

PAYPHONE SERVICE

**Missouri Public
Service Commission**

REC'D MAY 05 1999

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the Americans With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

**Missouri Public
Service Commission**

**98-347
FILED JUN 16 1999**

Issued:

MAY 05 1999

**Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856**

Effective: June 16, 1999

PAYPHONE SERVICE

Missouri Public
Service Commission

REC'D MAY 05 1999

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

B. Responsibility of the Customer (Cont'd)

3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

C. Violation of Regulations

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

PAYPHONE SERVICE

**Missouri Public
Service Commission**

REC'D MAY 05 1999

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

C. Violation of Regulations (Cont'd)

2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

**Missouri Public
Service Commission**

FILED JUN 16 1999

Issued:

MAY 05 1999

**Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856**

Effective: June 16, 1999

PAYPHONE SERVICE

4. Local Exchange Service (Cont'd)

Missouri Public
Service Commission

4.6 Payphone Service (Cont'd)

REC'D MAY 05 1999

F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

Missouri Public
Service Commission
98-327

FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

LOCAL EXCHANGE SERVICE4. Local Exchange Service (Cont'd)4.6 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	
Instrument Implemented Payphone Service, 2-Way Service	Same as Local Business Exchange Service	(I)
Instrument Implemented Payphone Service, 1-Way Service	Same as Local Business Exchange Service	(I)
CO Implemented Coin Line	Same as Local Business Exchange Service	(I)

2. Features and Functions	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

5. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

6. Rates and Charges contemplate a normal business exchange access line service installation.

Issued: April 13, 2016

Ross Babbitt, President
McDonald County Telephone Co.
704 Main Street
PO Box 207
Pineville, MO 64856-0207

Effective: June 1, 2016

FILED
Missouri Public
Service Commission
JI-2016-0266

4. Local Exchange Service (Cont'd)

4.7 Lifeline Service

A. General

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://olemac.net/lifeline-services/>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://olemac.net/lifeline-services/>.

(T)

(T)

McDonald County Telephone Company

P.S.C. MO No. 5
3rd Revised Sheet No. 4-18
Cancels 2nd Revised Sheet No. 4-18

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: November 30, 2016

Ross Babbitt, President
McDonald County Telephone Company
704 Main Street
P.O. Box 207
Pineville, MO 64856-0207

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0098

McDonald County Telephone Company

P.S.C. MO No. 5
3rd Revised Sheet No. 4-19
Cancels 2nd Revised Sheet No. 4-19

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: November 30, 2016

Ross Babbitt, President
McDonald County Telephone Company
704 Main Street
P.O. Box 207
Pineville, MO 64856-0207

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0098

REC'D MAY 30 2000

4.9 Missouri School Discount Program

- A. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service

Missouri Public
Service Commission

FILED JUN 29 2000

Issued: May 30, 2000

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 29, 2000

McDonald County Telephone Company
Of Pineville, Missouri

REC'D MAY 30 2000

P.S.C. MO. No. 5
Original Sheet No. 4-21

4.10 Discounts for Schools and Libraries Participating in the Federal Universal Service Program

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

Missouri Public
Service Commission

FILED JUN 29 2000

Issued: May 30, 2000

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 29, 2000

4.11 EMERGENCY CALLING SERVICE

A. GENERAL

1. Emergency Calling Service, also referred to as Enhanced Emergency Calling Service, 9-1-1, or E9-1-1 Service, is a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designated by the Emergency Telephone System Board (ETSB) may receive and answer telephone calls placed by dialing the digits 9-1-1.
2. Emergency Calling Service is offered subject to the availability of central office facilities.
3. An Emergency Calling Service ETSB may be a municipality or other state or local government units, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated. The ETSB must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services within the telephone central office areas arranged for Emergency Calling Service.
4. Calling Service is available in the following elements:
 - a) Originating 9-1-1 Services - This service provides the capability to recognize the dialed digits 9-1-1 and to connect the call to dedicated 9-1-1 trunks.

Optional Features:

- (1) Call Box (CB) – The provisions of a locked weather proof housing mounted on the outside of the central office building to allow authorized personnel the capability to answer 9-1-1 calls should the dedicated 9-1-1 trunks be in-operative.

4.11 EMERGENCY CALLING SERVICE: (continued)

A. GENERAL: (continued)

(2) Automatic Number Identification (ANI) –
Forwards the number of the telephone used to place
the 9-1-1 call

(3) Originating Selective Call Routing (SCR) –
Provides the capability to direct calls to a specific
dedicated 9-1-1 trunk group when the central office
is split by political boundaries or when more than
one PSAP serves the Emergency Calling Service
area. This feature is available with typical digital
central office equipment and does not include the
capability of being administered by the ETSB.

b) Dedicated Originating 9-1-1 Trunks - Dedicated Trunks
originate at a serving Central Office and terminate at
the central office that serves the PSAP or at the
selective call router provided to direct calls to a specific
PSAP.

c) Terminating 9-1-1 Service Trunks - Terminating 9-1-1
Service Trunks provide the facility between the central
office serving the PSAP and the PSAP equipment
location.

