



July 21, 2017  
Via Web Filing

Mr. Morris Woodruff, Executive Secretary  
Missouri Public Service Commission  
200 Madison Street  
Suite 500  
Jefferson City, MO 65102-0360

**RE: CTC Communications Corp. d/b/a EarthLink Business  
Revision for P.S.C. MO Tariff No. 2 (Interexchange Services)**

Dear Mr. Woodruff:

Enclosed for filing please find the above-referenced tariff filing submitted on behalf of CTC Communications Corp. d/b/a EarthLink Business ("Company"). The filing increases the monthly recurring charges (MRCs) for certain services and the Directory Assistance rate. Customers have been notified of this rate increase via bill message, a copy of which is enclosed with this filing. The Company respectfully requests an effective date for this filing of August 1, 2017.

The following tariff pages are included:

6 <sup>th</sup> Revised Sheet 23	Increases Monthly Membership Fee
7 <sup>th</sup> Revised Sheet 24	Increases CTC Switched Inbound Service 800 Number Service MRCs
7 <sup>th</sup> Revised Sheet 26	Increases CTC Dedicated Inbound Service 800 Number Service MRCs
1 <sup>st</sup> Revised Sheet 27	Increases Directory Assistance Rate
3 <sup>rd</sup> Revised Sheet 30	Increases Monthly Membership Fee Non-Term MRC & CTC Switched / Dedicated Inbound 800 Number Service Non-Term MRCs

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to [tforte@tminc.com](mailto:tforte@tminc.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Thomas M. Forte

Thomas M. Forte  
Consultant to CTC Communications Corp.  
d/b/a EarthLink Business

cc: Lori Wheeler - EarthLink - CTC  
Office of Public Counsel  
tms: MOi1701

Enclosures  
TF/sp

EarthLink Business  
Customer Notice  
August 1, 2017 Rate Increase

NOTICE OF RATE INCREASE- Thank you for being a valued customer. We'd like to inform you that your August and subsequent billing statements will contain a rate increase not to exceed 10% that applies to certain voice and data services, and will vary based on your unique configuration. This is necessary to maintain and enhance next generation technology solutions. For more information contact Customer Care.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**

**3.4 Service Descriptions (cont'd)**

**F. Directory Assistance**

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

**3.5 Rates**

**General**

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee: \$10.03 per account

**(I)**

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**

**3.5 Rates (cont'd)**

**3.5.1 CTC Switched Outbound Service**

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands  
All times of day: \$0.1910 per minute

Plan 2

All mileage bands  
All times of day: \$0.1380 per minute

**3.5.2 CTC Switched Inbound Service**

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month \$11.00 (I)  
11+ numbers, per number, per month \$11.00 (I)

Plan 1

All mileage bands  
All times of day: \$0.1910 per minute

Plan 2

All mileage bands  
All times of day: \$0.1400 per minute

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**

**3.5 Rates (cont'd)**

**3.5.4 CTC Dedicated Inbound Service**

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month	\$11.00 (I)
11+ numbers, per number, per month	\$11.00 (I)

Plan 1

All mileage bands	
All times of day:	\$0.1280 per minute

Plan 2

All mileage bands	
All times of day:	\$0.091 per minute

**3.5.5 CTC Travel Service**

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate:	\$0.1790
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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**

**3.5 Rates (cont'd)**

**3.5.5 Directory Assistance**

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call                      \$0.83 (I)

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**SECTION 6 – NON-TERM RATES**

The rates provided in this section only apply to Customers that are being provided Month-to-Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 3 - Description of Rates and Services.

**6.1 CTC Switched Inbound Service**

800 Number Service Charge

1-10 numbers, per number, per month	\$16.50 (I)
11+ numbers, per number, per month	\$16.50 (I)

Plan 1

All mileage bands

All times of day: \$0.1910 per minute

Plan 2

All mileage bands

All times of day: \$0.1400 per minute

**6.2 Monthly Membership fee:** \$15.05 (I)

**6.3 CTC Dedicated Inbound Service**

800 Number Service Charge

1-10 numbers, per number, per month	\$16.50 (I)
11+ numbers, per number, per month	\$16.50 (I)

Plan 1

All mileage bands

All times of day: \$0.1280 per minute

Plan 2

All mileage bands

All times of day: \$0.091 per minute