

ECI Communications Inc.
d/b/a ITS Network Services

PSC Mo.- No.1

Original Sheet No. 1

Missouri Public

REC'D FEB 28 2002

Service Commission

ECI COMMUNICATIONS INC.
d/b/a ITS Network Services

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services provided by ECI Communications, d/b/a ITS Network Services with principal offices at 7108 Fresno Avenue, Suite 300, Fresno, CA 93720. This Tariff applies to services furnished within the state of Missouri. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

ECI Communications, d/b/a ITS Network Services is a competitive telecommunications company providing competitive services in the state of Missouri.

Missouri Public

FILED APR 15 2002
02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

~~Missouri Public~~

REC'D FEB 28 2002

Waivers of Statutory and Regulatory Requirements

Service Commission

The following statutory and regulatory requirements have been waived for the Company:

Section 392.210.2	Establishes Uniform Systems of Accounts for annual reports
Section 392.240(1)	Just and reasonable rates
Section 392.270	Ascertain property values
Section 392.280	Depreciation rates
Section 392.290	Issuance of securities
Section 392.300.2	Acquisition of stock
Section 392.310	Issuance of stock and debt
Section 392.320	Stock dividend payment
Section 392.330	Issuance of securities, debts, & notes
Section 392.340	Reorganizations
4 CSR 240-10.020	Depreciation and fund income
4 CSR 240-30.010(2)(C)	Copies of rate schedules
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-33.030	Minimum charge rules
4 CSR 240-35	Bypass

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public

REC'D FEB 28 2002

TABLE OF CONTENTS

Service Commission
Sheet No.

Title Sheet	1
Waivers of Statutory and Regulatory Requirements	2
Table of Contents	3
Concurring, Connecting, or Other Participating Carriers	4
Symbols	4
Tariff Format	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	8
Section 3 - Description of Services	37
Section 4 - Rates and Charges	48

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

ECI Communications Inc.
d/b/a ITS Network Services

PSC Mo.- No.1

Original Sheet No. 4

Missouri Public

REC'D FEB 28 2002

**CONCURRING, CONNECTING OR Service Commission
OTHER PARTICIPATING CARRIERS**

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - Changed regulation
- D - Discontinued rate or regulation
- I - Increase
- M - Matter relocated without change
- N - New rate or regulation
- R - Reduction
- S - Reissued matter
- T - Change in text, but no change in rate or regulation
- Z - Correction

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

REC'D FEB 28 2002

TARIFF FORMAT

Service Commission

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. Paragraph Numbering Sequence - There are six levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.1
2.1.1
2.1.1 (A)
2.1.1 (A).1
2.1.1 (A).1.a
2.1.1 (A).1.a.i

Missouri Public

FILED APR 15 2002
02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

ECI Communications
d/b/a ITS Network Services

PSC Mo.- No.1

Original Sheet No. 6

REC'D FEB 28 2002

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS
Service Commission

Authorized User: A person, firm or corporation, who is authorized by the Customer/Subscriber to utilize the services of the Customer/Subscriber.

Business Customer: A Business Customer is a Customer who subscribes to the Company's service(s) in the name of business, trade, or profession and/or primarily uses the service for business purposes.

Company: Company refers to ECI Communications, d/b/a ITS Network Services.

Commission: Commission refers to the Missouri Public Service Commission or any succeeding agency.

Customer: The Customer is a person or legal entity which uses or subscribes to the Company's services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff regulations.

DUC: DUC stands for any Designated Underlying Carrier used by the Company.

End User: End User is the person or legal entity which uses the service provided by the Company.

Initial and Additional Period: The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging time in excess of the Initial Period.

LEC: LEC stands for Local Exchange Carrier.

Missouri Public

FILED APR 15 2002

2 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Missouri Public

MRC: Monthly Recurring Charge

REC'D FEB 28 2002

State: "State" refers to the State of Missouri.

Service Commission

Subscriber: The Subscriber is a person or legal entity which subscribes to or dials the Company's services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff regulations.

Switched Access: A method of reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Underlying Carrier: "Underlying Carrier" refers to any interexchange carrier that provides long distance services resold by the Company pursuant to this Tariff.

U.S.F.: U.S.F. stands for Universal Service Fund.

Missouri Public

FILED APR 15 2002

02-713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.1 Undertaking of the Company

Service Commission

2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Company for telecommunications between points within the State. The Company's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff. The Company operates as a competitive telecommunications company. Services in this Tariff are available to Residential Customers and/or Business Customers as specified herein.

2.1.2 Company's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS), switch network services, private lines and Wide Area Telecommunications Services (WATS) of underlying common carriers.

2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Company.

2.1.4 The Subscriber is entitled to limit the use of Company's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Company.

