

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 1

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____

{ Revised }

Shell Knob Estates Utilities, Inc.For Shell Knob Estates

Name of Issuing Corporation

Community, Town or City

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INDEX

OCT 20 1993

MISSOURI
Public Service Commission
SHEET NO.

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OCT 29 2004

By WM-04-0449
Public Service Commission
MISSOURI**FILED**

NOV 21 1993

93-190

MISSOURI

Public Service Commission

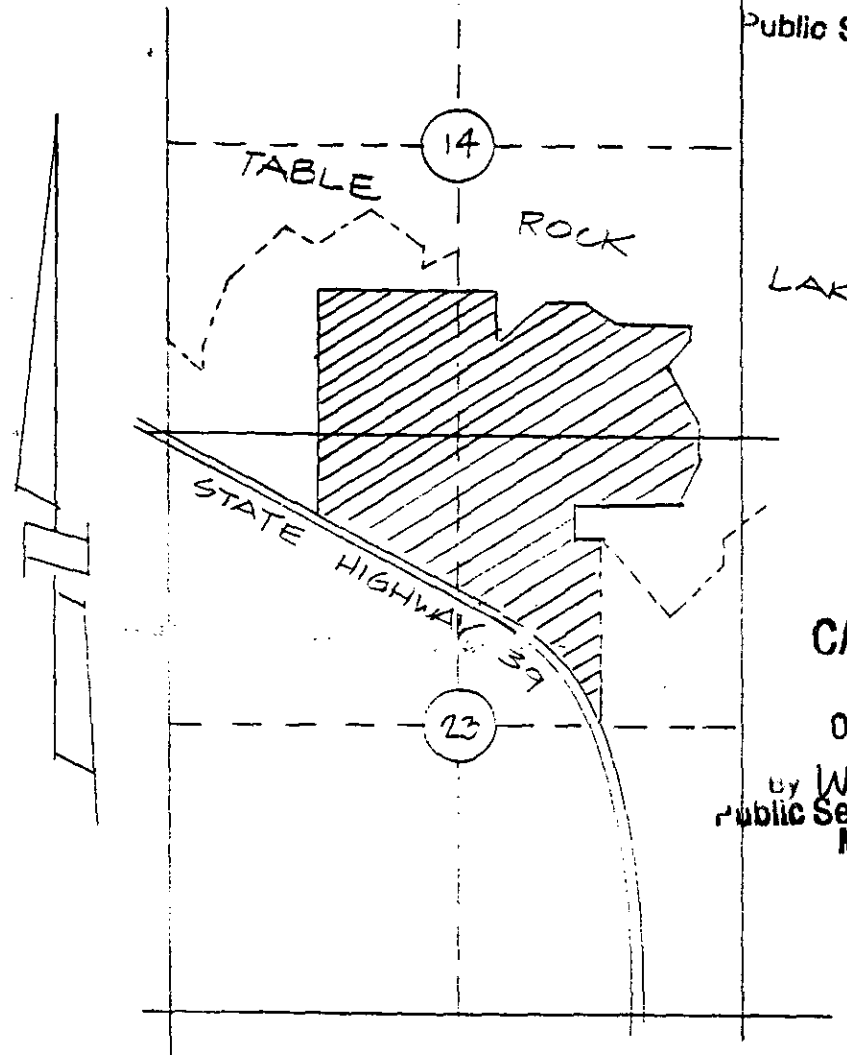
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+Indicates changeDATE OF ISSUE October 16, 1993
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FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 2
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }Shell Knob Estates Utilities, Inc.
Name of Issuing CorporationFor - Shell Knob Estates
Community, Town or City**RECEIVED**

MAP OF SERVICE AREA		OCT 20 1993
		MISSOURI Public Service Commission
		CANCELLED OCT 29 2004 by WM-04-0449 Public Service Commission MISSOURI
SECTIONS 14 AND 23 TOWNSHIP-22-N, RANGE-25-W BARRY COUNTY		FILED NOV 21 1993 93-190 MISSOURI
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FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 3
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{ Original } SHEET No. _____
{ Revised }

Shell Knob Estates Utilities, Inc.

