

CONTEL SYSTEM  
OF MISSOURI, INC.

PSC MO. NO. 3  
Section 7  
Eighth Revised Sheet 1  
Canceling Seventh Revised Sheet 1

SPECIALIZED SERVICES

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

C. DESCRIPTION (Continued)

4. Optional Services (Continued)

a. Selective Routing (Continued)

(2) (Continued)

(b) Database - The charge on a per record basis to develop and update street ranges, list correct addresses, assign ESNs and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates and nonrecurring charges for each database and for each record within each database.

(c) Selective Router - The hardware and software that provides selective routing assignment codes to a central office for a 9-1-1 call and connects the incoming 9-1-1 trunks to the central office that will route the calls.

Trunk termination charges do not apply to the end of any interoffice trunks that terminate on a Selective Router.

(d) Selective Router Interface - A component of a Selective Routing System consisting of interface cards that enable a 9-1-1 trunk or a central office to be able to communicate with the Selective Router's computer. The quantity of cards required varies directly with the quantity of trunks terminating at the Selective Routing System.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

D. DEFINITION OF TERMS (Continued)

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Master Street Address Guide (MSAG) - The document or computer file listing standard street names, address ranges and ESNs for all telephones included in the exchanges and portions of exchanges served by Enhanced 911 Service.

Night Service/Call Transfer - Provides for the routing of calls to a designated alternate location for purposes of closing the public safety answering point down for a period. There are two mutually exclusive options for Night Service/Call Transfer. Under the scheduled option all calls may be transferred at a preprogrammed time (daily, weekly, monthly or annually). Immediate option calls may be transferred at the direction of the Supervisory position. In either case, alternative answering points must be programmed.

Overflow Call transfer - A feature designed to automatically transfer 911 telephone calls to the Overflow PSAP, instead of the Primary PSAP, when all lines to the Primary PSAP are busy.

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Overflow PSAP - The PSAP used to receive overflow calls when all lines to the Primary PSAP are busy, pursuant to the Overflow Call Transfer feature. The ESA is solely responsible for designating the Overflow PSAP.

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Preliminary MSAG - A preliminary form of the MSAG, including street names and address ranges, for all locations containing telephones included in the exchanges and portions of exchanges served by Enhanced 911 Service.

Primary PSAP - The PSAP where 911 telephone calls are first routed, as directed by the ESA.

PSAP Attendant - An individual located at the Primary PSAP, the Secondary PSAP, the Overflow PSAP, or the Alternate PSAP, who answers a 911 telephone call from an End User.

PSAP Service Boundary - The exchanges and portions of exchanges served by Universal Emergency Number Service which the ESA shall assign a particular PSAP to answer, transfer, respond, and/or otherwise handle 911 telephone calls originating from such exchanges and portions of exchanges.

Public Safety Answering Point (PSAP) - The location housing PSAP Terminal Equipment and PSAP Attendants which the ESA designates to answer 911 telephone calls originating within the PSAP Service Boundary. A PSAP may be designated by the ESA as Primary, Secondary, Alternate, or Overflow, referring to the order and/or manner in which 911 telephone calls are directed to that PSAP.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. DESCRIPTION (Continued)

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4. Optional Services (Continued)

b. Switched Access System

- 1) Switched Access System (SAS) allows the use of the public switched network in place of interexchange dedicated Company facilities. SAS is limited to 9-1-1 service crossing LATA boundaries where no LEC facilities are available and to the provision of alternate routing capabilities to provide redundancy to the E9-1-1 network.
- 2) The following rate elements apply:
  - a) Trunk Dial Unit (TDU) - installed in the Company's central office.
  - b) Call Answer Unit (CAU) - installed at the Public Safety Answering Point (PSAP).

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EMERGENCY TELEPHONE SERVICE (9-1-1)

C. DESCRIPTION (Continued)

5. Additional Services

a. Additional 9-1-1 Features

- (1) A package of additional central office features is available where Selective Routing is not used. The following features are available only where operating conditions permit:
- (a) Forced Disconnect - Enables the PSAP attendant to release a connection on a 9-1-1 call even if the calling party remains off-hook.
  - (b) Called Party Hold - Enables the PSAP attendant to hold a 9-1-1 connection even if the calling party hangs up.
  - (c) Emergency Ringback - Allows a PSAP attendant to ring back the caller's line.
- (2) Additional 9-1-1 Features are available only when there is direct trunking from the originating central office to the PSAP and when the PSAP CPE has the appropriate signaling capability. (C)

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

D. DEFINITION OF TERMS (Continued)

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Secondary PSAP - A PSAP to which a 911 telephone call answered by a Primary PSAP is transferred, in accordance with the ESA's policies, procedures, and/or instructions.

Selective/Fixed Transfer - A feature designed to permit a PSAP Attendant to transfer a 911 telephone call (voice and/or display screen data, depending on type of equipment and service) to another Agency, person or entity by pressing one or more keys on a keyboard or telephone console.

Selective Routing (SR) - A feature designed to permit the routing of 911 telephone calls from End Users calling from within a certain PSAP Service Boundary, to the PSAP designated by the ESA as the Primary PSAP for calls originating within that PSAP Service Boundary, regardless of any difference between the PSAP Service Boundary and the Central Office Boundary. The Selective Routing feature depends upon the completeness, accuracy, and timeliness of the MSAG and ESZ data supplied to the Company by the ESA, and the Telephone Number (TN) Data Base information supplied by the Company, or other entities.

Selective Routing (SR) Database - A feature designed to permit Selective Routing of 911 telephone calls from End Users calling from a given area to the PSAP designated by the ESA as the Primary PSAP designated to answer calls from that area, regardless of any difference between the PSAP Service Boundary and Central Office Boundary. The SR Database consists of Telephone Number (TN) Database information and selected portions of the MSAG, including ESN and ESZ information. The completeness, accuracy, and timeliness of the SR Database depends upon the accuracy of the MSAG and ESZ data supplied to the Company by the ESA, and the Telephone Number (TN) Database information supplied by the company, or other entities.

Service Address - The address at which the telephone is physically located.

Switchhook Status - A feature designed to provide the PSAP Attendant with an audible and/or visual indication of the End User's switchhook status (whether the telephone from which an End User is making a 911 telephone call is on or off hook).

Telephone Number (TN) Database - A database created by the Company, containing a list of all telephone numbers included in the exchanges and portions of exchanges served by Enhanced 911 Service, and the corresponding Service Addresses and Subscriber Names.

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A. General

1. This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities, Services for Enhanced Service Providers (ESPs), expand the ability of ESPs to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by Contel System of Missouri, Inc. d/b/a GTE Systems of Missouri, hereinafter referred to as the Company.
2. Services for ESPs are furnished only in central office areas where facilities and equipment, as determined by the Company, permit.
3. Services in this section of the tariff, designed primarily for ESPs are also available to others.

B. ESP Services

ESP Services are services offered by the Company in conjunction with exchange access line service as outlined in Section 4 of this Tariff. Customers may order and utilize these services to connect to the Company's local exchange network to provide enhanced services to the customer's clients. These services are as follows:

1. Message Waiting Indication - Audible

This service provides the ability for a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that call information is waiting for them. This service is used in conjunction with Forwarded Call Information - Intraoffice.

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SERVICES FOR ENHANCED SERVICE PROVIDERS

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B. ESP Services (Continued)

2. Forwarded Call Information - Intraoffice

This service provides information on the called number (the customer's client line which was busy or did not answer and is equipped with call forwarding), the forwarded to number (the customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. The reasons for forwarding information may include when a client's line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly

Customer subscribing to this service must also subscribe to Data Link service.

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3. Data Link

The facility that connects the customer's location to the Company's central office. This facility provides the capability of delivering to the customer information such as the called number, the call forwarded number, and the condition of the call being forwarded by each central office serving area in which the customer wishes to offer enhanced services. Customers subscribing to this service must also subscribe to Forwarded Call Information - Intraoffice.

4. Queuing

This service provides customers subscribing to PBX Access lines or Digital Centrex lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.

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B. ESP Services (Continued)

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5. User Transfer

This service provides customers subscribing to PBX Access or Digital Centrex lines used in conjunction with ESPs equipment the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred the original line/trunk is cleared to place or receive another call.

C. Definitions

1. Client - The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, public governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this Section of the Tariff.
2. Customer - The term "customer(s)" denotes an ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this Section of the Tariff.
3. Enhanced Service Provider - An Enhanced Service Provider (ESP) is a provider of telecommunication related services to its patrons, offered over the Company transmission facilities, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the patron's transmitted information; provides the patron additional, different or restructured information; or involve patron interaction with stored information.
4. ESP Bill Option - This is an ordering and billing option that allows a customer, on behalf of that customer's clients, to order and pay for the provisioning and monthly recurring charges of only those services necessary to establish a call forwarding service or a forwarded call information service. Should a client dispute authorization for the exercise of this option in conjunction with his/her service, the customer will be held liable for orders involving clients for whom no agency agreement exists.

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D. Regulations and Conditions

1. Undertaking of the Telephone Company

- a. The limitation of the Company's liability is set forth in Section 2 of this Tariff.
- b. The Company may disconnect the customer's service for failure to comply with any provision(s) of this Tariff or any tariff of the Company.
- c. ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.
- d. If the Company finds the provision of ESP Services, as outlined herein, is adversely affecting or would adversely affect the Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Company may refuse to provide or may discontinue providing such services.
- e. ESP Services will not be provided in connection with Public Coin Telephone Service, Semipublic Coin Telephone Service, or Party Line Service.
- f. Charges for calls between the originating location and the call forward equipped line are applicable in accordance with regularly filed tariffs for operator station or person toll.
- g. The Company is not required to notify an ESP customer when the Company disconnects a service of another customer who is also the ESP's client.

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SERVICES FOR ENHANCED SERVICE PROVIDERS

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D. Regulations and Conditions (Continued)

2. Enhanced Service Provider's Obligations

- a. Customer services as outlined herein and the promotion and provision thereof must comply with all applicable Federal, state and local laws, rules and regulations.
- b. The customer shall indemnify, defend, protect and save harmless the Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claims of libel or slander.
- c. The customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the customer's client and/or the Company has temporarily suspended or disconnected that client's service.
- d. The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.
- e. The customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP Services wherein the Company's name or language, signs, markings or symbols are used, from which the connection of the Company's name therewith may be, in the Company's judgment, reasonably inferred or implied without the prior written approval of the Company.

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SERVICES FOR ENHANCED SERVICE PROVIDERS

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D. Regulations and Conditions (Continued)

2. Enhanced Service Provider's Obligations (Continued)

- f. The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Company's serving wire center, in accordance with all applicable rates and charges under the Company's tariff.
- g. The customer's premises equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in this Section, Customer-Provided Equipment. If the customer violates this requirement, the Company may disconnect the customer's service.
- h. Customers subscribing to the services outlined in this Section of the Tariff, are required to subscribe to PBX facilities or Digital Centrex lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional PBXs or Digital Centrex lines as, in the judgment of the Company, are required to adequately handle calls without impairing service to others.
- i. The customer is responsible for disconnecting ESP Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Company.
- j. The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.
- k. The ESP will not disclose the calling party's telephone number, except for services directly related to the call (e.g. call set-up, routing of calls, billing and maintenance) unless permission is given by the calling party.

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D. Regulations and Conditions (Continued)

3. Client Obligations

Charges are applicable to the client's line equipped with Call Forwarding Busy Line and/or No Answer - Fixed for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

4. Billing and Remittance

- a. The Company will not make adjustments resulting from poor transmission quality caused by the customer's equipment.
- b. The customer's services may be discontinued pursuant to the procedures set forth in Section 2 for failure to make full payment for the Company's services provided under this Tariff.

E. Rate and Charge Regulations

1. Any change to the customer's preselected telephone number to which client's telephone calls are redirected will incur applicable service ordering charges.
2. The ESP Bill Option as defined on Sheet 56 of this Section of the Tariff may only be exercised by a customer utilizing ESP Services to offer an enhanced service.
3. Unless otherwise indicated, services available to Digital Centrex customers will be billed in accordance with the rates, charges, and conditions included in the Digital Centrex Tariff as described in this Section.

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F. Rates and Charges

|  | <u>GSEC</u> | <u>Monthly<br/>Rate</u> | <u>Nonrecurring<br/>Charge</u> |
|--|-------------|-------------------------|--------------------------------|
| 1. Call Forwarding Busy<br>Line - Fixed<br>Per Client Line<br>Arranged       | ESPCFBF     | *                       | **                             |
| 2. Call Forwarding No<br>Answer - Fixed<br>Per Client Line<br>Arranged       | ESPCFNAF    | *                       | **                             |
| 3. Call Forwarding Busy/<br>No Answer - Fixed<br>Per Client Line<br>Arranged | ESPCFBNAP   | *                       | **                             |
| 4. Message Waiting<br>Indication - Audible<br>Per Client Line<br>Arranged    | ESPMWI      | \$ .50                  | **                             |
| 5. Forwarded Call<br>Information-Intraoffice<br>Per Client Line<br>Arranged  | ESPFCI      | 1.00                    | **                             |
| 6. Data Link<br>Per Data Link Arranged                                       | ESPLINK     | 300.00                  | \$500.00                       |
| 7. Queuing<br>Per Digital Centrex Line<br>or Trunk Arranged                  | ESPQUE      | 1.50                    | **                             |

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- \* For applicable rates, charges, and definitions, see Section 5 of this Tariff.  
\*\* Service charges as shown in Section 6 of this Tariff will apply when services are added or rearranged on an existing line.

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SERVICES FOR ENHANCED SERVICE PROVIDERS

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F. Rates and Charges (Continued)

|  | <u>GSEC</u> | <u>Monthly<br/>Rate</u> | <u>Nonrecurring<br/>Charge</u> |
|--|-------------|-------------------------|--------------------------------|
| 8. User-Transfer<br>Per Digital Centrex Line<br>or Trunk Arranged  | ESPTRANS    | \$ 1.50                 | **                             |
| 9. When services as shown<br>in F.3, F.4 and F.5,<br>are ordered one each in<br>a package for an individual<br>subscriber's line | ESPVMPKG    | 2.00                    | **                             |

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- \* For applicable rates, charges, and definitions, see Section 5 of this Tariff.  
\*\* Service charges as shown in Section 6 of this Tariff will apply when services are added or rearranged on an existing line.

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DIGITAL DATA SERVICE

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A. GENERAL

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1. Digital Data Service is an intraexchange service which supports synchronous, full-duplex transmission at bit rates of 2.4, 4.8, 9.6, 19.2 and 56 Kilobits per second (Kbps) between the serving wire center of the customer designated locations.
2. There are five synchronous speeds offered through Digital Data Service.

a. 2.4 Kbps

These facilities are best used for single terminal configurations.

b. 4.8 Kbps

These facilities are best used for single terminal configurations.

c. 9.6 Kbps

These facilities can be used for single terminal configurations and multiple terminal configurations through the addition of customer-provided multiplexers.

d. 19.2 Kbps

These facilities can be used for single terminal configurations as well as multiple terminal configurations through the addition of customer-provided multiplexers.

e. 56 Kbps

These facilities are suitable for all data transmissions. They require the ability to connect to a synchronous network. These facilities may be ordered as two-point or multipoint configurations. However, multipoint configurations are rare due to the considerable bandwidth of the circuit, but are available. Customer-provided multiplexing of the lower speed synchronous or asynchronous circuits between two CDLs is common at this speed.

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DIGITAL DATA SERVICE

B. CONDITIONS

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1. Digital Data Service provides a transmission path for digital data signals between two customer designated locations within an exchange.
2. Digital Data Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
3. Digital Data Service can only be provided within the same exchange where existing digital facilities and equipment permit. Services between serving wire centers must have digital service components (digital connectivity) between all intermediate offices to have the ability to provide the service.
4. There are two types of facility configurations over which Digital Data Service is provided, two-point and multipoint.

a. Two-Point

A two-point configuration is a circuit which is provided to connect two CDLs.

b. Multipoint Service

A multipoint configuration is a circuit that is provided to connect three or more CDLs through a telephone company hub wire center. Multipoint Digital Data Service is provided in the following manner:

- (1) Special Access Line per CDL to their respective serving wire centers.
- (2) Special Transport facility between hub wire centers.
- (3) Special Transport facility between the serving wire centers associated with the customer designated locations and the hub wire center.
- (4) Special Transport Termination at each end of the Special Transport facility terminating in a telephone company serving wire center when applicable.
- (5) Supplemental Features - Bridging equipment charges for each bridging location and other Supplemental Features when applicable.

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DIGITAL DATA SERVICE

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C. RATES AND CHARGES

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1. General

There are four basic rate elements which may apply to Digital Data Service:

- Special Access Line (SAL)
- Special Transport (ST)
- Special Transport Termination (STT)
- Supplemental Features

2. Special Access Line

A Special Access Line (SAL) provides the transmission facilities to a customer designated location (CDL) or the facilities between a CDL and the serving wire center. This rate element varies by the bit-rate of the circuit ordered.

The applicable rates are the nonrecurring charge and monthly rate set forth per Digital Special Access Line installed.

One SAL charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center. This charge also applies even if the CDL and the serving wire center are collocated in a telephone company building, except as specified below.

3. Special Transport

Special Transport provides the transmission facilities between the serving wire centers associated with two CDLs. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.

The Special Transport rate will not apply if both CDLs are in the same serving wire center.

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C. RATES AND CHARGES (continued)

MO. PUBLIC SERVICE COMM.

4. Special Transport Termination

Special Transport Termination provides the equipment and arrangements necessary to terminate the Special Transport facility at a telephone company serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for Digital Data Services.

The Special Transport Termination rate will not apply if both CDLs are in the same serving wire center.

5. Supplemental Features

Supplemental Features may be added to a Digital Data Service circuit to improve its utility to meet specific communications requirements. These are not necessarily identifiable with specific circuit bit-rate, but rather represent the end result in terms of performance characteristics which may be obtained. Although the facilities necessary to perform a specified function may be installed at various locations along the path of the Digital Data Service circuit, including the customer designated location, it will be provided for as a single rate element. The Supplemental Feature available for Digital Data Service is described below:

a. Digital Data Service Bridging

Provides for a multi-junction unit (MJU) arrangement to bridge 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, 19.2 Kbps or 56 Kbps Digital Data Service facilities. Different speeds cannot be mixed on the same bridge. This function is provided on a per port basis.

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DIGITAL DATA SERVICE

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C. RATES AND CHARGES (continued)

|   | <u>Monthly<br/>Rate</u> | <u>NRC<br/>per order</u> |
|---|-------------------------|--------------------------|
| 6. <u>Special Access Line (SAL)</u>               |                         |                          |
| Five synchronous speeds,<br>per customer location |                         |                          |
| a. 2.4 Kbps                                       | \$55.00                 | \$71.00                  |
| b. 4.8 Kbps                                       | 55.00                   | 71.00                    |
| c. 9.6 Kbps                                       | 55.00                   | 71.00                    |
| d. 19.2 Kbps                                      | 55.00                   | 71.00                    |
| e. 56 Kbps  | 68.00                   | 71.00                    |
| 7. <u>Special Transport/Termination (ST/STT)</u>  |                         |                          |
| Interoffice facilities                            |                         |                          |
| a. Per intraexchange mile or fraction             | \$ 2.00                 | \$ -                     |
| b. Per termination                                | 25.00                   | -                        |
| 8. <u>Supplemental Feature</u>                    |                         |                          |
| a. Bridging, per port                             | \$12.00                 | \$ -                     |

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SPECIALIZED SERVICES

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CONTROLINK® Digital Channel Service

A. GENERAL

1. CONTROLINK® Digital Channel Service is an intraexchange multifunctional digital channel service which provides access transport between a customer's premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility.
2. CONTROLINK® Digital Channel Service is provided in capacity increments of 24 digital channels within a single DS1 signal.
3. The following types of network services as specified in other tariffs are available on a channelized basis via CONTROLINK® Digital Channel Service. These services may be furnished on a link basis across multiple jurisdictions when connected with CONTROLINK® Digital Channel Service.
  - a. Analog Voice Service (exchange lines/trunks), and CentraNet® lines, foreign exchange, off-premises extensions, and voice private lines.
  - b. Analog Data Service
  - c. Digital Data Service (2.4; 4.8; 9.6; 19.2; 56 Kbps)
  - d. DS1 (1.544 Mbps) Service
4. CONTROLINK® Digital Channel Service is comprised of the following components:

Digital Channel Capacity  
Digital Channel Activation  
Service Activation  
Customer Premises Channelization

- a. The Digital Channel Capacity, Digital Channel Activation and Service Activation will be at the rates and charges as specified in this Tariff.

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CONTROLINK® Digital Channel Service

A. GENERAL (Continued)

- b. Customer Premises Channelization has two rate components, Digital Channel Capacity and Service Activation, and may be provided by the Company or customer. When provided by the Company, rates and charges as specified in this Tariff. When provided by the customer, rules and regulations as specified in this Tariff.
- c. CONTROLINK® Digital Channel Service customers will have to select capacity in increments of 24 digital channels. Customers will be offered a Term Payment Plan of 36, 60, or 84 months with a month-to-month option available only after completion of selected payment plan.

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CONTROLINK® Digital Channel Service

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B. DIGITAL ARCHITECTURE

1. CONTROLINK® Digital Channel Service differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link (partial channel) basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.
2. The time required to provision service is known as the service date interval. The service date interval for CONTROLINK® Digital Channel Service and related network services connected to CONTROLINK® Digital Channel Service will differ from the normal guidelines applicable to end-to-end services.
3. CONTROLINK® Digital Channel Service will be available on a digital basis at the network interface on a customer's premises. Traditional analog services, like off-premises stations, and automatic access lines, can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have identity only as a "time slot" within a DS1 channel. Compatible digital to analog conversion equipment must be provided by the customer (optional) to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer (optional).

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C. DEFINITIONS

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1. Digital Channel Capacity - A multifunctional DS1 signal between the customer premises and the central office. This digital link can be used to transport switched and dedicated services. This element acts as the transport medium for the service activations ordered by the customer. Digital Channel Capacity is available in increments of 24 digital channels.
2. Digital Channel Activation - The Digital Channel Activation is the quantity of channels the customer has activated at the central office. The Digital Channel Activations ordered by the customer cannot exceed the quantity of the Digital Channel Capacity.
3. Service Activation - A Service Activation is the connection between CONTROLINK® Digital Channel Service and the network service accessed.
4. Customer Premises Channelization - Provides access to the DS0 time slot within the DS1 signal associated with a specific CONTROLINK® Digital Channel Service. Customer Premises Channelization utilizes D4 type channel bank equipment.
5. Channel Service Unit (CSU) - The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.
6. DS0 - The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual.
7. DS1 - The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provided for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual.

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CONTROLINK® Digital Channel Service

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D. REGULATIONS

1. CONTROLINK® Digital Channel Service is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company.
2. This service is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified elsewhere in this Tariff may be applicable.
3. The 1.544 Special Transport Mileage will apply when a customer's request for CONTROLINK® Digital Channel Service is provisioned in a central office other than the customer's local serving office.
4. The customer may activate any number or combination of digital channels within the limitations as set forth in this Section. Digital channels may be activated coincident with installation or at any time subsequent to Digital Channel Capacity installation. Once activated, a digital channel is subject to a minimum service period.
5. All CONTROLINK® Digital Channel Service must be channelized in a single equipment location on a customer's premises. CONTROLINK® Digital Channel Service cannot be split between premises, or multiple locations within a premises. Extensions (as specified in other sections of this Tariff) may be furnished on a link basis between multiple locations. Standard network interfaces will be provided by the Company for analog and digital services consistent with existing practices.
6. Individual digital channels may be activated and furnished on a link (partial channel) basis with service offered in other sections of this Tariff. The regulations, rates, and charges specified in this Tariff are applicable for the CONTROLINK® Digital Channel Service component of the customer's end-to-end service. The regulations, rates, and charges in other sections of this Tariff are applicable to the customer's interconnected services (i.e., private lines, etc.), for the non-CONTROLINK® Digital Channel Service component of the customer's end-to-end service.

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CONTROLINK® Digital Channel Service

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D. REGULATIONS (Continued)

7. The total number of digital channels activated by the customer may not at any time exceed the total Digital Channel Capacity. Additionally, there are some necessary restrictions in total system capacities where certain types of services are channelized, i.e., some channelizing equipment may require two DSO channels per channel provided by the Company thereby reducing the basic system stated capacity substantially. The Company will notify the customer when the Digital Channel Capacity is affected.
8. Central Office channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and private line channel services to be transported over digital high capacity facilities. This channelization is also intended for use at Company or customer designated locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be crossconnected. Digital Channel Capacities are provided in groups of 24 DSO channels, and are subject to the limits as set forth in the previous paragraph.
9. Customer Premises Channelization generally provides analog to digital conversion at a customer's premises. This allows individual exchange services and private line services to be transported over digital high capacity facilities. The termination of this channelization will be in a single equipment location on a customer's premises. The customer must provide suitable floor space, controlled environment, and a source of nonswitched 120 volt 60 Hz. AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an Individual Case Basis.
10. When the Company provides CONTROLINK® Digital Channel Service channelization equipment at a customer's premises, it is not necessary for the customer to provide Channel Service Units (CSU's) for associated channels.

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CONTROLINK® Digital Channel Service

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D. REGULATIONS (Continued)

11. Channelization on a customer's premises may be provided by the customer or the Company. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

a. Responsibilities of the Company:

- 1) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
- 2) The Company will provide the customer with information regarding the type and the manufacturer of central office channelization equipment to be used in each application.
- 3) The Company will attempt to limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.
- 4) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
- 5) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.
- 6) Digital synchronization timing for CONTROLINK® Digital Channel Service will be provided by the Company.

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MR. JERRY S. BROWN, CHAIRMAN

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D. REGULATIONS (Continued)

11. (Continued)

b. Responsibilities of the Customer:

- 1) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
- 2) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the central office.

c. Trouble Resolutions:

- 1) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in Service Charges as set forth in this Tariff, to the customer.
12. The technical specifications and standard network interfaces for DS1 and associated channelized services are stated in Section 7000 of the GTE Technical Interface Reference Manual. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.
13. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer on an Individual Basis.

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CONTROLINK® Digital Channel Service

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D. REGULATIONS (Continued)

14. When a customer's CONTROLINK® Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

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CONTROLINK® Digital Channel Service

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E. APPLICATION OF RATES

1. Three basic rate elements; Digital Channel Capacity, Digital Channel Activation, and Service Activation are applicable to each CONTROLINK® Digital Channel Service.
2. The Digital Channel Capacity element provides for the mileage based transport and the central office channelization. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods. A month-to-month option is available only after the completion of the selected Term Payment Plan period.
3. Digital Channel Activation is a recurring charge for each DS0 channel activated within the Digital Channel Capacity. The Digital Channel Activation is offered on a month-to-month basis. When CONTROLINK® Digital Channel Service facilities are used to transport DS1 Service, the DS1 Service Activation charge is applied in lieu of the Digital Channel Activation charge.
4. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Service Activation is offered on a month-to-month basis. For DS1 services, a DS1 Service Activation charge is applicable.
5. Customer Premises Channelization is an optional component. Channelization at the customer's premises is available as a Company functionality at the rates described in this Tariff. In addition to this charge, a Customer Premises Service Activation charge will apply for each network service with Company provided channelization. Otherwise, the customer has the option to support premises channelization with CPE devices.
6. Monthly rates and charges as specified in this Tariff for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point time.

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CONTROLINK® Digital Channel Service

E. APPLICATION OF RATES (Continued)

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7. Exchange and long-distance calling is provided within CONTROLINK® Digital Channel Service via the appropriate service activation. A network access charge will apply to each Service Activation that utilizes basic exchange access from the local serving office, except foreign exchange service. The network access charges when utilized for CentraNet® will be ordered and billed as specified in this Tariff. This charge is in addition to all other applicable CONTROLINK® Digital Channel Service charges.
8. Rates and charges specified in other Tariff sections for services such as Touch Calling, Custom Calling features, etc., are in addition to the monthly rates for CONTROLINK® Digital Channel Service. End User Subscriber Line charges are applicable to CONTROLINK® Digital Channel Service.
9. The rates and charges for other services connected or extended beyond CONTROLINK® Digital Channel Service (i.e., off-premises extensions and private lines, etc.) are in addition to the rates specified in this Tariff for the CONTROLINK® Digital Channel Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Charges as specified in other Tariffs for activities involving the non-CONTROLINK® Digital Channel Service portion of the customer end-to-end service.
10. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36, 60, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).
  - a. The customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.
  - b. Customer Premises Channelization Capacity charges (applicable only if Company provided) are available under Term Payment Plans only for rate periods of 36, 60, or 84 months.
  - c. Digital Channel Activation charges are available only on a month-to-month basis.

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CONTROLINK® Digital Channel Service

E. APPLICATION OF RATES (Continued)

10. (Continued)

- d. Service Activation charges are available on a month-to-month basis.
  - e. Individual network services (switched or dedicated) that are connected to CONTROLINK® Digital Channel Service, are not available under the Term Payment Plan rate stability provisions. Those services are subject to their standard tariff provisions and minimum service periods as appropriate.
11. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis. Rates for service under these options will be the current rates as specified in this Tariff.
12. A Termination Liability Charge will be applicable should the customer discontinue service prior to the end of the Term Payment Plan. This is subject to the following exemptions:
- a. No Termination Liability Charge will be applicable for the Digital Channel Capacity when the customer renegotiates a new Term Payment Plan for the same equipment or larger system at the same location for a period of time greater than the time remaining on the existing Term Payment Plan, subject to payment periods contained in E.10.
  - b. All CONTROLINK® Digital Channel Service Components are coterminous with the Digital Channel Capacity with which they are associated. Any activations subscribed to on a month-to-month basis have a minimum service period of one month and no associated Termination Liability Charge.
13. A Termination Liability Charge will be calculated based on the sum of the monthly payments remaining under the customer's Term Payment Plan, adjusted to the present value at the date of termination, based upon a 12% APR discount. The Termination Liability Charge is due in full at the date of termination.

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E. APPLICATION OF RATES (Continued)

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14. Transfer of service responsibility between customers is permitted subject to the rules and regulations as specified in this Tariff.
15. Unless specified herein, the regulations contained elsewhere in this Tariff are applicable to CONTROLINK® Digital Channel Service. These regulations include but are not limited to:

Cancellation of Service  
Application for Service  
Payment Arrangements  
Limitation of Liability

16. Should customers request interconnection between different CONTROLINK® Digital Channel Services provisioned in two or more different local serving offices, the 1.544 special transport mileage rates will apply. This charge will apply in addition to CONTROLINK® Digital Channel Service charges for each customer's premises which CONTROLINK® Digital Channel Service is provisioned.

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F. RATES AND CHARGES

1. Service Charges

a. Service Establishment Charge

This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations and/or Company provided Customer Premises Channelization. This charge includes common centralized testing, coordination and accounting activities.

This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

b. Service Change Charge

This charge applies on a per Digital Channel Capacity Service Activation basis associated with a customer request for modifications to an existing service. This would include activities such as, but not limited to:

change of associated channel assignment  
additional supplemental features  
activate/deactivate Digital Channel Activation  
activate/deactivate Service Activation

This Service Change Charge will be applied on a first and each additional basis and is in addition to Service Charges as specified elsewhere in this Tariff.

| c. Charges                      | <u>GSEC</u> | <u>Nonrecurring Charge</u> |
|---------------------------------|-------------|----------------------------|
| 1) Service Establishment Charge | DCSSEC1     | \$300.00                   |
| 2) Service Change Charge        | DCSSCC      | 100.00                     |

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F. RATES AND CHARGES (Continued)

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2. Digital Channel Capacity

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The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

a. Per System - 36 Month Contract

| Capacity          | GSEC     | Monthly Rate | GSEC        | Nonrecurring Charge |
|-------------------|----------|--------------|-------------|---------------------|
| 1) 24 Channels    | 24SC36   | \$ 340.00    | 24SC36-IC   | \$ 250.00           |
| 2) 48 Channels    | 48SC36   | 520.00       | 48SC36-IC   | 500.00              |
| 3) 72 Channels    | 72SC36   | 700.00       | 72SC36-IC   | 750.00              |
| 4) 96 Channels    | 96SC36   | 880.00       | 96SC36-IC   | 1,000.00            |
| 5) 120 Channels   | 120SC36  | 1,060.00     | 120SC36-IC  | 1,250.00            |
| 6) 144 Channels   | 144SC36  | 1,240.00     | 144SC36-IC  | 1,500.00            |
| 7) 192 Channels   | 192SC36  | 1,600.00     | 192SC36-IC  | 2,000.00            |
| 8) 240 Channels   | 240SC36  | 1,960.00     | 240SC36-IC  | 2,500.00            |
| 9) 288 Channels   | 288SC36  | 2,320.00     | 288SC36-IC  | 3,000.00            |
| 10) 384 Channels  | 384SC36  | 3,040.00     | 384SC36-IC  | 4,000.00            |
| 11) 480 Channels  | 480SC36  | 3,760.00     | 480SC36-IC  | 5,000.00            |
| 12) 576 Channels  | 576SC36  | 4,480.00     | 576SC36-IC  | 6,000.00            |
| 13) 672 Channels  | 672SC36  | 5,200.00     | 672SC36-IC  | 7,000.00            |
| 14) 1344 Channels | 1344SC36 | 10,240.00    | 1344SC36-IC | 14,000.00           |
| 15) 2016 Channels | 2016SC36 | 15,280.00    | 2016SC36-IC | 21,000.00           |

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F. RATES AND CHARGES (Continued)

2. Digital Channel Capacity (Continued)

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b. Per System - 60 Month Contract

| Capacity          | GSEC     | Monthly<br>Rate | GSEC        | Nonrecurring<br>Charge |
|-------------------|----------|-----------------|-------------|------------------------|
| 1) 24 Channels    | 24SC60   | \$ 320.00       | 24SC60-IC   | \$ 250.00              |
| 2) 48 Channels    | 48SC60   | 490.00          | 48SC60-IC   | 500.00                 |
| 3) 72 Channels    | 72SC60   | 660.00          | 72SC60-IC   | 750.00                 |
| 4) 96 Channels    | 96SC60   | 830.00          | 96SC60-IC   | 1,000.00               |
| 5) 120 Channels   | 120SC60  | 1,000.00        | 120SC60-IC  | 1,250.00               |
| 6) 144 Channels   | 144SC60  | 1,170.00        | 144SC60-IC  | 1,500.00               |
| 7) 192 Channels   | 192SC60  | 1,510.00        | 192SC60-IC  | 2,000.00               |
| 8) 240 Channels   | 240SC60  | 1,850.00        | 240SC60-IC  | 2,500.00               |
| 9) 288 Channels   | 288SC60  | 2,190.00        | 288SC60-IC  | 3,000.00               |
| 10) 384 Channels  | 384SC60  | 2,870.00        | 384SC60-IC  | 4,000.00               |
| 11) 480 Channels  | 480SC60  | 3,550.00        | 480SC60-IC  | 5,000.00               |
| 12) 576 Channels  | 576SC60  | 4,230.00        | 576SC60-IC  | 6,000.00               |
| 13) 672 Channels  | 672SC60  | 4,910.00        | 672SC60-IC  | 7,000.00               |
| 14) 1344 Channels | 1344SC60 | 9,670.00        | 1344SC60-IC | 14,000.00              |
| 15) 2016 Channels | 2016SC60 | 14,430.00       | 2016SC60-IC | 21,000.00              |

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F. RATES AND CHARGES (Continued)

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2. Digital Channel Capacity (Continued)

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c. Per System - 84 Month Contract

| <u>Capacity</u>   | <u>GSEC</u> | <u>Monthly<br/>Rate</u> | <u>GSEC</u> | <u>Nonrecurring<br/>Charge</u> |
|-------------------|-------------|-------------------------|-------------|--------------------------------|
| 1) 24 Channels    | 24SC84      | \$ 300.00               | 24SC84-IC   | \$ 250.00                      |
| 2) 48 Channels    | 48SC84      | 460.00                  | 48SC84-IC   | 500.00                         |
| 3) 72 Channels    | 72SC84      | 620.00                  | 72SC84-IC   | 750.00                         |
| 4) 96 Channels    | 96SC84      | 780.00                  | 96SC84-IC   | 1,000.00                       |
| 5) 120 Channels   | 120SC84     | 940.00                  | 120SC84-IC  | 1,250.00                       |
| 6) 144 Channels   | 144SC84     | 1,100.00                | 144SC84-IC  | 1,500.00                       |
| 7) 192 Channels   | 192SC84     | 1,420.00                | 192SC84-IC  | 2,000.00                       |
| 8) 240 Channels   | 240SC84     | 1,740.00                | 240SC84-IC  | 2,500.00                       |
| 9) 288 Channels   | 288SC84     | 2,060.00                | 288SC84-IC  | 3,000.00                       |
| 10) 384 Channels  | 384SC84     | 2,700.00                | 384SC84-IC  | 4,000.00                       |
| 11) 480 Channels  | 480SC84     | 3,340.00                | 480SC84-IC  | 5,000.00                       |
| 12) 576 Channels  | 576SC84     | 3,980.00                | 576SC84-IC  | 6,000.00                       |
| 13) 672 Channels  | 672SC84     | 4,620.00                | 672SC84-IC  | 7,000.00                       |
| 14) 1344 Channels | 1344SC84    | 9,100.00                | 1344SC84-IC | 14,000.00                      |
| 15) 2016 Channels | 2016SC84    | 13,580.00               | 2016SC84-IC | 21,000.00                      |

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CONTROLINK® Digital Channel Service

F. RATES AND CHARGES (Continued)

2. Digital Channel Capacity (Continued)

d. Month-to-Month

|     | <u>Capacity</u> | <u>GSEC</u> | <u>Monthly<br/>Rate (1)</u> |
|-----|-----------------|-------------|-----------------------------|
| 1)  | 24 Channels     | 24SC        | \$ 300.00                   |
| 2)  | 48 Channels     | 48SC        | 460.00                      |
| 3)  | 72 Channels     | 72SC        | 620.00                      |
| 4)  | 96 Channels     | 96SC        | 780.00                      |
| 5)  | 120 Channels    | 120SC       | 940.00                      |
| 6)  | 144 Channels    | 144SC       | 1,100.00                    |
| 7)  | 192 Channels    | 192SC       | 1,420.00                    |
| 8)  | 240 Channels    | 240SC       | 1,740.00                    |
| 9)  | 288 Channels    | 288SC       | 2,060.00                    |
| 10) | 384 Channels    | 384SC       | 2,700.00                    |
| 11) | 480 Channels    | 480SC       | 3,340.00                    |
| 12) | 576 Channels    | 576SC       | 3,980.00                    |
| 13) | 672 Channels    | 672SC       | 4,620.00                    |
| 14) | 1344 Channels   | 1344SC      | 9,100.00                    |
| 15) | 2016 Channels   | 2016SC      | 13,580.00                   |

(1) Month-to-Month rates are only available at the end of a 36, 60, or 84 month contract.

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F. RATES AND CHARGES (Continued)

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|  | <u>GSEC</u> | <u>Monthly<br/>Rate</u> | <u>GSEC</u> | <u>Nonrecurring<br/>Charge</u> |
|--|-------------|-------------------------|-------------|--------------------------------|
| 3. Digital Channel<br>Activation,<br>per channel (DSO)<br>activated. (Does<br>not apply to DS1<br>Service) | DCACT       | \$ 1.00                 | DCACT-IC    | \$ 6.00                        |
| 4. Service Activation,<br>per channel basis  |             |                         |             |                                |
| a. Exchange Line/Trunk<br>Local Calling Scope  | SA TRK      | 16.00                   | SA TRK-IC   | 40.00                          |
| b. CentraNet® Line   | SA CN       | 20.00                   | SA CN-IC    | 40.00                          |
| c. FX, OPX, Tie Line<br>or Private Line  | SA FX       | 25.00                   | SA FX-IC    | 40.00                          |
| d. Digital Data Service<br>2.4, 4.8, 9.6,<br>19.2 Kbps   | SA 24KL     | 60.00                   | SA 24KL-IC  | 40.00                          |
| e. Digital Data Service<br>56 Kbps   | SA 56KL     | 65.00                   | SA 56KL-IC  | 40.00                          |
| f. DS1 Service   | SA DS1L     | 75.00                   | SA DS1L-IC  | 500.00                         |

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CONTROLINK® Digital Channel Service

F. RATES AND CHARGES (Continued)

5. Customer Premises Channelization - Company provided on customer premises

a. Per System - 36 Month Contract

| <u>Capacity</u>   | <u>GSEC</u> | <u>Monthly<br/>Rate</u> |
|-------------------|-------------|-------------------------|
| 1) 24 Channels    | 24CC36      | \$ 120.00               |
| 2) 48 Channels    | 48CC36      | 240.00                  |
| 3) 72 Channels    | 72CC36      | 360.00                  |
| 4) 96 Channels    | 96CC36      | 480.00                  |
| 5) 120 Channels   | 120CC36     | 600.00                  |
| 6) 144 Channels   | 144CC36     | 720.00                  |
| 7) 192 Channels   | 192CC36     | 960.00                  |
| 8) 240 Channels   | 240CC36     | 1,200.00                |
| 9) 288 Channels   | 288CC36     | 1,440.00                |
| 10) 384 Channels  | 384CC36     | 1,920.00                |
| 11) 480 Channels  | 480CC36     | 2,400.00                |
| 12) 576 Channels  | 576CC36     | 2,880.00                |
| 13) 672 Channels  | 672CC36     | 3,360.00                |
| 14) 1344 Channels | 1344CC36    | 6,720.00                |
| 15) 2016 Channels | 2016CC36    | 10,080.00               |

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CONTROLINK® Digital Channel Service

F. RATES AND CHARGES (Continued)

5. Customer Premises Channelization - Company provided on customer premises  
(Continued)

b. Per System - 60 Month Contract

|     | <u>Capacity</u> | <u>GSEC</u> | <u>Monthly<br/>Rate</u> |
|-----|-----------------|-------------|-------------------------|
| 1)  | 24 Channels     | 24CC60      | \$ 110.00               |
| 2)  | 48 Channels     | 48CC60      | 220.00                  |
| 3)  | 72 Channels     | 72CC60      | 330.00                  |
| 4)  | 96 Channels     | 96CC60      | 440.00                  |
| 5)  | 120 Channels    | 120CC60     | 550.00                  |
| 6)  | 144 Channels    | 144CC60     | 660.00                  |
| 7)  | 192 Channels    | 192CC60     | 880.00                  |
| 8)  | 240 Channels    | 240CC60     | 1,100.00                |
| 9)  | 288 Channels    | 288CC60     | 1,320.00                |
| 10) | 384 Channels    | 384CC60     | 1,760.00                |
| 11) | 480 Channels    | 480CC60     | 2,200.00                |
| 12) | 576 Channels    | 576CC60     | 2,640.00                |
| 13) | 672 Channels    | 672CC60     | 3,080.00                |
| 14) | 1344 Channels   | 1344CC60    | 6,160.00                |
| 15) | 2016 Channels   | 2016CC60    | 9,240.00                |

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F. RATES AND CHARGES (Continued)

5. Customer Premises Channelization - Company provided on customer premises  
(Continued)

c. Per System - 84 Month Contract

|     | <u>Capacity</u> | <u>GSEC</u> | <u>Monthly<br/>Rate</u> |
|-----|-----------------|-------------|-------------------------|
| 1)  | 24 Channels     | 24CC84      | \$ 100.00               |
| 2)  | 48 Channels     | 48CC84      | 200.00                  |
| 3)  | 72 Channels     | 72CC84      | 300.00                  |
| 4)  | 96 Channels     | 96CC84      | 400.00                  |
| 5)  | 120 Channels    | 120CC84     | 500.00                  |
| 6)  | 144 Channels    | 144CC84     | 600.00                  |
| 7)  | 192 Channels    | 192CC84     | 800.00                  |
| 8)  | 240 Channels    | 240CC84     | 1,000.00                |
| 9)  | 288 Channels    | 288CC84     | 1,200.00                |
| 10) | 384 Channels    | 384CC84     | 1,600.00                |
| 11) | 480 Channels    | 480CC84     | 2,000.00                |
| 12) | 576 Channels    | 576CC84     | 2,400.00                |
| 13) | 672 Channels    | 672CC84     | 2,800.00                |
| 14) | 1344 Channels   | 1344CC84    | 5,600.00                |
| 15) | 2016 Channels   | 2016CC84    | 8,400.00                |

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F. RATES AND CHARGES (Continued)

5. Customer Premises Channelization - Company provided on customer premises  
(Continued)

d. Per System - Month-to-Month

| <u>Capacity</u>   | <u>GSEC</u> | <u>Monthly<br/>Rate (1)</u> |
|-------------------|-------------|-----------------------------|
| 1) 24 Channels    | 24CC        | \$ 100.00                   |
| 2) 48 Channels    | 48CC        | 200.00                      |
| 3) 72 Channels    | 72CC        | 300.00                      |
| 4) 96 Channels    | 96CC        | 400.00                      |
| 5) 120 Channels   | 120CC       | 500.00                      |
| 6) 144 Channels   | 144CC       | 600.00                      |
| 7) 192 Channels   | 192CC       | 800.00                      |
| 8) 240 Channels   | 240CC       | 1,000.00                    |
| 9) 288 Channels   | 288CC       | 1,200.00                    |
| 10) 384 Channels  | 384CC       | 1,600.00                    |
| 11) 480 Channels  | 480CC       | 2,000.00                    |
| 12) 576 Channels  | 576CC       | 2,400.00                    |
| 13) 672 Channels  | 672CC       | 2,800.00                    |
| 14) 1344 Channels | 1344CC      | 5,600.00                    |
| 15) 2016 Channels | 2016CC      | 8,400.00                    |

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(1) Month-to-Month rates are only available at the end of a 36 month contract.  
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F. RATES AND CHARGES (Continued)

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|  | <u>GSEC</u> | <u>Monthly<br/>Rate</u> | <u>GSEC</u>    | <u>Nonrecurring<br/>Charge</u> |
|--|-------------|-------------------------|----------------|--------------------------------|
| 6. Customer Premises<br>Service Activation,<br>per channel basis |             |                         |                |                                |
| a. Exchange Line/Trunk<br>Local Calling Scope                    | SA CC ALTC  | \$ 5.00                 | SA CC ALTC-IC  | \$ 20.00                       |
| b. CentraNet® Line   | SA CC CN-IC | 5.00                    | SA CC CN-IC    | 20.00                          |
| c. FX, OPX, Tie Line<br>or Private Line                          | SA CC FOPTI | 6.00                    | SA CC FOPTI-IC | 20.00                          |
| d. Digital Data Service<br>2.4, 4.8, 9.6,<br>19.2 Kbps           | SA CC DDS   | 15.00                   | SA CC DDS-IC   | 20.00                          |
| e. Digital Data Service<br>56 Kbps                               | SA CC DDS56 | 20.00                   | SA CC DDS56-IC | 20.00                          |

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HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

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A. GENERAL

1. High Capacity Digital DS1 Service is an intraLATA dedicated high capacity channel used for simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 megabits per second (Mbps). This service is designed to provide an average performance of at least 95% (percent) error free seconds of transmission over a continuous 24 hour period.

B. CONDITIONS

1. DS1 Service is available only on a point-to-point intraexchange/intraLATA basis. This service is provided between two Customer Designated Locations (CDLs).
2. DS1 Service is furnished on a full-time basis, 24 hours a day, seven days per week.
3. DS1 Service can only be provided within the same exchange where existing digital facilities and equipment permit.

C. RATES AND CHARGES

1. There are three basic rate elements which may apply to DS1 Service:
  - Special Access Line (SAL)
  - Special Transport (ST)
  - Special Transport Termination (STT)
2. Special Access Line
  - a. A Special Access Line (SAL) provides the transmission facilities between a Customer Designated Location and the serving wire center.

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HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

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C. RATES AND CHARGES (Continued)

3. Special Transport

- a. Special Transport (ST) is defined as the facilities for digital transmission provided between two serving wire centers. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.
- b. The Special Transport rate will not apply if both CDLs are in the same serving wire center.

4. Special Transport Termination

- a. Special Transport Termination (STT) provides the equipment and arrangements necessary to terminate the Special Transport facility at a serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for DS1 Services.
- b. The Special Transport Termination rate will not apply if both CDLs are in the same serving wire center.

5. Optional Payment Plan (OPP)

- a. A customer may elect to participate in an Optional Payment Plan (OPP) arrangement for DS1 Service. The OPP allows a customer to order the "First System" DS1 Special Access Line over a 12, 36, or 60 month payment period. The OPP applies to the "First System" DS1 Special Access Line rate element ordered between a customer designated location and its serving wire center. When the same customer orders "Additional System" DS1 Special Access Lines at the same Customer Designated Location, the standard nonrecurring and monthly rates, as set forth in this Tariff for "Each Additional System", will apply.

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SPECIALIZED SERVICES

HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

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C. RATES AND CHARGES (Continued)

6. Early Termination Liability

- a. When a "First System" DS1 OPP Special Access Line is discontinued prior to the end of the payment period, two levels of termination liability may apply based on the remainder of the OPP payment period in effect at the time of disconnect as indicated below.

1) 12 Month Contract OPP

- a) 50% of any remaining portion of the first year's recurring charges.

2) 36 Month Contract OPP

- a) 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 10% of the total monthly charges in that time period.

3) 60 Month Contract OPP

- a) 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 20% of the total monthly charges in that time period.

7. Early Termination Without Liability

- a. During the OPP payment period, should the currently effective rate for a customer's "First System" DS1 OPP Special Access Line increase, the customer may, at their option, terminate the service without penalty or liability.

8. Notification of Discontinuance

- a. Notice of discontinuance must be given by the customer at least thirty (30) days prior to actual discontinuance. Monthly charges will apply for a period of thirty (30) days from the date the Company receives discontinuance notification or until the requested discontinuance date, whichever period is longer.

JAN 31 1993

MO. PUBLIC SERVICE COMM.

Issued: October 15, 1992

Effective: ~~November 15, 1992~~

JAN 31 1993

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

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OCT 15 1992

SPECIALIZED SERVICES

HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

MO. PUBLIC SERVICE COMM.

C. RATES AND CHARGES (Continued)

|                              | <u>Monthly<br/>Rate</u> | <u>NRC<br/>per order</u> |
|------------------------------|-------------------------|--------------------------|
| 9. Special Access Line (SAL) |                         |                          |
| a. Month/Month               |                         |                          |
| 1) First System              | \$317.00                | \$965.00                 |
| 2) Additional System, each*  | 180.00                  | 128.00                   |
| b. 12 Month Contract         |                         |                          |
| 1) First System              | 301.00                  |                          |
| 2) Additional System, each** | 180.00                  |                          |
| c. 36 Month Contract         |                         |                          |
| 1) First System              | 271.00                  |                          |
| 2) Additional System, each** | 180.00                  |                          |
| d. 60 Month Contract         |                         |                          |
| 1) First System              | 241.00                  |                          |
| 2) Additional System, each** | 180.00                  |                          |

CANCELLED

SEP 15 1994

BY 93-1  
Public Service Commission  
MISSOURI

10. Special Transport/Termination (ST/STT)

|                                 |       |
|---------------------------------|-------|
| a. Interoffice facilities       |       |
| 1) Per airline mile or fraction | 30.85 |
| 2) Per termination              | 50.00 |

FILED

JAN 31 1993

MO. PUBLIC SERVICE COMM.

- \* Valid only if installed at the same location(s) as First System. (Same "A" to "Z" locations.)
- \*\* Valid for remaining contracted life on Additional System(s) installed at same location(s) as first contracted system. (Either same as "A" to "CO" or "Z" to "CO".)

Issued: October 15, 1992

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JAN 31 1993

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri



STATEMENT OF SUBJECT SERVICES

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Intrastate Access Services

OCT 18 1991

1. Access Services

MO. PUBLIC SERVICE COMM.

1.1 Application of Tariff

Access services are those services which are described in the Access Services Tariff of Contel of Missouri, Inc. d/b/a GTE Missouri. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Contel of Missouri, Inc. d/b/a GTE Missouri and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company concurs with the rates reflected in the Access Services Tariff of Contel of Missouri, Inc., except as set out in 2. following. (C)

1.2 Provision of Services

SEP 15 1994

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Contel of Missouri, Inc. d/b/a GTE Missouri Access Services Tariff pursuant to the terms, conditions, and rates specified therein, except specific rates specified in the following pages of this concurrence. The Company's concurrence in Contel's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (C)

1.3 Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

2. Rates and Charges

2.1 Carrier Common Line Access Service - Intrastate/InterLATA

Rate

Carrier Common Line Access, per min.

- Originating  
- Terminating

-.014438  
\$.04281

FILED

DEC 19 1991

Public Service Commission

Issued: October 18, 1991

Effective: December 19, 1991

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

STATEMENT OF SUBJECT SERVICES

Intrastate Access Services

RECEIVED

DEC 6 1988

1. Access Services

MISSOURI  
Public Service Commission

1.1 Application of Tariff

Access services are those services which are described in the Access Services Tariff of Contel of Missouri, Inc. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Contel of Missouri, Inc. and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company concurs with the rates reflected in the Access Services Tariff of Contel of Missouri, Inc., except as set out in 2. following.

