FORM NO. 13 P. S. C. MO. No. 1 Original SHEET No. 3

Cancelling P. S. C. MO. No. All Previous Schedules Original Revised SHEET No.

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section Number III

# GENERAL RULES AND REGULATIONS

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Manager, Princeton, Missouri (title, address)

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# GENERAL RULES AND REGULATIONS

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# GENERAL EXCHANGE SERVICE TARIFFS

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## GENERAL RULES AND REGULATIONS

### C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilites and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

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2. Interruptions of Service

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minium rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory Errors and Omissions

a. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exeed one-half the service charges for the period from the date of issuance of the directory, in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

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January 7, 2017
Missouri Public
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JI-2017-0128

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GENERAL RULES AND REGULATIONS

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

3. Directory Errors and Omissions (Continued)

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period in which the error or omission continues.

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4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

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BY 1st RS. #9
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MISSOURI

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existance of the Telephone Company's instruments, appa-

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## GENERAL EXCHANGE SERVICE TARIFFS

## GENERAL RULES AND REGULATIONS

### C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Cont.)

6. Defacement of Premises (Continued)

ratus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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7. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

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JAN 1 1988
BY Tariff R.S. #10
Public Service Commission
MISSOURI

### D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment, instruments, and lines furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

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GENERAL RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, whether physically, by induction or otherwise, unless provided for elsewhere in the tariffs. In case any such unauthroized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service. C

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse

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ISSUED BY R.A. McArton General Manager Princeton, MO
name of officer title address

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GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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PUBLIC SERVICE COMMISSION

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall equipment, apparatus, circuits, or devices not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or other wise, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

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JAN 1 1987
BY R.S. II
PUBLIC SERVICE COMMISSION

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse



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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

DEC 1

3. Use of Subscriber Service (Continued)

to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

5. Held for Future Use

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JAN 01 1988

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Issued By R.A. McArton (name of officer) General Manager (title) Princeton, MO. (address)

# GENERAL EXCHANGE SERVICE TARIFFS

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Public Service Comm.

## GENERAL RULES AND REGULATIONS

### D. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Subscriber Service (Continued)

to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

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PUBLIC SERVICE COMMISSION

4. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line to a local message to five minutes.

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BY 1st R.S. #12
Public Service Commission
MISSOURI

5. Tampering With Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service (Continued)

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair of facilities owned by the Telephone Company, unless otherwise specified,are borne by the Telephone Company. In case of loss of, damage to, or destruction of any of the Company's facilities, not due to ordinary wear and tear, the subscriber may be held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

7. HELD FOR FUTURE USE

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July 6, 2011
Missouri Public
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GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service (Continued)

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

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All ordinary expense of maintenance and repair of facilities owned by the Telephone Company, unless otherwise specified, are borne by the Telephone Company. In case of loss of, damage to, or destruction of any of the Company's facilities, not due to ordinary wear and tear, the subscriber may be held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

7. Furnishing Party Line Service

a. Four-Party Service within the Local Base Rate Area, when offered, is furnished at any location where there is

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GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service (Continued)

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. C

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BY 2nd R.S. #15
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MISSOURI

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

7. Furnishing Party Line Service

a. Four-Party Service within the Local Base Rate Area, when offered, is furnished at any location where there is

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ISSUED BY R.A. McArton General Manager Princeton, MO
name of officer title address

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# GENERAL EXCHANGE SERVICE TARIFFS

## GENERAL RULES AND REGULATIONS

### E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service (Continued)

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

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PUBLIC SERVICE COMMISSION

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

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JAN 1 1987
BY 1st R.S. 15
PUBLIC SERVICE COMMISSION OF MISSOURI

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

7. Furnishing Party Line Service

a. Four-Party Service within the Local Base Rate Area, when offered, is furnished at any location where there is

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

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CANCELLED - Missouri Public Service Commission - 11/10/2025 - JI-2026-0062

F. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are laoned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company

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GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Furnishing Party Line Service (Continued)

a. (Continued)
a vacancy on an existing line or when there is no vacancy a new line will be opened up when there is, in the opinion of the Telephone Company, an opportunity to connect additional subscribers in nearby locations to that line within a reasonable time.

