

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill

2.9.1 General

- (A) The Company uses cycle billing. The billing period is one (1) month. Except for fraud, charges may be assessed for unbilled traffic or Data Services up to two (2) years in arrears.
- (B) The Company uses LEC billing. The Company may also utilize direct billing by the Company or an authorized billing agent. The availability of the billing option is controlled by the Company not the Customer.
- (C) If a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bills in cash or the equivalent of cash. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- (D) In instances where the Company orders Dedicated Access as an agent for the Customer, the Company will become the customer-of-record with the Local Access Provider. The Company will bill the Customer on a pass-through basis.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115658-05'00'5/23/2005 10:56:58 AM

June 4, 2005

f i — 20 5

May 2, 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (E) Credit card billing and automatic withdrawal from the Customer's checking or savings account may be available. However, if a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash. With credit card billing, charges for Services provided by the Company are billed on the Customer's designated and approved credit card. Should the Customer cancel or change their designated credit card for billing, the Customer shall promptly inform the Company and designate new information for billing. Charges for Service are billed monthly in accordance with terms and conditions between the Customer and the Customer's designated credit card company. Call detail will not be included in the credit card bill; call detail will be provided by the Company in a separate mailing.
- (F) Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). Monthly recurring charges continue to accrue during any suspension of Service until Service is disconnected. A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115659-05'00'5/23/2005 10:56:59 AM

June 4, 2005

E f t J 1 200

May 0 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (G) For the purpose of computing partial-month charges, a month is considered to consist of thirty days. If the Company has ordered Dedicated Access as an agent of the Customer, the Company will not cease billing the Special Access Surcharge until the Company receives the Exemption Certificate (as defined herein) from the Customer and the Local Access Provider acknowledges receipt of the Customer's Exemption Certificate.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115659-05'00'5/23/2005 10:56:59 AM

June 4, 2005

f i — 20 5

May 20, 005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (H) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
- (I) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the non-performance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
- (J) The Company may offer employee plans, discount plans, or a reduced rate per minute for directors, officers, retirees or employees of the Company or of an Affiliated company that subscribe to one of the Company's Service offerings. T
- (K) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

Issued: July 7, 2005

Effective: August 6, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (H) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
- (I) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the non-performance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
- (J) The Company may offer employees plans, discount plans, or a reduced rate per minute for directors, officers, retirees or employees of the Company or of an Affiliated company that subscribe to one of the Company's Service offerings.
- (K) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

CANCELLED

AUG 06 2005
H. J. R. 5104
Public Service Commission
MISSOURI

Issued: May 31, 2005

Effective: July 1, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (H) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
- (I) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the non-performance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
- (J) The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings.
- (K) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

CANCELLED

JUL 1 2005
By *15725104*
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

**FILED
MO PSC**

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company And/Or Authorized Billing Agent

(A) LEC Billing

- .1 The Company utilizes LEC billing. With LEC billing, the Customer's charges for the Company's Services are billed on a separate page from the Customer's bill for local service or local toll service. Call detail is available with the bill. If LEC billing is utilized, the rules and regulations applying to rendering and payment of bill and late charges are the same as covered in the applicable LEC tariff.
- .2 A Customer subscribing to outbound Service(s) that are LEC-billed may have multiple WTNs reported on the same BTN. A Customer subscribing to TFS may have multiple TFS Numbers associated with the same BTN.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115700-05'00'5/23/2005 10:57:00 AM

June 4, 2005

E f t J 4 200

May 20, 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(B) Other Billing Arrangements

Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing. For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. The Customer will have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check made payable as named on the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge of \$5.00 or 1.5% per month, whichever is greater. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115701-05'00'5/23/2005 10:57:01 AM

June 4, 2005

f i 20 5

May 20 20 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(B) Other Billing Arrangements (continued)

Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days verbal or written notice to last know address/contact, and the Customer shall be responsible for any and all early termination fees.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115701-05'00'5/23/2005 10:57:01 AM

June 4, 2005

E f t J 4 200-

May 20, 2 05

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(C) Credit Card Billing

With Credit Card billing, the charges for Services provided by the Company are billed on the Customer's designated and approved Credit Card. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. Call detail will not be included in the Credit Card bill. Call detail will be provided by the Company in a separate mailing.

(D) Automatic Withdrawal From Checking or Savings Account

If the Customer utilizes automatic withdrawal, the charges for Services provided by the Company are automatically debited to the Customer's designated checking account or savings account. Bill detail will be provided by the Company in a separate mailing.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115702-05'00'5/23/2005 10:57:02 AM

June 4, 2005

f i 20 5

May 20 005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.3 Special Bill Detail For Customers With MAC/MMC

For Customers that commit to a MAC or an MMC, the Customer's master bill will contain:

- (A) the Customer's MAC or MMC revenue commitment;
- (B) number of accounts used towards the MAC/MMC;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the MAC; and
- (E) current period cumulative dollar revenue applicable to the MAC/MMC.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115702-05'00'5/23/2005 10:57:02 AM

June 4, 2005

Eff t J 4 200

May 20, 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.10 Disputed Charges

- 2.10.1 The Company will not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice. A dispute must be registered with the Company prior to the delinquent date of the charge for a Customer to avoid termination of Service as provided by this Tariff.
- 2.10.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. If the Company and a Customer fail to resolve a matter in dispute, the Company shall advise the Customer of its right to file an informal or formal complaint with the Commission under 4 CSR 240.070.
- 2.10.3 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service.
- 2.10.4 Customers may contact the Commission in writing at the following address: Missouri Public Service Commission, 200 Madison Street, Suite 100, P. O. Box 360, Jefferson City, Missouri 65102 or via telephone at (800) 392-4211.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115703-05'00'5/23/2005 10:57:03 AM

June 4, 2005

f i . 20 5

May 20 20 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill. For Customers subscribing to calling card Service, the Customer Service number is displayed on the card and provided in the information sent to the Customer with the calling card. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

2.12 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Tariff sheets with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115706-05'00'5/23/2005 10:57:06 AM

June 4, 2005

E f t J - 4 200-

May 20, 2 05

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.13 Timing of Calls

2.13.1 Unless otherwise indicated in this Tariff, on Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.

T

2.13.2 On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

2.13.3 Unless otherwise indicated in this Tariff, chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

T

Issued: June 3, 2005

Effective: July 3, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.13 Timing of Calls

- 2.13.1 On Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.
- 2.13.2 On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- 2.13.3 Chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

CANCELLED

JUL 3 2005
By *15425112*
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

**FILED
MO PSC**

SECTION 2 - RULES AND REGULATIONS

2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For AT&T Long Distance Toll FreeSM Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer employee plans, discount plans, or reduced rates per minute for directors, officers, retirees or employees of the Company or of an Affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

T
T

CANCELLED

May 1, 2014

Missouri Public

Service Commission

JX-2014-0387

Issued: February 25, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

Filed Missouri Public
Service Commission

Effective: April 1, 2011

SECTION 2 - RULES AND REGULATIONS

2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer employee plans, discount plans, or reduced rates per minute for directors, officers, retirees or employees of the Company or of an Affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

D
D

Issued: July 7, 2005

Effective: August 6, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer employee plans, discount plans, or reduced rates per minute for subscriptions to Company Service offerings described in Section 3 of this Tariff to directors, officers, retirees or employees of the Company or of an Affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

C
C
C
C
C

CANCELLED

AUG 06 2005

By *242RS 113*
Public Service Commission
MISSOURI

Issued: May 31, 2005

Effective: July 1, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

CANCELLED

JUL 1 2005

By *KS/RS/113*
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

**FILED
MO PSC**

SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges

2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

2.16.2 BTN Account Changes

(A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115708-05'00'5/23/2005 10:57:08 AM

