

Missouri Public

REC'D APR 01 2002

ADOPTION NOTICE

Service Commission

Pursuant to Orders of the Missouri Public Service Commission, issued in Case Nos. TM-2002-354 and TA-2002-353, Winstar Communications, LLC was authorized to adopt the switched access services tariff of Winstar Wireless, Inc.

Winstar Communications, LLC hereby adopts ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notice concurrences, schedule agreements, division, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, by Winstar Wireless, Inc. prior to the effective date of the Commission's Orders issued in Case Nos. TM-2002-354 and TA-2002-353.

By this notice Winstar Communications, LLC also adopts and ratifies all supplements or amendments to any of the above schedules, etc. which Winstar Wireless, Inc. has heretofore filed with the Commission.

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Issued: April 1, 2002

Effective: April 17, 2002

Issued by:  
Kimberley A. Bradley  
Senior Director of Regulatory Affairs  
Winstar Communications, LLC  
1850 M Street, N.W., Suite 300  
Washington, DC 20036

Missouri Public

REC'D APR 01 2002

WINSTAR COMMUNICATIONS, LLC Service Commission  
(N)

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
GOVERNING THE PROVISIONING OF SWITCHED ACCESS SERVICES  
FOR CONNECTION TO COMMUNICATIONS FACILITIES WITHIN  
THE STATE OF MISSOURI

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WINSTAR WIRELESS, INC.

P.S.C. MO No. 2

Original Title Page ✓

Missouri Public  
Service Commission

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REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
GOVERNING THE PROVISION OF SWITCHED ACCESS SERVICES  
FOR CONNECTION TO COMMUNICATIONS FACILITIES WITHIN  
THE STATE OF MISSOURI

**CANCELLED**

APR 17 2002

By /s/ RSTP  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
97-2438

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1146 19<sup>th</sup> Street, NW  
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Missouri Public  
Service CommissionTABLE OF CONTENTS

REC'D DEC 07 1998

	<u>Page</u>
TABLE OF CONTENTS	1
EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF	3
APPLICATION OF TARIFF AND WAIVERS	4
DEFINITIONS	5
REGULATIONS	8
2.1 Undertaking of the Company	8
2.2 Prohibited Uses	15
2.3 Obligations of the Customer	16
2.4 Customer Equipment and Channels	23
2.5 Customer Deposits and Advance Payments	25
2.6 Payment Arrangements	27
2.7 Allowances for Interruptions in Service	37
2.8 Application of Rates	41
SERVICE AND RATE DESCRIPTIONS	45
3.1 Access Service	45
3.2 Miscellaneous Services	76
3.3 Calling Areas	77.1

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TABLE OF CONTENTS

Missouri Public  
Service Commission

REC'D DEC 07 1998

	<u>Page</u>
BILLING AND COLLECTION SERVICES	78
4.1 General	78
4.2 [Reserved For Future Use]	78
4.3 Automatic Number Identification	85
4.4 Billing Name and Address Service	86
 RATES	 93
5.1 Access Service	93
5.2 Miscellaneous Services	99
5.3 Billing and Collection Services	100

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EXPLANATION OF SYMBOLS, REFERENCE  
MARKS, AND ABBREVIATIONS OF TECHNICAL  
TERMS USED IN THIS TARIFF

DEC 07 1998

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify a changed regulation or rate structure.
- D To signify discontinued material.
- I To signify an increased rate.
- M To signify a move in the location of text.
- N To signify a new rate or regulation
- R To signify a reduced rate.
- S To signify reissued material.
- T To signify a change in text but no change in rate or regulation.

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APPLICATION

This tariff applies to intrastate switched access service supplied to Customers utilizing a combination of facilities based and resold services to business customers only, for origination and termination of traffic to and from Central Office codes directly assigned to Winstar Communications, LLC

(T)

Except as provided in 3.1.3(A), this tariff applies only to the extent that services provided hereunder are used by a Customer for the purpose of originating or terminating intrastate communications. A communication is "intrastate" only if all points of origination and termination are located within the State of Missouri.

The Missouri Public Service Commission has waived the following statutes and regulations for the Company in Case No. TA-97-438:

Statutes

392.210.2	-	Uniform System of Accounts
392.270	-	Valuation of Property (ratemaking)
392.280	-	Depreciation Accounts
392.290.1	-	Issuance of Securities
392.300.2	-	Acquisition of Stock
392.310	-	Stock and Debt Issuance
392.320	-	Stock Dividend Payment
392.330, RSMo. Supp. 1996	-	
	-	Issuance of Securities Debts and Notes
392.340	-	Reorganization

Commission Rules

4CSR 240-10.020	-	Depreciation Fund Income
4CSR 240-30.040	-	Uniform System of Accounts
4CSR 240-35	-	Reporting of Bypass and Customers Specific Arrangements

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## Service Commission

APPLICATION

This tariff applies to intrastate switched access service supplied to Customers utilizing a combination of facilities based and resold services to business customers only, for origination and termination of traffic to and from Central Office codes directly assigned to Winstar Communications, LLC. (T)

Except as provided in 3.1.3(A), this tariff applies only to the extent that services provided hereunder are used by a Customer for the purpose of originating or terminating intrastate communications. A communication is "intrastate" only if all points of origination and termination are located within the State of Missouri.

The Missouri Public Service Commission has waived the following statutes and regulations for the Company in Case No. TA-2002-353: (T)

Statutes

392.210.2	-	Uniform System of Accounts	
392.240.1	-	Rate-Rentals-Service & Physical Connections	(N)
392.270	-	Valuation of Property (ratemaking)	
392.280	-	Depreciation Accounts	
392.290	-	Issuance of Securities	(T)
392.300.2	-	Acquisition of Stock	
392.310	-	Stock and Debt Issuance	
392.320	-	Stock Dividend Payment	
392.330, RSMo. Supp. 1996	-		
	-	Issuance of Securities Debts and Notes	
392.340	-	Reorganization	

Commission Rules

4CSR 240-10.020	-	Depreciation Fund Income	
4CSR 240-30.010(2)C)	-	Posting of Tariffs	(N)
4CSR 240-30.040	-	Uniform System of Accounts	
4CSR 240-33.030	-	Minimum Charges	(N)
4CSR 240-35	-	Reporting of Bypass and Customers Specific Arrangements	

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Washington, DC 20036

**CANCELLED**

DEC 11 2002  
2nd RS 4  
Public Service Commission  
MISSOURI



APPLICATIONMissouri Public  
Service Commission

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This tariff applies to intrastate switched access service supplied to Customers utilizing a combination of facilities based and resold services to business customers only, for origination and termination of traffic to and from Central Office codes directly assigned to WinStar Wireless, Inc.

Except as provided in 3.1.3(A), this tariff applies only to the extent that services provided hereunder are used by a Customer for the purpose of originating or terminating intrastate communications. A communication is "intrastate" only if all points of origination and termination are located within the State of Missouri.

The Missouri Public Service Commission has waived the following statutes and regulations for the Company in Case No. TA-97-438:

Statutes

- ✓392.210.2 - Uniform System of Accounts
- ✓392.270 - Valuation of Property (ratemaking)
- ✓392.280 - Depreciation Accounts
- ✓392.290.1 - Issuance of Securities
- ✓392.300.2 - Acquisition of Stock
- ✓392.310 - Stock and Debt Issuance
- ✓392.320 - Stock Dividend Payment
- ✓392.330, RSMo. Supp. 1996
- Issuance of Securities Debts and Notes
- ✓392.340 - Reorganization

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py 1st RS 4  
Public Service Commission  
MISSOURICommission Rules

- ✓4CSR 240-10.020 - Depreciation Fund Income
- ✓4CSR 240-30.040 - Uniform System of Accounts
- ✓4CSR 240-35 - Reporting of Bypass and Customers Specific Arrangements

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DEFINITIONS

Certain terms used generally throughout this tariff are described below.

