

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Jennie Zbinden,)	
)	
Complainant,)	
)	
v.)	Case No. EC-2005-0313
)	
Union Electric Company,)	
d/b/a AmerenUE,)	
)	
Respondent.)	

ANSWER

COMES NOW Union Electric Company d/b/a AmerenUE (“AmerenUE” or “Company”), and for its Answer to the Complaint filed in this proceeding, states as follows:

1. On March 18, 2005, Jennie Zbinden of 708 Summit Drive, Holt Summit, Missouri (“Complainant”) initiated this proceeding by filing a Complaint against AmerenUE.

2. In paragraph 1 of the Complaint, Complainant alleges that AmerenUE is located in St. Louis, Missouri, and that AmerenUE is a public utility under the jurisdiction and supervision of the Public Service Commission of the State of Missouri. AmerenUE admits the allegations contained in paragraph 1 of the Complaint.

3. In paragraph 2 of the Complaint, the Complainant alleges that she experienced problems with electricity supplied to her home by AmerenUE. The problems, believed to be a surge, caused damage to several electrical appliances in Complainant’s home. Complainant further states that the electrical problems were caused by a defective wire owned and maintained by AmerenUE.

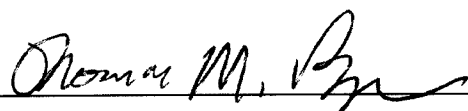
4. AmerenUE admits that Respondent experienced problems at her home due to the failure of the electric line serving her property. However, the failure of the electric line was not attributable to any negligence on AmerenUE's part.

5. In paragraph 3 of the Complaint, Complainant explains the steps she has taken to present her complaint to AmerenUE. Although AmerenUE has insufficient information to admit or deny all of the Complainant's allegations in paragraph 3, it has no reason to disagree with the allegations.

6. In her request for relief, the Complainant requests that the Commission investigate the defective wiring complaint and make a finding as to fault and for such further relief as may be available to her. AmerenUE supports this request for relief and agrees the Commission should order its Staff to conduct an investigation of the Complaint.

WHEREFORE AmerenUE respectfully requests that the Commission issue an order requiring its Staff to conduct an independent investigation of this Complaint, and to file a report of its findings with the Commission.

Respectfully submitted,

By: 

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Dated: April 21, 2005

CERTIFICATE OF SERVICE

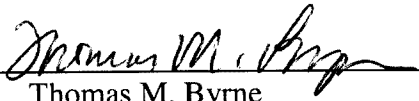
The undersigned certifies that true and correct copies of the foregoing have been e-mailed or mailed, via first-class United States Mail, postage pre-paid, to the service list of record this 21st day of April, 2005.

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