
TABLE OF CONTENTS

Title	Sheet No.	
	1	
Table of Contents	2	
1. Subject Index	1-1	
2. Definitions	2-1	
3. General Rules and Regulations	3-1	
3.1 Application	3-1	
3.2 Explanation of Symbols	3-1	
3.3 Obligation and Liability of Company	3-2	
3.4 Use of Service and Facilities	3-5	
3.5 Establishment and Furnishing of Service	3-10	
3.6 Telephone Directories	3-11	
3.7 Establishment and Maintenance of Credit	3-12	
3.8 Billing and Collection Standards	3-17	
3.9 Minimum Contract Periods & Termination of Service	3-19	
3.10 Charges for Damages	3-23	
3.11 Connection of Automatic Dialing-Announcing Devices	3-23	
4. Local Exchange Service	4-1	
4.1 Description	4-1	
4.2 Terms and Conditions	4-1	
4.3 Vacation Rates	4-3	
4.4 Multi-Line Hunt Service	4-4	
4.5 Concession	4-4	
4.6 Higginsville Exchange Rates	4-4	
4.7 Local Exchange Map	4-5	
4.8 Reserved for Future Use	4-7	
4.9 Payphone Service	4-8	
4.10 Missouri School Discount	4-14	
4.11 Lifeline and Disabled Service	4-15	(T)
4.12 Calling All Scholars Program	4-17	
4.13 Discounts for Schools and Libraries	4-18	(D)

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.10 Missouri School Discount Program (Cont'd)

A. General (Cont'd)

6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
7. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service
 - Custom Enhanced Multi-Line Service
 - All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.11 Lifeline Service

A. General Regulations

Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://portal.ctcis.net/telephone/lifelineservice/>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://portal.ctcis.net/telephone/lifelineservice/>.

(T)

(T)

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO NO. 4
3rd Revised Sheet No. 4-19
Cancels (see below)

LOCAL EXCHANGE TARIFFS

CANCELLING P.S.C. MO. NO. 4:

2nd Revised Sheet No. 4-19
Original Sheet 4-20
Original Sheet 4-21

(N)

(N)

(D)

(D)