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AUG 15 1955
PUBLIC SERVICE COMMISSION

b. Two or four-party service beyond the Local Base Rate Area, when offered, will be furnished only when in the opinion of the Telephone Company there is sufficient demand for such service to assure a reasonable fill of, the lines and where such demand is concentrated within a reasonable area.

c. Rural multi-party service is furnished only beyond the local Base Rate Area and within the Exchange Area.

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FEB 1 1989
BY 4 R S #16
Public Service Commission
MISSOURI

F. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company

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Cancelling P.S.C.MO. No. 1 2nd {~~Original~~ Revised} SHEET No. 17

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

F. TELEPHONE DIRECTORIES (Continued)

2. Ownership and Use (Continued)

shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the Company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

2. No deposit or guaranty will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.

3. The Company maintains a record of previous accounts by name, address, and telephone number.

4. Deposits.

a. A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

b. A new applicant for service may be required to post a deposit if:

(1) The applicant is unable to establish that he had a previous account with a telephone utility for a

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ISSUED BY R. A. McArton General Manager Princeton, MO
name of officer title address

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Cancelling P.S.C.MO. No. 1 {~~Original~~ / Revised} SHEET No. 17

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

F. TELEPHONE DIRECTORIES (Continued) C

2. Ownership and Use (Continued)

shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. The telephone company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company.

2. Deposits or Guarantees

a. The telephone company may require a deposit or guarantee as a condition of service if the customer or prospective customer has an unpaid and undisputed account with a telephone utility which accrued within the last two (2) years or if such delinquent account was paid within the last six (6) months.

b. In lieu of a deposit the company may accept a written guarantee.

As a condition of continued service to an existing customer the company may require a deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods becomes delinquent.

d. No deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence. C

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ISSUED BY R. A. McArton Manager Princeton, Missouri
name of officer title address

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

F. TELEPHONE DIRECTORIES (Continued)

2. Ownership and Use. (Continued)

shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company, doubtful. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one, or more, of the following ways:

a. By furnishing references acceptable to the Telephone Company.

b. By providing a suitable guarantee in writing, in form prescribed by the Telephone Company.

c. By means of a cash deposit.

d. By purchasing and owning one share of common stock in Grand River Mutual Telephone Corporation.

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ISSUED BY C. W. Chastain (name of officer) Manager (title) Princeton, Missouri (address)

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GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

4. Deposits (Continued)

b. (1) Continued
period of at least twelve (12) months for which all undisputed charges were satisfactorily paid; or

(2) The applicant has not previously had telephone service for twelve (12) month period and does not meet at least two (2) of the following criteria:

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- Home ownership, excluding mobile homes
- Vehicle ownership - car or truck
- Has a savings account
- Has a checking account
- Has been employed two (2) years or more with the current employer
- Has an existing loan from a financial institution not considered delinquent by the creditor.

(3) If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of deposit previously required, an additional deposit may be required.

(4) A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged. (N) | (N)

c. A deposit shall be subject to the following terms:

(1) It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for either residence or business.

(2) Deposits held thirty (30) days or more shall bear interest of nine (9) percent per annum which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

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Grand River Mutual Telephone Corporation For All Exchanges
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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

4. Deposits (Continued)

b. (1) Continued period of at least twelve (12) months for which all undisputed charges were satisfactorily paid; or

(2) The applicant has not previously had telephone service for twelve (12) month period and does not meet at least two (2) of the following criteria:

- Home ownership, excluding mobile homes
- Vehicle ownership - car or truck
- Has a savings account
- Has a checking account
- Has been employed two (2) years or more with the current employer
- Has an existing loan from a financial institution not considered delinquent by the creditor. N

(3) If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of deposit previously required, an additional deposit may be required. C

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By 3rd Rec'd 18
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MISSOURI

c. A deposit shall be subject to the following terms: C

(1) It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for either residence or business. C

(2) Deposits held thirty (30) days or more shall bear interest of nine (9) percent per annum which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. C

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ISSUED BY R. A. McArton General Manager Princeton, MO
name of officer title address

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

3. Amount of Deposit or Gaurantee

The deposit or guarantee shall not exceed estimated charges for two (2) months service based on the average bill during the preceeding twelve (12) months or estimated for the next twelve (12) months by the customer and the company. Concurrent with the establishment of new service, the customer may post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

4. Interest to be Paid in Deposit

The deposit will bear interest of six (6) percent per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return the deposit.