1.2 Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Contel of Missouri, Inc.'s Access Services Tariff pursuant to the terms, conditions, and rates specified therein, except specific rates specified in the following pages of this concurrence. The Company's concurrence in Contel's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

1.3 Cancellation Rights

The Company reserves the right to cancel and make any change to the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

2. Rates and Charges

2.1 Carrier Common Line Access Service - Intrastate/InterLATA

Carrier Common Line Access, per min.

- Originating
- Terminating

Rate

\$ .014433 (R)  
\$ .04281

FILED

JAN 1 1989

Public Service Commission

Issued: DEC 6 1988

Effective: JAN 01 1989

Howard J. Keister, Vice President  
Wentzville, Missouri

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STATEMENT OF SUBJECT SERVICES

MAY 2 1988 (T)

Intrastate Access Services

MISSOURI (T)

Public Service Commission

1. Access Services

1.1 Application of Tariff

Access services are those services which are described in the Access Services Tariff of Contel of Missouri, Inc. These services are offered (T) by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Contel of Missouri, Inc. and approved by the (T) Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company concurs with the rates reflected in the Access Services Tariff of Contel of Missouri, Inc., except as set out in 2. following. (T)

1.2 Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Contel of Missouri, Inc.'s Access Services Tariff pursuant to the (T) terms, conditions, and rates specified therein, except specific rates specified in the following pages of this concurrence. The Company's concurrence in Contel's Access Services Tariff shall not be construed (T) or deemed a representation that all services and service components described therein are available from the Company.

1.3 Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

(D)

CANCELLED

JAN 1 1989  
BY 3ND P.S.#1  
Public Service Commission  
MISSOURI

FILED

JUL 1 1988  
84-222 et al.  
Public Service Commission

The above material formerly appeared in Section 7, SPECIALIZED SERVICES.

(D)  
(N)

Issued: MAY 02 1988

Effective: JUL 01 1988

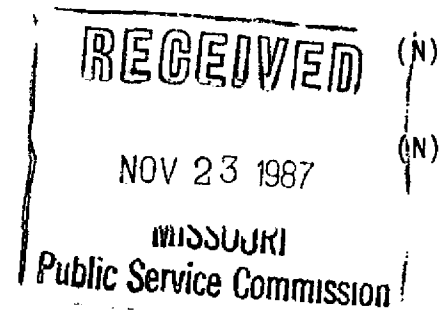
Howard J. Keister, Vice President  
Wentzville, Missouri

CONTEL SYSTEM  
OF MISSOURI, INC.

|                                    |    |
|------------------------------------|----|
| PSC MO. NO.                        | 3  |
| Section                            | 8  |
| First Revised Sheet                | 1  |
| Canceling Original Sheet           | 1  |
| And All Other Sheets Through Sheet | 42 |

(RESERVED FOR FUTURE USE)

This sheet reserves for future use sheets 2 through 42.



**CANCELLED**

JUL 1 1988  
BY 2nd L.S.#1  
Public Service Commission  
MISSOURI

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JAN 01 1988

Public Service Commission

Issued: NOV 23 1987

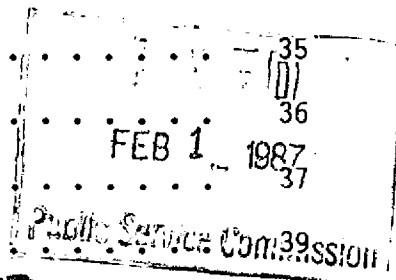
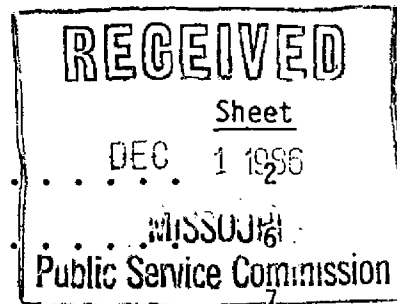
Howard J. Keister, Vice President  
Wentzville, Missouri

Effective: JAN - 1 1988

LIMITED SERVICES

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**CANCELLED**

JAN 1 1988  
BY RS#1  
Public Service Commission  
MISSOURI

FEB 1 1987

Issued: DEC 01 1986

Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective: JAN 01 1987

RECEIVED

APR 27 1992

STATEMENT OF SUBJECT SERVICES

A. Subject to Rates and Charges of Contel of Missouri, Inc. d/b/a GTE Missouri, Inc. (C)  
Public Service Commission

1. Contel System of Missouri, Inc. d/b/a GTE Systems of Missouri exchanges (C)  
are subject to rates and charges governing all services listed below as  
applied by Contel of Missouri, Inc. d/b/a GTE Missouri in the State of (C)  
Missouri, with the exception of item A.5. below.
2. Contel System of Missouri, Inc. d/b/a GTE Systems of Missouri extends (C)  
this statement to any and all changes which may be made subsequent to  
this date by Contel of Missouri, Inc. d/b/a GTE Missouri. (C)
3. Contel System of Missouri, Inc. d/b/a GTE Systems of Missouri hereby (C)  
expressly reserves the right to cancel and make void this statement of  
concurrence at any and such time as it appears to be in the best  
interest of the Company, but only after compliance has been made with  
such orders of the Missouri Public Service Commission as may be required  
in lieu of such cancellation.
4. This statement supersedes and cancels all previous schedules of rates  
and charges for services listed below as issued by the Company or its  
predecessors.

- a. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 5)
- b. WIDE AREA TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 6)
- c. PRIVATE LINE SERVICE  
(P.S.C. MO. NO. 7)
- d. DIGITAL DATA TRANSMISSION SERVICE  
(P.S.C. MO. NO. 8)
- e. FOREIGN EXCHANGE SERVICE  
(P.S.C. MO. NO. 9)

CANCELLED

SEP 15 1994

BY 93-1  
Public Service Commission  
MISSOURI

5. The following Contel System of Missouri, Inc. d/b/a GTE Systems of (C)  
Missouri exchanges are subject to the rates, rules, regulations and  
charges for Long Distance Message Telecommunications Service (LDMTS) and  
Wide Area Telecommunications Service (WATS) as applied by Southwestern  
Bell Telephone Company in the state of Missouri except for Operator  
Surcharge rates, which will be the rates set by Contel of Missouri, Inc.  
d/b/a GTE Missouri. (C)

Exchanges:

|                          |             |
|--------------------------|-------------|
| Brunswick (Triplett) (C) | Keytesville |
| Clarence                 | Lewiston    |
| Dalton                   | Monticello  |
| Ewing                    | Paris       |

(D)  
FILED

JUN 29 1992

Issued: May 28, 1992

Effective: June 29, 1992 PUBLIC SERVICE COMM.

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

STATEMENT OF SUBJECT SERVICES

AUG 8 1990

A. Subject to Rates and Charges of Contel of Missouri, Inc. MISSOURI  
Public Service Commission

1. Contel System of Missouri, Inc. exchanges are subject to rates and charges governing all services listed below as applied by Contel of Missouri, Inc. in the State of Missouri, with the exception of item A.5. below.
2. Contel System of Missouri, Inc. extends this statement to any and all changes which may be made subsequent to this date by Contel of Missouri, Inc.
3. Contel System of Missouri, Inc. hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company, but only after compliance has been made with such orders of the Missouri Public Service Commission as may be required in lieu of such cancellation.
4. This statement supersedes and cancels all previous schedules of rates and charges for services listed below as issued by the Company or its predecessors.

- a. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 5)
- b. WIDE AREA TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 6)
- c. PRIVATE LINE SERVICE  
(P.S.C. MO. NO. 7)
- d. DIGITAL DATA TRANSMISSION SERVICE  
(P.S.C. MO. NO. 8)
- e. FOREIGN EXCHANGE SERVICE  
(P.S.C. MO. NO. 9)

CANCELLED

JUN 29 1992  
BY 5th R.S. #2

Public Service Commission  
MISSOURI

5. The following Contel System of Missouri, Inc. exchanges are subject to the rates, rules, regulations and charges for Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS) as applied by Southwestern Bell Telephone Company in the state of Missouri except for Operator Surcharge rates, which will be the rates set by Contel of Missouri, Inc.

Exchanges:

|           |     |             |     |          |
|-----------|-----|-------------|-----|----------|
| Brunswick | (D) | Keytesville | (D) | Triplett |
| Clarence  |     | Lewiston    |     |          |
| Dalton    |     | Monticello  |     |          |
| Ewing     |     | Paris       |     |          |

FILED

OCT 17 1990

Public Service Commission

Issued: **AUG 08 1990**

Gerald D. Harris, Vice President  
Wentzville, Missouri

Effective: ~~OCT 08 1990~~  
OCT 17 1990

STATEMENT OF SUBJECT SERVICES

RECEIVED

A. Subject to Rates and Charges of Contel of Missouri, Inc.

APR 23 1990

1. Contel System of Missouri, Inc. exchanges are subject to rates and charges governing all services listed below as applied by Contel of Missouri, Inc. in the State of Missouri, with the exception of item A.5. below.
2. Contel System of Missouri, Inc. extends this statement to any and all changes which may be made subsequent to this date by Contel of Missouri, Inc.
3. Contel System of Missouri, Inc. hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company, but only after compliance has been made with such orders of the Missouri Public Service Commission as may be required in lieu of such cancellation.
4. This statement supersedes and cancels all previous schedules of rates and charges for services listed below as issued by the Company or its predecessors.
  - a. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 5)
  - b. WIDE AREA TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 6)
  - c. PRIVATE LINE SERVICE  
(P.S.C. MO. NO. 7)
  - d. DIGITAL DATA TRANSMISSION SERVICE  
(P.S.C. MO. NO. 8)
  - e. FOREIGN EXCHANGE SERVICE  
(P.S.C. MO. NO. 9)
5. The following Contel System of Missouri, Inc. exchanges are subject to the rates, rules, regulations and charges for Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS) as applied by Southwestern Bell Telephone Company in the state of Missouri except for Operator Surcharge rates, which will be the rates set by Contel of Missouri, Inc.

Exchanges:

Brunswick  
Canton  
Clarence  
Dalton  
Ewing

Keytesville  
LaGrange  
Lewiston  
Monticello  
Paris

Triplett

FILED

JUL 18 1990

Public Service Commission

Issued:

Effective: ~~APR 23 1990~~

APR 20 1990

Gerald D. Harris, Vice President  
Wentzville, Missouri

JUL 6 1990

CANCELLED  
OCT 17 1990  
BY 4#RS#2  
Public Service Commission  
MISSOURI



STATEMENT OF SUBJECT SERVICES

A. Subject to Rates and Charges of Contel of Missouri, Inc.

1. Contel System of Missouri, Inc. exchanges are subject to rates and charges governing all services listed below as applied by Contel of Missouri, Inc. in the State of Missouri, with the exception of item A.5. below.
2. Contel System of Missouri, Inc. extends this statement to any and all changes which may be made subsequent to this date by Contel of Missouri, Inc.
3. Contel System of Missouri, Inc. hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company, but only after compliance has been made with such orders of the Missouri Public Service Commission as may be required in lieu of such cancellation.
4. This statement supersedes and cancels all previous schedules of rates and charges for services listed below as issued by the Company or its predecessors.
  - a. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 5)
  - b. WIDE AREA TELECOMMUNICATIONS SERVICE  
(P.S.C. MO. NO. 6)
  - c. PRIVATE LINE SERVICE  
(P.S.C. MO. NO. 7)
  - d. DIGITAL DATA TRANSMISSION SERVICE  
(P.S.C. MO. NO. 8)
  - e. FOREIGN EXCHANGE SERVICE  
(P.S.C. MO. NO. 9)
5. The following Contel System of Missouri, Inc. exchanges are subject to the rates, rules, regulations and charges for Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS) as applied by Southwestern Bell Telephone Company in the state of Missouri except for Operator Surcharge rates, which will be the rates set by Contel of Missouri, Inc.

Exchanges:

|           |             |             |
|-----------|-------------|-------------|
| Brunswick | Keytesville | Paris       |
| Canton    | LaGrange    | Triplett    |
| Clarence  | Lewiston    | West Quincy |
| Dalton    | Monticello  |             |
| Ewing     |             | (D)         |

Issued:

Effective:

Gerald D. Harris, Vice President  
Wentzville, Missouri

RECEIVED

STATEMENT OF SUBJECT SERVICES

MAY 2 1988

(C)

A. Subject to Rates and Charges of Contel of Missouri, Inc.

MISSOURI

Public Service Commission

1. Contel System of Missouri, Inc. exchanges are subject to rates and charges governing all services listed below as applied by Contel of Missouri, Inc. in the State of Missouri, with the exception of item A.5. below.
2. Contel System of Missouri, Inc. extends this statement to any and all changes which may be made subsequent to this date by Contel of Missouri, Inc.
3. Contel System of Missouri, Inc. hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company, but only after compliance has been made with such orders of the Missouri Public Service Commission as may be required in lieu of such cancellation.
4. This statement supersedes and cancels all previous schedules of rates and charges for services listed below as issued by the Company or its predecessors.

a. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(P.S.C. MO. NO. 5)

b. WIDE AREA TELECOMMUNICATIONS SERVICE

(P.S.C. MO. NO. 6)

c. PRIVATE LINE SERVICE

(P.S.C. MO. NO. 7)

d. DIGITAL DATA TRANSMISSION SERVICE

(P.S.C. MO. NO. 8)

e. FOREIGN EXCHANGE SERVICE

(P.S.C. MO. NO. 9)

CANCELLED

JUL 6 1990

BY 320 R S. #2

Public Service Commission

MISSOURI

5. The following Contel System of Missouri, Inc. exchanges are subject to the rates, rules, regulations and charges for Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS) as applied by Southwestern Bell Telephone Company in the state of Missouri except for Operator Surcharge rates, which will be the rates set by Contel of Missouri, Inc.

Exchanges:

Brunswick  
Canton  
Clarence  
Dalton  
Ewing  
Keytesville  
LaGrange

Lewiston  
Monticello  
Palmyra  
Paris  
Triplett  
West Quincy

FILED

JUL 1 1988

84-222 et al.

Public Service Commission

(C)

Issued: MAY - 2 1988

Effective:

Howard J. Keister, Vice President  
Wentzville, Missouri

JUL - 1 1988

LIMITED SERVICES

AUTOMATIC ANSWERING AND RECORDING SERVICE

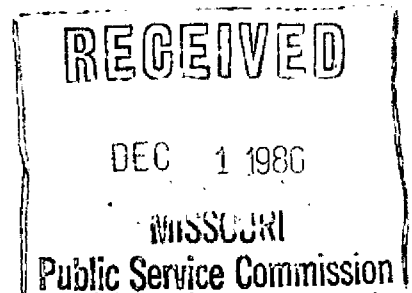
A. General

1. The Company will furnish:

- a. Automatic answering (only) service which provides for automatic answering of telephones and transmission of a prepared message to the calling party.
- b. Automatic answering and recording service which provides for the automatic answering of telephones, the transmission of a prepared message to the calling party and the automatic recording of a message from the calling party.
- c. Automatic answering, recording and remote call back service which provides for the automatic answering of telephones, the transmission of a prepared message to the calling party, the automatic recording of a message from the calling party and the automatic relay of previously recorded messages from calling parties to a remote station by which the customer has made contact with the automatic equipment.

2. The Company will furnish all equipment required for such automatic answering (only), automatic answering and recording and automatic answering, recording and remote call back services.

3. Automatic answering (only), automatic answering and recording and automatic answering, recording and remote call back services are available for use with all exchange and private branch exchange stations where full selective ringing is employed. The services are not available at telephones where semi-selective or non-selective ringing is used.



**CANCELLED**

JAN 1 1988

BY Ph R. S. H

Public Service Commission  
MISSOURI

FEB 1 1987

FEB 1 1987

Issued:

DEC 01 1986

Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective:

JAN 01 1987

CONTEL SYSTEM  
OF MISSOURI, INC.

PSC NO. NO. 3  
Section 8  
First Revised Sheet 3  
Canceling Original Sheet 3

(RESERVED FOR FUTURE USE)

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MAY 2 1988

This sheet reserves for future use Original Sheets 4 through 42.

MISSOURI  
Public Service Commission

CANCELLED

SEP 15 1994

BY 93-1  
Public Service Commission  
MISSOURI

FILED

JUL 1 1988  
84-222 et al.  
Public Service Commission

Issued:

Effective:

Howard J. Keister, Vice President  
Wentzville, Missouri

LIMITED SERVICES

AUTOMATIC ANSWERING AND RECORDING SERVICE (Continued)

A. General (Continued)

4. The called telephone is disconnected automatically after completion of the period provided by the equipment as follows:
  - a. Automatic answering (only) service disconnects after transmission of the prepared message.
  - b. Automatic answering and recording service disconnects after recording the incoming message.
  - c. Automatic answering, recording and remote call back service disconnects as in Paragraph b. above, after recording the incoming message. In addition, when called from a remote station by the customer, the equipment will disconnect after completing the relay of previously recorded messages.
5. Since the customer and calling parties have exclusive control over the quality and characteristics of speech used in the messages recorded, the Company has no liability for the quality of, or defects in, the recordings of such messages.
6. The customer indemnifies and saves the Company harmless against all claims arising from the material transmitted over facilities furnished hereunder, including claims for libel, slander, fraudulent or misleading advertisements, infringement of copyright or any other claims, and against all claims arising out of any act or omission of the customer or of the calling party in connection with facilities provided by the Company.
7. The necessary power wiring, power outlets and commercial power for the operation of any of the automatic answering and recording services and equipment are to be furnished by the customer, who assumes all responsibility for the safe condition of such wiring, outlets and power.

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MISSOURI  
Public Service Commission

CANCELLED

JAN 1 1988

BY *14 RS #1*

Public Service Commission  
MISSOURI

FEB 1 1987

FEB 1 1987

Issued:

DEC 01 1986

Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective:

JAN 01 1987

LIMITED SERVICES

AUTOMATIC ANSWERING AND RECORDING SERVICE (Continued)

A. General (Continued)

8. The automatic answering and recording service will not be furnished with non-published telephone numbers.
9. Answering devices should not be used for the transmission of prerecorded announcements concerning weather, time, temperature or other information of public interest. Such service should be provided by utilizing equipment specified and designed for this type of service.

B. Rates and Charges

The following rates are in addition to the established charges for the service with which the equipment is associated.

|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| 1. Answer Only Equipment                      |                           |                         |
| Automatic answering (only)<br>equipment, each | A0                        | \$12.65                 |

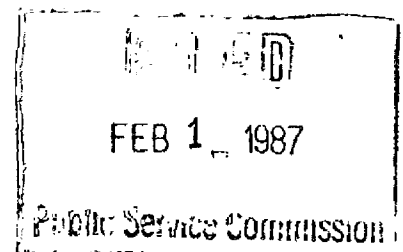
NOTE: This unit is furnished equipped with a tape recording device for the transcription and/or transmission of messages.

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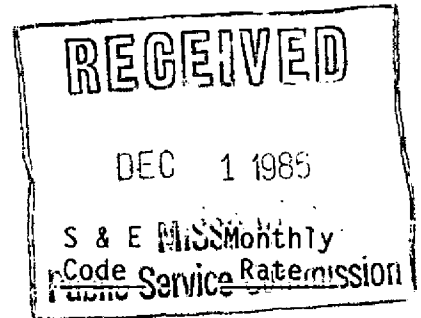
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LIMITED SERVICES

AUTOMATIC ANSWERING AND RECORDING SERVICE (Continued)

B. Rates and Charges (Continued)



2. Limited capacity - memory phone

This equipment provides for automatic answer of incoming signals with changeable announcement of up to 30 seconds in length. An automatic beep tone follows immediately after the announcement and then the unit will accept 15 thirty-second messages. A message counter is also provided. This unit replaces the regular instrument completely.

Each

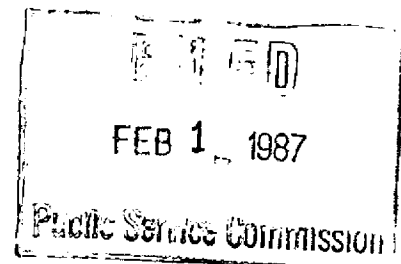
ARCR

\$13.80

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LIMITED SERVICES

AUTOMATIC DIALING EQUIPMENT

A. Magicall Dialer

1. General

- a. The Magicall is an automatic repertory dialer in which telephone numbers are recorded on a magnetic storage tape by the use of a detachable dial box. Calls are placed by locating the desired listing in a viewing window, lifting the handset for dial tone and depressing a control button.
- b. The magnetic storage tape is contained in a cartridge which can be easily removed from the main housing. Standard tape cartridges have a capacity of 400 thirteen-digit listings. Additional standard tape cartridges may be purchased at extra cost and an optional tape cartridge with a capacity of 1,000 thirteen-digit listings is available at extra cost for special installations. When required, the 1,000 line tape cartridge can be installed in the main dialer housing as a replacement for the 400 line cartridges without further modification.
- c. The Magicall features a motorized tape drive for rapid movement of the tape with a manual selector wheel for final adjustment.
- d. The customer is required to furnish a convenient power outlet and suitable commercial power for the operation of the Magicall.

2. Rates and Charges

| <u>S &amp; E</u><br><u>Code</u> | <u>Monthly</u><br><u>Rate</u> |
|---------------------------------|-------------------------------|
|---------------------------------|-------------------------------|

Magicall - Model #E-2

Including standard magnetic tape  
cartridge with capacity of 400  
thirteen-digit telephone numbers,  
each

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ADM1 \$ 13.80  
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CORDS

A. General

Regular, extra length, weatherproof and other special cords may be provided by the Company for Company-provided equipment. Such cords remain the property of the Company.

B. Rates

NRC

1. Handset Cords

|  |      |
|--|------|
| a. Standard - for desk sets (4'6" to 6') | \$ - |
| b. Standard - for wall sets (4'6" to 9') | -    |
| c. Mid-length - for desk sets (9')       | 7.00 |
| d. Long - for all sets (11' to 15')      | 9.00 |

2. Line Cords

|                          |       |
|--------------------------|-------|
| a. Standard (4'6" to 9') | -     |
| b. Long (13' to 15')     | 9.00  |
| c. Extra long (25')      | 15.00 |

C. Conditions

1. Line or handset cords are available in certain lengths and colors.
2. Certain types of telephones are equipped with a retractable cord as a standard feature. In such instances, no charge will apply for the cord.
3. Cords in standard lengths and colors will be replaced without cost to customers, when such replacement is initiated by the Company for the proper maintenance of the equipment or service.
4. The nonrecurring charges shown above do not apply when a customer having paid such nonrecurring charge for a cord, moves from one location to another within exchanges served by the same business office and service is continuous. Normal delays in installation do not break the continuity of service.
5. Customer-provided cords may not be attached to instruments owned by Company, nor may Company-owned cords be attached to customer-provided instruments.

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CUSTOMER PREMISES EQUIPMENT

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- A. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
- B. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones and multiplexing equipment to deliver multiple channels to the customer.
- C. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.
- D. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission in Case No. T0-86-26.

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CUSTOMER PROVIDED EQUIPMENT: PROTECTIVE CONNECTING ARRANGEMENTS

DEC 1 1986

A. General

The following charges apply for voice connecting and/or alarm reporting arrangements in addition to other rates and charges applied. **MISSOURI Service Commission**

B. Rates

|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
| 1. Recorder coupler for the connection of customer-provided recording, re-producing and automatic answering and recording equipment with Company facilities. | XRDR                      | \$ 5.15                 |
| 2. Recorder coupler for the connection of customer-provided prerecorded transmission equipment with Company facilities.                                      | RCCP                      | 2.85                    |
| 3. Alarm Coupler   | XCAU                      | 4.00                    |

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LIMITED SERVICES

DATA SERVICE

A. Data Access Arrangement

Description - Rates for Data Access Arrangement for provided data transmitting and/or receiving equipment or communications systems where the customer elects to use customer-provided data transmitting and/or receiving terminal equipment through a data access arrangement. The charges for connection of customer-provided data transmitting and receiving equipment provided here are in addition to other rates and charges applicable.

|                | <u>S &amp; E</u><br><u>Code</u> | <u>Monthly</u><br><u>Rate</u> |
|----------------|---------------------------------|-------------------------------|
| Per connection | XCBS                            | \$ 9.20                       |

B. Data Transmitting and Receiving Equipment

1. 100 Series Data Sets

103A2 suitable for conditioning signals at rates up to 300 bits per second in sequence, combined sending and receiving, each

D1WB 34.50

2. 202E-7 Data Set Transmitter -

Permits serial data transmission up to speeds of 1,200 bits per second over the DDD network with voltage signal interface only. Provides unattended automatic answer and has remote test feature. Contains integrated telephone set for alternate voice capability compatible with 202C type data set, each

D20 28.75

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LIMITED SERVICES

HOME INTERPHONE SERVICE

A. General

Home Interphone Service provides connection with one Public Service Central Office line and intercommunication service at each telephone associated with the system. The system also provides intercommunication between door answering units and each associated telephone.

B. Rates

The following charges are in addition to regular monthly rates and non-recurring charges applicable to the access line and associated equipment.

Service Charges apply.

|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| 1. Home Interphone Service,<br>including one door answering<br>unit and up to three telephones<br>equipped with "interphone" fea-<br>tures (including two-line pickup,<br>hold feature) | /HIPE                     | \$ 4.30                 |
| 2. Additional door answering units  | /HIPA                     | 2.60                    |
| 3. Additional extension telephone<br>equipped with two-line pickup,<br>hold feature, microphone and<br>loudspeaker, each  | /HIPY                     | 3.85                    |

C. Conditions

1. The customer may be required to provide suitable openings and make the necessary arrangements for concealed wiring when necessary.

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LIMITED SERVICES

KEY AND PUSHBUTTON TELEPHONE SERVICE

A. Provision of Service

1. Key telephone systems and pushbutton telephone systems are furnished by means of keys or buttons mounted in the base of the telephone instrument or separately located near the telephone instrument and provide one or more of the service features listed below:
  - a. Pickup - An arrangement whereby a telephone may be connected to one or more lines individually by key or button operation at that telephone.
  - b. Hold - An arrangement in which, by key or button operation, a call may be held on one line while a call is originated or answered on another line at that telephone.
  - c. Intercommunication - An arrangement provided primarily to furnish direct communication between the stations of the system.
  - d. Exclusion - An arrangement where, by key operation, a station may obtain the private use of a line for the period of a conversation and thereby control the use of the line by other interconnected stations.
  - e. Cut-off or cut-off and ringer transfer - An arrangement by which a station user may disconnect bells, telephones, or other equipment or disconnect extension stations and transfer ringer to main station.
  - f. Signaling - An arrangement whereby signaling is provided between stations either automatically, by key or button operation, or by dial operation.
2. Key telephone systems and pushbutton telephone systems are regularly available only in connection with Key trunk, PBX, WATS and private line services.
3. Except as specifically provided, all telephones connected to a key telephone system will ordinarily be located on the same premises or in the same building. Telephones not on the same premises nor in the same building will be furnished subject to the condition that, if additional equipment and facilities are required for satisfactory operation, the customer will be required to pay additional charges for such additional equipment and facilities based upon the costs incurred.

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LIMITED SERVICES

KEY AND PUSHBUTTON TELEPHONE SERVICE (Continued)

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A. Provision of Service (Continued)

4. Sufficient individual telephone bells, required for the satisfactory operation of key telephone systems, are furnished without additional charge. Additional bells, as well as visual and audible signals, push buttons and buzzers, are furnished at the charges specified in Section 14 of this tariff.
5. The necessary power wiring, power outlets and commercial power for the operation of a key telephone system are furnished by the customer, who assumes all responsibility for the safe condition of such wiring, outlets and power.
6. Non-key or non-button telephones may be bridged to any line of a key or pushbutton telephone system. The number of telephones which may be connected to a line either directly or by key or button operation is limited to such number as in the judgement of the Company will not interfere with efficient telephone service.
7. When a customer requests service features other than those regularly available, additional charges based on costs will apply.

B. Application of Charges

1. Contracts for electronic key telephone systems and associated equipment are taken for an initial period of three years. In case of termination of the service before the expiration of the initial contract period, the unexpired portion on the initial contract period will apply.
2. Where an installation charge is specified in this section, the same charge is applicable to an inside move or change on the same premises.

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LIMITED SERVICES

KEY AND PUSHBUTTON TELEPHONE SERVICE (Continued)

C. Multiple Line Key Equipment

1. General

- a. The Company may furnish and maintain multi-line-key-telephone system equipment required for such service.
- b. Each individual line, central office trunk line, PBX trunk line or private line terminated in multi-line instruments must be equipped for both visual line signals and holding.
- c. Each multi-line instrument will be equipped to provide illumination, station hold and pickups required to establish mutli-line telephone service.
- d. In addition to the service and rates shown in this section, any other regular service offering in any section of this tariff will be furnished at the specified rates and charges for the service provided, unless technical considerations prohibit.

D. Key Telephone Instruments

1. Key Equipped Handsets

a. General

Handset telephones with special bases or otherwise constructed so as to include as a part of the instrument, keys or switches will be furnished to meet the special requirements of the customer.

b. Rates

The rate shown is in addition to the authorized main or extension station rates for the service involved.

(1) One-key, each instrument

(2) Two-key, each instrument

| S & E<br>Code | Monthly<br>Rate |
|---------------|-----------------|
| 1K-TL1K       | \$ 1.15         |
| 2K-TL2K       | 2.30            |

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LIMITED SERVICES

KEY AND PUSHBUTTON TELEPHONE SERVICE (Continued)

D. Key Telephone Instruments (Continued)

2. Call Directors

a. General

- (1) Call Directors are key telephone sets that will provide from twelve (12) keys (buttons) up to a maximum of thirty (30) keys (buttons) for pickup, hold and a local signaling, including key illuminations (visuals) and dial.
- (2) Each additional line, central office trunk line, PBX, PABX station line or private line picked up by a call director must be equipped for combined line and busy signals and each individual line, central office trunk line, PBX-PABX station line must be equipped for holding and with wink-hold signals.
- (3) The preceding rates specified for key telephone system features within this General Customer Services Tariff, are applicable in connection with Call Director lines with the exception of the pickups, station holds, push buttons and key illuminators (visuals).
- (4) The Company may furnish and maintain all equipment required for such service.
- (5) This service is limited to the lines extended in the same building (adjacent floors) and/or on the same premises with the exception of the extended lines on the same continuous property where the appropriate mileage charge is applicable. Refer to Section 13.2.1 for extension line mileage charges.

b. Rates

- (1) 10/12 button ITT multi-line telephone
- (2) Key System Busy Lamp Field per telephone
- (3) 18/20 button telephone

| Code       | Monthly Rate |
|------------|--------------|
| FEB 1 1987 |              |
| KTH        | \$ 6.30      |

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BSD1 2.30  
KTJ 16.55

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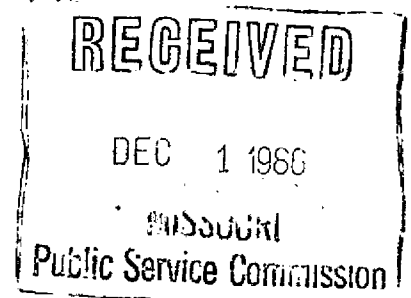
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LIMITED SERVICES

KEY AND PUSHBUTTON TELEPHONE SERVICE (Continued)

E. Key Telephone Convenience Systems

1. Type 1

The following system has a maximum service capacity of six central office lines and fifteen specially equipped stations.

|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u>   |
|--|---------------------------|---------------------------|
| a. Switching Equipment and relay cabinet with a capacity of three central office lines, each   | KPC                       | \$10.75                   |
| Additional central office line switching equipment, per line   | AZCL                      | 2.25                      |
| b. Power supply equipment:   |                           |                           |
| (1) Power supply required to provide visual indication and signaling for key systems, each   | KSPS                      | 6.65                      |
| c. Stations:   |                           |                           |
| (1) 6 button telephone equipped with line pickup key, line hold key and visual signal features, with dial, in addition to the regular main station and extension station charges, each | KTA                       | 6.50                      |
| (2) Keyless type (for extension stations or stations having access to the intercommunicating line only), each  |                           | Reg. Ext.<br>Station Rate |

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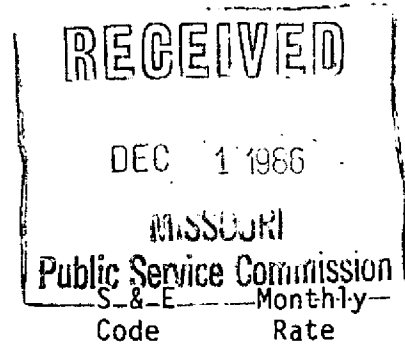
LIMITED SERVICES

KEY AND PUSHBUTTON TELEPHONE SERVICE (Continued)

E. Key Telephone Convenience Systems (Continued)

1. Type 1 (Continued)

d. Station equipment charges



- (1) Extension line mileage charges,  
as specified in Section 13 of  
this tariff, apply per circuit  
required.

Manual intercommunication  
Equipment, per intercommunica-  
tion line equipped

COML \$ 2.00

(2) Signaling:

- (a) Manual selective signaling  
equipment (external push-  
button equipment arranged  
to produce audible selective  
signals at interconnected  
stations)

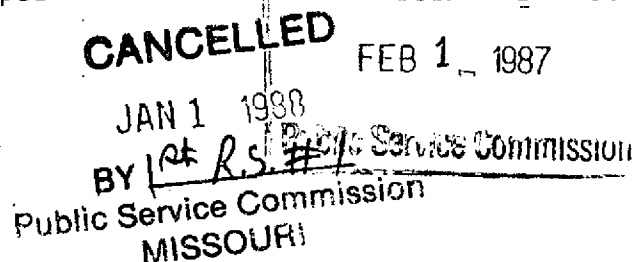
Reg. Push  
Button and  
Buzzer Rate

- (b) Dial operated selective signal-  
ing equipment: Control unit  
for a ten station signaling  
system, per line equipped

DS1A 6.00

Control unit for a fifteen  
station signaling system,  
per line equipped

DS1F 9.00



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LIMITED SERVICES

KEY AND PUSHBUTTON TELEPHONE SERVICE (Continued)

E. Key Telephone Convenience Systems (Continued)

2. Type 2

- a. The following system has a maximum service capacity of two central office lines. A minimum of two central office lines and one specially equipped station is required.

S & E  
Code Monthly  
Rate

b. Stations:

- (1) 3 line telephone with or without dial (integral switching equipment complete with two line hold, two line pickup, one intercommunication and one central office recall features), in addition to the regular main and extension station charges, each

MLT3 \$ 3.15

- (2) Keyless Type, each

Reg. Main  
or Ext.  
Sta. Rate

c. Signaling Equipment:

- (1) Dial operated selective signaling equipment

- (a) Control unit for a signaling system with a maximum capacity of ten (10) interconnected stations, each

DIA 6.90

- (b) Buzzer signals, each

Reg. Buzzer  
Rate

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LIMITED SERVICES

PAGING AND PUBLIC ADDRESS SYSTEM SERVICE

A. General

Paging Service is one-way communication through the use of microphones, loudspeakers and in some cases PBX or Key System Equipment.

Paging System Service may be provided in conjunction with, or independently of, telephone service.

B. Rates

|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| 1. Pushbutton Page Adapter - provides direct access from key telephone or key equipment to Paging System. | PAT1                      | \$ 4.00                 |
| 2. Amplifier - with or without line coils and preamplifiers, each   | PA7                       | 13.80                   |
| 3. Loudspeakers - with 200 feet of standard inside wiring   | PES1                      | 3.45                    |

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LIMITED SERVICES

PAGING AND PUBLIC ADDRESS SYSTEM SERVICE (Continued)

C. Conditions

1. Paging and Public Address System Services may be furnished at the rates and charges set forth above, when facilities are available and operating conditions permit.
2. Commercial power, where required in the operation of Paging and Public Address System Service or associated equipment, shall be provided by the customer.
3. Paging and Public Address Systems may not be connected, either directly or indirectly, to exchange or toll service facilities of the Company.
4. Equipment arranged to permit an attendant to page from a PBX/PABX switchboard through the use of the attendant's headset/handset requires one paging access per facility.
5. Connection of customer-owned and maintained music sources with the facilities offered herein will be made only through Company-owned connecting equipment. Since the facilities offered herein are not basically designed for the transmission of music, the Company cannot guarantee the quality or fidelity of the transmission.
6. All conduit and any special construction required for the installation of Paging and Public Address Systems may be furnished by the customer or by the Company at its costs as outlined in the General Regulations.

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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE

A. General

1. Provision of Service

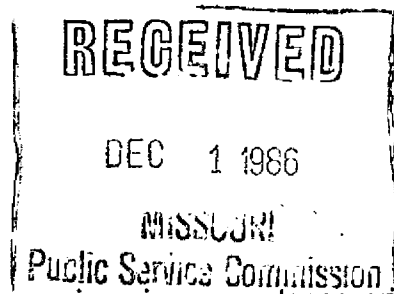
The Company will provide facilities for PBX service in accordance with the provisions of this tariff.

2. Responsibility of the Customer

- a. In the operation of the PBX, the customer must conform with the rules and regulations which the Company may adopt to maintain a proper standard of service.
- b. The customer is responsible for the expense of operating the PBX and other facilities provided by the Company.

3. Application of Rates and Charges

- a. The rates quoted herein for PBX service apply in connection with standard systems and equipment. PBX systems and equipment not included in this section may be furnished at a monthly rate based on cost. Full termination charges based on the total cost of the equipment and its installation are applicable for each PBX or Centrex System.
- b. PBX switchboards and associated equipment are installed on an installation charge basis. The stations and associated equipment and trunks are installed on the basis of the applicable service connection charges.
- c. Monthly rates apply for systems located inside the base rate area and for stations located within the same buildings as the switchboard or the master station. Mileage charges as set forth in Section 5 apply for PBX trunks, battery and ringing trunks extending beyond the base rate area. For stations located outside the same buildings as the switchboard or the master station, extension line mileage as set forth in Section 5 applies.



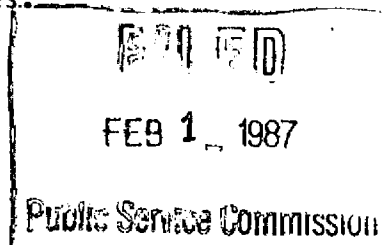
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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

A. General (Continued)

3. Application of Rates and Charges (Continued)

- d. When, because of the distance from the PBX switchboard to any station or stations connected therewith, additional equipment is required to maintain suitable transmission, such equipment will be furnished at a monthly rate based upon the installed cost of such equipment.
- e. Special construction and/or special installation charges may apply for unusual PBX installations.
- f. Charges for connections, moves and changes are applicable to the stations and trunks connected to the PBX system.
- g. When required, network access terminals are furnished at a monthly rate based on the cost involved.

4. Location of PBX Stations

Provided that separate exchange service is also installed, PBX stations may be located on premises other than those of the customer. Such stations are to be used only for communication with such other stations as are connected with the PBX switchboard, and which are located on the premises of the customer.

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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

A. General (Continued)

5. Contracts for PBX Service

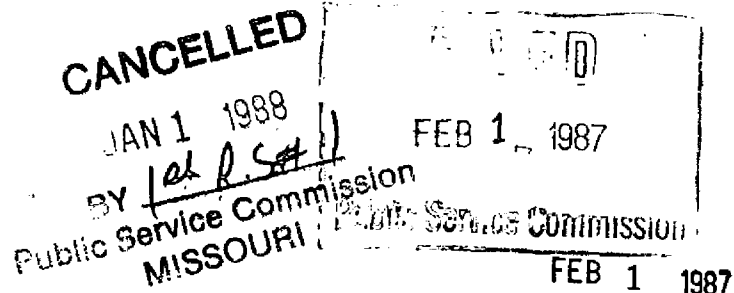
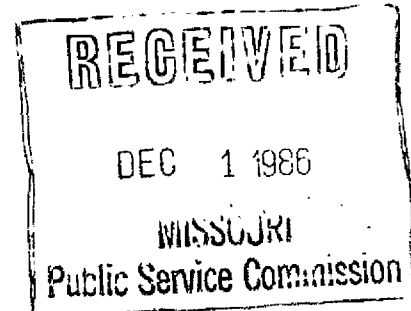
a. Initial Contract Periods

In the case of PBX service, the normal initial contract period is five years at the same location or all classes of PBX and PABX equipment. Shorter or longer contract periods are applicable for special applications.

b. Termination of Service

The customer will furnish the Company with thirty (30) days' prior written notice should it desire to terminate an application or contract, in whole or part, for a communications switching system for which the initial application or contract period is in excess of one month at the same location. Customers who terminate any such application or contract prior to the end of the minimum period will be subject to an early termination charge as follows:

- (1) In the event of termination before the establishment of service, the termination charge will be an amount equal to all expenses incurred by the Company in connection with the performance of the contract.
  - (2) In the event of termination after the establishment of service, the charge will be a proportion of the sum of the cost of installing and removing the equipment involved, plus the loss on account of nonrecoverable items, as the unexpired portion of the contract period bears to the full contract period.
- c. For the purpose of this tariff in the application of termination charges to the last item installed will be considered the first to be removed, such as switchboard positions, switches, line and trunk terminations, etc.



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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

A. General (Continued)

5. Contracts for PBX Service (Continued)

- d. The minimum number of telephones to be billed to PBX or PABX system shall not be less than 80% of the amount stated on the application for service or contract agreement.
- e. Service may be terminated after the expiration of the initial contract period, upon proper notification to the Company and payment of all charges due to the date of termination of the service.
- f. Customers presently contracted for PABX service may upgrade service to a larger PABX offered by the Company, by signing a standard contract for a period based on the unexpired portion of the initial contract plus the standard contract period. Termination charges on the unexpired portion of the initial contract will be added to the termination charges of the replacement PABX, and prorated over the agreement period.
- g. Miscellaneous Services - Special Switching Systems - Data Sets - Network Protection Devices, etc.

The customer will furnish the Company with thirty (30) days' prior written notice should it desire to terminate in whole or part, an application or contract for special equipment for which the initial application or contract period is in excess of one month at the same location. Customers who terminate any such application or contract prior to the end of the minimum period will be subject to an early termination charge as follows:

- (1) In the event of termination prior to the establishment of service, the termination charge will be an amount equal to all expenses incurred by the Company in connection with the performance of the contract.
- (2) In the event of termination after the establishment of service, the charge will be such proportion of the sum of the cost of the equipment and its installation, plus cost of removal, as the unexpired portion of the contract period bears to the full contract period.

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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems

1. Dial Automatic Switchboard Systems (Electro-Mechanical) and SC 400 PBX Systems Installed Prior to May 10, 1976.

- a. Common Equipment, including power supply unit, 2 links, 1 auxiliary link, basic common equipment and equipment cabinet:

|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| (1) Capacity of 3 trunks and 12 stations, each  |                           | \$40.25                 |
| NOTE: The standard power supply equipment for the above is of the battery eliminator type. Where the storage battery type power supply unit is requested in lieu of the standard equipment an additional monthly charge of \$4.50 will apply. |                           |                         |
| (2) Capacity of 5 trunks and 20 stations, each  | DP2H                      | 74.75                   |
| (3) Capacity of 6 trunks and 30 stations, each  | DP6T                      | 86.25                   |
| (4) Capacity of 20 trunks and 300 stations, each (includes power supply for 3 or 4 digit dialing)   | DA8                       | 143.75                  |

NOTE: The correct common equipment rate bracket is determined by the maximum capacity of the station line equipment furnished.

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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

1. Dial Automatic Switchboard Systems (Electro-Mechanical) Systems Installed Prior to May 10, 1976. (Continued)

S & E  
Code Monthly  
Rate

b. Switching and Additional Equipment

- |   |        |           |
|---|--------|-----------|
| (1) Dial Station Line Terminals<br>(one terminal per station<br>equipped), each                                     | DP6D   | \$ 2.00   |
| (2) Linefinder - Connectors, Line-<br>finders, connectors, selector-<br>connectors and selectors, each              | DNAM   | 6.90      |
| (3) Night Answering Equipment,<br>per trunk equipped  | D6PX   | 5.75      |
| (4) Toll Restrictor Universal -<br>1 to 7 trunks, each  | DP6C   | 28.75     |
| (5) Paging Adapters - provides<br>access from any PABX tele-<br>phone to paging system,<br>per access adapter, each | 9430   | 5.20      |
| (6) Dictation trunk from<br>Stromberg-Carlson Series<br>30 PABX, each   | D6PA   | 17.55     |
| (7) Dictation trunk adapter for<br>Stromberg-Carlson Series 30<br>PABX wired/equipped, each                         | DP6X 1 | 1987 4.90 |

c. Switchboard, including one operator's  
telephone set per position:

- |   |      |       |
|---|------|-------|
| (1) Capacity of 120 to 320<br>lines, each | DP4K | 57.50 |
|---|------|-------|

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PRIVATE BRANCH EXCHANGE SERVICE (Continued)

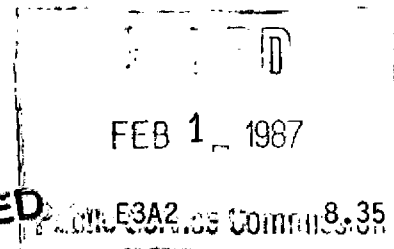
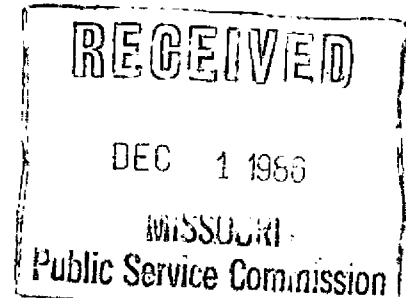
B. Dial PBX Systems (Continued)

2. SG-1 Electronic PBX System

Description - This system performs the functions of PABX service through the use of solid state devices and is cabinetized and modular in design. The SG-1 Electronic system is console operation designed for any combination of up to 120 stations and 30 trunks direct outward dialing, station-to-station calling, call transfer - attendant, night service, optional features of system are: Touch Calling, Direct Inward Dialing, Access to Paging, Trunk Answer from any station, Station Transfer and Three-Way Conference.

a. Electronic Switching Equipment

|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| (1) Common equipment for SG-1 Electronic system provides the capacity for 15 trunks and 40 stations, less line and trunk terminations.    | E3A2                      | \$207.00                |
| (2) Attendant console equipped with Operator Override Busy Verification, secrecy and lockout features.                                    |                           |                         |
| (a) Without busy lamp field   | E3AE                      | 22.15                   |
| (b) With busy lamp field  | E3AF                      | 40.25                   |
| (3) Attendant Camp-On Group consisting of: Attendant Camp-On, Indication of Camp-On, Trunk Answer from any station, Permanent Signal Lamp |                           |                         |



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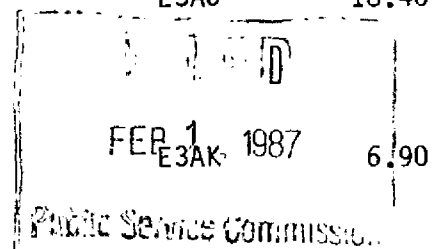
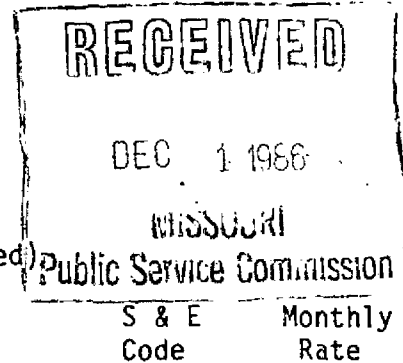
PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

2. SG-1 Electronic PBX System (Continued)

a. Electronic Switching Equipment (Continued)

|   | S & E<br>Code | Monthly<br>Rate |
|---|---------------|-----------------|
| (4) Trunk Common Equipment<br>required for trunks 16-30<br>or when any combination of<br>trunks exceeds 15 trunk<br>positions | E3AA          | \$ 26.45        |
| (5) Trunk Terminations, each  | E3AC          | 8.35            |
| (6) Line Terminations, each   | E3AD          | 3.15            |
| (7) Dial Tie Line Terminations<br>arranged both to select and<br>to be selected, each   | E3AS          | 9.80            |
| (8) Line Common Equipment re-<br>quired when basic system is<br>to be equipped with lines<br>41-80                            | E3A4          | 44.85           |
| (9) Conference Feature (Five<br>Conference Users, maximum)  | E3AJ          | 18.40           |
| (10) Call Transfer Group (con-<br>sisting of: Individual Call<br>Transfer, Consultation and<br>Hold, Add-on Conference)       | E3AK          | 6.90            |
| (11) Toll Denial (Restriction to<br>Access Area Code) 1 per<br>system   | E3AT          | 5.75            |
| (12) Paging Adapter, each   | E3AO          | 5.15            |
| (13) Standby Power System (approx-<br>imately 5 hour reserve)   | E3AP          | 103.50          |



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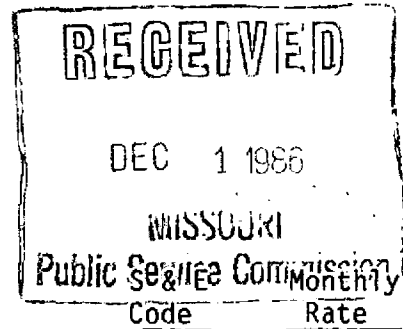
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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

3. SC-400A Electronic PBX System



a. Electronic Switching Equipment

The Stromberg-Carlson 400 A EPABX utilizes console operation designed for any combination of up to 400 lines, 30 trunks, direct outward dialing, station-to-station calling and call transfer.

- (1) Common equipment arranged for 100 lines, 18 trunks, 12 junctors, equipped with battery eliminator, station transfer, universal night answer, 4 registers

E1AA \$304.75

- (2) Common equipment arranged for 200 lines, 28 trunks, 12 junctors, equipped with battery eliminator, station transfer, universal night answer, 4 registers

E1AB 408.25

b. Additional Equipment for S. C. 400 A System

- (1) Trunk terminations, with transfer, each

E1AR 13.20

- (2) Junctors, each

E1AM 6.90

- (3) Line terminations, each group of 10 equipped

FEB 1 1987 E1AN 13.25

- (4) Second Common Control

E1C2 26.15

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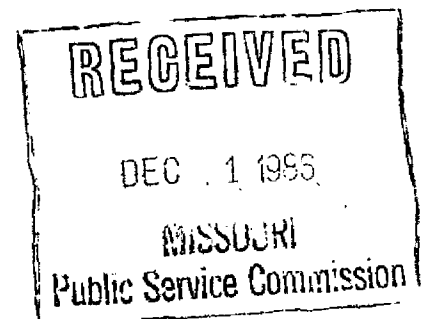
LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

3. SC-400A Electronic PBX System (Continued)

b. Additional Equipment for S. C. 400 A  
System (Continued)



|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| (5) Predetermined Night Answer  | E1BW                      | \$ 2.90                 |
| (6) Trunk switching "C" Matrix -<br>one required for each 5 trunks  | E1AG                      | 20.70                   |
| (7) "B" Matrix switching, each  | E1AE                      | 14.10                   |
| (8) Junctor switching "C" Matrix  | E1AF                      | 10.95                   |
| (9) Batteries and battery charger<br>in lieu of battery eliminator<br>supplied with common equipment        | E1AH                      | 75.90                   |
| (10) Attendant Console, 40 trunk<br>capacity  | E1CV                      | 44.30                   |
| (11) Busy Lamp Field for 100 lines  | E1AY                      | 22.15                   |
| (12) Busy Lamp console for 200 lines  | E1AZ                      | 34.50                   |
| (13) Attendant's trunks, each   | E1AV                      | 3.75                    |
| (14) Turret Number Display - identi-<br>fies PABX station line connected<br>to a trunk and class of service | E1AX                      | 9.80                    |
| (15) Tie Line common equipment  | E1CC                      | 6.90                    |
| (16) Tie Line (E&M) with transfer   | E1C1                      | 17.25                   |

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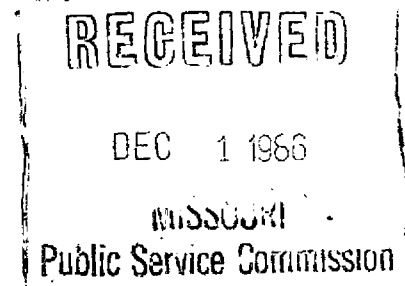
LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

3. SC-400A Electronic PBX System (Continued)

b. Additional Equipment for S. C. 400 A  
System (Continued)

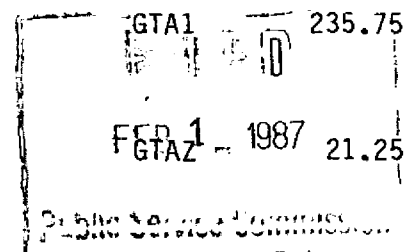


|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| (17) Paging access adapter for<br>Motorola paging | E1AD                      | \$ 5.45                 |
| (18) Meet-Me Conference, 1 trunk -<br>5 stations  | E1AO                      | 11.80                   |
| (19) Dial-Up Conference, 1 trunk -<br>5 stations  | E1CZ                      | 16.70                   |
| (20) Universal toll restrictors:                  |                           |                         |
| (a) 1 to 12 trunks                                | E1BH                      | 35.95                   |
| (b) 13 to 20 trunks                               | E1BJ                      | 10.35                   |
| (c) 21 to 30 trunks                               | E1CG                      | 17.85                   |

4. Automatic Electric GTD-120 Digital EPABX

a. Electronic Switching Equipment

- (1) Common equipment arranged for 120  
lines, 28 trunks and 32 K memory,  
less line and trunk terminations  
and attendant console
- (2) Common equipment required when  
system exceeds 16 trunks and/or  
80 lines



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PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

4. Automatic Electric GTD-120 Digital EPABX (Continued)

b. Additional Equipment for GTD-120 Systems

|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
| (1) Attendant console with busy lamp field, touch calling receiver and all standard attendant console features   | GTAB                      | \$ 43.70                |
| (2) Line termination, per group of eight   | GTAC                      | 16.95                   |
| (3) C.O. Trunk Terminations, per group of four   | GTAD                      | 13.50                   |
| (4) E&M Tie Trunk 2-way per group of four  | GTAE                      | 11.50                   |
| (5) Touch Calling Receivers, each (two required for 1-24 lines, three required for 25-64 lines and four required for 65-104 lines, five required for 105-120 lines. The hotel/motel version is limited to a maximum of 4 touch calling receivers). | GTAJ                      | 8.05                    |
| (6) Dictation, paging, code calls, access card (one card provides access to all three features)  | GTAF                      | 8.60                    |
| (7) Ten party conference circuit card (provides meet me conf., progressive conf. and attendants conf.)   | GTAH                      | 6.30                    |

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LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

4. Automatic Electric GTD-120 Digital EPABX (Continued)

b. Additional Equipment for GTD-120 Systems (Continued)

(8) Line Busy Lamp LED Card (one  
required when lines exceed 40  
and two required when lines  
exceed 80)

S & E      Monthly  
Code      Rate

GTAP      \$ 9.50

5. Entel SBX-25

a. General

Entel SBX-25, an electronic PABX for small business and small hotels/motels. Expandable to 14 trunks, 50 station lines. Provides as standard features direct outward dial, call restriction, long distance restriction on first and second digits, call transfer by attendant, assigned night answer, busy lamp field and music on hold (music furnished by customer).