For Shell Knob Estates

Name of Issuing Corporation

Community, Town or City

LEGAL DESCRIPTION OF SERVICE AREA

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Public Service Commission

Beginnng at the Northwest corner of Lot 1 in SHELL KNOB ESTATES, a subdivision according to the Amended Plat thereof, thence South along the East right-of-way of Knob Hill Road to the point of intersection with the North right-of-way of Missouri State Highway No. 39, thence southeasterly along said right-of-way to the East boundary of the Southwest Quarter of the Northeast Quarter of Section Twenty-three, Range Twenty-two, Township Twenty-five, thence North along said boundary to a point of intersection with Government Take Line for Table Rock Reservoir, thence West and as it extends along said Take Line to the Northeast corner of Lot 47 in SHELL KNOB ESTATES, a subdivision according to the Amended Plat thereof, thence West to the point of beginning, all being in Barry County, Missouri.

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name of officer title address

Shell Knob Estates Utilities, Inc.

For

Shell Knob Estates

Name of Issuing Company

Community, Town or City Missouri Public
Barry County, Missouri Service CommissionRULES GOVERNING
RENDERING OF **WATER SERVICE**REC'D APR 17 2000
+**SCHEDULE OF WATER RATES****Availability: +**

Available to any metered customer located in the Company's certificated service territory.

Water Service Rates:

Monthly Customer Charge \$10.55 per Month +

Usage Charge (for all usage > 2,000 gal/month) \$ 1.72 per 1,000 gallons +

Monthly Minimum Bill: * Equals the applicable Monthly Customer Charge

The minimum monthly billing shall be billed customers based on this Charge.

Taxes:

Any applicable Federal, State or local taxes computed on a billing basis shall be added as separate items in rendering each bill.

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By WM-04-0449
Public Service Commission
MISSOURIMissouri Public
Service Commission
01-083
FILED OCT 02 2000

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Date of Issue

8/10/00

Date Effective

10/2/00

Issued By: Bill Dodson, President

3018 State Highway H, Shell Knob, MO 65714

Name of Officer Title

Address

FORM NO. 13 P.S.C.MO. No. 1 { Original } SHEET No. 4
~~Standard~~

Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
Revised

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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SCHEDULE OF RATES

OCT 20 1993

WATER

MISSOURI

Public Service Commission

Availability:

Available to any metered water customer adjacent to the Company's water distribution mains using standard water service.

Rates:

Monthly Minimum Charge \$4.75 per month
Includes 2,000 Gal.

Commodity Charge \$1.36 per 1,000 gallons

Taxes:

Any applicable Federal, State or local taxes computed on billing basis shall be added as separate items in rendering each bill.

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By 15FRS4
Public Service Commission
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Shell Knob Estates Utilities, Inc. For Shell Knob Estates **RECEIVED**
Name of Issuing Corporation Community, Town or City

OCT 20 1993

SCHEDULE OF SERVICE CHARGES

WATER

MISSOURI

Public Service Commission

HELD FOR FUTURE USE

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By WM-040449
Public Service Commission
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{Revised}
Cancelling P.S.C.MO. No. _____ {Original} SHEET No. _____
{Revised}

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

OCT 20 1993

Rule 1 DEFINITIONS

MISSOURI

Public Service Commission

- (a) The "COMPANY" is the Shell Knob Estates Utilities, Inc. acting through its officers, managers, or other duly authorized employees or agents.
- (b) The "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from Company, or whose facilities are connected for utilizing such service.
- (c) The word "UNIT" shall be used herein to define the standard user or property served and shall pertain to any building whether residential or commercial owned or leased. Mobile homes or rental units are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (d) A "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.
- (e) A "CUSTOMER'S WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the said customer's water service line shall be deemed to begin at the edge of the street abutting the customer's property.
- (f) A "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line at the property line, or outdoor meter setting including all necessary appurtenances.