* Optional Features:

(1) Called Party Hold (CPH) – Enables the PSAP
attendant to hold a 9-1-1 connection, even if the
calling party hangs up

4.11 EMERGENCY CALLING SERVICE: (continued)

A. GENERAL: (continued)

(2) Forced Disconnect (FD) – A telephone feature which allows the PSAP to release a telephone connection even though the calling party has not Hung up, thereby preventing a tie up or blocking of dedicated 9-1-1 facilities.

(3) Idle Circuit Tone Application (ICT) – A 9-1-1 services feature, which applies a distinctive tone on the line to allow the PSAP telecommunicator to distinguish between calls that have been abandoned before the telecommunicator answers and calls where the caller is unable to speak for some reason.

(4) Switch Hook Status Indication (OSS)-An audible and/or visual indication of the status of a calling party being held.

(5) Ring Back (RB) – Allows the called party to ring back the caller when the caller has hung up.

* The above features are limited by the equipment capabilities and may not be available in all situations.

d) PSAP Data Base Establishment and Update Service- This service provides the information required to establish and maintain a database of the subscribers within the central office area that is served by the ETSB

e) The Special Service Arrangements provide for the equipment and/or service that cannot be met with the standard offering of this tariff and will be provided, when practical, by the Company at charges as determined in Paragraph 4.

4.11 EMERGENCY CALLING SERVICE (Continued)

B. RULES AND REGULATIONS

1. The service is limited to the use of central office telephone number 911 as the emergency telephone number.
2. The service furnished to the ETSB only for the purpose of receiving reports of emergencies by the public.
3. Emergency Calling Service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP or to equipment provided to direct calls to a specific PSAP when more than one PSAP is present within the Emergency Calling Service Area.
4. Emergency Calling Service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
5. The Company does not undertake to answer and forward Emergency Calling Service calls, but furnishes the use of its facilities to enable the PSAP's personnel to accept such calls on the PSAP's designated premises.
6. Subscriber information consisting of the name, address, and telephone numbers of telephone subscribers including those whose listings are not published in directories or listed in directory assistance offices is confidential and the customer agrees to use such information only for the purpose of responding to Emergency Calling Service calls.
7. Any party residing within the Emergency Calling Service serving area forfeits the privacy afforded by non-listed and non-published service to the extent that the subscriber's

name, telephone number and address associated call-by-call
basis when the caller dials 911.

4.11 EMERGENCY CALLING SERVICE (Continued)

B. RULES AND REGULATIONS (Continued)

8. The Company's entire liability to any person for interruption or failure of Emergency Calling Service shall be limited by the terms set forth in this section and other sections of this Tariff.
9. The EATS will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Company in the event the system is not functioning properly.
10. The Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of Emergency Calling Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Company has been so notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
11. The ETSB agrees to release, indemnify, and hold harmless the Company for any personal injury to or death of any person or persons, or destruction of any property, whether owned by the ETSB or others, and any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency Calling Service and the equipment associated therewith, the identification of the telephone number, address or name associated with the telephone

used by the party or parties accessing Emergency Calling Service.

4.11 EMERGENCY CALLING SERVICE (Continued)

B. RULES AND REGULATIONS (Continued)

12. Emergency Calling Service will be designed by the Company to provide the level of service reliability and quality in accordance with the standards prescribed by the Missouri Public Service Commission.
13. Application for Emergency Calling Service must be executed in writing by each ETSB and must be accompanied by satisfactory proof of authorization to provide Emergency Calling Service in the exchanges where service is requested. If an application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the ETSB.

4.11 EMERGENCY CALLING SERVICE (Continued)

B. RULES AND REGULATIONS (Continued)

14. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by the ETSB or any others, for damages arising out of mistakes, omissions, interruptions, delays, or errors, or defects in transmission occurring in the course of furnishing service, the Company's liability, if any shall not exceed an amount equivalent to the proportionate charge to the ETSB for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission of service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the ETSB under this Tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused or contributed to by the negligence or willful act of the ETSB, authorized user, or which arise from the use of ETSB provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

McDonald County Telephone Company
of Pineville, Missouri

P.S.C. MO. NO. 5
Original Sheet No.4-29

4.11 EMERGENCY CALLING SERVICE (Continued)

C. RATES AND CHARGES

Originating 9-1-1 services	Non-Recurring	Monthly
Optional Features:		
Orig Sel Call Routing (SCR)	<u>\$1500.00</u>	
Dedicated Originating 9-1-1 Trunks:		
Trunk Termination per trunk	<u>\$136.00</u>	<u>\$25.00</u>
Terminating 9-1-1 Services:		
Trunk Termination per trunk	<u>\$136.00</u>	<u>\$25.00</u>
Data Base Establishment and Update:		
Initial Data Base Information		
Per Exchange:	<u>\$360.00</u>	<u>\$18.00</u>

(Updates to be forwarded no later than
the end of the next business day)

Issued: September 23, 2002 Ross Babbitt, President Effective: October 23, 2002
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