S & E      Monthly  
Code      Rate

b. Basic System

(1) 7 trunks and 25 stations

E5SB      \$115.00

(2) 14 trunks and 50 stations

E5SC      184.00

c. Supplementary Equipment

(1) Attendant Console

E5SN      19.85

(2) Trunk Terminations, each

FE5SF1 1987 8.60

(3) Line Terminations per  
group of 5

E5SESS 30.00/1987/20

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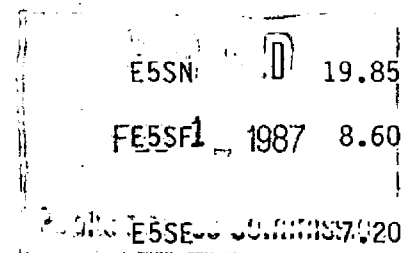
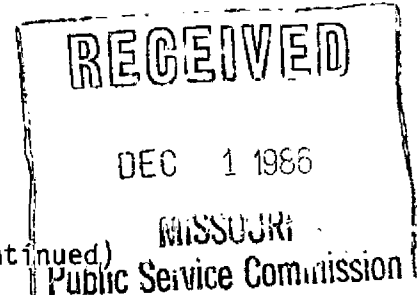
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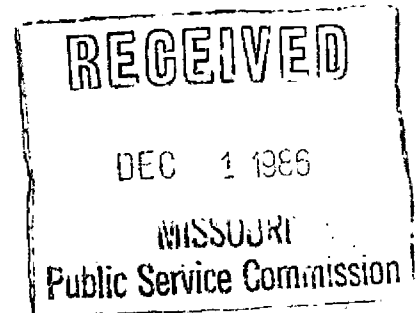
LIMITED SERVICES

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

B. Dial PBX Systems (Continued)

5. Entel SBX-25 (Continued)

c. Supplementary Equipment (Continued)



|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
| (4) Optional Card #1 Touch Calling<br>(3 receivers for 1 to 25 station<br>lines)   | E5SV                      | \$ 16.95                |
| (5) Optional Card #3 Station call<br>transfer, consultation hold and<br>add-on conference, 3-way calling,<br>each  | E5SU                      | 8.60                    |
| (6) Optional Card #4 Attendant override,<br>power failure transfer, attendant<br>paging, unassigned night answer,<br>indication of override or camp-on<br>busy, group hunt | E5SW                      | 8.60                    |
| (7) Optional Card #4A includes all<br>features listed in Optional Card #4<br>plus station group hunting  | E5SX                      | 14.95                   |

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LIMITED SERVICES

SALE OF TERMINAL EQUIPMENT

1. The Company may offer for sale to the general public items of telephone equipment, terminal equipment and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
2. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

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LIMITED SERVICES

SECRETARIAL ANSWERING CABINET

A. General

Secretarial Answering Cabinets are provided for ~~Termination Conference~~ office lines in a centralized location to allow one person to answer associated lines.

B. Rates

Service Charges apply.

|                                  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|----------------------------------|---------------------------|-------------------------|
| 1. Secretarial Answering Cabinet |                           |                         |
| a. 6 line capacity               | SC1/TSC1                  | \$ 9.20                 |
| b. 10 line capacity              | SC2/TSC2                  | 12.95                   |
| c. 20 line capacity              | SC3/TSC3                  | 21.55                   |

C. Conditions

1. Secretarial Answering Cabinets may be offered in connection with individual line and PBX/PABX Service only.
2. Secretarial Answering Cabinets include the following standard features at the rates and charges shown above.
  - a. Illumination
  - b. Audible signaling
  - c. Holding
  - d. Keys or pushbuttons associated with the equipment.
3. Mileage rates for off-premises line extensions may apply to line extensions other than the main terminal.

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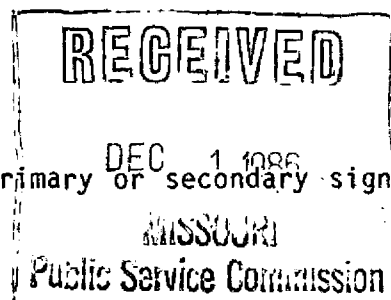
SIGNALING EQUIPMENT

A. General

Various signaling devices are available for primary or secondary signaling purposes.

B. Rates

Service Charges apply.



|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
| 1. Ordinary bell                                     |                           |                         |
| a. Indoor w/o switch                                 | BEL1/TBL1                 | \$ 1.00                 |
| b. Outdoor 4 inch                                    | BEL4/TBL4                 | 1.70                    |
| c. Indoor/Outdoor 6 inch                             | BELW/TELW                 | 2.05                    |
| 2. Loud ringing bell                                 |                           |                         |
| a. Indoor w/o switch                                 | GNG1/TNG1                 | 3.95                    |
| b. Outdoor   | GNG3/TNG3                 | 3.95                    |
| 3. Bell chime w/o switch                             | BCH1/TCH1                 | 2.70                    |
| 4. Horn  |                           |                         |
| a. Single bell - indoor                              | HRN1/TRN1                 | 3.50                    |
| b. Single bell - outdoor                             | HRN2/TRN2                 | 4.35                    |
| c. Double bell - indoor                              | HRN3/TRN3                 | 4.00                    |
| d. Double bell - outdoor                             | HRN4/TRN4                 | 4.85                    |
| 5. Buzzer Circuits <sup>(1)</sup>                    |                           |                         |
| a. Pushbutton, Wire, Power<br>(includes 50' of wire) | ZCKT/<br>/S               | .70<br>.80              |
| b. Additional Pushbutton Signal                      |                           |                         |

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(1) Each 50 feet of circuit or fraction thereof in addition to the above allowances, installation charge of \$.50.

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SIGNALING EQUIPMENT (Continued)

C. Conditions

1. Use of commercial power requires control relay ~~with above devices.~~
2. Where power transformers are used the customer is required to furnish the power and wire it to the transformer at his expense.
3. Signals may be activated directly from telephone line, from a commercially powered control relay which may serve a group of signals, or from a commercially powered relay which is self-contained in the signaling unit.
4. One audible signal must remain permanently connected to the customer's line when cutoff switch or lamp indicators are provided.
5. Signaling equipment for business and residence single line sets will not be maintained by the Company.

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LIMITED SERVICES

SUPPLEMENTAL EQUIPMENT

A. Rates

|   | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|---|---------------------------|-------------------------|
| Service Charges apply.                      |                           |                         |
| 1. Operator Sets                            | TD1B                      | \$ 1.25                 |
| 2. Receivers - equipped with cord and plug. | HRSS                      | 3.45                    |

B. Conditions

1. Operator sets equipped with single head band are available for use on individual lines and PBX station lines. A combined jack and key equipment is required to connect the set to the line. One bell permanently bridged to the line will be furnished with each operator's set without additional charge.
2. In connection with PBX and individual line the head band and single receiver is furnished in lieu of the standard hand receiver without additional charge. When the Double Receiver is furnished in lieu of the standard receiver, an additional charge for one Watch Case Receiver is made.

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LIMITED SERVICES

TELEPHONE SET ACCESSORIES

A. Rates

Service Charges apply.

Handsets - volume amplifier

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Code Public Service Commission  
HH1/THH1 \$ 2.60

B. Conditions

Telephone set accessories for business and residence single line sets will not be maintained by the Company.

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JAN 1 1987  
BY RS #1  
Public Service Commission  
MISSOURI

FEB 1 1987  
Public Service Commission

Issued: DEC 01 1986

Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective: JAN 01 1987

LIMITED SERVICES

TELEPHONE SETS

A. Rates

Service Charges apply. Monthly rates apply to all telephone sets and are in addition to the local exchange service rates listed in Section 4 of this tariff.

|  | <u>S &amp; E<br/>Code</u>                        | <u>Monthly<br/>Rate</u>      |
|--|--|------------------------------|
| 1. Standard Desk or Wall<br>with Touch Calling   | T-TN<br>TT-TTN                                   | \$ 1.25<br>1.85              |
| 2. Trimline<br>with Lighted Dial<br>with Touch Calling<br>with Touch Calling and<br>Lighted Dial | TRM1-MTR1<br>TRM2-NRM2<br>TRM3-NRM3<br>TRM6-NRM6 | 1.45<br>1.85<br>2.05<br>2.45 |
| 3. Compact   | ILL2-TLL2  | 1.65                         |
| 4. Decorator<br>Cradlephone - Mediterranean<br>Cradlephone - Antinque<br>Chestphone - Walnut     | ANT1-TNT1  | 4.00<br>4.00<br>4.00         |
| 5. Memory Phone  | ARCR   | 13.80                        |
| 6. Outdoor   | WPS1-TWS1  | 3.45                         |
| 7. Speakerphone<br>(see Condition 1)   | SPK1-TPK1  | 10.50                        |
| 8. Explosive Atmosphere Telephone  | EXAT   | 17.25                        |

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LIMITED SERVICES

TELEPHONE SETS (Continued)

B. Conditions

1. A Speakerphone Telephone provides a self-contained microphone and loud-speaker with associated control and amplifier equipment, in addition to the features of a regular telephone, and may be furnished with all classes and grades of individual line service except Public and Coin-Box Telephone Service.
2. Trim-line Telephone  
  
Trim-line Telephones may be provided with all classes and grades of service, except Public and Coin Box Telephone Service.
3. Commercial power, power outlets or conduit required in the installation/operation of equipment covered herein on the customer's premises will be provided by the customer at his expense, in convenient outlets.
4. Business and residence single line telephone sets will not be maintained by the Company.

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Wentzville, Missouri

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GTE MIDWEST INCORPORATED  
(former GTE Systems of Missouri)

PSC MO. NO. 3  
Section A  
Second Revised Sheet 1  
Cancels Sheets 1 through 27

EXCHANGE AREA MAPS

RECEIVED

Please refer to GTE Midwest Incorporated  
PSC MO. NO. 7 which encompasses all  
Exchange Area and Base Rate Maps formerly  
of Contel Systems of Missouri, Inc.  
d/b/a GTE Systems of Missouri.

SEP 24 1993 (C)  
MISSOURI  
Public Service Commission  
(C)

(D)

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SEP 15 1994  
BY 93-1  
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NOV 29 1993

MISSOURI (D)  
Public Service Commission

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Effective: November 29, 1993

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

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MISSOURI  
Public Service ~~Commission~~ Commission

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MAR 5 1988  
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87-1684 87-48  
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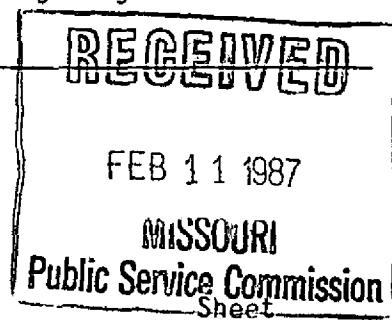
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Wentzville, Missouri

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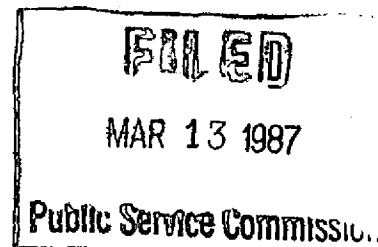
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MAY 2 1990  
90 2 278

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Gerald D. Harris, Vice President  
Wentzville, Missouri

~~MAY 1 1990~~

CONTEL SYSTEM  
OF MISSOURI, INC.

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Second Revised Sheet 2  
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MISSOURI

(D)

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84-222 et al.  
Public Service Commission (D)  
(D)

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Effective: **JUL 01 1988**

Howard J. Keister, Vice President  
Wentzville, Missouri

CONTEL SYSTEM  
OF MISSOURI, INC.

PSC MO. NO. 3  
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MESSAGE TOLL SERVICE CONCURRENCE

MISSOURI  
Public Service Commission

Contel System of Missouri, Inc. concurs in the rates, charges and regulations (T) governing intrastate intra-LATA Message Toll Service, as set forth in Southwestern Bell Telephone Company's tariff for such service, on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law.\* (T)

MESSAGE TOLL SERVICE CANCELLATION RIGHTS

Contel System of Missouri, Inc. reserves the right to cancel and make void the (T) above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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JUL 1 1988

BY *2nd LS. #2*

Public Service Commission  
MISSOURI

**FILED**

JUN 16 1987

*70-87-131*

Public Service Commission

\* Except for Experimental Extended Measured Service (EMS) as outlined on  
Sheets 2.1 and 2.2.

(N)  
(N)

Issued:

MAY 29 1987

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Wentzville, Missouri

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MESSAGE TOLL SERVICE CONCURRENCE

DEC 1 1986

Continental Telephone Company of Missouri concurs in the rates, charges and regulations governing intrastate intra-LATA Message Toll Service, as set forth in Southwestern Bell Telephone Company's tariff for such service, on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law.

MESSAGE TOLL SERVICE CANCELLATION RIGHTS

Continental Telephone Company of Missouri reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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BY 183 S. #2

Public Service Commission  
MISSOURI

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FEB 1 1987

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Wentzville, Missouri

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SPECIALIZED SERVICES

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EXPERIMENTAL EXTENDED MEASURED SERVICE (EMS)

A. General

MISSOURI  
Public Service Commission

1. This experimental Extended Measured Service (EMS) is the provision of a new arrangement of extra-exchange calling which is provided at less than filed toll rates where a community of interest has been demonstrated.
2. This new service is being offered to the following exchanges in accordance with Missouri Public Service Commission, Case No. TO-86-8, dated March 20, 1987, effective April 21, 1987:

CALLING EXCHANGE

TERMINATING EXCHANGES

CABOOL

HOUSTON

HOUSTON

CABOOL

CANCELLED  
MAY 9 1990  
BY 382 RSH  
Public Service Commission  
MISSOURI

B. Rates

1. Rates for this experimental service are offered on the basis of the following plans:

a. Extended Community Calling Service (ECC)

1. Business and residence customers in the above exchanges are provided a 50% discount on tariffed Message Toll Service (MTS) rates for originating calls from the listed calling to the terminating exchanges.
2. Residence customers have the option of choosing an alternate plan instead of Extended Community Calling Service.

b. Optional Message Rate Service (OMR) - residence only (1)

1. This alternate plan has a subscription rate of \$5.00 per month (30 days minimum subscription period) and 25¢ per call on originating calls from the listed calling to the terminating exchanges. S & E Code: OMRP
2. OMR Service and ECC Service are mutually exclusive.
3. After the initial ninety (90) day period of this service offering, service charges apply for customer requested changes to or from the Optional Message Rate (OMR) Service areas.

(1) OMR rates apply to all lines of an account.

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Public Service Commission

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MAY 29 1987

EXPERIMENTAL EXTENDED MEASURED SERVICE (EMS) (Continued)

MISSOURI  
Public Service Commission

C. Conditions

1. This service applies only to intrastate direct-dialed calls between the specified exchanges.
2. The service does not apply to operator assisted calls, directory assistance calls, collect and third number calls, credit card calls, or calls from coin telephones, customer owned coin operated telephones, mobile or cellular telephones.

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MAY 9 1990  
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Public Service Commission  
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CONTEL SYSTEM  
OF MISSOURI, INC.

PSC MO. NO. 3  
Section 7  
First Revised Sheet 3  
Canceling Original Sheet 3

SPECIALIZED SERVICES

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JUL 1 1988

84-222 et al.

Public Service Commission  
(D)

Material formerly shown now appears in Section 8, STATEMENT OF SUBJECT SERVICES. (N)

Issued: MAY 02 1988

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Howard J. Keister, Vice President  
Wentzville, Missouri



ACCESS SERVICES TARIFF CONCURRENCE

1. Access Services

1.1 Application of Tariff

Access services are those services which are described in the Access Services Tariff of Continental Telephone Company of Missouri. These services are offered by the Company to intrastate, interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Continental Telephone Company of Missouri and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company concurs with the rates reflected in the Access Services Tariff of Continental Telephone Company of Missouri, except as set out in 2. following.

1.2 Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Continental Telephone of Missouri's Access Services Tariff pursuant to the terms, conditions, and rates specified therein, except specific rates specified in the following pages of this concurrence. The Company's concurrence in Continental Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

1.3 Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

2. Rates and Charges

2.1 Carrier Common Line Access Service <sup>1</sup> 1988

Carrier Common Line Access, per minute

- Originating
- Terminating

CANCELLED

BY 1st R.S. #3 Rate  
Public Service Commission  
MISSOURI

\$ .02026  
\$ .04281

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Wentzville, Missouri

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PRIVATE LINE CONCURRENCE

DEC 1 1986

Continental Telephone Company of Missouri concurs in the rates, charges and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Southwestern Bell Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law.

PRIVATE LINE CANCELLATION RIGHTS

Continental Telephone Company of Missouri reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

PRIVATE LINE EXCEPTION

Terminal Equipment

Effective November 24, 1980, terminal equipment will be available from Contel System of Missouri, Inc. for new and/or additional installations on private line service so long as the equipment required is available from existing stock inventory. The Company will not hold itself out as offering to procure such equipment from sources other than its existing stock inventory.

CANCELLED

JUL 1 1988

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FEB 1 1987

FEB 1 1987

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CONTEL SYSTEM  
OF MISSOURI, INC.

PSC MO. NO. 3  
Section 7  
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Issued: MAY 02 1988

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Wentzville, Missouri

SPECIALIZED SERVICES

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DEC 1 1986

WIDE AREA TELECOMMUNICATIONS SERVICE

A. Concurrence in Rates and Charges of Southwestern Bell Telephone Company

1. Continental Telephone Company of Missouri concurs in the rates and charges governing intrastate Wide Area Telecommunications Service, by the Southwestern Bell Telephone Company in the state of Missouri.
2. Continental Telephone Company of Missouri extends this concurrence to any and all changes which may be made subsequent to this date by the Southwestern Bell Telephone Company.
3. Continental Telephone Company of Missouri hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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JUL 1 1988

BY let RS #5

Public Service Commission  
MISSOURI

FEB 1 1987

Public Service Commission

FEB 1 1987

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DEC 01 1986

Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective:

~~JAN 01 1987~~

SPECIALIZED SERVICES

CUSTOMER-PROVIDED EQUIPMENT AND INSIDE WIRE

A. General

1. Customer-provided equipment and/or Inside Wire ~~may be connected at the~~ customer's premises to facilities of the Company for use with exchange access service in compliance with FCC regulations.

2. Customers may connect equipment, systems and/or Inside Wire registered or grandfathered by the FCC directly to the Company network.

3. The General Regulations contained in Section 2 of this Tariff ~~when the customer elects to provide his own equipment and/or Inside Wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.~~

4. Responsibility of the Customer (New Installations)

a. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally and followed by written application prior to the desired in-service date and shall include the following:

1) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.

2) The number of main terminals to be connected.

b. Upon notification from the Company that the customer-provided equipment or Inside Wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.

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DEC 01 1986

Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective:

SEP 01 1987

SPECIAL SERVICES

CONTEL ENHANCED BUSINESS SERVICES (Continued)

C. Conditions

1. Customer premise equipment must be compatible with the services and equipment provided by the Company.
2. Contel Enhanced Business Services is offered as a service in the (T) exchange(s) of Potosi.
3. The minimum charge for services provided under this shall be one month.
4. Touch calling service is necessary in order to have the Contel Enhanced (T) Business Services features. Touch calling service is provided at the (T) rates specified in Section 5 of this tariff.
5. Any combination of Contel Enhanced Business Services features listed in (T) paragraph D. may be added to a one party touch calling access line, with the exception of Busy Transfer and Call Waiting being mutually exclusive.
6. Speed Calling is available only to customers with 6 or more Contel Enhanced Business Services equipped access lines. (T)
7. Individual access lines may be grouped in communications groups of 2 or more lines.

D. Description of Service Features

Contel Enhanced Business Services provides the following features: (T)

1. Basic

- a. Intercom Calling - This feature provides intra-group communications. This is accomplished by dialing a preassigned station code.
- b. Don't Answer Transfer - This feature provides the transferring of a call after a predetermined number of rings from a called number to an assigned number within the group.
- c. Distinctive Ringing - This feature allows called members of a group to distinguish between intra-group calls and calls from outside the group by providing two different ringing patterns.
- d. Busy Transfer - This feature provides the transferring of calls outside the group encountering a busy condition to an alternate line in the same group.

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E. J. Fix, President  
Wentzville, Missouri

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August 28, 1986  
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SPECIALIZED SERVICES

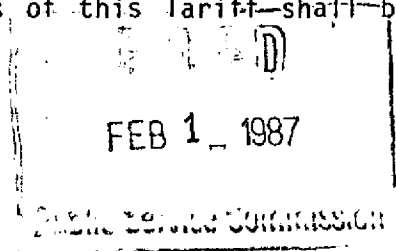
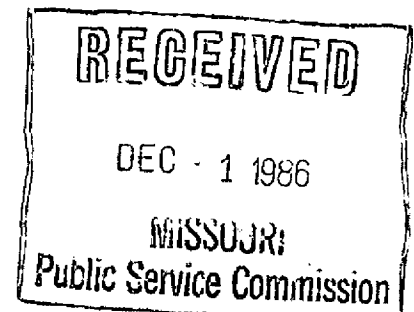
CUSTOMER-PROVIDED EQUIPMENT AND INSIDE WIRE (Continued)

A. General (Continued)

4. Responsibility of the Customer (Continued)

- c. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, service charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
- d. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of main terminals to provide adequate access to his customer-provided equipment and/or Inside Wire in accordance with accepted communications industry standards.
- e. The customer must provide all of the terminal equipment and/or Inside Wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.
- f. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
  - 1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
  - 2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
  - 3) Nonpublished telephone service will not be furnished for use with recorded public announcements.
  - 4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

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DEC 01 1986

Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective:

~~JAN 01 1987~~

FEB 1 1987



SPECIALIZED SERVICES

CUSTOMER-PROVIDED EQUIPMENT AND INSIDE WIRE (Continued)

A. General (Continued)

5. Responsibility of the Company

- a. The technical criteria for customer-provided systems, equipment and Inside Wire is contained in the FCC tariffs of the AT&T Company with which this Company concurs.
- b. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
- c. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment or Inside Wire.

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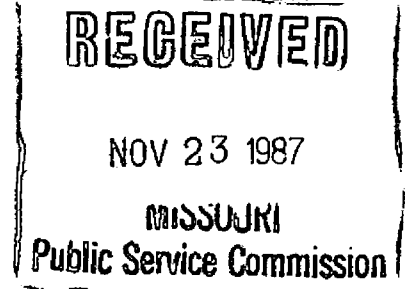
Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective:

JAN 01 1987

SPECIALIZED SERVICES

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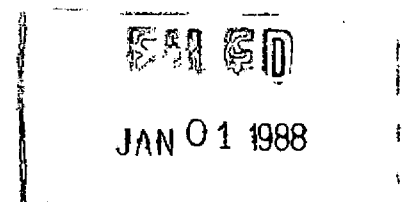
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Wentzville, Missouri

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CUSTOMER-PROVIDED EQUIPMENT AND INSIDE WIRE (Continued)

DEC 1 1986

B. Sale of Terminal Equipment

1. The Company may offer for sale to the general public items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
2. The Company will periodically review its service offerings to determine whether additional items should be added as sales offerings. At the Company's option, specific customer requests to purchase equipment from the Company will be considered.
3. Sale of Telephone Equipment - In-place  
  
Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.
4. Sale of Telephone Equipment - Used/Refurbished  
  
Used/refurbished telephone sets and ancillary equipment may be offered for sale. Charges and conditions delineated above in item 3. apply.
5. In the event an existing customer decides to provide his own key or PBX system, the Company reserves the right to assess the fair value of its wiring facilities within that customer's premises beyond the point of demarcation and to physically recover its facilities or negotiate for their sale to the customer at fair value.
6. Current selling price lists are maintained at each business office and are periodically updated.

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CUSTOMER-PROVIDED EQUIPMENT AND INSIDE WIRE (Continued)

C. Trouble Isolation Charge

MISSOURI  
Public Service Commission (T)

1. The following charges are applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or (T) communications systems and/or inside wire connected or arranged for (T) connection to Company facilities.

|                                | S & E<br>Code | NRC   | (C) |
|--------------------------------|---------------|-------|-----|
| a. In or out of Base Rate Area | /CPE3         | 15.00 | (C) |

2. The above mentioned charge will be waived for customers who have not been equipped with a network interface jack and who have not been instructed on how to use the network interface jack to isolate their own trouble. (N)

3. The above charge is in addition to all other rates and charges billed to the customer for other services and equipment. (T)

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87-168 + 87-48  
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Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective: JUL 1 1987

SPECIALIZED SERVICES

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CUSTOMER-PROVIDED EQUIPMENT AND INSIDE WIRE (Continued) DEC 1 1986

C. Maintenance of Service Charges

1. The following charges are applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from customer-provided terminal equipment, communications systems and/or Inside Wire connected or arranged for connection to Company facilities. Normal working hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday; holidays excepted.

Business and Residence

- a. Initial Minimum Rate (1/2 hour) . . . . . \$15.00
  - b. Each additional 1/4 hour or  
fraction thereof . . . . . 3.00
2. All charges described in this Paragraph "C" are in addition to all other rates and charges billed to the customer for other services and equipment.

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PUBLIC SERVICE COMMISSION  
OF MISSOURI

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SPECIALIZED SERVICES

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LEASED LINE SERVICE - LOCAL LOOPS

- A. Local loops used in connection with interexchange facilities for such services as Teletypewriters, Radio Broadcasts, etc. will be furnished, where facilities are available, at the rates listed below. Present customers shall continue to receive the service of these loops at the business individual line rate until such service is terminated. Upon termination and subsequent application the rates below shall apply. Applicable service charges, as outlined in Section 6, "Service Charges", will also apply for such facilities.

|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
|--|---------------------------|-------------------------|

1. The monthly rate applicable to such circuits is:

- |  |      |         |
|--|------|---------|
| a. First one-quarter (1/4) mile  | LCM1 | \$ 3.00 |
| b. For each additional one-quarter (1/4) mile or fraction thereof, airline measurement | LCM2 | 1.50    |

2. Service charges equal to that applicable to business main station lines applies to each terminal point of such circuits.

- B. If any special circuit requested by the customer is outside the Base Rate Area such circuit is furnished in accordance with the provisions of Section 2, Special Construction.

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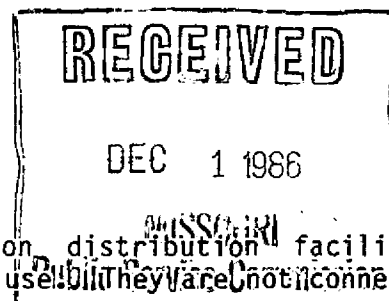
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Wentzville, Missouri

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SPECIALIZED SERVICES

LOCAL PRIVATE LINE SERVICE



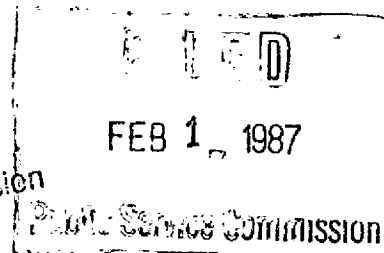
A. General

1. Private lines are telephone communication, distribution facilities furnished to customers for their exclusive use. ~~But they are not connected for basic exchange service.~~
2. Private lines may be connected between any points in the local calling area.
3. All mileage measurements are the distances between the serving central office and the terminating points.
4. The rates and charges for local private line service as set forth below apply only if facilities are available. When facilities are not available, the service may be furnished, at the Company's option, under special arrangement and agreement in accordance with the regulations contained in Section 2, Special Construction.

B. Rates

|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
| 1. For the initial one-half mile of circuit or fraction thereof, circuit measurement       | LCS1                      | \$ 6.00                 |
| 2. For each additional one-fourth mile of circuit or fraction thereof, circuit measurement | LCS2                      | 1.50                    |
| 3. Regular service connection charges apply for installing each terminal instrument        |                           |                         |

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Darrel Hollinger, Vice President  
Wentzville, Missouri

Effective: ~~JAN 01 1987~~

FEB 1 1987

CONTEL SYSTEM OF MISSOURI, INC.  
d/b/a GTE SYSTEMS OF MISSOURI

PSC MO. NO. 3  
Section 7  
First Revised Sheet 13  
Canceling Original Sheet 13

SPECIALIZED SERVICES

(RESERVED FOR FUTURE USE)

THIS SHEET ALSO RESERVES FOR FUTURE USE

ORIGINAL SHEETS 14 THROUGH 21.

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DEC 12 1991 (C)

UTILITY DIVISION (D)  
P. S. C. MO.

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SEP 15 1994

BY 93-1  
Public Service Commission  
MISSOURI

FILED (D)

JAN 27 1992

Issued: December 12, 1991

Effective: ~~MO. PUBLIC SERVICE COMM.~~  
JAN 27 1992

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri



SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

A. GENERAL

1. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Service may include Selective Routing, Automatic Number Identification and Automatic Location Identification features.
2. 911 Service is offered subject to availability of facilities.
3. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.
4. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

1. The rates and charges for 911 Service will be determined on an individual case basis and will be in the form of Direct Sale Cost for P.S.A.P. Equipment, non-recurring charges, and recurring monthly charges. Individual features requested by the customer include, but are not limited to, direct sale P.S.A.P. equipment, central office modifications, data base preparation, data base management, trunking and maintenance.
2. Direct Sale of P.S.A.P. equipment shall be on terms mutually agreeable to the Company and the customer.

**CANCELLED**  
JAN 27 1992  
BY 1st. R.S. 13  
Public Service Commission  
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Darrel Hollinger, Vice President  
Wentzville, Missouri

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SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

B. RATES (Continued)

3. Non-recurring charges for 911 Service will be made to one "entity" (normally a city or county) based on actual costs from job order closings. These charges will include, when applicable, one or more of the following expense items associated with the equipment or service provided.
- a. Maintenance expense.
  - b. Depreciation expense - including reuseable and/or recoverable items.
  - c. Administrative expense.
  - d. Taxes - including Federal Income Tax.
  - e. Any other specific items of expense that may be associated with the facility provided.
  - f. An approved return on investment.
4. The cost used in the derivation of the various expense items shall include the following.
- a. Material.
  - b. Material overhead.
  - c. Installation labor.
  - d. Installation labor overhead.
  - e. Engineering labor.
  - f. Engineering overhead.
- (An estimate of the actual cost of the service will be provided upon request.)
5. The monthly rate in addition to the charges in section B.2 and B.3 above shall be equal to the individual business one-party rate, per 911 termination, without the EAS additive.
6. Annual maintenance and administrative costs will be applied where capital additions were made, causing an increase in annual maintenance. These charges will be billed annually using the maintenance and administrative factors from the most current annual report.
7. The above rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.
8. Service charges as specified in Section 6 of the tariff are applicable.

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Wentzville, Missouri

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SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

C. CONDITIONS

1. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
2. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customers' premises.
3. Temporary or vacation suspension of service is not provided for any part of the 911 Service.
4. The 911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP. The names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided only for the purpose of responding to emergency calls.
5. The Company's entire liability to any person for interruption or failures of 911 Service shall be limited to the terms set forth in this section and other sections of this tariff.

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SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

C. CONDITIONS (Continued)

6. The Customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
7. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
8. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

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SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

C. CONDITIONS (Continued)

9. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
10. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
11. Application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

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SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

C. CONDITIONS (Continued)

12. The customer is required to furnish the Company ~~its agreement to the~~ following terms and conditions:
- a. That all 911 calls will be answered on a 24-hour day, seven-day week basis.
  - b. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
  - c. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
  - d. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure their CPE is compatible with the service(s) provided by the Company.

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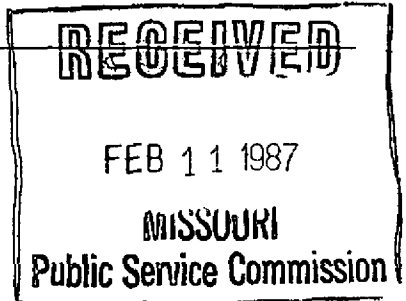
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SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

C. CONDITIONS (Continued)



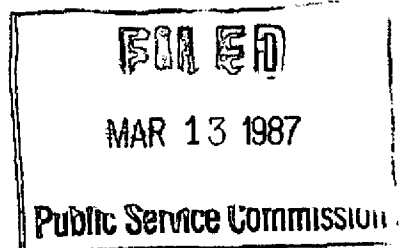
13. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the 911 serving area. These ESN's will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the 911 serving area. The following terms define the customer's responsibility in providing this information:

- a. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service.
- b. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.

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SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

C. CONDITIONS (Continued)

13. (Continued)

- c. The Company will provide to the customer on request a complete written copy of the master address file to permit the customer to verify accuracy of the police, fire and ambulance PSAP routing designations.
- d. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
- e. The Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

14. In order to protect the confidentiality of unlisted numbers, the Company will supply Automatic Location Identification Services only where the P.S.A.P. equipment, and DMS services are supplied by the local exchange carrier.

D. DEFINITION OF TERMS

- 1. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number (identified by the ANI feature as defined following) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main premise.
- 2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the PSAP's Display and Transfer Units via the 911 Control Office.
- 3. Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

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Wentzville, Missouri

MAR 13 1987



SPECIALIZED SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

D. DEFINITION OF TERMS (Continued)

4. Emergency Service Number (ESN): When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations, as well as the unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Data Management System (DMS). The customer will associate these ESN's with street address ranges or other mutually-agreed-upon routing criteria in the 911 serving area. The ESN's will be carried in the DMS to permit routing of 911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the 911 serving area.
5. Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first; secondary PSAP's receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.
6. Selective Routing (SR): A feature that routes a 911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

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SPECIALIZED SERVICES

SEP 24 1990

DIGITAL CENTREX SERVICE

MISSOURI (T)  
Public Service Commission

A. General

Digital Centrex Service is a fully integrated digital communication Central Office service designed to serve customers from 2 to 200 lines.

B. Rates

1. The rates set forth below are for Company provided services & equipment; station equipment is located at the designated customer location(s).
2. Digital Centrex Service Access Rates:
  - a. In addition to rates as specified below, individual access line rates for LOCAL EXCHANGE SERVICE, Section 4, apply as appropriate.
  - b. The Federal Subscriber Line Charge (End User Charge) applies to both the local exchange individual access lines as well as Digital Centrex Intragroup Calling Lines and is in addition to the rates described in 3b. below.
  - c. Installation and/or change charges are applicable as set forth in Section 6, SERVICE CHARGES of this tariff.
3. Intragroup Calling Services (lines not designated as access lines).
  - a. Intragroup Calling Service lines provide communication paths for intra customer calling.
  - b. Intragroup Calling Service Monthly Rates Per Line:

| <u>1 - 200 lines</u> | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|----------------------|---------------------------|-------------------------|
| 0 - .5 miles         | IG01                      | \$3.25                  |
| .6 - 1.0 miles       | IG02                      | 4.50                    |
| 1.1 - 1.5 miles      | IG03                      | 5.70                    |
| 1.6 - 2.0 miles      | IG04                      | 6.95                    |

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Gerald D. Harris, Vice President  
Wentzville, Missouri

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE

MISSOURI  
Public Service Commission

A. General

Contel Enhanced Business System - II Service is a fully integrated digital communication system designed to serve business customers. This offering is an enhanced Central Office service.

B. Rates

1. The rates set forth below are for switching equipment located in the Company's central office; station equipment is located at the designated customer location(s).
2. Contel Enhanced Business System - II Service Access Rates:
  - a) The appropriate business individual access line rate, or business individual rotary access line rate for LOCAL EXCHANGE SERVICE, Section 4, will apply to all outside access lines.

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Public Service Commission  
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MAR 7 1988

Howard J. Keister, Vice President  
Wentzville, Missouri

SPECIALIZED SERVICES

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DIGITAL CENTREX SERVICE (Continued)

B. Rates (Continued)

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4. Basic Service (per line)\*

a. Customer with 2 lines, each

b. Customer with 3 lines or more,  
but less than 7 lines, each

c. Customer with 7 lines or more, each

5. Enhanced Services & Features (per line)\*

a. Business Set Service\*\*  
(excludes customer premise equipment)

b. Enhanced Business Service

c. Station Message Detail Recorder

d. Enhanced Station Message Detail Recorder

e. Automatic Route Selection

f. Datapath Basic

g. Hospital Communications

h. Console Alerting

i. Electronic Switched Network

j. Cut-Thru Dialing

SEP 15 1994  
93-1  
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MISSOURI

S & E  
Code

Monthly  
Rate

IBNA

\$ 3.50

(T)

(T)

IBNB

3.00

(R)

IBNC

2.50

(R)

IBNJ

2.45

IBNF

2.95

IBNG

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4.15

IBNI

2.05

IBNK

4.50

IBNU

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IBNN

.50

IBNO

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\* Descriptions and limitations of the services and features provided with these (N)  
associated rates are located in the Company's business office.

\*\* A Central Office Software feature (See Item C., 2.). CPE may be provided by  
the customer. (N)

Issued:

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SEP 24 1990

Gerald D. Harris, Vice President  
Wentzville, Missouri

SEP 24 1990

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

MISSOURI

B. Rates (Continued)

Public Service Commission

4. Installation and/or change charges are applicable as set forth in Section 6, SERVICE CHARGES of this tariff. All service and feature rates listed below are per line, per month.

5. Basic Features

|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
|--|---------------------------|-------------------------|

Contel Enhanced Business System - II Service  
Access Lines

- |                                |      |         |     |
|--------------------------------|------|---------|-----|
| a. Lines 2 - 49, each          | IBNA | \$ 3.50 | (T) |
| b. Lines 50 to 74, additional  | IBNB | 3.25    | (T) |
| c. Lines 75 and up, additional | IBNC | 3.00    | (T) |

6. Enhanced Services & Features

- |  |      |            |  |
|--|------|------------|--|
| a. Enhanced Business Service   | IBNF | 2.95       |  |
| b. Station Message Detail<br>Recording (SMDR)  | IBNG | 2.95       |  |
| c. Enhanced Station Message<br>Detail Recording (SMDR)<br>(Basic SMDR Features Included) | IBNH | 4.15       |  |
| d. Automatic Route Selection (ARS)   | IBNI | 2.05       |  |
| e. Business Set<br>(excludes Customer Premise equipment)                                 | IBNJ | 2.45       |  |
| f. Datapath - Basic  | IBNK | 4.50       |  |
| g. Hospital Call I.D.  | IBNU | .50        |  |
| h. Console Alerting  | IBNN | .50        |  |
| i. Electronic Switched Network -<br>Basic (ESN)  | IBNO | 5.10       |  |
| j. Cut-Thru Dialing  | IBNP | .50        |  |
| k. Large Conference  | IBNV | Negotiated |  |

Basic feature rates are applicable for Contel Enhanced Business System - II Service access lines.

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

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B. Rates (Continued)

4. Installation and/or change charges are applicable as set forth in Section 6, SERVICE CHARGES of this tariff. All service and feature rates listed below are per line, per month.

5. Basic Features

|  | <u>S &amp; E<br/>Code</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------|-------------------------|
| Contel Enhanced Business System - II Service<br>Access Lines                             |                           |                         |
| a. Lines 2 - 49, each  | IBN1                      | \$ 3.50                 |
| b. Lines 50 to 74, additional  | IBN2                      | 3.25                    |
| c. Lines 75 and up, additional   | IBN3                      | 3.00                    |
| 6. Enhanced Services & Features  |                           |                         |
| a. Enhanced Business Service   | IBNF                      | 2.95                    |
| b. Station Message Detail<br>Recording (SMDR)  | IBNG                      | 2.95                    |
| c. Enhanced Station Message<br>Detail Recording (SMDR)<br>(Basic SMDR Features Included) | IBNH                      | 4.15                    |
| d. Automatic Route Selection (ARS)   | IBNI                      | 2.05                    |
| e. Business Set<br>(excludes Customer Premise equipment)                                 | IBNJ                      | 2.45                    |
| f. Datapath - Basic  | IBNK                      | 4.50                    |
| g. Hospital Call I.D.  | IBNU                      | .50                     |
| h. Console Alerting  | IBNN                      | .50                     |
| i. Electronic Switched Network -<br>Basic (ESN)  | IBNO                      | 5.10                    |
| j. Cut-Thru Dialing  | IBNP                      | .50                     |
| k. Large Conference  | IBNV                      | Negotiated              |

Basic feature rates are applicable for Contel Enhanced Business System - II Service access lines

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DIGITAL CENTREX SERVICE (Continued)

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C. Conditions

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1. Customers subscribing to Digital Centrex Service will be required to have a minimum of two (2) business lines. The customer may not mix business with residential lines of service within the same Digital Centrex Service subscription.
2. If equipment is provided by the customer, it must be compatible with the services and equipment provided by the Company. This provision is applicable to BUSINESS SET SERVICE listed in Item B.5.a.
3. Digital Centrex basic and enhanced services and features are only offered in central offices equipped to provide such service.
4. Service area is limited to manufacturer's equipment specifications with respect to distance from the central office.
5. The minimum charge for service provided under this tariff shall be one month.
6. The Company will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be offered subject to the provisions outlined in GENERAL SERVICES, Section 5 of this tariff, or may be provided free if in the judgement of the Company such listings will improve service to the public, or reduce Company operating costs, or both.
7. Extended Area Service (EAS) is available with this Service in the event the customer's Central Office Exchange has EAS.
8. For service over 200 lines or greater than 2 miles from the central office, tariff rates as specified in Item B., will apply in addition to an appropriate portion of applicable special construction costs or expenses as specified in Section 2, GENERAL REGULATIONS, Special Assemblies of Equipment.

Any contracts relative to the provision of this service will be provided to the Commission at least one (1) day prior to the effective date of the service. Rates contained in the contracts are under the authority of the Commission and may be altered by the Commission at any time during the life of the contracts.

9. Touch Calling service is necessary in order to have the Digital Centrex Service features. Touch Calling is available at the rates specified in Section 5 of this Tariff.

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

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C. Conditions

1. If equipment is provided by the customer, it must be compatible with the services and equipment provided by the Company.
2. Contel Enhanced Business System - II Service is only offered within the digital complexes where facilities are available.
3. Service area is limited to manufacturer's equipment specifications.
4. The minimum charge for service provided under this tariff shall be one month.
5. CEBS - II Service is only available to customers with Touch Tone Service as specified in GENERAL SERVICES, Section 5 of this tariff.
6. Extended Area Service (EAS) is provided with this Service in the event the customer's Central Office Exchange has EAS. Rates will apply as set forth in LOCAL EXCHANGE TARIFF, Section 4.
7. The service is limited to customers with a minimum requirement of two access lines.

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DIGITAL CENTREX SERVICE (Continued)

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D. Explanation of Terms

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1. Primary Service Location - The continuous property designated by the customer as the primary location and/or at which the attendant's console position may be located.
2. Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

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D. Explanation of Terms

1. Primary Service Location - The continuous property designated by the customer as the primary location and/or at which the attendant's console position may be located.
2. Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.

E. Basic Service Features

1. Basic Service is available with the following:

a. ATTENDANT FEATURES

ACCESS TO PAGING  
CALL PARK RECALL TIMER  
CALL SELECTION  
CAMP-ON  
ATTENDANT CONFERENCE (Maximum Six Conferees)  
CONSOLE DISPLAY  
CONTROL OF TRUNK GROUP ACCESS  
LOCKED LOOP OPERATION  
RELEASE UPON COMPLETION OF DIALING  
SPEED CALLING

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CONTEL SYSTEM  
OF MISSOURI, INC.

|                         |    |
|-------------------------|----|
| PSC MO. NO.             | 3  |
| Section                 | 7  |
| First Revised Sheet     | 26 |
| Canceled Original Sheet | 26 |

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This sheet reserves for future use First Revised Sheets 27 through 32 and (N)  
cancels Original Sheets 27 through 32. (N)

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

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E. Basic Service Features (Continued)

1. Basic Service is available with the following: (Continued)

a. ATTENDANT FEATURES (Continued)

RECORDED ANNOUNCEMENT  
TRANSFER  
AUTOMATIC RECALL  
BUSY VERIFICATION  
    Stations  
    Trunks  
CALL HOLD  
CALL PARK  
CODE CALLING LINE TERMINATION  
CONSOLE TEST  
DELAYED OPERATION  
INTERPOSITION CALLS AND TRANSFERS  
LOCKOUT  
MAINTENANCE & ADMINISTRATION POSITION (MAP) Display For  
    Attendant Operational Measurements  
MULTIPLE CONSOLE OPERATION  
MULTIPLE LISTED DIRECTORY NUMBERS  
POSITION BUSY  
SECRECY  
SERIAL CALL  
STRAIGHTFORWARD OUTWARD COMPLETION  
SUPERVISORY CONSOLE (Basic)  
SWITCHED LOOP OPERATION  
TRUNK GROUP BUSY/Trunk Group Access Control Through Special Keys  
THROUGH DIALING  
TIMED RECALL SET TO ZERO  
TROUBLE KEY ON SYSTEM-II CONSOLE  
TRUNK GROUP BUSY INDICATION  
2-WAY SPLITTING  
UNIFORM CALL DISTRIBUTION From Queue  
WILD CARD KEY

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

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E. Basic Service Features (Continued)

1. Basic Service is available with the following: (Continued)

b. SERVICES

ACCESS

Common Control Switching Arrangement (CCSA) E&M Types I & II  
CO From PBX  
Enhanced Private Switched Communication Service (EPSCS)  
Electronic Tandem Network (ETN)  
Special Service Facilities

ATTENDANT SERVICE

Local Consoles  
Remote Consoles

ATTENDANT SERVICE (Centralized, Limited to Host and Remote Line Equipment)

CLASS-OF-SERVICE RESTRICTIONS

Fully Restricted Service  
Semirestricted Service  
Toll Restricted Service  
Unrestricted Service

CODE CALL ACCESS

CODE RESTRICTIONS

DATA CALL PROTECTIONS

DATA PULSE CONVERSION

DIAL TONE UPON TRUNK SEIZURE

DICTATION ACCESS & CONTROL (DTMF only)

DIRECT INWARD DIALING (DID)

DIRECT OUTWARD DIALING (DOD)

END-TO-END SIGNALING

FLEXIBLE INTERCEPT

FOREIGN EXCHANGE (FX) Line - Analog

FOREIGN EXCHANGE (FX) Trunk, Digital 2-Way

INCREASE IN NUMBER OF CUSTOMER GROUPS

INDIVIDUAL LINE BUSINESS SERVICE - PBX APPLICATION

LOUDSPEAKER TO RADIO PAGING ACCESS

LOUDSPEAKER PAGING - LINE TERMINATION

MULTICUSTOMER OPERATION

NIGHT SERVICE

Fixed

Flexible

Trunk Answer From Any Station (TAFAS)

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

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E. Basic Service Features (Continued)

1. Basic Service is available with the following: (Continued)

b. SERVICES (Continued)

OFF-PREMISES STATIONS AND EXTENSIONS  
OPERATIONAL MEASUREMENTS  
OUTPULSING TO LOCAL EXCHANGE SERVICE TRUNKS  
QUANTITY CONTROL (100 LINES)  
SERVICE ORDER SYSTEM  
SIMPLIFIED DIALING  
SIX-PORT CONFERENCE CIRCUIT USE CONTROL  
STATION-TO-STATION CALLING  
TANDEM SWITCHING OF SPECIAL SERVICE CIRCUITS (Senderized Operation)  
UNIFORM NUMBERING PLAN CAPABILITY

c. STATION FEATURES

AUTOMATIC LINE  
CALL FORWARD  
    All Calls  
    Busy  
    No Answer  
CALL HOLD  
CALL PICKUP  
CALL TRANSFER ENHANCEMENT  
CALL WAITING  
CONSULTATION HOLD  
MEET-ME CONFERENCE  
RING AGAIN  
SPEED CALLING (ONE SHORT AND ONE LONG LIST PER STATION MAXIMUM)  
    Individual - Short List  
    Individual - Long List  
    Group - Long List  
STATION ACCESS TO PAGING  
STATION CALL PARK  
STATION CONTROLLED CONFERENCE (SIX PORTS MAXIMUM)  
3-WAY CONFERENCE/TRANSFER  
    3-Way Conference  
    Call Transfer of Incoming Calls  
    Call Transfer of Outgoing Calls  
    Call Transfer of All Calls

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CONTEL ENHANCED BUSINESS SYSTEM - II SERVICE (Continued)

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F. Enhanced Services and Features - OPTIONAL

ENHANCED BUSINESS SERVICE

Features

Dual Tone Multifrequency (DTMF) Outpulsing On A Line

Flexible Console Alerting

Services

Audio Input On Incoming Calls In Queue (Attendant and Uniform  
Call Distribution)

Distinctive Ringing

Executive Busy Override (EBO)

Intergroup Calling

Overlap Outpulsing

Uniform Call Distribution (UCD)

STATION MESSAGE DETAIL RECORDING (SMDR)

STATION MESSAGE DETAIL RECORDING (SMDR) ENHANCED

AUTOMATIC ROUTE SELECTION

HOSPITAL COMMUNICATIONS

LARGE CONFERENCE

CONSOLE ALERTING

ELECTRONIC SWITCHED NETWORK - ESN

NETWORK SPEED CALLING (Offered only with ESN Service)

TIME-OF-DAY ROUTING (Offered only with ESN Service)

TIME-OF-DAY NETWORK CLASS OF SERVICE (NCOS) (Offered only with ESN  
Service)

CUT-THRU DIALING

DATAPATH - BASIC

BUSINESS SET

Additional descriptions and limitations of the enhanced services and  
features listed above is maintained in the Company's service office.

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CONTEL ENHANCED BUSINESS SERVICES

A. General

1. Contel Enhanced Business Services is an enhancement to one party touch calling exchange service. The service is limited to customers with a minimum requirement of two access lines.

B. Rates

1. In addition to the rates as specified in the following, rates for Local Exchange Service contained in Section 4 of this tariff apply.
2. Installation and move or change charges are applicable as set forth in Section 6, Service Connection Charges, of this tariff.
3. All feature rates listed below are per line.

|  | <u>S &amp; E</u><br><u>Codes</u> | <u>Monthly</u><br><u>Rate</u> |
|--|----------------------------------|-------------------------------|
|  | <u>Bus.</u> <u>Res.</u>          |                               |
| a. Package of 6 of the Basic Features<br>as listed in paragraph D.<br>following.(1)  | CPB6 CPR6                        | \$10.00                       |
| b. Package of 10 of the Basic Features<br>as listed in paragraph D.<br>following.(1) | CPB1 CPR1                        | 14.00                         |
| c. Speed Calling (2)   |                                  |                               |
| 1) Individual Short List--8 numbers  | CPB8 CPR8                        | 2.45                          |
| 2) Individual Long List--30 numbers  | CPB3 CPR3                        | 3.65                          |

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- 1) Busy Transfer and Call Waiting are mutually exclusive.

- 2) Speed Calling is available only to customers with (6) six or more Contel Enhanced Business Services equipped access lines.

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CONTEL ENHANCED BUSINESS SERVICES (Continued)

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C. Conditions

1. Customer premise equipment must be compatible with the services and equipment provided by the Company.
2. Contel Enhanced Business Services is offered as a service only within the digital complexes where facilities are available.
3. The minimum charge for services provided under this shall be one month.
4. Touch calling service is necessary in order to have the Contel Enhanced Business Services features. Touch calling service is provided at the rates specified in Section 5 of this tariff.