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By WM-040449

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Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Company, Town or City

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RULES AND REGULATIONS GOVERNING OCT 20 1993	
RENDERING OF WATER SERVICE MISSOURI	
Public Service Commission	
Rule 1 DEFINITIONS (Continued)	
<p>This service connection will be installed, owned and maintained by the Company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.</p>	
(g)	The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.
(h)	The "METER SETTING" includes the meter box, meter yoke, meter, and appurtenances, all of which shall be owned and maintained by the Company.
<p style="text-align: center;">CANCELLED</p> <p style="text-align: center;">OCT 29 2004</p> <p style="text-align: center;">By <u>WM-04-449</u> Public Service Commission MISSOURI</p> <p style="text-align: right;">FILED</p> <p style="text-align: right;">NOV 21 1993 93-190 MISSOURI Public Service Commission</p> <p>*Indicates new rate or text +Indicates change</p>	

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P.S.C.MO. No. 1{ Original } SHEET No. 7
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }Shell Knob Estates Utilities, Inc.
Name of Issuing Corporation

For _____

Shell Knob Estates
Community, Town or City

OCT 20 1993

~~RULES AND REGULATIONS GOVERNING~~~~RENDERING OF WATER SERVICE~~

MISSOURI

Public Service Commission

Rule 2 GENERAL

- (a) Every water customer, upon signing an application for any water service rendered by the Company, or upon taking of water service, shall be considered to have expressed consent to be bound by these rates, rules and regulations.
- (b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or rate determination areas are set forth in rate schedules and constitute a part of these rules and regulations.
- (c) The Company reserves the right, subject to authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.
- (d) At the effective date of these rules and regulations, all new and existing facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the Statutes of the State of Missouri and authority of the Public Service Commission of Missouri.

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name of officer

title

address

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Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community Town or City

OCT 20 1993

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MISSOURI

Public Service Commission

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- (a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's rules and regulations.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

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{ Revised }
Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }
Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community Development

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		OCT 20 1993 MISSOURI Public Service Commission
Rule 4 <u>APPLICATIONS FOR SERVICE</u>		
<p>(a) A written application for service, signed by the customer, stating the type of service required and accompanied by any other pertinent information, will be required from each customer before service is provided to any unit. Every customer, upon signing an application for any service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations.</p> <p>(b) If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended by the Company as may be necessary according to Rule No. 14.</p> <p>(c) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the Company may require a contract for service. Said contract may include, but not be limited to the obligations upon the Company and the Applicant, and shall specify a reasonable period of time necessary to provide such service.</p>		
CANCELLED		
OCT 29 2004 By WM-04-0449 Public Service Commission MISSOURI		
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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE

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Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES

MISSOURI

Public Service Commission

(a) The Company will provide the Customer water service at the outdoor meter, or at the property line. Separate buildings shall be served through separate service lines.

CANCELLED

(b) The Service Connection from the water main to the Customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Service line construction and maintenance from the property line or meter setting including the connection to the meter setting to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's lines, meters, and meter installations caused by the Customer or his agent.

OCT 29 2004

WM-04-0449

Public Service Commission

MISSOURI

(c) Existing water service lines may be used in connecting with new buildings only when they are found on examination and test not to constitute a hazard to the health and safety of other Customers or the Company's facilities.

(d) The Customer's water service lines shall be brought to the unit at a depth of not less than 36 inches and, upon entering the building, shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.

(e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure and have a minimum inside diameter of 3/4 of an inch.