June 4, 2005

ff c iv : - u e - 0 5

M y 2 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges (continued)

2.16.3 Monthly Recurring, Optional Feature or One-Time Charge

- (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
- (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications> and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

T

CANCELLED

May 1, 2014

Missouri Public

Service Commission

JX-2014-0387

Issued: November 6, 2009

Donna Daniele, Area Manager Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: December 12, 2009

FILED Missouri
Public Service
Commission JX-
2010-0333

SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges (continued)

2.16.3 Monthly Recurring, Optional Feature or One-Time Charge

- (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
- (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.17 Taxes and Fees

2.17.1 General

In addition to the charges specifically pertaining to Services, certain federal, state, and local taxes and fees apply to Services. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval. For Switched Services, these taxes and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdiction's rules and regulations. All federal, state, and local taxes and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed as separate line items on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115709-05'00'5/23/2005 10:57:09 AM

June 4, 2005

~~E ffective J n 4, 200~~

Ma 0 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.17 Taxes and Fees (continued)

2.17.2 Tax Exemption Certificate

- (A) In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time Service is ordered. New Customers are required to provide the requested documentation at the time Service is ordered.
- (B) Failure to provide the required documentation at the time Service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges.
 - .1 At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered. However, the Customer will be billed for all applicable taxes and will be responsible for the payment of same until such time as the Company has ceased billing the applicable taxes.
 - .2 The Company is not liable for refunding the amount of the taxes paid by the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority.
- (C) Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115709-05'00'5/23/2005 10:57:09 AM

June 4, 2005

Effective : June 2, 2005

May 2, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.18 Interruption of Service

2.18.1 Without incurring liability, the Company may interrupt the provision of Services at any time in order for tests and inspections to be performed to assure compliance with Tariff regulations and the proper installation and operation of Customer's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.18.2 To prevent possible unauthorized, fraudulent, or unlawful use of Service, the Company may initiate Blocking of all calls or Blocking calls to or from certain NPA-NXXs, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115710-05'00'5/23/2005 10:57:10 AM

June 4, 2005

Effective June 4, 2005

May 10, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.18 Interruption of Service (continued)

2.18.3 No credit for recurring monthly charges will be issued for outages less than twenty-four consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.

2.18.4 For Services with usage-sensitive rates, credit allowances for cutoff, wrong number, or poor transmission are subject to the general liability provisions set forth in Section 2.3.1 of this Tariff. If the Customer desires a credit for any Service interruption, the Customer must contact the Company. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer. A Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115710-05'00'5/23/2005 10:57:10 AM

June 4, 2005

Effective : June 20, 2005

May 2, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.19 Cancellation of Service By Customer

2.19.1 Cancellation of an Existing Service

- (A) A Residential Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours to advise the Company to cancel Service. Unless a Business Customer has signed a term plan agreement, the Company may require the Business Customer to give thirty (30) days' written or oral notice to the Company. Written notice should be addressed to the Company's Customer Service Department. Cancellation of the Customer's Service will be effective when the Customer's account status is changed to inactive in the appropriate data base(s).
- (B) For rules and regulations regarding cancellation of a term plan agreement, see Section 2.26 of this Tariff.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115711-05'00'5/23/2005 10:57:11 AM

June 4, 2005

E ffective J n 4, 200

Ma 0 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.19 Cancellation of Service By Customer (continued)

2.19.2 Customer Cancels An Order For Special Facilities or Dedicated Access Arrangements Before Service Begins

If a Customer (1) orders Service requiring special facilities dedicated to the Customer's use or requests that the Company order Dedicated Access arrangements as an agent of the Customer and (2) subsequently cancels its order before Service begins, before completion of the minimum Service period or before completion of some other period mutually agreed upon by the Customer and the Company, the Customer is responsible for all costs incurred expressly on behalf of the Customer by the Company including those costs the Company incurred as an agent of the Customer. If special construction has either begun or has been completed, but Service has not been provided at the time the Customer cancels Service, the Customer is responsible for all construction costs incurred by the Company on the Customer's behalf.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115711-05'00'5/23/2005 10:57:11 AM

June 4, 2005

Ef i . 20 S

May 2, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.20 Termination of Service By Company

2.20.1 Termination of Service to Residential Customers

Service to Residential Customers will be terminated pursuant to 4 CSR 240-33.070. Service shall not be terminated unless written notice by first-class mail is served on the Residential Customer at least ten (10) days prior to the date of the proposed termination.

2.20.2 Termination of Service to Business Customers

The Company may terminate Service to the Customer upon five (5) days' verbal or written notice to the Customer for any condition listed in Section 2.2.6 of this Tariff. If the Company delivers the notice to the Customer's Premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known billing address and mailed first class or express overnight delivery. The selection of the method of delivery of the notice is made by the Company.

2.20.3 Obligations to Pay

The termination of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115712-05'00'5/23/2005 10:57:12 AM

June 4, 2005

E f t J - 4 200-

May 0 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.21 Restoration of Services

The use and restoration of Services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

2.22 Terminal Equipment

Services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems such as a telephone set, PBX, key system, CSU/DSU, router, or other network termination equipment. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at the Customer's Premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwan
D:20050523115713-05'00'5/23/2005 10:57:13 AM

June 4, 2005

Ef i 20 5

May 20, 005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.23 Notices

2.23.1 Any notice the Company may give to a Customer will be by written notice mailed to the Customer's billing address or to such address as may be subsequently given by the Customer to the Company. Except as otherwise provided by these rules or in a signed agreement, any notice from the Customer may be given by the Customer or the Customer's authorized representative to the Company orally or by written notice mailed to the Company.

2.23.2 Any notices provided by Company pursuant to this Tariff are deemed given and effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.

2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of the Customer's calling card or PIN, the Customer will alert and give notice to the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN associated with the card. If requested by the Customer, a new calling card and PIN will be issued to the Customer. The Customer will be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

2.25 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Customer to develop network contingency plans following natural or man-made disasters which affect Service.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115713-05'00'5/23/2005 10:57:13 AM

June 4, 2005

E f t J 4 200

Ma 20 2005

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, Business Unlimited Long Distance Plans or Block of Time on a 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound, AT&T Long Distance Toll FreeSM Services, and calling card usage rates will remain in effect for the life of the term plan agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, and per call charges for the Company's fully automated Calling Card Service Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.

.1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original term plan rates on a month-to-month basis unless otherwise indicated in this Tariff.

T

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: October 7, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

Effective: November 12, 2011

Filed
Missouri Public
Service Commission
JX-2012-0148

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

(A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, Business Unlimited Long Distance Plans or Block of Time on a 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.

T

(B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.

(C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound, AT&T Long Distance Toll FreeSm Services, and calling card usage rates will remain in effect for the life of the term plan agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, and per call charges for the Company's fully automated Calling Card Service Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.

T
T

.1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original term plan rates on a month-to-month basis.

Filed
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, SBC Long Distance Virtual Private Network (VPN), Business Unlimited Long Distance Plans or Signature Block of Time on a 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound, Toll Free Services, and calling card usage rates will remain in effect for the life of the term plan agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, and per call charges for the Company's fully automated Calling Card Service Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.

.1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original term plan rates on a month-to-month basis.

Issued: April 6, 2007

Effective: May 15, 2007

CANCELLED
April 1, 2011
Missouri Public
Service Commission
JX-2011-0436

Carol Paulsen, Director Regulatory
1010 N. Saint Mary's Street, San Antonio, TX 78215

Filed
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

(A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, SBC Long Distance Virtual Private Network (VPN), or Signature Block of Time on a 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.

(B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.

(C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound, Toll Free Services, and calling card usage rates will remain in effect for the life of the term plan agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, and per call charges for the Company's fully automated Calling Card Service Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.