5. Any combination of Contel Enhanced Business Services features listed in paragraph D. may be added to a one party touch calling access line, with the exception of Busy Transfer and Call Waiting being mutually exclusive.

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Special Calling is available only to customers with 6 or more Contel Enhanced Business Services equipped access lines.

Individual access lines may be grouped in communications groups of 2 or more lines.

D. Description of Service Features

Contel Enhanced Business Services includes the following features:

1. Basic

- a. Intercom Calling - This feature provides intra-group communications. This is accomplished by dialing a preassigned station code.
- b. Don't Answer Transfer - This feature provides the transferring of a call after a predetermined number of rings from a called number to an assigned number within the group.
- c. Distinctive Ringing - This feature allows called members of a group to distinguish between intra-group calls **FILED** and calls from outside the group by providing two different ringing patterns.
- d. Busy Transfer - This feature provides the transfer of calls outside the group encountering a busy condition to an alternate line in the same group.

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CONTEL ENHANCED BUSINESS SERVICES (Continued)

JAN 29 1988

D. Description of Service Features (Continued)

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- e. Convenience Dialing - This feature allows a customer group to establish abbreviated dialing patterns for up to 30 numbers with a maximum of 15 digits each. A controller can also be assigned in the group. This controller would be the only access line from which additions or changes to the list could be made.
- f. Call Pick Up - This feature allows the user to answer any call within the group by dialing a code.
- g. Call Hold - This feature allows the user to place an established call on hold by flashing the switch hook and dialing a code. This frees the line to originate another call or go back to the held call or use Call Pick Up.
- h. User Transfer - This feature allows the user to transfer an established call to another line within the group.
- i. Call Waiting - This feature provides a signal to a customer using the telephone that another call is being attempted to his number. The customer can "hold" the original call to answer the incoming call.
- j. Call Forwarding - This feature permits all calls directed to a customer number to be routed on to another dialable number, predetermined and activated by the customer.  
  
Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
- k. Conferencing - This feature allows for the addition of a third number to a connection made between two numbers without the assistance of a company operator.

2. Supplemental

Speed Calling - This feature permits customer calling to other telephone numbers through the dialing of a code rather than the entire telephone number. Two capacities are available.

- a. Individual Short List - 8 Numbers
- b. Individual Long List - 30 Numbers

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

MO. PUBLIC SERVICE COMM.

A. RATES (1)

|  | Monthly<br>Rate (2)  | NRC<br>(2) |
|--|--|------------|
| 1. 9-1-1 Central Office Enabling,<br>per central office  | See Section 2, Special<br>Assemblies of Equipment                                      |            |
| 2. Automatic Number Identification (ANI)<br>9-1-1 Central Office Enabling,<br>per central office (3) | \$ 69.00   | \$ -       |
| 3. 9-1-1 Service Line  |  |            |
| a. Network Access Rate   | See Section 4,<br>Bus. Individ. Line<br>and/or Bus. Trunk<br>or Key Bus. Line<br>rate. | -          |
| 4. Interoffice Trunking (intra- and<br>interexchange)  |  |            |
| a. Mileage, per airline mile each<br>trunk   | See PSC MO. NO. 7,<br>Private Line<br>Tariff.  | -          |
| PLUS   |  |            |
| b. Trunk Termination,<br>per termination each trunk (4)  | \$ 21.00   | \$ 150.00  |

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BY 93-1

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Note: Rate application examples begin on Sheet 48.

- (1) Rates applicable to facilities provided within GTE service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Refer to associated administrative sheet for GSEC Code billing.
- (3) Special construction charges will apply when special assembly is required.
- (4) Does not apply to end terminating on a Selective Router. Applicable rate can be found under Selective Router Interface.

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Issued: November 4, 1992

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MO. PUBLIC SERVICE COMM.

DEC 31 1992

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Regional Director-External Affairs  
Wentzville, Missouri

SPECIALIZED SERVICES

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EMERGENCY TELEPHONE SERVICE (9-1-1)

DEC 12 1991

(C)

A. RATES (1)

**UTILITY DIVISION**

Monthly P. S. C. MO. NRC  
Rate (2) (2)

1. 9-1-1 Central Office Enabling,  
per central office See Section 2, Special  
Assemblies of Equipment
2. Automatic Number Identification (ANI)  
9-1-1 Central Office Enabling,  
per central office (3) \$ 69.00 \$ -
3. 9-1-1 Service Line  
a. Network Access Rate See Section 4,  
Bus. Individ. Line  
and/or Bus. Trunk  
or Key Bus. Line  
rate. -
4. Interoffice Trunking (intra- and  
interexchange)  
a. Mileage, per airline mile each  
trunk See PSC MO. NO. 7,  
Private Line  
Tariff. -  
PLUS  
b. Trunk Termination,  
per termination each trunk (4) \$ 21.00 \$ 150.00

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BY *2nd R.S. 733*

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Note: Rate application examples begin on Sheet 48.

- (1) Rates applicable to facilities provided within GTE service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Refer to associated administrative sheet for S&E Code billing.
- (3) Special construction charges will apply when special assembly is required.
- (4) Does not apply to end terminating on a Selective Router. Applicable rate can be found under Selective Router Interface.

(C)

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1)

A. GENERAL

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1. Enhanced Emergency Number Service, also referred to as E9-1-1 or Enhanced 9-1-1 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the Emergency Service Agency (ESA) may receive telephone calls dialed to the three (3) digit telephone number 911. E9-1-1 Service includes the lines and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. Enhanced 9-1-1 Service is an updated emergency system offering additional features as compared to the basic 9-1-1 system.
  - a. "911" is a three-digit telephone number designated as the "Universal Emergency Number" for public use throughout the United States to report emergencies and request emergency assistance.
  - b. E9-1-1 Service allows any person dialing "911" from a telephone usable for access to the local exchange telephone network, arranged to provide E9-1-1 Service, to be automatically connected to the appropriate Public Safety Answering Point (PSAP).
  - c. A Public Safety Answering Point (PSAP) may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's answer first; Secondary PSAP's receive calls on a transfer basis only.
2. The ESA must be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The ESA must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for E9-1-1 calling.
3. The E9-1-1 three (3) digit emergency number is not intended to replace the seven (7) digit telephone service of the various Public Safety Agencies which may participate in the use of this number. The ESA must subscribe to additional local exchange service at the PSAP for administrative purposes, the placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

A. RATES (1) (Continued)

5. Automatic Location Identification  
(ALI) Database

a. Database Administration,  
per database

Monthly  
Rate (2)

NRC  
(2)

(C)

\$ 380.00

\$ -

b. Database

1) each GTE subscriber record

.04

.75

2) each non-GTE subscriber  
record for which GTE will  
verify via the MSAG (3)(4)

.04

.35

6. Selective Routing

a. Database Administration,  
per database (5)

8.50

2,461.00

PLUS

b. Database, per record (5)

.01

.14

c. Selective Router, each

1,363.00

13,280.00

d. Selective Router Interface,  
per trunk termination

36.50

150.00

Note: Rate application examples begin on Sheet 48.

(1) Rates applicable to facilities provided within GTE service territory.  
Connecting company rates apply to facilities located within connecting  
company service territory.

(2) Refer to associated administrative sheet for GSEC Code billing. (C)

(3) Charge in addition to applicable connecting company/host provider  
charge.

(4) Includes nonregulated telephone company records provided in GTE standard  
format.

(5) These rates are in addition to ALI Database Processing rates. DEC 31 1992

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EMERGENCY TELEPHONE SERVICE (9-1-1)

A. RATES (1) (Continued)

Monthly **UTILITY DIVISION**  
Rate (2) **P. S. C. MO. (2)**

4. Automatic Location Identification  
(ALI) Database

a. Database Administration,  
per database

\$ 380.00 \$ -

b. Database

(1) each GTE subscriber record .04 .75

(2) each non-GTE subscriber  
record for which GTE will  
verify via the MSAG (3)(4) .35

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5. Selective Routing

a. Database Administration,  
per database (5)

8.50 2,461.00

PLUS

b. Database, per record (5) .01 .14

c. Selective Router, each 1,363.00 13,280.00

d. Selective Router Interface,  
per trunk termination 36.50 150.00

Note: Rate application examples begin on Sheet 48.

- (1) Rates applicable to facilities provided within GTE service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Refer to associated administrative sheet for S&E Code billing.
- (3) Charge in addition to applicable connecting company/host provider charge.
- (4) Includes nonregulated telephone company records provided in GTE standard format.
- (5) These rates are in addition to ALI Database Processing rates.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

A. GENERAL (Continued)

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4. This offering is limited to the use of central office number 911 as the universal emergency number and only one 9-1-1 service will be provided within any geographical area.
5. E9-1-1 Service will be provided by the Company only where facility and operating conditions permit.
6. The Company may enter into a contract or contracts with the ESA or with other telephone companies in order to effectuate the Company's provision of 911 service in accordance with, pursuant to and subject to the terms, conditions and limitations of this Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
7. Application for E9-1-1 Service must be executed in writing by the ESA. If application for service is made by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any E9-1-1 offering.
8. E9-1-1 Service as a primary provider will include Selective Routing, Automatic Number Identification and Automatic Location Identification. Provision of other features may require central office modification. Features available in the E9-1-1 system may include but are not limited to: Call Detail, Default Routing, Fixed Transfer, Switchhook Status, Forced Disconnect, Manual Transfer, Night Service/Call Transfer, Emergency Ringback and Overflow Call Transfer-Additional Locations.

A more detailed list of descriptions and limitations of the features listed above is maintained in the Company's telephone service office.
9. Selective routing is available in digital central office service areas when an Enhanced 9-1-1 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to E9-1-1 Service. This service routes the call to the correct PSAP or an announcement, as appropriate, based on the caller's telephone number.
10. An initial listing of customer names, telephone numbers and addresses from the company's data base as well as periodic updates may only be provided to the ESA for the purposes of building and maintaining the ALI database and/or MSAG.

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

A. RATES (1) (Continued)

7. Switched Access System

a. Trunk Dial Unit (TDU)

Monthly  
Rate (2)

\$ 189.58

NRC  
(2)

\$ 2,081.11

b. Call Answer Unit (CAU)

84.79

481.53

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Note: Rate application examples begin on Sheet 48.

- (1) Rates applicable to facilities provided within GTE service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Refer to associated administrative sheet for GSEC Code billing.
- (3) Charge in addition to applicable connecting company/host provider charge.
- (4) Includes nonregulated telephone company records provided in GTE standard format.
- (5) These rates are in addition to ALI Database Processing rates.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS

1. Definition

- a. 9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.
- b. 9-1-1 Service enables a caller dialing 9-1-1 from a station with access to the local exchange telephone network, arranged to provide 9-1-1 Service, to be automatically connected to the appropriate Public Safety Answering Point (PSAP). A PSAP is the communications facility, designated for a specific territory, to which 9-1-1 calls are routed for response. The Service, including non-regulated components, may be provided from any one of the following three categories:
- (1) B9-1-1 (or Basic 9-1-1) Service automatically routes 9-1-1 calls to a PSAP but provides no information about the location or telephone number of the caller.
  - (2) C9-1-1 (or ANI-only 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling telephone number (through automatic number identification or ANI) to the PSAP attendant who answers the call. C9-1-1 Service is comprised of B9-1-1 Service plus ANI spill.
  - (3) E9-1-1 (or Enhanced 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling telephone number and address, and may also provide the name of the telephone access line subscriber and the names of the Emergency Response Agencies with responsibility for the caller's location. E9-1-1 will provide a PSAP with the location of the billing or lead telephone number in cases where a nonregulated telecommunication service provider (e.g., Private Branch Exchange (PBX), Shared Tenant Service (STS), etc.) has failed to provide the customer with their subscribers' names, addresses, and telephone numbers. E9-1-1 Service is comprised of C9-1-1 Service plus ALI provisioning.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

A. GENERAL (Continued)

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11. Automatic Number Identification (ANI) spill may be provided for the telephone number of the calling party to be forwarded to the designated PSAP.
  - a.) ANI spill does not guarantee the capability of forwarding the number of a multiparty line end user. For calls placed to an E9-1-1 PSAP from off premises stations and stations behind business systems, ANI spill will display the identity of the main billing number.
  - b.) The PSAP's premises equipment used in conjunction with Enhanced 9-1-1 ANI spill must be reviewed by the Company to determine the compatibility of the unit with the Enhanced 9-1-1 Service requested.
12. Equipment used in conjunction with E9-1-1 Services located at the PSAP may be provided by the Company or the customer subject to Company approval.
13. This service, like all of the Company's other services, is offered subject to the general terms and conditions contained in the General Rules and Regulations section of this tariff and, in particular, the liability of the Company's provisions in that section of the tariff.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. CONDITIONS (Continued)

2. Definition of Terms

a. Automatic Location

A feature designed to permit information regarding the location of the calling party to be displayed on a display screen at a PSAP when a 9-1-1 call is received.

b. ALI Database

A database of ALI records containing access line subscribers' names, addresses, telephone numbers, and ESNs to be used for 9-1-1 purposes. This database, once provided to the customer, may include additional information about that location. Subscriber names may be omitted as a local option.

c. Alternate Routing

A feature that will route a 9-1-1 call to a location other than the primary PSAP, should some temporary condition prevent the primary PSAP from answering the call.

d. Automatic Number Identification (ANI)

A feature designed to permit the telephone number of the calling party to be displayed on a display screen at a PSAP when a 9-1-1 call is received.

e. ANI Spill

A central office generated data stream that forwards the telephone number of the calling party.

f. Caller

An individual who places a 9-1-1 call in order to obtain emergency assistance. May also be referred to as an end user.

g. Customer

Governmental unit or other entity authorized to provide 9-1-1 Service.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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B. RATES

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1. The following rates and charges apply in addition to all other applicable rates and charges shown elsewhere in this Tariff.
2. The following rates will be used in whole or in part in the specific contractual arrangements made by the Company. As the Company may be the primary provider or may subsume a primary provider for E9-1-1 service, specific rates will apply for the billing of the appropriate agency or local exchange carrier.
3. The following rates do not apply to current 911 configurations which were in service as of March 13, 1987 and installed on an individual case basis.

a. PLAN 1

The Company, being a  
Primary provider, shall  
apply the following rates -

Per Access Line:

|   | S&E<br>Code(6) | Monthly<br>Rate (1) | S&E<br>Code(6) | NRC (1) |
|---|----------------|---------------------|----------------|---------|
| 1) Enhanced 9-1-1 Service               | Varies         | \$ .32              | -              | \$ -    |
| 2) C.O. Feature Modification Charge (5) | Varies         | -                   | Varies         | (2)     |
| Per Record:                             |                |                     |                |         |
| 3) Database Scrub Charge                | -              | -                   | Varies         | 2.00    |

The Company, not being a  
Primary provider, shall  
apply the following rates  
in whole or in part -

Per Access Line:

|                                  | S&E<br>Code(6) | Monthly<br>Rate (1) | S&E<br>Code(6) | NRC (1) |
|----------------------------------|----------------|---------------------|----------------|---------|
| 1) Record Transaction Charge (3) | Varies         | \$ .09              | -              | \$ -    |
| 2) Selective Routing Charge (4)  | Varies         | .07                 | -              | -       |
| 3) ALI Database Cluster Charge   | Varies         | .13                 | -              | -       |
| Per Record:                      |                |                     |                |         |
| 4) Database Scrub Charge         | -              | -                   | Varies         | 2.00    |

- (1) Annual adjustment will be performed based on most recent twelve (12) months' data. Non-recurring charges will be adjusted only for increases in access lines.
- (2) Charges for central office modifications for the provision of specialized E9-1-1 features will be based on cost to provide and will be calculated on an individual case basis.
- (3) Charge includes cost for central site, administration and nightly updates; a minimum charge of \$50.00 shall apply.
- (4) This charge applies as circumstances require when political jurisdictions do not match exchange boundaries.
- (5) See A. GENERAL, Item 8, Sheet 34.
- (6) S & E Code varies - see Administrative Tariff, this Section.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. CONDITIONS (Continued)

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2. Definition of Terms (Continued)

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h. Default Routing

A feature activated when an incoming 9-1-1 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the 9-1-1 control office (location of the selective routing function) to a preselected PSAP.

i. Emergency Response Agency

For the purpose of this Tariff, an Emergency Response Agency (ERA) is a functional division of an agency authorized to respond to requests from the public to meet emergencies related to safety and/or health. The agency is prepared to provide its service(s) in response to a 9-1-1 call received at, or transferred from, a PSAP.

j. Emergency Service Number

An Emergency Service Number (ESN) is assigned by the customer to all subscribers served by each combination of Emergency Response Agencies (i.e., which police, fire, and ambulance service is responsible for that subscriber's location). Thus the service area of each PSAP and Secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant which ERA is responsible for each 9-1-1 caller's location and in the Selective Routing records (where Selective Routing is established) to assist in determining call routing to the correct PSAP.

k. End User

An individual who may place a 9-1-1 call in order to obtain emergency assistance. May also be referred to as a caller.

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SPECIALIZED SERVICES

ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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B. RATES (Continued)

3. (Continued)

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Public Service Commission

b. PLAN 2 (Continued)

The Company, being a  
Primary provider, shall  
apply the following rates -

|   | S&E<br>Code(6) | Monthly<br>Rate (1) | S&E<br>Code(6) | NRC (1) |
|---|----------------|---------------------|----------------|---------|
| Per Access Line:                        |                |                     |                |         |
| 1) Enhanced 9-1-1 Service               | Varies         | \$ .23              | Varies         | \$ 4.83 |
| 2) C.O. Feature Modification Charge (5) | Varies         | (3)                 | Varies         | (2)     |
| Per Record:                             |                |                     |                |         |
| 3) Database Scrub Charge                | -              | -                   | Varies         | 2.00    |

The Company, not being a  
Primary provider, shall  
apply the following rates  
in whole or in part -

|                                  |        |        |        |         |
|----------------------------------|--------|--------|--------|---------|
| Per Access Line:                 |        |        |        |         |
| 1) Record Transaction Charge (3) | Varies | \$ .07 | Varies | \$ 1.24 |
| 2) Selective Routing Charge (4)  | Varies | .05    | Varies | 1.11    |
| 3) ALI Database Cluster Charge   | Varies | .09    | Varies | 2.05    |
| Per Record:                      |        |        |        |         |
| 4) Database Scrub Charge         | -      | -      | Varies | 2.00    |

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- (1) Annual adjustment will be performed based on most recent twelve (12) months' data. Non-recurring charges will be adjusted only for increases in access lines.
- (2) Charges for central office modifications for the provision of specialized E9-1-1 features will be based on cost to provide and will be calculated on an individual case basis.
- (3) Charge includes cost for central site, administration and nightly updates; a minimum charge of \$50.00 shall apply.
- (4) This charge applies as circumstances require when political jurisdictions do not match exchange boundaries.
- (5) See A. GENERAL, item 8, Sheet 34.
- (6) S & E Code varies - see Administrative Tariff, this Section

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B. CONDITIONS (Continued)

2. Definition of Terms (Continued)

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1. Host Provider

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The telephone company that serves exchanges within the customer's serving area and provides 9-1-1 service to the customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as secondary providers within the customer's serving area.

m. Master Street Address Guide (MSAG)

A perpetual database defining the geographic area of a 9-1-1 service, such as by an alphabetical list of the street names, high-low house number ranges, community names, PSAP identification codes, and Emergency Service Numbers (ESNs).

n. Nonlisted/Unlisted

Subscriber information that is not listed in the published phone directory but is made available via Directory Assistance Service.

o. Nonpublished

Subscriber information that is neither listed in the published phone directory nor available via Directory Assistance Service.

p. Public Safety Answering Point (PSAP) - Primary

A primary PSAP is the initial answering point responsible for taking appropriate action on a 9-1-1 call by either providing the response itself from the Emergency Response Agencies dispatched from that center or by transferring the call to a secondary PSAP for action. A primary PSAP must be operated on a 24-hour (seven-days-a-week) basis.

q. Public Safety Answering Point (PSAP) - Secondary

A secondary PSAP responds to 9-1-1 calls transferred from a primary PSAP by dispatching those Emergency Response Agency services under its authority. It may become the initial respondent to a 9-1-1 call in an alternate routing configuration where the primary PSAP is unable to answer the call.

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DEC 21 1989

B. RATES (Continued)

MISSOURI  
Public Service Commission

3. (Continued)

- c. All appropriate charges to the Company by other participants in multi-company provisioning of E9-1-1 Service shall be charged to the ESA.

4. E9-1-1 Network Trunking Rates:

|  | <u>S&amp;E<br/>Code</u> | <u>Monthly<br/>Rate</u> | <u>NRC</u> |
|--|-------------------------|-------------------------|------------|
| a. Interexchange Circuits                              |                         |                         |            |
| Circuit Mileage, per mile,<br>per point of termination | EMLG                    | \$ 5.94                 | \$ -       |
| Trunk Termination, per trunk                           | EERT                    | 35.76                   | -          |
| Network Trunking Set-Up,<br>per trunk                  | ENTC                    | -                       | 78.05      |
| b. Intraexchange Circuits (1)                          |                         |                         |            |
| Trunk Termination, per trunk                           | ERAT                    | 35.76                   | -          |
| Network Trunking Set-Up,<br>per trunk                  | ENTN                    | -                       | 78.05      |

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- (1) For the provision of Intraexchange Circuits the appropriate Business Individual Line Rate, PBX Trunk Rate or Intraexchange Private Line Rate will apply.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. CONDITIONS (Continued)

2. Definition of Terms (Continued)

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r. Selective Routing

BY 93-1  
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UTILITY DIVISION  
P. S. C. MO.

A service that routes calls to the correct PSAP based on the caller's ANI. This service is available when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 9-1-1 services.

s. Subscriber

A person or business that orders access line service from a telephone company.

t. Secondary Provider

A regulated telephone company that participates in offering 9-1-1 service under an agreement with the host provider.

3. General

- a. 9-1-1 Service is restricted to one-way incoming emergency service only.
- b. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity). The Company does not undertake to answer and forward 9-1-1 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- c. 9-1-1 Service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being of the benefit of, or creating any Company obligation toward, or any right of action on behalf of any third person or other legal entity.
- d. Intercept service for any seven-digit emergency number(s) replaced by 9-1-1 Service will be provided for a period of time as negotiated between the Company and the customer; however, in no case shall intercept service be provided for more than one year or beyond the next directory issuance, whichever is longer.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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B. RATES (Continued)

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5. E9-1-1 Funding Surcharge

- a. The Company, as directed by the ESA, may impose a surcharge, as provided by law, to each business and residential end-users local exchange telephone bill to establish funding for E9-1-1 service within said end-users respective county or municipality. This surcharge is in addition to all other lawful rates and charges. This surcharge will be distributed to the respective ESA less a billing and collection fee as provided by law.

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6. Program Development Charges

- a. These are charges applicable to the work necessary to design, develop, test and maintain any special programming required to support E9-1-1 Service, its billing and its data base management. The rate will be based on Company time and materials expended. Cancellation of the service in whole or in part by the ESA prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturer's billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the ESA's order for service.

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7. Quotation Preparation

- a. The ESA may request a quotation for all costs associated with the provision of the facilities needed to satisfy the ESA's service requirements. A quotation so provided does not bind the Company to the rates set forth in the quotation. All rates for services or facilities to be provided by the Company will be determined in accordance with the guidelines in this Tariff. No charge will be incurred by the ESA for such a request.

8. A manual processing fee will be incurred for database updates if information is provided via paper records from other local exchange carriers or elsewhere.

|               | <u>S&amp;E Code</u> | <u>NRC</u> |
|---------------|---------------------|------------|
| a. per record | E9DU                | \$ .80     |

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EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS (Continued)

3. General (Continued)

- e. 9-1-1 Service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one 9-1-1 Service will be provided within any government agency's locality.
- f. 9-1-1 calls originated from local exchange telephone network access facilities shall be completed to the appropriate PSAP without a charge being assessed to the end user by the Company. Calls from a pay telephone shall not require a coin to be deposited or payment of any charge.
- g. Calls placed from all stations, including those with non-published or unlisted numbers, to a PSAP may display subscriber information associated with such numbers to emergency 9-1-1 responding personnel. The subscriber forfeits the privacy afforded by a nonlisted or nonpublished service upon placing a 9-1-1 call.
- h. The main telephone directory listing for the PSAP must be a seven-digit administrative telephone number of a listed emergency number. A listing for the PSAP will also be provided under 9-1-1 at no additional charge.
- i. The Company will not prorate any billing among agencies of the same governmental entity jointly subscribing to 9-1-1 Service.
- j. All nonregulated telecommunications service providers (e.g., Private Branch Exchange (PBX), Shared Tenant Service (STS), etc.) in an E9-1-1 service area should provide current lists of their subscriber's names, addresses, and telephone numbers in GTE standard format to the customer for inclusion in the E9-1-1 database.
- k. Information provided by the Company as part of the provision of C9-1-1 or E9-1-1 is to be used only for the purposes of answering and dispatching emergency calls.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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B. RATES (Continued)

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9. Special Service Arrangement Charges

a. If E9-1-1 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished when practical by the Company at charges equivalent to the costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

b. Costs as referred to in this section may include but are not limited to:

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1) Cost of Maintenance

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2) Cost of Operation

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3) Depreciation of the installed cost of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the net salvage.

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4) General Administration expenses, including taxes on the basis of average charges for these items.

5) Any other item of expenses associated with the particular special service arrangement.

6) An amount, computed on the installed cost of the facilities used to provide the special service arrangement, for return on investment.

c. The installed costs mentioned above includes cost of equipment and materials provided or used plus the cost of installing, including engineering, labor, supervision, transportation, right-of-way, and other items which are chargeable to the capital accounts.

d. Special service arrangement rates are subject to review and revision conditioned upon changing costs.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS (Continued)

3. General (Continued)

1. Charges for customer-initiated changes and rearrangements affecting service address and ALI database records (e.g., street name and number changes, emergency services territorial or name change, jurisdictional boundary changes and rearrangements, etc.) other than those processed in normal daily updates will be based upon the actual costs for such changes and rearrangements. In such cases, a valid comparative listing of changes must be supplied providing direct and individual reference to existing designations.
- m. Where a 9-1-1 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said call, the quality of the call, or any features that may otherwise be provided with 9-1-1 Service. Because the addresses of these service providers' subscribers are not provided to the regulated telecommunications service providers, the customer must obtain them directly.
- n. In Selective Routing configurations where the central office does not provide ANI due to ANI failure, garbled digits, multiparty lines, etc., Default Routing will be utilized.

4. Customer Obligation

- a. Application for 9-1-1 Service must be executed in writing by each customer and must be accompanied by satisfactory proof of authorization to provide 9-1-1 Service in the exchanges where service is requested. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.
- b. The customer is responsible for dispatching the appropriate emergency service within the 9-1-1 service area, or will undertake to transfer all 9-1-1 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that 9-1-1 services are reasonably available.

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C. CONDITIONS

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1. The Company provides E9-1-1 Service solely for the benefit of the ESA operating the PSAP. The provision of E9-1-1 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the ESA.
2. The Company does not undertake to answer and forward E9-1-1 calls, but furnishes the use of its facilities to enable the ESA's personnel to respond to such calls at the ESA's premises.
3. Seasonal and Vacation Service is not provided for any part of the E9-1-1 Service.
4. This service is furnished to ESA's only for the purpose of voice reporting of emergencies by the public.
5. E9-1-1 information consisting of the names, addresses and telephone numbers of end-users whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential. Whether or not this information corresponds to listings that are not published in directories or listed in the Directory Assistance records, the customer agrees to use such information only for the purpose of responding to E9-1-1 calls.
6. The E9-1-1 calling party forfeits the privacy afforded by Private (Non-published) and Semi-Private (Nonlisted) telephone number service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP. Information will be provided only for the purpose of responding to emergency calls.
7. The Company's entire liability to any person for interruption or failure of E9-1-1 Service shall be limited to the terms set forth in this Section and other Sections of this Tariff.

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS (Continued)

4. Customer Obligation (Continued)

c. The 9-1-1 Service applicant must submit to the Company written concurrence to the following terms and conditions by all participating agencies:

- (1) The applicant shall have the sole responsibility for determining which public safety agencies will participate in (jointly) subscribing to a 9-1-1 Service offering, and for the control and staffing of the PSAP.
- (2) The primary PSAP will answer all calls on a 24-hour, seven-days-a-week, basis.
- (3) Each primary PSAP must subscribe to sufficient 9-1-1 Service lines to adequately handle incoming calls in each PSAP's average busy hour so that no more than one call out of 100 (P.01 transmission grade of service) encounters a busy signal. In other words, the 9-1-1 Service network from each central office to the central office serving the primary PSAP must provide a minimum of a P.01 transmission grade of service or two trunks, whichever is the higher standard.
- (4) Each primary PSAP shall and each secondary PSAP should subscribe to at least three lines as follows:
  - (a) At least one seven-digit non-emergency local exchange line with at least one listed directory number for administrative calls.
  - (b) At least one non-listed seven-digit local exchange line for forwarding or transferring 9-1-1 calls to locations other than those connected to that PSAP by dedicated lines.
  - (c) At least one non-listed seven-digit number to be used by other PSAP's and Emergency Response Agencies to reach the PSAP. This number must be in addition to those listed above.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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C. CONDITIONS (Continued)

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8. The ESA shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The ESA shall make such operational tests as, in the judgment of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall promptly notify the Company in the event the system is not functioning properly.
9. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
10. Each End-User and ESA also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the End-User, ESA or by any other person or entity, and whether or not such loss, claims, demands, suits or other action or liability arises out of, or is related to, any agreement between the Company and the ESA for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the End-User, ESA or others.
11. Each ESA and End-User also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E9-1-1 service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the ESA, its user, agencies or municipalities, or the employees or agents of any one of them.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS (Continued)

4. Customer Obligation (Continued)

c. (Continued)

(5) If a Selective Router is not used each primary PSAP must subscribe to at least two dedicated lines to each secondary PSAP for the purpose of forwarding or transferring calls. The number of lines shall be no fewer than the number required to provide a P.01 transmission grade of service during that secondary PSAP's average busy hour.

d. The customer shall promptly notify the Company in the event the system is not functioning properly.

e. Because the Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 9-1-1 service lines that originate from all points served by central offices within the 9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

f. 9-1-1 Emergency Telephone Service information consisting of the name, address, and/or telephone number of telephone subscribers, regardless of whether or not this information is published in directories or listed in directory assistance offices, is company proprietary and the customer agrees to use such information only for the purpose of responding to 9-1-1 calls at the time such calls are placed. Any connecting company purchasing GTE information while acting as the host provider of 9-1-1 service to the customer which purchases GTE services under this tariff must agree to abide by the terms and conditions which relate to the protection of GTE provided information. The customer of any connecting company purchasing GTE information shall take all reasonable efforts to safeguard the proprietary nature of Company-provided information, including but not limited to:

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C. CONDITIONS (Continued)

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12. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the ESA to make arrangements to handle all E9-1-1 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the ESA's public safety jurisdiction. Neither the ESA nor the Company shall have any responsibility under this paragraph for 911 calls that carry foreign dial tone, whether they originate within or outside of the ESA's public safety jurisdiction, or for calls originating from mobile/cellular telephones.

13. When possible, any terminal equipment used in connection with E9-1-1 Service shall be configured so that it is unable to extract information from the Automatic Location Identification (ALI) database other than information relating to a number (identified through the Automatic Number Identification (ANI) feature as the source) of an in progress E9-1-1 call.

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14. The ESA is to maintain the ALI database as strictly confidential. The ALI database, in part or in whole, shall not be copied, distributed, disclosed, disseminated, or communicated in any way by the Emergency Service Agency, its employees or agents, except to the extent necessary to use and operate the 911 service. The ALI database is confidential and shall remain the property of Contel. The Emergency Service Agency shall have no rights of ownership or use beyond the use necessary for 911 service.

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15. The ESA is wholly responsible to acquire, input and maintain additional/supplemental information concerning additional location information, medical information, or other unique conditions at each address. This process will be necessary on an ongoing basis as residents move into, within, or out of the 911 service area and should be collected from all residents (including those served by other telephone companies) as the Emergency Service Agency desires.

16. The ESA must furnish to the Company, in writing, its agreement to the following terms and conditions:

a. That at least one PSAP will be provided and staffed on a 24-hour, seven-days per week basis.

b. That the ESA accepts responsibility for dispatching or having others dispatch police, fire, ambulance or other emergency services as required to the extent such services are reasonably available.

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS (Continued)

4. Customer Obligation (Continued)

f. (Continued)

- (1) Maintenance of a log which will record all 9-1-1 calls placed to a customer and all manual queries for ALI. The Company retains the right to review such logs with all pertinent public agency supervising officers to detect any unauthorized retrieval of information from the 9-1-1 system database. The customer must report to the Company any unauthorized retrieval and must implement corrective action to prevent any further unauthorized retrieval.
  - (2) The customer shall provide to the Company, upon request, a list of authorized personnel who shall be provided with passwords or other safety or security mechanisms to guarantee the system may not be accessed by unauthorized personnel.
  - (3) All 9-1-1 customer equipment, system software, and databases must be located in a secure area within a PSAP's office operations to prevent unauthorized personnel from accessing confidential information.
  - (4) The customer shall agree to indemnify, save and hold the Company harmless from any and all claims for injury or damage of any nature by an person arising out of or relating to the customer's unauthorized use of Company-provided subscriber information, which information is to be used solely for the purpose of providing 9-1-1 service.
- g. Any terminal equipment used in connection with 9-1-1 Emergency Telephone Service shall be configured to restrict the customer from removing and/or changing the data provided by the Company.
- h. Equipment, used in conjunction with any 9-1-1 Emergency Telephone Service, located at the PSAP(s) may be provided by the Company or the customer subject to the approval by the Company for compatibility with the 9-1-1 system. Any additional costs associated with bringing incompatible equipment into compliance with the 9-1-1 system will be the responsibility of the customer.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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C. CONDITIONS (Continued)

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16. (Continued)

- c. That the ESA will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the E9-1-1 PSAP by calling parties.
  - d. That the ESA will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E9-1-1 lines recommended by the Company to be installed.
17. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for E9-1-1 Service. In no case shall the ESA subscribe to less than two (2) E9-1-1 Service lines per host central office routing calls to a control office. The Company will provide the necessary facilities from the control office to the PSAP(s).
18. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the ESA contracting for E9-1-1 service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the ESA for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the ESA.
19. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the end-user or the failure of the facilities provided by the end-user, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section 2 of this Tariff. Where allowances on monthly charges for Service Features of E9-1-1 Service are involved, only those Service Features which are affected by the interrupted service shall be considered; and, further, only those access lines on the interrupted portion of a service shall be considered in determining the pro rata adjustment of the fixed monthly charges for the interrupted portion of a service. ~~CANCELLED~~

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EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS (Continued)

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5. Liability

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- a. The Company's entire liability to the customer or any person for interruption or failure of 9-1-1 service shall be limited by the terms set forth in this section, the General Regulations section of this tariff, and in any sections of other tariffs which apply to the provision of 9-1-1 service by the Company. This 9-1-1 service is offered solely to assist the customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this service to the customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the customer.
- b. The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, installation, maintenance, or provision of 9-1-1 service other than an act or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption to service or facilities continues, after notice by the customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.
- c. The customer shall indemnify and hold harmless the Company from any damages, or other injuries which may be asserted by any person, business, governmental agency, or other entity against the Company as a result of any act or omission of the Company or customer or any of their employees, directors, officers, or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with developing, adopting, implementing, maintaining, or operating the 9-1-1 system or for releasing subscriber information, including nonpublished or unlisted information in connection with the provision of the 9-1-1 service.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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C. CONDITIONS (Continued)

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20. When the Selective Routing feature is provided, the ESA is responsible for identifying primary and other PSAP locations as well as the geographic area, or Emergency Service Zone (ESZ), served by unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided by the Company for each unique ESZ. The ESA will associate these ESNs with street address ranges or other mutually agreed upon routing criteria on the Master Street Address Guide (MSAG) for the 911 serving area. These ESNs will be contained in the Data Management System (DMS) to permit routing of 911 Service calls to the primary and other PSAPs responsible for handling of calls from each telephone in the 911 serving area. The following terms define the ESA's responsibility in providing this information.

- a. Initial and subsequent assignments by MSAG street names, address ranges and areas, or other mutually agreed upon routing criteria, to specific ESNs shall be furnished by the ESA.
- b. After establishment of service, it is the ESA's responsibility to continue to verify the accuracy of the routing information contained in the MSAG, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 Service calls to the proper PSAP.
- c. The ESA has an obligation to verify police, fire and ambulance PSAP routing designations. On request, the Company will provide a complete printed copy of the MSAG to assist the ESA in its verification.
- d. Changes, deletions and additions in the MSAG are the responsibility of the ESA. Notification to the Company should be made as changes occur. After such notification, the Company will furnish a printed copy to the ESA for verification showing each change, deletion and addition to the MSAG.

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B. CONDITIONS (Continued)

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5. Liability

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- d. The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of the 9-1-1 service when any 9-1-1 call originates from a system or line which makes the provision of specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber information associated with multi-party lines, or private telecommunications services, such as PBXs or shared tenant services and calls originating over CentraNet lines.
- e. The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBXs or shared tenant services, unless provided to the Company by a customer. At the rates set forth herein, the Company will integrate any records provided to it by the customer in a Company-standard format for inclusion in a 9-1-1 database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a customer and shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of this data by the customer, which may be asserted by any person, business, government agency, or other entity against the Company.
- f. The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 service when there is a failure of or interruption in 9-1-1 service due to the attachment of any equipment by a customer to Company facilities. The customer may, with the prior written consent of the Company, which consent shall not be reasonably withheld, attach features, devices, or equipment or other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 9-1-1 system ordered by the customer, Company facilities or otherwise affect its telephone operations.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

C. CONDITIONS (Continued)

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21. The rates charged for E9-1-1 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The ESA shall make such operational tests as, in the judgement of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall notify the Company in the event the system is not functioning properly.

22. E9-1-1 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

23. Where an E9-1-1 call is placed by the calling party via interconnection with an interexchange carrier or alternate operator services, the Company cannot guarantee the completion of said E9-1-1 call, the quality of the call or any features that may otherwise be provided with E9-1-1 Service.

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24. The Company, its employees, agents or representatives, except in cases of willful misconduct or gross negligence, shall not be liable for death or injury to the person or for damage to property as a result of undertaking, participating in or carrying out duties involved in tracing an E9-1-1 call in an emergency situation where there is either no name, address or location of the E9-1-1 caller available or there is not a correct name, address or location of the E9-1-1 caller. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the company may be requested, required, have undertaken or participated in the tracing of an E9-1-1 call.

25. The ESA agrees to provide trained personnel for 24-hour coverage and receive all E9-1-1 calls routed to the PSAP. The ESA recognizes that the addresses provided with Automatic Location Identification (ALI) may be the same addresses that the Company maintains for its normal business records and the Company cannot guarantee their existence or accuracy in emergency situations. Therefore, the ESA recognizes that addresses must first be verified from a calling party. The Company will make every reasonable effort to update the ALI Database by the beginning of the third business day (excluding weekends and holidays) following the Company's completion of service orders during normal business hours. The ESA accepts responsibility for dispatching, or the responsibility for having others dispatch, police, fire, rescue or other emergency services as required.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

B. CONDITIONS (Continued)

5. Liability

- g. The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information to emergency service providers responding to calls placed to a 9-1-1 service or host providers using such information to provide a 9-1-1 service.
- h. The Company shall have no liability whatsoever to any person arising from its provision of, or failure to provide, 9-1-1 Service to any subscriber to a nonregulated telephone service (e.g., shared tenant service). It is the obligation of the customer to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all 9-1-1 telephone calls that originate from telephones within the customer's service area. Neither the customer nor the Company shall have any responsibility for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the customer's service area, or for calls originating from mobile/cellular telephones.
- i. The Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of customer provided facilities or equipment.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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C. CONDITIONS (Continued)

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26. E9-1-1 Service will be designed by the Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E9-1-1 Service is offered.
27. The ESA will agree to release from liability and hold harmless the Company for record information from other Telephone Companies that has been submitted to the E9-1-1 database used by the ESA.
28. The ANI and ALI features of E9-1-1 Service function correctly only if calls coming in to the PSAP originate from single-party service. ANI and ALI will not be provided when calls are placed from multiparty lines (i.e. those access lines with two or more customers per line).

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

C. DESCRIPTION

1. B9-1-1 (Basic 9-1-1 Service)

- a. B9-1-1 Service provides for routing all 9-1-1 calls originated by stations with given central office prefix codes to a single PSAP which is prepared to receive those calls via a 9-1-1 Service line.
- b. Interoffice 9-1-1 service is provided via dedicated trunking. 9-1-1 service from the central office serving the PSAP is provided over dedicated lines or trunks.
- c. The following rate elements apply to a typical B9-1-1 arrangement:
  - (1) 9-1-1 Central Office Enabling - Enables the central office to recognize 9-1-1 as a valid number and connect a 9-1-1 call to a 9-1-1 Service Line or dedicated 9-1-1 trunk.
  - (2) 9-1-1 Service Line - A business network access line connecting the PSAP and its serving central office. The business individual line and/or business trunk or key business line rate is applicable.
  - (3) Interoffice Trunk - A dedicated facility between central offices (intra- or interexchange). The Interoffice Trunking Charges apply to each trunk ordered. A minimum of two trunks is required on each interoffice route.
    - (a) Mileage - Applicable to each trunk on a per airline mile-basis.
    - (b) Trunk Termination - Applicable to each end of each trunk terminated.
- d. Additional 9-1-1 Features, as described on Sheet 53, are available with 9-1-1 Service where conditions permit.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

D. DEFINITION OF TERMS

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Additional/Supplemental Information - Special driving instructions, medical requirements, hazardous material warnings, or information on other unique conditions. This is information which is displayed on the PSAP screen for each caller.

Agency - A person or entity, which may include the ESA and public safety agencies, providing emergency or other services to which PSAP Attendants transfer certain 911 telephone calls, in accordance with the ESA's instructions.

Alarm Indication - A visual and/or sound alarm designed to alert a PSAP Attendant to potential hardware problems, network failure, or lines busy situation.

ALI Database Cluster - A redundant database that matches the records held at the main ALI database location. The clusters are located closer to the PSAP locations than the central site database.

Alternate PSAP - The PSAP where 911 telephone calls are to be routed when the Primary PSAP shuts down for routine maintenance, an emergency, or because it does not operate 24-hours a day. An Alternate PSAP can be another Primary PSAP, a Secondary PSAP, an Overflow PSAP, or any other location designated by the ESA.

Alternate Routing/Night Service - A feature designed to permit 911 telephone calls to be routed to an alternate location designated by the ESA, if: (a) all 911 lines to the Primary PSAP are busy; or (b) the Primary PSAP regularly closed down for a period of time; or (c) an emergency forces the Primary PSAP to close down.

Automatic Location Identification (ALI) - A feature designed to permit the street address information for the location of a telephone included in the exchanges of an Enhanced 911 Service installation, from which a 911 telephone call is received, to be displayed on a display screen at a PSAP. Additional telephones with the same number as the calling party's (secondary location, off premises, etc.) will be identified with the address of the telephone number at the main location. ALI for calls from party line telephones will not be automatically displayed.

Automatic Location Identification (ALI) Database - A database resulting from matching the address ranges contained in the Master Street Address Guide (MSAG) with the telephone numbers contained in the Telephone Number (TN) Database.

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

C. DESCRIPTION (Continued)

2. C9-1-1 (ANI-Only 9-1-1 Service)

a. The following rate elements apply to a typical C9-1-1 arrangement:

(1) 9-1-1 Central Office Enabling - Enables the central office to recognize 9-1-1 as a valid number and to connect such calls to a 9-1-1 Service Line or dedicated 9-1-1 trunk. Also enables the central office to generate ANI for the caller's telephone number and provide it to the 9-1-1 Service Line or dedicated 9-1-1 trunk.

(2) 9-1-1 Service Line - Same as B9-1-1 Service.

(3) Interoffice Trunk

(a) Mileage - Same as B9-1-1 Service.

(b) Trunk Termination - Same as B9-1-1 Service.

b. C9-1-1 Service includes ANI Spill which is the provision of the caller's telephone number to the PSAP. ANI Spill may not be provided from multi-party end users. For calls placed to a PSAP from off-premises stations and stations behind business systems, where ANI Spill is provided, it will provide the identity of the primary telephone service billing or lead number.

c. The PSAP's premises equipment used in conjunction with ANI Spill Service must be reviewed by the Company to determine the compatibility of the unity with the C9-1-1 Service requested. If changes are necessary to make this service compatible with the services offered herein, time and material charges will apply.

d. Selective Routing is available on an optional basis with C9-1-1 Service.

e. Additional 9-1-1 Features, as described on Sheet 53, are available with C9-1-1 Service where conditions permit.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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D. DEFINITION OF TERMS (Continued)

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Automatic Number Identification (ANI) - A feature designed to permit the number of a telephone from which a 911 telephone call is placed to be displayed on a display screen at a PSAP.

Call Conferencing - A feature designed to permit a PSAP Attendant to transfer the call to another Agency and have all people talk to one another — the 911 caller, the PSAP Attendant, and the Agency.

Call Detail Recording - A feature designed to permit the creation of a print-out of information regarding each 911 telephone call answered by the PSAP, which information may, but does not necessarily include: the ANI telephone number; the identification number of the position of the PSAP Attendant handling the call; the Trunk Number; the time the call was received, the time the call was answered by the PSAP Attendant; the time, if any, that the call was transferred; and the time the call was terminated.

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Call Monitoring - A feature designed to permit a PSAP Attendant to transfer a given 911 telephone call to another Agency and stay on the line if desired to assure the call is transferred.

Call Taker Details and Comments - A feature designed to permit a PSAP Attendant to type onto a keyboard any comments and send that information to an Agency with compatible equipment. The permissible length of the comments will vary depending on the type of equipment selected.

Called Party Hold - Once the PSAP has answered the call, a communication link is established that cannot be broken by the party that has called. The call remains connected until terminated by the PSAP.

Data Management System (DMS) - A complex system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Default Routing - A feature activated when an incoming Enhanced 9-1-1 call cannot be selectively routed due to an automatic number identification failure, garbled digits or other causes. Such incoming calls are routed from the control office to a default public safety answering point. Each incoming Enhanced 9-1-1 facility group to the control office is assigned to a designated default public safety answering point.

Display Screen Transfer - A feature designed to permit a PSAP Attendant to transfer an entire screen of information related to a 911 telephone call, to another Agency, subject to that Agency's having and maintaining compatible computer equipment.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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(C)

C. DESCRIPTION (Continued)

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3. E9-1-1 (Enhanced 9-1-1)

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a. The following rate elements apply to a typical E9-1-1 arrangement:

(1) 9-1-1 Central Office Enabling - Same as C9-1-1 Service.

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(2) 9-1-1 Service Line - Same as C9-1-1 Service.

(3) Interoffice Trunk

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(a) Mileage - Same as C9-1-1 Service.

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(b) Trunk Termination - Same as C9-1-1 Service. Public Service Commission MISSOURI

(4) Automatic Location Identification (ALI) Database - An E9-1-1 database that contains subscriber names, telephone numbers, addresses and Emergency Service Numbers (ESNs), and is periodically updated by the Company. A per database charge is applicable to each database and a per record charge is applicable to all records in each database. When GTE is not responsible for the system's ALI database, a per record charge will apply to all GTE records provided to the ALI database manager. The customer is responsible for the following:

(a) Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with ESNs assigned to each address. This must include all Company and participating telecommunication service subscriber addresses and be based upon Company standards.

(b) Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.

b. In the event that the customer requests to begin construction of an MSAG/ALI database prior to full application to C9-1-1 or E9-1-1 service, charges for ALI database construction and maintenance will apply.

c. The PSAP's premises equipment used in conjunction with ANI Spill Service must be reviewed by the Company to determine the compatibility of the unit with the E9-1-1 Service requested. If changes are necessary to make this service compatible with the services offered herein, time and material charges will apply.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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D. DEFINITION OF TERMS (Continued)

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Diverse Routing - A feature designed to permit the PSC to provide processing of 911 telephone calls over alternate paths to reduce the chance of service interruptions due to possible interference in facilities. The feature is available only where facilities exist.

Emergency Service Agency (ESA) - The ESA is a municipality of other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The ESA is legally authorized to subscribe to the Enhanced E9-1-1 Service and has public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone Central Office area arranged for E9-1-1 calling.

Emergency Ringback - Permits the attendant, by operating the flash key, to ring an E9-1-1 party who goes on-hook after the E9-1-1 call has been answered. This feature is available only for systems where E9-1-1 lines are provided via dedicated arrangements from the originating central offices.

Emergency Service Number (ESN) - When the Selective Routing feature is provided, the ESA is responsible for identifying primary and secondary PSAP locations, as well as the unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the E9-1-1 serving area. An Emergency Service Number (ESN) will be provided by the Company for each unique ESZ. The ESA will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the E9-1-1 serving area. The ESN's will be carried in the DMS to permit routing of E9-1-1 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the E9-1-1 serving area.

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

C. DESCRIPTION (Continued)

3. E9-1-1 (Enhanced 9-1-1) (Continued)

- d. Selective Routing is available on an optional basis with E9-1-1 Service.
- e. Optional 9-1-1 Features, as described on Sheet 51, are available with E9-1-1 Service where conditions permit.

4. Optional Services

a. Selective Routing

- (1) Selective Routing Service routes calls to the correct PSAP based on the caller's ANI. This service is available when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 9-1-1 services. The customer is responsible for the following:

- (a) Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with Emergency Service Numbers (ESN) assigned to each address. Each ESN must be assigned to a PSAP. This must include all Company and participating telecommunication service subscriber addresses and be based upon Company standards.
- (b) Verifying the accuracy of the call routing by participating in tests with the Company prior to service establishment, and subsequent to any ESN change, to ensure that calls from each ESN are correctly routed.
- (c) Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.

(2) The following rate elements apply to Selective Routing:

- (a) Database Administration - The per database charge to create and maintain the MSAG and ALI database structure.

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ENHANCED EMERGENCY NUMBER SERVICE (E9-1-1) (Continued)

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D. DEFINITION OF TERMS (Continued)

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Emergency Service Zone (ESZ) - A geographic area served by a unique combination of law enforcement, fire and rescue squads. The ESA, and not the Company, has sole responsibility for providing to the Company complete, accurate, and timely information regarding the service boundaries of all Agencies to which a 911 telephone call from an End User may be transferred or routed.

End Users - Persons making 911 telephone calls originating from exchanges, or portions of exchanges, included in a particular Universal Emergency Number Service installation.

Error Reports - Written documents or oral or computer reports noting discrepancies identified when processing the Telephone Number (TN) Database against the Master Street Address Guide (MSAG), or other applicable data tables and files, during the creation and updates of the ALI Database.

Forced Disconnect - A function of the Enhanced 9-1-1 central office trunk circuit that prevents the jamming of the Enhanced 9-1-1 Service exchange lines. The public safety answering point attendant is able to release a connection even though the calling party has not hung up.

Idle Tone Application - A feature designed to permit a PSAP Attendant to obtain an audible tone indication of whether the telephone from which a 911 call was placed is on or off hook.

Manual ALI Request - A feature designed to permit a PSAP Attendant in the event that the telephone number (ANI) and location of the telephone from which a 911 telephone call is placed (ALI) are not automatically displayed on a display screen -- to obtain from the 911 telephone caller the telephone number and/or service address and/or subscriber name, for the telephone from which the 911 telephone call is placed, and thereafter call up on a display screen the information in the ALI Database corresponding to that telephone number by typing the information provided by the End User onto a keyboard. ALI Database information will not be displayed for 911 telephone calls made on a party line, and the 911 caller from a party line must provide to the PSAP Attendant information regarding the caller's location.

Manual Transfer - A feature designed to permit the PSAP Attendant to transfer a 911 telephone call to another telephone by dialing a 7 to 10 digit telephone number or 2 digit speed dialing code.