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{ Revised }
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{ Revised }

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community Council of City

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RULES AND REGULATIONS GOVERNING		OCT 20 1993
RENDERING OF WATER SERVICE		MISSOURI
Rule 5	INSIDE PIPING AND CUSTOMER WATER SERVICE LINES	Public Service Commission
(f)	The Company will not install a service connection to a vacant lot.	CANCELLED
(g)	Any change in the location of an existing service connection requested by the Customer shall be made at his expense.	OCT 29 2004 WM-01-0449 Public Service Commission MISSOURI
(h)	The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these rules and regulations. The Company shall identify themselves and make these inspections only at reasonable hours.	
(i)	Neither Customer's water service lines nor the Service Connection may be extended along public streets or roadways or through property of others in connecting with the Company's mains, except where the service connection is in the water main easement in order to be connected to the main. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the Company.	
(j)	Any customer that has a plumbing arrangement, or a water using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the company to perform a cross connection survey. The device, installation, location, and maintenance program shall be approved by the company.	FILED
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{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____

{ Revised }

Shell Knob Estates Utilities, Inc.

For Shell Knob Estates

Name of Issuing Corporation

Community, Town or City

RECEIVEDRULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

OCT 20 1993

Rule 6 IMPROPER OR EXCESSIVE USEMISSOURI
Public Service Commission

(a) No person shall be wasteful of the water supplied to his premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at his unit in a good and efficient state of repair at all times.

CANCELLED

OCT 29 2004

WM-04-0449

Public Service Commission
MISSOURI

(b) No person shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any water supply not approved by the Missouri Department of Natural Resources. The Company shall deny or discontinue service where Customer's Water Service Line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.

(c) No person shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.

(d) No person shall tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke.

(e) No person shall attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant.

(f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the water company.

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Public Service CommissionDATE OF ISSUE October 16, 1993
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Cancelling P.S.C.MO. No. {Original} SHEET No.
{Revised} SHEET No.

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community Utility

<u>RULES AND REGULATIONS GOVERNING</u> <u>RENDERING OF WATER SERVICE</u>		<u>MISSOURI</u> <u>Public Service Commission</u>
Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY		
(a) The Company reserves the right to shut off services for any of the following reasons: (1) For failure to comply with these rules and regulations. (2) For nonpayment of utility bill (see Rule 10). (3) For resale or redistribution of water service. (4) For an unauthorized water connection to Company mains.		CANCELLED OCT 29 2004 WM-04-0449 <u>Public Service Commission</u> <u>MISSOURI</u>
(b) In the event that a Customer is in violation of any of these rules and regulations, the Company shall have the right to discontinue service and remove the meter. Discontinuance of service for the above-listed reasons will occur upon six (6) days' notice by first-class mail, except that should Company determine such discontinuance may adversely affect the Customer's health or well-being, Company may give up to twenty-one (21) additional days of notice. Service may be discontinued immediately at any time that there is a threat to the health and welfare of other customers or a situation affecting the operation or integrity of the system causing the likelihood of major property damage to the system, the public or the customer's premises.		
(c) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.		FILED
(d) In case the Company discontinues its service for any violation of these Rules and Regulations		NOV 21 1993 93-190 <u>MISSOURI</u> <u>Public Service Commission</u>
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Cancelling P.S.C.MO. No. _____

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Shell Knob Estates Utilities, Inc.

For Shell Knob Estates

Name of Issuing Corporation

Community, Town or City

RECEIVED~~RULES AND REGULATIONS GOVERNING~~
~~RENDERING OF WATER SERVICE~~

OCT 20 1993

Rule 8 DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S
REQUESTMISSOURI
Public Service Commission

- (a) Service will be discontinued at the Customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, at the requested time, read the Customer's meter and charges for water service rendered up to and including the time of discontinuance shall be computed and will become due and payable immediately.
- (b) Turn-on of water service so discontinued shall be considered new service and a new application for service shall be required, as provided in Rule 4, provided, however, that no new connection fees shall be payable except for additional service, if any, to the unit.