4.11 EMERGENCY CALLING SERVICE (Continued)

D. SPECIAL SERVICE ARRANGEMENT CHARGES

1. If Emergency Calling Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished when practical by the Company at charges equivalent to the costs of furnishing such arrangements. These special charges will be applicable to such items as base management. This will also include charges made by another Telephone Company under contract when this service is requested by the ETSB.
2. Costs as referred to in this section may include but are not limited to:
 - (a) Cost of maintenance
 - (b) Cost of operation
 - (c) Depreciation on the cost installed of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the net salvage.
 - (d) General Administration expenses, including taxes on the basis of average charges for these items.
 - (e) Any other item of expenses associated with the particular special service arrangement.
 - (f) An amount, computed on the cost installed of the facilities used to provide the special service arrangement, for return on investment.
3. Cost installed includes cost of equipment and materials provided or used plus the cost of installing, including engineering, labor, supervision, transportation, right-of-way, and other items, which are chargeable to the capital accounts.
4. Special service arrangement rates are subject to review and revision conditioned upon changing costs.

McDonald County Telephone Company

P.S.C. MO No. 5
3rd Revised Sheet No. 4-31
Cancels (see below)

CANCELLING P.S.C. MO. NO. 5:

2nd Revised Sheet No. 4-31
Original Sheet No. 4-32
Original Sheet No. 4-33

(N)

(N)

(D)

(D)

Issued: November 30, 2016

Ross Babbitt, President
McDonald County Telephone Company
704 Main Street
P.O. Box 207
Pineville, MO 64856-0207

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0098

CUSTOMER ACTIVITY CHARGES

**Missouri Public
Service Commission**

REC'D MAY 05 1999

5. Customer Activity Charges

5.1 General

- A. The Term "Customer Activity Charge" is used to define the nonrecurring charge or charges made for the establishment of a class of communication service or subsequent additions or changes to that service.
- B. Customer Activity Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of recurring charges, mileage charges, or construction charges made because of unusual costs in establishing service.
- C. Customer Activity Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Customer Activity Charges for additions to the service of existing customers.
- D. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun and interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved. Any special work performed at the request of the customer, will be charged for on the basis of labor cost and overhead incurred.

5.2 Types of Customer Activity Charges

A. New Installation

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's initial request for connections of service. Initial Service Order Charges are caused by customer requests only.

**Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999**

Issued: MAY 05 1999

**Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856**

Effective: June 16, 1999

CUSTOMER ACTIVITY CHARGES

Missouri Public
Service Commission

REC'D MAY 05 1999

5. Customer Activity Charges (Cont'd)

5.2 Types of Customer Activity Charges (Cont'd)

A. New Installation (Cont'd)

1. One Initial Service Order charge is applicable for each request for the establishment of a service.
2. Only one initial service ordering charge is applicable for all items ordered at the same time for completion on the same date, for the same line number.
3. An initial service ordering charge is not applicable to restoral of service that has been disconnected for nonpayment.
4. Movement of a customer's service from one premises to another will be considered as a service termination at the old location and the establishment of service at the new location.

B. Record Change Charge

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's request for a change in their present service at the existing premises.

One Service Order Change Charge is applicable for each of the following:

1. Move, change or addition of a service at an existing premises
2. Addition to, or change in, a directory listing.
3. Change in telephone number.
4. Reserving the conference bridge for Conference Bridge Service (see Section 6.4.).

Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999

CUSTOMER ACTIVITY CHARGES

Missouri Public
Service Commission

5. Customer Activity Charges (Cont'd)

REC'D MAY 05 1999

5.2 Types of Customer Activity Charges (Cont'd)

C. Programming Charge

Programming Change Charges apply when the Telephone Company must program or re-program central office switching equipment to enable it to provide additional features or services on an existing line or for changing those services at a customer's request.

1. One programming charge is applicable for each service order requiring programming or reprogramming of central office or remote office data base.
2. Programming charges are not applicable when service is assumed by a different customer and there is no change of telephone number or service features.

D. Service Reconnection Charge

A Service Reconnection charge is applicable to each restoration of service that has been temporarily disconnected for nonpayment.

Missouri Public
Service Commission
98-347
FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

CUSTOMER ACTIVITY CHARGES

**Missouri Public
Service Commission**

5. Customer Activity Charges (Cont'd)

REC'D MAY 05 1999

5.2 Types of Customer Activity Charges (Cont'd)

F. Enhanced Business Service Installation Charge

The Enhanced Business Service (EBS) Installation Charge shall only be assessed when a new EBS account is established. This charge will be assessed in addition to other Customer Activity Charges that are applicable to residence or business lines activated to establish the EBS service. Changes to existing EBS accounts shall be treated as other changes to a customer's account and assessed other Customer Activity Charges as appropriate

G. Direct Inward Dial Installation Charge

The Direct Inward Dial Installation Charge will be assessed for the identification and establishment of each group of 100 line numbers that is requested and assigned to a Direct Inward Dial customer.

H. Trouble Isolation Charge

In the event that the Company is required to check a subscriber's line and finds that the trouble is caused by customer-owned equipment or inside station wiring, a Trouble Isolation Charge will be assessed. However, to customers who are not equipped with a Network Interface Device (NID) or have not been instructed on its use, this charge will be waived.