Missouri Public

FILED APR 15 2002

02-713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.2 Limitations On Service

Service Commission

- 2.2.1 Service is offered by the Company subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC. Necessary facilities and equipment may include but is not limited to facilities or equipment to be provided by Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to Company or the LEC and the rules of the Commission applying to long distance communications as published in 4 CSR 240-33.
- 2.2.2 The Company reserves the right to discontinue service without liability, or to limit the use of service when necessitated by conditions beyond the Company's control, or when the Customer is using service in violation of the law or in violation of the provisions of this Tariff.
- 2.2.3 The Company may undertake to use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing services to any Customer.

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.2 Limitations On Service (continued)

Service Commission

2.2.3 The Company will terminate Service to Residential Customers pursuant to 4 CSR 240-33.070. Conditions under which the Company may, without notice, terminate service to Business Customers without liability include, but are not limited to:

- (A) Insufficient or fraudulent billing information or invalid or unauthorized telephone numbers; or,
- (B) Any order or decision of a court or other governmental authority prohibits the Company from offering such service; or,
- (C) The Company at its discretion deems termination necessary to protect the Company or third parties against fraud, or to otherwise protect the Company's personnel, agents, or service; or,
- (D) Customer's or End User's misuse of the DUC's network or the Company's switching equipment; or
- (E) Customer's or End User's use of the DUC's network.; or,
- (F) Emergency, threatened, or actual disruption of service to other Customers; or
- (G) Unauthorized or fraudulent procurement of service, including a misrepresentation of fact relevant to the conditions under which the applicant or Customer may obtain or continue to receive service.

~~Missouri Public~~

FILED APR 15 2002

02-713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

~~Missouri Public~~

REC'D FEB 28 2002

2.2 Limitations On Service (continued)

Service Commission

2.2.4 The Company will terminate Service to Residential Customers pursuant to 4 CSR 240-33.070. Conditions under which the Company may, with notice, terminate service to Business Customers without liability include, but are not limited to:

- Customer's use of the service constitutes a violation of either the provisions of this Tariff, or of any laws, or government rules, regulations, or policies; or,
- Non-payment of any sum owed the Company.

2.2.5 Initial and continuing service is offered subject to the availability of necessary facilities, billing services, and/or equipment, including those to be provided by the DUC(s), the Company, the CAP(s), or the LEC.

2.2.6 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes, but is not limited to:

- (A) Use of service of the Company for a message or messages, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another; or
- (B) Use of service in such a manner as to interfere unreasonably with the use of service by one or more other Customers; or
- (C) Any calls placed by means of illegal equipment, service, or device.

~~Missouri Public~~

FILED APR 15 2002
02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.2 Limitations On Service (continued)

Service Commission

- 2.2.7 The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions will remain, at all time, in full force and in effect until modified in writing, signed by the Company and Customer.
- 2.2.8 To control fraud, service may be discontinued by the Company without incurring liability by blocking all traffic or by blocking traffic to or from certain NPA-NXXs, cities, or individual telephone stations for any service offered under this Tariff. Service will be restored at Company's option as soon as it can be provided without undue risk and only after accounts have been brought current.
- 2.2.9 The Company reserves the right to change DUCs at any time.
- 2.2.10 The Company reserves the right, without incurring liability, to terminate or refuse to provide service to or from any location where the necessary facilities, billing arrangements, and/or equipment are not available.
- 2.2.11 The Customer obtains no property right or interest in any specific type of facility, service, connection, equipment, number process or code. All right, title and interests to such items remain, at all times, solely with the Company.

Missouri Public

FILED APR 15 2002
02-713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.2 Limitations of Services (continued)

Service Commission

2.2.12 The Company will accept a Customer's or Applicant's request for a particular toll free telephone number. The Company will accommodate such requests to the extent possible. No guarantee of the assignment of the toll free number will be made prior to the initiation of Service to the Customer. Assignment of the toll free telephone number to the Customer does not provide the Customer with any ownership interest or proprietary right in that number. However, the Customer does have a controlling interest in its active toll free number. If the Company learns that an Applicant is attempting to sell, barter, trade, or otherwise transfer an toll free number to another person, the Company may refuse to establish Service. If a Customer's toll free telephone number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the toll free number, the Company, may upon written notice, discontinue Service.

2.2.14 The availability of toll-free numbers from the Company is limited by the Company's ability to obtain toll-free numbers from the DUC and/or the 800 SMS Database.

2.2.15 If a Customer accumulates past-due charges, the Company reserves the right not to honor the Customer's request for a change in inbound service to another carrier (e.g. "porting" of the toll-free number), including a request for a Responsible Organization (Resp. Org.) change, until such time as all charges are paid in full and all disputes, if any, resolved.

2.2.16 The Company reserves the right to refuse to process calls when the Authorization Code or PIN cannot be validated.

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

REC'D FEB 28 2002

2.3 Limitation of Liability

Service Commission

The Company's liability will be limited to that expressly assumed in Paragraphs 2.3.1 through 2.3.9 of this Tariff and that arises in connection with the provision of service to Customer.