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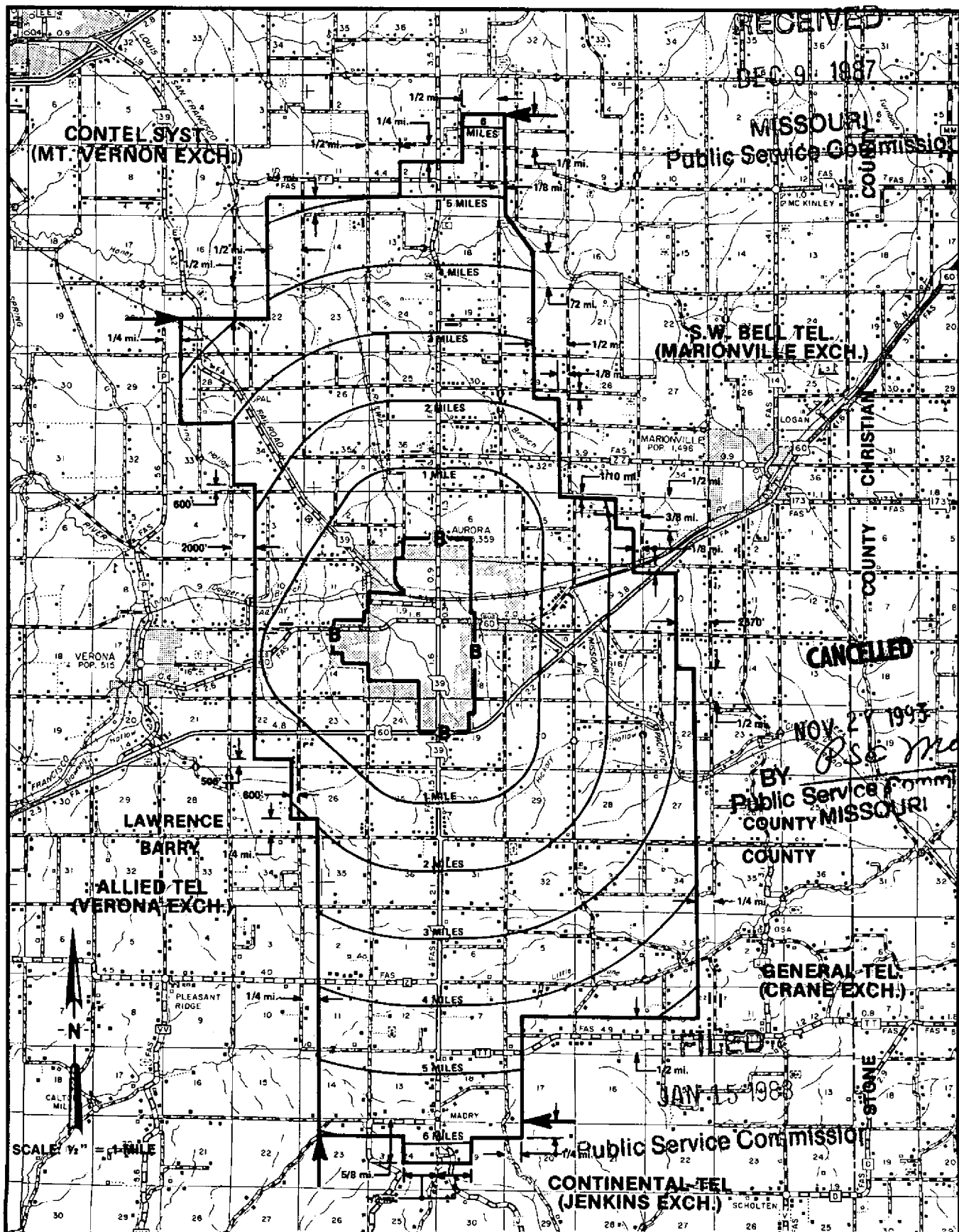
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Legend  
Base Rate Area — B — B —  
Exchange Boundary —————

EXCHANGE AREA MAP



R27W | R26W

R26W | R25W

R25W | R24W

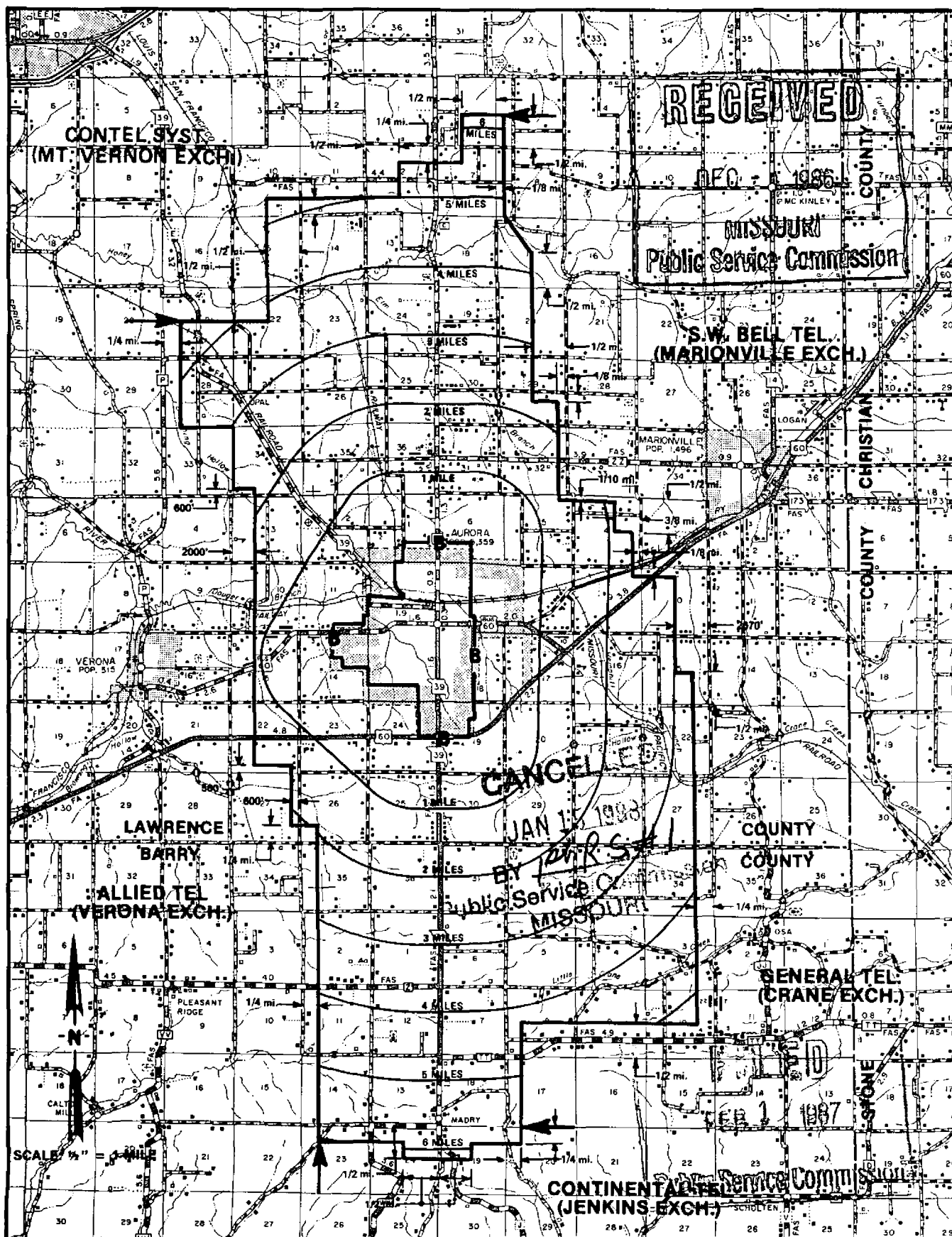
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Legend  
Base Rate Area — B — B —  
Exchange Boundary —————

EXCHANGE AREA MAP



T28N  
T27N

T27N  
T26N

T26N  
T25N

R27W | R26W

R26W | R25W

R25W | R24W

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LEGEND  
EXCHANGE AREA —E—E—  
BASE RATE AREA —B—B—  
ZONE BOUNDARY - - - - -

SCALE  
0 1 2 Miles

CONTEL SYSTEM OF MISSOURI, INC  
d/b/a GTE SYSTEMS OF MISSOURI

PSC MO. NO. 3

BRUNSWICK

Exchange Area Boundary

SECTION A

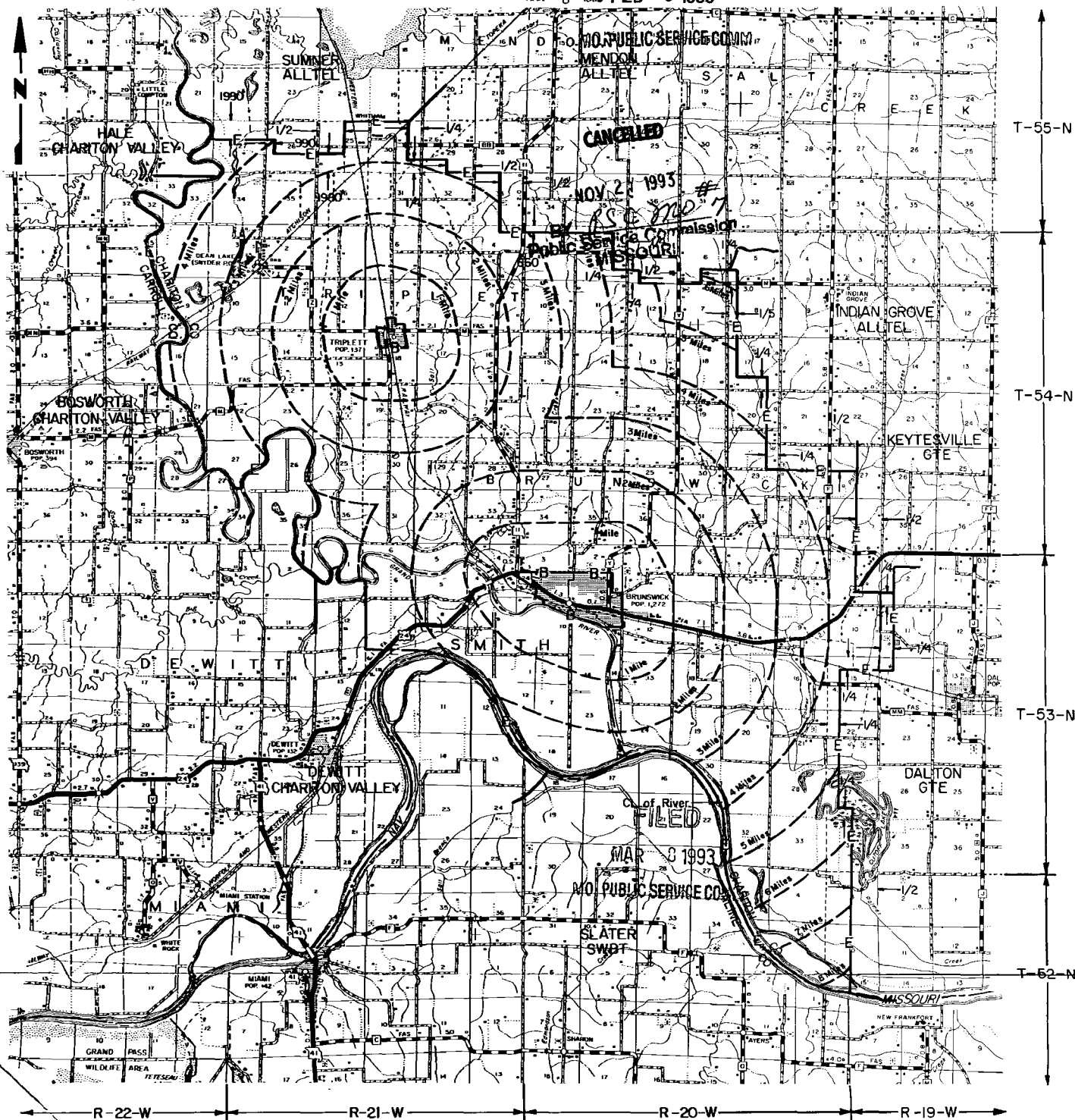
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Sheet No. 2  
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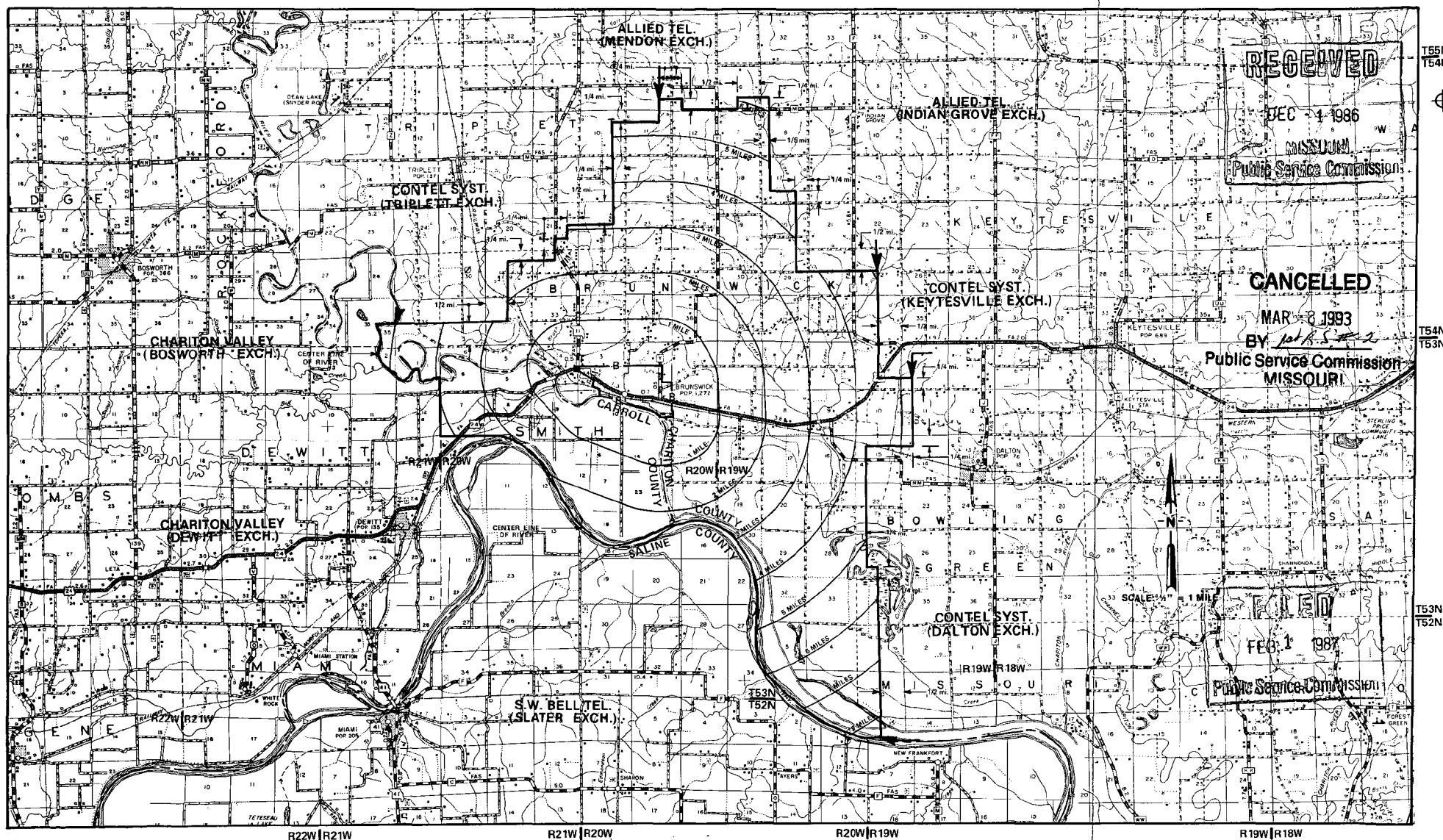
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Legend  
Base Rate Area — B — B —  
Exchange Boundary — —

PSC MO. NO. 3  
Section A  
Original Sheet 2  
Cancelling Sheet \_\_\_\_\_  
Exchange BRUNSWICK  
County CARROLL, CHARITON

### EXCHANGE AREA MAP



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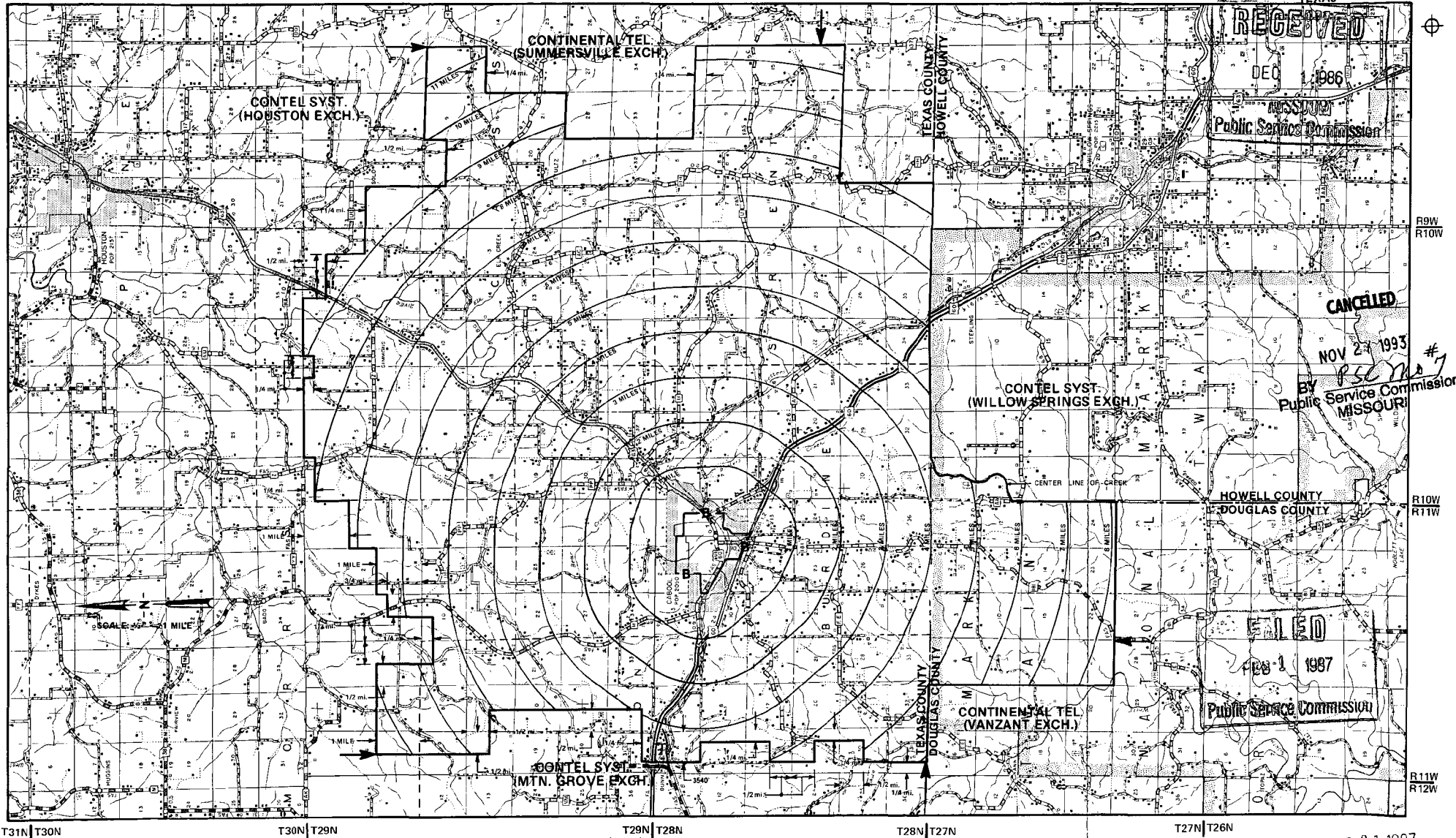


CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B —  
Exchange Boundary — — —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 3  
Cancelling Sheet  
Exchange CABOOL  
County DOUGLAS, HOWELL  
TEXAS



T31N/T30N

T30N/T29N

T29N/T28N

T28N/T27N

T27N/T26N

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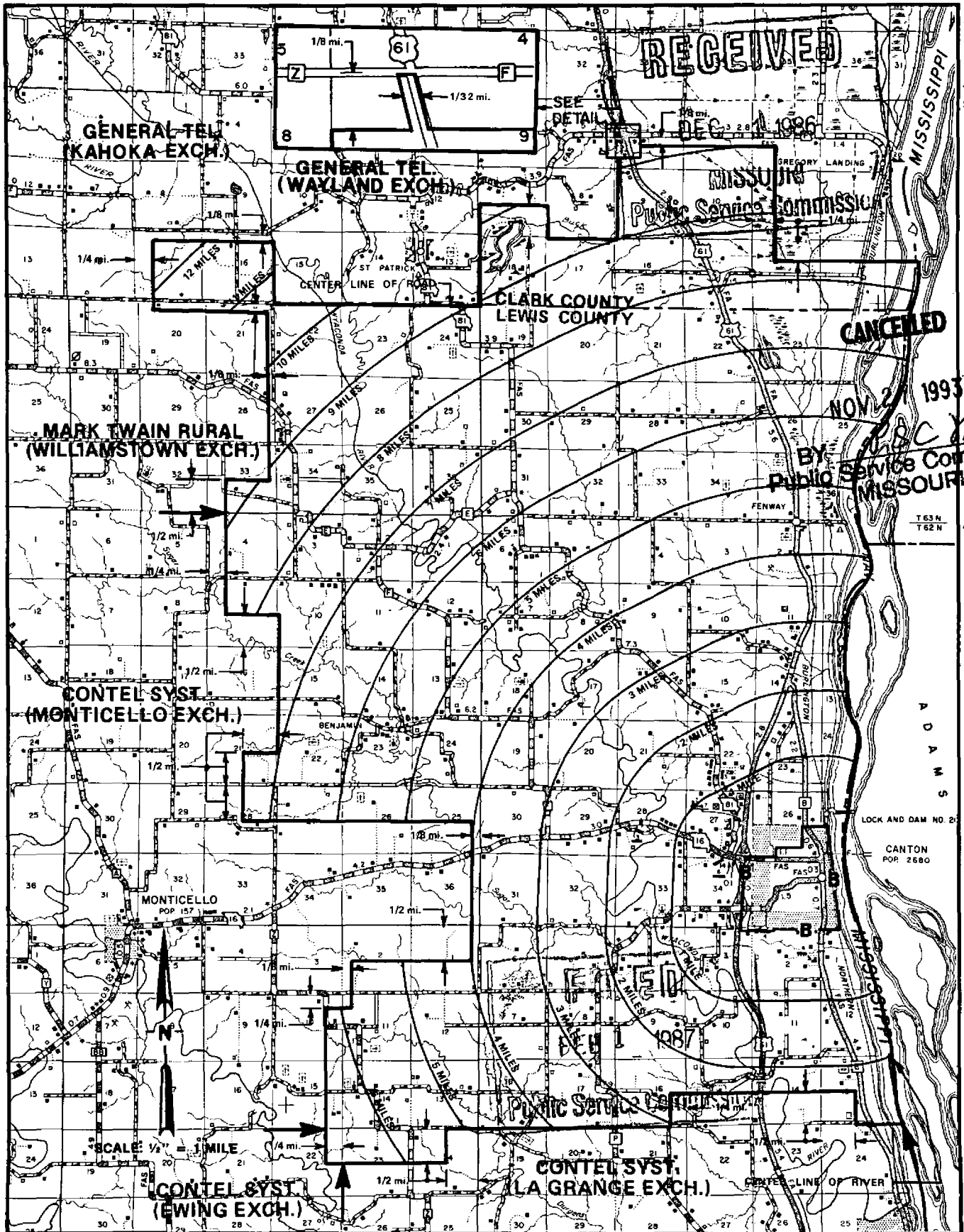
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Legend  
 Base Rate Area — B — B —  
 Exchange Boundary —————

EXCHANGE AREA MAP



R8W | R7W

R7W | R6W

R6W | R5W

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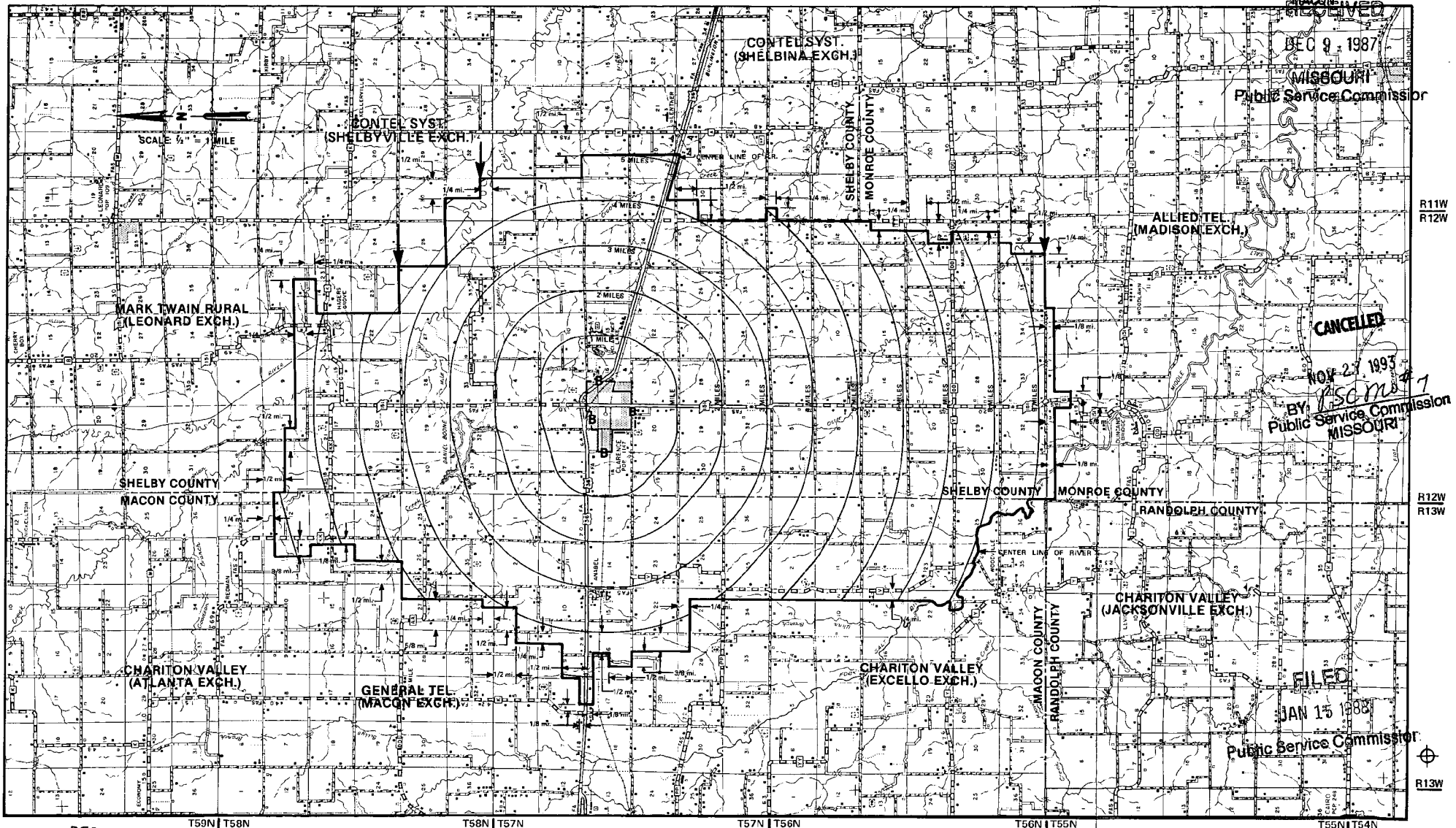
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CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B —  
Exchange Boundary —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
1st. Revised Sheet 5  
Cancelling Original Sheet 5  
Exchange CLARENCE  
County SHELBY, MONROE



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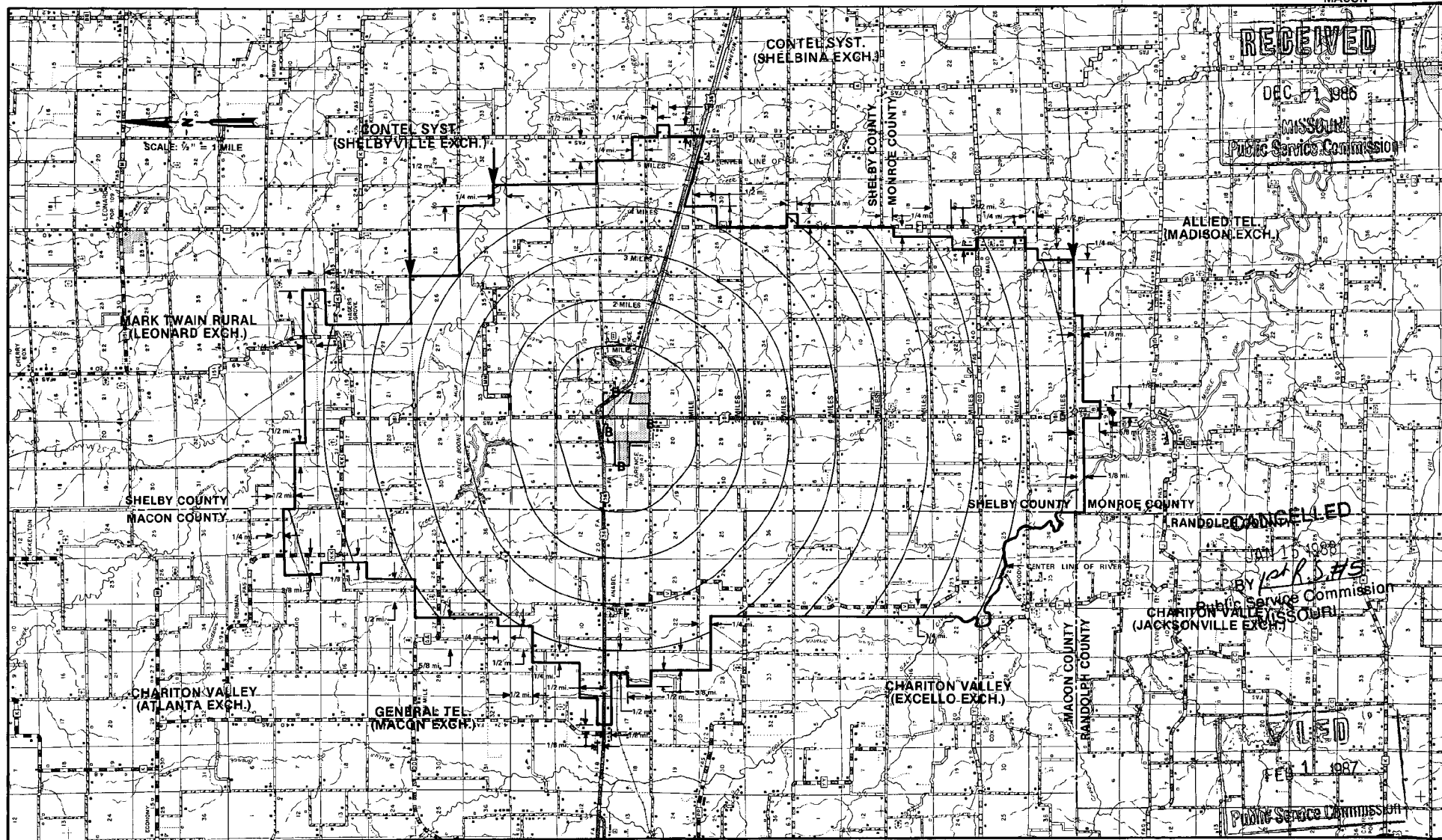
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CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area —B—B—  
Exchange Boundary ———

EXCHANGE AREA MAP

PSM MO. NO. 3  
Section A  
Original Sheet 5  
Cancelling Sheet  
Exchange CLARENCE  
County SHELBY, MONROE,  
MACON



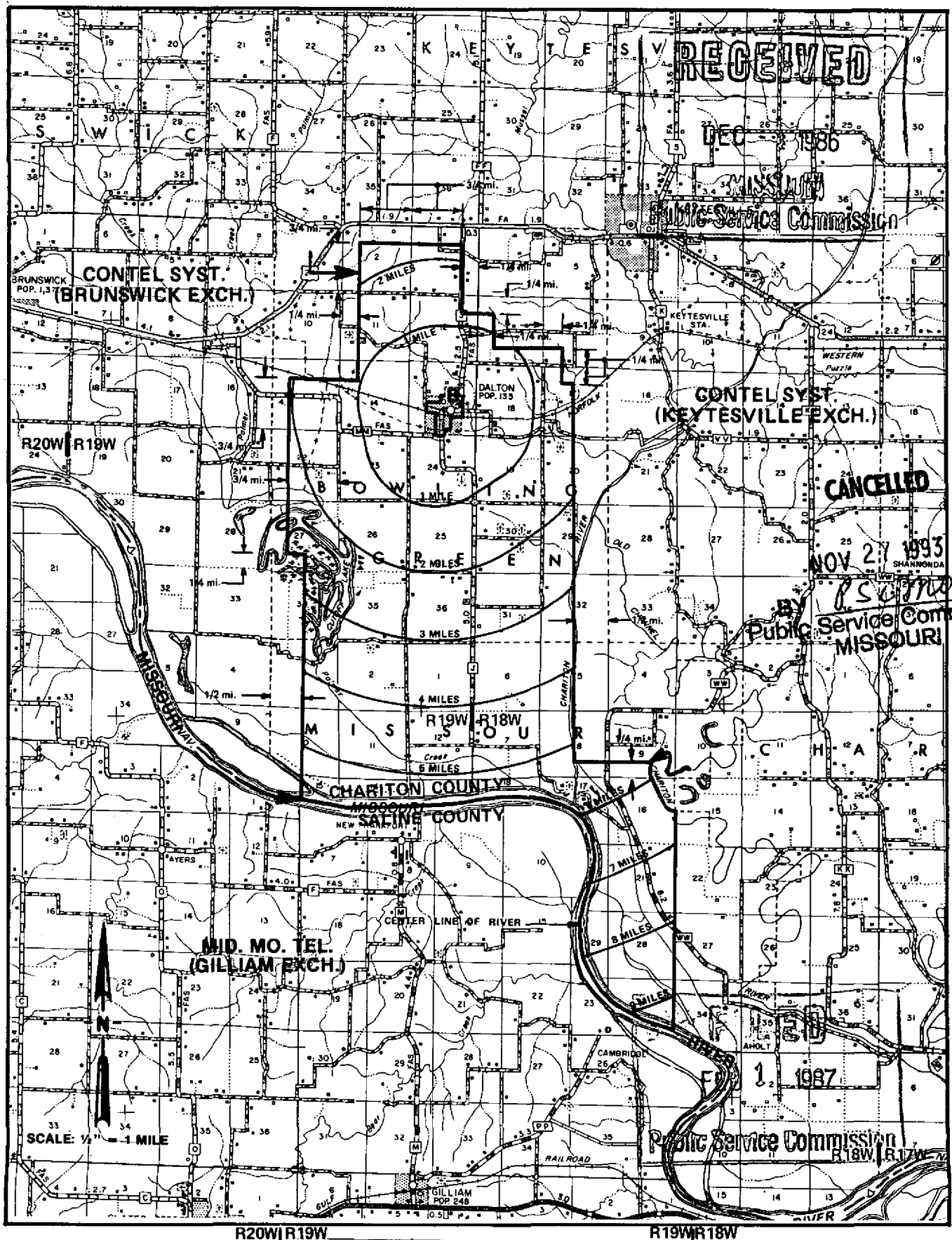
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Legend  
Base Rate Area B B  
Exchange Boundary       

## EXCHANGE AREA MAP

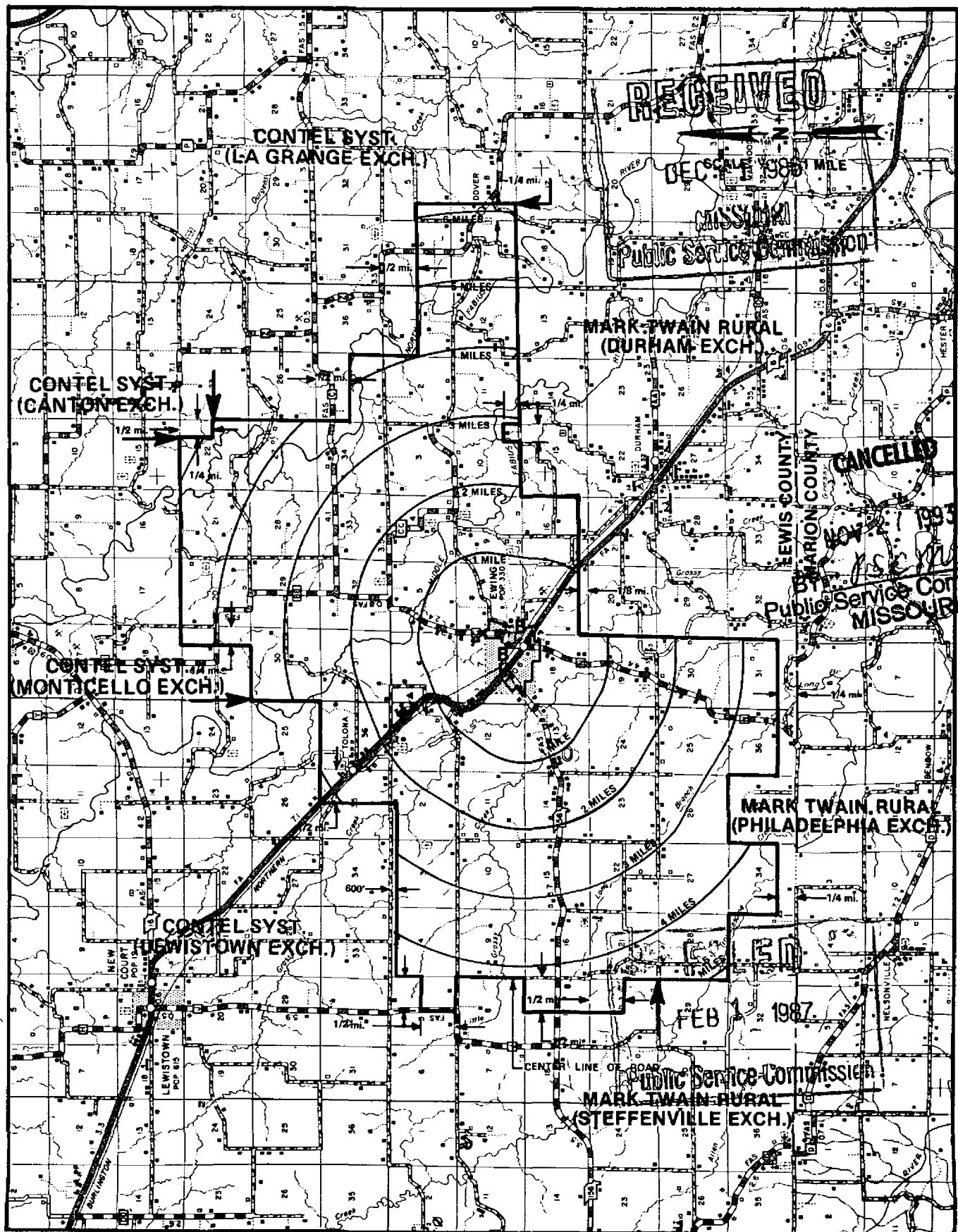


Legend

Base Rate Area — B — B —

Exchange Boundary ————

EXCHANGE AREA MAP



R6W  
R7W

R7W  
R8W

R8W  
R9W

T61N/T60N

T60N/T59N

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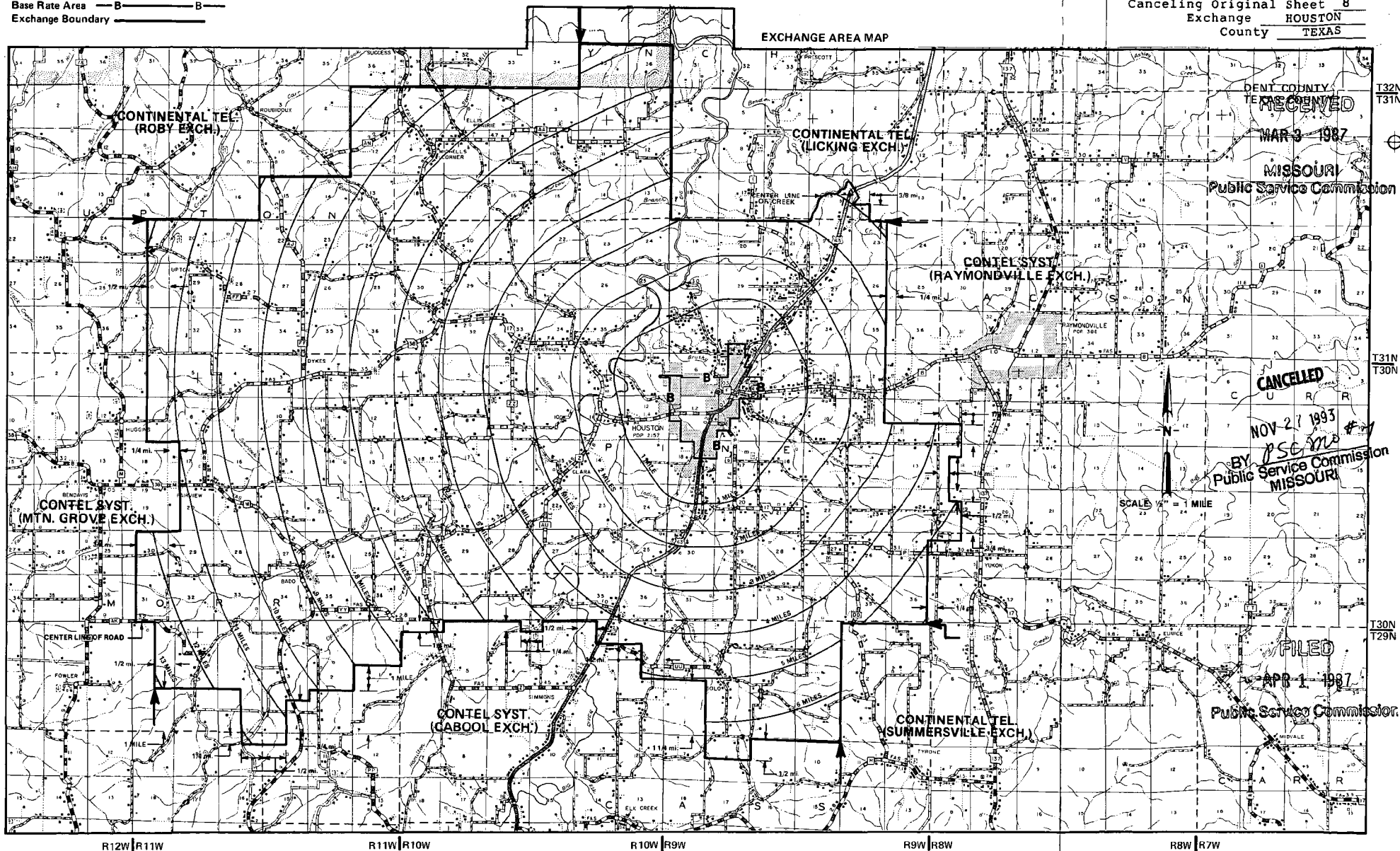
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CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B —  
Exchange Boundary —

PSC MO. NO. 3  
Section A  
1st Revised Sheet 8  
Canceling Original Sheet 8  
Exchange HOUSTON  
County TEXAS



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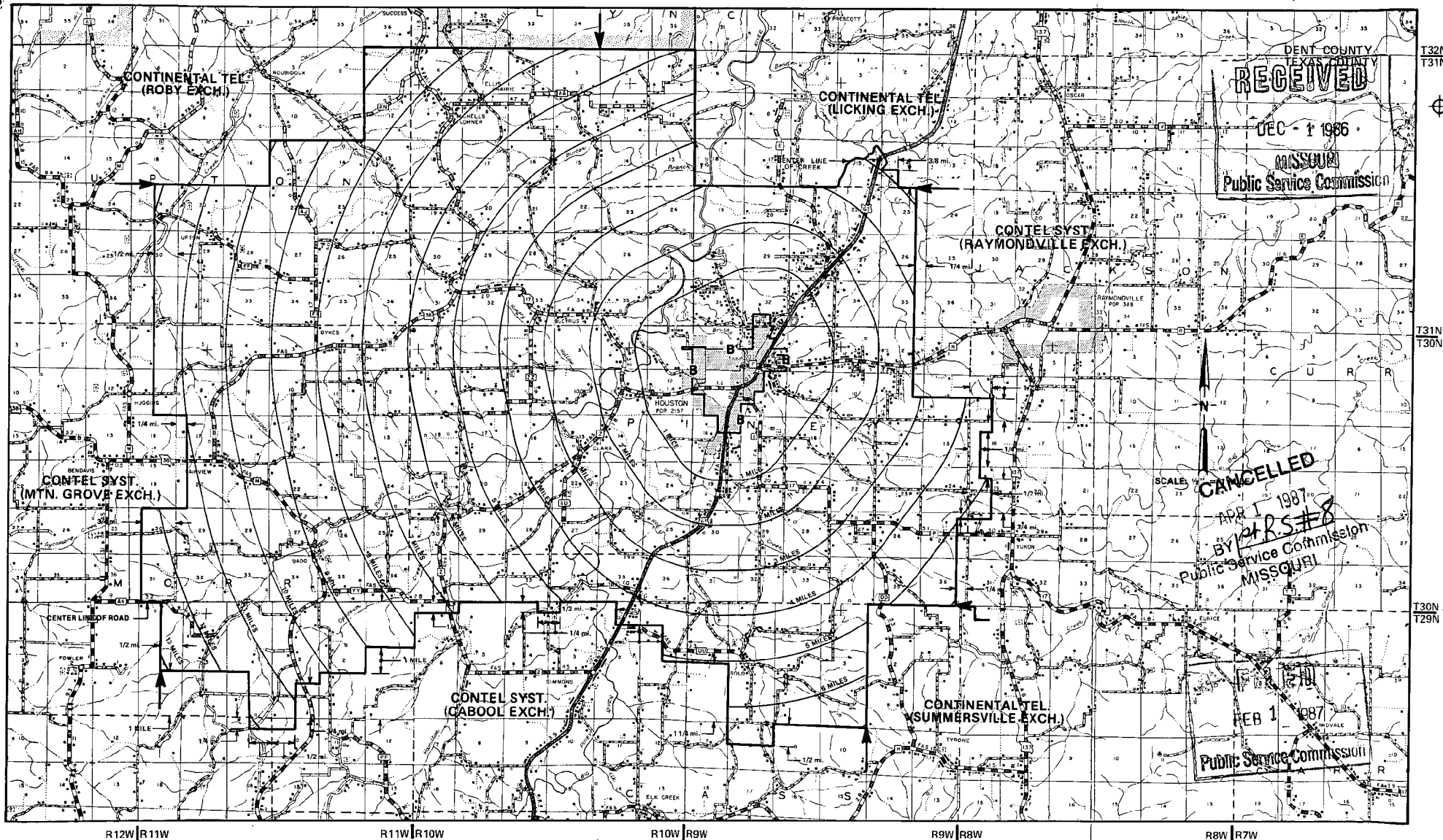
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CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area —B—  
Exchange Boundary —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 8  
Cancelling Sheet  
Exchange HOUSTON  
County TEXAS



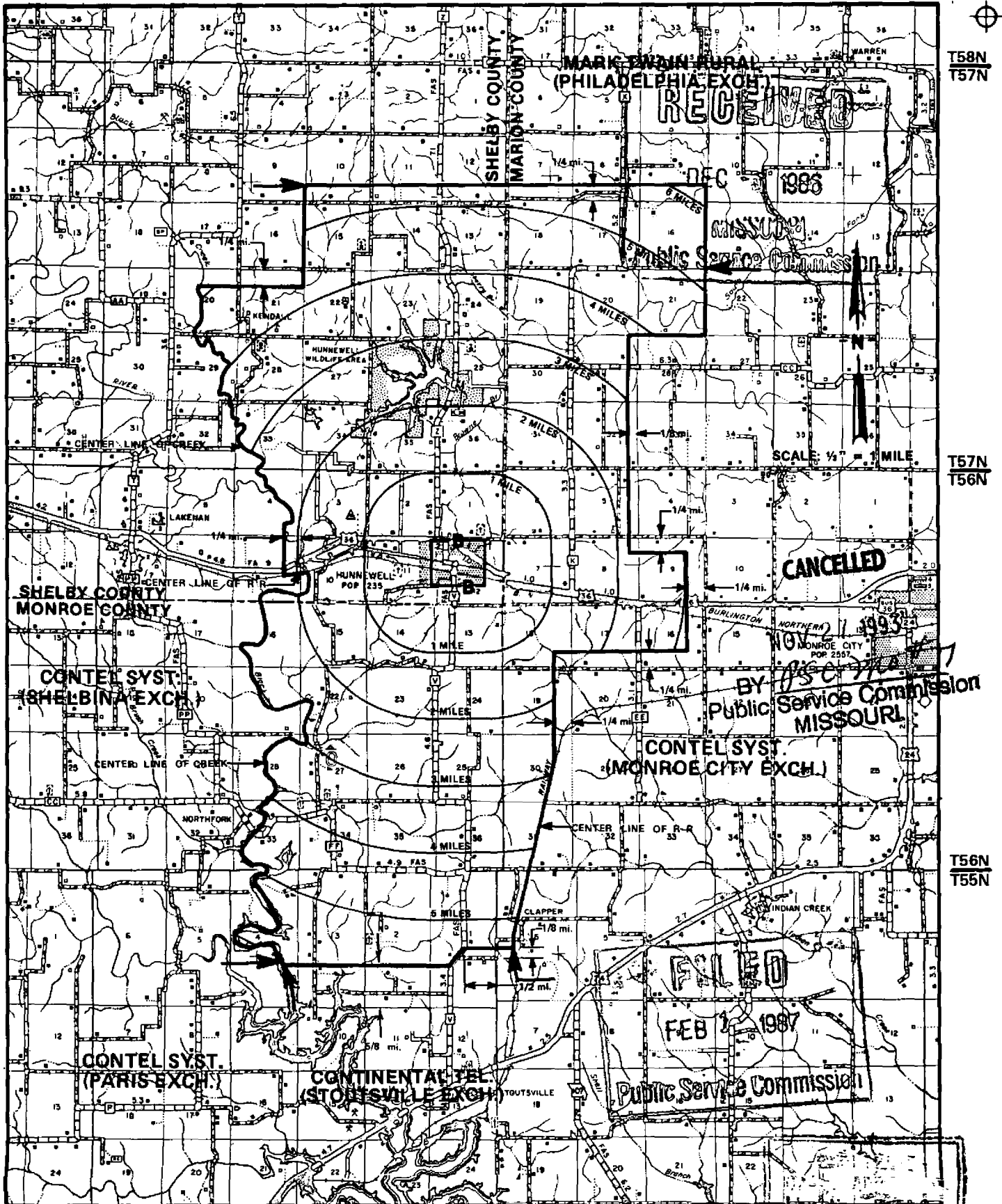
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Legend  
Base Rate Area —B—  
Exchange Boundary ———

EXCHANGE AREA MAP



R10W|R9W

R9W|R8W

R8W|R7W

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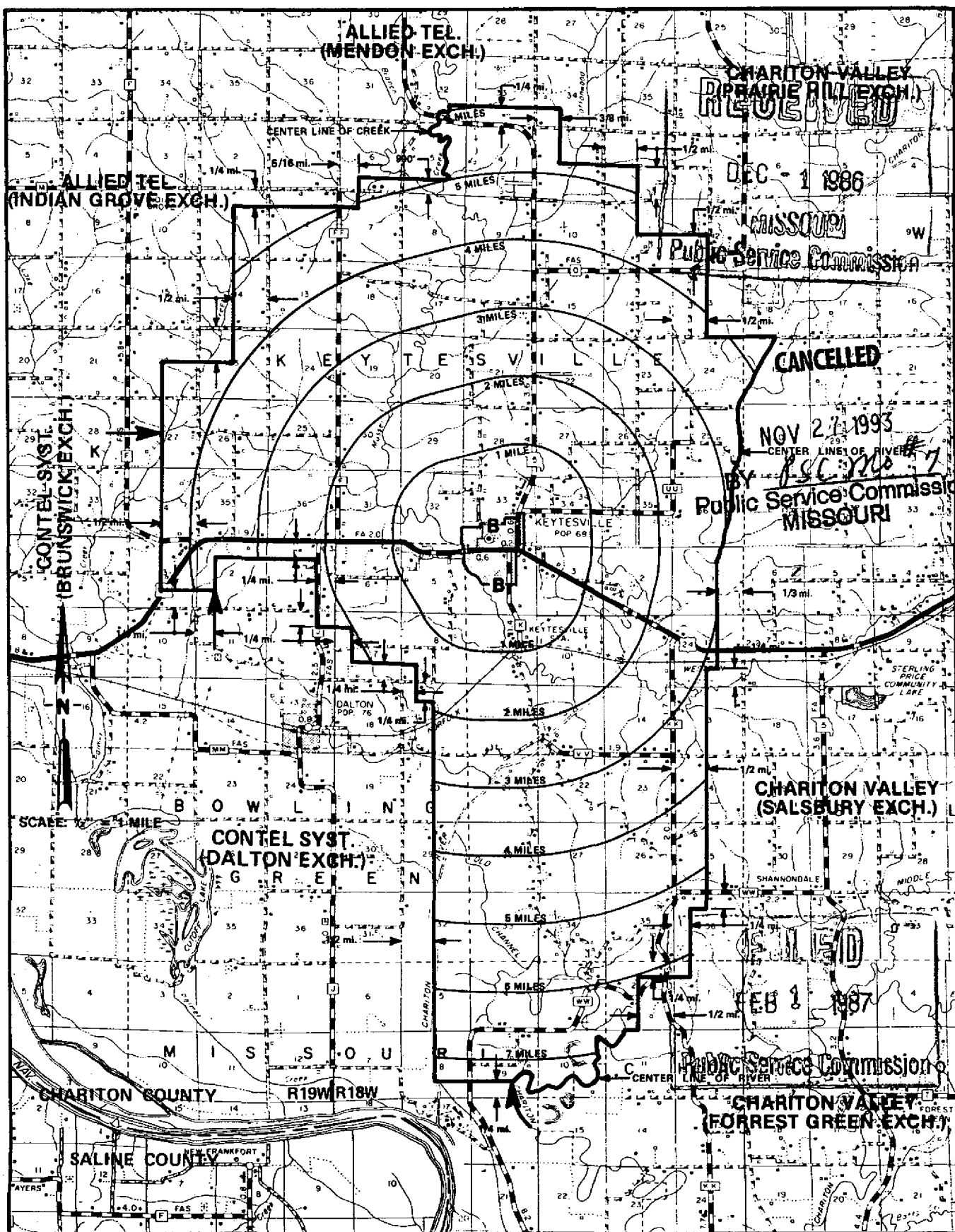
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Legend  
Base Rate Area — B — B —  
Exchange Boundary —————