5. Return of Deposit or Release of Guarantee

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. C

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ISSUED BY R. A. McArton Manager Princeton, Missouri
name of officer title address

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GENERAL RULES AND REGULATIONS

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G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

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3. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

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4. Interest to be Paid on Deposits

Interest at the rate of 6% per annum shall be paid by the company on all deposits made for the purpose of establishing credit. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit.

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

4. Deposits (Continued)

c. Continued

(3) The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Telephone Company may withhold the refunding of a deposit pending the resolution of dispute with respect to charges secured by such deposit.

(4) The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of of a final bill upon the discontinuance or termination of service.

(5) The Telephone Company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Telephone Company.

(6) Each customer posting a deposit will receive a receipt in writing at that time or within ten (10) days.

(7) The Company will provide means whereby a person entitled to a refund of a deposit is not deprived of the refund even though he may be unable to produce the receipt for the deposit provided he can produce identification to ensure that he is the person entitled to the refund.

5. Guarantees

An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit, from a present

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued) C

6. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

7. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish, or maintain, credit, as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection. C

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ISSUED BY R. A. McArton Manager Princeton, Missouri
name of officer title address

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Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

5. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

6. Restoral of Service Charge

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

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Manager, Princeton, Missouri (title, address)

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## GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT OF MAINTENANCE OF CREDIT (Continued)

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GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

G. ESTABLISHEMENT AND MAINTENANCE OF CREDIT (Continued)

5. Guarantees (Continued)

customer with at least two (2) years of established service whose service has not been suspended for nonpayment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from which a deposit or a Contract of Gauranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service pursuant to this tariff. A guarantor shall be released upon satisfactory payment by the customers of all undisputed charges during the last twelve (12) billing periods.

6. Discontinuance of Service

Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished five (5) days' written notice to the customers requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such a day.

7. Restoral of Service Charges

Where service has been discontinued for failure to establish credit as authorized on the previous pages, the regular restoral of service charge will be made and collected by the Company.

8. Deposit Not to Effect Regular Collection Procedures

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payment and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of the service for nonpayment of any sums due the Telephone Company for service rendered

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ISSUED BY R. A. McArton General Manager Princeton, MO
name of officer title address

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

8. Deposit Not to Effect Regular Collection Procedures (Continued)

The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

9. Special Toll Billing

The Telephone Company may render a special toll billing to any customer who incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from such customers. Customers shall be informed of special toll billing by first class mail and the toll charges contained on the special toll billing shall become delinquent ten (10) days thereafter.

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ISSUED BY R. A. McArton (name of officer) General Manager (title) Princeton, MO (address)

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Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation Community, Town or City

Section III

GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

A. AUTOMATIC ANSWERING AND RECORDING SERVICE

1. The Telephone Company will furnish automatic answering and recording service which provides for the automatic answering of telephones, the transmission of the prepared message to the calling party and the automatic recording of a message from the calling party, or, subject to the capacity of the equipment, automatic answering service which provides for the automatic answering of telephones and the transmission of a prepared message to the calling party.

2. Automatic Answering and recording service or automatic answering service is available for use with all exchange and private branch exchange stations where full selective ringing is employed. These services are not available at telephones where semi-selective or non-selective ringing is used.

3. Since the subscriber and calling parties have exclusive control over the quality and characteristics of speech used in the messages recorded, the Telephone Company has no liability for the quality of, or defects in, the recordings of such messages.

4. The subscriber indemnifies and saves the Telephone Company harmless against all claims arising from the material transmitted over facilities furnished hereunder, including claims for libel, slander, fraudulent or misleading advertisements, infringement of copyright, or any other claims, and against all claims arising out of any act or omission of the subscriber or of the calling party in connection with facilities provided by the Telephone Company

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name of officer title address

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Grand River Mutual Telephone Corporation For All Exchanges
Name of Issuing Corporation Community, Town or City

Section III

GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS (Continued)

B. RECORDED PUBLIC ANNOUNCEMENTS N

1. Users of Telephone Company facilities or service in connection with automatic announcement service, automatic answering and recording announcements are provided this service under the conditions set forth below:

   a. The Telephone Company will provide, upon request, the name of the organization or individual responsible and the address at which the service is provided.

   b. Non-published telephone service will not be furnished for use with recorded public announcements.