2.3.1 The Company will not be liable for:

- (A) Any act or omission of any other company or companies furnishing a portion of the service or furnishing facilities or equipment associated with such service.
- (B) Damages caused by the fault or negligence or misconduct of the Customer.
- (C) Any failure to provide or maintain service under this Tariff due to circumstances beyond the Company's reasonable control.
- (D) Any direct, indirect, consequential, special, actual, or punitive damages, or for any lost profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, service provided hereunder, absent a determination of willful misconduct by the Company through judicial or administrative proceedings.

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

~~Missouri Public~~

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

REC'D FEB 28 2002

Service Commission

2.3.1 (continued)

- (E) Any special or consequential damages or any lost profits of any kind or nature arising out of the furnishing of or interruption in service contained in this Tariff.
- (F) The use or abuse of any service described herein by any party including, but not limited to, the Customer's employees or members of the public. "Use or abuse" includes, but is not limited to, any calls placed by means of PBX-reorigination or any other legal or illegal equipment, service, or device. In the case of toll free service, this also applies to third parties who dial the Customer's toll free number by mistake.
- (G) Any action, such as blocking or refusal to accept certain calls, that Company deems necessary in order to prevent fraudulent or unlawful use of its service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties. The liability provided for above, will, in each case, be in addition to any amounts that may otherwise be due the Customer under this Tariff as a credit allowance for the interruption of service.

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

REC'D FEB 28 2002

2.3 Limitation of Liability (continued)

Service Commission

- 2.3.2 Interruptions, delays, errors, or defects caused by or contributed to, directly or indirectly, by act or omission of Customer or its customers, affiliates, agents, contractors, representatives, invitees, licensees, successors, or assignees or which arise from or are caused by the use of facilities or equipment of Customer or related parties, will not result in the imposition of any liability whatsoever upon the Company. In addition, all of the service may be provided over facilities of third parties, and the Company will not be liable to Customer or any other person, firm, or entity in any respect whatsoever arising out of defects caused by such third parties.
- 2.3.3 With respect to service provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and of fitness for a particular purpose.
- 2.3.4 The Company may rely on CAPS, LECs, DUCs, or other third parties to provide all or any portion of the Company's service.
- 2.3.5 No contractors, agents or employees of connecting, concurring or other participating carriers or companies will be deemed to be contractors, agents or employees of the Company without the Company's written authorization.
- 2.3.6 Under no circumstances whatsoever will the Company or its officers, agents, or employees be liable for indirect, incidental, special or consequential damages.

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

REC'D FEB 28 2002

2.3 Limitation of Liability (continued)

Service Commission

2.3.7 The Company will not be liable for any failure of performance hereunder due to causes beyond its control including, but not limited to:

- (A) Unavoidable interruption in the working of transmission facilities; or
- (B) Natural disasters such as storms, fire, flood, or other catastrophes; or
- (C) Any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; or
- (D) National emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or
- (E) Notwithstanding anything in this Tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees if committed beyond the scope of their employment.

2.3.8 In the event the Company or the DUC learn of possible fraudulent use of any Company services, the Company will make an effort to contact the Customer, but service may be terminated or blocked without notice and without liability to the Company.

Missouri Public

FILED APR 15 2002

02-713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

REC'D FEB 28 2002

2.3 Limitation of Liability (continued)

Service Commission

2.3.9 The Company will use its best efforts to provide competent services consistent with industry standards. The Company will have no liability to the Customer for any loss of revenue or any other direct, special, incidental, consequential, or other damages the Customer may sustain resulting from the failure or inability of the Company to provide service to its Customers, Cardholders, Subscribers, or End Users; negligent or defective services to Customers, Cardholders, Subscribers, or End Users; equipment, computer, network, or electrical malfunctions or any kind, breakdowns, or outages; or any other cause, whether or not within the control of the Company.

2.3.10 The Company's liability for gross negligence or intentional misconduct is not limited by this tariff.

Missouri Public

FILED APR 15 2002
02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

REC'D FEB 28 2002

2.4 Use of Service

Service Commission

2.4.1 The service offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. There are no restrictions on sharing of service. However, the Customer remains liable for all obligations under this Tariff notwithstanding such sharing and regardless of the Company's knowledge of same. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use nor permit others to use the service in a manner that could interfere with service provided to others or that could harm the facilities of the Company or others.

2.4.2 Service furnished by the Company will not be used for any unlawful or fraudulent purposes such as use of electronic devices, invalid numbers, and false credit devices to avoid payment for service contained in this Tariff either in whole or in part. Service furnished by the Company will not be used to make calls which might reasonably be expected to frighten, abuse, torment, or harass another. Nor will service be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is a communications common carrier, a resale common carrier, or an enhanced or electronic service provider who has subscribed to the Company's service. However, this provision does not preclude an agreement between the Customer, authorized user, or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.