.1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original term plan rates on a month-to-month basis.

Issued: May 26, 2005

Effective: June 27, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, SBC Long Distance Virtual Private Network (VPN), or Signature Block of Time on a 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time.

CANCELLED
JUN 8 7 2005
By 15425/25
Public Service Commission
Missouri

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General (continue)

.2 Small Business Optional Calling Plans

At the end of the term plan agreement, if the Customer does not notify the Company of their intent to cancel Services, the Company will automatically renew the term plan agreement to the same length as the current term plan agreement.

N
|
|
|
|
|
|
N

Issued: May 26, 2005

Effective: June 27, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with any of the Company's High Volume Calling plans and Calling Card - Option 3 and Option 3 categories contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115714-05'00'5/23/2005 10:57:14 AM

June 4, 2005

Eff _____ 0-5

May 20 20 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans
(continued)

.1 A MAC or MMC commits the Customer to paying the Company a
predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and International usage;
- .b domestic inbound usage and usage charges associated with
Canadian AT&T Long Distance Toll FreeSM Service;

T

CANCELLED

May 1, 2014

Missouri Public

Service Commission

JX-2014-0387

Issued: February 25, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

Filed Missouri Public
Service Commission

Effective: April 1, 2011

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

.1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and International usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

.1 (continued)

- .c domestic and International usage for calling card calls billed to the Calling Card - Option 3 and Option 3 categories;
- .d Reserved for future use;
- .e Reserved for future use;
- .f Reserved for future use;
- .g monthly recurring, ancillary, and administrative charges associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available;

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115715-05'00'5/23/2005 10:57:15 AM

June 4, 2005

E f t J 4 200

May 20, 2 05

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

.1 (continued)

- .h monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available; and
- .i any credits associated with a qualified usage item.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115716-05'00'5/23/2005 10:57:16 AM

June 4, 2005

Ef i 20 5

May 20 005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115716-05'00'5/23/2005 10:57:16 AM

June 4, 2005

E f t J 4 200

May 20, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

- .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
- .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwan
D:20050523115717-05'00'5/23/2005 10:57:17 AM

June 4, 2005

Ef i . 20 5

May 20 20 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(B) Calculation of MMC for Customers Subscribing to Small Business Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

Only revenue associated with the Small Business Optional Calling Plans and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

.1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and International usage;
- .b domestic inbound usage and usage charges associated with Canadian AT&T Long Distance Toll FreeSM Service;

T

CANCELLED

May 1, 2014

Missouri Public

Service Commission

JX-2014-0387

Issued: February 25, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

Filed Missouri Public
Service Commission

Effective: April 1, 2011

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(B) Calculation of MMC for Customers Subscribing to Small Business
Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

Only revenue associated with the Small Business Optional Calling Plans and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(B) Calculation of MMC for Customers Subscribing To Small Business
Optional Calling Plans (continued)

.1 (continued)

.c domestic and International usage for calling card calls billed
to the Calling Card - Option 2 and Option 2 categories; and

.d any credits associated with a qualified usage item.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115718-05'00'5/23/2005 10:57:18 AM

June 4, 2005

E f t J 4 200-

May 20, 2 05

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(B) Calculation of MMC for Customers Subscribing To Small Business
Optional Calling Plans (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

(C) Calculation of MMC for Customers Subscribing To Small Business
Optional Calling Plans With "15" in its Name

This section applies to Customers that subscribes to the Business Domestic Saver or any Small Business Optional Calling Plan with the number "15" (e.g. Business Domestic Saver 15, etc.) in its name. The rules and regulations for the calculation of MMC are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the MMC.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwan
D:20050523115718-05'00'5/23/2005 10:57:18 AM

June 4, 2005

Ef i . 20 5

May 20 005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 -RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Reserved for future use

T
D
|
|
|
|
|
|
|
|
|
|
|
|
D

CANCELLED

May 1, 2014

Missouri Public
Service Commission

JX-2014-0387

Issued: February 25, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

Filed Missouri Public
Service Commission

Effective: April 1, 2011

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)

Only revenue from Switched Services (Switched Access and Dedicated Access) associated with a particular Corporate BAN will contribute toward meeting the MAC. Revenue from data products will not aggregate to meeting the MAC, even if the Services reside on the same Billing Hierarchy.

- .1 A MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from intrastate, interstate, and International 1+ usage charges, (excluding taxes, surcharges and fees), and MRCs as described below. If listed below, usage charges and MRCs associated with VPN always accumulate towards meeting the MAC. If listed below, usage charges and MRCs for all other Services accumulate toward meeting the MAC only if the Aggregation ID for those Services is the same Aggregation ID as the VPN Billing Hierarchy. See Section 2.27 of this Tariff for rules and regulations regarding Aggregation ID.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 -RULES AND REGULATIONS

D
|
:
|
:
|
:
|
:
|
:
|
:
D

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: February 25, 2011

Filed Missouri Public
Service Commission

Effective: April 1, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)

.1 (continued)

- .a 1+ usage charges from all of the Customer's outbound and Toll Free Service offerings provided by the Company;
- .b 1+ usage generated from VPN remote access calls;
- .c 1+ usage generated from calls billed to the Company's LEC Card, Calling Card - Option 2 and Option 2 categories, or Calling Card - Option 3 and Option 3 categories;
- .d MRCs for VPN and TFS features;
- .e MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3 of this Tariff.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 -RULES AND REGULATIONS

D

Filed Missouri Public
Service Commission

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: February 25, 2011

Effective: April 1, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)

- .2 Charges associated with Directory Assistance Service, onetime or non-recurring charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC.
- .3 There may be only one VPN Service per Corporate BAN of a Billing Hierarchy. All qualified usage charges and MRCs generated under all of the Customer's BANs under that Corporate BAN will be totaled to determine if the Customer has met the VPN MAC.
- .4 If a Customer's VPN Service has multiple Corporate BANs, the Customer must commit to a separate MAC for each Corporate BAN with VPN Service. If VPN Service is associated with more than one Corporate BAN, the VPN Service associated with a particular Corporate BAN will only contribute to the MAC for that Corporate BAN; i.e., VPN usage charges and MRCs do not aggregate across Corporate BANs or Billing Hierarchies.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement

(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

D
|
|
D

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: February 25, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

Filed Missouri Public
Service Commission

Effective: April 1, 2011

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement

(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

If a Customer subscribing to VPN Service remains on the same VPN service but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement (continued)

(B) Unmet MMC

- .1 If a Customer subscribing to any of the Company's Business Optional Calling Plans fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115721-05'00'5/23/2005 10:57:21 AM

June 4, 2005

E f t J 4 200

Ma 20, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement (continued)

(B) Unmet MMC

- .2 Customers subscribing to any of the Company's High Volume Calling Plans and committing to an MMC will be given up to a three (3) month period for usage ramp up before any UUF is assessed. If a Customer subscribing to any of the Company's High Volume Calling Plans subscribes to an MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the ramp up period.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwan
D:20050523115721-05'00'5/23/2005 10:57:21 AM

June 4, 2005

Ef i 20-5

May 20 20 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (T)

- (A) Customers that subscribe to any of the Company's High Volume Calling Plans with a MAC or MMC combined with a term plan agreement and who wish to: (a) change MAC or MMC; (b) change the length of a term plan agreement; or (c) change their Calling Plan to any other High Volume Calling Plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. (C)

The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing services with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area. (C)

- (B) When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan with a MAC or MMC from the Company, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero: (C)

- .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
- .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: December 13, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: January 13, 2014

FILED
Missouri Public
Service Commission
JX-2014-0252

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Signs New Term Plan Agreement

- (A) If the Customer wishes to change MAC, MMC or plans with a MRC and term plan agreements or the length of a term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. If the Customer wishes to change the Business Optional Calling Plan associated with its term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. T

The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer signs a new term plan agreement for a functionally equivalent service from an Affiliate of the Company with a term that is equal to or longer than the remainder of the current term and revenue commitment that is equal to or greater than the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer. N

- (B) When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero:
- .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
 - .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

Issued: May 17, 2006

Effective: June 26, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Signs New Term Plan Agreement

- (A) If the Customer wished to change MAC, MMC or plans with a MRC and term plan agreements or the length of a term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. If the Customer wished to change the Business Optional Calling Plan associated with its term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.
- (B) When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero:
 - .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
 - .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

June 26, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (continued)

(T)

(B) (continued)

The Company will not charge an ETF/UUF fee when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purposes of placing outbound and/or inbound live voice communications outside the customer's local calling area.