Cancelling Sheet  
Exchange KEYTESVILLE  
County CHARITON

## EXCHANGE AREA MAP

T55N  
T54NT54N  
T53NT53N  
T52N

R20W/R19W

R18W/R17W

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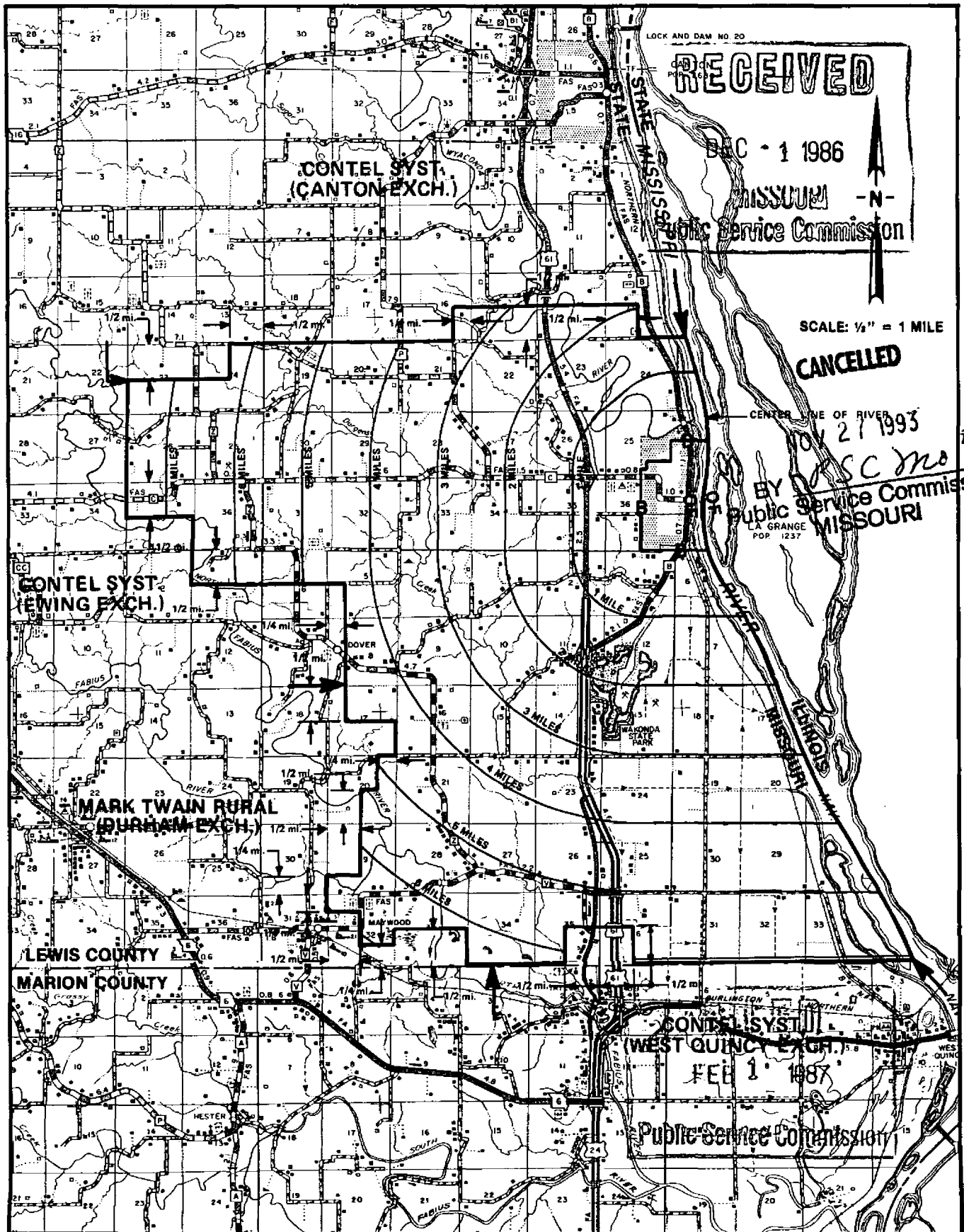
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Legend

Base Rate Area — B — B —

Exchange Boundary —————

EXCHANGE AREA MAP



T62N  
T61N

T61N  
T60N

T60N  
T59N

R7W/R6W

R6W/R5W

Issued: DEC 01 1986

D. R. Hollinger, Vice President  
Wentzville, Missouri 63385

Effective: FEB 01 1987

Legend  
Base Rate Area —B—B—  
Exchange Boundary —————

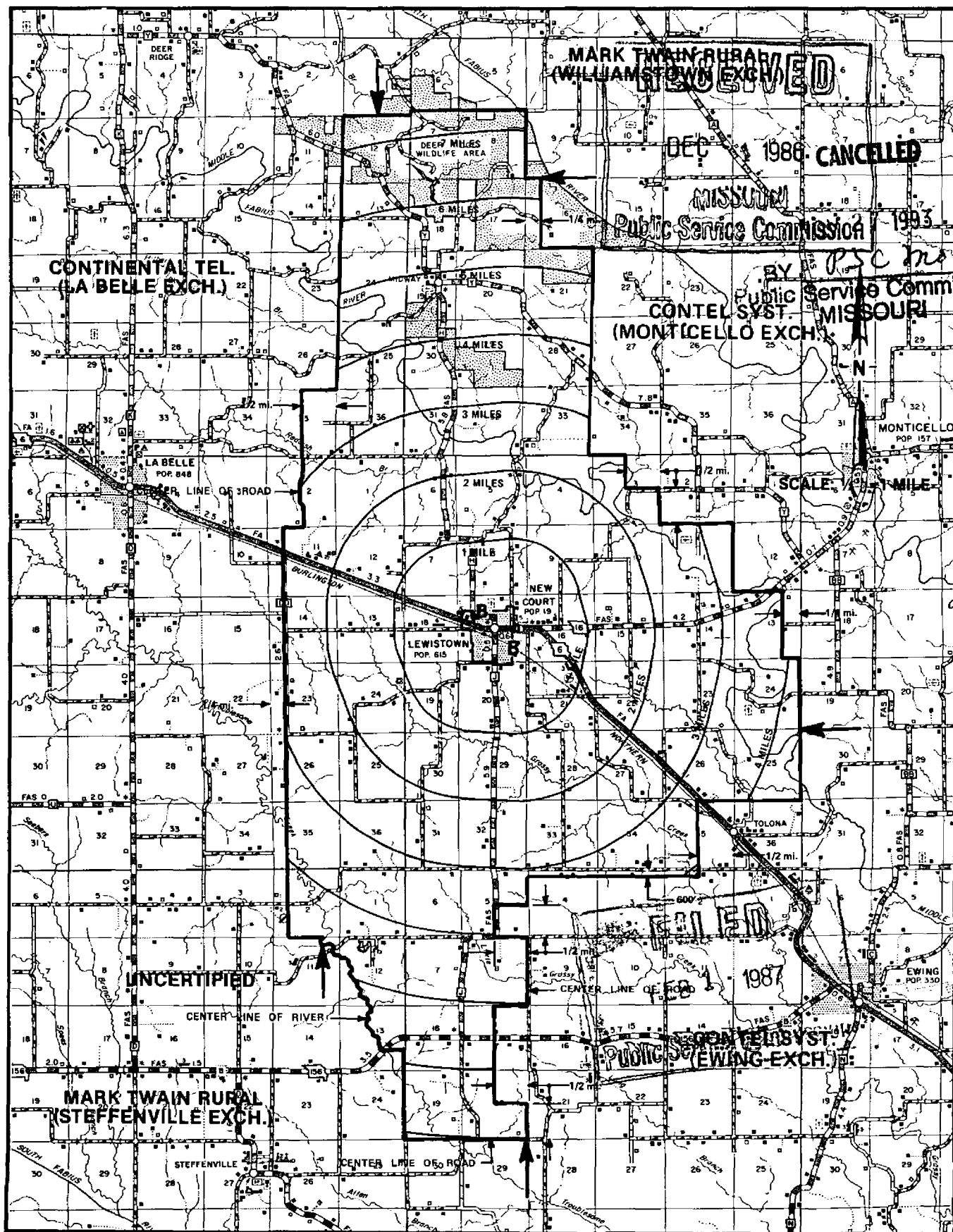
EXCHANGE AREA MAP

T63N  
T62N



T62N  
T61N

T61N  
T60N



R9W/R8W

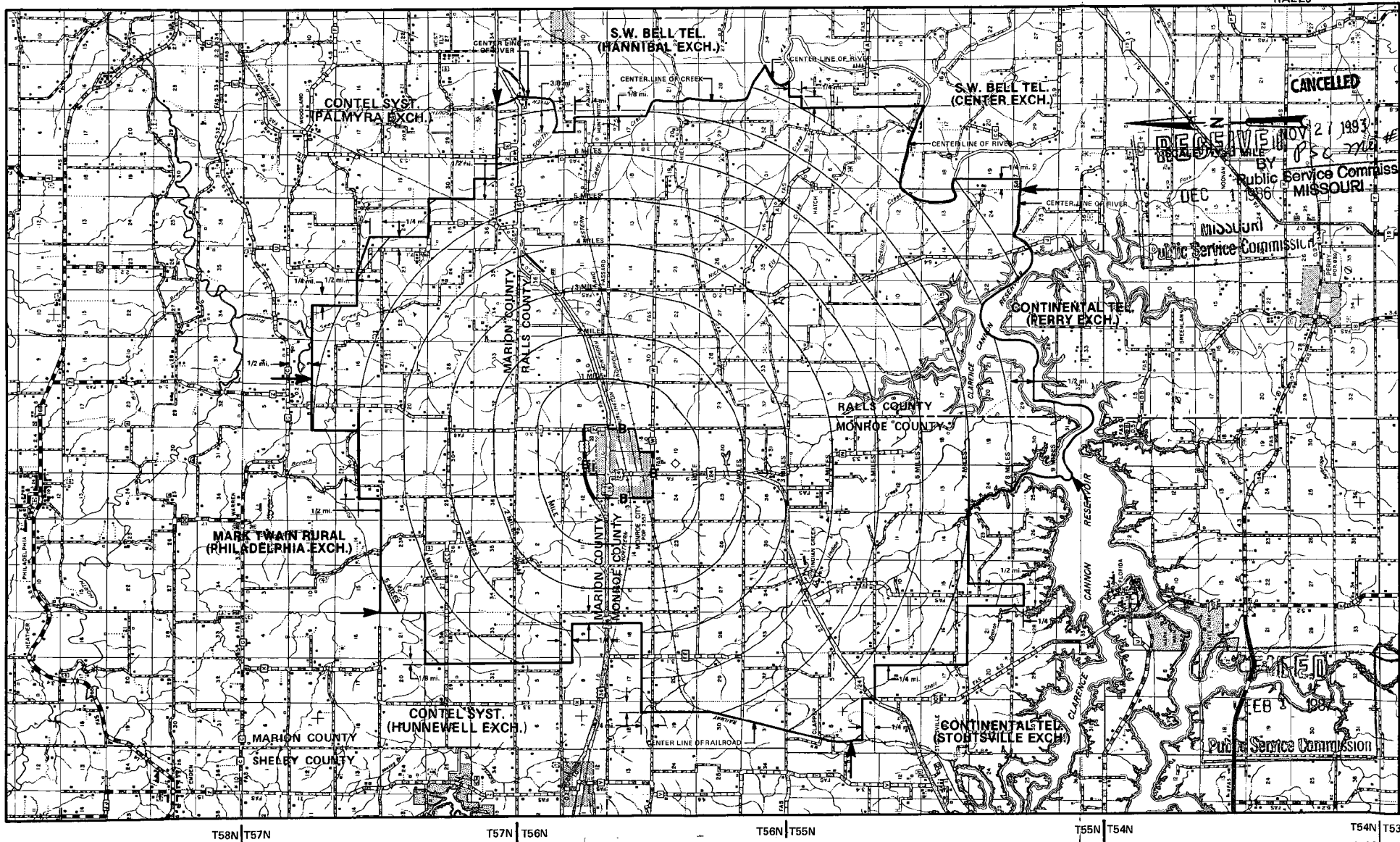
R8W/R7W

CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B — B —  
Exchange Boundary — — — —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 13  
Cancelling Sheet  
Exchange MONROE CITY  
County MARION, MONROE,  
RAILS



Issued: DEC 01 1986

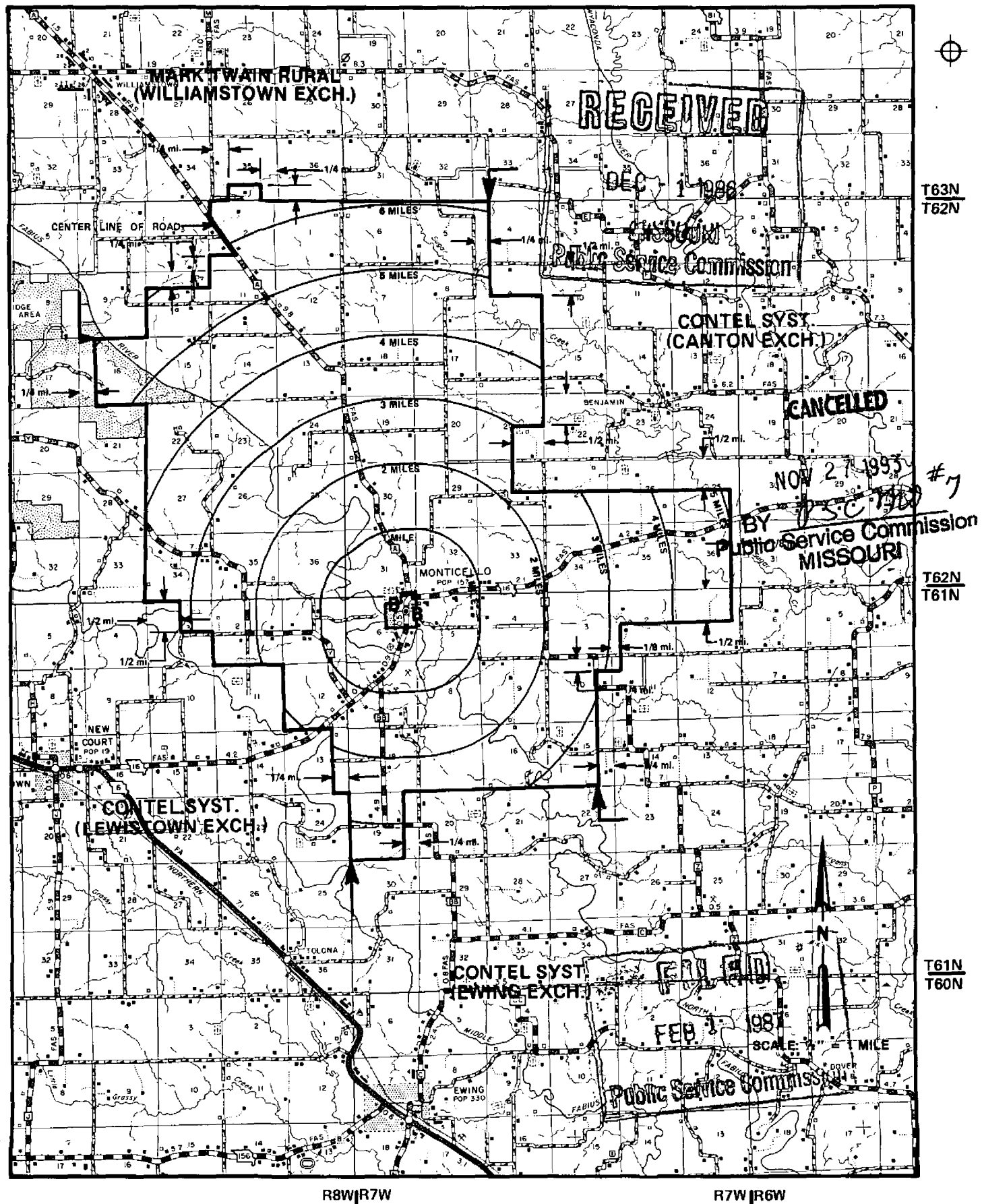
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Wentzville, Missouri 63385

Effective: FEB 01 1987

## Legend

Base Rate Area — B — B —  
Exchange Boundary —————

## EXCHANGE AREA MAP



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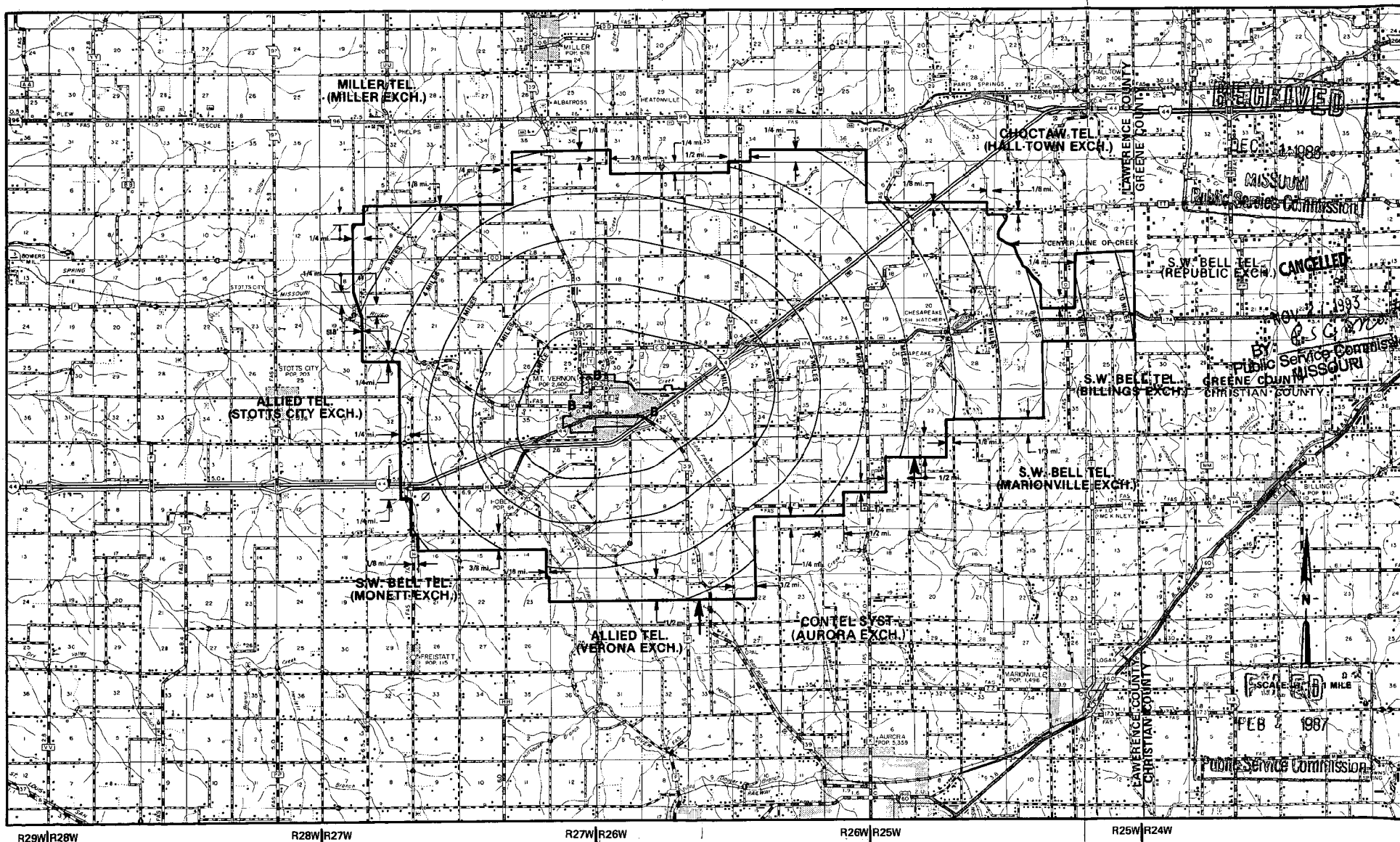


CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B —  
Exchange Boundary —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 15  
Cancelling Sheet  
Exchange MT. VERNON  
County LAWRENCE



R29W/R28W

R28W/R27W

R27W/R26W

R26W/R25W

R25W/R24W

Issued: DEC 01 1985

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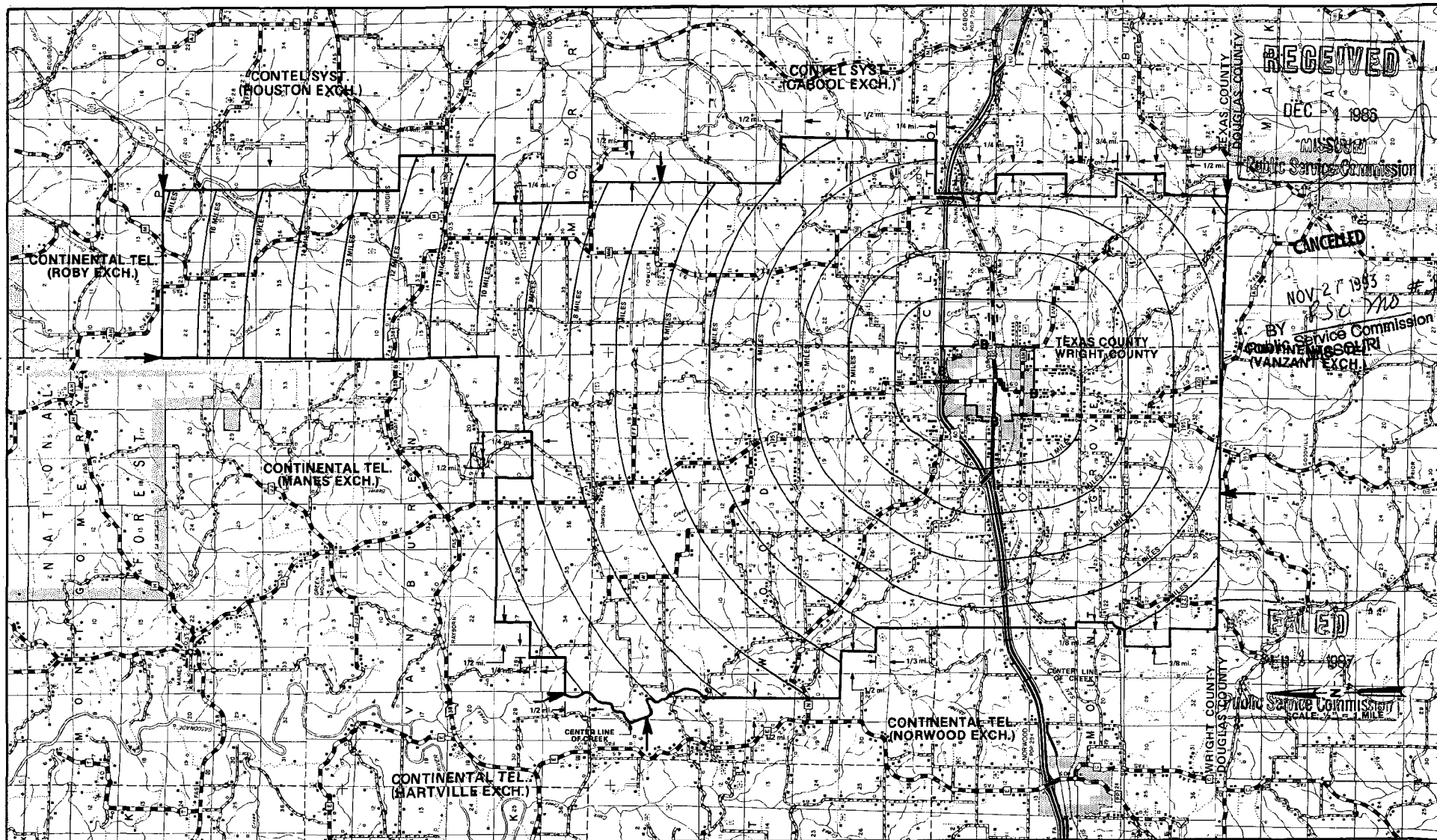
Effective: FEB 01 1987

CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B — B —  
Exchange Boundary — — — —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 16  
Cancelling Sheet  
Exchange MTN. GROVE  
County TEXAS, WRIGHT



T32N/T31N

T31N/T30N

T30N/T29N

T29N/T28N

T28N/T27N

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GTE MIDWEST INCORPORATED  
(former GTE Systems of Missouri)

Legend  
Base Rate Area — B — B —  
Exchange Boundary — E — E —

GTE Systems of Missouri

*Gerald D. Harris*  
(Signature)

Regional Director-External Affairs  
(Title)

Peace Valley Telephone Company

*Maurice Bosserman*  
(Signature)

President  
(Title)

PSC MO. NO. 3

Section A

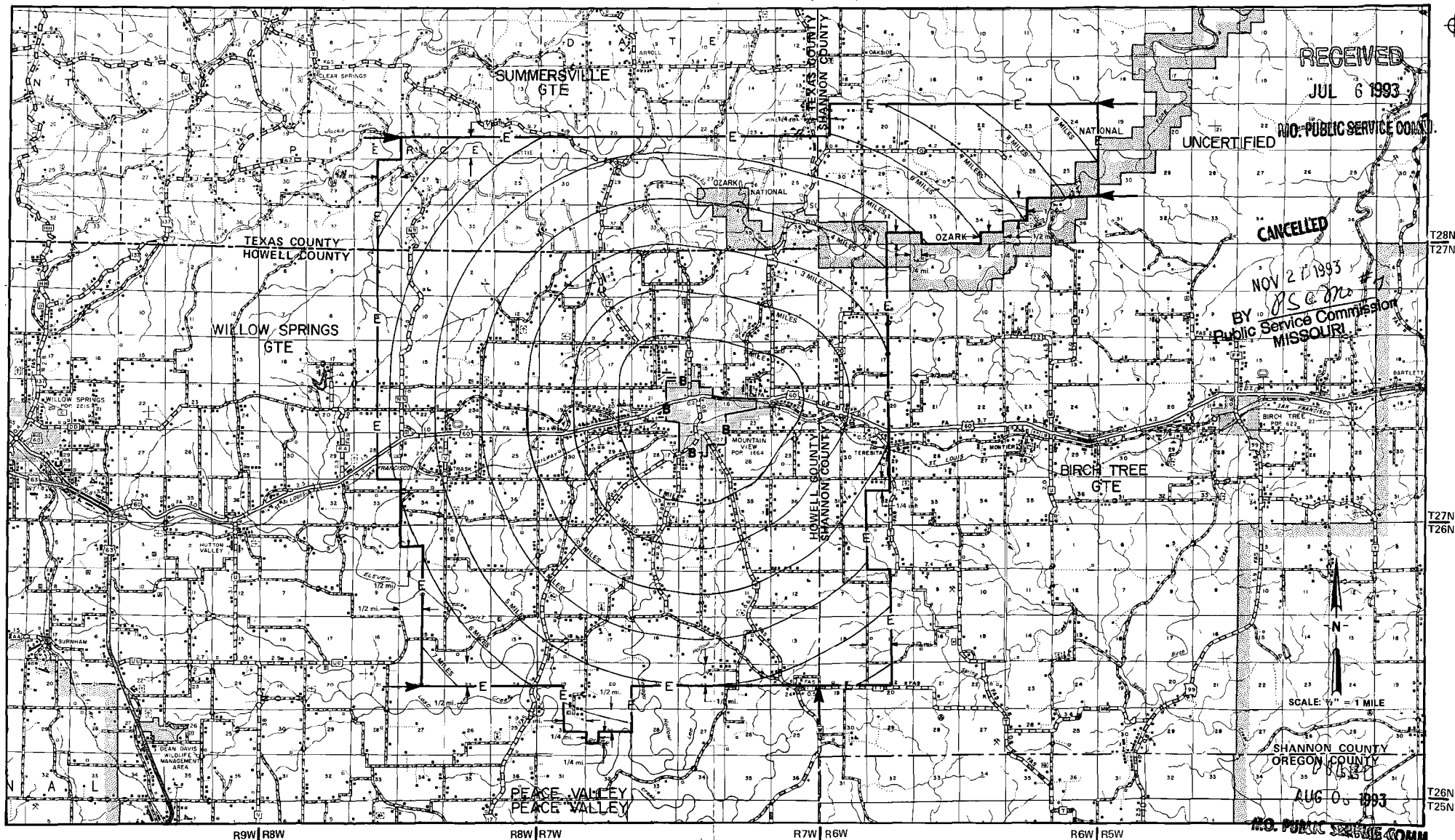
1st Revised Sheet 17

Cancelling Original Sheet 17

Exchange MOUNTAIN VIEW

County HOWELL, SHANNON, TEXAS

EXCHANGE AREA MAP



Issued: JUL - 6 1993

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

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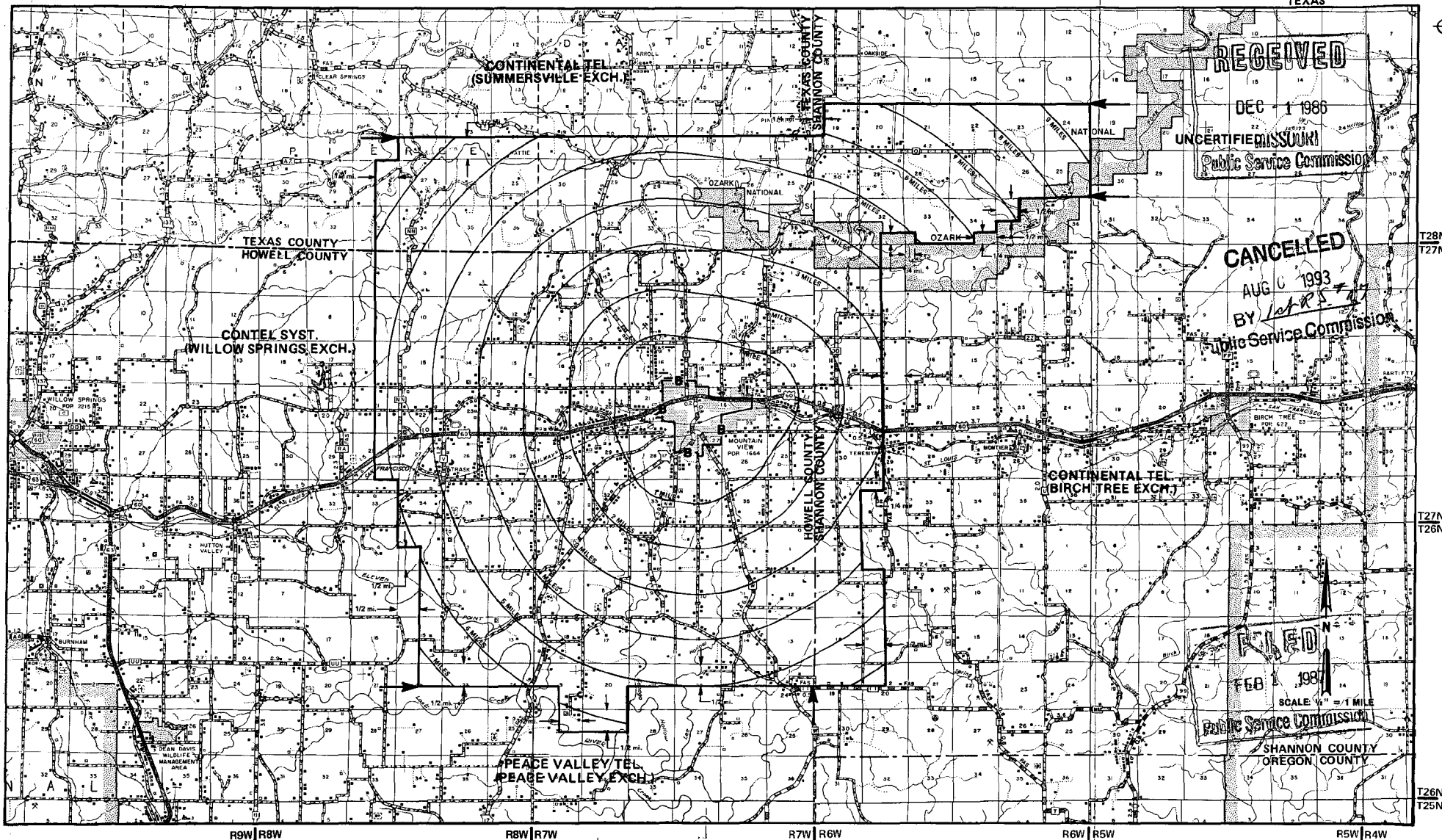


CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B — B —  
Exchange Boundary —————

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 17  
Cancelling Sheet  
Exchange MTN. VIEW  
County HOWELL, SHANNON,  
TEXAS



Issued: DEC 01 1986

D. R. Hollinger, Vice President  
Wentzville, Missouri 63385

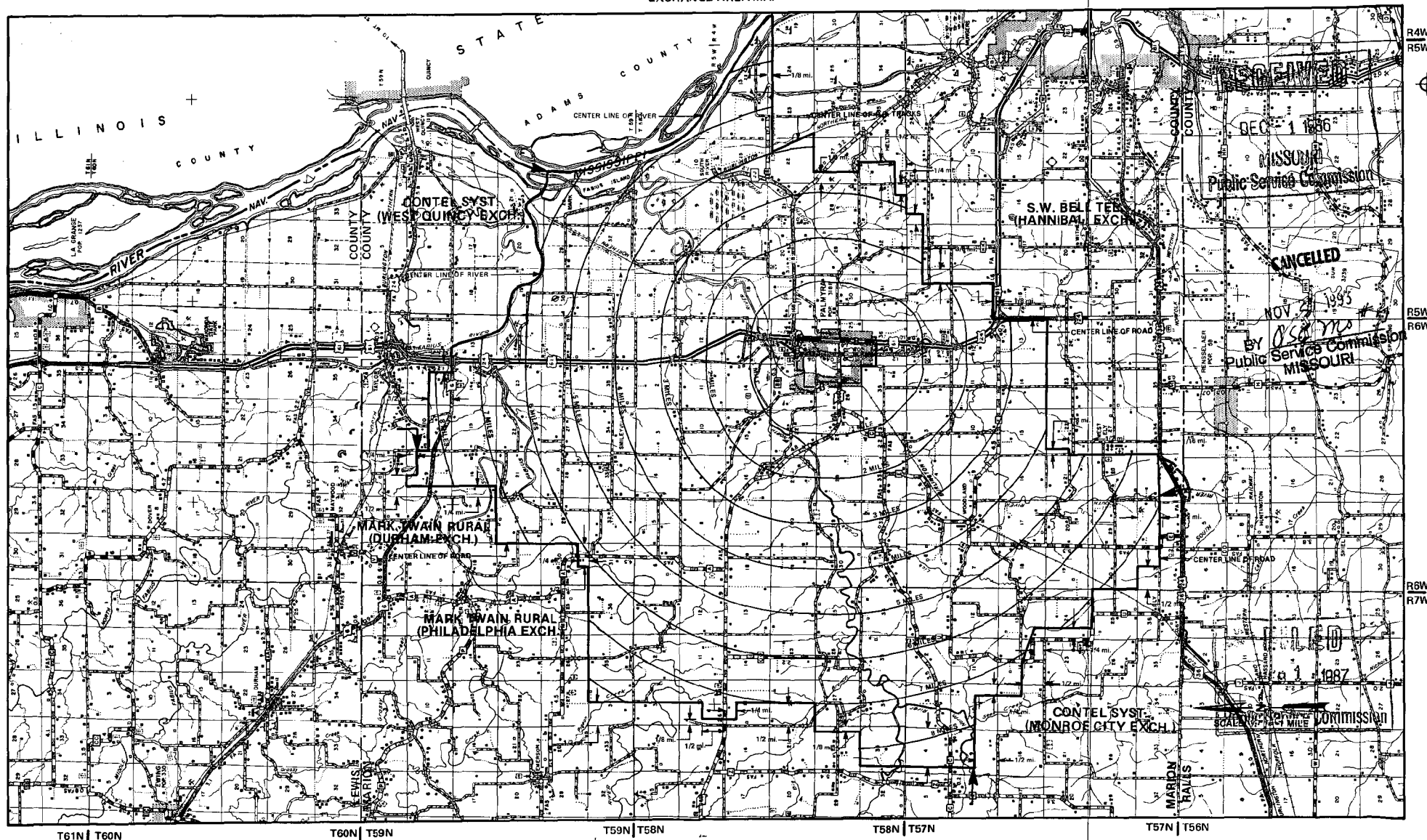
Effective: FEB 01 1987

CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area —B—  
Exchange Boundary ———

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 18  
Cancelling Sheet  
Exchange PALMYRA  
County MARION



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Legend  
Base Rate Area —B—  
Exchange Boundary ———

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(MEXICO EXCH.) CANCELLED

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**T56N | T55N**

T55N | T54N

T54N | T53N

T53N | T52N

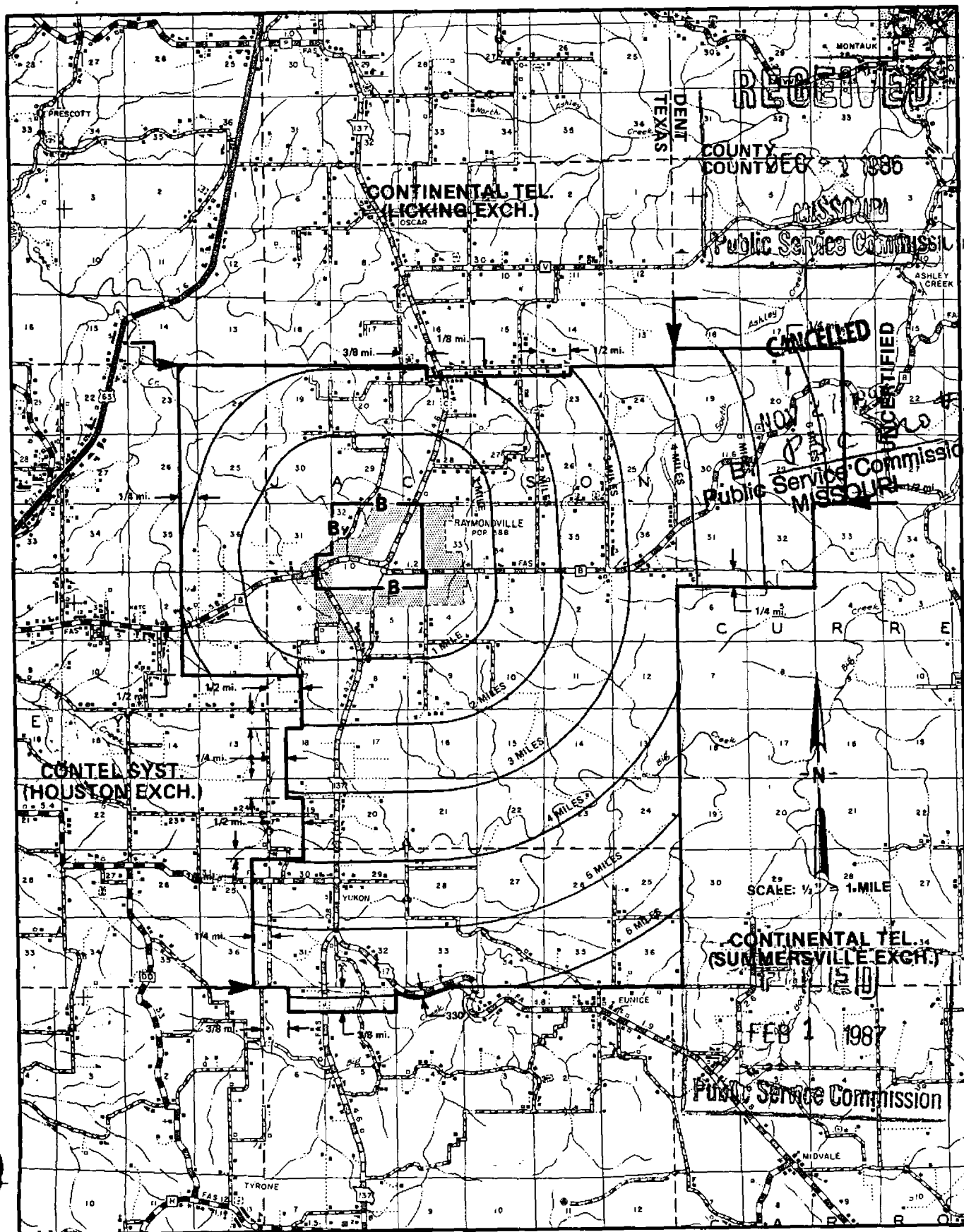
Effective: FEB 01 1987

CONTEL SYSTEM OF MISSOURI, INC.

PSC MO. NO. 3  
Section A  
Original Sheet 20  
Cancelling Sheet  
Exchange RAYMONDVILLE  
County TEXAS

Legend  
Base Rate Area —B—B—  
Exchange Boundary ————

EXCHANGE AREA MAP



T32N  
T31N

T31N  
T30N

T30N  
T29N

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Wentzville, Missouri 63385

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Legend

Base Rate Area — B — B —

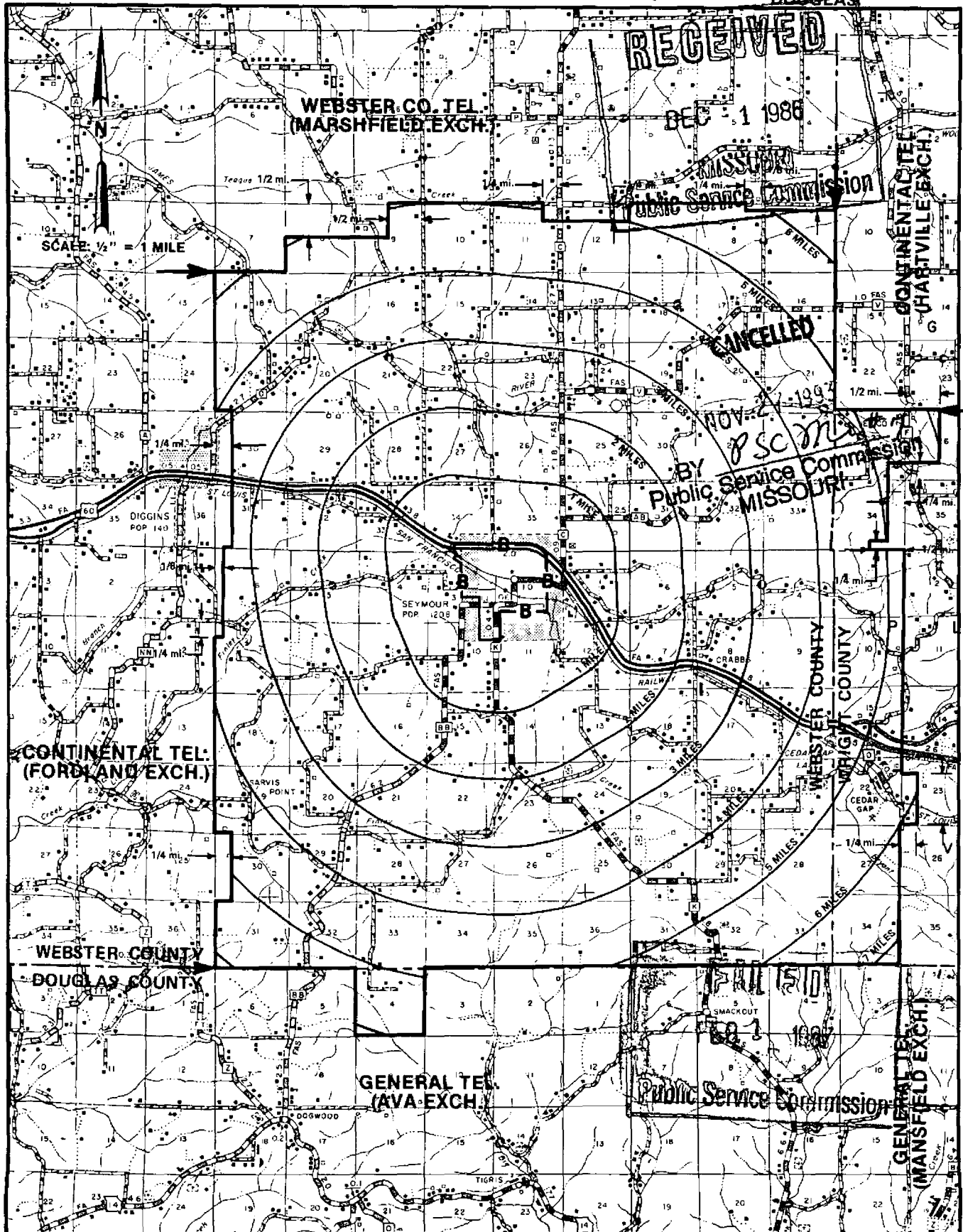
Exchange Boundary ————

EXCHANGE AREA MAP

T30N  
T29N

T29N  
T28N

T28N  
T27N



R18W|R17W

R17W|R16W

Issued: DEC 01 1986

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Wentzville, Missouri 63385

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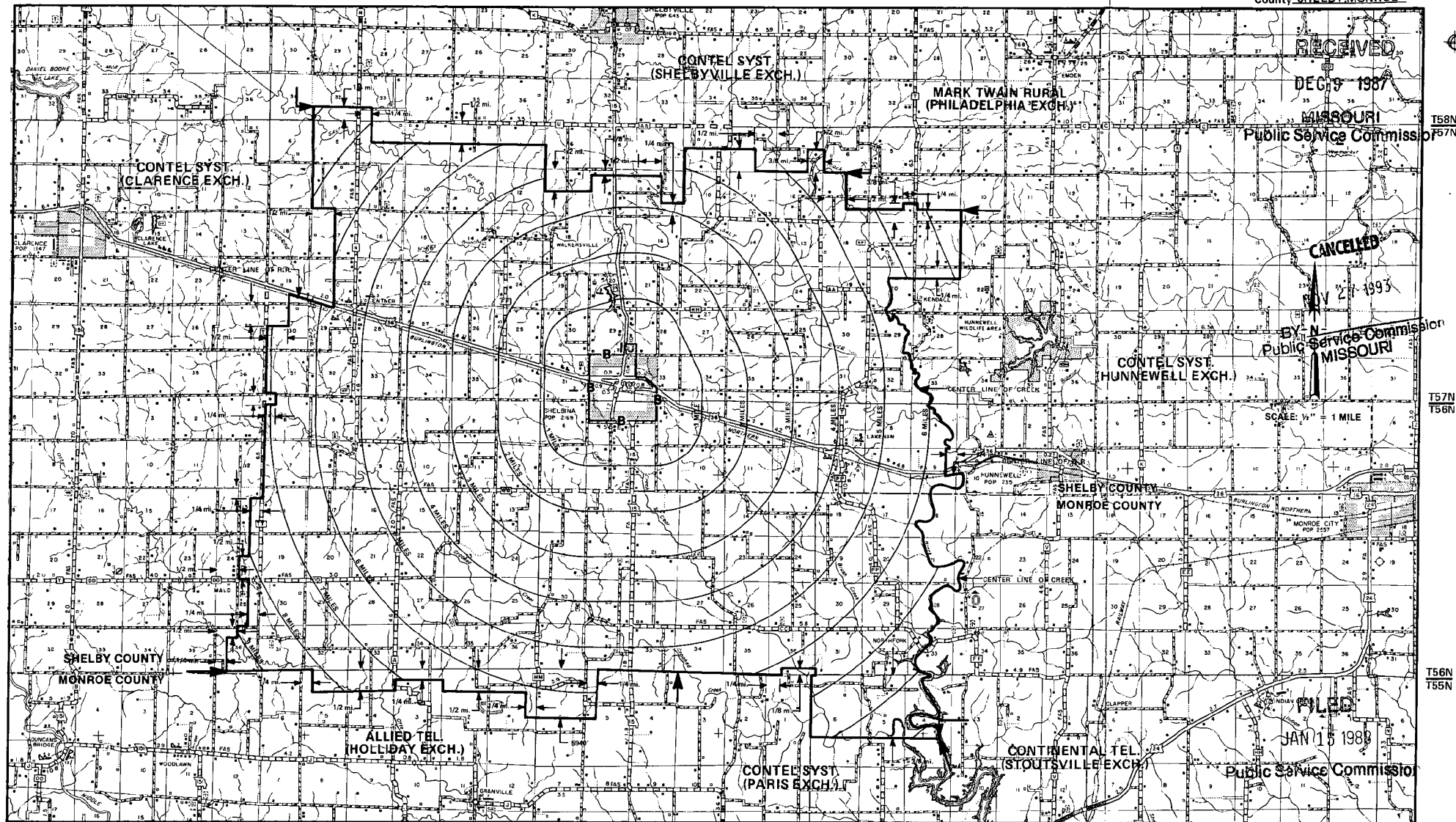


CONTEL SYSTEM OF MISSOURI, INC.