2.4.3 The Company does not transmit messages pursuant to this tariff, but its services may be used for that purpose.

Missouri Public

**FILED APR 15 2002
02 - 7 13**

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

REC'D FEB 28 2002

2.5 Obligations of the Customer

Service Commission

2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against:

- (A) Any claim asserted against the Company (and all attorney fees and expenses incurred by the Company with respect thereto) arising out of or relating to the failure of the Company to provide service to Customers, Cardholders, or End Users.
- (B) Any and all liabilities, costs, damages, and expenses (including attorney's fees), resulting (1) from Customer (or its employees's agent's or independent contractor's) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company services or prices, or unauthorized or illegal acts of the Customer, its employees, agents, or independent contractor.
- (C) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of Customer's material, data, information, or other content transmitted via service.
- (D) Violation by Customer of any other literary, intellectual, artistic, dramatic, or musical right.
- (E) Violations by Customer of the right to privacy.

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.5 Obligations of the Customer (continued)

REC'D FEB 28 2002

Service Commission

2.5.1 (continued)

- (F) Any other claims whatsoever relating to or arising from message content or the transmission thereof.
- (G) All other claims arising out of any act or omission of the Customer in connection with service provided by the Company.
- (H) Any loss, claim, demand, suit, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of service, where such loss, claim, demand, suit, action, or liability is not the direct result of the Company's negligence or willful misconduct.

Missouri Public

FILED APR 15 2002
02-713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

REC'D FEB 28 2002

2.5 Obligations of the Customer (continued)

Service Commission

2.5.2 If a Customer directly or indirectly authorizes third parties to use the service, the Customer will indemnify and hold the Company harmless against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties.

2.5.3 The Subscriber is responsible for the payment of charges for all calls originated at the Subscriber's telephone numbers, PIN, Authorization Code or card numbers which are not collect, third party, calling card, or credit card calls.

2.6 Application for Service

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate and that complies with the rules of the Commission. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with this Tariff. The Applicant may be required to establish credit satisfactory to the Company as provided in Paragraph 2.7.

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.7 Establishment of Credit

REC'D FEB 28 2002

2.7.1 Residential Customers

Service Commission

(A) Applicant

The Company reserves the right to require all Applicants to establish credit worthiness. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

(B) Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time.

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.7 Establishment of Credit

REC'D FEB 28 2002

2.7.2 Business Customers

Service Commission

(A) For all services, the Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed application, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires. In the case of a business Customer, the Company may, at its discretion, require personal guarantees from the Customer's owners or officers of all Customer's liabilities and obligations to the Company.

(B) Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time.

2.8 Customer Deposits

The Company does not collect deposits for services in this Tariff. If, in the future, the Company does require deposits, it will comply with the requirements as set forth in 4 CSR 240-33.050, which pertains to deposits and guarantees of payment for residential customers:

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

2.9 Payment for Services

2.9.1 General

The billing period is one month. Invoices are sent to the Customer's current billing address no later than forty-five (45) days following the close of billing. Charges may be assessed for unbilled traffic up to two years in arrears.

2.9.2 Methods of Payment

- (A) Mailed bills are sent to the current billing address no later than forty-five (45) days following the close of billing. Call detail may be included with the bill at the Customer's option. The due date is disclosed on the bill. The Customer will have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. Charges are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, electronic wire transfer, or by automatic withdrawal from Customer's checking or savings account. Customer may also pay via Credit Card. Checks should be made payable as named on the bill and should be sent to the address as listed on the bill.

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.9 Payment for Services (continued)

REC'D FEB 28 2002

2.9.2 Method of Payment (continued)

Service Commission

- (B) Customers who choose the E-Billing option will have their bills available no later than thirty (30) days following the close of billing. Call detail is included with the bill.
- (C) With Credit Card billing, the charges for services provided by the Company are billed on the Customer's designated and approved Credit Card bill. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. If the charge is rejected by the Customer's credit card company, the Customer is called and another card, or correction in expiration date, etc. is requested, or information for another credit card. If not, a payment by check is requested. Late charges are applied (if applicable). If paid by E-Bill – Customer sees immediately that the card did not clear and can make his own corrections an/or use a different card.
- (D) If the Customer utilizes electronic fund transfer, Customer arranges for the charges for services provided by the Company to be transferred from the Customer's designated checking or saving account into the Company's bank account designated by the Company for this purpose.
- (E) If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge of 1.5% per month on the delinquent amount.

Missouri Public

FILED APR 15 2002

02-713
Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.9 Payment for Services (continued)

REC'D FEB 28 2002

2.9.3 Past Due Payments

Service Commission

In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

2.9.4 Billing Disputes

Billing disputes are handled by the Company's customer service organization. See Section 2.10. of this Tariff. If the Customer is not satisfied with the Company's resolution of a billing inquiry or a billing dispute, the Customer may make application to the Commission for review and disposition of the matter.

2.9.5 Right to Backbill for Improper Use of Company's Services

Any person or entity which uses, appropriates or secures the use of Services from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to Company and which use, appropriation, or securing of Services is inconsistent with the stated uses, intents, and purposes of this Tariff or any restriction, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of Company's Services actually made by Customer. In addition, Company shall be entitled to recover an amount equal to a late payment fee of 1.5% per month for the period(s) for which such charges would have been payable.