Advance Payment

Part or all of a payment required before the start of service.

Access Services

The Company's intrastate telephone services offered pursuant to this tariff.

Common Carrier

Denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

Company or Winstar

Winstar Communications, LLC., the issuer of this tariff.

(T)

Customer

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

End Office

With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with an NPA-NXX code as listed in 2.8.2(A) following.

End User

A person or entity that subscribed to any Winstar Exchange Access Service offered under the Company's Missouri P.S.C. No. 2 Tariff, Section 4, and that has been assigned one or more telephone number(s) within a central office code (NPA-NXX) directly assigned to the Company.

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Missouri Public  
Service Commission

DEFINITIONS

DEC 07 1998

Certain terms used generally throughout this tariff are described below.

Advance Payment

Part or all of a payment required before the start of service.

Access Services

The Company's intrastate telephone services offered pursuant to this tariff.

Common Carrier

Denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

Company or WinStar

WinStar Wireless, Inc., the issuer of this tariff.

Customer

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

End Office

With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with an NPA-NXX code as listed in 2.8.2(A) following.

End User

A person or entity that subscribed to any WinStar Exchange Access Service offered under the Company's Missouri P.S.C. No. 2 Tariff, Section 4, and that has been assigned one or more telephone number(s) within a central office code (NPA-NXX) directly assigned to the Company.

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DEFINITIONS (CONT'D)

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Local Exchange Telephone Company

Denotes any individual, partnership, association, joint-stock company, trust, or corporation engaged in providing switched communication within an exchange.

Intrastate Access Service

Provides for a two-point communications path between a Customer's premises or a collocated interconnection location and an end user's premises for originating and terminating calls within the state.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

Recurring Charges

The monthly charges to the Customer for services, facilities and equipment which continue to apply for duration of the service.

Service Commencement Date

The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by a Customer.

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DEFINITIONS (CONT'D)Missouri Public  
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Service Order

The request for access services, either written or electronic, executed by the Customer and the Company in the format devised by the Company. Such a request for service by the customer and the acceptance of the request by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed Service Order, the Company will then request the Customer to submit a Service Order.

Serving Wire Center

The wire center from which the customer designated premises would normally obtain dial tone from the Company.

Shared

A facility or equipment system or subsystem that can be used simultaneously by several Customers.

User

A Customer or any other person authorized by the Customer to use service provided under this tariff.

Wire Center

A building in which one or more end offices, used for the provision of Exchanged Services, are located.

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REGULATIONSMissouri Public  
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2.1 Undertaking of the Company2.1.1 Scope

The Company undertakes to furnish access services in accordance with the terms and conditions set forth in this tariff.

2.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of transmission medium capacity or because of any causes beyond its control.

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.1 Undertaking of the Company (cont'd.)

2.1.3 Terms and Conditions (cont'd.)

- (C) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- (D) This tariff shall be interpreted and governed by the laws of the State of Missouri without regard for its choice of laws provision.

2.1.4. Liability of the Company

- (A) Except as otherwise stated in this Tariff, the liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.7. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or any acts or omissions or negligence of the Company's employees or agents.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.1 Undertaking of the Company (cont'd.)

2.1.4 Liability of the Company (cont'd.)

- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- (C) The Company shall not be liable for (a) any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for interconnection with Network Services; or (b) for the acts or omissions of common carriers or warehousemen.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of equipment or facilities provided by the Customer or third parties.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

2.1 Undertaking of the Company (cont'd.)

REC'D DEC 07 1998

2.1.4 Liability of the Company (cont'd.)

- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.4(E) as a condition precedent to such installations.
- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees.

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REGULATIONS (CONT'D)

REC'D DEC 07 1998

2.1 Undertaking of the Company (cont'd.)

2.1.4 Liability of the Company (cont'd.)

- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services in the month in which the event giving rise to the liability occurred. No action or proceeding against the Company shall be commenced more than one year after the event giving rise to the liability occurred.
- (I) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

2.1 Undertaking of the Company (cont'd.)

REC'D DEC 07 1998

2.1.5 Claims

The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims of libel, slander, or infringement of copyright in connection with the material transmitted over the Company's facilities; and any other claim resulting from any act or omission of the Customer or end users of the Customer relating to the use of the Company's services or facilities.

2.1.6 Provision of Equipment and Facilities

- (A) Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in conjunction with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

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2.1 Undertaking of the Company (cont'd.)

2.1.6 Provision of Equipment and Facilities (cont'd.)

(B) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:

- (1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- (2) the reception of signals by Customer-provided equipment; or
- (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

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REGULATIONS (CONT'D)

REC'D DEC 07 1998

2.2 Prohibited Uses

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.
- (B) The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission if such transmission is causing interference to others.
- (D) A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated access services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.3 Obligations of the Customer

2.3.1 Customer Premises Provisions

- (A) The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the Customer.
- (B) The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

2.3.2 Liability of the Customer

The Customer will be liable for damages to the facilities of the Company caused by negligence or willful acts of its offices, employees, agents or contractors of the Customer where such negligence is not the direct result of the Company's negligence.

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REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.3 Obligations of the Customer (cont'd.)2.3.3 Jurisdictional Report Requirements

- (A) For Feature Group B Switched Access Service(s) for both interstate and intrastate use, the projected interstate percentage of use must be provided by the Customer in a whole number to the Company. The Company will designate the number obtained by subtracting the projected interstate percentage of use from 100 ( $100 - \text{projected interstate percentage} = \text{intrastate percentage}$ ) as the projected intrastate percentage of use. When a Customer orders Feature Group B Switched Access Service, the Customer shall state, in its order, the projected Percent Interstate Usage (PIU) factor for Feature Group B Switched Access Service group ordered.

For Feature Group D Switched Access Service(s), the Company, where jurisdiction can be determined from the call detail, will determine the projected interstate percentage as follows. For originating access minutes, the projected interstate percentage will be developed on a monthly basis by end office trunk group when the Feature Group D Switched Access Service access minutes are measured by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes when the call detail is adequate to determine the appropriate jurisdiction. For terminating access minutes, the Customer has the option to provide the Company with

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Service Commission  
97-438  
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APR 21 1999

REGULATIONS (CONT'D)Missouri Public  
Service Commission2.3 Obligations of the Customer (cont'd.)

REC'D DEC 07 1998

2.3.3 Jurisdictional Report Requirements (cont'd.)

## (A) (cont'd.)

a projected PIU factor. Customers who provide a PIU factor shall supply the Company with an interstate percentage of the Feature Group D terminating access minutes for each account to which the Customer may terminate traffic.

Should the Customer not supply a terminating PIU Factor, the data used by the Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes. When a Customer orders Feature Group D Switched Access Service, the Customer shall supply a projected interstate percentage of use of each end office trunk group involved to be used in the event that originating call details are insufficient to determine the jurisdiction for the call. This percentage shall be used by the Company as the projected interstate percentage for such call detail. For purposes of developing the projected interstate percentage, the Customer shall utilize the same considerations as those set forth in Section 2.3.3(B) following.

The Company will designate the number obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (100-projected interstate percentage = intrastate percentage) as the projected intrastate percentage of use.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.3 Obligations of the Customer (cont'd.)