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Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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<u>RULES AND REGULATIONS GOVERNING</u> <u>RENDERING OF WATER SERVICE</u>		<u>OCT 20 1993</u>
Rule 9 <u>INTERRUPTIONS IN SERVICE</u>		MISSOURI Public Service Commission
<p>(a) The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system, well, or storage, collection system, or station equipment.</p> <p>(b) Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.</p> <p>(c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.</p> <p>(d) In order to avoid exceeding the capacities of Company mains and supply facilities, the Company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the Company mains.</p>		
<p style="text-align: center;">CANCELLED</p> <p style="text-align: center;">OCT 29 2004 By <u>WM-04-0449</u> Public Service Commission MISSOURI</p> <p style="text-align: right;">FILED NOV 21 1993 <u>93-190</u> MISSOURI Public Service Commission</p>		
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Name of Issuing Corporation Community, Town or City

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<u>RULES AND REGULATIONS GOVERNING</u> <u>RENDERING OF WATER SERVICE</u>		<u>OCT 20 1993</u>
Rule 10 <u>BILLS FOR SERVICE</u>		MISSOURI Public Service Commission
<p>(a) The charges for water service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of water service shall be at the property line or outdoor meter setting. Service charges for turn-on of service or turn-off of service are set forth in the Schedule of Service Charges.</p> <p>(b) A Customer who has made application for water service to a unit shall be held liable for all water service provided to him at said unit until the Customer notifies the Company in writing to discontinue service.</p> <p>(c) The Company shall have the right at lawful times to require the Customer to make a reasonable deposit, in amount not to exceed the estimated bill for one billing period plus 30 days, to secure the prompt payment of bills. Interest at the rate of six percent (6%) per annum, payable upon return of the deposit, will be paid for the time such deposit was held by the Company unless such period of time be less than twelve (12) months. Such deposits shall be refunded at the termination of service after all charges that may be due and payable by the Customer have been paid or when the Customer has demonstrated prompt payments for service during twelve (12) consecutive billing periods.</p> <p>(d) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent.</p>		
<p>*Indicates new rate or text +Indicates change</p> <p>CANCELLED OCT 29 2004 By <u>WM-04-0449</u> MISSOURI Public Service Commission</p> <p>FILED NOV 21 1993 93-190 MISSOURI Public Service Commission</p>		

DATE OF ISSUE October 16, 1993 **MISSOURI** Effective November 21, 1993
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ISSUED BY Richard Huff, President, P.O. Box 9009, Springfield, MO 65808
name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 { Original } SHEET No. 18
{ Revised }
Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		OCT 20 1993
		MISSOURI
Rule 10	BILLS FOR SERVICE (continued)	Public Service Commission
<p>(e) Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change in address.</p> <p>(f) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.</p> <p>(g) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.</p> <p>(h) A separate bill shall be rendered for each Customer with itemization of all water service charges.</p> <p>(i) The Company shall have the right to render bills monthly and such bills shall be due and payable to it no later than twenty-one (21) calendar days from the date of rendition.</p> <p>(j) All bills for service shall bear a due date. Bills unpaid after twenty-one (21) days from the date of rendition will be delinquent and the Company shall have the right, six (6) days after mailing written notice thereof by first-class mail of discontinuance of service to the last known address, to discontinue all service to such delinquent Customers forthwith, and shall not be required to restore or connect any new service for such delinquent Customers until</p>		
*Indicates new rate or text +Indicates change		FILED NOV 21 1993 93-190 MISSOURI Public Service Commission
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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE

OCT 20 1993

Rule 10 BILLS FOR SERVICE (continued)

MISSOURI
Public Service Commission

unpaid account due the Company under these Rules
and Regulations has been paid in full or
arrangements satisfactory to the Company have
been made to pay said account.

- (k) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- (l) If a Customer is a tenant, the Company may require the owner to be ultimately responsible for payment of bills for service rendered to said Customer.