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.10 Customer Service

REC'D FEB 28 2002

2.10.1 General

Service Commission

Customer service may be contacted in writing at the address shown on the bill. Customers may contact customer service by dialing a toll-free number listed on the bill. Customer service representatives are available 8:00 AM to 5:00 PM Pacific time Monday through Friday. After hours, the Customer may reach a Company representative for service problems.

2.10.2 Billing Inquiries

A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice. If the Company and a Customer fail to resolve a matter in dispute, the Company shall advise the Customer of its right to file an informal or formal complaint with the Commission under 4 CSR 240.070. Customers may contact the Commission in writing at the following address: Missouri Public Service Commission, 200 Madison Street, Suite 100, P. O. Box 360, Jefferson City, Missouri 65102 or via telephone at (800) 392-4211.

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.11 Termination of Service By Company

REC'D FEB 28 2002

2.11.1 Termination of Service to Residential Customers

Service Commission

Service to Residential Customers will be terminated pursuant to 4 CSR 240-33.070. Service shall not be terminated unless written notice by first-class mail is served on the Residential Customer at least ten (10) days prior to the date of the proposed termination.

2.11.2 Termination of Service to Business Customers

The Company may terminate Service to the Customer upon five (5) days' verbal or written notice to the Customer for any condition listed in Section 2.2.6 of this Tariff. If the Company delivers the notice to the Customer's Premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known billing address and mailed first class or express overnight delivery. The selection of the method of delivery of the notice is made by the Company.

2.11.3 Obligations to Pay

The termination of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.12 Cancellation By Customer

REC'D FEB 28 2002

2.12.1 General

Service Commission

Customers may cancel service by giving a written or verbal notice to the Company's authorized representative. The Company places an order with the Underlying Carrier to cancel the Customer's service(s). The Underlying Carrier blocks the service within five (5) to seven (7) days after the cancellation order is received. The Customer is liable for all usage incurred until the service is canceled.

2.12.2 Customers With Switched Access

Customers with Switched Access must contact their LEC to change their primary interexchange carrier ("PIC") code to the IXC of their choice. The Customer's service is canceled when the LEC changes the Primary Interexchange Carrier (PIC) code to a different IXC or when the Underlying Carrier cancels the service offered by the Company.

2.12.3 Customers With Dedicated Access

The Customer's service is canceled when the DUC cancels the service offered by the Company or when the Dedicated Access is moved to another DUC.

2.12.4 Customers With Term Plans

If the Customer cancels service obtained under a term plan prior to the expiration of the term plan the cancellation penalty is equal to 75% of the average monthly usage times the number of remaining months in the term plan.

Issued: February 28, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

Effective: April 15, 2002

FILED APR 15 2002

02 - 7 13

Service Commission

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.13 Timing of Calls

REC'D FEB 28 2002

Timing of calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods including hardware answer supervision provided by the DUC and software answer detection. Chargeable time ends when one of the parties disconnects from the call.

Service Commission

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

Service Commission

2.14 Initial and Additional Period

Calls are billed in various increments depending on the service subscribed to by the Customer. For all services, fractions of an increment are rounded up to the next highest increment. Initial period is 60 seconds and additional periods are 60 seconds unless stated otherwise in Section 3 - Description Of Services of this tariff.

2.15 Rounding

2.15.1 All calls are billed in the billing increments as set forth in the description for each service. Calls that terminate between increments will be rounded to the next highest increment. For example, a call with a six second increment lasting 52 seconds will be rounded to 54 seconds(.9 min.).

2.15.2 Once the call duration, in billing increments is computed, the appropriate per minute charges, as listed in the rate schedules will be applied to the call. Calls with charges that include a fraction of a cent will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.44.

Missouri Public

FILED APR 15 2002

02-713
Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.16 Taxes and Assessments

Service Commission

2.16.1 In addition to the charges specifically pertaining to the Services, certain federal, state, and local taxes, and fees will be applied to these Services. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval. These taxes and fees are calculated based upon the amount billed to the End User for Service(s). All federal, state, and local taxes and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff.

2.16.2 Unless otherwise specified herein, all stated charges in this Tariff are computed by the Company exclusive of any assessments, duties, fees, surcharges, taxes, or similar liabilities levied against the Company by governmental, quasi-governmental, or other entities such as federal, state, or local government. Such assessments, duties, fees, surcharges, taxes, or similar liabilities shall be paid by the Customer in addition to the charges stated in this Tariff. All such charges shall be shown as a separate line item on the Customer's bill.