2.3.3 Jurisdictional Report Requirements (cont'd.)

- (B) For purposes of developing the projected interstate percentage, the Customer shall consider every call that enters the Customer's network at a point within the same state as the state where the called station is located to be intrastate and every call that enters the Customer's network at a point in a state different from the state in which the called station is located to be interstate.
- (C) These whole number percentages will be used by the Company to apportion the use, rates, and/or nonrecurring charges between interstate and intrastate until a revised report is received.
- (D) The projected interstate percentage of use will be used to determine the charges as follows:

The number of access minutes for a trunk group will be multiplied by the projected interstate percentage of use to determine the interstate access minutes (i.e., number of access minutes x projected interstate percentage of use = interstate access minutes). The number of interstate access minutes so determined will be subtracted from the total number of access minutes (i.e., number of access minutes - interstate access minutes = intrastate access minutes). The intrastate access minutes for the group will be billed as set forth in Section 5.1 following.

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REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.3 Obligations of the Customer (cont'd.)2.3.3 Jurisdictional Report Requirements (cont'd.)

- (E) Effective on the first of January, April, July and October of each year, the Customer may update the jurisdictional reports that require a projected interstate percentage. The Customer shall forward to the Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate and intrastate use. Except as set forth in Section 2.3.3(A) preceding where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August, and November) for that service. No prorating or back billing will be done based on the report. If the Customer does not supply the report, the Company will assume the percentage to be the same as that provided in the last quarterly report. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentage to be the same as that provided in the order for service as set forth in Section 2.3.3(A) preceding.

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APR 21 1999

REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.3 Obligations of the Customer (cont'd.)2.3.3 Jurisdictional Report Requirements (cont'd.)

- (F) The Customer reported projected interstate percentage of use as set forth in Section 2.3.3(A) preceding will be used for the apportionment of any monthly rates or nonrecurring charges associated with Feature Groups B or D Switched Access Service until the end of the quarter during which the service was activated. Thereafter, a projected interstate percentage for such apportionment will be developed quarterly by the Company based on the data used to develop the projected interstate percentage of use as set forth in Section 2.3.3(A) preceding. Where call detail is insufficient to make such a determination, the Customer will be requested to project a interstate percentage of use to be used by the Company for such apportionment.
- (G) The Customer shall keep sufficient detail from which the percentage of interstate use can be ascertained and upon request of the Company make the records available for inspection. Such a request will be initialed by the Company no more than once per year. The Customer shall supply the date within 30 calendar days of the Company request.

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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

2.3 Obligations of the Customer (cont'd.)

REC'D DEC 07 1998

2.3.3 Jurisdictional Report Requirements (cont'd.)

- (H) The Customer may provide an additional percentage of interstate use for Entrance Facility and Direct Trunked Transport subject to the reporting requirements previously listed in this section. The percentage of interstate use may be provided per individual facility or at the billing account level. Should the Customer not provide a percentage of interstate use, the Company will use the reported Feature Group B or Feature Group D aggregated percentage of interstate use.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.4 Customer Equipment and Channels

2.4.1 Interconnection of Facilities

- (A) In order to protect the Company's facilities and personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

2.4.2 Inspections

- (A) The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with in respect to the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.

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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.4 Customer Equipment and Channels (cont'd.)

2.4.2 Inspections (cont'd.)

- (B) If the protective requirements in connections with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including canceling service, to protect its facilities and personnel from harm. The Company will upon request 24 hours in advance provide Customer with a statement of technical parameters that the Customer's equipment must meet.

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APR 21 1999

REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.5 Customer Deposits and Advance Payment2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit. Advance payments are used to "pay down" the first month's bill.

2.5.2 Deposits (This section applies only to non-residential customers)

(A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

(1) <sup>?</sup> three month's charges for a service or facility which has a minimum payment period of one month; or

(2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

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APR 21 1999

Missouri Public  
Service Commission

REGULATIONS (CONT'D)

REC'D DEC 07 1998

2.5 Customer Deposits and Advance Payment (cont'd.)

2.5.2 Deposits (cont'd.)

- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- (D) Deposits held will accrue interest at a rate set by the Commission without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

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APR 21 1999



REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements2.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

(A) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however, designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of Network Services. The Company will itemize taxes and surcharges as separate line items on the customer's bill.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

(A) Non-recurring charges are due and payable within 30 days after the date of the invoice.

(B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly on the preceding billing period.

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REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)

2.6.2 Billing and Collection of Charges (cont'd.)

(C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rate basis. For this purpose, every month is considered to have 30 days.

(D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

(E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be the lesser of:

- (a) a rate of 1.5 percent per month; or
- (b) the highest interest rate which may be applied under state law for commercial transactions.

Missouri Public  
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97 - 438  
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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)

2.6.2 Billing and Collection of Charges (cont'd.)

- (F) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- (G) Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to received credits.
- (H) If service is disconnected by the Company in accordance with Section 2.6.3 following and later restored, restoration of service will be subject to all applicable installation charges.

2.6.3 Discontinuance of Service for Cause

The Company will comply with all applicable rules and regulations concerning its discontinuance of Customer's service.

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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)

2.6.3 Discontinuance of Service for Cause (cont'd.)

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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)

2.6.3 Discontinuance of Service for Cause (cont'd.)

[Reserved For Future Use]

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company thirty (30) days written notice of desire to terminate service.

2.6.5 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved

Meet point billing applies when more than one Exchange Telephone Company is involved in the provision of Access Service. All recurring and nonrecurring charges for services provided by each Exchange Telephone Company are billed under each company's applicable rates as set forth in Section 2.6.5(A) following.

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REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)2.6.5 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved

The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

The Company will handle ordering, rating and billing of Access Services under this tariff where more than one Exchange Telephone Company is involved in the provision of Access Service as follows:

- (A) For Feature Group B and/or D Switched Access Service, when service is jointly provided by more than one Exchange Telephone Company, the Customer must supply a copy of the order to each Exchange Telephone Company involved in providing the service.

Each Exchange Telephone Company will provide the portion of Local Transport to an interconnection point (IP) with another Exchange Telephone Company, and will bill the charges in accordance with its Access Service tariff. The rate for the Transport elements will be determined as set forth in (B) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

- (B) The charge for the Local Transport Facility and Termination rate elements for services provided as set forth in Section 2.6.5(A) preceding are determined as follows:

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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)

2.6.5 Ordering, Rating and Billing of Access Services Where More Than One  
Exchange Telephone Company is Involved (cont'd.)

- (1) Determine the appropriate Switched Access Local Transport mileage by computing the airline mileage between the two ends of the Local Transport Facility, as defined in 3.1.2(B) following. Determine the airline mileage for the Local Transport Facility charge using the V&H method as set forth in Section 2.8.2 following.
- (2) For Feature Groups B or D Switched Access Service, the Local Transport Facility and Termination charges are determined by using the steps set forth in (a) through (c) following for the total Local Transport-Common Switched Transport charges.
  - (a) Multiply:
    - The number of access minutes
    - by
    - the number of airline miles as determined in (1) preceding
    - by
    - the Company's appropriate Local Transport Facility per mile per access minute rate
    - by
    - the Company's billing percentage factor.

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Washington, DC 20036

APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)

2.6.5 Ordering, Rating and Billing of Access Services Where More Than One  
Exchange Telephone Company is Involved (cont'd.)

(2) (cont'd.)

(b) Multiply:

The number of access minutes  
by  
the Company's appropriate Local Transport  
Termination per minute rate. The resulting amount is the  
Company's total Local Transport Termination charge.

(c) Add:

The products of (a) and (b) for the Company's total Local  
Transport-Common Switched Transport charges.

