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December 16, 2013

Secretary of the Commission Missouri Public Service Commission 200 Madison Street, Suite 100 Jefferson City, Missouri 65102-0360

RE: Stoutland Telephone Company Remove Local Service Guarantee Credit

Dear Secretary:

Included in this submission are the following tariff pages for Stoutland Telephone Company:

Section 1First Revised Contents Sheet 3Section 2Second Revised Contents Sheet 2First Revised Sheet 13 thru 15

The purpose of this filing is to remove the Local Service Guarantee Credit Program. This is an outdated program that the Company no longer wishes to offer.

The proposed effective date for this filing is January 15, 2014.

If you have any questions, please feel free to contact me.

Sincerely,

Kris A. Groth Senior Tariff Administrator kris.groth@tdstelecom.com 608.664.4186

Enclosures

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri Section 1 First Revised Contents Sheet 3 Cancels Original Contents Sheet 3

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GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

M. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. <u>Transmitting Messages</u>

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator of misunderstandings that may arise between subscribers because of the errors.

2. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

3. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the results of the sole negligence of the Telephone Company

4. Interruptions of Service

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer, a credit may be provided for the time service(s) were interrupted.

5. <u>Unusual Installation Costs</u>

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

6. Right of Way

The Telephone Company's provision of service to the subscriber is contingent upon the subscriber's provision, without charge to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the subscriber's premises.

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GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

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