**Missouri Public
Service Commission**

FILED JUN 8 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

CUSTOMER ACTIVITY CHARGES

Missouri Public
Service Commission

5. Customer Activity Charges (Cont'd)

REC'D MAY 05 1999

5.3 Conditions Under Which No Customer Activity Charges Apply

- A. Public Telephone Service established for the use of the general public.
- B. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- C. Disconnection of service for nonpayment of charges due. However, the charge applicable for reconnection of that service is specified under Section 5.4.E.
- D. For all activities related to services for employees.
- E. A complete or partial termination of service.
- F. Service re-established after destruction of the customer's premises by an Act of God, whether at the same or another location.
- G. Changes from nonpublished or non-listed directory listings to published directory listings using the same telephone number.
- H. Change of billing address.

5.4 Rates

A.	New Installation	\$13.00	(I)
B.	Record Change Charge	\$ 5.00	(N)
C.	Programming Change Charge	\$ 5.00	(N)
D.	Service Reconnection Charge	\$10.00	(I)

Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

CUSTOMER ACTIVITY CHARGES

Missouri Public
Service Commission

REC'D MAY 05 1999

5. Customer Activity Charges (Cont'd)

5.4 Rates (Cont'd)

E. Direct-Inward-Dialing Service Charge

Establish or add a group of 100 lines \$100.00

5.5 Waivers

- A. Non-recurring charges for establishing 900 blocking service will be waived for 60 days from the effective date of this tariff.
- B. Nonrecurring charges for establishing 900 blocking service will be waived where the Company initiates the blocking because of previous refusal to pay or call denial.

Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.6 Reserved for Future Use

(N)

(D)

(D)

Issued: March 19, 2012

Effective: April 18, 2012

Ross Babbitt, President
McDonald County Telephone Company
P.O. Box 207
Pineville, MO 64856

FILED
Missouri Public
Service Commission
JI-2012-0483

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.6 Reserved for Future Use

(N)

(D)

(D)

Issued: March 19, 2012

Effective: April 18, 2012

Ross Babbitt, President
McDonald County Telephone Company
P.O. Box 207
Pineville, MO 64856

FILED
Missouri Public
Service Commission
JI-2012-0483

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

REC'D MAY 05 1999

6. Optional Services and Features

6.1 CLASS Service

Custom Local Area Signaling Services (CLASS) are a set of advanced call management features which will only be offered on one-party service and will not be activated on multi-party lines, certain FX lines, and Payphone Services. CLASS features may be offered in conjunction with Enhanced Business Service (EBS) and consist of one or more of the following features:

A. Feature Descriptions:

1. Automatic Callback

Automatic callback permits the subscriber to place a call to the telephone number associated with the most recent incoming call whether or not the call was answered or the telephone number is known by the subscriber. If the called line is available, the call is immediately completed. If the called line is not available, a queuing process, which may last up to thirty minutes, takes place. When both lines are available, the calling subscriber is notified via a distinctive ring that the network is ready to place the call. When the subscriber picks up the telephone, the call is automatically placed.

2. Automatic Recall

Automatic Recall allows the subscriber to automatically redial the last number dialed from the subscriber's telephone regardless of the completion status of the last number dialed. If the called line is available, the call will be placed immediately. If the redialed line is busy, the network will queue the request for thirty minutes and process the call when both the called and calling party lines are idle. When the call can be completed, a distinctive ring will be provided to the caller's line to alert the subscriber that the requested callback is ready. When the subscriber picks up the telephone, the call is automatically placed.

This feature cannot be activated for calls originating from a line that is forwarded.

Missouri Public
Service Commission
98-347

FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

A. Feature Descriptions (Cont'd)

3. Calling Number Delivery

Calling Number Delivery (also known as "Caller ID") allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number and name of calling party of an incoming call before answering. During the time that the incoming call is placed, the calling number is forwarded from the central office to a compatible customer provided Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number and name is then delivered to the display device during the first silent interval of ringing. (T)

The calling number and name is also not available when incoming calls have been handled by an operator or charged to credit cards. Number and name delivery for calls originating from a PBX will display the main PBX number only. If the caller's number is not part of the CLASS network, is a multi-party line, or is blocked, the number and name will not be displayed. (T)

Subscription to Calling Number Delivery on EBS access lines is only available on the customer group level and not on a per line basis. Rates and charges, however, will apply on a per line bases. (T)

Telephone numbers and names transmitted via Calling Number Delivery may not be sold or given to another party without the caller's consent. Calling Number Delivery information may only be used for: (T)
a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to (T)

OPTIONAL SERVICES AND FEATURES **Missouri Public
Service Commission**6. Optional Services and Features (Cont'd)

REC'D MAY 05 1999

6.1 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

3. Calling Number Delivery (Cont'd)

the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Calling Number Delivery customers failing to comply with any of these conditions will have their service terminated.

4. Calling Number/Name Delivery Blocking

Calling Number/Name Delivery Blocking allows the subscriber to prevent the delivery of the subscriber's directory number/name on a per call basis (per call block) or per line basis (per line block.).

Per call block will block the delivery of the subscriber's number/name for one call only and may be activated by dialing an activation code (*67 from a Touch-Tone telephone or 1167 from a rotary telephone) immediately prior to placing a call. The activation code will initiate per call block, which is available at no charge.