(C) The interconnection points will be determined by the Exchange  
Telephone Companies involved. The billing percentage (BP)  
factor for the Company for the service between the involved  
offices will be listed in NATIONAL EXCHANGE CARRIER  
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Missouri Public  
Service Commission

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APR 21 1999



REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)

2.6.5 Ordering, Rating and Billing of Access Services Where More Than One  
Exchange Telephone Company is Involved (cont'd.)

- (D) Should any changes be made to the meet point billing arrangements as set forth in Section 2.6.5(A) preceding, the Company will give affected Customers 30 days' notice.
- (E) Should the Company act as an intermediate, non-terminating local exchange carrier, Local Transport Termination rates, as determined in Section 2.6.5(B) preceding, will not be applied to the meet point billing arrangement.

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APR 21 1999

REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.6 Payment Arrangements (cont'd.)2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fees shall be adjusted according to the term and conditions set forth in 3.1.1.2 following, Access Order Modifications.

2.6.7 Customer Overpayment

The Company will pay interest on a Customer overpayment. Customer overpayment shall mean a payment to the Company in excess of the correct charges for service when caused by erroneous billing by the Company. The rate of interest shall be the unadjusted interest rate paid on Customer deposits or the late payment penalty rate, whichever is greater. Interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit interest rate or late payment penalty rate, and compounded monthly, until the date when the overpayment is refunded. No interest shall be paid on Customer overpayments that are refunded within thirty (30) days after such overpayment is received by the Company.

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Service Commission97-438  
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Washington, DC 20036

APR 21 1999

REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.7 Allowances for Interruptions in Service

Except as set forth in 2.1.4(B) preceding and 2.7.2 following, interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.7.1 for the part of the service that the interruption affects.

2.7.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

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APR 21 1999

REGULATIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

2.7 Allowances for Interruptions in Service (cont'd.)2.7.1 Credit for Interruptions (cont'd.)

(B) (cont'd.)

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.7 Allowances for Interruptions in Service (cont'd.)

2.7.1 Credit for Interruptions (cont'd.)

(B) (cont'd.)

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days credit will be allowed for any one month period.

2.7.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;

Missouri Public  
Service Commission

97-438

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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.7 Allowances for Interruptions in Service (cont'd.)

2.7.2 Limitations on Allowances (cont'd.)

- (C) interruptions due to the failure or malfunction of non-Company equipment;
- (D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; or
- (G) interruption of service due to circumstances or causes beyond the control of Company.

2.7.3 Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

Missouri Public  
Service Commission

97-438

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APR 21 1999

REGULATIONS (CONT'D)

REC'D DEC 07 1998

2.8 Application of Rates

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

2.8.1 Charges Based on Duration of Use

Customer traffic to end offices will be measured by the Company at end office switches. Originating and terminating calls will be measured by the Company to determine the basis for computing chargeable access minutes.

For originating calls over Feature Group B or D, usage measurement begins when the originating Feature Group B or D switch receives the first wink supervisory signal forwarded from the Customer's point of termination.

The measurement of originating call usage ends when the originating Feature Group B or D switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

For terminating calls over Feature Group B or D, the measurement of access minutes begins when the terminating Feature Group B or D switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over Feature Group B or D ends when the terminating Feature Group B or D switch receives disconnect supervision from either the terminating end user's end office,

Missouri Public  
Service Commission

97-438  
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APR 21 1999

REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.8 Application of Rates (cont'd.)

2.8.1 Charges Based on Duration of Use (cont'd.)

indicating the terminating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

Access minutes or fractions thereof are accumulated over the billing period for each end office and are then rounded up to the nearest access minute for each end office.

2.8.2 Rates Based Upon Distance

Where charges for service are specified based upon distance, the following rules apply:

- (A) Distance between two points is measured as airline distance between the wire centers of the originating and terminating telephone lines. The wire center is a set of geographic coordinates, as referenced in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number).

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Service Commission

97-438  
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APR 21 1999



REGULATIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

2.8 Application of Rates (cont'd.)

2.8.2 Rates Based Upon Distance (cont'd.)

(B) The airline distance between any two rate centers is determined as follows:

- (1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each wire center from the above-referenced NECA tariff.
- (2) Compute the difference between the "V" coordinates of the two wire centers; and the difference between the two "H" coordinates.
- (3) Square each difference obtained in step (2) above.
- (4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3).
- (5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(7) 
$$FORMULA = \frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

Missouri Public  
Service Commission

97-438  
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Washington, DC 20036

APR 21 1999

Missouri Public  
Service Commission

REC'D DEC 07 1998

REGULATIONS (CONT'D)2.8 Application of Rates (cont'd.)2.8.3 Mileage

The mileage to be used to determine the Local Transport Facility monthly rates are calculated on the airline distance between the end office switch where the call carried by Local Transport originates or terminates and the customer's serving wire center. The V&H coordinates method is used to determine mileage. This method is set forth in Section 2.8.2.

The Local Transport Facility mileage rates are shown in Section 5.1.3 in terms of per mile per access minute. To determine the rate to be billed, first compute the mileage. Should the calculation result in a fraction of a mile, always round up to the next whole mile before determining the mileage. Then multiply the mileage by the appropriate Local Transport Facility rate. The amount to be billed shall be the product of this calculation (i.e., the number of miles multiplied by the per mile rate) multiplied by the number of access minutes.

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Service Commission97-438  
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APR 21 1999

Missouri Public  
Service Commission

## SERVICE AND RATE DESCRIPTIONS

REC'D DEC 07 1998

3.1 Access Service

Switched Access Service, which is available to Customers for their use in furnishing their services to end users, provides a two-point communications path between a Customer's premises (or a collocated interconnection location) and an end user's premises. It provides for the use of common terminating, switching and trunking facilities. Switched Access Service provides for the ability to originate calls from an end user's premises to a Customer's premises (or a collocated interconnection location), and to terminate calls from a Customer's premises (or a collocated interconnection location) to an end user's premises in the LATA where it is provided. Switched Access Service must be ordered separately for each LATA in which the customer desires to originate or terminate calls.

Switched Access Service is provided in the following service categories, which are differentiated by their technical characteristics and the manner in which an end user or Customer accesses them when originating or terminating calls.

FGB Access, which is available to all Customers, provides trunk side access to Company end office switches with an associated uniform 950-XXXX access code for the Customer's use in originating and terminating communications.

FGD Access, which is available to all Customers, provides trunk side access to Company end office switches with an associated uniform 10XXX or 101XXXX access code for the Customer's use in originating and terminating communications. End users may also originate calls to a selected FGD Access Customer by dialing 1+NPA-NXX-XXXX when using the Company's presubscription service.

800 Data Base Access Service, which is available to all Customer's, provides trunk side access to Company end office switches in the originating direction only, for the Customer's use in originating calls dialed by an end user to telephone numbers beginning with the prefix "800".

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Service Commission97-438  
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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order

An Access Service Order is used by the Company to provide a Customer Access Service. When placing an order for Access Service, the Customer shall provide, at a minimum, the following information:

(A) For Feature Group B Switched Access Service:

- When direct routing to an end office is desired, the Customer shall specify:
  - the number of trunks,
  - the end office and
  - the Local Transport and Local Switching options desired
- When end office routing via an access-tandem switch operated by another Exchange Telephone Company is desired, the Customer shall specify:
  - the number of trunks,
  - the access tandem switch,
  - the Local Transport and Local Switching options desired, and

Missouri Public  
Service Commission  
97-438  
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1146 19<sup>th</sup> Street, NW  
Washington, DC 20036

APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

(A) (cont'd.)

- an estimate of the amount of traffic to be generated to and/or from each Company end office subtending another Exchange Telephone Company's access tandem.