C. AUTOMATIC REPERTORY DIALERS /1/

1. Automatic Repertory Dialers consist of devices by which any one of a pre-arranged list of telephone numbers may be dialed automatically.

2. Automatic dialers are available in standard colors equipped with power supply unit for use with any class of service or Private Branch Exchange Service arranged for dial service. N

/1/ Limited Availability, See Section III, 2nd Revised Sheet 47.

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name of officer title address

Grand River Mutual Telephone Corp. For All Exchanges
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Section III

## GENERAL EXCHANGE SERVICE TARIFFS

### GENERAL RULES AND REGULATIONS (Continued)

B. RECORDED PUBLIC ANNOUNCEMENTS

1. Users of Telephone Company facilities or service in connection with automatic announcement service, automatic answering and recording announcements are provided this service under the conditions set forth below:

   a. The Telephone Company will provide, upon request, the name of the organization or individual responsible and the address at which the service is provided.

   b. Non-published telephone service will not be furnished for use with recorded public announcements.

C. AUTOMATIC REPERTORY DIALERS

1. Automatic Repertory Dialers consist of devices by which any one of a pre-arranged list of telephone numbers may be dialed automatically.

2. Automatic dialers are available in standard colors equipped with power supply unit for use with any class of service or Private Branch Exchange Service arranged for dial service.

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GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

COMBINATION MAIN STATION SERVICE (Continued)

5. In applying Extra Exchange Line Mileage charges, each line access is considered separately and the mileage charges applicable for individual line service are charged for each access line. Provided, however, that only one individual line Mileage Charge shall be made for circuit used jointly in providing service at the various locations.

6. Line mileage does not apply to exchanges that have been upgraded to all one party service.

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ISSUED BY R. A. McArton General Manager Princeton, Missouri
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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

COMBINATION MAIN STATION SERVICE (Continued)

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5. In applying Extra Exchange Line Mileage charges, each main station is considered separately and the mileage charges applicable for individual line service are charged for each main station. Provided, however, that only one individual line Mileage Charge shall be made for circuit used jointly in providing service at the various locations.

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ISSUED BY A. W. Chastain (name of officer) Manager, Princeton, Missouri (title, address)

GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

CONSTRUCTION CHARGES (Continued)

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A. GENERAL (Continued)

7. Construction charges are payable at the time application for service is signed or when the account is rendered, at the option of the Telephone Company. A deposit on construction charges may be required before construction work is started. The subscriber may elect, with permission of the company, to pay one-half of the construction charge in cash and purchase preferred stock in the company equal to the full amount of the construction charge.

8. "Cost", as used in this section, is to be interpreted to mean the cost of labor and materials, including charges for supervision and other overhead expenses.

9. All telephone plant construction on private property must be in accordance with the Telephone Company's standard specifications and is to be under the exclusive control of the Telephone Company as long as it is used by the Telephone Company in the furnishing of its services, except as the control of such pole line construction may be shared with another company using poles jointly with the Telephone Company.

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## GENERAL RULES AND REGULATIONS

## CONSTRUCTION CHARGES (Continued)

A. GENERAL (Continued)

7. Construction charges are payable at the time application for service is signed or when the account is rendered, at the option of the Telephone Company. A deposit on construction charges may be required before construction work is started. The subscriber may elect, with permission of the company, to pay one-half of the construction charge in cash and purchase preferred stock in the company equal to the full amount of the construction charge.

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8. "Cost", as used in this section, is to be interpreted to mean the cost of labor and materials, including charges for supervision and other overhead expenses.

9. All telephone plant construction on private property must be in accordance with the Telephone Company's standard specifications and is to be under the exclusive control of the Telephone Company as long as it is used by the Telephone Company in the furnishing of its services, except as the control of such pole line construction may be shared with another company using poles jointly with the Telephone Company.

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10. Exposed wiring is the standard method of wiring in all buildings where no conduit or other means of concealment is provided. When concealed wiring is desired in buildings where no means of concealment is provided, the subscriber may be charged the difference between the installation costs of the concealed wiring and the costs of the standard exposed wiring. However, if suitable interior conduit, grooving, moulding, wainscoting, or other similar means of concealment are provided, either by the building owner or by the subscriber, the wiring is installed therein by the Telephone Company without additional charge.

## GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

SPECIAL CONSTRUCTION

E. SPECIAL CONSTRUCTION

1. Excess Construction Charge

a. Where no facilities are in place, the Company will build one-third of a mile of circuits to any rural customer for business or residence use without excess construction charges.

b. For all distance over one-third mile an excess construction charge based on the time and materials used for construction may be charged.

c. The first 1000 feet of circuit on private property for local exchange service will be provided by the Company. Any distance beyond the first 1000 feet will be charged to the customer at time (loaded labor rate) and materials used for construction. An advance payment of the reasonable cost of construction will be required. The customer shall furnish suitable right-of-way to the Company.

d. For mobile homes, trailers, construction sheds, and other nonpermanent buildings, the customer may be required to pay in advance one year's local service charges in addition to any excess construction charge. This credit may not be used to reduce the monthly bill for toll or taxes, and no portion will be refunded to the customer if service is discontinued before credit is entirely used.

e. Ownership of all facilities constructed under this section up to the demarcation point will remain with the telephone company.

2. Special Construction

When a special type of construction is desired by a customer, such as underground boring, an additional charge is made. This charge is equal to the difference between the estimated cost of the special type of construction and the average cost of standard construction.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

3. Temporary Service:

Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both.



CANCELLED
January 28, 2022
Missouri Public
Service Commission
JI-2022-0210

FILED
Missouri Public
Service Commission
JI-2016-0234

## GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

SPECIAL CONSTRUCTION

E. SPECIAL CONSTRUCTION

1. Excess Construction Charge

a. Where no facilities are in place, the Company will build one-third of a mile of circuits to any rural customer for business or residence use without excess construction charges.

b. For all distance over one-third mile an excess construction charge based on the time and materials used for construction may be charged.

c. The first 1000 feet of circuit on private property for local exchange service will be provided by the Company. Any distance beyond the first 1000 feet will be charged to the customer at time (loaded labor rate) and materials used for construction. An advance payment of the reasonable cost of construction will be required. The customer shall furnish suitable right-of-way to the Company.

d. For mobile homes, trailers, construction sheds, and other nonpermanent buildings, the customer may be required to pay in advance one year's local service charges in addition to any excess construction charge. This credit may not be used to reduce the monthly bill for toll or taxes, and no portion will be refunded to the customer if service is discontinued before credit is entirely used.

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When a special type of construction is desired by a customer, such as underground boring, an additional charge is made. This charge is equal to the difference between the estimated cost of the special type of construction and the average cost of standard construction.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

3. Temporary Service:

Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both.



CANCELLED
April 17, 2016
Missouri Public
Service Commission
JI-2016-0234

FILED
Missouri Public
Service Commission
JI-2016-0176

FORM NO. 13 P. S. C. MO. No. 1 · 2nd Revised SHEET No. 30

Cancelling P. S. C. MO. No. 1 · 1st Revised SHEET No. 30

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED
JAN 28 1965
MISSOURI

GENERAL RULES AND REGULATIONS

D. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE BASE RATE AREA AND WITHIN THE EXCHANGE AREA. (Continued)

3. Entrance Facilities on Private Property

a. D

b. D D

FILED
FEB 1 1965
PUBLIC SERVICE COMMISSION

TELEPHONE AUTHORITY
ORDER NO. 550

DATE OF ISSUE January 28, 1965 (month day year)

DATE EFFECTIVE February 1 1965 (month day year)

ISSUED BY C. W. Chastain Manager Princeton, Missouri
name of officer title address

CANCELLED
February 10, 2016
Missouri Public
Service Commission
JI-2016-0176

FORM NO. 19 P. S. C. MO. No. 1 ____ {Original / ~~Revised~~} SHEET No. 36.01

Cancelling P. S. C. MO. No. All Previous Schedules ____ {Original / Revised} SHEET No. ____

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

6. Special Reversed Charge Toll Service Listings

Permissible are listings of foreign telephone users in connection with Special Reversed Charge Toll Service (See Section IV of this tariff). The charge for this listing shall be $2.50 per month.

RECEIVED
MAY 17 1966
MISSOURI
Public Service Comm.