If the calling party activates blocking, the directory number/name will not be transmitted across the line. Instead, Calling Number/Name Delivery customers will receive an anonymous indicator. This anonymous indicator notifies the Calling Number/Name Delivery customer that the calling party has elected to block the delivery of the telephone number/name.

Per line block will automatically block delivery of the subscriber's telephone number/name on all calls. Line blocking for the delivery of the calling number/name is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of

**Missouri Public
Service Commission**
98 - 347
FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES **Missouri Public Service Commission**

6. Optional Services and Features (Cont'd)

REC'D MAY 05 1999

6.1 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

4. Calling Number/Name Delivery Blocking (Cont'd)

employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence enforcement agencies and (b) federal, state and local law enforcement agencies. The calling number/name will not be transmitted from a line equipped with this capability.

The blocking of the directory number/name will not be provided on calls originating from Public, Semi-Public and Customer-Owned Pay Telephone Services.

5. Customer Originating Trace

Customer Originating Trace enables the customer to initiate an automatic trace of the incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. To initiate the trace, the customer must dial an activation code, then dial a "1". Upon activation by the customer, the network automatically sends a message to the Telephone Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local telephone company business office for further action. The customer is not provided the traced number.

If the customer makes or receives another call before activating the trace, or if the Call Waiting feature (described in other sections of this tariff) is activated prior to activating the trace, the Customer Originated Trace feature will not record the correct number.

Missouri Public Service Commission
98-347
FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission6. Optional Services and Features (Cont'd)

REC'D MAY 05 1999

6.1 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

5. Customer Originated Trace (Cont'd)

Customer Originated Trace will trace only those calls which are originated from a location served by the CLASS network. A separate charge applied to each successful activation of this feature.

6. Distinctive Ringing

Distinctive Ringing provides a distinctive ringing pattern to the subscribing customer for specific telephone numbers. The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the called customer subscribes to Call Waiting (described in other sections of this tariff) and the call arrives while the line is busy, the Call Waiting tone has the same distinctive patterns. For calls from a dial tone line with multi-line hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

7. Selective Call Acceptance

Selective call acceptance provides the customer the ability to select (a maximum of 12) customer telephone numbers from which calls are to be received. Through an interactive dialing sequence, the customer creates a screening list of telephone numbers in the CLASS Network. When a call is placed to the customer's number from a number on the screening list, the call is completed. When a call is placed to the customer's number that is not on the screening list, the calling party receives an announcement indicating that the call cannot be completed to the called party at this time.

Missouri Public
Service Commission
98-347

FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES **Missouri Public
Service Commission**

REC'D MAY 05 1999

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

7. Selective Call Acceptance (Cont'd)

For calls from a line within multi-line hunting, the call is completed only when the main telephone number has been entered in the screening list.

8. Selective Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of numbers is created by the customer and placed in the network memory via an interactive dialing sequence. This list can only be created from CLASS serving area telephone numbers. Only calls from those telephone numbers on the screening list may be forwarded to the designated telephone number.

For calls from a line within multi-line hunting the call is selectively forwarded only when the main telephone has been entered in the screening list.

9. Selective Call Rejection

Selective Call Rejection provides the customer the ability to prevent incoming calls from certain telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of telephone numbers in the CLASS network. When a call is placed to the customer's number from a number on the screening list, the calling party receives an announcement indicating that the call cannot be completed to the called party at this time.

For calls from a line within multi-line hunting the call is blocked only when the main telephone number has been entered in the screening list.

**Missouri Public
Service Commission**
98 - 347
FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. General Regulations:

1. CLASS features can be provided on a stand alone basis or may be enhanced by use with Custom Calling service features as described in other sections of this tariff.
2. CLASS features are provided from specifically equipped Telephone Company Central Offices and enable customers to access various features by dialing a specific code. (T)
3. The customer of record will be responsible for all rates and charges associated with the CLASS features as described in Rates and Charges. The customer of record will be charged for all features activated on his/her service and charged the applicable monthly subscription rate for each line on which a CLASS feature is provided.
4. Reserved for Future Use (D)
5. A CLASS customer may employ available CLASS features only under the following conditions:
 - When both the CLASS customer and the other party involved in the call are served from the same central office, even if the other party does not subscribe to a CLASS feature.
 - When both the CLASS customer and the other party involved in the call are served from different central offices which are linked by facilities that can handle the delivery of the calling number, even if the other party does not subscribe to CLASS.

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

REC'D MAY 05 1999

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. General Regulations (Cont'd)

6. Customer Originated Trace will be billed the activation charge shown in the Rates and Charges section only when the attempt to trace and record the calling telephone number is successful. The results of a successful trace will only be provided to legal authorities with proper authorization. The Telephone Company will not be liable for damages if, for any reason, an attempt is not successful.
7. The liability of the Telephone Company is as specified in the General Rules and Regulations section of this tariff. In addition to the provisions of the General Exchange Tariff, the calling party of customer releases and holds the Company harmless from any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a calling number delivery of a telephone number which the calling party has requested to be omitted from the telephone directory or has requested not to be disclosed to any person.
8. CLASS features will only be offered with one-party service, compatible PBX equipment and EBS. CLASS features cannot be activated for multi-party lines, certain FX line, and Payphone Services.