In addition, the Customer shall also specify for terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.

- (B) For Feature Group D Switched Access Service, the Customer shall specify the number of busy hour minutes of capacity (BHMC) from the Customer's premises to the end office by traffic type. This information is used to determine the number of transmission paths. The Customer shall also specify the Local Transport and Local Switching options. When FGD is ordered by specifying the number of trunks and direct routing to an end office is desired, the customer shall specify:

- the end office and
- the Local Transport and Local Switching options desired.

When FGD is ordered by specifying the number of trunks and end office routing via an access tandem operated by another Exchange Telephone Company is desired, the customer shall specify:

- the access tandem,

Missouri Public  
Service Commission  
97-438  
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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)3.1.1 Access Service Order (cont'd.)

## (B) (cont'd.)

- the Local Transport and Local Switching options desired, and
- an estimate of the amount of traffic to be generated to and/or from each Company end office subtending another Exchange Telephone Company's access tandem.

In addition, for Feature Group D with the SS7 signaling option, the Customer shall specify the switching point codes and trunk circuit identification codes for trunks with the SS7 signaling option, and the STP point codes, signaling link codes and link type for each Common Channel Signaling Access (CCSA) connection ordered.

When a Customer orders FGD in trunks, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

- (C) For 800 Data Base Access Service, the Customer shall order the service in accordance with the preceding provisions set forth for Feature Group D. If the Customer desires any of the optional features available with 800 Data Base Service, the Customer shall so specify on the order for service.

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Washington, DC 20036

APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals

Access Service is provided with one of the following  
Service Date Intervals:

- Standard Interval
- Negotiated Interval
- Advance Order Interval

(A) Standard Interval

A schedule of Standard Intervals applicable for  
Switched Access Services and is as follows:

<u>Trunk Groups</u>	<u>Standard Interval</u>
1 to 4 Trunks	28 Days
5 to 24 Trunks	30 Days

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Service Commission

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(B) Negotiated Interval

The Company will negotiate a service date interval with the Customer when:

- (1) There is no Standard Interval for the service, or;
- (2) The quantity of Access Services orders exceeds the quantities specified in the Standard Intervals, or;
- (3) The Customer requests a service date beyond the applicable Standard Interval service date except as set forth in (C) following.

The Company will offer a service date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval service date, or, when there is no Standard Interval, the Company offered service date. All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

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APR 21 1999



SERVICE AND RATE DESCRIPTIONS (CONT'D)Missouri Public  
Service Commission3.1 Access Service (cont'd.)

REC'D DEC 07 1998

3.1.1 Access Service Order (cont'd.)3.1.1.1 Access Order Service Date Intervals (cont'd.)(B) Negotiated Interval (cont'd.)

Common Channel Signaling Access (CCSA) links will be provided on a Negotiated Interval. New or existing FGD trunks ordered with the SS7 signaling option will be provided on a Negotiated Interval.

The addition and/or deletion of an 800 Access Service six digit customer identification NXX is provided with a Negotiated Interval. The addition of an 800 Access Service ten digit customer identification record to the 800 Access Service data base or the deletion of an 800 Access Service ten digit customer identification record from the 800 Access Service data base is provided with a Negotiated Interval.

Initial establishment of  
service where Customer is:

Maximum Interval

- Not yet provided with a Trunk Group service in the LATA
- Provided Trunk Group service in the LATA

6 months

90 Days

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(C) Advance Order Interval

When placing an Access Order, a Customer may request an Advance Order Interval for a service date of 12 to 24 months from the Application Date for the following services:

- A minimum of 24 voice grade equivalent Switched Access Service lines or trunks or 720 BHCs

Orders for less than the minimum quantities will be accommodated under Standard or Negotiated Intervals provisions.

Advance Order Interval Access Orders are subject to all ordering conditions of Standard and Negotiated Interval Access Orders except for the following:

Missouri Public  
Service Commission  
97-438  
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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

3.1 Access Service (cont'd.)

REC'D DEC 07 1998

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(C) Advance Order Interval (cont'd.)

(1) Advance Payment

A nonrefundable Advance Payment will be calculated as follows:

Advance Payment (Nonrefundable)	The minimum monthly charge for the minimum period plus the applicable Non-recurring Charges for the services ordered.
------------------------------------	---

This Advance Payment is due 10 working days from the date the Company confirms acceptance of the order, or on the Application Date, whichever date is the later date. If the Advance Payment is not received by such payment date, the order will be canceled.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(C) Advance Order Interval (cont'd.)

(1) Advance Payment (cont'd.)

When the Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the Customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in (2) following, only the portion of the Advance Payment for services actually installed will be credited.

(2) Cancellation or Partial Cancellation of an Advance Order Interval Access Order

When the Customer cancels an Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.

Any decrease in the number of ordered Access Services will be treated as a partial

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Service Commission  
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SERVICE AND RATE DESCRIPTIONS (CONT'D)

3.1 Access Service (cont'd.)

Missouri Public  
Service Commission

3.1.1 Access Service Order (cont'd.)

REC'D DEC 07 1998

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(C) Advance Order Interval (cont'd.)

(2) Cancellation or Partial Cancellation of an  
Advance Order Interval Access Order

cancellation, and the portion of the Advance  
Payment for the services canceled will not  
be credited or refunded.

3.1.1.2 Access Order Modifications

The Customer may request a modification of its Access  
Order at any time prior to notification by the Company that  
service is available for the Customer's use or prior to the  
service date, whichever is later.

Any increase in the number of Switched Access Service  
lines, trunks or busy hour minutes of capacity or CCSA  
signaling connections will be treated as a new Access Order  
(for the increased amount only).

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

3.1 Access Service (cont'd.)

Missouri Public  
Service Commission

3.1.1 Access Service Order (cont'd.)

REC'D DEC 07 1998

3.1.1.2 Access Order Modifications (cont'd.)

(A) Service Date Change Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is found in Section 5.1.2. (A).

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Service Commission  
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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.2 Access Order Modifications (cont'd.)

(B) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service lines, trunks or busy hour minutes of capacity ordered with a Standard or Negotiated Interval Access Order will be treated as a partial cancellation and the charges as set forth in Section 3.1.1.3 following will apply. Partial cancellation charges do not apply to Advance Order Interval Access Orders.

(C) Design Change Charge

The Customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type except for changes to Feature Group D. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REG'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.2 Access Order Modifications (cont'd.)

(C) Design Change Charge (cont'd.)

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is found in Section 5.1.2(B).

If a change of service date is required, the Service Date Change Charge will also apply.

(D) Expedited Order Charge

When placing an Access Order for service(s) for which Standard Intervals exist, a Customer may request a service date that is prior to the Standard Interval service date. A Customer may also request an earlier service date on a pending Standard, Negotiated or Advance Order Interval Access Order. If the Company agrees to provide service on an expedited basis, an Expedited Order Charge will apply.

If the Company receives a request for an expedited service date at the time a Standard Interval Access

Missouri Public  
Service Commission  
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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.2 Access Order Modifications (cont'd.)

(D) Expedited Order Charge (cont'd.)

Order is placed, the Expedited Order Charge is calculated by summing all the nonrecurring charges associated with the order and then dividing this total by the number of days in the Standard Interval. The charge is then applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the Access Order.

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.3 Cancellation of an Access Order

- (A) A Customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that services available for the Customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. IF a Customer or a Customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the Customer has the choice of the following options:

- The Access Order shall be canceled and charges set forth in (B) following will apply, or
- Billing for the service will commence.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.3 Cancellation of an Access Order (cont'd.)

(A) (cont'd.)

If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Access Order.