Base Rate Area — B — B —  
Exchange Boundary — — — — —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
1st. Revised Sheet 22  
Cancelling Original Sheet 22  
Exchange SHELBY  
County SHELBY MONROE



Issued: DEC 15 1987

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Wentzville, Missouri

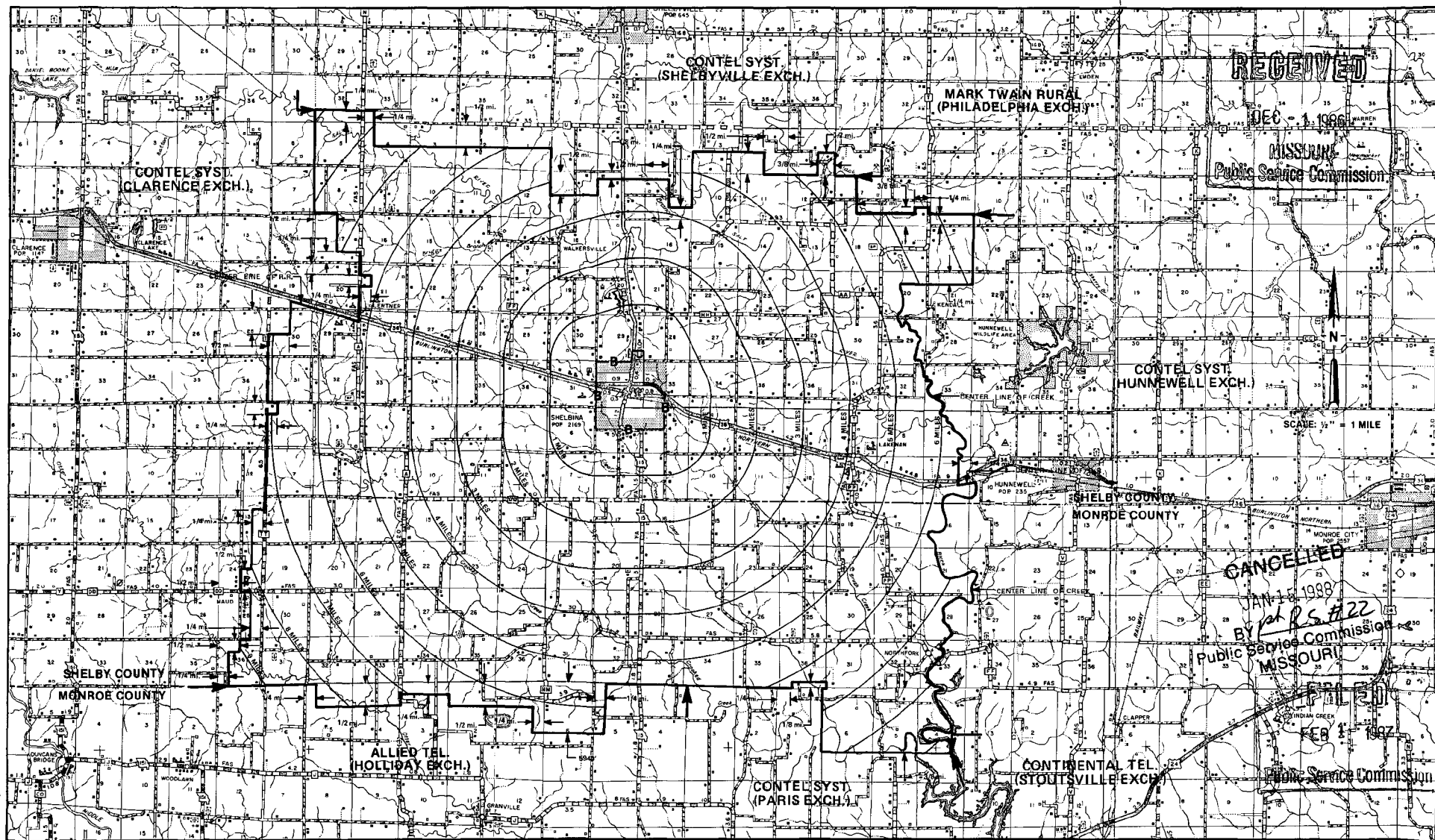
Effective: JAN 15 1988

CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B — B —  
Exchange Boundary — — — —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 22  
Cancelling Sheet  
Exchange SHELBY  
County SHELBY, MONROE



Issued: DEC 01 1986

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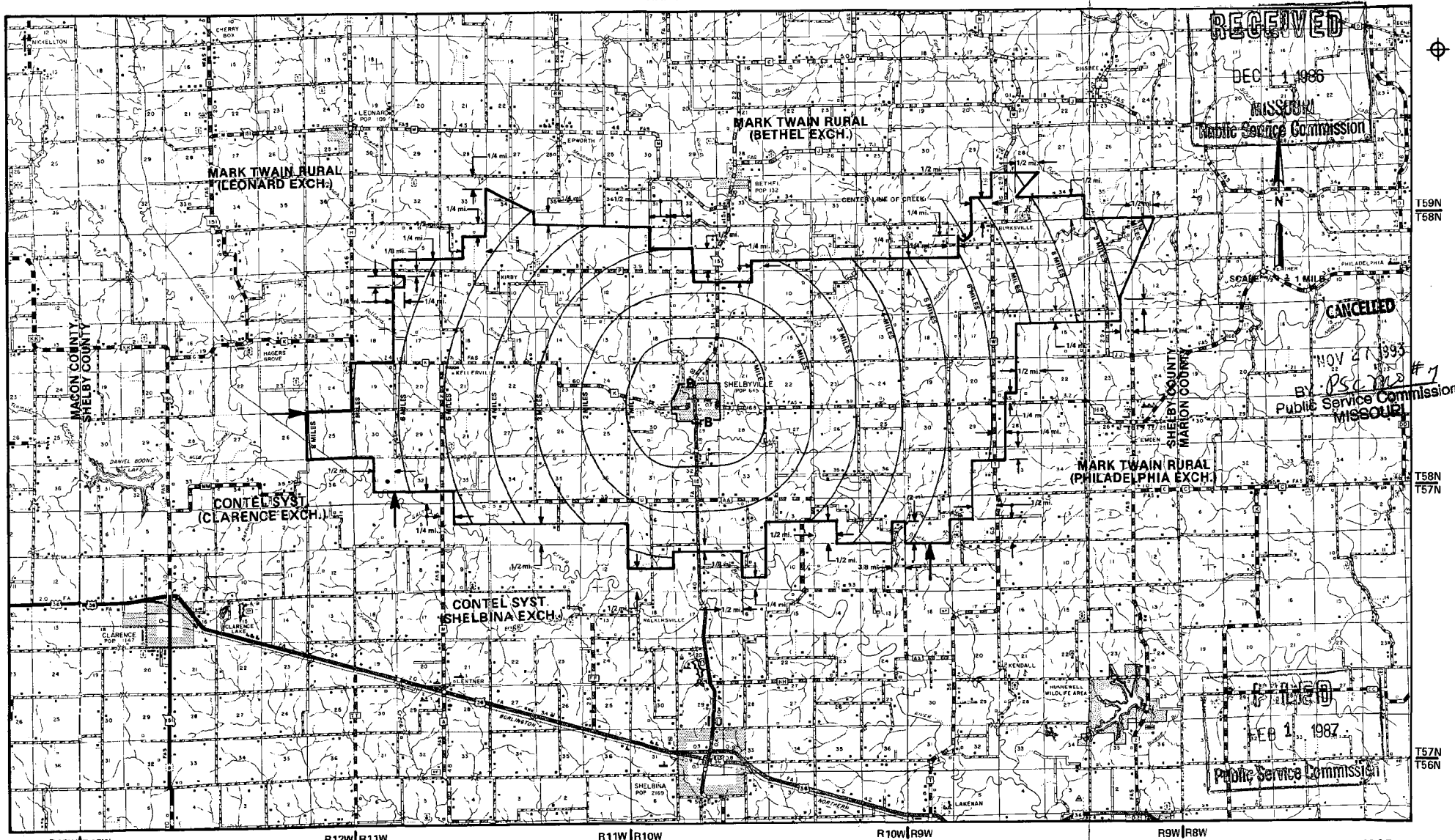
Effective: FEB 01 1987

CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B —  
Exchange Boundary ———

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 23  
Cancelling Sheet  
Exchange SHELBYVILLE  
County SHELBY



R13W/R12W

R12W/R11W

R11W/R10W

R10W/R9W

R9W/R8W

Issued: DEC 01 1986

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Wentzville, Missouri 63385

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Formerly Triplett Exchange Area Boundary - merged into Brunswick Exchange effective MAR - 8 1993

Refer To: P.S.C. Mo. No. 3, Section A  
1st Revised Sheet No. 2 and subsequent revisions.

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MAR 8 1993

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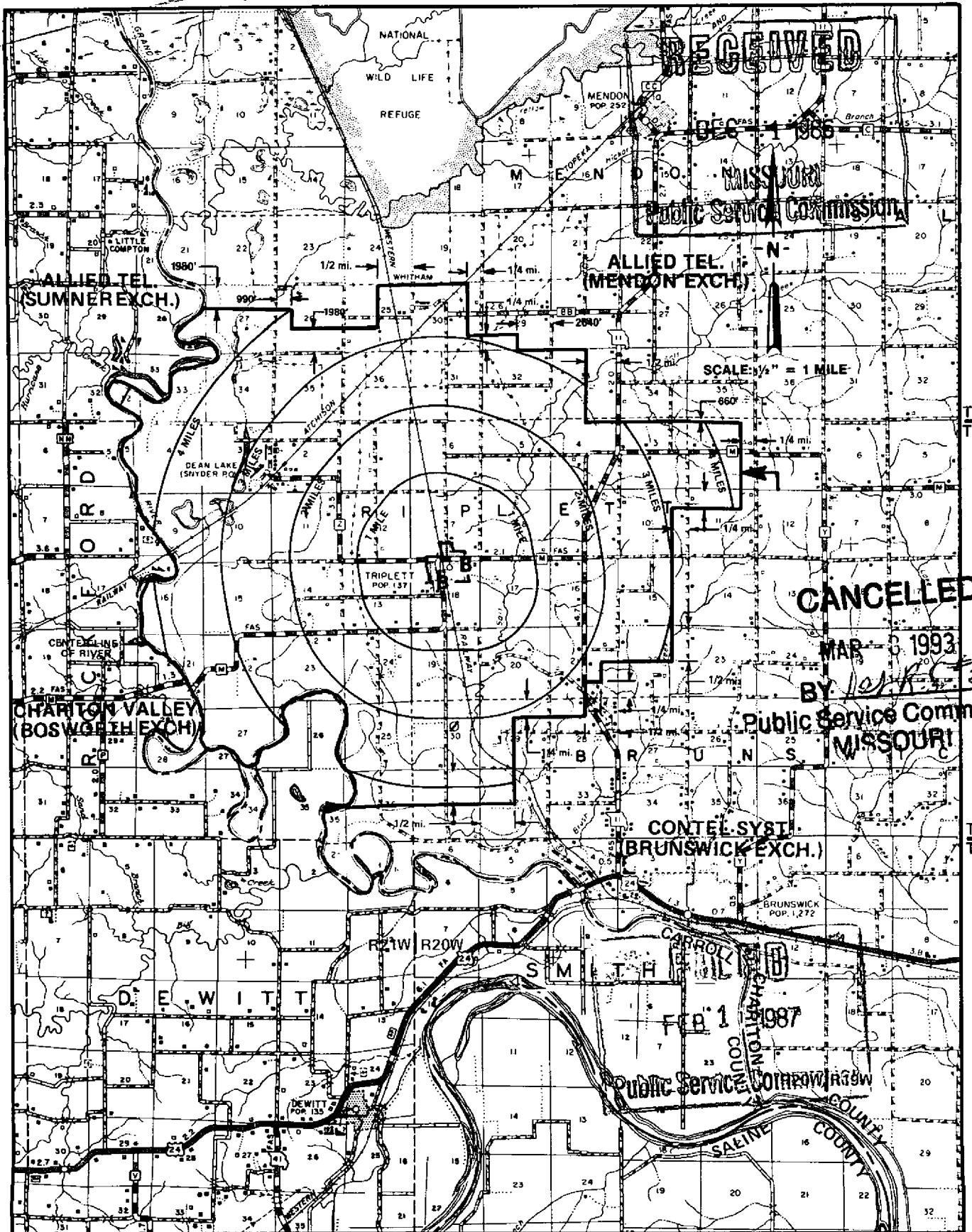
Issued: FEB - 5 1993

Gerald T. Harris  
Regional Director - External Affairs  
Wentzville, Missouri

Effective: MAR - 8 1993

Legend  
Base Rate Area — B — B —  
Exchange Boundary —————

EXCHANGE AREA MAP



R22W | R21W

R21W | R20W

Issued: DEC 01 1986

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Wentzville, Missouri 63385

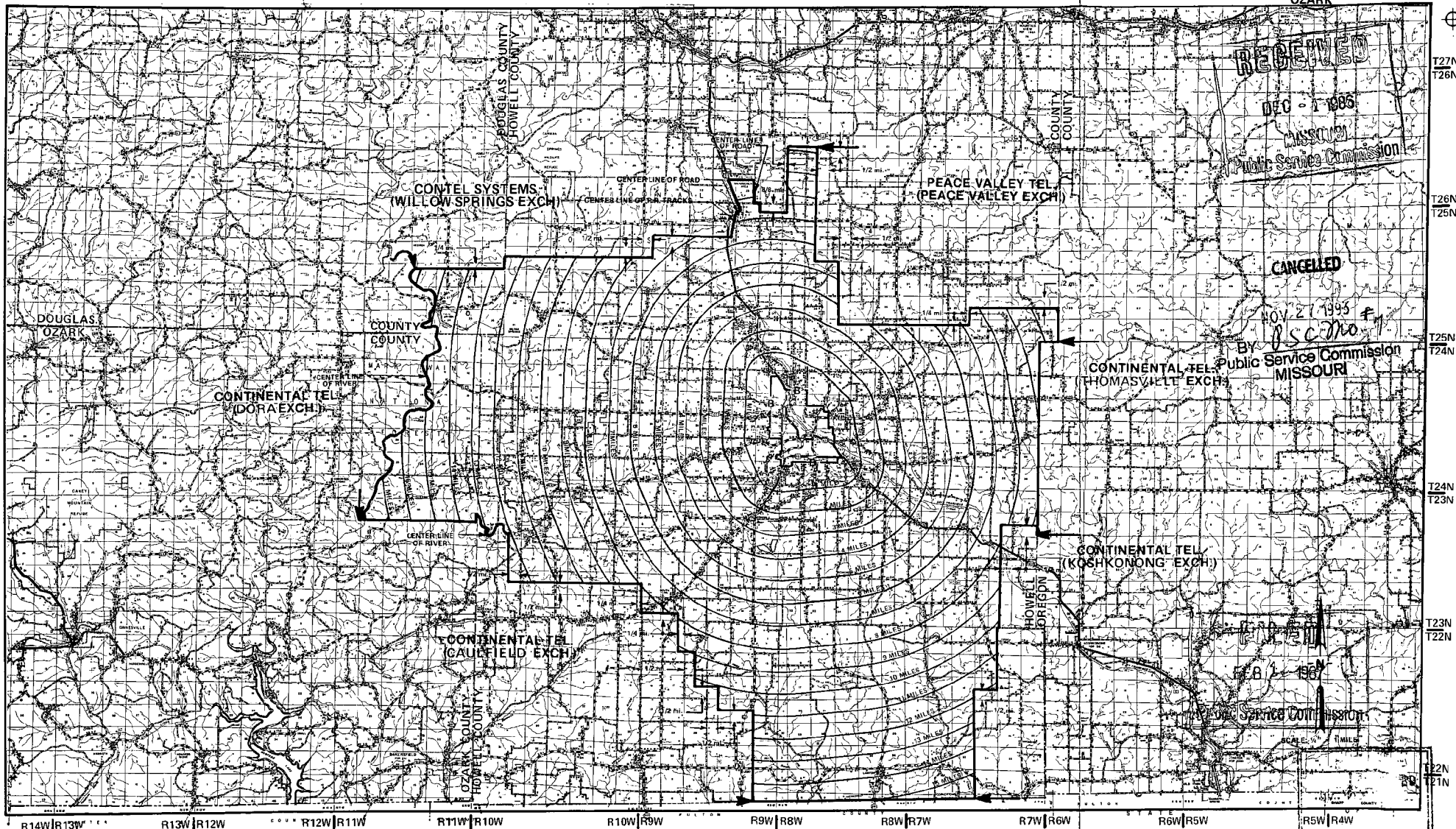
Effective: FEB 01 1987

CONTEL SYSTEM OF MISSOURI, INC.

Legend  
Base Rate Area — B — B —  
Exchange Boundary — — — —

EXCHANGE AREA MAP

PSC MO. NO. 3  
Section A  
Original Sheet 25  
Cancelling Sheet  
Exchange WEST PLAINS  
County DOUGLAS, HOWELL  
OZARK



Issued: DEC 01 1986

Darrel R. Hollinger, Vice President  
Wentzville, Missouri, 63385

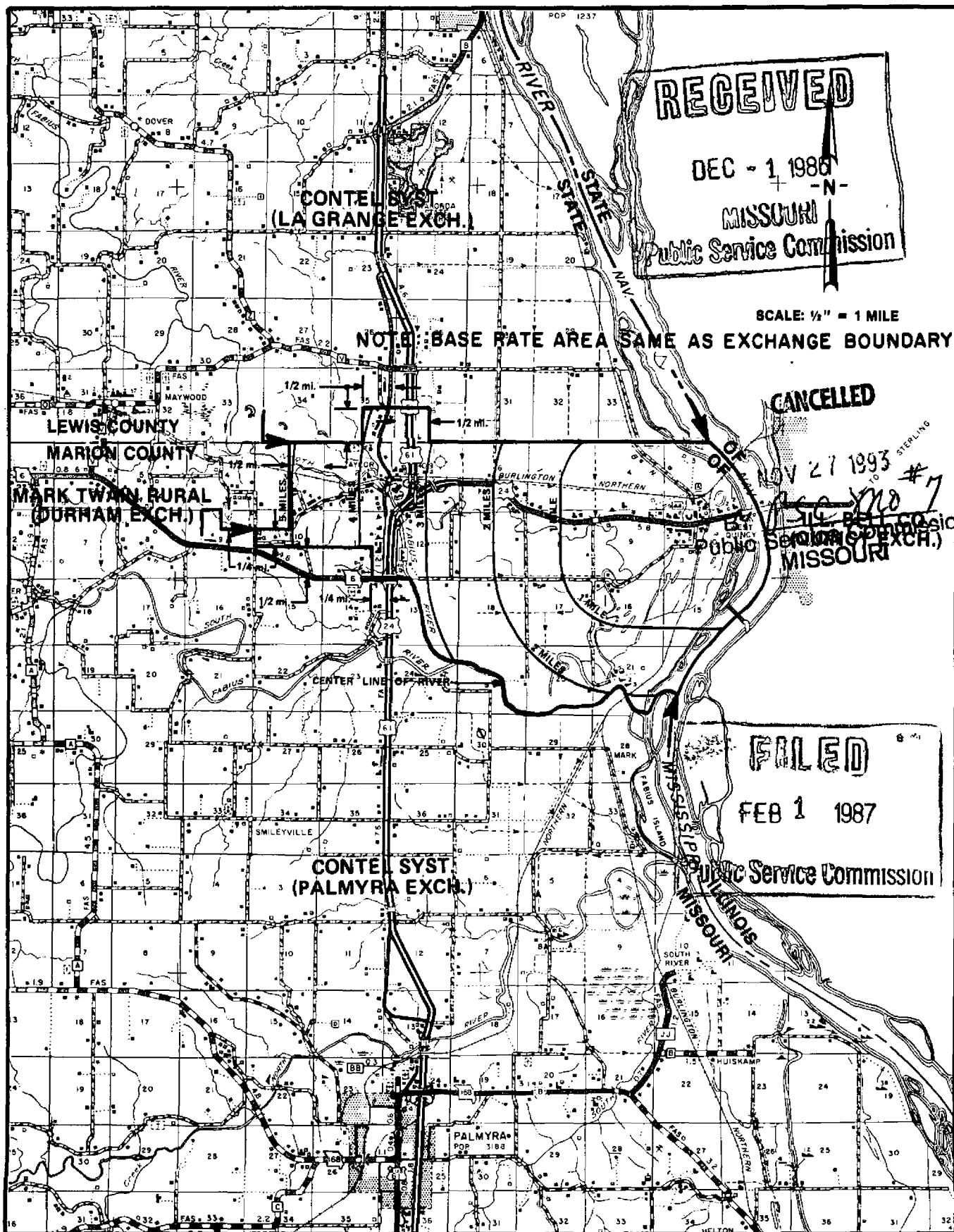
Effective: FEB 01 1987

Legend

Base Rate Area B B

Exchange Boundary —————

EXCHANGE AREA MAP



T61N  
T60N

T60N  
T59N

T59N  
T58N

R7W/R6W

R6W/R5W

R5W/R4W

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D. R. Hollinger, Vice President  
Wentzville, Missouri 63385

Effective: FEB 01 1987

**Legend**

Base Rate Area — B — B —

Exchange Boundary —————

PSC MO. NO. 3  
Section A  
Original Sheet 27  
Cancelling Sheet \_\_\_\_\_  
Exchange WILLOW SPRINGS  
County DOUGLAS, HOWELL,  
TEXAS

DEC 01 1986

**Issued:**

**Darrel R. Hollinger, Vice President**  
**Wentzville, Missouri, 63385**

Effective: FEB 01 1987

GTE MIDWEST INCORPORATED  
(former GTE Systems of Missouri)

PSC MO. NO. 3  
Section B  
First Revised Sheet 1  
Cancels Sheets 1 through 27

BASE RATE AREA MAPS

Please refer to GTE Midwest Incorporated  
PSC MO. NO. 7 which encompasses all  
Exchange Area and Base Rate Maps formerly  
of Contel Systems of Missouri, Inc.  
d/b/a GTE Systems of Missouri.

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SEP 15 1994

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MISSOURI  
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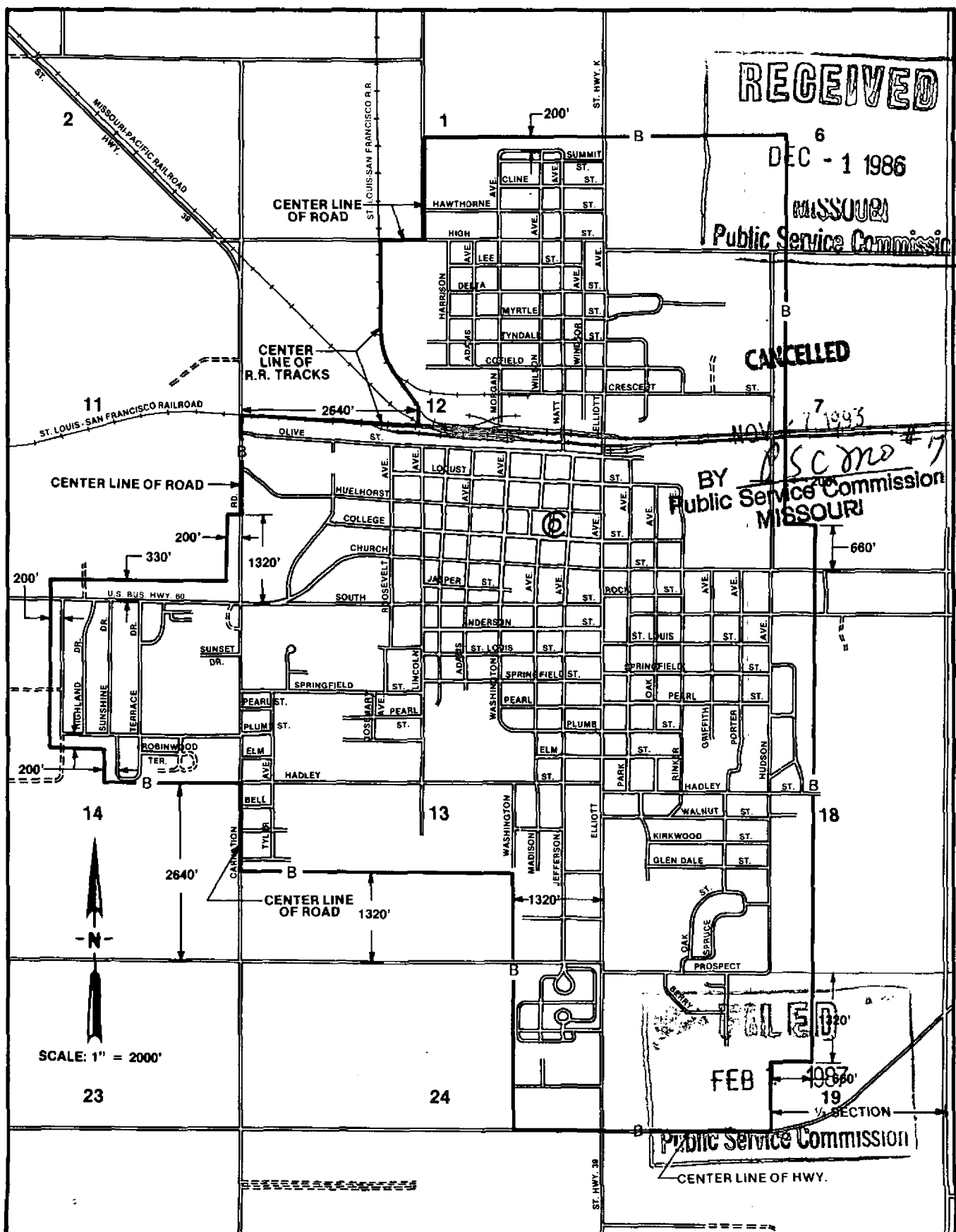
Issued: October 29, 1993

Effective: November 29, 1993

Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

PSC MO. NO. 3  
Section B  
Original Sheet 1  
Cancelling Sheet \_\_\_\_\_  
Exchange AURORA

Cancelling Sheet \_\_\_\_\_  
Exchange AURORA



Effective: FEB 01 1987

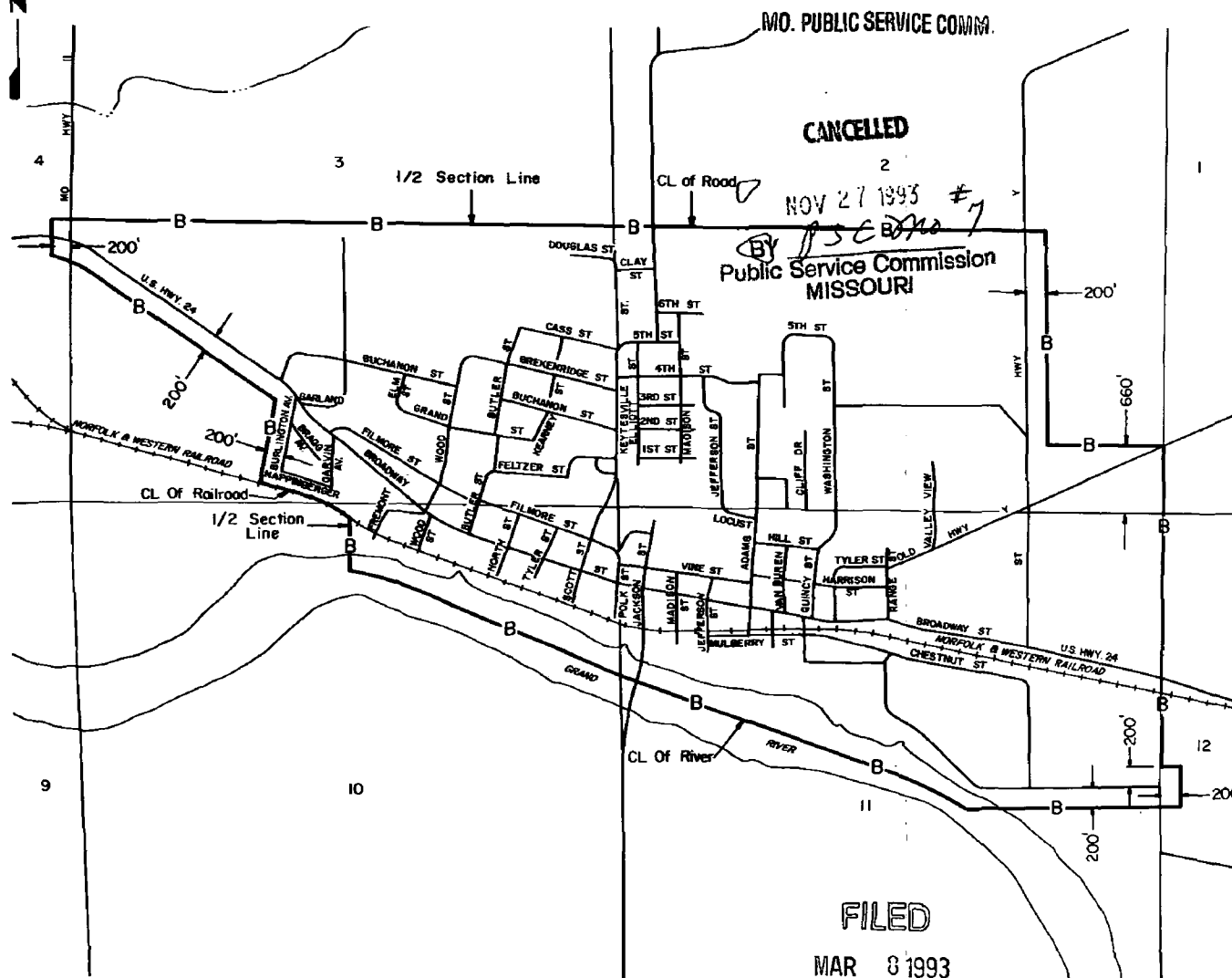
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|  | SCALE<br>0 660 1320 Feet           | PSC MO. NO. 3<br>BRUNSWICK, MO.<br>BASE RATE AREA               | SECTION B<br>1st Revised<br>Cancelling Original |
|  |                                    | Sheet No. 2<br>Sheet No. 2                                      |   |

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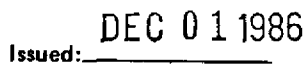
MO. PUBLIC SERVICE COMM.

T-53-N



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Exchange BRUNSWICK

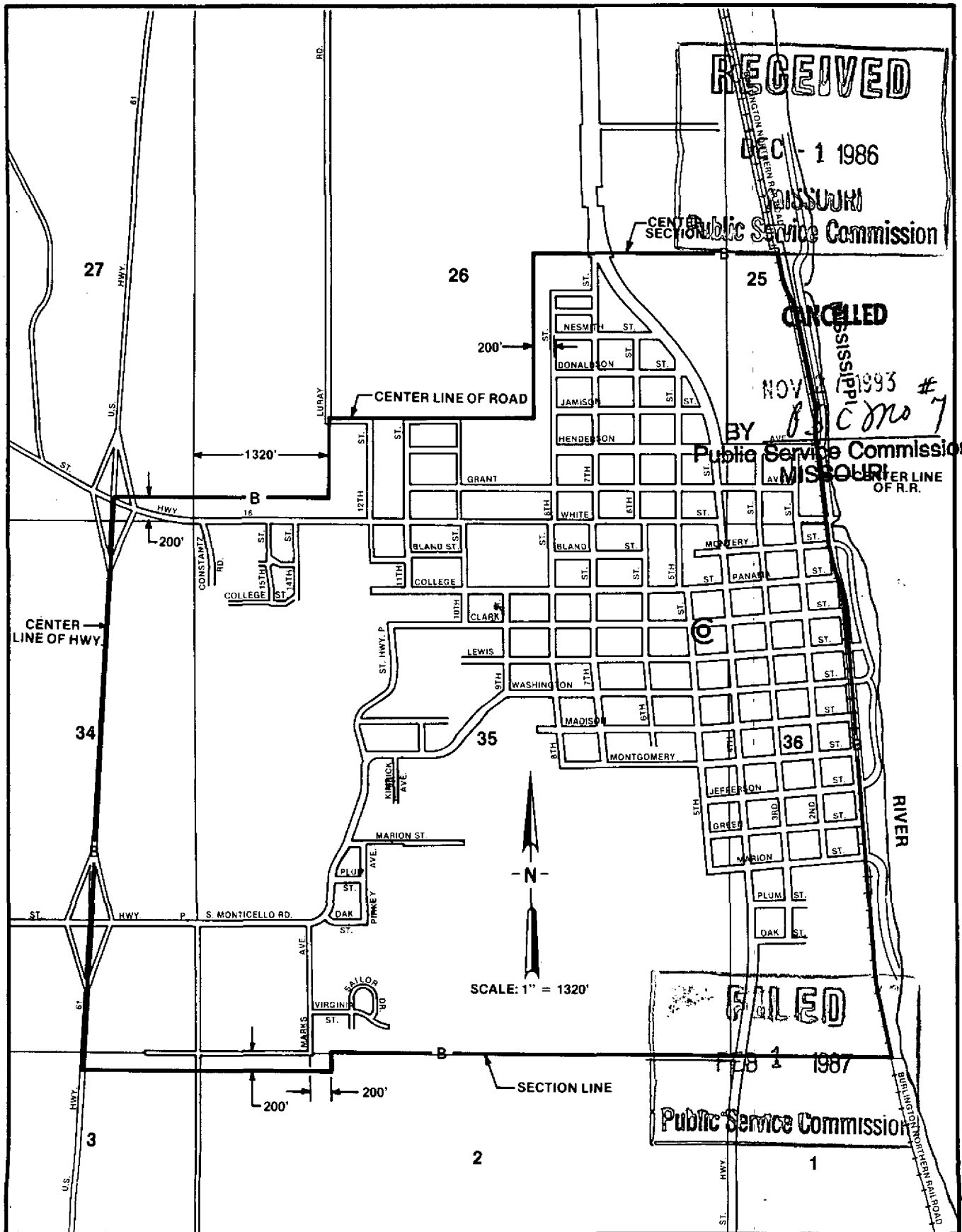
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Exchange **BRUNSWICK**



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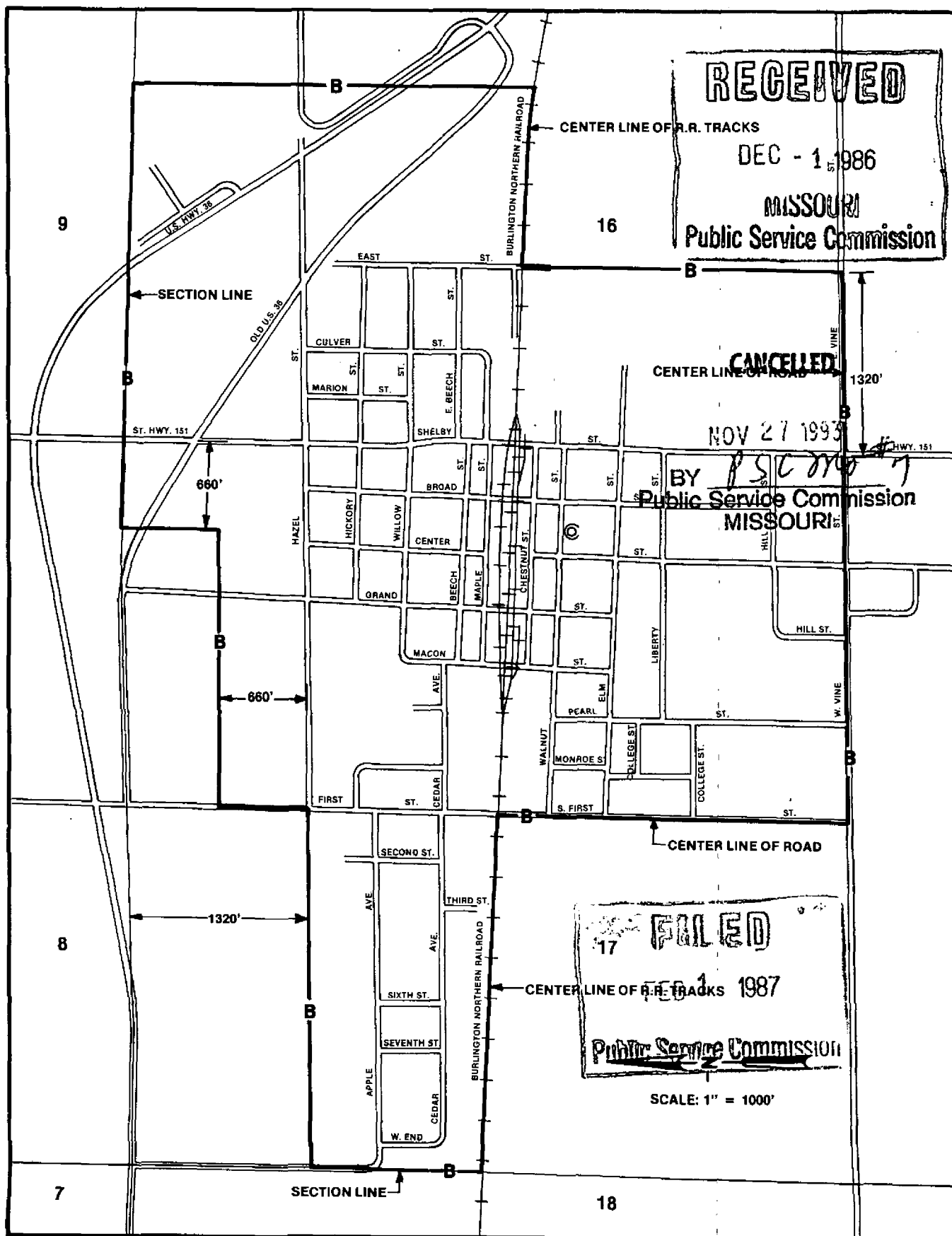
BASE RATE AREA MAP



CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County SHELBY

PSC MO. NO. 3  
Section B  
Original Sheet 5  
Cancelling Sheet  
Exchange CLARENCE

BASE RATE AREA MAP



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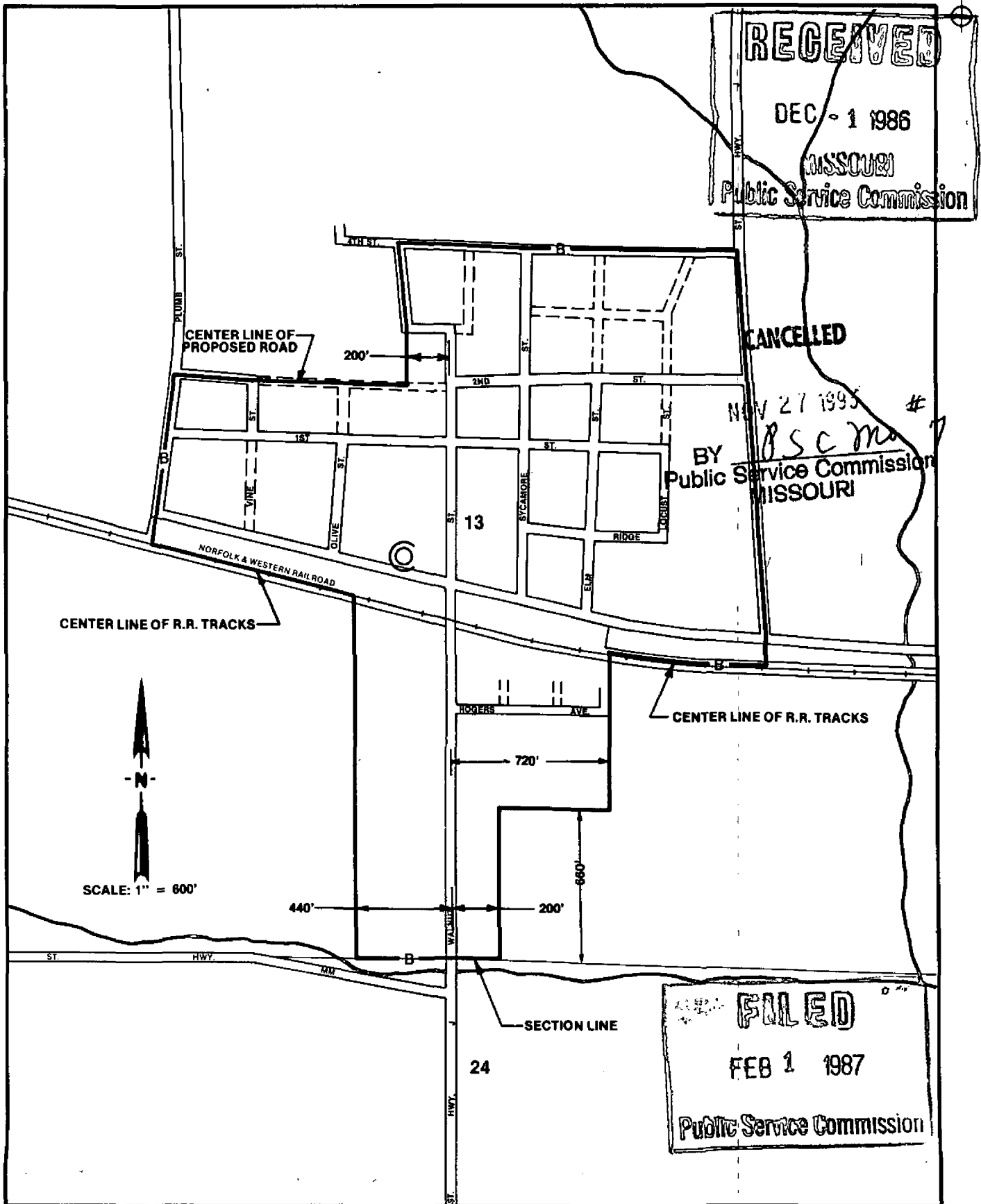
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CONTEL SYSTEM OF MISSOURI  
Base Rate Area B — B  
County CHARITON

PSC MO. NO. 3  
Section B  
Original Sheet 6  
Cancelling Sheet  
Exchange DALTON

BASE RATE AREA MAP



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CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County LEWIS

PSC MO. NO. 3

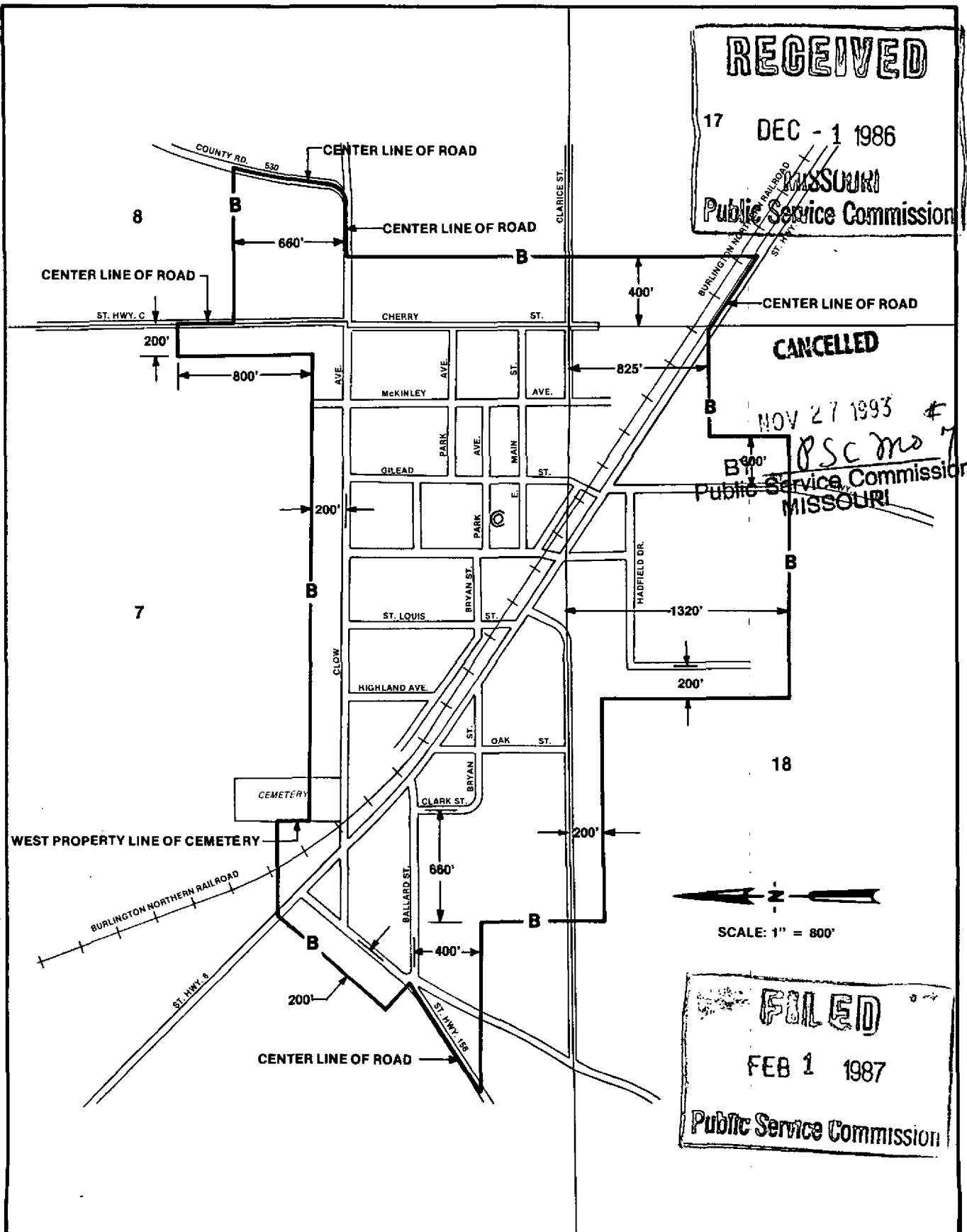
Section B

Original Sheet 7

Cancelling Sheet

Exchange EWING

BASE RATE AREA MAP



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Wentzville, Missouri 63385

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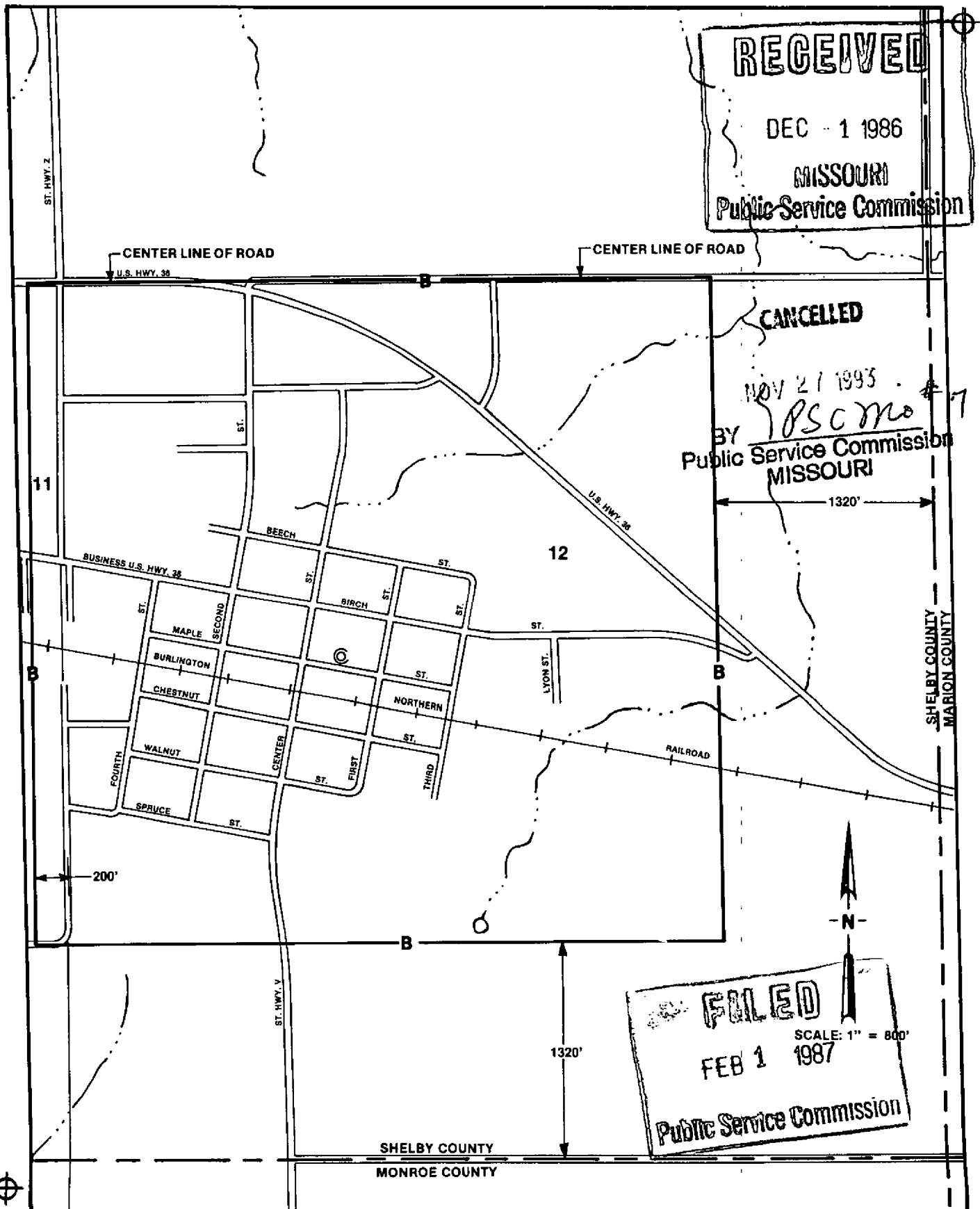
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Section B  
Original Sheet 8  
Cancelling Sheet \_\_\_\_\_  
Exchange HOUSTON

Cancelling Sheet \_\_\_\_\_  
Exchange HOUSTON



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Cancelling Sheet \_\_\_\_\_  
Exchange HUNNEWELL

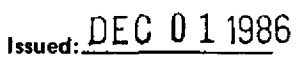


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PSC MO. NO. 3  
Section B  
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Cancelling Sheet \_\_\_\_\_  
Exchange KEYTESVILLE

Cancelling Sheet \_\_\_\_\_  
Exchange **KEYTESVILLE**



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CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County LEWIS

PSC MO. NO. 3

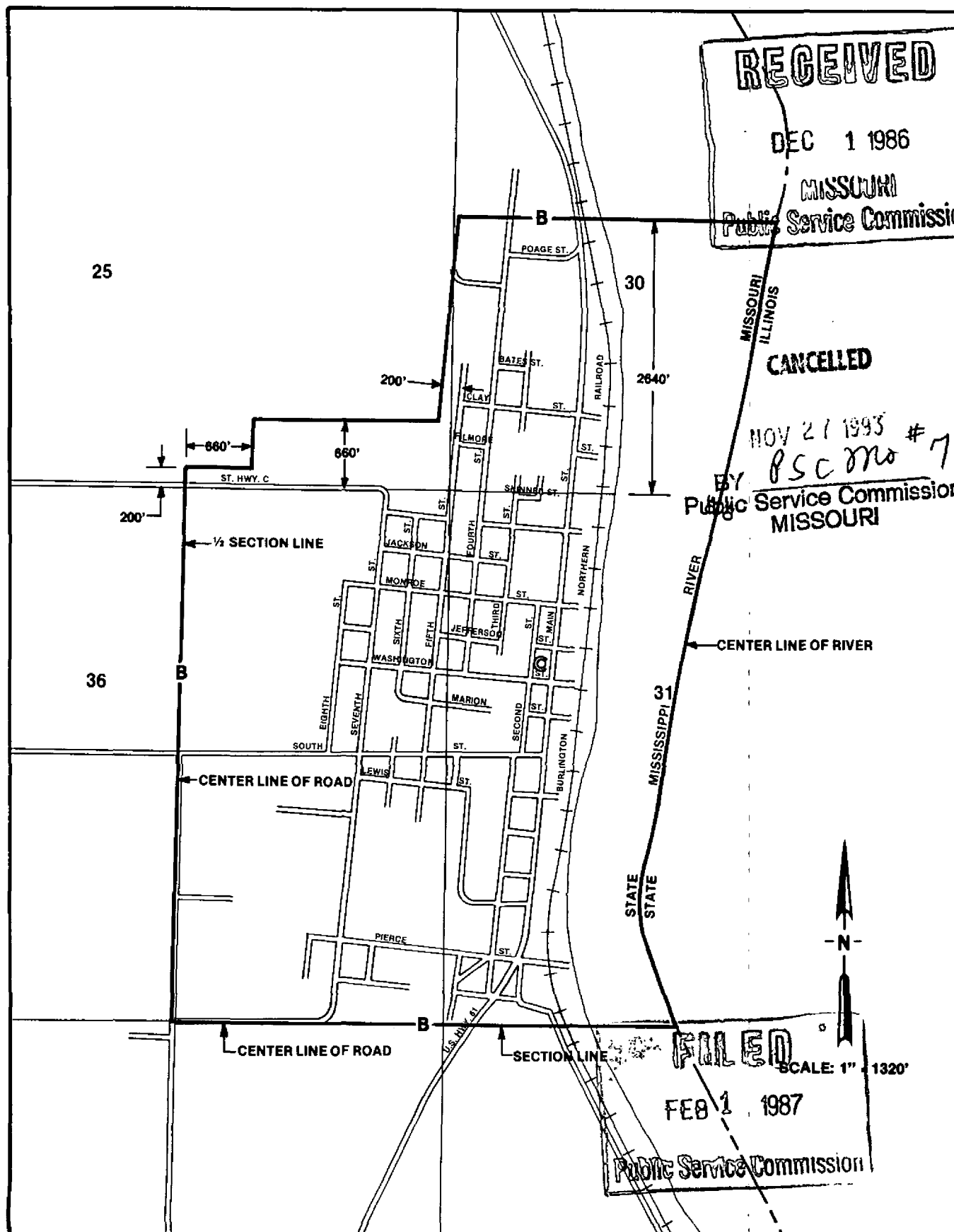
Section B

Original Sheet 11

Cancelling Sheet

Exchange LA GRANGE

BASE RATE AREA MAP



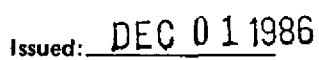
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PSC MO. NO. 3  
Section B  
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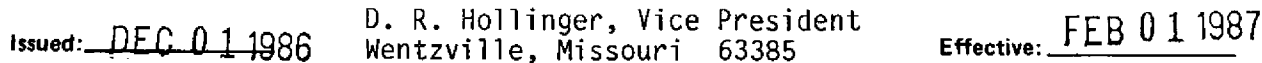
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Exchange LEWISTOWN



Effective: FEB 01 1987

PSC MO. NO. 3  
Section B  
Original Sheet 13  
Cancelling Sheet \_\_\_\_\_  
Exchange MONROE CITY