2.16.3 Pending the conclusion of any litigation challenging a jurisdiction's or body's right to impose any assessments, duties, fees, surcharges, taxes, or similar liabilities, the Company may elect to waive or impose and collect a charge covering such assessments, duties, fees, surcharges, taxes, or similar liabilities, unless otherwise constrained by court order or direction. All such charges will be shown as a separate line item on the Customer's bill. If the Company has collected any assessments, duties, fees, surcharges, taxes, or similar liabilities and any of the challenged assessments, duties, fees, surcharges, taxes, or similar liabilities are found to have been invalid and not enforceable, the Company will credit or refund such sums to each affected Customer if (1) the Company has retained such funds or (2) the Company has remitted such funds to the collecting jurisdiction or body and the funds have been returned to the Company.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

FILED APR 15 2002
02 - 7 13

Service Commission

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

~~Missouri Public~~

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.16 Taxes and Assessments (continued)

2.16.4 In order to be granted exemption status, a Customer claiming exempt status must provide the Company with copies of all relevant exemption certificates and documents required by the Company. New Customers are required to provide the requested documentation at the time Service is ordered. Failure to provide the required documentation at the time Service is ordered will result in all assessments, duties, fees, surcharges, taxes, or similar liabilities (as described in Section 2.16.1 of this Tariff) being levied by the Company on the Customer's Service. The Customer will be responsible for the payment of all such charges.

2.16.5 Failure to provide the required documentation at the time Service is ordered will also result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges. At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered. However, the Customer will be billed for all applicable taxes and responsible for the payment of same until such time as the Company has ceased billing the applicable taxes. The Customer will also be billed for all applicable assessments, duties, fees, surcharges, or similar liabilities as described in Section 2.16.1 of this Tariff. The Company is not liable for refunding the amount of the taxes paid the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority. Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

2.16.6 Failure to pay the appropriate assessments, duties, fees, surcharges, taxes, or similar liabilities prior to exempt status being accorded by the Company will result in termination of Service.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 7 13
Service Commission

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.17 Interruption of Service

REC'D FEB 28 2002

2.17.1 General

Service Commission

It is the obligation of the Customer to notify the Company of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer will ascertain that the interruption is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

2.17.2 All Usage Sensitive Services

Credit allowances for the interruption of usage-sensitive Services will be limited to the applicable initial period charge for the call interrupted, subject to the limitation of liability provision set forth in Section 2.3 of this Tariff.

2.17.3 Monthly Recurring Charges

No credit for monthly recurring charges will be issued for outages less than twenty-four consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 7 13
Service Commission

SECTION 2 - RULES AND REGULATIONS

REC'D FEB 28 2002

2.18 Restoration of Services

Service Commission

The use and restoration of services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

2.19 Promotional Offerings

The Company may, from time-to-time, engage in special promotional service offerings designed to attract new Customers or to increase existing Customer's awareness of a particular service offering. These promotional offerings may apply only to certain service arrangements, and may be limited to certain dates, times, and/or locations. Promotions are subject to the prior approval of the Missouri PSC. The Company will provide tariff notification to the Commission no less than seven (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. The Company will offer all promotions in a non-discriminatory manner.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 7 13
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1 Outbound Services

REC'D FEB 28 2002

3.1.1 General

Service Commission

Unless otherwise stated in the Tariff, the method of provisioning a specific Outbound Service is determined by the Company, and the selection of the DUC is made by the Company. Switched Access outbound Services are only available in equal access areas. All outbound Services are interstate Services with the Customer having the option to use the Service to place intrastate calls. For the purpose of the selection of the Service and associated billing plan, the Service and billing plan selected at the time of the order is provisioned will remain in effect until requested to be changed by the Customer.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 7 13
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1 Outbound Services (continued)

REC'D FEB 28 2002

3.1.2 Switched Access

Service Commission

(A) ITS LocalNet Service

ITS One Plus Service is a long distance pricing plan available to Residential and Business Customers that utilize Switched Access to reach the long distance network and subscribe a minimum of one line to this Service. There is no minimum monthly usage commitment for this service. The initial period is eighteen seconds (18) or fraction thereof and the additional period is each six seconds (6) or fraction thereof.

(B) ITS LocalNet Plus E-Bill

ITS One Plus E-Bill is a long distance pricing plan available to Residential and Business Customers that utilize Switched Access to reach the long distance network and subscribe a minimum of one line to this Service. There is no minimum monthly usage commitment for this service. The initial period is eighteen seconds (18) or fraction thereof and the additional period is each six seconds (6) or fraction thereof. The Customer's bill and bill detail will be provided via the internet.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 7 13
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1 Outbound Services (continued)

REC'D FEB 28 2002

3.1.3 Dedicated Access

Service Commission

(A) InTouch Direct

ITS Direct is an outbound only, long distance pricing plan for businesses that utilize Dedicated Access to reach the POP of the underlying carrier. Intrastate service is only available to business Customers subscribing to the Company's interstate service. The initial period is eighteen seconds (18) or fraction thereof and the additional period is each six seconds (6) or fraction thereof. This service requires a term plan agreement of one (1), two (2), or three (3) years. The Customer is responsible for all charges and equipment required to deliver traffic between the Customers premises and the POP of the underlying carrier.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002

02 - 713

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.2 InTouch Inbound

REC'D FEB 28 2002

3.2.1 General

Service Commission

Inbound Service permits calls to be completed to the Customer's location without charge to the calling party. Access to the Service is gained by dialing a ten digit telephone number, (Toll Free Prefix) NXX-XXXX, which terminates at the Customer's location or other telephone number as requested by customer.