Calling Number Delivery is the only feature currently available on PBX equipment.

Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection and Distinctive Ringing are not available on EBS lines.

9. CLASS features will only be offered in exchanges which meet the necessary technical specifications. In addition, the Company reserves the right to offer CLASS only where technologically feasible.

Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

Missouri Public
Service Commission

6.1 CLASS Service (Cont'd)

REC'D MAY 05 1999

C. Nonchargeable CLASS Features:

1. Calling Number Delivery Blocking - Per Call: temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number of the called party.
2. Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking.

Missouri Public
Service Commission

98-347
FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES6. Optional Services and Features (Cont'd)6.1 CLASS Service (Cont'd)

D. Rates and Charges

The following CLASS features are available at the following monthly rates:

	<u>Rate</u>	
1. Automatic Callback	NC	(R)
2. Automatic Recall	NC	(R)
3. Calling Number Delivery	\$2.50 per month	(R)
4. Customer Originating Trace Per Activation	\$5.00 per activation	
5. Distinctive Ringing	NC	(R)
6. Selective Call Acceptance	NC	(R)
7. Selective Call Forwarding	NC	(R)
8. Selective Call Rejection	NC	(R)

Issued: April 11, 2013

Ross Babbitt, President
McDonald County Telephone Company
704 Main Street
P.O. Box 207
Pineville, MO 64856-0207

Effective: June 1, 2013

FILED
Missouri Public
Service Commission
JI-2013-0440

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

REC'D MAY 05 1999

6. Optional Services and Features (Cont'd)

6.2 Enhanced Business Services

A. General

Enhanced Business Services (EBS) is a service offering enhanced features on Business One Party Touch Tone Local Exchange Service. The service is limited to customers with a minimum of two access lines.

B. Conditions

1. Enhanced Business Service is offered as follows:

EBS is offered to customers with 2 - 75 lines.

2. Customer premise equipment must be compatible with the services and equipment provided by the Company.

3. The minimum charge for Enhanced Business Services shall be one month.

4. Touch tone service is necessary in order to have the Enhanced Business Services features. Touch tone service is provided at the rates specified elsewhere in this tariff.

5. Any combination of Enhanced Business Services features listed in paragraph C may be added to access lines with an EBS group with the following exceptions:

a. Call Waiting and Busy Call Forward are mutually exclusive. Both services can not be available on the same line.

b. Enhanced Business Service features can only be added in accordance with the availability identified for each feature.

c. Abbreviated Dialing Features have the following limitations:

6. Long Speed Calling and Short Speed Calling are mutually exclusive for a given EBS line. Only one of the two services can be subscribed to.

* Indicates new rate or text

+ Indicates change

Missouri Public
Service Commission

FILED JUN 16 1999
9817347

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES **Missouri Public
Service Commission**

REC'D MAY 05 1999

6. Optional Services and Features (Cont'd)

6.2 Enhanced Business Services (Cont'd)

B. Conditions (Cont'd)

7. Long Speed Calling and Group Speed Calling or Convenience Calling are mutually exclusive for a given EBS line. Only one of these services can be subscribed to. However, Group Speed Calling or Convenience Calling and Short Speed Calling can be subscribed to simultaneously.

C. Description of Service Features

1. Basic Features

- a. Direct Inward Dialing - Calls to individual EBS lines may be dialed directly to the line from an outside line.
- b. Direct Outward Dialing -
 - 1. Less than seven lines - Calls to outside lines may be dialed using the standard calling sequence.
 - 2. Seven or more lines - Calls to outside lines may be dialed by dialing nine and the standard calling sequence.
- c. Station to Station Dialing - This Feature allows an EBS subscriber to complete a call to other lines within the same EBS group by dialing the last one to four digits of the line number. The EBS customer selects the number of digits to be dialed.

2. Add-on Features

- a. Busy Transfer - Allows calls routed to a busy station to be rerouted automatically to another station within the group.
- b. Call Forwarding - When activated, all incoming calls to the line are forwarded to another preselected line.

