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FAX COVER SHEET

TO: MPSC
FROM: Bill Mills
DATE: 4.22.04 TIME: 8:40 AM #PAGES : 2
ATTN: Bob Berlin

Exhibit 1

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Missouri Public Service Commission
Adjudication Division - Data Center

Annual reports are due every year along with the statement of revenue. We recently were told by the MPSC that they had not received the report for 2002. They had however received the statement of revenue. Both were mailed at the same time via regular mail as is done every year. Upon notice that a complaint had been filed Rose called the attorney on the complaint and told them the above information and what should she do. Rose faxed the papers to Janice Fisher and mailed a copy by certified mail. Rose made two or three calls to the attorney and asked what we should do. We were cooperating, but we needed to know what to do next. She was told they didn't know. She asked them to let her know what else she should do; no one ever called us. We called twice to find out what we should do to get off the list. We were told to put it in writing. We have written several times stating we were no longer doing long distance.

We have not provided long distance since 1996 and have since that time tried to get our name off the records. Calls were made to the MPSC asking how we get our name removed and were told to put it in writing. We have done that several times. We do not provide long distance or payphone service. The income reported on the statement of revenue and the annual report are commissions paid to us. I listed that because in 1995 I called and asked why I had to list monies received from commission sales yet no other commission sales people in our area said they had to. I was told because we were certified we had to put down all monies we received. I called again in 2000 and was told the same thing. She said if you are certified you have to file, if you are not certified you do not have to.

William R. Mills
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