3.2.2 Switched Access

(A) ITS Toll Free Service

ITS Toll Service is an inbound long distance pricing plan available to Residential and Business Customers that utilize Switched Access to reach the long distance network and subscribe a minimum of one line to this Service. There is no minimum monthly usage commitment for this service. The initial period is eighteen seconds (18) or fraction thereof and the additional period is each six seconds (6) or fraction thereof.

(B) ITS Toll Free E-Bill

ITS Toll Free E-Bill is an inbound long distance pricing plan available to Residential and Business Customers that utilize Switched Access to reach the long distance network and subscribe a minimum of one line to this Service. There is no minimum monthly usage commitment for this service. The initial period is eighteen seconds (18) or fraction thereof and the additional period is each six seconds (6) or fraction thereof. The Customer's bill and bill detail will be provided via the internet.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 7 13

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Inbound Services

3.2.3 Dedicated Access

(A) ITS Direct InTouch

ITS Direct Inbound is an inbound only, long distance pricing plan for businesses that utilize Dedicated Access to reach the POP of the underlying carrier. Intrastate service is only available to business Customers subscribing to the Company's interstate service. The initial period is eighteen seconds (18) or fraction thereof and the additional period is each six seconds (6) or fraction thereof. This service requires a term plan agreement of one (1), two (2), or three (3) years. The Customer is responsible for all charges and equipment required to deliver traffic between the Customers premises and the POP of the underlying carrier.

Missouri Public

REC'D FEB 28 2002

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

REC'D FEB 28 2002

Service Commission

3.3 Travel Card Services

3.3.1 General

Travel card Services enable the End User to originate a call from a touch tone telephone by dialing a toll free access number, a valid calling card number, and PIN. All travel card Services are interstate Services with the Customer having the option to use the Service to place intrastate calls.

3.3.2 ITS Travel Card

The ITS Travel Card is available to Business Customers and Residential Customers that subscribe to one of the Company's Outbound Service offerings. The initial period is sixty seconds (60) or fraction thereof and the additional period is each sixty seconds (60) or fraction thereof.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

FILED APR 15 2002

02 - 713

Service Commission

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Directory Assistance

REC'D FEB 28 2002

3.4.1 Description of Service

Service Commission

Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party.

3.4.2 Availability of Service

Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 7 13

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.5 Conference Services

REC'D FEB 28 2002

3.5.1 ITS Teleconferencing

Service Commission

(A) General

Intrastate ITS Teleconferencing service furnishes connections between three or more telephone stations on one connection at the same time with all connections originating and terminating in the State. The conference time is reserved by calling a ITS toll free reservation number at any time prior to the conference call. The initial period is sixty seconds (60) or fraction thereof and the additional period is each sixty seconds (60) or fraction thereof. Chargeable time is calculated on each leg of the call.

(B) Capacity

The service provides the capability to connect an unlimited number of participants, at up to 2000 locations, in a single call.

(C) Coverage Area

The coverage area is the State.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 713

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.5 Conference Services

REC'D FEB 28 2002

3.5.1 ITS Teleconferencing

Service Commission

(D) Service Offerings

1. 800 Automated Service

Call Originator sets up the call by providing start time, estimated end time, and anticipated number of participants to ITS Customer service a minimum of 2 hours prior to requested start time (charges are based on actual participants). Participants call in to the conference bridge on a toll free number. Stand-by operators are available for an additional charge.

2. Call-In Service

Participants call in to the conference bridge. Each participant pays transport charges to the conference bridge.

3. Dial-Out Service

Dial-Out Service automatically includes dedicated operator. Conference Operator calls each participant and places them into conference.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002

02 - 7 13

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.5 Conference Services

REC'D FEB 28 2002

3.5.1 ITS Teleconferencing

Service Commission

(E) Service Enhancements

1. Recording

A Recording of the conference may be requested at the time the conference call is set up.

2. Recording Play Back

A previously recorded conference call may be played back to participants.

3. Q & A

Questions and answers may be requested on a conference call. Requires a conference call with an operator.

4. Polling

Polling may be requested on a conference call. Requires a conference call with an operator.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002

02 - 713
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Operator Assisted Calls

REC'D FEB 28 2002

3.6.1 General

Service Commission

- (A) Operator Services is any variety of telephone services which require the assistance of a long distance operator. Examples include operator dialed Station-to Station calls, collect calls and Person-to-Person calls. Operator Toll Assistance Services are consistent with 4 CSR-240.33.130 and Section 392.515, RSMo 2000.
- (B) A collect call is a call for which applicable charges are billed to the telephone number of the called station of the Customer. Charges for collect calls will not be accepted if the called party to whom the charges are to be billed is at a payphone or institutional phone.
- (C) There are two rate elements. There is a usage charge and a surcharge. The operator dialed surcharge applies in addition to all Station-to-Station and Person-to-Person operator surcharges when the Customer has the ability to dial all the digits necessary for call completion but instead dials 00 to reach the operator to have the operator complete the call. A handicapped Customer who is unable to dial the call because of his or her handicap may request credit for the surcharge from the operator.
- (D) For all calls, the initial and additional periods are billed in increments of one (1) minute.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02 - 713
Service Commission