(C)

|

|

|

|

(C)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: December 13, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: January 13, 2014

FILED
Missouri Public
Service Commission
JX-2014-0252

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Signs New Term Plan Agreement (continued)

- (C) The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer signs a new term plan agreement for a functionally equivalent service from an Affiliate of the Company with a term that is equal to or longer than the remainder of the current term and revenue commitment that is equal to or greater than the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

N

N

Issued: May 17, 2006

Effective: June 26, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (continued)

(T)

(M)

(M) Material was moved to Page 145.

(N)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: December 13, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: January 13, 2014

FILED
Missouri Public
Service Commission
JX-2014-0252

SECTION 2- RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.5 Reserved for future use

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

CANCELLED
January 13, 2014
Missouri Public
Service Commission
JX-2014-0252

schwam

D:20050523115722-05'00'5/23/2005 10:57:22 AM

June 4, 2005

~~E f e t i v e — n — 4 — 200 —~~

May 20, 2 05

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (continued) (T)

(C) Customer Cancels - MAC Has Been Met (T)

If the Customer cancels a term Business Optional Calling Plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(D) Customer Cancels - MAC Has Not Been Met (T)

Unless otherwise indicated in this Tariff, if the Customer cancels a term Business Optional Calling Plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement. See Section 2.26.6 (F) of this Tariff.

(E) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans) (T)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: December 13, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: January 13, 2014

FILED
Missouri Public
Service Commission
JX-2014-0252

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company

(A) Customer Cancels - MAC Has Been Met

If the Customer cancels a term Business Optional Calling Plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels - MAC Has Not Been Met

Unless otherwise indicated in this Tariff, if the Customer cancels a term Business Optional Calling Plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement. See Section 2.26.6 (F) of this Tariff.

C

N

(C) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

Issued: May 17, 2006

Effective: June 26, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company

(A) Customer Cancels - MAC Has Been Met

If the Customer cancels a term Business Optional Calling Plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels - MAC Has Not Been Met

If the Customer cancels a term Business Optional Calling Plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

(C) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

June 26, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (continued)

(T)

(F) Reserved for Future Use

(T)

(D)

|

(D)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: December 13, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: January 13, 2014

FILED
Missouri Public
Service Commission
JX-2014-0252

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company (continued)

- (D) Customer Cancels - MMC for current month Has NOT Been Met
(Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the unmet MMC for the current month plus 50% of the MMC times the number of months remaining in the complete term.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115727-05'00'5/23/2005 10:57:27 AM

June 4, 2005

ff c v : -u e - 0 5

May 20 005

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

- 2.26.4 Customer Changes (continued) (T)
- (G) Customers that subscribe to any of the Company's Small Business Optional Calling Plans with an MRC or MMC combined with a term plan agreement and who wish to: (1) change the length of a term plan agreement; or (2) change their Calling Plan to any other Calling Plan with MRC or MMC; Customer must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. (C)
- ETF/UUF (N)
- .a Customers who cancel this service prior to the expiration date of their current term plan agreement and who do not qualify under .b and .c below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term. (N)
(N)
(N)(C)
(C)
(C)
- .b The Company will not charge an ETF/UUF when a Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company. (C)
|
(C)
- .c The Company will adjust to zero any ETF/UUF when: (N)
|
.i the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
|
.ii the Customer provides notice to the Company of its intent to terminate service within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of an existing plan term. (N)
- 2.26.5 Reserved for Future Use (M)
- 2.26.6 Reserved for Future Use (T)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387
Issued: December 13, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: January 13, 2014

FILED
Missouri Public
Service Commission
JX-2014-0252

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company (continued)

(E) Customer Cancels Business Optional Calling Plans with MRC

Customers that subscribe to Business Optional Calling Plans with MRCs and term plan agreements, who cancel the plan prior to the expiration date of the term plan agreement, will be required to pay an early termination fee.

The early termination fee shall be 50% of the MRC times the number of months remaining in the term plan agreement.

- (F) The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer signs a new term plan agreement for a functionally equivalent service from an Affiliate of the Company with a term that is equal to or longer than the remainder of the current term and revenue commitment that is equal to or greater than the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

N
|
N

Issued: May 17, 2006

Effective: June 26, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company (continued)

(E) Customer Cancels – Business Optional Calling Plans with MRC

Customers that subscribe to Business Optional Calling Plans with MRCs and term plan agreements, who cancel the plan prior to the expiration date of the term plan agreement, will be required to pay an early termination fee.

The early termination fee shall be 50% of the MRC times the number of months remaining in the term plan agreement.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

June 26, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.7 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment.

(B) MMC

MMC is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC UUF, if any, will be based on the begin and end date of the term without regard to the billing cycle.

(D) Business Optional Calling Plans with MRCs

When the Customer changes between Business Optional Calling Plans with MRC, the current term plan will be ended and the start date of new term plan begins on the day the order is processed.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115728-05'00'5/23/2005 10:57:28 AM

June 4, 2005

Eff ti J 4 2 0

Ma 20, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

- (A) Business Customer Subscribes to Any of The Company's High Volume Calling Plans

T

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the company of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

- (B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will adjust all early termination fees.

**Effective January 1, 2008, upon expiration of their existing term plan agreement, Customers subscribing to HVCP II Plus who have a MAC of \$9,000 to \$180,000 will receive Out Of Term rates on a month to month basis. See Section 4.7.28 for the appropriate rates.

CANCELLED

May 1, 2014

Missouri Public

Service Commission

JX-2014-0387

Issued: February 25, 2011

Carol Paulsen, Director Regulatory
208 South Akard, Dallas, Texas 75202

Filed Missouri Public
Service Commission

Effective: April 1, 2011

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

- (A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the company of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

- (B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will adjust all early termination fees.

**Effective January 1, 2008, upon expiration of their existing term plan agreement, Customers subscribing to HVCP II Plus who have a MAC of \$9,000 to \$180,000 will receive Out Of Term rates on a month to month basis. See Section 4.7.28 for the appropriate rates.

N
|
|
N

Issued: November 30, 2007

Effective: January 1, 2008

Joann Rice, Area Manager, Regulatory
5130 Hacienda Drive, 3rd Floor, south, Dublin, California 94568

CANCELLED
April 1, 2011
Missouri Public
Service Commission
JX-2011-0436

FILED
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

- (A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the company of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

C

- (B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will adjust all early termination fees.

C

C

C

Issued: May 26, 2005

Effective: June 27, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

- (A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the company in writing of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

- (B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company in writing of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will waive all early termination fees.