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

3.1 Access Service (cont'd.)

REC'D DEC 07 1998

3.1.1 Access Service Order (cont'd.)

3.1.1.3 Cancellation of an Access Order (cont'd.)

(B) When a Customer cancels a Standard or Negotiated Interval Access Order for the installation of service, a Cancellation Charge will apply as follows:

- (1) When the Customer cancels an Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
- (2) If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Customer may cancel the Access Order without incurring cancellation charges.

3.1.1.4 Minimum Period

(A) The minimum period of which Access Service is provided and for which charges are applicable, is one month.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.4 Minimum Period (cont'd.)

- (B) The following changes will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service.

The changes listed below are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.

- (1) A move to a different building.
- (2) A change in type of service.
- (3) A change in Switched Access Service Interface Group.
- (4) A change in Switched Access Service traffic type.
- (5) A change in STP Access Link.
- (6) A change in STP Port.
- (7) A change in Company-provided Switched Access Service to a Collocated Interconnection arrangement or vice versa.
- (8) A change to an existing Feature Group D Service to include the provision of 64 kbps Clear Channel Capability.

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.5 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity.

All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

3.1.1.6 Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). Types of nonrecurring charges that apply for Switched Access Service are: installation of service and service rearrangements.

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Washington, DC 20036

APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)3.1.1 Access Service Order (cont'd.)3.1.1.6 Nonrecurring Charges (cont'd.)(1) Installation of Service (cont'd.)

Nonrecurring charges apply to each Switched Access Service installed. For Switched Services ordered on a per trunk basis, the charge is applied per trunk or out of band signaling connection. For Switched Services ordered on a busy hour minutes of capacity basis, the charge is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of an additional trunk(s). In addition, nonrecurring charges apply when an out of band signaling connection is installed for use with FGD.

(2) Service Rearrangements

All changes to existing services other than changes involving administrative activities only will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described below.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.6 Nonrecurring Charges (cont'd.)

(2) Service Rearrangements (cont'd.)

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

(b) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinuance service.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

3.1 Access Service (cont'd.)

REC'D DEC 07 1998

3.1.1 Access Service Order (cont'd.)

3.1.1.7 Network Blocking Charge

The Customer will be notified by the Company to increase its capability (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying Feature Group D traffic and the measured access minutes for that hour exceed the capacity purchased.

If the order for additional capacity has not been received by the Company within 15 days of the notification, the Company will bill the Customer, at the rate set forth in 5.1.4(E) following, for each overflow in excess of ordered capability.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)Missouri Public  
Service Commission

REG'D DEC 07 1998

3.1 Access Service (cont'd.)3.1.2 Rate Categories

There are three rate categories which apply to Switched Access Service:

- Carrier Common Line
- Local Transportation - 2 types direct
- End Office

/ (A) Carrier Common Line

The Carrier Common Line rate category provides for the use of Company common lines by customers for access to end users to furnish customer intrastate communications. Carrier Common Line is provided where the customer obtains Company provided Switched Access Service.

(1) Limitation

- (a) A telephone number is not provided with Carrier Common Line.
- (b) Detail billing is not provided for Carrier Common Line.
- (c) Directory listings are not included in the rates and charges for Carrier Common Line.
- (d) Intercept arrangements are not included in the rates and charges for Carrier Common Line.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Service (cont'd.)

3.1.2 Rate Categories (cont'd.)

(A) Carrier Common Line (cont'd.)

(1) Limitation (cont'd.)

- (e) All trunk side connections provided in the same combined access group will be limited to the same features and operating characteristics.

(2) Undertaking of the Telephone Company

Where the customer is provided with Switched Access Service under this tariff, the Company will provide the use of Company common lines by a customer for access to end users at rates and charges as set forth in Section 5.1.3 following.

(3) Obligations of the Customer

- (a) The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.
- (b) All Switched Access Service provided to the customer will be subject to Carrier Common Line charges, excluding the Common Channel Signaling Access Exemption.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

(A) Carrier Common Line (cont'd.)

(4) Out of Bank Signaling Access Exemption

The Common Channel Signaling Access Signal Transfer Point (STP) Port Termination, as set forth in Section 5 following, is not subject to a Carrier Common Line Charge.

(5) Rate Regulations

(a) The Carrier Common Line charges will be billed per access minute to each Switched Access Service customer.

(b) When the customer reports interstate and intrastate use of Switched Access Service, the Carrier Common Line charges will be billed only to intrastate interLATA and/or intraLATA Switched Access Service access minutes based on the date reported by the customer set forth in Section 2.3.3 preceding.

(B) Local Transport

The Local Transport rate category provides for transmission facilities between the customer's premises or collocated interconnection location and the Company's end office switch(es) where the customer's traffic is switched to originate or terminate its communications.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Services (cont'd.)3.1.2 Rate Categories (cont'd.)(B) Local Transport (cont'd.)

Except as stated in the following paragraph, Local Transport service is provided in conjunction with Southwestern Bell. Charges for Local Transport service are computed in accordance with Section 2.6.5 preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company is Involved).

The following paragraphs describe the Local Transport rate elements.

(1) Local Transport

The Local Transport rate provides for that portion of the voice frequency transmission path at the end office and at the customer's premises. The Local Transport rate also provides for that portion of the voice frequency transmission path between the end office and at the customer's premises.

(2) Interface Groups

The Interface Group is provided for terminating the Local Transport at the customer's premises. The interface Group provides a specified premises Interface. Where transmission facilities permit, the individual transmission path between the customer's premises and the first point of switching may at the option of the customer be provided with optional features.

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)3.1 Access Services (cont'd.)Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1.2 Rate Categories (cont'd.)(B) Local Transport (cont'd.)(2) Interface Groups (cont'd.)

Interface Group 1 provides DS1 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths.

(3) Out of Band Signaling

(A) This ordering option allows the customer to exchange signaling for Feature Group D call set-up over a communications path which is separate from the message path. This option is provided with SS7 protocol and is only available with Feature Group D. This option requires the establishment of a signaling connection path between the customer's SPOI and the Telephone Company's STP.

(B) Out of band signaling is provided in both the originating and terminating direction on FGD services.

Each signaling connection is provisioned for two-way transmission of out of band signaling information.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

3.1 Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

(B) Local Transport (cont'd.)

(3) Out of Band Signaling (cont'd.)

(C) Out of band signaling is subject to the rates and charges as specified in 3.1.1.6 preceding.

(4) Signal Transfer Point (STP) Access

Point of termination to the signal switching capability of the signal transfer point.

(C) End Office

The End Office rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the Company's end office. The End Office rate category consists of the Local Switching rate elements.

The Local Switching rate elements provides for the use of end office switching equipment. The information surcharge applies to each switched access minute of use and is applied to costs of providing directory-related services.

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)3.1 Access Services (cont'd.)Missouri Public  
Service Commission3.1.3 Other Rate Categories

REC'D DEC 07 1998

(A) 800 Data Base Access Service

800 Data Base Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 800 calls to a Company Service Switching Point which will initiate a query to the data base to perform the Carrierfication and delivery function. The call is forwarded to the appropriate Customer based on the dialed 800 number. In addition, the Customer has the option of selecting the 800 Optional Features Package.

1) Customer Identification Charge

The 800 Data Base Access Service Carrier identification Charge applies for the identification and delivery of the appropriate Customer. The charge is assessed to the Customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs in the State of Missouri. The 800 Carrier Identification Charge is set forth in 5.1.6(A).

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

3.1 Access Services (cont'd.)

Missouri Public  
Service Commission

3.1.3 Other Rate Categories (cont'd.)

REC'D DEC 07 1998

(A) 800 Data Base Access Service (cont'd.)