CANCELLED
FEB 1 1989
BY 1st R S#36.01
Public Service Commission
MISSOURI

FILED
JUN 16 1966
PUBLIC SERVICE COMMISSION

DATE OF ISSUE May 16 1966 (month day year) DATE EFFECTIVE June 16 1966 (month day year)

ISSUED BY C. W. Chastain (name of officer) Manager (title) Princeton, Missouri (address)

P.S.C. MO No. 1 2nd Revised SHEET No. 37

Cancelling P.S.C. MO No. 1 1st Revised SHEET No. 37

Grand River Mutual Telephone Corporation For All Exchanges
Name of Issuing Corporation Community, Town or City

Section Number III

RECEIVED

GENERAL EXCHANGE SERVICE TARIFFS

NOV 30 1982

MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS
EXTENSION SERVICE

1. Extension service, on the same premises, may be provided in connection with all classes of urban exchange service except public and semi-public service. In connection with public and semi-public service, extension service is only furnished when it is essential to the efficient handling of service. C

2. Extension service may be furnished in connection with rural line service provided it is located on the same premises as the main station. Extension service on rural lines is provided only when such service will not interfere with the satisfactory operation of the line.

3. Separate telephone numbers or other distinctive designation are not assigned to extension service, nor is code ringing permitted. Extension service is not listed except as provided in the section entitled "Directory Listings" and no additional free listing are allowed in connection with main station on account of the extension service.

4. Extension service must be so located that its use will be restricted to those entitled to use the subscriber's service, including joint users, as specified in "Use of Subscribers Service" in these General Rules and Regulations.

5. Intercommunication is not contemplated between a main station and an extension station, or between extension stations, (except with the use of wiring plans, key equipments or key telephone systems).

6. The rates for extension service as quoted in the Local Exchange Service Tariff will be the applicable instrument rate on the same premises and within 250 feet of the main station. In the case of extension service beyond these limits a charge is made for the additional circuit required in accordance with provisions [illegible] Extension Station Mileage in the General Exchange Service Tariff.

CANCELLED

JAN 1 1987

BY 3rd R.S. 37
PUBLIC SERVICE COMMISSION
OF MISSOURI

JAN - 1 1983

DATE OF ISSUE December 1, 1982 DATE EFFECTIVE January 1, 1983
month day year month day year

ISSUED BY R. A. McArton General Manager Princeton, Missouri
name of officer title address

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section Number III

RECEIVED
NOV 14 1955
MISSOURI
Public Service Comm.

# GENERAL EXCHANGE SERVICE TARIFFS

## GENERAL RULES AND REGULATIONS
## EXTENSION STATIONS

1. Extension stations, on the same premises, may be provided in connection with all classes of urban exchange service except public and semi-public service. In connection with public and semi-public service, extension stations are only furnished when they are essential to the efficient handling of service. (c)

2. Off-premise extensions may be provided in connection with various classes of services as extensions on the same premises, provided facilities are available and the service will not interfere with satisfactory operation of the line. An off-premise extension from a business location will not be installed in a residence location unless residence service is also provided at the residence location. An off-premise extension from a residence location will not be installed in a business location unless business service is provided at the business location. (n)

3. Extension stations may be furnished in connection with rural line service provided they are located on the same premises as the main station. Extension stations on rural lines are provided only when such stations will not interfere with the satisfactory operation of the line.

FILED
DEC 15 1955
PUBLIC SERVICE COMMISSION

4. Separate telephone numbers or other distinctive designations are not assigned to extension stations, nor is code ringing permitted. Extension stations are not listed except as provided in the section entitled "Directory Listings" and no additional free listings are allowed in connection with main station on account of the extension stations.

5. Extension stations must be so located that their use will be restricted to those entitled to use the subscriber's service, including joint users, as specified in "Use of Subscribers Service" in these General Rules and Regulations.

CANCELLED
JAN - 1 1985
BY 2nd RS 37
PUBLIC SERVICE COMMISSION
OF MISSOURI

DATE OF ISSUE November 15, 1955 DATE EFFECTIVE December 15, 1955
month day year month day year

ISSUED BY C. W. Chastain
name of officer

Manager----Princeton, Missouri
title address

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation or Municipality — Community, Town or City

Section Number III

RECEIVED
NOV 14 1955
MISSOURI
Public Service Comm.