* Indicates new rate or text
+ Indicates change

**Missouri Public
Service Commission**
98-347
FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

**Missouri Public
Service Commission**

REC'D MAY 05 1999

6. Optional Services and Features (Cont'd)

6.2 Enhanced Business Services (Cont'd)

C. Description of Service Features (Cont'd)

2. Add-on Features (Cont'd)

- c. Call Hold - This feature allows an EBS subscriber to place an established call on hold freeing the subscriber's line to originate another call, use call pickup, retrieve a waiting call, or return to a previously held call.
- d. Call Pickup - Allows the EBS subscriber to answer any ringing phone within the group by dialing a code.
- e. Call Transfer - Allows a subscriber to transfer a call to another line either within or outside the EBS customer group.
- f. Call Waiting - Alerts a subscriber who is using his EBS line that another call is waiting. Audible ringback is returned to the calling party instead of a busy tone. This feature also allows the subscriber to dial a code before placing a call to cancel Call Waiting for the duration of that call. Once the call has been terminated the Call Waiting feature is automatically reactivated.
- g. Directory Number Hunt - Permits incoming calls to be switched to an idle line based upon a predesignated hunting sequence.
- h. Distinctive Ringing - Provides the subscriber with different ringing patterns for calls originating inside or outside the EBS customer group. In addition, a different signal is provided on Call Waiting, if the customer subscribes, for calls originating inside or outside the EBS customer group.
- i. Don't Answer Transfer - Automatically transfers terminating calls encountering no answer to a predesignated line within the group if the call is not answered within a preselected number (two to ten) of ring cycles.
- j. Intercom - Allows the subscriber to dial other lines in the EBS group by dialing the pound sign (#) and a single digit.

* Indicates new rate or text

+ Indicates change

**Missouri Public
Service Commission**

**98-347
FILED JUN 16 1999**

Issued:

MAY 05 1999

**Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856**

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES **Missouri Public Service Commission**

REC'D MAY 05 1999

6. Optional Services and Features (Cont'd)

6.2 Enhanced Business Services (Cont'd)

C. Description of Service Features (Cont'd)

2. Add-on Features (Cont'd)

- k. Restricted Station Options - Allows the EBS subscriber to predesignate limitations on incoming and outgoing calls to/from an EBS line. Incoming calls may be restricted to calls from the EBS group. Each EBS line may have two different levels of outgoing restrictions. Outgoing restrictions might include EBS group only, local calling only, intraLATA calling only, or interLATA calling only, for example. Limitations may apply and specific restrictions desired must be discussed with the Telephone Company. Each requested restriction is counted as a separate basic feature.
- l. Three Way Conference Calling - This feature allows an EBS subscriber to form a three-way conference call with two other parties, located either within or outside the EBS group.

3. Abbreviated Dialing Features

- a. Convenience Dialing - This feature allows an EBS-I group to use a Convenience Dialing List which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. These numbers can be dialed by dialing an asterisk (*) and the two digit code.
- b. Group Speed Calling - This feature allows the EBS-II customer to assign the access lines in his total group to up to 20 speed calling groups. Each user within a group can then use the Group Speed Calling List for that group which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. The frequently called numbers can be dialed by dialing an asterisk (*) and the two digit code.
- c. Short Speed Calling - This feature allows an individual line of an EBS customer to establish a speed calling list of eight frequently used numbers (up to 15 digits each) with a single digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.

* Indicates new rate or text

+ Indicates change

Missouri Public Service Commission
98 - 347
FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission6. Optional Services and Features (Cont'd)

REC'D MAY 05 1999

6.2 Enhanced Business Services (Cont'd)

C. Description of Service Features (Cont'd)

3. Abbreviated Dialing Features (Cont'd)

- d. Long Speed Calling - This feature allows any individual line of an EBS customer to establish a speed calling list of thirty frequently used numbers (up to 15 digits each) with a two digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.
- e. See paragraph B(5)c above for restrictions related to Abbreviated Dialing Features.

D. Rates

- 1. In addition to the EBS line rates as specified in this section, rates for Business One-Party Touch Tone Local Exchange Service apply in accordance with the following table:

Equivalent Business Lines	<u>Number of EBS Stations</u>	
	From	To
2	2	6
3	7	12
4	13	19
5	20	27
6	28	36
7	37	46
8	47	60
9	61	75

The business touch tone rate is applied to the Equivalent Business Lines and EBS rate is applied to each EBS station.

- 2. Installation and move and change charges are applicable as set forth in this tariff.

* Indicates new rate or text

+ Indicates change

Missouri Public
Service Commission
98-347

FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

6. Optional Services and Features (Cont'd)

REC'D MAY 05 1999

6.2 Enhanced Business Services (Cont'd)

D. Rates (Cont'd)

3. All rates listed below are per individual EBS station.

	EBS Station Monthly Rate
a. Basic features and all customer programmable features as listed in paragraph C above.	\$2.00
b. For systems with more than 75 EBS stations the rates will be developed individually.	
c. Features other than those listed in paragraph c above will be offered with a one time programming charge.	

* Indicates new rate or text

+ Indicates change

Missouri Public
Service Commission
98-327
FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES **Missouri Public
Service Commission**

6. Optional Services and Features (Cont'd)

REC'D MAY 0 5 1999

6.3 Custom Calling Service

A. Conditions

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

When a service is programmed for both Conference Calling and Call Waiting, only one of the two may be activated at any one time.

These services will not be provided for public paystations.

The grade of transmission on three way calling and call forwarding may vary depending on the distance and routing necessary to complete the call. End to end transmission is not guaranteed.

B. Application of Customer Activity Charges

Customer Activity Charges as outlined in Section 5 of this tariff will apply to the establishment of Custom Calling service features.

C. Feature Descriptions

1. Call Forwarding - Permits the customer to have all incoming calls automatically transfer to another dialable telephone number, while this service is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are being forwarded, such charges will be billed to the Call Forwarding Customer. Some restrictions may apply to forwarding incoming toll calls to a number in another wire center. There are two methods of providing Call Forwarding:

- a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding Service, the company will re-establish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.