CANCELLED

JUN 27 2005
By *15425147*
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: June 4, 2005

May 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS

2.27 Aggregation Grouping

- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTN(s) into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTN(s) that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTN(s)) will not affect the Customer's MMC, MAC or term plan commitment.
- (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans as described in Section 3 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
- (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115729-05'00'5/23/2005 10:57:29 AM

June 4, 2005

Effective: June 4, 2005

May 20 20 05

FILED

NO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 2 - RULES AND REGULATIONS

2.28 Reserved for future use

T
D
|
|
|
|
|
D

2.29 Unused Calling Cards

Any Company Calling Card that has not been used or is no longer used for any continuous 18 month period will be considered abandoned by Company. The Company may, at its sole discretion, deactivate any abandoned Calling Card(s) without further customer notice.

2.30 Customer Specific Pricing Plan Services

Customer Specific Pricing Plan Services are available for the provision of; (1) (1) Dedicated, non-switched, private line and special access services; (2) (2) Central office-based switching systems which substitute for customer premise, private branch exchange (PBX) services; and (3) Any business service offered in an exchange in which basic local telecommunications service offered by the incumbent local exchange telecommunications company has been declared competitive under Section 392.245 RSMo., and any retail business service offered to an end user in a noncompetitive exchange.

Unless otherwise provided in the customer contract, the rules and regulations applying to all customers' contracts found in this tariff apply to all Customer Specific Pricing Plan Services. Customer Specific Pricing Plan Services arrangements will be provided to the Commission on a proprietary basis upon request.

N
|
|
|
|
|
|
|
|
|
N

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: August 28, 2008

Donna Daniele, Area Manager
5130 Hacienda Drive, Dublin, California 94568

September 27, 2008

FILED Missouri
Public Service

SECTION 2 - RULES AND REGULATIONS

2.28 Customer Specific Pricing

Pursuant to Section 392.200 (8) RSMo, the Company offers customer specific pricing for business Services offered in certain telephone exchange areas. Customer specific pricing for Business Customers is limited to Business Customers located in any exchange to which an incumbent local telephone company's business basic local exchange telecommunications service has been deemed competitive under Section 392.245 RSMo. Copies of customer specific contracts will be made available on a propriority basis to the Missouri Public Service Commission staff upon request.

2.29 Unused Calling Cards

Any Company Calling Card that has not been used or is no longer used for any continuous 18 month period will be considered abandoned by Company. The Company may, at its sole discretion, deactivate any abandoned Calling Card(s) without further customer notice.

N
|
|
|
|
N

Issued: December 8, 2006

Effective: January 12, 2007

Carol Paulsen, Director Regulatory
1010 N. St. Mary's St.
San Antonio, TX 78215

CANCELLED
September 27, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.28 Customer Specific Pricing

Pursuant to Section 392.200 (8) RSMo, the Company offers customer specific pricing for business Services offered in certain telephone exchange areas. Customer specific pricing for Business Customers is limited to Business Customers located in any exchange to which an incumbent local telephone company's business basic local exchange telecommunications service has been deemed competitive under Section 392.245 RSMo. Copies of customer specific contracts will be made available on a propriority basis to the Missouri Public Service Commission staff upon request.

N
|
N

Issued: July 29, 2005

Effective: August 28, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

January 12, 2007

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Operator Toll Assistance Services are consistent with 4 CSR-240.33.130 and 392.515 RSMo.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's calling card or outbound Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115730-05'00'5/23/2005 10:57:30 AM

June 4, 2005

~~Effective Jan 4 2005~~
May 10, 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method

- (A) For Customers that subscribe to any of the Company's outbound Services that requires Dedicated Access to reach the long distance network, access to Operator Toll Assistance Service will be blocked from the Customer's DVA lines. Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A), 3.1.5 (B) or 3.1.5 (C) of this Tariff or may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115730-05'00'5/23/2005 10:57:30 AM

June 4, 2005

Effective : ~~June 4, 2005~~

May 20 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method (continued)

(B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:

- .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
- .2 0+ the called number from a presubscribed telephone line

(C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

- .1 00 from a presubscribed telephone line and follow the prompts
- .2 0+ the called number from a presubscribed telephone line.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115731-05'00'5/23/2005 10:57:31 AM

June 4, 2005

Effective ~~Jun 4 2005~~

Ma 20 2005

FILED

MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.
- (B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115731-05'00'5/23/2005 10:57:31 AM

June 4, 2005

Effectiv : Ju e 4, 2005

M y 2 2005

FILED

MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Toll Free Access Numbers will be blocked from the Customer's DVA lines.

.1 LEC Card

- .a The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115732-05'00'5/23/2005 10:57:32 AM

June 4, 2005

E fective J n 4 200

May 0, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.1 LEC Card (continued)

.b Reserved for future use.

.c If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115732-05'00'5/23/2005 10:57:32 AM

June 4, 2005

Effective : ~~June 4, 2005~~

May 20, 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card

.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Calling Card are the Group 2 Toll Free Numbers.

.b Availability

The issuance of the Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of four optional plans. Customers subscribing to any Option 1, Option 2, or Option 4 calling card will be LEC billed. Customers subscribing to any Option 3 will be direct-billed.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwan
D:20050523115733-05'00'5/23/2005 10:57:33 AM

June 4, 2005

Effective Jan 4 2005

Ma 20 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

.i Option 1 - Residential

T

This option is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

T

.ii Business - Option 2 and Option 2 categories

T

This billing option is no longer available to new Customers of the Company effective July 1, 2012

C

C

This option is available to Business Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

T

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: April 20, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

FILED
Missouri Public
Service Commission
JX-2012-0614

Effective: May 23, 2012

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

- .i Option 1 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.
- .ii Option 2 and Option 2 categories are available to Business Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115733-05'00'5/23/2005 10:57:33 AM

June 4, 2005

Effective : June 4, 2005

May 2, 2005

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

.iii Business Option 3 and Option 3

T

**This billing option is no longer available to new Customers of the
Company effective July 1, 2012**

C

C

This option is available to Business Customers that subscribe to one of the
High Volume Calling plans for the provision of inbound or outbound
Service.

T

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

- .iii Option 3 and Option 3 categories are available to Business Customers that subscribe to one of the High Volume Calling plans for the provision of inbound or outbound Service.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115734-05'00'5/23/2005 10:57:34 AM

June 4, 2005

Effective June 4, 2005

May 10, 2005

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

- .iv Option 4 is named Value Card Plus. This option is available to Residential Customers as an alternative to Calling Card - Option 1. Customers subscribing to Calling Card - Option 4 pay a MRC, and the usage rates and per call charges are less than the rates for Calling Card - Option 1. See Section 4.1.3 of this Tariff for the MRC. Option 4 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115734-05'00'5/23/2005 10:57:34 AM

June 4, 2005

Effective : June 4, 2005

May 20 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features

- .i The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.
- .ii Customers may select from various calling card features such as PIN level restrictions for blocking International calls when available. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer.

C
|
|
|
|
|
|
|
C

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features

- .i The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.
- .ii Customers may select from various calling card features such as PIN level restrictions for blocking International calls when available, speed dialing which allows a caller to dial subsequent calls without re-entering the card number and PIN, conference calling which allows the caller to add up to six (6) additional callers on the call. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer. The Customer will be able to define restriction features at the PIN level.