## GENERAL EXCHANGE SERVICE TARIFFS

### GENERAL RULES AND REGULATIONS
### EXTENSION STATIONS (Continued)

6. Intercommunication is not contemplated between a main station and an extension station, or between extension stations, (except with the use of wiring plans, key equipments or key telephone systems.)

7. Where either the main or extension station is at a business location, business rates apply to both stations.

8. One bell (ordinary type) is furnished, if desired, with each extension station, and must be located at the extension station. The number of extension stations which may be connected with any main station may be restricted to three, except that one additional extension station may be bridged to either a main station or extension station in connection with individual line service, provided the number of bells to be rung at one time does not exceed four. The number of bells which may be connected for each rural subscriber is dependent on the circumstances in each case.

FILED
DEC 15 1955
PUBLIC SERVICE COMMISSION

9. The rates for extension stations as quoted in the local Exchange Service Tariff apply to extension stations on the same premises and within 250 feet of the main station. In the case of extension stations beyond these limits a charge is made for the additional circuit required in accordance with provisions included under Extension Station Mileage in the General Exchange Service Tariffs.

CANCELLED
JAN - 1 1960
BY 2nd RS 38
PUBLIC SERVICE COMMISSION
OF MISSOURI

DATE OF ISSUE November 15, 1955 (month day year) DATE EFFECTIVE December 15, 1955 (month day year)

ISSUED BY C. W. Martin (name of officer) Manager------Princeton, Missouri (title address)

P.S.C. MO No. 1 2nd {Original / Revised} SHEET No. 38.01

Cancelling P.S.C. MO No. 1 1st {Original / Revised} SHEET No. 38.01

Grand River Mutual Telephone Corporation For All Exchanges
Name of Issuing Corporation Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED
NOV 30 1982
Public Service Commission

## GENERAL RULES AND REGULATIONS

## RETIRED EMPLOYEES' AND DIRECTORS' TELEPHONE SERVICE

A. GENERAL

1. The Retired Employees' and Retired Directors' Telephone Service classifiaction is available to retired employees and retired directors of the telephone company who have reached their 62nd birthday after having been employed by the telephone company or served as director of the Corporation for 10 years and is also available to former employees retired due to permanent and total disability. It may be made available to the surviving spouse of a deceased eligible retiree at the discretion of the company. T

2. This classification is limited to residential local exchange service provided through an exchange owned and operated by Grand River Mutual Telephone Corporation, or its successor company.

3. The primary directory listing provided with this service may be in either the name of the retired employee or retired director or their spouse. Additional or extra listing are permissable under the rates and rules stated elsewhere in these tariffs. T

B. RATES

1. There shall be no charge for the basic telephone service used by the employee or director prior to and continued after retirement.

2. At the option of the company charges for company provided equipment, installs, moves, changes, and miscellaneous other equipment or facilities may be waived.

CANCELLED
DEC 16 1984
BY 3rd RS 38.01
PUBLIC SERVICE COMMISSION
OF MISSOURI

JAN - 1 1983

DATE OF ISSUE December 1, 1982 (month day year) DATE EFFECTIVE January 1, 1983 (month day year)

ISSUED BY R. A. McArton (name of officer) General Manager (title) Princeton, Missouri (address)

FORM NO. 13 P.S.C.MO. No. 1 1st {~~Original~~ Revised} SHEET No. 38.0

Cancelling P.S.C.MO. No. 1 {Original ~~Revised~~} SHEET No. 38.0

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED
JAN 9 1973
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

RETIRED EMPLOYEES' AND DIRECTORS' TELEPHONE SERVICE

A. GENERAL

1. The Retired Employees' and Retired Directors' Telephone Service classification is available to retired employees and retired directors of the telephone company who have reached their 62nd birthday after having been employed by the telephone company or served as director of the Corporation for 10 years and is also available to former employees retired due to permanent and total disability. It may be made available to the surviving spouse of a deceased eligible retiree at the discretion of the company. T

2. This classification is limited to residential local exchange service provided through an exchange owned and operated by Grand River Mutual Telephone Corporation, or its successor company.