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Shell Knob Estates Utilities, Inc. For: Shell Knob Estates
Name of Issuing Corporation Community Development

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~~RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE~~

~~OCT 20 1993~~

~~MISSOURI~~

Public Service Commission

Rule 11 METERS AND METER INSTALLATIONS

- (a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- (c) The Company shall have the right to determine on the basis of the Customer's state flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be paid by the Customer.
- (d) Service to any one Customer shall be furnished through a single metering installation. Where a building is occupied by more than one tenant, the building shall be served by one meter. The Customer may rearrange piping at his own expense so as to separate the units and meter his tenants as he chooses, then divide the bill accordingly.
- (e) The meters and meter installations furnished by the Company shall remain its property, and the owners of premises wherein they are located shall be held responsible for their safekeeping and carelessness of said owner, his agent, or tenant. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.
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Shell Knob Estates Utilities, Inc. For- Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE

OCT 20 1993

Rule 11 METERS AND METER INSTALLATIONS (continued)

- (f) Meters will be installed at or near the Customer's property line; it shall be placed in a meter box vault constructed by the Company in accordance with its specifications. Company shall furnish and install suitable metering equipment for each Customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the Customer.
- (g) The Customer shall promptly notify the Company of any defect in, or damage to, the Meter Setting.
- (h) Any change in the location of any existing meter or Meter Setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the Company, the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's specifications, and said appurtenances and labor shall be paid for by the Customer.
- (j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company for servicing and reading and the meter space provided is located where the service line
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{Revised}
Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		OCT 20 1993
Rule 11 <u>METERS AND METER INSTALLATIONS</u> (continued)		MISSOURI Public Service Commission
<p>enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Water Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.</p>		
<p style="text-align: center;">CANCELLED</p> <p style="text-align: center;">OCT 29 2004 by WM-04-0449 Public Service Commission MISSOURI</p> <p style="text-align: right;">FILED</p> <p style="text-align: right;">NOV 21 1993 93-190 MISSOURI</p> <p>*Indicates new rate or text +Indicates change</p>		

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Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		OCT 20 1993
Rule 12	METER TESTS AND TEST FEES	MISSOURI Public Service Commission
<p>(a) Any customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with the standard regulations of the Commission.</p> <p>(b) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%) or less.</p> <p>(c) A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the meter manufacturer and a certified copy of the test provided to the Customer.</p> <p>(d) If a test shall show an average error of more than five percent (5%), billings shall be adjusted as provided in Rule 13.</p>		
<p>*Indicates new rate or text +Indicates change</p>		<p>CANCELLED OCT 29 2004 by WM-04-0449 Public Service Commission MISSOURI</p> <p>FILED NOV 21 1993 93-190 MISSOURI Public Service Commission</p>

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{ Revised }

Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		OCT 20 1993
Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS		MISSOURI Public Service Commission
<p>(a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:</p> <p>(1) Where the period of error can be shown, the adjustment shall be made for such period.</p> <p>(2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.</p> <p>(b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.</p> <p>(c) If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.</p>		
<p>*Indicates new rate or text +Indicates change</p> <p>CANCELLED OCT 29 2004 by WM-04-0449 MISSOURI Public Service Commission</p> <p>FILED NOV 21 1993 93-190 MISSOURI Public Service Commission</p>		

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Shell Knob Estates Utilities, Inc.
Name of Issuing CorporationFor Shell Knob Estates
Community, Town or City**RECEIVED**

OCT 20 1993

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICEMISSOURI
Public Service Commission**CANCELLED**Rule 14 EXTENSION OF WATER MAINS

(a) This rule shall govern the extension of the Company's water mains after the date hereof which are necessary to serve customers within its service area. For purposes of this rule, enlargement or expansion of existing facilities necessary for service to new customer, for which the system was not originally designed, shall be considered an extension.

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(b) When a request is made for an extension of water mains, or the Company determines that an extension must be made, the Company shall first determine the closest adequate source of water in its existing distribution system. The Company will then determine the sizes of mains needed and will make an estimate of the cost of the proposed extension. The estimate shall include cost of pipe, valves, fittings, booster stations, storage facilities, other material, necessary reconstruction of existing facilities, construction labor, and construction overhead. The estimate shall also include the Company's anticipated costs for planning, supervision, inspection, engineering, insurance, tools, accounting expense and other overhead expense. An itemization of the estimate shall be available. The estimate will not include unanticipated cost such as rock excavation.

