Holidays - The Company's recognized holidays are New Year's Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

LEC - Local Exchange Carrier.

Service - The communications offerings provided by the Company, i.e. resold longdistance voice and data service obtained by the Company from a facilities-based interexchange carrier.

Underlying Carrier - Facilities-based interexchange carrier providing the long-distance service being resold by the Company.

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1. APPLICATION OF TARIFF

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This tariff contains the regulations and rates applicable to the provision of Long Distance Message Telecommunications Service by the Company, consisting of outbound 1+ service and inbound 800 service. Service is furnished subject to transmission, atmospheric, and like conditions.

2. REGULATIONS

2.1 <u>Undertaking of the Company</u>

2.1.1 <u>Scope</u>

The Company undertakes to provide Long Distance Message Telecommunications Service within the state of Missouri in accordance with the terms and conditions set forth in this tariff. The Company does not own or operate long distance transmission facilities, but rather resells the facilities of underlying carriers.

2.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of satellite or other transmission medium capacity or because of any causes beyond its control.

Issued: November 9, 1995

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2.1.3 <u>Liability of the Company</u> MISSCURI Public Service Commission

- (A) Except as stated in this Section 2.1.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.
- (B) The liability of the Company for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to five times the initial minute charge provided for under this tariff for the intrastate long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- (C) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or national emergencies, insurrections, riots, wars, or strikes or other labor difficulties.
- (D) The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities, equipment, or services used with the Company's Long Distance Message Telecommunications Service. Nor shall the Company be liable for any damages or losses due to the failure or negligence of the Customer or due to the failure of Customer-provided equipment, facilities or services.

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2.1.4 Claims

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The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright in connection with the material transmitted over the Company's facilities: and any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's facilities.

2.2 Prohibited Uses

Long Distance Message Telecommunications Service shall not be used for any unlawful purpose.

2.3 <u>Use of Service</u>

Long Distance Message Telecommunications Service may be used to transmit communications of the Customer in a manner consistent with the terms of this tariff and the policies and regulations of the FCC.

Use of Long Distance message Telecommunications Service is considered an order for such service.

2.4 Payment Arrangements

2.4.1 Payment for Service

(A) The Customer is responsible for payment of all charges for facilities and services furnished by the Company. Federal, state and local sales, use and excise taxes, where applicable, shall be added to the charges contained herein. It shall be the responsibility of the Customer to pay these taxes and to accept the liability of any such unpaid taxes that may subsequently become applicable retroactively.

Issued: November 9, 1995

Effective: JAN 12 1996

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(B) Bills are due and payable upon receipt. If the Customer's net bill is not paid (payment received by the Company) within twenty-one (21) days after the rendition of the bill it shall become a delinquent bill and interest at the lesser of (1) the rate of one and one-half percent (1.5%) per month or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount.

- (C) The Customer will be assessed a charge of twenty-five dollars (\$25.00), or the maximum charge allowed by law, whichever is the lesser, for each check submitted by the Customer to the Company which a financial institution refuses to honor for insufficient funds or a non-existent account.
- (D) Customers are responsible for any previously unbilled charge for services furnished prior to three months immediately preceding the date of the bill, except for collect calls, credit card calls, third party calls and "Error File" calls (those which cannot be billed due to the unavailability of complete billing information to the company) which shall have a six-month back billing period. In case of fraud, a back billing period of no more than three years will apply.

Issued: November 9, 1995

Effective: January 12, 1996 ent

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2.4.2 <u>Discontinuance of Service for Cause</u>

Upon non-payment of any sum owing to the Company for more than 30 days beyond the date of rendition of the bill for service or upon violation of any of the terms or conditions governing the furnishing of service under this tariff, the Company may, after 5 days notice in writing to the Customer, without incurring any liability, discontinue the furnishing of service under this tariff.

These restrictions on Long Distance Message Telecommunications Service may include, but are not limited to, the following: the Company may withhold the use of a specific 800 number or deny its transfer to another carrier for nonpayment of charges due. Such action may be taken without written notice being sent to the Customer. Upon payment of charges by the Customer this restriction on the use of a specific 800 number will be removed.