SECTION 4 - RATES AND CHARGES

4.1 Outbound Services

4.1.1 Switched Access

(A) ITS LocalNet Service

The rate per minute is \$0.230

(B) ITS LocalNet Plus E-Bill

The rate per minute is \$0.230

Missouri Public
REC'D FEB 28 2002
Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public
FILED APR 15 2002
02-713
Service Commission

SECTION 4 - RATES AND CHARGES

Missouri Public

4.1 Outbound Services

4.1.2 Dedicated Access

(A) InTouch Direct

The rate per minute is \$0.175

REC'D FEB 28 2002

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

FILED APR 15 2002

02 - 7 13

Service Commission

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

SECTION 4 - RATES AND CHARGES

4.2 InTouch Inbound

4.2.1 Switched Access

(A) ITS LocalNet Service

The rate per minute is \$0.230

(B) ITS LocalNet Plus E-Bill

The rate per minute is \$0.230

Missouri Public
REC'D FEB 28 2002
Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public
FILED APR 15 2002
02 - 7 13
Service Commission

SECTION 4 - RATES AND CHARGES

4.2 InTouch Inbound

Missouri Public

4.2.2 Dedicated Access

REC'D FEB 28 2002

(A) InTouch Direct

Service Commission

The rate per minute is \$0.175

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public

FILED APR 15 2002

02-713
Service Commission

ECI Communications
d/b/a ITS Network Services

PSC Mo.- No.1

Original Sheet No. 52

SECTION 4 - RATES AND CHARGES

Missouri Public

4.3 Directory Assistance

REC'D FEB 28 2002

Service Commission

The charge is \$0.95 per call.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02-713
Service Commission

SECTION 4 - RATES AND CHARGES

4.4 Calling Card Service

4.4.1 ITS Travel Card

The rate per minute or fraction thereof is \$0.199

Calls originating from Payphones will incur a Payphone Surcharge (See Section 4.7.2 of this Tariff).

Missouri Public

REC'D FEB 28 2002

Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public

FILED APR 15 2002

02-713
Service Commission

SECTION 4 - RATES AND CHARGES

Missouri Public

4.5 Conference Services

REC'D FEB 28 2002

4.5.1 ITS Teleconferencing

Service Commission

(A) Service Offerings

1. 800 Automated Service

Usage charge of \$0.28 per minute per participant.

Stand-By Operator available for \$0.04 per minute per participant.

2. Call-In Service

Usage charge of \$0.20 per minute per participant.

3. Dial-Out Service

Set up charge of \$3.00 per participant.

Usage charge of \$0.42 per minute per participant (includes dedicated operator).

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002
02-713
Service Commission

SECTION 4 - RATES AND CHARGES

4.5 Conference Services

4.5.1 ITS Teleconferencing

(B) Service Enhancements

1. Recording

The recording charge is \$20.00 per 30 minute tape.

2. Recording Play Back

The recording play back charge is \$20.00 per 30 minute tape plus cost per minute of each participant that joins the playback conference (see 4.5.1 A .1-.3)

3. Q & A

Set up charge of \$3.00. Only available on a conference call with an operator.

4. Polling

Set up charge of \$3.00. Only available on a conference call with an operator.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public
FILED APR 15 2002
02 - 7 13
Service Commission

SECTION 4 - RATES AND CHARGES

4.6 Operator Assisted Calls

4.6.1 Switched Access Services.

Per Call Charge of \$0.95

Usage charge at the Customers presubscribed outbound plan.

4.6.2 Dedicated Access Services.

Per Call Charge of \$0.75

Usage charge at the Customers presubscribed outbound plan.

Missouri Public
REC'D FEB 28 2002
Service Commission

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

Missouri Public
FILED APR 15 2002
02-713
Service Commission

SECTION 4 - RATES AND CHARGES

Missouri Public

4.7 Miscellaneous Charges

REC'D FEB 28 2002

4.7.1 Return Check Charge

Service Commission

If a Customer's check is returned by the bank, the Company may charge the Customer a return check charge. The amount of the return check charge is \$25.00.

4.7.2 Payphone Surcharge

Pursuant to the FCC's Order in CC Docket 96-128, this surcharge applies only to dial-around calls, i.e., calls originating using a Customer's toll free numbers and/or Calling Cards, from payphone instruments. This surcharge does not apply for 0+ call for which the payphone provider would otherwise receive compensation. The Customer will pay the Company a per call surcharge of \$0.30 per call for all such traffic.

Issued: February 28, 2002

Effective: April 15, 2002

Jack Burk, Director of Operations
ECI Communications Inc.
d/b/a ITS Network Services
7108 Fresno Avenue, Suite 300
Fresno, California 93720

Missouri Public

CANCELLED
July 23, 2005
Missouri Public
Service Commission
XD-2005-0489

FILED APR 15 2002

02 - 713

Service Commission