Cancelling Sheet \_\_\_\_\_  
Exchange **MONROE CITY**

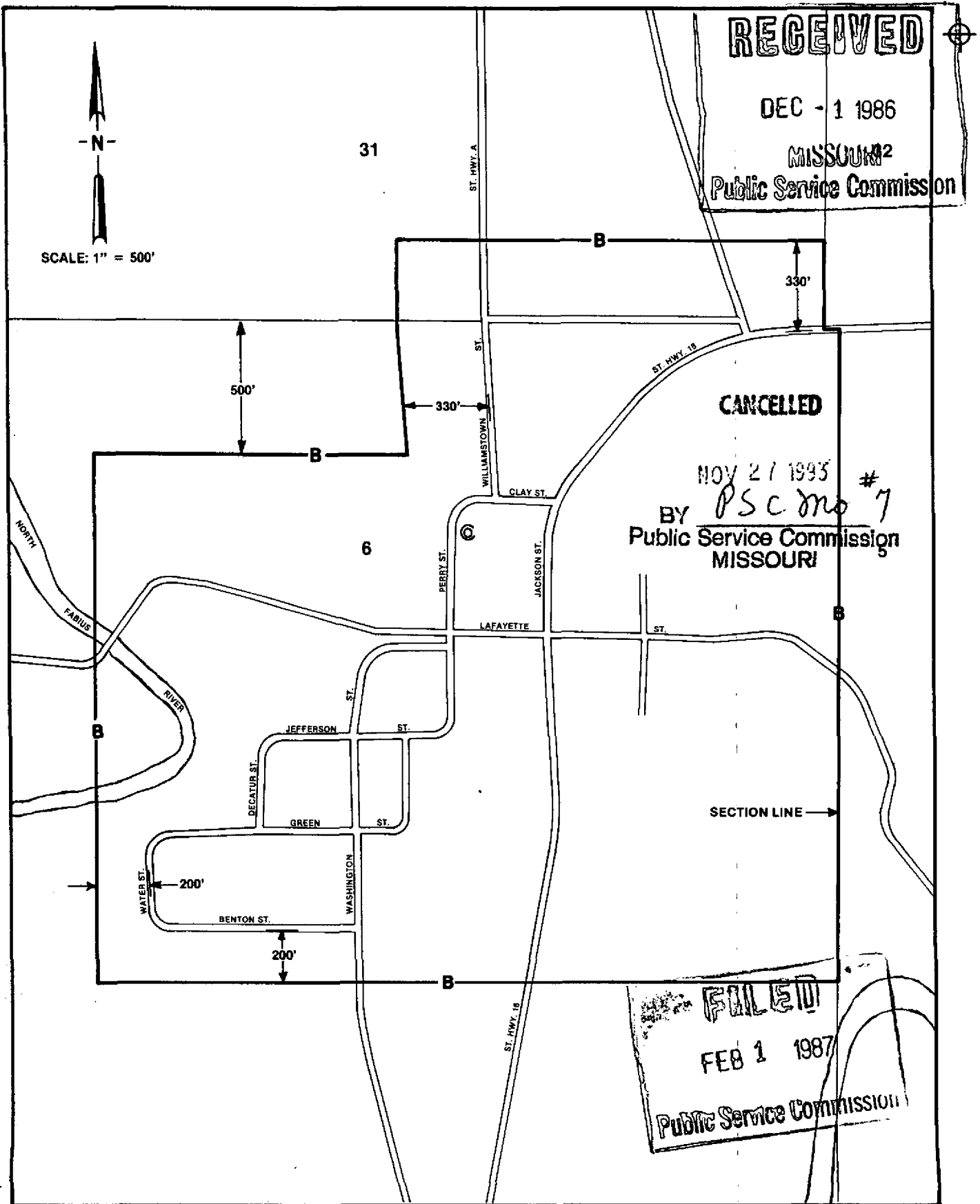


D. R. Hollinger, Vice President  
Wentzville, Missouri 63385

CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County LEWIS

PSC MO. NO. 3  
Section B  
Original Sheet 14  
Cancelling Sheet  
Exchange MONTICELLO

BASE RATE AREA MAP

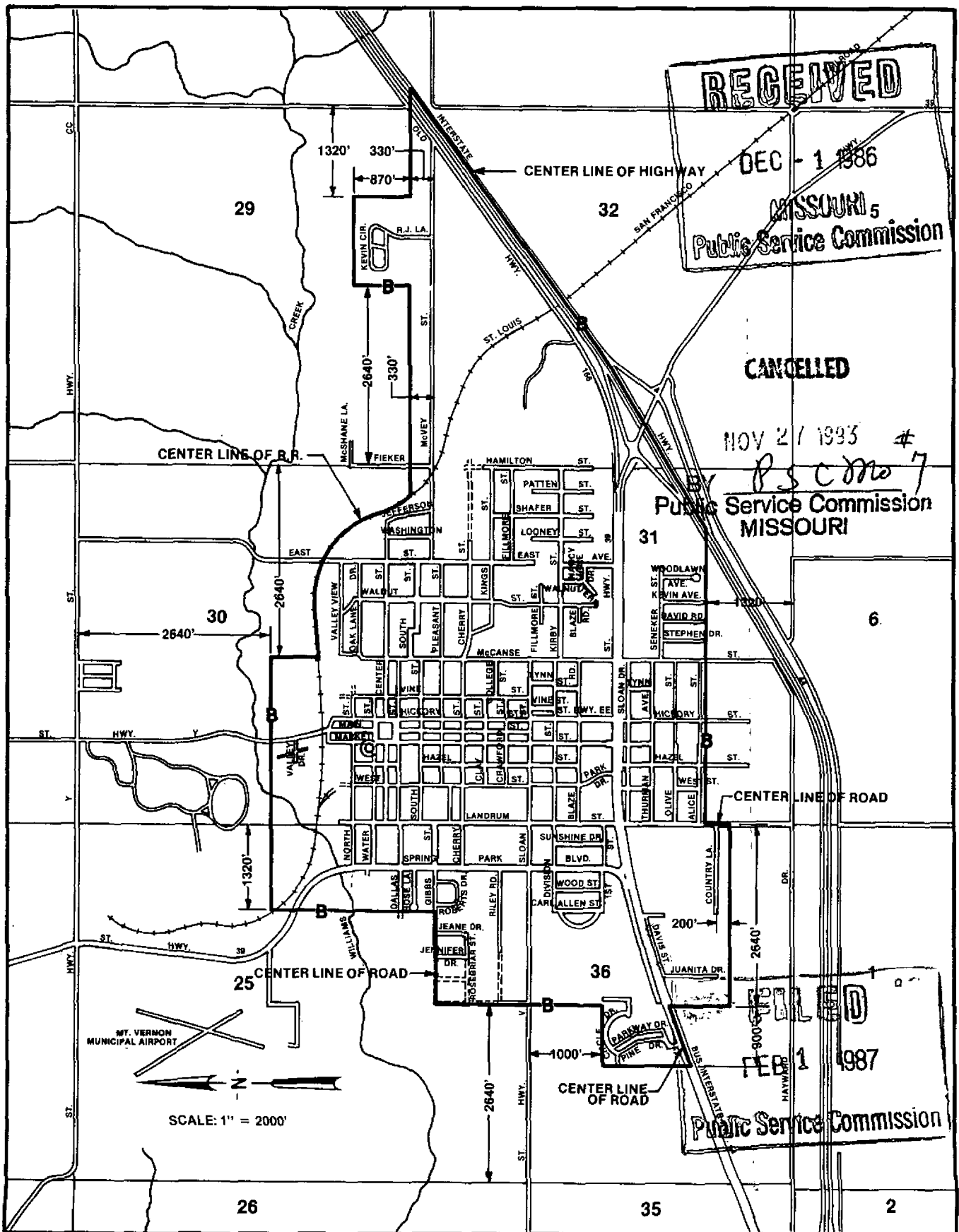


Issued: DEC 01 1986

D. R. Hollinger, Vice President  
Wentzville, Missouri 63385

Effective: FEB 01 1987

BASE RATE AREA MAP

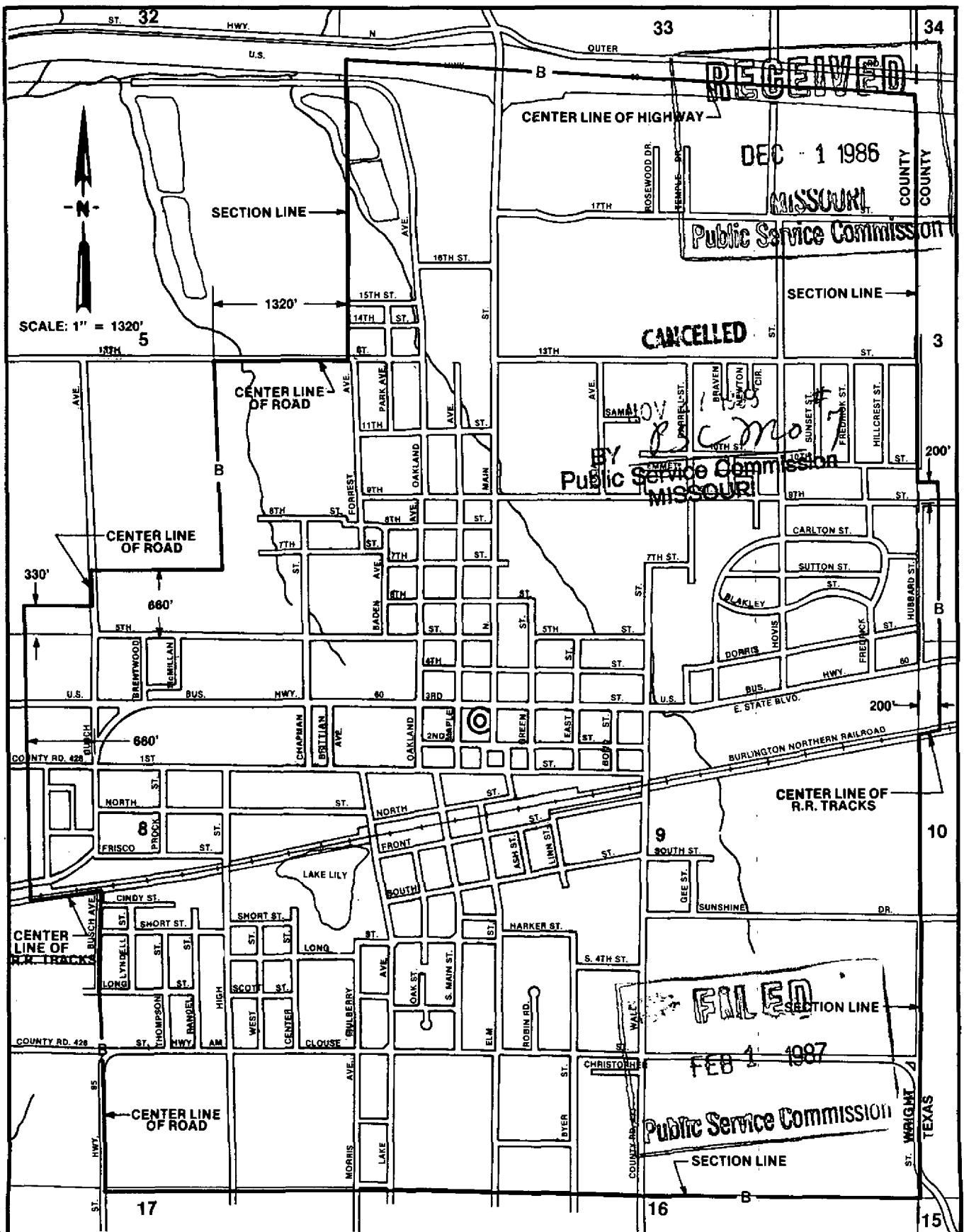


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D. R. Hollinger, Vice President  
Wentzville, Missouri 63385

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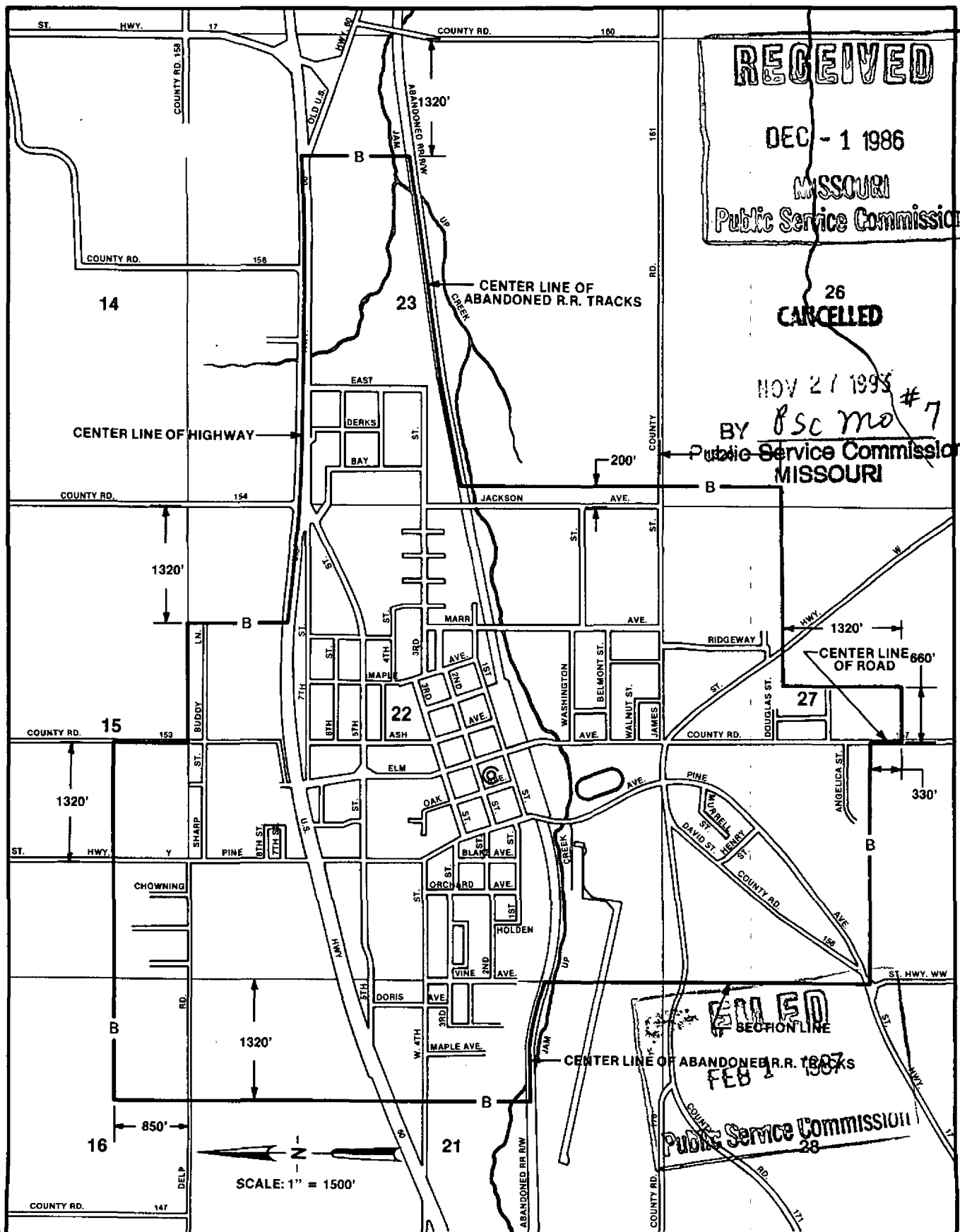
BASE RATE AREA MAP



CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County HOWELL

PSC MO NO. 3  
Section B  
Original Sheet 17  
Cancelling Sheet  
Exchange MTN. VIEW

BASE RATE AREA MAP



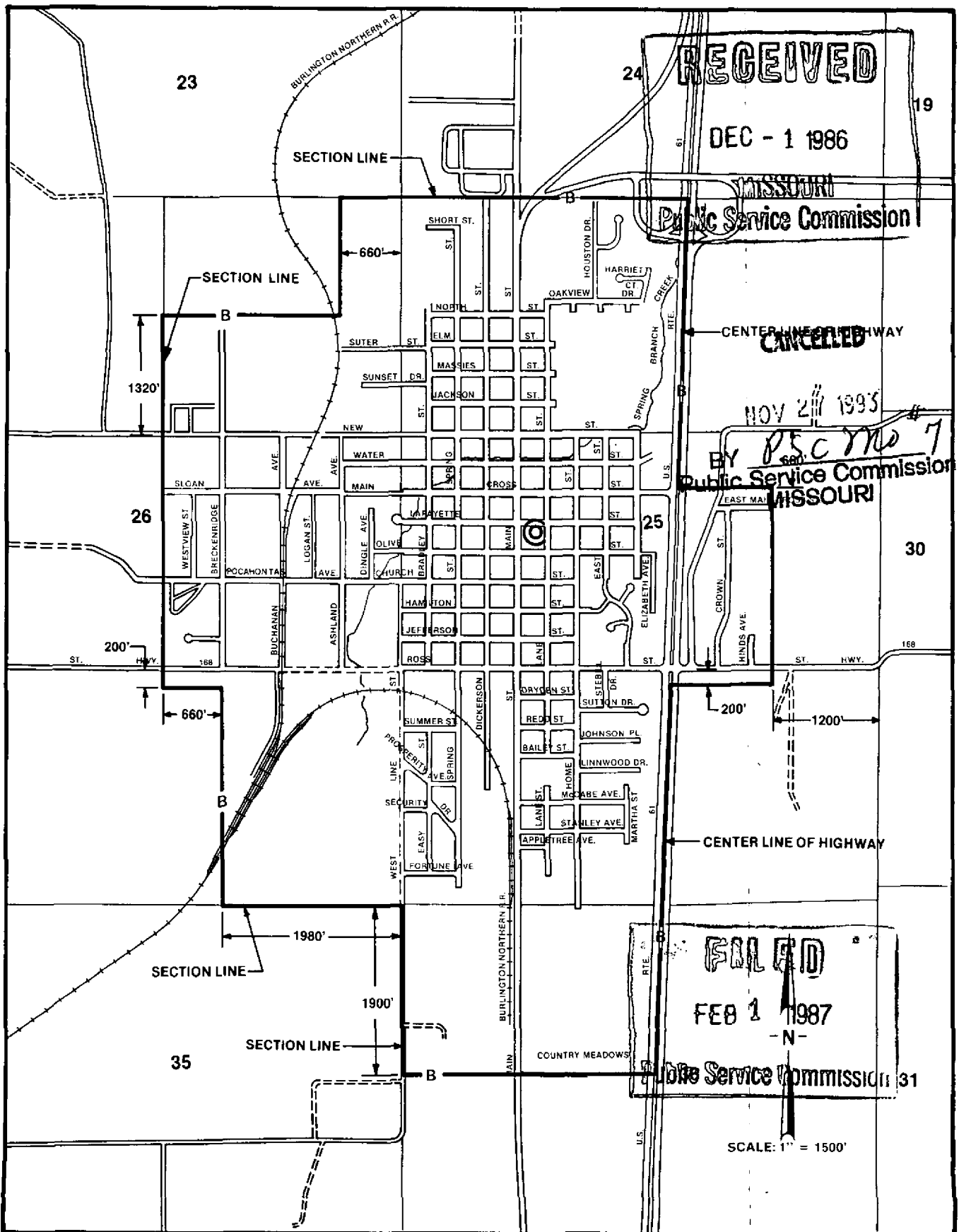
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Wentzville, Missouri 63385

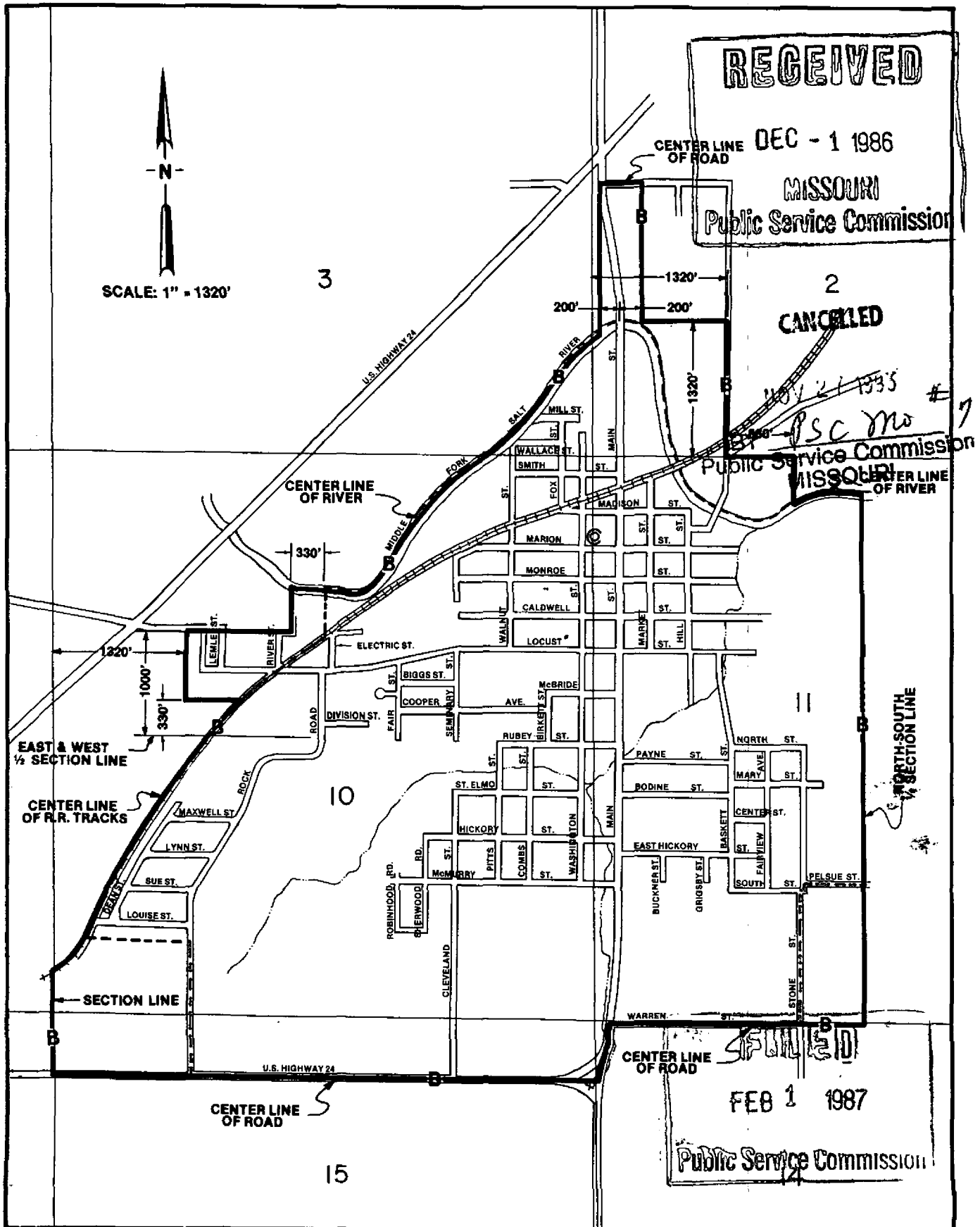
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BASE RATE AREA MAP



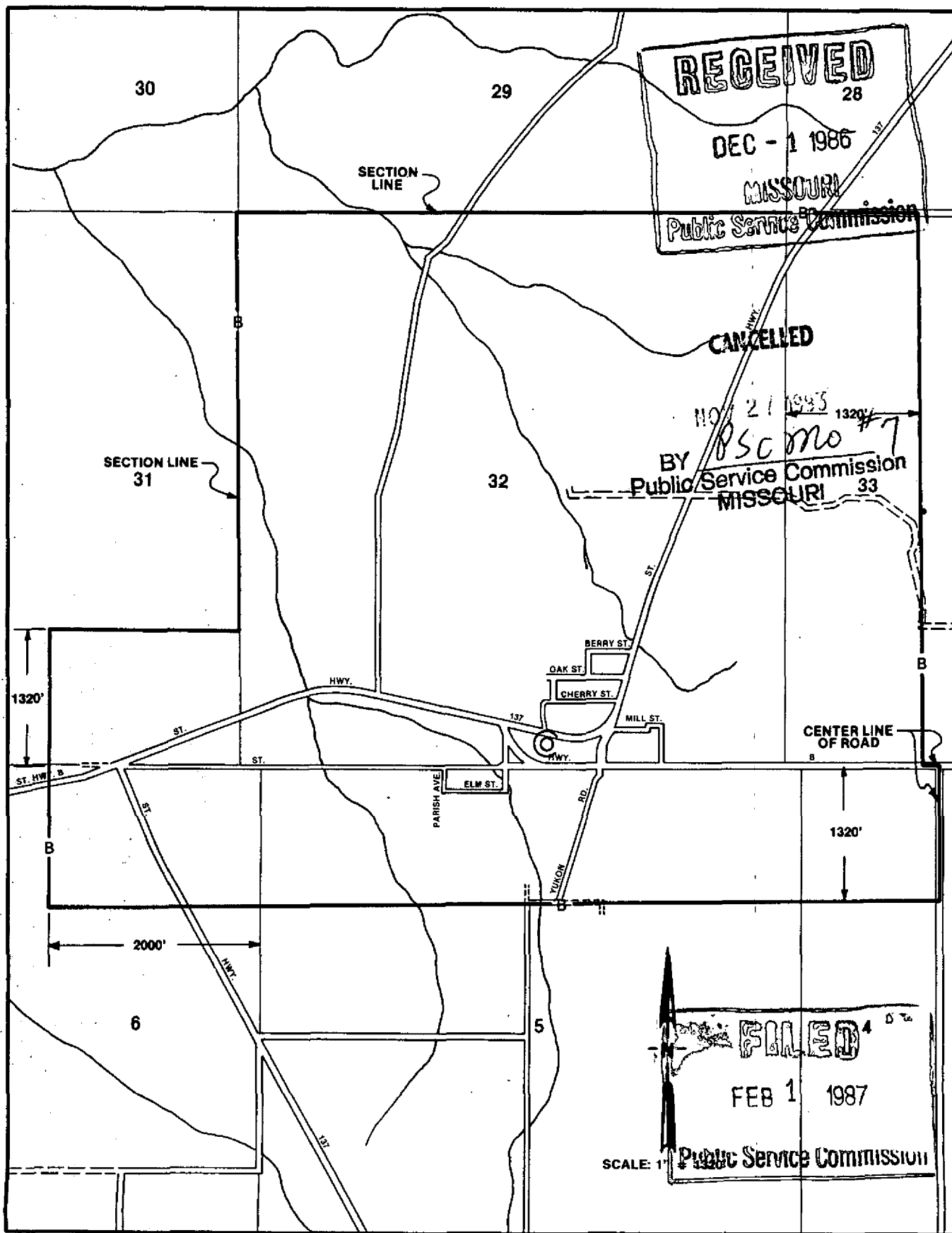
BASE RATE AREA MAP



CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County TEXAS

PSC NO. NO. 3  
Section B  
Original Sheet 20  
Cancelling Sheet  
Exchange RAYMONDVILLE

BASE RATE AREA MAP



Issued DEC 01 1986

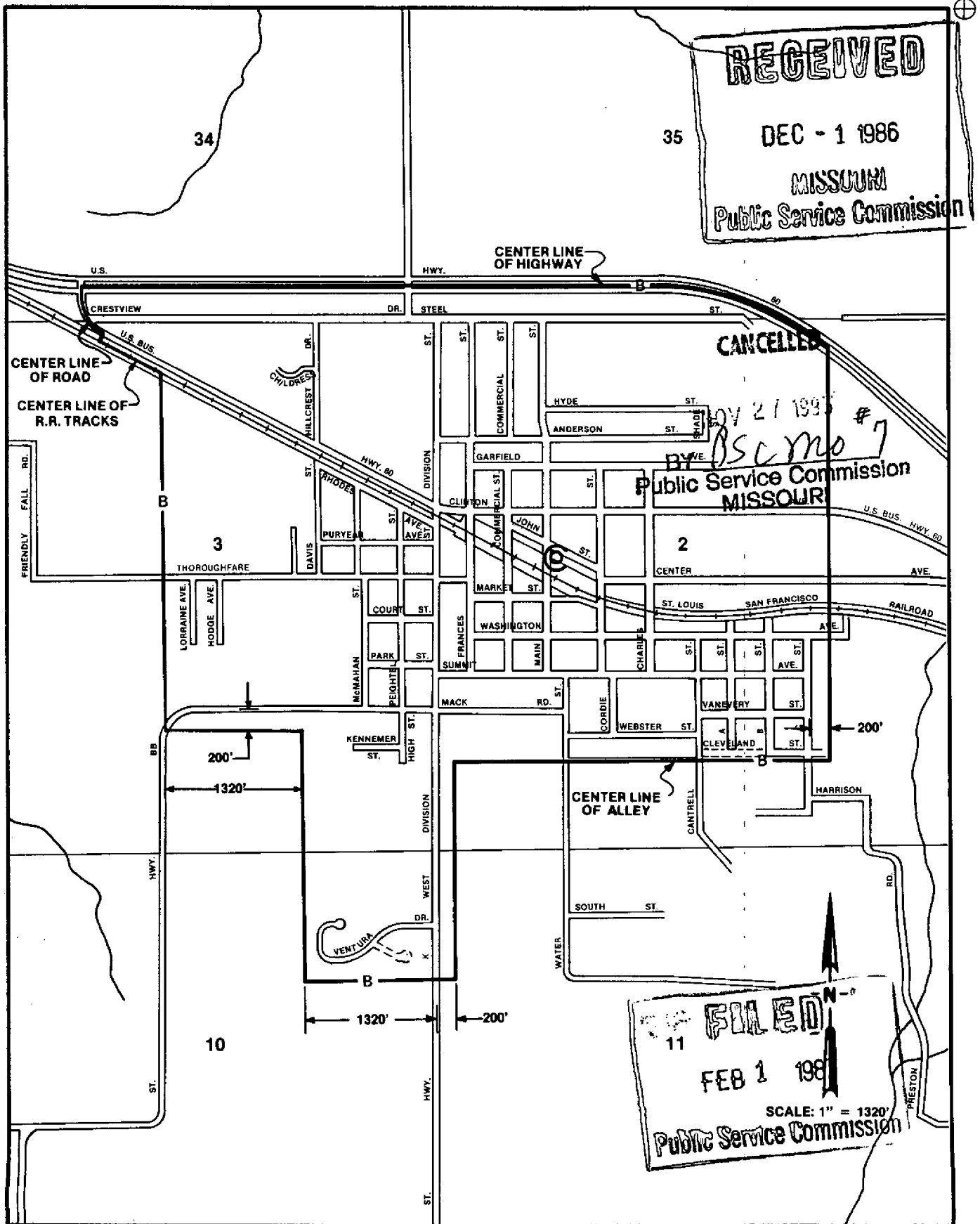
D. R. Hollinger, Vice President  
Wentzville, Missouri 63385

Effective: FEB 01 1987

CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County WEBSTER

PSC MO. NO. 3  
Section B  
Original Sheet 21  
Cancelling Sheet  
Exchange SEYMOUR

BASE RATE AREA MAP



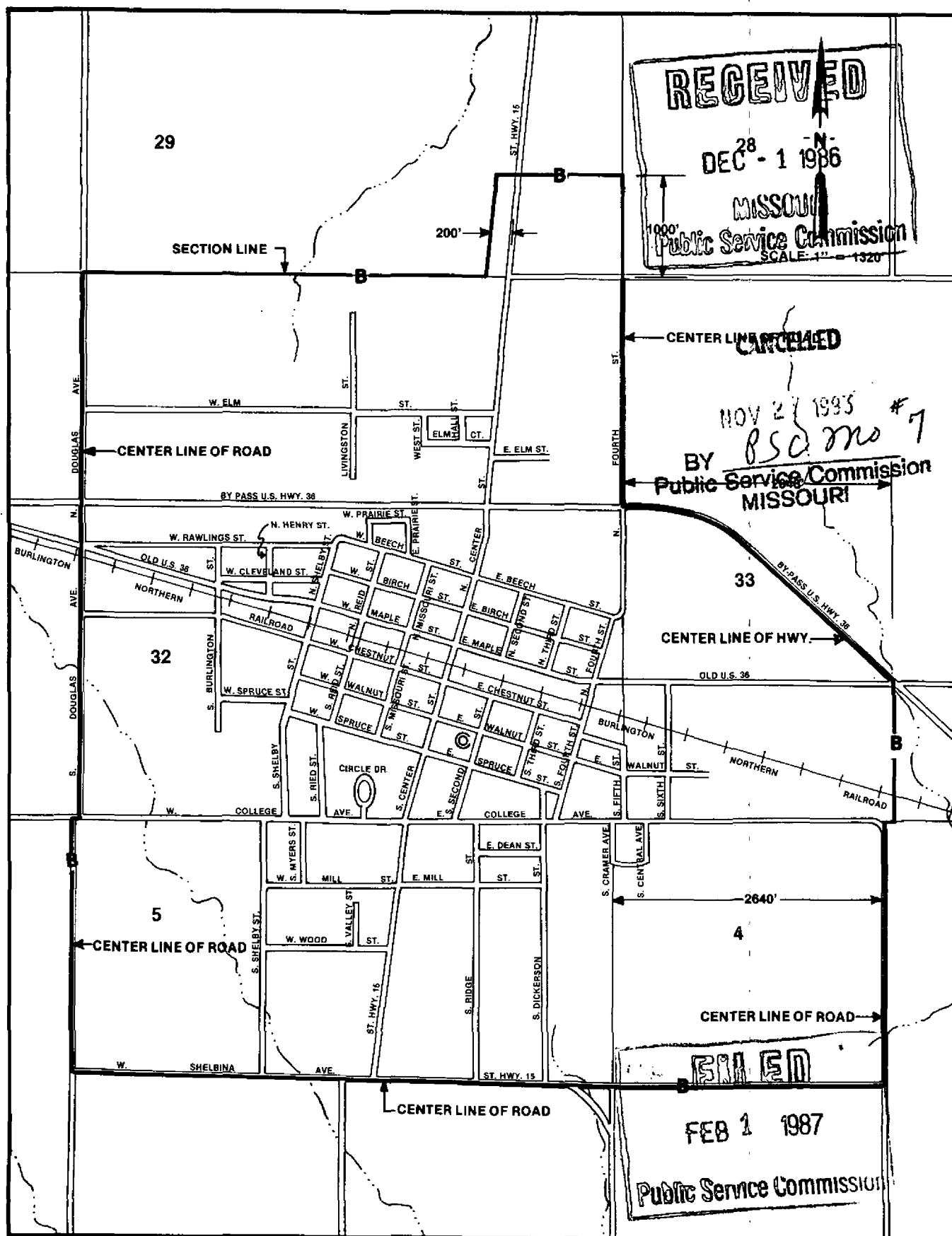
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Wentzville, Missouri 63385

Effective: FEB 01 1987

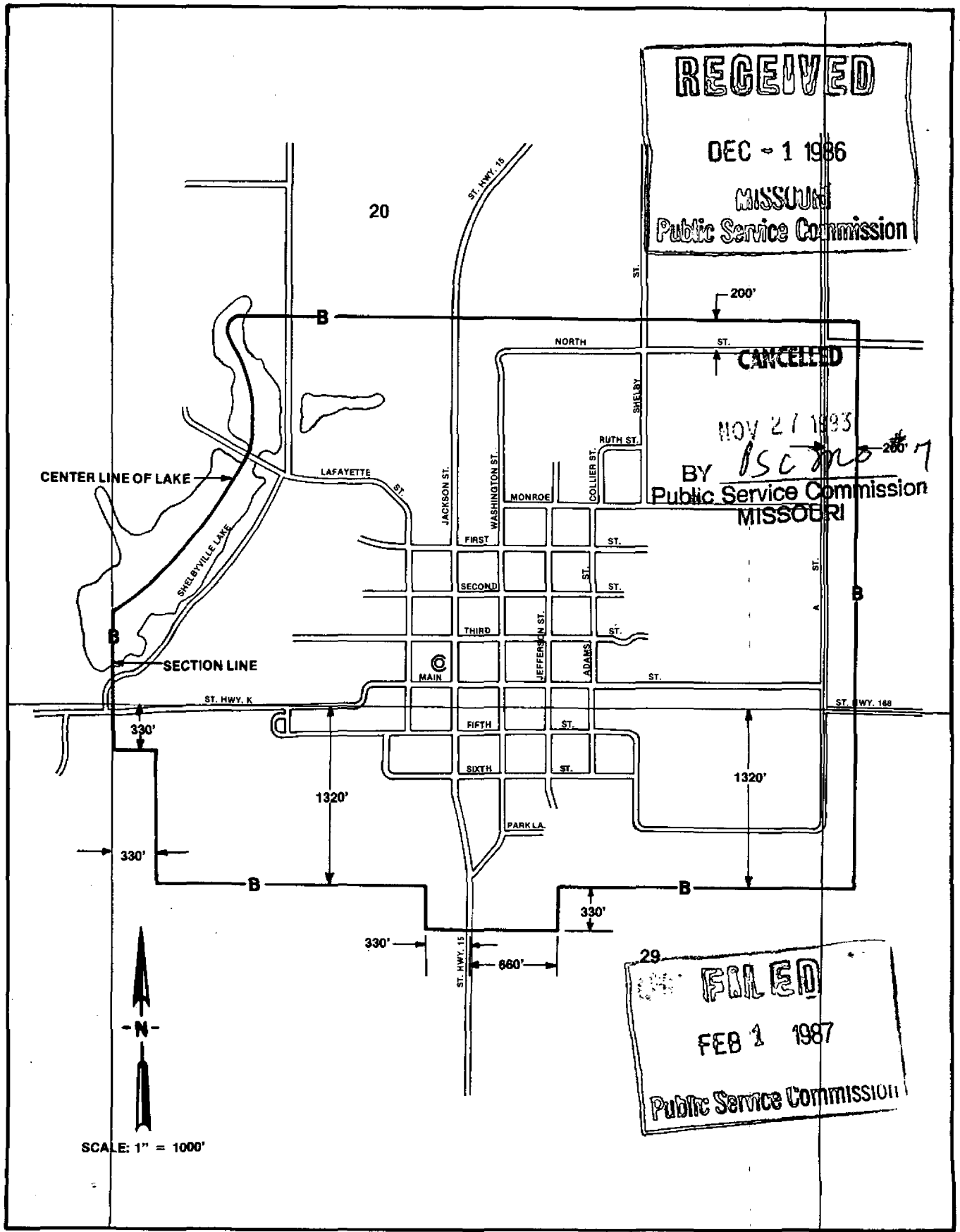
PSC MO. NO. \_\_\_\_\_ 3  
Section B  
Original Sheet 22  
Cancelling Sheet \_\_\_\_\_  
Exchange SHELBINA

Cancelling Sheet  
Exchange **SHELBINA**



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BASE RATE AREA MAP



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Issued By  
Gerald D. Harris  
Regional Director  
External Affairs  
Wentzville, Missouri

LEGEND

BASE RATE AREA — B — B —

SCALE

0 400 800 Feet

CONTEL SYSTEM OF MISSOURI, INC  
d/b/a GTE SYSTEMS OF MISSOURI

PSC MO. NO. 3

SECTION B

BRUNSWICK, MO.  
TRIPLETT BASE RATE AREA

1st Revised

Sheet No. 24

Cancelling Original

Sheet No. 24

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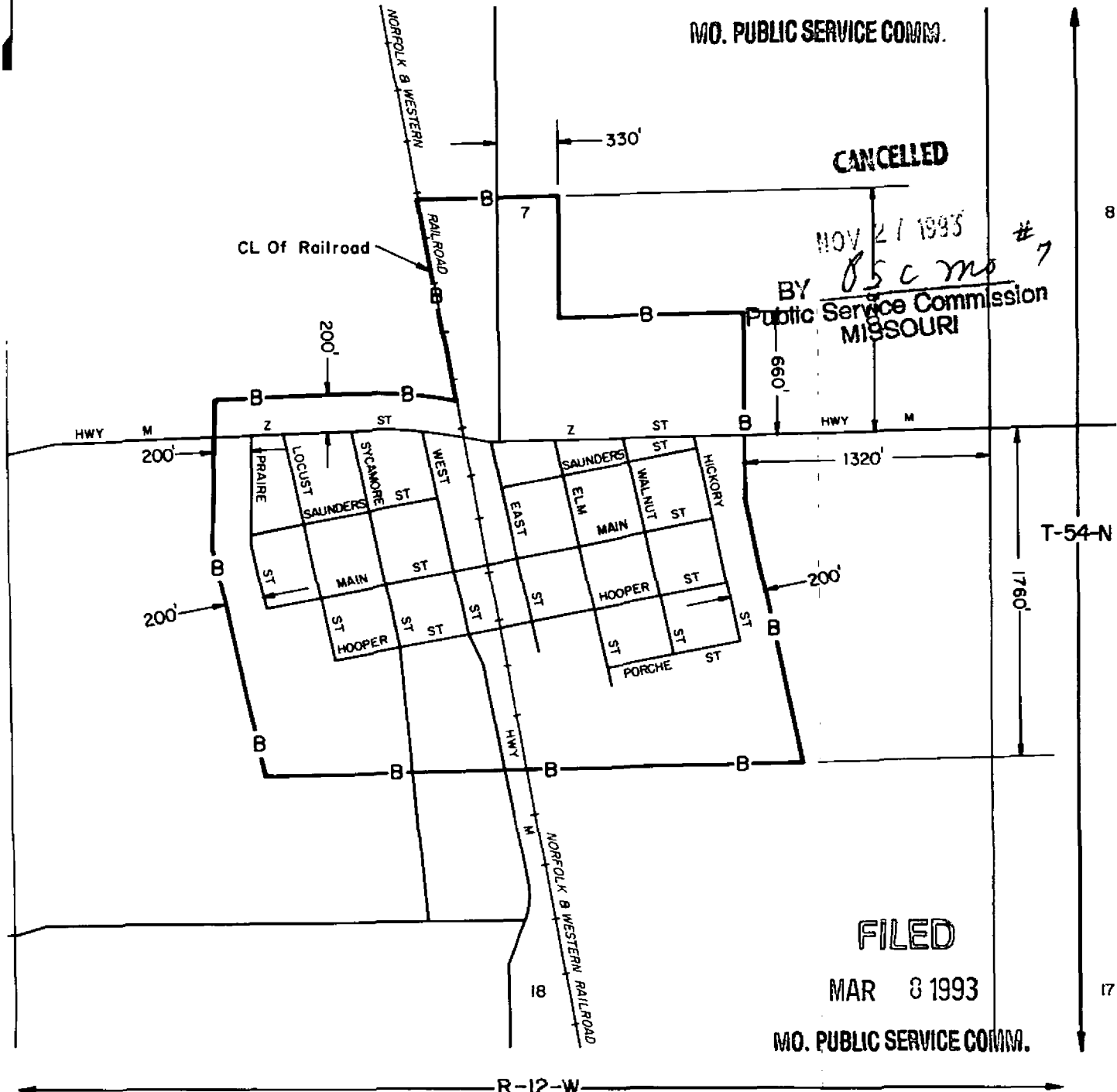
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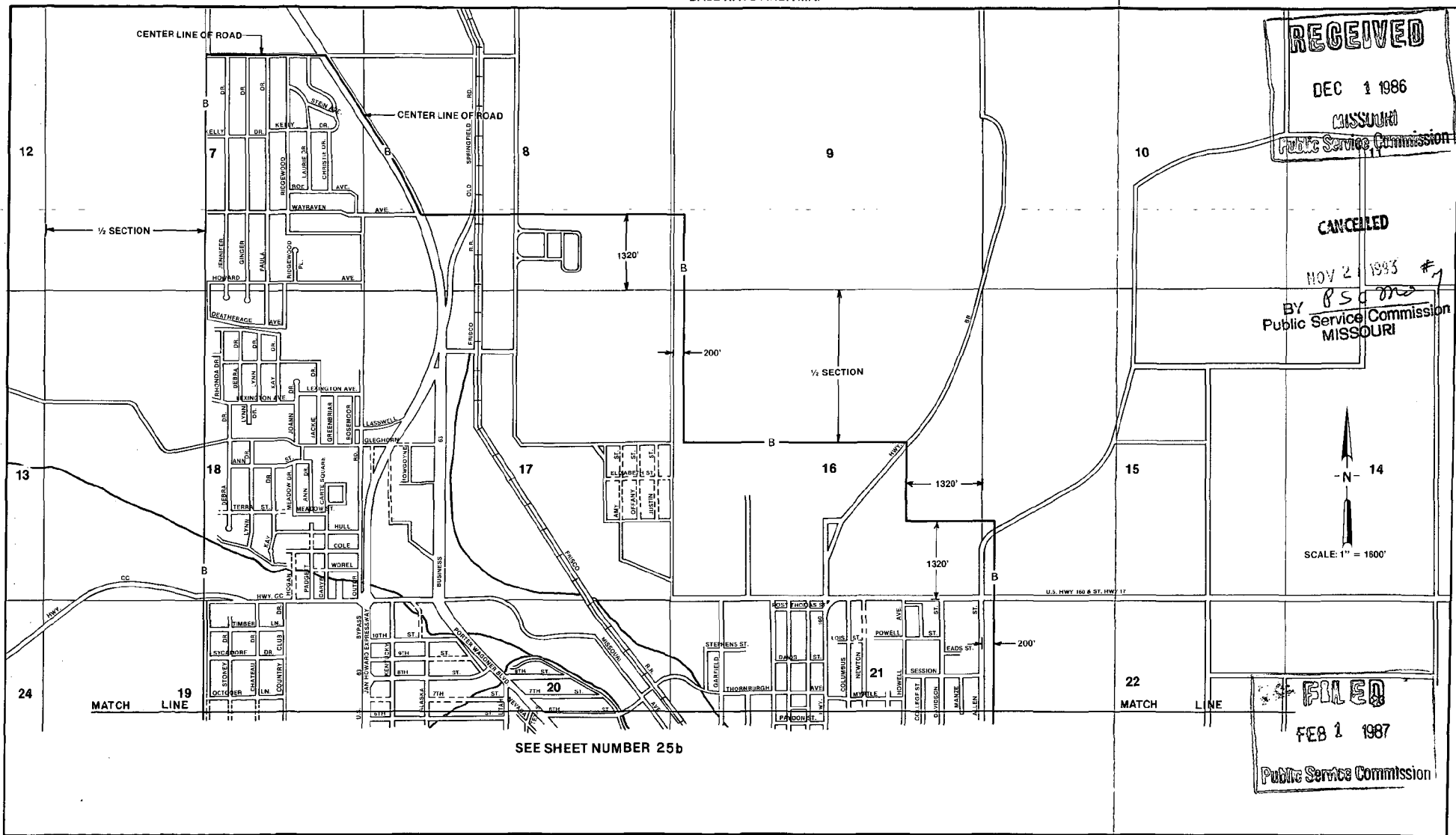
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CONTEL SYSTEM OF MISSOURI  
Base Rate Area B B  
County HOWELL

PSC MO. NO. 3  
Section B  
Original Sheet 25a  
Cancelling Sheet  
Exchange WEST PLAINS

BASE RATE AREA MAP



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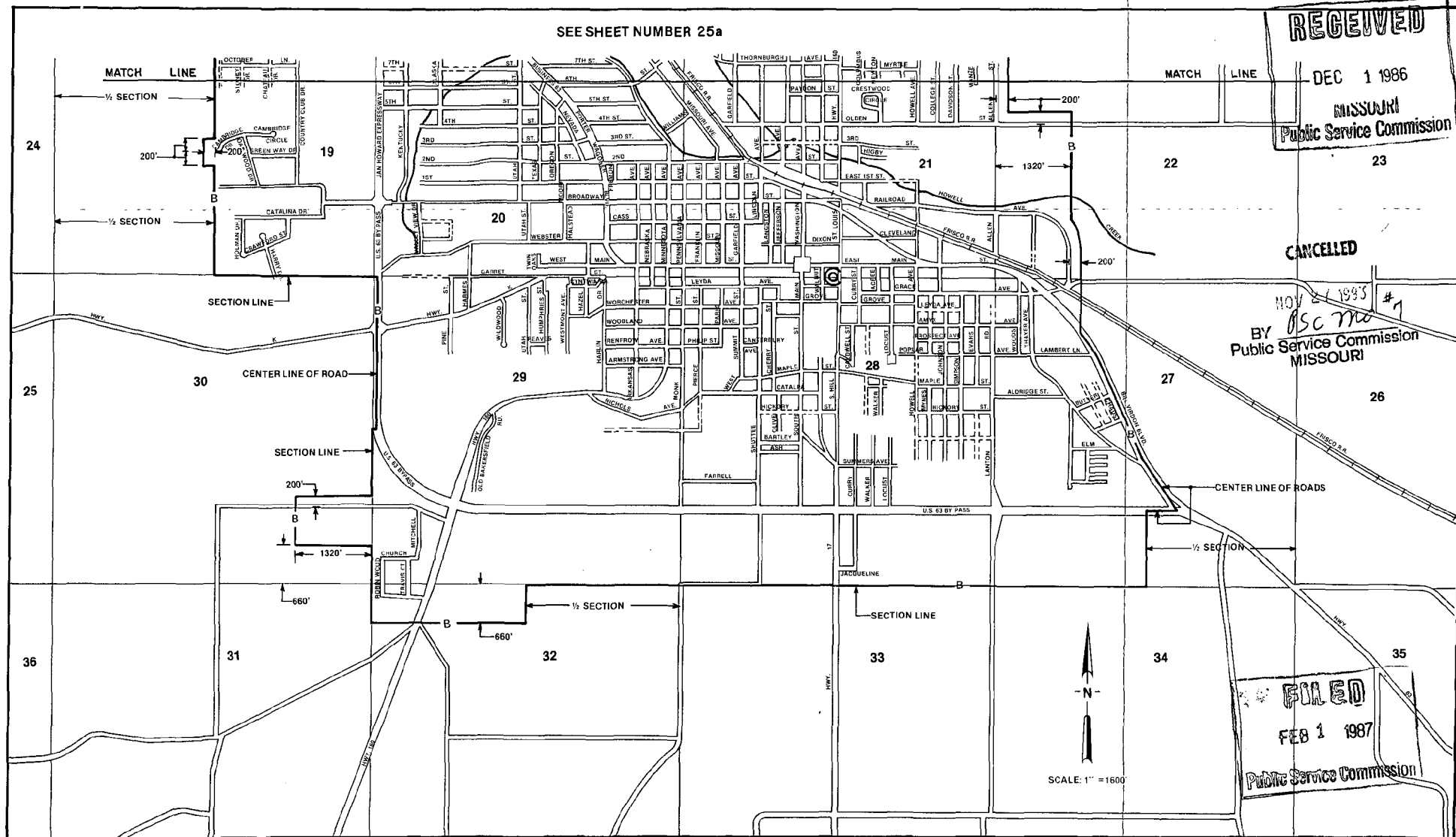
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CONTEL SYSTEM OF MISSOURI  
Base Rate Area B  
County HOWELL

BASE RATE AREA MAP

PSC MO. NO. 3  
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SCALE: 1" = 1600'

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Cancelling Sheet \_\_\_\_\_  
Exchange WEST QUINCY

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Cancelling Sheet  
Exchange WILLOW SPRINGS

BASE RATE AREA MAP

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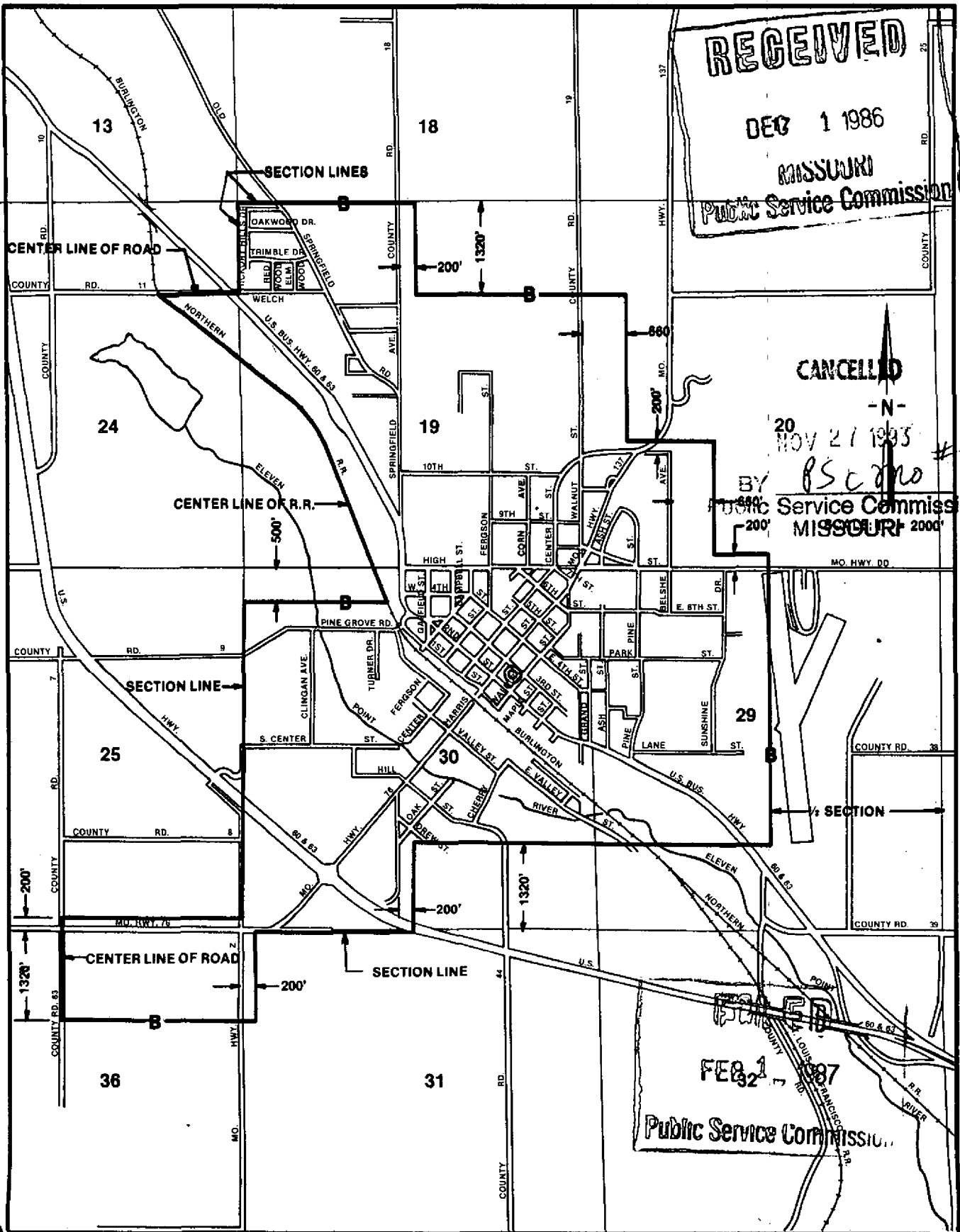
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