

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

R. Arthur Gentry, d/b/a Excelsior Professional Services, Inc., d/b/a Excel Computer Store, d/b/a Gentry and Associates, d/b/a epsi.net,	)	
	)	
	)	
Complainants,	)	
	)	<u>Case No. TC-2004-0059</u>
v.	)	
	)	
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri and SBC Advanced Solutions, Inc.	)	
	)	
Respondents.	)	

**JOINT STATUS REPORT**

R. Arthur Gentry,<sup>1</sup> SBC Missouri<sup>2</sup> and SBC Advanced Solutions, Inc. (collectively, “the Parties”), pursuant to the Missouri Public Service Commission’s (“Commission’s”) April 15, 2004 Order Directing Filing, respectfully submits this Status Report.

1. Following the Commission’s December 11, 2003 referral of this case to voluntary mediation, the Parties contacted the Alternative Disputes Resolution Center at the Law School of the University of Missouri-Columbia to initiate the mediation process.

2. The Parties scheduled the mediation for Friday, March 5, 2004, at the Center for the Study of Dispute Resolution at the University of Missouri-Columbia. Professor John Lande agreed to serve as the mediator.

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<sup>1</sup> R. Arthur Gentry d/b/a Excelsior Professional Services, Inc., d/b/a Excel Computer Store, d/b/a Gentry and Associates, d/b/a epsi.net will be referred to in this pleading as “R. Arthur Gentry.”

<sup>2</sup> Southwestern Bell Telephone, L.P. d/b/a SBC Missouri, will be referred to in this pleading as “SBC Missouri.”

3. The Parties met in Mediation on March 5, 2004, with Professor Lande and a law student at the Law School's Mediation Clinic. The mediation lasted from 1:00 p.m. until nearly 6:00 p.m. As a result of the mediation, the Parties were able to resolve all issues in contention.

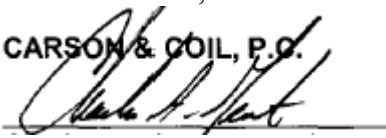
4. The Parties are currently in the process of implementing the agreed upon settlement. Upon implementation of the settlement, Complainant R. Arthur Gentry will dismiss this Complaint.

Respectfully submitted,

R. ARTHUR GENTRY, D/B/A EXCELSIOR  
PROFESSIONAL SERVICES, INC., D/B/A  
EXCEL COMPUTER STORE, D/B/A GENTRY  
AND ASSOCIATES, D/B/A EPSI.NET

CARSON & COIL, P.C.

By



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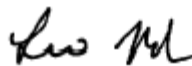
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ADVANCED SOLUTIONS, INC.

BY



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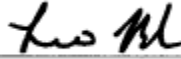
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**CERTIFICATE OF SERVICE**

Copies of this document were served on the following parties by e-mail or first class, postage prepaid, U.S. Mail on April 21, 2004.



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