3. The primary directory listing provided with this service may be in either the name of the retired employee or retired director or their spouse. Additional or extra listings are permissible under the rates and rules stated elsewhere in these tariffs. T

CANCELLED
JAN - 1 1983
PUBLIC SERVICE COMMISSION
BY 2nd RS 38.01
OF MISSOURI

B. RATES

1. There shall be no charge for the basic telephone service used by the employee or director prior to and continued after retirement.

2. At the option of the company charges for extension stations, installs, moves, changes and miscellaneous other equipment or facilities may be waived.

FILED
FEB 8 1973
Public Service Commission

DATE OF ISSUE Jan. 8 1973 DATE EFFECTIVE Feb. 8 1973
month day year month day year

ISSUED BY C. W. Chastain Manager Princeton, Missouri
name of officer title address

Grand River Mutual Telephone Corp. For All Exchanges
Name of Issuing Corporation — Community, Town or City
Section Number III

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

RECEIVED
AUG 16 1973
Missouri Public Service Commission

## EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

Employees' Service is offered to all permanent employees at their residence telephones when such telephone service is provided by this Company. Except that, if an employee is based in a company office situated in a telephone exchange not owned by Grand River Mutual Telephone Corporation, the company will reimburse the employee for the cost of a private line residence telephone, not to exceed the Princeton, Missouri, private line residence rate. C

CANCELLED C
JAN - 1 1983
3rd RS 39
BY PUBLIC SERVICE COMMISSION OF MISSOURI

B. RATES

1. The concession for Employees' Telephone Service is 100% of the standard residence rate for exchange service.

2. No concessions will be made to employees for toll messages, extension stations, installations, moves and changes, or other miscellaneous equipment or facilities.

3. Service may be furnished by the Company at its expense in the residence of employees, when in its judgment, the interests of the Company in rendering continuous service to the public will be advanced, and shall be limited to employees who are frequently contacted at their residence outside of regular office hours, concerning affairs relating to the business of the Company.

C. CONDITIONS

1. Employees' Telephone Service at their residence is available to employees of the Company having at least 3 months continuous credited service with the Company. This service is not available when the employee resides in a boarding and/or rooming house.

FILED
SEP 15 1973
Public Service Commission

2. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name.

DATE OF ISSUE July 18, 1973 (month day year) DATE EFFECTIVE SEP 15 1973 (month day year)

ISSUED BY C. W. Chastain (name of officer) Manager (title) Princeton, Missouri (address)

FORM NO. 19 P. S. C. MO. No. 1 ___ {Original / Revised} SHEET No. 39 1

Cancelling P. S. C. MO. No. ___ ___ {Original / Revised} SHEET No. ___

Grand River Mutual Telephone Corp. (Name of Issuing Corporation) For All Exchanges (Community, Town or City)

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED
JUN 16 1965
MISSOURI
Public Service Comm.

## GENERAL RULES AND REGULATIONS
## FIRE ALARM SERVICE *

### A. GENERAL

1. This service is provided in cities and communities having volunteer fire departments. Usually there is no central location available on a continual basis at which fires can be reported and an alarm sounded.

2. Fire Alarm Service, as herein contemplated, is an arrangement of telephones located, within the company's base rate area, as directed by City or Fire Department officials. These telephones are strapped together to create one line. All telephones ring at the same time. When answered, at any location, the ringing stops.

3. In the case of a municipal fire department the number of subscribers' telephones in the city shall govern the number of free fire alarm service telephones. In the case of a community fire department the number of subscribers' telephones in the community shall govern the number of free fire alarm service telephones. Separate systems for both municipal and community fire departments located in the same community will not be provided.

4. Instruments without dials will be provided. Five instruments to each system with one additional instrument for each fifty subscribers' telephones in the area served by the fire department with a maximum of ten instruments in any system.

FILED
AUG 1 1965
PUBLIC SERVICE COMMISSION

5. Additional instruments or other equipment listed elsewhere in this tariff will be furnished at tariff rates. Special equipment not listed in this general tariff will be furnished at a rate agreeable to both the company and the applicant.

DATE OF ISSUE June 16 1965 (month day year) DATE EFFECTIVE August 1 1965 (month day year)

ISSUED BY C. W. Chastain (name of officer) Manager (title) Princeton, Missouri (address)

CANCELLED
January 7, 2017
Missouri Public
Service Commission
JI-2017-0128