Issued: May 5, 2005

Effective: ~~June 4, 2005~~
May 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

March 1, 2007

Missouri Public
Service Commission

XT-2005-0399

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features (continued)

.iii Option 1 and Option 4

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 2 and Option 2 categories

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115735-05'00'5/23/2005 10:57:35 AM

June 4, 2005

Effective ~~Jun 4 2005~~

May 20 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features (continued)

.iii (continued)

Option 3 and Option 3 categories

The Customer has a choice of one of the following:

- no name printed on the card
- company name printed on the card
- employee name printed on the card

If the Customer does not specify an option, the company's name will be printed on the card.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115736-05'00'5/23/2005 10:57:36 AM

June 4, 2005

Effective : June 4, 2005

May 20 20 05

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.d Initial and Additional Periods

.i Option 1 and Option 4

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2 and Option 2 categories

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 and Option 2 categories in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115737-05'00'5/23/2005 10:57:37 AM

June 4, 2005

Effective June 4, 2005

May 20, 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.d Initial and Additional Periods (continued)

.iii Option 3 and Option 3 categories

For calling card calls originating via Switched Access or Dedicated Access, the billing increments for calls billed to the Calling Card - Option 3 and Option 3 categories are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115737-05'00'5/23/2005 10:57:37 AM

June 4, 2005

Effective : June 20, 2005

May 20, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.e Access Methods

Callers may bill calls to their Calling Card by dialing:

- .i 1+ any Group 2 Toll Free Access Number; or
- .ii 00 from a presubscribed telephone line and request the long distance operator complete the call; or
- .iii 0+ the called number from a presubscribed telephone line.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115738-05'00'5/23/2005 10:57:38 AM

June 4, 2005

Effective ~~Jun 4 2005~~

May 20 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.f Rates and Charges

Only usage charges apply for fully automated Calling Card - Option 3 calls. Usage charges and per call charges apply for all other call types billed to the Calling Card.

.g LIDB

If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, see Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115738-05'00'5/23/2005 10:57:38 AM
June 4, 2005
Ef cti J 4, 2005
y 20 0 5
FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call. Calls may be billed to domestic numbers only.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number. Calls may be billed to domestic numbers only.

(D) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from non-coin origination.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115739-05'00'5/23/2005 10:57:39 AM

June 4, 2005

Effect : June 4, 2005
May 20, 2005

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

The rates for the operator dialed per call charges in Section 4.1.1 or Section 4.1.2 of this Tariff apply to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- (1) a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- (2) a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115739-05'00'5/23/2005 10:57:39 AM

June 4, 2005

Effective - 5/20/05

May 20, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials zero plus (0+) from a presubscribed line or one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator.

The fully automated rate also applies if a call:

- placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or
- cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwan
D:20050523115740-05'00'5/23/2005 10:57:40 AM

June 4, 2005

Eff. to Ju 4, 2005

Ma 20, 2 05

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method, (ii) completion type (Station-to-Station or Person-to-Person), (iii) billing option selected (calling card, collect, third number, or sent paid) and (iv) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call billed to a telephone number not presubscribed to the Company.

- (B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (B) of this Tariff apply.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115740-05'00'5/23/2005 10:57:40 AM

June 4, 2005

Ef cti J 4, 2005

y 20 0 5

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

$$\begin{array}{c} \text{N} \\ | \\ \text{---} \\ | \\ \text{N} \end{array}$$

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges (continued)

- (C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Service access method described in Section 3.1.3 (B) or 3.1.3 (C) of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to intrastate InterLATA calls and applies to intrastate IntraLATA service.
- (D) If a Casual Caller completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in Section 3.1.3 (B).1 or 3.1.3 (B).2 of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to InterLATA and IntraLATA calling.
- (E) If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

Issued: May 5, 2005

Effective: ~~June 4, 2005~~
May 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

March 1, 2007

Missouri Public
Service Commission

XT-2005-0399

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau via one of the access methods described in Section 3.2.3 of this Tariff. The following types of calls are not permitted to directory assistance:

- Person-to-Person
- Collect

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115741-05'00'5/23/2005 10:57:41 AM

June 4, 2005

Effect : June 4, 2005

May 20, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:
 - .a 1 + area code + 555-1212
 - .b 0 + area code + 555-1212
 - .c 00 and request the long distance operator to connect the caller to Directory Assistance
 - .d one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115742-05'00'5/23/2005 10:57:42 AM

June 4, 2005

Effective - 5/20/05

May 20, 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(A) General (continued)

- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, the Customer or End User may reach Directory Assistance Service from the Customer's DVA lines by dialing 1+ NPA + 555-1212. Directory Assistance Service is blocked via all other access methods.
- .3 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115742-05'00'5/23/2005 10:57:42 AM

June 4, 2005

Eff tiv Ju 4, 2005

May 20, 2 05

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115743-05'00'5/23/2005 10:57:43 AM

June 4, 2005

Eff. date: June 4, 2005

May 20 0 5

FILED

MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115743-05'00'5/23/2005 10:57:43 AM

June 4, 2005

Effect : June 4, 2005

May 20, 2005

FILED

MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. Regardless of the access method used by the caller to reach Directory Assistance, the two listings requested by the caller may be for telephone numbers located within different area codes.

(B) Automated DACC

Automated DACC provides the caller an option of having an interactive automated system complete a call to the called telephone number listing received from Directory Assistance without the caller hanging up and originating a new call.

- .1 The Company will offer Automated DACC only where technical capability exists to terminate the call.
- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Automated DACC is blocked from the Customer's DVA lines.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwan
D:20050523115744-05'00'5/23/2005 10:57:44 AM

June 4, 2005

Effective on 20-5

May 20, 0 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers.
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115744-05'00'5/23/2005 10:57:44 AM

June 4, 2005

Eff tiv Ju 4, 2005

May 20, 2 05

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(C) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115745-05'00'5/23/2005 10:57:45 AM

June 4, 2005

Eff. date: June 4, 2005

May 20 0 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115745-05'00'5/23/2005 10:57:45 AM

June 4, 2005

Effect : June 4, 2005

May 20, 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(A) General (continued)

.4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:

- .a Directory Assistance charge pursuant to Section 4.2 of this Tariff and
- .b operator dialed per call charge pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

If the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115746-05'00'5/23/2005 10:57:46 AM

June 4, 2005

Effective — n — 20 5

May 20, 0 5

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(B) Automated DACC

The Automated DACC charge applies in addition to the Directory Assistance per-call charge if the caller accepts the offer. The Automated DACC charge will not apply if the call is not completed. The DACC charge and the associated usage charges for the completed call will be billed using the same billing option used for the originating call to Directory Assistance. For rates and charges, see Section 4.2 of this Tariff for the DACC charge. In addition to the DACC charge, the Customer will be billed the directory assistance charge and the appropriate usage charge.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115746-05'00'5/23/2005 10:57:46 AM

June 4, 2005

Eff tiv Ju 4, 2005

May 20, 2 05

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.3 Reserved for Future Use

(T)

(D)

(D)

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: January 9, 2014

Linda Guay, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

FILED
Missouri Public
Service Commission
JX-2014-0290

Effective: February 14, 2014

SECTION 3 - DESCRIPTION OF SERVICES

3.3 Inmate Service

3.3.1 Inmate Service permits inmates to place collect calls originated from authorized telephone numbers in a prison administration controlled environment. Inmate Service includes operator station collect calls placed to domestic locations. Person-to-Person calling is not available. Calls cannot be converted from a collect call to a calling card call or billed to a third party by the billed party. Telephones subscribed for this Service may be controlled by the prison administration for one or more of the following:

- duration of call
- permission restrictions
- time of day
- call blocking
- call detail reports
- restriction lists
- number of calls placed per individual
- monitoring and recording of discrete phone conversations

3.3.2 Inmate Service is available at prisons in the State in which prison administrators have requested the Service and specific agreements are in place with the payphone service provider selected by the prison administrator. Inmate Service may not be available in all locations.

3.3.3 Inmate Service rates include usage charges and a per call service charge. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute.

Issued: May 5, 2005

CANCELLED

February 14, 2014
Missouri Public
Service Commission
JX-2014-0290

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115747-05'00'5/23/2005 10:57:47 AM

June 4, 2005

Effective : June 2005

May 2005

FILED

MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS

(A) Business MTS

MTS is an intercity long distance Service available to Business Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. Business MTS is available to Business Customers that presubscribe to the Company for long distance Service. If a Business Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Usage rates for MTS vary depending on whether the presubscribed line is classified as business or residential. . Calls billed under this Service offering will not qualify for promotional rates.