**Missouri Public
Service Commission**
9 8 - 3 4 7
FILED JUN 1 6 1999

Issued:

MAY 0 5 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

REC'D MAY 05 1999

6. Optional Services and Features (Cont'd)

6.3 Custom Calling Service (Cont'd)

C. Feature Descriptions (Cont'd)

b. A variable operation, which provides for customer establishment and change of the forwarded number destination. The customer is also responsible for feature activation and deactivation as well as re-establishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding Service.

2. Call Forward Busy Don't Answer (CFBD) - Allows the customer to activate two types of call forwarding: Call Forward Busy (CFB) and Call Forward Don't Answer (CFD).

CFB allows the customer to forward calls only after a busy condition is encountered. CFD allows the customer to forward calls after a specified number of rings has occurred.

Both options are variable operations as discussed above in section 6.3(C)(1)(a). CFD will not forward to a busy number unless the station has Line Hunting, CFB or Busy Transfer.

3. Call Waiting - Provides for signaling a customer, who is talking on the line, that another call has been placed to his line. He may, by switch hook operation, hold the first call, answer the second, return to the first, or converse alternately with both.
4. Cancel Call Waiting - By dialing/keying a code, a subscriber will be able to cancel call waiting during the duration of the next out-going call only.

Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999

Issued:

MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Custom Calling Service (Cont'd)

C. Feature Descriptions (Cont'd)

5. 8-Number Speed Calling – Permits local and long distance calls to eight different numbers to be placed by dialing an abbreviated code.
6. 30-Number Speed Calling – Permits local and long distance calls to thirty different numbers to be placed by dialing an abbreviated code.
7. Teenline – Allows a customer to have two directory numbers on the same single-party line so that a subscriber can receive calls dialed to separate numbers without installing a second line. The subscriber is issued a primary directory number (PDN) and a secondary directory number (SDN). Calls placed to the PDN are identified by normal ringing, while calls to the SDN are identified by distinctive ringing. Although calls can terminate to either the PDN or to the SDN, they can originate only from the PDN. All billing is applied to the PDN.

Call forwarding (CFW) can be applied to a Teen Service line in two ways: calls to both the PDN and the SDN can be forwarded, or call forwarding can be restricted to the PDN. If call forwarding is restricted to the PDN, calls to the SDN still ring at the subscriber's premises. A PDN cannot be forwarded to the SDN.

8. Call Waiting I.D. – Allows the subscriber to identify who is calling while on the telephone. A tone notification lets the subscriber know a call is waiting and the name and number of the caller waiting, subject to technical limitations, will appear on the Caller ID display. A phone that has Caller ID capability is necessary.

D. Rates

The following rate applies in addition to other rates and charges applicable to the associated individual local exchange service lines. (T)

- 1.a. Reserved for Future Use.

(D)

(D)

Issued: April 11, 2013

Ross Babbitt, President
McDonald County Telephone Company
704 Main Street
P.O. Box 207
Pineville, MO 64856-0207

Effective: June 1, 2013

FILED
Missouri Public
Service Commission
JI-2013-0440

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Custom Calling Service (Cont'd)

1.b. Reserved for Future Use.

(D)

1.c. Reserved for Future Use.

(D)

1.d. Favorite Features Package \$5.00

(R)

Includes Caller I.D., Call Waiting, Call Waiting I.D., and Voicemail

OPTIONAL SERVICES AND FEATURES6. Optional Services and Features (Cont'd)6.3 Custom Calling Service (Cont'd)

D. Rates (Cont'd)

2. Features Rates

- | | | | |
|----|--|----|-----|
| a. | Call Forwarding | NC | (R) |
| | Permits all calls directed to a customer number to be routed on to another dialable number, predetermined and activated by the customer. | | |
| b. | Call Waiting | NC | (R) |
| | Provides a signal to a customer using the telephone that another call is being attempted to his number. The customer can "hold" the original call to answer the incoming call. | | |
| c. | Three-way Calling | NC | (R) |
| | Allows for the addition of a third number to a connection made between two numbers without the assistance of a company operator. | | |
| d. | Teen Line | NC | (R) |
| | Allows two directory numbers on the same single-party line to receive calls dialed to separate numbers without installing a second line. | | |
| e. | Call Forward Busy Don't Answer (CFBD) | NC | (R) |
| | Allows customer to activate two types of call forwarding: Call Forward Busy (CFB) and Call Forward Don't Answer (CFD). | | |

OPTIONAL SERVICES AND FEATURES6. Optional Services and Features (Cont'd)6.3 Custom Calling Service (Cont'd)

D. Rates (Cont'd)

2. Features Rates (Cont'd)

f. Speed Calling (8 Number Capacity) NC (R)

Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 8 numbers dialable by speed dialing code.

g. Speed Calling (30 Number Capacity) NC (R)

Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 30 numbers dialable by speed dialing code.

h. Call Waiting I.D. NC (R)

Allows the subscriber to identify who is calling while on the telephone. A phone that has Caller I.D. capability is necessary.

3. Reserved for Future Use (D)
|
(D)