3) Call Handling & Destination Feature Charge

The 800 Optional Features Package, available only with 800 Data Base Access Service, provides feature functionality in addition to the basic query. The feature package may include various destination options such as carrier selection, time of day routing, day of week routing, specific date routing, geographic routing, routing based on percent of allocation, and emergency routing profiles.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)Missouri Public  
Service Commission3.2 Miscellaneous Services

REC'D DEC 07 1998

3.2.1 Presubscription

- (A) Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IC) to access, without an access code, for intrastate interLATA calls and interstate interLATA calls subject to the Company's FCC Access Tariff. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC the Company, or any other IC that orders originating Feature Group D Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a non-recurring charge, as set forth in Section 5.2.1, applies.
- (B) At the request of a new or existing end user served by a Feature Group D end office, the Company will provide a list of ICs the end user may select as its PIC. At no additional charge for the initial selection, the customer may choose either of the following options.
- Designate an IC as a PIC and dial 10XXX or 101XXXX to reach other ICS.
  - Designate that they do not want to be presubscribed to any IC and choose to dial 10XXX or 101XXXX for all calls to all ICS.

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SERVICE AND RATE DESCRIPTIONS (CONT'D)

3.2 Miscellaneous Services (cont'd.)

3.2.1 Presubscription (cont'd.)

(B) (cont'd.)

New end users subscribing to the Company's Exchange Access Service which do not specify a PIC will default to the Company as their initial PIC selection. Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in Section 5.2.1, applies. This charge is billed to the end user which is the subscriber to the Exchange Access Service and applies only for selection of an IC which provides only intrastate service.

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APR 21 1999

SERVICE AND RATE DESCRIPTIONS (CONT'D)Missouri Public  
Service Commission

REC'D DEC 07 1998

3.3 Calling Areas

Adrian	Elisberry	Lancaster	Richwoods
Advance	Essex	Leadwood	Risco
Agency	Eureka	Lee's Summit	Riverview
Altamburg--Frohm	Excelsior Springs	Lilbourne	Rogersville
Antonia	Fairgrove	Linn	Rushville
Archie	Farley	Lockwood	St. Gevevieve
Argyle	Farmington	Louisiana	St. CharlesSt. Clair
Armstrong	Fayette	Macks Creek	St. Joseph
Ash Grove	Fenton	Maiden	St. Louis Metro
Beaufort	Ferguson	Manchester	St. Marys
Bell City	Festus-Crystal City	Marble Hill	San Antonio
Benton	Fisk	Maroaline	Sappington
Belton	Flat River	Marionville	Scott City
Billings	Florissant	Marshall	Sedalla
Bismarck	Frankford	Maraton	Sennth
Bloomfield	Fredericktown	Maxville	Silcenton
Bloomsdale	Freesburg	Mehlville	Slater
Blue Springs	Fulton	Meta	Smithville
Bonne Terre	Gideon	Mexico	South Kansas City
Boonville	Gladstone	Moberly	Spanish Lake
Bowling Green	Glasgow	Monett	Springfield Metro
Brookfield	Grain Valley	Montgomery City	Stanberry
Camdenton	Gravois Mills	Morehouse	Strafford
Campbell	Gray Summit	Nasbua	Tiffany Springs
Cape Girardeau	Greenwood	Neosho	Trenton
Cardwell	Hannibal	Nevada	Tusoumbia Union
Carl Junction	Harvester	New Franklin	Valley Park
Carrollton	Hayti	New Madrid	Versuilles
Carthage	Herculaneum-Pevely	Nixa	Vienna
Caruthersville	Higbee	Oakville	Walnut Grove
Cedar Hill	High Ridge	Oak Ridge	Wardell
Center	Hillsboro	Old Appleton	Ware
Chaffee	Holcomb	Oran	Washington
Charleston	Hornersville	Overland	hebb City
Chesterfield	Imperial	Pacific	Webster Groves
Chillicothe	Independence	Parkville	Wellsville
Clarksville	Jackson	Patton	Westphalia
Clever	Jasper	Paynesville	Willard
Climax Springs	Joplin	Perryville	Wyatt
Creve Coeur	Kansas City Metro	Pierce City	Bridgeton
Deering	Kennett	Pocohontas-New Wells	Liberty
DeKalb	Kirkwood	Pond	
Delta	Kirksville	Poplar Bluff	
DeSoto	Knob Noster	Portage Des Sioux	
Dexter	Lake Ozark-Omage Beach	Portsgenville	
Downing	Ladue	Puxico	
East Independence	Lamar	Qulin	
East Prairie	LaMonte	Raytown	
Edina		Republic	
Eldon		Richmond	

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P.S.C.MO No. 2

Original Page 77.2

Missouri Public  
Service Commission

SERVICE AND RATE DESCRIPTIONS (CONT'D)

REC'D DEC 07 1998

3.3 Calling Areas (Con't)

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Service Commission  
TC-2008-0346

BILLING AND COLLECTION SERVICES

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.1 General

The Company will provide the following services:

- Automatic Number Identification (ANI)
- Billing Name and Address (BNA)

4.2 [Reserved For Future Use]

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BILLING AND COLLECTION SERVICES (CONT'D)

4.2 [Reserved For Future Use]

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Original Page 80 ✓

BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.2 [Reserved For Future Use]

Missouri Public  
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Service Commission  
TC-2008-0346



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P.S.C. MO No. 2  
Original Page 81 ✓

BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.2 [Reserved For Future Use]

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Service Commission  
TC-2008-0346

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P.S.C. MO No. 2  
Original Page 82 ✓

BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

4.2 [Reserved For Future Use]

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P.S.C. MO No. 2  
Original Page 83 ✓

BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

4.2 [Reserved For Future Use]

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P.S.C. MO No. 2  
Original Page 84 ✓

BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

4.2 [Reserved For Future Use]

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Service Commission  
TC-2008-0346

BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.2 [Reserved For Future Use]

4.3 Automatic Number Identification

Automatic Number Identification (ANI) provides the automatic transmission of a seven or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling telephone number. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission path in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a Customer's premises.

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BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.3 Automatic Number Identification (cont'd.)

4.3.1 Rate Regulations

The ANI rate as set forth in Section 5.3.2 will apply for each ANI record delivered to the Customer. 2.

4.4 Billing Name and Address Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company.

BNA Service is provided for the sole purpose of permitting the Customer to bill its telephone communications service to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service is not to be used for the purpose of obtaining competitive information. BNA Service is limited to Interchange Carriers or their authorized representatives. BNA information may not be used to publish and/or distribute lists of the subscribers provided.

BNA Service is provided on a manual basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate.

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BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.4 Billing Name and Address Service (cont'd.)

BNA information is furnished for sent-paid, collect, bill to third number, 10XXX-dialed calls, 700 and 900 service messages and messages charged to a calling card that is resident in the Company's data base.

4.4.1 Undertaking of the Company

- (A) A request for BNA information on over 25 telephone numbers should be mailed to the Company with ANI's on a 3.5" disk. The Company will provide the response by first class U.S. Mail within thirty (30) calendar days or receipt of request in proper format.
- (B) [Reserved For Future Use]

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BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.4 Billing Name and Address Service (cont'd.)

4.4.1 Undertaking of the Company (cont'd.)

- (C) The Company will specify the format in which requests are to be submitted.
- (D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Company' records, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Company will not be able to provide information to outside parties, but will provide an indicator on the confidential records.
- (E) The Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

4.4.2 Obligations of the Customer

- (A) With each order for BNA Service, the Customer shall identify the authorized individual and mailing address to receive the BNA information.
- (B) For each BNA request Customer will indicate if telephone number is commercial or residential; if traffic is interLATA or intraLATA and if telephone number is PIC'd to Customer or not. Customer will complete Service Establishment Form before initial BNA request can be fulfilled. Service Establishment charge must be paid before BNA requests can be fulfilled.

