

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Working Case)	
To Address Security Practices for)	<u>Case No. AW-2015-0206</u>
Protecting Essential Utility)	
Infrastructure)	

STAFF FOLLOW-UP REPORT

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Report* in this matter hereby states:

1. The Commission opened this working docket on March 4, 2015, to address concerns about effective cybersecurity practices for protecting essential electric utility infrastructure, which was later expanded to include all utilities and all physical security threats as well. Staff held a workshop on March 23, 2015, and then solicited responses from the utilities to better understand their current cybersecurity practices and emergency preparedness. Staff summarized its findings in a *Report* filed May 26, 2016. Staff held another workshop on July 11, 2017, for which several parties submitted comments prior. Staff has now gathered all of the information obtained from the workshop and comments since its initial *Report* and submits this *Follow-Up Report*, in an effort to provide the Commission with the entirety of the knowledge gained thus far.

2. The *Follow-Up Report* includes information regarding the most current technologies utilized by Missouri's utilities and the measures in place to protect their infrastructure. It provides recommendations for measures to further protect information at the Public Service Commission from those systems already in place.

The *Follow-Up Report* also summarizes the 2017 workshop and the updated information Staff has obtained since that time. It provides insight and recommendations for how the Commission can encourage utilities to ensure that physical infrastructure and digitized information can be protected.

3. Staff requests that the Commission allow 30 days for interested stakeholders to respond to *Staff's Follow-Up Report*.

WHEREFORE, Staff prays that the Commission accept this *Follow-Up Report*; consider the information and recommendations in all utility dockets going forward; allow 30 days for interested stakeholders to respond; and grant such other and further relief as the Commission considers just in the circumstances.

/s/ Whitney Payne

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 1st day of October, 2019, to all counsel of record.

/s/ Whitney Payne