3. SERVICE OFFERINGS

3.1 <u>Intrastate Message Telecommunications Service</u>

3.1.1(a) <u>Description of Services</u>

The Company offers switched and dedicated access MTS outbound 1+ and inbound 800 interexchange services by the resale of the services of Underlying Carriers, currently Allnet and Sprint. Such service is available twenty-four (24) hours a day, seven (7) days a week. MTS and 800 Services are offered on a time and distance sensitive rate basis and an optional flat rate basis.

The company maintains its headquarters in St. Paul, Minnesota.

Issued: November 9, 1995

Effective: January 12, 1996

Issued by: Elam Baer, President QAI, Inc. d/b/a Long Distance Billing 28 West 5th Street, Suite 480 St. Paul, MN 55102

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3.1.1(b) Timing of Calls Public Sarvice Commission

The Customer's long distance usage charge is based on the actual usage of the Company's services. Usage begins when the called party picks up the receiver, and ends when either party hangs up. Calls are measured by Underlying Carriers, whose services are resold by the Company, in accordance with its own Tariff.

3.1.1(c) <u>Calculation of Distance</u>

The Company uses the V&H coordinate system to calculate the distance of calls.

3.1.1(d) <u>Minimum Call Completion Rate</u>

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods.

3.1.1(e) Advance Payments

The Company may request any customer to pay in advance for toll services based on a good faith estimate of traffic volumes. Any such advance payment will be credited against the customer's first month's bill. When estimates exceed actual usage the customer will be credited on the toll statement.

Issued: November 9, 1995

CANCELLED

December 17, 2004

Missouri Public

Service Commission TD-2005-0135 Effective: January 12, 1996

Issued by: Elam Baer, President QAI, Inc. d/b/a Long Distance Billing 28 West 5th Street, Suite 480 St. Paul, MN 55102

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3.1.2 Rates and Charges

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A) <u>Dedicated Access</u>

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Dedicated access services have initial set up and monthly charges which are dependent on local exchange carrier tariffs and based on the customer's location and individual needs. The customer's needs and physical location may also affect the rates charged by the Company. Dedicated access service is offered as interexchange service only. Costs of dedicated access will be structured to recover the Company's costs of providing the service on an Individual Case Basis (ICB). Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

(B) Non-Recurring Charges

Validated Account Codes, per account install

\$5.00

Validated Account Codes,

\$5.00

(C) Recurring Charges

Validated Account Codes,

per account

\$5.00

800 Charges

\$5.00

Program Fees

\$5.00

Issued: November 9, 1995

Effective: JAN 1 2 1996

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MISSCURI Rates Per Minute Public Sarvice Commission (D)

Outbound and Inbound services carry an initial and incremental billing minimum of one minute.

Switched Access Outbound 1+ Service Per Minute Increment Day, Evening and Night

Commercial

\$0.25

Residential

\$0.25

Switched Access Inbound 800 Service Per Minute Increment Day, Evening and Night

Commercial

\$0.25

Residential

\$0.25

<u>Travel Card Service</u>: Access charges are \$0.35 to \$0.60 per access, in addition to a \$0.25 per minute charge for the duration of the call.

Calls are billed in full minute increments with a one minute billing minimum.

(E) Operator Assistance

The Company does not provide alternative operator services. Operator assisted calls are limited to live operator or automated operator functions provided by the Underlying Carriers for the processing of telephone services such as completion of person to person, operator assisted station to station calls, dialing instructions and emergency call handling.

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(F)	Directory Assistance		RECEIVED
	Switched 1+ Interstate Intrastate International	\$0.75 \$0.75 \$4.00	NOV 20 1995 MISSOURI Public Service Commission
	<u>Travel Card</u> Interstate Intrastate International	\$0.80 \$0.80 \$4.00	

(G) Monthly Service Fee

All customers may be charged a minimum monthly service fee for long distance usage of \$5.00.

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