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BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

REC'D DEC 07 1998

4.4 Billing Name and Address Service (cont'd.)

4.4.2 Obligations of the Customer (cont'd.)

- (C) The Customer shall institute adequate internal procedures to ensure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those Customer personnel or agents with a need to know the information. The Customer must handle all billing name and address information designated as confidential by the Company in accordance with the Company's procedures concerning confidential information. The Company will provide to the Customer a statement of its procedures concerning confidential information.
- (D) The Customer shall not publicize or represent to others that the Company jointly participates with the Customer in the development of the Customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA Service.

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BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

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4.4 Billing Name and Address Service (cont'd.)

4.4.2 Obligations of the Customer (cont'd.)

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BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
Service Commission

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4.4 Billing Name and Address Service (cont'd.)

4.4.3 Rate Regulations (cont'd.)

- (E) The Company shall use reasonable efforts to provide accurate and complete lists. The company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

4.4.3 Rate Regulations

- (A) Service Establishment Charges apply for the initial establishment of BNA Service on a manual basis.
- (B) A charge applies for each request for BNA information for a telephone number provided on a manual basis.

The Company will keep a count of the requests and of the messages processed. The Company will bill the Customer in accordance with these counts whether or not the Company was able to provide BNA information for all requests and messages.

- (C) Billed amounts must be paid within 30 days of bill receipt. If customer does not make timely payment, a late payment charge of 1% of balance due will be assessed for each month late.

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BILLING AND COLLECTION SERVICES (CONT'D)

Missouri Public  
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4.4.3 Rate Regulations (cont'd.)

- (D) When a Customer cancels an order for BNA Service after the order date,  
the Service Establishment Charge applies.

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RATES

Missouri Public  
Service Commission

REC'D DEC 07 1998

5.1 Access Service

5.1.1 Service Implementation

(A) Access Service Request Order Charge

— Per Access Order: \$81.00

(B) Installation Charges

	<u>First</u>	<u>Each Additional</u>
— Per Trunk:	\$90.00	\$90.00

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RATES (cont'd.)

Missouri Public  
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5.1 Access Service (cont'd.)

REC'D DEC 07 1998

5.1.2 Change Charges

A) Service Date

Non-Recurring:

\$21.47

B) Design

Non-Recurring:

\$113.98

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RATES (CONT'D)

5.1 Access Service (Cont'd)

5.1.3 Carrier Common Line Access

	<u>Originating</u>	<u>Terminating</u>	
Per Access Minute:	\$0.0.0098	\$0.0178	(R)

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RATES (cont'd.)

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5.1 Access Service (cont'd.)

5.1.3 Carrier Common Line Access

- Per Access Minute:

Originating  
\$0.010000

Terminating  
\$0.018133

SWB  
.010 .018

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RATES (cont'd.)Missouri Public  
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5.1 Access Service (cont'd.)5.1.4 Local Transport(A) Entrance Facility1) Voice Grade (2 Wire)

<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Install Each Additional</u>
\$25.00	\$166.00	\$116.00

2) Voice Grade (4 Wire)

<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Install Each Additional</u>
\$40.00	\$201.00	\$149.00

3) DS-1

<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Install Each Additional</u>
\$133.66	\$600.00	\$456.00

4) DS-3

<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Install Each Additional</u>
\$1,716.00	\$605.00	\$496.00

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RATES (CONT'D)5.1 Access Service (Cont'd)5.1.4 Local TransportB. Local Switched Transport

<u>Call Miles</u>	<u>Rates Per Access Minute</u>
0 to 1	\$0.0050
Over 1 to 25	\$0.0075
Over 25 to 50	\$0.0160
Over 50	\$0.026

(C)

(C)

C. Direct Trunked Transport (Per DS-1)

	<u>Terminating</u>	<u>Per Mile</u>
Monthly:	\$50.00	\$13.78

D. [Reserved for Future Use]E. Network Blocking Charge

Per Blocked Call:	\$0.005200
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F. Signal Transfer Point (STP) Access

1. STP Link Termination	
Monthly:	\$340.00
Non-Recurring:	\$100.00

## 2. STP Link Mileage and Port Termination

<u>Access Mileage</u>		<u>Port Termination</u>
<u>Per Mile</u>	<u>Fixed</u>	
\$0.91	\$100.16	\$318.87

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RATES (cont'd.)5.1 Access Service (cont'd.)5.1.4 Local Transport(B) Local Switched Transport

	<u>Terminating</u>	<u>Per Mile</u>
▲ Per Access Minute:	\$0.000276	\$0.000030
	<u>Originating</u>	
	\$0.000276	

(C) Direct Trunked Transport (Per DS-1)

	<u>Terminating</u>	<u>Per Mile</u>
Monthly:	\$50.00	\$13.78

(D) [Reserved for Future Use](E) Network Blocking Charge

▲ Per Blocked Call:	\$0.005200
---------------------	------------

(F) Signal Transfer Point (STP) Access

1) STP Link Termination	
Monthly:	\$340.00
Non-Recurring:	\$100.00

2) STP Link Mileage and Port TerminationAccess Mileage

<u>Per Mile</u>	<u>Fixed</u>	<u>Port Termination</u>
\$0.91	\$100.16	\$318.87

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RATES (CONT'D)

5.1 Access Service (Cont'd)

5.1.5 Local Switching

A. Usage Rates

Per Access Minute:	\$0.008339	(R)
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B. Information Surcharge

Per Access Minute:	\$0.000495	
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5.1.6 800 Database Access Service

A. 800 Carrier Identification Charge; Identification and Delivery

Per Database Query:	\$0.003100	(R)
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RATES (cont'd.)

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5.1 Access Service (cont'd.)

5.1.5 Local Switching

(A) Usage Rates

- Per Access Minute: \$0.008480

SWB  
0.008480

(B) Information Surcharge

- Per Access Minute: \$0.000495

5.1.6 800 Database Access Service

(A) 800 Carrier Identification Charge: Identification and Delivery

- Per Database Query: \$0.006

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RATES (cont'd.)

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5.2 Miscellaneous Services

5.2.1 Presubscription

(A) Authorized PIC Change

Non-Recurring: \$5.00

(B) Unauthorized PIC Charge

Non-Recurring: \$30.00

5.2.2 Additional Labor Charges

Additional Labor Periods Basic Time, Normally Scheduled Working  
Hours Per Engineer or Technician (Install, Test, Standby or Maintenance)

First Half Hour or Fraction: \$50.00

Each Additional Half Hour or Fraction: \$50.00

Additional Labor Periods, Basic Time, Outside of Normally Scheduled Working  
Hours Per Engineer or Technician (Install, Test, Standby or Maintenance)

First Half Hour Fraction: \$60.00

Each Additional Half Hour or Fraction: \$60.00

5.2.3 PIC Verification Service

Non-Recurring Per VTN: \$4.00

5.2.4 Local Number Portability (LPN) Query Service

Per Database Query:

\$0.00

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RATES (cont'd.)

5.3 Billing and Collection Services

Recurring  
Charge

5.3.1 [Reserved For Future Use]

5.3.2 Automatic Number Identification

- Per Attempt

\$0.0017

5.3.3 Billing Name and Address

Mechanized Transaction

- Service Establishment Charge

\$1,500.00

- Query Charge

Per Telephone Number

\$1.75

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