
GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

CENTREX SERVICE

A. General

1. Centrex Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Centrex feature packages as set forth in Paragraph A.4. following. A system may not be provided for stand alone service only and access to the Company's Exchange Network must be provided by the Company.
2. If remote units are required to provide switching capabilities for intracomunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Centrex Service are provided by and remain the property of the Company.
3. Centrex Service will be provided under this tariff for a minimum of three Centrex lines. (D)
4. Centrex Service offers Feature Packages 1000, 2000 or 3000 shown below. Feature capabilities may vary depending on the type of host central office equipment. (D)
 - a. Features provided via Centrex Service from host central office interface equipment and software include:

Basic Centrex: Automatic Identification of Outward Dial (AIOD), Direct Inward Dialing, Direct Outward Dialing, Distinctive Ringing, Station-to-Station Calling, and Touch Call.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

CENTREX SERVICE

A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

OPTIONAL FEATURES (The features below can be ordered individually at the rates shown under E.1. following.)

(D)

Authorization Codes (per group of 10) - This feature permits the caller to dial codes which grant the caller privileges associated with the authorization code, rather than those associated with the station or remote location from which the call is being made.

Automatic Route Selection - This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.). This feature also includes:

Expensive Route Warning - This feature provides a warning tone indicating a route determined to be expensive for a given location that has been selected.

Facilities Restriction Level - This feature allows each station and each facility access in the business group to be assigned a restriction level for use with Automatic Route Selection (ARS).

Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.

Code Call Access - This feature provides access to customer provided code calling signaling services.

Conference Calling - This feature permits a station user or attendant to form a conference with a maximum of six or eight parties, including other stations and/or parties reached over trunks.

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SPECIALIZED SERVICESCENTREX SERVICE

A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

OPTIONAL FEATURES (The features below can be ordered individually at the rates shown under E.1. following.) (D)

Data Link Console Interface - This feature allows the use of a proprietary data-link multiplexed console which is connected to the central office. (Requires three (3) additional Centrex lines at rates specified in this tariff.)

Dictation Access and Control - This feature provides for station access to customer provided dictation equipment.

Flexible Night Answer - This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number. (Requires Data Link Console.)

FX Access - This feature provides InterMSA and IntraMSA access to and from a remote exchange network via dedicated trunk facilities.

Identification-Multiple Directory Numbers - This feature enables the attendant to identify an incoming call by directory number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called. (Requires Data Link Console.)

Music-on-Hold Interface - This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

(D)

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

OPTIONAL FEATURES (The features below can be ordered individually at the rates shown under E.1. following.)

(D)

Non-Data Link Console Interface - This feature allows the use of a multiline attendant instrument designed specifically for console service. A physical pair is required for each loop at rates shown elsewhere in the Company's tariffs.

Paging/Public Address Access - This feature provides a central office interface to a loudspeaker at the customer premises for paging and/or public address.

Pilot Number of Hunt Groups - Directory number used to access a hunt group (no associated cable pair required).

Predetermined Night Answer-Fixed - This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure. (Requires Data Link Console.)

Preferential Hunting - This feature assigns hunting to an individual group of hunt group members to a pilot number of another circular hunt group.

Priority Queuing - This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility and goes on-hook.

Proprietary Set Interface - This feature provides capability for central office connectivity for business proprietary sets.

(D)

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

OPTIONAL FEATURES (The features below can be ordered individually at the rates shown under E.1. following.)

(D)

Pseudo Number - This feature provides an additional telephone number when used in conjunction with business proprietary sets.

Recorded Announcement - This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Call 30 (System) - This feature allows members of a customer business group to share a common speed call list of 30 members.

Station Message Detail Recording - This feature produces call detail of all trunk calls in and out of the customer business group that are made to both physical trunks and simulated facility groups.

Stop Hunt - This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

T-1 Access - This feature connects a digital facility to a switching system dedicated to a specific customer.

Terminal Make Busy - This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access - This feature provides access to tie line facilities which connects the customer business group to another CENTREX, PABX or similar facility.

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CENTREX SERVICE

A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

OPTIONAL FEATURES (The features below can be ordered individually at the rates shown under E.1. following.) (D)

Universal Night Answer - When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This also allows transfer of calls during commercial power failure. (Requires Data Link Console.)

WATS Access - This feature provides the customer access to an inter-exchange carrier for bulk toll calling.

800 Service Access - This feature permits 800 Service Access to terminate in the Centrex Service System.

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CENTREX SERVICES

C. Conditions (Cont'd)

2. Hold for future use

3. Hold for future use

4. Hold for future use

(D)

(D)

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C. Conditions (Cont'd)

4. Hold for future use

(D)

5. When Centrex Service is provided, any manual operations at the customer's premises are performed by, and at the expense of the customer.

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- a. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified following:

<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time, Business Day, Per Technician	\$26.75	\$16.75
(2) Overtime, Outside the Business Day, per Technician*	29.65	19.65
(3) Premium Time, Outside the Business Day, Per Technician*	35.45	25.40

*A call out of a Company employee at a time outside of the business day is subject to a minimum charge of four hours.

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C. Conditions (Cont'd)

12. This Tariff (including the rates and charges show herein) for Centrex Service is subject to such changes or modifications as the Commission may from time to time direct or allow in the exercise of its jurisdiction.
13. Service lines may be terminated on PABX or equivalent type system. A PABX termination rate will be applied per line in addition to the applicable line rate.
14. Hold for future use

15. If a customer requests an upgrade of an existing Feature Series (e.g., from Series 1000 to 2000, 1000 to 3000, or from Series 2000 to 3000), his existing per line rate will be changed to reflect the appropriate rate applicable to the new Feature Series, as set forth under D. Rates and Charges.

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D. Rates and Charges (Cont'd)

1. Centrex Line Rates

a. The Centrex Service line rate for 3-50 lines is listed below.

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b. The following rate applies until the service is discontinued:*

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(1)	<u>Monthly Price</u>	<u>GSEC</u>	<u>Monthly Rate</u>
	(a) 3-50 lines, per line	CEN25G	\$20.00

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*In addition to the line rate, Feature Series rates apply as specified in D.3.a. following.

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D. Hold for future use

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D. Rates and Charges (Cont'd)

2. In addition to the rates as set forth in Section D.1, the following rates and charges apply to the provision of Centrex Service. (D)

- a. The following Feature Service rates apply per line for as long as the system is in service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Feature Package 1000, per line	CENFS 1000	\$1.50
Feature Package 2000, per line	CENFS 2000	\$2.20
Feature Package 3000, per line	CENFS 3000	\$2.55

- b. The following line to trunk ratio is implicit in the Centrex line rates as set forth in D.1.b. preceding. However, in accordance with C.10. preceding EAS charges are to be applied on a per trunk basis. (CEN EASC)

<u>Lines</u>	<u>Trunk Equivalency</u>	<u>Lines</u>	<u>Trunk Equivalency</u>
3-5	2	45-45	10
6-7	3	46-50	11
8-9	4	51-65	12
10-11	5	66-75	13
12-15	6	76-100	14
16-20	7	101-125	15
21-30	8	126-150	16
41-40	9	151-175	18
		176-200	20

- c. Centrex network access in excess of the trunk equivalency shown above may be obtained at the following rates:

	<u>GSEC</u>	<u>Monthly Rate</u>
Additional Centrex network Access, each trunk	CEN TK	\$20.00

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E. HOLD FOR FUTURE USE

(D)

GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

CENTREX SERVICES

F. HOLD FOR FUTURE USE

(D)

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CENTREX SERVICES

F. HOLD FOR FUTURE USE

(D)