See Section 4.4.1 of this Tariff for applicable minimum usage charge and per-minute rates.

C

T
T

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: March 28, 2011

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

FILED
Missouri Public
Service Commission
JX-2011-0487

Effective: May 1, 2011

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS

(A) Business MTS

N

MTS is an intercity long distance Service available to Business Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. Business MTS is available to Business Customers that presubscribe to the Company for long distance Service. If a Business Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

C

C

C

C

D

D

D

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Usage rates for MTS vary depending on whether the presubscribed line is classified as business or residential. With MTS, there is no minimum monthly billing. Calls billed under this Service offering will not qualify for promotional rates.

See Section 4.4.1 of this Tariff for applicable rates.

N

Issued: September 15, 2005

Effective: October 20, 2005

CANCELED
May 1, 2011
Missouri Public
Service Commission
JX-2011-0487

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS

MTS is an intercity long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. MTS is available to Residential Customers and Business Customers that presubscribe to the Company for long distance Service. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service. If a Residential Customer subscribes to the Company's interstate Automatic Savings Plan, the Company will provision MTS Service for intrastate calling. Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Usage rates for MTS vary depending on whether the presubscribed line is classified as business or residential. With MTS, there is no minimum monthly billing. Calls billed under this Service offering will not qualify for promotional rates.

CANCELLED

OCT 20 2005
by *STRS* 183
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS (continued)

(B) Residential MTS/Recovery

MTS is an intercity long distance Service provided to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a payphone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers.

Customers may subscribe to MTS service for the provisions of intraLATA only calling (local toll), interLATA only calling (interstate and intrastate), or intraLATA and interLATA calling combined.

(N)
|
(N)

If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

Calls are billed in one (1) minute increments, with minimum call duration of one (1) minute. See Section 4.4.1 for applicable minimum usage charge and per-minute rates.

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: May 16, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: June 21, 2012

FILED
Missouri Public
Service Commission
JX-2012-0740

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS (continued)

(B) Residential MTS/Recovery

MTS is an intercity long distance Service provided to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a payphone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

Calls are billed in one (1) minute increments, with minimum call duration of one (1) minute. See Section 4.4.1 for applicable minimum usage charge and per-minute rates.

T
T

CANCELLED
June 21, 2012
Missouri Public
Service Commission
JX-2012-0740

FILED
Missouri Public
Service Commission
JX-2011-0487

Issued: March 28, 2011

Effective: May 1, 2011

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS (continued)

(B) Residential MTS/Recovery

MTS is an intercity long distance Service provided to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a payphone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

D

Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute.

D

|

|

|

D

See Section 4.4.1 for rates and charges

T

CANCELED
May 1, 2011
Missouri Public
Service Commission
JX-2011-0487

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS (continued)

(B) Residential MTS

MTS is an intercity long distance Service provided to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a payphone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. With MTS, there is no minimum monthly billing.

See Section 4.4.1 of this Tariff for applicable rates.

Issued: June 2, 2006

Effective: July 5, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS (continued)

(B) Residential MTS/Recovery

MTS/Recovery is an intercity long distance Service provided to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year on a recovery basis. With MTS/Recovery, calls are originated from other than a payphone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. Residential Customers may not order or subscribe to MTS/Recovery for the provision of the Company's long distance Service. MTS/Recovery is not available on a demand basis. Existing Customers currently subscribing to Residential MTS Service may continue their existing MTS Service. However, if Service is moved to a new location, MTS/Recovery is no longer available. If additional lines are added at the Customer's existing location, MTS/Recovery is not available for the additional lines.

Customers who subscribe to the Company for the provision of long distance Service and do not specifically request any other optional calling plan may initially be assigned MTS/Recovery as their calling plan. Within sixty (60) days of subscribing to Service, the Company will automatically place the Customer's account on JustCallSM Plus, unless the customer chooses an alternative optional calling plan.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. With MTS, there is no minimum monthly billing.

See Section 4.4.1 of this Tariff for applicable rates.

Issued: September 15, 2005

Effective: October 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

July 5, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

- 3.4.2 AT&T ONE RATE® Nationwide 12 Cents formerly known as Long Distance III¹, JustCallSM Standard¹, Long Distance², JustCallSM I⁴, Simply Talk¹, Long Distance II³, AT&T ONE RATE® Nationwide 10 Cents⁵, JustCallSM Plus⁵, JustCallSM 10 Cents Standard⁶, JustCallSM 9 Cents Standard⁶, AT&T ONE RATE® Nationwide 10 Cents Preferred⁵, Consumer Long Distance Winback II⁷, Simple Solutions⁷, and Simple Solutions II⁷. (C)

This plan is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. (T)

¹This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

²This Service is no longer available to new Customers or existing Customers at new locations effective February 1, 2001.

³This Service is no longer available to new Customers or existing Customers at new locations effective April 12, 2004.

⁴This Service is no longer available to new Customers or existing Customers at new locations effective November 1, 2007.

⁵This Service is not longer available to new Customers or existing Customers at new locations effective November 14, 2008. (T)

⁶This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005. |

⁷This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2002 (T)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: February 10, 2014

Linda Guay, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: March 12, 2014

Filed
Missouri Public
Service Commission
JX-2014-0322

SECTION 3 - DESCRIPTION OF SERVICES

6th Revised Sheet 184
Replacing 5th Revised Sheet 184

3.4 Outbound Services-Switched Access (continued)

- 3.4.2 Long Distance III¹ formerly known as JustCallSM Standard¹, Long Distance², JustCallSM I⁴, Simply Talk¹, and Long Distance II³ (T)
(T)

Long Distance III is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

¹This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

²This Service is no longer available to new Customers or existing Customers at new locations effective February 1, 2001.

³This Service is no longer available to new Customers or existing Customers at new locations effective April 12, 2004.

⁴This Service is no longer available to new Customers or existing Customers at new locations effective November 1, 2007.

(T)

FILED
Missouri Public
Service Commission
JX-2013-0263

CANCELLED

March 12, 2014

Missouri Public

Service Commission

JX-2014-0322

Issued: December 10, 2012

Effective: January 12, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

SECTION 3 - DESCRIPTION OF SERVICES

Should Be 5th Revised Sheet 184
Replacing 4th Revised Sheet 184

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III¹ formerly known as JustCallSM Standard¹, Long Distance², and Long Distance II³ T

Long Distance III is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. T

D
|
|
|
|
D

¹This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

²This Service is no longer available to new Customers or existing Customers at new locations effective February 1, 2001.

³This Service is no longer available to new Customers or existing Customers at new locations effective April 12, 2004.

T
|
T

SECTION 3 - DESCRIPTION OF SERVICES

Should be 4th Revised Sheet 184
Replacing 3rd Revised Sheet 184

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, formerly known as JustCallSM Standard¹

- (A) Long Distance III is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- (B) Long Distance III optional calling plan is provided in conjunction with interstate Long Distance III optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications> Intrastate Long Distance III optional calling plan is not available on a stand-alone basis.

