

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Donna Vuichard,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No. EC-2016-0235</u></b>
	)	
Union Electric Company d/b/a	)	
Ameren Missouri,	)	
	)	
Respondent.	)	

**NOTICE OF COMPLAINT,  
ORDER DIRECTING FILING  
and  
ORDER DIRECTING STAFF INVESTIGATION AND  
FILING OF RECOMMENDATION**

Issue Date: March 17, 2016

Effective Date: March 17, 2016

On March 17, 2016, Donna Vuichard filed the attached complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri.

Under Commission rule 4 CSR 240-2.070(8), Ameren shall have 30 days from the date of this notice to file a response to the complaint. Further, the Commission will direct the Staff of the Commission to investigate the complaint and to file a recommendation.

**THE COMMISSION ORDERS THAT:**

1. Union Electric Company d/b/a Ameren Missouri shall file a response to this complaint no later than April 18, 2016.
2. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to Union Electric Company d/b/a as Ameren Missouri at:

Attn: In-House Attorney Representative  
Union Electric Company d/b/a Ameren Missouri  
P.O. Box 66149, Mail Code 1310  
1901 Chouteau Avenue  
St. Louis, MO 63166-6149

3. The Staff of the Commission shall file a recommendation no later than April 28, 2016.
4. This order shall be effective when issued.

**BY THE COMMISSION**



A handwritten signature in dark ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 17th day of March, 2016.