

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED³

JUN 17 2013

Name: PETER HOWARD
Complainant

vs.

Company Name: AMEREN UE
Respondent

Missouri Public
Service Commission

Case No.

FORMAL COMPLAINT

Complainant resides at

11010 P.O. Box 66529 ST. LOUIS, MO. 63166-6529
(Address of Complainant)

1. Respondent, Ameren UE

(Company Name)

of P.O. Box 66529, STL MO. 63166-6529, is a public utility under the
(Location of Company)

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

This utility company has wrongfully charged me #85258, asserting that I resided at 445 Allene from 02-20-2013 to 04-29-2013 (68 days), when in fact, the only person residing at that residence was Alicia Nicole Bell. I have attempted to rent said premises to a Ben Scott, who I believe cannot receive utility service there, because it has wrongfully been placed in my name (see enclosed exhibits). If the utility would exercise due diligence, they should be able to unilaterally cure this discrepancy.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Attempted to contact Customer Service
to no avail.

WHEREFORE, Complainant now requests the following relief:

Remove said charges from my name and acct
no. 07103-00154-B.YH Date 05-24-2013 wrongfully
charged to myself by Ameren UE, reduce my
prior balance to \$125.00, as per agreement of
Ameren UE and myself (Acct # 4387107125, and
for such other relief that is appropriate under
the circumstances.

06-13-2013
Date


Signature of Complainant

(314) 229-4121
Complainant's Phone Number

Skeeterwin@aol.com
Complainant's E-mail Address

Attach additional pages, as necessary.
Attach copies of any supporting documentation.



P.O. Box 66301
St. Louis, MO 63166
1.800.552.7583

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
AMEREN

Exhibit A

3435 Missouri

ADDRESS SERVICE REQUESTED



00119 1 SP 0.330

>00119 2048306 0001 092139

OCCUPANT

453 ATHLONE
SAINT LOUIS MO 63115

**IMPORTANT NOTICE
CONCERNING YOUR
UTILITY SERVICE**

NOTICE OF DISCONNECTION OF UTILITY SERVICE

Ret 0710300163

We have not received an order for the electric and/or gas service at this location.

If you would like this service to remain active, please contact us immediately to open an account.

Failure to contact us may result in service(s) being disconnected.

Please contact Customer Service at 1.800.552.7583
For customers using Relay Missouri, dial 711.

DATE: Mar 1, 2013

Ben Scott

190-52-7492

8-7-76



OC 15356

399-6214

Attrib A