(c) Prospective customers who desire water service shall apply for service under Rule 4. One or more of the applicants, or the applicants' authorized agent, shall enter into a contract with the Company. The contract may allow the applicant(s) to contract with an independent contractor for the installation and supply of material, except that mains greater than 12" in diameter must be installed by the Company and

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Shell Knob Estates Utilities, Inc.

For _____

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Name of Issuing Corporation

Community, Town or City

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MISSOURI
Public Service Commission

Rule 14 EXTENSION OF WATER MAINS (continued)

the reconstruction of any existing mains must be done by the Company.

- (d) Payment of all costs due the Company as specified in the contract shall be made prior to initiation of construction and prior to the provision of water service or the acceptance of the facilities as part of the Company system.
- (e) The estimated cost of the Company's work shall be compared to the actual cost of the work done as soon as the work is completed and final cost is ascertained. If the estimated cost of the work is greater than the completed and final actual cost as ascertained by the Company's accounting department, the Company shall refund the difference. Applicant shall be responsible for payment of unanticipated additional cost such as rock excavation, tunneling, paving, etc. The applicants shall provide to the Company detailed accounting of payments made to independent contractors.
- (f) The Company will refund to the applicant(s) during the first ten (10) years after the water main is installed as follows:
- 1) A "Company Participation Refund" of \$100 will be made for each customer taking water service from said extension under a service agreement, including applicant(s) as party to the contract.
 - 2) The refund called a "Customer Fair Share Cost" shall be collected in advance from each new customer taking water service, excluding applicant(s) as party to the

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address

Public Service Commission, Springfield, MO 65808

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MISSOURI — RULES AND REGULATIONS GOVERNING Public Service Commission — RENDERING OF WATER SERVICE —	
<p>Rule 14 <u>EXTENSION OF WATER MAINS</u> (continued)</p> <p>contract. For residential customers, the "Customer Fair Share Cost" is equal to the "Cost Per Lot", as determined below, times the number of lots owned by Customer, minus the "Company Participation Refund", except that the Company shall not collect nor shall it refund the "Customer Fair Share Cost" for areas excluded from such cost in the contract. For commercial or industrial customers, the "Customer Fair Share Cost" will be determined on a case-by-case basis. Cost calculations for determining the Residential "Customer Fair Share Cost" refund shall be made as follows:</p> <p>"a" is the actual cost</p> <p>"b" is the total number of lots to be served by the main extension</p> <p>"c" is the "Cost Per Lot" which equals "a"/"b"</p> <p>3) The sum of the refunds made by the Company shall in no event exceed the original amount incurred by applicants for the extension.</p> <p>4) At the expiration of a ten-year period from the date of the contract, the refund account will be closed, and no further refunds will be made.</p> <p>(g) Extensions made under this rule shall be and remain the property of the Company</p> <p>FILED NOV 21 1993 93-190 MISSOURI Public Service Commission</p> <p>CANCELLED OCT 29 2004 WM-04-0449 Public Service Commission MISSOURI</p> <p>*Indicates new rate or text +Indicates change</p>	

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Shell Knob Estates Utilities, Inc. For Shell Knob Estates
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		MISSOURI Public Service Commission
Rule 14 <u>EXTENSION OF WATER MAINS</u> (continued)		
(h) The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements and customers connected to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such customers.		
(i) Extensions made under this rule shall be of company approved pipe sized to meet water service requirements. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the large size of pipe shall be borne by the Company.		
(j) No interest will be paid by the Company of payments for the extension made by the Applicant(s).		
(k) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.		
<p style="text-align: center;">CANCELLED</p> <p style="text-align: center;">OCT 29 2004 WM-04-0449 Public Service Commission MISSOURI</p> <p style="text-align: right;">FILED</p> <p style="text-align: right;">NOV 21 1993 93-190 MISSOURI Public Service Commission</p>		
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