T
T

Filed
Missouri Public
Service Commission

Issued: February 25, 2011

Effective: April 1, 2011

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

- 3.4.2 Long Distance III, formerly known as JustCallSM Standard¹ T
- (A) Long Distance III is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. T
- (B) Long Distance III optional calling plan is provided in conjunction with interstate Long Distance III optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.att.com. Intrastate Long Distance III optional calling plan is not available on a stand-alone basis. T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

Issued: August 10, 2006

Effective: September 12, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard¹

- (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.att.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

Issued: June 28, 2006

Effective: July 31, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

September 12, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard¹

C

- (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

N
N

Issued: May 31, 2005

Effective: July 1, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

July 31, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard

- (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

CANCELLED
JUL 1 2005
By 15425184
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

D

D

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: April 20, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

FILED
Missouri Public
Service Commission
JX-2012-0614
Effective: May 23, 2012

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, formerly known as JustCallSM Standard¹ (continued) T

(C) Long Distance III optional calling plan is available to new and existing Residential Customers that: T

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of the Company or an Affiliate of the Company;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, optional calling plan; T
- .5 bill the products, services, and/or features as required in this Long Distance III optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and T
- .6 request to be provisioned under this optional calling plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

Issued: August 10, 2006

Effective: September 12, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard¹ (continued)

(C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of the Company or an Affiliate of the Company;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka JustCallSM Standard optional calling plan;
- .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
- .6 request to be provisioned under this optional calling plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

Issued: June 28, 2006

Effective: July 31, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

September 12, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard¹ (continued)

C

(C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka JustCallSM Standard optional calling plan;
- .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
- .6 request to be provisioned under this optional calling plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

N
N

Issued: May 31, 2005

Effective: July 1, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

July 31, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard (continued)

- (C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:
- .1 use Switched Access to reach the long distance network;
 - .2 subscribe to an access line service of an SBC Affiliate;
 - .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
 - .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka JustCallSM Standard optional calling plan;
 - .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
 - .6 request to be provisioned under this optional calling plan.

CANCELLED
JUL 1 2005
By *15495185*
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: ~~June 4, 2005~~

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115749-05'00'5/23/2005 10:57:49 AM

June 4, 2005

~~E f e t i c J n 4 2 0~~

May 20 2 05

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(A) Reserved for future use

N

(B) Reserved for future use

(C) Reserved for future use

(D) Reserved for future use

Issued: July 7, 2005

Effective: August 6, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(B) Reserved for future use

(C) Reserved for future use

(D) Reserved for future use

CANCELLED
AUG 06 2005
By **158RS187**
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: ~~June 4, 2005~~

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Reserved for future use

(T)

(D)

(D)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: June 8, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: August 12, 2012
Filed
Missouri Public
Service Commission
JX-2012-0795

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan.

¹ This Service is no longer available to new Customers effective August 1, 2002.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115750-05'00'5/23/2005 10:57:50 AM

June 4, 2005

ff c iv : -u e , 0-5

May 20 05

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

(D)

(D)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: June 8, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: August 12, 2012

Filed
Missouri Public
Service Commission
JX-2012-0795

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions⁷ II¹ (continued)

- .1 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

Issued: July 7, 2005

Effective: August 6, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

.1 (continued)

If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer.

- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

CANCELLED
AUG 06 2005
BY *15125189*
Public Service Commission
MISSOURI

Issued: May 5, 2005

Effective: ~~June 4, 2005~~

May 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

(D)

(D)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: June 8, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: August 12, 2012

Filed
Missouri Public
Service Commission
JX-2012-0795

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions⁷ II¹ (continued)

- .2 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

T

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

¹ This Service is no longer available to new Customers effective August 1, 2002.

Issued: July 7, 2005

Effective: August 6, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

¹ This Service is no longer available to new Customers effective August 1, 2002.

CANCELLED

AUG 06 2005

**By 1st RS 190
Public Service Commission
MISSOURI**

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

May 20, 2005

XT-2005-0399

**FILED
MO PSC**

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Reserved for future use

T

D

D

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: April 20, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

FILED
Missouri Public
Service Commission
JX-2012-0614

Effective: May 23, 2012

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II¹

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective April 12, 2004.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115752-05'00'5/23/2005 10:57:52 AM

June 4, 2005

~~E f e t i c J n 4 , 2 0~~

~~M y 2 , 2005~~

FILED

MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

- 3.4 Outbound Services-Switched Access (continued)
- 3.4.3 Consumer Outbound Services (continued)
- (G) Reserved for future use

T
D
|
|
|
|
|
|
|
|
|
|
|
D

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: April 20, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

FILED
Missouri Public
Service Commission
JX-2012-0614

Effective: May 23, 2012

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver¹

¹ This Service is no longer available to new Customers or existing Customers at new location effective February 15, 2007.

C
N
N

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

Issued: January 9, 2007

Effective: February 12, 2007

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

Issued: May 5, 2005

Effective: ~~June 4, 2005~~

May 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled
February 12, 2007

Missouri Public
Service Commission

XT-2005-0399

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

- 3.4 Outbound Services-Switched Access (continued)
- 3.4.3 Consumer Outbound Services (continued)
- (H) Reserved for future use

T
D
|
|
|
|
|
|
|
|
|
D

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: April 20, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

FILED
Missouri Public
Service Commission
JX-2012-0614

Effective: May 23, 2012

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes¹

¹ This Service is no longer available to new Customers or existing Customers at new location effective February 15, 2007.

C
N
N

- .1 Long Distance Block of Time 500 Minutes is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

Issued: January 9, 2007

Effective: February 12, 2007

CANCELED
May 23, 2012
Missouri Public
Service Commission
JX-2012-0614

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes

- .1 Long Distance Block of Time 500 Minutes is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

Issued: May 5, 2005

Effective: ~~June 4, 2005~~

May 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled
February 12, 2007

Missouri Public
Service Commission

XT-2005-0399

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

D

D

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Issued: April 20, 2012

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas, 75202

FILED
Missouri Public
Service Commission
~~JX-2012-0614~~
Effective: May 23, 2012

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes¹ (continued)

¹ This Service is no longer available to new Customers or existing Customers at new location effective February 15, 2007.

C
N
N

- .2 For a specified MRC, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

Issued: January 9, 2007

Effective: February 12, 2007

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes (continued)

- | | | |
|----|--|---|
| .2 | For a specified MRC, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes. | T |
| .3 | The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. | T |

Issued: June 28, 2006

Effective: July 31, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled
February 12, 2007

Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

July 31, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by the Company or an Affiliate of the Company: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe the Company or an Affiliate of the Company's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

T
T

T

¹ This Service is no longer available to new Customers effective October 30, 2002.

Issued: August 10, 2006

Effective: September 12, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

¹ This Service is no longer available to new Customers effective October 30, 2002.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

September 12, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

.1 (continued)

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective October 30, 2002.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam
D:20050523115754-05'00'5/23/2005 10:57:54 AM

June 4, 2005

ff c iv : -u-e- 0-5

May 20 2005

FILED
MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions[®] Block of Time 100¹ (continued)

- .2 For a specified MRC, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers effective October 30, 2002.

Issued: August 10, 2006

Effective: September 12, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

¹ This Service is no longer available to new Customers effective October 30, 2002.

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 945

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

XT-2005-0399

schwam
D:20050523115757-05'00'5/23/2005 10:57:57 AM

June 05

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(J) Reserved for future use

Issued: May 5, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

schwam

D:20050523115758-05'00'5/23/2005 10:57:58 AM

June 4, 2005

Effective ~~Jan 4 2005~~

May 20 2005

FILED

MO PSC

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JX-2014-0387

SECTION 3 - DESCRIPTION OF SERVICES

2nd Revised Sheet 200
Replacing 1st Revised Sheet 200

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Reserved for Future Use

(T)

(D)

(D)

CANCELLED
May 1, 2014

Missouri Public
Service Commission
JX-2014-0387

Issued: June 12, 2013

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202

Effective: July 12, 2013

FILED
Missouri Public
Service Commission
JX-2013-0595

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes¹

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified MRC, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

T

¹ This Service is no longer available to new Customers effective May 8, 2002.

Issued: August 10, 2006

Effective: September 12, 2006

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes¹

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

¹ This Service is no longer available to new Customers effective May 8, 2002.

Issued: May 5, 2005

Effective: June 4, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Cancelled

September 12, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission